



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 13, 2004

TO: All Parties of Record

FROM: Adam J. Teitzman, Senior Attorney, Office of the General Counsel
Kira Scott, Attorney, Office of the General Counsel

RE: 000121A-TP—Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (BellSouth Track)

Please note that informal meetings have been scheduled for the following dates and time:

DATE	TIME	LOCATION	CALL-IN NUMBERS
Monday November 8, 2004	1:00 P.M.	Betty Easley Conference Center 4075 Esplanade Way ROOM 140-E	Non-Suncom: (850) 487-9454 Suncom: 277-8454
Tuesday November 9, 2004	8:30 A.M.	Betty Easley Conference Center 4075 Esplanade Way ROOM 140-E	Non-Suncom: (850) 487-9454 Suncom: 277-8454

The meetings will be a continuation of the discussion regarding BellSouth's SEEM Plan. There may also be discussion of procedural matters associated with this docket. Participation is encouraged. Please note that the meeting will not be an open forum for discussion or questioning of the utility. If anyone has any questions about the conference calls, please call either Adam Teitzman at (850) 413-6175 or Kira Scott at (850) 413-6216.

To participate by phone please dial the appropriate call in number promptly at the noticed time.

KS