



F. B. (Ben) Poag
Director - Regulatory

Regulatory Affairs
FTLH00201
1313 Blair Stone Road
Tallahassee, FL 32301
Voice 850 599 1027
Fax 850 878 0777
ben.poag@mail.sprint.com

RECEIVED
04 DEC -3 AM
COMMISSION
CLERK

December 3, 2004

Ms. Blanca Bayó, Director
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: **Docket No. 040763-TP** Request for submission of proposals for relay service, beginning in June 2005, for the hearing and speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991.

Dear Ms. Bayó:

In reference to Sprint's proposal for relay service which was previously filed with the Commission on November 16, 2004, please acknowledge receipt of following attachments by stamping and initialing a copy of this letter and returning same to the courier.

Check List Item and RFP Reference	Title	Revision
5 Ref. A-28	Conflict of Interest	Replacement Page No. 25 includes statement that there are no known conflicts.
38 Ref B-34	Measuring Equipment Accuracy	Replacement Page No. 177 includes statement of acknowledgment of the RFP requirement.
71 Ref. C-7	Bid Security Deposit	Replacement Bid Bond includes valid date and signature by Florida licensed agent.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC 1
- OTH _____

If you have any questions, please do not hesitate to call me at 850/599-1027.

Sincerely,

F. Ben Poag
Director - Regulatory

Enclosures

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

12844 DEC-3 04

FPSC-COMMISSION CLERK

Kmp

BID BOND

Bid Date: November 18, 2004

Conforms with The American Institute of
Architects, A.I.A. Document No. A-310

KNOW ALL BY THESE PRESENTS, That we, Sprint Communications Company L.P.

_____ as Principal, hereinafter called the Principal,
and the SAFECO INSURANCE COMPANY OF AMERICA,

of 4634 154th PL NE, Redmond, WA 98052, a corporation duly organized under
the laws of the State of Washington, as Surety, hereinafter called the Surety, are held and firmly bound unto
Florida Telecommunications Relay, Inc.
1311 N. Paul Russell Road, Suite 101B, Tallahassee, FL 32301 as Obligee, hereinafter called the Obligee,
in the sum of Five Hundred Thousand and 00/100 -----

Dollars (\$ 500,000.00) , for the payment of which sum well and truly to be made, the said Principal and the said
Surety, bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

WHEREAS, the Principal has submitted a bid for Provide Telecommunications Relay Services for the State of Florida - Docket
No. 040763-TP. Should Sprint be awarded this project and required to post a performance / payment bond, bond will be
issued on Surety Company's annual bond form. Bid Bond Valid through February 28, 2005.

NOW, THEREFORE, if the Obligee shall accept the bid of the Principal and the Principal shall enter into a Contract with the Obligee
in accordance with the terms of such bid, and give such bond or bonds as may be specified in the bidding or Contract Documents with
good and sufficient surety for the faithful performance of such Contract and for the prompt payment of labor and material furnished in
the prosecution thereof, or in the event of the failure of the Principal to enter such Contract and give such bond or bonds, if the
Principal shall pay to the Obligee the difference not to exceed the penalty hereof between the amount specified in said bid and such
larger amount for which the Obligee may in good faith contract with another party to perform the Work covered by said bid, then this
obligation shall be null and void, otherwise to remain in full force and effect.

Signed and sealed this 1st day of December, 2004

[Signature]

Witness

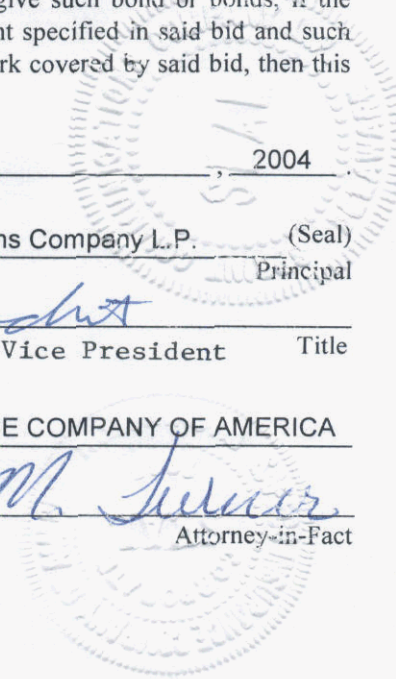
Sprint Communications Company L.P. (Seal)
Principal
[Signature]
Les Meredith, Vice President Title

[Signature]
Kristy M. Barber

Witness

SAFECO INSURANCE COMPANY OF AMERICA
By [Signature]
Paige M. Turner Attorney-in-Fact

[Signature]
Julie A. Russell, Florida Resident Agent



No. 2612

KNOW ALL BY THESE PRESENTS:

That **SAFECO INSURANCE COMPANY OF AMERICA** and **GENERAL INSURANCE COMPANY OF AMERICA**, each a Washington corporation, does each hereby appoint

*****MICKEYBICKHAM; Lee's Summit, Missouri; PAIGE M. TURNER; Odessa, Missouri; ROY R. YANCEY; Overland Park, Kansas; KEITH A. STILES; Kansas City, Missouri; DAVID C. BRITTON II; Olathe, Kansas*****

its true and lawful attorney(s)-in-fact, with full authority to execute on its behalf fidelity and surety bonds or undertakings and other documents of a similar character issued in the course of its business, and to bind the respective company thereby.

IN WITNESS WHEREOF, **SAFECO INSURANCE COMPANY OF AMERICA** and **GENERAL INSURANCE COMPANY OF AMERICA** have each executed and attested these presents

this 19th day of April, 2000

R.A. Pierson

R.A. PIERSON, SECRETARY

W. Randall Stoddard

W. RANDALL STODDARD, PRESIDENT

CERTIFICATE

Extract from the By-Laws of **SAFECO INSURANCE COMPANY OF AMERICA**
and of **GENERAL INSURANCE COMPANY OF AMERICA**:

"Article V, Section 13. - FIDELITY AND SURETY BONDS ... the President, any Vice President, the Secretary, and any Assistant Vice President appointed for that purpose by the officer in charge of surety operations, shall each have authority to appoint individuals as attorneys-in-fact or under other appropriate titles with authority to execute on behalf of the company fidelity and surety bonds and other documents of similar character issued by the company in the course of its business... On any instrument making or evidencing such appointment, the signatures may be affixed by facsimile. On any instrument conferring such authority or on any bond or undertaking of the company, the seal, or a facsimile thereof, may be impressed or affixed or in any other manner reproduced; provided, however, that the seal shall not be necessary to the validity of any such instrument or undertaking."

Extract from a Resolution of the Board of Directors of **SAFECO INSURANCE COMPANY OF AMERICA**
and of **GENERAL INSURANCE COMPANY OF AMERICA** adopted July 28, 1970.

"On any certificate executed by the Secretary or an assistant secretary of the Company setting out,

- (i) The provisions of Article V, Section 13 of the By-Laws, and
- (ii) A copy of the power-of-attorney appointment, executed pursuant thereto, and
- (iii) Certifying that said power-of-attorney appointment is in full force and effect,

the signature of the certifying officer may be by facsimile, and the seal of the Company may be a facsimile thereof."

I, R.A. Pierson, Secretary of **SAFECO INSURANCE COMPANY OF AMERICA** and of **GENERAL INSURANCE COMPANY OF AMERICA**, do hereby certify that the foregoing extracts of the By-Laws and of a Resolution of the Board of Directors of these corporations, and of a Power of Attorney issued pursuant thereto, are true and correct, and that both the By-Laws, the Resolution and the Power of Attorney are still in full force and effect.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the facsimile seal of said corporation

this 1st day of December, 2004



R.A. Pierson

R.A. PIERSON, SECRETARY

CONFLICT OF INTEREST



A-28. Conflict of Interest

The award hereunder is subject to the provisions of Chapter 112, Florida Statutes, (Public Officers and Employees). All bidders shall disclose with their bid the name of any officer, director, or agent, who is also an employee of the state of Florida, or any of its agencies. Further, all bidders shall disclose the name of any state employee who owns, directly or indirectly, an interest of five percent or more in the bidder's firm or any of its branches.

Sprint has read, understands and will comply. There are no known conflicts of interest as specified in Chapter 112 of the Florida Statute.

MEASURING EQUIPMENT ACCURACY

B-34. Measuring Equipment Accuracy

Every meter, recording and ticketing device used to capture call details for billing subscribers or the FPSC/Administrator as well as for providing traffic information shall be tested prior to its installation and shall be accurate 97 percent of the time to within a 1 second grace period. All equipment shall be maintained in a good state of repair consistent with safety and adequate service performance. Quarterly testing of the measuring equipment accuracy shall be performed by the provider.

Sprint has read, understands and will comply.

As the nation's largest provider of Relay Services, Sprint maintains both automated and manual processes to ensure that all equipment used to capture call details for billing subscribers are accurate.

◆ Automated

In addition to the contractual reports and statistics, additional reports and statistics are processed to ensure that the automated systems are performing as designed, and to ensure the accuracy of the information being populated into the reporting Call Detail Record (CDR). The information being populated in the CDR includes the telephone number or credit card number to be billed, originating telephone number, terminating telephone number, date, start time of call, ending time of call, and call duration to the nearest 100th of a second.

Every one of Sprint's Call Center switches is synchronized via the US Naval GPS satellite in real-time. As each call is processed through the platform, the timestamp from the switch is validated by the Call Center equipment, including the call controllers and the CA desktop. The Call Center equipment will automatically re-synchronize to the correct time, accurate to the nearest 100th of a second, if needed. This virtually eliminates any drift in the timestamps recorded in Sprint's CDRs from call-to-call, or Center-to-Center.

● Manual

In addition to automated time synchronization, all Sprint equipment is regularly maintained and is in a good state of repair consistent with safety and adequate service performance. Sprint has dedicated on-site Technicians at each Call Center with a thorough knowledge of all Relay equipment. These technicians perform quarterly testing and measure equipment accuracy.