State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER ◆ 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 13, 2004

TO: All Parties of Record

FROM: Adam J. Teitzman, Senior Attorney, Office of the General Counsel

Kira Scott, Attorney, Office of the General Counsel

RE: 000121A-TP—Investigation into the establishment of operations support systems

permanent performance measures for incumbent local exchange

telecommunications companies. (BellSouth Track)

Please note that informal conference calls have been scheduled for the following dates and time:

DATE	TIME	CALL-IN NUMBER
January 13, 2005	9:00 a.m.	Non-Suncom: (850) 414-1706;
		Suncom: 994-1706
January 21, 2005	9:00 a.m.	Non-Suncom: (850) 414-1706;
		Suncom: 994-1706
January 27, 2005	9:00 a.m.	Non-Suncom: (850) 414-1706;
		Suncom: 994-1706

The conference calls will be a continuation of the discussion regarding BellSouth's SQM and SEEM plan. There may also be discussion of procedural matters associated with this docket. Although participation is encouraged, please note that the meeting will not be an open forum for discussion or questioning of the utility. If anyone has any questions about the conference calls, please call either Adam Teitzman at (850) 413-6175 or Kira Scott at (850) 413-6216.

To participate by phone please dial the appropriate call in number promptly at 9:00 a.m.

KS

cc: Division of Competitive Markets and Enforcement