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Matilda Sanders

From: Smith, Debbie N. [Debbie.N.Smith@BellSouth.COM]

Sent: Wednesday, December 15, 2004 11:47 AM

To: Filings@psc.state.fl.us

Cc: Culpepper, Robert; Linda Hobbs; Bixler, Michele; Slaughter, Brenda ; Fatool, Vicki; Nancy Sims; Holland, Robyn P

Subject: Florida Docket No. 000121A-TP

Importance: High

A. Debbie Smith

Legal Secretary for Robert A. Culpepper  
BellSouth Telecommunications, Inc.

150 South Monroe, Rm. 400  
Tallahassee, FL 32301-1558  
(404) 335-0772  
debbie.n.smith@bellsouth.com

B. Docket No. 000121A-TP. In Re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies (BellSouth Track).

C. BellSouth Telecommunications, Inc.  
on behalf of Robert A. Culpepper

D. 8 pages total in PDF format

E. BellSouth Telecommunications, Inc.'s responses to the action items identified during the December 2nd SQM conference call.

Debbie Smith (sent on behalf of Robert A. Culpepper)

BellSouth Telecommunications, Inc.  
Suite 4300 - Legal Department  
675 W. Peachtree Street  
Atlanta, GA 30375-0001  
Phone: (404) 335-0772

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[The majority of this page is obscured by large, light-gray rectangular redaction boxes. Only the number '117' is clearly visible in the top left corner.]

Robert A. Culpepper  
General Attorney

BellSouth Telecommunications, Inc.  
150 South Monroe Street  
Room 400  
Tallahassee, Florida 32301  
(404) 335-0841

December 15, 2004

Mrs. Blanca S. Bayó  
Director, Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Docket No. 000121A-TP**  
**In Re: Investigation into the establishment of operations support  
systems permanent incumbent local exchange Telecommunications  
companies**

Dear Ms. Bayó:

Please find enclosed for filing BellSouth's responses to the action items identified during the December 2<sup>nd</sup> SQM conference call. A copy of the same is being served on all parties of record.

Sincerely,

*Robert A. Culpepper/DS*

Robert A. Culpepper

Enclosures

cc: All parties of record  
Marshall M. Criser, III  
Nancy B. White  
R. Douglas Lackey

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**CERTIFICATE OF SERVICE**  
**Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 15th day of December, 2004 to the following:

Adam Teitzman  
Jerry Hallenstein  
Staff Counsel  
Florida Public Service  
Commission  
Division of Legal Services  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
Tel. No. (850) 413-6175  
Fax. No. (850) 413-6250  
[ateitzma@psc.state.fl.us](mailto:ateitzma@psc.state.fl.us)  
[jhallens@psc.state.fl.us](mailto:jhallens@psc.state.fl.us)

Tracy W. Hatch  
AT&T  
101 North Monroe Street  
Suite 700  
Tallahassee, FL 32301  
Tel. No. (850) 425-6360  
Fax. No. (850) 425-6361  
[thatch@att.com](mailto:thatch@att.com)

Sonia Daniels  
AT&T  
1230 Peachtree Street  
Suite 400  
Atlanta, GA 30309  
Tel. No. (404) 810-8488  
Fax. No. (281) 664-9791  
[soniadaniels@att.com](mailto:soniadaniels@att.com)

Verizon, Inc.  
Kimberly Caswell  
P.O. Box 110, FLTC0007  
Tampa, FL 33601-0110  
Tel. No. (813) 483-2617  
Fax. No. (813) 223-4888  
[kimberly.caswell@verizon.com](mailto:kimberly.caswell@verizon.com)

Nanette Edwards (+)  
Regulatory Attorney  
ITC^DeltaCom  
4092 S. Memorial Parkway  
Huntsville, Alabama 35802  
Tel. No. (256) 382-3856  
Fax. No. (256) 382-3936  
[nedwards@itcdeltacom.com](mailto:nedwards@itcdeltacom.com)

Peter M. Dunbar, Esquire  
Karen M. Camechis, Esquire  
Pennington, Moore, Wilkinson,  
Bell & Dunbar, P.A.  
Post Office Box 10095 (32302)  
215 South Monroe Street, 2nd Floor  
Tallahassee, FL 32301  
Tel. No. (850) 222-3533  
Fax. No. (850) 222-2126  
[pete@penningtonlawfirm.com](mailto:pete@penningtonlawfirm.com)

Brian Chaiken  
Supra Telecommunications and  
Information Systems, Inc.  
2620 S. W. 27<sup>th</sup> Avenue  
Miami, FL 33133  
Tel. No. (305) 476-4248  
Fax. No. (305) 443-1078  
[bchaiken@stis.com](mailto:bchaiken@stis.com)

Michael A. Gross  
Vice President, Regulatory Affairs  
& Regulatory Counsel  
Florida Cable Telecomm. Assoc.  
246 East 6th Avenue  
Tallahassee, FL 32303  
Tel. No. (850) 681-1990  
Fax. No. (850) 681-9676  
[mgross@fcta.com](mailto:mgross@fcta.com)

Susan Masterton  
Charles J. Rehwinkel  
Sprint  
Post Office Box 2214  
MS: FLTLHO0107  
Tallahassee, Florida 32316-2214  
Tel. No. (850) 599-1560  
Fax. No. (850) 878-0777  
[susan.masterton@mail.sprint.com](mailto:susan.masterton@mail.sprint.com)

Donna Canzano McNulty (+)  
MCI  
1203 Governors Square Blvd.  
Suite 201  
Tallahassee, FL 32301  
Tel. No. (850) 219-1008  
[donna.mcnyulty@mci.com](mailto:donna.mcnyulty@mci.com)

Brian Sulmonetti  
MCI WorldCom, Inc.  
6 Concourse Parkway, Suite 3200  
Atlanta, GA 30328  
Tel. No. (770) 284-5493  
Fax. No. (770) 284-5488  
[brian.sulmonetti@wcom.com](mailto:brian.sulmonetti@wcom.com)

William Weber, Senior Counsel  
Gene Watkins (+)  
Covad Communications  
1230 Peachtree Street, N.E.  
19th Floor, Promenade II  
Atlanta, Georgia 30309  
Tel. No. (404) 942-3494  
Fax. No. (508) 300-7749  
[wweber@covad.com](mailto:wweber@covad.com)  
[jbell@covad.com](mailto:jbell@covad.com)  
[gwatkins@covad.com](mailto:gwatkins@covad.com)

John Rubino  
George S. Ford  
Z-Tel Communications, Inc.  
601 South Harbour Island Blvd.  
Tampa, Florida 33602  
Tel. No. (813) 233-4630  
Fax. No. (813) 233-4620  
[qford@z-tel.com](mailto:qford@z-tel.com)

Joseph A. McGlothlin  
Vicki Gordon Kaufman  
McWhirter, Reeves, McGlothlin,  
Davidson, Decker, Kaufman, et. al  
117 South Gadsden Street  
Tallahassee, Florida 32301  
Tel. No. (850) 222-2525  
Fax. No. (850) 222-5606  
[jmcglothlin@mac-law.com](mailto:jmcglothlin@mac-law.com)  
[ykaufman@mac-law.com](mailto:ykaufman@mac-law.com)  
Represents KMC Telecom  
Represents Covad  
Represents Mpower

Jonathan E. Canis  
Michael B. Hazzard  
Kelley Drye & Warren, LLP  
1200 19th Street, N.W., Fifth Floor  
Washington, DC 20036  
Tel. No. (202) 955-9600  
Fax. No. (202) 955-9792  
[jacanis@kelleydrye.com](mailto:jacanis@kelleydrye.com)  
[mhazzard@kelleydrye.com](mailto:mhazzard@kelleydrye.com)

Tad J. (T.J.) Sauder (\*)  
Manager, ILEC Performance Data  
Birch Telecom of the South, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108  
Tel. No. (816) 300-3202  
Fax. No. (816) 300-3350

John D. McLaughlin, Jr.  
KMC Telecom  
1755 North Brown Road  
Lawrence, Georgia 30043  
Tel. No. (678) 985-6262  
Fax. No. (678) 985-6213  
[jmclau@kmctelecom.com](mailto:jmclau@kmctelecom.com)

Andrew O. Isar  
Miller Isar, Inc.  
7901 Skansie Avenue  
Suite 240  
Gig Harbor, WA 98335-8349  
Tel. No. (253) 851-6700  
Fax. No. (253) 851-6474  
[aisar@millerisar.com](mailto:aisar@millerisar.com)

Renee Terry, Esq. (\*)  
e.spire Communications, Inc.  
7125 Columbia Gateway Drive  
Suite 200  
Columbia, MD 21046  
Tel. No. (301) 361-4298  
Fax. No. (301) 361-4277

Mr. David Woodsmall  
Mpower Communications, Corp.  
175 Sully's Trail  
Suite 300  
Pittsford, NY 14534-4558  
Tel. No. (585) 218-8796  
Fax. No. (585) 218-0635  
[dwoodsmall@mpower.com](mailto:dwoodsmall@mpower.com)

Suzanne F. Summerlin, Esq.  
Attorney At Law  
2536 Capital Medical Blvd.  
Tallahassee, FL 32308-4424  
Tel. No. (850) 656-2288  
Fax. No. (850) 656-5589  
[summerlin@nettally.com](mailto:summerlin@nettally.com)

Dulaney O'Roark III (+)  
WorldCom, Inc.  
Six Concourse Parkway  
Suite 3200  
Atlanta, GA 30328  
Tel. No. (770) 284-5498  
[De.OROark@mci.com](mailto:De.OROark@mci.com)

Wayne Stavanja/Mark Buechele  
Ann Shelfer  
Supra Telecommunications  
1311 Executive Center Drive  
Suite 200  
Tallahassee, FL 32301  
Tel. No. (850) 402-0510  
Fax. No. (850) 402-0522  
[ashelfer@stis.com](mailto:ashelfer@stis.com)

  
Robert A. Culpepper

**(+) Signed Protective  
Agreement**

#502166

**REQUEST:** BellSouth to define the missed appointment code "CX" and determine if orders coded "CX" are included in P-1, Held Order Interval.

**RESPONSE:** The missed appointment code,"CX", stands for Company Exceptions. This code is to be used only when the missed appointment is due to weather / natural disasters (Acts of God - hurricanes, tornadoes, floods, ice, etc.) and work stoppages. However, any order with a missed appointment code beginning with "C" (company missed appointment reason) is included in P-1, Held Order Interval, regardless of the second character.

**REQUEST:** BellSouth is to provide the product roll-up location that includes UNE Co-Carrier cross-connects.

**RESPONSE:** Co-Carrier Cross Connects are not presently offered as a UNE. CLECs provision the service or if they elect to have BellSouth provision the service, Co-Carrier Cross Connects are ordered via an ASR through EXACT as an Access Service.



**REQUEST:** BellSouth is to verify if the SQM disaggregations for C-1, Collocation Average Response Time, and C-2, Collocation Average Arrangement Time, filed in the proposed SQM, are compliant with Collocation Orders issued by the Florida Public Service Commission.

**RESPONSE:** The SQM disaggregations for C-1, Collocation Average Response Time, and C-2, Collocation Average Arrangement Time, filed in the BellSouth proposed SQM on 7/28/2004, are compliant with Collocation Orders issued by the Florida Public Service Commission.

BellSouth Telecommunications, Inc.  
FPSC Dkt No.000121A-TP  
Response to 12/2/2004  
SQM Workshop Action Items  
December 15, 2004  
Item No 4  
Page 1 of 1

**REQUEST:** For P-7A, Coordinated Customer Conversions – Hot Cut Timeliness Percent within Interval, BellSouth is to provide the definition of the start time for the existing disaggregation for Non-Time Specific conversions of loops.

**RESPONSE:** The start time for a non-time specific conversion is when the physical cut begins.