

Records / Lisa Harvey

ORIGINAL

000121A-TP  
-DM

**Brown, Wanda G**

**From:** Hawkins, Sheila  
**Sent:** Thursday, January 13, 2005 12:37 PM  
**To:** Sims, Nancy H; 'David Rich (E-mail)'; 'Lisa Harvey (E-mail)'; Sirianni, Maryrose; 'Jerry Hallenstein'; 'Brenda Merritt'  
**Cc:** Hawkins, Sheila; Gorman, Bernadette; Duncan, Craig; Tabor, Ann; Brooks, Lisa; Cherry, John; Pettway, Stephanie  
**Subject:** Florida Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Docket Number 000121-TP, a Tier II payment for November, 2004 activity was issued January 13, 2005, for \$118,500.00. Attached is a spreadsheet of the remedy amounts by submetric.

If you require any additional information, please contact me.



FL PSC Tier II Nov  
2004.xls

RECEIVED DATE  
5 21 JAN 20 2005

CR # 2-07220975/4

CR \$ 118,500.<sup>00</sup>

1-18-05

RT

Sheila Hawkins  
 CLEC Interface Group  
 (205) 714-0165  
 Sheila.Hawkins@Bellsouth.com

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FLORIDA PSC TIER II REPORT FOR NOVEMBER 2004

Submetric	Remedy Amount	Previous Month's Adjustments	Total Paid
FOC & Reject Completeness (Non- Mechanized) -- UNE ISDN	\$ 700.00		
Percent Response Received [in X seconds] -- LENS ATLAS	\$ 250.00		
Percent Response Received [in X seconds] -- LENS PSIMS/ORB*	\$ 250.00		
I			
Percent Response Received [in X seconds] -- LENS RSAG-TN	\$ 250.00		
Percent Response Received [in X seconds] -- LENS CRIS-CRESCSRL	\$ 250.00		
Response Interval -- DLR	\$ 250.00		
Response Interval -- LNP	\$ 250.00		
Percent Flow-Through Service Requests (Summary) -- Total Business	\$ 1,400.00		
Reject Interval -- Local Interconnection Trunks	\$ 700.00		
ii			
F			
F			
F			
F			
F			
F			
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- EELs	\$ 700.00		
F			
Firm Order Confirmation Timeliness (Partially Mechanized) -- Line Sharing	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE Digital Loop DS1	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE xDSL (ADSL-HDSL-UCL)	\$ 700.00		
Percent Missed Repair Appointments Dispatch -- 2 w Analog Loop Non-Design	\$ 10,400.00		
Customer Trouble Report Rate -- Resale Business	\$ 3,550.00		
Customer Trouble Report Rate -- UNE ISDN (includes UDC)	\$ 10,400.00		
Percent Missed Installation Appointments (Non Dispatch < 10) -- 2W Analog Loop Non Design	\$ 10,400.00		
Order Completion Interval (Dispatch < 10) -- 2W Analog Loop Non Design	\$ 10,400.00		
Order Completion Interval (Non Dispatch < 10) -- 2W Analog Loop Design	\$ 10,400.00		
Order Completion Interval (Non Dispatch < 10) -- 2W Analog Loop w/LNP Non Design	\$ 10,400.00		
Order Completion Interval (Non Dispatch < 10) -- 2W Analog Loop Non Design	\$ 10,400.00		
Percent Missed Installation Appointments (Dispatch < 10) -- UNE Line Sharing w/o Loop Conditioning	\$ 10,400.00		
Order Completion Interval (Dispatch < 10) -- UNE xDSL (ADSL-HDSL-UCL) w/o conditioning	\$ 10,400.00		
LNP ADTI and Disconnect Timeliness Interval Distribution - Non-Trigger	\$ 5,950.00		
Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$ 1,000.00		
	\$ 117,750.00	\$750.00	\$118,500.00



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