

ORIGINAL

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From: on behalf of Filings@psc.state.fl.us
To: Smith, Debbie N.
Subject: RE: Florida Docket No. 000121A-TP

From: Smith, Debbie N. [mailto:Debbie.N.Smith@BellSouth.COM]
Sent: Friday, April 08, 2005 11:38 AM
To: Filings@psc.state.fl.us
Cc: Culpepper, Robert; Fatool, Vicki; Slaughter, Brenda ; Holland, Robyn P; Nancy Sims; Bixler, Micheale; Linda Hobbs
Subject: Florida Docket No. 000121A-TP
Importance: High

- A. Debbie Smith
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B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies (BellSouth Track).
C. BellSouth Telecommunications, Inc.
on behalf of Robert A. Culpepper
D. 12 pages total in PDF format
E. BellSouth's Proposed Notification Report for the May 2005 data month and a Preliminary Notification Report for the data month of June 2005.

Debbie Smith (sent on behalf of Robert A. Culpepper)
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VP
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# ORIGINAL

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April 8, 2005

Mrs. Blanca S. Bayó  
Director, Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Docket No. 000121A-TP**  
**In Re: Investigation into the establishment of operations support  
systems permanent incumbent local exchange Telecommunications  
companies**

Dear Ms. Bayó:

Please find enclosed for filing BellSouth's Proposed Notification Report for the May 2005 data month and a Preliminary Notification Report for the data month of June 2005. A copy of the same is being served on all parties of record.

Sincerely,



Robert A. Culpepper

Enclosures

cc: All parties of record  
Marshall M. Criser, III  
Nancy B. White  
R. Douglas Lackey

DOCUMENT NUMBER-DATE

03464 APR-8 2005

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**CERTIFICATE OF SERVICE**  
**Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

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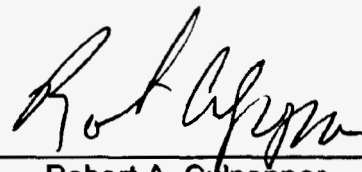
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Robert A. Culpepper

**(+) Signed Protective  
Agreement**

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April 1, 2005

**DELIVERED BY HAND**

Mr. Reece McAlister  
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244 Washington Street, S.W.  
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection,  
Unbundling, and Resale; Docket No. 7892-U*

Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Proposed Notification Report for the May 2005 data month and a Preliminary Notification Report for the data month of June 2005. These proposed changes will be discussed at the April 7, 2005 industry conference call.

Enclosed herein, please find an original and seventeen (17) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the two (2) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Thank you for your attention to this matter.

Yours very truly,

Lisa S. Foshee

LSF:nvd  
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)  
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail)  
Parties of Record (w/enclosure) (via electronic mail)

579409/579485/579498

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## **PROPOSED MAY 2005 DATA NOTIFICATION**

BellSouth proposes making the changes described in this document to generate results for the May 2005 data month. Results for the May 2005 data month will be posted as follows:

Preliminary results	June 20, 2005
Final results	June 30, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

### **Provisioning Measurements**

- (1) *Affected Measures:* P-3 (Florida and Tennessee)

*Description of Change:* Currently in Florida and Tennessee, BellSouth is excluding orders that are canceled on the due date but are not zero due dated orders. Per the SQM, only orders canceled prior to the due date and zero due dated orders canceled on the due date should be excluded from this measure. BellSouth proposes to exclude only orders canceled prior to the due date and zero due dated orders canceled on the due date from this measure. This proposed change was Item (1) on the Preliminary May 2005 Data Notification filed on March 1, 2005. (RQ6033)

*Impact of Change:* There is no change in reported measurement results for BellSouth. The impact to the CLEC results is less than 0.01%.

- (2) *Affected Measures:* P-2, P-3, P-4, P-5, P-6, P-9, P-10 & P-11

*Description of Change:* Currently, certain administrative orders (i.e., "C" orders with D&E entries) were not being excluded in the code. BellSouth proposes to correct the code to properly exclude these orders. (RQ6039)

*Impact of Change:* For November 2004, in Florida, for PMIA BellSouth Retail Residence, 19,843 records would have been excluded from the volume of completed orders with a change in the missed appointment rate from .67% to .69%. For Florida CLEC Resale Residence, one (1) record would have been excluded from the volume of completed orders with no change in the missed appointment rate. This proposed change was Item (2) on the Preliminary May 2005 Data Notification filed on March 1, 2005 (.37%).

(3) *Affected Measures:* P-7, P-7A, P-7B & P-7C

*Description of Change:* Currently, records are being excluded because WFA completion dates and service order completion dates do not match. BellSouth proposes to modify PMAP data processing to include these records if the WFA completion date is within 10 days of the service order completion date. A 10-day interval should capture virtually all instances for this situation. This proposed change was Item (3) on the Preliminary May 2005 Data Notification filed on March 1, 2005. (RQ6059)

*Impact of Change:* For December 2004, in Florida, two service orders (4 items) were excluded from CCCI. The results were:

929/933 = 99.5712%

Adjusted results:

933/937 = 99.5731%

For December 2004, in Georgia, three service orders (13 items) were excluded from CCCI. The results were:

209/209 = 100%

Adjusted results:

222/222 = 100%

#### **M&R Measurements**

(4) *Affected Measures:* MR-3 (Florida and Tennessee)

*Description of Change:* Currently, the Z scores are not being calculated for Digital Loops <DS1 and Digital Loops >= DS1. Bellsouth proposes to begin calculating the Z score for Digital Loops <DS1 and Digital Loops >=DS1 product groups. This proposed change was Item (4) on the Preliminary May 20005 Data Notification filed on March 1, 2005. (RQ6112)

*Impact of Change:* None to measurement results.

## **PRELIMINARY JUNE 2005 DATA NOTIFICATION**

BellSouth is considering making the changes described in this document to generate results for the June 2005 data month. Results for the June 2005 data month will be posted as follows:

Preliminary results	July 20, 2005
Final results	August 1, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

### **Provisioning Measurements**

- (1) *Affected Measures:* P-13B, P-13C, & P-13D

*Description of Change:* With the implementation of Encore Release 16.0, BellSouth will have the ability to mechanize the process for identifying LNP orders that are eligible for application of a Trigger. BellSouth proposes to mechanize the process for determining Trigger eligibility within PMAP. (RQ5338)

*Impact of Change:* None to reported data.

- (2) *Affected Measures:* P-3 (Louisiana)

*Description of Change:* Currently, on the MSA report, the Retail Analog of Residence and Business Dispatch is not being populated for comparison to CLEC 2 Wire Analog Loop Design Non-Dispatch. BellSouth proposes to populate the report. (RQ6107)

*Impact of Change:* The Retail Analog will be populated in these cases.

(3) *Affected Measures:* P-7 & P-7A

*Description of Change:* Currently, PMAP includes delays caused by the CLEC in the data calculation for these measures. BellSouth proposes to correct the PMAP data processing code to begin excluding these records from the measures. (RQ6177)

*Impact of Change:* For December 2004, the only change would have occurred in North Carolina. The CCCI report would change from 94.74% to 100% and HCT would change from 87.5 % to 100%.

(4) *Affected Measures:* P-7 (Louisiana)

*Description of Change:* On the 12 Month Report, where there are orders to be reflected in the denominator, but no troubles on these orders for either the CLEC or BellSouth, the measurement result is blank instead of "0." BellSouth propose to populate a "0" in the column.. (RQ6187)

*Impact of Change:* The measurement result will show a "0" instead of blank.

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