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# MEMORANDUM 28 April 2/1, 2005

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COMMISSION CLERK

- DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE TO: SERVICES PS
- OFFICE OF THE GENERAL COUNSEL (GERVASI) FROM:
- DOCKET NO. 050183-WU Request by homeowners of Natura subdivision for RE: the Commission to initiate deletion proceedings against Aloha Utilities, Inc. for failure to provide sufficient water service consistent with the reasonable and proper operation of the utility system in the public interest, in violation of Section 367.111(2), Florida Statutes.

Please file the attached document in the above-referenced docket.

4/28/05 DATE ORDER SENT ELECTRONICALLY TO CCA

RG Attachment I:050018-WUPetitionSevenSprings.rg.doc

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Florida Public Service Commission Division of RCA

The Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Gentlemen:

April 06, 2005

We are enclosing a signed petition that was recently circulated in this community regarding our water service from Aloha Utilities. Over the past several years there have been numerous complaints about our water quality and whenever meetings were held on this subject, there was standing room only. As responsible citizens, we feel it is our duty to do all we can to provide a healthy environment, including clean water, for our children and ourselves. As you can see from the overwhelming response, the residents of this community are tired of being forced to purchase and consume this poor quality water. The Aloha facility off of Seven Springs Blvd. is right next to our fence at the south end of our property. Very often we have a very strong odor that comes from this facility.

We are looking to you for help in resolving these ongoing problems. We request that you file a complaint against Aloha to take away their license to serve our community.

We understand that other areas have requested similar action. If we can be combined with them we request this be done. If not, then we request that you start another action for us. In any event, we request that if any areas are detached from Aloha you fully consider the effect that will have on the remainding customers both as to the quality and cost of the water.

Finally, we request that you keep us informed of any action taken about Aloha that the commission takes in the future.

Very Truly Yours,

Patricia C Hilson Patricia C. Nelson 2927 Stilwell Ct. New Port Richey, Fl 34655 E-mail: robpatnel2@aol.com

Glenn L. Barry Rana (J. J. Barry Sarah J. Barry 2951 Westmoreland Ct.

New Port Richey, Fl 34655

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As you know, Veterans Villas in one of the areas presently serviced by Aloha Utilities. Over the years there have been numerous complaints about the poor quality of the water they supply. Until now we had no choice but to pay and consume this water. However, due to the large number of dissatisfied customers attending hearing on this subject, their voices have been heard and we of Veterans Villas feel it would be beneficial for our community to disconnect from Aloha Utilities and become customers of Pasco County Utilities. We are now asking the Florida Public Service Commission to file a complaint against Aloha to take away their license to serve our subdivision. Your signature on this Petition will indicate that you are in agreement to this change.

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