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## Matilda Sanders

From:

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Sent:

Thursday, June 02, 2005 11:35 AM

To:

Filings@psc.state.fl.us

Cc:

Culpepper, Robert; Fatool, Vicki; Nancy Sims; Holland, Robyn P; Slaughter, Brenda; Linda

Hobbs; Bixler, Micheale

Subject:

Florida Docket No. 000121A-TP

Importance:

High

Attachments: report.pdf

#### A. Debbie Smith

Legal Secretary for Robert A. Culpepper BellSouth Telecommunications, Inc. c/o Nancy Sims 150 South Monroe, Rm. 400 Tallahassee, FL 32301-1558 (404) 335-0772 debbie.n.smith@bellsouth.com

- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies (BellSouth Track).
- BellSouth Telecommunications, Inc. on behalf of Robert A. Culpepper

Dobbio Smith (cont on bobalf of Pobort A. Culpannar)

- D. 13 pages total in PDF format
- E. BellSouth Telecommunications, Inc.'s Proposed Notification Report for the July 2005 data month and a Preliminary Notification Report for the data month of August 2005.

	Debble Sittliff (Sett of behalf of Nobelt A. Culpepper)	
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Robert A. Culpepper Senior Regulatory Counsel

BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (404) 335-0841

June 2, 2005

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP

In Re: Investigation into the establishment of operations support systems permanent incumbent local exchange Telecommunications companies

Dear Ms. Bayó:

Please find enclosed for filing BellSouth's Proposed Notification Report for the July 2005 data month and a Preliminary Notification Report for the data month of August 2005. A copy of the same is being provided to all parties as reflected in the attached certificate of service.

Sincerely,

Robert A. Culpeppe

Enclosures

cc: All parties of record Marshall M. Criser, III Nancy B. White R. Douglas Lackey

# CERTIFICATE OF SERVICE Docket No. 000121A-TP

## I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 2nd day of June, 2005 to the following:

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(+) Signed Protective Agreement

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June 1, 2005

Lisa S. Foshee General Counsel - Georgia

404 986 1718 Fax 404 986 1800

#### **DELIVERED BY HAND**

Mr. Reece McAlister Executive Secretary Georgia Public Service Commission 244 Washington Street, S.W. Atlanta, Georgia 30334-5701

Re: Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale; Docket No. 7892-U

Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Proposed Notification Report for the July 2005 data month and a Preliminary Notification Report for the data month of August 2005. These proposed changes will be discussed at the June 7, 2005 industry conference call.

Enclosed herein, please find an original and seventeen (17) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the two (2) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Thank you for your attention to this matter.

Yours very truly,

Lisa S. Foshee

LSF:nvd Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)

Mr. Patrick Reinhardt (w/enclosure) (via electronic mail)

Parties of Record (w/enclosure) (via electronic mail)

587640/587627/587631

## PARTIES OF RECORD

Docket No. 7892-U

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## PROPOSED JULY 2005 DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the July 2005 data month. Results for the July 2005 data month will be posted as follows:

Preliminary results August 22, 2005 Final results August 31, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, LMOS, WFA, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as Releases are implemented.

#### **Ordering Measurements**

(1) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: BellSouth is proposing to migrate the processing of Flow – Through Reports into the PMAP Data Warehouse. This proposed change was Item (1) on the Preliminary July Data Notification filed on May 2, 2005. (RQ1944)

Impact of Change: None to Measurement results.

(2) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: Currently, BellSouth is not including Coin LSRs in the Flow-Through Measures. With the movement of Flow-Through into the PMAP Data Warehouse, Bellsouth proposes to begin including these orders in the measures. This proposed change was Item (2) on the Preliminary July Data Notification filed on May 2, 2005. (RQ1944)

Impact of Change: For March 2005, the Regional UNE Percent Flow-Through measure will change from 98.44% to 98.62%.

## (3) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: BellSouth has discovered two additional log messages that indicate an order has flowed through the system. Currently, BellSouth is counting these orders as BST errors. BellSouth proposes to count these orders as Flow-Through. This proposed change was Item (3) on the Preliminary July Data Notification filed on May 2, 2005. (RO1944)

*Impact of Change:* For March 2005, the Regional Aggregate Flow-Through will change from 98.06% to 98.07%.

## (4) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: Currently, BellSouth code looks for a wireless indication of "Yes" or "No" to appropriately classify the LSR. BellSouth has found that "Req Type B" UNE bulk migration LSRs are defaulting to a "Null" Indicator and are not included in these measures. Bellsouth proposes to include records with a "Null" wireless indicator in the Flow-Through measures. This proposed change was Item (4) on the Preliminary July Data Notification filed on May 2, 2005. (RQ1944)

*Impact of Change:* For March 2005, the Regional LNP % Flow-Through would change from 98.00% to 98.26%.

#### **Provisioning Measurements**

## (5) Affected Measures: P-2

Description of Change: The Z-score is not being populated on the 12-month report for Mechanized orders. BellSouth proposes to calculate and publish the Z-score on these orders. This proposed change was Item (5) on the Preliminary July Data Notification filed on May 2, 2005. (RQ6115)

Impact of Change: The Z-score column of the 12 month report for Mechanized % Jeopardy will be populated.

## **Billing Measurements**

## (6) Affected Measures: B-6

Description of Change: Currently, the 12 month reports multiply the CLEC numerator and the denominator by 6 for this measure. BellSouth proposes to correct the code so the CLEC numerator and denominator for the 12 month reports match the one month reports. This proposed change was Item (6) on the Preliminary July Data Notification filed on May 2, 2005. (RQ6288)

Impact of Change: The average number of days is not affected.

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## PRELIMINARY AUGUST 2005 DATA NOTIFICATION

BellSouth is considering making the changes described in this document to generate results for the August 2005 data month. Results for the August 2005 data month will be posted as follows:

Preliminary results - September 20, 2005 Final results - September 30, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, LMOS, WFA, etc.) that PMAP uses to calculate measurements. Bellsouth will make changes to PMAP to ensure that data continues to be correctly captured as Releases are implemented.

## **Ordering Measurements**

(1) Affected Measures: O-7, O-8 & O-9

Description of Change: With the implementation of the ENCORE 17.0 Release in December 2004, LSRs that had potential jeopardies placed against them prior to the FOC being issued were being classified as Fully-Mechanized. BellSouth proposes to change the code to classify these LSRs as Partially-Mechanized. (RQ6185)

*Impact of Change:* For March 2005, in Georgia, the result would change from 92.68% to 98.75% for the Fully-Mechanized Reject Interval. For the Partially-Mechanized Reject Interval, the result would change from 95.30% to 95.50%.

## **Provisioning Measurements**

(2) Affected Measures: P-3

Description of Change: Currently, for the Local Interconnection Trunk product in the Percent Missed Installation Appointment Aggregate Report, the Retail and Wholesale

End User Missed Appointment Columns are erroneously being populated with the BellSouth caused missed appointments. BellSouth proposes to change the PMIA report for Local Interconnection Trunks to correctly reflect these End User Missed Appointments. (RQ6328)

Impact of Change: No impact to measurement results. For February 2005, in Florida, 27 BellSouth End User Missed Appointments and 5 CLEC End User missed appointments were not reported.

(3) Affected Measures: P-11 (Georgia, Florida, Kentucky, and Tennessee)

Description of Change: Currently, where multiple LSRs with the same PON exist and only one Service Order reflects that PON, only the LSR where both the PON and OCN match the Service Order is included in the data. BellSouth proposes to include the remaining LSRs in the data as a measurement failure. (RQ6392)

Impact of Change: For February 2005, there were two such duplicate PONs in the Region and both duplicate PONs were in Kentucky. The measurement result would decrease by 0.13%.

## **Billing Measurements**

(4) Affected Measures: B-7 & B-8

Description of Change: Currently, the entire ZScore column for the Resale product on the 12-Month reports is not populated. BellSouth proposes to populate this column. (RQ6110)

Impact of Change: None to reported results.

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