

ORIGINAL

Oloo 82 - TV Global Dialtone, Inc.

P.O. Box 7912 Port St. Lucie, FL 34985-7912 (888) 888-9399

2005 JAN 27 AN IC: 48

COMPETITIVE SERVICES

1/9/06

Florida Public Service Commission, Division of Regulatory Oversight Telecom Certification Division 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. CLERK

CHMISSION

CLERK

Re: Cancelled Certificate for Global Dialtone, Inc. d/b/a Atlantic Phone (CLEC Certificate No. 7866)

Dear Sir/Madam,

We sincerely regret the fact that the Regulatory Assessment Fees for 2004 was not paid on time. The late payment was due partly to (1) the need to upgrade the software used to extract the data for RAF computation and (2) our company was involved in an internal reorganization caused by changes in the telecommunications environment arising from FCC orders. We have upgraded our software and completed our reorganization. The payments for 2005, 2004, and late payment charges have been made.

Global Dialtone, Inc. promises that the RAF payments will be made on time in the future. We intend to pay the \$500 penalty immediately upon recertification.

Sincerely,

Victor Graham

Global Dialtone, Inc.

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UBBURB DO HEEL DOCUMENT NUMBER-DATE

00847 JAN 278



1.	This is an application for (check one):				
	Original certificate (new company).				
	Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority rather that apply for a new certificate.				
	Approval of assignment of existing Certificate: Example, a certificated company purchases an existing company and desires to retain the existing certificate of authority and tariff.				
2.	Name of company: Global Dialtone, Inc				
3.	Name under which applicant will do business (fictitious name, etc.):				
	Atlantic Phone				
4.	Official mailing address:				
	Street/Post Office Box: P.O. Box 7912 City: Port St. Lucie State: Florida Zip: 34985-7912				
5.	Florida address:				
	Street/Post Office Box: P.O. Box 7912 City: Port St. Lucie State: Florida Zip: 34985-7912				
6.	Structure of organization:				
	☐ Individual       ☐ Corporation         ☐ Foreign Corporation       ☐ Foreign Partnership         ☐ General Partnership       ☐ Limited Partnership         ☐ Other,				

7.	If individual, provide:
	Name: Title: Street/Post Office Box: City: State: Zip: Telephone No.: Fax No.: E-Mail Address: Website Address:
8.	If incorporated in Florida, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is: P00000100582
9.	If foreign corporation, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is:
10.	If using fictitious name (d/b/a), provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida. The Florida Secretary of State fictitious name registration number is:
11.	If a limited liability partnership, please proof of registration to operate in Florida. The Florida Secretary of State registration number is:
12.	<u>If a partnership</u> , provide name, title and address of all partners and a copy of the partnership agreement.
	Name: Title: Street/Post Office Box: City: State: Zip: Telephone No.: Fax No.: E-Mail Address: Website Address:
13.	If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable. The Florida registration

number is:

- 14. Provide F.E.I. Number(if applicable): 65-1050577
- 15. Who will serve as liaison to the Commission in regard to the following?
  - (a) The application:

Name: Victor Graham

Title: President

Street name & number: 533 SE Nome Drive

Post office box: City: Port St. Lucie

State: FL Zip: 34984

Telephone No.: 772-344-5841

Fax No.: 772-785-8230

E-Mail Address: v.graham@globaldialtone.com Website Address: http://www.globaldialtone.com

(b) Official point of contact for the ongoing operations of the company:

Name: Victor Graham

Title: President

Street name & number: 533 SE Nome Drive

Post office box: City: Port St. Lucie

State: Florida Zip: 34984

Telephone No.: 772-344-5841

Fax No.: 772-785-8230

E-Mail Address: v.graham@globaldialtone.com Website Address: http://www.globaldialtone.com

(c) Complaints/Inquiries from customers:

Name: Victor Graham

Title: President

Street/Post Office Box: P.O. Box 7912

City: Port St. Lucie State: Florida Zip: 34985-7912

Telephone No.: 772-344-5841

Fax No.: 772-785-8230

E-Mail Address: v.graham@globaldialtone.com Website Address: http://wwwglobaldialtone.com

FORM PSC/CMP-8 (01/06) Required by Commission Rule Nos. 25-24.810, and 25-24.815 Note: To complete this interactive form using your computer, use the tab key to navigate between data entry fields.

**16.** List the states in which the applicant:

(a) has operated as a Competitive Local Exchange Telecommunications Company.

Florida

(b) has applications pending to be certificated as a Competitive Local Exchange Telecommunications Company.

N/A

(c) is certificated to operate as a Competitive Local Exchange Telecommunications Company.

N/A

(d) has been denied authority to operate as a Competitive Local Exchange Telecommunications Company and the circumstances involved.

Florida. Certificate Cancelled due to failure to pay 2004 Fegulatory Assessment Fees in a timely manner. The 2004 and 2005 RAF fees have been paid. The late payment was due to extraordinary business adjustments arising from the FCC TRO orders and a personal tragedy.

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

Florida. \$500 penalty imposed for late payment of 2004 regulatory assessment fee..

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

N/A

- **17.** Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
  - (a) adjudged bankrupt, mentally incompetent (and not had his or her competency restored), or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, <u>provide explanation</u>.

No.

(b) granted or denied a competitive local exchange certificate in the State of Florida (this includes active and canceled competitive local exchange certificates). If yes, provide explanation and list the certificate holder and certificate number.

Yes. Global Dialtone, Inc. d/b/a Atlantic Phone CLEC Certificate No. 7866 cancelled due to failure to pay 2004 Fegulatory Assessment Fees in a timely manner.

(c) an officer, director, partner or stockholder in any other Florida certificated or registered telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No.

# 18. Submit the following:

- (a) <u>Managerial capability:</u> resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- (b) <u>Technical capability:</u> resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.
- (c) <u>Financial Capability:</u> applicant's audited financial statements for the most recent three (3) years. If the applicant does not have audited financial statements, it shall so be stated. Unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:
  - 1. the balance sheet.
  - 2. income statement, and
  - 3. statement of retained earnings.

**Note:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

# THIS PAGE MUST BE COMPLETED AND SIGNED

**REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee. Regardless of the gross operating revenue of a company, a minimum annual assessment fee, as defined by the Commission, is required.

**RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's rules and orders relating to the provisioning of competitive local exchange telecommunications company (CLEC) service in Florida.

APPLICANT ACKNOWLEDGEMENT: By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide competitive local exchange telecommunications company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

# Company Owner or Officer

Print Name: Victor Graham

Title: President

Telephone No.: 772-344-5841

E-Mail Address: v.graham@globaldialtone.com

Signature

Date:



Secretary of State

March 10, 2003

ATLANTIC PHONE P.O. BOX 7912 PORT SAINT LUCIE, FL 34985

Subject: ATLANTIC PHONE

REGISTRATION NUMBER: G03069900324

This will acknowledge the filing of the above fictitious name registration which was registered on March 10, 2003. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between January 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

Should you have any questions regarding this matter you may contact our office at (850) 488-9000

Fictitious Name Section Division of Corporations

Letter No. 103A00015125

# VICTOR A. GRAHAM, Ph.D.

533 SE Nome Drive, Port St. Lucie, FL 34984 Phone: (772) 344-5841

E-mail: v.graham@globaldialtone.com

# Experience

President (10/2000 –Present)

Global Dialtone, Inc.

West Palm Beach, FL.

Responsibilities include:

- Provide overall administrative guidance and leadership in the areas of company finance, marketing, and human resourse management
- Coordinate activities of sales agents
- Maintain customer service program
- Supervise compliance of all state and federal regulatory requirements
- Maintain operation/maintenance of telecommunication equipment

Global Dialtone, Inc. specializes in Long-Distance Telecommunications Resale, Internet Call-Center Solutions, and Internet/PSTN Telephone Calling Card Resale Service.

**President/Technical Officer** (1996-2000) Sage Research & Technologies Palm City, FL Sage Research develops IP telephony switching systems, Calling Card Switching systems, Internet Call Centers and e-business customer service solutions. Responsibilities include:

- Provide overall administrative guidance and leadership in the areas of finance, marketing, and human resourse management
- Develop and test telecommunications switching equipment, including DMX3000 PSTN Call Switching System, Hybrid Telecom Switches/Gateway system with transparent TCP/IP extensions, Telephone Calling Card Switches, Telephone Callback and Web-Triggered Callback Systems, and Internet Call Center Systems.
- Development of e-Business Customer Communication Products and Services, specifically Person-to-Person Chat and Artificial Intelligence e-mail auto-responders. Manage Lease Program for Telephone Debit Card switching system
- Develop and supervise program for lease of Sage's Debit Card switching systems
- Develop and supervise program for license of Sage's Internet Call Center Switching systems
- Technical maintenance of leased Debit Card/Web-triggered Call Center Switching system
- Setup Telephone Calling Card/Debit Card Switching system
- Implement real-time customer billing system
- Interface PSTN/IP switching systems to dedicated and switched telephone networks

Programming/Technical Skills: C/C++, COM, Visual Basic, ISAPI, Java, JavaScript, ASP, HTML/DHTML, ODBC database programming, Database design, Internet Multimedia development, Windows NT and IIS Web Server administration.

#### Telecommunications Consultant (1998-1999) TreasureCom, Inc West Palm Beach

- Setup Telephone Call Switching system
- Implement real-time customer billing system
- Interface Call switching system to AT&T digital network
- Perform technical maintenance of Switching system
- Trouble shoot voice and data network
- Develop software for Internet/Telecommunications interface

Adjunct Professor Indian River Community College

9/2000 -9/2003

Teach courses in Physics and Earth Science and perform the duties of an adjunct professor in the Physics department, including student advisement.

Professor of Engineering School of Engineering, Walla Walla College 1991-1996

Teach numerous courses in engineering, direct undergraduate research and perform student advisement.

**Contract Research Scientist** 

NASA/Stanford University

1996/1997

Conduct scientific investigation in the fabrication and quality control of a sapphire window system for an advanced telescope system for the NASA/Stanford University Gravity Probe-B project. Provide technical oversight to NASA/Stanford researchers.

**Visiting Research Scientist** W.W. Hansen Exp. Physics Lab., Stanford University. (7/1992-9/1992, 7/1993-9/1993, 7/1994-9/1994.) Ultra-precision fabrication, quality control and metrology of gyroscopic rotors for the NASA/Stanford University Gravity Probe-B relativity Space experiment.

#### Research

- Internet Telecommunications Switching Systems
- Internet Multimedia Applications Development
- Design and implementation of Object-oriented,
- Internet-based, software applications
- Artificial Intelligence and Engineering Information Systems

## **University Education**

Ph.D., 1985 University of Waterloo, Faculty of Engineering, Ontario, Canada.

M.Sc., 1982, University of Guelph (Department of Engineering), Ontario, Canada.

B.Sc., 1976 University of the West Indies. Department of Mechanical Engineering.

Professional Development:

Artificial Intelligence, Stanford University, Summer 1992. Intelligent Manufacturing Systems, MIT, July 1989.

#### **Personal Information**

Citizenship:

USA

Marital Status:

Married, 4 Children

# ALVIN W. GRAHAM

1773 Clydesdale Drive Loxahatchee, FL 33470 (888) 888-9399 (W)

# Experience

10/2000 - Present

Global Dialtone, Inc. West Palm Beach, FL

### Vice-President/Sales and Marketing

- Develop marketing plan for telephone long-distance resale
- · Perform competitive analysis, including study of demographics of target market
- Establishment of marketing budgets and projected cash flow
- Implement and supervise customer service program
- Perform technical maintenance of computer LAN and telephone equipment
- Maintain Internet Web Server and Website

1997 - 2000

Internet Communications & Commerce

Palm City, FL

### **Technical Sales and Marketing Manager**

- Develop marketing program for distribution of Worldwide Internet-to-Phone service
- Perform technical Setup and sales program for Internet-To-Fax system
- Coordinate the development of marketing plan, budgets and forecasts
- Establish precise sales, profit goals and timetable.
- Develop and implement an Internet online marketing campaign
- Supervise the design & programming of database-driven, e-Commerce web sites, including cybercash integration, configuration and management of the secure Hosting infrastructure
- Technical/Programming Requirements: Maintain Windows NT LAN and Microsoft Internet Information Server, Internet Application development using Active Server Pages (ASP), JavaScript, VBScript, Database systems, Windows NT OS and Internet Server Systems.

1998 - 1999

Beacon Telecom, Inc

Palm City, FL

#### Marketing Manager

- Manage sales program for distribution of telephone Callback service
- Develop marketing plan, including competitive analysis and unique selling proposition
- Establish sales goals and forecasts
- Implement an Internet marketing program
- Participate in development of budgets and cash flow
- Maintain Internet Web Server
- Evaluate telephone Calling Card/Callback Switching equipment
- Perform technical maintenance of Telephone Calling Card/Callback Switching system

1991 - 1996

Eastman Kodak Company

Rochester, NY

#### **Management Services Consultant**

- Worldwide program planning, organization & rollout with various managers
- Recommended merge of business units to reduce costs and improve efficiency.
- Developed business plans, conducted strategy development processes across businesses
- Planned project that resulted in the reformulation of the scope of activities and key resources being reallocated to critical bottlenecks.
- Designed the Performance Expectation Process & assisted in its implementation at the senior management and operational levels
- Lead numerous problem solving group sessions across business lines
- Business Research Analyst World-wide Market Size & Share

- Analysed the Office Imaging market by size & share in various geographic locations
- Liaised with primary market research suppliers to procure data that supports the Strategic Planning Function
- Research and provided data and analyses for business case support
- Conducted Conducted workshops across business units to facilitate the planning and implementation of goals.

1988 - 1990

Julius Edwards & Company

Kingston, Ja.

#### Management Consultant

- Redesigned the workflow system of the Local Registered Stock Unit of the Bank of Jamaica
- Developed and documented procedures that facilitated the computerization of the unit
- Designed an organizational structure that would facilitate the mission and vision of the unit
- Designed the Performance Expectation for critical functions that link the unit with the larger organizational structure and mission

1985 - 1986

Goodyear Ltd.

St. Thomas, Ja.

#### Staff Industrial Engineer

- Initiated and implemented various cost reduction program, such as the plant-wide implementation of Statistical Process Control
- Implement programs to reduce waste levels from 17% to 6.5%
- Participated in the implementation of the "right sizing" of the plant by conducting a Capacity vs. Requirements Study
- Assisted the Industrial Relations Manager in the preparation of employee grievance responses and negotiation of union contracts

#### Education

1986 - 1988

Northeastern University

Boston, MA

MS, Industrial Engineering (Conc. Operations Research)

1992 - 1996

Rochester Institute of Technology

Rochester, NY

MS, Applied Mathematics & Statistics (GPA 3.8/4.0)

Center For Quality & Applied Statistics

1997 & 1998 (Summers)

Harvard University

Cambridge, MA

Applied Economics Program / Econometric Modeling

1979 - 1983

The University of the West Indies

Trinidad, WI

BS Industrial Engineering (Honors)

# Areas of Expertise / Management

- Financial Management I & II / Accounting for Managers (R.I.T MBA Core Course)
- Strategic Framework/Strategy Development & Implementation / Strategic Benchmarking
- Process consulting / Project Leadership / Team building / Change Management
- Decision & Risk Analysis
- Designing & Conducting Workshops / Quality Leadership Process

#### **Organizational Affiliations**

- Board member National Council on Alcoholism & Drug Dependence (NCADD)
- Vice-Chairman Resource Development & Planning Sub-Committee (NCADD-RA)
- United Way Volunteer Fundraising
- Volunteer The B.E.S.T. Program (Kodak Sponsored Education Centered Program)
- NSBE member National Society Of Black Engineers

Global Dialtone, Inc.	
Balance Sheet, January 2006	
SSETS	
urrent Assets	
Cash	18,
Marketable securities	
Accounts receivable, net	6,:
Inventory	
Prepaid expenses	3,!
Other	
otal Current Assets	28,3
ong-Term Assets	
Computers, LAN, Web Servers, and Telecom equipment	72,1
Less accumulated depreciation	(16,0
Net Equipment	56,0
Organizational Expenses	15,1
Database, Billing Software, and Web Site	18,0
otal Long-Term Assets	89,0
	<b>{</b>
	117,3
JABILITIES AND SHAREHOLDERS' EQUITY	117,3
IABILITIES AND SHAREHOLDERS' EQUITY	
IABILITIES AND SHAREHOLDERS' EQUITY  Current Liabilities  Short-term debt	
IABILITIES AND SHAREHOLDERS' EQUITY  Current Liabilities  Short-term debt  Current maturities of long-term debt	1,4
LIABILITIES AND SHAREHOLDERS' EQUITY  Current Liabilities  Short-term debt  Current maturities of long-term debt  Accounts payable	1,4
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Current Liabilities Short-term debt Current maturities of long-term debt Accounts payable Income taxes payable Accrued liabilities Other Fotal Current Liabilities Long-term debt less current maturities Deferred income taxes Other long-term liabilities Total Long-Term Liabilities Cotal Long-Term Liabilities Common stock	5,8
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Current maturities of long-term debt Accounts payable Income taxes payable Accrued liabilities Other Total Current Liabilities Long-term Liabilities Long-term debt less current maturities Deferred income taxes Other long-term liabilities Total Long-Term Liabilities Shareholders' Equity Common stock Additional paid-in capital Retained earnings	1,8 4,3 4,3 5,8 105,4

V. A. Gyanam, President

Income Statement - 2004, 2005, 200			
	2004	2005	2006 (Est
Sales			
Sales	89,253	62,730	185,00
Total Sales	89,253	62,730	185,00
Less Cost of Goods Sold			
Telecom Cost	57,198	37,240	89,50
Sales Commission	2,300	1,800	7,80
Other			
Total Cost of Goods Sold	59,498	39,040	97,30
Gross Profit			
Gloss Floric	29,755	23,690	87,700
Operating Expenses			
Total Operating Expenses	31,000	25,660	67,940
Operating Income			
	(1,245)	(1,970)	19,760
Other income (expense)	0	0	
Total Nonoperating Income (Expense)	0	o	(
income (Loss) Before Taxes	/F34E)	(4.0.70)	
	(1,245)	(1,970)	19,760
ncome Taxes	0	0	2,964
Net Income (Loss)	(1,245)	(1.070)	16 30
	(1,245)	(1,970)	16,796
Cumulative Net Income (Loss)	(1 245)	(1.970)	16 706

Ugraham

Global Dialtone, Inc. P.O. Box 7912 Port St. Lucie FL 34985-7912

# Global Dialtone, Inc

INTERNET & TELECOMMUNICATION SERVICES

1/26/2006

Florida Public Service Commission Division of Regulatory Oversight Telecom Certification Section Tallahassee, FL 32399

Re: Application for Certificate to Operate as a Competitive Local Exchange Telecommunications Company

This is to certify that the enclosed balance sheet for Global Dialtone, Inc is true and accurate to the best of my knowledge.

Sincerely,

Dr. Victor A. Graham

President