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F	BEFORE THE LORIDA PUBLIC SERVICE COMMISSION
n the Matter o	DOCKEI NO. 000038-EI
ETITION FOR IS ECOVERY FINANC OWER & LIGHT (SUANCE OF A STORM CING ORDER, BY FLORIDA COMPANY.
ELEC <i>P</i> THE THE .E	TRONIC VERSIONS OF THIS TRANSCRIPT ARE A CONVENIENCE COPY ONLY AND ARE NOT E OFFICIAL TRANSCRIPT OF THE HEARING, PDF VERSION INCLUDES PREFILED TESTIMONY.
	VOLUME II
	Pages 1379 through 1564
PROCEEDINGS:	HEARING
BEFORE:	CHAIRMAN LISA POLAK EDGAR COMMISSIONER J. TERRY DEASON COMMISSIONER ISILIO ARRIAGA COMMISSIONER MATTHEW M. CARTER, II COMMISSIONER KATRINA J. TEW
DATE:	Friday, April 21, 2006
TIME .	Commenced at 9:15 a.m.
PLACE:	Betty Easley Conference Center
	Room 148 4075 Esplanade Way Tollobassee Florida
REPORTED BY:	LINDA BOLES, RPR, CCR JANE FAUROT, RPR
	Official FPSC Hearings Reporters (850)413-6734/(850)413-6732
APPEARANCES :	(As heretofore noted.) DOCUMENT NUMBER-DATE
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		1380
1	INDEX	
2	WITNESSES	
3		
4	NAME :	PAGE NO.
5	GEISHA J. WILLIAMS (Rebuttal)	
6	Direct Examination by Mr. Butler Prefiled Rebuttal Testimony Inserted	1382 1384
7	Cross Examination by Mr. Wright Cross Examination by Mr. McGlothlin	1412 1433
8	Cross Examination by Mr. Kise Cross Examination by Ms. Gervasi Redirect Examination by Mr. Butler	1443 1450 1463
9	WAYNE OLSON (Rebuttal)	
10	Dinest Russinstien hu Mu Litchfield	1 4 1 1
11	Prefiled Rebuttal Testimony Inserted	1471
12	HUGH A. GOWER (Rebuttal)	
13	Direct Examination by Mr. Anderson Prefiled Rebuttal Testimony Inserted	1516 1518
14	Cross Examination by Mr. Beck Bodiroct Examination by Mr. Andergen	1558
15	Redifect Examination by Mr. Anderson	1203
16		
17	CERTIFICATE OF REPORTERS	1564
18		
19		
20		
21		
22		
23		
24		
25		
	FLORIDA PUBLIC SERVICE COMMISSION	

				1381
-				
1		EARIDITS		
2	NUMBER:		ID.	ADMTD.
3	163	FPSC Infrastructure Hardening Workshop - FPL Handout	1419	1505
4 5	164	Approximate Percentage of T&D Facilities Replaced in 2005	1422	1505
6	165	Plant Account Summary Tables FPL 2006	1424	1505
7 8	166	NOAA 2005 Atlantic Hurricane Outlook	1448	1449
9	167	Deposition Transcript of Wayne Olson	1515	1515
10		1		
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
		FLORIDA PUBLIC SERVICE COMMISSI	ON	

	1382
1	PROCEEDINGS
2	(Transcript follows in sequence from Volume 10.)
3	MR. BUTLER: Ms. Williams has previously been sworn.
4	GEISHA J. WILLIAMS
5	was called as a rebuttal witness on behalf of Florida Power and
6	Light Company, and having been duly sworn, testified as
7	follows:
8	DIRECT EXAMINATION
9	BY MR. BUTLER:
10	Q Would you please state your name for the record?
11	A Geisha Williams.
12	Q You have previously testified in this proceeding,
13	correct?
14	A Yes, I have.
15	Q Do you have before you 26 pages of prepared rebuttal
16	testimony dated April 10, 2006, with attached Documents GJW-7
17	through GJW-10?
18	A Yes, I do.
19	Q Was your rebuttal testimony and attached documents
20	prepared under your direction, supervision, or control?
21	A Yes, they were.
22	Q Do you have any changes or corrections to your
23	prepared testimony or attached documents?
24	A No, I do not.
25	MR. BUTLER: I ask that Ms. Williams prepared
	FLORIDA PUBLIC SERVICE COMMISSION

	1383
1	rebuttal testimony be inserted into the record as though read.
2	CHAIRMAN EDGAR: The prefiled rebuttal testimony will
3	be entered into the record as though read.
4	MR. BUTLER: And I note that Documents GJW-7 through
5	GJW-10 have previously been identified as Exhibits 104 to 107
6	and moved into evidence. With that, I would ask Ms. Williams
7	to summarize her testimony.
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1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2		FLORIDA POWER & LIGHT COMPANY
3		REBUTTAL TESTIMONY OF GEISHA J. WILLIAMS
4		DOCKET NO. 060038-EI
5		APRIL 10, 2006
6		
7	Q.	Please state your name and business address.
8	A.	My name is Geisha J. Williams. My business address is 9250 W. Flagler St.,
9		Miami, Florida 33174.
10	Q.	Did you previously submit direct testimony in this proceeding?
11	A.	Yes.
12	Q.	Are you sponsoring an exhibit in this case?
13	A.	Yes. I am sponsoring an exhibit consisting of four documents, GJW-7 through
14		GJW-10, which is attached to my rebuttal testimony.
15	Q.	What is the purpose of your rebuttal testimony?
16	A.	I will respond to the portions of the testimony submitted on behalf of the
17		Office of Public Counsel (OPC) by James S. Byerley that relate to his
18		opinions on FPL's pole inspection and vegetation management programs as
19		well as his associated proposed disallowances of pole and conductor storm
20		restoration costs. Additionally, I will respond to the portions of the
21		testimonies of Hugh Larkin, Jr. and Donna DeRonne, also of OPC, regarding
22		certain proposed adjustments to FPL's storm restoration costs.

1		FPL's POLE INSPECTION AND
2		VEGETATION MANAGEMENT PROGRAMS (BYERLEY)
3	Q.	Mr. Byerley criticizes FPL's distribution pole inspection and vegetation
4		management programs and calculates pole and conductor restoration
5		costs incurred as a result of Hurricane Wilma that he contends should be
6		disallowed because they allegedly relate to pole deterioration or to
7		"preventable" vegetation damage to poles. Do you agree with Mr.
8		Byerley's contentions?
9	A.	No. First, Mr. Byerley's criticism of the pole inspection and vegetation
10		programs is unsupported by any credible evidence and is completely at odds
11		with FPL's strong reliability in both hurricane and non-hurricane conditions.
12		Specifically with respect to Hurricane Wilma, FPL's poles performed
13		excellently, consistent with what one would expect in a hurricane of Wilma's
14		intensity, and better than other utilities' poles under similar conditions.
15		Moreover, vegetation management is essentially a non-issue with respect to
16		pole damage in Hurricane Wilma, as KEMA concluded that only an
17		insignificant percentage of poles broke due to preventable tree damage during
18		that storm.
19		
20		Second, Mr. Byerley's quantification of costs that he would disallow is
21		preposterously inflated, even if one were to accept his flawed rationale for

proposed disallowance for pole deterioration would be reduced by over 90%,

disallowance. Using the logic of his calculations but with realistic inputs, his

and his proposed disallowance for vegetation-related pole damage would be
 reduced even more, to less than 0.1% of his figure. And even these reduced
 figures do not reflect the netting of added costs that would be concomitant
 with Mr. Byerley's proposals.

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POLE INSPECTIONS

7 0. Does FPL have an effective pole inspection program? Yes. FPL's pole inspection program, consisting of three initiatives, has 8 A. 9 produced excellent pole performance for many years under both non-10 hurricane and hurricane conditions. Document No. GJW-7 shows historical 11 non-hurricane outages related to pole conditions from 1993-2005. As can be 12 seen, these outages were negligible, averaging 125 outages per year, or just 13 0.14% of FPL's total outages per year. For each of the last two years, when 14 FPL's service territory was impacted by an unprecedented seven hurricanes, 15 the percentage of poles that had to be replaced due to these storms was less 16 than 1% per year. This clearly demonstrates that FPL's poles, throughout its 17 entire system, have performed consistently well. Any reliability program 18 ultimately should be measured by the results that it achieves, and I would 19 conclude from these results that FPL's pole inspection program has 20 successfully ensured that FPL's pole infrastructure is sound, well-maintained 21 and resilient.

- Q. How does FPL's pole performance in hurricane conditions compare to
 the pole performance of other utilities facing similar hurricanes?
- 3 Α. Very well. In February 2006, Davies Consulting, Inc. (Davies) prepared an 4 independent analysis for FPL that addressed the impact of hurricanes of 5 varying strength on pole replacements for FPL and ten other utilities. For FPL, 6 the Davies study used pole failure rates (i.e., percentage of poles replaced) from Hurricanes Andrew (1992), Charley, Frances and Jeanne (2004), and 7 8 Katrina and Wilma (2005). It compared that data to pole failure rates for the 9 other utilities resulting from Hurricanes Hugo (1989), Floyd (1999), Isabel 10 (2003), Ivan (2004), and Katrina and Wilma (2005). The Davies results are 11 depicted on Document No. GJW-8. They show that (i) there is a strong 12 correlation between the percentage of poles requiring replacement and the 13 strength of the storms, and (ii) FPL's pole replacement rates have been 14 consistently lower than those of other utilities for storms of comparable 15 strength. FPL's strong pole performance relative to other utilities is a 16 testament to the effectiveness of its pole inspection program as well as FPL's 17 more stringent construction standards.

18 Q. What are the three initiatives that comprise FPL's pole inspection 19 program?

A. First, FPL has a targeted initiative of intensive pole inspections that are
 performed by a contractor (Osmose) in certain geographic areas with high
 populations of older, creosote poles. Second, FPL routinely conducts visual
 inspections of its feeder poles in conjunction with its Thermovision initiative

(which detects "hot spots" on electrical equipment). Finally, FPL's line crews
 perform careful hazard assessments of poles on which they are preparing to do
 work. Together, these three pole inspection initiatives help ensure the
 exemplary pole performance I just described.

5 Q. Mr. Byerley criticizes FPL for not having extended the Osmose initiative 6 to the entire FPL pole population on a regular inspection cycle. In your 7 opinion, would this have been appropriate for FPL to implement?

8 A. No. FPL wants to provide reliable electric service at the lowest possible cost 9 for its customers. Each year, we review and evaluate numerous initiatives 10 before selecting the ones that deliver the best value to our customers, 11 optimizing the balance between reliability and cost. We do not fund all of the 12 initiatives, nor should we, as the benefits of some initiatives are low relative to their costs. FPL has been extremely successful in applying this balance, as our 13 14 base rates are considerably lower than they were seven years ago, reliability 15 has improved, and our reliability results compare favorably to other utilities 16 within the state as well as nationally.

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FPL's selective implementation of the Osmose initiative is a good example of this approach. The Osmose initiative provides very thorough pole inspections, at a higher cost per pole. It made sense to incur a higher inspection cost per pole in areas where there was a population of older, creosote poles that particularly warranted close inspection. For newer poles, however, the likelihood of deterioration is low and hence it was hard to justify the higher

cost per pole for an Osmose-type inspection. Accordingly, FPL limited its
 Osmose initiative to areas with a high percentage of older, creosote poles
 where the higher inspection cost would do the most good.

- 4 Q. Mr. Byerley criticizes the visual pole inspections that are performed as
 5 part of the Thermovision intiative as ineffective in identifying pole
 6 deterioration. Is this criticism warranted?
- A. No. They are conducted by individuals who have a great deal of experience in
 evaluating the condition of poles. The thermographers and inspectors in the
 Thermovision initiative program have extensive training and utility
 experience. Almost all of them have been in the Thermovision initiative
 since its inception in 1998, and their FPL experience averages 24 years, with a
 range of 19-31 years.
- Q. On page 20 of his testimony, Mr. Byerley suggests that the pole
 inspections performed as part of FPL's Thermovision initiative must not
 have been effective, because they did not identify as high a percentage of
 deteriorated poles as the Osmose initiative? Is this a valid comparison?
- A. No. It is apples to oranges. FPL's Thermovision initiative program targets
 feeders, whereas the Osmose initiative does not. Because a feeder outage can
 impact a greater number of customers than a lateral outage, FPL's feeders are
 inspected more frequently than laterals. Therefore, the likelihood of finding a
 previously unidentified deteriorated pole on a feeder is inevitably lower than
 on a lateral. Additionally, approximately 80% of the poles utilized in our
 feeders are either concrete or copper chromium arsenate (CCA), which

1		historically have shown virtually no signs of deterioration. The percentage of
2		either CCA or concrete poles used in laterals is much lower. Finally, as I
3		previously mentioned, the Osmose initiative is intentionally targeted at pole
4		populations that are known to be older. It is hardly surprising that the
5		percentage of such poles showing deterioration would be higher than would
6		be the case for an inspection of the general pole population. As a result of all
7		these factors, one would naturally expect the percentage of deteriorated poles
8		identified in the Osmose initiative to be considerably higher than those
9		identified through the Thermovision initiative.
10	Q.	Do you agree with Mr. Byerley's conclusion, on page 22 of his direct
11		testimony, that the inspections conducted by FPL's linemen through
12		hazard assessments before they perform work on poles cannot "truly be
13		classified as pole inspections"?
14	A.	No. In fact, it is mystifying to me how someone with Mr. Byerley's prior
15		experience in the electric utility industry could make such a statement.
16		
17		FPL's work practices require checks to be performed prior to climbing or
18		working on a pole. This would include work performed in a bucket truck, if
19		that work might result in additional stress on the pole. The hazard assessment
20		includes visual checks for issues like buckling at the ground line, unusual
21		angle in respect to the ground, cracks, holes, hollow spots, shell rot, decay,
22		knots, soil conditions, and burn marks. A hammer test from the ground level
23		all the way around the pole up to six feet from ground is performed to check

for decay pockets. Additionally, a screwdriver is used to prod the pole as near the ground level as possible to identify decay. Finally, in order to check the pole's stability, the pole is rocked back and forth by a pike pole or pulled with a rope. If any issues are identified, they are noted on the hazard assessment form, which crews must submit daily. Contrary to Mr. Byerley's suggestion, these steps are part of FPL crews' daily work habits. Non-compliance issues are appropriately addressed by local management.

8

9 In summary, I believe that any reasonable person would conclude that these 10 inspections and the documentation of the inspection findings constitute a 11 legitimate pole inspection.

Q. Mr. Byerley notes that the KEMA report and FPL internal documents
make reference to "pole deterioration" as a contributing factor to pole
breakage. Does Mr. Byerley correctly understand the use of that term by
KEMA and FPL?

16 Clearly not. Mr. Byerley has misconstrued references to "deterioration" to A. mean that the poles in question had such extensive deterioration that they 17 18 failed because of it. In fact, as used by both KEMA and FPL, the term simply 19 indicates that there was visible evidence of deterioration on a broken pole 20 when it was inspected as part of FPL's post-hurricane forensics efforts. The 21 forensics teams made simple, binary determinations of whether or not they 22 saw deterioration. They were not attempting to determine, and did not

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determine, that particular poles broke due to the visible deterioration that they observed.

3 Q. Does the presence of deterioration indicate that a pole should not have 4 been in service or that it broke because of the deterioration?

5 Α. No. It is expected that wooden poles will deteriorate over time, but so long as 6 they continue to meet the applicable strength requirements, there is no reason 7 to take them out of service. The National Electrical Safety Code (NESC), as 8 well as FPL's internal standards, expressly recognize and allow for the natural 9 fact of pole deterioration. I analogize pole deterioration to wear on a car tire, 10 which is designed to wear over time. Only brand new tires show no sign of 11 wear. Indeed, almost all car tires show signs of wear, but that does not mean 12 they are deemed unsafe or require replacement; only when the wear exceeds 13 established limits does one need to replace the tire. Similarly, a wooden pole 14 is expected to deteriorate slowly over time, and the mere fact that one can see 15 this deterioration does not mean it is unsafe or should be replaced.

Q. Mr. Byerley made a "windshield tour" of a small portion of FPL's system
in Palm Beach County, which he says helped him to conclude that FPL
has an inadequate pole inspection and maintenance program. Do the
results of this "windshield tour" provide a credible basis for such a
conclusion?

A. Not at all. The "windshield tour" covered far too small an area and was
 conducted with no sampling protocols that would allow its results to be
 statistically meaningful or even to provide useful qualitative insights.

1 Moreover, Mr. Byerley ignored pole ownership, as some of his pictures are of 2 non-FPL facilities. There is, however, one observation that I would like to 3 make about Mr. Byerley's "windshield tour." It was clearly intended to seek 4 out and document evidence of deteriorated poles. Certainly some of the 5 photographs Mr. Byerley took show visible deterioration. As I discussed 6 above, deterioration is both expected and planned for within the design and 7 operating standards and does not indicate that a pole should be replaced. 8 Indeed, what is important to keep in mind is that poles in Mr. Byerley's 9 photographs withstood Hurricane Wilma, in spite of their "deteriorated" 10 condition as perceived by Mr. Byerley on his "windshield tour". It would be 11 hard to find more convincing proof of the point I made earlier, that the mere 12 presence of visible deterioration does not mean that the deterioration will 13 cause a pole to break, even under hurricane conditions.

Q. On page 24 of his direct testimony, Mr. Byerley concludes that some of
the poles he observed "may have been set at too shallow a depth, because
the birthmarks were located 8-10' above the ground line, rather than at
or slightly above the eye level of height." Do you agree with Mr.
Byerley's conclusion?

A. No. While historically it was a fairly common rule of thumb that "birthmarks"
will be placed on poles at a distance from the end of the pole that would allow
them to be viewed at eye level when the pole is set, FPL has found that this
rule of thumb can no longer be relied upon. Pole manufacturers today place
their "birthmarks" at different locations on the pole. FPL's distribution poles

- are typically set at depths of five to seven feet, depending on the length of the
 pole installed. That may or may not put the "birthmark" at eye level,
 depending on the pole manufacturer.
- Q. What comments do you have about Mr. Byerley's observations of FPL's
 pole retention yard and his determination that 20-25% of the poles he
 observed were deteriorated?
- 7 A. Again, Mr. Byerley inspected far too few poles for his conclusions to be 8 meaningful. At deposition, Mr. Byerley acknowledged that he looked at only 9 five to seven percent of the poles, and that he chose the ones to inspect based 10 upon convenience and accessibility. Moreover, Mr. Byerley has 11 acknowledged that his observations included no knowledge of pole 12 ownership. As is noted in the KEMA report, approximately 45% of the poles 13 included in the forensic sample were non-FPL poles. In any event, as I have 14 explained, the fact there is deterioration on a pole does not mean it will fail 15 under hurricane conditions.

Q. On page 27 of his direct testimony, Mr. Byerley has proposed to disallow
\$22.6 million of restoration costs that he says were associated with the
breakage of "deteriorated" poles during Hurricane Wilma. Do you agree
with Mr. Byerley's proposal?

A. No. It is fatally flawed at several levels. First, Mr. Byerley's proposal is
premised on a conclusion that FPL's pole inspection program was inadequate.
That conclusion is simply insupportable. Let me summarize the facts about
the performance of FPL's and its pole inspection program:

- 1 (1) FPL's non-hurricane pole performance is excellent;
- (2) FPL's pole performance in hurricanes has been consistent with
 expectations given the intensity of the hurricanes, and it compares favorably
 to other utilities' pole performance in hurricanes; and

(3) FPL has thorough pole inspection and maintenance programs, which have
contributed to these excellent pole performance results.

7 In short, the evidence shows that FPL's pole inspection and maintenance
8 record is exemplary, not deficient as Mr. Byerley's disallowance proposal
9 would suggest.

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11 Second, Mr. Byerley's proposal is necessarily premised upon the assumption 12 that poles for which visible deterioration had been reported, in fact, broke because of that deterioration. However, he has no evidence to support this 13 premise. His entire calculation is based upon the notations made by FPL's 14 15 forensics teams when they inspected broken poles after Hurricane Wilma. As 16 I explained earlier, the forensics teams recorded the presence of deterioration 17 every time they saw it on a broken pole, irrespective of the role, if any, that 18 the deterioration may have played in causing the pole to break. Simply put, 19 there is no information available indicating that any pole failed due to 20 deterioration - only that some of the poles showed a level of deterioration, a 21 natural and expected fact among any wood pole population.

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Finally, even if one accepted Mr. Byerley's insupportable conclusion that FPL's pole inspection program was inadequate and one overlooked the absence of any established link between the reported presence of deterioration and pole breakage, Mr. Byerley's calculation is based on faulty assumptions that result in a gross overstatement of his recommended disallowance. These faulty assumptions are:

7 (1) Over-estimating the number of FPL distribution poles replaced by
8 approximately 900 poles. Mr. Byerley says that 7,400 FPL-owned poles
9 failed and were replaced after Wilma. In fact, FPL estimates it replaced
10 approximately 11,400 distribution poles, of which 4,900 were non-FPL poles
11 and 6,500 were FPL poles.

(2) Using 1/3 and 2/3, respectively, to determine the proportion of feeder and
lateral poles that are creosote. In fact, FPL's statistics show that creosote poles
are approximately 20% of total feeder poles and 35% of total lateral poles.

15 (3) Using \$6,800 as the cost of replacing a pole in storm recovery conditions 16 (i.e., \$1,700 normal replacement cost times a "storm recovery" multiplier of 17 four). He has incorrectly used a figure for the normal replacement cost that 18 includes other costs, e.g., costs to transfer facilities, which are not part of the 19 pole cost. In addition, he provides no basis for his inflated "storm recovery" 20 multiplier of four. FPL currently estimates the replacement cost for poles in 21 storm recovery conditions to be approximately \$2000, based on its 2005 storm 22 restoration costs.

1 (4) His approach of using the 2004 relationship between total conductor 2 replacement costs (Account 365) and total pole replacement costs (Account 3 364) to estimate the amount of conductor damage that would be associated 4 with pole breakage results in a gross overstatement of the associated 5 conductor damage. Account 365 includes the costs for all conductor 6 restoration costs, whether or not they were associated with pole breakage. 7 FPL's reporting systems do not specifically capture or track conductor 8 damage caused by pole failures; however, based on FPL's experience, 9 approximately 90% of damage to conductor during a storm results from wind, trees, and debris. Additionally, most conductor that is replaced due to pole 10 11 breakage, is attached to feeder poles, which are overwhelmingly newer CCA 12 poles. It is an accepted and common practice for conductor attached to fallen poles to be spliced and reused. In fact, the overhead guidelines that are used 13 to give direction to foreign crews repairing facilities after a storm, state for 14 15 feeder and lateral conductor that splicing is to be considered as the first option. For all these reasons, Mr. Byerley's conductor-to-pole cost ratio is 16 17 substantially overstated.

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Combining the effects of these adjustments to Mr. Byerley's disallowance proposal, I calculate that, using his same logic but more realistic inputs, the disallowance would be approximately \$1.8 million instead of \$22.6 million. Moreover, even this \$1.8 million figure would be inflated, because Mr. Byerley's disallowance is premised upon the notion that the "deteriorated"

1		poles which broke in Hurricane Wilma should have been detected and
2		replaced earlier by more aggressive inspections. If one were to follow this
3		logic, then the cost of the earlier more aggressive inspections, and of the pre-
4		storm detection and replacement of the poles, should be netted against the
5		amount he calculates for replacing the poles post-storm in order to arrive at
6		the true incremental cost of not replacing the deteriorated poles before the
7		storm. There are too many unknowns to calculate the precise amount that
8		would be netted, but I am confident that it would equal or exceed the \$1.8
9		million disallowance amount I just calculated.
10		
11		VEGETATION MANAGEMENT
12	Q.	Does FPL have a successful vegetation management program?
12 13	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total
12 13 14	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with
12 13 14 15	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation-
12 13 14 15 16	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation- related outages have decreased 21% in 2004 and another 31% in 2005. As a
12 13 14 15 16 17	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation- related outages have decreased 21% in 2004 and another 31% in 2005. As a result, vegetation-related outages in 2005 were 45% lower than in 2003 and
12 13 14 15 16 17 18	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation- related outages have decreased 21% in 2004 and another 31% in 2005. As a result, vegetation-related outages in 2005 were 45% lower than in 2003 and 14% lower than in 1999. This performance has been achieved despite some
12 13 14 15 16 17 18 19	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation- related outages have decreased 21% in 2004 and another 31% in 2005. As a result, vegetation-related outages in 2005 were 45% lower than in 2003 and 14% lower than in 1999. This performance has been achieved despite some difficult challenges. Tree density (trees per mile) in FPL's service territory is
12 13 14 15 16 17 18 19 20	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation- related outages have decreased 21% in 2004 and another 31% in 2005. As a result, vegetation-related outages in 2005 were 45% lower than in 2003 and 14% lower than in 1999. This performance has been achieved despite some difficult challenges. Tree density (trees per mile) in FPL's service territory is twice the national average. Additionally, Florida's climate and 12 month
12 13 14 15 16 17 18 19 20 21	Q. A.	Does FPL have a successful vegetation management program? Yes. FPL's vegetation management performance (i.e., the percentage of total outages represented by vegetation-related outages) has been and is in line with other utilities in the state as well as nationally. Most recently, vegetation- related outages have decreased 21% in 2004 and another 31% in 2005. As a result, vegetation-related outages in 2005 were 45% lower than in 2003 and 14% lower than in 1999. This performance has been achieved despite some difficult challenges. Tree density (trees per mile) in FPL's service territory is twice the national average. Additionally, Florida's climate and 12 month growing season result in some of the highest tree re-growth rates in the nation.

Moreover, FPL's vegetation management program is an important component of FPL's overall maintenance and reliability program, which has achieved excellent results. FPL's SAIDI, the most relevant reliability indicator for customers since it encompasses both the average frequency and average duration of outages, compares favorably within the state and ranks in the top quartile nationally – a level of performance that could only be achieved with an effective vegetation management program.

8 Q. Has Mr. Byerley offered any meaningful criticism of FPL's vegetation
9 management program?

10 A. No. All he has pointed to is an increase in vegetation-related outages in the 11 1999-2003 period. He disregards the substantial reductions in FPL's 2004 and 12 2005 vegetation-related outages that I just described, as well as the fact that 13 FPL's vegetation-related outages in 2004 were below the national average and 14 that FPL's overall reliability improved throughout the 1999-2003 period.

Q. On page 31 of his direct testimony, Mr. Byerley has proposed to disallow
\$11.3 million of restoration costs that he says were associated with the
"preventable" breakage of poles during Hurricane Wilma. Do you agree
with Mr. Byerley's proposal?

A. Absolutely not. As with his disallowance proposal concerning "deteriorated"
poles, it is fatally flawed at several levels.

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First, Mr. Byerley's disallowance proposal is premised on his conclusion that
 FPL's vegetation management program was inadequate. For the reasons I just

discussed, Mr. Byerley offers no credible support for that conclusion. In fact,
 the reality is just the opposite: FPL has a strong program that deals effectively
 with the special challenges of vegetation management in Florida and is part of
 an overall reliability program that delivers excellent results for our customers.

Second, Mr. Byerley's proposal misunderstands FPL's use of the term 6 7 "preventable" in categorizing vegetation-related pole damage. He correctly 8 quotes the definition of "preventable" to be "standard trimming would have 9 eliminated tree contact with distribution equipment." However, FPL often 10 must seek permission from the owners of trees in order to trim them, and that 11 permission is often denied. Mr. Byerley fails to recognize that damage caused 12 by vegetation that could be trimmed using standard trimming practices is 13 categorized as "preventable" even when it has not been trimmed because 14 permission to do so has been refused. Clearly, it would be unfair to penalize 15 FPL for damage caused by vegetation that it has been denied permission to 16 trim, but that is exactly what Mr. Byerley's disallowance proposal would do. 17 Mr. Byerley also fails to accept reality – when hurricanes strike, vegetation 18 outages will occur, even if 100% of FPL's lines are cleared to standard. Our 19 experience over the last two storm seasons confirms this.

20

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Finally, even if one accepted Mr. Byerley's insupportable conclusion that FPL's vegetation management program was inadequate and one overlooked his misunderstanding of how FPL has used the term "preventable," Mr.

Byerley's disallowance calculation is again grossly overstated because of
 faulty assumptions:

(1) As I discussed earlier, Mr. Byerley used a pole count of 7,400, when the
appropriate figure is 6,500. He again used a storm restoration cost for pole
replacement of \$6,800 when the correct figure is \$2,000. Finally, he again
used an improper ratio of conductor damage to pole damage of 88%, when the
proper ratio is 10%.

8 (2) Mr. Byerley used a preliminary draft of FPL's Hurricane Wilma forensic 9 team report instead of the KEMA report to identify the percentage of poles 10 that failed with a contributing factor of trees. The KEMA report states that 11 21%, not 24%, of pole failures had a contributing factor of trees;

- (3) Mr. Byerley has assumed that 50% of the tree-related pole failures in
 Wilma were "preventable." He arrived at this figure by relying on a
 preliminary report based on <u>Hurricane Katrina</u> data, which was superseded by
 the KEMA report. As can be seen in the KEMA report, the characteristics and
 damage of Hurricanes Katrina and Wilma were very different. KEMA
 concluded that there were only *three* pole breakages, a 0.3% preventable treerelated pole failure rate, in Hurricane Wilma.
- 19

20 Combining the effects of these adjustments to Mr. Byerley's disallowance 21 proposal, I calculate that, using his same logic but more realistic inputs, the 22 disallowance would be negligible -- approximately \$10,000 -- instead of the 23 \$11.3 million that Mr. Byerley claims. As before, this figure would need to

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have netted against it the incremental cost of whatever more extensive vegetation management program Mr. Byerley has in mind.

3 Q. Are there any other issues raised by Mr. Byerley that you would like to 4 address?

5 Yes. Mr. Byerley makes reference to an FPL document that is contained in his A. 6 Document No. JSB-17. This document was developed at my request and 7 presented to me during the beginning of the Hurricane Wilma restoration 8 effort. It was prepared after Hurricane Katrina but before Hiurricane Wilma, 9 and it was intended to evaluate hurricane impacts on FPL's distribution 10 infrastructure and explore possible alternatives for hardening that 11 infrastructure. Because of when it was prepared, the document focused on 12 Hurricane Katrina forensics data only and was thus somewhat overtaken by events when Hurricane Wilma struck. Near the beginning of the Hurricane 13 14 Wilma restoration effort, the team that prepared the document presented its 15 conclusions and recommendations. In reviewing the document and after 16 hearing the presentation, I determined that this initial report provided some 17 useful information but was not conclusive. Also, in many cases the team was 18 unable to identify financial savings for the hardening alternatives. Simply put, 19 FPL needed more time and information in order to conduct a thorough review 20 and analysis.

21

After the presentation, the team was disbanded, as all of the members were needed to support the Hurricane Wilma restoration effort. Subsequently,

1		KEMA was hired by FPL to conduct its review of Hurricanes Katrina and
2		Wilma. KEMA's comprehensive report was filed as part of this proceeding.
3		Additionally, FPL filed its 5 Point "Storm Secure" Plan with the Commission
4		and is continuing its efforts to develop a 10-year hardening roadmap.
5		
6		EMPLOYEE ASSISTANCE AND
7		EXEMPT EMPLOYEE OVERTIME (LARKIN)
8	Q.	Do you agree with Mr. Larkin's position that costs to secure employees'
9		damaged homes should not be charged to the storm reserve?
10	A.	No. By assisting significantly impacted employees with basic needs, e.g., roof
11		tarps for damaged roofs, ice, water, child care services, etc., employees are
12		able to immediately focus their attention to their storm assignment. This is
13		absolutely essential to me in being able to promptly and effectively meet the
14		demands of our customers. This cost is directly related to the storm restoration
15		effort and is consistent with FPL's objective to restore customers' service
16		safely and as soon as possible.
17	Q.	Do you agree with Mr. Larkin that exempt employees who typically do
18		not get paid overtime should not be paid overtime for their storm
19		restoration efforts?
20	A.	No. FPL's policy for paying overtime to these employees during certain storm
21		restoration efforts is appropriate. In general, the decision to pay or not pay for
22		overtime is primarily based on the length of the restoration effort. For Wilma,
23		an 18 day restoration effort, many of our employees worked sixteen hour days

1 continuously for the entire restoration period. It would be unfair to not 2 compensate them for their extraordinary effort. Additionally, it is possible for 3 two people, who normally are in different paygrade classifications, to be 4 performing the same function during the restoration period. As a result of their 5 normal paygrade classification, one might be eligible for overtime while the 6 other is not. Again, it would not be fair for only one to be compensated for 7 their overtime. I would also note that the these overtime payments were 8 determined in a manner consistent with overtime payments computed for 9 those employees eligible for overtime, was limited to the amount necessary to 10 avoid inequities, and accounted for only 1.3% (\$0.8 million) of total storm 11 related overtime.

12 Q. Mr. Larkin asserts that catch-up work is not directly related to storm 13 restoration. Do you agree with this assertion?

14 A. No. I disagree with this assertion since, even now, my business unit continues 15 to experience the effects of the 2005 storms. For example, at the end of March 2006, the Distribution operations unit is currently exceeding its O&M 16 budget by almost \$4 million, due to increased workload from backlogs in the 17 18 areas of new service, customer inquiries, and relocations. Additionally, because our system is still experiencing the after effects of the storm, our 19 20 restoration workload has increased by approximately 25% from 2004 levels 21 and 13% over the already increased workload from 2005. This has caused a 22 \$5.2 million O&M variance in restoration activities, primarily consisting of

- overtime and contractor expense. The total impact to our first quarter spending
 is a \$9 million variance from budget.
- 3 Q. How are you assured that these impacts are storm related?

A. We examined variances against both budget and prior year spending. We
have seen an increase of approximately \$7.2 million beyond our 2004
spending levels in the activities I noted above. Further examining these
increases we have seen an increase in the volume of activities and their
associated costs. To meet the increased workload and meet customer
expectations due to the backlogs we have had to use off-system contractors at
higher rates.

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STORM ESTIMATES, CONTINGENCY,

13 FOLLOW-UP PROJECTS, ADVERTISING & FLEET COSTS (DERONNE)

14 Q. Ms. DeRonne comments that as of March 14, 2006, FPL's total request of
 15 \$906 million still contained approximately \$245 million of estimates. Has
 16 this number been updated?

A. Yes. Document No. GJW-9, updates Document No. GJW-5, which was filed
with my direct testimony. Additionally, GJW-9 includes a more refined cost
breakdown of actual and estimated costs. As of March 31, 2006, total 2005
storm costs are now estimated to be \$885.6 million. Of this total, \$696.8
million (79%) is actual, \$109.6 million (12%) is associated with pending
invoices, and \$79.2 million (9%) is associated with remaining work.

- Q. Is there any remaining contingency amount included in FPL's storm
 restoration costs as of March 31, 2006?
- A. Yes. As of March 2006, there was \$7.5 million of contingency included in the
 2005 storm estimate, with the majority of this amount, \$6.9 million,
 associated with Hurricane Wilma distribution follow-up restoration work
 being performed by contractors. The \$7.5 million contingency represents only
 0.8% of our total 2005 storm cost estimate.
- 8 Q. Do you agree with Ms. DeRonne's proposed cut-off date and her other 9 associated parameters that would require FPL to only be able to charge 10 expenses associated with projects known today, with project start dates 11 prior to December 31, 2006?
- 12 Α. No. All projects and associated costs directly related to restoring FPL's 13 facilities to their pre-storm condition should be charged to the Storm Reserve, 14 whether they are known now or not. FPL attempts to quickly identify storm 15 follow-up projects in order to restore storm-affected facilities to their pre-16 storm condition as soon as possible. I believe that a review of FPL's 2004 17 storm follow-up work would indicate that FPL has successfully achieved this. However, as further discussed in the testimonies of Messrs. Davis and 18 19 Warner, there are unique circumstances and good business reasons to delay 20 the timing of restoring FPL's damaged generating unit facilities to later dates 21 that coincide with planned overhaul schedules. I have provided in Document 22 No. GJW-10 a listing of projects for Hurricane Wilma that are yet to be

- completed, their total current estimated costs, and their project start and
 completion dates.
- Q. Ms. DeRonne has proposed an adjustment to remove all utility
 advertising, media relations or public relations costs. Do you agree with
 her proposed adjustment?
- A. No. These costs would not have been incurred had it not been for the storms
 and they are associated with keeping customers informed of our storm
 restoration status and extraordinary dangers that exist during storm
 restoration. In fact, after the 2004 storm season, one key lesson learned was
 our customers want and expect us to communicate more often with them
 during these events. This type of communication actually facilitates our
 restoration efforts.
- 13

14 Additionally, "thank you" advertising, designed to recognize foreign crews that assisted us in restoring service to our customers helps to encourage their 15 16 continued support. Given the likelihood of continued hurricanes impacting our 17 service territory and customers, this encouragement is a very prudent step for 18 FPL to take. The other companies that provide the assistance find this 19 encouragement meaningful, and it helps their regulators understand the 20 benefits that result from allowing their manpower to be diverted away from 21 normal operations in their service areas. Therefore, these costs are 22 appropriately charged to the storm restoration effort.

- Q. On page 10 of Ms. DeRonne's testimony, she recommends an adjustment
 to remove fleet vehicle costs from the 2005 storm costs. Do you agree with
 this adjustment?
- 4 Α. No. While Mr. Davis is the appropriate witness to address these ratemaking 5 type adjustments, I would note that FPL's actual 2005 fleet vehicle costs 6 exceeded its 2005 budget by \$3.2 million. Approximately \$1.2 million of this 7 overrun was specifically associated with increased maintenance required on 8 our fleet as a direct result of the 2005 storms. This incremental work was 9 accomplished by establishing a second shift and extending overtime hours at 10 our maintenance facilities. The additional maintenance also required more 11 parts and materials than originally budgeted. In addition to the increased 12 maintenance work required, there are long term impacts on the fleet that are 13 not quantifiable. As with any mechanical device, excessive usage shortens 14 their ultimate lives.
- 15 Q. Please summarize your rebuttal testimony.
- 16 Α. My rebuttal testimony responds to Mr. Byerley's unfounded criticism of 17 FPL's pole inspection and vegetation management programs. Those programs 18 are sound and effective, and they help ensure the solid performance of FPL's 19 distribution system in both non-hurricane and hurricane conditions. Mr. 20 Byerly has proposed disallowances related to the pole inspection and 21 vegetation management programs, which are not only unwarranted but also 22 grossly overstated. My rebuttal testimony also shows that the adjustments 23 proposed by Mr. Larkin with respect to employee assistance and exempt

- 1 employee overtime and the adjustments proposed by Ms. DeRonne for storm
- 2 estimates, contingencies, follow-up projects and advertising are inappropriate
- 3 and improper.
- 4 Q. Does this conclude your rebuttal testimony?
- 5 A. Yes.

1 THE WITNESS: Thank you. Good morning. Good 2 afternoon, Commissioners. I wish it was morning. My rebuttal 3 testimony addresses the testimonies of OPC Witnesses Byerley, 4 Larkin, and Larkin, and DeRonne.

Mr. Byerley asserts that FPL's pole inspection 5 program is inadequate, and as a result he proposes 6 disallowances of costs associated with poles and conductors. Ι 7 disagree. FPL's pole inspection program has produced excellent 8 results under both nonhurricane and hurricane conditions. 9 FPL's nonhurricane pole related outages have been negligible. 10 Additionally, following each of the last unprecedented storm 11 seasons, FPL replaced less than one percent of our poles. 12

Finally, when comparing FPL's hurricane pole replacement rates with other utilities, FPL's are consistently lower than that of other utilities. A testament to FPL's more stringent construction standards and the effectiveness of our pole inspection program.

Mr. Byerley has provided no credible support for his 18 conclusion that FPL's vegetation management program may not be 19 adequate. In fact, Mr. Byerley has ignored a number of facts, 20 including FPL's overall reliability is and has been excellent. 21 FPL's 2004 vegetation outages as a percentage of total outages 22 have been below the national average. Vegetation related 23 outages decreased 21 percent in 2004, and an additional 31 24 percent in 2005. All of this despite a service territory that 25

FLORIDA PUBLIC SERVICE COMMISSION

has a tree density that is twice the national average and that
 has some of the fastest regrowth rates in the whole country.

3 Based on his insupportable conclusion associated with pole deterioration and vegetation, Mr. Byerley proposes 4 5 disallowances of Hurricane Wilma pole and conductor replacement 6 costs. Even if one accepts these conclusions, his calculations 7 utilizing incorrect pole counts, inaccurate percentages for creosote poles, conductor and vegetation-related pole outages 8 9 result in gross overstatements of disallowances. Using his same logic, but more realistic inputs, his total proposed 10 11 disallowance is reduced from almost \$34 million to less than \$2 million. 12

Regarding Mr. Larkin, providing assistance to employees participating in storm restoration efforts are directly related to storm restoration and are consistent with our objective to restore service as safely and as quickly as possible.

Regarding Ms. DeRonne, I have provided FPL's updated
2005 storm cost estimate total of \$885.6 million, over \$20
million less than our initial filing. As of March 31st, 2006,
91 percent of this estimate is either actual or associated with
pending invoices. I also have provided storm follow up
projects that are yet to be completed in my testimony.
Einally, contrary to Ms. DeRonne's opinion costs

Finally, contrary to Ms. DeRonne's opinion, costs associated with communications with our customers informing

FLORIDA PUBLIC SERVICE COMMISSION

1412 them of our restoration status and the extraordinary dangers 1 that exist during storm restoration, are appropriately charged 2 to the storm reserve. In fact, customers want and expect us to 3 4 communicate more often with them during hurricane restoration 5 efforts. 6 That concludes my summary. 7 MR. BUTLER: Thank you, Ms. Williams. I tender the witness for cross-examination. 8 CHAIRMAN EDGAR: Mr. Wright. 9 MR. WRIGHT: Thank you, Madam Chairman. Respecting 10 your interest in having some variety, I am going to go first 11 this afternoon. 12 CROSS EXAMINATION 13 BY MR. WRIGHT: 14 15 Good afternoon, Ms. Williams. Q Good afternoon. 16 Α I have some questions for you about some general 17 Q 18 statements that you make in your testimony regarding FPL's strong reliability, FPL's solid performance, and such things. 19 I can cite those to you, but I'm sure you know what I am 20 talking about. 21 22 My first question is you testified before the 23 Domestic Security Committee of the Florida Senate in March, did 24 you not? 25 Α I did. FLORIDA PUBLIC SERVICE COMMISSION

1 Q Do you recall telling the committee that FPL plans 2 for the worst? 3 Α I remember telling the committee that in reference to hurricane restoration, we plan for the worst potential 4 5 possibility given the current track or the current number of 6 track potentials that we get from the National Hurricane 7 Center. 8 Q Thank you. And just to be clear, you pretty much answered my question, but your comment regarding planning for 9 the worst is in relation to response and restoration planning, 10 11 not in relation to planning the total distribution system 12 facilities, correct? 13 Α That is correct. My testimony at the time of the Domestic Security Committee was specifically to our hurricane 14 15 restoration performance and the question asked and answered had to do with our planning for the worst. 16 17 Thank you. FPL is now in the process of beginning to Q 18 plan its distribution system to meet the NESC extreme wind criteria, is that correct? 19 20 We have filed with the Commission for permission as Α 21 it were to increase the strength requirements of our new 22 construction and a number of other provisions associated with 23 overhead construction, that is correct. 24 And will you agree with me that the NESC extreme wind 0 25 criteria generally are approximately those associated with

1413

FLORIDA PUBLIC SERVICE COMMISSION

1 Category 3 gusts?

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-	
2	A Not exactly. The NESC extreme wind criteria is
3	regional in nature. As a matter of fact, in Doctor Brown's
4	testimony there is an exhibit that shows the NESC wind bands,
5	and depending on where you are in the state of Florida the
6	extreme winds can be up to the gusts, three second gusts of a
7	Category 3, but in other parts of the service territory could
8	be considerably less.
9	Q Thank you for that clarification. Would it be
10	correct that they are approximately equal to the Category 3
11	gusts in coastal areas in southeast and south and southwest
12	Florida?
13	A With that specific description, I would agree.
14	Q Thank you. On Page 3 of your testimony, at Lines 17
15	through 21, you make the statement well, really it is just
16	17 and 18 you make the statement, "Any reliability program
17	ultimately should be measured by the results that it achieves,"
18	and then you go on. I just want to ask you will you agree that
19	it would be fair to say that any reliability program ultimately
20	should be measured by the results that it achieves under the
21	conditions experienced?
22	A Could you direct me I'm sorry.
23	Q Lines 17 and 18 on Page 3 of your rebuttal testimony,
24	any reliability program?
25	A I just wanted to take a peak at it. All right.
	FLORIDA PUBLIC SERVICE COMMISSION
1 Would you repeat your question now?

Q Sure. My question is will you agree that it would be fair to add under the conditions experienced to the first part of that sentence, such that any reliability program ultimately should be measured by the results that it achieves under the conditions experienced?

7 A I'm not sure what you mean by under the conditions
8 experienced. Maybe you could elaborate.

I think -- well, I don't think, all I'm trying to get 9 0 at is that a reliability program may look really good if the 10 conditions experienced are very mild in relative terms, or it 11 may look very bad if the conditions experienced are devastating 12 like Andrew or Katrina in a New Orleans/Mississippi class 13 event. And all I am trying to ask you isn't it fair to qualify 14 that statement by putting a frame of reference to the 15 conditions experienced. That's all I'm asking. 16

I don't think so. I think that any reliability 17 А program has to really stand on its own based on the results 18 that it achieves relative to what you are trying to accomplish. 19 20 And so for the purposes of Florida Power and Light's reliability, the way that we measure our success and the way 21 that we measure our performance is in terms of how much 22 improvement we have been able to make over time. So by any 23 measure, when you look at the extraordinary improvement and 24 reliability that our customers have been able to see since 1997 25

to present, I think by any measure you would look at, again, it is our conditions, it is over time over the same area that that has truly been a remarkable improvement and excellent reliability for our customers. So, no, I don't agree.

5 Q Well, the measures you were just talking about really 6 exclude hurricane damage, don't they?

7 A The measures exclude extraordinary events. Here in 8 Florida, the Public Service Commission, and we are abiding by 9 the rules set forth by the Public Service Commission, allow us 10 to exclude named storms, which include, of course, named 11 tropical storms, hurricanes, tornados, and I believe, 12 wildfires. We had a number of wildfires in 1998, I believe, 13 and those were excluded, as well.

In other parts of the country, utilities exclude winter storms, ice storms. They exclude tornados. In other parts of the country there are more arbitrary measures for exclusions. For example, a number of utilities simply exclude any time that any part of their service area has 10 percent or more of their customers interrupted. They exclude it without really having to have any kind of extraordinary event.

My point is just about every utility has under their Public Service Commission or Public Utility Commission rulings exclusion criteria. Our exclusion criteria is very specific, and I think very appropriate for the fact that we have these extraordinary fierce forces of nature, these hurricanes that no

electric distribution system could conceivably be designed to
 withstand at all times.

Q And my question is aren't your customers concerned about outages following hurricanes, too? Don't they consider that to be reliability?

I don't know if they consider it to be reliability. 6 А 7 I think that they are absolutely concerned, and, you know, I think you are probably right, Mr. Wright. I mean, when a 8 customer's lights are out, they don't care that it was 9 lightning on a normal day or the fact they had an interruption 10 associated with a hurricane. I think you make a valid point to 11 that degree. But for the purposes of measuring and comparing 12 performance, reliability performance of one utility versus 13 another, it is important that you measure what, in fact, it is 14 that your distribution system is attempting to achieve. And it 15 is designed, all of the distribution facilities across the 16 country are designed for normal operating conditions, and that 17 is where the exclusions come in to be able to sort of levelize 18 the playing field, if you will. 19

Q On Page 5 you make the point that FPL's base rates are lower today than they were seven years ago. I have a couple of questions about that. Will you agree that FPL has been significantly profitable over the same period?

A I think we have been profitable. I don't know that I would think significantly profitable. We have been profitable.

	1418
1	Q Isn't it true that FPL has earned rates of return on
2	equity after tax in the range of 12 to 13 percent over most, if
3	not all of that period?
4	A That is probably correct.
5	Q Isn't it also true that FPL's total rates are
6	significantly higher than they were seven years ago?
7	MR. BUTLER: Would you define what you mean by total
8	rates?
9	MR. WRIGHT: You bet.
10	BY MR. WRIGHT:
11	Q If you go to any of the PSC's statistics publications
12	you can find a typical bill excluding local taxes for a
13	thousand kilowatt hours, and I will and if I may, I am going
14	to just hand the witness a page from the 2000 report showing
15	the FPL total rate for December 31st, 1999. It's out of
16	statistics of the Florida electric utility industry
17	publication.
18	A Thank you.
19	Q Isn't it true that that shows that the typical bill
20	for an FPL thousand kWh a month residential customer as of
21	December 31st, 1999, was \$70.57 excluding local taxes?
22	A That is what this form shows, yes.
23	Q And you would believe that to be true, wouldn't you?
24	A Yes, that is fine.
25	Q And would you agree that today the approximate bill

FLORIDA PUBLIC SERVICE COMMISSION

	1419
l	is little over \$108 for a thousand kWh qualify customer?
2	A Yes. The bottom line bill has, in fact, increased
3	because of the fuel increases that, frankly, we have had
4	absolutely no control over.
5	MR. WRIGHT: I am going to ask my partner, Mr. LaVia,
6	to hand out a document that was prepared and distributed by FPL
7	at the January 23rd infrastructure hardening workshop. And I
8	would like this marked for identification, please. I think it
9	will be 163, Madam Chairman.
10	CHAIRMAN EDGAR: Yes, Number 163.
11	(Exhibit 163 marked for identification.)
12	MR. WRIGHT: And I would just call it FPSC
13	infrastructure hardening workshop-FPL. Or FPL handout, how's
14	that?
15	BY MR. WRIGHT:
16	Q Do you recognize this document, Ms. Williams?
17	A Yes, I do.
18	Q Thank you. Does Mr. Spoor work in your division or
19	department, whatever it is?
20	A Yes, he does.
21	Q I just want to understand how many poles you all had
22	knocked down. And I will cut to it, your testimony says you
23	lost you replaced 11,400 poles total, and I think you go on
24	to say that about 6,500 of those were FPL poles.
25	A For Hurricane Wilma, that is correct.
	FLORIDA PUBLIC SERVICE COMMISSION

	1420
1	Q Oh. So the 12,632 poles was for 2005?
2	A All of it, that is correct.
3	Q Thank you. In your testimony, you criticize
4	Mr. Byerley's use of the four times estimated for the
5	multiplier for replacing poles in a storm restoration
6	environment. I'm sure you recall that line of your testimony?
7	A Yes. Let me see if I can find it.
8	MR. BUTLER: Could you point it out, please.
9	MR. WRIGHT: Sure. Page 13 beginning at Line 15.
10	She criticizes Mr. Byerley for using \$6,800 as compared to
11	\$1,700, that is a multiplier of four times.
12	THE WITNESS: I see it.
13	MR. BUTLER: Thank you.
14	BY MR. WRIGHT:
15	Q And then in your Exhibit GJW-9, you identify the
16	total restoration costs experienced by clarify. Backup. Am
17	I correct to understand that the \$885.6 million shown as the
18	total expenditures for storm cost-recovery for 2005 storms is
19	the amount that FPL proposes to charge to the reserve?
20	A That I'm not sure of. That is probably a better
21	question for Mr. Davis. That is the actual our estimate of
22	what the costs will be. What actually gets charged to the
23	reserve, there is a number of options that I believe he has
24	available in terms of what actually does or does not go, so
25	that is probably a better question for him.

I have been told that FPL has estimated that it is 1 0 2 spending about \$60 million on capital replacements following the 2005 storms. Does that sound about right? 3 4 Α It could be. That is the type of thing that I am 5 alluding to. 6 Well, I will ask you just do you know. Do you know 0 7 whether that \$60 million is included or not included in the 885 million? 8 9 А I'm not sure. I don't know. Off the top of my head I don't know. I would have to look at the details. 10 The questions I want to ask you about this generally 11 Q have to do with how much you all spent on T&D, or transmission 12 separately, distribution separately, and then everything else. 13 And we can save a bunch of questions and a bunch of tedium if 14 you can give me a ballpark estimate out of the \$885 million as 15 to how much was spent on distribution and transmission? 16 I have that. 17 Α 18 Q Hurray. I am so glad. 19 I do have that. For powers systems, which is a Α combination of both distribution and transmission, the 20 culmination of the 2005 hurricane season, the apples-to-apples 21 22 number to the 885 is 782,015,000. 23 Q Thank you. Of that would I be correct to believe 24 that the majority is distribution related? 25 Α Yes. FLORIDA PUBLIC SERVICE COMMISSION

	1422
1	Q The vast majority?
2	A What do you mean by vast?
3	Q More than 90 percent?
4	A I don't think that I can go there.
5	Q That's all right. Would you have an estimate as to
6	how much was transmission out of that 782 million?
7	A No, I don't.
8	MR. WRIGHT: I am going to ask Mr. LaVia to hand out
9	another exhibit that I prepared using some simple calculations
10	from data presented in what has been marked as Exhibit 163, and
11	I would ask that this be marked as Exhibit 164. Do I have the
12	number right, Madam Chair?
13	CHAIRMAN EDGAR: You do, Mr. Wright.
14	MR. WRIGHT: Thank you.
15	(Exhibit 164 marked for identification.)
16	BY MR. WRIGHT:
17	Q If you would like to take a moment to look at this, I
18	think you will see that all the numbers except where I have
19	separated out overhead lines and underground lines correspond
20	exactly to the numbers shown in Mr. Spoors' handout that we
21	have already marked as 163. Does that look correct to you, Ms.
22	Williams?
23	A Yes, they do.
24	Q I apologize for this, but somewhere along the line I
25	have picked up the factual information in my own mind that FPL
	FLORIDA PUBLIC SERVICE COMMISSION

	1423
1	has about 63 percent of its distribution lines as overhead and
2	37 percent underground. Is that accurate?
3	A Yes, it is.
4	Q Thank goodness. Okay. If you would like, I mean, I
5	doubled checked the calculations, but would you either eyeball
6	or actually check the percentage calculations that I have shown
7	in the right-hand column of what has now been marked as 164 and
8	tell me if you think they are either, either extremely accurate
9	or real close to it?
10	A They are close. They are not right on, but they are
11	close, and so
12	Q Thank you.
13	MR. BUTLER: Mr. Wright, do you have a proposed title
14	for this exhibit?
15	CHAIRMAN EDGAR: We did not do that and
16	MR. WRIGHT: I'm sorry.
17	CHAIRMAN EDGAR: Well, you were on a roll and I
18	didn't really want to break in. We would have come back to it,
19	but it is fine to do it now.
20	MR. WRIGHT: Let's just call it approximate
21	percentages of T&D facilities replaced in 2005. If we could
22	insert the word FPL before T&D, that would be a good thing.
23	CHAIRMAN EDGAR: Approximate percentage FPL T&D
24	facilities replaced 2005.
25	MR. WRIGHT: Thank you.
	FLORIDA PUBLIC SERVICE COMMISSION

	1424
1	BY MR. WRIGHT:
2	Q Again, I can go into more detail rather than less,
3	but if we can get to a quick point we will do it. Will you
4	agree, and subject to check, and I have the document that you
5	can check it from, that FPL's projected 2006 average
6	transmission rate base was about \$1.6 billion?
7	A Transmission?
8	Q Correct.
9	A I don't know what it was.
10	Q Okay. How about FPL's distribution rate base? My
11	number indicates based the company's MFRs from last year's rate
12	case the distribution rate base projected for '06 is about
13	5.3 billion?
14	A That sounds right.
15	MR. WRIGHT: Now, I am going to go ahead and ask Mr.
16	LaVia to hand these out. These are copies of pages from FPL's
17	MFRs from the Docket 050045, the rate case last year, and they
18	are the title will be plant account summary tables FPL 2006,
19	and I would ask that this be marked as Exhibit 165. And just
20	so everyone will know, what these show is the plant-in-service
21	accounts and the depreciation reserve accounts.
22	(Exhibit 165 marked for identification.)
23	BY MR. WRIGHT:
24	Q Ms. Williams, will you agree that as a general
25	proposition subject to minor adjustments that I don't know
	FLORIDA PUBLIC SERVICE COMMISSION

about, rate base is equal to plant-in-service minus accumulated 1 depreciation reserve? 2 You know, I'm not a ratemaking expert, but that 3 А sounds about right. That is probably better questioning -- I 4 mean, if it is going to be about ratemaking, those types of 5 questions are probably best for someone else. 6 MR. WRIGHT: What I'm really trying to do, Madam 7 Chair, and Ms. Williams, what I'm really trying to do is just 8 9 get at how much you all spent to fix T&D last year as a percentage of your rate base. And if we look at the numbers, 10 you have agreed that about \$5.3 billion is pretty close to the 11 company's distribution rate base. I will aver to you that if 12 you do the math the corresponding math for transmission is 13 about 1.6 billion. That gets you up to pushing \$7 billion in 14 rate base for transmission and distribution combined. 15 BY MR. WRIGHT: 16 And you have just told us that the company spent \$782 17 0 million fixing transmission and distribution after the 2005 18 storms, correct? 19 20 Α Correct. And simple mathematics, that comes out to be about 11 21 0 22 percent? 14 - 1/2. Α 23 Okay. Thank you. And now if I compare the 24 0 percentages of the facilities replaced that are shown in the 25 FLORIDA PUBLIC SERVICE COMMISSION

	1426
1	table that I calculated on 164 using FPL's data from Mr.
2	Spoor's handout, those are pretty small numbers. They range
3	from a fraction of a percent to as much as 2.3 percent or so
4	for overhead lines and about 1-1/2 percent for all distribution
5	lines. And what I'm really trying to understand is ultimately
6	what you all spent the \$782 million on if you didn't spend it
7	on replacing poles, conducts, structures, and that is it?
8	A Well, the \$782 million is the compilation of
9	everything that it takes to restore the system back to its
10	prefailure state. It includes follow up work, it includes
11	obviously restoration associated with the poles and the wires
12	and all of it. It is soup to nuts. And obviously it is a
13	large number, but it is a huge undertaking when you consider
14	the 21 counties and the amount of facilities that are involved.
15	Q No argument that it is a huge undertaking, Ms.
16	Williams. Referring to your Exhibit GJW-9, the sixth line down
17	is headed on the left-hand side, line clearing. Can you tell
18	us what that represents?
19	A Yes. Let me get it.
20	Q Nine.
21	A GJW-9.
22	Q Yes.
23	A Line clearing?
24	Q Yes.
25	A Is the cost for the vegetation removal, the

FLORIDA PUBLIC SERVICE COMMISSION

	1427
1	vegetation trimming associated with the hurricane restoration
2	effort.
3	Q So that is vegetation related?
4	A Yes, vegetation management.
5	Q The line immediately above that is headed or cited as
6	it might be, external line and contractor. Can you explain
7	what that is, please?
8	A Yes. That is the cost, if you will, associated with
9	foreign utility assistance as well as contractors that come to
10	help us in restoring power.
11	Q Can you give any further explanation as to what is
12	meant by external line in that context?
13	A External line or foreign utilities, or it could be
14	contractors.
15	Q So external line is foreign utilities?
16	A External line, yes, external line are exactly,
17	sorry, they are foreign utilities.
18	Q And I am just trying to just nail it down in my own
19	mind. The phrase external line, does that like refer to
20	foreign utility line crews that come to work on your stuff, is
21	that why the line is in there?
22	A Yes, I think so.
23	Q Does the phrase integrated supply chain have any
24	meaning for you?
25	A Yes.
	FLORIDA PUBLIC SERVICE COMMISSION
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Please tell me what it means to you? 0 1 The integrated supply chain is a department in our 2 Α company that is responsible for really all the procurement 3 services associated with materials and services, and they also 4 handle all the material handling, all of the actual material 5 delivery to those service centers so that they can actually use 6 the material to construct the work that they are going to do or 7 the maintenance and so forth and so on. Bit it is a 8 centralized organization that is responsible for purchasing, 9 negotiating, procuring, soup to nuts all of our material and 10 services. 11 Continuing to look at Exhibit GJW-9, would I be 12 0 correct to understand this to show that company payroll, 13 regular and overtime, and the external line and contractor if 14 added together would generally represent the nonvegetation 15 clearing related labor costs associated with the restoration 16 17 activities? Α No. There is more in external line and contractor 18 than just labor. 19 Please tell us what else? 0 20 It is the complete cost that the utilities that help 21 Α us, for example, in the external line piece, it is the complete 22 cost of the utilities in their support of us. So, for example, 23 to the extent that the utility -- let me think, brings their 24 own security with them, then the security costs would be 25

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1	included in that. It is a comprehensive cost, a make whole if
2	you will. The agreement between the utilities is that we will
3	pay for their total costs, so it is not just labor.
4	Q Thank you. Does it include conductor and poles or is
5	that included in the line headed material?
6	A I'm not sure how the billing would work for that. We
7	do on occasion and have actually asked utilities particularly
8	when there has been a rush on materials, for example, this year
9	there were so many different hurricane restoration efforts,
10	Katrina on the Gulf Coast, Rita on the Gulf Coast, it is
11	possible that some of the utilities that provided us assistance
12	actually brought some material. Whether it is included in that
13	line item or in material, I'm not 100 percent certain.
14	Q What is included in the line headed material, the \$57
15	million?
16	A I think it is just that, the material costs.
17	Q FPL materials?
18	A I know that is it FPL material, again
19	Q It may be somebody else's, too?
20	A I'm sorry, I don't know to that level of detail.
21	Q Thank you. In calculating the installed cost per
22	pole or per any unit of something, you would include both the
23	cost of the material involved and the cost of the labor, would
24	you not?
25	A Yes, you would. And that is what I have included in
	FLORIDA PUBLIC SERVICE COMMISSION

	1430
1	my alternative \$2000 per pole. It is the cost of the pole and
2	the cost of the installation of the pole.
3	Q Well, if I multiply your 11,400 poles, or the 12,632
4	poles, let's say, by your \$2000 per pole, let's use the 12.6,
5	that gets me right at \$25 million, right? 25.264, I think.
6	A 25,200,000.
7	Q Okay. That is a very small number in my view of
8	relative numbers to either the 532 million or the \$782 million.
9	I understand the 782 includes some transmission, let's leave
10	that out. Let's just deal with the 532, and at least some of
11	the material you would agree has to be related to poles, right?
12	A Which 532?
13	Q The external line and contractor work?
14	A It may. Again, I'm not testifying that it does. It
15	may.
16	Q Well, company payroll and overtime and external line
17	and contractor would together sum up to right around \$600
18	million, maybe a little over. Would you agree with that?
19	A Yes.
20	Q And then materials another 57 million, correct?
21	A Yes.
22	Q What all else is in that, say, \$650 million minus the
23	25 million that you would assert FPL spent on replacing poles?
24	A I'm sorry, I lost you. What are you asking me again,
25	please?

1 0 If I look at the numbers on your GJW-9, take the 2 company's payroll, external line and contractor, we know what 3 line clearing is, that is vegetation clearing related, so we will level that out, and then put the material cost in there. 4 I get something that is -- and add those together, I am getting 5 something that is probably 650 or \$660 million? 6 7 Α Including regular, overtime, external line and 8 contractor, and what was the other? 9 Q Material. The 57? 10 Α 11 Q Right. 12 Α Okay. And you get --13 Q 650, 660, something like that. 14 Α That is close, yes. 15 Q Now I'm just trying to understand what -- you told us 16 that your estimate for pole replacement is 25 million bucks basically. What all, what all else is in that, the rest of 17 18 that 650 odd million dollars? 19 Α There's all the costs associated with doing 20 everything that we do with a hurricane. I mean, the poles were, were an issue, by no means, but they were not the end-all 21 22 be-all reason why the costs are what they were or whether 23 restoration took what it took. 24 There is an incredible amount of time that is spent 25 doing simple things, and they sound simple but they are very,

very time-consuming of simply reworking connections in people's 1 backyards to make sure that they can receive power. There is 2 3 an enormous amount of shaking up -- I can't think of another, 4 of another better term. When these winds come through, they loosen so many of our connections. And, as a matter of fact, 5 6 in Mr. Byerley's testimony -- no, it wasn't. It was in Mr. Larkin's testimony, he speaks to the hurricanes exploiting 7 8 existing weak conditions, and I do agree with that. But what he doesn't recognize in his testimony is the hurricanes create 9 new weak conditions. 10

But anyway, going back to all of these connections 11 that have to be tightened, there is a tremendous amount of work 12 that is done in the, in the, in the hurricanes that are -- I 13 always describe it as hand-to-hand combat -- behind people's 14 homes reworking secondary, reworking service connections, 15 reworking connections on transformers. It's hard to quantify 16 that, but I know that it's an enormous amount of work and 17 manhours and labor that's associated with doing that for both 18 FPL crews, as well as all of the foreign contract crews that we 19 20 have working with us.

If all we had to do was replace the poles, boy, that would be pretty, pretty simple because it only takes about 11 hours --

24 CHAIRMAN EDGAR: Ms. Williams, I think you've25 answered the question.

	1433
1	THE WITNESS: Okay. Thank you.
2	CHAIRMAN EDGAR: Thank you.
3	THE WITNESS: Sorry. I apologize.
4	MR. WRIGHT: And that's all I have. Thank you very
5	much, Ms. Williams.
6	THE WITNESS: Thank you.
7	CHAIRMAN EDGAR: Mr. McGlothlin, do you have cross?
8	MR. McGLOTHLIN: I do.
9	CROSS EXAMINATION
10	BY MR. McGLOTHLIN:
11	Q Ms. Williams, please turn to Page 3 of your rebuttal.
12	At Lines 9 and 10 you refer to pole performance under both
13	nonhurricane and hurricane conditions. Do you see that?
14	A I do.
15	Q I have a very few questions about, that are general
16	in nature about hurricane and nonhurricane conditions and pole
17	performance.
18	Would you agree with me that it's possible for a wood
19	distribution pole to be deteriorated in condition to the point
20	that it should be replaced, but that it is being supported and
21	essentially held up by the conductor that is attached to it and
22	to adjacent poles?
23	A During normal conditions?
24	Q Yes.
25	A It's possible.
	FLORIDA PUBLIC SERVICE COMMISSION

And it's possible that that same pole that's been 1 0 temporarily held up would not be able to withstand a storm 2 condition and it would fail in that situation. 3 That's possible. 4 А And there's some debate about the relative cost, but 5 0 would you agree with me that in that situation it's more 6 expensive to replace the failed pole after the storm than it 7 would be to replace it under normal conditions? 8 Yes. 9 Α Is it true that with respect to the calculation of 10 Q reliability indices Florida Power & Light Company removes 11 hurricane experience from that calculation? 12 Yes. We exclude named storms including hurricanes 13 Δ from SAIDI and all the other reliability indices. That's 14 correct. 15 Now a pole inspection program is one form of a 16 Q reliability program, would you agree? 17 18 Α Yes, it is. And one function of a pole inspection program, 19 0 inspection and replacement, would be to identify deteriorated 20 poles and replace them at normal costs prior to the advent of a 21 22 storm. Yes. It's -- you want to identify the pole. And to 23 Α 24 the extent you can, you can replace it, then you, of course, you would do so. 25

FLORIDA PUBLIC SERVICE COMMISSION

And that replacement would avoid a customer outage 1 Q with respect to a deteriorated pole that is likely to fail 2 under normal conditions, and it would also avoid a customer 3 outage by having a sound pole in place when the storm hits and 4 one that's able to withstand the storm? 5 If you could draw that one-to-one conclusion, Α Yes. 6 in other words, that your inspection and maintenance could find 7 the pole that would be facing the hurricane winds -- and, of 8 course, we have an enormous service territory -- then that, 9 that makes sense. 10 Okay. At Page 5 of your rebuttal testimony at Lines 11 0 9 and 10 you comment on the manner in which FP&L reviews and 12 evaluates initiatives before selecting those that deliver the 13 best value to the customer; is that correct? 14 15 Α Yes. And so the policy and the criterion is to select Q 16 programs that result in benefits to customers. 17 The philosophy is to fund programs that offer 18 Α Yes. the most benefit to the customers. 19 And would you agree that a pole inspection program 20 0 that accomplishes the functions I described earlier of 21 replacing defective poles prior to the storms so that customer 22 outages are avoided either before or after would be one such 23 benefit? 24 It would. However, when you look at the relative 25 Α

FLORIDA PUBLIC SERVICE COMMISSION

	1436
1	benefits of the pole, preventing that pole from failing
2	provides versus the relative benefits of funding other
3	programs, it's you're better off funding the other programs.
4	Q Isn't it true that after Hurricane Wilma, Florida
5	Power & Light Company proposed to adopt a system-wide pole
6	inspection and replacement program that included the sounding
7	and excavation steps associated with the more rigorous Osmose
8	program?
9	A Yes, we did.
10	Q And that original proposal contemplated a cycle of
11	ten years, if I recall correctly, did it not?
12	A Yes. Our original filing called for a ten-year
13	cycle.
14	Q And is it true that FPL proposed that prior to the
15	point in time when the Commission mandated a step of that
16	nature?
17	A Yes. As part of our review of, and really of our
18	five-point storm secure hardening plan, we looked at poles as
19	one of those points, and decided with the increased hurricane
20	activity, the era of hurricanes that we seem to be going into,
21	that frankly we needed to take a hard look at every aspect of
22	our programs, including pole inspections. And our plan will be
23	to, of course, now follow the eight-year cycle that's been
24	recommended by the Commission.
25	But I have to tell you that I fully intend, now that

	1437
1	we're going to be capturing some very specific data on our
2	poles, both old poles as well as new poles, that if in time it
3	does not look like those costs are prudent because they're not
4	resulting in real, tangible benefit to the customers, then I
5	certainly will be coming back to the Commission whenever that
6	time is and may be asking to reduce that cycle. That's
7	something that I think we're all going to have to do. We all
8	want to make sure that we do the right things for our
9	customers, spending the money where it makes sense and
10	ultimately ending up in having better reliability.
11	Q Turn to Page 13, Ms. Williams. And commenting on
12	Mr. Byerley's use of the four times factor for the replacement
13	cost.
14	A Yes, I see that.
15	Q You said that he used a figure that includes other
16	costs; e.g., cost to transfer facilities. What do you mean by
17	cost to transfer facilities?
18	A The actual cost to transfer equipment from one pole
19	to the other.
20	Q Conductor?
21	A It could be conductor.
22	Q Okay. You say that's not part of the pole cost, but
23	isn't it part of the cost of replacing a pole?
24	A Yes, it is.
25	Q And if you'll look at Page 14, Lines 8 and 9. You
	FLORIDA PUBLIC SERVICE COMMISSION

state that based on FPL's experience, approximately 90 percent of damages to conductor during a storm results from wind, trees and debris. Let's say we have a storm situation and a pole falls during high winds. Does FPL attribute that failure to wind or

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to the pole?

A Well, it depends. That's where the forensics came in, right, trying to determine what the ultimate root cause was of the pole coming down in the first place.

But my purpose, I guess, in identifying this is 10 trying to rebut the statements that were made by Mr. Byerley 11 that you could, you could draw a conclusion, if you will, and a 12 ratio, come up with a ratio that for every pole that falls 13 down, you can associate with it a certain amount of conductor. 14 And his, his, his factor is at .88; for every pole that comes 15 down, you can assume a .88 foot of conductor. And I don't --16 or not foot, but percentage of whatever is in the total amount 17 of conductor, and that's not accurate. That's not what happens 18 in real life, so to speak. 19

And, again, Mr. Byerley doesn't have experience with hurricane restoration, but I can tell you that's it's all about speed. And what you want to do is reuse wire whenever you can. And if you look at the amount of splices into that material -splices are devices that actually enable you to connect two pieces of wire together. The amount of splices that are issued

FLORIDA PUBLIC SERVICE COMMISSION

during hurricanes is amazing because we are over and over again just putting up what was there before. Remember, it's not about bettering the system, it's just about restoring it.

So the instructions we give to foreign crews, foreign 4 contractors and, of course, our own people know it, splice it, 5 don't put it back in place. Where we do find that we've got to 6 put new conductor in tends to be when, and it's a judgment 7 call, when the amount of time to extract the conductor is so 8 great that it would slow down your restoration. You're better 9 off cutting it in the clear and stringing, putting in new 10 conductor. And that typically happens when you have enormous 11 amounts of debris. Think about a tree coming down and trees 12 are enormous, they come down, the wire is tangled in it. In 13 that case, you typically would not splice the wire; you'd leave 14 it alone and you'd put new wire. With poles that's not what 15 normally happens. With poles you can reuse the wire most of 16 17 the time.

18

Are you finished?

19 A Yes, I am.

0

Q In your testimony you state that FPL does not specifically capture or track conductor damage caused by pole failures, do you not?

23

A That's correct.

Q When you used the 90 percent of damage to conductor and attribute that to wind, trees and debris, are you

1 suggesting that 90 percent is to nonpole causes?

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That is correct.

Q And in doing so, are you making some assessment of the, those fallen poles that occur during windstorms and determining whether it's wind or the pole?

A No. We said if the pole went down, it doesn't matter what brought it down, if the pole went down, how much of it can we attribute just to the pole. So I'm not trying to use the forensics in some kind of funky way here. We're looking at the pole comes down and this was -- the 90 percent fact came in, or the 90 percent figure, I should say, it's not a fact, came from direct experience from the people who do the work.

We asked, what have you found? We've done a lot of restorations lately. How often are you faced with a situation of having to issue new conductor with, when poles come down? And the answer was, hardly at all, maybe 10 percent of the time. Over and over again we got that from the people that do the work. And that's the basis for my testimony.

Q Would you agree that when the decision is made to splice existing conductor rather than replace a conductor that the activity represents a cost?

22

A Yes, it does.

Q And where the pole brings down the conductor, would you agree that the cost of splicing and mounting that conductor should be associated with the, the cost of the pole?

Say that second part -- repeat the question, please, 1 Α if you will. 2 I'll try. I think you agreed that the, the activity 3 Q of splicing rather than replacing cable represents a cost in 4 itself? 5 6 Α Yes, it does. So in a given situation, whether the conductor is 7 Q 8 spliced and reused or whether the conductor is replaced, if 9 that is occasioned by a deteriorated pole, then there is a cost 10 in that situation that goes beyond the cost of the pole itself. But it would be a much smaller cost because of 11 А Yes. the relative amount of time needed to splice is so much smaller 12 than the amount of time needed for putting in new conductor. 13 Did you develop the \$2,000 estimate? 14 0 We came up with that based on the billings that 15 Α Yes. we actually will be providing to BellSouth actually for the 16 2005 poles that we replaced that belong to them. So we looked 17 at what the actual cost that we incurred were from a labor, 18 vehicle and material perspective, and it's going to depend, 19 20 every pole is going to be a little bit different. Bigger poles are going to be more expensive than smaller poles. But on 21 average it's about a \$2,000 per pole cost. That's correct. 22 23 0 Are you aware that the corresponding amount for the 24 2004 storm season was significantly higher than 2000? 25 Α Yes, it was. I know what that cost was. And we

	1442
1	made I mean, we looked at the manhours and the cost per
2	manhour and we made some significant productivity improvements
3	in 2005 over 2004, which I think is very good for us and for
4	our customers, and were able to reduce the effective rate, if
5	you will, per pole.
6	Q If you'll look at Page 19, you comment on
7	Mr. Byerley's reference to the JSB-17, which was the Katrina
8	forensic compilation. Do you see that?
9	A Yes. Let me refresh my memory.
10	Okay. I see it, yes. I remember it.
11	Q You mentioned in your testimony that the document was
12	developed at your request. It's true, is it not, that you also
13	chose the team who prepared that report?
14	A Yes, I did.
15	Q And isn't it true that you regarded those team
16	members as qualified for the purpose?
17	A Yes.
18	Q And, in fact, you regard them as bright and capable
19	people?
20	A Very bright and capable.
21	Q And you don't disagree with the data that they
22	evaluated, it's the conclusions that they reached; is that
23	correct?
24	A For the most part. Although the data that they used,
25	it was the raw forensics data. The what I mean by that is
	FLORIDA PUBLIC SERVICE COMMISSION

	1443
1	before it was adjusted for statistical validity and those types
2	of things, but it was collected by the forensics teams and used
3	by them. That's correct.
4	MR. McGLOTHLIN: Those are all my questions.
5	CHAIRMAN EDGAR: Thank you, Mr. McGlothlin.
6	Mr. Kise.
7	MR. KISE: Thank you. I just have a couple of
8	questions.
9	CROSS EXAMINATION
10	BY MR. KISE:
11	Q Ms. Williams, could you please turn to Page 17 of
12	your rebuttal testimony.
13	MR. BUTLER: I'm sorry. The page reference again?
14	MR. KISE: Seventeen.
15	BY MR. KISE:
16	Q Are you with me?
17	A Yes. Yes.
18	Q Okay. There at lines 17 through 19 there's a
19	statement about Mr. Byerley failing to accept reality. "When
20	hurricanes strike vegetation outages will occur even if
21	100 percent of FPL's lines are cleared to standard. Our
22	experience over the last two storm seasons confirms this. Do
23	you see where I'm reading?
24	A Yes.
25	Q How I'm just I need some clarification on that
	FLORIDA PUBLIC SERVICE COMMISSION

last statement. What does your experience, FPL's experience 1 over the last two storm seasons confirm? I mean, are you 2 saying there that 100 percent of FPL's lines were, in fact, 3 cleared to standard? 4 No, I'm not saying that at all. 5 Α Okay. Okay. What are you saying there about the, 6 Q the -- at the risk of opening this up to a very long answer, 7 but if you can make it short, that would be helpful. I just 8 don't understand how those two concepts relate together. 9 When we trim a circuit, and of course we have all of 10 А 11 our circuits identified, we know that this circuit was just trimmed, trimmed to standard, work completed, and then right 12 after that we experienced a hurricane, we still had 13 tree-related outages on that circuit. That's the basis for my, 14my statement. 15 You had -- these aren't, these wouldn't -- you're 0 16 saying tree-related outages but not hurricane tree-related 17 outages, just ordinary tree-related outages? 18 No, sir. I'm saying hurricane-related tree outages 19 Α on circuits that had just been cleared to standard. That's, 20 that's what I'm trying to say in my testimony. 21 Okay. I think I have that now. 0 22 Also, just following up really briefly on a statement 23 you made in response to, I think, one of Mr. Wright's 24 questions, just for clarification, I think you said hurricanes 25

1444

	1445
1	create new weak conditions; is that right?
2	A Yes, they do.
3	Q So then after the, the 2004 season concluded, as a
4	result of those storms there would have been created new weak
5	conditions; right?
6	A Yes, sir. That's correct.
7	Q Okay. And then as of at least May of 2005 you were
8	aware, were you not, that we had an approximately 70 percent
9	chance of an advanced hurricane season, of an above normal
10	hurricane season in 2005; right?
11	MR. BUTLER: I'd object to the question. I'm not
12	sure where the 70 percent figure is coming from.
13	MR. KISE: I'm just asking her if she was aware of
14	it.
15	THE WITNESS: No.
16	BY MR. KISE:
17	Q You were not?
18	A No.
19	Q Okay. What do you rely on in terms of, of did you
20	say again well, let me, let me shortcut this.
21	Does that assist in refreshing your recollection as
22	to what you may have been aware of as of May 16th?
23	A No. I've never seen this document.
24	Q So then you weren't aware of I think you said in
25	your direct testimony or yesterday, somewhere, that you rely on

the National Hurricane Center for your predictions, you don't 1 2 rely on folktales. That's what we heard the other day, you rely on the National Hurricane Center. So when you're told 3 folktales, you don't bother to check on them, I know that. But 4 if the National Hurricane Center tells you something, that's 5 what you rely on; right? 6 MR. BUTLER: I would object to the characterizations 7 in Mr. Kise's question. 8 MR. KISE: I'm just repeating her testimony, 9 Mr. Butler. That's what she told us the other day. She 10 doesn't rely on folktales, she relies on the National Hurricane 11 Center. So now I have shown her a document in an attempt to 12 assist in refreshing her recollection as to what she was aware 13 as of on or about May 16, 2005. 14 She says that doesn't help, so now I'm going to have 15 to ask her what it is that she, in fact, relies on. 16 CHAIRMAN EDGAR: Mr. Kise, I'm going to allow the 17 18 question. I am going to ask similarly as to my request last evening at roughly approximately this time, let's maintain 19 decorum. And I personally would request a little less sarcasm. 20 MR. KISE: If the witness -- yes, Chair. I will do 21 22 so. BY MR. KISE 23 I think this is a fairly straightforward question but 24 0 I'll start again. 25

FLORIDA PUBLIC SERVICE COMMISSION

Are you saying that as of May 16th, 2005, you were 1 2 not aware that we had a 70 percent chance of an above normal 3 hurricane season? MR. BUTLER: I'm going to object to the question 4 again as lacking foundation. If he wants to put into evidence 5 as an exhibit something and then talk about what the sources of 6 it are and that sort of thing, that's fine. But at this point 7 what we've got is a series of questions that are apparently 8 based on a sheet of paper that he has handed the witness and 9 10 nothing else. MR. KISE: I was optimistic that I wouldn't have to 11 go through that entire procedure. However --12 CHAIRMAN EDGAR: Optimism abounds. But I am not 13 clear as to the foundation, and so let's start there, if we 14 could. 15 MR. KISE: Okay. Okay. Then I need to have what she 16 has there -- at least we can assume -- I don't need a copy of 17 it. And I don't have extra copies of it because, frankly, I 18 did not think the witness would at all dispute something taken 19 20 from the National Hurricane Center, which she herself says she 21 relies on. But, nevertheless, I would ask that that be marked 22 as whatever number we're up to. 159, 160? CHAIRMAN EDGAR: I am at 166. 23 MR. KISE: 166, for identification purposes. 24 CHAIRMAN EDGAR: For identification purposes. 25

FLORIDA PUBLIC SERVICE COMMISSION

1448 (Exhibit 166 marked for identification.) 1 MR. BUTLER: And I'd like to see a copy of it. Ι 2 think it's a very understood part of the procedure of this body 3 that parties who are making exhibits available for witnesses to 4 be cross-examined are to provide you and the Commissioners and 5 provide the counsel for the witness copies of what they're 6 7 going to be talking about. And your statement is well-founded. You 8 MR. KISE: 9 are absolutely correct. I would never in my wildest dreams have anticipated any dispute over an official prediction by the 10 National Hurricane Center. In fact --11 MR. BUTLER: I'm not disputing it. I haven't even 12 13 seen it. MR. KISE: I know you're not. May I borrow the 14 witness's copy so I may show it to Mr. Butler briefly? 15 CHAIRMAN EDGAR: You may borrow the copy from the 16 17 witness that you gave her. In fact, and I was hesitating, but we're at about two 18 hours and that's quite frankly generally when I need to 19 So we will take ten minutes and come back shortly stretch. 20 before 6:00. 21 (Recess taken.) 22 CHAIRMAN EDGAR: We'll go back on the record. And 23 let's see. 24 MR. KISE: Madam Chair, I think we've worked this 25 FLORIDA PUBLIC SERVICE COMMISSION

	1449
1	out.
2	CHAIRMAN EDGAR: I'm so pleased.
3	MR. KISE: I am too. And you have Mr. Butler to
4	thank for being very reasonable. We are going to simply agree
5	to move 166 into the record. And you have a copy of it there.
6	I really do apologize for not having copies. But you have a
7	copy of and we'll
8	CHAIRMAN EDGAR: I do now have a copy and I thank you
9	for that.
10	MR. KISE: Yes. And I assume we can just use the
11	title that they've used, the NOAA 2005 Atlantic Hurricane
12	Outlook, and it has a date.
13	CHAIRMAN EDGAR: We can.
14	MR. KISE: With that agreement, I have no further
15	questions for this witness.
16	I told you we'd work it out.
17	CHAIRMAN EDGAR: Mr. Butler, do you have comment?
18	MR. BUTLER: Comment? No. I'm okay with the
19	arrangement we made.
20	CHAIRMAN EDGAR: Okay. Good. Thank you, both of
21	you. Give me just a minute. You caught me by surprise, so
22	give me a second here to catch up. Okay. And, Mr. Kise, you
23	said you were done with your cross; is that correct?
24	MR. KISE: Yes.
25	CHAIRMAN EDGAR: Okay. Thank you. Are there further

	1450	
1	questions from any of the other intervenors? Mr. Twomey? No.	
2	Executive Agencies? No. FIPUG? No. Okay. Are there	
3	questions from staff?	
4	MS. GERVASI: Yes, ma'am. Thank you.	
5	CROSS EXAMINATION	
6	BY MS. GERVASI:	
7	Q Ms. Williams, would you please turn to Mr. Byerley's	
8	prefiled Exhibit Number JSB-16, which is in evidence as Exhibit	
9	81. Do you have a copy of that?	
10	A Which number was it again, please?	
11	Q JSB-16.	
12	A Yes. Which page?	
13	Q Page 6 of 10.	
14	A Yes, I have it.	
15	Q Do you see the footnote at the bottom of the page	
16	that says, "NF completed 49 percent of the poles targeted for	
17	replacement in 2001"?	
18	A Yes.	
19	Q And the remaining poles were not replaced due to O&M	
20	budget constraints in the area; correct?	
21	A Yes.	
22	Q NF stands for FPL's North Florida Management Area; is	
23	that right?	
24	A It does.	
25	Q Was it normal during 2005 for poles to not be	
	FLORIDA PUBLIC SERVICE COMMISSION	
		1451
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1	replaced	due to O&M budget constraints in the specific
2	managemen	nt area?
3	A	In 2005?
4	Q	Yes.
5	А	Not that I'm aware of, no.
6	Q	Could you please turn to Mr. Byerley's Exhibit JSB-17
7	in evider	nce as Exhibit 82 to Page 9 of that exhibit.
8	A	Yes.
9	Q	This exhibit indicates that wind-caused damage begins
10	at 39 mil	es an hour and that FPL's distribution facilities are
11	not desig	ned to withstand winds greater than 118.6 miles per
12	hour; is	that right?
13	A	That's correct.
14	Q	How does FPL know that wind-caused damage starts at
15	39 miles	an hour?
16	A	I don't know what the source was for the creation of
17	this part	cicular page.
18	Q	Does FPL know that wind-caused damage starts at
19	39 miles	per hour?
20	A	I don't know where they got this.
21	Q	Regardless of what it says on that page?
22	A	I don't know where they got this, so I can't really
23	quite ans	swer the question. So does FPL know? I don't know.
24	It was pr	resented. I'm assuming that the team had a basis for
25	it.	

		1452
1	Q	So you don't know whether FPL knows that wind-caused
2	damage st	arts at 39 miles per hour?
3	A	I don't know the source that they used. I'm sorry.
4	I don't k	now what source they used.
5	Q	I'm asking from your direct knowledge.
6		MR. BUTLER: I'm sorry. Please let the witness
7	finish an	swering the question. I also have to ask you what you
8	mean by "	FPL knows." I mean, are you asking the witness what
9	she knows	or are you asking is this
10		MS. GERVASI: I'll rephrase.
11		MR. BUTLER: corporate knowledge or what?
12	BY MS. GEI	RVASI:
13	Q	Do you know personally whether wind-caused damage
14	starts at	39 miles an hour?
15	А	That's what this document says, and I would take it
16	to be corr	rect.
17	Q	Thank you. Could you please turn to Mr. Byerley's
18	Exhibit Nu	umber JSB-2 at Page 7? That's Exhibit 67 in evidence.
19	A	Yes.
20	Q	Could you take a look at photograph number 25, which
21	is the top	p left photograph on that page?
22	А	Yes, I see it.
23	Q	Can you tell whether that shows a temporary or a
24	permanent	repair?
25	A	That is a temporary repair that's a picture of a pole
		FLORIDA PUBLIC SERVICE COMMISSION

	1453
1	that's actually braced, and would then be taken care of as part
2	of a follow-up repair.
3	Q Thank you. Just to be clear on what you believe
4	should be charged to the storm reserve, would the cost of
5	installing braces as shown in that photograph be included in
6	the storm charges in accordance with FPL's petition in this
7	case?
8	A Yes. Yes, they would.
9	Q If this pole is scheduled for replacement, would the
10	pole replacement costs also be something that FPL would include
11	in the storm charges?
12	A Yes, we would.
13	Q Regarding this specific brace in the photograph, does
14	FPL or, rather, do you know if the brace was installed in 2005
15	or whether it was installed in 2004?
16	A I can't assert for sure that it was installed in
17	2005, but that's my belief because of the follow-up work that
18	we did after the 2004 storms to take care of these types of
19	things.
20	Q Does the company document when braces such as these
21	are installed?
22	A We don't document them at the time of the actual
23	brace being installed. But as part of a follow-up process
24	where we actually do patrols and assess what work there is
25	remaining, we do document that the braces are there and that

		1454
1	they have	to be made permanent, repairs have to be made
2	permanent	
3	Q	Thank you. Based on experience, is a pole such as
4	the one s	hown in that photograph number 25, can you tell
5	whether i	t's likely to withstand the stress of a Class 1 or 2
6	hurricane	?
7	А	In its current condition?
8	Q	Yes.
9	А	It's no, I would I can't, I can't say that it's
10	exactly d	esigned the way we'd want it to be, so probably not.
11	Q	Would it withstand a tropical storm or a strong
12	thunderst	orm in your opinion, if you know?
13	А	I don't know.
14	Q	Could you please turn to Mr. Byerley's Exhibit
15	JSB-2 at	Page 20, and referring to photograph number 79, which
16	is on the	bottom left of that Page 20.
17	A	Photograph number 79?
18	Q	Yes.
19	А	I'm sorry. I don't have number 79.
20	Q	Do you have Page 20 of 22 of Exhibit JSB-2?
21		MR. BUTLER: Is it the photograph on the lower left?
22		MS. GERVASI: Yes, it is.
23		MR. BUTLER: Okay.
24		THE WITNESS: I don't I can't, I can't find it.
25	I'm sorry	•

	1455
1	MS. GERVASI: That's okay. We'll get you a copy.
2	THE WITNESS: All right. Okay. Number 75. Thanks,
3	Joe. Okay. All right. I see it.
4	BY MS. GERVASI:
5	Q Can you tell whether that photograph shows a pole
6	with a bolted brace similar to the pole that we were just
7	looking at in photograph number 25?
8	A That's what it looks like, yes.
9	Q Do you know whether FPL keeps records which would
10	indicate when the brace was installed on that pole on
11	photograph number 79?
12	A No. But since these are pictures of a pole pile, the
13	pole graveyard it's been called, at our physical distribution
14	center, which is where we put all of the poles that were
15	reclimated from the field as a result of the 2005 hurricane, I
16	would say that this was probably in 2005.
17	Q Is it your understanding that all of the poles in
18	photograph 79 held FPL electric facilities, FPL-owned
19	facilities, the lines and the wires?
20	A Probably the great, great majority, yes.
21	Q Okay. Thank you.
22	Did FPL make permanent repairs to all damaged
23	distribution facilities prior to the storms of 2005?
24	A I would say the first storm of 2005 was in July,
25	Katrina Dennis. We were just short of completing the
	FLORIDA PUBLIC SERVICE COMMISSION

1456 follow-up repairs on our laterals and feeders. We completed 1 100 percent, I think, like mid-August. But a tiny, tiny amount 2 3 was left over. So I can't say that it was 100 percent in this 4 area. 5 Thank you. Will FPL have completed and made 0 6 permanent all repairs to all damaged distribution facilities prior to June 1st of 2006? 7 For the feeder and laterals, distribution feeder and 8 А 9 lateral follow-up repairs, yes, we will. 10 0 Thank you. This is for purposes of understanding FPL's storm 11 12 cost tracking methodology. And I'd like to pose a hypothetical 13 to you using Mr. Byerley's photograph number 79 on Page 20 of his Exhibit JSB-2. 14 Assume that the broken pole with the brace on it as 15 16 shown in that photograph is an FPL-owned pole that was repaired 17 in 2004, and also assume that FPL scheduled a replacement prior to the 2005 storm season. Would I be correct to conclude that 18 19 the cost for bracing the pole and the planned replacement would 20 have been included in FPL's estimate of 2004 costs? 21 Α Yes. 22 0 And then continuing on with that same hypothetical, assuming for good reasons that the pole replacement was not 23 24 completed prior to the storm season of 2005 and that as a 25 result of the storms the pole failed and FPL replaced it,

1457 what -- my question to you based on that, what documentation 1 2 process exists that protects FPL's customers from paying twice 3 for poles that were scheduled for replacements and included in 4 the 2004 storm costs but didn't get completed prior to the 2005 5 storm season? 6 А Well, let me --MR. BUTLER: Madam Chairman, I'm sorry. I don't 7 8 believe --9 CHAIRMAN EDGAR: Mr. Butler. 10 MR. BUTLER: -- this relates to any of Ms. Williams' 11 rebuttal testimony. And probably to the extent it's an 12 accounting question, if it is posed properly to anybody, it 13 would be to Mr. Williams -- I'm sorry. Geez. I'm getting 14 tired. To Mr. Davis. 15 CHAIRMAN EDGAR: Ms. Gervasi. 16 MS. GERVASI: We would be -- sorry. We would be 17 happy to defer the question and we'll ask Mr. Davis. Thank 18 you. 19 CHAIRMAN EDGAR: Okay. 20 BY MS. GERVASI: 21 Ms. Williams, would you please turn to the KEMA 0 22 report. Do you have a copy of that? Yes, I do. 23 А 24 To Page 60 of RSB-1, the KEMA report. Q 25 Α Okay. I have it. FLORIDA PUBLIC SERVICE COMMISSION

	1458
1	Q And if you will look at the end of the first
2	paragraph after the table where the report indicates about the
3	11 judgments for possible design overload that could be
4	personal judgments from a small group of inspectors. Do you
5	see where I'm at?
6	A Yes.
7	Q Do you agree with that assessment?
8	A Yes, I do.
9	Q I believe you've testified that already on
10	cross-examination this evening that the forensic team was
11	comprised of bright and capable people; correct?
12	A No. The forensic the forensic team is comprised
13	of bright and capable people. However, the team that I was
14	speaking of earlier is a different team. It's a team that
15	actually did the analysis, a separate team that did the
16	analysis of the forensic work. The forensic team captured the
17	data, and then this hardening analysis team, if you will,
18	analyzed the data. And earlier I was speaking about the
19	latter, the hardening team. Notwithstanding, the, the
20	forensics folks are, are very capable.
21	Q But the folks who analyzed the data may not be?
22	A They both are. They're all very capable.
23	Q Then would it be it wouldn't be good management
24	practice for FPL to ignore the comments made by members of
25	either of those teams, would it?
	FLORIDA PUBLIC SERVICE COMMISSION

	1459
1	A No, absolutely. And I don't, I don't think that I'm
2	doing that. What I think what this particular comment is,
3	is pertaining to is it's specific to Hurricane Katrina, I
4	believe, if I read this possibly. And they're saying that
5	given the relatively low winds that were experienced relative
6	to, say, Hurricane Wilma, that it is the judgment of the KEMA
7	people that it could be individual personal judgments as it
8	pertains to potential overloads as opposed to actual overloads.
9	I think that that's what they're saying, and I think it's
10	possible. I would agree with that.
11	Q Thank you. Could you please turn to Page 61 of the
12	KEMA report.
13	A Yes.
14	Q At the beginning of the second to last full paragraph
15	on that page, it indicates that KEMA relied on verbal data from
16	FPL regarding the number of poles issued for Hurricanes Wilma
17	and Katrina. Do you see that?
18	A The paragraph that starts, "As verbally verified by
19	FPL"? Yes, I see that.
20	Q Why did KEMA have to rely on verbal data from FPL.
21	Do you know?
22	A In terms they probably asked us how many poles
23	were issued for hurricane replacement and we gave them the
24	data. We probably showed them the number is 11,371 for Wilma
25	and something less for, for Katrina. I think that they're

		1460
1	relying or	n our word, so to speak, as opposed to looking at
2	accounting	g records or purchasing records. I believe that's
3	what's mea	ant by that. But you'll have to ask it's too late
4	now, but I	Dr. Brown would have probably been a better person.
5	Q	Thank you. Would you please turn once again to
6	Mr. Byerle	ey's Exhibit JSB-16, Page 6 of 10?
7	А	JSB. JSB-16, page?
8	Q	Page 6.
9	А	JSB-16?
10	Q	Page 6 of 10.
11	А	Exhibit 16?
12	Q	Yes. JSB-16. Yes.
13	А	All right. Okay.
14	Q	There is a footnote at the bottom that states that
15	"NF comple	eted 49 percent of the poles targeted for replacement
16	in 2001."	Do you see that?
17	А	Yes.
18	Q	"The remaining poles were not replaced due to O&M
19	budget co:	nstraints in the area." Correct?
20	А	I see that.
21	Q	Were the wooden poles that were not replaced due to
22	budget co:	nstraints marked for replacement for safety concerns?
23	А	But this is speaking to 2001.
24	Q	Yes.
25	A	So you're asking me I'm sorry. What was your
		FLORIDA PUBLIC SERVICE COMMISSION

1 question again?

2 Q I'm asking you whether or not those poles that were 3 marked for replacement were marked for replacement for safety 4 concerns.

5 MR. BUTLER: I have to object to this. I really 6 don't see how this relates to Ms. Williams' rebuttal testimony.

MS. GERVASI: Ms. Williams rebuts Mr. Byerley's testimony. If she doesn't know the answer, "I don't know" is a perfectly acceptable answer.

MR. BUTLER: Well, that's not what I'm doing. I'm objecting to the question. I just don't think the question is within the scope of her rebuttal testimony. It's just kind of boring down deeply into some documents that were attached to Mr. Byerley's testimony. There's nothing that I can think of out of Ms. Williams' testimony where she's refuting something about this where the questions would be appropriate.

17 CHAIRMAN EDGAR: Ms. Gervasi, can you tie it to the 18 witness's testimony? 19 MS. GERVASI: I'm sorry. I couldn't hear you. 20 CHAIRMAN EDGAR: Can you tie your question to the

21 witness's testimony?

MS. GERVASI: Yes, I can. I can rephrase.
 BY MS. GERVASI
 Q Ms. Williams, does the National Electrical Safety

25 Code require FPL to replace facilities that are unsafe?

Α Yes, it does. 1 2 If there are remaining -- if there were remaining Q poles that were marked for replacement but not replaced due to 3 budget constraints for whatever reason, how would you know that 4 FPL is in compliance with the requirements of the National 5 Electrical Safety Code? 6 7 Well, I believe, and I certainly don't have the Α National Electric Safety Code in front of me, but I do believe 8 that there is a certain amount of time that is available to go 9 ahead and take care of those things. And so I'm confident that 10 we were able to do that in the allotted time, but I can't 11 assert to it absolutely as I sit here right now. 12 13 Q Thank you. I just have a few more questions. 14 If you would please turn to Page 31 of the KEMA 15 report. Α Yes. 16 17 If you will please take a look at the third paragraph Q 18 under Section 4.1. And this is a discussion of FPL's examination of both FPL-owned and non-owned poles; correct? 19 20 А Yes. It states that FPL does not always know the final 21 0 remedies undertaken by the pole owners, no process is in place 22 23 to track what, what third parties do to the poles determined by FPL inspections and need attention; correct? 24 That's correct. 25 Α

1462

1 Q Do you know if KEMA is correct about that assertion? I don't know if they're really correct about that. I 2 Α do believe though that it's a process that needs to improve. 3 Whether it's as bad as this, I don't know. But it's clearly a 4 5 process that requires our, our improvement in terms of better 6 coordination between the utilities. Is it possible that some of FPL's facilities prior to 7 Q the 2005 storm season were attached to poles that may not have 8 9 met the requirements of the National Electrical Safety Code or 10 of FPL's Distribution Engineering Reference Manual? 11 Α It's possible, although in 2005 I don't believe --12 and this is -- I don't believe that we knew of poles that needed to be replaced going into the storm season that had not 13 been. 14 Thank you. 15 Q 16 Α It's possible, however. 17 MS. GERVASI: Thank you. I have no further questions. 18 19 CHAIRMAN EDGAR: Thank you. 20 Mr. Butler. 21 MR. BUTLER: Thank you. 22 REDIRECT EXAMINATION 23 BY MR. BUTLER 24 Ms. Williams, Mr. McGlothlin asked you some questions \cap 25 about, excuse me, funding for a pole inspection program as FLORIDA PUBLIC SERVICE COMMISSION

opposed to funding other reliability programs. Would you
please explain the circumstances under which it might be more
appropriate to fund reliability programs other than a pole
inspection program?

Yes. It's all about relative benefits of the various 5 А 6 programs that are available to us to fund. The customer interruptions or the number of outages, reliability related 7 issues associated with poles have historically been negligible, 8 9 very, very small in nature, 158 in 2004, 160 in 2005 10 pole-related outages, again, out of over a million poles. As opposed to funding, for example, vegetation management 11 initiatives or funding switch cabinet initiatives or cable 12 13 rehabilitation initiatives where the impact are considerably 14 larger. So in making decisions about which programs to fund, 15 the relative value to the customer absolutely has to be taken into account, and that was the basis of my answer. 16

Q Thank you. You were asked some questions, excuse me, about JSB-17 in Mr. Byerley's, attached to his testimony, and this is the document entitled "Hardening Distributions Infrastructure."

21 A

Yes.

22 Q The date upon which this analysis was performed came 23 from what hurricane or hurricanes?

A The data came from the forensics teams strictly forHurricane Katrina.

1 Okay. Do you consider Hurricane Katrina and the data 0 2 collected from it to be representative for FPL's overall 3 hurricane experience in the 2005 season? Not at all. The Hurricane Katrina, the damage, the Α 4 profile, if you will, of the damage and the experience that we 5 had with Katrina was completely different than what we saw with 6 Hurricane Wilma. In terms of the causes, the main contributors 7 to the outages that we had were very different in Wilma than 8 9 they were in Katrina. 10 You explained just a few moments ago, but I, excuse Q me, I'd like to clarify in a particular context, you were shown 11 by Mr. Kise in a document, a NOAA press release from May of 12 2005 concerning the expectations for the 2005 hurricane 13 center -- season. I want to ask you about the concept of 14 follow-up work. Would you explain, first of all, what that is, 15 please? 16 17 А Follow-up work is the work that we do after Yes. hurricanes to make, to bring our storm, our system back to the

hurricanes to make, to bring our storm, our system back to the prefailure state. I mentioned that hurricanes create new weak points: Connections become loosened, if you will, poles lean, that type of a thing. And the follow-up work first looks to identify all these different conditions that have to be addressed and then it actually physically corrects the issues. And it's a very big part of our post-restoration work for feeders and for laterals.

	1466
1	MR. KISE: Madam Chair?
2	CHAIRMAN EDGAR: Mr. Kise.
3	MR. KISE: I'm not quite certain, I could certainly
4	be mistaken, particularly at this late hour. I think I was
5	mistaken at this time last night. But nevertheless
6	CHAIRMAN EDGAR: I remember that.
7	MR. KISE: Yeah, I think everyone I do as well.
8	One of those moments.
9	At all events, I do not recall asking the witness
10	anything about follow-up work or anything even close to that in
11	my examination. I think this is outside the scope of redirect.
12	CHAIRMAN EDGAR: Mr. Butler?
13	MR. BUTLER: I don't think it is. I mean, I think
14	clearly the import of what Mr. Kise had distributed as Exhibit
15	166 is that there was some expectation for an active hurricane
16	season in 2005. I'm simply wanting to have the witness to
17	provide some background on what was done in anticipation of
18	that 2005 hurricane season.
19	MR. KISE: Madam Chair.
20	CHAIRMAN EDGAR: Mr. Kise.
21	MR. KISE: I think you will recall, in fact, I think
22	you were very happy to receive our stipulation that I would, in
23	fact, just introduce the document, and you will recall I did
24	not ask the witness any questions about the document. We
25	withdrew it from in front of her, put the document in evidence.

	1467
1	I don't know Mr. Butler is assuming he knows
2	what's in my mind with respect to this document. But since I
3	didn't ask for any questions about it, I don't think it's
4	proper for redirect.
5	CHAIRMAN EDGAR: Mr. Butler, I was going to say that
6	I don't know what the import of the document is. Let's move
7	along.
8	MR. BUTLER: Okay.
9	CHAIRMAN EDGAR: Thank you.
10	BY MR. BUTLER:
11	Q Ms. Williams, you were asked about a photograph
12	numbered 79 in Mr. Byerley's Exhibit JSB-2. Do you still have
13	that available to you?
14	A Yes, I do.
15	Q And this is a picture of some poles at the FPL pole
16	retention yard or pole pile as you described it, correct?
17	A Yes.
18	Q Do you have any way of knowing, looking at the poles
19	in there whether they are FPL owned poles or non-FPL-owned
20	poles?
21	A I know that the green poles are ours. Other than
22	that, once the pole has weathered to a certain point it is
23	difficult to determine whether it is an FPL pole or somebody
24	else's pole.
25	MR. BUTLER: Those are all the redirect questions I

have. Thank you. 1 THE WITNESS: Thank you. 2 CHAIRMAN EDGAR: Let's take up the exhibits. 3 MR. WRIGHT: Madam Chair, I move 163, 164, and 165. 4 CHAIRMAN EDGAR: Are there objections? I am seeing 5 none, so we will enter 163, 164, and 165 into evidence. 6 MR. WRIGHT: Thank you. 7 CHAIRMAN EDGAR: Mr. Kise. 8 MR. KISE: And, Madam Chair, I would move 166 into 9 evidence pursuant to the stipulation between counsel. 10 CHAIRMAN EDGAR: Mr. Butler. 11 MR. BUTLER: That's right. That's fine. 12 CHAIRMAN EDGAR: 166 will be entered into evidence. 13 (Exhibits 163 through 166 admitted into evidence.) 14 15 CHAIRMAN EDGAR: Okay. Let's take a keep breath for 16 a second and see where we are. I've got 6:30ish. And, I'm 17 sorry, Ms. Williams, you are excused. THE WITNESS: Thank you. 18 CHAIRMAN EDGAR: I am showing four more witnesses and 19 probably a little discussion and a little discussion. 20 Τ realize, of course, that it will have to be approximate, but 21 22 let's take a survey and just kind of see where we are. And, Mr. Butler, why don't we start with you. Can you give me a 23 feel, an estimation as the next and remaining four witnesses 24 are proffered? And I will kind of ask the same about cross, 25

1468

	1469
1	just so we will all have the same information at the same time.
2	MR. BUTLER: There is a stipulation I understand as
3	to Mr. Olson and Mr. Dewhurst, which ought to at least limit
4	the examination time for them. Of course, for Mr. Gower and
5	Mr. Davis, they are our witnesses, so it's mostly out of our
6	hand as to how long the examination will take for them.
7	CHAIRMAN EDGAR: Mr. Beck, Mr. Kise, can you give us
8	a feel, realizing that it is
9	MR. KISE: Sure. I certainly can, Madam Chair.
10	CHAIRMAN EDGAR: Thank you.
11	MR. KISE: With respect to the remaining witnesses,
12	as it stands now I have questions only for Mr. Dewhurst. I
13	don't have any questions I mean, I don't want to preclude
14	myself if I hear something, but I certainly don't anticipate
15	any questions for any of the witnesses with the exception of
16	Mr. Dewhurst. And with respect to Mr. Dewhurst, based on his
17	examination the other day, I would anticipate that would not
18	take and what I mean by that is how he answers questions, I
19	would not accept that would take longer than about 15 or 20
20	minutes.
21	CHAIRMAN EDGAR: Thank you. Mr. Perry.
22	MR. PERRY: I don't have any planned questions for
23	any of the witnesses, so I would just have any clarifying
24	questions as they came about.
25	CHAIRMAN EDGAR: And I am not using this as a
	FLORIDA PUBLIC SERVICE COMMISSION

	1470
1	mechanism to foreclose questioning, again, just for planning
2	purposes.
3	Mr. Twomey.
4	MR. TWOMEY: Madam Chairman, I only have questions
5	for Mr. Dewhurst and I would anticipate depending upon the
6	length of his responses, of course, to run between 30 and 40
7	minutes.
8	CHAIRMAN EDGAR: Thank you. Captain Williams.
9	CAPTAIN WILLIAMS: Ma'am, we do not have any planned
10	questions either for any of the remaining witnesses.
11	CHAIRMAN EDGAR: Thank you.
12	MR. LAVIA: Madam Chairman, Jay LaVia. I got the
13	night shift for the Federation.
14	CHAIRMAN EDGAR: Short straw?
15	MR. LAVIA: We don't anticipate any questions, but we
16	don't want to waive our right to ask them.
17	CHAIRMAN EDGAR: Absolutely. Mr. Beck.
18	MR. BECK: Madam Chairman, I have just a few minutes
19	of questions for Mr. Gower. Mr. Davis, 15 or 20. Maybe 10 to
20	15 for Mr. Dewhurst. Just approximations, of course.
21	CHAIRMAN EDGAR: Okay. Staff?
22	MR. KEATING: I believe we only have a few questions
23	for Mr. Davis.
24	CHAIRMAN EDGAR: Okay. And I appreciate the
25	cooperation of all of you, and let's go ahead and call Mr.
	FLORIDA PUBLIC SERVICE COMMISSION

	1471
1	Olson. We will forge ahead for a little while longer. I
2	remain optimistic.
3	Mr. Litchfield.
4	MR. LITCHFIELD: Thank you, Madam Chairman. Mr.
5	Olson was sworn yesterday, or actually Monday. And as Mr.
6	Butler indicated, Mr. Olson will be taking the stand subject to
7	the stipulation that Mr. Cochran outlined earlier, so I will be
8	presenting him, and he will present a short summary and then
9	will be available for questions from the bench.
10	CHAIRMAN EDGAR: Thank you.
11	WAYNE OLSON
12	was called as a rebuttal witness on behalf of Florida Power and
13	Light Company, and having been duly sworn, testified as
14	follows:
15	DIRECT EXAMINATION
16	BY MR. LITCHFIELD:
17	Q Mr. Olson, you appeared earlier in this case
18	A Yes.
19	Q in connection with your direct testimony?
20	A Yes.
21	Q Did you also prepare and cause to be filed 33 pages
22	of prefiled rebuttal testimony?
23	A Yes, I did.
24	Q Do you have any changes or revisions to that
25	testimony today?
	FLORIDA PUBLIC SERVICE COMMISSION

		1472
1	A	No, I do not.
2	Q	If I were to ask you the same questions contained in
3	your rebut	tal testimony, would your answers be the same?
4	A	Yes.
5		MR. LITCHFIELD: Madam Chairman, I would ask that Mr.
6	Olson's pr	efiled rebuttal testimony be inserted into the record
7	as though	read.
8		CHAIRMAN EDGAR: The prefiled rebuttal testimony will
9	be entered	l into the record as though read.
10		THE WITNESS: Could I also note that there are two
11	exhibits a	ttached to my rebuttal testimony?
12		MR. LITCHFIELD: Yes, I was going to ask you about
13	those.	
14	BY MR. LIT	CHFIELD:
15	Q	You have two Exhibits WO-11 and WO-12 attached to
16	your rebut	tal testimony?
17	А	Yes.
18	Q	Consisting of two pages each.
19		MR. LITCHFIELD: And, Madam Chairman, those have been
20	premarked	and have been entered into the record.
21		CHAIRMAN EDGAR: Thank you.
22		
23		
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25		
		FLORIDA PUBLIC SERVICE COMMISSION

1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2		FLORIDA POWER & LIGHT COMPANY
3		REBUTTAL TESTIMONY OF WAYNE OLSON
4		DOCKET NO. 060038-EI
5		APRIL 10, 2006
6		
7		I. INTRODUCTION
8	Q.	Please state your name and business address.
9	А.	My name is Wayne Olson. My business address is 11 Madison Avenue, New
10		York, New York.
11	Q.	Did you previously submit direct testimony in this proceeding?
12	A.	Yes.
13	Q.	Are you sponsoring an exhibit to your rebuttal testimony?
14	A.	Yes. I am sponsoring an exhibit, which consists of Document Nos. WO-12
15		and WO-13 attached to this rebuttal testimony.
16	Q.	What is the purpose of your rebuttal testimony?
17	A.	My testimony responds to points raised by Staff Witnesses Fichera, Klein and
18		Noel. Rate reduction bond ("RRB") markets have become very efficient over
19		time and new issue pricing has less risk and reward than it used to. With
20		respect to the bond issuance process, I note that there is continuing
21		experimentation in the market in this regard, with a menu of available options.
22		In an era of tightened spreads and increased market liquidity, it is less likely
23		that the incremental costs and additional time associated with the activist

approach will be justified. I will then present what I consider the essential elements of a successful, cost effective issuance process and discuss various aspects of the issuance process in some detail. I conclude with some observations about the exposure of issuers and their control persons to liability under the securities laws and about the investment characteristics of rate reduction bonds.

7

8

II. CURRENT MARKET AND HISTORICAL TRENDS

9 Q. Please recapitulate briefly from your direct testimony some key elements 10 of the market environment for storm recovery bonds.

11 Storm recovery bonds ("SRBs") are one of a class of securities generically A. 12 known as rate reduction bonds ("RRBs"), and referred to in Mr. Fichera's testimony as ratepayer-backed bonds. They have historically been considered 13 14 a type of asset-backed security ("ABS") although they have characteristics of corporate and public-sector securities as well. ABS are traded at interest 15 16 yields that are quoted in terms of their "spread to swaps," that is, the 17 differential between the ABS yield and the yield on interest rate swaps of 18 comparable average life. Spreads are measured in basis points. A basis point 19 is 1/100 of a percentage point, equal to the difference, for example, between 20 4.51% and 4.50%.

Q. Mr. Noel's Exhibit MLN-2 reviews some history of the RRB market and reaches a conclusion that, during the period from mid-2000 to mid-2004, the services of Saber Partners as financial advisor on a new issue of RRBs

2

was worth somewhere in the range of 15 to 20 basis points of yield on a 10-year bond. What is your view of this study?

A. I think it has little relevance to the issues facing the parties to this docket,
because market conditions have changed considerably since the study was
performed, rendering the conclusions not meaningful for predicting results in
today's markets.

7 Q. Can you elaborate?

8 A. The study hearkens back to a time when spreads in the high-grade capital 9 markets were much higher, more volatile and less predictable than they are 10 today. For example, from 2000 to 2003, spreads on the 10-year RRBs bounced back and forth between 30 and 50 basis points over the 10-year swap 11 12 rate, then dropped throughout 2003 and into 2004. In contrast, since mid 13 2004, spreads on RRBs have been steadily grinding tighter and tighter with 14 very little volatility. Similar patterns have occurred in the markets for other 15 asset backed securities and for high-grade utility bonds.

16

Document No. WO-12 provides a graphic depiction of these phenomena. The first page of the document shows RRB spreads to swaps for 2, 5, 7 and 10 year bonds from late 2000 to the present. The second page shows spreads to Treasuries for a 7-10 year "A" utility bond index, 10-year RRBs, 10-year fixed-rate credit card securities and 10-year swaps over the same timeframe. I think they demonstrate vividly that the first six years of this decade have been a "tale of two markets." There was considerably more risk and reward for

- issuers in the highly volatile market of 2000-2003 than in the lower rate, less
 volatile environment of 2004 to today.
- 3 Q. How has this dramatic change in market environment affected the 4 differentials between Saber-advised and non-Saber-advised deals that 5 were discussed in Exhibit MLN-2?
- Document No. WO-13 is intended to re-produce the graphs that were 6 Α. presented in Exhibit MLN-2, except that the time period under study is not 7 2000-2004 but 2004-2006. During this recent timeframe, there were six 8 public rate reduction bond offerings, three of which involved Saber as an 9 10 advisor and three of which did not. The results for issuers appear to be random, as between the two sets of offerings. Some were a little better or 11 worse than others, but not by much. In general these graphs show no 12 13 particular pattern. They depict a liquid, efficient market where the risks and rewards for issuers are much lower. 14

Q. What other trends are there that might be relevant to storm recovery bonds?

- A. In the past two years, high-grade credit spreads have become tighter in most
 sectors and the differential between tiers of credit has narrowed considerably.
 This trend has been noted with concern from the Fed, as it implies that lenders
 are receiving less and less return for taking credit risk.
- 21
- In the same period of time, ABS have gone from being one sector out of many to being the largest single sector of the U.S. debt capital markets other than

1		Treasuries and agencies. Last year, there were about \$1.2 trillion in new
2		issuance of term ABS and approximately \$900 billion in asset-backed
3		commercial paper outstanding. This compares with \$675 billion in new
4		issuance of high-grade corporate term debt and \$125 billion of corporate
5		commercial paper in 2005. In other words, ABS accounted for over \$2 trillion
6		in financings, while high-grade corporate securities were less than \$1 trillion.
7		
8		This dominant position of the ABS market for the past two years has been
9		associated with a dramatic tightening of ABS spreads and an increase in
10		market liquidity. RRBs have been part of this trend.
11	Q.	What do you conclude regarding Exhibit MLN-2 attached to Mr. Noel's
12		testimony?
13	A.	From the data in Document No. WO-13, it is difficult to detect any systematic
14		difference in new-issue pricing performance between Saber-advised and non-
15		Saber advised deals in the past two years. What it does tend to show is that,
16		as noted by Mr. Fichera in his testimony, "[p]ast performance is not a
17		guarantee of future results. The process must adapt to changing market
18		conditions."
19	Q.	Exhibit JSF-5 to Mr. Fichera's testimony contains a graph attributed to
20		Lehman Brothers and a table attributed to your firm. What significance
21		do you think these have?
22	А.	With respect to the Lehman Brothers graph, I agree with Mr. Fichera's
22		statement that fixed-rate credit card securities ("fixed-rate cards") are a good

1		comparison for RRBs, as they tend to be the lowest-yielding asset class (other
2		than RRBs) in the ABS universe. The graph shows that, as ABS credit
3		spreads in general have tightened over time, RRB credit spreads have
4		tightened relative to fixed-rate cards, to the point where the two currently
5		trade very close to one another. Focusing on the 9-10 year WAL (weighted-
6		average life) portion of the graph, it reflects the fact that RRBs, which were
7		first introduced in 1997, have matured as an asset class to the point that they
8		are as familiar a commodity as credit card securitizations, which were first
9		introduced about ten years earlier.
10		
11		The Credit Suisse table cited by Mr. Fichera does not demonstrate a difference
12		between Saber-advised and non-Saber-advised issues, in terms of their new-
13		issue pricing performance relative to fixed-rate cards, in the market
14		environment of the past two years.
15		
16		III. ISSUANCE PROCESS
17		A. Alternative Approaches
18	Q.	Has there been an evolution in the rate reduction bond market with
19		respect to Commission Staff involvement in the issuance process?
20	A.	Rather than an evolution, I would say that there has been experimentation
21		with different approaches to the issue of regulatory involvement in the
22		issuance process.

Q. Does it follow that the most recent transactions from Texas and New Jersey are "state of the art"?

A. Not necessarily. In 2005 alone, there were several different approaches, like a
"menu" of options.

5

6 For example, the NSTAR transaction in Massachusetts on February 15, 2005 7 used a "conduit" municipal issuance vehicle. California had previously used 8 this method but more recently, in the PG&E transactions on February 3, 2005 9 and November 3, 2005, California used a "Bond Team" consisting of the 10 Commission's general counsel, the director of the energy division, other 11 Commission staff, outside bond counsel and an independent financial advisor 12 to oversee the process. New Jersey (PSE&G, September 9, 2005) used a 13 designated Commission representative with an independent financial advisor. 14 In Texas (CenterPoint, December 16, 2005), the Commission acted through its 15 financial advisor, which acted as co-equal decision-maker with the utility and 16 was vested with veto power.

17 Q. Have there been further developments since the conclusion of the 2005 18 transactions you just referenced?

A. Yes. Even after their 2005 transactions, both the Texas and New Jersey
 Commissions continue to reconsider and experiment with their review
 processes. The New Jersey Board of Public Utilities experimented with the
 Saber-recommended process on one small transaction in 2005, but for its
 upcoming transaction it reverted to the financial advisor that it had employed

1 in prior transactions. The Texas Commission, in an open meeting on February 2 23, 2006 regarding the application of AEP Texas Central for a financing order, authorized its executive director to hire Saber Partners as financial 3 4 advisor on that upcoming transaction at fees capped at \$500,000 (including 5 \$100,000 for legal expenses), an amount equal to roughly half of that paid in 6 the 2005 Texas securitization transaction and a third of that paid in the 2004 7 transaction. The scope of services for this upcoming Texas transaction is not 8 yet determined, to my knowledge.

9 Q. Do you think it is possible for the issuance process for rate reduction
10 bonds to be a collaborative one between the utility and the Commission,
11 while enabling each to fulfill its responsibilities with respect to the
12 transaction?

13 A. Yes.

14 Q. What do you think are the essential elements of a collaborative
15 securitization process?

A. The essential elements of a collaborative securitization process can be thought of in roughly chronological order. In describing these, I will use the term "bond team" as a generic term to refer to the Commission and/or Staff personnel assigned to the task plus their outside legal and financial advisors and the "working group" to refer collectively to the bond team plus the utility, the underwriters and their respective counsel. I believe the essential elements are as follows:

23

1	1.	Early agreement among the working group on a transaction timeline,
2		the tasks to be completed and the checkpoints along the way.
3		
4	2.	Working group review and discussion of operative documents, offering
5		documents, sales presentation materials (which may be considered
6		offering documents) and a marketing plan. Forms of legal opinions
7		should be circulated among the working group as they are developed,
8		although this may be later in the process.
9		
10	3.	Regularly scheduled conference calls of the working group to discuss
11		the progress of the execution of the marketing plan, next action items
12		and any other issues as they arise. It may be advisable to circulate
13		agendas prior to the calls and to keep minutes, to assure transparency.
14		
15	4.	Review of pricing indications before they are communicated to the
16		market. To facilitate this review, the financial advisor or the
17		underwriters should prepare and distribute a "pricing book"
18		documenting market conditions relevant to the pricing discussion.
19		Additionally, the utility should prepare a pro forma issuance advice
20		letter for review by the bond team. The book-building progress should
21		be discussed with the working group at frequent intervals.
22		

1		5. Any approvals required for closing, other than ministerial items, should
2		be delivered at or before pricing.
3		
4		6. Post-closing review of the upfront bond issuance costs, such as legal
5		fees and printing costs, as provided by the Florida statute. This may
6		involve fact-gathering during the issuance process, to facilitate the
7		review.
8		
9		B. Saber Scope of Services and "Best Practices"
10	Q.	Are you familiar with the scope of services provided by Saber Partners in
11		some of the prior Texas transactions?
12	A.	Yes. I was involved in all but one of the Texas transactions.
13	Q.	What aspects of that scope of services would you like to bring to the
14		attention of the Florida Public Services Commission (the "Commission")?
15	A.	For convenience, I will organize my response by reference to Mr. Fichera's
16		Exhibit JSF-1.
17		
18		In Exhibit JSF-1, the "General Duties of the Financial Advisor" strike me as
19		statutory duties of the Texas commission itself. This Commission will need to
20		determine the extent to which it can and should fulfill its statutory duties
21		acting through an outside consultant.
22		

1 Under "Specific Duties of the Financial Advisor," Saber had the duty "to veto 2 any proposal that does not comply...." I would have expected a consultant to 3 advise Staff of its concerns about a particular issue and Staff to discuss them 4 with the utility, not for the consultant to exercise veto power over the conduct 5 of the deal. Additionally, Saber had up to two business days *following* the 6 pricing to give notice of non-compliance, which effectively gave Saber a veto 7 power after the bonds have already been sold. In my opinion, the ability to 8 veto a transaction which has already been priced and confirmed with investors 9 is an extraordinary power which should not be vested in an outside financial 10 advisor, if it is to be used at all. For reasons that I discuss more fully below, I 11 believe that all required approvals should be delivered at or before pricing. 12 Post-pricing disapproval could have had significant adverse effects on 13 customers' long-term interests.

14

Under "General Authority of the Financial Advisor," Saber had "authority to participate fully and in advance in all aspects...including all plans and decisions related to the pricing, marketing and structuring of the transition bonds." I think a review process can be successfully conducted through a systematic process involving regular update calls, detailed briefings and other information requested by Staff without involving Staff's outside consultant in every meeting, phone call, plan, detail and decision.

22

1		Saber had "equal rights with the utility" and "decision-making authority co-
2		equal with the utility with respect to the structuring and pricing of the bonds.
3		Thus, all matters relating to the structuring and pricing of the transition bonds
4		[had to] be decided jointly by the utility and the Commission's Financial
5		Advisor." In my experience, co-equal decision-making is a process that is
6		likely to produce friction and inefficiency, where one of the co-equal decision
7		makers bears significantly more of the direct costs, opportunity costs and legal
8		risks (including securities law liability) than the other.
9	Q.	Are these observations relative to Exhibit JSF-1 equally applicable to the
10		corresponding points in the discussion of "best practices" on pages 47-51
11		of Mr. Fichera's testimony?
12	А.	Yes. Mr. Fichera's proposed "best practices" are consistent with his work on
13		the Texas transactions.
14		
15		C. Incentives and Dynamics of the Issuance Process
16	Q.	Mr. Fichera has raised some concerns about the incentives of the
17		participants in the issuance process. What is your view of the incentive
18		structure of rate reduction bond transactions?
19	A.	The utility has an incentive to achieve lowest yield on the RRBs, not because
20		of a direct economic impact, but because it will want to maintain the relative
21		value spread between its triple-A RRBs and its lower-rated debt securities.
22		However, as with any issuer, the drive for lowest interest rate will be
23		constrained by time, expense and the ultimate uncertainty of the marketplace.

2 The underwriter has an incentive to achieve the lowest yield on the RRBs, not 3 only because of the usual desire to put itself in a position to do future business 4 with the parties and other state commissions or utilities, but also because of 5 the need to enhance the value (or avoid reducing the value) of its trading 6 inventory. Underwriters who have significant secondary market positions in 7 ABS have a powerful incentive to be disciplined in the pricing of new issues. 8 For example, Credit Suisse's inventory of ABS averages about \$1.25 billion at 9 any given time. Spread risk is generally not hedgeable. If spreads widen on 10 new issues, the firm's profit on the inventory it holds tends to shrink or 11 become negative.

12

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13 The Commission has an incentive to achieve lowest yield on the RRBs for the 14 benefit of customers, balanced against the interests of customers and the 15 utility in seeing the transaction done expeditiously and efficiently.

16

The financial advisor to the Commission, like the underwriters, has the incentive to achieve the lowest possible cost of funds at the time of pricing in order to enhance its opportunity for future business. Unlike the utility, however this goal is not constrained by any limits on time and expense, because these are at the cost of the utility or the customers and do not show up in pricing spreads. If given control over the process, whether directly or indirectly, the financial advisor can zealously pursue its goal without taking

into account these other important considerations. Additionally, the advisor
 has little incentive to be sensitive to the utility's exposure to incremental legal
 risks, because these have no adverse impact on the advisor and may have a
 positive impact on pricing spreads. Unlike the Commission, the advisor has
 no duty to consider any interests of the utility.

Q. Does this incentive structure lead to a collaborative and collegial process when the Commission vests negotiating authority and veto power in the financial advisor?

9 A. Not in my experience. I have found that the process in such cases is 10 adversarial by nature, regardless of the good will of the parties. I don't see how it could be otherwise, given the incentive structure. The requirement for 11 "consensus" as a practical matter requires unanimity on every decision. 12 13 However, the parties are naturally at odds on almost every decision as to how much time and expense to incur in the marketing of the bonds, how much risk 14 15 to assume in the way that the offering documents are drafted, and when to 16 price. The financial advisor under such a framework has little incentive to 17 spare any expense of time or resources or to consider any legal risk on the part 18 of the utility.

Q. Do you think the dispute resolution process proposed by Mr. Fichera would solve the problem of such disagreements?

A. I don't know whether this would work in practice. The issuance of securities
is a complex process with a myriad of details to be attended to and many
points of decision making along the way. With an asymmetrical incentive
structure, the points of contention may be too numerous to be resolved through such a process. However, if such a process is implemented, I would recommend that if Staff and its financial advisor have a "difference of professional opinion" about something, they should resolve it among themselves, such that any presentation to the Commission would be solely by Staff and FPL.

7 Q. What would tend to make the process more collaborative and collegial?

8 A. I think two items would be beneficial toward this end. The first would be to 9 make the roles clear such that ultimate authority for decisions and 10 responsibility for the process is clearly vested in one party or the other. The 11 second would be direct and active exercise by Staff of its role, rather than 12 effectively vesting it in an outside financial advisor.

Q. Can you give an example of how collegiality can break down among persons of good will, given the incentive structure?

15 The divergence of incentives is quite pronounced when issues arise relative to A. 16 the prospectus and the internet road show (which is considered a "free-17 writing" prospectus under federal securities regulations that become effective 18 on December 1, 2005). The financial advisor's incentive is to induce the 19 issuer (by indicating a willingness to veto the transaction) to make aggressive 20 statements containing positive disclosure regarding the investment merits of 21 the bonds. This incentive is not counterbalanced by sharing the issuer's 22 liability for possible violation of federal securities laws. The utility's view of 23 such language, in contrast, will be strongly impacted by this counterbalancing

concern, because such statements may result in securities law liability on the issuer and the utility.

3

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4 Under the federal securities laws, positive disclosure requires careful drafting 5 and close scrutiny of each statement, not only to verify its truth, but to make 6 sure that nothing is said or implied that could potentially be construed after 7 the fact as misleading to investors, even if unintentionally. However, careful 8 wording necessarily reduces the impact of the statements, so these two 9 positions are directly at odds in ways that can be irreconcilable. When two 10 co-equal decision makers approach the drafting of the prospectus and the 11 internet road show with these divergent incentives, legal costs mount up, time 12 frames extend and the atmosphere becomes non-collegial.

13

14

D. Certification as to Lowest Cost of Funds

Q. Do you think it is appropriate to require certifications that lowest cost of funds has, in fact, been achieved?

A. No. Certifications ought to relate to facts that are knowable. While it may be
possible to certify what steps were taken in the pursuit of the lowest cost of
funds, it is not knowable whether the lowest cost of funds has been achieved.

Q. Why do you say that it is not knowable whether lowest cost of funds has in fact been achieved in any particular situation?

A. I do not know anyone who can say for sure when he or she has gotten topdollar when selling or rock bottom when buying, no matter how diligently

they have strived for this goal. This is true because price discovery costs time
 and money; there is always one more possible buyer or seller that could be
 pursued, and the market itself does not stand still but is in constant motion
 over time.

5

For example, a person buying or selling a car might use internet services,
newspaper advertisements and/or visits to local car dealers to obtain a series
of bids or offers for the vehicle. No one will ever know for sure whether a
better bid or offer could have been obtained if they had used other websites,
tried other newspapers or visited dealers in a more distant market area.

Q. Why not require certifications regarding lowest cost of funds, even
though it's not literally knowable, in order to motivate the highest
possible standard of care?

A. Anyone agreeing to give such a certification is in a difficult position. Since it
is not possible to determine whether absolute lowest cost of funds has been
achieved in any particular situation, each party giving such a certification,
including the commission's financial advisor, will tend to go to extraordinary
lengths, not necessarily to achieve lowest cost, but rather to satisfy itself that
someone else could not argue that lowest cost of funds was *not* achieved.

20 Q. Why is this undesirable?

A. This will tend to lead to higher issuance costs, longer delays in the
transactions and heavier demands on the personnel of the utility. To the
extent that any trade-offs might be desirable between cost of funds and any

1 other considerations, the absolute lowest cost of funds standard would not 2 permit anyone with liability to make such a judgment call. For example, 3 while there is a public interest in seeing the utility complete its financing, 4 replenish its storm reserve for the 2006 hurricane season and get on with the 5 normal task of providing electricity to customers, such a concern is not 6 permitted to enter the equation of "lowest cost of funds."

7

8 If there is a perceived misalignment of incentives, I think the desired result 9 should be to motivate the utility and the underwriters to exert the same standard of care and diligence that they would if the utility were transacting 10 for its own account. Since an absolute standard implies that they must 11 12 literally leave no stone unturned, it will induce them to go on turning over stones even after the point where, under ordinary circumstances and dealing 13 for their own account, they would have judged the law of diminishing returns 14 to have set in. 15

Q. Do you think that a "lowest cost of funds" standard is necessary to assure
a fair market price for customers?

18 A. No. There are at least three reasons.

19

First, the Commission's financial advisor is thoroughly familiar with rate reduction bond transactions and is able to advise the staff when a suggested pricing level would represent a fair deal for customers in light of market

2

conditions, the terms of the financing order and the agreed upon process and timing.

3

Second, the market for asset backed securities in general and rate reduction
bonds in particular is highly liquid and broadly understood. The liquidity and
breadth of the ABS market have become even more pronounced in recent
years, as I have discussed.

8

9 Third, as noted in my direct testimony, the new-issue process for asset backed 10 securities is similar to that for high-grade corporate bonds and requires a 11 similar level of care and due diligence on the part of the utility. FPL is a 12 highly regarded participant in the high-grade corporate bond market and has 13 the expertise and corporate culture necessary for conducting a well-run 14 issuance process in storm recovery bonds.

Q. Do you agree that being held to a strict or unqualified standard as to
 lowest cost ensures achieving the objectives of the transaction?

A. No, because there are conflicting effects. As stated above, such a standard
tends to lead to higher issuance costs and longer delays, each of which is
inconsistent with an overall objective of completing the transaction efficiently
and expeditiously at the lowest total cost.

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- 23

1		E. Authorization at Time of Decision, Not Afterward
2	Q.	Why do you recommend that all required authorizations and approvals
3		(save those relating to confirming arithmetic accuracy of calculations) be
4		delivered at or before pricing?
5	A.	A pricing call involves a confirmation of prices for bonds at a particular
6		moment in time, at which ownership and economic risk is agreed by all parties
7		to pass from issuer to underwriters and from underwriters to investors. The
8		terms of trade are confirmed orally by conference call with reference to
9		benchmark pricing that is supplied on electronic screens real-time by one or
10		more agreed-upon market information services. Once trades are confirmed
11		orally, they are considered final and binding on all parties. Written
12		confirmations that follow are intended as a bookkeeping discipline, for the
13		parties to agree on arithmetical accuracy. Buyers will typically enter into
14		(and sellers will close out) hedging transactions immediately upon oral
15		confirmation. A failure to issue the bonds post pricing, which would follow
16		from the refusal of one party to deliver its required certificate, would have
17		enormous consequences for all parties, and would certainly compromise the
18		ability of Florida utilities to employ this financing method in subsequent
19		transactions.
20		

Q. How long should it take to bring a rate reduction bond transaction to
market?

APPLICATION OF THE SABER PROGRAM IN TEXAS

21

IV.

1	А.	The relevant measurement is from the date that the financing order has
2		become final from a regulatory perspective, and upon settlement with all
3		parties or expiration of all applicable judicial appeal periods At this point, if
4		the registration statement is ready to file and the rating agency presentation
5		prepared, the process can be completed within 60 days, barring review by the
6		SEC or extensive comment on documents (particularly legal opinions) by the
7		rating agencies.
8	Q.	How long has it taken for Texas deals to go from the non-appeal date to
9		the pricing?
10	A.	By Credit Suisse's estimate, it has ranged from 55 to 232 days (from about 2
11		to 8 months), with the average of the four most recent deals being about 167
12		days (about 5.5 months).
13	Q.	To what do you attribute this extended time frame?
14	A.	I think it is primarily due to extended discussions among the parties (with
15		significant attorney involvement) achieving no resolution for extended periods
16		of time.
17	Q.	Did the competitive selection process for underwriters that was initiated
18		and organized by Saber Partners result in a reduction of the issuance
19		costs borne by the customers of Texas utilities?
20	A.	In the first four of the five Texas transactions to date, the evidence does not
21		favor such a conclusion. In the requests for information ("RFIs") for
22		prospective underwriters, respondents were not asked to specify an
23		underwriting fee proposal. In each of these transactions, the underwriting fee

agreed to up front was identically 0.48%. In each case, the underwriters' fee
 was reduced by approximately 0.06%, to approximately 0.42%, but customers
 did not receive the benefit this fee reduction (approximately \$1.6 million in
 total) because it was made payable to Saber Partners as part of the advisory
 fees discussed below.

6 Q. Was the fifth transaction different?

7 A. Yes. The RFI for the CenterPoint offering required prospective underwriters 8 to suggest an underwriting fee. In its response to the RFI, Credit Suisse 9 suggested a fee lower than the 0.48% previously charged. In connection with 10 the selection process for underwriters, a commissioner spoke directly with my 11 firm and asked if we would agree to a still lower figure, which Saber 12 confirmed at 0.40% on fixed rate bonds and 0.375% on floating rate bonds. 13 The fee reduction accomplished through this process, approximately \$1.7 14 million, was not paid to Saber but went directly to the benefit of customers.

Q. According to Mr. Fichera's testimony, Credit Suisse, as CenterPoint's
financial advisor, proposed an underwriting fee of 0.55% on that
transaction, but the final fee negotiated by Saber was 0.38%. In response
to FPL Interrogatory No. 24, Mr. Fichera indicated that the competitive
process was initiated and organized by Saber in cooperation with the
utility. What is your response?

A. I presented the figure 0.55% in my testimony in that docket simply as an
 estimate based on historical averages. It was not a prediction of the outcome
 of CenterPoint's competitive process. CenterPoint did not propose to hire any

underwriters at such a fee. The fee negotiation is described in my previous
 response. If the fee negotiation element of the underwriter selection process
 in the CenterPoint deal was initiated by Saber, I am unsure why it was not
 employed in the four prior Texas transactions.

- 5 Q. Has the Texas issuance process, which applied many of Mr. Fichera's 6 proposed "best practices," involved significant legal and financial 7 advisory fees?
- A. Yes. Over the five Texas transition bonds, according to filings in the
 respective dockets, legal fees have totaled approximately \$21.5 million, or an
 average of \$4.3 million per deal. This is about \$11.6 million more than the
 \$9.9 million originally budgeted in the related financing orders. The financial
 advisory fees totaled \$6.7 million, or about \$1.3 million per deal, of which
 \$5.7 million were awarded pursuant to a single RFI process conducted in
 2000.

15 Q. Have the incremental issuance costs been justified by reduced interest 16 costs?

A. Putting aside the indirect costs of such a process in terms of time and resource commitment by the parties as well as the Commission, I do not know how to estimate with any precision either the quantifiable incremental issuance costs attributable to the activist approach that Mr. Fichera has advocated or the basis-point savings that may have resulted from it. However, I would like to suggest an analytical approach to "boxing in" the trade-off between issuance

1		costs and interest costs. This involves calculating how much a basis point in
2		interest cost is worth in today's dollars.
3	Q.	How can we measure the value of a basis point in interest cost savings
4		relative to a dollar amount of incremental issuance costs?
5	A.	The value of a basis point of interest cost can be expressed as a dollar-price
6		equivalent, which is the change in the dollar price of a bond that would result
7		from a one-basis-point change in its yield. A "dollar-price" is the amount paid
8		for a bond, net of accrued interest, expressed as a percentage of its face
9		amount. The dollar-price equivalent of a basis point, multiplied by the face
10		amount of bonds, will give the amount of money in today's dollars that a basis
11		point of savings is worth over the life of the bonds.
12	Q.	Can you give an illustration?
13	A.	Set forth below, for the illustrative structure of FPL's proposed bond issuance
14		presented in Document No. WO-2 to my direct testimony, is the dollar-price

equivalent of a basis point change in yield for each of the four tranches of thatparticular structure and for the deal as a whole.

Tranche	Balance	Weighted Average Life	Dollar Price Equivalent of 1 bp	Dollar Value of 1 bp
A1	\$201,000,000	2.0	0.0187%	\$37,507
A2	\$240,000,000	5.0	0.0437%	\$104,808
A3	\$106,000,000	7.0	0.0585%	\$61,999
A4	\$503,000,000	10.0	0.0771%	\$387,914
	\$1,050,000,000	7.0	0.0564%	\$592,228

1 Stated another way, every basis point of additional interest rate has a present 2 value cost of about \$600,000, or about 0.056% of the face amount of the 3 bonds.

4

5 Q. Is there another common approach, if we don't have cash-flow models to 6 make such calculations?

A. Yes. The calculation above is a transparent way to derive the index that
equates dollars today to interest paid over time. The "duration" of a bond is a
different calculation that results in a substantially identical index of the dollarprice equivalent of a basis point. For example, the duration of the structure in
Document No. WO-2 is approximately 5.6 years, corresponding to a 0.056%
movement in dollar price from a 1 basis point change in yield.

13 Q. Is the original duration of the Texas transactions at time of issuance14 available?

15 A. Yes. On a weighted average basis across all five deals it is approximately 6.1
16 years.

17 Q. How is this helpful?

A. Using this data point we can estimate the basis point equivalent of any amount
of issuance costs. For example, \$10 million of issuance costs represents about
.21% of the \$4.75 billion aggregate face amount of the bonds. This is
equivalent to about 3.4 basis points of incremental issuance costs (0.21%
dollar price divided by 6.1 years duration equals 0.034% per year). So \$10
million of incremental costs would be justified if the interest cost savings were

1 more than 3.4 basis points and not justified if they were less. If \$5 million is a 2 more appropriate estimate, then 1.7 basis points would be the interest-cost 3 savings that would justify it. If \$15 million, then 5.0 basis points would be 4 needed to balance the equation.

For a frame of reference, \$10 million is equal to the sum of (a) the amount by
which the financial advisory fees of \$6.7 million have exceeded the rate of
\$500,000 per deal, plus (b) half of the amount by which the actual legal fees
in Texas (\$21.5 million) have exceeded the caps imposed in their financing
orders (\$9.9 million).

11 Q. Do you have any conclusion as to whether the incremental costs of the 12 activist approach in Texas were justified by any savings in interest cost?

13 A. I do not. As I said, I don't know how to estimate with any precision either of 14 these two variables. What I have presented is a method of finding the interest-15 cost equivalent of an issuance cost or vice-versa, and have given an 16 illustration of the order of magnitude of the numbers involved and the 17 relationships between them. However, it is important to consider whether the 18 incremental costs of the activist are justified. In an era of tightened spreads 19 and increased market liquidity, it is less likely that the incremental costs and 20 additional time associated with the activist approach will be justified.

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V. DISCLOSURE

1 2

Q. What is a "free-writing" prospectus?

Under the long-standing securities law for public transactions, the legal 3 Α. 4 document that constitutes an offer of securities to investors is called a 5 prospectus (or a statutory prospectus). Under regulations that became 6 effective on December 1, 2005, the concept of a "free-writing" prospectus was 7 created. A "free-writing" prospectus is any written communication, other than 8 a statutory prospectus, which would otherwise constitute an offer under the 9 previously existing regulatory environment. A "free-writing" prospectus can take any form including an e-mail or webcast (i.e., investor presentations). 10 11 The effect of this new legislation is that issuers and their control group now 12 have securities law liability for any ancillary writings containing issuer information that may be communicated to investors, as if the information were 13 14 contained in the prospectus itself.

Q. What liability does an issuer of securities, like the SPE, have when its storm-recovery bonds are offered to the public for sale?

A. When securities are registered with the SEC and sold to the public, the issuer (the SPE) is "absolutely liable" for material misstatements and omissions. That is, it is liable for losses caused by any untrue statement of material fact in the prospectus or the omission to state a material fact necessary to make the statements made not misleading. A material fact is a fact to which there is a substantial likelihood that a reasonable investor would attach importance in determining whether to purchase the security.

Q. Will FPL be equally responsible with the SPE for securities law liabilities?

A. A controlling person such as FPL is, in that capacity, liable with the issuer
(the SPE) unless it did not know, and had no reasonable grounds to believe in
the existence of, the facts creating the liability.

6 Q. What is a due diligence defense?

7 A. Securities law provides underwriters with the "due diligence" defense that 8 protects an underwriter who had, after reasonable investigation, reasonable 9 grounds to believe that there was no material misstatement or omission. The 10 legal opinions customarily delivered with new issues of securities are intended 11 (among other things) to document part of this investigation and support the due diligence defense. One of these opinions is called the "10(b)-5" opinion 12 13 (named for a section of a federal statute) giving counsel's opinion as to 14 whether the prospectus contains material misstatements or omissions.

Q. Can the issuer or FPL avoid liability through a due diligence defense,
supported in part by a 10(b)-5 opinion?

A. No. Their liability under federal securities law is absolute and not subject to a
defense that they performed due diligence and relied on a 10(b)-5 opinion of
counsel.

20 Q. Could anyone indemnify the SPE or FPL against securities law liabilities?

A. Even if the transaction documents were revised to expressly contemplate an
 indemnity of the SPE and FPL against securities law liabilities, agreements to
 indemnify issuers and controlling persons in federal securities law cases are

generally regarded as contrary to public policy and unenforceable because they can mitigate the force of the statutory obligations imposed on the indemnified parties.

Q. There is a statement in the CenterPoint prospectus that "the broad-based nature of the true-up mechanism and the state pledge described above, along with other elements of the Bonds, will serve to effectively eliminate, for all practical purposes and circumstances, any credit risk associated with the Bonds (i.e., that sufficient funds will be available and paid to discharge all principal and interest obligations when due)." Do you think that statement is true?

11 A. Yes.

12 Q. Why then has it caused so much controversy?

A. First of all, it is not a fact; it is a conclusion. I happen to think it's true, but that doesn't make it a statement of fact. It is like a representation and warranty, where the issue does not go to whether the parties think the statement is true, but rather to the allocation of liability if someone makes a successful claim that the statement is false or misleading. Thus, it is also true that the statement has the effect of exposing the utility and the underwriters to a greater risk of liability, if a problem ever did arise with the bonds.

Q. Wouldn't the issuing SPE, and by extension FPL's customers, also be
placed at risk?

A. Probably. However, the SPE, and by extension FPL's customers, are already
responsible (collectively) for the repayment of the principal and interest on the

bonds. In the unlikely event of a default on the bonds, this statement
potentially puts the utility on the hook for these obligations, although the
intention was that it should not be liable for the SPE's debts.

Q. If the statement is true, why not require the utility to make the statement,
in order to persuade investors of the superior investment merits of the
bonds?

- A. In my experience, professionals who purchase securities for multi-billiondollar portfolios generally "get it" very quickly. Rate reduction bonds are not
 a complicated credit. Once investors understand two things--the power of
 having a legally protected right to collect a dedicated tariff from all the
 customers of a major utility, and the right to adjust that charge as necessary to
 meet debt service--they realize that it is hard to conceive of a scenario in
 which the bonds will not pay as agreed.
- 14

Thus, I doubt that the statement enhances the marketability of the bonds, other than by suggesting that, if anything did go wrong with the bonds, investors would have a very good case to collect from the utility, the underwriters and potentially the Commission through securities law litigation. If the statement came from the Commission rather than the Issuer (by language in the financing order quoted in the prospectus), the Issuer's and the utility's liability should be diminished.

Q. If a 10(b)-5 opinion can be given by counsel, why should either the Issuer
or the utility have any potential liability?

1	А.	As noted above, while a 10(b)-5 opinion affords some protection to
2		underwriters, it does not insulate the Issuer or the utility (as a controlling
3		person) from potential liability.
4		
5		VI. SRBs AS ASSET BACKED SECURITIES
6	Q.	Do you agree with Mr. Fichera's statement that storm-recovery bonds do
7		not fall precisely in the asset-backed securities market?
8	А.	Yes, but they do not fall precisely into any other market either.
9	Q.	What are the advantages to the asset-backed securities market?
10	A.	As I have noted, it is the largest single sector of the U.S. fixed-income market
11		other than Treasuries and agencies and offers unmatched liquidity as a result.
12		Under SEC rules, ABS issuers file on Form S-3 and once a registration
13		statement is effective, they can circulate "term sheets," which are abbreviated
14		and simplified summaries of the offering, without necessarily delivering a
15		full-blown preliminary prospectus at the same time. Under U.S. banking
16		rules, asset-backed securities rated "AA" or better are classified as per se 20%
17		risk weighted. Asset-backed investors have embraced the RRB product and
18		been the major source of liquidity for it, helping it to reach the historically
19		tight spreads shown in Document No. WO-12.
20	Q.	Are RRB issuers generally missing an opportunity by not promoting
21		these securities as corporate or agency securities?
22	A.	No. These markets are well aware of the merits of the asset class. Because of
23		their excellent credit and hybrid nature, new issue RRBs are marketed by

1 Credit Suisse in both the ABS and corporate markets and are shown to agency 2 and international investors as well. The pricing book typically reflects interest 3 from a variety of investors. If the true value of these securities is greater than 4 the current trading levels reflect, it is not because the market is unaware of the 5 merits of the credit relative to other high-grade fixed-income investment 6 opportunities. The value proposition is open daily to any investor who thinks 7 the securities are worth more than current trading levels, to vote for them with 8 his or her dollars.

9 Q. Is the market value of RRBs a function of the representations, warranties 10 and covenants of the utility?

11 A. As a general proposition, the "package" of representations, warranties and 12 covenants underlying a bond issue is essential to the creditworthiness of the 13 security. However, given the high minimum standards on these packages that 14 are imposed by the rating agencies for their "AAA" ratings, I am unaware of 15 any pricing differentiation or "tiering" from one issuer or one state to the next, 16 relating to differences in their packages of representations, warranties, and 17 covenants.

Q. What is your perspective on "de-registration," that is, ceasing to file
quarterly and annual reports with the SEC after the first 10K, given
fewer than 300 holders, as permitted under federal securities laws?

A. De-registration is a common practice. I am not aware of any issuer suffering a pricing disadvantage in the marketplace because of de-registration, provided that the issuer provides a user-friendly website with a high-quality investor

- 1 relations section, where the reports that are specified in the transaction
- 2 documents are posted regularly and promptly.
- 3 Q. Does this conclude your rebuttal testimony?
- 4 A. Yes.

4

5

BY MR. LITCHFIELD:

2 Q Have you prepared a summary of your rebuttal 3 testimony for the Commission?

A Yes, I have.

Q Would you please present that at this time.

A Thanks. Good evening, Commissioners. My rebuttal testimony responds to points that have been raised by Staff Witnesses Noel, Fichera, and Klein regarding the nature of the oversight process that should be implemented by Commission staff to protect the interest of FPL's customers in connection with the issuance and sale of the storm-recovery bonds.

12 FPL's proposed form of financing order contemplates a 13 preissuance review process by which the Commission and its team 14 would be involved in every critical step of the issuance process and thereby assure transparency and accountability. 15 Ιt is not necessary for the financing order to specify all of the 16 17 particulars of the due diligence process that the Commission ultimately adopts. There is nothing in the proposed form of 18 19 financing order that would preclude the Commission's team from 20 a very extensive involvement in the process.

With respect to the specific issue of realtime pricing, FPL has already indicated room for flexibility on the point. The testimony of these three witnesses contends that FPL's Commission review process is inadequate to protect FPL's customers even though the financing order clearly doesn't need

to cast it in stone. This is true because their program goes far beyond oversight transparency and due diligence. Their fundamental premise is that the Commission should act by and through its financial advisor, and that its financial advisor should have co-equal decision-making authority with the utility, and must directly participate in all aspects of structuring, marketing, and pricing.

8 I believe that this co-equal decision-making process 9 is inherently flawed and not in the best interest of the 10 transaction, particularly where the decision-making authority is vested in an independent investment banking firm. My direct 11 12 experience on transactions with the approach advocated by these 13 witnesses is that it will by nature result in a process which 14 is more adversarial than collaborative. Dual decision-making is difficult under the best of circumstances and tends to 15 16 become adversarial when the incentives of the parties are not perfectly aligned. 17

18 A actual decision-making process, as opposed to a transparent review process, requires that consensus, that is 19 unanimity be reached on every single detail. The resulting 20 inefficiencies of this process can result in extended time 21 22 frames and higher costs. Co-equal decision-making does not properly align authority with legal liability. Only the issuer 23 and the utility have statutory issuers or controlling parties 24 liability for the prospectus and the other offering materials, 25

FLORIDA PUBLIC SERVICE COMMISSION

1 and it is inappropriate for parties who bear no liability or a 2 lesser degree of liability to have co-equal decision-making 3 authority over these documents.

The one exception to co-equal decision-making which 4 the witnesses advocate is that the Commission retain a 5 unilateral right to veto the transaction, not in realtime, but 6 up to three days after the bonds have been priced and sales 7 have already been confirmed with investors. Investors do not 8 look at pricing of a bond as a tentative event. Pulling back a 9 one billion dollar bond offering from the market after it has 10 been priced and sold to investors would be a disastrous event 11 inflicting great harm to FPL and its customers as well as to 12 any subsequent issuer of storm-recovery bonds. 13

To my knowledge, only two Commissions have actually 14 employed this co-equal decision-making process in completed 15 There is evidence to suggest that these transactions. 16 Commissions continue to experiment with and rethink their 17 approach to oversight of the issuance process. One of them has 18 reverted to its prior financial advisor for its upcoming 19 securitization, and the other Commission has reevaluated the 20 costs associated with this approach, as noted in my rebuttal 21 testimony, although the specifics of their oversight processes 22 and these upcoming transactions have not yet been determined to 23 my knowledge. 24

25

The co-equal approach is said to create dramatic

savings in issuance costs. My experience is that to the 1 2 contrary the approach tends to increase the scope of services and the related fees to the Commission's investor banker, the 3 4 time required to bring bonds to market, and the related legal 5 fees. Evidence has been presented purporting to show that the 6 co-equal approach offsets these incremental issuance costs by 7 producing a lower cost of funds. The primary evidence is a 8 regression analysis relating to the younger days of rate 9 reduction bonds and to time of high volatility in the debt capital markets, and which compares Saber-advised (phonetic) 10 transactions against transactions that had other advisors or no 11 12 financial advisor at all, which is a comparison of questionable 13 relevance.

My rebuttal testimony demonstrates that the rate reduction bond market has gone through a maturation in the last few years and that the debt capital markets have become dramatically -- characterized by dramatically tighter spreads, lower volatility, and increased liquidity. As a result, in my judgment this type of data has no bearing on transactions brought under current market conditions.

Today's debt capital markets are hotly competitive. New issues of rate reduction bonds are eagerly anticipated, broadly distributed, and strongly bid for at very tight credit spreads. The option process described in my direct testimony leaves no room for market manipulation by buyers or sellers.

1510 The relevant question in the current docket is not whether to 1 have a transparent process with due diligence as extensive as 2 the Commission deems advisable, which I have not heard anyone 3 dispute, but to select a process that is the most 4 cost-effective for a mature market such as storm-recovery bonds 5 in today's highly liquid and competitive marketplace. 6 This concludes my summary. I am happy to answer any 7 questions, including with respect to matters discussed earlier. 8 CHAIRMAN EDGAR: Commissioners? 9 Commissioner Arriaga. 10 COMMISSIONER ARRIAGA: Good evening. The transparent 11 review process that you are referring to, is this an after the 12 fact review process whereby things have been done and there is 13 no return? 14 THE WITNESS: No, I would envision it in another way, 15 and let me explain. For example, in the case of the PG&E 16 transactions in California, the financing order has exactly one 17 finding of fact and one ordering paragraph relating to the 18 19 process, and yet my understanding is that there was an 20 organizational meeting of all hands, there were weekly calls in advance of every specific occurrence in the transaction. 21 During the time of marketing there were more frequent calls. 22 There was a tremendous amount of documentation of everything 23 that was happening, and at least I would envision prior to 24 every important step that everyone be in agreement before we go 25

forward. 1 COMMISSIONER ARRIAGA: One more question, Madam 2 Chair. 3 CHAIRMAN EDGAR: (Indicating yes.) 4 COMMISSIONER ARRIAGA: The process you are 5 suggesting, does it imply that the Commission delegate its 6 decision-making authority to a financial advisor that has no 7 fiduciary responsibility to the Commission? 8 THE WITNESS: My understanding is that the proposal 9 of the three witnesses I referred to --10 COMMISSIONER ARRIAGA: No, I am referring to your 11 proposal. I'm sorry for interrupting. 12 THE WITNESS: No, I would suggest a team concept. 13 In 14 my view staff would be the appropriate place for that authority assisted by outside advisors. 15 COMMISSIONER ARRIAGA: You are suggesting that in 16 your proposal the Commission delegate the authority either to 17 the staff or to a financial advisor and specifically to a 18 financial advisor with no fiduciary responsibility to the 19 Commission? 20 THE WITNESS: I would not propose delegating to a 21 party outside the Commission. 22 COMMISSIONER ARRIAGA: You propose delegating it to 23 the staff? 24 THE WITNESS: Yes, assisted by outside advisors. 25 FLORIDA PUBLIC SERVICE COMMISSION

Outside counsel and outside financial advisors. 1 2 COMMISSIONER ARRIAGA: Commissioner Deason made a 3 comment before about participation by a Commissioner or a group of Commissioners. A Commissioner he said specifically in that 4 5 decision-making process. How do you see that? THE WITNESS: I think that is workable in the concept 6 of a team. You know, investment bankers always work in teams, 7 They are multiple disciplines that need to be brought 8 right? to bear to make good judgments about the process, and a 9 10 Commissioner as part of a team is a good idea. COMMISSIONER ARRIAGA: 11 Thank you. 12 CHAIRMAN EDGAR: Commissioner Carter. 13 COMMISSIONER CARTER: Thank you, Madam Chair. Maybe a couple of questions. 14 15 CHAIRMAN EDGAR: You are recognized for a series of questions. 16 17 COMMISSIONER CARTER: Thank you. Mr. Olson, you are familiar with the names of Enron, WorldCom, and Adelphi, right? 18 THE WITNESS: I have heard of them. 19 20 COMMISSIONER CARTER: Okay. You know that those are 21 some of the largest bankruptcies in American business history, right? 22 23 THE WITNESS: Yes. 24 COMMISSIONER CARTER: So, you are not suggesting that the Public Service Commission sign off on a billion dollar bond 25

1 and just go away, are you? That is not what you are 2 suggesting, is it? THE WITNESS: No, I don't think anyone has made that 3 4 suggestion. COMMISSIONER CARTER: So how would it work with the 5 6 Commission having -- consistent with what Commissioner Deason 7 said, how would it work with the Florida Public Service Commission having a position at the table, if you will, on 8 9 behalf of the ratepayers based upon your scenario? 10 THE WITNESS: As I said, within the construct in the 11 financing order, I think, one could put together teams, a team 12 of professionals on the Commission side that are part of the 13 transaction from day one. Normally when we do a transaction with a private sector client acting purely for its own 14 interest, they will want to have organizational calls on at 15 16 least a weekly basis. They want to know everything that is 17 They want to know exactly what happens next and qoing on. 18 whether all steps have been accomplished. When we are in the 19 market they want to know with increasing frequency what 20 investors are showing interest in the bonds, and when it comes 21 close to pricing every day. And I would expect that a due 22 diligence process would want to participate in all of those conversations. 23 24 COMMISSIONER CARTER: One final follow-up, Madam 25 Chairman.

FLORIDA PUBLIC SERVICE COMMISSION

1514 1 CHAIRMAN EDGAR: Commissioner Carter. 2 COMMISSIONER CARTER: So you are saying, and maybe I missed it. I was talking about Commissioner Deason's 3 4 suggestion about maybe one or more of the Commissioners actually being at the table in this process. Did I miss your 5 6 response to that? 7 THE WITNESS: No. My suggestion would be that the responsibility would be vested in a team of professionals and 8 it would make sense to me for a Commissioner to be among those. 9 10 COMMISSIONER CARTER: Thank you. 11 CHAIRMAN EDGAR: Commissioners, any further questions for this witness? No. Then the witness is excused. Thank 12 13 you. 14 THE WITNESS: Thank you. 15 MR. LITCHFIELD: And, Madam Chairman, a point of 16 procedure. We had agreed to have Mr. Olson's deposition 17 entered into the record, so we would like to mark that and 18 enter it at this time. 19 CHAIRMAN EDGAR: Yes, Mr. Litchfield, thank you. And that will be Exhibit Number 167. 20 21 MR. LITCHFIELD: And it would be titled deposition of 22 Wayne Olson. And we have copies for the court reporter and for the Commission redacted based on agreement between staff and 23 Florida Power and Light. 24 25 CHAIRMAN EDGAR: 167. Deposition of Wayne Olson

1515 dated Friday, February 14, 2006. Exhibit Number 167 will be 1 entered into the record as evidence. 2 (Exhibit 167 marked for identification and admitted 3 4 into evidence.) 5 MR. LITCHFIELD: The witness was excused, I believe? 6 CHAIRMAN EDGAR: The witness was excused. If I miss something, please tell me. 7 MR. LITCHFIELD: No, I think I heard it. I'm not 8 9 sure the witness heard you. 10 CHAIRMAN EDGAR: Okay. The witness was excused. Thank you very much. 11 12 And we are ready for the next witness. We are ready 13 when you are. 14 MR. ANDERSON: Florida Power and Light Company calls 15 as its next witness Mr. Hugh A. Gower. We will give him a 16 moment to get settled. And, Madam Chairman, this witness needs to be sworn. 17 18 CHAIRMAN EDGAR: Thank you. 19 Mr. Gower, if you will stand and raise your right 20 hand we will do that now. 21 (Witness sworn.) 22 MR. ANDERSON: May we proceed? 23 CHAIRMAN EDGAR: Mr. Anderson. 24 HUGH A. GOWER 25 was called as a rebuttal witness on behalf of Florida Power and FLORIDA PUBLIC SERVICE COMMISSION

	1516
l	Light Company, and having been duly sworn, testified as
2	follows:
3	DIRECT EXAMINATION
4	BY MR. ANDERSON:
5	Q Good evening, Mr. Gower.
6	A Good evening.
7	Q Could you please sit a little closer to your
8	microphone so we can hear you?
9	A Certainly.
10	Q Thank you. Would you please tell us your name and
11	address?
12	A My name is Hugh Gower. My address is 7988 Beaumont
13	Court, Naples, Florida.
14	Q How are you employed?
15	A I am self-employed since 1992. I do consulting with
16	public utilities on economic regulation and cost containment,
17	and I sometimes provide testimony before regulatory commissions
18	or courts.
19	Q Have you prepared and caused to be filed 38 pages of
20	prefiled direct testimony in this proceeding?
21	A Yes, I have.
22	Q Do you have any changes or revisions to your prefiled
23	direct testimony?
24	CHAIRMAN EDGAR: Are you on direct? I thought we
25	were on rebuttal.
	FLORIDA PUBLIC SERVICE COMMISSION

		1517
1		MR. ANDERSON: I'm sorry, rebuttal. I'm very sorry.
2		CHAIRMAN EDGAR: That's all right.
3	BY MR. ANI	DERSON:
4	Q	Of rebuttal testimony in this proceeding?
5	А	Yes, rebuttal testimony.
6	Q	Do you have any changes or revisions to your prefiled
7	rebuttal	testimony?
8	A	I do not.
9	Q	If I asked you the same questions contained in your
10	prefiled :	rebuttal testimony, would your answers be the same?
11	А	Yes, they would.
12		MR. ANDERSON: We would ask that the prefiled
13	rebuttal	testimony of the witness be inserted into the record
14	as though	read.
15		CHAIRMAN EDGAR: The prefiled rebuttal testimony of
16	this witne	ess will be entered into the record as though read.
17	BY MR. AND	DERSON:
18	Q	Are you sponsoring any exhibits to your testimony?
19	А	Yes, I am.
20	Q	These are labeled as HHE-1 through HHE-5, right?
21	A	That is correct.
22		MR. ANDERSON: These have been premarked and
23	admitted,	I believe the record reflects, as Exhibits 113
24	through 1	17.
25		CHAIRMAN EDGAR: Thank you.
		FLORIDA PUBLIC SERVICE COMMISSION

1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2		FLORIDA POWER & LIGHT COMPANY
3		REBUTTAL TESTIMONY OF HUGH A. GOWER
4		DOCKET NO. 060038-EI
5		APRIL 10, 2006
6		
7	Q.	Please state your name, address and occupation.
8	A.	My name is Hugh Gower and my address is 7988 Beaumont Court,
9		Naples, Florida 34109.
10		
11		I am self employed as a consultant on public utility financial, economic
12		regulation and cost containment and control matters. I also provide expert
13		testimony on topics related to public utility economics and rate regulation in
14		cases before public service commissions and courts.
15	Q.	Did you previously submit direct testimony in this proceeding?
16	A.	No.
17	Q.	Are you sponsoring an exhibit in this case?
18	A.	Yes. I am sponsoring an exhibit consisting of five documents, HAG-1
19		through HAG-5, which is attached to my rebuttal testimony.
20	Q.	Please summarize your educational and professional background.
21	Α.	I practiced public accounting for more than thirty years following receipt of
22		a Bachelor of Science degree in Accounting and Economics from the
23		University of Florida. Although I have experience in a number of industries, I

1		specialized in the public utility area. I am, or have been, registered as a
2		Certified Public Accountant in several states and I am a member of the
3		American Institute of Certified Public Accountants and the Florida Institute of
4		CPAs. Further information regarding the nature of my work experience is
5		contained in an appendix to my testimony.
6		
7		PURPOSE AND SUMMARY
8	Q.	What is the purpose of your testimony in this proceeding?
9	A.	The purpose of my testimony is to rebut assertions made and adjustments to
10		FPL's actual storm damage repair and service restoration costs ("restoration
11		costs") proposed by OPC witnesses Hugh Larkin, Jr. and Donna DeRonne ("OPC
12		witnesses" or "OPC").
13		
14		I will also explain methods of cost accounting which are used by businesses in
15		general as well as by public utilities and comment on which are appropriate in
16		dealing with storm events.
17		
18		I will explain my evaluation that the adjustments OPC witnesses propose are
19		inconsistent with the regulatory framework which underlies cost-based
20		ratemaking which has been and will be of great importance to utilities and their
21		customers.
22		
23		

- Q. Please summarize your findings and recommendations from your evaluation
 of OPC witnesses Larkin and DeRonne's testimony and of the adjustments
 they propose to FPL's storm restoration costs.
- A. First, the very foundation for OPC witnesses' proposed adjustments to FPL's
 restoration costs is that there has been a double recovery of these costs. This is a
 mere assumption and is false. Evidence shows that, to the contrary, no double
 recovery occurred and the effect of 2005 storms activity adversely impacted
 FPL's earnings (even though all restoration costs were excluded from earnings in
 reliance on regulatory precedents allowing for recovery).
- 10
- Second, although OPC witnesses characterize their adjustments as "incremental
 costing", their work is, at best, a misapplication of incremental costing methods
 and is unsupported by any competent analysis.
- 14

15 Third, OPC witnesses' proposals are in conflict with the regulatory framework 16 which underlies cost-based ratemaking which has benefited both customers and 17 utilities alike. The "incremental costing" adjustments OPC witnesses propose 18 should be rejected because they are not in the best interests of either customers or 19 FPL.

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1		REGULATORY FRAMEWORK
2	Q.	Can you summarize your analysis of how the recommendations of OPC
3		witnesses Larkin and DeRonne conflict with the regulatory framework of
4		cost-based ratemaking?
5	A.	Yes. In order to do this, it will be necessary to first lay out the elements of that
6		regulatory framework.
7	Q.	Is the setting of utility rates on the basis of actual costs widespread?
8	A.	Almost universally, regulators with responsibility for setting the rates or prices
9		for public utilities in the United States do so on the basis of the affected utility's
10		actual cost of providing service to customers. This is the method historically
11		applied by the FPSC. Use of cost-based ratemaking has a long history and is used
12		because the regulated companies are not subject to market forces or competition
13		to limit either their prices or profits to the same degree as companies which offer
14		products or services in completely open, competitive markets.
15		
16		Over a period of many years, the application of cost based ratemaking in
17		numerous cases and the decisions of regulators and courts have developed a
18		regulatory framework which defines the rights and obligations of utility
19		customers and of utilities to maximize the benefits for both. This includes the
20		procedures for determining fair and reasonable prices for utility services based on
21		"cost of service".
22	Q.	How does this regulatory framework affect the determination of fair and
23		reasonable prices based on "cost of service"?

1 Α. The term "cost of service" is exactly what it implies and is conceptually simple, 2 but its application can be complex and it is often misunderstood, misinterpreted 3 or misapplied. Under this regulatory framework, fair and reasonable prices 4 include all and only the costs of activities undertaken by the utility to provide 5 service. Costs are limited to those reasonably and prudently incurred for the 6 provision of service. In addition to fuel, labor, supplies, taxes, depreciation and 7 other operating expenses, utilities are entitled to include in their prices a 8 reasonable return on the capital their owners and lenders have invested for the 9 provision of utility service. These costs are usually measured for a year's period 10 of time (called a "test period") and are matched against the quantity and quality of 11 service expected to be provided during the period. "Cost of service" includes the 12 cost of resources used or consumed during that period rather than the total 13 amount the utilities may be committed to spend or may have already spent for 14 such resources, or the total return on capital the utilities will need for all the years 15 investors' capital is expected to be devoted to utility service. Further, expenses of 16 activities unrelated to the provision of utility service are excluded from the price 17 of utility services as are returns on capital not devoted to utility service.

18 Q. How are operating expenses, taxes and depreciation limited to those devoted 19 to utility service in the cost-based rate setting process.

A. Operating expenses, taxes, depreciation, etc. are routinely accounted for and
reported by utilities using the Uniform System of Accounts ("USOA") prescribed
by FERC and adopted by this Commission. The USOA, through its detailed
instructions, limits amounts recorded in "operating expenses" to the cost of those
1 resources consumed to conduct utility operations. Amounts applicable to non-2 utility activities are recorded in designated accounts separate and apart from those 3 for utility operations. Likewise, USOA instructions explicitly separate 4 construction related expenditures and costs from utility operating accounts. 5 6 In most cases, compliance with the USOA is subject to audit and verification by 7 the utility regulators' staffs. This provides a high level of assurance that amounts 8 recorded in utility operating expense accounts are appropriately limited to the 9 operating costs of providing utility service and are appropriately classified for use 10 in a rate setting proceeding.

11 Q. What does the capital upon which the utility investors are entitled to a 12 return consist of?

A. The capital upon which utility investors are entitled to a return consists of debt 13 14 and equity capital invested in the utility company. Equity capital generally 15 consists of common stock outstanding, other paid-in capital and earnings retained 16 in the business. Some utilities also issue preferred stock shares to finance part of 17 their business. Debt capital generally used by utilities would include mortgage 18 bonds, debentures and long-term notes of various kinds. In Florida, a utility's 19 capital structure for ratemaking purposes also includes customer deposits and 20 interim bank debt financing, if any, as well as cost free capital sources such as 21 deferred income taxes.

22

23

Although the total amount of capital invested in any utility enterprise is easily

1 identified from the company's books and records, in cases where the utility is 2 subject to more than one jurisdiction (federal and state for example), provides 3 more than one kind of utility service, has non-utility operations or capital invested 4 in utility assets under construction and not yet providing utility service, what part 5 of that total capital is devoted to utility service it is not easily determinable. In 6 such cases, the amount of capital devoted to utility service is estimated using the 7 contra values of assets shown on the utility's books. The book value of assets 8 devoted to the provision of utility service can be identified from detailed records 9 generally available and utility rate analysts use such values to compute an amount 10 called "rate base". Although "rate base" is derived from book asset values it 11 really represents the amount of capital which investors have supplied for the 12 provision of utility service. This is the amount of capital upon which investors 13 are entitled an opportunity to earn a reasonable return.

14 Q. How do regulators who employ cost-based rate regulation determine what to
15 allow utilities as a reasonable return on capital devoted to public service?

16 The capital structure of each regulated company is reflected on its books of A. 17 account and shown on its annual reports to regulators. These records show how 18 much of the utility's capital structure is common equity, preferred stock, debt or 19 cost free capital. The cost of preferred stock and debt can be calculated. The cost 20 of common equity is usually estimated using stock market data. The weighted 21 cost of all forms of capital employed by the utility, including any cost free capital, 22 is the "reasonable return" which regulators allow on investors' capital ("rate 23 base").

1 These cost-based rate regulation practices yield prices for utility service based on 2 historic original costs rather than current values of the resources devoted to utility 3 service. No adjustment is made to the allowed return—or prices for service— 4 when the market value of the utility's outstanding securities is greater than the 5 amounts originally received by the utility from their issuance. Likewise, no 6 adjustment to prices for service is made when the current value of assets devoted 7 to utility service is greater than their original historic cost.

8

9 Courts have held that, however calculated, a reasonable return is one which is 10 sufficient for the utility to maintain its credit standing and financial integrity, 11 sufficient to attract capital at reasonable costs and commensurate with returns 12 being earned on investments attended by corresponding risks.

13 Q. Are utility investors protected from risk when rates are set in this manner?

14 A. No, utility investments are not risk free. While the rate of return allowed on 15 utility investors' capital is generally lower than might be earned in some other 16 types of businesses, this does not signal the complete absence of risk. As with 17 any business, utility investors carry the risk of the success or failure of the 18 business. Among others, this includes normal weather variations, customer 19 usage, and management's ability to control costs, competition from other 20 providers, inflation, regulatory lag, market risks and product risk. It is the 21 reasonable assurance that cost based rate regulation will be applied in such a way 22 that the utilities have an opportunity to recover the necessary, reasonable and 23 prudent costs of providing service which keeps required returns on capital lower

than in some other kinds of businesses.

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History shows that due to factors both related and unrelated to the specific utility,
some investors have suffered substantial capital losses, while others more
fortunate realized capital gains on their investments. Clearly, investors are
exposed to capital losses on the utility securities they hold.

Q. When a utility seeks to change its rates or prices under this regulatory
 framework, do regulatory authorities accept actual costs contained in the
 Company's books and reports for purposes of calculating the price needed
 to cover cost of service?

11 The actual amounts shown on the utility's books are the starting point for A. 12 evaluating revenue requirements. However, in addition, actual revenues and 13 costs are scrutinized and frequently adjusted to make sure that the cost of service 14 is representative of that expected to be required to support the normal level of 15 service in the future when the new rates will be in effect. For example, 16 nonrecurring, out-of-period or extraneous expenses would be excluded (or 17 allowed on a levelized basis) from operating expenses used for rate setting 18 following the rules or practices and procedures applicable in the jurisdiction 19 where application for approval of a rate change is made.

Q. Can you provide examples of transactions which would be nonrecurring,
out-of-period or extraneous items which might be excluded from cost of
service for rate setting purposes?

23 A. Receipts or disbursements from the settlement of litigation relating to events over

which disputes arose in prior years would be examples of both nonrecurring and out-of-period items. Unexpected proceeds from insurance claims could be both extraneous and nonrecurring. Other examples of costs excluded from a test year's cost of service (or included on a levelized basis) would include debt redemption costs, extraordinary property losses, fuel conversion costs or natural gas conversion costs.

7

8 The effects of abnormal weather such as severe tropical storms and hurricanes are 9 considered to be nonrecurring or are for other reasons excluded from cost of 10 service. In most cases, revenues and expenses for the test period are adjusted to 11 amounts associated with normal weather so that revenue requirements are set to 12 exclude the effects of all abnormal weather.

13 Q. Are all rates and prices of utilities set as you have just briefly described?

14 Α. For many years this was the general approach. However, it became necessary to 15 alter this procedure when the price of major cost of service components became 16 volatile and difficult to predict. For example, after many years of relatively stable 17 energy costs, by the mid 1970s the prices of oil, gas and coal began to rise so 18 rapidly that general rate proceedings to change prices enough to recover those 19 costs could not be prosecuted with sufficient speed and became administratively 20 and economically infeasible. Thus, fuel costs were, for the most part, separated 21 from "base rates" and covered by special billing factors. A number of other costs 22 are also included in billing factors separate from base rates for a variety of 23 reasons. This simplifies and expedites the regulatory process for dealing with

1		these items by narrowing the issues which need to be considered, while limiting
2		recovery to actual costs and providing adequately for their recovery by utilities.
3		
4		
5	Q.	Are the extraordinary or nonrecurring expenses you mentioned excluded
6		from cost of service because they are not necessary, reasonable or prudent
7		expenses applicable to the provision of utility service?
8	A.	No, on the contrary, they are clearly necessary, reasonable and prudent costs of
9		providing utility service. They are excluded from a test period cost of service to
10		avoid rates being set to cover costs which are volatile or abnormally high in one
11		period. Other methods of providing for the recovery of such costs are available,
12		such as amortization over a period of years, or the use of separate billing factors.
13		Key to the success of the cost-based rate setting process is the assurance provided
14		that utilities will have an opportunity to recover all necessary, reasonable and
15		prudently incurred costs.
16	Q.	Why is there a separate storm cost recovery factor?
17	A.	In the course of a general rate proceeding which adjusts base rates to an
18		appropriate level, the cost of storm restoration is, for the most part, excluded from
19		costs upon which rates are based as a (hopefully) nonrecurring item. Although
20		some amount of cost may be included to allow for a build up of a reserve against
21		future natural disasters, for the most part these costs are excluded to mitigate the
22		rate impact when storm events occur and so that base rates do not include
23		amounts for events which may or may not occur and/or because the actual

1 restoration costs are difficult to predict.

2 Q. Are the costs of storm damage repair and service restoration necessary costs
3 which utilities should be entitled to recover?

A. Clearly such costs are necessary, reasonable and prudent costs of providing utility
service including the restoration of service following a storm event. As the
greatest part of such costs is excluded from base rates, the only reasonable
regulatory treatment is to allow utilities an opportunity for after-the-fact recovery
of the actual amount of storm restoration costs (not covered by a reserve) through
a special billing factor.

10 Q. Please summarize the relationship between utilities and customers under the 11 regulatory framework of cost-based rate making.

12 A. Under this regulatory framework, utilities are obligated to provide safe, adequate, 13 reliable service to all customers willing and able to pay for service within their designated service area. Utilities are able to establish reasonable rules and 14 15 regulations concerning matters as safety, payment terms and other commercial 16 Utilities providing service under such regulation are, as are all aspects. 17 businesses, entitled to legal protection of their privately owned-property. Among 18 other things, this means that utilities are entitled to charge a fair and reasonable 19 price which covers the costs they incur to provide service and are also protected 20 against confiscation of their property. A reasonable opportunity to recover all 21 necessary, reasonable and prudently incurred costs of providing service 22 (including return) is a key element of this regulatory framework.

23

- 1 Customers are entitled to safe, adequate and reliable service, and customers must 2 pay the fair and reasonable prices set or approved by the applicable regulatory 3 commission and which are limited to the actual costs of providing service.
- 4

5 Q. Has this regulatory framework benefited utilities and their customers?

A. Yes, this regulatory framework has benefited both utilities and their customers.
Utilities benefit because where this framework is employed in a stable,
responsible manner, it is easier for utilities to finance the facilities required to
meet customers' needs.

10

11 Customers also benefit because this regulatory framework assures adequate, 12 reliable service at prices lower than they might otherwise be. Importantly, 13 regulation helps avoid duplicate facilities which might otherwise exist and also 14 avoids price increases as current values increase.

15

16 In view of the capital intensity of the industry, the generally lower capital costs 17 have also significantly lowered utility prices. Finally, this regulatory framework 18 avoids wide swings in prices which might otherwise occur when substantial 19 variations in demand or resource availability arise.

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1		STORM COST RECOVERY PRICIPLES
2	Q.	One of the "principles" Mr. Larkin asserts (Page 4) should underlie the
3		restoration costs approved for recovery in this case is " The Public Service
4		Commission should look to the business risk which was borne by FPL's
5		customers in regard to the storm damage they incurred as a proxy for the
6		business risk which FPL should have to bear" do you agree?
7	A.	No, I do not. The primary reasons Mr. Larkin's "principle" should not be relied
8		upon were well summarized in the 1996 Order No. 14859 (contained in
9		Document No. HAG-1) issued by the Hawaii Public Utilities Commission
10		(HPUC) in deciding a similar hurricane storm cost issue involving Citizens
11		Utilities Company. Because the same basic principles of utility regulation should
12		be applied in the FPL case, I quote the HPUC reasoning:
13		"As pointed out by the Consumer Advocatethe
14		legislature has charged this commission with the authority
15		to balance the interests between the utility's ratepayers
16		and its shareholders with respect to who should bear
17		therestoration and repair costs. After considerable
18		review, consideration, and balancing of these interests, we
19		do not find it just, reasonable, or in the public interest to
20		require Citizens' shareholders to bear any of the
21		restoration and repair costs.
22		Our decision is based in a large part on the long-standing
23		regulatory compact. The regulatory compact has two

1		aspects: (1) in return for a monopoly franchise, utilities
2		accept the obligation to serve all comers; and (2) in return
3		for agreeing to commit capital necessary to allow the
4		utilities to meet the obligation, utilities are assured a fair
5		opportunity to earn a reasonable return on the capital
6		prudently committed to the business. In Wash. Util. and
7		Trans. Comm'n v.Puget Sound Power & Light Co. ,62
8		P.U.R. 45th 557,581 (1984), the Washington Commission
9		explained the regulatory compact in this fashion:
10		"The social and economic compact of utility
11		regulation begins with the premise that a regulated
12		utility has an obligation to serve the public. A
13		utility possesses an unending obligation to provide
14		service to anyone within the service territory of
15		that utility who demands service in accordance
16		with approved tariffs. However, in order for the
17		social duty to serve to be viable, the compact must
18		also provide for a utility to recover expenses it
19		prudently undertakes to meet the obligation."
20	Q. Mr.	Larkin criticizes the basis on which storm restoration costs are
21	reco	wered in Florida as "customer supplied insurance". Is he correct in this
22	asse	rtion?

23 A. No he is not. Rule 25-6.0143 of the Florida Administrative Code (shown in

1	Document	No.	HAG-3)	specifies	relative	to	the	use	of	Account	228.1
2	Accumulate	ed Pro	ovision for	Property I	nsurance	-					

3 "(1)(a) This account may be established to provide for 4 losses through accident, fire, flood, storms, nuclear accidents and similar type hazards to the utility's own 5 6 property or property leased from others, which is not 7 covered by insurance. This account would also include 8 provisions for the deductible amounts contained in 9 property loss insurance policies held by the utility as well 10 as retrospective premium assessments stemming from 11 nuclear accidents under various insurance programs 12 covering nuclear generating plants...."

13

14 While Mr. Larkin's characterization disparages the provisions of the rule, the 15 assignment of property loss risks in this fashion has been in place for a number of 16 years and was chosen as the method most consistent with the interests of both 17 customers and utilities. The Commission's Rule as well as its regulatory 18 treatment for many years recognize both the extraordinary nature of hurricanes, 19 accident, fire, flood, nuclear accidents and similar type hazards as well as the 20 necessity and prudence of carrying out restoration. Historically the Commission 21 has tried to levelize the impact of such costs on rates.

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1		COST ACCOUNTING PRACTICES
2	Q.	Is the incremental cost method which OPC witnesses propose to apply in this
3		case a valid costing method?
4	A.	Yes, it is a valid costing method, but not as proposed by OPC.
5	Q.	Can you explain why their proposals are not valid application of the
6		incremental costing method?
7	A.	Yes, but first it would be helpful to explain how and when businesses utilize
8		incremental and other costing methods.
9		
10		Businesses which undertake multiple activities or provide multiple products of
11		services must employ some cost accounting method to assign costs and expenses
12		to those activities, products or services and obtain information for a number of
13		purposes. Two choices are fully distributed or fully allocated costs ("fully
14		distributed") and incremental costs.
15		
16	Q.	Can you briefly explain those costing methods?
17	A.	Incremental costs generally mean those costs incurred to perform some
18		incremental activity or produce additional products or services. Fully distributed
19		cost generally means that all actual costs for a period are assigned to the activities
20		performed or products or services produced during the period.
21	Q.	Is either method appropriate in any circumstance?
22	A.	Whether costs can appropriately be assigned on a fully distributed or incremental
23		basis depends on not only the uses for which cost information is needed, but also

the circumstances under which activities are performed or products or services produced.

3

2

4 Incremental cost accounting is more apt to be employed by enterprises 5 involved in providing products or services competitively or where the 6 resources needed to produce such products or services are separate and 7 distinct from those required for a company's other products and services. 8 Fully distributed cost accounting is more often employed by businesses whose 9 expenses are largely common to all its activities or products and services. 10 Utilities are one of the latter type businesses and in practice generally employ 11 fully distributed cost methods consistent with the USOA accounting 12 instructions as well as predominant regulatory practices.

13 Q. Can you illustrate circumstances in which these cost accounting methods 14 might be applied?

15 Α. Yes. Assume for purposes of illustration that a manufacturer of bicycles 16 produces a certain number of its product each year and that its work is carried out 17 in a rented plant by one supervisor and four employees. This manufacturer sees 18 that there is a market for tricycles in addition to the bicycles it produces. In 19 considering whether to enter the market with this additional product, it finds that 20 two manufacturing employees (in addition to those already employed) will be 21 needed. In addition, it ascertains that additional manufacturing floor space along 22 with different size wheels and certain additional materials will be required. The 23 sum of the cost of these additional resources would be the incremental cost of

adding tricycles to its production. Using this information, the manufacturer can
 determine the price with which it can compete in the tricycle market. By adding
 these incremental costs and the expected revenues to its existing bicycle revenues
 and production costs, the manufacturer can ascertain whether it would be better
 off doing so. The manufacturer can make this determination using either the
 incremental or fully distributed cost method.

Q. Are there circumstances in which one of these cost accounting methods would not be appropriate or provide useful information?

9 Α. Yes. Assume further that in investigating the possibility of adding tricycles to its 10 production, the manufacturer finds that it is unable to rent or otherwise acquire 11 usable manufacturing space and that it is unable to employ the two additional 12 employees it will need to manufacture tricycles. Its alternative is to shut down 13 part of its bicycle manufacturing and utilize that space and two of its workers 14 presently involved with the bicycle manufacturing to undertake the tricycle 15 production. But because of its bicycle sales orders and delivery commitments, it 16 will have to put its remaining bicycle manufacturing staff-- or all of its staff-- on 17 overtime. In these circumstances, the previously identified incremental costs 18 would not be useful for either pricing tricycles or evaluating whether the 19 manufacturer would be better off to make the additional product. At a minimum, 20 in order to make proper incremental cost calculations, the manufacturer would 21 have to consider the overtime for bicycle and/or tricycle production which would 22 result from undertaking the tricycle manufacturing. It would also have to take 23 into account the cost of any other resources it redeployed from bicycle production

to tricycle production. Its old bicycle cost information supplemented with the
 original "incremental cost" information would not provide true cost information
 nor would it be useful in evaluating whether it would be better off to add the
 tricycle product or not.

5 Q. How does this illustration relate to FPL's storm restoration costs in this 6 docket?

7 OPC witnesses Larkin and DeRonne's proposal to "cost" storm restoration efforts Α. 8 using "incremental" costs is flawed just as in the second scenario in the 9 hypothetical example I just described. First, it excludes some costs clearly caused 10 by the storm restoration activities. Overtime, employee assistance, vacation buy-11 backs and back-fill work come easily to mind as do some of the other labor and 12 transportation costs which, although actually devoted to the storm restoration, 13 they propose be excluded. Like the hypothetical bicycle manufacturer, FPL's 14 normal business activity and service provision has been seriously disrupted by the 15 additional activities of dealing with storm events. Normal service is, until service 16 restoration can be completed, disrupted. In such situations, it's "all hands to the 17 rescue" and normal work activities are temporarily suspended but must be completed at a later time. Clearly, incremental costing in such circumstances does 18 19 not fairly recognize the true cost of storm restoration. The actual restoration costs 20 need to be known and, since such costs were excluded when base rates were set, 21 must be properly accounted for or an opportunity for their recovery will be 22 denied. Requiring the use of the "incremental" cost method for storm events 23 as OPC witnesses propose would result in a recovery amount less than the

- actual storm damage repair and service restoration costs prudently incurred by
 FPL.
- 3

4 MISAPPLICATION OF INCREMENTAL COSTING 5 Q. Why do OPC witnesses Larkin and DeRonne recommend use of 6 "incremental" costing for FPL's storm restoration costs?

A. Both OPC witnesses suggest that use of "incremental" costs is necessary
because the cost of internal resources devoted to storm restoration are
"covered by base rates" and use of actual costs will result in a "double
recovery" by FPL.

11 Q. Is this correct?

A. No it is not. Assuming arguendo that the cost of such internal resources were included in base rates (whenever they were set), what Mr. Larkin and Ms. DeRonne seem not to have observed is that customer consumption does not continue during the service interruptions storms cause. And when there is no consumption, there is no revenue with which to recover such costs.

17 Q. What evidence of "double collection" do Mr. Larkin and Ms. DeRonne 18 provide?

A. None. The comments of U.S. Court of Appeals Judge Prettyman in the
Mississippi River Fuel Corp. v. Federal Power Commission (163, F. 2d
433,437 (1947)) case (contained in Document No. HAG-4) are apropos to this
situation:

23 "Expenses (using that term in its broad sense to include

1		not only operating expenses but depreciation and taxes)
2		are facts. They are to be ascertained, not created, by the
3		regulatory authorities. If properly incurred, they must
4		be allowed as part of the composition of rates.
5		Otherwise, the so-called allowance of a return upon
6		investment, being an amount over and above expenses,
7		would be a farce."
8		
9		Although Judge Prettyman's comments addressed expenses, they are also
10		applicable to revenues. They do not exist on the basis of an assumption; they
11		need to "be ascertained".
12	Ο	My Loylin sites a definition in Kahlay's Distignary for Assountants as
12	٧·	WIT. Larkin cites a definition in Komer's Dictionary for Accountants as
12	Q,	support for the use of "incremental" costs. Are OPC witnesses Larkin
12 13 14	Q,	support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and
12 13 14 15	ų.	support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs?
12 13 14 15 16	Q. A.	 Mr. Larkin cites a definition in Komer's Dictionary for Accountants as support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental
12 13 14 15 16 17	Q. A.	 Mr. Larkin cites a definition in Komer's Dictionary for Accountants as support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental costing by basing their proposed adjustments to the amount of restoration
12 13 14 15 16 17 18	Q.	 Mr. Larkin cites a definition in Komer's Dictionary for Accountants as support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental costing by basing their proposed adjustments to the amount of restoration costs for 2005 largely on the difference between actual non-storm related
12 13 14 15 16 17 18 19	Q.	 Mr. Larkin cites a definition in Komer's Dictionary for Accountants as support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental costing by basing their proposed adjustments to the amount of restoration costs for 2005 largely on the difference between actual non-storm related costs and original departmental budgets. Such budget-actual variances do not
12 13 14 15 16 17 18 19 20	Q.	 Mr. Larkin cites a definition in Komer's Dictionary for Accountants as support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental costing by basing their proposed adjustments to the amount of restoration costs for 2005 largely on the difference between actual non-storm related costs and original departmental budgets. Such budget-actual variances do not represent incremental costs. Further, no effort was made to determine what
12 13 14 15 16 17 18 19 20 21	Q.	 NIT. Larkin cites a definition in Koner's Dictionary for Accountants as support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental costing by basing their proposed adjustments to the amount of restoration costs for 2005 largely on the difference between actual non-storm related costs and original departmental budgets. Such budget-actual variances do not represent incremental costs. Further, no effort was made to determine what part of the variance, if any, was due to the storms. They also ignore
12 13 14 15 16 17 18 19 20 21 22	Q.	support for the use of "incremental" costs. Are OPC witnesses Larkin and DeRonne's proposed adjustments of actual storm damage and service restoration costs based on incremental costs? No, they are not. Mr. Larkin and Ms. DeRonne have misapplied incremental costing by basing their proposed adjustments to the amount of restoration costs for 2005 largely on the difference between actual non-storm related costs and original departmental budgets. Such budget-actual variances do not represent incremental costs. Further, no effort was made to determine what part of the variance, if any, was due to the storms. They also ignore incremental offsetting costs. For example, OPC proposes to exclude millions

1		effort and correctly charged their time to storm restoration costs. OPC would
2		remove this entire amount from storm recovery while ignoring the millions of
3		directly related cost increases because backfill and catch up costs were
4		incurred to perform essential activities which, but for storms, would have been
5		performed by those employees involved in the restoration effort.
6		
7		As a result of these errors and omissions, OPC's proposed "incremental" cost
8		does not accurately capture the true actual "incremental" costs of storm
9		restoration to the extent that FPL employed internal resources in that effort.
10		
11		OPC's calculation of "incremental" costs has further significant problems
12		with measurement.
12 13	Q.	with measurement. What measurement problems are inherent in OPC's proposed
12 13 14	Q.	with measurement. What measurement problems are inherent in OPC's proposed "incremental cost" of storm damage and service restoration?
12 13 14 15	Q. A.	 with measurement. What measurement problems are inherent in OPC's proposed "incremental cost" of storm damage and service restoration? In its effort to prevent their assumed double recovery of costs by FPL, OPC
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12 13 14 15 16 17	Q. A.	 with measurement. What measurement problems are inherent in OPC's proposed "incremental cost" of storm damage and service restoration? In its effort to prevent their assumed double recovery of costs by FPL, OPC proposes to exclude from charges to the storm damage reserve the "base rate recoverable" cost of resources utilized in the service restoration effort. In
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1 Q. Why is this a question which should be considered?

A. Staff has acknowledged in its response to interrogatory No. 49 that "...it is
unclear what specific costs of any kind are included in base rates".

4 Q. Do you agree with staff that it's unclear what specific costs are included 5 in base rates?

- 6 A. Yes, I do. This is a conclusion which is true in most circumstances and the 7 reason is that rates represent prices found by regulators to be fair and 8 reasonable on the basis of evidence presented in a rate case. Normally, rates -9 the actual prices – are set by relating the total cost of service and the sales 10 volumes found allowable for the test period and which are expected to be 11 representative of operating conditions when the new rates will be applied. In 12 addition, a number of other factors are usually considered in devising the 13 actual tariff prices. These include the number of customers, value, customer 14 usage characteristics, conservation, consistency with prior charges, ease of 15 administration and customer understanding. Consequently, actual tariff rates are rarely equal to the exact amount of cost of service approved in a rate filing 16 17 for each class of customer or each volume category within classes.
- 18

19 It would be unreasonable to expect that the relationship between the key 20 variables used in the calculation of rates, such as number of customers, 21 weather, demand and sales volumes, as well as operations expense and capital 22 investment levels would remain the same as they were during the test period. 23 These variables change for any number of valid reasons. The longer it has

been since the test period used for rate setting, the more improbable the determination with any degree of reliability a quantifiable amount of any particular current cost of service element (such as depreciation, operations expense or income taxes) such rates recover. Prices set on any basis cannot provide a lasting link to or preserve the relative values between the key variables which were the basis for their calculation.

Q. Is the fact that a cost element was included in a budget for a period affected by storm activity certain proof of "double recovery" by FPL?

9 Α. No it is not. OPC's conclusion that an amount included in an operating 10 budget for a period several years subsequent to an actual test period from 11 which rates were set represent a like amount currently recovered from 12 customers in base rates is an assumption rather than a fact. Even if it could be determined that a cost is "included in base rates", recovery of any cost through 13 14 base rates takes place only to the extent that actual revenues cover such costs. 15 Unfortunately, OPC has focused only on what costs might have been included 16 in base rates, whenever they were set, and ignores whether there were 17 sufficient revenues in the periods affected by storm activity to cover such costs. OPC simply assumes there has been a double recovery. In addition to 18 19 failing to consider revenues for the periods affected by storm activity, OPC's 20 proposed adjustments are subjective in nature and have no substantive 21 analysis or support.

Q. Explain how OPC's adjustments are subjective and without substantive analysis or support.

1	А.	OPC proposes to identify "incremental costs" by subtracting from actual
2		service restoration costs differences between budget and actual costs for 2005
3		without sufficient analysis to determine if the variance is storm related or not.
4		Such calculations are subjective and incomplete.
5		
6		At deposition Mr. Larkin was asked:
7		"Q. Is it your opinion that differences between
8		budgeted and actual amounts relied upon by Larkin and
9		Associates, in applying the incremental cost method,
10		could only have been caused by charging costs to the
11		storm cost?
12		
13		A. It is a conclusion we reached"
14		(Larkin deposition, page 47, line 16, attached as Doc. No. HAG-2)
15		
16	Q.	Mr. Larkin criticizes FPL for its assertion that use of a budget amount is
17		not a good way to identify incremental costs. Do you agree with Mr.
18		Larkin?
19	A.	No, I do not. Mr. Larkin defends his criticism on the basis that FPL has based
20		numerous projected rate case data elements, including revenues, expenses and
21		plant investment balances on its budget process. While this is no doubt true,
22		the broken link in his "connection" is that budgets do not identify
23		"incremental" costs. Rather their purpose is to identify the total actual cost of

resources used to carry out numerous operating and non operating activities.
Further, no rate case test period approved by the Commission that I'm aware
of included storm restoration costs (other than relatively small accruals to set
up the storm reserve)...or any other effects of major storm activity. Rate case
filings include normal weather only.

6

7 It's also true as Mr. Larkin asserts that the Commission has approved 8 projected rate case data derived at least initially from use of FPL's budget 9 system. For the same reason noted above, this has nothing to do with 10 "incremental costs" since budget data does not deal with that type of costing. 11 Further, attempts to use "incremental costs" represent a departure from the 12 reasonable and fair cost accounting directives contained in the USOA. 13 Essentially, the USOA directs accounting for the actual costs of all activities 14 undertaken in the provision of utility service, construction or other activities.

- 15
- 16

INCONSISTENCY WITH USOA

Q. Mr. Larkin cites USOA Plant Accounting instruction No. 10 dealing with
 improvements to minor items of property as an example of the USOA
 supporting use of incremental costs. Do you agree that this is support in
 the USOA for use of incremental costs?

A. No, I do not. Rather than supporting incremental costing, it is support for use
of an estimate when the actual cost of an improvement cannot be identified
directly.

1	
2	Mr. Larkin ignores the overriding and more directly applicable USOA
3	instructions which make it clear that actual costs are the overriding accounting
4	objective in the USOA instructions.
5	
6	A good example is Accounting Instruction 9, "distribution of pay and
7	expenses of employees" (included as Document No. HAG-5) which states:
8	"The charges to electric plant, operating expenses and
9	other accounts for services and expenses of employees
10	engaged in activities chargeable to various accounts,
11	such as construction, maintenance, and operations, shall
12	be based upon the actual time engaged in the respective
13	classes of work"
14	
15	In addition, Electric Plant Instructions 3, "components of construction cost"
16	(also included in Document No. HAG-5) states:
17	"A. For major utilities, the cost of construction properly
18	includable in the electric plant accounts shall include
19	where applicable, the direct and overhead costs as listed
20	and defined hereunder"
21	
22	Items listed include contract work, labor, materials and supplies,
23	transportation, special machine service, shop service, protection, injuries and

1		damages, privileges and permits, rents, engineering and supervision, general
2		administration capitalized, engineering services, insurance, law expenditures,
3		taxes, allowance for funds used during construction, earnings and expenses
4		during construction, training costs, studies, and asset retirement costs. Each
5		of these categories is explained in some detail, but the thrust is clearly to
6		provide a fully distributed cost accounting for construction activities (as
7		opposed to incremental costs).
8		
9		INCONSISTENCY WITH REGULATORY FRAMEWORK
10	Q.	OPC witness Larkin suggests on page 21 of his direct testimony that the
11		"weather effects" of storm outages are similar to normal heating or
12		cooling season variations and should be borne by stockholders. Do you
13		agree?
14	A.	No, I do not. Mr. Larkin might not have thought this assertion through
15		completely. The weather effects of major storm events are clearly unlike and
16		far more extreme than normal weather variations. Aside from the suspension
17		of consumption and revenues due to outages (which do not occur in normal
18		weather conditions), as evidence in this case shows, the costs of service
19		restoration can be enormous. Such risks are not covered by the returns
20		normally allowed by regulators.
21		
22	Q.	Do regulatory authorities generally employ incremental cost accounting

23 methods?

A. No. In my experience, the predominant cost accounting method used for
 regulatory purposes is the fully distributed method. This is the method used
 for assignment of costs between jurisdictions, between classes of customers or
 between regulated and non regulated activities.

5

6 Aside from inconsistency with other cost assignments which are an intrinsic 7 part of utilities' routine accounting practices and procedures, OPC's 8 methodology understates the actual cost of storm restoration. The actual cost 9 of such efforts is important information for management, regulators and other 10 interested parties. Provided with the actual cost of storm restoration, all 11 parties can then make more informed decisions as to recovery or other 12 matters. Most importantly, since actual storm restoration costs have been, for 13 the most part, excluded from base rates, their exclusion from the storm 14 recovery factor would mean such costs would never be recovered.

15

16 Q. Would it be possible to use the incremental cost method to determine the
17 actual cost of the storm restoration incurred by FPL?

18 A. If done properly, it could. When viewed in light of the fact that the cost of
19 such storm recovery efforts has been largely excluded from cost of service
20 used to set rates, the entire cost of the restoration effort is the "incremental
21 cost" of the storm events.

Q. Does the use of internal resources which would have otherwise been
deployed to normal operations and maintenance activities in the storm

1		recovery effort result in a double recovery of costs by FPL?
2	A.	No, it does not. If a double recovery were to occur, it would be apparent that
3		FPL was better off having suffered the storm damage than if it had not. For
4		this to occur in spite of the loss of kilowatt hour sales and revenues for the
5		periods affected by storm activity, amounts charged to normal operations and
6		maintenance expenses would have had to decline by a greater amount than the
7		revenue loss so that its operating income for such periods would go up instead
8		of down. When asked at deposition whether this is true, Mr. Larkin responded
9		"Well, that's almost a mathematical certainty." (Larkin
10		deposition at p. 44, Doc. No. HAG-2)
11		In reaching their conclusion that there has been a "double recovery" OPC
12		witnesses have ignored evidence to the contrary. As shown clearly on Mr.
13		Davis' Document No. 10, even if FPL is granted recovery of all of the storm
14		restoration costs it has requested in this proceeding, the 2005 storm events
15		will have reduced its pre tax income by \$47 million.
16		When the facts are considered, it is clear that FPL is not better off than before
17		the storm events and there most definitely has been no double recovery of
18		costs.
19	Q.	At page 22 of her testimony, Ms. DeRonne suggests reducing FPL's 2005
20		storm restoration costs by the \$9,095,845 FPL billed to other utilities
21		under the mutual assistance program. What is her basis for this?
22	Α.	Ms. DeRonne's basis is that other utilities that assisted FPL in its restoration
23		effort billed FPL for that assistance and FPL properly included those amounts

1		in its cost of storm restoration. She apparently failed to notice that the cost of
2		assistance FPL provided and billed to other utilities was not included in either
3		FPL's storm restoration costs or its operations and maintenance expenses for
4		2005. If directed to reduce to its storm restoration costs by the amount of
5		these billings, it would mean that FPL would have to absorb such costs. This
6		treatment comports with no costing theory I know of and would be patently
7		improper and unfair.
8		
9		THE RIGHT APPROACH TO COSTING STORM RESTORATION
10	Q.	What is the right approach to costing the storm damage repair and
11		service restoration efforts?
12	A.	The right approach is one which supports the fundamental principle that FPL
13		should be entitled to recover all storm restoration costs. (This does not mean
14		that a mere assumption of inclusion in base rates or in revenues is conclusive
15		evidence of being "recovered".) The actual cost approach which had been
16		used prior to the 2004 storm cost recovery proceeding is the most straight
17		forward of any cost accounting choices, is consistent with USOA directions
18		and supported by existing well controlled accounting procedures already in
19		place. Unless evidence of a double recovery of costs exists, it is the most
20		reasonable and practical approach to follow.
21		
22		

It is not impossible to employ an incremental cost method to identify and account for the costs of storm damage and service restoration and meet the

objective of providing for recovery of all such costs. It is, however, a more
 difficult method to apply and may unnecessarily increase the internal
 accounting costs and/or regulatory costs without providing any commensurate
 benefit.

5 Q. Should the amount of storm damage repair and service restoration costs 6 include contingencies for work not yet done?

7 Α. Yes. It is necessary and appropriate to estimate the costs of work yet to be 8 done in order to get the best measure of the total cost of such efforts so that 9 appropriate rates can be determined. This is in principle no different than 10 estimating the costs of future pension obligations, nuclear fuel disposal costs, 11 nuclear plant decommissioning costs or fossil plant dismantlement costs-12 except that estimates for storm recovery costs do not require projections for so 13 many years. A contingency reflects the fact that because of the extent and 14 complexity of the restoration effort there is a great likelihood that either 15 additional restoration work or higher costs of identified work, or both, will 16 develop as the effort progresses. If such costs were not estimated and included 17 in charges to the Storm Damage Reserve and charges to customers, the current 18 charges to customers would be understated and future customer charges would 19 be overstated.

Q. Is it proper to accrue for the cost of restoration work not done by the date set by the FPSC for "cut off" of charges to the storm reserve?

A. Yes, it is. In many cases actual known restoration work is postponed for
 reasons of operating economies. These should be accrued for and included in

1		charges to the storm reserve. Denial of the inclusion of such costs could be an
2		incentive for uneconomic decisions which would not benefit customers.
3		
4		SUMMARY
5	Q.	Please summarize your testimony.
6	A.	OPC witnesses Larkin and DeRonne have provided no evidence to support
7		their assertion of a double recovery by FPL, but have merely assumed it to be
8		so. The actual facts contradict these assertions.
9		
10		The cost accounting methods proposed by Mr. Larkin and Ms. DeRonne are at
11		odds with the guidance in the USOA and predominant regulatory practices
12		and are inappropriate for use in the circumstances following a major storm
13		event. Such cost accounting methods are not easily applied and on an ongoing
14		basis would increase FPL's accounting costs without providing and
15		commensurate benefits. Further, OPC witnesses have clearly misapplied the
16		incremental cost method in this case and the adjustments to FPL's restoration
17		costs would result in a significant under recovery by FPL.
18		
19		Cost based ratemaking has provided enormous benefits to FPL and its
20		customers and the FPSC should take great care to preserve the regulatory
21		framework upon which it is based.
22		
23		The adjustments which OPC witnesses Larkin and DeRonne propose to apply

- "incremental costing" are in conflict with the regulatory framework of cost
 based ratemaking and should be rejected as not being in the best interests of
- 3 FPL or its customers.

4 Q. Does this conclude your testimony?

5 A. Yes it does.

1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2		FLORIDA POWER & LIGHT COMPANY
3		REBUTTAL TESTIMONY OF HUGH A. GOWER
4		DOCKET NO. 060038-EI
5		APPENDIX
6	Q.	Briefly describe the nature of your work experience.
7	A.	From 1975 until 1992, I served as the Southeastern Area Director of the public
8		utility and telecommunications practice for Arthur Andersen & Co. (now
9		Andersen LLP). This area of the practice included work for electric, gas,
10		telephone, water & wastewater utilities, motor carriers and airlines. I had
11		responsibility for supervising the work done for clients, training of firm personnel
12		and administrative matters, in addition to the direct responsibility for work done
13		for numerous clients in this and other areas of the practice.
14		
15		Serving those clients for which I had direct responsibility, I performed
16		independent audits of the financial statements issued by public utilities and other
17		companies in reports to investors and regulators. I participated in and
18		supervised audits of various statements and schedules and other data required
19		either annually or in connection with rate applications before federal or state
20		regulatory authorities. I have also provided services in connection with the
21		issuance of billions of dollars of securities by public utilities. I have
22		consulted with public utilities and others regarding the economic effects of

23 business transactions or rate-making matters as well as the proper accounting

for the economic effects of such transactions or matters.

2

I have directed revenue requirement studies involving analysis of rate base, operating revenues and expenses as well as the analysis of specific transactions or alternative rate-making proposals for various cost-of-service components. I have also directed studies to determine the proper assignment of cost of service between customer classes, regulatory jurisdictions or between regulated and nonregulated operations. I have provided expert testimony in cases before regulatory commissions and courts.

10

11 I participated in the development of accounting and management 12 information systems designed to promote close control over utility resources 13 such as materials, fuel and construction costs. I have directed the preparation of 14 financial forecasts, conducted independent reviews of financial forecasts and 15 directed the development of financial forecasting models. I participated in 16 management audits, the purpose of which was to assess whether management 17 systems and procedures promoted economy and efficiency in utility operations. I 18 have directed detailed reviews of organization, operating procedures and 19 operating costs for several utilities covering such areas as production, 20 distribution, transportation and administrative areas. I have also assisted utilities 21 with the analysis of root causes of differences between actual costs and original 22 budgets for nuclear plant construction projects.

23

1 I have directed depreciation studies which, based on analyses of utility plant 2 investments, retirement transactions, salvage or cost of removal, developed 3 equitable depreciation rates with which to affect capital recovery during the 4 service lives of the assets. I also developed plans which were accepted by 5 regulators to equitably assign the future outlays for spent nuclear fuel disposal, 6 nuclear plant decommissioning and fossil plant dismantlement costs to customers 7 receiving service, considering the effects of inflation, the time value of money 8 and other variables.

9

10 I was a representative of the American Institute of Certified Public Accountants 11 on the Telecommunications Industry Advisory Group which advised the Federal 12 Communications Commission on certain matters in connection with the 13 development of its Uniform System of Accounts (Part 32). In this connection, I 14 chaired the Auditing and Regulatory Subcommittee which dealt with issues 15 involving compliance with generally accepted accounting principles ("GAAP") 16 when regulatory rate-setting methods were based on practices at variance with 17 GAAP.

1	BY MR. ANDERSON:
2	Q Mr. Gower, have you prepared a summary of your
3	testimony?
4	A Yes, I have.
5	Q Would you please provide your summary to the
6	Commission?
7	A Yes, I will. And good evening, Madam Chair and
8	members of the Commission. I will be very brief. My testimony
9	is in rebuttal to certain proposals and assertions made by and
10	adjustments proposed by OPC Witnesses Larkin and DeRonne.
11	My testimony begins with a description of the
12	regulatory framework which underlies cost-based ratemaking,
13	which this Commission and virtually every other Commission in
14	the country has employed for many years. Although that is an
15	old topic, it is very important to have that benchmark against
16	which to measure the proposals which Mr. Larkin and Ms. DeRonne
17	are making.
18	The key thing is that there are significant benefits
19	to customers from properly applied cost-based ratemaking.
20	First of all, as you well know, no increase in price can be
21	made by the utility without this Commission's approval.
22	Secondly, prices are limited to actual cost. Thirdly, under
23	cost-based ratemaking, prices are lower because the duplicate
24	facilities that might be in existence under competition are
25	avoided.

FLORIDA PUBLIC SERVICE COMMISSION

Also, price increases due to current value pricing or 1 price increases due to supply and demand imbalances such as 2 3 those each of us face every time we go to the gas pump today, are also avoided. And, finally, lower capital costs made 4 5 available to utilities by this kind of regulation makes utility prices much lower. Those lower capital costs are possible in 6 7 large part because of the reasonable assurance of the recovery of reasonable and prudent costs which this kind of regulation 8 provides. And that is important in this case because the OPC 9 10 witnesses want to deny the recovery of reasonable and prudent 11 costs.

Now, the foundation for Mr. Larkin and Ms. DeRonne's 12 proposal is that it is necessary to prevent double recovery of 13 14 costs, and everyone can agree with that. That is motherhood, apple pie, and the American flag. Unfortunately, these 15 16 witnesses do nothing but assume that there will be double 17 recovery. They have made no analysis, they have just assumed. 18 And the fact is there is no double recovery. As shown in one 19 of Mr. Davis' exhibits, the effects of the storm, lost revenues 20 offset by the expenses which might normally be devoted to 21 normal operations, but which were applied to the storm 22 restoration still reduce the company's pretax operating income by \$47 million. 23

24 OPC witnesses claim to have applied incremental 25 costing to the storm restoration cost incurred by FPL. Again,

FLORIDA PUBLIC SERVICE COMMISSION

there was no analysis and no work done by these OPC witnesses, 1 which Mr. Larkin admitted in his deposition. They just 2 concluded that certain budget variances were related to the 3 storm, and they proposed to reduce FPL's reasonable and 4 prudently incurred costs by those amounts. They made no effort 5 to determine whether those variances were, in fact, related to 6 7 the storm, and they ignored budget variances in which actual 8 costs exceeded the budgets. So it is very one sided. This is not incremental costing. And, in fact, it is not even good 9 10 accounting. 11 OPC proposals in my view ought to be rejected by the 12 Commission because they are based on unsupported assumptions

and no competent analysis. It would result in an underrecovery of actual reasonable and prudent costs of storm restoration which FPL incurred. This conflicts with the regulatory framework of cost-based ratemaking and it is not in the best interest of either FPL's customers or FPL. That concludes my summary.

MR. ANDERSON: Mr. Gower is available for any questions.

CHAIRMAN EDGAR: Mr. Beck.
MR. BECK: Thank you, Madam Chairman.
CROSS EXAMINATION
BY MR. BECK:
Q Hello, Mr. Gower.

FLORIDA PUBLIC SERVICE COMMISSION
	1559
1	A Good evening.
2	Q Mr. Gower, would you turn to Page 4 of your
3	testimony, please?
4	A Certainly, if you will give me just a moment here.
5	You can see why I am an accountant.
6	(Off the record briefly.)
7	Sorry about that. That was not intended to be comic
8	relief. All right. Mr. Beck, I'm sorry for that interruption.
9	I have Page 4.
10	Q Thank you, Mr. Gower. It's just like home, sort of.
11	The sort of thing I do at home.
12	Mr. Gower, you are on Page 4 of your prefiled
13	rebuttal testimony?
14	A Iam.
15	Q At Line 7 there is a question that says is the
16	setting of utility rates on the basis of actual cost
17	widespread, and the first sentence in your answer is that
18	almost universally regulators with responsibility for setting
19	the rates of prices for public utilities in the United States
20	do so on the basis of the affected utility's actual cost of
21	providing service to customers. Do you see that?
22	A Yes, I do.
23	Q Are you generally familiar with the rate case that
24	Florida Power and Light filed in January of 2005?
25	A Only that there was a filing which purported to show
	FLORIDA PUBLIC SERVICE COMMISSION

	1560
1	the need for a rate increase and that it was disposed of by a
2	settlement agreement.
3	Q And are you aware that they filed for a rate increase
4	of approximately \$430 million a year beginning in January of
5	2006?
6	A That figure rings a bell. I have not examined that
7	filing, but that is what I understand.
8	Q Now, if you know, was Florida Power and Light's
9	proposed rates in their rate case based on their actual cost of
10	providing service to customers?
11	A I do not know. I would presume so, since it was
12	filed with this Commission.
13	Q Do you know whether the company used budgets and
14	forecasts of future costs for the purpose of setting rates?
15	A I do not know, but if they followed the practice that
16	they followed for many years they would have.
17	Q What is your view on the use of budgets for the
18	purpose of setting rates?
19	A Well, I don't think budgets, per se, are used. The
20	budget system that Florida Power and Light has may have been a
21	vehicle with which to develop projections of costs for whatever
22	the test period in the case was. But the evidence presented to
23	the Commission is not a budget, it is in the form of cost data
24	based on the Uniform System of Accounts. In other words, the
25	Uniform System of Accounts shows various investments, operating

FLORIDA PUBLIC SERVICE COMMISSION

	1561
1	revenues, and operating expenses. That is not as I understand
2	it exactly what the company's budget develops.
3	Q Would you accept subject to check that the company
4	used a forecasted 2006 test year in their filing?
5	A Yes, I would.
6	Q And that they filed their case in January of 2005?
7	A Certainly.
8	Q And assuming, if you will, that they filed their case
9	in January of 2005, that would mean their budgets or forecasts
10	would have had to have been prepared no later than late 2004,
11	would it not?
12	A That is probably correct.
13	Q Do you think the use of forecasts that precede the
14	beginning of a test year by more than a year is sufficiently
15	reliable for the purpose of setting rates?
16	A Let me be sure I understand your question. Your
17	question is the length of the period of time between the test
18	period data and when the forecast was made?
19	Q Yes.
20	A Well, I have had no involvement in this particular
21	rate filing. I do know that a number of companies have
22	presented evidence on the basis of projections to this
23	Commission, and that includes Florida Power and Light Company,
24	and in my view, in the past, they certainly have been
25	reasonable and accurate for purposes of setting rates, but I

FLORIDA PUBLIC SERVICE COMMISSION

1 have no knowledge of this rate filing.

2	Q And rate filings would typically and if you know
3	about Florida Power and Light tell me, would typically include
4	all the normal operating costs of the company, would they not?
5	A Again, accepting the fact that I know nothing of how
6	this case was filed, what would normally take place is that
7	projections of both revenues and expenses as well as investment
8	levels for normal operations would be made. That is normal
9	weather and normal levels of service, and then those services
10	would be costed on the basis of normal operations and normal
11	expenses.
12	Q Okay. And that would include normal levels of
13	salary, would it not?
14	A It would.
15	Q And normal levels of overtime?
16	A If overtime is applicable, yes.
17	MR. BECK: Mr. Gower, that is all I have. Thank you.
18	CHAIRMAN EDGAR: Are there other questions for this
19	witness on cross? I'm seeing no, no, no, no, no. Okay.
20	Staff.
21	MR. KEATING: No questions.
22	CHAIRMAN EDGAR: Commissioners? No questions.
23	Mr. Anderson.
24	MR. ANDERSON: Yes, one question.
25	REDIRECT EXAMINATION
	FLORIDA PUBLIC SERVICE COMMISSION

1 BY MR. ANDERSON:

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2 Q Mr. Gower, you were asked some questions a moment ago 3 about preparations for filing of rate cases, is that right?

A That is correct.

Q In making the projections, would a company makeadjustments for extraordinary or nonrecurring items?

Absolutely. As I indicated in response to Mr. Beck's 7 Α question, those projections are based on normal operating 8 9 conditions, normal weather. They would exclude things like 10 hurricanes, because that is not normal operations. And, in fact, when a hurricane occurs, to the extent that the system is 11 damaged, the company goes out of the business of providing 12 service in a normal fashion and goes on a very rapid service 13 restoration effort. So that is not part of normal operations, 14 and none of the costs would be in the normal operating costs. 15 MR. ANDERSON: That is all we have. 16

17CHAIRMAN EDGAR: Mr. Gower, thank you. You are18excused.

THE WITNESS: Thank you.

(Transcript continues in sequence with Volume 12.)

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FLÒRIDA PUBLIC SERVICE COMMISSION

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2	STATE OF FLORIDA)
3	: CERTIFICATE OF REPORTERS
4	COUNTY OF LEON)
5	WE, JANE FAUROT, RPR, and LINDA BOLES, RPR, CRR, Official Commission Reporters do hereby certify that the
6	foregoing proceeding was heard at the time and place herein stated.
7	IT IS FURTHER CERTIFIED that we stenographically
8	reported the said proceedings; that the same has been transcribed under our direct supervision; and that this
9	transcript constitutes a true transcription of our notes of said proceedings.
10	WE FURTHER CERTIFY that we are not a relative,
11	employee, attorney or counsel of any of the parties, nor are we a relative or employee of any of the parties' attorneys or
12	counsel connected with the action, nor are we financially interested in the action.
13	
14	DATED THIS 22nd day of April, 2006.
15 16	Servertaunot Lenda Boles/07
17	JANE FAUROT, RPR LINDA BOLES, RPR, CRR FPSC Official Commission FPSC Official Commission Reporter Reporter
18	(850) 413-6732 (850) 413-6734
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	FLORIDA PUBLIC SERVICE COMMISSION