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May 15, 2006

Ms. Bianca S. Bayo, Director
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED FPSC
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COMMISSION
CLERK

Re: GT Com
Report of Current Security Measures for CPNI
Docket No. 060158-TL; Order No. PSC-06-0258-PAA-TL, Issued March 27, 2006

Dear Ms. Bayo:

Pursuant to the FPSC order referenced above, GT Com reviewed the Customer Proprietary Network Information Standard Operating Procedure. Our current policy addresses the importance of securing proof of identification. Customer CPNI records are not available over the internet and can only be accessed by contacting the business office in person, in writing or over the telephone. Each request must be accompanied by proof of identification that the request is from the customer of record. Each employee, with access to customer CPNI, was trained on the CPNI policy, with periodic "refresher" sessions held as new employees join the company.

In addition, calls are routinely monitored to insure adherence to company policy. Any potential issues identified in the monitoring process are addressed with the employee immediately. If it is felt that the issue warrants group training, a training session is then scheduled for all employees

Please contact me at (850) 229-7315, should you have any questions or need additional information.

Sincerely,


R. Mark Ellmer
Regional Controller

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