Commissioners: Lisa Polak Edgar, Chairman J. Terry Deason Isilio Arriaga Matthew M. Carter II Katrina J. Tew STATE OF FLORIDA



TIMOTHY DEVLIN, DIREPHDCEIVED-FPSC DIVISION OF ECONOMIC REGULATION (850)00-1404 31 AM 9: 30

> COMMISSION CLERK

## Jublic Service Commizzion

May 24, 2006

Mr. Anthony Staiano, President Park Water Company, Inc. 25 1st Avenue North Lake Wales, FL 33853

## STAFF'S THIRD DATA REQUEST

Re: Docket No. 050563-WU - Application for increase in water rates in Polk County by Park Water Company, Inc.

Dear Mr. Staiano:

As a result of the customer meeting, staff has a number of questions below which address the utility's planned construction project and several customer concerns.

The following questions concern details of the construction process and customer notification:

- 14. When does the utility anticipate starting and finishing construction on the proposed improvements?
- 15. Since the construction will be paid for using a Department of Environmental Protection (DEP) loan, will the utility be required to file progress reports with DEP? Will these CMP progress reports be provided to Commission staff? COM \_\_\_\_ 16. Does DEP require a timeframe for the completion of construction? If so, what is the CTR timeframe? ECR 17. Will DEP be providing financial and construction oversight on this project? If so, how? 3CL \_\_\_\_ ЭРС \_\_\_\_\_ 18. Does the proposed construction include connecting all existing customers to the newly constructed water lines? NCA \_\_\_\_ CR \_\_\_\_\_ 19. Please provide a copy of the signed contract for this project. GA BICUMENTNU 20. Please explain in detail the anticipated construction schedule for completion of this project EC | ТН

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- 36. Are all customer meters being read monthly on a consistent basis? Are any of the readings estimated?
- 37. If so, are you stating this on the customer billings?
- 38. Some customers indicated that occasionally no one is at the business office during the stated business hours. What are the utility's normal business hours, and are there any exceptions to this stated schedule?
- 39. What is the constant water pressure in the utility's distribution system?
- 40. Have any customers complained about water pressure problems?
- 41. Mr. Robert Ward indicated that his water meter was in his neighbor's fenced yard and therefore he did not have access to his meter. Why is the meter in the neighbor's yard and not Mr. Ward's yard? Please provide details.
- 42. Mr. David Pike gave staff a copy of a April 2001 newsletter and correspondence from Park Water which stated that the utility was going to begin extensive renovations of the existing water system in 2002. Please explain what the utility's plans were at that time and the reasons why the renovations were postponed to 2006.

Please provide the above information by June 9, 2006. If you have any questions, please call Jay Revell at (850) 413-6425, or Gerald Edwards at (850) 413-7001.

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Public Utilities Supervisor

TR:jr

cc: Division of Economic Regulation (Edwards, Lingo, Hudson, Revell) Office of the General Counsel (Jaeger) Division of the Commission Clerk and Administrative Service of