ORIGINAL

COMPOSITE EXHIBIT "3B"

VOL. III - ADDITIONAL ENGINEERING INFORMATION

CD containing List of Customer Complaints
(Two (2) Copies)

CCA note:

I CD to ECR

I CD to diffe

09078 OCT-28

FPSC-COMMISSION CLERK

Utilities Inc, Billing System

Service Order Summary Report

| SO Type | e Type Description | Type Cnt |
|---------|----------------------|----------|
| | | |
| A01 | HIGH BILL | 17 |
| A02 | BROKEN/REPLACE METER | 5 |
| 80A | WATER TAP | 49 |
| A10 | RE-READ METER | 48 |
| A12 | FINAL/NEW READ | 109 |
| A13 | TURN ON SERVICE | 27 |
| A14 | SHUT OFF SERVICE | 69 |
| A15 | LOCATE LINE/VALUE | 6 |
| A16 | | 1 |
| A17 | LEAK | 19 |
| A18 | READ METER | 2 |
| A19 | TEST METER | 2 |
| A20 | MISC SERVICE ORDER | 64 |
| A21 | HIGH/LOW CONSUMPTION | 11 |
| A22 | TEMP SERVICE ON/OFF | 44 |
| A24 | MISC ACCT ADJUSTMENT | 1 |
| A25 | PAYMENT EXTENSION | 3 |
| Q26 | MAIN BREAK WATER | 1 |
| Q27 | | 1 |
| Q28 | HIGH/LOW PRESSURE W | 9 |
| Q29 | DISCOLORED WATER | 10 |
| Q30 | MINERAL AMOUNT WATER | 2 |
| Q32 | TASTE/ODOR OF WATER | 9 |
| Q33 | LAWN REPAIR/WATER | 1 |
| Q36 | CLOGGED SEWER | 2 |
| Q43 | NO WATER | 4 |
| Q46 | COMMISSION COMPLAINT | 1 |
| | CUST PROB - WATER | 7 |
| Q49 | S/O ENTERED IN ERROR | 1 |
| Total S | ervice Orders - | - 525 |

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626

Route

Service Order # : 034971

Account # : 006260012302 Customer Name : ALLEN

, VERONICA A

Address

: 11723

BOYNTON

Phone #

: (570) 879-2085

Entry Date : 04/04/06

Serv Ord Type : 20

: 1

Operator

Comments

: PLEASE T/OFF FOR SEASONAL CUST GOING BACK NORTH CUST IS AWARE OF THE

T/ON PROCEDURES WHEN RETURNING BACK IN TOWN AND THE \$15.00 VAC T/ON CHG

LN

Due Date

: 04/05/06

Cust/Comp Resp: CUST

Resolution Dte : 04/05/06

Resolution : CUSTOMER CALLED TO CANCEL TEMP TURN OFF. BEFORE JACK REACHED RESIDENCE

KIM

Subdivision: 00610 Route: 610 Service Order #: 035145

Account # : 006100010693 Customer Name : KEITH , AARON

Address : 416 CRYSTAL DR Phone # : (407) 322-5915

Entry Date : 04/05/06 Serv Ord Type : 2 Operator

Comments : PLEASE CHANGE OUT METER. PER JIMMIE THE METER READER SPOTTED THAT THIS

METER WILL NEED TO BE CHANGED OUT.

Due Date : 04/05/06 Cust/Comp Resp: CUST

Resolution Dte : 04/05/06

Resolution : INSTALLED NEW 5/8" METER #32858078 R=0 OLD METER #8317247 R=2289770

FQ/KIM

Utilities Inc, Billing System

Page 2

Service Order Detail Report

Subdivision: 00626

Route : 1 Service Order # : 035154

Account # : 006260012066 Customer Name : LOVERDI

, JOHN

: (516) 755-0094

Address : 11839

BOYNTON

LN

Phone #

Entry Date : 04/05/06

Serv Ord Type : 13

Operator

: PLEASE T/ON FOR NEW APPLY Comments

FAXING WAIVER #516-755-0094

Due Date : 04/06/06

Cust/Comp Resp: CUST

Resolution Dte : 04/06/06

Resolution : R=98280 UNLOCKED AND TURNED ON FOR NEW CUSTOMER

WAIVER ON FILE.

JA/KIM

Subdivision: 00624 Route: 624 Service Order #: 035170

Account # : 006241011588 Customer Name : SEPULVEDA , GLORIA E

Address : 694 ACAPULCA WAY Phone # : (407) 625-3191

Entry Date : 04/05/06 Serv Ord Type : 36 Operator :

Comments : CUSTOMER CAME INTO THE OFFICE STATING THAT HER SEWER IS BACKING UP.

SHE HAS HAD IT CLEANED OUT BUT STILL HAVEING THE PROBLEM. SHE SAID THAT SHE DOES NOT HAVE AN INDIVIDUAL TAP BUT IS ON AT "Y" WITH THE NEIGHBOR. SHE ALSO HAS PROBLEMS WHEN HER NEIGHBOR USES WATER BECAUSE SHE IS ON THE

LOW SIDE. PAGED TO JEFF P.

Due Date : 04/05/06 Cust/Comp Resp: CUST

Resolution Dte : 04/05/06

Resolution : ATTEMPTED TO CAMERA THE LINE, UNABLE TO DUE TO CLOG. RODDED LINE

AND COULDN'T CLEAR BLOCKAGE. HAD JOHN M. TO COME OUT TO HELP.

OPENED Y ON OUR LINE AND RODDED. WE FOUND A RAG OR BRILLO PAD BLOCKING CUSTOMER'S LINE. CLEARED CUSTOMER'S LINE. SPOKE W/CUSTOMER AND LET HER

KNOW NOT TO FLUSH ANYTHING EXCEPT TOILET PAPER.

JP/IC

Compy - 090 Reqst - Cust Cust Resp = B Beg Dt - 01/01/06 End Dt - 12/31/06 Codes = ALL

(536) UBRSORESP1 Report Created on - 08:00:52 09-22-06

(536) UBRSORESP1 Report Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 035226

Account # : 006260012602 Customer Name : VASAS , MICHAEL

Address : 11736 BAYONET LN Phone # : (313) 291-6235

Entry Date : 04/05/06 Serv Ord Type : 22 Operator :

Comments : TEMP TURN OFF AND LOCK

Due Date : 04/24/06 Cust/Comp Resp: CUST

Resolution Dte : 04/24/06

Resolution : R=18230 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00612 Route: 612 Service Order #: 035310

Account # : 006120010831 Customer Name : KATZ , NICOLE

Address : 105 MIRROR DR Phone # : (407) 227-7900

Entry Date : 04/05/06 Serv Ord Type : 12 Operator :

Comments : FINAL READ AND LEAVE ON FOR NEW

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06

Resolution : R=79340 LOCKED OFF AND TAGGED FOR PMT

KC/KIM

Compy - 090 Reqst - Cust Cust Resp = B Beg Dt - 01/01/06 End Dt - 12/31/06 Codes = ALL

(536) UBRSORESP1 Report Created on - 08:00:52 09-22-06

(536) UBRSORESP1 Report Utilities Inc, Billing System

Page 4

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 035356

Account # : 006260014103 Customer Name : THOMPSON , WILLIAM

Address : 11601 BAYONET LN Phone # : (317) 837-0919

Entry Date : 04/05/06 Serv Ord Type : 12 Operator

Comments : PLEAS OBTIN FINAL READ LEAVE ON FOR NEW APPLY

Due Date : 04/06/06 Cust/Comp Resp: CUST

Resolution Dte : 04/06/06

Resolution : R=228530 F/C=5010

LEFT ON SH/KIM

Subdivision: 00602 Route: 602 Service Order #: 035469

Account # : 006020034266 Customer Name : PENDER , CAROLYN J

Address : 540 NOTRE DAME DR Phone # : (407) 786-0306

Entry Date : 04/06/06 Serv Ord Type : 17 Operator :

Comments : PER CUST CALLED STATED MY HAVE LEAK AT THE MTR NOT SURE CUST WILL BE

HOME PLEASE CALL CUST W/ETA THIS AM CUST IS WAITING FOR CALL FROM FIELD

Due Date : 04/06/06 Cust/Comp Resp: CUST

Resolution Dte : 04/06/06

Resolution : READING 763240 PIN SIZED LEAK ON CUSTOMER'S 1/2" COPPER LINE.

SHUT WATER OFF FOR CUSTOMER

JE/IC

Utilities Inc, Billing System

Page 5

Service Order Detail Report

Subdivision: 00612 Route : 612 Service Order # : 035471

, TIM Account # : 006120011413 Customer Name : HARRELL C

LAKE BLVPhone # : (407) 322-7740 Address : 414

Entry Date : 04/06/06 Serv Ord Type : 28 Operator

Comments : CUSTOMER HAS VERY LOW PRESSURE. PAGED JOHN M.

: 04/06/06 Cust/Comp Resp: CUST Due Date

Resolution Dte : 04/06/06

Resolution : PUT PRESSURE GAUGE ON OUTSIDE FAUCET -PRESSURE WAS 55 PSI CUSTOMER

WAS WATCHING GOOD PRESSURE. EXPLAINED SHE MAY NEED TO CLEAN THE AERATORS

ON HER TAPS INSIDE.

AF/KIM

Subdivision: 00620 Service Order # : 035479 Route

Account # : 006200012402 Customer Name : DUGAN , CHERYL

Phone # : (423) 754-4142 Address : 511 KIRK AVE

Operator Entry Date : 04/06/06 Serv Ord Type : 13

Comments : TAKE READING, TURN ON FOR NEW

FAXED WAIVER

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06 Resolution : BR=394370

SE/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 035489

Account # : 006120022801 Customer Name : SENKARIK , CHARLES

Address : 104 SUNSET DR Phone # : (407) 322-4054

Entry Date : 04/06/06 Serv Ord Type : 29 Operator : SAN Comments : CUSTOMER CALLED TO SAY THAT SHE CONTINUES TO HAVE SAND IN THE LINES

AND THE WATER HAS A CLOUDY COLOR TO IT. PLEASE CHECK AND INFORM CUSTOMER ** PAGED TO JOHN M. HE WANTS CUSTOMER TO CALL HIM WHEN SHE IS AT HOME

**GAVE CUSTOMER INFORMATION. SHE WILL CALL JOHN M TODAY

Due Date : 04/06/06 Cust/Comp Resp: CUST

Resolution Dte : 04/06/06

Resolution : SPOKE WITH THE CUSTOMER AND TOOK SAMPLES FROM THE HOUSE AND SHOWED THEM

TO BRYAN/KATHY TOOK BAC'T SMAPLES

JM/KIM

Subdivision: 00608 Route: 608 Service Order #: 035637

Account # : 006080010261 Customer Name : RASTOM , JUNE

Address : 448 RIDGE DR Phone # : (407) 322-6731

Entry Date : 04/06/06 Serv Ord Type : 28 Operator : SAN

Comments : MS. CALLED DUE TO LOW PRESSURE

CHECK PRESSURE AND INFORM CUSTOMER

PAGED TO JOHN

Due Date : 04/06/06 Cust/Comp Resp: CUST

Resolution Dte : 04/06/06 Resolution : PSI: 50

AF/JS

Utilities Inc, Billing System

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Service Order Detail Report

, NEWLIN

Subdivision: 00626 Route: 1 Service Order #: 035653

Account # : 006260013932 Customer Name : PAPASODERO , LOUIS

Address : 11643 BOYNTON LN Phone # : (718) 383-2749

Entry Date : 04/06/06 Serv Ord Type : 12 Operator

Comments : READ AND TEMP TURN OFF FOR VACTION

WILL CALL FOR WAIVER

Due Date : 04/12/06 Cust/Comp Resp: CUST

Resolution Dte : 04/12/06 Resolution : R=274040

TURNED OFF FOR SEASONAL CUSTOMER.

SH/KIM

Subdivision: 00615 Route: 2 Service Order #: 035803

Account # : 006150007671 Customer Name : WILLIAMS

Address : 2143 MELODY DR Phone # : () -

Entry Date : 04/06/06 Serv Ord Type : 47 Operator :

Comments : JUST NEED RESOLUTION FOR AFTER HRS CALL FOR LOW PRESSURE FROM ANSWERING

SERVICE 4/4/06- 6:32PM

Due Date : 04/04/06 Cust/Comp Resp: CUST

Resolution Dte : 04/04/06 Resolution : READ 50

FOUND VALVE AT CUSTOMER HOUSE OFF*

TURNED ON FOR THEM-OK NOW

SH/DB

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 035905

Account # : 006020040257 Customer Name : HALL , DENA

Address : 300 DUKE AVE Phone # : (407) 772-3548

Entry Date : 04/07/06 Serv Ord Type : 20 Operator :

Comments : CUSTOMER SAYS THERE'S A HOLE DEVELOPING ON SIDEWALK AND THINKS IT'S A

SEWER LINE. PLEASE CHECK OUT. PAGED MATT M.

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06

Resolution : CAMERA LINE AND FOUND CUSTOMER HAS ROOTS INFILTRATING HIS LINE AND

POINT OF CONNECTION. HUNG TAG INFORMING CUSTOMER TO CONTACT PLUMBER.

JP/IC

Subdivision: 00618 Route: 618 Service Order #: 035978

Account # : 006181010989 Customer Name : MAURY , RAMON

Address : 6124 BEAR LAKE TER Phone # : (407) 294-0079

Entry Date : 04/07/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, TURN OFF AND LOCK

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06 Resolution : FR=1497490

FC=8390 PB/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00623

Route : 623 Service Order # : 036031

Account # : 006233012493 Customer Name : CAVANAUGH

, MICHAEL

Address

: 652

MOSS

DR

: (407) 869-8417

Entry Date : 04/07/06

Serv Ord Type : 12

Phone # Operator

Comments

: READ AND LEAVE ON PER NEW

Due Date : 04/10/06

Cust/Comp Resp: CUST

Resolution Dte : 04/10/06 Resolution : FR=1079470

> FC=25,920 PB/LYN

Subdivision: 00613

Route

: 1

Service Order # : 036063

Account #

: 006130010871 Customer Name : RICHARDSON : 2341

LEMUR

DR

Phone #

: (519) 426-2036

Address

Entry Date : 04/07/06

Serv Ord Type : 2

Operator

, ELSON

: PLEASE OBTAIN READING TEMP TURN OFF FOR SEASONAL CUSTOMER. Comments

GAVE CONF#

PLEASE MAIL WAIVER TO CANADIAN ADDRESS FOR FUTURE TURN ON.

Due Date

: 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06

Resolution : TEMP OFF MR= 659030 FC=2.323

CUSTOMER SHUT OUR VALVE OFF

SH/LYN

Utilities Inc, Billing System

Page 10

Service Order Detail Report

Subdivision: 00613 Route: 1 Service Order #: 036217

Account # : 006130011281 Customer Name : GUPTILL , WAYNE A

Address : 2340 PRESTIGE DR Phone # : (727) 937-5541

Entry Date : 04/07/06 Serv Ord Type : 1 Operator :

Comments : MR. CALLED DUE TO HIGH BILL REREAD AND CHECK FOR LEAK

3/19/06 MR=138320

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06

Resolution : 4/10/06 RR=141980

NO LEAKS SH/LYN

Subdivision: 00626 Route: 2 Service Order #: 036222

Account # : 006260023502 Customer Name : ROOTES , ANGELA

Address : 11539 HOLLY ANN DR Phone # : (727) 379-3870

Entry Date : 04/07/06 Serv Ord Type : 13 Operator :

Comments : CUSTOMER HAS NO WATER. MOVING IN. PAGED JACK A.

TAKE READING

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06

Resolution: R=397870 TURNED ON FOR NEW CUSTOMER.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 036366

Account # : 006120022831 Customer Name : GREEN , JUNE

Address : 102 SUNSET DR Phone # : (407) 322-2762

Entry Date : 04/10/06 Serv Ord Type : 30 Operator

Comments : CUSTOMER SAYS HE HAS SAND IN HIS WATER

PAGED TO JOHN M

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06

Resolution : SPOKE WITH THE CUSTOMER AND INFORMED HIM OF THE FLUSHING WE WILL DO IN

THE AREA. NOT KNOWING WHERE THE SAND IS COMING FROM? 104 SUNSET HAS IT

ALSO. SPOKE WITH THEM.

JM/KIM

Subdivision: 00626 Route: 2 Service Order #: 036455

Account # : 006260024091 Customer Name : LADIMIR , LOUIS

Address : 12132 LOBLOLLY PINE DR Phone # : (727) 379-0248

Entry Date : 04/10/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 04/24/06 Cust/Comp Resp: CUST

Resolution Dte : 04/24/06

Resolution : R=173130 F/C=2570

LEFT ON JA/KIM

Utilities Inc, Billing System

Page 12

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 036532

Account # : 006020010065 Customer Name : SOLLOSY , FRANK

Address : 487 TULANE DR Phone # : (518) 632-5688

Entry Date : 04/10/06 Serv Ord Type : 10 Operator

Comments : 3/1/06 814540

4/4/06 834080 HIGH CONS ON MVR

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06 Resolution : READING 836330

MM/IC

Subdivision: 00602 Route: 602 Service Order #: 036550

Account # : 006020011357 Customer Name : MILLER , MARY C

Address : 429 NOTRE DAME DR Phone # : (407) 774-3008

Entry Date : 04/10/06 Serv Ord Type : 10 Operator :

Comments : 3/1/06 763700

4/4/06 790360 HIGH CONS ON MVR

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06 Resolution : READING 792790

JP/IC

Utilities Inc, Billing System

Page 13

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 036555

Account # : 006020022011 Customer Name : WINKLER , E J

Address : 481 TRINITY AVE Phone # : (407) 682-0010

Entry Date : 04/10/06 Serv Ord Type : 10 Operator

Comments : 3/1/06 174240

4/4/06 185090 HIGH CONS ON MVR

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06 Resolution : READING 185260

JP/IC

Subdivision: 00602 Route: 602 Service Order #: 036559

Account # : 006020022066 Customer Name : VACANT

Address : 317 CLEMSON DR Phone # : () -

Entry Date : 04/10/06 Serv Ord Type : 20 Operator :

Comments : THIS IS A VACANT ACCT. HAS CONSUMPTION ON MVR. PER MVR, WATER IS

CONNECTED UNDERGROUND TO 311 CLEMSON. WHAT DO YOU MEAN BY THAT?? ARE THEY GETTING THEIR WATER FROM 317 CLEMSON?? PLEASE EXPLAIN.

THANKS....

Resolution Dte : 04/11/06

Resolution : READING 317 CLEMSON 939120 SERVICE LOCKED OFF

READING 311 CLEMSON 2097870 SERVICE IS ACTIVE

CUSTOMER AT 311 OWNS BOTH PROPERTIES AND HAS 317 HOOK UP UNDERGROUND TO HIS HOUSE. HE RENTS OUT 317. I SPOKE W/KAREN ON THIS A COUPLE OF YEARS AGO BUT DON'T RECALL IT EVER BEING RESOLVED. HUNG TAG INFORMING CUSTOMER AT 311 THAT IT'S ILLEGAL CONNECTION AND MUST BE DISCONNECTED. PRIOR TO 4/28/06 OR SERVICE TO HIS HOME WILL BE DISCONNECTED. PLEASE PROVIDE S/O FOR 4/28/06 TO GO OUT AND INSPECT PROPERTY.

JP/IC

Utilities Inc, Billing System

Page 14

Service Order Detail Report

:

Subdivision: 00602 Route: 602 Service Order #: 036567

Account # : 006020023368 Customer Name : CARRION , ALBERTO

Address : 559 COLUMBIA DR Phone # : (407) 830-5930

Entry Date : 04/10/06 Serv Ord Type : 10 Operator

Comments : 3/2/06 652600

4/3/06 728010 HIGH CONS

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06 Resolution : READING 737600

NO LEAKS

JP/IC

Subdivision: 00615 Route: 7 Service Order #: 036690

Account # : 006150005325 Customer Name : SPIRES , CHARLES R

Address : 2142 HOYLE DR Phone # : (740) 438-7388

Entry Date : 04/10/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, TURN OFF & LOCK

Due Date : 04/11/06 Cust/Comp Resp: CUST

Resolution Dte : 04/11/06 Resolution : FR=139650 FC=770

T/OFF & LOCKED

JF/LYN

Utilities Inc, Billing System

Page 15

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 036733

Account # : 006120010423 Customer Name : POLK , CHERYL L

Address : 208 FORREST DR Phone # : (407) 687-8025

Entry Date : 04/10/06 Serv Ord Type : 20 Operator

Comments : FINAL READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 04/13/06 Cust/Comp Resp: CUST

Resolution Dte : 04/13/06

Resolution : CUSTOMER CALLED INTO OFFICE TO CANCEL FINAL ORDER FOR 4/17/06.

KIM

~

Subdivision: 00626 Route: 2 Service Order #: 036975

Account # : 006260021813 Customer Name : CRICK , DALLAS M

Address : 11601 PEAR TREE DR Phone # : ()

Entry Date : 04/11/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW.

GAVE CONF# 36975

PROPERTY MANAGER: NATHALIE ROUSSEL @ 1-727-862-2929

Due Date : 04/12/06 Cust/Comp Resp: CUST

Resolution Dte : 04/12/06

Resolution : R=50240 LOCKED OFF AND TAG FOR SEASONAL CUST.

F/C= 40 SH/KIM Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route: 1 Service Order #: 037029

Account # : 006300303470 Customer Name : POULOS , PHILIP H

Address : 4990 NW 75TH AVE Phone # : (352) 342-6416

Entry Date : 04/11/06 Serv Ord Type : 8 Operator

comments : TAP APPLICATION REC'D 4/11/06-PLEASE INSTALL NEW 5/8 METER ON LOT 21,

BLK 6, GOLDEN HILLS TURF & COUNTRY CLUB. ADVISE OFFICE IF UNABLE TO

COMPLETE BY 4/18/06.
PROVIDE ALL METER INFO.

THANK YOU.

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/27/06

Resolution : RESOLUTION PLEASE-ANN

04/27/06-INSTALLED 1"METER W/CURB STOP BADGER METER

READ-10 SN#29747109 ML-LEFT LINE DSA/JY/ANN

Subdivision: 00626 Route: 1 Service Order #: 037058

Account # : 006260011715 Customer Name : HOLLAWAY , RUSSELL L

Entry Date : 04/11/06 Serv Ord Type : 22 Operator :

Comments : PER CUST REO PLEASE TEMP T/OFF FOR SEASONAL CUST, CUST IS AWARE OF T/ON

PROCEDURES AND OF \$15.00 VAC REC FEE

Due Date : 09/25/06 Cust/Comp Resp: CUST

Resolution Dte : 04/12/06

Resolution : R=15840 TURNED OFF FOR SEASONAL CUSTOMER.

SH/KTM

*************09/25/06 T/ON FOR SEASONAL CUSTOMER. SEE OFFC FOR WAIVER***

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00615 Route: 4 Service Order #: 037121

Account # : 006150011222 Customer Name : PROBUILT INC

Address : 1709 US HWY 19 Phone # : (727) 937-1400

Entry Date : 04/11/06 Serv Ord Type : 13 Operator

Comments : PLEASE T/ON FOR NEW APPLY CUST HAS REGISTERED W/US CUST MTR WAS T/OFF

FOR VACANCY AND WAS NOT REGISTERED. CUST WILL BE ON PROPERTY ALL

DAY WAITING FOR T/ON WILL SIGN S/O

SIGN_____DATE____

Due Date : 04/11/06 Cust/Comp Resp: CUST

Resolution Dte : 04/11/06

Resolution : BR=0

JF/LYN

Subdivision: 00623 Route: 623 Service Order #: 037131

Account # : 006233010977 Customer Name : CATES , BILLY

Address : 532 NORTHWESTERN AVE Phone # : (407) 291-6187

Entry Date : 04/11/06 Serv Ord Type : 17 Operator :

Comments : CUSTOMER HAS LEAK AND NEEDS WATER SHUT OFF. PAGED JEFF P

Due Date : 04/11/06 Cust/Comp Resp: CUST

Resolution Dte : 04/11/06

Resolution : READ 2826210-OFF/

JAMES P/DB

3/1/06 2373300 4/5/06 2744490-BILLED 4/10/06 2809520-REREAD-DB

Utilities Inc, Billing System

Service Order Detail Report

Service Order # : 037194 Subdivision: 00626 Route : 1

, VERONICA A Account # : 006260012302 Customer Name : ALLEN

: 11723 BOYNTON LNPhone # : (570) 879-2085 Address

Entry Date : 04/11/06 Serv Ord Type : 22 Operator

Comments : SEASONAL CUSTOMER TURN OFF AND LOCK TEMPORARILY.

: 04/12/06 Cust/Comp Resp: CUST Due Date

Resolution Dte : 04/12/06

Resolution : R=24880 FOUND VALVE OFF LOCKED FOR SEASONAL CUSTOMER.

SH/KIM

Subdivision: 00610 Service Order # : 037225 Route : 610

Account # : 006101010074 Customer Name : MONTES , BRUCE Α

Address : 111 KINGSWOOD Phone # : (407) 620-1572

Entry Date : 04/11/06 Serv Ord Type : 21 Operator

Comments : 3/3/06 R=505070

> 4/5/06 R=538770 H/C

Due Date : 04/11/06 Cust/Comp Resp: CUST

Resolution Dte : 04/11/06 Resolution : R=539630

KEV/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 037504

Account # : 006020041216 Customer Name : MARQUEZ , OMAR

Address : 647 CLEMSON DR Phone # : (407) 312-5371

Entry Date : 04/12/06 Serv Ord Type : 12 Operator :

Comments : READ, TURN OFF, LOCK, TAG

Due Date : 04/17/06 Cust/Comp Resp: CUST

Resolution Dte : 04/17/06
Resolution : FR=165610
FC=980

FC=980

SE & PB/LYN

Subdivision: 00626 Route: 2 Service Order #: 037892

Account # : 006260022062 Customer Name : BACCHUS , JEREMIAH J

Address : 11613 GOLDEN RAIN DR Phone # : (727) 857-0055

Entry Date : 04/07/06 Serv Ord Type : 10 Operator :

Comments : 2/24/06 R=459030

3/27/06 R=459030 0 CONS CHECK METER

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06

Resolution : R=459030 CUSTOMER IS AWAY HOUSE VALVE OFF.

JA/KIM

Utilities Inc, Billing System

Page 20

Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 037903

Account # : 006260020012 Customer Name : VERDI , LILLY

Address : 11736 ROSE TREE DR Phone # : (727) 856-5591

Entry Date : 04/07/06 Serv Ord Type : 10 Operator

Comments : 2/24/06 R=271730

3/31/06 R=276263 ESTIMATED

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06

Resolution : R=275710 USED FOR BILLING

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 037908

Account # : 006260020962 Customer Name : HARTMAN , CLARENCE M

Address : 11812 TUPELO DR Phone # : (727) 857-1621

Entry Date : 04/07/06 Serv Ord Type : 10 Operator :

Comments : 2/23/06 R=427130

3/27/06 R=426580 (NEG)

Due Date : 04/07/06 Cust/Comp Resp: CUST

Resolution Dte : 04/07/06

Resolution : R=430190 USED FOR BILLING

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 038042

Account # : 006260010492 Customer Name : FULFORD , BILLY

Entry Date : 04/13/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON PER NEW

Resolution Dte : 05/01/06

Resolution : R=399150 F/C=3920

LEFT ON FOR NEW CUSTOMER.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 038508

Account # : 006260013483 Customer Name : GRUND , RICHARD

Address : 11719 BAYONET LN Phone # : (330) 296-8426

Entry Date : 04/14/06 Serv Ord Type : 22 Operator :

Comments : PLEASE OBTAIN READING AND TEMP OFF FOR SEASONAL CUSTOMER.

GAVE CONF# 38508

CUSTOMER AWARE OF TURN ON POLICY.

Due Date : 04/17/06 Cust/Comp Resp: CUST

Resolution Dte : 04/17/06

Resolution : R=104600 TURNED OFF AND LOCKED

SH/KIM

Utilities Inc, Billing System

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Service Order Detail Report

, FRANK

Subdivision: 00626 Route: 1 Service Order #: 038708

Account # : 006260010093 Customer Name : ABDALE

Entry Date : 04/14/06 Serv Ord Type : 22 Operator

Comments : READ-TURNOFF-LOCK****VACATION****

Due Date : 04/21/06 Cust/Comp Resp: CUST

Resolution Dte : 04/21/06 Resolution : R=118770

LOCKED OFF JA/KIM

Subdivision: 00637 Route: 637 Service Order #: 038725

Account # : 006370014992 Customer Name : HOOVER , DONALD B

Address : 283 LAKE TARPON DR Phone # : (330) 869-0887

Entry Date : 04/14/06 Serv Ord Type : 22 Operator :

Comments : SEASONAL CUSTOMER TEMP OFF AND LOCK

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/17/06

Resolution : CUSTOMER CANCELED THIS S/O ON 4/17/06 PER DEBBIE

/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00608 Route: 608 Service Order #: 038727

Account # : 006080010013 Customer Name : MILLER , PHILLIP

Address : 100 DRIFTWOOD LN Phone # : (407) 330-5734

Entry Date : 04/14/06 Serv Ord Type : 17 Operator : SAN

Comments : MS. CALLED TO REPORT A LEAK AT THE METER.

PLEAS CHECK FOR LEAK

PAGED TO JOHN

Due Date : 04/14/06 Cust/Comp Resp: CUST

Resolution Dte : 04/14/06

Resolution : CUSTOMER HAS LEAK ON PVC LINE FROM METER TO HOUSE

SHUT OFF METER PER CUST. REQUEST. INFORMED CUSTOMER TO CALL

PLUMBER. READ 17450

KC/JS

Subdivision: 00612 Route: 612 Service Order #: 038794

Account # : 006120023382 Customer Name : WILSON , RONETTE

Address : 109 ORANGE DR Phone # : (407) 323-0043

Entry Date : 04/14/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READING LEAVE ON

GAVE CONF# 38794

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : R=208890 F/C=7440

LEFT ON KEV/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 038847

Account # : 006260012553 Customer Name : CLARK , JOHN

Address : 11730 BAYONET LN Phone # : (727) 856-6555

Entry Date : 04/17/06 Serv Ord Type : 22 Operator

Comments : TEMP TURN OFF AND LOCK FOR SUMMER

Due Date : 04/24/06 Cust/Comp Resp: CUST

Resolution Dte : 04/24/06

Resolution : R=81340 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 038852

Account # : 006260021991 Customer Name : MCGINNIS , ARTHUR

Address : 11526 PEAR TREE DR Phone # : (727) 856-2123

Entry Date : 04/17/06 Serv Ord Type : 1 Operator :

Comments : MR. CALLED DUE TO HIGH BILL.

PLEASE REREAD AND CHECK FOR LEAK.

3/27/06 MR=237070

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : R=240730 METER INDICATES SMALL LEAK. SPOKE WIHT THE CUSTOMER HE IS

SATISFIED. JF/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 038877

Account # : 006020011434 Customer Name : HERNANDEZ , MILDA G

Address : 447 NOTRE DAME DR Phone # : (561) 719-2971

Entry Date : 04/17/06 Serv Ord Type : 12 Operator :

Comments : READ AND TAG FOR NEW

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06 Resolution : FR=930010 FC=2210

FC=2210 SE/IC

Subdivision: 00626 Route: 1 Service Order #: 038884

Account # : 006260010322 Customer Name : WILKINS , JOHN T

Address : 12030 BAYONET LN Phone # : (813) 856-7440

Entry Date : 04/17/06 Serv Ord Type : 12 Operator

Comments : READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : R=401410 F/C=3180

LEFT ON FOR NEW CUSTOMER

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 039038

Account # : 006100010080 Customer Name : MOSCO CUSTOM HO , THOMAS J

Address : 401 W CRYSTAL DR Phone # : (386) 775-8600

Entry Date : 04/17/06 Serv Ord Type : 8 Operator : 610

Comments : CHECK HAS BEEN RECEIVED FOR NEW 5/8" WATER TAP.PLEASE ADVISE OF LOCATION AND ALL METER INFO. GIVE ME A BEFORE AND AFTER ADDRESS FOR THE SEQUENCE.

I BELIEVE THIS ONE NEEDS THE "EXTRA" WORK-IF SO, PLEASE ADVISE IF THE

DUE DATE NEEDS TO BE EXTENDED.

Due Date : 04/26/06 Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution : METER #32786635; SET NEW 5/8" BADGER MODEL 25, READING 10.

LOCATION: LEFT CENTER OF PROPERTY. USED 3/4" POLY S.LINE.JIMMIE H.:LA

Subdivision: 00626 Route: 1 Service Order #: 039071

Account # : 006260012331 Customer Name : SCARABINO , FRANK

Address : 11713 BOYNTON LN Phone # : (727) 856-2973

Entry Date : 04/17/06 Serv Ord Type : 1 Operator

Comments : RE-READ METER AND CHECK FOR LEAK. CUSTOMER IS COMPLAINING THAT BILL HAS

GONE UP FOR PAST 2 MONTHS. TALK TO CUSTOMER OR TAG DOOR IF NO ONE HOME.

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06 Resolution : R= 190780

NO LEAK SPOKE WITH THE CUSTOMER.

JF/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 039129

Account # : 006200012839 Customer Name : MARTINEZ , LUZ

Address : 443 N JOHN ST Phone # : (407) 658-2693

Entry Date : 04/17/06 Serv Ord Type : 12 Operator : 620

Comments : FINAL READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06 Resolution : FR=1436560

> FC=10 READ TAGGED LOCKED JPL/LYN

Subdivision: 00626 Route: 2 Service Order #: 039158

Account # : 006260021814 Customer Name : MACCARONE , DONNA C

Address : 11601 PEAR TREE DR Phone # : (914) 237-0846

Entry Date : 04/17/06 Serv Ord Type : 13 Operator :

Comments : READ AND TURN ON FOR NEW

*** PM TURN ON ***

SIGNATURE:

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : R=50240 WAIVER ON FILE TURNED ON THE CUSTOMER.

JF/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 039170

Account # : 006260070111 Customer Name : FINLEY , JOHN

Address : 11314 GOLF ROUND DR Phone # : (727) 856-2168

Entry Date : 04/17/06 Serv Ord Type : 20 Operator : Comments : CUSTOMER CALLED THE ANSWERING SERVICE DUE TO PLANTING IN YARD AND

WANTING TO KNOW WHERE TO DIG

PAGED OUT

Due Date : 04/14/06 Cust/Comp Resp: CUST

Resolution Dte : 04/14/06

Resolution : R=35280 SPOKE WITH THE CUSTOMER ABOUT PLANT LOCATIONS IN DEPTHS THEY

ARE SATISFIED.

JF/KIM

Subdivision: 00610 Route: 610 Service Order #: 039329

Account # : 006101010714 Customer Name : CALHOUN , VINNY A

Address : 517 RANTOUL LN Phone # : (407) 620-5794

Entry Date : 04/18/06 Serv Ord Type : 14 Operator :

Comments : S/OFF AMT \$30.03

S/OFF FEE \$15.00 TOTAL DUE \$45.03

LOCK OFF AND TAG

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution: R=1270040 LOCKED OFF AND TAGGED

FO/KIM

4/18/06 CONF#103000 PAID BY PHONE. COLLECTED TAG AND TURNED ON. FQ/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 039330

Account # : 006120010570 Customer Name : BEVERLY , GARY

Address : 404 PINE DR Phone # : (407) 322-8906

Entry Date : 04/18/06 Serv Ord Type : 14 Operator

Comments : S/OFF AMT \$29.67

S/OFF FEE \$15.00 TOTAL DUE \$41.67

LOCK OFF AND TAG FOR PMT

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : R=304690 LOCKED OFF AND TAGGED

FQ/KIM

CUSTOMER PAID IN THE OFFICE WAIVER ON FILE. - TURNED ON CUSTOMER.

FO/KIM

Subdivision: 00620 Route: 620 Service Order #: 039531

Account # : 006200010774 Customer Name : JOHNSON , GLORIA

Address : 6108 W LIVINGSTON ST Phone # : (407) 822-0074

Comments : SHUT OFF SERVICE FOR NON PAYMENT

BALANCE DUE \$57.10 S/C 15.00 TOTAL \$72.10

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : SERVICE WAS SHUT OFF FOR NON PAYMENT

MR=1743300

CUSTOMER PAID \$57.00

CONF #103050
BY PHONE
& DID NOT CALL US
SERVICE RESTORED
JP/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 039540

Account # : 006200011005 Customer Name : BARBOSA , PAULO

Address : 6015 W MELBOURNE AVE Phone # : (407) 694-2345

Comments : SHUT OFF SERVICE FOR NON PAYMENT

BALANCE DUE \$33.36 S/C 15.00 TOTAL DUE \$48.36

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : SERVICE WAS SHUT OFF FOR NON PAYMENT

MR=361680

5/9/06 RELOCKED METER WAS TURNED ON

6/6/06 PULLED METER MR=366290 6/7/06 CUSTOMER PAID \$106.24

(\$76.24 + 15.00 CUTOFF CHG + 15.00 CUT LOCK CHG)

WATER TURNED BACK ON NEW METER INSTALLED.

JP/LYN

Subdivision: 00620 Route: 620 Service Order #: 039546

Account # : 006200013035 Customer Name : WILLIAMS , TANYA L

Address : 509 N JOHN ST Phone # : (407) 353-7139

Entry Date : 04/18/06 Serv Ord Type : 14 Operator : 620

Comments : SHUT OFF SERVICE FOR NON PAYMENT

BALANCE DUE \$80.69 S/C 15.00 TOTAL DUE \$95.69

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : SERVICE WAS SHUT OFF FOR NON PAYMENT

MR=1842150

NEW CUSTOMER SIGNED UP

I RECEIVED A LEASE FOR THE NEW CUSTOMER JP/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 039547

Account # : 006200013285 Customer Name : ABEL , ABDONEL

Address : 504 N NOWELL ST Phone # : (407) 578-0584

Comments : SHUT OFF SERVICE FOR NON PAYMENT

BALANCE DUE \$19.65 S/C 15.00 TOTAL \$34.65

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 08/18/06

Resolution : SERVICE WAS SHUT OFF FOR NON PAYMENT

MR=6320

8/18/06 FINALLED ACCOUNT SKIPPED AFTER DISCONNECT.

LYN

Subdivision: 00630 Route: 1 Service Order #: 039570

Account # : 006300302756 Customer Name : MARCELLA , CINDY

Address : 4939 NW 82ND CT Phone # : (352) 402-9777

Entry Date : 04/18/06 Serv Ord Type : 14 Operator :

Comments : PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW

GAVE CONF# 39570

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte : 04/19/06
Resolution : FR=1600050
FC=70,310
JY/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 039590

Account # : 006260011412 Customer Name : POLANCIH , DAVID F

Entry Date : 04/18/06 Serv Ord Type : 22 Operator :

Comments : PLEASE TEMP/OFF FOR SEASONAL CUST, CUST IS AWARE OF T/ON PROCEDURES

AND THE \$15.00 VAC REC FEE

Due Date : 04/24/06 Cust/Comp Resp: CUST

Resolution Dte : 04/24/06

Resolution : RR 286630 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 039783

Account # : 006260070501 Customer Name : HIGHFIELD , WILLIAM

Address : 12205 PUTTER GREEN CT Phone # : (574) 532-2229

Entry Date : 04/19/06 Serv Ord Type : 24 Operator : Comments : THIS ACCOUNT WILL BE ADJUSTED TO REFLEXT START DATE OF SERVICE OF

3/3/06 BASE RATES FOR WATER AND SEWER WILL BE ADJUSTED. FROM 3/13/06 -

3/27/06.

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte: 04/19/06

Resolution : ACCOUNT WILL BE ADJUSTED IN BASE RATE ONLY. NO CONSUMPTIONS WAS BILLED

TO THE CUSTOMER DURING THE BILLING PERIOD OF 3/13/06 -3/27/06. THE ADJUSTMENT WILL REFLECT THIS BILLING PERIOD FOR ALL BASE CHANGES TO

BE ADJUSTED OFF OF THE ACCOUNT. THE SET UP CHANGE WILL REMAIN ON THE ACCOUNT.

WATER ADJ -\$6.88 -(0) GALLONS SEWER ADJ -\$7.53 -(0) GALLONS TOTAL ADJ -\$14.41 KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 039793

Account # : 006260013183 Customer Name : RODGERS , WILLIAM

Address : 11843 BAYONET LN Phone # : (727) 856-1607

Entry Date : 04/19/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 39793

OWNER: DONNAL GILL

7314 INGLESIDE DR PORT RICHEY, FL

Due Date : 05/16/06 Cust/Comp Resp: CUST

Resolution Dte : 05/16/06

Resolution : R=28850 F/C=680

LOCKED OFF AND TAGGED

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 039839

Account # : 006260012292 Customer Name : MAYNARD , CHARLES

Address : 11721 BOYNTON LN Phone # : (607) 844-8466

Entry Date : 04/19/06 Serv Ord Type : 22 Operator

Comments : PLEASE OBTAIN READING AND TEMP TURN OFF FOR SEASONAL CUSTOMER.

GAVE CONF# 39839

CUSTOMER AWARE OF TURN ON POLICY

MAIL WAIVER TO CUSTOMER @ BILLING ADDRESS.

Due Date : 04/20/06 Cust/Comp Resp: CUST

Resolution Dte : 04/20/06

Resolution : R=91500 TURNED OFF AND LOCKED FOR SEASONAL

JF/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00604 Route: 604 Service Order #: 039848

Account # : 006040011681 Customer Name : PEDERSEN , MRS R

Address : 629 LAKE SHORE DR Phone # : (407) 339-1045

Entry Date : 04/19/06 Serv Ord Type : 22 Operator :

Comments : PLEASE OBTAIN READING AND TEMP TURN OFF FOR CUSTOMER SHE HAS A LEAKS

AND NEED WATER OFF UNTIL SHE CAN GET A PLUMBER.

PAGED TO FRED Q

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte : 04/19/06

Resolution : LEAK AFTER METER IN FRONT YARD ON CUSTOMER'S LINE. TURNED OFF UNTIL SHE

CAN GET A PLUMBER TO FIX. I SHOWED HER HOW TO HAVE PLUMBER TO TURN BACK

ON OR TO CALL US TO TURN BACK ON.

READING 359640

FRED/IC

Subdivision: 00602 Route: 602 Service Order #: 039966

Account # : 006020010303 Customer Name : DORSEY , IRMA

Address : 419 TULANE DR Phone # : (407) 405-3635

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 56.72

RECON 15.00 TOTAL DUE 71.72

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 161080 CUSTOMER PAID, TURNED ON

SE/IC

(536) UBRSORESP1 Report Utilities Inc, Billing System
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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 039973

Account # : 006020011079 Customer Name : CUSTODIO , LORI

Address : 360 NOTRE DAME DR Phone # : (407) 595-7613

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 42.99

RECON 15.00 TOTAL DUE 57.99

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 39380 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00602 Route: 602 Service Order #: 039976

Account # : 006020011094 Customer Name : HOLTON , VIOLA

Address : 361 NOTRE DAME DR Phone # : (407) 774-0452

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 77.31

RECON 15.00 TOTAL DUE 92.31

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 1187400 CUSTOMER PAID, TURNED ON

SE/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 039991

Account # : 006020011722 Customer Name : RIVERA , LUIS C

Address : 434 CLEMSON DR Phone # : (321) 228-7963

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 94.30 RECON 15.00

TOTAL DUE 109.30

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 811640 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00602 Route: 602 Service Order #: 039993

Account # : 006020023592 Customer Name : HINDS , CLEMENTINE

Address : 571 CLEMSON DR Phone # : (407) 682-2669

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 60.01

RECON 15.00 TOTAL DUE 75.01

Resolution Dte : 04/18/06

Resolution : READING 214650 CUSTOMER PAID TURNED ON

SE/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 040012

Account # : 006020034076 Customer Name : CLAVIJO , ELOILDA

Address : 541 NOTRE DAME DR Phone # : (407) 782-0943

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 34.31
RECON 15.00

TOTAL DUE 49.31

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 31250 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00602 Route: 602 Service Order #: 040013

Account # : 006020034586 Customer Name : RODRIGUEZ , FRANCISCO J

Address : 558 TULANE DR Phone # : (407) 470-3699

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 49.54

RECON 15.00 TOTAL DUE 64.54

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 551570 CUSTOMER PAID, TURNED ON

SE/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 040018

Account # : 006260011353 Customer Name : MOSHER , RETA H

Entry Date : 04/19/06 Serv Ord Type : 22 Operator :

Comments : PLEASE OBTAIN READING AND TEMP - LOCK OFF FOR SEASONAL CUSTOMER.

GAVE CONF# 40018

MAIL WAIVER TO BILLING ADDRESS.

Due Date : 04/21/06 Cust/Comp Resp: CUST

Resolution Dte : 04/21/06

Resolution : R=163530 LOCKED OFF

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 040056

Account # : 006260021262 Customer Name : DUSHA , GEORGE W

Address : 11608 ASPENWOOD DR Phone # : (727) 857-9890

Entry Date : 04/19/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW CUSTOMER.

GAVE CONF#40056

Due Date : 04/20/06 Cust/Comp Resp: CUST

Resolution Dte : 04/20/06

Resolution : R=420360 LEFT ON FOR NEW

JF/KIM

(536) UBRSORESP1 Report Utilities Inc, Billing System Page 39

Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 040061

Account # : 006260021263 Customer Name : COTNOIR , RENE

Address : 11608 ASPENWOOD DR Phone # : (413) 593-6827

Entry Date : 04/19/06 Serv Ord Type : 22 Operator : Comments : PLEASE OBTAIN READING AND TEMP LOCK OFF FOR SEASONAL CUSTOMER.

CUSTOMER IS AWARE OF TURN ON POLICY.

MAIL WAIVER TO SERVICE ADDRESS.

Due Date : 05/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06

Resolution : R=422530 LOCKED OFF FOR SEASONAL

MAILED WAIVER TO THE CUSTOMER PER THEIR REQUEST.

JA/KIM

Subdivision: 00602 Route: 602 Service Order #: 040065

Account # : 006020040161 Customer Name : GRISSOM , JOHNNIE

Address : 691 COLGATE DR Phone # : (407) 786-1160

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 167.91

RECON 15.00 TOTAL DUE 182.91

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 3764970 CUSTOMER PAID, TURNED ON

SE/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 040075

Account # : 006020040877 Customer Name : ROA , SOLEDAD

Address : 660 STANFORD DR Phone # : ()

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 60.07

RECON 15.00 TOTAL DUE 75.07

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 1481670 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00602 Route: 602 Service Order #: 040076

Account # : 006020041022 Customer Name : NIEVES , DIANA

Address : 631 STANFORD DR Phone # : (407) 830-9777

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 105.50

RECON 15.00 TOTAL DUE 120.50

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : WATCH FOR CUT LOCK.

READING 1125330

SE/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 040079

Account # : 006022010308 Customer Name : AUGUSTE , ESTHER

Address : 143 RONNIE DR Phone # : (407) 331-1083

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 55.01 RECON 15.00 TOTAL DUE 70.01

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 1547160 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00602 Route: 602 Service Order #: 040082

Account # : 006022010875 Customer Name : YOVAISH JR , DARWIN

Address : 154 JAY DR Phone # : (407) 855-3200

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 50.99

RECON 15.00 TOTAL DUE 65.99

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 552810 CUSTOMER PAID, TURNED ON

SE/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 040086

Account # : 006241010104 Customer Name : RODRIGUEZ , GUADALUPE

Address : 753 OAKLANDO DR Phone # : (407) 299-1577

Entry Date : 04/19/06 Serv Ord Type : 14 Operator

Comments : NP AMT 90.18

RECON 15.00

TOTAL DUE 105.18

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 83150 CUSTOMER PAID, TURNED ON

PRESTON/IC

Subdivision: 00624 Route: 624 Service Order #: 040087

Account # : 006241010268 Customer Name : VERRET-ROSA , MARKITA

Address : 707 OAKLANDO DR Phone # : (321) 662-4635

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 43.27

RECON 15.00 TOTAL DUE 58.27

Resolution Dte : 04/18/06

Resolution : READING 458400 CUSTOMER PAID, TURNED ON

PRESTON/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 040089

Account # : 006241011328 Customer Name : BELTRE , JOSE

Address : 695 BARBUDA WAY Phone # : (407) 248-2996

Entry Date : 04/19/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 75.27

RECON 15.00 TOTAL DUE 90.27

Due Date : 04/18/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06

Resolution : READING 1803710 CUSTOMER PAID, TURNED ON

PRESTON/IC

Subdivision: 00626 Route: 1 Service Order #: 040206

Account # : 006260012453 Customer Name : MASINO , THOMAS

Address : 11710 BAYONET LN Phone # : (727) 857-0569

Entry Date : 04/20/06 Serv Ord Type : 22 Operator

Comments : READ AND LOCK

TEMP OFF FOR CUSTOMER

(MAILD WAIVER, AWARE OF POLICY)

Due Date : 10/06/06 Cust/Comp Resp: CUST

Resolution Dte : 10/06/06

Resolution: R=57420 LOCKED OFF FOR SEASONAL CUSTOMER.

MAILED WAIVER TO THE CUSTOMER 5/3/06.

JA/KIM

10/6/06 PLEASE OBTAIN READING AND TURN ON FOR CUSTOMER. (WAIVER RECEIVED THANKS KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 040234

Account # : 006260013321 Customer Name : PIKE , SIDNEY

Address : 11815 BAYONET LN Phone # : ()

Entry Date : 04/20/06 Serv Ord Type : 22 Operator :

Comments : TEMP OFF AND LOCK

(AWARE OF T/ON POLICY)

Due Date : 04/26/06 Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution : R=88570 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00602 Route: 602 Service Order #: 040390

Account # : 006020023073 Customer Name : LOVEGROVE , GARY S

Entry Date : 04/20/06 Serv Ord Type : 21 Operator :

Comments : PLEASE OBTAIN READING AND CHECK FOR LEAKS. CUSTOMER IS CALLING DUE TO

HIGH USAGE. NEW METER WAS INSTALLED IN JAN 2006

PLEASE INFORM THE CUSTOMER OF FINDINGS.

3/2/06 R=7560 4/3/06 R=20250

Due Date : 04/21/06 Cust/Comp Resp: CUST

Resolution Dte : 04/21/06

Resolution : READING 25380 NO LEAKS INDICATED. TAGGED DOOR W/FINDINGS.

JPL/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 040411

Account # : 006300201602 Customer Name : MCINNIS , DEBRA

Address : 4675 NW 80TH CT Phone # : (352) 732-3560

Entry Date : 04/20/06 Serv Ord Type : 14 Operator :

Comments: NP AMT 108.31
RECON 15.00

TOTAL DUE 123.31

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte : 04/19/06

Resolution : CUSTOMER PAID TURNED ON

READING 256030

JY/IC

Subdivision: 00630 Route: 1 Service Order #: 040420

Account # : 006300303160 Customer Name : PLUNKETT , KEVIN

Address : 4275 NW 76TH CT Phone # : (352) 671-4677

Entry Date : 04/20/06 Serv Ord Type : 14 Operator

Comments : NP AMT 27.26

RECON 15.00 TOTAL DUE 42.26

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte : 04/19/06

Resolution : READING 139940 CUSTOMER PAID, TURNED ON

JY/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 040433

Account # : 006020023546 Customer Name : FREEMAN , HELEN

Address : 541 CLEMSON DR Phone # : (407) 772-2305

Entry Date : 04/20/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#1205 4/11/6 \$84.35

BANK SERV FEE 30.00

TOTAL AMNT DUE \$114.35 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RCONNECT FEE

5 DAY LTTR MAILED 4/21

Due Date : 04/28/06 Cust/Comp Resp: CUST

Resolution Dte : 04/28/06

Resolution : CUSTOMER PAID, NOTHING FURTHER

/IC

Subdivision: 00620 Route: 620 Service Order #: 040499

Account # : 006200011899 Customer Name : SEETARAM , MAHENDRA

Address : 6038 W ROBINSON ST Phone # : (407) 298-7704

Entry Date : 04/20/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON FOR NEW

Due Date : 05/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06 Resolution : FR=2729630 FC=130

JPL & PB/LYN

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Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 040557

Account # : 006300302186 Customer Name : DELK , MONIQUE M

Address : 4849 NW 83RD CT Phone # : (352) 732-2910

Entry Date : 04/20/06 Serv Ord Type : 14 Operator

Comments : NP AMT 51.80

RECON 15.00 TOTAL 66.80

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte : 04/19/06

Resolution : READING 965560 CUSTOMER PAID, TURNED ON

JY/IC

Subdivision: 00610 Route: 610 Service Order #: 040662

Account # : 006100020034 Customer Name : KENNEDY , MICHELE J

Address : 545 N COUNTRY CLUB RD Phone # : (407) 302-6018

Entry Date : 04/21/06 Serv Ord Type : 1 Operator

Comments : CUSTOMER'S BILL HIGHER THAN NORMAL

SAYS SHE USES WELL FOR LAWN WATERING PLEASE REREAD METER AND CHECK FOR LEAKS

TAG W/ READ AND FINDINGS

Due Date : 04/24/06 Cust/Comp Resp: CUST

Resolution Dte : 04/24/06 Resolution : R=1819310

NO LEAK AT THE METER CONNECTION. MR KENNEDY STATES DIRTY BROWN WATER.

JH/KIMN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00635 Route: 635 Service Order #: 040821

Account # : 006350000097 Customer Name : GAISUNAS , HEATHER

Address : 7320 NW 44TH LN Phone # : (352) 265-0111

Entry Date : 04/21/06 Serv Ord Type : 14 Operator

Comments : NP AMT 71.73

RECON 15.00 TOTAL 86.73

Due Date : 04/19/06 Cust/Comp Resp: CUST

Resolution Dte : 04/19/06

Resolution : PAID 81.73 (10.00 P/UP CHARGE, NOT S/OFF)

JY/IC

Subdivision: 00637 Route: 637 Service Order #: 040869

Account # : 006370011763 Customer Name : JESSUP , ROBERT G

Address : 255 COLONIAL BLV Phone # : (727) 785-0053

Entry Date : 04/21/06 Serv Ord Type : 10 Operator :

Comments : 3/15/06 466310

4/18/06 490290 HIGH CONS ON MVR

Due Date : 04/20/06 Cust/Comp Resp: CUST

Resolution Dte : 04/20/06

Resolution : READING 492370 LEAK AT METER HERE. TAGGED DOOR

SH/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00629 Route: 629 Service Order #: 040973

Account # : 006290004296 Customer Name : PACIFICA-BALDIN , LINDA

Address : 4551 DARLINGTON RD Phone # : (813) 937-8399

Entry Date : 04/21/06 Serv Ord Type : 20 Operator : 629

Comments : THE OWNER OF THIS RESIDENCE, JACK WILLMAN-PHONE 727-847-5058, IS ASKING

IF SEWER COULD BE AVAILABLE TO HIM.

I KNOW WE DO NOT HAVE SEWER IN THE AREA - BUT CALL HIM TO CONFIRM AND DO

YOU HAVE ANY IDEA IF/WHEN IT MAY BE POSSIBLE? PLEASE FAX THE

RESOLUTION TO OPERATIONS FAX #407-869-6961...THANK YOU VERY MUCHH.LORETT

Due Date : 04/28/06 Cust/Comp Resp: CUST

Resolution Dte : 04/24/06

Resolution : WE DO NOT HAVE SEWERS. CALL HIM AND LET HIM KNOW THIS. ALSO I BELIEVE WE

WILL NEVER HAVE SEWERS IN THERE. STEVE HABERY: LA

Subdivision: 00612 Route: 612 Service Order #: 041000

Account # : 006120011356 Customer Name : ORITT , STELLA

Address : 223 FORREST DR Phone # : (407) 323-6551

Entry Date : 04/21/06 Serv Ord Type : 21 Operator :

Comments : 3/13/06 R=205600

4/12/06 R=257390 H/C ANY LEAKS

Due Date : 04/20/06 Cust/Comp Resp: CUST

Resolution Dte: 04/20/06

Resolution : R=278740 NO LEAKS

KEV/KIM

Utilities Inc. Billing System

Service Order Detail Report

Subdivision: 00626 Route : 1

Service Order # : 041108

Account # : 006260070501 Customer Name : HIGHFIELD . WILLIAM

Address : 12205

PUTTER GREEN CТ Phone #

: (574) 532-2229

Entry Date : 04/24/06

Operator

Serv Ord Type : 22

: PLEASE TEMP/OFF FOR SEASONAL CUST, CUST IS AWARE OF TEMP/OFF PROCEDURES AND THE VAC RATE T/ON FEE AND OF THE WAIVER STATUS

PLEASE T/OFF AND LOCK

: 04/26/06 Due Date

Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution : R=7340 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00612

Route

: 612

Service Order # : 041146

T.

Account # : 006120010423 Customer Name : POLK Address

: 208

FORREST

DR

, CHERYL Phone #

: (407) 687-8025

Entry Date : 04/24/06

Serv Ord Type : 12

Operator

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date

: 04/26/06

Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution : R=30860 SERVICE ON

JH/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 041183

Account # : 006260020954 Customer Name : EHRHARDT , LINDA

Address : 11807 TUPELO DR Phone # : (727) 505-8553

Entry Date : 04/24/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 05/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06 Resolution : R=88010 F/C=10

LEFT ON FOR NEW CUSTOMER

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 041203

Account # : 006260010922 Customer Name : SCOTT , DAVID

Address : 11832 BOYNTON LN Phone # : (727) 267-1043

Entry Date : 04/24/06 Serv Ord Type : 22 Operator :

Comments : PLEASE TEMP - OFF FOR SEASONAL CUST F 5/1/6

LOCK FOR SEASONAL CUST

CUST IS AWARE OF ALL PROCEDURES

Resolution Dte : 05/01/06 Resolution : R=422250

LOCKED OFF FOR SEASONAL

JA/KIM

10/3/06 TURN ON FOR SEASONAL CUSTOMER. CHECK OFFICE FOR WAIVER BEFORE TURNING ON SERVICES.

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 041304

Account # : 006260012383 Customer Name : KOSHEWA , WILLIAM

Address : 11707 BOYNTON LN Phone # : (813) 653-1079

Entry Date : 04/24/06 Serv Ord Type : 22 Operator :

Comments : SEASONAL CUSTOMER TEMP OFF AND LOCK

Due Date : 04/27/06 Cust/Comp Resp: CUST

Resolution Dte : 04/27/06

Resolution : R=145460 LOCKED OFF FOR SEASONAL

KA/KIM

Subdivision: 00637 Route: 637 Service Order #: 041667

Account # : 006370011543 Customer Name : WOJCIK , RONALD

Entry Date : 04/25/06 Serv Ord Type : 13 Operator :

Comments : READ AND TURN ON FOR NEW

*** AM TURN ON ***

SIGNATURE:

Due Date : 04/26/06 Cust/Comp Resp: CUST

Resolution Dte : 04/26/06 Resolution : BR=74860

SH/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 041731

Account # : 006120010601 Customer Name : GRANT , TRINA D

Address : 402 SUNSET DR Phone # : (407) 402-2004

Entry Date : 04/25/06 Serv Ord Type : 12 Operator :

Comments : READ, TURN OFF, LOCK, TAG

Resolution Dte : 05/01/06

Resolution : R=234450 LEFT ON FOR NEW

KC/KIM

Subdivision: 00626 Route: 1 Service Order #: 041747

Account # : 006260011182 Customer Name : LYKINS , ROBERTA

Address : 12026 BOYNTON LN Phone # : (727) 379-9100

Entry Date : 04/25/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW CUSTOMER.

GAVE CONF# 41747

Due Date : 04/28/06 Cust/Comp Resp: CUST

Resolution Dte : 04/28/06 Resolution : R=102150 F/C=30

LEFT ON JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 041780

Account # : 006260010735 Customer Name : KOEPSEL , ALAN A

Address : 12007 BOYNTON LN Phone # : (715) 479-6959

Entry Date : 04/25/06 Serv Ord Type : 22 Operator

Comments : PLEASE OBTAIN READING TEMP LOCK OFF FOR SEASONAL CUSTOMER.

CUSTOMER IS AWARE OF TURN ON POLICY.

GAVE CONF# 41780

Resolution Dte : 05/01/06

Resolution : R=180540 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 041789

Account # : 006260011491 Customer Name : MULHALL , WILLIAM

Address : 11644 BOYNTON LN Phone # : () 856-4911

Entry Date : 04/25/06 Serv Ord Type : 12 Operator :

Comments : OBTAIN FINAL READ LEAVE ON FOR NEW

Due Date : 04/26/06 Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution : R=142740 F/C=580

LEFT ON FOR NEW

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00629 Route: 629 Service Order #: 041876

Account # : 006290000080 Customer Name : PANDA CONSTRUCT ,

Address : 5032 COUGAR LOO Phone # : (727) 815-9621

Entry Date : 04/25/06 Serv Ord Type : 8 Operator : 629 Comments : PLEASE INSTALL A NEW 5/8" WATER TAP ON LOT 7. PROVIDE ALL METER INFO

INCLUDING THE MAKE, READING AND LOCATION OF METER.

PLEASE SEND THE ADDRESS (HOUSE NUMBERS) IF THEY HAVE THIS INFO POSTED. IF UNABLE TO COMPLETE WITHIN 5 WORKING DAYS PLEASE ADVISE. THANKS, LORETT

Due Date : 05/02/06 Cust/Comp Resp: CUST

Resolution Dte : 05/02/06

Resolution : LOT 7 METER INSTALLED. METER #30131977; BADGER 5/8".READING 10.

LOCATION: LEFT BY ROAD SIDE. ??:LA

05/15/06 - NO HOUSE NUMBER, YET, FOR LOT 7. SH:LA

Subdivision: 00602 Route: 602 Service Order #: 041993

Account # : 006022010069 Customer Name : VARGAS , ADA M

Address : 202 GERRY DR Phone # : (321) 202-7552

Entry Date : 04/25/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#3082 4/16/6 \$50.00 (ACCOUNT CLOSED)

BANK SERV FEE 30.00

TOTAL AMNT DUE \$80.00 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 4/26

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : CUSTOMER PAID NSF. NOTHING FURTHER

/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 042158

Account # : 006260070491 Customer Name : WHITE , WILLIAM

Address : 12209 PUTTER GREEN CT Phone # : (727) 843-0620

Entry Date : 04/25/06 Serv Ord Type : 22 Operator

Comments : TEMP T/OFF AND LOCK CUST IS AWAY
CUST IS AWARE OF S/C FOR TURN ON

MAIL WAIVER TO CANADA ADDRESS FOR TURN ON

Due Date : 04/26/06 Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution : R=9810 LOCKED OFF AND TAGGED

JA/KIM

5/3/06 MAILED WAIVER TO THE CUSTOMER.

KIM

Subdivision: 00626 Route: 1 Service Order #: 042448

Account # : 006260010773 Customer Name : SHUTT , BOB

Address : 12011 BOYNTON LN Phone # : (727) 379-9537

Entry Date : 04/26/06 Serv Ord Type : 29 Operator

Comments : PER CUST STATED BROWN WTR PLEASE SEE WHAT CAN BE DONE

THANKS

Due Date : 04/26/06 Cust/Comp Resp: CUST

Resolution Dte : 04/26/06

Resolution: R=319230 NO ANSWER FROM CUSTOMER @ DOOR.

WATER CLEARED AT OUTSIDE SPIGOT

TAGGED DOOR WITH FINDINGS

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00623 Route: 623 Service Order #: 042495

Account # : 006233010977 Customer Name : CATES , BILLY

Address : 532 NORTHWESTERN AVE Phone # : (407) 291-6187

Entry Date : 04/26/06 Serv Ord Type : 25 Operator :

Comments : DEQL AMT OF BILL \$1774.33-CUSTOMER EXTENSION IS TO PAY BY THE END OF

PAYMENT TO MAKE \$ 100.00 EACH MONTH \$100 & CURRENT BILL BY ITS DUE BALANCE DELO AMT; \$1674.33 DATE-(PLAN DUE DATE IS; 10/31/07) TO AVOID

INTERRUPTION OF SERVICE & \$15.00 RECONNECT FEE

SIGNAUTRE;

Due Date : 05/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06

Resolution : ACCOUNT WILL BE MONITORED FOR PYTS AS PROMISED BY CUST

Subdivision: 00635 Route: 635 Service Order #: 042525

Account # : 006350001346 Customer Name : KEOGH , TERRI A

Address : 7311 NW 44TH LN Phone # : (516) 656-3100

Entry Date : 04/26/06 Serv Ord Type : 13 Operator : GH

Comments : READ AND TURN ON FOR NEW

FAXED WAIVER TO 516-656-9348

Due Date : 04/27/06 Cust/Comp Resp: CUST

Resolution Dte : 04/27/06 Resolution : MR=384640

TURNED ON SERVICE JY/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 042626

Account # : 006120010424 Customer Name : REIGLE , LISA

Address : 208 FORREST DR Phone # : (407) 221-5555

Entry Date : 04/26/06 Serv Ord Type : 13 Operator

Comments : READ-TURNON-WAIVER RECEIEVED***AM***:-)

Due Date : 04/27/06 Cust/Comp Resp: CUST

Resolution Dte : 04/27/06

Resolution : R=30860 TURNED ON FOR CUSTOMER.

JH/KIM

Subdivision: 00626 Route: 1 Service Order #: 043173

Account # : 006260011723 Customer Name : COLLINS , DOMINIC

Entry Date : 04/27/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING AND LEAVE ON FOR NEW CUSTOMER.

GAVE CONF# 43173

Due Date : 05/02/06 Cust/Comp Resp: CUST

Resolution Dte: 05/02/06 Resolution: R=49620 F/C= 40

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00630 Route: 1 Service Order #: 043437

Account # : 006300303361 Customer Name : MORGAN , RUSSELL

Address : 5327 NW 76TH CT Phone # : (352) 795-2999

Entry Date : 04/28/06 Serv Ord Type : 1 Operator :

Comments : PER CUST REQ REC'V EXTREMELY HIGH BILL, PLEASE CK FOR ALL TYPES OF LEAKS

AND MTR ACCURACY, CUST WAS BILL FOR 85,640 GAL ON 3/31/6 BILLING

PRIOR READ WAS 3/2/06 R=208960 3/31/6 R=294600 IF MTR WAS MISREAD THERE

BE AN ADJUSTMENT, THANKS PLEASE RE-READ

Due Date : 05/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06

Resolution : READING 394540 NO LEAKS CURRENTLY REGISTERING. READING APPEAR CORRECT.

CUSTOMER HAS IRRIGATION SYSTEM AND A SWIMMING POOL. NOTE: FRONT LOWER

ELEVATION) SWALE HAS STANDING WATER. MAYBE OVER IRRIGATING.

DA/IC

Subdivision: 00620 Route: 620 Service Order #: 043456

Account # : 006200012402 Customer Name : DUGAN , CHERYL

Address : 511 KIRK AVE Phone # : (423) 754-4142

Entry Date : 04/28/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, LEAVE ON FOR NEW

Resolution Dte : 05/01/06 Resolution : FR=2498850

FC = 410

JPL & PB/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 043502

Account # : 006141010764 Customer Name : COOPER , MARY E

Address : 2979 TRUMAN ST Phone # : (407) 330-6550

Entry Date : 04/28/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#322 4/18/06 \$54.09 BANK SERV FEE 30.00

TOTAL AMNT DUE \$84.09 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 5/1

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/09/06

Resolution : 5/9/06 CUSTOMER PAID NSF AMOUNT DUE. NO ADDITIONAL ACTION REQUIRED.

EC

Subdivision: 00626 Route: 2 Service Order #: 043508

Account # : 006260024351 Customer Name : CRUZ , FERNANDO

Address : 12011 LOBLOLLY PINE DR Phone # : (727) 857-1368

Entry Date : 04/28/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#2743 4/19/06 \$40.71

BANK SERV FEE 25.00

TOTAL AMNT DUE \$65.71 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

4 DAY LTTR MAILED 5/1

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/08/06

Resolution : 5/9/06 CUSTOMER PAID NO FURTHER ACTIONS TO BE TAKEN ON THIS ACCOUNT.

KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602

Route : 602 Service Order # : 043512

Account #

: 006020040701 Customer Name : ST JOHN

. JENNIFER

Address

: 661

LASALLE

DR

Phone # Operator : (407) 869-1944

Entry Date : 04/28/06 Comments

Serv Ord Type : 20

: NSF CHK#3066 4/18/6 \$39.96

BANK SERV FEE

25.00

TOTAL AMNT DUE

\$64.96 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 5/1

Due Date

: 05/08/06

Cust/Comp Resp: CUST

Resolution Dte : 05/08/06

Resolution : CUSTOMER NOT PAID, TURNED OFF AND LOCKED

/IC

Subdivision: 00602

Route

: 602

DR

Service Order # : 043533

Address

: 599

Account # : 006020034502 Customer Name : ABREU TULANE

, PABLO

Α Phone # : (407) 862-4742

:

Entry Date : 04/28/06

Serv Ord Type : 10

Operator

Comments

: RE-READ PER CUSTOMER,

4/03/06 READ-49130 3/02/06 READ-4950

TAG DOOR WITH FINDINGS.

THANK YOU!

Due Date

: 05/01/06

Cust/Comp Resp: CUST

Resolution Dte : 05/01/06

Resolution : READING 3540700 METER # IS 95351120

METER IS OK. SPOKE W/CUSTOMER. HE WILL PAY BILL

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Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 043551

Account # : 006140011611 Customer Name : DOVE , R F

Address : 303 SATSUMA DR Phone # : ()

Entry Date : 04/28/06 Serv Ord Type : 01 Operator :

Comments : PLEASE CK FOR LEAK CUST CALLED SAID HER BILL IS HIGH PLEASE INFORM CUST

OF FINDINGS

Due Date : 05/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06

Resolution : 5/1/06 READ 461740 EVERYTHING LOOKS FINE. INFORMED CUSTOMER

KC/EC

Subdivision: 00602 Route: 602 Service Order #: 043555

Account # : 006020034492 Customer Name : RODRIGUEZ , CARLOS

Address : 593 TULANE DR Phone # : (407) 862-0889

Entry Date : 04/28/06 Serv Ord Type : 1 Operator :

Comments : PER CUST WANT A RR ON HER MOST RECENT BIL CALLED JEFF TO CALL CUST

@407-862-0889 I SPOKE W/CUST AND TOLD HER THAT JP CAME BACK W/RESULT INDICATING NO LEAKS ON 4/20/06 RE-READ, PER JP WILL BE GOING OUT TO

CUST TO DISCUSS HER WTR BILL ISSUE

Due Date : 04/28/06 Cust/Comp Resp: CUST

Resolution Dte : 04/28/06

Resolution : SPOKE W/CUSTOMER. CONSUMPTION IS WAY UP. SHE STATES ONLY IRRIGATING

TWICE A WEEK. WE WILL DO A METER TEST NEXT WEEK. NO LEAKS INDICATED

METER APPEARS TO BE OK.

READING 3126680

JP/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 043817

Account # : 006260020312 Customer Name : MENTZ , WARREN

Address : 11711 ALDERWOOD DR Phone # : (727) 379-9061

Entry Date : 05/01/06 Serv Ord Type : 17 Operator :

Comments : LUKE BROTHER MOWING CONTRACTOR IS LEAK AT METER -PLEASE CHECK AND

INFORM ARBORWOOD ASSOCIATION @ 727-856-5286 (JOANN)

PAGED TO JACK

Resolution Dte : 05/01/06

Resolution : R=186550 LEAK BEFORE METER (REPAIRED)

JA/KIM

Subdivision: 00614 Route: 614 Service Order #: 043869

Account # : 006141010213 Customer Name : BOSTIC , SHARON J

Address : 3032 TRUMAN BLV Phone # : (407) 323-6500

Entry Date : 05/01/06 Serv Ord Type : 18 Operator : SAN

Comments : TAG RESIDENCE TO CALL EITHER KIM OR KAREN S "URGENT"

Due Date : 05/02/06 Cust/Comp Resp: CUST

Resolution Dte : 05/02/06

Resolution: R=3083670 TAGGED TO CALL OFFICE.

KEV/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 044011

Account # : 006200010641 Customer Name : LOPEZ , HAROLD S

Address : 6213 W LIVINGSTON ST Phone # : (407) 445-8210

Entry Date : 05/01/06 Serv Ord Type : 12 Operator

Comments : TAKE FINAL READING. TURN OFF AND LOCK

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06 Resolution : FR=359220

FC=5980 PB/LYN

Subdivision: 00602 Route: 602 Service Order #: 044279

Account # : 006020023788 Customer Name : RODRIGUEZ , LEONARDO

Address : 525 FORDHAM AVE Phone # : (321) 422-8214

Entry Date : 05/02/06 Serv Ord Type : 20 Operator : 602

Comments : THIS CUSTOMER WANTS INFORMATION ON AN IRRIGATION METER. PLEASE SEE IF
ANOTHER METER IS POSSIBLE FOR HIS AREA. I AM ATTACHING A COPY OF HIS

USAGE. I HAVE NOT SPOKEN WITH CUSTOMER REGARDING CHARGES, ETC. AS I WAS

OUT WHEN HE CAME IN. HIS PHONE NUMBER IS: 321-422-8214. THANKS FROM

LORETTA

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/02/06

Resolution : THE DUE DATE SHOULD BE 05/08/06.LA

05/19/06 - THE MAIN ON FORDHAM DOES NOT HAVE THE CAPABILITY TO HANDLE ANOTHER METER. CHECKED THIS LAST WEEK AND HUNG A TAG. JEFF PINDER:LA

I DID NOT RECEIVE THIS RESOLUTION UNTIL HE BROUGHT IT IN ON THE MORNING OF 05/22/06. LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00630 Route: 1 Service Order #: 044372

Account # : 006300303480 Customer Name : HERITAGE CUSTOM ,

Address : 4979 NW 82ND CT Phone # : (352) 854-1233

Entry Date : 05/02/06 Sery Ord Type : 8 Operator :

Comments : TAP APPLICATION REC'D 5/1/06- PLEASE INSTALL NEW 1" METER ON LOT 4, BLK 8

AT GOLDEN HILLS TURF & COUNTRY CLUB. ADVISE OFFICE IF UNABLE TO COMPLETE

BY 5/9/06. PROVIDE ALL METER INFO

THANK YOU.

Due Date : 05/09/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : INSTALLED 1" BADGER MODEL 70 ON LOT 4

SN#29747107 READ-10

ML-RIGHT LINE

JY/ANN

Subdivision: 00626 Route: 1 Service Order #: 044454

Account # : 006260080550 Customer Name : McCAR HOMES

Address : 11216 GODWIT CT Phone # : (813) 930-0908

Entry Date : 05/02/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL METER INFO INCLUDING THE MAKE AND LOCATION FOR NEW

WATER TAP FOR LOT 55 IN PARCEL 3 - B.

OF COURSE, THIS IS A 5/8".

ADVISE IF YOU CAN NOT COMPLETE THIS WITHIN THE FIVE WORKING DAYS.

THANKS, LORETTA

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : METER #33072745; READING 10. JACK:LA THE MAKE AND LOCATION OF METER

WAS NOT NOTED ON THE RESOLUTION. LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 044467

Account # : 006260080050 Customer Name : COSTA HOMES INC ,

Address : 11304 MOLLYMAWK CT Phone # : (727) 842-2329

Entry Date : 05/02/06 Serv Ord Type : 8 Operator : 626

Comments : PLEASE PROVIDE ALL METER INFO INCLUDING THE MAKE AND LOCATION FOR A NEW

5/8" WATER TAP FOR LOT 5 IN PARCEL 3 - B.

ADVISE IF YOU WILL BE UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : METER #33072747; READING 10. JACK:LA THE MAKE AND THE LOCATION OF METER

WAS NOT NOTED. LA

Subdivision: 00626 Route: 1 Service Order #: 044473

Account # : 006260080730 Customer Name : COSTA HOMES INC ,

Entry Date : 05/02/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL METER INFO FOR NEW 5/8" WAS TAP FOR LOT 73 IN

PARCEL 3 - B. INCLUDE THE LOCATION AND MAKE OF METER.

ADVISE ME IF YOU WILL NOT BE ABLE TO COMPLETE WITHIN FIVE

WORKING DAYS. LORETTA

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : METER #33072743; READING 10. JACK:LA THE LOCATION AND THE MAKE OF THE

METER WAS NOT NOTED ON THE RESOLUTION. LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 044483

Account # : 006260080740 Customer Name : COSTA HOMES INC .

Address : 11212 PARADISE POINT WAY Phone # : (727) 842-2329

Entry Date : 05/02/06 Serv Ord Type : 8 Operator : 626

Comments : PLEASE PROVIDE ALL INFO FOR A NEW 5/8" METER TAP FOR LOT 74 IN

PARCEL 3 - B.

INCLUDE THE LOCATION OF METER ALSO. AND PLEASE ADVISE IF UNABLE TO

COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : METER #33072744; READING 10. JACK:LA THE MAKE AND THE LOCATION OF THIS

METER WAS NOT NOTED ON THE RESOLUTION. LA

Subdivision: 00626 Route: 1 Service Order #: 044484

Account # : 006260081460 Customer Name : COSTA HOMES INC ,

Address : 11351 MERGANSER WAY Phone # : (727) 842-2329

Entry Date : 05/02/06 Serv Ord Type : 8 Operator : 626 Comments : PROVIDE ALL THE INFO FOR A NEW 5/8" WATER TAP ON LOT 146, PARCEL 3 - B.

PLEASE INCLUDE THE MAKE AND LOCATION OF THIS METER.

ADVISE IF UNABLE TO

COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : METER #33072746; READING 10. JACK:LA THE LOCATION AND THE MAKE OF THE

METER WAS NOT NOTED ON THE RESOLUTION. LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 044693

Account # : 006140011357 Customer Name : KLAVUHN JR , PETER M

Address : 304 TEMPLE DR Phone # : (407) 330-3540

Entry Date : 05/03/06 Serv Ord Type : 20 Operator

Comments : S/OFF AMT \$25.53

S/OFF FEE \$15.00 TOTAL DUE \$40.53

PLEASE LOCK OFF AND TAG FOR PMT

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : CUSTOMER PAID BEFORE CUT

IN FIELD FQ/KIM

Subdivision: 00614 Route: 614 Service Order #: 044694

Account # : 006140011501 Customer Name : PRONKO , PETER

Address : 409 SATSUMA DR Phone # : (407) 493-0368

Entry Date : 05/03/06 Serv Ord Type : 14 Operator :

Comments : S/OFF AMT \$73.00

S/OFF FEE \$15.00 TOTAL DUE \$88.00

LOCK OFF AND TAG FOR PMT

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : R=225460 LOCKED OFF AND TAGGED

FQ/KIM

5/4/06 RECEIVED PMT BY MAIL ON 5/3/06 NO WAIVER ON FILE THIS WAS AFTER SERVICE HAS BEEN INTERRUPTED, CUSTOMER SIGNED WAIVER AND TURNED ON CUSTOMER.
FQ/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 044771

Account # : 006120010570 Customer Name : BEVERLY , GARY

Address : 404 PINE DR Phone # : (407) 322-8906

Entry Date : 05/03/06 Serv Ord Type : 14 Operator

Comments : S/OFF AMT \$44.32

S/OFF FEE \$15.00 TOTAL DUE \$59.32

LOCK OFF AND TAG FOR PMT

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : R=320270 LOCKED OFF AND TAGGED

FQ/KIM

5/4/06 CUSTOMER PAID IN THE OFFICE WAIVER ALSO SIGNED. PAGED FOR TURN ON

SERVICE WAS RESTORED.

FQ/KIM

Subdivision: 00612 Route: 612 Service Order #: 044772

Account # : 006120011041 Customer Name : SALAMON , MARIA

Address : 200 FORREST DR Phone # : (407) 321-2540

Entry Date : 05/03/06 Serv Ord Type : 14 Operator :

Comments : S/OFF AMT \$16.08

S/OFF FEE \$15.00 TOTAL DUE \$31.08

LOCK OFF AND TAG FOR PMT

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : R=592080 LOCKED OFF AND TAGGED FOR PMT

FO/KIM

5/3/06 CONF#45036 \$16.08 CUSTOMER PD COLLECT TAG AND TURN ON. PAGED TO FRED. - RESTORED SERVICES. FQ/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 044773

Account # : 006120011300 Customer Name : O'CONNOR , EUGENE

Address : 223 HOMEWOOD DR Phone # : (407) 831-6190

Entry Date : 05/03/06 Serv Ord Type : 14 Operator

Comments : S/OFF AMT \$14.80

S/OFF FEE \$15.00 TOTAL DUE \$29.80

LOCK OFF AND TAG FOR PMT

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : R=1593660 LOCKED OFF AND TAGGED

FQ/KIM

5/3/06 CUSTOMER PAID IN THE OFFICE. WAIVER FILED - PAGED TO TURN ON.

FW/KIM

Subdivision: 00612 Route: 612 Service Order #: 044795

Account # : 006120022092 Customer Name : KELLY , DEBRA

Address : 200 VINEWOOD DR Phone # : (407) 417-1515

Entry Date : 05/03/06 Serv Ord Type : 14 Operator :

Comments : S/OFF AMT \$18.66

S/OFF FEE \$15.00 TOTAL DUE \$34.66

LOCK OFF AND TAG FOR PMT

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution: R=161890 LOCKED OFF AND TAGGED

FQ/KIM

5/3/06 CONF#110335 P/UP PMT AND TURN ON CUSTOMER. PAGED TO FRED FOR TURN ON. RESTORED. FQ/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 044808

Account # : 006140011547 Customer Name : CAPKO , LISA

Address : 406 TEMPLE DR Phone # : (407) 322-4346

Entry Date : 05/03/06 Serv Ord Type : 20 Operator :

Comments : S/OFF AMT \$172.11 S/OFF FEE \$ 15.00

S/OFF FEE \$ 15.00 TOTAL DUE \$187.11

LOCK OFF AND TAG FOR PMT.

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : CUSTOMER PAID BEFORE CUT. IN FIELD

FQ/KIM

5/3/06 READ 4503740 ACCOUNT WAS CHARGED \$10.00 FIELD COL. (EC)

Subdivision: 00604 Route: 604 Service Order #: 044841

Account # : 006040022092 Customer Name : ROSA , LUZ

Address : 1200 ORANOLE RD Phone # : (321) 363-7355

Entry Date : 05/03/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 39.60

RECONN 15.00 TOTAL DUE 54.60

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : CUSTOMER PAID, TURNED ON

KC/IC

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Address

Utilities Inc, Billing System

Service Order Detail Report

Phone #

Subdivision: 00626 Route : 2 Service Order # : 044946

: (727) 856-7046

Account # : 006260021051 Customer Name : GRASSO

, JOSEPH : 11820 LOBLOLLY PINE

Entry Date : 05/03/06 Serv Ord Type : 26 Operator

Comments : MAIN BREAK AT STREET

PAGED TO JACK A; 12:45PM

Due Date : 05/03/06 Cust/Comp Resp: CUST

Resolution Dte : 05/03/06

Resolution : R=2660 LEAK BEFORE METER REPAIRED

JA/KIM

DR

Subdivision: 00618 Route : 618 Service Order # : 044991

Account # : 006181011094 Customer Name : RODRIGUEZ , GABRIELA

Address : 9430 SOMBRERO AVE Phone # : (407) 592-6822

Entry Date : 05/03/06 Serv Ord Type : 20 Operator

: PLEASE CHECK THE AREA FOR LEAKS AND ADVISE WITH THE FINDINGS BY TAGGING

THE DOOR. USEAGE IS VERY HIGH ON THIS LAST BILL. I AM ATTACHING A COPY

TO COMP.

Due Date : 05/05/06 Cust/Comp Resp: CUST

Resolution Dte : 05/04/06

Resolution : READING TODAY 710980/ NO LEAKS, HUNG TAG AND WATER SERVICE WAS ALREADY

ON. PB:LA

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045014

Account # : 006260011491 Customer Name : MULHALL , WILLIAM

Address : 11644 BOYNTON LN Phone # : () 856-4911

Entry Date : 05/03/06 Serv Ord Type : 20 Operator :

Comments: NSF AUTODRAFT 5/1/6 \$18.71 (ACCNT FROZEN)

BANK SERV FEE 25.00

TOTAL AMNT DUE \$43.71 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 5/4

Resolution Dte : 05/11/06

Resolution : 4/26/06 THIS ACCOUNT HAS BEEN FINALLED

WILL GO TO COLLECTIONS IF UNPAID.

KIM

Subdivision: 00626 Route: 1 Service Order #: 045116

Account # : 006260012852 Customer Name : EDWARDS , VINCENT A

Address : 11906 BAYONET LN Phone # : (727) 856-8906

Entry Date : 05/03/06 Serv Ord Type : 29 Operator :

Comments : PLEASE CK WTR FOR CUST STATED CLOUDY WTER AND CUST WOULD LIKE TO BE

PRESENT APPOINTMENT W/CUST FOR 5/5/06 ***AM APPT... THANKS

CALL CUT W/ETA

Due Date : 05/05/06 Cust/Comp Resp: CUST

Resolution Dte : 05/05/06 Resolution : R=264960

FLUSH HYDRANTS ALL CLEAR. SPOKE WITH CUSTOMER ALL OKAY

JA/KIM

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045120

Account # : 006260012645 Customer Name : PATTERSON , BOBBY

Address : 11804 BAYONET LN Phone # : (727) 856-0109

Entry Date : 05/03/06 Serv Ord Type : 29 Operator : Comments : CUSTOMER CALLED AND SAID WATER WAS CLOUDY AND MILKY LOOKING.

PAGED JACK A.

Resolution Dte : 05/03/06 Resolution : R=217990

TALKED TO THE CUSTOMER - FLUSHED HYDRANTS.

CUSTOMER OKAY.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 045192

Account # : 006260021611 Customer Name : WALSH , CARROL

Address : 11537 ROSE TREE DR Phone # : (813) 856-0224

Entry Date : 05/04/06 Serv Ord Type : 2 Operator :

Comments : MR. CALLED DUE TO LEAK AT METER.

CHECK FOR LEAK AND REPAIR AS NECESSARY

Due Date : 05/05/06 Cust/Comp Resp: CUST

Resolution Dte : 05/05/06

Resolution : R=133600 REPAIRED LEAK BEFORE THE METER CHANGED OUT METER DUE TO

DIRT GETTING IN METER WHEN LEAK WAS FIXED.

INSTALLED NEW METER #33072748 R=10 OLD METER #18759870 R=133600 CONS ON OLD METER OF 1400 GALLONS WILL BE BILLED TO THE CUSTOMER ON NEXT BILL.

METER LOCATION: RIGHT FRONT.

JA/KIM

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045198

Account # : 006260010022 Customer Name : ONEILL , MARY

Address : 11926 CARISSA LN Phone # : (813) 856-6331

Entry Date : 05/04/06 Serv Ord Type : 29 Operator

Comments : PER CUST CALLED SAID HER WTR IS MILKY FOR ABOUT 24 HOURS CUST IS HOME

TILL ABOUT 12:00 NOON SEE WHAT CAN BE DONE

Due Date : 05/04/06 Cust/Comp Resp: CUST

Resolution Dte : 05/01/06

Resolution : R=4963 ALL HYDRANTS ALL CLEAR

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 045209

Account # : 006260011805 Customer Name : PALADINO , ANNE M

Address : 11724 CARISSA LN Phone # : (727) 857-1928

Entry Date : 05/04/06 Serv Ord Type : 29 Operator

Comments : CLOUDY WATER

PAGED TO JACK A-HE SAID HE WILL FLUSH HYDRANT

Due Date : 05/04/06 Cust/Comp Resp: CUST

Resolution Dte : 05/04/06

Resolution : R=96260 FLUSHED HYDRANT ALL CLEAR

JA/KIM

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045210

Account # : 006260010052 Customer Name : BRINDISE MRS , WALLACE

Address : 11924 CARISSA LN Phone # : (813) 856-5482

Entry Date : 05/04/06 Serv Ord Type : 29 Operator

Comments : PER CUST CALLED SAID HER WTR IS MILKY FOR ABOUT 24 HOURS, THIS CUST IS

ALSO HOME SEE WHAT CAN BE DONE

PGED TO SHX

Due Date : 05/04/06 Cust/Comp Resp: CUST

Resolution Dte : 05/04/06

Resolution : R=148670 FLUSHED HYDRANT

ALL CLEAR JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 045247

Account # : 006260080120 Customer Name : McCAR HOMES

Address : 11032 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL METER INFO FOR A NEW 5/8" WATER TAP ON LOT 12 IN

PHASE 3 - B.

INCLUDE THE LOCATION AND THE MAKE OF THE METER.'

ADVISE US IF YOU WILL

BE UNABLE TO COMPLETE THIS WITHIN FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/11/06

Resolution : METER #33072703. READING 10. LOCATION: LEFT FRONT. JA:LA

MAKE OF METER WAS NOT NOTED.LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045267

Account # : 006260080180 Customer Name : McCAR HOMES ,

Address : 11106 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL METER INFO FOR A NEW 5/8" WATER TAP ON LOT 18 IN

PHASE 3-B.

INCLUDE THE LOCATION AND MAKE OF THE METER ADVISE US IF YOU WILL BE UNABLE TO COMPLETE THIS WITHIN

FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/11/06

Resolution : METER #33072701, READING 10. LOCATION: RIGHT FRONT. JA:LA THE MAKE

OF METER WAS NOT NOTED. LA

Subdivision: 00626 Route: 1 Service Order #: 045278

Account # : 006260080190 Customer Name : McCAR HOMES

Address : 11110 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL METER INFO FOR A NEW 5/8" WATER TAP ON LOT 19 IN

PHASE 3 - B.

INCLUDE THE LOCATION AND THE MAKE OF THE METER ADVISE US IF YOU WILL BE UNABLE TO COMPLETE THIS WITHIN

FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/10/06

Resolution : READING 10 GALLONS; METER #33072820 A BADGER. LOCATION: FRONT LEFT.JA:LA

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045284

Account # : 006260010844 Customer Name : FLORIO , ARNOLD

Address : 11824 BOYNTON LN Phone # : (727) 856-4559

Entry Date : 05/04/06 Serv Ord Type : 29 Operator

Comments : CUSTOMER'S IS VERY CLOUDY AND MILKY IN COLOR.

PAGED JACK

Due Date : 05/04/06 Cust/Comp Resp: CUST

Resolution Dte : 05/04/06

Resolution : R=249270 FLUSHED HYDRANTS ALL CLEAR

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 045296

Account # : 006260080430 Customer Name : McCAR HOMES

Address : 11145 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626 Comments : PROVIDE ALL METER INFO FOR NEW 5/8" WATER TAP ON LOT 43, PARCEL 3-B.

INCLUDE THE LOCATION AND THE MAKE OF THIS METER, PLEASE

ADVISE US

IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/10/06

Resolution : METER #33072818, MAKE IS A BADGER WITH A READING OF 10. LOCATION:

RIGHT FRONT. JA:LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045299

Account # : 006260080440 Customer Name : McCAR HOMES

Address : 11139 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO INCLUDING THE LOCATION AND MAKE OF

METER FOR A NEW 5/8" WATER TAP ON LOT 44 IN PHASE 3-B.

ADVISE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Resolution Dte : 05/10/06

Resolution : BADGER METER #33072819; READING 10. LOCATION: LEFT FRONT.JA:LA

Subdivision: 00626 Route: 1 Service Order #: 045303

Account # : 006260080660 Customer Name : McCAR HOMES

Address: 11205 PARADISE POINTE WAY Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626

Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP FOR LOT 66

IN PHASE 3-B.

ADVISE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

ALSO, INCLUDE THE

LOCATION AND THE MAKE OF THE METER.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/10/06

Resolution : BADGER METER #33072816; READING 10. LOCATION: LEFT FRONT. JA:LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045308

Account # : 006260080670 Customer Name : McCAR HOMES

Address : 11201 PARADISE POINTE WAY Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626

Comments : PLEASE INSTALL A NEW 5/8" WATER TAP ON LOT 67 IN PARCEL 3 - B.

PROVIDE ALL THE METER INFO - INCLUDING THE LOCATION OF THE METER AND

THE MAKE OF THIS METER.

ADVISE IF

UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/10/06

Resolution : BADGER METER NUMBER 33072815, READING 10. LOCATION: RIGHT FRONT.JA:LA

Subdivision: 00626 Route: 1 Service Order #: 045313

Account # : 006260080840 Customer Name : McCAR HOMES

Address: 11053 PARADISE POINTE WAY Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP ON LOT 84

IN PHASE 3-B.

INCLUDE THE LOCATION OF THE METER AND THE MAKE

ADIVSE US

IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/10/06

Resolution : BADGER METER #33072817, READING 10. LOCATION: WAS NOT NOTED ON THE

RESOLUTION. JA:LA

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045464

Account # : 006260080150 Customer Name : McCAR HOMES

Address : 11050 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 05/04/06 Serv Ord Type : 8 Operator : 626

Comments : PLEASE INSTALL A NEW 5/8" WATER TAP ON LOT 15 IN PARCEL 3 - B.

PROVIDE ALL THE METER INFO, TO INCLUDE THE LOCATION AND THE MAKE OF THE

METER.

ADVISE US IF WE WILL NOT

BE ABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/11/06

Resolution : METER NUMBER IS 33072702, READING 10. LOCATION: LEFT FRONT.JA:LA

THE MAKE OF METER WAS NOT NOTED. LA

Subdivision: 00626 Route: 2 Service Order #: 045476

Account # : 006260021472 Customer Name : MOUNTZ , JAMES J

Address : 11618 WHITE ASH DR Phone # : (727) 856-9633

Entry Date : 05/04/06 Serv Ord Type : 17 Operator :

Comments : PLEASE OBTAIN READING AND CHECK FOR LEAK ON OURSIDE OF METER IN BOX.

INFORM CUSTOMER OF FINDINGS.

JACK AWARE

Due Date : 05/05/06 Cust/Comp Resp: CUST

Resolution Dte : 05/05/06

Resolution : R=64910 LEAK AFTER THE METER, WILL NEED TO ADJUST

REPAIRED.

JA/KIM

5/5/06 WILL REVIEW ACCOUNT IF ADJUSTMENT IS NEEDED USAGE IS NOT OVER THE CUSTOMER'S AVERAGE FOR CURRENT BILLING GOING OUT.

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 045478

Account # : 006260023762 Customer Name : STERRITT , GERALD

Address : 11532 HOLLY ANN DR Phone # : (727) 856-9055

Entry Date : 05/04/06 Serv Ord Type : 17 Operator :

Comments : 4/26/06 CUSTOMER CALLED THE ANSWERING SERVICE AT APPROX. 9:02PM DUE

TO OPEN VALVE LEAKING WATER SINCE A.M.

PAGED TO ONCALL PLEASE RESOLVE

Due Date : 05/05/06 Cust/Comp Resp: CUST

Resolution Dte : 05/05/06

Resolution : OPERATOR SHUT DOWN BLOW OFF.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 045643

Account # : 006260070461 Customer Name : CIOFU , VASILE

Address : 12200 PUTTER GREEN CT Phone # : (727) 856-8772

Entry Date : 05/05/06 Serv Ord Type : 20 Operator :

Comments : READ-TEMP TURN OFF-LOCK****VACATION***

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/12/06

Resolution : CUSTOMER CALLED ON 5/11/06 TO CANCEL TEMP OFF. CUSTOMER WILL CALL BACK

AT AN LATER DATE.

KIM

(536) UBRSORESP1 Report Page 83

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 045692

Account # : 006260012822 Customer Name : SENNOTT , FRANK

Address : 11840 BAYONET LN Phone # : (310) 397-9775

Entry Date : 05/05/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 05/08/06 Cust/Comp Resp: CUST

Resolution Dte: 05/08/06

Resolution : R=83030 LOCKED OFF AND TAGGED

F/C= 1110 SH/KIM

Subdivision: 00612 Route: 612 Service Order #: 045701

Account # : 006120022482 Customer Name : ROBINSON , ROBERT

Address : 216 SUNSET DR Phone # : (407) 323-8668

Entry Date : 05/05/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF # 45701

Due Date : 05/15/06 Cust/Comp Resp: CUST

Resolution Dte : 05/15/06

Resolution : R=1422070 F/C= 7740

LOCKED OFF AND TAGGED

JH/KIM

(536) UBRSORESP1 Report Page 84 Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 045812

Account # : 006300303490 Customer Name : TRIPLE CROWN HO ,

Address : 4575 NW 82ND CT Phone # : (352) 671-4677

Entry Date : 05/05/06 Serv Ord Type : 8 Operator :

Comments : TAP APPLICATION REC'D 5/4/06-PLEASE INSTALLL NEW 1" METER ON LOT 6,

BLK D, BRYAN WOODS. ADVISE OFFICE IF UNABLE TO COMPLETE BY 5/12/06.

PROVIDE ALL METER INFO.

THANK YOU.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : INSTALLED 1" BADGER (RCDL 70)

SN#29747108 AWAITING STUBOUT

READ-10 DSA/ANN

Subdivision: 00608 Route: 608 Service Order #: 046017

Account # : 006080010244 Customer Name : TERWILLIGER , BRIAN E

Entry Date : 05/08/06 Serv Ord Type : 28 Operator :

Comments : MR. CALLED DUE TO VERY LOW PRESSURE

PLEASE CHECK PRESSURE AND TAG DOOR WITH RESULTS

Due Date : 05/09/06 Cust/Comp Resp: CUST

Resolution Dte : 05/09/06 Resolution : READ 159590 60-65 PSI TAGGED JH/JS

(536) UBRSORESP1 Report Page 85

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00604

Route : 604 Service Order # : 046149

S

Account # : 006040010841 Customer Name : RIGLING

. WALTER

Address : 516 OAK

Phone #

: (407) 339-5994

Entry Date : 05/08/06

Serv Ord Type : 12

Operator

Comments : PLEASE OBTAIN FINAL READ

LEAVE ON FOR NEW APPLY

Due Date

: 05/09/06

Cust/Comp Resp: CUST

Resolution Dte : 05/09/06

Resolution : READING 1350440 CONS 23360

FRED/IC

CUSTOMER CALLED TODAY AND WAS TOLD HER METER IS OK AND NO LEAKS.

/IC

Subdivision: 00629

Route

Service Order # : 046432

Account # : 006290000000 Customer Name :

Address

Phone # : ()

Entry Date : 05/08/06 Serv Ord Type : 20 Operator : 629

: BETH WITH PANDA CONSTRUCTION CALLED ASKING IF WE CAN PROVIDE SERVICE

TO 5028 COUGAR LOOP. SHE SAYS IT IS LOT 8. PLEASE ADVISE - HER PHONE

NUMBER IS: 727-815-9621 EXT. 1.

ALSO, IS THERE A HOUSE NUMBER, YET, FOR LOT 7?

THANK YOU VERY MUCH!!! LORETTA-FAX-407-869-6961

Due Date

: 05/15/06

Cust/Comp Resp: CUST

Resolution Dte : 05/15/06

Resolution : YES, WE CAN GIVE WATER TO LOT 8. CALLED BETH AT PANADA CONSTRUCTION,

727-815-9621, EXT. 1. STEVE HABERY:LA

(536) UBRSORESP1 Report Page 86

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 046544

Account # : 006260013233 Customer Name : KOVARIK , FRANK

Address : 11829 BAYONET LN Phone # : (727) 857-1295

Entry Date : 05/09/06 Serv Ord Type : 22 Operator

Comments : READ AND LOCK OFF FOR TEMP VACATION

Resolution Dte : 05/22/06

Resolution : R=302300 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00614 Route: 614 Service Order #: 046645

Account # : 006140011375 Customer Name : MARKS , WALTER C

Address : 400 TEMPLE DR Phone # : (407) 322-1725

Entry Date : 05/09/06 Serv Ord Type : 17 Operator :

Comments : CUSTOMER CALLED DUE TO MAJOR LEAK INSIDE HOME. CAN'T SHUT OFF WATER

VALVE.

EMERGENCY - PAGED TO JOHN

Due Date : 05/09/06 Cust/Comp Resp: CUST

Resolution Dte: 05/09/06

Resolution : R=662860 PLUMBER SHUT OFF WATER FOR THE CUSTOMER

JH/KIM

(536) UBRSORESP1 Report Page 87

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 046744

Account # : 006260080540 Customer Name : McCAR HOMES

Address : 11221 GODWIT CT Phone # : (813) 930-0908

Entry Date : 05/09/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP ON LOT 54

IN PARCEL 3 - B. INCLUDE THE MAKE OF THE METER AND THE LOCATION

OF THIS METER.

ADVISE THIS OFFICE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/16/06 Cust/Comp Resp: CUST

Resolution Dte : 05/11/06

Resolution : THE METER NUMBER IS: 33072704, READING 10.LOCATION: LEFT FRONT.JA:LA

THE MAKE OF METER WAS NOT NOTED. LA

Subdivision: 00626 Route: 1 Service Order #: 047036

Account # : 006260070401 Customer Name : PURPURA , PETER P

Address : 11447 GOLF ROUND DR Phone # : (727) 856-7446

Entry Date : 05/10/06 Serv Ord Type : 20 Operator :

Comments : CUSTOMER SAYS WATER IS WHITE AND WHEN OUR FIELD TECH CAME OUT HE TOLD

HIM IT WAS HIS WATER SOFTNER. HE CALLED THE WATER SOFTNER COMPANY THEY CAME OUT CHECKED IT AND SAID THERE WAS NOTHING WRONG WITH HIS WATER SOFTNER AND BILLED HIM \$65.00. CUSTOMER WANTS COMPANY TO PAY FOR THE \$65.00. HE HAS LEFT MESSAGES FOR RICK RETZ AND NO ANSWER. CALL CUSTOMER

Due Date : 05/11/06 Cust/Comp Resp: CUST

Resolution Dte : 05/11/06

Resolution : WENTR OUT TO CHECK HIS WATER - WATER THAT PASSES THROUGH THE WATER

SOFTENER IS MILKY. WATER COMING INTO THE HOME IS CLEAR. SHOWED THE SAMPLES TO THE CUSTOMER. HE SAID THE DAY BEFORE THE SOFTERER COMPANY

CAME AND DID SOME WORK ON HIS UNIT. AT NO TIME DID I SAY FOR THE CUSTOMER TO CALL THE SOFTENER COMPANY.
RICK WILL CALL THE CUSTOMER.
SH/KIM

(536) UBRSORESP1 Report Page 88

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 047121

Account # : 006020041086 Customer Name : VILORIA , MAGALY B

Address: 401 WEATHERSFIELD AVE Phone #: (407) 927-1877

Entry Date : 05/10/06 Serv Ord Type : 10 Operator :

Comments : HAD JEFF P RE-READ METER BECAUSE OF HIGH CONSUMPTION. (103960 GALLONS)

Due Date : 05/10/06 Cust/Comp Resp: CUST

Resolution Dte : 05/10/06

Resolution : READING FROM JEFF, 586710. JEFF OBSERVED THAT HOUSE IS BEING REMODELED

AND POOL REFURBISHED. A HOSE WAS FOUND STRETCHED OUT LAYING NEXT TO POOL

NO ONE HOME AT TIME. NO LEAKS WERE FOUND AT METER.

JP/IC

Subdivision: 00626 Route: 2 Service Order #: 047494

Account # : 006260020183 Customer Name : CAIN SR , DAVID R

Address : 11507 SCOTCH PINE DR Phone # : (727) 862-0209

Entry Date : 05/11/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LEAVE ON FOR NEW APPLY

Resolution Dte : 05/12/06

Resolution : R=89530 F/C=400

LEFT ON FOR NEW

JA/KIM

(536) UBRSORESP1 Report Page 89

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 047805

Account # : 006141020671 Customer Name : WARD , JOYCE

Address : 311 IDYLLWILDE DR Phone # : (407) 322-8180

Entry Date : 05/11/06 Serv Ord Type : 19 Operator : Comments : PLEASE CALL CUSTOMER TO SCHEDULE A METER - CALL CUSTOMER BEFORE

GOING OUT.

JOHN IS AWARE.

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 05/12/06

Resolution : 5/12/06 CHECKED METER.METER WORKING FINE NO LEAKS INDICATED AS METER

TESTED METER FOR ACCURACY ON HIGH, MEDIUM AND LOW FLOW TESTS. HIGH FLOW TEST @ 99% ACCURACY START READ 216570 STOP READ 216580

MED FLOW 100% ACCURACY START READ 216580 STOP READ 216590 LOW FLOW 100% ACCURACY START READ 216590 STOP READ 216600 COPY OF S/O FILED WITH METER TEST. NO TEST FORM WAS COMPLETED.

JM/EC

Subdivision: 00626 Route: 1 Service Order #: 047845

Account # : 006260080990 Customer Name : COSTA HOMES INC ,

Address : 11131 MERGANSER WAY Phone # : (727) 842-2329

Entry Date : 05/11/06 Serv Ord Type : 8 Operator : 626

Comments: PLEASE INSTALL NEW 5/8" WATER TAP ON LOT 99 IN PARCEL 3 - B.

INCLUDE THE LOCATION AND THE MAKE OF THE METER. PLEASE FAX RESOLUTION TO OPERATIONS: 407-869-6961

ADVISE IF UNABLE TO COMPLETE WITHIN FIVE

WORKING DAYS.

Due Date : 06/01/06 Cust/Comp Resp: CUST

Resolution Dte : 05/26/06

Resolution : RESENT THIS TO THE FIELD, TODAY. I HAVE CHANGED THE DUE DATE TO:

06/01/06 FROM: 05/19/06. LA

05/26/06 - SENT THIS SERVICE ORDER BACK TO THE FIELD ASKING FOR UPDATE.L

05/11/06 - METER WAS INSTALLED ON THIS DATE, HOWEVER, I DID NOT RECEIVE THE FAXED INFO UNTIL 05/31/06 WHEN I ASK AGAIN FOR UPDATE. A 5/8" BADGER WITH THE S/N 33072705 WAS INSTALLED ON THE FRONT RIGHT. READING 10.JA:LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00635 Route: 635 Service Order #: 047973

Account # : 006350000049 Customer Name : MORRISON , JOAN D

Address : 7274 NW 44TH LN Phone # : (352) 369-9638

Entry Date : 05/12/06 Serv Ord Type : 17 Operator :

Comments : 5/6/06 CUSTOMER CALLED THE ANSWERING SERVICE @ APPROX 11:23AM DUE TO

WATER @ THE MAIN SHUT OFF SWITCH

PAGED TO ONCALL

PLEASE RESOLVE

Resolution Dte : 05/12/06

Resolution : AT RESIDENCE (7272 NW 44TH LN.) FOUND LEAK ON CUSTOMER'S PIPING SIDE OF

METER. INFORMED CUSTOMER IN RESIDENCE. READING 121780 FOR 7272 NW 44TH

LN. IT'S CUSTOMER'S/PROPERTY MANAGER RESPONSIBILITY.

DA/IC

Subdivision: 00626 Route: 1 Service Order #: 047993

Account # : 006260011433 Customer Name : PENNEY , JOHN C

Entry Date : 05/12/06 Serv Ord Type : 22 Operator :

Comments : READ AND TEMP OF

W/ LOCK

Due Date : 05/15/06 Cust/Comp Resp: CUST

Resolution Dte : 05/15/06

Resolution : R=63510 LOCKED OFF FOR SEASONAL

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

L

Subdivision: 00626 Route: 1 Service Order #: 048299

Account # : 006260011282 Customer Name : SEFCIK , DOLORES

Address : 11844 CARISSA LN Phone # : (727) 857-0521

Entry Date : 05/15/06 Serv Ord Type : 22 Operator

Comments : TEMP OFF AND LOCK FOR SEASONAL CUSTOMER.

Resolution Dte : 05/23/06

Resolution : R=54470 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

TURN ON FOR RETURNING CUSTOMER ON 10-3-06 CUSTOMER WILL BE FAXING WAIVER FOR T/ON

Subdivision: 00629 Route: Service Order #: 048415

Account # : 006290000000 Customer Name :

Address : Phone # : ()

Entry Date : 05/15/06 Serv Ord Type : 20 Operator : 629 Comments : HI STEVE: ASHLEY WITH PANDA CONSTRUCTION 727-815-9621, EXT. 1, JUST

CALLED AND THEY ARE NOW ASKING IF YOU CAN PROVIDE SEWER TO LOT 7 AND

LOT 8 ON COUGAR LOOP.

I THINK NOT BUT I DID NOT DISCUSS THIS WITH HER.

THANKS, AGAIN! OPERATIONS FAX: 407-869-6961.

Due Date : 05/19/06 Cust/Comp Resp: CUST

Resolution Dte : 05/22/06

Resolution : RESENT TO THE FIELD, STEVE, TODAY.

I CALLED AND TOLD THEM WE DON'T SUPPLY SEWER SERVICE. STEVE: LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 048441

Account # : 006260080310 Customer Name : COSTA HOMES INC ,

Address : 11224 KISKADEE CIR Phone # : (727) 842-2329

Entry Date : 05/15/06 Serv Ord Type : 8 Operator : 626 Comments : PROVIDE ALL INFO FOR NEW 5/8" WATER TAP FOR LOT 31 IN PHASE 3 - B.

PLEASE INCLUDE THE MAKE AND THE LOCATION OF THIS METER.

IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS, PLEASE ADVISE THE

OFFICE.

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/17/06

Resolution : BADGER METER #33072704, READING 10. LOCATION: RIGHT. JACK ADKINS:LA

Subdivision: 00626 Route: 2 Service Order #: 048444

Account # : 006260022233 Customer Name : KREMPLER , VIRGINIA

Address : 11536 GOLDEN RAIN DR Phone # : (727) 863-2129

Entry Date : 05/15/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTIAN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 05/31/06 Cust/Comp Resp: CUST

Resolution Dte : 05/31/06

Resolution : R=136260 F/C=1150

LEFT ON FOR NEW

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 048445

Account # : 006260080350 Customer Name : COSTA HOMES INC ,

Address : 11244 KISKADEE CIR Phone # : (727) 842-2329

Entry Date : 05/15/06 Serv Ord Type : 8 Operator : 626 Comments : PROVIDE ALL INFO FOR A NEW 5/8" WATER TAP ON LOT 35 IN PHASE 3 - B.

PLEASE INCLUDE MAKE OF METER AND THE LOCATION OF METER.

ADVISE THIS OFFICE IF

UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/17/06

Resolution : BADGER METER #33072809, READING 10. LOCATION: RIGHT FRONT. JACK A.: LA

Cubdivision - 00002

Subdivision: 00602 Route: 602 Service Order #: 048555

Account # : 006020040609 Customer Name : GARRETT , CHRSTOPHER K

Address : 662 LASALLE DR Phone # : (407) 786-4128

Entry Date : 05/15/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#3319 5/2/6 \$108.03

BANK SERV FEE 30.00

TOTAL AMNT DUE \$138.03 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 5/16

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : CUSTOMER PAID ON 5/18/06 NOTHING FURTHER.

/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 048591

Account # : 006260012331 Customer Name : SCARABINO , FRANK

Address : 11713 BOYNTON LN Phone # : (727) 856-2973

Entry Date : 05/15/06 Serv Ord Type : 20 Operator :

Comments : CUSTOMER SAYS SHUT OFF VALVE AT METER IS LEAKING. PLEASE CHECK AND

READ METER. IS IT ON CUSTOMER'S SIDE OR COMPANY'S?

Due Date : 05/16/06 Cust/Comp Resp: CUST

Resolution Dte : 05/16/06

Resolution : R=194560 REPAIRED PACKING NUT (LEAK)

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 048691

Account # : 006260022792 Customer Name : MOSS , RANDY

Address : 11637 ROSE TREE DR Phone # : (765) 453-2841

Entry Date : 05/15/06 Serv Ord Type : 1 Operator :

Comments : CUSTOMER SAYS HE FIXED LEAKY TOILET MID MARCH. BILL STILL SHOWING HIGH

USAGE, AND KEEPS GOING UP. TAG W/ READ AND ADVISE

Due Date : 05/17/06 Cust/Comp Resp: CUST

Resolution Dte : 05/17/06 Resolution : R=278440

LEAK AFTER METER ON CUSTOMER'S SIDE TOLD CUSTOMER ABOUT LEAK.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00615 Route: 5 Service Order #: 048794

Account # : 006150002133 Customer Name : SANDBERG , ARLEEN

Address : 1931 LULLABY DR Phone # : (727) 781-1945

Entry Date : 05/16/06 Serv Ord Type : 13 Operator

Comments : READ, PM, TURN ON-SIGN S.O.

SIGNATURE;

Due Date : 05/17/06 Cust/Comp Resp: CUST

Resolution Dte : 05/17/06 Resolution : MR=50810 SH/LYN

Subdivision: 00626 Route: 1 Service Order #: 048972

Account # : 006260011402 Customer Name : WARNER , DIANE

Entry Date : 05/16/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 48972

NEW NAME: FRED AND JANET WARNER

Due Date : 05/26/06 Cust/Comp Resp: CUST

Resolution Dte : 05/26/06

Resolution : R=274870 F/C= 50

LEFT ON FOR NEW CUSTOMER.

KS/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 049424

Account # : 006260012023 Customer Name : PALLONE , JOHN W

Address : 11847 BOYNTON LN Phone # : (727) 856-4868

Entry Date : 05/17/06 Serv Ord Type : 43 Operator

Comments : 5/12/06 CUSTOMER CALLED THE ANSWERING SERVICE APPROX @ 5:24PM DUE TO

NO WATER @ FAUCET BEHIND HOME.

PAGED TO ONCALL PLEASE RESOLVE

Resolution Dte : 05/18/06

Resolution : R=49510 CUSTOMER HAS WATER TO REST OF HOUSE. REFERRED HIM TO

POINT WEST CONDO ASSOCIATION FOR ADVISE.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 049509

Account # : 006260070251 Customer Name : BALDELLI , HELEN

Address : 11412 GOLF ROUND DR Phone # : (727) 379-9362

Entry Date : 05/17/06 Serv Ord Type : 01 Operator :

Comments : PLEASE CHECK METER, CUST INSISTED HER CONSUMPTION IS NOT RIGHT CUSTOMER

DEMANDS A METER READER TO INFORM HER OF FINDING, PLEAS VISIT CUSTOMER

AFTER 12PM

Due Date : 05/18/06 Cust/Comp Resp: CUST

Resolution Dte : 05/18/06

Resolution : R=49510 NO LEAKS METER NOT SPINNING WHEN OFF. METER WORKS CORRECTLY

TAGGED DOOR WITH FINDINGS.

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 049587

Account # : 006260070051 Customer Name : WORTH , MILTON

Address : 11234 GOLF ROUND DR Phone # : (727) 856-0390

Entry Date : 05/17/06 Serv Ord Type : 29 Operator

Comments : CLOUDY WATER, ALL DAY...PAGED JACK

Resolution Dte : 05/17/06

Resolution : R=10860 WATER WAS CLEAR AT HOSE BIB.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 049826

Account # : 006260013383 Customer Name : FERRY , MARJORIE A

Address : 11803 BAYONET LN Phone # : (618) 274-0129

Entry Date : 05/17/06 Serv Ord Type : 22 Operator :

Comments : PLEASE TEMP/OFF FOR SEASONAL CUST CUST IS AWARE OF VAC REC FEE

AND TO MAIL WAIVER 1 MONTH BEFORE T/ON WHEN CUST COMES BACK

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : R=95160 LOCKED OFF AND TAGGED

FOR SEASONAL CUSTOMER.

JA/KIM

Compy - 090 Reqst - Cust Cust Resp = B Beg Dt - 01/01/06 End Dt - 12/31/06 Codes = ALL (536) UBRSORESP1 Report Created on - 08:00:52 09-22-06

.

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 049927

Account # : 006100010651 Customer Name : LUNDQUIST , ARIA

Address : 424 CRYSTAL DR Phone # : (322) 229-6

Entry Date : 05/17/06 Serv Ord Type : 20 Operator :

Comments : READ AND LEAVE ON PER NEW

R E LUNDQUIST JR FINALED THIS ACT**THE SON THIS CUSTOMER IS DECEASED

Due Date : 05/18/06 Cust/Comp Resp: CUST

Resolution Dte : 05/18/06

Resolution : CUSTOMER CALLED OFFICE NOT FINALLING.

KIM

Subdivision: 00626 Route: 1 Service Order #: 050163

Account # : 006260013184 Customer Name : GOLDBERG , MARIAN

Address : 11843 BAYONET LN Phone # : (727) 697-2173

Entry Date : 05/18/06 Serv Ord Type : 20 Operator :

Comments : PLEASE OBTAIN FINAL READ AND LEAVE ON FOR NEW

Due Date : 05/22/06 Cust/Comp Resp: CUST

Resolution Dte : 05/22/06

Resolution : R=28850 RETAGGED NO ONE HOME - NO TAG LEFT.

TAGGED TO RESCHEDULE. STILL LOCKED OFF

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00615 Route: 3 Service Order #: 050295

Account # : 006150007173 Customer Name : WEED , JENNIFER M

Address : 1850 HOLIDAY DR Phone # : (727) 919-4769

Entry Date : 05/18/06 Serv Ord Type : 13 Operator

Comments : READ AND TURN ON FOR NEW

***** PM TURN ON *****

SIGNED:

Due Date : 05/19/06 Cust/Comp Resp: CUST

Resolution Dte : 05/19/06 Resolution : BR=55330

SH/LYN

Subdivision: 00602 Route: 602 Service Order #: 050853

Account # : 006020034235 Customer Name : GAVETT , MARTHA J

Address : 558 NOTRE DAME DR Phone # : (407) 682-3217

Entry Date : 05/22/06 Serv Ord Type : 21 Operator :

Comments : PLEASE OBTAIN READING AND CHECK FOR LEAKS. CUSTOMER CALLED IN DUE TO

HIGH USAGE THAT SHE WAS BILLED. PLEASE TAG OR INFORM CUSOMER OF FINDINGS

5/3/06 R=140760 4/3/06 R=136410

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : READING 141860 NO LEAKS. METER IS GOOD. LEFT TAG W/FINDINGS.

JE/PB/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 051127

Account # : 006260070521 Customer Name : FISICHELOO , LILLIAN

Address : 12151 PUTTER GREEN CT Phone # : (704) 821-3499

Entry Date : 05/22/06 Serv Ord Type : 12 Operator :

Comments : FINAL READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06 Resolution : R=570 F/C=0

LOCKED OFF AND TAGGED FOR NEW

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 051299

Account # : 006260013184 Customer Name : GOLDBERG , MARIAN

Address : 11843 BAYONET LN Phone # : (727) 697-2173

Entry Date : 05/22/06 Serv Ord Type : 13 Operator :

Comments : PLEASE OBTAIN READING AND COLLECT TAG FOR NEW CUSTOMER

OFF DOOR.

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : R=28850 ON COLLECTED TAG. METER KEPT SPINNING INDICATING WATER RUNNING

INSIDE. SHUT OFF VALVE AND TAGGED DOOR.

JA/KIM

5/23/06 CUSTOMER HOME PAGED TO JACK TO TURN ON CUSTOMER. CUSTOMER IS ON FILED TAG. $\mbox{\rm JA/KIM}$

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 051570

Account # : 006370011575 Customer Name : DECKER , BILL

Address : 165 COLONIAL BLV Phone # : (727) 784-2038

Entry Date : 05/23/06 Serv Ord Type : 12 Operator

Comments : TAKE FINAL READING, LEAVE ON FOR NEW

Due Date : 05/24/06 Cust/Comp Resp: CUST

Resolution Dte : 05/24/06

Resolution : READING 1060730 CONS 2520

SH/IC

Subdivision: 00637 Route: 637 Service Order #: 051727

Account # : 006370010282 Customer Name : MORGAN , GEORGINA R

Address: 205 PHILADELPHIA BLV Phone # : (813) 784-1961

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/16/06 134840

5/16/06 141760 HIGH CONS ON MVR

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06 Resolution : READING 142280

KS/IC

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 051732

Account # : 006370010313 Customer Name : SWIFT , PAUL W

Address : 217 PHILADELPHIA BLV Phone # : (727) 773-8263

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/16/06 76630

5/16/6 76630 IS METER STUCK?

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : READING 76630 METER NOT STUCK, HOME EMPTY.

KS/IC

Subdivision: 00637 Route: 637 Service Order #: 051734

Account # : 006370010561 Customer Name : YARNELL , NINA S

Address : 244 PHILADELPHIA BLV Phone # : (813) 784-5955

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/16/06 198570

5/16/06 209440 HIGH CONS ON MVR

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06 Resolution : READING 209440

KS/IC

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 051739

Account # : 006370011151 Customer Name : PREVOST , GEORGIA

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/17/06 747180

5/16/6 747500 HIGH CONS ON MVR

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06 Resolution : READING 747500

KS/IC

Subdivision: 00637 Route: 637 Service Order #: 051741

Account # : 006370011901 Customer Name : WILE , MICHAEL R

Address : 293 COLONIAL BLV Phone # : (614) 264-3723

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/17/06 8870

5/16/06 8870 IS METER STUCK?

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : READING 8870 NOT STUCK, HOME EMPTY

KS/IC

Utilities Inc, Billing System

Service Order Detail Report

J

Subdivision: 00637 Route: 637 Service Order #: 051747

Account # : 006370012025 Customer Name : OTTO , WILLIAM S

Address : 336 COLONIAL BLV Phone # : (727) 787-3834

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/17/6 905160

5/16/06 913380 HIGH CONS ON MVR

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06 Resolution : READING 914350

KS/IC

Subdivision: 00637 Route: 637 Service Order #: 051751

Account # : 006370012752 Customer Name : DUWELL , WILLIAM

Address : 39 LEXINGTON CT Phone # : ()

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/18/06 554950

5/16/6 554950 IS THIS METER STUCK?

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte: 05/23/06

Resolution : READING 554950 HOME IS EMPTY. METER NOT STUCK

KS/IC

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 051756

Account # : 006370012904 Customer Name : HARRIS , RICHARD D

Address : 20 HARBOR WAY Phone # : (727) 784-1398

Entry Date : 05/23/06 Serv Ord Type : 10 Operator :

Comments : 4/18/6 547150

5/16/06 552860 HIGH CONS ON MVR

Resolution Dte : 05/23/06 Resolution : READING 553890

KS/IC

Subdivision: 00637 Route: 637 Service Order #: 051773

Account # : 006370013771 Customer Name : BOLDUC , EUGENIE J

Address: 127 INDEPENDENCE AVE Phone #: (727) 784-2803

Entry Date : 05/23/06 Serv Ord Type : 10 Operator

Comments : 4/18/06 194010

5/17/06 213490 HIGH CONS ON MVR

Due Date : 05/23/06 Cust/Comp Resp: CUST

Resolution Dte : 05/23/06

Resolution : READING 215550 USED FOR BILLING.

KS/IC

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Service Order Detail Report

Subdivision: 00637

Route : 637 Service Order # : 051776

Account # : 006370013942 Customer Name : MORAN

, ELLEN

: (727) 784-3535

Address

: 219

INDEPENDENCE

Phone #

Entry Date : 05/23/06

Serv Ord Type : 10

Operator

Comments

: 4/18/06 503430

5/17/06 544670 HIGH CONS ON MVR

Due Date : 05/23/06

Cust/Comp Resp: CUST

Resolution Dte : 05/23/06 Resolution : READING 549420

KS/IC

Subdivision: 00626

Route

: 1

Service Order # : 052220

Account # : 006260011361 Customer Name : RYAN

, WILFORD

Address

: 11836

CARISSA

LN

AVE

Phone # : (717) 586-3086

Entry Date : 05/24/06

Serv Ord Type : 22

Operator

Comments

: PLEASE OBTAIN READING AND TEMP LOCK OFF FOR SEASONAL CUSTOMER.

CUSTOMER IS AWARE OF TURN ON POLICY.

GAVE CONF# 52220

(OFFICE MAIL WAIVER TO CUSTOMER @ SERVICE ADDRESS)

Due Date

: 05/30/06

Cust/Comp Resp: CUST

Resolution Dte : 05/30/06

Resolution : R=2200 LOCKED OFF FOR SEASONAL CUSTOMER. MAILE WAIVER TO CUSTOMER'S

SERVICE ADDRESS.

JA/KIM

10/2/06 - TURN ON FOR SEASONAL CUSTOMER - WAIVER ON FILE IN OFFICE. KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 052854

Account # : 006260011492 Customer Name : LONG , GEORGANN C

Address : 11644 BOYNTON LN Phone # : (845) 340-1758

Entry Date : 05/25/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON PER NEW

Due Date : 05/26/06 Cust/Comp Resp: CUST

Resolution Dte : 05/26/06

Resolution : R=143100 F/C=160

LEFT ON KS/KIM

Subdivision: 00635 Route: Service Order #: 053003

Account # : 006350000000 Customer Name : ,

Address : Phone # : ()

Entry Date : 05/26/06 Serv Ord Type : 15 Operator :

Comments : GREG ROSE CALLED WOULD LIKE TO LOCATE LATERAL FOR 7411 NW 44TH LANE.

PLEASE FAX RESOLUTION BACK TO ANN @ 407-869-6961.

THANK YOU.

Due Date : 05/30/06 Cust/Comp Resp: CUST

Resolution Dte : 06/13/06

Resolution : RESOLUTION PLEASE- ANN

6/15/06 CUST CALLED TO CK STATUS- DANIEL CALLED GREG TO ADVISE HIM OF ELLZEY PLUMBING SCHEDULED FOR JUNE 21ST TO LOCATE OR TAP FOR SEWER LINE.

(COMPLETE LATERAL) DSA 1530 HRS/ ANN 07/20/06-DID LATERAL GET LOCATED?- ANN YES LATERL LOCATED EAND STAKED OUT DSA 7/20/06

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Service Order Detail Report

Subdivision: 00626

Route : 1 Service Order # : 053152

Account # : 006260070522 Customer Name : OWEN

, NORMAN

Address

: 12151

PUTTER GREEN

Phone #

: (860) 302-3629

Entry Date : 05/26/06

Serv Ord Type : 13

CT

Operator

E

Comments

: READ AND TURN ON FOR NEW

Due Date : 05/26/06

Cust/Comp Resp: CUST

Resolution Dte : 05/26/06

Resolution : R=570 TURNED ON FOR NEW CUSTOMER.

WILL START CUSTOMER'S ACCOUNT DUE TO CONTINUOUS BILLING ON 5/23/06

KS/KIM

Subdivision: 00604

Route

: 604

Service Order # : 053252

Account # : 006040011785 Customer Name : SMART

Address : 700

OAKLAND

, ASHLEY RD Phone #

: (407) 260-9901

Entry Date : 05/26/06

Serv Ord Type : 12

Operator

Comments

: PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 53252

Due Date

: 05/31/06

Cust/Comp Resp: CUST

Resolution Dte : 05/31/06

Resolution : READING 107460 CONS 18630

LOCKED OFF

JH/IC

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 053289

Account # : 006260011453 Customer Name : MOLYNEUX , COLE

Address : 11650 BOYNTON LN Phone # : (727) 207-5750

Entry Date : 05/26/06 Serv Ord Type : 22 Operator

Comments : TEMP TURN OFF AND LOCK
AWARE OF POLICIES*

Due Date : 08/17/06 Cust/Comp Resp: CUST

Resolution Dte : 08/17/06

Resolution : R=120050 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

8/17/06-am turnon waiver faxed ahesd per customer-db

r= 120050 no waiver on file left locked off and tagged for customer to

reschedule for turn on.

ja/kim

8/22/06 RECEIVED WAIVER IN THE OFFICE. PAGED TO JACK TO TURN ON CUST.

R=120050 T/ON. JA/KIM

Subdivision: 00614 Route: 614 Service Order #: 053367

Account # : 006141020194 Customer Name : SUGGS , DEBRA

Address : 103 IDYLLWILDE DR Phone # : (407) 688-4355

Entry Date : 05/30/06 Serv Ord Type : 20 Operator : SAN

Comments : NSF AMT \$35.48

S/C 25.00

TL DUE \$60.48 CASH CASHIER CHECK OR M.O. ONLY MUST BE RECEIVED BY DUE DATE TO AVOID INTERRUPTION OF SERVICE AND A RECONNECT FEE OF \$15.00

5 DAY LETTER MAILED 5/31/06.

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06

Resolution : 6/12/06 AT CUSTOMER'S REQUEST EXTENDED FOR CASH PAYMENT IN THE OFFICE

BY 4:30 PM 6/19/06. ORIGINAL DUE DATE WAS 6/7/06.

EC

6/20/06 ACCOUNT FINALED.

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 053550

Account # : 006260012772 Customer Name : MASON , JAMES

Address : 11834 BAYONET LN Phone # : (516) 293-4987

Entry Date : 05/30/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, LEAVE ON FOR NEW

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/19/06

Resolution : R=39840 F/C= 80

LEFT ON FOR NEW CUSTOMER.

JA/KIM

Subdivision: 00604 Route: 604 Service Order #: 053590

Account # : 006040010821 Customer Name : OQUENDO , ORLANDO

Address : 512 OAK LN Phone # : (407) 260-6615

Entry Date : 05/30/06 Serv Ord Type : 1 Operator :

Comments : READ AND CHECK FOR LEAKS

CUSTOMER SAYS READER CANT READ PROPERLY

TOLD IF NOT SATISFIED WILL SCHEDULE METER TEST/FIELD

TAG DOOR W/ FINDINGS

Due Date : 05/31/06 Cust/Comp Resp: CUST

Resolution Dte : 05/31/06

Resolution : READ 1874840 METER IS A 1" BADGER MODEL 70 NOT SURE IF CUSTOMER HAS

COMPLETE IRRIGATION SYSTEM. HAS A SPRINKLER ON HOSE. GRASS LOOKS LIKE IT'S WATERED REGULARLY. NO LEAKS INDICATED BADGERS ARE FACTORY TESTED.

TAGGED DOOR WITH INFO.

JH/IC

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Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 053825

Account # : 006141010343 Customer Name : HOLLOWAY , DICENA

Entry Date : 05/30/06 Serv Ord Type : 10 Operator

Comments : CUSTOMER CAME IN THE OFFICE-ABOUT HIGH BILLS, WORRY ABOUT LEAKS- PLEASE

RE-READ METER. TAG DOOR WITH FINDINGS.

THANK YOU.

Due Date : 05/31/06 Cust/Comp Resp: CUST

Resolution Dte : 05/31/06

Resolution : 5/31/06 READ 186210 N/L NO LEAK AT METER CONNECTION. CUSTOMER HAS

NOT BEEN WATERING LAWN.

JH/EC

Subdivision: 00616 Route: 616 Service Order #: 053980

Account # : 006160011783 Customer Name : CEPEDA , CARMEN

Address : 3811 ANNA DR Phone # : (407) 247-5950

Entry Date : 05/31/06 Serv Ord Type : 10 Operator :

Comments : CUSTOMER CAME IN OFFICE-WORRIED THAT SHE MIGHT HAVE A LEAK- PLEASE RE-

READ METER AND TAG DOOR WITH FINDINGS.

READ-5/12/06 674040.

TTHANK YOU.

Due Date : 06/01/06 Cust/Comp Resp: CUST

Resolution Dte : 06/05/06

Resolution : I CHECKED WITH ROBERT BORGES TO SEE IF HE HAD RECEIVED A RESOLUTION FROM

JEFF PINDER.HE DID NOT HAVE RESOLUTION SO I SENT THE S/O BACK OUT.LA 06/05/06 - JEFF BROUGHT RESOLUTION TO ME LATE MORNING SAYING HE HAD

TURNED IT IN TO ISABEL/ROBERT ON 06/01/06. RESOLUTION: SORRY LORETTA, I TURNED THIS IN TO ROBERT ON 06/01/06. NO LEAK FOUND AND SPOKE WITH CUSTOMER. READING TODAY IS: 679970. JEFF PINDER:LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 054288

Account # : 006120023947 Customer Name : PUTNIK , TERRI

Address : 137 FAIRWAY DR Phone # : (407) 324-3827

Entry Date : 05/31/06 Serv Ord Type : 12 Operator

Comments : READ AND LOCK
TAG FOR NEW

Due Date : 06/02/06 Cust/Comp Resp: CUST

Resolution Dte : 06/02/06

Resolution : R=2576420 F/C=28550

LEFT ON FOR NEW

FQ/KIM

Subdivision: 00604 Route: 604 Service Order #: 054470

Account # : 006040022291 Customer Name : MOSS , JANIE

Address : 1000 GREGORY DR Phone # : (407) 332-6386

Entry Date : 06/01/06 Serv Ord Type : 17 Operator :

Comments : PER CUST HAD HER IRRG FIXED BY PLUMBER STATED THAT SHE STILL MAY HAVE A

LEAK BUT NOOT SURE WHERE PLEASE CALL CUST @#407-247-1818 **PM** APPT FOR

TODAY CUST WILL BE ON PROPERTY WAITING FOR FIELD TECH

Due Date : 06/01/06 Cust/Comp Resp: CUST

Resolution Dte : 06/01/06

Resolution: READING 1035450 IRRIGATION HAS A LEAK. INFORMED THE CUSTOMER.

JM/IC

(536) UBRSORESP1 Report Page 113 Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 054926

Account # : 006260010793 Customer Name : SCHIFFERDECKER , OTTO

Address : 11822 BOYNTON LN Phone # : (508) 460-7787

Entry Date : 06/02/06 Serv Ord Type : 22 Operator : Comments : PLEASE TEMP/OFF FOR SEASONAL CUST CUST IS AWARE OF VAC T/ON CHG

Due Date : 06/08/06 Cust/Comp Resp: CUST

Resolution Dte : 06/08/06

Resolution : R=95940 LOCKED OFF FOR SEASONAL CUSTOMER

JA/KIM

9/11/06 CUST CALLED WILL NEED WTR T/ON FOR ***9/15/06 CUST WILL HAVE NEIGHBOR SIGN MR ARNOLD FLORIO FOR CUST...THE CUST WILL CALL BACK WITH A PHONE# FOR MR FLORIO AND A TIME SLOT FOR EITHER AM OR PM T/ON RB

RВ

9/15/06 R 95940 NEIGHBOR SIGNED YELLOW TAG.

JA/KB/FC TEMP

Subdivision: 00626 Route: 1 Service Order #: 055428

Account # : 006260081200 Customer Name : COSTA HOMES INC ,

Address : 11334 MERGANSER WAY Phone # : (727) 842-2329

Entry Date : 06/05/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP ON LOT 120

OF PHASE 3 - B. THIS LOCATION IS GOING TO BE FOR THE SALES TRAILER AT

THIS TIME, HOWEVER, A HOME WILL BE BUILT ON THIS LOT LATER.

IF YOU WILL NOT BE ABLE TO COMPLETE THIS WITHIN FIVE WORKING DAYS,

PLEASE CALL ME. THANKS, LORETTA

Due Date : 06/12/06 Cust/Comp Resp: CUST

Resolution Dte : 06/08/06

Resolution : METER NUMBER 33072814, READING 10. ??:LA THE MAKE OF THE METER,

LOCATION OR WHO INSTALLED WAS NOT NOTED ON THIS RESOLUTION. LA

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 055570

Account # : 006260080010 Customer Name : McCAR HOMES

Address : 11240 MOLLYMAWK CT Phone # : (813) 930-0908

Entry Date : 06/05/06 Serv Ord Type : 8 Operator : 626

Comments : PLEASE INSTALL A NEW 5/8" WATER TAP ON LOT 1 IN PHASE 3-B. ADVISE OF

THE MAKE OF METER AND THE LOCATION, ETC.

CALL IF YOU WILL BE UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 06/12/06 Cust/Comp Resp: CUST

Resolution Dte : 06/14/06

Resolution : DUE TO VERIZON HAVING THE LOTS/STREETS BLOCKED WHILE PULLING THEIR LINES

WE WERE UNABLE TO INSTALL THE METER, SOONER. NEW METER #33072763, READ-

ING 10. LOCATION: RIGHT FRONT. ??:LA

Subdivision: 00626 Route: 1 Service Order #: 055656

Account # : 006260080280 Customer Name : LEXINGTON HOMES ,

Address : 11210 KISKADEE CIR Phone # : (727) 816-9351

Entry Date : 06/05/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO INCLUDING THE MAKE AND LOCATION FOR

NEW 5/8" WATER TAP ON LOT 28 IN PARCEL 3 - B.

ADVISE IF UNABLE TO COMPLETE THIS WITHIN FIVE WORKING DAYS.

FAX RESOLUTION TO ME @ 407-869-6961.THANKS!

Due Date : 06/12/06 Cust/Comp Resp: CUST

Resolution Dte : 06/14/06

Resolution : DUE TO VERIZON HAVING THE LOT/STREET BLOCK WHILE THEY WERE PULLING

THEIR LINES, WE WERE NOT ABLE TO INSTALL THE METER SOONER. NEW METER

NUMBER 33072811, READING 10. LOCATION: LEFT FRONT. ??JACK??:LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 055663

Account # : 006260080570 Customer Name : LEXINGTON HOMES ,

Address : 11224 GODWIT CT Phone # : (727) 816-9351

Entry Date : 06/05/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP ON LOT 57

IN PARCEL 3 - B.

PLEASE GIVE THE MAKE OF THE METER AND THE LOCATION OF THE METER.

IF UNABLE TO COMPLETE WITHIN

FIVE WORKING DAYS, PLEASE ADVISE THE OFFICE.

Due Date : 06/12/06 Cust/Comp Resp: CUST

Resolution Dte : 06/14/06

Resolution : DUE TO VERIZON HAVING THE LOT/STREET BLOCKED WHILE THEY WERE PULLING

THEIR LINES, WE WERE NOT ABLE TO INSTALL THE METER SOONER.JACK:LA NEW METER #33072810; READING 10. LOCATION: RIGHT FRONT. ??JACK??:LA

Subdivision: 00626 Route: 1 Service Order #: 055668

Account # : 006260081360 Customer Name : LEXINGTON HOMES ,

Address : 11445 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 06/05/06 Serv Ord Type : 8 Operator : 626 Comments : INSTALL NEW 5/8" WATER TAP ON LOT 136 IN PARCEL 3 - B. PROVIDE ALL THE

METER INFO AS TO THE MAKE AND THE LOCATION OF THIS METER.

PLEASE

ADVISE THE OFFICE IF YOU ARE UNABLE TO COMPLETE THIS WITHIN FIVE

WORKING DAYS.

Due Date : 06/12/06 Cust/Comp Resp: CUST

Resolution Dte : 06/12/06

Resolution : METER #33072813, READING 10. LOCATION: RIGHT FRONT. ??:LA

THE MAKE OF THE METER WAS NOT NOTED. ALSO, NO ID AS TO WHO INSTALLED

THIS METER. LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 055674

Account # : 006260081410 Customer Name : LEXINGTON HOMES ,

Address : 11419 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 06/05/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE INSTALL A NEW 5/8" WATER TAP ON LOT 141 IN PARCEL 3 - B.

PROVIDE THE LOCATION AND THE MAKE OF THIS METER.

AND IF YOU WILL BE TO COMPLETE WITHIN

FIVE WORKING DAYS, ADVISE THE OFFICE. THANKS.

Due Date : 06/12/06 Cust/Comp Resp: CUST

Resolution Dte : 06/12/06

Resolution : METER #33072812; READING 10. LOCATION: LEFT FRONT. ??:LA THE MAKE OF THE

METER WAS NOT NOTED. ALSO, NO ID AS TO WHO DID THE INSTALL.LA

Subdivision: 00629 Route: 629 Service Order #: 055742

Account # : 006290001944 Customer Name : ELVIN , RUTH

Address : 2247 CHANCERY DR Phone # : (727) 934-3985

Entry Date : 06/05/06 Serv Ord Type : 17 Operator :

: JUST NEED THE RESOLUTION FOR THIS AFTER HRS CALL 6/4/06-10:28AM

LEAK AT THE LINE, BEDROOM FLOOR

IS WET

Due Date : 06/04/06 Cust/Comp Resp: CUST

Resolution Dte : 06/04/06

Resolution : ON THE WAY OVER TO THIS HOSUE CUSTOMER CANCELLED PER ANSWERING SERVICE

RB/DB

Compy - 090 Reqst - Cust (536) UBRSORESP1 Report Cust Resp = B Beg Dt - 01/01/06 Created on - 08:00:52 09-22-06 End Dt - 12/31/06 Codes = ALL

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 055844

Account # : 006260070051 Customer Name : WORTH , MILTON

Address : 11234 GOLF ROUND DR Phone # : (727) 856-0390

Entry Date : 06/05/06 Serv Ord Type : 32 Operator : 626 Comments : MS. CALLED DUE TO THE ODOR OF THEIR WATER, IT SMELLS LIKE ROTTEN EGGS.

PLEASE CHECK IT OUT. CUSTOMER REQUESTS A VISIT BETWEEN 8AM & NOON. THEY

WILL BE THERE TO SPEAK WITH YOU.

Due Date : 06/07/06 Cust/Comp Resp: CUST

Resolution Dte : 06/07/06

Resolution: R=12520 TALKED WITH CUSTOMER, THEY SAID IT IS ONLY IN ONE ROOM.

THE CL2 AT THE HOSE BIB 1.5

JH/KIM

Subdivision: 00630 Route: 1 Service Order #: 056252

Account # : 006300303330 Customer Name : ANDREWS , DEBORAH E

Address : 5253 NW 76TH CT Phone # : (325) 237-2227

Entry Date : 06/06/06 Serv Ord Type : 10 Operator :

Comments : 5/1/06 835610

6/1/06 1014330 VERY HIGH CONS ON MVR

WOW!

Due Date : 06/06/06 Cust/Comp Resp: CUST

Resolution Dte : 06/06/06

Resolution : READING 1017780 NO LEAKS.

JY/IC

Compy - 090 Regst - (536) UBRSORESP1 Report Regst - Cust Cust Resp = B Beg Dt - 01/01/06 Created on - 08:00:52 09-22-06

End Dt - 12/31/06

Codes = ALL

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 056371

Account # : 006260011631 Customer Name : DIZINNO , SAL

Entry Date : 06/07/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READ AND LEAVE ON FOR NEW APPLY

Due Date : 06/09/06 Cust/Comp Resp: CUST

Resolution Dte : 06/09/06

Resolution : R=275250 F/C=140

LEFT ON JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 056397

Account # : 006260070481 Customer Name : CHANDLER , JAMES

Address : 12210 PUTTER GREEN CT Phone # : (727) 857-1840

Entry Date : 06/07/06 Serv Ord Type : 32 Operator :

Comments : PER CUST STATED FOWL ODER, PAGED TO (JA) TO RESOLVE

Due Date : 06/07/06 Cust/Comp Resp: CUST

Resolution Dte : 06/07/06 Resolution : R=26030

WATER AT HOSE BIB 1.1PPM, CUSTOMER IS OKAY WITH FINDINGS

JA/KIM

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 056411

Account # : 006260011381 Customer Name : DAHL , MARION E

Address : 11940 BOYNTON LN Phone # : (813) 856-4095

Entry Date : 06/07/06 Serv Ord Type : 22 Operator

Comments : PLEASE TEMP/OFF FOR SEASONAL CUST ALSO CUST IS AWARE OF VAC T/ON FEE'S

AND PROCEDURES

Resolution Dte : 09/11/06

Resolution : R=129560 LOCKED OFF FOR SEASONAL CUSTOMER

JA/KIM

**09/11/06 SEE OFFC FOR WAIVER AND T/ON FOR SEASONAL CUSTOMER, OBTAIN

READ. THANK YOU.

9/11/06 R 129560 ON FOR CUSTOMER.

JA/KB/FC TEMP

Subdivision: 00620 Route: 620 Service Order #: 056861

Account # : 006200012112 Customer Name : IHEKWABA , UKEJE U

Address : 510 N NOWELL ST Phone # : (407) 346-4363

Comments : CHANGE OUT CURB STOP AND LOCK OFF, , ,

Due Date : 06/09/06 Cust/Comp Resp: CUST

Resolution Dte : 06/09/06 Resolution : BR=1757920

REPLACED CURB STOP WITH NEW ONE AND LOCKED OFF.

PARTS USED:

1 - 3/4" COMP CURB STOP

1 - 3/4" COMP TO FEMALE

1 - 3/4" PIGTAIL

2' OF 3/4" POLY

MATT & WE/LYN

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 057347

Account # : 006260012161 Customer Name : BOWERMAN , PEGGY

Address : 11819 BOYNTON LN Phone # : (813) 856-3936

Entry Date : 06/09/06 Serv Ord Type : 21 Operator :

Comments : 4/16/06 R=169620

5/30/06 R=174920 H/C ANY LEAKS

Due Date : 06/09/06 Cust/Comp Resp: CUST

Resolution Dte : 06/09/06

Resolution : R=175960 NO LEAKS

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 057643

Account # : 006260013941 Customer Name : STEVENS , JAMES

Address : 11645 BOYNTON LN Phone # : (727) 856-6596

Entry Date : 06/09/06 Serv Ord Type : 22 Operator :

Comments : PLEASE OBTAIN READING AND TEMP LOCK OFF FOR SEASONAL CUSTOMER.

GAVE CONF #57643

MAIL WAIVER TO CUSTOMER.

Due Date : 09/24/06 Cust/Comp Resp: CUST

Resolution Dte : 09/24/06

Resolution : R=189510 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

9/20/06 9/28/06-TEMP TURNON-WAIVER RECIEVED-DB

(536) UBRSORESP1 Report

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 057968

Account # : 006241011006 Customer Name : ANDERSON , VICKI L

Entry Date : 06/12/06 Serv Ord Type : 12 Operator

Comments : FINAL READ AND LOCK
TAG FOR NEW TO APPLY

Due Date : 06/30/06 Cust/Comp Resp: CUST

Resolution Dte : 06/30/06 Resolution : FR=395520 FC=4890 JPL/LYN

Subdivision: 00612 Route: 612 Service Order #: 058545

Account # : 006120023585 Customer Name : ANDERSON , SANDRA

Address : 143 BUNKER LN Phone # : (407) 302-3047

Entry Date : 06/13/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 58545

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/19/06

Resolution : R=279740 F/C=13290

TAGGED FOR NEW

KC/KIM

.

(536) UBRSORESP1 Report Utilities Inc, Billing System Page 122

Service Order Detail Report

Subdivision: 00606 Route Service Order # : 058950

Account # : 006060000000 Customer Name :

Address Phone # : ()

Entry Date : 06/14/06 Serv Ord Type : 33 Operator

Comments : CUSTOMER CALLED FOR LAWN AND TREE MAINTENANCE FOR THE LITTLE WEKIVA

PLANT OFF OF BAMBI PER CUSTOMER.

PAGED TO JOHN

Due Date : 06/14/06 Cust/Comp Resp: CUST

Resolution Dte : 06/14/06

Resolution : CHECKED THE PLANT. COULD FIND NOTHING .

CUSTOMER DID NOT LEAVE A NUMBER OR AN ADDRESS.

WE REMOVED A LARGE TREE 2 WEEKS AGO.

JM/JS

Subdivision: 00620 Route : 620 Service Order # : 059564

Account # : 006200011852 Customer Name : LAMPKIN , DENITRY

Address : 6118 ROBINSON stPhone # : (407) 296-7565

Entry Date : 06/15/06 Serv Ord Type : 14 Operator

Comments : NSF CHK#1046 6/6/6 \$77.80

BANK SERV FEE 30.00

TOTAL AMNT DUE \$107.80 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 6/16

Due Date : 06/23/06 Cust/Comp Resp: CUST

Resolution Dte : 07/13/06

Resolution : SERVICE WAS SHUT OFF FOR NON PAUMENT MR=296480

CUSTOMER PAID IN THE OFFICE

FT GOT SIGNED WAIVER

I PAGED JEFF P. TO RESTORE THE SERVICE JP/LYN

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 060038

Account # : 006260070501 Customer Name : HIGHFIELD , WILLIAM

Address : 12205 PUTTER GREEN CT Phone # : (574) 532-2229

Entry Date : 06/15/06 Serv Ord Type : 21 Operator

Comments : PLEASE OBTAIN READING DUE TO HIGH USAGE BILLED TO THE CUSTOMER. **METER

IS LOCKED OFF FOR SEASONAL CUSTOMER** JUST NEED TO VERIFY READING IS

CORRECT THAT THE CUSTOMER WAS BILLED CONSUMPTION ON ACCOUNT.

Due Date : 06/16/06 Cust/Comp Resp: CUST

Resolution Dte : 06/16/06

Resolution : R=7340 METER IS LOCKED OFF

READING CORRECT.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 060350

Account # : 006260022311 Customer Name : SOUTHARD , CHARLOTTE A

Entry Date : 06/16/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING LEAVE ON FOR NEW

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/19/06

Resolution : R=318820 LEFT ON FOR NEW

F/C=260 JA/KIM (536) UBRSORESP1 Report

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Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 060503

Account # : 006120010032 Customer Name : YEAGER , MARILYN

Address : 415 LAKE BLV Phone # : (407) 323-8376

Entry Date : 06/16/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF#60503

Due Date : 06/22/06 Cust/Comp Resp: CUST

Resolution Dte : 06/22/06

Resolution : R=313640 F/C=11670

LEFT ON FOR NEW CUSTOMER.

KEV/KIM

Subdivision: 00626 Route: 1 Service Order #: 060604

Account # : 006260050171 Customer Name : FOGARTY , JOHN F

Address : 12026 TOURNAMENT VIEW AVE Phone # : (727) 856-5853

Entry Date : 06/16/06 Serv Ord Type : 32 Operator :

Comments : SMELLS OF WATER IS GETTING WORSE, PLEASE TAG WITH FINDINGS

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/19/06

Resolution : R=69940 CUSTOMER WILL FLUSH THEIR WATER HEATER.

CL2 0.8 AT HOSE BIB. PROBLEM WAS IN THE CUSTOMER'S HOT WATER ONLY.

JA/KIM

(536) UBRSORESP1 Report

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 060645

Account # : 006260022792 Customer Name : MOSS , RANDY

Address : 11637 ROSE TREE DR Phone # : (765) 453-2841

Entry Date : 06/16/06 Serv Ord Type : 01 Operator :

Comments : PLEASE CK METER FOR LEAKS CUSTOMER HAD LEAK IN HOME AND FIXED PROBLEM

BEFORE ACCOUNT WAS BILLED

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/19/06

Resolution : R=231410 NO LEAKS THE CUSTOMER HAD A LEAK ATER METER LAST MONTH

AND CALLED THE PLUMBER TO REPAIR.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 060834

Account # : 006260061321 Customer Name : PETERSON , ANNA

Address : 11414 BLOOMINGTON CT Phone # : (727) 856-5171

Entry Date : 06/19/06 Serv Ord Type : 32 Operator :

Comments : CUSTOMER SAYS WATER IN ALL FAUCETS SMELL. PLEASE CHECK

PAGED JACK A

Due Date : 06/19/06 Cust/Comp Resp: CUST

Resolution Dte : 06/19/06 Resolution : R=47850

CHECKED AT HOSE BIB 0.8 HER HOT WATER SEEMS TO BE THE PROBLEM.

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 060873

Account # : 006260011651 Customer Name : SMITH , WILLIAM

Address : 11620 BOYNTON LN Phone # : (727) 207-8166

Entry Date : 06/19/06 Serv Ord Type : 10 Operator :

Comments : CUSTOMER WOULD LIKE TO HAVE METER RE-READ AND CHECK FOR LEAKS. VERY

HIGH CONSUMPTION. PLEASE ADVISE CUSTOMER

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06 Resolution : R=258690

METER KEEPS SPINNING EVEN WITH EVERYTHING OFF.

POINTWEST MAINT. CHECKING FOR INTERNAL LEAK IN HOUSE.

NO LEAKS OUTSIDE.

JA/KIM

Subdivision: 00620 Route: 620 Service Order #: 060935

Account # : 006200010415 Customer Name : ARISTA , PAULA M

Address : 6119 W HARWOOD ST Phone # : (407) 291-7982

Entry Date : 06/19/06 Serv Ord Type : 13 Operator : 620

Comments : READ AND TURN ON FOR NEW

**** AM TURN ON ****

SIGNATURE:

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06 Resolution : BR=1791770

> PB/LYN PB/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00615 Route: 1 Service Order #: 060975

Account # : 006150009745 Customer Name : JONES , ALFRED

Address : 4018 DALWOOD DR Phone # : (727) 356-5921

Entry Date : 06/19/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READ AND PLEASE DO AN AM TURN ON, NEW APPLICANT WILL

BE HOME FOR TURN ON

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06Resolution : FR=166810 FC=4530 SH/LYN

Subdivision: 00630 Route: 2 Service Order #: 061007

Account # : 006300201546 Customer Name : WELLS , RICK

Address : 4731 NW 82ND CT Phone # : (434) 525-1946

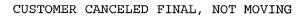
Entry Date : 06/19/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 61007

Due Date : 06/30/06 Cust/Comp Resp: CUST

Resolution Dte : 06/30/06
Resolution : FR=163270
FC=7070
CHUCK/LYN



/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 061036

Account # : 006100010775 Customer Name : THOMPSON , GEORGE

Address : 105 PINE LAKE DR Phone # : (407) 323-0214

Entry Date : 06/19/06 Serv Ord Type : 1 Operator : SAN

Comments : MS. CALLED DUE TO HIGH BILLING.

PLEASE REREAD AND CHECK FOR LEAK.

TAG DOOR WITH YOUR FINDINGS

6/5/06 MR=357670

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06

Resolution : R=362160 CUSTOMER HAS LEAK, INFORMED CUSTOMER TO CALL PLUMBER

KC/KIM

Subdivision: 00629 Route: 629 Service Order #: 061295

Account # : 006290001803 Customer Name : FERIES , NINA

Address : 4744 BONTON DR Phone # : (727) 326-7457

Entry Date : 06/19/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ, LOCK AND TAG FOR NEW APPLY

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06 Resolution : FR=859630

FC=1,970

TURNED OFF AND LOCKED

TAGGED DOOR JF/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route: Service Order #: 061406

Account # : 00630000000 Customer Name :

Address : Phone # : () -

Entry Date : 06/19/06 Serv Ord Type : 20 Operator :

Comments : CAN WE PROVIDE SERVICES TO LOT 7, FOREST VILLAS PHASE 2.

ED 352-572-0508

PLEASE FAX RESOLUTION TO ANN AT 407-869-6961.

THANK YOU.

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/21/06

Resolution : INTERSECTION OF NW 47TH ST AND NW 81ST CT. (GOING NORTH ON 81ST CT, SECOND

LOT ON THE LEFT, LOCATION = FRONT FAR RIGHT. DSA

6/21/06- YES WE CAN PROVIDE SERVICE. WATER MAIN IS ON THAT SIDE OF

CUL-DE-SAC, HAVE NOT FOUND VALVE YET BUT BLUEPRINT SHOW SERVICE IS THERE ON THE RIGHT PROPERTY LINE. WILL CONTIUE TO LOOK FOR SERVICE IN SPARE

TIME. JY/ANN

Subdivision: 00635 Route: 635 Service Order #: 061628

Account # : 006350000097 Customer Name : GAISUNAS , HEATHER

Address : 7320 NW 44TH LN Phone # : (352) 265-0111

Entry Date : 06/20/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 80.19

RECON 15.00 TOTAL DUE 95.19

Due Date : 06/20/06 Cust/Comp Resp: CUST

Resolution Dte : 06/20/06

Resolution : READING 716440 CUSTOMER PAID, TURNED ON

JY/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 062141

Account # : 006200010621 Customer Name : NORRA , ISAAC

Address : 6225 W LIVINGSTON ST Phone # : (321) 947-6548

Entry Date : 06/21/06 Serv Ord Type : 14 Operator : 620

Comments : SHUT OFF SERVICE FOR NON PAYMENT

BALANCE \$44.32 S/C 15.00 TOTAL \$59.32

Due Date : 06/21/06 Cust/Comp Resp: CUST

Resolution Dte : 08/03/06

Resolution : 8/3/06 FINALLED ACCOUNT.

RECEIVED LEASE - SIGNED UP NEW OCCUPANT.

LYN

Subdivision: 00620 Route: 620 Service Order #: 062150

Account # : 006200010816 Customer Name : HICKS , ASHANTA L

Address : 6037 W LIVINGSTON ST Phone # : (321) 331-7953

Comments : SHUT OFF SERVICE FOR NON PAYMENT

BALANCE \$38.43 S/C 15.00 TOTAL \$53.43

Resolution Dte : 06/21/06

Resolution : 6/21/06 SERVICE WAS SHUT OFF FOR NON PAYMENT MR=16750

MR. CUT LOCK AND TURNED IT BACK ON.

6/27/06 MR. CALLED US TO PICK UP PMT AND TURN ON & WAS NOT HOME

6/27/06 MR. CALLED AND REQUESTED COLLECT & TURN ON. PICKED UP 2 MONEY ORDERS #48812879270 FOR \$53.43 #48812879401 FOR \$30.00 SERVICE WAS RESTORED JP/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 062329

Account # : 006300303500 Customer Name : SHELTON , EARL

Address : 4400 NW 80TH AVE Phone # : (352) 629-7867

Entry Date : 06/21/06 Serv Ord Type : 8 Operator :

Comments : TAP APPLICATION REC'D 6/21/06-PLEASE INSTALL NEW 5/8 METER ON LOT 7,

BLK B AT FOREST AT GOLDEN HILLS. PLEASE CALL CUSTOMER A DAY BEFORE INSTALLING WANT TO MAKE SURE THAT HE IS THERE.ADVISE OFFICE IF UNABLE TO COMPLETE BY 6/27/06. PROVIDE ALL METER INFO-FAX RESOLUTION TO ANN

AT 407-869-6961. THANK YOU.

Due Date : 06/28/06 Cust/Comp Resp: CUST

Resolution Dte : 06/28/06

Resolution : DANIEL CALLED- TAP WILL NOT BE INSTALL UNTIL NEXT WEEK, TRYING TO FIND

LINES. DSA/ANN

6/29/06 ADVISED CUST OF THE ABOVE. BY JULY 7TH IT WILL BE DONE. DSA.

7/10/06-ROBERT COULDN'T FIND-WOULD HAVE TO RUN A NEW TAP CKING

WITH CHUCK, CHUCK WILL CALL CUSTOMER & ADVISED THAT IT WILL TAKE LONGER.

7/20/06-RESOLUTION PLEASE-ANN 7/20/06- SCHEDULED CONTRACTOR FOR TOMORROW

7/21/06-DSA/ANN

7/24/06-INSTALLED 1" BADGER W/ DUAL CK BF; SN#29747106; ML-FAR BACK,

RIGHT FRONT NE CORNER; READ-10. DSA/ANN

Subdivision: 00620 Route: 620 Service Order #: 062441

Account # : 006200012014 Customer Name : LOVELY , ROSEMARY R

Address : 315 NICE AVE Phone # : (407) 295-3272

Entry Date : 06/22/06 Serv Ord Type : 43 Operator :

Comments : PER CUST CALLED HAS NO WATER THIS AM CUST'S ACCT IS IN GOOD STANDING

AND THE MTR SEEMS TO BE FINE NOT T/OFF PGED TO (JP) AND SAID IT WILL BE A COUPLE OF HOURS ADVISED CUST WE WILL BE THERE BEFORE 12 NOON CUST CELL

#321-279-8055

Due Date : 06/22/06 Cust/Comp Resp: CUST

Resolution Dte : 06/22/06

Resolution : 06/22/06 PER (JP) CALLED AND SAID THIS IS A CUSTOMER PROBLEM

STATED TO CANCEL S/O

JP/RB

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 062628

Account # : 006300303490 Customer Name : TRIPLE CROWN HO ,

Address : 4575 NW 82ND CT Phone # : (352) 671-4677

Entry Date : 06/22/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, LEAVE ON FOR NEW

Due Date : 06/23/06 Cust/Comp Resp: CUST

Resolution Dte : 06/23/06

Resolution : FR=0

FC=0 ?/LYN

Subdivision: 00620 Route: 620 Service Order #: 063113

Account # : 006200010162 Customer Name : RENE , GENEVEIVE

Address : 6018 W AMELIA ST Phone # : (407) 295-4804

Entry Date : 06/23/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON PER NEW

Due Date : 06/26/06 Cust/Comp Resp: CUST

Resolution Dte : 06/26/06 Resolution : FR=100120

FC=7060

NEEDS TO BE CHANGED - HARD TO READ.

JPL & SE/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 063577

Account # : 006200011638 Customer Name : MARQUEZ , BARBARA

Address : 6033 W ROBINSON ST Phone # : (407) 298-8218

Comments : FINAL READ AND LEAVE ON FOR NEW

Due Date : 06/27/06 Cust/Comp Resp: CUST

Resolution Dte : 06/27/06 Resolution : FR=436000

FC=10

UNLOCKED & TURNED ON

JP/LYN

Subdivision: 00620 Route: 620 Service Order #: 063718

Account # : 006200010486 Customer Name : HONNOLL , KYLE F

Address : 6203 W HARWOOD ST Phone # : () -

Entry Date : 06/26/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#3586 6/19/6 \$18.18 (REFER TO MAKER)

BANK SERV FEE 25.00

TOTAL AMNT DUE \$43.18 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 6/27

Due Date : 07/05/06 Cust/Comp Resp: CUST

Resolution Dte : 06/26/06

Resolution : CUSTOMER CAME INTO THE OFFICE AND BROUGHT A POLICE REPORT PROVING STOLEN

HAND BAG. WAIVED FEE

LYN

6/27/06 PAID \$18.18 B#4786 LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 063721

Account # : 006200012211 Customer Name : HAINES , ROBERT G

Address : 6213 W AMELIA ST Phone # : (407) 293-0129

Entry Date : 06/26/06 Serv Ord Type : 20 Operator

Comments : NSF CHK#4083 6/15/6 \$21.14 BANK SERV FEE 25.00

TOTAL AMNT DUE \$46.14 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 6/27

Due Date : 07/05/06 Cust/Comp Resp: CUST

Resolution Dte : 07/06/06

Resolution : PAID \$46.14 B #PC51

LYN

Subdivision: 00626 Route: 2 Service Order #: 063742

Account # : 006260021814 Customer Name : MACCARONE , DONNA C

Address : 11601 PEAR TREE DR Phone # : (914) 237-0846

Entry Date : 06/26/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON FOR NEW

Due Date : 06/28/06 Cust/Comp Resp: CUST

Resolution Dte : 06/28/06 Resolution : R=50250 F/C=0

> LEFT ON JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 063917

Account # : 006200012104 Customer Name : ROBERTSON , CHRIS

Address : 505 N NOWELL ST Phone # : (407) 342-3683

Entry Date : 06/26/06 Serv Ord Type : 12 Operator : 620

Comments : FINAL READ AND LEAVE ON FOR NEW

(RECEIVED LEASE)

Due Date : 06/27/06 Cust/Comp Resp: CUST

Resolution Dte : 06/27/06
Resolution : MR=670190

FC=30

TURNED WATER ON. LYN

Subdivision: 00623 Route: 623 Service Order #: 064330

Account # : 006233012382 Customer Name : CORRALES , ROGER

Entry Date : 06/27/06 Serv Ord Type : 36 Operator :

Comments : CUSTOMER CAME INTO OFFICE COMPAINING OF SEWER BACKING UP. HE HAD THE

SAME PROBLEM IN JAN, 2005.

PAGED TO JEFF P.

Due Date : 06/27/06 Cust/Comp Resp: CUST

Resolution Dte : 06/27/06

Resolution : WENT OUT AND FOUND OUT CUSTOMERS LINE WAS CLOGGED -RODDED LINE FOR

CUSTOMER AND FOUND IT CLOGGED WITH BABY WIPES. CLEARED LINE FOR CUSTOMER SHOWED HER THE PROBLEM AND TOLD HER NOT TO FLUSH LINES.

JEFF P/DB

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 064344

Account # : 006200012374 Customer Name : RIVERA , RICARDO

Address : 515 N NOWELL ST Phone # : ()

Entry Date : 06/27/06 Serv Ord Type : 12 Operator :

Comments : FINAL READ AND "LOCK"

Due Date : 06/28/06 Cust/Comp Resp: CUST

Resolution Dte : 06/28/06 Resolution : FR=170380

FC=6180

REPLACED CURB STOP YESTERDAY

LOCKED & TAGGED

JP/LYN

Subdivision: 00626 Route: 1 Service Order #: 064939

Account # : 006260050131 Customer Name : KRAUSS , JUDITH

Address : 12040 TOURNAMENT VIEW AVE Phone # : (727) 856-3377

Entry Date : 06/28/06 Serv Ord Type : 32 Operator :

Comments : CUSTOMER SAYS WATER SMELLS LIKE SULFUR.

PAGED TO JA

Due Date : 06/28/06 Cust/Comp Resp: CUST

Resolution Dte : 06/28/06

Resolution : R=103220 SPOKE WITH THE CUSTOMER, ADVISED HER TO FLUSH HOT WATER

TANK. GOOD CL2 RESIDUAL AT HOUSE.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route: 1 Service Order #: 065431

Account # : 006300101652 Customer Name : FINKEL , JAMES

Address : 7669 NW 56TH PL Phone # : (352) 362-0877

Entry Date : 06/29/06 Serv Ord Type : 21 Operator :

Comments : PLEASE OBTAIN READING AND CHECK FOR LEAK. PER THE CUSTOMER WATER IS OFF

AT HOME - WE DID NOT SHUT OFF WATER AT METER WHILE THEY ARE AWAY.

PER CUSTOMER THEY HAVE BEEN GONESINCE 5/1/06.

6/1/06 R=158890 5/1/06 R=144140

Due Date : 06/30/06 Cust/Comp Resp: CUST

Resolution Dte : 06/30/06 Resolution : MR=165450

NO LEAK @ THIS TIME

CHUCK/LYN

Subdivision: 00604 Route: 604 Service Order #: 065738

Account # : 006040022212 Customer Name : MCCAUSLAND , MICHAEL

Address : 1055 GREGORY DR Phone # : (321) 287-1044

Entry Date : 06/30/06 Serv Ord Type : 20 Operator :

Comments : NSF ELECT CHK 6/27/6 \$335.27

BANK SERV FEE 40.00

TOTAL AMNT DUE \$375.27 PAYABLE BY CASHEIR CHK OR M\O ONLY

TO AVOID ITNERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 7/5

Due Date : 07/12/06 Cust/Comp Resp: CUST

Resolution Dte : 07/12/06

Resolution : CUSTOMER CLEARED NSF, NOTHING FURTHER.

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 065923

Account # : 006260061451 Customer Name : RYAN , ROBERT J

Address : 11436 WINDSTAR CT Phone # : (727) 856-2203

Entry Date : 06/30/06 Serv Ord Type : 20 Operator :

Comments : PLEASE WHEN FLUSING IN FRONT OF THIS CUSTOMERS HOUSE AT STORN DRAIN

PLEASE PUT IN LONGER PVC PIPE SO WATER WILL GO INTO STORM DRAIN-SO

ERRODING OF SAND AROUND THE TOP OF THE STORM DRAIN IN HIS LAWN

DOES NOT COLLASP

Due Date : 07/06/06 Cust/Comp Resp: CUST

Resolution Dte : 07/06/06

Resolution : R=91760 WILL OBTAIN LONGER PIPE

JA/KIM

Subdivision: 00637 Route: 637 Service Order #: 065967

Account # : 006370012202 Customer Name : MESTEY , NICKOLAS G

Address : 48 PLYMOUTH CT Phone # : (305) 298-4260

Entry Date : 06/30/06 Serv Ord Type : 13 Operator :

Comments : PLEASE OBTAIN READ AND TURN ON, TAG SIGNED

Due Date : 06/30/06 Cust/Comp Resp: CUST

Resolution Dte : 06/30/06 Resolution : BR=679130 JF/LYN Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 065999

Account # : 006200013227 Customer Name : CHATELIER , RICK L

Address : 5949 W AMELIA ST Phone # : (407) 484-3789

Entry Date : 06/30/06 Serv Ord Type : 12 Operator

Comments : READ AND LOCK
TAG FOR NEW

Due Date : 07/05/06 Cust/Comp Resp: CUST

Resolution Dte : 07/05/06 Resolution : FR=888150

FC=120 JPL/LYN

Subdivision: 00624 Route: 624 Service Order #: 066011

Account # : 006241010989 Customer Name : HENEGAR , L FARRELL

Entry Date : 06/30/06 Serv Ord Type : 28 Operator :

Comments : CUSTOMER CALLED DUE TO LOW WATER PRESSURE. CUSTOMER HAS CHECKED HOUSE

VALVE AND WATER VALVE @ HOUSE IS TURNED ON.

PAGED TO PINDER

Due Date : 06/30/06 Cust/Comp Resp: CUST

Resolution Dte : 06/30/06 Resolution : MR=670460

CUSTOMER HAS PROBLEM IN HOUSE

JPL/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00635 Route: 635 Service Order #: 066028

Account # : 006350000135 Customer Name : BRYAN , STEPHEN D

Address : 7344 NW 44TH LN Phone # : (352) 732-2159

Entry Date : 06/30/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING AND LOCK OFF TAG FOR NEW

GAVE CONF# 66028

Due Date : 07/14/06 Cust/Comp Resp: CUST

Resolution Dte : 07/14/06

Resolution : CUSTOMER CALLED AND CANCELED THIS S/O

PER KIM

/IC

Subdivision: 00620 Route: 620 Service Order #: 066437

Account # : 006200011527 Customer Name : SINGH , SHIVDATT

Address : 6115 W RIDGEWOOD ST Phone # : (407) 744~9208

Entry Date : 07/05/06 Serv Ord Type : 12 Operator

Comments : READ AND LOCK
TAG FOR NEW

Due Date : 07/06/06 Cust/Comp Resp: CUST

Resolution Dte : 07/06/06 Resolution : FR=253260

FC=120

READ AND LEFT ON

JPL/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 066593

Account # : 006120024008 Customer Name : MERTHIE , LYNDON B

Address : 148 UPSALA RD Phone # : (407) 324-2693

Entry Date : 07/05/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING AND TURN ON FOR NEW CUSTOMER.

WAIVER IN OFFICE ON FILE.

Due Date : 07/06/06 Cust/Comp Resp: CUST

Resolution Dte : 07/06/06

Resolution : R=1966570 F/C=20

LEFT ON FOR NEW

FO/KIM

Subdivision: 00623 Route: 623 Service Order #: 066724

Account # : 006233010081 Customer Name : ANNABLE , RICHARD

Address : 742 TRAILWOOD DR Phone # : (407) 295-3439

Entry Date : 07/06/06 Serv Ord Type : 15 Operator :

Comments : PER CUST STATED HER C/S IS HARD TO T/OFF PLEASE LUBRICATE VALVE SO THAT

THE CUST CAN CALL HER PLUMBER TO DO REPAIRS ON HER END

Due Date : 07/06/06 Cust/Comp Resp: CUST

Resolution Dte : 07/06/06

Resolution : 7/6/06 PER CUST CALLED BACK TO STATE THAT HER PLUMBER WILL BE COMING

BACK TO CUST HOME TO FIX THE REPAIR FROM 8 TO 12 NOON TODAY GAVE S/O TO

MATT M TO PGD OUT TO LUBRICATE CUST VALVE THIS AM PLEASE CALL CUST @

407-762-1983 TO IN FORM HER THAT THIS HAS BEEN DONE. MATT SAID HE WOULD TAG THE DOOR.....(RB)

7/6/06-LUBRICATED AND EXCERISED CURBSTOP IS WORKING FINE MATT M/DB

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 067089

Account # : 006260012463 Customer Name : PRESTEL , MYRTLE

Address : 11708 BAYONET LN Phone # : (813) 856-3313

Entry Date : 07/06/06 Serv Ord Type : 17 Operator :

Comments : PER MARCY #727-856-3034 STATED THAT THIS MTR IS IN OFF POSTION PER CUST

END WE DO NOT HAVE A SVC ORDER FROM CUST FOR TEMP OFF CUST S/OFF THE WTR

ON THEIR END, WATER IS GUSING OUT AND IT HAS BEEN PAGD TO KEVIN S IN

FIELD

Due Date : 07/06/06 Cust/Comp Resp: CUST

Resolution Dte : 07/06/06

Resolution : R=189600 THERE IS NO PROBLEM AT THIS ADDRESS. THIS METER IS ON AND

UNLOCKED. KS/KIM

Subdivision: 00626 Route: 1 Service Order #: 067581

Account # : 006260013501 Customer Name : SMYK , STANLEY

Address : 11715 BAYONET LN Phone # : ()

Entry Date : 07/07/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON PER NEW

Due Date : 07/14/06 Cust/Comp Resp: CUST

Resolution Dte : 07/14/06 Resolution : R=59970 F/C=40

> LEFT ON JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 068076

Account # : 006260070020 Customer Name : COSTA HOMES INC ,

Address : 11218 GOLF ROUND DR Phone # : (727) 842-3848

Entry Date : 07/10/06 Serv Ord Type : 12 Operator

Comments : TAKE FINAL READING, LEAVE ON FOR NEW

Due Date : 07/12/06 Cust/Comp Resp: CUST

Resolution Dte : 07/12/06

Resolution: R=7090 F/C=2780

LEFT ON JA/KIM

Subdivision: 00637 Route: 637 Service Order #: 068180

Account # : 006370014644 Customer Name : MANUEL , CAROL

Entry Date : 07/10/06 Serv Ord Type : 12 Operator :

Comments : READ AND LOCK
TAG FOR NEW

Due Date : 07/17/06 Cust/Comp Resp: CUST

Resolution Dte : 07/17/06
Resolution : FR=16000
FC=5,010
SH/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626

Route : 1 Service Order # : 069108

Account # : 006260012805 Customer Name : MELTON

, JERRY

: (727) 856-5624

Address

: 11836

BAYONET

LN

Entry Date : 07/12/06 Serv Ord Type : 12

Phone # Operator

Comments

: PLEASE OBTAIN FINAL READ LEAVE ON FOR NEW APPLY

Due Date

: 07/25/06

Cust/Comp Resp: CUST

Resolution Dte : 07/25/06

Resolution : R=132940

LEFT ON FOR NEW

F/C=250 JA/KIM

Subdivision: 00624

Route

: 624

Service Order # : 070487

Account # : 006241010844 Customer Name : MENDOZA

: 635

DURANGO

WAY

Phone #

: (407) 662-6220

Address

Entry Date : 07/17/06

Serv Ord Type : 17

Operator

, JOSE

Comments

: PER CUST ONLY SPEAKS SPANISH STATED WTR IS GOING DOWN HER DRIVE AND/OR

INFRONT OF THE HOME

GAVE TO JP IN OFFICE HE WILL DISPATCH IT OUT

Due Date : 07/17/06

Cust/Comp Resp: CUST

Resolution Dte : 07/17/06

Resolution : MR=1204720

LEAK IS IN CUSTOMERS LINE.

ADVISED CUSTOMER TO CALL A PLUMBER.

MATT/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 070531

Account # : 006260021921 Customer Name : JEDLICKA , ALVIN

Address : 11612 PEAR TREE DR Phone # : ()

Entry Date : 07/17/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READ AND LEAVE ON FOR NEW APPLY

Due Date : 07/18/06 Cust/Comp Resp: CUST

Resolution Dte : 07/18/06 Resolution : R=158940 F/C=20

LEFT ON FOR NEW CUSTOMER.

JA/KIM

Subdivision: 00614 Route: 614 Service Order #: 070918

Account # : 006141011952 Customer Name : SEYMORE , ALBERT

Address : 1837 LINCOLN AVE Phone # : (407) 322-4930

Entry Date : 07/17/06 Serv Ord Type : 27 Operator : Comments : CUSTOMER CALLED DUE TO POSSIBLE SERVICE LINE LEAK ON OUR SIDE

HE NOTICE WATER ON BOTH SIDES OF THE ROAD.

PAGED TO MARINELLI (A.M. CHECK)

Due Date : 07/18/06 Cust/Comp Resp: CUST

Resolution Dte : 07/18/06

Resolution : R=345660 THERE IS A SLOW LEAK BUBBLING UP THROUGH ASPHALT CRACK. SEEMS

TO BE WASHING OUT THE DIRT UNDER ASPHALT.

WILL HAVE CONTACTORS TO COME OUT AND REPAIR LINE.

JM/FQ/KIM

7/24/06 CONTRACTOR INSTALLED NEW SERVICE LINE. JM/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 070939

Account # : 006200011443 Customer Name : TOMPKINS , YVONNE

Address : 6201 W RIDGEWOOD ST Phone # : (407) 898-5724

Entry Date : 07/17/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING AND LOCK TAG FOR NEW

GAVE CONF# 70939

Due Date : 07/31/06 Cust/Comp Resp: CUST

Resolution Dte : 07/31/06

Resolution : R=3428290 F/C=9670

JP/KIM

Subdivision: 00616 Route: Service Order #: 071261

Account # : 006160000000 Customer Name :

Address : Phone # : ()

Entry Date : 07/18/06 Serv Ord Type : 17 Operator :

Comments : VICKY WITH SEMINOLE COUNTY ROADS & STORMWATER DEPT. CALLED TO REPORT

A CREW CUT OUR MAIN LOCATED AT 3200 CURTIS DRIVE IN BEAR LAKE.

PAGED TO JEFF PINDER

Due Date : 07/18/06 Cust/Comp Resp: CUST

Resolution Dte : 07/18/06

Resolution : 07/18/06 MR= N-A... PER FIELD CHECKED, COUNTY HIT THERE OWN LINE WE HAVE

NOTHING IN AREA OF WORK BEING DONE

JP/RB

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 071287

Account # : 006120010570 Customer Name : BEVERLY , GARY

Address : 404 PINE DR Phone # : (407) 322-8906

Entry Date : 07/18/06 Serv Ord Type : 20 Operator

Comments : NSF CHK#2531 7/7/6 \$75.00

BANK SERV FEE 30.00

TOTAL AMNT DUE \$105.00 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 7/19

Due Date : 07/26/06 Cust/Comp Resp: CUST

Resolution Dte : 07/26/06

Resolution: 8/1/06 CUSTOMER PAID \$75.00 RECONNECT CHARGE WAS NOT PAID.

WILL SHOW AS PAST DUE AMOUNT ON CUSTOMER'S ACCOUNT.

KIM

Subdivision: 00626 Route: 2 Service Order #: 071328

Account # : 006260023791 Customer Name : GIANNOTTA , PETER J

Address : 11615 FOXWORTH LN Phone # : (727) 379-9447

Entry Date : 07/18/06 Serv Ord Type : 28 Operator :

Comments : PER CUST STATED VERY LOW WATER PRESSURE, PLEASE SE WHAT CAN BE DONE AND

TAG HOME W/FINDINGS

Due Date : 07/18/06 Cust/Comp Resp: CUST

Resolution Dte : 07/18/06

Resolution : R=271750 PSI GOOD AT HOSE BIB, SPOKE WITH CUSTOMER.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 071437

Account # : 006260010124 Customer Name : KAMINSKI , MARY

Address : 12015 BAYONET LN Phone # : (727) 857-2491

Entry Date : 07/18/06 Serv Ord Type : 28 Operator : Comments : PER CUST REQ STATED LOW WTR PRESSURE, PLEASE SEE WHAT CAN BE DONE

Due Date : 07/18/06 Cust/Comp Resp: CUST

Resolution Dte : 07/18/06

Resolution : R=345780 PSI IS FINE SPOKE WITH THE CUSTOMER.

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 072002

Account # : 006260010652 Customer Name : LUKES , JOHN H

Address : 11933 BOYNTON LN Phone # : (815) 675-3208

Entry Date : 07/19/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON PER NEW

Due Date : 07/20/06 Cust/Comp Resp: CUST

Resolution Dte : 07/20/06

Resolution : R=282460 LEFT ON FOR NEW

F/C=0 JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 072407

Account # : 006100010651 Customer Name : LUNDQUIST , ARIA E

Address : 424 CRYSTAL DR Phone # : (322) 229-6

Entry Date : 07/20/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ, LOCK AND TAG FOR NEW APPLY

Due Date : 07/24/06 Cust/Comp Resp: CUST

Resolution Dte : 07/24/06

Resolution : R=160840 LEFT ON FOR NEW CUSTOMER.

SLOW LEAK ON CUSTOMER'S LINE @ WATER SOFTENER

TAGGED WITH INFO.

JH/KIM

Subdivision: 00629 Route: 629 Service Order #: 072469

Account # : 006290004704 Customer Name : MONE , CLAUDIA

Address : 4634 TROPICAL LN Phone # : (727) 934-6291

Entry Date : 07/20/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 72469

Due Date : 07/25/06 Cust/Comp Resp: CUST

Resolution Dte : 07/25/06Resolution : R=47030 F/C=90

LEFT ON JF/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 072958

Account # : 006200011581 Customer Name : GALIPEAU , HOWARD

Address : 6030 W RIDGEWOOD ST Phone # : (407) 292-2956

Entry Date : 07/21/06 Serv Ord Type : 12 Operator :

Comments : READ, TURNOFF, LOCK, TAG

Due Date : 07/26/06 Cust/Comp Resp: CUST

Resolution Dte : 07/26/06 Resolution : R=797950 F/C=2600

LOCKED OFF AND TAGGED

JPL/KIM

Subdivision: 00626 Route: 2 Service Order #: 073225

Account # : 006260020955 Customer Name : ROBINSON , NANCI

Entry Date : 07/24/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON PER NEW

Due Date : 07/27/06 Cust/Comp Resp: CUST

Resolution Dte : 07/27/06
Resolution : R=88050 F/C=10

LEFT ON JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 073281

Account # : 006260020452 Customer Name : SANTINI , RICHARD

Address : 11516 PAMPAS DR Phone # : (727) 856-3109

Entry Date : 07/24/06 Serv Ord Type : 15 Operator : Comments : MR. CALLED WANTING THE WATER SHUT OFF SO HE COULD MAKE REPAIRS.

PAGED TO JACK

Due Date : 07/24/06 Cust/Comp Resp: CUST

Resolution Dte : 07/24/06

Resolution : R=431810 REPAIRED SHUT OFF VALVE THAT WAS LEAKING.

JA/KIM

Subdivision: 00612 Route: 612 Service Order #: 074794

Account # : 006120023948 Customer Name : BUCHER , JASON

Address : 137 FAIRWAY DR Phone # : (321) 229-5499

Entry Date : 07/26/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LEAVE ON FOR NEW APPLY

Due Date : 07/28/06 Cust/Comp Resp: CUST

Resolution Dte : 07/28/06

Resolution : R=2579910 F/C= 2240

LEFT ON JH/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 074807

Account # : 006260012066 Customer Name : LOVERDI , JOHN

Address : 11839 BOYNTON LN Phone # : (516) 755-0094

Entry Date : 07/26/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LEAVE ON FOR NEW APPLY

Resolution Dte : 08/01/06 Resolution : R=98440 F/C=0

LEFT ON JA/KIM

Subdivision: 00612 Route: 612 Service Order #: 075013

Account # : 006120022751 Customer Name : BAGGETT , F E

Address : 106 SUNSET DR Phone # : (407) 322-4645

Entry Date : 07/27/06 Serv Ord Type : 20 Operator : 612

Comments : CUSTOMER, FREEMAN BAGGETT PHONE: 407-322-4645, HOME PHONE.HE IS ASKING

IF HE CAN TAP INTO THE WATER LINE THEY ARE RUNNING OUT THERE.

I LEFT HIM A MESSAGE THAT SOMEONE FROM THE FIELD WOULD BE IN CONTACT

WITH HIM WITHIN FIVE WORKING DAYS.

Due Date : 08/05/06 Cust/Comp Resp: CUST

Resolution Dte : 07/27/06

Resolution : THIS CUSTOMER IS GOING TO BE INQUIREING ABOUT ANOTHER LOCATION (SINCE

HE IS ALREADY A CUSTOMER FOR THIS ADDRESS !!!

SO WE WILL NEED TO WAIT UNTIL HE RETURNS MY CALL.

SORRY GUYS - LORETTA

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00612 Route: Service Order #: 075084

Account # : 006120000000 Customer Name :

Address : Phone # : ()

Entry Date : 07/27/06 Serv Ord Type : 20 Operator : 612

Comments : BOB HOWARD AT 110 SUNSET DRIVE IN SANFORD NEAR 46-A IS ASKING IF WATER

WILL BE AVAILABLE TO HIS ADDRESS - AND IF SO, THE COST - PLEASE.

LORETTA

Due Date : 08/05/06 Cust/Comp Resp: CUST

Resolution Dte : 07/31/06

Resolution : COST TO HOOK UP WILL BE \$350.00. JOHN MARINELLI:LA

IT IS MY UNDERSTANDING THEY ARE STILL RUNNING LINES ALONG THE STREET/

ROADWAY. LA

Subdivision: 00626 Route: 2 Service Order #: 075118

Account # : 006260020452 Customer Name : SANTINI , RICHARD

Address : 11516 PAMPAS DR Phone # : (727) 856-3109

Entry Date : 07/27/06 Serv Ord Type : 17 Operator :

Comments : MR. CALLED BECAUSE THE VALVE THAT A CONTRACTOR INSTALLED HERE FOR US IS

LEAKING. PLEASE REPAIR THE VALVE. HE WANTS THE CONTRACTOR TO COME BACK.

HE ALSO SAID TO LET HIM KNOW WHEN YOU ARE THERE.

Due Date : 07/28/06 Cust/Comp Resp: CUST

Resolution Dte : 07/28/06

Resolution : R=431810 NO LEAKS WATER MAY BE COMING FROM IRRIGATION SPRINKLERS

TALKED WITH CUSTOMER. CUSTOMER IS AWARE OF FINDINGS

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Service Order # : 075145 Subdivision: 00626 Route : 1

, SHIRLEY Account # : 006260013203 Customer Name : COOPER

Phone # : (707) 465-8904 Address : 11839 BAYONET LN

Entry Date : 07/27/06 Serv Ord Type : 12 Operator

: READ AND LEAVE ON FOR NEW Comments

: 07/28/06 Cust/Comp Resp: CUST Due Date

Resolution Dte : 07/28/06 Resolution : R=178190 F/C=10

> LEFT ON JA/KIM

Service Order # : 075367 Subdivision: 00612 Route : 612

Account # : 006120011742 Customer Name : WILKINS , LEWIS F

LAKE Phone # : (407) 323-1868 Address : 408 BLV

Serv Ord Type : 20 Operator Entry Date : 07/28/06

: NSF CHK#3521 7/15/6 \$37.28 Comments

25.00 BANK SERV FEE

\$62.28 PAYABLE BY CASHIER CHK OR M\O ONLY TOTAL AMNT DUE

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 7/31

Cust/Comp Resp: CUST Due Date : 08/07/06

Resolution Dte : 08/07/06

Resolution : 8/4/06 CUSTOMER PAID, NO FURTHER ACTIONS TO BE TAKEN

KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00612 Route Service Order # : 075388

Account # : 006120000000 Customer Name :

Address Phone # : ()

Entry Date : 07/28/06 Serv Ord Type : 20 Operator : 612

: FREEMAN BAGGETT - PHONE #407-322-4645 HOME, OR WORK PHONE 407-333-0137 Comments

IS ASKING IF WATER SERVICE CAN BE EXTEND TO 112 SUNSET - A HOUSE THAT

HE OWNS. IF SO, THE COST PLEASE.

THANKS, LORETTA

Due Date : 08/05/06 Cust/Comp Resp: CUST

Resolution Dte : 07/31/06

Resolution : SPOKE WITH THE CUSTOMER AND INFORMED THEM THE COST WILL BE \$350.00 AND

HE (FREEMAN BAGGETT) WILL BE RESPONSIBLE TO HOOK UP TO THE HOUSE.JM:LA

Subdivision: 00620 Route Service Order #: 075875 : 620

Account # : 006200011153 Customer Name : MORSE , GLORIA S

Address : 6124 MELBOURNE AVE Phone # : (407) 295-1596

Entry Date : 07/31/06 Serv Ord Type : 12 Operator

Comments : READ AND LOCK

TAG FOR NEW

Due Date : 08/01/06 Cust/Comp Resp: CUST

Resolution Dte : 08/01/06

Resolution : R=1427270 F/C=2060

LOCKED OFF AND TAGGED

JPL/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00629 Route: Service Order #: 076018

Account # : 006290000000 Customer Name :

Address : Phone # : ()

Comments : BETH WITH PANDA CONSTRUCTION - PHONE 727-815-9621 EXT. 1 - IS ASKING IF

WE CAN PROVIDE SERVICE TO: 4909 ANN DRIVE

PLEASE ADVISE HER AND MYSELF - IF WE CAN PROVIDE SERVICE - THE COST

PLEASE. SEND THE RESOLUTION

TO ME (LORETTA) AT THE OPERATION FAX NUMBER: 407-869-6961 - THANKS!!

Due Date : 08/05/06 Cust/Comp Resp: CUST

Resolution Dte : 08/02/06

Resolution : YES, WE CAN. WE ARE AWAITING THE BID FROM THE CONTRACTOR. ??:LA

08/03/06 - \$550.00 SENT INFO TO LORETTA. LA

08/07/06 - LORETTA BETH ASK IF YOU COULD CALL HER. SH:LA

08/09/06 - PER KAREN SASIC WE CAN ONLY CHARGE THE \$65.00 TAP FEE AFTER I CHECKED WITH STEVE HABERY AS TO WHETHER IT WAS TO EXTEND THE MAIN EXT.
OR JUST A TAP - STEVE SAYS A TAP - AS IT IS IN THE BACK OF THE HOUSE.LA

Subdivision: 00626 Route: 1 Service Order #: 076354

Account # : 006260010533 Customer Name : CORBIN , CECILIA

Address : 11825 CARISSA LN Phone # : (727) 856-8389

Entry Date : 07/31/06 Serv Ord Type : 32 Operator :

Comments : BAD ODOR IN WATER-TAG W/FINDINGS

Resolution Dte : 08/01/06 Resolution : R=43170

IN LINE WATER SOFTERNER TAKING OUT CL2 AND ALLOWING THIS ODOR.

TAGGED DOOR WITH FINDINGS.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 076423

Account # : 006260023721 Customer Name : SCHULTZ , ANNA

Address : 11546 HOLLY ANN DR Phone # : (727) 856-6608

Entry Date : 08/01/06 Serv Ord Type : 32 Operator :

Comments : BAD ODOR ALL THRU HOUSE-TAG W/FINDINGS

DB PH JACKS CELL 407-948-0023-RADIO OUT PER STEVE

9:30AM

Due Date : 08/01/06 Cust/Comp Resp: CUST

Resolution Dte : 08/01/06 Resolution : R=203870

SPOKE WITH CUSTOMER SHE HAS A WATER SOFTENER IN LINE. SHE IS CALLING

COMPANY TO SEE IF THEY WILL BYPASS THE SOFTENER.

JA/KIM

Subdivision: 00612 Route: Service Order #: 076896

Account # : 006120000000 Customer Name :

Address : Phone # : () -

Entry Date : 08/01/06 Serv Ord Type : 20 Operator : 612

Comments : KEVIN KELLY WITH RE-MAX IS ASKING IF WE CAN PROVIDE SERVICE TO

209 HOMEWOOD DRIVE IN SANFORD. AND IF SO THE COST PLEASE.

I SEE WE DO SERVICE 201, 205 AND 213 HOMEWOOD DRIVE.

Due Date : 08/08/06 Cust/Comp Resp: CUST

Resolution Dte : 08/03/06

Resolution : SHORT SIDE SERVICE COST IS \$350.00. THIS CAN BE DONE.JOHN MARINELLI:LA

I CALLED KEVIN KELLY WITH RE-MAX RE: THE WATER SERVICE AVAILABILITY AT 209 HOMEWOOD DRIVE IN SANFORD. KEVIN'S PHONE NUMBER IS: 407-687-8403.LA

Utilities Inc, Billing System

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Service Order Detail Report

G

Subdivision: 00626 Route: 1 Service Order #: 077135

Account # : 006260060991 Customer Name : WINDISCH , PAUL

Address : 11228 CLEAR OAK CIR Phone # : (386) 574-7372

Entry Date : 08/02/06 Serv Ord Type : 32 Operator

Comments : CUSTOMER SAYS WATER IS SMELLING TERRIBLE. PAGED JACK

Due Date : 08/02/06 Cust/Comp Resp: CUST

Resolution Dte : 08/02/06 Resolution : R=73680

HOT WATER IS SMELLING NOT THE CUSTOMER'S COLD WATER.

TOLD THE CUSTOMER TO FLUSH WATER HEATER.

JA/KIM

Subdivision: 00610 Route: 610 Service Order #: 077313

Account # : 006100010782 Customer Name : ADCOCK , ANDY

Address : 107 PINE LAKE DR Phone # : (407) 322-0676

Entry Date : 08/02/06 Serv Ord Type : 2 Operator :

Comments : PLEASE OBTAIN READING AND LUBRICATE/EXERCISE VALVE

A.M. REQUEST.

Due Date : 08/16/06 Cust/Comp Resp: CUST

Resolution Dte : 08/16/06

Resolution : R=385292 NEED TO INSTALL NEW CURB-STOP VALVE HEAD IS

RUSTED AND BROKEN OFF. SCHEDULED FOR 1ST OF NEXT WEEK. REQUESTED THAT

CUSTOMER HAVE SHUT OFF VALVE INSTALLED AFTER THE METER

CURBSTOP IS FOR MAINTENCE ONLY.

FQ/KIM

08/16/06 PLEASE RESOLVE, CUST CALLED ON 8/14/06 TO FIND OUT IF THIS S/O HAS BEEN WORKED ON PLEASE CALL CUST W/ETA OF WHEN THIS WILL BE DONE SO THAT SHE CAN CONCLUDE HER REPAIRS W/HER PLUMBER, THANKS RB. 8/16/06 - INSTALLED NEW METER #32438409 R/10 OLD METER #F908011 R=3859270 REPLACED METER. FO/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 077669

Account # : 006260011083 Customer Name : CONNELLY , JOSEPH

Address : 11912 BOYNTON LN Phone # : (631) 928-0640

Entry Date : 08/03/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON FOR N EW

Due Date : 08/14/06 Cust/Comp Resp: CUST

Resolution Dte : 08/14/06

Resolution : R=207020 F/C= 2010

LEFT ON FOR NEW

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 077708

Account # : 006260070051 Customer Name : WORTH , MILTON

Address : 11234 GOLF ROUND DR Phone # : (727) 856-0390

Entry Date : 08/03/06 Serv Ord Type : 30 Operator :

Comments : CUSTOMER SAYS HE TESTED THE CHLORINE IN THEIR WATER AND WE HAVE HARDLY

NO CHLORINE IN THEIR WATER. PLEASE CHECK.

PAGED JACK

Due Date : 08/03/06 Cust/Comp Resp: CUST

Resolution Dte : 08/03/06 Resolution : R=16270

SPOKE WITH THE CUSTOMER, SHOWED HIM WE HAVE CL2 RESIDUAL GOING TO HIS

HOUSE. TOLD HIM WE WILL FLUSH, HE WAS OKAY WITH THIS.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00610 Route: Service Order #: 077755

Account # : 00610000000 Customer Name :

Address : Phone # : ()

Entry Date : 08/03/06 Serv Ord Type : 20 Operator : 610 Comments : JOHN: MRS. AMBURGEY 407-491-9288 LIVES AT 5165 S.SANFORD AVE. IN

SANFORD.SHE IS NEAR MYRTLE AND HESTER, OFF RONALD REGAN BLVD.AND LAKD

MARY BLVD. NEAR THE NEW DEVELOPMENT OF LAKE JESSUP WOODS.

SHE HAS ALREADY CALLED SANFORD AND SEMINOLE CO. THIS DOES NOT SOUND LIKE

OUR AREA, EITHER. THANKS FOR CHECKING.....

Due Date : 08/08/06 Cust/Comp Resp: CUST

Resolution Dte : 08/04/06

Resolution : 5165 S. SANFORD AVE. IN SANFORD IS NOT IN OUR SERVICE AREA. CALLED

MRS. AMBURGEY 407-491-9288 AND LEFT A MESSAGE. JOHN MARINELLI:LA

Subdivision: 00629 Route: 629 Service Order #: 078378

Account # : 006290003908 Customer Name : MYALIK , ALEKSEY

Address : 4705 TROPICAL LN Phone # : (727) 376-9947

Entry Date : 08/07/06 Serv Ord Type : 12 Operator

Comments : READ AND LEAVE ON FOR NEW

Due Date : 08/09/06 Cust/Comp Resp: CUST

Resolution Dte : 08/09/06

Resolution : R=227720 F/C=5100

LEFT ON FOR NEW CUSTOMER.

JF/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 078456

Account # : 006120022483 Customer Name : PROZIG REALTY

Address : 216 SUNSET DR Phone # : (407) 322-8678

Entry Date : 08/07/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LEAVE ON

GAVE CONF# 78456

Due Date : 08/08/06 Cust/Comp Resp: CUST

Resolution Dte : 08/08/06

Resolution : R=1422530 F/C=390

LEFT ON FOR NEW CUSTOMER.

KC/KIM

.....

Subdivision: 00626 Route: 2 Service Order #: 078901

Account # : 006260024311 Customer Name : KEITH , MARY T

Address : 11647 FOXWORTH LN Phone # : ()

Entry Date : 08/07/06 Serv Ord Type : 17 Operator :

Comments : READ, CHECK FOR LEAKS-TAG -NEIGHBOR TURNED OFF AT CUST VALVE-HE SAID

IT IS OUR LEAK-DO REPAIR IF IS AND INFORM CUSTOMER

PHONED AFTER HRS-DB INFORMED FT ON DISPATCH*NOTE FOR OFFICE*

Due Date : 08/07/06 Cust/Comp Resp: CUST

Resolution Dte : 08/07/06

Resolution : R=122550 LEAK WAS ON THE CUSTOMER SIDE, SPOKE WITH CUSTOMER ABOUT THIS.

KS/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 078970

Account # : 006020023058 Customer Name : VACANT

Address : 531 CARLISLE AVE Phone # : ()

Entry Date : 08/08/06 Serv Ord Type : 20 Operator : 602

Comments : PLEASE CHECK THIS ADDRESS TO SEE IF THE SERVICE HAS BEEN LOCKED OFF --

IF IT HAS NOT BEEN - PLEASE DO SO AS SOON AS POSSIBLE. PLEASE GIVE OR FAX THE RESOLUTION BACK TO ME (LORETTA)

THANK YOU..

Due Date : 08/09/06 Cust/Comp Resp: CUST

Resolution Dte : 08/08/06

Resolution : READING IS: 1357150. THIS IS THE HOUSE THAT BURNED DOWN. WATER SERVICE

IS OFF. JEFF PINDER:LA

Subdivision: 00624 Route: 624 Service Order #: 079487

Account # : 006241011429 Customer Name : CALIXTO HERNAND , GUMARO

Address : 619 BARBUDA WAY Phone # : (407) 445-0073

Entry Date : 08/09/06 Serv Ord Type : 10 Operator :

Comments : 7-6-06 319050

8-4-06 341460 HIGH CONS ON MVR

Due Date : 08/09/06 Cust/Comp Resp: CUST

Resolution Dte : 08/09/06 Resolution : READING 343050

MATT/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00629 Route: Service Order #: 079580

Account # : 006290000000 Customer Name :

Address : Phone # : ()

Entry Date : 08/09/06 Serv Ord Type : 20 Operator : 629

Comments : BETH WITH PANDA CONSTRUCTION - PHONE 727-815-9621 EXT. 1 IS ASKING IF

WE CAN PROVIDE WATER TO LOT 9 ON ANN DRIVE. SHE DOES NOT HAVE A HOUSE

NUMBER BUT IT WILL MAYBE - BE - 4908. PLEASE ADVISE, ETC.

FAX THE RESOLUTION TO ME IN OPERATIONS - 407-869-6961. THANKS, LORETTA

Due Date : 08/16/06 Cust/Comp Resp: CUST

Resolution Dte : 08/09/06

Resolution : YES, WE CAN GIVE WATER TO THEM. CALLED BETH WITH THE INFO. STEVE

HABERY: LA

08/14/06 - KBH WILL CHARGE \$550.00 FOR THE CONNECTION. STEVE HABERY:LA I HAVE CHECKED WITH STEVE AND THIS ONE IS FOR A TAP, ONLY, NO EXT. IS NEEDED. SO WE CAN ONLY CHARGE THE BUILDER, PANDA CONSTRUCTION, \$65.00.LA

Subdivision: 00626 Route: 2 Service Order #: 079735

Account # : 006260020652 Customer Name : BAKKER , AALT

Address : 11828 WAX MYRTLE CT Phone # : (727) 856-2101

Entry Date : 08/09/06 Serv Ord Type : 32 Operator :

Comments : BAD SULPHUR SMELL ON HOT WATER-TOLD IF OCCURS 8/10 THEN HER HOT WATER

TANK IS THE ISSUE-JACK A WAQS PAGED AND HE WILL FLUSH THIS AREA

TODAY; 12:40PM

Due Date : 08/09/06 Cust/Comp Resp: CUST

Resolution Dte : 08/09/06 Resolution : R=258610

JA/LKIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 080189

Account # : 006200012718 Customer Name : HIDALGO , RAFAEL

Address : 432 N JOHN ST Phone # : (407) 521-6002

Entry Date : 08/10/06 Serv Ord Type : 14 Operator

Comments : TL 371.18

CUSTOMER WILL PAY 123.72 + CURRENT BILL EACH MONTH UNTIL NOVEMBER 2006.

THIS WILL BRING CUSTOMER CURRENT.

CUSTOMER BILL WAS LARGE DUE TO IRRIG PROBLEMS.

Due Date : 11/10/06 Cust/Comp Resp: CUST

Resolution Dte : 09/20/06

Resolution : SHUT OFF - CUSTOMER DID NOT KEEP EXTENSION.

MR=2152480

READ LOCKED & TAGGED.

CUSTOMER PAID \$338.00 BY PHONE CONF #640148
CUSTOMER PAID \$ 50.00 BY PHONE CONF #031793

SERVICE WAS RESTORED.

JPL/LYN

Subdivision: 00612 Route: 612 Service Order #: 080191

Account # : 006120011356 Customer Name : ORITT , STELLA

Address : 223 FORREST DR Phone # : (407) 323-6551

Entry Date : 08/10/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, LEAVE ON FOR NEW

Due Date : 08/11/06 Cust/Comp Resp: CUST

Resolution Dte : 08/11/06

Resolution : R=380450 F/C=19710

LEFT ON FOR NEW CUSTOMER.

FQ/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 081049

Account # : 006260012324 Customer Name : DEUTSCH , STEFAN

Address : 11719 BOYNTON LN Phone # : (804) 515-1055

Entry Date : 08/14/06 Serv Ord Type : 20 Operator :

Comments : CUSTOMER LEFT HOME IN MID MAY.

USAGE IS STILL REG. ON METER. PLEASE REREAD AND VERIFY METER NUMBER.

CHECK FOR LEAKS REG ON OR AT METER.

THANKS.

Resolution Dte : 08/14/06

Resolution : CUSTOMER CALLED TO CANCEL ORDER. HE REALIZED HE WAS HOME DURING

BILLING PERIODS THAT THE METER WAS READ.

KIM

Subdivision: 00626 Route: 1 Service Order #: 081434

Account # : 006260010152 Customer Name : PORZIO , JOSEPH

Address : 12019 BAYONET LN Phone # : (727) 379-9172

Entry Date : 08/15/06 Serv Ord Type : 1 Operator :

Comments : RE-READ METER. CUSTOMER SAYS NOTHING DIFFERENT WENT ON THERE BETWEEN

JUNE AND JULY. CHECK FOR LEAKS. TAG DOOR W/FINDINGS.

Due Date : 08/16/06 Cust/Comp Resp: CUST

Resolution Dte : 08/16/06 Resolution : R=658250

NO LEAKS

TAGGED DOOR WITH FINDINGS.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 081541

Account # : 006260070030 Customer Name : COSTA HOMES, IN ,

Address : 11228 GOLF ROUND DR Phone # : (727) 842-2329

Entry Date : 08/15/06 Serv Ord Type : 12 Operator :

Comments : FINAL READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 08/16/06 Cust/Comp Resp: CUST

Resolution Dte : 08/16/06 Resolution : R=42390 F/C=0

LOCKED OFF AND TAGGED

JA/KIM

Subdivision: 00629 Route: 629 Service Order #: 081556

Account # : 006290002183 Customer Name : PERRI , STEPHEN

Address : 4946 LEMONWOOD LOO Phone # : (609) 703-2021

Entry Date : 02/21/06 Serv Ord Type : 22 Operator : Comments : PLEASE OBTAIN READING AND TEMP LOCK OFF FOR SEASONAL CUSTOMER.

CUSTOMER IS AWARE OF VACATION RATE AND TURN ON POLICY.

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : R=101680 LOCKED OFF FOR SEASONAL CUSTOMER.

SH/DB

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00610 Route: Service Order #: 081779

Account # : 00610000000 Customer Name :

Address : Phone # : ()

Entry Date : 08/16/06 Serv Ord Type : 20 Operator : 610

Comments : MS. CARUTHERS AT 256 LAKEVIEW DR. IN SANFORD WANTS TO KNOW IF WE CAN

PROVIDE SERVICE TO HER AND THE COST INVOLVED.

HER PHONE NUMBER IS: 407-322-3099

THANKS !

Due Date : 08/23/06 Cust/Comp Resp: CUST

Resolution Dte : 08/18/06

Resolution : CALLED AND INFORMED THEM THAT WE CAN GIVE THEM WATER. \$350.00 WILL BE

THE COST. JOHN MARINETTI: LA

Subdivision: 00626 Route: 1 Service Order #: 081787

Account # : 006260070031 Customer Name : FARLEY , DAVID A

Address : 11228 GOLF ROUND DR Phone # : (828) 926-8320

Entry Date : 08/16/06 Serv Ord Type : 13 Operator :

Comments : SEE OFFC FOR WAIVER

READ AND T/ON FOR NEW OWNER.

Due Date : 08/17/06 Cust/Comp Resp: CUST

Resolution Dte : 08/17/06

Resolution : R= 42390 TURNED ON FOR NEW CUSTOMER.

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 082284

Account # : 006120011067 Customer Name : FOSTER , ABIGAIL

Address : 206 FORREST DR Phone # : (407) 302-2145

Entry Date : 08/17/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL REAIDING AND LEAVE ON FOR NEW CUSTOMER.

GAVE CONF # 82284

Due Date : 08/18/06 Cust/Comp Resp: CUST

Resolution Dte : 08/18/06

Resolution : R=727910 F/C= 790

LEFT ON FOR NEW CUSTOMER.

JH/KIM

Subdivision: 00612 Route: 612 Service Order #: 082937

Account # : 006120011432 Customer Name : HASSON , WILLIAM S

Address : 418 LAKE BLV Phone # : (407) 462-7992

Entry Date : 08/18/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING AND LOCK OFF TAG FOR NEW CUSTOMER.

GAVE CONF# 82937

Due Date : 08/25/06 Cust/Comp Resp: CUST

Resolution Dte : 08/25/06

Resolution: R=679690 F/C=650 LEFT ON FOR NEW

JH/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 083139

Account # : 006260021361 Customer Name : EVERLY , CLARENCE

Address : 11736 WHITE ASH DR Phone # : (727) 856-1423

Entry Date : 08/18/06 Serv Ord Type : 12 Operator :

Comments : READ, TURNOFF, LOCK, TAG

Due Date : 08/21/06 Cust/Comp Resp: CUST

Resolution Dte : 08/21/06

Resolution : R= 134390 F/C=250

LEFT ON JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 083254

Account # : 006260022151 Customer Name : DORSEY , EVELYN

Address : 11630 GOLDEN RAIN DR Phone # : (904) 808-7017

Entry Date : 08/18/06 Serv Ord Type : 12 Operator

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 08/21/06 Cust/Comp Resp: CUST

Resolution Dte : 08/21/06

Resolution : R=540170 F/C=250

LOCKED OFF AND TAGGED

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 083677

Account # : 006100010980 Customer Name : CARUTHERS , JACQUELINE C

Entry Date : 08/21/06 Serv Ord Type : 8 Operator : 610

Comments : TAP FEE HAS BEEN PAID FOR NEW 5/8" WATER TAP ON THE ADDRESS SHOWN ABOVE.

PLEASE PROVIDE ALL THE METER INFO, INCLUDING THE LOCATION OF METER.

IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS, PLEASE ADVISE.

THANKS, LORETTA.

Due Date : 09/22/06 Cust/Comp Resp: CUST

Resolution Dte : 08/25/06

Resolution : PER JOHN MARINELLI WE NEED TO CHANGE THE DUE DATE TO: 09/22/06. JOHN

MARINELLI and LORETTA A.

09/18/06 - ADDED NEW METER #32438401 AND TAPPED MAIN FOR 1" LONG SIDE POLY SERVICE LINE REDUCED TO 3/4" METER SET.PARTS USED:1"CORP.STOP, 1"POLY LINE APPROX. 100 FT.,1"MALE ADAPTER, 3/4" CURB STOP, 3/4"METER, 2 - 3/4" METER NIPPLES, 1" - 3/4" N.BUSHING, METER BOX AND LID. FRED:LA 2 1/2 TAPPING SADDLE FOR 2 1/2" G.MAIN.FRED:LA THE LOCATION AND THE MAKE

OF METER WAS NOT NOTED. LA

Subdivision: 00626 Route: 2 Service Order #: 083678

Account # : 006260022152 Customer Name : HASTINGS , MARGARET B

Address : 11630 GOLDEN RAIN DR Phone # : (603) 863-5264

Entry Date : 08/21/06 Serv Ord Type : 20 Operator :

Comments : READ AND T/ON

SEE OFFICE FOR WAIVER

Due Date : 08/22/06 Cust/Comp Resp: CUST

Resolution Dte : 08/22/06

Resolution : DID NOT TURN ON NO WAIVER ON FILE

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 083824

Account # : 006260081340 Customer Name : LEXINGTON HOMES .

Address : 11451 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 08/22/06 Serv Ord Type : 16 Operator :

Comments : RAY FROM LEXINGTON WANTS TO CALLED REGARDING WHERE METER WAS SET. IT'S

WHERE PROPOSED DRIVEWAY IS GOING TO BE. WANTS TO HAVE METER RELOCATED.

CALL HIM AT 727-243-5012

Due Date : 08/23/06 Cust/Comp Resp: CUST

Resolution Dte : 08/23/06

Resolution : IT IS A 2" BLOW OFF AND CAN NOT BE MOVED. TOLD LEXINGTON HOMES WE WILL

PUT A TRAFFICE BEARING BY, HE SEEMED OKAY WITH THIS..

SH/KIM

Subdivision: 00604 Route: 604 Service Order #: 083856

Account # : 006040010706 Customer Name : TOLBERT , DONNA M

Address : 503 FAITH TER Phone # : (407) 332-0622

Entry Date : 08/22/06 Serv Ord Type : 21 Operator :

Comments : 7/13/06 R 100140

8/15/06 R 105830 H/C

Due Date : 08/23/06 Cust/Comp Resp: CUST

Resolution Dte : 08/23/06

Resolution : READING 106370 NO LEAKS

KC/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00629 Route: 629 Service Order #: 083910

Account # : 006290006070 Customer Name : PANDA CONSTRUCT ,

Address : 4909 ANN DR Phone # : (727) 815-9621

Entry Date : 08/22/06 Serv Ord Type : 8 Operator : 629

Comments : STEVE, I HAVE MADE THE DUE DATE FOR 09/22/06. SINCE THERE IS MAJOR WORK

TO BE DONE BEFORE YOU CAN SET THE METER. THE TAP FEE HAS BEEN PAID FOR LOT 8 (4909 ANNE, THE BLDR. SAYS ANNE-WE USE ANN) IF YOU NEED TO SPEAK WITH PANDA CONST. BETH'S EXT. IS 1 @ 727-815-9621. PLEASE PROVIDE ALL METER INFO WITH THE LOCATION, ETC. AND FAX THE RESOLUTION TO 407-869-6961. OPERATIONS

Due Date : 09/22/06 Cust/Comp Resp: CUST

Resolution Dte : 09/07/06

Resolution : 5/8" METER NUMBER 33072774; READING 10.??:LA NO NOTATION AS TO THE MAKE

OR LOCATION OF THIS NEW METER. LA

Subdivision: 00629 Route: 629 Service Order #: 083936

Account # : 006290006080 Customer Name : PANDA CONSTRUCT ,

Address : LOT 9 ANN DR Phone # : (727) 815-9621

Entry Date : 08/22/06 Serv Ord Type : 8 Operator : 629

Comments : STEVE, I HAVE MADE THE DUE DATE FOR 09/22/06, SINCE THERE IS MAJOR WORK

TO BE DONE BEFORE YOU CAN SET THE METER. THE TAP FEE HAS BEEN PAID FOR LOT 9 ANNE (PER BLDER. WE USE ANN) IF YOU NEED TO SPEAK WITH PANDA CONST. BETH'S EXT. IS 1 @ 727-815-9621. PLEASE PROVIDE ALL METER INFO WITH THE LOCATION, ETC. FAX THE RESOLUTION TO OPERATIONS #407-869-6961. THANKS

Due Date : 09/22/06 Cust/Comp Resp: CUST

Resolution Dte : 09/07/06

Resolution : NEW 5/8" METER NUMBER IS: 33072775; READING 10. ??:LA NO MENTION OF THE

MAKE OR THE LOCATION OF THIS NEW METER.

LΑ

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 083964

Account # : 006200011758 Customer Name : SENSER , MICHAEL

Address : 6227 W ROBINSON ST Phone # : (407) 291-3602

Entry Date : 08/22/06 Serv Ord Type : 20 Operator

Comments : NSF CHK#4835 8/9/6 \$56.71

BANK SERV FEE 30.00

TOTAL AMNT DUE \$86.71 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 8/23

Due Date : 08/30/06 Cust/Comp Resp: CUST

Resolution Dte : 08/21/06 Resolution : PAID \$56.71 BATCH #PC#84

LYN

Subdivision: 00630 Route: 1 Service Order #: 084126

Account # : 006300101681 Customer Name : RYDER , ROBERT

Address : 5884 NW 80TH AVENUE RD Phone # : (352) 216-4324

Entry Date : 08/22/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 95.74

RECONN 15.00 TOTAL DUE 110.74

Due Date : 08/22/06 Cust/Comp Resp: CUST

Resolution Dte : 08/22/06

Resolution : CUSTOMER PAID, TURNED ON

DA/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route: 1 Service Order #: 084329

Account # : 006300302757 Customer Name : EVERETT , ROBERT

Address : 4939 NW 82ND CT Phone # : (352) 772-3647

Entry Date : 08/23/06 Serv Ord Type : 14 Operator

Comments : NP AMT 112.75

RECON 15.00 TOTAL DUE 127.75

Due Date : 08/22/06 Cust/Comp Resp: CUST

Resolution Dte : 08/22/06

Resolution : 8/22/06 LOCKED OFF

8/22/06 CUSTOMER PAID, TURNED ON

DA/IC/FC TEMP

Subdivision: 00602 Route: 602 Service Order #: 084886

Account # : 006020010916 Customer Name : JAMES , BARI

Address : 316 NOTRE DAME DR Phone # : (407) 445-2138

Entry Date : 08/24/06 Serv Ord Type : 14 Operator :

Comments : NP \$ 91.01 REC 15.00

TL DUE \$ 106.01 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution: 8/24/06 READ 2327180 T/OFF LOCKED

MATT/EC

**8/30/06 CHECK LOCK CUSTOMER HAS NOT PAID AS OF 8/29/06 (EC)

8/30/06 READ 2327180 STILL LOCKED OFF. SE/EC 9/1/06 CUSTOMER PAID IN OFC. SIGNED WAIVER SERVICE RESTORED. JP/EC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 084927

Account # : 006120023586 Customer Name : GANAS , AMANDA

Address : 143 BUNKER LN Phone # : (407) 322-5677

Entry Date : 08/24/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN READING AND CHECK TO SEE IF WATER IS TURNED ON FOR NEW

GAVE CONF# 84927

TAG IF WATER IS NOT ALREADY ON.

A.M. TURN ON - BEFORE 11:00 REQUEST HAVE TO BE AT WORK 12:00NOON

Due Date : 08/25/06 Cust/Comp Resp: CUST

Resolution Dte : 08/25/06

Resolution : R=279740 TURNED ON FOR NEW

JH/KIM

Subdivision: 00602 Route: 602 Service Order #: 084939

Account # : 006020022577 Customer Name : MILLER , THERESA

Address : 530 GEORGIA AVE Phone # : (407) 398-2891

Entry Date : 08/24/06 Serv Ord Type : 14 Operator :

Comments : NP \$65.84

REC 15.00

TL DUE 80.84 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution: 8/24/06 READ 993200 T/OFF AND LOCKED

MATT/EC

** 8/30/06 PLEASE CHECK LOCK. NOT PAID AS OF 8/29/06 (EC)

8/30/06 READ 993200 STILL LOCKED OFF. SE/EC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 084956

Account # : 006022010454 Customer Name : MENDEZ, JR. , HECTOR

Address : 129 OAK DR Phone # : ()

Entry Date : 08/24/06 Serv Ord Type : 14 Operator :

Comments : NP \$99.48

REC 15.00

TL DUE \$114.48 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution: 8/24/06 READ 126220 T/OFF AND LOCKED.

MATT/EC

**8/30/06 CHECK LOCK CUSTOMER HAS NOT PAID AS OF 8/29/06 (EC)

8/30/06 READ 126220 STILL LOCKED OFF. SE/EC

Subdivision: 00612 Route: Service Order #: 085304

Account # : 006120000000 Customer Name :

Address : Phone # : ()

Entry Date : 08/24/06 Serv Ord Type : 20 Operator : 612

Comments : BOB WHITE @ 300 LAKE BLVD. CORNER OF SUNSET AND LAKE BLVD.IS INTERESTED
IN THE POSSIBILITY OF WATER.SAYS SOMEONE GAVE THEM THE PRICE OF \$690.00

AND TO CALL UTILITIES INC.AND TALK WITH GLEN SMITH. TOLD HIM NO ONE HERE BY THAT NAME, ETC.WILL WE BE ABLE TO SUPPLY WATER TO HIM? WORK PHONE 407

260-1046 EXT.106. OR 407-322-6096 LA

Due Date : 09/06/06 Cust/Comp Resp: CUST

Resolution Dte : 08/25/06

Resolution : SPOKE WITH THE CUSTOMER AND INFORMED HIM THE COST IS \$350.00 TO HOOKUP.

IT WILL BE 2 TO 3 WEEKS BEFORE CLEARANCE COMES IN FROM DEP. WE CAN FAX HIM AN APPLICATIONS TO: 407-260-1275. JOHN MARINELLI:LA I HAVE SENT THE

FAX TO HIM. (BOB WHITE) LA

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00616 Route: 616 Service Order #: 085477

Account # : 006160011576 Customer Name : DE LILLO , FRANCES

Address : 1203 MARIE AVE Phone # : (407) 869-1441

Entry Date : 08/25/06 Serv Ord Type : 17 Operator

Comments : CUST CALLED AFTER HOURS ABOUT 6:15 PM SAID SHE HAD A BROKEN PIPE IN HOME

AND WAS FLOODING PLUMBER WAS NOT ABLE TO T/OFF CURB STOP AND CUST HOUSE

VALVE WOULD NOT CLOSE

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : 08/24/06 PER FIELD CURB STOP WAS REUSTED IN THE OPEN POSITION, SERVICE

LINE WAS 3/4" COPPER SO I DID NOT WANT TO APPLY TO MUCH PRESSURE. WE CUT 3/4" COPPER PUT 2' BLUE 3/4" POLY WITH A COMP TO COMP TO A NEW 3/4" CURB STOP WITH MTR PIGTAIL. RESET MTR WITH NEW MTR GASKESTS. LEFT SERVICE OFF FOR CUSTOMER. CUST HAS APLUMBER COMING TO MAKE REPAIRS ON FRIDAY 8/25/06

MR=2755770

SE/RB

Subdivision: 00624 Route: 624 Service Order #: 085478

Account # : 006241010526 Customer Name : FRANCOIS , ESAIE

Address : 673 ENCINO WAY Phone # : (407) 294-6515

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$67.18

REC 15.00

TL DUE \$82.18 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : CUSTOMER PAID, TURNED ON

KC/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 085483

Account # : 006241010537 Customer Name : BRATTON , VERONICA

Address : 679 ENCINO WAY Phone # : ()

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$69.19

REC 15.00

TL DUE \$ 84.19 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : READING 304900 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00624 Route: 624 Service Order #: 085484

Account # : 006241010745 Customer Name : MANGUAL , MARIBEL

Address : 674 DURANGO WAY Phone # : (407) 657-8008

Entry Date : 08/25/06 Serv Ord Type : 14 Operator

Comments : NP \$70.37

REC 15.00

TL DUE \$85.37 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : CUSTOMER PAID, TURNED ON

KC/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 085486

Account # : 006241010831 Customer Name : ALLEN , LATANYAN

Address: 634 DURANGO WAY Phone # : ()

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$80.29

REC 15.00

TL DUE \$95.29 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : READING 935400 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00624 Route: 624 Service Order #: 085493

Account # : 006241011015 Customer Name : JOHNSON , AUTUMN

Address : 626 CALIENTE WAY Phone # : (407) 292-1558

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$140.50 REC 15.00

TL DUE \$155.50 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution -: CUSTOMER PAID, TURNED ON

/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 085501

Account # : 006241011667 Customer Name : PATTERSON , MICHAEL C

Address : 653 ACAPULCA WAY Phone # : (407) 291-3373

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$61.08

REC 15.00

TL DUE \$76.08 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : CUSTOMER PAID TURNED ON

KC/IC

Subdivision: 00624 Route: 624 Service Order #: 085504

Account # : 006241011841 Customer Name : MEDINA , FERNANDO

Address : 600 ACAPULCA WAY Phone # : (321) 438-5448

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$129.42 REC 15.00

TL DUE \$144.42 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : READING 338340 CUSTOMER PAID, TURNED ON

SE/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 085508

Account # : 006241010104 Customer Name : RODRIGUEZ , GUADALUPE

Address : 753 OAKLANDO DR Phone # : (407) 299-1577

Entry Date : 08/25/06 Serv Ord Type : 14 Operator

Comments : NP \$114.01 REC 15.00

TL DUE \$129.01 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : READING 139650 CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00624 Route: 624 Service Order #: 085512

Account # : 006241010157 Customer Name : SANTIAGO , ROLON

Address : 746 OAKLANDO DR Phone # : (407) 294-6282

Entry Date : 08/25/06 Serv Ord Type : 14 Operator :

Comments : NP \$85.77

REC 15.00

TL DUE \$100.77 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06

Resolution : READING 165440 CUSTOMER PAID, TURNED ON

SE/IC

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 085516

Account # : 006241010268 Customer Name : VERRET-ROSA , MARKITA

Address : 707 OAKLANDO DR Phone # : (321) 662-4635

Entry Date : 08/25/06 Serv Ord Type : 14 Operator

Comments : NP \$144.60 REC 15.00

TL DUE \$159.60 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte : 08/24/06 Resolution : READING 490540

CUSTOMER PAID, TURNED ON

SE/IC

Subdivision: 00624 Route: 624 Service Order #: 085518

Account # : 006241010394 Customer Name : CRUZ , ROSA M

Address : 631 ENCINO WAY Phone # : (407) 339-4021

Entry Date : 08/25/06 Serv Ord Type : 14 Operator

Comments : NP \$147.35

REC 15.00

TL DUE \$162.35 BEFORE RECONNECT

Due Date : 08/24/06 Cust/Comp Resp: CUST

Resolution Dte: 08/24/06

Resolution : CUSTOMER PAID TURNED ON

/IC

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 086112

Account # : 006260012134 Customer Name : VANWEY , GLORIA

Address : 11821 BOYNTON LN Phone # : (727) 856-7594

Entry Date : 08/28/06 Serv Ord Type : 12 Operator :

Comments : FINAL READ AND LOCK
TAG FOR NEW TO APPLY

*WAS RENTING

Due Date : 08/30/06 Cust/Comp Resp: CUST

Resolution Dte : 08/30/06

Resolution : R=570160 LOCK OFF AND TAG FOR NEW

F/C=1450 JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 086196

Account # : 006260021111 Customer Name : JONES , CHARLES

Address : 11728 ASPENWOOD DR Phone # : (813) 856-6991

Entry Date : 08/28/06 Serv Ord Type : 22 Operator

Comments : PLEASE T/OFF FOR CUSTOMER

HE HAS A LEAK AT HOME PG TO JACK ADKINS?

Resolution Dte: 08/28/06

Resolution : R=304540 S/OFF FOR THE CUSTOMER TO MAKE REPAIR.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00604 Route: 604 Service Order #: 086216

Account # : 006040011452 Customer Name : WAGNER , WILLIAM

Address : 623 WOODLEY RD Phone # : (407) 948-2533

Entry Date : 08/28/06 Serv Ord Type : 19 Operator

Comments : CUSTOMER DISPUTING BILL.

PLEASE SCHEDULE FIEL TEST TO BE PERFORMED.

Due Date : 08/29/06 Cust/Comp Resp: CUST

Resolution Dte: 08/29/06

Resolution : READING 489560 FIELD TEST WAS DONE AND METER TESTED FINE. SPOKE W/

CUSTOMER AND CUSTOMER DOES SELLS CARS AND WASHES THEM ON PROPERTY. THIS

WAS SEEN BY FIELD TECH FRED O. CUSTOMER SAYS HE DOES NOT.

DW/IC

Subdivision: 00626 Route: 1 Service Order #: 087481

Account # : 006260070291 Customer Name : ROBINSON , NANCI

Address : 11432 GOLF ROUND DR Phone # : (727) 992-0172

Entry Date : 08/31/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 09/06/06 Cust/Comp Resp: CUST

Resolution Dte : 09/06/06

Resolution : R=25060 F/C=1820

LEFT ON JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 087645

Account # : 006200010808 Customer Name : BALMACOON , BRAMHA R

Address : 6103 LIVINGSTON ST Phone # : (718) 264-1929

Entry Date : 08/31/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LEAVE ON FOR NEW

Due Date : 09/01/06 Cust/Comp Resp: CUST

Resolution Dte : 09/01/06Resolution : FR=2733570FC=15,230

READ AND LEFT ON

SE/LYN

Subdivision: 00620 Route: 620 Service Order #: 087722

Account # : 006200012174 Customer Name : HUNNICUTT , SHERRY

Address : 6127 W AMELIA ST Phone # : (407) 298-2203

Entry Date : 08/31/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LEAVE ON FOR NEW GAVE# TO OWNER

Due Date : 09/01/06 Cust/Comp Resp: CUST

Resolution Dte : 09/01/06 Resolution : FR=1581910

FC=570

TOOK READ AND LEFT ON

SE/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 087775

Account # : 006260012135 Customer Name : POPPELREITER , CHARLES A

Address : 11821 BOYNTON LN Phone # : (727) 868-2577

Entry Date : 08/31/06 Serv Ord Type : 13 Operator :

Comments : TAKE READING, TURN ON FOR NEW

FAXED WAIVER

Due Date : 09/01/06 Cust/Comp Resp: CUST

Resolution Dte : 09/01/06

Resolution : R=570160 TURNED ON FOR NEW CUSTOMER.

WAIVER ON FILE IN THE OFFICE.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 088408

Account # : 006260022648 Customer Name : NIGOL , ROBERT

Address : 11535 ASPENWOOD DR Phone # : (727) 857-9668

Entry Date : 09/05/06 Serv Ord Type : 17 Operator :

Comments : PLEASE CHECK TO SEE IF LEAK IS REGISTERING @ METER.

ADVISE CUSTOMER ACCORDINGLY IF NEEDED.

Due Date : 09/06/06 Cust/Comp Resp: CUST

Resolution Dte : 09/06/06

Resolution : R=63080 NO LEAKS

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route : 624 Service Order # : 088621

Account # : 006241010772 Customer Name : HURST , SHIRLEY

Address : 659 DURANGO WAY Phone # : (407) 522-9648

Entry Date : 09/05/06 Serv Ord Type : 20 Operator

: NSF CHK#896 8/28/6 \$36.07 Comments BANK SERV FEE 25.00

> \$61.07 PAYABLE BY CASHIER CHK OR M\O ONLY TOTAL AMNT DUE

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 9/6

Due Date : 09/13/06 Cust/Comp Resp: CUST

Resolution Dte : 09/13/06

Resolution : CUSTOMER DID NOT PAY, SHUT SERVICE OFF.

/IC

Subdivision: 00620 Service Order # : 088786 Route : 620

Account # : 006200010352 Customer Name : STROUD , INEZ

: 6107 Address W HARWOOD Phone # : (407) 299-0097

Entry Date : 09/06/06 Serv Ord Type : 12 Operator

: PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW. Comments

GAVE CONF# 88786

Cust/Comp Resp: CUST Due Date : 09/11/06

Resolution Dte : 09/11/06 Resolution : FR=1295030 FC = 4490

READ AND LEFT ON

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 089128

Account # : 006260011601 Customer Name : JAMES , EARL

Address : 11804 CARISSA LN Phone # : (727) 856-5957

Entry Date : 09/06/06 Serv Ord Type : 20 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 89128

Due Date : 09/11/06 Cust/Comp Resp: CUST

Resolution Dte : 09/11/06

Resolution : CUSTOMER CANCELLED FINAL FOR 9/12/06.

NO FURTHER ACTIONS TO BE TAKEN ON THIS ACCOUNT AT THIS TIME.

CUSTOMER. WILL CALL BACK IF NEEDED.

KIM

Subdivision: 00604 Route: 604 Service Order #: 089263

Account # : 006040011364 Customer Name : DANIELS , SHARI

Address : 641 WOODLEY RD Phone # : (407) 265-2886

Entry Date : 09/07/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 52.54

RECON 15.00 TOTAL DUE 67.54

Due Date : 09/06/06 Cust/Comp Resp: CUST

Resolution Dte : 09/06/06

Resolution : READING 405780 CUSTOMER NOT PAID, NOT TURNED ON

JH/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 089452

Account # : 006020010304 Customer Name : NDZAMBA , ANNETTE

Address : 419 TULANE DR Phone # : (407) 404-0300

Entry Date : 09/07/06 Serv Ord Type : 22 Operator : 602

Comments : CUSTOMER CAME INTO THE LOBBY AND SAID THEY ARE READY TO HAVE THE WATER

TURNED ON AGAIN. HER HUSBAND HAS TAKEN CARE OF THE LEAK.

SHE (ANNETTE) CAN BE REACH AT THIS NUMBER - 347-410-1080. SHE SAID THEY HAD ALREADY SIGNED A WAIVER - NOT KNOWING THE LINE HAD BEEN DISCONNECTED

AT THE FRIG. LORETTA

Due Date : 09/07/06 Cust/Comp Resp: CUST

Resolution Dte : 09/07/06

Resolution : LEFT MESSAGE FOR CUSTOMER TO CALL ME ON CELL. CANNOT REACTIVATE SERVICE

TILL A NEW WAIVER IS SIGNED. JEFF PINDER: LA

9/12/06 CHANGE S/O TYPE TO TEMP TURN OFF /ON S/O FROM A # 13 TYPE. (EC)

** 9/13/06 WHAT IS THE STATUS OF THIS METER IS IT ON OR OFF? (EC)

9/13/06 OFF, WE NEVER TURNED ON. CUSTOMER HASN'T CALLED. HOUSE IS VACANT

JP/EC

Subdivision: 00608 Route: 608 Service Order #: 089603

Account # : 006080010120 Customer Name : PICHULO , KEN

Address : 150 LAKESIDE DR Phone # : (407) 592-6433

Entry Date : 09/07/06 Serv Ord Type : 8 Operator : 608

Comments : TAP FEE HAS BEEN PAID FOR NEW 5/8" WATER TAP. PLEASE PROVIDE ALL THE

METER INFO AND THE LOCATION OF METER.PLEASE CALL CUST. AT 407-303-5600

EXT.4702 IF YOU CAN'T TELL WHERE IT SHOULD BE.PLEASE ADVISE OF THE SEQ.

IF THIS IS NOT GOOD FOR THE READER, I HAVE PLACED THE READING TO BE

AFTER 155 LAKESIDE. THANKS!! LORETTA

Due Date : 09/15/06 Cust/Comp Resp: CUST

Resolution Dte : 09/07/06

Resolution : INSTALLED 5/8" METER, NUMBER: 32438403, BADGER/RECORDELL. READING 10.

LOCATION: IN BOX, SINGLE LEFT LINE. ??:LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 089742

Account # : 006200013008 Customer Name : TOMASZEWSKI , PHILLIP

Address : 517 N JOHN ST Phone # : (352) 241-8621

Entry Date : 09/08/06 Serv Ord Type : 13 Operator :

Comments : READ, WAIVER FAXED -VERIFY WITH LYN BEFORE TURNON IF WAIVER RECEIEVD*

Resolution Dte : 09/11/06 Resolution : BR=48480

TOOK READ, AND TURNED ON

SE/LYN

Subdivision: 00626 Route: 1 Service Order #: 089812

Account # : 006260081380 Customer Name : LEXINGTON HOMES ,

Address : 11433 MERGANSER WAY Phone # : (727) 835-1108

Entry Date : 09/08/06 Serv Ord Type : 8 Operator : 626 Comments : PLEASE INSTALL NEW 5/8" WATER TAP FOR SINGLE FAMILY RESIDENCE ON LOT

138, IN PHASE 3 - B. PROVIDE US WITH ALL THE INFO FOR THE METER,

INCLUDING THE MAKE AND LOCATION.

IF YOU WILL BE UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS,

PLEASE ADVISE.

Due Date : 09/15/06 Cust/Comp Resp: CUST

Resolution Dte : 09/15/06

Resolution : 09/15/06 - THIS RESOLUTION CAME IN WHILE I WAS OUT W/NO DATE OF INSTALL

SO I AM USING THE SAME DATE AS DUE DATE.LA METER #33072766, READING 10.

LOCATION: RIGHT FRONT. ??:LA

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 091076

Account # : 006200012309 Customer Name : TLH PROPERTIES

Address : 514 PAUL ST Phone # : (407) 290-6060

Entry Date : 09/12/06 Serv Ord Type : 13 Operator :

Comments : PLEASE OBTAIN READING AND TURN ON FOR NEW CUSTOMER.

CHECK OFFICE FOR WATVER BEFORE TURNING ON.

FAXED WAIVER TO: 407-690-6018

Resolution Dte : 09/21/06

Resolution : WAS ORIGINALLY TO BE TURN ON ON 9/13/06 BUT THE CUSTOMER NEVER SENT US

THE SIGNED WAIVER. FINALLY WE RECEIVED IT AND TURN THE SERVICE WAS

TURNED ON ON 9/21/06.

BR=119480 JPL/LYN

Subdivision: 00624 Route: 624 Service Order #: 094338

Account # : 006241010772 Customer Name : HURST , SHIRLEY

Address : 659 DURANGO WAY Phone # : (407) 522-9648

Entry Date : 09/21/06 Serv Ord Type : 43 Operator Comments : CUSTOMER HAS NO WATER. HAS NO WATER SOFTNER. PAGED TO JEFF P.

Due Date : 09/21/06 Cust/Comp Resp: CUST

Resolution Dte: 09/21/06

Resolution : THIS S/ORDER CANCELED, CUSTOMER WAS SHUT OFF FOR NSF. REASON WHY THEY

HAVE NO WATER, IF CUSTOMER CALLS BACK. TAG WAS LEFT ON DOOR. TRIED

CALLING PHONE ON FILE, AND NUMBER NOT IN SERVICE.

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Service Order Detail Report

Subdivision: 00623 Route: 623 Service Order #: 008634

Account # : 006233010014 Customer Name : ROCHE , SEAN

Address : 790 TRAILWOOD DR Phone # : (407) 432-7345

Entry Date : 01/18/06 Serv Ord Type : 25 Operator :

Comments : DELQ AMT 294.75

1/18 PAID 148.00

BALANCE DUE; 146.75 AMOUNT MUST BE PAID BY DUE DATE 1/25/06-TO AVOID

INTERRUPTION OF SERVICE AND \$15 RECONNECT

Due Date : 01/25/06 Cust/Comp Resp: CUST

Resolution Dte : 02/03/06

Resolution : 2/3/06 PAID \$148

1/19/06 PAID \$148

DB

Subdivision: 00612 Route: 612 Service Order #: 010146

Account # : 006120010720 Customer Name : SHOEMAKER CONST ,

Address : 204 MIRROR DR Phone # : (407) 322-3103

Entry Date : 01/23/06 Serv Ord Type : 21 Operator

Comments : 12/14/05 R=4970

01/12/06 R=14050 H/C ANY LEAKS

Due Date : 01/23/06 Cust/Comp Resp: CUST

Resolution Dte : 01/23/06

Resolution : R=20490 NO LEAKS

JH/KIM

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Service Order Detail Report

Subdivision: 00629 Route: 629 Service Order #: 010376

Account # : 006295000061 Customer Name : HOTEC INTERNATI ,

Address : S US HWY 19 Phone # : (727) 937-7400

Entry Date : 01/23/06 Serv Ord Type : 10 Operator

Comments : MVR INDICATES SERVICE IS OFF FOR NON PAYMENT

REREAD AND INSURE IT IS OFF

Due Date : 01/04/06 Cust/Comp Resp: CUST

Resolution Dte : 01/04/06

Resolution : 12/03/05 MR=1264300

12/30/05 MR=143080 01/05/06 RR=1289300

DS/DB

Subdivision: 00626 Route: 1 Service Order #: 014651

Account # : 006260010501 Customer Name : PEREZ , ALFRED

Entry Date : 02/03/06 Serv Ord Type : 14 Operator :

Comments : NSF AUTODRAFT 1/31/6 \$20.08 (ACCOUNT FROZEN)

BANK SERV FEE 25.00

TOTAL AMNT DUE \$45.08 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 2/6

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : RECEIVED POWER OF ATTORNEY FOR THIS CUSTOMER'S ACCOUNT. WILL SEE IF

BILL IS PAID WITHIN THE NEXT 7 DAYS.

KIM

3/7/06 NO PAYMENT ON FILE WILL SHUT OFF WATER AND LOCK METER UNTIL PAYMENT HAS BEEN RECEIVED IN THE OFFICE.

******* LOCK OFF AND ADD \$15.00 FOR RECONNECT ***** (KIM)
R=198780 LOCKED OFF AND TAGGED
JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00629 Route: 629 Service Order #: 016819

Account # : 006290003778 Customer Name : ANDREOPOULOS , FILITSIA

Address : 2508 BAYWOOD DR Phone # : (727) 942-7186

Entry Date : 02/10/06 Serv Ord Type : 18 Operator :

Comments : NO READ ON MV REPORT-PLEASE INSTALL A REMOTE METER

12/31/05 READ 46841 1/3/06 READ 46935

READ BILLED; 47880-2/7/06-

Due Date : 02/13/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : READ 48480-NO NEED FOR REMOTE UPON FURTHER INSPECTION WE FOUUND BACK

FENCE TO BE ONLY 3 FT TALL. JF WAS ABLE TO LEAN OVER AND GET READ

*WAS TAGGED MULTIPLE TIMES TO HAVE ACCESS

JF DB

Subdivision: 00602 Route: 602 Service Order #: 017098

Account # : 006020022661 Customer Name : GREER , ELBERT

Address : 445 CLEMSON DR Phone # : (407) 869-0249

Comments : PRIOR BAL \$238..59 (HAD A LEAK)

2/20/06 PAYMENT \$120.00 3/6/06 PAYMENT \$120.00

3/24/06 PAY BALANCE IN FULL FOR 2/14/06 BILL, APPROXIMATELY \$61.30.ALL

PAYMENTS MUST BE MADE WHEN DUE TO AVOID INTERRUPTION OF SERVICE.

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : CUSTOMER PAID EXTENSION IN FULL.

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00616 Route: 616 Service Order #: 018235

Account # : 006160200506 Customer Name : CLUMM , MARGARET E

Address : 3542 SHIRLEY DR Phone # : (407) 389-9732

Entry Date : 02/15/06 Serv Ord Type : 22 Operator :

Comments : CUSTOMER CALLED THE ANSWERING SERVICE - WATER WAS SHUT OFF FOR REPAIR.

CUSTOMER IS REQUESTING THAT WATER BE TURNED BACK ON.

PAGED TO ONCALL PLEASE RESOLVE

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : 03/09/06 PER FIELD SPOKE EITH CUSTOMER & TOLD THEM TO CALL BACK DURING

BUISNESS HOURS

JP/RB

Subdivision: 00626 Route: 1 Service Order #: 019438

Account # : 006260070040 Customer Name : COSTA HOMES, IN ,

Address : 11232 GOLF ROUND DR Phone # : (727) 842-2329

Entry Date : 02/20/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING AND LEAVE ON FOR NEW CUSTOMER.

GAVE CONF# 19438

NEW CUSTOMER'S NAME: BERT & LILLIAN LARSON

Due Date : 03/13/06 Cust/Comp Resp: CUST

Resolution Dte : 03/13/06 Resolution : R=4800 F/C=0

JA/KIM

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 023204

Account # : 006241011015 Customer Name : JOHNSON , AUTUMN

Address : 626 CALIENTE WAY Phone # : (407) 292-1558

Entry Date : 03/01/06 Serv Ord Type : 14 Operator

Comments : CUSTOMER DID NOT PAY ON TAG DUE, SHUT OFF SERVICE AND LOCK

TOTAL DUE 132.98 BEFORE TURN ON

Resolution Dte : 03/02/06

Resolution : READING 225200 TURNED OFF & LOCKED

MATT/IC

Subdivision: 00630 Route: 1 Service Order #: 023440

Account # : 006300101081 Customer Name : BAUGHAN , CELLOSTINE

Address : 5077 NW 80TH AVE RD Phone # : (352) 622-5200

Entry Date : 03/02/06 Serv Ord Type : 22 Operator

Comments : TEMP TURN OFF-READ -WATER IS FLOODING

PAGED TO CHUCK S; 10;04AM

Due Date : 03/02/06 Cust/Comp Resp: CUST

Resolution Dte : 03/02/06

Resolution : TURNED OFF AND TURNED BACK ON FOR CUSTOMER WHEN LEAK WAS FIXED.

READING 41450

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Service Order Detail Report

Subdivision: 00630 Route: 1 Service Order #: 023561

Account # : 006300101174 Customer Name : GATTI , RALPH J

Address : 5188 NW 80TH AVENUE RD Phone # : (305) 491-0952

Entry Date : 03/02/06 Serv Ord Type : 28 Operator :

Comments : CUSTOMER CALLED ANSWERING SERV. AND REPORTED VERY LOW PRESSURE. PLEASE

RESOLVE

Due Date : 02/26/06 Cust/Comp Resp: CUST

Resolution Dte : 02/26/06

Resolution : THIS LEAK WAS ON THE CUSTOMER'S SIDE OF METER. CAUSING LOW PRESSURE.

A CURB STOP WAS INSTALLED AND LEAK REPAIRED.

CS/IC

Subdivision: 00630 Route: 1 Service Order #: 023563

Account # : 006300301321 Customer Name : BAKER , CLAIRE J

Address : 5807 NW 80TH AVE RD Phone # : (352) 351-4489

Entry Date : 03/02/06 Serv Ord Type : 20 Operator : Comments : CUSTOMER CALLED ANSWERING SERV AND SAID COULD NOT TURN WATER OFF.

PLEASE RESOLVE

Due Date : 02/26/06 Cust/Comp Resp: CUST

Resolution Dte : 02/26/06

Resolution : SHUT WATER OFF. LEAK ON THEIR SIDE.

SP/IC

(536) UBRSORESP1 Report

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 023664

Account # : 006260020234 Customer Name : ODUM , DORIS

Address : 11527 SCOTCH PINE DR Phone # : (727) 857-1874

Entry Date : 03/02/06 Serv Ord Type : 12 Operator :

Comments : READ, TURN OFF, LOCK, TAG

Due Date : 04/06/06 Cust/Comp Resp: CUST

Resolution Dte : 04/06/06

Resolution : R=65190 F/C=3150

LEFT ON FOR NEW

JA/KIM

Subdivision: 00637 Route: 637 Service Order #: 023775

Account # : 006370010224 Customer Name : STARR , LORRAINE

Address : 183 PHILADELPHIA BLV Phone # : (508) 595-1234

Entry Date : 03/02/06 Serv Ord Type : 02 Operator

Comments : METER NOT WORKING, PER METER READER PLEASE REPLACE

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06

Resolution : METER WORKS. RAN 10 GALLONS THROUGH IT.

READING 1205840

SH/IC

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 024423

Account # : 006370012343 Customer Name : YETTAW , MAEOLA

Address : 51 WASHINGTON CT Phone # : (727) 787-0453

Entry Date : 03/06/06 Serv Ord Type : 01 Operator

Comments : MR. CALLED DUE TO HIGH BILL.

REREAD AND CHECK FOR LEAKS TAG DOOR WITH YOUR FINDINGS.

2/15/06 MR=217770

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : READING 219630 NO LEAKS. SPOKE W/CUSTOMER.

HE IS OK WITH THIS.

SH/IC

Subdivision: 00624 Route: 624 Service Order #: 024452

Account # : 006241011841 Customer Name : MEDINA , FERNANDO

Address : 600 ACAPULCA WAY Phone # : (321) 438-5448

Entry Date : 03/06/06 Serv Ord Type : 14 Operator :

Comments : CUSTOMER DID NOT CLEAR NSF CHECK. TOTAL AMT. DUE 133.45

BEFORE RECONNECT

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : READING 301540 TURNED OFF AND LOCKED HUNG TAG

JE/IC

(536) UBRSORESP1 Report

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Service Order Detail Report

Subdivision: 00604 Route: 604 Service Order #: 024513

Account # : 006040011636 Customer Name : DADES , CYNTHIA

Address : 619 LAKE SHORE DR Phone # : (407) 831-6375

Entry Date : 03/06/06 Serv Ord Type : 28 Operator

Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED LOW WATER PRESSURE.

PLEASE RESOLVE

Due Date : 03/05/06 Cust/Comp Resp: CUST

Resolution Dte : 03/05/06

Resolution : LOW PRESSURE IN SINKS. TOM INFORMED THEM TO CLEAN THE AERATORS. PROBLEM

WENT AWAY.

JM/IC

Subdivision: 00604 Route: 604 Service Order #: 024517

Account # : 006040022195 Customer Name : LOUIS , DONNA M

Address: 1061 GREGORY DR Phone # : () -

Entry Date : 03/06/06 Serv Ord Type : 43 Operator :

Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED NO WATER. PLEASE RESOLVE

Due Date : 03/05/06 Cust/Comp Resp: CUST

Resolution Dte : 03/05/06

Resolution : CALLED CUSTOMER AND FOUND OUT HER WATER HAD COME BACK ON. WOULD BE GOOD

TO HAVE SOMEONE FROM THE FIELD CHECK SERVICE BECAUSE PRESSURE PROBLEMS

HAVE ALWAYS EXISTED AT THIS HOUSE ACCORDING TO OWNER.

SL/IC

CHECKED WITH TOM KEYES. AND THE PLANT WAS OK.

JM/IC

(536) UBRSORESP1 Report

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 024600

Account # : 006241011396 Customer Name : CRUZ , CARLOS

Address : 639 BARBUDA WAY Phone # : (407) 619-2615

Entry Date : 03/06/06 Serv Ord Type : 14 Operator

Comments : NP AMT 77.48

RECON 15.00 TOTAL DUE 92.48

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : CUSTOMER PAID, TURNED ON READING 1525070

MM/IC

Subdivision: 00624 Route: 624 Service Order #: 024611

Account # : 006241010276 Customer Name : VEGA , PAULINO

Address : 712 OAKLANDO DR Phone # : ()

Entry Date : 03/06/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 93.03 RECON 15.00

TOTAL DUE 108.03

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : CUSTOMER HAS NOT PAID NOT TURNED ON

READING 370000

MM/IC

(536) UBRSORESP1 Report

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 024616

Account # : 006241010703 Customer Name : RIVERS , GLADYS

Address : 694 DURANGO WAY Phone # : (407) 298-4288

Entry Date : 03/06/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 50.27

RECON 15.00 TOTAL DUE 65.27

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : READING 184420 CUSTOMER PAID TURNED ON

MM/IC

Subdivision: 00624 Route: 624 Service Order #: 024619

Account # : 006241011667 Customer Name : PATTERSON , MICHAEL C

Address : 653 ACAPULCA WAY Phone # : (407) 291-3373

Entry Date : 03/06/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 88.94

RECON 15.00 TOTAL DUE 103.94

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : READING 175880 CUSTOMER PAID TURNED ON

MM/IC

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 024623

Account # : 006260070362 Customer Name : CARILLO , MARY

Address : 11460 GOLF ROUND DR Phone # : (727) 856-7796

Entry Date : 03/06/06 Serv Ord Type : 13 Operator :

Comments : PLEASE OBTAIN READING AND TURN ON FOR NEW CUSTOMER. **CHECK OFFICE FOR

WAIVER BEFORE TURNING ON THE WATER FOR NEW CUSTOMER***

FAXED WAIVER TO :1-813-920-4944

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : R=4100 NO WAIVER ON FILE

WATER WAS ON WHEN ARRIVED TO TURN ON. READING TAKEN

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 024964

Account # : 006260080320 Customer Name : LEXINGTON HOMES ,

Address : 11230 KISKADEE CIR Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE PROVIDE ALL METER INFO AND THE LOCATION OF 5/8" METER FOR A NEW

WATER TAP ON LOT 32, PARCEL 3 - B, OF PHASE 3.

ADVISE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS. PLEASE FAX THE

RESOLUTION TO OPERATIONS: 407-869-6961. THANKS, LORETTA

Due Date : 03/22/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : RECEIVED THIS RESOLUTION 03/13/06.LA AWAITING FOR CONTRACTOR TO REPAIR

WATER LINE IN METER BOX. JA:LA CHANGING THE D.D. TO THE 22ND. LA 03/15/06 - INSTALLED METER #33072742; MAKE IS BADGER; READING 10.

LOCATION: LEFT FRONT. JA:LA

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Utilities Inc, Billing System

Service Order Detail Report

Service Order # : 024971

: (407) 332-8462

Subdivision: 00604 Route : 604

> : 006040011354 Customer Name : WATKINS , TINA M

Account # Address : 640 WOODLEY RD Phone #

Entry Date : 03/07/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 267.66

RECON 15.00

TOTAL AMT DUE 282.66

: 03/07/06 Due Date Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : READING 341780 CUSTOMER NOT PAID, NOT TURNED ON

/IC

Subdivision: 00604 Route : 604 Service Order # : 024973

Account # : 006040022212 Customer Name : MCCAUSLAND , MICHAEL

Address : 1055 GREGORY DR Phone # : (321) 287-1044

Entry Date : 03/07/06 Serv Ord Type : 14 Operator

Comments : NP AMT 107.99

RECON 15.00

TOTAL AMT DUE 122.99

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : READING 552650 CUSTOMER PAID, TURNED ON

/IC

(536) UBRSORESP1 Report Page 205

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 024998

Account # : 006260080710 Customer Name : LEXINGTON HOMES ,

Address : 11226 PARADISE POINTE WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR NEW 5/8" WATER TAP ON LOT 71,

PARCEL 3 - B IN PHASE 3.

PROIVIDE THE LOCATION OF METER, ALSO. ADVISE IF UNABLE TO COMPLETE WITHIN

FIVE WORKING DAYS.

Due Date : 03/08/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06

Resolution : INSTALLED METER #32683058; BADGER; READING 10. LOCATION: FRONT LEFT.

JA:LA

Subdivision: 00626 Route: 1 Service Order #: 025031

Account # : 006260081160 Customer Name : LEXINGTON HOMES ,

Address : 11310 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP FOR LOT 116

IN PARCEL 3 - B OF PHASE 3.

ADVISE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS. ALSO, PLEASE

PROVIDE THE LOCATION OF THIS METER.

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : METER #33072730; BADGER; READING 10. LOCATION: FRONT RIGHT.JA:LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 025035

Account # : 006120011373 Customer Name : BUERK , ALINDA L

Address : 219 HOMEWOOD DR Phone # : (407) 324-5699

Entry Date : 03/07/06 Serv Ord Type : 21 Operator :

Comments : PLEASE OBTAIN READING AND CHECK FOR LEAKS CUSTOMER HAS HIGH USAGE.

1/12/06 R=207310

2/14/06 R=231890 INFORM CUSTOMER WITH FINDINGS.

Due Date : 03/08/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06

Resolution : R=246470 METER RUNNING - NO ANSWER AT DOOR. TAGGED DOOR TO CHECK

PLUMBING. KC/KIM

Subdivision: 00626 Route: 1 Service Order #: 025047

Account # : 006260081170 Customer Name : LEXINGTON HOMES ,

Address : 11316 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO FOR A NEW 5/8" WATER TAP FOR LOT

117, PARCEL 3 - B, PHASE 3.

ADVISE IF YOU WILL NOT BE ABLE TO COMPLETE THIS WITHIN FIVE

WORKING DAYS.

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : METER #33072719; BADGER; READING 10. LOCATION: LEFT FRONT. JA:LA

(536) UBRSORESP1 Report

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 025052

Account # : 006370011352 Customer Name : KRUK , DENNIS A

Address: 46 VILLAGE GREEN WAY Phone #: (847) 587-8581

Entry Date : 03/07/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF#25052

Due Date : 03/20/06 Cust/Comp Resp: CUST

Resolution Dte : 03/20/06

Resolution : READING 605980 CONS 4270

OUR VALVE WAS OFF WHEN I ARRIVED. NO ONE HOME TO TALK TO. LEFT OFF

JF/IC

Subdivision: 00612 Route: 612 Service Order #: 025148

Account # : 006120010570 Customer Name : BEVERLY , GARY

Address : 404 PINE DR Phone # : (407) 322-8906

Entry Date : 03/07/06 Serv Ord Type : 14 Operator :

Comments : S/OFF AMT \$32.17

S/OFF FEE \$15.00 TOTAL DUE \$47.17

LOCK OFF AND TAG FOR PMT

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : R=279520 LOCKED OFF

TAGGED FOR PMT

FQ/KIM

3/8/06 CUSTOMER PAID IN OFFICE WAIVER FILED TURNED ON CUSTOMER. FQ/KIM

(536) UBRSORESP1 Report Page 208

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route : 612 Service Order # : 025153

Account # : 006120022567 Customer Name : COLEMAN , JAMIE

Address : 105 VINEWOOD Phone # : (407) 688-7384

Entry Date : 03/07/06 Serv Ord Type : 14 Operator

Comments : S/OFF AMT \$45.00 S/OFF FEE \$15.00

TOTAL DUE \$60.00

LOCK OFF AND TAG FOR PMT

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : COLLECTED PMT DATED 2/16/06 CHECK #1030 FOR AMT \$100.00 FROM METER

BOX. WILL CHANGED \$10.00 COLLECTION FEE.

FO/KIM

Subdivision: 00612 Route Service Order # : 025154

Account # : 006120023382 Customer Name : WILSON , RONETTE

Address : 109 ORANGE DR Phone # : (407) 323-0043

Entry Date : 03/07/06 Serv Ord Type : 20 Operator

Comments : S/OFF AMT \$13.62

S/OFF FEE \$15.00 TOTAL DUE \$28.62

LOCK OFF AND TAG FOR PMT

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : CUSTOMER PAID BEFORE CUT.

KIM

(536) UBRSORESP1 Report Page 209

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00616 Route: 616 Service Order #: 025172

Account # : 006160011613 Customer Name : BROWN , JEFF A

Address : 1214 GAY ST Phone # : (407) 467-3688

Entry Date : 03/07/06 Serv Ord Type : 14 Operator

Comments : S/OFF \$20.05 REC 15.00

TL DUE \$35.05 BEFORE REC

Due Date : 03/07/06 Cust/Comp Resp: CUST

Resolution Dte : 03/07/06

Resolution : 3/07/06 CUST S/OF AMT\$85.00 ON ACCT

SVC IS RESTORED

JP/RB

Subdivision: 00626 Route: 1 Service Order #: 025189

Account # : 006260081430 Customer Name : LEXINGTON HOMES ,

Address : 11409 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626

Comments : PLEASE INSTALL NEW 5/8" WATER TAP ON LOT 143

PARCEL 3 - B IN PHASE 3. SUMMERTREE.

ADVISE THIS OFFICE IF YOU WILL NOT BE ABLE TO COMPLETE THIS WITHIN

FIVE WORKING DAYS. ALSO, PLEASE GIVE US THE LOCATION OF

THIS METER.

Due Date : 03/22/06 Cust/Comp Resp: CUST

Resolution Dte: 03/13/06

Resolution : AWAITING FOR CONTRACTOR TO REPAIR WATER LINE SO WE CAN INSTALL METER.

JA:LA

03/15/06 - METER #33072723, BADGER. READING 10. LOCATION: LEFT

FRONT. JA:LA

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 025196

Account # : 006260081440 Customer Name : LEXINGTON HOMES

Address : 11405 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626

Comments : PLEASE INSTALL NEW 5/8" WATER TAP FOR LOT 144 IN PARCEL 3 - B, PHASE 3.

PROVIDE ALL THE METER INFO AND THE LOCATION OF THIS METER.

ADVISE THE OFFICE IF YOU WILL NOT BE ABLE TO COMPLETE WITHIN

FIVE WORKING DAYS.

Due Date : 03/22/06 Cust/Comp Resp: CUST

Resolution Dte : 03/13/06

Resolution : AWAITING FOR CONTRACTOR TO REPAIR WATER LINE IN METER BOX. JA:LA I AM

CHANGING THE D.D. TO 03/22. LA

03/15/06 - BADGER METER #33072724 INSTALLED. READING 10. LOCATION:

RIGHT FRONT. JA:LA

Subdivision: 00626 Route: 1 Service Order #: 025219

Account # : 006260081450 Customer Name : LEXINGTON HOMES ,

Address : 11401 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE INSTALL NEW 5/8" WATER TAP ON LOT 145, PARCEL 3 - B, PHASE 3.

PROVIDE ALL THE METER INFO AND THE LOCATION OF METER.

ADVISE THIS OFFICE IF YOU ARE NOT ABLE TO COMPLETE WITHIN FIVE

WORKING DAYS.

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : METER #33072721; BADGER; READING 10. LOCATION: LEFT FRONT. JA:LA

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 025254

Account # : 006370012824 Customer Name : GILES , ELDON

Address : 52 HARBOR WAY Phone # : (727) 785-3202

Entry Date : 03/07/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#1471 2/21/6 \$90.00 BANK SERV FEE 30.00

TOTAL AMNT DUE \$120.00 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 3/8

Due Date : 03/15/06 Cust/Comp Resp: CUST

Resolution Dte : 03/15/06

Resolution : CUSTOMER NOT PAID, SHUT OFF

/IC

Subdivision: 00630 Route: 1 Service Order #: 025258

Account # : 006300102073 Customer Name : KING , ANDREA C

Address : 4568 NW 76TH CT Phone # : (803) 302-9249

Entry Date : 03/07/06 Serv Ord Type : 10 Operator

Comments : 2/1/06 549170

3/2/06 557810 HIGH CONS ON MVR

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06
Resolution : READING 558620

JY/IC

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Utilities Inc, Billing System

Service Order Detail Report

Service Order # : 025259

Subdivision: 00630 Route: 1

Account # : 006300301561 Customer Name : EVANS . BERTIE

ACCOUNT # : 000300301501 Customer Name : EVANS , BERTLE M

Address : 4411 NW 78TH AVE Phone # : (904) 867-8586

Entry Date : 03/07/06 Serv Ord Type : 10 Operator

Comments : 2/1/06 167910

3/2/06 178200 HIGH CONS ON MVR

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06 Resolution : READING 178450

NO LEAKS

JY/IC

Subdivision: 00626 Route: 1 Service Order #: 025265

Account # : 006260081340 Customer Name : LEXINGTON HOMES ,

Address : 11451 MERGANSER WAY Phone # : (727) 816-9351

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626

Comments : PLEASE INSTALL NEW 5/8" WATER TAP FOR LOT 134, PARCEL 3 - B, PHASE 3.

PROVIDE US WITH ALL THE METER INFO AND THE LOCATION OF THIS METER.

ADVISE THIS OFFICE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : METER #33072720; BADGER; READING 10. LOCATION: FRONT LEFT. JA:LA

Compy - 090 Reqst - Cust Cust Resp = B Beg Dt - 01/01/06 End Dt - 12/31/06 Codes = ALL (536) UBRSORESP1 Report Created on - 08:00:52 09-22-06

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 025273

Account # : 006300302143 Customer Name : CARTER , NINA J

Address : 4402 NW 79TH TERRACE RD Phone # : (919) 787-9811

Entry Date : 03/07/06 Serv Ord Type : 10 Operator

Comments : 2/1/06 216770

3/2/06 222320 HIGH CONS ON MVR

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06

Resolution : READING 233170 NO LEAKS

JY/IC

Subdivision: 00630 Route: 2 Service Order #: 025277

Account # : 006300301448 Customer Name : FINDLATER , JOHN

Address : 4513 NW 79TH TERRACE RD Phone # : (352) 840-9925

Entry Date : 03/07/06 Serv Ord Type : 10 Operator

Comments : 2/1/06 2070

3/2/06 3730 HIGH CONS ON MVR

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06

Resolution : READING 3740 NO LEAKS

JY/IC

(536) UBRSORESP1 Report Page 214

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00630 Route: 2 Service Order #: 025280

Account # : 006309800010 Customer Name : GOLDEN HILLS QU ,

Address : TEMP MTR GOLDEN HILLS QUADRA Phone # : (352) 369-9881

Entry Date : 03/07/06 Serv Ord Type : 10 Operator

Comments : 1/31/06 754890

2/28/06 754890 IS METER NOT WORKING HERE?

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06

Resolution : READING 755180 METER IS OK

JY/IC

Subdivision: 00630 Route: 2 Service Order #: 025297

Account # : 006300201464 Customer Name : BARBOUR , JAN

Address : 8080 NW 48TH LN Phone # : (352) 622-9558

Entry Date : 03/07/06 Serv Ord Type : 10 Operator

Comments : 2/1/06 13060

3/2/06 16090 HIGH CONS ON MVR

Due Date : 03/06/06 Cust/Comp Resp: CUST

Resolution Dte : 03/06/06

Resolution : READING 16710 NO LEAKS

JY/IC

(536) UBRSORESP1 Report Page 215 Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00635 Route: 635 Service Order #: 025332

Account # : 006350000051 Customer Name : KOEHLER . JENNIFER L

Address : 7294 NW 44TH LN Phone # : (352) 817-4344

Entry Date : 03/07/06 Serv Ord Type : 17 Operator

Comments : PLEASE CHECK METER FOR LEAK @ METER. PLEASE REPAIR IF OURS. IF NOT

TAG CUSTOMER.

Due Date : 03/08/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06

Resolution : FOUND S/OFF VALVE ON CUSTOMER'S SIDE LEAKING FROM PACKING GLAND. HOW-

EVER LEAKING LINE IS NOT TO 7294 ADDRESS. DIFFERENT METER SERIAL # AS A COURTESY, (DUE TO DELAYED RESPONSE), CAREFULLY TIGHTENED PACKING GLAND TO 95% SLOW DOWN., STOPPED LEAK. METER WENT FROM 0.1 GALLONS/MIN. TO STILL. NO FLOW. METER BELONGS TO NEIGHBOR AT 7296 NW 44TH LN. YAMA MORRIS. PHONE NUMBER LISTED IS INCORRECT. LEFT MESSAGE W/KOEHLER NEIGHBOR, THAT LEAKING VALVE BELONGS TO NEIGHBORING UNIT DIRECTLY

BEHIND HER ADDRESS

JP/IC

Subdivision: 00626 Route: 1 Service Order #: 025543

Account # : 006260080140 Customer Name : McCAR HOMES

Address : 11044 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 03/07/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE INSTALL NEW 5/8" WATER TAP ON LOT 14, PARCEL 3 - B, PHASE 3 IN

SUMMERTREE.

PROVIDE THE (((MAKE OF THE METER, LOCATION OF METER, ALONG WITH THE

SERIAL NUMBER AND THE READING))).

ADVISE OFFICE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 03/22/06 Cust/Comp Resp: CUST

Resolution Dte : 03/13/06

Resolution : AWAITING FOR CONTRACTOR TO REPAIR WATER LINE IN METER BOX SO WE CAN

INSTALL METER. JA:LA

03/15/06 - INSTALLED METER #33072740; MAKE IS A BADGER; READING 10.

LOCATION: LEFT FRONT. JA:LA

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 025589

Account # : 006241010276 Customer Name : VEGA , PAULINO

Address : 712 OAKLANDO DR Phone # : ()

Entry Date : 03/08/06 Serv Ord Type : 12 Operator :

Comments : TAKE FINAL READING, SHOULD STILL BE OFF AND LOCKED. CUSTOMER SKIPPED!

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : READING 370450 STILL OFF AND LOCKED

JE/IC

Subdivision: 00626 Route: 2 Service Order #: 025605

Account # : 006260022373 Customer Name : RANDAZZO , ANTHONY J

Address : 11622 ENGLISH ELM DR Phone # : (727) 808-6450

Entry Date : 03/08/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON FOR NEW

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : R=176500 F/C=3320

LEFT ON FOR NEW CUSTOMER.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 025622

Account # : 006020041022 Customer Name : NIEVES , DIANA

Address : 631 STANFORD DR Phone # : (407) 830-9777

Entry Date : 03/08/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 159.34 RECON 15.00

TOTAL AMT DUE 174.34

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : READING 1117820 CUSTOMER DID NOT PAY NOT TURNED ON

/IC

Subdivision: 00626 Route: 1 Service Order #: 025629

Account # : 006260080110 Customer Name : McCAR HOMES

Address : 11028 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 03/08/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE INSTALL A NEW 5/8" WATER TAP ON LOT 11, PARCEL 3 - B, PHASE 3

SUMMERTREE.

PROVIDE THE FOLLOWING: ((SERIAL NUMBER, MAKE OF METER, AND THE LOCATION

OF THIS METER)).

IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS, PLEASE ADVISE.

Due Date : 03/15/06 Cust/Comp Resp: CUST

Resolution Dte: 03/08/06

Resolution : INSTALLED 5/8" BADGER #33072725; READING 10. LOCATION: FRONT RIGHT SIDE.

JA:LA

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 025633

Account # : 006260023332 Customer Name : PIHONAK . PATRICIA

Address : 11914 LOBLOLLY PINE DR Phone # : (727) 857-9085

Entry Date: 03/08/06 Serv Ord Type: 12 Operator:

Comments : READ AND LOCK
TAG FOR NEW

Due Date : 03/31/06 Cust/Comp Resp: CUST

Resolution Dte : 03/31/06

Resolution: R=66980 F/C=730

LEFT ON FOR NEW

JA/KIM

Subdivision: 00626 Route: 1 Service Order #: 025634

Account # : 006260080700 Customer Name : McCAR HOMES

Address: 11230 PARADISE POINTE WAY Phone # : (813) 930-0908

Entry Date : 03/08/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE PROVIDE ALL INFO ((SERIAL NUMBER, READING, MAKE OF METER AND THE

LOCATION OF METER)) FOR NEW WATER TAP ON LOT 70, PARCEL 3 - B, PHASE 3

OF SUMMERTREE.

ADVISE IF UNABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

SEND TO OPERATIONS FAX - NOT - CUSTOMER SERVICE. 407-869-6961. LORETTA

Due Date : 03/15/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06

Resolution : INSTALLED A BADGER METER #33072726; READING 10. LOCATION: FRONT

RIGHT. JA:LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 025646

Account # : 006260081130 Customer Name : McCAR HOMES

Address : 11252 MERGANSER WAY Phone # : (813) 930-0908

Entry Date : 03/08/06 Serv Ord Type : 08 Operator : 626

Comments : PLEASE INSTALL NEW 5/8" WATER TAP ON LOT 113, PARCEL 3 - B IN PHASE 3 OF

SUMMERTREE. FAX THE RESOLUTION TO OPERATIONS:407-869-6961 AND NOT THE CUSTOMER FAX, PLEASE, PLEASE....((INCLUDE WITH THE SERIAL NUMBER, THE READING, MAKE OF THE METER AND THE LOCATION OF THIS METER)).

ADVISE IF YOU WILL NOT BE ABLE TO COMPLETE WITHIN FIVE WORKING DAYS.

Due Date : 03/15/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : METER #33072722; BADGER; READING 10. LOCATION: LEFT FRONT. JA:LA

Subdivision: 00602 Route: 602 Service Order #: 025650

Account # : 006022010862 Customer Name : PERREAULT , BRIANNE

Address : 158 JAY DR Phone # : (407) 862-5272

Entry Date : 03/08/06 Serv Ord Type : 14 Operator :

Comments : NP AMT 116.27

RECON 15.00

TOTAL DUE 131.27

Due Date : 02/22/06 Cust/Comp Resp: CUST

Resolution Dte : 02/22/06

Resolution : READING 116390 CUSTOMER DID NOT PAY, NOT TURNED ON

/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 025725

Account # : 006260012065 Customer Name : RINBERGER , RUTH

Address : 11839 BOYNTON LN Phone # : (727) 791-3760

Entry Date : 03/08/06 Serv Ord Type : 12 Operator

Comments : READ, TURN OFF, LOCK, TAG

Due Date : 03/23/06 Cust/Comp Resp: CUST

Resolution Dte : 03/23/06

Resolution: R=98280 F/C=900

LOCKED OFF AND TAGGED TO CALL

JA/KIM

Subdivision: 00620 Route: 620 Service Order #: 025834

Account # : 006200011687 Customer Name : JORDAN , OCTAVIA

Address : 6119 W ROBINSON ST Phone # : (407) 299-0567

Entry Date : 03/08/06 Serv Ord Type : 20 Operator :

Comments : NSF CHK#213 2/22/6 \$194.22

BANK SERV FEE 30.00

TOTAL AMNT DUE \$224.22 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 3/9

Due Date : 03/16/06 Cust/Comp Resp: CUST

Resolution Dte : 03/16/06 Resolution : PAID \$225.00

BATCH #5094

LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 025835

Account # : 006260013713 Customer Name : BIRNEY , WALTER

Address : 11621 BAYONET LN Phone # : (631) 474-6222

Entry Date : 03/08/06 Serv Ord Type : 20 Operator :

Comments: NSF AUTO DRAFT 3/6/6 \$48.54

BANK SERV FEE 25.00

TOTAL AMNT DUE \$73.54 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 3/9

Due Date : 03/16/06 Cust/Comp Resp: CUST

Resolution Dte : 03/16/06

Resolution: 3/13/06 CUSTOMER PAID \$75.00 CONF#082310.

NO FURTHER ACTIONS TO BE TAKEN ON THIS ACCOUNT.

KIM

Subdivision: 00630 Route: 1 Service Order #: 025915

Account # : 006300101772 Customer Name : CICCHETTI , DANIEL

Address : 7928 NW 56TH PL Phone # : (352) 867-9709

Entry Date: 03/08/06 Serv Ord Type: 29 Operator:

Comments : RUSTY WATER-TWO TUBS CLOGGED-

PAGED TO DAN A; 2:58PM

Due Date : 03/08/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06

Resolution : AFTER LOOKING AT SAMPLE, RUSTY WATER, CLOGGING OF TWO TUBS REALIZED THE

ORANGE SUBSTANCE WAS MEDIA OR SESIN GRANULES FROM THE WATER CONDITIONER. EXPLAINED TO CUSTOMER, I HAD SEEN THAT SUBSTANCE EXACTLY THE SAME BEFORE

FROM A MALFUNCTIONED WATER CONDITIONER. 100% SURE. STRONGLY SUGGESTED CALLING THE CONDITIONER SERVICE MAN. NOT A PROBLEM SOLUTION FROM UTILITIES INC. CUSTOMER SATISFIED.

DA/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 026172

Account # : 006020023844 Customer Name : NAZARIO , ISABELL

Address : 490 CITADEL DR Phone # : (407) 862-3870

Entry Date : 03/09/06 Serv Ord Type : 10 Operator

Comments : 1/31/06 658820

3/2/06 667820 HIGH CONS ON MVR

Due Date : 03/08/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06 Resolution : READING 668160

MATT/IC

Subdivision: 00602 Route: 602 Service Order #: 026175

Account # : 006020034313 Customer Name : LEBLANC , LILLIAN

Address : 512 NOTRE DAME DR Phone # : (407) 862-7031

Entry Date : 03/09/06 Serv Ord Type : 10 Operator :

Comments : 1/31/06 8060

3/2/06 12270 HIGH CONS ON MVR

Due Date : 03/08/06 Cust/Comp Resp: CUST

Resolution Dte : 03/08/06
Resolution : READING 14490

MATT/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 026180

Account # : 006020041022 Customer Name : NIEVES , DIANA

Address : 631 STANFORD DR Phone # : (407) 830-9777

Entry Date : 03/09/06 Serv Ord Type : 20 Operator : Comments : CUSTOMER CUT LOCK AGAIN. DID NOT PAY. PLEASE PULL METER A.S.A.P.

THANK YOU

Due Date : 03/10/06 Cust/Comp Resp: CUST

Resolution Dte : 03/10/06

Resolution : READING 1120660 PULLED METER

JP/IC

Subdivision: 00626 Route: 2 Service Order #: 026193

Account # : 006260022193 Customer Name : CRAIG , ROBERT

Address : 11614 GOLDEN RAIN DR Phone # : (813) 961-7666

Entry Date : 03/09/06 Serv Ord Type : 47 Operator :

Comments : JACK NOTICED LEAK ON CUSTOMER'S SIDE OF METER AND INFORMED PROPERTY

MANAGER OF LEAK. PER PROPERTY MANAGER WANTED WATER TO BE TURNED OFF

TO AVOID ADDITIONAL USAGE WHILE TENANTS ARE AWAY ON VACATION.

3/9/06 R=143080

PLEASE RESOLVE WITH ANY ADDITIONAL INFORMATION.

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : R=143080 SHUT OFF WATER PER PROPERTY MANAGER. CUSTOMER SIDE IS LEAKING

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 026297

Account # : 006020022661 Customer Name : GREER , ELBERT

Address : 445 CLEMSON DR Phone # : (407) 869-0249

Entry Date : 03/09/06 Serv Ord Type : 20 Operator :

Comments : CUSTOMER DID NOT PAY ON 3/6/06 120.00 AS STATED ON PAYMENT EXTENSION.

PLEASE TAG DOOR THAT MUST PAY 120.00 BY MON. 3/13/06 OR SERVICE WILL

BE INTERRUPTED ON TUES. 3/14/06. THANK YOU

Due Date : 03/10/06 Cust/Comp Resp: CUST

Resolution Dte : 03/10/06 Resolution : HUNG TAG

JP/IC

Subdivision: 00626 Route: 1 Service Order #: 026421

Account # : 006260010702 Customer Name : DEMUNDO , ANTHONY

Address : 11939 N BOYNTON LN Phone # : (727) 857-2248

Entry Date : 03/09/06 Serv Ord Type : 10 Operator

Comments : 1/27/06 R=135960

2/24/06 R=135960 0 CONS

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : R=135970 METER IS OKAY

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 026449

Account # : 006260022792 Customer Name : MOSS , RANDY

Address : 11637 ROSE TREE DR Phone # : (765) 453-2841

Entry Date : 03/09/06 Serv Ord Type : 21 Operator

Comments : 1/27/06 R=170130

2/23/06 R=186810 H/C ANY LEAKS

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution: R=198340 NO LEAKS

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 026465

Account # : 006260022202 Customer Name : RUSCITO , LOUIS

Address : 11610 GOLDEN RAIN DR Phone # : (727) 857-9187

Entry Date : 03/09/06 Serv Ord Type : 10 Operator

Comments : 1/27/06 R=98150

2/24/06 R=98150 0 CONS

Due Date : 03/09/06 Cust/Comp Resp: CUST

Resolution Dte : 03/09/06

Resolution : R=98160 METER OKAY

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 026654

Account # : 006100010903 Customer Name : SCHWARTZ , PATRICIA

Address : 230 LAKEVIEW DR Phone # : (407) 320-7075

Entry Date : 03/10/06 Serv Ord Type : 12 Operator : SAN

Comments : FINAL READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 03/28/06 Cust/Comp Resp: CUST

Resolution Dte : 03/28/06 Resolution : R=2933900

TURNED OFF AND TAGGED FOR NEW.

F/C=37040 KEV/KIM

Subdivision: 00623 Route: 623 Service Order #: 026986

Account # : 006233011487 Customer Name : CLARK , ANNETTE

Address : 501 GROVE CT Phone # : (352) 223-8067

Entry Date : 03/10/06 Serv Ord Type : 46 Operator :

Comments : PER CUST CALLED HAS LTTLE OR NO WATER AT THIS TIMT @4:42 PM, PGD (JP)

IS ON IT CUST HUNG UP WHEN I WAS GOING TO TELL HER THAT SOMEONE WILL

BE OUT THERE SOON

Due Date : 03/10/06 Cust/Comp Resp: CUST

Resolution Dte : 03/10/06

Resolution : READ 893480-FOUND CUSTOMER HAD THERE HOUSE VALVE OFF*

JPL/DB

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00614 Route: 614 Service Order #: 027171

Account # : 006140011271 Customer Name : STIFFEY , GEORGE J

Address : 401 BETH DR Phone # : (407) 322-8234

Entry Date : 03/13/06 Serv Ord Type : 15 Operator

Comments : TIE IN IS READY FOR INSPECTION

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/14/06

Resolution: 3/14/06 READ 441450 INSPECTED BY FRED O

FO/EC

Subdivision: 00630 Route: 1 Service Order #: 027186

Account # : 006300101742 Customer Name : CURRIER , CRAIG

Address : 5404 NW 76TH CT Phone # : (516) 249-5497

Entry Date : 03/13/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON PER NEW

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/14/06 Resolution : READING 469940

CONS 1430 NO LEAKS

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 027236

Account # : 006120024091 Customer Name : GREENLEE , ROBERT F

Address : 205 LAKE BLV Phone # : (407) 321-1470

Entry Date : 03/13/06 Serv Ord Type : 01 Operator :

Comments : CUSTOMER HAS PLUMBER OVER TO REPAIR SOME THINGS AROUND HOUSE, SHE HAS

ALSO RELANDSCAPED YARD. YET SHE WANTS US TO REREAD HER METER AND CHECK

TO SEE IF IT IS STILL RUNNING.

TAG DOOR W/ FINDINGS AND IF YOU NOTICE ANY LEAKS.

Due Date : 03/14/06 Cust/Comp Resp: CUST

Resolution Dte : 03/14/06

Resolution : R=948160 NO LEAKS INDICATED. TAGGED HOME WITH FINDINGS.

FRED/KIM

Subdivision: 00620 Route: 620 Service Order #: 027926

Account # : 006200012839 Customer Name : MARTINEZ , LUZ

Address : 443 N JOHN ST Phone # : (407) 658-2693

Entry Date : 03/15/06 Serv Ord Type : 13 Operator :

Comments : PLEASE OBTAIN READING AND TURN ON FOR NEW CUSTOMER **A.M. TURN ON**

SIGNATURE REQUIRED PRINT

GAVE TO JEFF P.

Due Date : 03/15/06 Cust/Comp Resp: CUST

Resolution Dte : 03/15/06
Resolution : BR=130010

TOOK READING

TURNED SERVICE ON

GOT SIGNATURE SE/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 028221

Account # : 006200011409 Customer Name : ORTIZ , ANA

Address : 6212 W RIDGEWOOD ST Phone # : (407) 523-5154

Entry Date : 03/15/06 Serv Ord Type : 12 Operator : 620

Comments : FINAL READ AND LOCK
TAG FOR NEW TO APPLY

Due Date : 03/16/06 Cust/Comp Resp: CUST

Resolution Dte : 03/16/06 Resolution : FR=3987670 FC=640

READ, LOCKED & TAGGED

JPL/LYN

Subdivision: 00630 Route: 2 Service Order #: 028367

Account # : 006300301245 Customer Name : VOGTLE , PAT

Address : 4515 NW 79TH TERRACE RD Phone # : (904) 629-7854

Entry Date : 03/15/06 Serv Ord Type : 12 Operator :

Comments : READ, TURNOFF, LOCK, TAG

Due Date : 03/20/06 Cust/Comp Resp: CUST

Resolution Dte : 03/20/06 Resolution : READING 63940

CONS 4440

TURNED OFF, TAGGED



Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00630 Route : 2 Service Order # : 028391

Account # : 006300301882 Customer Name : BRISCOE , JANIS

Address : 8435 NW 46TH Phone # : (239) 262-6992

Entry Date : 03/15/06 Serv Ord Type : 01 Operator

Comments : READ AND CHECK FOR LEAKS

CUSTOMER SAYS IRRG NOT WORKING-NOT WATERING

CUSTOMER SAYS ONLY THERE FOR 2DAY THIS MONTH AND SOMEONE COMES TO CHECK

HOUSE REGULARLY. TAG W/ READ AND FINDINGS. NOTE IF IRRG LAWN.

Due Date : 03/16/06 Cust/Comp Resp: CUST

Resolution Dte : 03/16/06

Resolution : READING 151470 LAWN NOT BEING IRRIGATED WHILE PRESENT. HOSE BIB HAS

PLENTY OF PRESURE AND FLOW. NO LEAKS FOUND.

DA/IC

Subdivision: 00620 Route Service Order # : 028610

Account # : 006200011899 Customer Name : SEETARAM , MAHENDRA

Address : 6038 W ROBINSON Phone # : (407) 298-7704

Entry Date : 03/16/06 Serv Ord Type : 13 Operator : 620

Comments : READ AND TURN ON FOR NEW

Due Date : 03/17/06 Cust/Comp Resp: CUST

Resolution Dte : 03/17/06 Resolution : BR=2729300

JPL/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 028767

Account # : 006200010611 Customer Name : HENDERSON , TRACY L

Address : 6218 W LIVINGSTON ST Phone # : (321) 438-0127

Entry Date : 03/16/06 Serv Ord Type : 13 Operator :

Comments : READ AND T/ON FOR NEW

BETWEEN 8AM AND NOON, OBTAIN A SIG.

Due Date : 03/17/06 Cust/Comp Resp: CUST

Resolution Dte : 03/17/06 Resolution : BR=1213770 JPL/LYN

Subdivision: 00626 Route: 1 Service Order #: 029023

Account # : 006260010086 Customer Name : WILKS , MILDRED M

Address : 12009 BAYONET LN Phone # : (727) 857-9002

Entry Date : 03/17/06 Serv Ord Type : 12 Operator :

Comments : READ AND LOCK

TAG FOR NEW TO CALL AND SET UP SERVICE

Due Date : 03/20/06 Cust/Comp Resp: CUST

Resolution Dte : 03/20/06

Resolution : R=324870 F/C= 20

LOCKED OFF AND TAGGED FOR NEW

JA/KIM

Utilities Inc. Billing System

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Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 029093

Account # : 006120011154 Customer Name : EVANS , L D

Address : 211 FORREST DR Phone # : (407) 322-0933

Entry Date : 03/17/06 Serv Ord Type : 22 Operator :

Comments : PLEASE TEMP T/OFF FOR CUSTOMER /PLUMBER.

THEY ARE REPAIRING IRRIG LINE.

Resolution Dte : 03/17/06 Resolution : R=79460

DID NOT SHUT OFF METER. IRRIGATION CONTRACTOR WENT TO GET SUPPLIES, LUBERICATED AND EXERCISED CURBSTOP AND LEFT ON PER CUSTOMER'S REQUEST CURBSTOP WORKING FINE. INFORMED CUSTOMER TO INSTALL VALVE ON THEIR

SIDE. KC/KIM

Subdivision: 00626 Route: 1 Service Order #: 029095

Account # : 006260011972 Customer Name : FARRUGGIO , DOMINICK T

Address : 11909 BOYNTON LN Phone # : () -

Entry Date : 03/21/06 Serv Ord Type : 14 Operator :

Comments : S/OFF AMT \$44.34

S/OFF FEE \$15.00 TOTAL DUE \$59.34

Resolution Dte : 03/21/06

Resolution : CORRECT SHUT OFF AMT \$80.06 + 15 = 95.06.(KIM)

R=95470 LOCKED OFF AND TAGGED

JA/KIM

5/17/06 RETAG HOME FOR PAYMENT \$123.84 +15 =\$138.84. STILL LOCKED OFF R=95470 (JA/KIM)

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00635 Route: 635 Service Order #: 029403

Account # : 006350001005 Customer Name : NUZZO , JOYCE

Address : 7425 NW 45TH LN Phone # : (630) 253-0704

Entry Date : 03/17/06 Serv Ord Type : 13 Operator : GH

Comments : READ TURN ON FOR NEW

Due Date : 03/17/06 Cust/Comp Resp: CUST

Resolution Dte : 03/17/06

Resolution : READING 385190 TURNED ON

SMALL LEAK SPOKE TO CUSTOMER

CS/IC

Subdivision: 00626 Route: 1 Service Order #: 029575

Account # : 006260012174 Customer Name : HAHN , ROBERT

Address : 11813 BOYNTON LN Phone # : (908) 276-8874

Entry Date : 03/20/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON FOR NEW

Due Date : 03/31/06 Cust/Comp Resp: CUST

Resolution Dte : 03/31/06

Resolution : R=44740 F/C=3410

LEFT ON FOR NEW

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route : 1 Service Order # : 029598

: (727) 379-0631

Account # : 006260030481 Customer Name : CALAMARI

, CARROLL Α Address : 11411 TURTLE DOVE Phone #

Entry Date : 03/20/06 Operator

Serv Ord Type : 20 Comments

: PLEASE REPLACE COVER AT THE METER AND CHECK FOR LEAK AT THE METER.

Due Date : 03/21/06 Cust/Comp Resp: CUST

Resolution Dte : 03/21/06

Resolution : R=56020 NOTHING TO DO WITH METER LID, THIS WAS A CUSTOMER SEWER CLEAN

OUT. NOTHING TO DO WIHT WATER AT ALL.

JA/KIM

3/21/06 I CALLED THE CUSTOMER TO VERIFY REASON OF CALLING. THE CUSTOMER LAWN CARE PERSONNEL DESTROYED HER SEWER CLEAN OUT CAP AND SHE CALLED US WANTING IT TO BE REPLACED. JACK INFORMED CUSTOMER THAT WE DO NOT

REPLACE CLEAN OUT CAP.

KIM

Subdivision: 00610 Route : 610 Service Order # : 029643

Account # : 006100010821 Customer Name : BUMPASS , SIDNEY M

Address : 206 S CRYSTAL Phone # : (407) 302-7767

Entry Date : 03/20/06 Serv Ord Type: 47 Operator : SAN

Comments : MR. CALLED BECAUSE SOMEONE NEXT DOOR WAS CLEARING A VACANT LOT NEXT TO

HIS LOT AND CUT THE WATER MAIN. HE NOW HAS NO WATER.

PAGED TO JOHN M.

Due Date : 03/20/06 Cust/Comp Resp: CUST

Resolution Dte : 03/20/06

Resolution : R=138720 SHUT OFF METER - CUSTOMER LINE BROKEN INFORMED TO REPAIR/

KEV/KIM

Utilities Inc. Billing System

Service Order Detail Report

Subdivision: 00608 Route : 608 Service Order # : 029685

Account # : 006080010561 Customer Name : WARD . ROY G

Address : 153 CANAL STPhone # : (407) 322-8374

Entry Date : 03/20/06 Serv Ord Type : 17 Operator

Comments : ON 03/20/06 A NOTE WAS RECEIVED FROM CUSTOMER THAT STATES THAT HE HAS

> A LEAK ON THE BACK SIDE OF HIS METER, IN THE WATER LINE (3/4") GOING TO HIS HOUSE. HE WOULD LIKE TO HAVE THIS CHECKED AND FOR SOMEONE TO

COME TO HIS "BACK" DOOR.

Due Date : 03/21/06 Cust/Comp Resp: CUST

Resolution Dte : 04/18/06 Resolution : READ 118830

NO LEAK PRESENT ON 4/18/06

CUSTOMER HAD SINKHOLE MANY MONTHS AGO AND WHILE HAND DIGGING TO RAISE METER BOX, HIS ADULT SON HIT POLY LINE. I WAS ON CALL AND CAME OUT,

INSTALLED A REPAIR CLAMP TO STOP LEAK ON OURSIDE OF METER.

JH/JS

Subdivision: 00626 Route Service Order # : 029847

Account # : 006260021851 Customer Name : BARENTZEN , LOUIS

Address : 11621 PEAR TREE DR Phone # : ()

Entry Date : 03/20/06 Serv Ord Type : 12 Operator :

: TAKE FINAL READING, LEAVE ON FOR NEW Comments

Due Date : 03/22/06 Cust/Comp Resp: CUST

Resolution Dte : 03/22/06

Resolution : R=249890 F/C=860

> LEFT ON JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 029925

Account # : 006370012824 Customer Name : GILES , ELDON

Address : 52 HARBOR WAY Phone # : (727) 785-3202

Entry Date : 03/20/06 Serv Ord Type : 14 Operator

Comments : CUSTOMER DID NOT CLEAR NSF CHECK. TURN OFF & LOCK

TOTAL DUE 135.00 MONEY ORDER OR CC. PMT ONLY

Due Date : 03/21/06 Cust/Comp Resp: CUST

Resolution Dte : 03/21/06

Resolution : READING 1223500 COLLECTED MONEY ORDER 135.00

SH/IC

Subdivision: 00602 Route: 602 Service Order #: 029984

Account # : 006020034276 Customer Name : OSHEL , BRENDA J

Address : 536 NOTRE DAME DR Phone # : (407) 302-2129

Entry Date : 03/21/06 Serv Ord Type : 20 Operator

Comments : NSF CHK#117 3/6/6 \$57.72

BANK SERV FEE 30.00

TOTAL AMNT DUE \$87.72 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 3/22

Due Date : 03/29/06 Cust/Comp Resp: CUST

Resolution Dte : 03/29/06

Resolution : CUSTOMER PAID 57.72 ON 3/20/06

/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00612 Route: 612 Service Order #: 030073

Account # : 006120011124 Customer Name : TEMBY , BARBARA

Address : 209 FORREST DR Phone # : (407) 324-9582

Entry Date : 03/21/06 Serv Ord Type : 28 Operator

Comments : CUSTOMER CALLED AFTER HOURS TO THE ANSWERING SERVICE ABOUT LOW PRESSURE.

PAGED TO ONCALL

PLEASE RESOLVE.

Due Date : 03/19/06 Cust/Comp Resp: CUST

Resolution Dte : 03/19/06

Resolution : R=110000 CUSTOMER HAD TALKED TO S. HAWES ABOUT 1 WEEK AGO.

PSI = 30

ARRIVED @ 10:30AM

3/22/06 8:41AM PSI =20

JH/KIM

Subdivision: 00626 Route: 1 Service Order #: 030166

Account # : 006260070481 Customer Name : CHANDLER , JAMES

Address : 12210 PUTTER GREEN CT Phone # : (727) 857-1840

Entry Date : 03/21/06 Serv Ord Type : 47 Operator :

Comments : PER CUST SAID HER WTR HAS A ODER/SMELL PLEASE RECTIFY THIS WTR ISSUE

THANKS WILL BE PAGING OUT

Due Date : 03/21/06 Cust/Comp Resp: CUST

Resolution Dte : 03/21/06

Resolution : CALLED THE CUSTOMER AND TOLD HER WE DO NOT TAKE CARE OF HOT WATER

HEATERS. ALSO ADVISED CUSTOMER SERVICE REP WE ARE NOT RESPONSIBLE FOR

HOW WATER ODOR.

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00602 Route: 602 Service Order #: 030177

Account # : 006022010453 Customer Name : PICONE III , RICHARD

Address : 129 OAK DR Phone # : (407) 526-9089

Entry Date : 03/21/06 Serv Ord Type : 20 Operator : Comments : PLEASE CHECK THIS METER. A CHAIN LOCK WAS INSTALLED ON 3/9/06 PER METER VARIANCE. MAKE SURE METER IS STILL LOCKED. IF NOT PULL METER

ASAP. CUSTOMER HAS NOT PAID. TAKE READING.

Resolution Dte : 03/22/06

Resolution : READING 126120 STILL LOCKED OFF

JP/IC

Subdivision: 00626 Route: 2 Service Order #: 030198

Account # : 006260022222 Customer Name : FRANKS , DONALD E

Address : 11602 GOLDEN RAIN DR Phone # : (727) 856-8309

Entry Date : 03/21/06 Serv Ord Type : 01 Operator :

Comments : CUSTOMER COMPLAINING OF HIGH CONSUMPTION. SHE SAYS THERE'S A LEAK

AT METER? NOT SURE. PLEASE CHECK. TAKE A READING. READING ON 2/24/06

WAS 447610. ADVISE CUSTOMER OF FINDINGS.

Due Date : 03/22/06 Cust/Comp Resp: CUST

Resolution Dte : 03/22/06

Resolution : R=452580 METER NOT REGISTERING ANY LEAKS.

THERE WAS A LEAK @ UNUSUAL SERVICE WHIP NOT EFFECTING THE CUSTOMER.

REPAIRED. JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 030228

Account # : 006260080100 Customer Name : McCAR HOMES

Address : 11022 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 03/21/06 Serv Ord Type : 08 Operator : 626 Comments : PLEASE PROVIDE ALL THE METER INFO TO INCLUDE THE MAKE AND LOCATION OF

THE METER, S/N AND THE READING.

ADVISE ME IF YOU CAN NOT COMPLETE THIS WITHIN FIVE WORKING DAYS. PLEASE FAX TO OPERATIONS: 407-869-6961 - THANK YOU!!! LORETTA

Due Date : 03/28/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : INSTALLED BADGER METER W/SERIAL NUMBER OF 33072737. LOCATION: LEFT

FRONT. JA:LA

Subdivision: 00626 Route: 1 Service Order #: 030237

Account # : 006260080130 Customer Name : McCAR HOMES

Address : 11038 KISKADEE CIR Phone # : (813) 930-0908

Entry Date : 03/21/06 Serv Ord Type : 08 Operator : 626

Comments : PLEASE PROVIDE ALL THE METER INFO - INCLUDE THE MAKE OF METER AND THE

LOCATION, S/N AND READING.

ADVISE ME IF UNABLE TO COMPLETE THIS WITHIN FIVE WORKING DAYS.

FAX: 407-869-6919 - THANKS.

Due Date : 03/28/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : INSTALLED A BADGER METER W/SERIAL NUMBER 33072738, READING 10.

LOCATION: RIGHT FRONT. JA:LA NO MAKE OF METER WAS NOTED.LA

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00618 Route: 618 Service Order #: 030560

Account # : 006181011501 Customer Name : WILSON , WALTER L

Address : 6605 BRENDA DR Phone # : (352) 383-0434

Entry Date : 03/22/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Resolution Dte : 03/27/06

Resolution : R=30660 F/C=4990

LOCKED OFF AND TAGGED FOR NEW CUSTOMER.

SE/KIM

Subdivision: 00626 Route: 1 Service Order #: 030593

Account # : 006260011545 Customer Name : TRONCO , MARY

Address : 11636 BOYNTON LN Phone # : (908) 756-7346

Entry Date : 03/22/06 Serv Ord Type : 22 Operator :

Comments : MS. IS GOING NORTH & WANTS HER METER TURNED OFF AND LOCKED.

I EXPLAINED SHE MUST CALL IN ADVANCE TO HAVE IT TURNED BACK ON AND THAT

SHE MUST SIGN.

Due Date : 04/03/06 Cust/Comp Resp: CUST

Resolution Dte : 04/03/06

Resolution : R=284530 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

4/5/06 MAILING WAIVER TO CUSTOMER FOR FUTURE TURN ON. (KIM)

9/19/06 9/20/06-READ, VERIFY WITH KIM WAIVER IN THEN TURNON 9/20/06-DB R=284540 TURNED ON FOR NEW CUSTOMER. JA/KIM

Utilities Inc. Billing System

Service Order Detail Report

Subdivision: 00610

Route : 610 Service Order # : 030641 M

Account #

: 006100010821 Customer Name : BUMPASS

SIDNEY

Address : 206 S CRYSTAL DR

: (407) 302-7767

Entry Date : 03/22/06

Operator

Serv Ord Type : 20

Phone #

Comments

: CUSTOMER SAYS HE WANTS HIS METER MOVED TO HIS LOT. PLEASE CALL CUSTOMER

AT 407-808-4873. IF HE DOES NOT ANSWER LEAVE NUMBER HE WILL CALL RIGHT

BACK.

Due Date

: 03/23/06

Cust/Comp Resp: CUST

Resolution Dte : 03/23/06

Resolution : PHONED THE CUSTOMER. INFORMED HIM THAT THE METER CAN NOT BE MOVED

THERE IS NO MAIN PAST THIS AREA. OLD OWNER HAD THIS METER INSTALLED AND RAN THE LINE THRU BACK OF THE PROPERTY. SOLD THE BACK LOTS - CUSTOMERS

LINES IS ON THIS LOT, HE NEEDS TO MOVE HIS SERVICE.

JM/IM

Subdivision: 00612 Route : 612 Service Order # : 030766

Account #

: 006120010231 Customer Name : WRIGHT : 420

LAKE

BLV

Address

Phone # Operator

, CECIL

: (407) 322-2906

Entry Date : 03/22/06 Comments

Serv Ord Type: 47

: MS. CALLED REQUESTING TURN OFF OF SERVICE. THEY NEED TO MAKE REPAIRS.

Due Date

: 03/23/06

Cust/Comp Resp: CUST

Resolution Dte : 03/23/06

Resolution : R=964880 ARRIVED @ 9:52AM FREED CURBSTOP CUSTOMER DID NOT WANT WATER

OFF. HAS TO GET PLUMBER BACK OUT.

MAS/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 030880

Account # : 006370010621 Customer Name : WETTLAUFER , JAY

Address : 204 PHILADELPHIA CT Phone # : (716) 652-1675

Entry Date : 03/23/06 Serv Ord Type : 20 Operator :

Comments : NSF AUTODRAFT 3/20/6 \$15.06

BANK SERV FEE 25.00

TOTAL AMNT DUE \$40.06 PAYABLE BY CASHIER CHK OR M\O ONLY

TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE

5 DAY LTTR MAILED 3/24

Due Date : 03/31/06 Cust/Comp Resp: CUST

Resolution Dte : 03/31/06

Resolution : CUSTOMER DID NOT CLEAR NSF CHECK. TURNED SERVICE OFF

/IC

Subdivision: 00626 Route: 1 Service Order #: 030975

Account # : 006260010087 Customer Name : GALLO , SALVATORE

Address : 12009 BAYONET LN Phone # : (585) 421-3716

Entry Date : 03/23/06 Serv Ord Type : 13 Operator :

Comments : PLEASE T/ON FOR NEW APPLY, PER CUSTOMER WILL FAX/MAIL BACK WAIVER FOR

T/ON DATE TO BE DETERMINED WHEN WAIVER IS REC'V FOR T/ON FROM CUSTOMER

MAILED WAIVER TO CUSTOMER NY ADDRESS

Due Date : 03/23/06 Cust/Comp Resp: CUST

Resolution Dte : 03/23/06

Resolution : R=324870 TURNED ON FOR NEW

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00610 Route: Service Order #: 031011

Account # : 006100000000 Customer Name :

Address : Phone # : () -

Entry Date : 03/23/06 Serv Ord Type : 20 Operator : 610

Comments : JAMES W/CIVIL SITE ENG. 407-644-6570 IS ASKING IF WE CAN PROVIDE WATER
TO LOT 001A AT 46-A AND N.COUNTRY CLUB. HE SAYS IT FACES N.COUNTRY CLUB.

THIS WOULD BE RESIDENTIAL.HE HAS ALREADY CHECKED WITH THE CITY OF

SANFORD AND IT IS NOT THEIR AREA-TOLD HIM TO CHECK WITH US.

Due Date : 03/30/06 Cust/Comp Resp: CUST

Resolution Dte : 03/27/06

Resolution : I SPOKE W/JAMES W/CIVIL SITE ENG. AND TOLD HIM WE HAVE NOTHING IN

THIS AREA. THREE LOTS ON N. COUNTRY CLUB DRIVE. HE NEEDS TO CALL THE

CITY OF SANFORD. JOHN MARINELLI:LA

Subdivision: 00626 Route: 1 Service Order #: 031220

Account # : 006260013611 Customer Name : COPPOLA , ANTIONETTE

Address : 11641 BAYONET LN Phone # : (727) 856-9307

Entry Date : 03/23/06 Serv Ord Type : 49 Operator :

Comments : TAKE READING, TURN ON FOR CUSTOMER

MAILED WAIVER TO NY ADDRESS

Due Date : 03/31/06 Cust/Comp Resp: CUST

Resolution Dte : 03/31/06

Resolution : REFER TO SERVICE ORDER #954257

KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 031423

Account # : 006200011802 Customer Name : BUDHU , NARESH

Address : 6214 W ROBINSON ST Phone # : (407) 616-9565

Entry Date : 03/23/06 Serv Ord Type : 22 Operator

Comments : PLEASE TEMP OFF

CUSTOMER HAS A LEAK IN PLUMBING AND WANTS TO MAKE REPAIRS HE WILL HAVE SOMEONE THERE BETWEEN 8AM AND NOON MONDAY.

Due Date : 03/29/06 Cust/Comp Resp: CUST

Resolution Dte : 03/27/06 Resolution : MR=2255590

LEFT TAG FOR CUSTOMER

LETTING THEM KNOW WATE WAS SHUT OFF

SE/LYN

03/29/06

T/ON FOR CUSTOMER - TAG WILL BE SIGNED AND HUNG ON DOOR.

MR=225590

READ & TURNED ON

JPC/LYN

Subdivision: 00615 Route: 7 Service Order #: 031564

Account # : 006150006282 Customer Name : DAUGHERTY , GALE E

Address : 2143 LULLABY DR Phone # : (727) 934-6213

Entry Date : 03/24/06 Serv Ord Type : 12 Operator :

Comments : FINAL READ AND LOCK

TAG FOR NEW TO APPLY

Due Date : 04/11/05 Cust/Comp Resp: CUST

Resolution Dte : 04/11/05 Resolution : FR=137370

FC=1420 JF/LYN

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00604 Route: 604 Service Order #: 031597

Account # : 006040010402 Customer Name : STRATEGER , JOSEPH

Address : 511 LAKE SHORE DR Phone # : (407) 830-4733

Entry Date : 03/24/06 Serv Ord Type : 10 Operator

Comments : 2/14/06 419890

3/10/06 429820 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06
Resolution : READING 430190

JF/IC

Subdivision: 00604 Route: 604 Service Order #: 031598

Account # : 006040022155 Customer Name : GONZALEZ , SHARON

Address : 1070 GREGORY DR Phone # : (407) 230-4295

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/14/06 606470

3/10/06 627220 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06 Resolution : READING 642240

JH/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00604 Route: 604 Service Order #: 031609

Account # : 006040022235 Customer Name : OLIVER , CAROLEA

Address : 1030 GREGORY DR Phone # : (407) 260-0670

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/14/06 3664300

3/10/06 3786810 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte: 03/24/06

Resolution : JIMMY H. READ TWICE AND READ WAS CORRECT.

READING 3787170

PER JIMMY THERE WAS DIRT DUG UP AROUND METER, IT LOOKED LIKE THEY TRIED

TO GET TO OUR S/OFF VALVE.

JH/IC

Subdivision: 00626 Route: 1 Service Order #: 031610

Account # : 006260013903 Customer Name : GOULETTE , PHILIP R

Address : 11646 BAYONET LN Phone # : (727) 252-0162

Entry Date : 03/24/06 Serv Ord Type : 12 Operator :

Comments : PLEAS OBTAIN FINAL READ

LOCK AND TAG FOR NEW APPLY

GAVE#

Due Date : 03/31/06 Cust/Comp Resp: CUST

Resolution Dte : 03/31/06

Resolution : R=304870 F/C=230

TAGGED FOR NEW

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00604 Route: 604 Service Order #: 031612

Account # : 006040022873 Customer Name : LANDERMAN , LAURA

Address : 1040 DRUID DR Phone # : (407) 260-1689

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/14/06 2599220

3/10/06 2656170 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06
Resolution : READING 2678950

JH/IC

Subdivision: 00629 Route: Service Order #: 031622

Account # : 006290000000 Customer Name :

Address : Phone # : ()

Entry Date : 03/24/06 Serv Ord Type : 20 Operator : 629

Comments : PANDA CONSTRUCTION IS ASKING FOR SERVICE FOR LOT 7 COUGAR LOOP. PLEASE

ADVISE - I REALIZE WE DO SERVICE LOT 8 NEXT TO THIS VACANT LOT AS THEY GOING TO BE BUILDING ON BOTH LOTS.SERVICE IS ALREADY ON LOT 8 (3050) COUGAR LOOP.PLEASE ADVISE US OF THE COST, ETC. FAX TO OPERATIONS PLEASE

407-869-6961.

Due Date : 04/04/06 Cust/Comp Resp: CUST

Resolution Dte : 03/27/06

Resolution : I DON'T KNOW WHERE THEY WANT TO BUILD. THERE IS NO PROPERTY LINES OR

LOT STAKES ANYWHERE. I DON'T KNOW HOW THEY PLAN TO DIVIDE THE PROPERTY.

SH:LA I FAXED THE CUSTOMER'S PHONE NUMBER SO STEVE CAN FIND THE ANSWERS

TO HIS QUESTIONS. I AM GOING TO CHANGE THE D.D. TO 03/31/06.LA 03/30/06-RESEMT S/O FOR UPDATE:YES, AWAITING FOR BID ON WHAT IT WILL COST.THANKS.SH:LA I CHGD.D.D.TO 04/04/06.LA WE REC'D.THE BID, HOWEVER, KAREN SASIC SAYS THE TARIFF WILL ONLY LET US CHARGE \$65.00.APPLICATION WAS FAXED TO PANADA CONSTRUCTION ON 04/06/06.LA

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 031650

Account # : 006370011423 Customer Name : KIGGANS , GEORGE

Address : 41 WILLIAM PENN WAY Phone # : (727) 787-0927

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/15/06 472650

3/15/06 476430 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 476970 NO LEAKS

JF/IC

Subdivision: 00637 Route: 637 Service Order #: 031652

Account # : 006370011445 Customer Name : NELSON , MICHAEL J

Address : 49 WILLIAM PENN WAY Phone # : (727) 789-4290

Entry Date : 03/24/06 Serv Ord Type : 10 Operator

Comments : 2/15/06 852830

3/15/06 856320 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 857070 NO LEAKS

JF/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 031653

Account # : 006370011482 Customer Name : VENTURINI , MARINO

Address : 52 WILLIAM PENN WAY Phone # : (734) 675-8893

Entry Date : 03/24/06 Serv Ord Type : 10 Operator

Comments : 2/15/06 197020

3/15/06 203730 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06
Resolution : READING 205300

NO LEAKS

JF/IC

Subdivision: 00637 Route: 637 Service Order #: 031654

Account # : 006370013194 Customer Name : DECKER , BILL

Address : 35 DELAWARE CT Phone # : (727) 784-2038

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/15/06 296850

3/15/06 300210 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 301000 NO LEAKS

JF/IC

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 031656

Account # : 006370013442 Customer Name : ZOTTOLI , MARGARET

Address : 30 REVERE WAY Phone # : (508) 829-5604

Entry Date : 03/24/06 Serv Ord Type : 10 Operator

Comments : 2/15/06 104410

3/15/06 112640 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 114860 NO LEAKS

JF/IC

Subdivision: 00637 Route: 637 Service Order #: 031657

Account # : 006370014033 Customer Name : BLY , DONALD P

Address: 275 INDEPENDENCE AVE Phone # : (585) 227-3224

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/15/06 159960

3/15/06 163380 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 163760 NO LEAKS

JF/IC

Utilities Inc, Billing System

Service Order Detail Report

Service Order # : 031659

: (813) 784-2272

Subdivision: 00637 Route: 637

Account # : 006370014561 Customer Name : MATTKE , MARGARET

Address : 101 LAKE TARPON DR Phone #

Entry Date : 03/24/06 Serv Ord Type : 10 Operator

Comments : 2/15/06 45720

3/15/06 50040 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 50040 NO LEAKS

JF/IC

Subdivision: 00637 Route: 637 Service Order #: 031676

Account # : 006370014913 Customer Name : CHADWICK , RHINNEY

Address : 253 LAKE TARPON DR Phone # : (727) 943-5027

Entry Date : 03/24/06 Serv Ord Type : 10 Operator :

Comments : 2/15/06 765470

3/15/06 778400 HIGH CONS ON MVR

Due Date : 03/24/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : READING 781300 NO LEAKS

JF/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00624 Route: 624 Service Order #: 031888

Account # : 006241010143 Customer Name : GOMEZ , GERZOM

Address : 741 OAKLANDO DR Phone # : (407) 253-4286

Entry Date : 03/24/06 Serv Ord Type : 20 Operator : 624

Comments : THIS CUST.IS INTERESTED IN AN IRRIGATION METER. I HAVE EXPLAINED THE

COSTS, TWO MONTHLY BILLS, ETC. BUT HE WOULD LIKE YOU TO CHECK ON THIS.

IS THERE ROOM, ETC.FOR A SECOND METER? PHONE 407-253-4286 OR HIS CELLPHONE 321-388-8857. I AM ATTACHING A COPY OF HIS CONSUMPTION, LA

Due Date : 05/12/06 Cust/Comp Resp: CUST

Resolution Dte : 03/24/06

Resolution : I ENTERED INCORRECT D.D. OF 03/04/06 - INSTEAD OF 04/03/06.LA

04/13/06 - SENDING THIS BACK TO THE FIELD, AGAIN. HOPEFULLY, THEY WILL

BE ABLE TO CONTACT THE CUSTOMER BY 04/18/06. DUE DATE CHANGED TO

04/18/06. THE CUSTOMER DOES KNOW IT WOULLD NOT BE TO HIS ADVANTAGE TO

HAVE A SECOND METER.LA

04/05/06 - RE-SENT S/O FOR RESOLUTION, 04/11, 04/13, TO WEKIVA SHOP

ON 05/08/06 I RE-SENT TO THEM AND TO DES PINAR. LA

05/09/06 - CUSTOMER IS NOT INTERESTED AT THIS TIME.JOHN MARINELLI:LA

Subdivision: 00626 Route: 2 Service Order #: 031972

Account # : 006260021812 Customer Name : EHRHARDT , LINDA

Address : 11601 PEAR TREE DR Phone # : (727) 856-8778

Entry Date : 03/27/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW.

GAVE CONF# 31972

Due Date : 04/03/06 Cust/Comp Resp: CUST

Resolution Dte : 04/03/06

Resolution : R=50200 LOCKED OFF AND TAGGED FOR NEW TO APPLY FOR SERVICE.

F/C =110 JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00618 Route: 618 Service Order #: 032083

Account # : 006181011502 Customer Name : LANIER , JAMES

Address : 6605 BRENDA DR Phone # : (407) 259-4424

Entry Date : 03/27/06 Serv Ord Type : 13 Operator

Comments : READ AND T/ON

SIGNED TAG IS ON DOOR FOR T/ON AND P/UP

Due Date : 03/28/06 Cust/Comp Resp: CUST

Resolution Dte : 03/28/06 Resolution : BR=30660

READ & TURNED ON

JPL/LYN

Subdivision: 00626 Route: 1 Service Order #: 032124

Account # : 006260011012 Customer Name : ALBERT , ELIZABETH

Address : 11906 BOYNTON LN Phone # : (631) 369-9051

Entry Date : 03/27/06 Serv Ord Type : 22 Operator :

Comments : TAKE READING, TURN OFF & LOCK FOR SEASONAL CUSTOMER.

EXPLAINED TO CUSTOMER WE NEED A SIGNATURE FOR TURN ON WHEN SHE COMES

BACK

Due Date : 03/30/06 Cust/Comp Resp: CUST

Resolution Dte : 03/30/06

Resolution : R=10650 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00620 Route: 620 Service Order #: 032293

Account # : 006200010413 Customer Name : GUTIERREZ , JUAN LUIS

Address : 6119 W HARWOOD ST Phone # : () -

Entry Date : 03/27/06 Serv Ord Type : 12 Operator :

Comments : READ AND LEAVE ON PER NEW

Resolution Dte : 03/28/06
Resolution : FR=1781430
FC=2820

JPL/LYN

Subdivision: 00615 Route: 5 Service Order #: 032385

Account # : 006150003112 Customer Name : LEONARD , DELBERT E

Address : 1903 SHADY COVE DR Phone # : (812) 829-3779

Entry Date : 03/28/06 Serv Ord Type : 22 Operator :

Comments : SEASONAL CUSTOMER TURN OFF AND LOCK

WILL MAIL WAIVER

Resolution Dte : 04/11/06 Resolution : MR=125055

TURNED OFF & LOCKED

JF/LYN

6/29/06-TEMP TURNON READ 0-ON PER JEFF F-DB CHRGED \$15

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 032436

Account # : 006260010582 Customer Name : MYNNING , DAVID

Entry Date : 03/28/06 Serv Ord Type : 22 Operator

Comments : PLEASE OBTAIN READING AND TURN OFF FOR SEASONAL CUSTOMER.

GAVE CONF# 32436

MAIL WAIVER TO THE CUSTOMER.

Due Date : 03/31/06 Cust/Comp Resp: CUST

Resolution Dte : 03/31/06

Resolution : R=16160 TURNED OFF FOR SEASONAL CUSTOMER.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 032572

Account # : 006260023501 Customer Name : BOLDIN , RICHARD

Address : 11539 HOLLY ANN DR Phone # : (727) 856-5443

Entry Date : 03/28/06 Serv Ord Type : 12 Operator :

Comments : PLEASE OBTAIN FINAL READING LOCK OFF AND TAG FOR NEW

GAVE CONF# 32572

NEW NAME: ANGIE ROOTES

Due Date : 04/05/06 Cust/Comp Resp: CUST

Resolution Dte : 04/05/06

Resolution: R=397870 LOCKED OFF AND TAGGED

F/C=5070 JA/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 032597

Account # : 006260010262 Customer Name : COVELLO , JOSEPH

Address : 11911 CARISSA LN Phone # : (727) 868-0404

Entry Date : 03/28/06 Serv Ord Type : 20 Operator : Comments : CUSTOMER SAYS VALVE BELOW THE METER IS LEAKING. PLEASE REPAIR

Due Date : 03/29/06 Cust/Comp Resp: CUST

Resolution Dte : 03/29/06

Resolution : R=68310 LEAING PACKING NUT - TIGHTEN DOWN, STOP LEAK.

JA/KIM

Subdivision: 00604 Route: 604 Service Order #: 032829

Account # : 006040022112 Customer Name : LIMAN , ELIANNE

Address : 200 KATHY LN Phone # : (407) 816-8776

Entry Date : 03/29/06 Serv Ord Type : 20 Operator

Comments : MS CALLED TO REPORT THAT SHE HAS NO WATER, BUT METER IS ON AND SPINNING

SHE AND ANOTHER GENTLEMAN THERE BELIEVE ITS A MAIN LINE (PROBABLY ON HER SIDE) PLEASE ASSIST HER IN S/OFF AND CHECK TO SEE WHERE LINE IS

BROKEN. READ METER.

PAGED TO JOHN

Due Date : 03/29/06 Cust/Comp Resp: CUST

Resolution Dte : 03/29/06

Resolution : READING 3749950 CUSTOMER HAD WATER TURNED OFF WHEN WE ARRIVED.

JH/IC

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 032942

Account # : 006100010601 Customer Name : MORELAND , RICK

Address : 407 W CRYSTAL DR Phone # : (407) 324-2309

Entry Date : 03/29/06 Serv Ord Type : 15 Operator : Comments : PLEASE FLAG LOCATION OF METER BOX CUSTOMER IS LANDSCAPING AND

WOULD LIKE TO KNOW WHERE METER IS LOCATED.

Due Date : 04/30/06 Cust/Comp Resp: CUST

Resolution Dte : 04/30/06

Resolution: R=605530 FLAGGED LOCATION OF METER BOX.

FQ/KIM

Subdivision: 00615 Route: 4 Service Order #: 033304

Account # : 006150001833 Customer Name : FRANKLIN , DOLORES J

Entry Date : 03/30/06 Serv Ord Type : 22 Operator :

Comments : PLEASE READ AND TEMP OFF W/ LOCK

(CUSTOMER IS AWARE OF T/ON POLICY)

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06

Resolution : TEMP OFF FOR SUMMER

MR=225260 FR=790

| OFF & LOCKE JF/LYN | D | |
|-----------------------|---|--------|
| 9/25/06 T/C | N FOR SEASONAL CUSTOMER CUST W/BE HOME FOR AM T | r/on |
| SIGNRB | DATE | 9/6/06 |

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 033682

Account # : 006260012103 Customer Name : WANKER , ELEANOR B

Address : 11831 BOYNTON LN Phone # : (727) 856-8878

Entry Date : 03/31/06 Serv Ord Type : 22 Operator :

Comments : TEMP TURN OFF PER CUSTOMER REQUEST

Due Date : 07/17/06 Cust/Comp Resp: CUST

Resolution Dte : 07/17/06

Resolution : R=19220 LOCKED OFF FOR SEASONAL CUSTOMER.

JF/KIM

8/1/06-READ AND VERIFY IF KIM RECEIEVD WAIVER BEFORE TURNON

6/2/06-PH-DB

7/17/06 R=19220 TURNED ON FOR SEASONAL CUSTOMER - WAIVER ON FILE.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 033732

Account # : 006260021091 Customer Name : FLORIA , KATHERINE

Address : 11815 PAMPAS DR Phone # : (727) 856-4674

Entry Date : 03/31/06 Serv Ord Type : 22 Operator :

Comments : PLEASE TEMP OFF

CUSTOMER IS REPLACING VALVES.

Due Date : 04/03/06 Cust/Comp Resp: CUST

Resolution Dte : 04/03/06

Resolution : R=126000 TEMP TURNED OFF SO CUSTOMER CAN MAKE REPAIRS.

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00610 Route: 610 Service Order #: 034246

Account # : 006100010904 Customer Name : BURKE , ROBERT H

Address : 230 LAKEVIEW DR Phone # : (407) 376-2316

Entry Date : 04/03/06 Serv Ord Type : 13 Operator :

Comments : TURN ON WATER FOR CUSTOMER.

Due Date : 04/04/06 Cust/Comp Resp: CUST

Resolution Dte : 04/04/06 Resolution : R=293390

TURNED ON FOR NEW CUSTOMER.

9:25AM.

WAIVER IN OFFICE ON FILE.

JH/KIM

Subdivision: 00615 Route: 4 Service Order #: 034253

Account # : 006150001431 Customer Name : CYPHERS , MARCELLA

Address : 4308 KIBLER LN Phone # : (727) 938-4392

Entry Date : 04/03/06 Serv Ord Type : 22 Operator :

Comments : TURN OFF FOR VACATION

MS. GOING NORTH

WILL CALL FOR WAIVER & TURN ON

Due Date : 04/10/06 Cust/Comp Resp: CUST

Resolution Dte : 04/10/06

Resolution : TEMP OFF & LOCKED FOR VACATION

MR=30960 FC=1,240 OFF & LOCKED
JF/LYN

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626 Route: 2 Service Order #: 034293

Account # : 006260022401 Customer Name : SHIPLEY , DOROTHY V

Entry Date : 04/03/06 Serv Ord Type : 47 Operator :

Comments : THIS CUSTOMER HAS BEEN CALLING DUE TO LEAK. THE RESOLUTION THAT HAS

BEEN COMING BACK TO THE OFFICE IS NO LEAK. USAGE HAS GONE UP THIS MONTH TO OVER 30,000 GALLONS OF USAGE. PLEASE LETS CHECK AGAIN.

Due Date : 04/04/06 Cust/Comp Resp: CUST

Resolution Dte : 04/04/06

Resolution : R=182450 CUSTOMER HAS LEAK. WHEN I SPOKE WITH HER, SHE SAID SHE HAD

R.J. REILLY PLUMBING COME OUT TWICE AND MAKE THE REPAIR. UPON

EXAMINATION I FOUND THAT THE PLUMBING COMPANY HAD CRACKED THE FITTING ON THE CUST'S SIDE WHEN THEY MADE THE REPAIR. I ADVISED THE CUSTOMER

TO CALL US THE NEXT TIME THERE IS A LEAK AT OR NEAR METER BEFORE

CALLING PLUMBER. SHE CALLED THE PLUMBING CO. OUT TO FIX THEIR MISTAKE.

JA/KIM

Subdivision: 00610 Route: 610 Service Order #: 034302

Account # : 006100010947 Customer Name : WENZ , LAURA L

Address : 219 LAKEVIEW DR Phone # : (386) 846-5866

Entry Date : 04/03/06 Serv Ord Type : 12 Operator :

Comments : READ AND LOCK

TAG FOR NEW

Due Date : 04/04/06 Cust/Comp Resp: CUST

Resolution Dte : 04/04/06

Resolution : R=196940 F/C=11850

LOCKED OFF AND TAGGED.

9:18AM

JH/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00637 Route: 637 Service Order #: 034389

Account # : 006370012244 Customer Name : SHERRARD SR , CLIFFORD G

Address : 49 PLYMOUTH CT Phone # : ()

Entry Date : 04/03/06 Serv Ord Type : 12 Operator :

Comments : READ AND LOCK
TAG FOR NEW

Due Date : 04/14/06 Cust/Comp Resp: CUST

Resolution Dte : 04/14/06
Resolution : FR=506210
FC=5,020

LEFT ON
JF/IC

Subdivision: 00626 Route: 1 Service Order #: 034472

Account # : 006260030051 Customer Name : HEINZ , ELEANOR L

Entry Date : 04/03/06 Serv Ord Type : 12 Operator

Comments : READ, TURNOFF, LOCK, TAG

Due Date : 04/13/06 Cust/Comp Resp: CUST

Resolution Dte : 04/13/06

Resolution : R=152540 LEFT ON

F/C= 152540 JF/KIM

Utilities Inc, Billing System

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Service Order Detail Report

Subdivision: 00626 Route: 1 Service Order #: 034620

Account # : 006260070281 Customer Name : SENTINELLA , JOHN

Address : 11428 GOLF ROUND DR Phone # : (848) 333-3990

Entry Date : 04/04/06 Serv Ord Type : 47 Operator :

Comments : PLEASE REPAIR LEAK UNDER METER AND INFORM OFFICE IF ADJUSTMENT IS

NEEDED ON THE CUSTOMER'S ACCOUNT.

Due Date : 04/05/06 Cust/Comp Resp: CUST

Resolution Dte : 04/05/06

Resolution : R=7850 LEAK AFTER METER NOT OURS. SHUT OFF WATER TAGGED DOOR WITH

FINDINGS. CUSTOMER IS GONE FOR THE SUMMER.

JA/KIM

Subdivision: 00626 Route: 2 Service Order #: 034653

Account # : 006260021813 Customer Name : CRICK , DALLAS M

Address : 11601 PEAR TREE DR Phone # : ()

Entry Date : 04/04/06 Serv Ord Type : 13 Operator :

Comments : READ AND TURN ON FOR NEW

FAXED WAIVER TO 727-849-7929

Due Date : 04/05/06 Cust/Comp Resp: CUST

Resolution Dte : 04/05/06

Resolution : R=50200 TURNED ON FOR NEW CUSTOMER.

WAIVER IN OFFICE ON FILE.

JA/KIM

Utilities Inc, Billing System

Service Order Detail Report

Subdivision: 00626

Route : 1

Service Order # : 034677

Account # : 006260030681 Customer Name : HUBER

, FRED

PL

: (765) 653-4032

Address : 11442

TURTLE DOVE

Phone #

Entry Date : 04/04/06

Serv Ord Type : 22

Operator

Comments

: TEMP TURN OFF FOR VACATION

*** PLEASE MAIL WAIVER TO CUSTOMER

Due Date

: 04/10/06

Cust/Comp Resp: CUST

Resolution Dte : 04/10/06

Resolution : R=66400 LOCKED OFF FOR SEASONAL CUSTOMER.

JA/KIM