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STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

January 14, 2011

Marsha E. Rule, Esquire
Rutledge Law Firm
119 South Monroe Street, Suite 202
Tallahassee, Florida 32301

FPSC, CLK - CORRESPONDENCE
☒ Administrative Parties Consumer
DOCUMENT NO. 05352-07
DISTRIBUTION: _____

Re: Return of a Copy of Confidential Document to the Source, Docket No. 060368-WS

Dear Ms. Rule:

Commission staff has advised that a copy of confidential Document No. 06786-07 be returned to the source (see attached memo). The original document was filed with the Clerk's Office on August 6, 2007 and returned to the source on October 12, 2007. The copy is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "AC", written over a horizontal line.

Ann Cole
Commission Clerk

AC: mhm
Enclosure

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Paul W. Stallcup, Division of Economic Regulation
Rosanne Gervasi, Office of the General Counsel

RECEIVED DATE 1-25-11

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

State of Florida



Public Service Commission
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED FPSC
10 SEP 19 PM 1:29
COMMISSION
CLERK

DATE: September 9, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Paul W. Stallcup, Economist Supervisor, Division of Economic Regulation
RE: Confidential Document, DN 06786-07

The attached CD and cover letter appeared on my desk this morning, and refers to information submitted in a closed docket, Docket No. 060368-WS. I do not know the origin of the CD, or why it appeared on my desk. It appears to be a copy of confidential information, the original of which has already been returned to the utility. It also appears that this CD was never filed with the Commission Clerk and thus was not tracked as confidential information usually is. I am forwarding the information to you so it may be returned to the source.

cc: Connie Kummer, Division of Economic Regulation

COM _____
APA _____
ECR _____
GCL _____
RAD _____
SSC _____
ADM _____
OPC _____
CLK Pena

DOCUMENT NUMBER-DATE

07559 SEP-9 0

FPSC-COMMISSION CLERK

Matilda Sanders

From: Mary Diskerud
Sent: Monday, February 04, 2008 4:19 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 2/4/2008 4:19:00 PM
Docket Number: 060368-WS
Filename / Path: 02-26 informal meeting.rg.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: _____		

copied to gcorders

3/5/5

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 060368**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Aqua Utilities Florida, Inc.		kajoyce@aquaamerica.com	No
Board of County Commissioners, Sumter County (Thornton)		RTHORNTONATTY@EARTHLINK.NET	No
Daniel & Catherine Jablonsky		dancath2@cfl.rr.com	No
Gary Schwerdt		gschwerdt@cfl.rr.com	No
Office of the Attorney General (07d)		cecilia_bradley@oag.state.fl.us	No

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

ADMINISTRATIVE
Public Service Commission

January 7, 2008

DOCUMENT NO. DATE

05352-07 1/16/08
FPSC - COMMISSION CLERK

Marsha E. Rule, Esquire
Rutledge, Ecenia, Purnell & Hoffman, P.A.
Post Office Box 551
Tallahassee, Florida 32302

Re: Return of Confidential Document to the Source, Docket No. 060368-WS

Dear Ms. Rule:

Commission staff have advised that confidential Document No. 04992-07, filed on behalf of Aqua Utilities Florida, Inc., can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "AC".

Ann Cole
Commission Clerk

AC:mhl
Enclosure

cc: Denise Vandiver, Division of Regulatory Compliance and Consumer Assistance
Bob Freeman, Division of Regulatory Compliance and Consumer Assistance
Troy Rendell, Division of Economic Regulation
Rosanne Gervasi, Office of the General Counsel

DOCUMENT NO. DATE

05352-07 1/16/08
FPSC - COMMISSION CLERK

RECEIVED

A handwritten signature in cursive script, appearing to read "PAUL HEAENER".
PAUL HEAENER

DATE

1/16/08

Marguerite Lockard

From: Mary Diskerud
Sent: Wednesday, January 02, 2008 2:20 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 1/2/2008 2:20:00 PM
Docket Number: 060368-WS
Filename / Path: 01-24 Informal meeting.rg.doc

2pgs

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-07		
DISTRIBUTION		

copied to gcorders

3/5/5

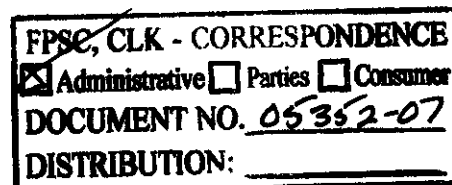
**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
SUSPECT EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Elaine Panozzo			No
Harold and Sue Miller			No
June & Richard Owens			No
Office of Public Counsel (07g)			No
Rutledge Law Firm			No
Thomas & Sandra Phillips			No
Tom and Donna Kader			No
Vernon & Anita Abel			No

Matilda Sanders

From: Tom Walden
Sent: Tuesday, December 04, 2007 1:43 PM
To: Matilda Sanders
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11623

For the docket file, Matilda.



-----Original Message-----

From: Tom Walden
Sent: Monday, December 03, 2007 3:08 PM
To: 'dnease2569@aol.com'
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11623

Diane,

I am Tom Walden, the staff engineer assigned to the Chuluota system in the Aqua Utilities rate proceeding. I attended the hearing in Oviedo, and due to the seating shortage, stood in the lobby during the time that customers testified. I pulled out the transcript and read your testimony about the incidents of cancer that you addressed, and the story that you shared about the miscarriage your daughter-in-law experienced.

The Department of Environmental Protection is the state agency that has primacy in the area of water quality and that agency would be better able to answer any question you have concerning water quality issues. Mr. Paul Morrison in the DEP's Orlando office is an Environmental Manager who reviews water quality analysis data that is sent to that agency in reports that are required by the agency's rules. He would be an excellent person to speak to (or e-mail) about your concerns, including the disinfection conversion from chlorine alone to chloramines. The purpose of this conversion is to reduce the TTHMs (total trihalomethanes) caused by higher levels of chlorine in water such as is produced by the wells in the Chuluota area. Aqua Utilities is involved in a consent order proceeding with the DEP to change the method of disinfection to chloramines and reduce TTHMs.

Mr. Morrison can be reached at 407-893-3988 at his office at the DEP, or e-mailed at paul.morrison@dep.state.fl.us which is his work address.

Tom Walden
Engineer Specialist
Florida Public Service Commission

-----Original Message-----

From: Ruth McHargue
Sent: Friday, November 30, 2007 11:52 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11623

Add to docket file 060368

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, November 28, 2007 8:17 AM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11623

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, November 28, 2007 2:45 AM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 11623

Complaint filed with PSC

Select County: SEMINOLE
CUSTOMER INFORMATION

Name: Diane Nease
Telephone: 407-366-5321
Email: dnease2569@aol.com
Address: 664 Red Pepper Loop Chuluota 32766

BUSINESS INFORMATION

Business Account Name: Diane Nease
Account Number:
Address: 664 Red Pepper Loop Chuluota Florida 32766

COMPLAINT INFORMATION

Complaint: Other Complaint against Aqua Utilities Florida, Inc.

Details:

I recently recieved a notice from Aqua Utilities stating that once again they are notifying us about the high chemical levels in our water supply. I mentioned my concerns about this cancer causing chemical which is used to purify our water at the Oviedo Hall meeting in July. I asked the gentleman that is a certified chemist at the meeting "if the chemical Aqua is using is cancerous and he said Yes"[read the transcript for the meeting] WHY is this chemical still being used? When will someone with a brain and a heart fix this problem? Has the love for money become so much more important then our families lives to our city and county officials? Are you aware that people in our community are developing cancerous tumors, our pets are dying and our young once healthy women are miscarrying their children? I know this was revealed at the meeting, what is it going to take to correct this? Maybe, God forbid, someone you love would drink this water and get very sick. What about when my family bathes in this water, does it sep in their skin to causes cancer? WE WANT ANSEWERS AND SOLUTIONS, YOU ALREADY HAVE THE FACTS. INSTEAD OF CLAIMING YOU CARE SHOW THE COMMUNITY THAT YOU CARE. GET US THE HELP WE NEED AND STOP AQUA FROM POISONING US.

Matilda Sanders

From: Tom Walden
Sent: Tuesday, December 04, 2007 1:43 PM
To: Matilda Sanders
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11569

For the docket file, Matilda.

-----Original Message-----

From: Tom Walden
Sent: Monday, December 03, 2007 3:22 PM
To: 'Judem1959@aol.com'
Cc: 'paul.morrison@dep.state.fl.us'
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11569

EPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: _____		

Judith,

I am Tom Walden, the staff engineer assigned to the Chuluota system in the Aqua Utilities rate proceeding. I attended the hearing in Oviedo, and due to the seating shortage, stood in the lobby during the time that customers testified.

The Department of Environmental Protection is the state agency that has primacy in the area of water quality and that agency would be better able to answer any question you have concerning water quality issues. Mr. Paul Morrison in the DEP's Orlando office is an Environmental Manager who reviews water quality analysis data that is sent to that agency in reports that are required by the agency's rules. He would be an excellent person to speak to (or e-mail) about your concerns, including the disinfection conversion from chlorine alone to chloramines. The purpose of this conversion is to reduce the TTHMs (total trihalomethanes) caused by higher levels of chlorine in water such as is produced by the wells in the Chuluota area. Aqua Utilities is involved in a consent order proceeding with the DEP to change the method of disinfection to chloramines and reduce TTHMs. Mr. Morrison can be reached at 407-893-3988 at his office at the DEP, or e-mailed at paul.morrison@dep.state.fl.us which is his work address.

I am interested in doing more follow up on your statement that you are continuing to receive estimated bills. To that end, I will check with Aqua Utilities and see if I can determine the cause for meters not being read. Once I have more information, you will hear from me again.

Tom Walden
Engineer Specialist
Florida Public Service Commission

-----Original Message-----

From: Ruth McHargue
Sent: Friday, November 30, 2007 12:19 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11569

Add to docket file 060368

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, November 21, 2007 8:22 AM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11569

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, November 20, 2007 5:37 PM
To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 11569

Complaint filed with PSC

Select County: SEMINOLE
CUSTOMER INFORMATION

Name: Judith Mollo (Mustain)
Telephone: 407-865-0113
Email: Judem1959@aol.com
Address: 900 Emerald Drive Chuluota 32766-8705

BUSINESS INFORMATION

Business Account Name: Judith Mollo (Mustain) Account Number: 0009096520651783
Address: 900 Emerald Drive Chuluota Florida 32766-8705

COMPLAINT INFORMATION

Complaint: Other Complaint against Aqua Utilities Florida, Inc.

Details:

Once again I am writing in regard to the poor quality of the water that Aqua Utilities FL Inc., provides the residents of Chuluota. How long must we be forced to pay for water which is contaminated and unfit to drink? We have been purchasing water for consumption for over a year now as the water contaminants are too high and pose a serious health risk. I have asked for the cancer statistics for our area and have yet to receive one bit of information on this matter. How many residents have liver problems which may be attributed to the bad water? Why do we continue to have meeting after meeting with no resolution to the problem? Why do we continue to receive estimated bills with no explanation as to why our meter is not physically read? I have seen an Aqua Utilities truck drive by our home with a device being pointed at our home. Is this the way meter readers work for this company? Someone needs to take ownership of these problems so that solutions can be discussed. Unfortunately, due to ill health I will not be attending the meeting on November 27th, but I do hope that you will take into account our issues.

PSC was contacted previously

Matilda Sanders

From: Tom Walden
Sent: Tuesday, December 04, 2007 1:43 PM
To: Matilda Sanders
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11640

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: _____		

For the docket file, Matilda.

-----Original Message-----

From: Tom Walden
Sent: Monday, December 03, 2007 3:40 PM
To: 'cham2291@bellsouth.net'
Cc: 'paul.morrison@dep.state.fl.us'
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11640

Shannon,

I am Tom Walden, the staff engineer assigned to the Chuluota system in the Aqua Utilities rate proceeding. I attended the hearing in Oviedo, and due to the seating shortage, stood in the lobby during the time that customers testified.

With respect to the refund of interim rates, Rule 25-30.360, Florida Administrative Code, requires that refunds required by the Commission must be made within 90 days of the Commission's order. As the Commission's Order regarding Aqua's rate case was issued September 24, 2007, Aqua must issue the interim refund credits by December 23, 2007.

The Department of Environmental Protection is the state agency that has primacy in the area of water quality and that agency would be better able to answer any question you have concerning water quality issues. Mr. Paul Morrison in the DEP's Orlando office is an Environmental Manager who reviews water quality analysis data that is sent to that agency in reports that are required by the agency's rules. He would be an excellent person to speak to (or e-mail) about your concerns, including the disinfection conversion from chlorine alone to chloramines. The purpose of this conversion is to reduce the TTHMs (total trihalomethanes) caused by higher levels of chlorine in water such as is produced by the wells in the Chuluota area. Aqua Utilities is involved in a consent order proceeding with the DEP to change the method of disinfection to chloramines and reduce TTHMs.

As far as fines, it is my understanding that Aqua's fine to DEP was not reduced, nor was the utility allowed to offset the fine by instead spending some of that money on plant improvements. I thought the original fine imposed was collected, and I believe that amount was about \$9000. I can research that if you are interested in the exact amount of the fine, and whether any amount was reduced.

Addressing the sewer system, Aqua built a new sewer plant which was in operation when I was there earlier this year. This plant is capable of providing a higher degree of treatment than the former plant, and that was the reason for its construction. Dollars invested in water and wastewater facilities are audited by the PSC, and we separate those costs, keeping them unique to either water or wastewater. Sometimes a water customer is not a wastewater customer and vice-versa. I am not aware of any intent for Aqua to accept the wastewater from any other utility, but if Aqua did that, the other utility or municipality would pay Aqua for that treatment. There is no free ride.

Mr. Morrison at the DEP can be reached at 407-893-3988 at his office at the DEP, or e-mailed at paul.morrison@dep.state.fl.us which is his work address.

Tom Walden
Engineer Specialist
Florida Public Service Commission

-----Original Message-----

-----Original Message-----

From: Ruth McHargue
Sent: Friday, November 30, 2007 12:34 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11640

Add to docket file 060368

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, November 28, 2007 5:19 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 11640

Complaint filed with PSC

Select County: SEMINOLE
CUSTOMER INFORMATION

Name: Shannon Chambley
Telephone: 407-365-0943
Email: cham2291@bellsouth.net
Address: 580 Yellow Tail Place Chuluota 32766

BUSINESS INFORMATION

Business Account Name: Shannon Chambley
Account Number:
Address: 580 Yellow Tail Place Chuluota Florida 32766

COMPLAINT INFORMATION

Complaint: Other Complaint against Aqua Utilities Florida, Inc.

Details:

Dear PSC, I know that you have heard much from the residents of Chuluota regarding Aqua Utilities, the outrageous rates and poor water quality. I just wanted to make sure that you know that our problems still exist. The interim rates have been rolled back, and we have not yet received our refunds/credits. The water quality is still poor and the levels of Trihalomethanes present in our water are still higher than allowed. We were led to believe that this problem was supposed to be corrected by now, and have heard that somehow Aqua is able to wiggle out of or at least endure reduced fines for non-compliance. Aqua has stated to you that they have invested significant money into the improvement of ours and other systems. It was recently reported to us that this money has been used to improve the sewer system in an effort to be able to sell sewer services to local municipalities. (An independent report with these findings is due to be presented to the Seminole County Commission tomorrow.) We are bearing the burden of the cost and we are not receiving the benefits. The water pressure is pathetic and the quality is poor. And yet they are in your faces daily or weekly convincing you of their progress and good intentions. We as homeowners do not have that luxury. We are full-time employees and parents and are relying on you as public servants to look out for our interests. Please follow thorough and protect the citizens until the situation is fully corrected.

Sincerely,

Shannon L. Chambley

Matilda Sanders

From: Mary Diskerud
Sent: Tuesday, December 04, 2007 11:09 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 12/4/2007 11:08:00 AM
Docket Number: 060368-WS
Filename / Path: 12-27 Informal meeting.rg.doc

1 mg

copied to gcorders.

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-07		
DISTRIBUTION: _____		

3/5/5

Matilda Sanders

From: Cheryl Bulecza-Banks
Sent: Monday, November 26, 2007 2:51 PM
To: 'alxmarsam1@embarqmail.com'
Cc: Marshall Willis; Troy Rendell; Matilda Sanders

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: _____		

Subject: Your Complaint to the Florida Public Service Commission Regarding Aqua Utilities (060368)

Dear Ms. Alviano,

We received your e-mail dated November 18, 2007, regarding Aqua Utilities. In your e-mail, you indicated that you have not received a credit on your account as required by the Commission. According to PSC rules, each utility must make any required refunds within 90 days of the Commission order that required the refunds. The order requiring Aqua to make refunds was issued September 24, 2007. As a result, Aqua has until December 23, 2007 to complete all refunds.

If you have not received a credit on your bill by December 23, 2007, please e-mail me so I can address the issue. I have included Rule 25-30.360, Florida Administrative Code for your convenience. If you have other questions, feel free to e-mail me or call me at (850) 413-6642.

Sincerely,

Cheryl Bulecza-Banks
 Chief, Bureau of Rate Filings, Surveillance, Tax & Depreciation
 Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, Florida 32399-0850
 (850) 413-6642

25-30.360 Refunds.

(1) Applicability. With the exception of deposit refunds, all refunds ordered by the Commission shall be made in accordance with the provisions of this Rule, unless otherwise ordered by the Commission.

(2) Timing of Refunds. Refunds must be made within 90 days of the Commission's order unless a different time frame is prescribed by the Commission. A timely motion for reconsideration temporarily stays the refund, pending the final order on the motion for reconsideration. In the event of a stay pending reconsideration, the timing of the refund shall commence from the date of the order disposing of any motion for reconsideration. This rule does not authorize any motion for reconsideration not otherwise authorized by Chapter 25-22, F.A.C.

(3) Basis of Refund. Where the refund is the result of a specific rate change, including interim rate increases, and the refund can be computed on a per customer basis, that will be the basis of the refund. However, where the refund is not related to specific rate changes, such as a refund for overearnings, the refund shall be made to customers of record as of a date specified by the Commission. In such case, refunds shall be made on the basis of usage. Per customer refund refers to a refund to every customer receiving service during the refund period. Customer of record refund refers to a refund to every customer receiving service as of a date specified by the Commission.

(4) Interest.

(a) In the case of refunds which the Commission orders to be made with interest, the average monthly interest rate until refund is posted to the customer's account shall be based on the 30 day commercial paper rate for high grade, unsecured notes sold through dealers by major corporations in multiples of \$1,000 as regularly published in the Wall Street Journal.

(b) This average monthly interest rate shall be calculated for each month of the refund period:

1. By adding the published interest rate in effect for the last business day of the month prior to each month the refund period and the published rate in effect for the last business day of each month of the refund period divided by 24 to obtain the average monthly interest rate;

2. The average monthly interest rate for the month prior to distribution shall be the same as the last calculated average monthly interest rate.

(c) The average monthly interest rate shall be applied to the sum of the previous month's ending balance (including monthly interest accruals) and the current month's ending balance divided by 2 to accomplish a compounding effect.

11/26/2007

(d) Interest Multiplier. When the refund is computed for each customer, an interest multiplier may be applied against the amount of each customer's refund in lieu of a monthly calculation of the interest for each customer. The interest multiplier shall be calculated by dividing the total amount refundable to all customers, including interest, by the total amount of the refund, excluding interest. For the purpose of calculating the interest multiplier, the utility may, upon approval by the Commission, estimate the monthly refundable amount.

(e) Commission staff shall provide applicable interest rate figures and assistance in calculations under this Rule upon request of the affected utility.

(5) Method of Refund Distribution. For those customers still on the system, a credit shall be made on the bill. In the event the refund is for a greater amount than the bill, the remainder of the credit shall be carried forward until the refund is completed. If the customer so requests, a check for any negative balance must be sent to the customer within 10 days of the request. For customers entitled to a refund but no longer on the system, the company shall mail a refund check to the last known billing address except that no refund for less than \$1.00 will be made to these customers.

(6) Security for Money Collected Subject to Refund. In the case of money being collected subject to refund, the money shall be secured by a bond unless the Commission specifically authorizes some other type of security such as placing the money in escrow, approving a corporate undertaking, or providing a letter of credit. The company shall provide a report by the 20th of each month indicating the monthly and total amount of money subject to refund as of the end of the preceding month. The report shall also indicate the status of whatever security is being used to guarantee repayment of the money.

(7) Refund Reports. During the processing of the refund, monthly reports on the status of the refund shall be made by the 20th of the following month. In addition, a preliminary report shall be made within 30 days after the date the refund is completed and again 90 days thereafter. A final report shall be made after all administrative aspects of the refund are completed. The above reports shall specify the following:

- (a) The amount of money to be refunded and how that amount was computed;
- (b) The amount of money actually refunded;

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

November 5, 2007

Marsha E. Rule, Esquire
Rutledge, Ecenia, Purnell & Hoffman, P.A.
215 South Monroe Street, Suite 420
Tallahassee, Florida 32301

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: <u>ECR/GCL</u>		

Re: Return of Confidential Documents to the Source, Docket No. 060368-WS

Dear Ms. Rule:

Commission staff have advised that confidential Document Nos. 01785-07, 06353-07, 06371-07, 06786-07, and 07579-07, filed on behalf of Aqua Utilities Florida, Inc., can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to be "AC", representing Ann Cole.

Ann Cole
Commission Clerk

AC:mhl
Enclosure

cc: Troy Rendell, Division of Economic Regulation
Rosanne Gervasi, Office of the General Counsel

DOCUMENT NO. DATE

05352-07 11/19/07
FPSC - COMMISSION CLERK

RECEIVED

A large, stylized handwritten signature in cursive script, likely belonging to Troy Rendell, written over a horizontal line.

DATE

11/19/07

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

November 5, 2007

Kenneth A. Hoffman, Esquire
Rutledge, Ecenia, Purnell & Hoffman, P.A.
215 South Monroe Street, Suite 420
Tallahassee, Florida 32301

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: <u>ECR/GCL</u>		

Re: Return of Confidential Document to the Source, Docket No. 060368-WS

Dear Mr. Hoffman:

Commission staff have advised that confidential Document No. 01146-07, filed on behalf of Aqua Utilities Florida, Inc., can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ann Cole".

Ann Cole
Commission Clerk

AC:mhl
Enclosure

cc: Troy Rendell, Division of Economic Regulation
Rosanne Gervasi, Office of the General Counsel

DOCUMENT NO. DATE

05352-07 11/19/07
FPSC - COMMISSION CLERK

RECEIVED

A handwritten signature in cursive script, appearing to read "Kenneth A. Hoffman".

DATE

11/19/07

Matilda Sanders

From: Mary Diskerud
Sent: Tuesday, November 06, 2007 9:24 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 11/6/2007 9:23:00 AM
Docket Number: 060368-WS
Filename / Path: 11-29 informal meeting.rg.doc

Copied to gcorders.

FP/C, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-07		
DISTRIBUTION: _____		

3/5 (semailed)

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: October 31, 2007
TO: Ann Cole, Commission Clerk
FROM: Jane Faurot, Chief, Hearing Reporter Services Section
RE: DOCKET NO. 060368-WS, SERVICE HEARINGS HELD 05/10, 05/11, 05/14, 05/16, 06/13, 06/20, 06/26 & 06/27/07.

Attached for filing are exhibits 1 through 84, representing a complete filing of the exhibits identified and admitted into the record during the proceedings held in the above docket.

Acknowledged BY:

A handwritten signature in cursive script, appearing to read "Shannon K. Lee".

JF/rlm

FPSC, CLK - CORRESPONDENCE		
<input checked="checked" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-07		
DISTRIBUTION: _____		

Matilda Sanders

From: Mary Diskerud
Sent: Tuesday, October 09, 2007 9:42 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 10/9/2007 9:41:00 AM
Docket Number: 060368-WS
Filename / Path: 10-30 Informal meeting.rg.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-07		
DISTRIBUTION: _____		

Copied to gcorders.

3/5

(+ 5 emailed)

Matilda Sanders

PSC-07-0773-File-WS

From: Mary Diskerud
Sent: Monday, September 24, 2007 10:15 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 9/24/2007 10:13:00 AM
Docket Number: 060368-WS
Filename / Path: 060368-or-aug.28.07.rg.doc

FISC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-07		
DISTRIBUTION:		

87 mg

Attachments NOT
onlineCOMMISSION
CLERK

07 SEP 24 AM 10:26

RECEIVED-FISC

Copied to gcorders. Schedules attached, will bring copy of order down.

mailed/13 Plus 17 Clerks
ALACHUA
BREVARD (BRADFORD)
HIGHLANDS
LAKE
LEE
MARION
ORANGE
PALM BEACH
PASCO
POLK
PUTNAM
SEMINOLE
SUMTER
VOLUSIA
WASHINGTON
by error

Matilda Sanders

From: Mary Diskerud
Sent: Monday, September 17, 2007 2:30 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 9/17/2007 2:22:00 PM
Docket Number: 060368-WS
Filename / Path: 9-26 Informal Meeting.rg.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: _____		

Copied to gcorders.

Mary

25/11

**Lisa Polak Edgar, Chairman
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850**

Sept. 10, 2007

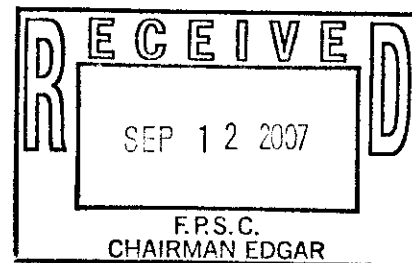
Dear Chairman Edgar:

The following Petitions have been signed by long standing members of Pasco County. We are protesting the planned, water and wastewater increase proposed by, AQUA UTILITIES FLORIDA, INC. We ask the PSC Commissioners to take into consideration the hardship these increases put on the middle class retirees, as well as the low wage earners, living in Pasco County, and, other Counties in Florida. We ask our Commissioners to please help us, before more of our homes, have to be put up for sale. Thank you.

Respectfully,

Nancy Hetherington

**Nancy Hetherington
7909 Judith Crescent
Port Richey, Florida. 34668**



07 SEP 13 AM 10:08
ECONOMIC REGULATION
SERVICE

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Frank Kellbyle	7500 JUDITH CRESCENT PORT RICHEY	34668	July 12, 07
2.	Emily Kellbyle	4560 JUDITH CRESCENT PORT RICHEY, FL	34668	7/12/07
3.	Joan S. O'Leary	7908 Judith Crescent	34668	7-15-07
4.	Anton G R O B	7530 Judith Crescent		7-15-07
5.	FRANK CERILLO	7604 JUDITH CRESCENT		7-15-07
6.	Ralph Zarelli	7634 Judith Crescent		7/15/07
7.	Cynthia H Macey	7640 Judith Crescent		7-15-07
8.	Margaret Hodebne	7704 Crescent Dr.		
9.	Karen Marie Barror	7740 Judith Cres.	34668	7/15/07
10.	James Halliday	7904 Judith Crescent		
11.	Charlotte Kress	7918 Judith Crescent		7/16/07
12.	Heather Murphy	7924 Judith Crescent		pr
13.	Agnes Tjalsma	7914 Judith Crescent		7/16/07
14.	Manfred Latta	7950 Judith Crescent		
15.	Helen Sosky	7834 Judith Crescent		7/17/07

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Lee Walridge	7919 Judith Crescent	PR	7-13-07
2.	Nancy Pozadas	7929 Judith Crescent	PR	7-13-07
3.	Nancy Hetherington	7909 Judith Crescent	PR	7-13-07
4.	Harold M Todd	7831 Judith Cres	PR	7-13-07
5.	Geta C Hagan RN	7825 Judith Cres	PR	7/13/07
6.	Carmen McIntyre	7815 Judith Crescent	PR, FL	7/13/07
7.	Patricia Sullivan	7811 Judith Crescent Ave	PR, FL	7-13-07
8.	DAN Beekman	7735 Judith Crescent	PR. 34668	7-13-07
9.	Antonia Dolce	7725 Judith Crescent	PR. 34668	7-13-07
10.	Jay Zinsinger	7711 Judith Crescent	PR	7-13-07
11.	Francis Rossini	7705 Judith Crescent	PR	7-13-07
12.	Jon P Appleby	7631 Judith		
13.	Samira De Neuman	Crescent		
14.	Elizabeth Arias	7541 Judith Crescent	P.R. FL 34667	7/13/07
15.	Steph W Lich	7531 Judith Crescent	Port Richey	

Docket No. 06D368 -WS

1

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	melissa Setzer	7521 Judith Crescent	34668	7/13/07
2.	Joyce Cistaro	7501 Judith Crescent Dr	34668	7-13-07
3.	Robert Zitter	7510		
4.	Don Jay Houteyen	34668 - 7514 Judith Crescent		
5.	Virginia Lawler	7620 Judith Crescent		7/16/07
6.	Jeff Mearns	7630 Judith Cres		
7.	Gregory Peterson	7610 Judith Crescent		
8.	Steve Drown	7724 Judith Crescent		7-18-07
9.	Billy Barton	7841 Judith Cres.		7-8-07
10.	Kanda Schuch	7915 Judith Cr. P.R.		
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**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

Name

Address

Zip Code

Date

household of
4 adults.

1. Maria Russa 7534 Ironbark 34668 7/8/07
2. JOSEPH FERRARA 7540 IRONBARK
3. JOHN DELANEY 7604 IRONBARK
4. Joyce Labiento 7610 Ironbark Dr.
5. Quia S. Senter 7610 IRONBARK DR
6. David F. Senter 7610 IRONBARK DR
7. Kathy Pennell
8. Robert Mcclure 7620 Ironbark
9. Chris+Chanda Patterson 7630 Ironbark Dr.
10. Paul Silver 7704 IRONBARK DR 34668
11. Richard O'Neil 7501 Ironbark Dr PR 34668
12. Deida Walick 11341 ZIMMERMAN Rd
13. DAVID BURCH 7904 IRONBARK DR. 34668
14. Richard J. Long - 7950 IRONBARK DR.
15. Joy Martin 7840 Ironbark Dr

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	LISA STAFFORD	7909 IRONBARK DR	34668	7-14-07
2.	DOLORES GILMARTIN	7905 IRONBARK DR.		7-14-07
3.	Margaret Greiss	7831 Ironbark Dr.		7-14-07
4.	Virgen M. Rodriguez	7815 Ironbark DR		7-14-07
5.	Carolyn J. Petersen	7741 Ironbark Dr		7-14-07
6.	Jerome Kari	7735 Ironbark Drive		
7.	Kelly Enderich	7725 Ironbark Dr.	34668	7-14-07
8.	Theresa Leatham	7721 Ironbark Dr.		7-14-07
9.	Heather Munson	7715 Ironbark Dr		7-14-07
10.	Tara Garrity	7705 Ironbark Dr		7-14-07
11.	Deanne Goff	7701 Ironbark Dr.		7-14-07
12.	Bawn Mehtre	7504 Ironbark Dr		7-18-07
13.	Abby Vogel	7510 Ironbark Dr	Port Richey	7-18-07
14.	A. J. Jupp	7514 IRONBARK DR	PORT RICHIEY	07/18/07
15.	Terry Cottrill	7520 IRONBARK DR	PORT RICHIEY	07/18/07

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Stanley Jozwick	7834 IRONBARK DR	34668	7/22/07
2.	Thunie Nagle	7830 IRONBARK DR	34668	7/22/07
3.	Dan Minner	7814 IRONBARK DR	34668	7/22/07
4.	Frank & Pat Nelson	7740 Ironbark Dr		
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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Carl Fabiano	7635 Hawthorn Dr.	34668	7/19/07
2.	George A. Willette	7611 Hawthorn Dr.	34668	
3.	James J. McNamee	7510 Hawthorn Dr.	34668	
4.	Sal J. Marino	7535 Hawthorn Dr.		
5.	Elizabeth Roman	7525 Hawthorn Dr.	34668	7/19/07
6.	Chris McGraw	7511 Hawthorn Dr.	34668	7-19-07
7.	Margaret Bonk	7515 Hawthorn Dr.		7/19/07
8.	Theresa	7504 Hawthorn Dr.		
9.	James McGuinnis	7520 Hawthorn Dr.		7/19/07
10.	Rebecca Steacy	7530 Hawthorn Dr.		7-19-07
11.	Becky Clasen	7531 Hawthorn Dr.		7-19-07
12.	Jeffrey LeTual	7620 Hawthorn Dr.		7-19-07
13.	John L. Hanna	7634 Hawthorn Dr.		
14.	Maryann Bologna	7901 Greybirch Terr		
15.	Laurie Cucchiaro	7700 Hawthorn Drive		7/19/07

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	<u>[Signature]</u>	7700 Hawthorn Dr	34668	7/19/07
2.	<u>Gong Laputa</u>	7805 Hawthorn Dr.		7/19/07
3.	<u>Donna Leger</u>	7811 Hawthorn Dr		7/22/07
4.	<u>Budi Mark</u>	7831 Hawthorn Dr		7/22/07
5.	<u>Catherine Schara</u>	7901 Hawthorn Dr		7-22-07
6.	<u>Connie [Signature]</u>	7909 Hawthorn Dr		7/22/07
7.	<u>Frances Ballera</u>	7915 Hawthorn Drive		7-22-07
8.	<u>Victor Day</u>	7919 Hawthorn Drive		7-22-07
9.	<u>Gertrude Victor</u>	7904 " "		
10.	<u>Humberly Buehrig</u>	7830 Hawthorn Dr		7/22/07
11.	<u>Cheryl A. [Signature]</u>	7740 Hawthorn Dr		7/22/07
12.	<u>Paul Lygan</u>	7739 Hawthorn Dr		
13.	<u>[Signature]</u>	7714 Hawthorn Dr		7-22-07
14.	<u>Debra Wahyongle</u>	7835 Hawthorn		7/22/07
15.				

Docket No 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Alfred Dupertuis	7704 Greybirch Terr	34668	7/20/2007
2.	Timothy E. Mitchell	7714 GRAYBIRCH TERR.	34668	7/20/2007
3.	Timothy & Jessica Nichols	7714 GREYBIRCH TERR	34668	7/20/07
4.	Brent A. Holman	7810 Greybirch Terr	34668	7-20-07
5.	Rich Viktors	7735 GreyBirch TER		20 July 07
6.	SAL BOLOGNA	7901 GREYBIRCH TERR		
7.	JANET Jenkins	7905 Greybirch TERRACE		
8.	DIANE A. DMITRUK	7915 GREYBIRCH TERR.	P. R. 34668	
9.	Mary & Bruce Robinson	7919 Greybirch Terr.		
10.	Richard M. Tamm	7918 Greybirch Terr.		
11.	John Lorus	7914 Greybird Terr.		
12.	Robert Lorus	7914 Greybirch Terr.		
13.	Kristel Early	7904 Greybirch Terrace, P.R.	34668	
14.	Mari Greenless			
15.	Hans J. Schue	7834 Grey Birch Terrace		

Docket No. 060368-WS

7

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Jane Brown	7614 Greyoach terr.	34668	7/25/07
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Docket No. 060368-WS

WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.

	Name	Address	Zip Code	Date
1.	Edna Loren	7615 Foxbloom Dr	34668	July 8, 07
2.	John McCoan	7611 Fox bloom DR	34668	
3.	Judy Allen	7535 Foxbloom DR	34668	
4.	Marion Whalley	7671 Foxbloom DR	34668	
5.	Patricia Postat	7501 Foxbloom Dr	34668	
6.	Cristine Deighton	7611 Foxbloom Dr	34668	
7.	Tony McPhail	7705 Foxbloom Dr.	34668	
8.	Blairanne Vavaris	7805 Foxbloom Dr.	34668	
9.	MIRZAR HASAN	7715 Foxbloom DR	PORT RICHEY FL	34668
10.	Cynthia Stew	7725 Fox BLOOM DR	PORT-RICHEY	34668
11.	Phyllis Guppy	7923 Foxbloom Dr	Port Richey	34668
12.	Berren T Kelly	7919 Foxbloom Dr.	Port Richey	34668
13.	Lesley Wahl	7915 Foxbloom Dr	Port Richey	34668
14.	Rosemary Well	87905 Foxbloom Dr	PR	34668
15.	Tuan Tran	7901 Foxbloom Dr.,	Port Richey FL.	34668

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Eleanor M. Davis	7835 Foxblow Dr.	34688	July 28, 2008
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Docket No. 060368 - WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Carrie A Goldbaum	11432 Yellowwood Lane	34668	7/28/07
2.	Steve Miller	11432 Yellowwood Lane	34668	7/28/07
3.	Charles J. Fricker	11432 Yellowwood Lane		
4.	Don Stott	11410 Yellowwood Lane		July 28, 2007
5.	Michelle Gault	11338 Yellowwood Ln		7/28/2007
6.	Russ Loven	11330 Yellowwood Ln	34668	7/28/2007
7.	LARRY R. JAJKO	11312 Yellowwood Ln		7/28/07
8.	ARIL S. JAJKO	11312 Yellowwood Ln		7/28/07
9.	Rosert Adams	11306 Yellowwood Ln		
10.	Calvin J. Jacobs	11300 Yellowwood Ln		
11.	Mike	11236 Yellowwood Lane		
12.	Thomas L. Hewitt	11235 Yellowwood Lane		
13.	Myra	11218 Yellowwood Ln		
14.	Christina Bost	11134 Yellowwood Ln		
15.	Michelle Jones	11130 Yellowwood Ln		

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Mrs J. Pridemore	11125 Yellowwood	34668	8/3/07
2.	Mark Lincoln	11120 Yellowwood	34668	8/3/07
3.	W. J. Lou	11114 Yellowwood	34668	8/3/07
4.	Michelle Megalino	11115 Yellowwood	34668	8/3/07
5.	Chry Melendez	11110 Yellowwood LN	34668	8/3/07
6.	Bruno Updegger	7930 Ilex DR.	34668	8/3/07
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Docket No 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Pablo Luna	11239 White Oak Ln	34668	8/4/07
2.	Tina A. Biggerani	11231 White Oak Ln		
3.	Juliana Garcia	11230 White Oak Ln	34668	8/4/07
4.	Richard Morales	11220 White Oak Ln		8-4-07
5.	[Signature]	11215 White Oak Ln		8/4/07
6.	Ann M. Krane	11214 White Oak Ln		
7.	Colleen [Signature]	11200 White Oak Ln	34668	8-4-07
8.	[Signature]	11200 White Oak Ln		
9.	Elizabeth Sutton	11205 White Oak Ln	PR	34668
10.	[Signature]	11135 White Oak Lane	34668	
11.	Dan [Signature]	11134 White Oak Lane	34668	
12.	Gene Stele	11131 White Oak Ln	34668	
13.	[Signature]	11121 White Oak Lane	34668	
14.	SABRINA HOGAN	11110 White Oak Lane	Port Richey FL	34668
15.	Cornette M. Kress	11111 White Oak Lane	Port Richey	34668

Docket No 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Tara Hall	11205 Tamarix Ave.	34668	8/3/07.
2.	Penelope	11211 Tamarix Ave.	34668	8/3/07.
3.	Dan Artos	11214 Tamarix Ave.	34668	8/3/07
4.	Yolanda Skate	TAMARIX AVE	11201	8/3/07
5.	DONNA SIMPSON	11204 TAMARIX		8-3-7
6.	WALTER L. SIMPSON	11204 TAMARIX		8-3-07
7.	Mary Ann Gallucci	11220 Tamarix Avenue	34668	8-3-07
8.	Wanda J Essex	11230 Tamarix Ave.	34668	8/3/07
9.	William J Brower	11234 Tamarix Ave.	34668	8/3/07
10.	DANA KING	11240 TAMARIX AVE	34668	8/3/07
11.	Michelle Danson	11124 Tamarix Ave		8/5/07
12.	Alma Ricciardi	1120 Tamarix Ave		8/5/07
13.	James McCluskey	11114 Tamarix AVE	P.D. 34668	5 Aug 07
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Docket No. 060368-WS

WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.

	Name	Address	Zip Code	Date
1.	Sompe/Schuelke	11201 Yewtree Ave.		7-27-07
2.	Michelle Perry	9676 Christman Ln		7-27-07
3.	Gloria Hammerquist	11701 Yewtree Ave		7-27-07
4.	BOB BLACK	11204 11204 YEW TREE AVE		7-27-07
5.	JOHN SORENSEN	11221 YEW TREE AVE		7-27-007
6.	DAVE RAOULSON	11230 YEW TREE		7-27-07
7.	Antly Card	11234 Yewtree.		7/27/07
8.	Luz Case	11234 Yewtree Ave		7/27/07
9.	Doris Kennedy	11241 Yewtree ave.		7/27/07
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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Irene Johns	11235 Rhonda P.R.		7/27/07
2.	Sandra Swastano	11234 Rhonda P.R. 34668		7/27/07
3.	Carolyn Nulbuit	11240 RHONDA AVE		7-27-07
4.	Joseph C. Robb	11230 Rhonda Ave		7-27-07
5.	Kathy A. Robb	11238 Rhonda Ave.		7/27/07
6.	Enico De La Cruz	11231 Rhonda Ave		7/27/07
7.	Kim Fenne	11214 Rhonda Ave		7/27/07
8.	Joe & Beverly DORRAN	11552 RHONDA AVE		2/21/07
9.	AL Liff	11204 RHONDA AVE P.R. 34668		7-27-07
10.	Bonnie Sporange	11205 Rhonda Ave PR 34668		7-27-07
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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Nina Lolis	11204 Meadow Dr	34668	7/27/07
2.	Habib Elhus	11210 MEADOW Dr	34668	7-27-07
3.	Barbara Hunt	11210 Meadow Dr	34668	7-27-07
4.	Robert F. eh	11211 Meadow Dr	34668	7-27-07
5.	Mike D	11225 MEADOW DR	34668	7-27-07
6.	Jean E. Modlin	11224 Meadow	34668	
7.	Jennifer Snodgrass	11230 Meadow Drive	34668	
8.	Cheney Thomas	11234 Meadow Dr.	34668	
9.	Richard A. Vojtes	11240 Meadow Dr	34668	
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Docket No. 060368 - WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Wayne Potulys	11241 Glover Rd	34668	7/26/07
2.	Elroy Lee	11240 Glover Rd	34668	7/26/07
3.	Kirk J. P.	11234 Glover Rd.	34668	7/26/07
4.	Stephen D. Caine	11235 Glover Rd		7/26/07
5.	Tim Lowe	11224 Glover Rd		7/26/07
6.	Valerie Lowe	11224 Glover Rd.	34668	7-26-07
7.	Richard & Jan Fithie	11215 Glover Rd.	PR.	7/26/07
8.	DAVID L. L. A.	11205 Glover Rd	34668	07/26/07
9.	Anselme D. Bethel	11201 Glover Rd	34668	
10.	David Hanning	11200 Glover Rd		
11.	Nancy R. Shockey	11231 Glover Rd		
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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	JOANNE MORRISON	11201 Nome Ave.	34668	7/26/07
2.	Marcella Allen	11200 Nome Ave	34668	7/26/07
3.	William H. H. H.	11210 Nome Ave	34668	
4.	J. C. Boykin	11211 Nome Ave	34668	
5.	Kristin Wyatt	11215 Nome Ave	34668	
6.	Kenneth Hux	11220 Nome Av.	34668	
7.	THE COOK Family	11230 Nome Ave	34668	
8.	Kristin Wyatt	11234 Nome Ave Port Richey	34668	
9.	STEVEN DIMATKOUCI	11240 Nome Ave	34668	
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Docket No 060368 -WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Michelle Fotititis	11201 Snyder Ave	34668	7/25/07
2.	Eleanor Savio	11211 Snyder Ave Port Richey, FL	34668	
3.	Stella Masiello	11215 Snyder Ave Port Richey	34668	
4.	John T	11221 Snyder Ave	" "	" "
5.	Sergio Gomez	11235 Snyder Ave	FL 34668	
6.	R. Maus	11240 Snyder Ave.		7-25-07
7.	R. Maus	11240 Snyder Ave.		7-25-07
8.	Michael Higgs	11224 Snyder Ave.		7-25-07
9.	Michael Higgs	11224 Snyder		7-25-07
10.	Ene Suarez	11204 Snyder Ave		7/26/07.
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Docket No. 060368 -WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

Name

Address

Zip Code

Date

1.

Kathleen L. Lerts 11215 Kapok Rd 34668 7/25/07

7-25-07

Vernon Matheway 11200 Smythe Ave 34668

3.

Bryan Congiagice 11225 Kapok ave

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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Gretchen Hirth	1205 Linden Ln	34668	7-25-07
2.	Dany Jim Hirth	11215 Linden Ln	34668	7/25/07
3.	Bonnie Johnson	11235 Linden Ln	34668	7/25/07
4.	John Doe	11241 Linden Ln	34668	7/25/07
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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Symphoni McArthur	11115 Areca Dr.	34668	7/30/07
2.	REBECCA L LITTLE	11105 ARECA	34668	7/30/07
3.	Greg Giakouris	11035 Areca	34668	7-30-07
4.	Tim Monroe	11031	34668	7-30-07
5.	John R Carnwell	11021 Areca	34668	7-30-07
6.	Melissa Boudreau	11014 Areca	34668	7-30-07
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Docket No 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Brie Muhlman	7824 Venice	34668	8/7/07
2.	Daniell Peice	7814 Venice	34668	8/7/07
3.	Craig Hinkle	7734 Venice	34668	07 AUG 07
4.	[Signature]	7720 Venice	34668	8/7/07
5.	[Signature]	7714 Venice	34668	8/7/07
6.	[Signature]	7710 Venice	34668	8/7/07
7.	[Signature]	7704 Venice	34668	8/7/07
8.	Judy Rivera	7700 Venice	34668	8/7/07
9.	Ray Rivera	7700 Venice	34668	8-7-07
10.	Mark Heard	7614 Venice	34668	8-7-07
11.	_____	_____	_____	_____
12.	_____	_____	_____	_____
13.	_____	_____	_____	_____
14.	_____	_____	_____	_____
15.	_____	_____	_____	_____

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	JOHN LISS	7514 TYSON DR	34668	8-7-07
2.	Adrian Liss	7515 Tyson DR	34668	8-7-07
3.	Cynthia Frankson	7521 Tyson Dr	34668	8/7/07
4.	Juanita M Rogers	7521 Tyson	34668	8-7-07
5.	Robert Carl Richi	7521 Tyson Dr	34668	8-7-07
6.	Thom Line	7530 Tyson Dr.	34668	
7.	Barbara Correy	7535 Tyson Dr	34668	
8.	Blanche Moise	7541 Tyson Dr	34668	8/7-07
9.	Blanca Harting	7540 Tyson Dr.	34668	8/7/07
10.	Douglas Amaya	11121 Area Dr	H. Richy	8/7/07 34668
11.	Susan Biedinger	7605 Tyson Dr	PR 34668	8/7/07
12.	Susan BIEDINGER	7605 TYSON DR	PR 34668	8/7/7
13.	Mark Rappisop	7611 TYSON DR	34668	8/7/07
14.	Frank Richi	7621 TYSON DR	34668	8/7/07
15.	Kenei Thurrien	11125 Norr Ave	34668	8/7/07

Docket No 060368 - WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Corina Norcetti	7710 Tyson	34668	8/7/07
2.	Sara Valencia	7734 Tyson dr	34668	8/7/07
3.	Edward J. Morey	7801 TYSON DR		8/7/07
4.	Craig Miller	7800 TYSON DR		8/7/07
5.	Mark Miller	7805 Tyson DR		8/7/07
6.	Susan B. Suderley	7814 Tyson Dr. P.R.		8/7/07
7.	Ornet Orinado	7820 Tyson Dr.		
8.	Chari Brock	7824 Tyson		
9.	Cathy Clegg	7835 Tyson Dr. P.R.		8/7/07
10.	John Clegg	7835 Tyson Dr		Port Richey 8/7/07
11.	Mark & Marie Knoll	7834 Tyson Dr.		Port Richey 8/7/07
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Docket No. 060368-US

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

- | | Name | Address | Zip Code | Date |
|-----|---------------------|-----------------|-----------------|---------|
| 1. | CHRIS UPLEGER | 7930 ILEX DRIVE | PORT RICHEY | 8-03-07 |
| 2. | KATHY UPLEGER | 7930 ILEX DR | PORT RICHEY | 8-03-07 |
| 3. | William Masden | 7925 Ilex Drive | P.R. Fla | |
| 4. | Elaine F. Pinkelman | 7925 Ilex Drive | P.R. Fla | |
| 5. | Bruce Amoroso | 7924 Ilex Dr | | |
| 6. | AMBER HART | 7910 ILEX DR. | PORT RICHEY FL | 8-3-07 |
| 7. | Jeri Berger | 7835 ILEX DR | PORT RICHEY, FL | 34668 |
| 8. | E. Marshall | 7830 Ilex Dr | Port Richey | 34668 |
| 9. | Victor Taylor | 7824 ILEX DR | | 34668 |
| 10. | Alisa Stafford | 7820 ILEX DR. | | 34668 |
| 11. | William Swafford | 7821 ILEX DR | | 34668 |
| 12. | Jennie Galt | 7815 Ilex Dr. | | 34668 |
| 13. | Sylvia Beda | 7810 Ilex | P.R. | 34668 |
| 14. | BRANDON FOX | 7804 ILEX DR | P.R., FL. | 34668 |
| 15. | Joanne Williams | 7741 ILEX DR. | P.R., FL. | 34668 |

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	<u>Edith Lopez</u>	<u>7735 Ilex Dr.</u>	<u>P.R.</u>	
2.	<u>William A. Piller</u>	<u>7725 Ilex Drive</u>	<u>P.R.</u>	
3.	<u>Robert Beck</u>	<u>7721 Ilex Drive</u>		
4.	<u>Julia Bergh</u>	<u>7510 Ilex Drive</u>		
5.	<u>Ronald S. Ho</u>	<u>7520 Ilex Drive</u>		
6.	<u>[Signature]</u>	<u>7540 Ilex Drive</u>		
7.	<u>IRENE HUNT</u>	<u>7614 ILEX DRIVE</u>		
8.	<u>Jeffrey Harris</u>	<u>7620 Ilex Drive</u>		
9.	<u>Bruce Zuber</u>	<u>7625 ILEX Drive</u>		
10.	<u>Monique R. Lefebvre</u>	<u>7624 Ilex Drive</u>		
11.	<u>Betty Kuenrich</u>	<u>7631 - Ilex Dr</u>		
12.	<u>Mark Williams</u>	<u>7630 Ilex Dr.</u>		
13.	<u>Charles [Signature]</u>	<u>7701 ILEX DR</u>		
14.	<u>Nicola Lunnore</u>	<u>7715 ILEX DR</u>		
15.				

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Leanne Kahilus	7515 Birchwood Dr.	34668	7/30/07
2.	Mildred Miner	7621 Birchwood Dr. Port Richey		
3.	Janine Hicks / Joe Patane	7534 Birchwood Dr.	34668	7/30/07
4.	Eric Mayo	7540 Birchwood Dr.	34668	7/30/07
5.	JOHN P. GOLINSKI	7604 BIRCHWOOD		
6.	Thomas W Drain Jr	7665 Birchwood		
7.	K. Mudgett	7611 Birchwood Dr.		
8.	J. F. Seriz	7615 Birchwood Dr.		
9.	Chris Murby	7711 Birchwood Dr.		
10.	Rich Applbaum	7714 Birchwood Dr.		
11.	Donna J. Jumbo for	7721 Birchwood Dr.		
12.	Marta Robson	7726 Birchwood Dr.		
13.	Virginia Colby	7725 Birchwood Dr.		
14.	Leilani Smith	7731 Birchwood Dr.		
15.	Endy Timp	7801 Birchwood Dr.		

Docket No. 060368 - WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Shawn Pisel	7605 Birchwood DR	34668	8/5/07
2.	Doug Hart	7821 Birchwood dr	34668	8/5/07
3.	Kenneth Kunt	7820 Birchwood dr	34668	8/5/07
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Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Sherrill Jackson	7835 Arbordale Dr.	Port Richey FL 34668	8/5/07
2.	Paul Watson	7741 Arbordale Dr	Port Richey FL	
3.	Victoria Davidson	7735 Arbordale Dr.	Port Richey	
4.	Kim Armstrong	7731 Arbordale Dr.	Port Richey, 34668	
5.	Paul Holtz	7725 Arbordale Dr	Port Richey, 34668	
6.	Josephine T Bannor	7715 ARBORDALE		
7.	Henry Mennel	7705 Arbordale Dr		
8.	Jeanne Hardy	7540 Arbordale	Fl 34668	
9.	Leah Williams	7541 Arbordale Dr	Port Richey FL 34668	
10.	Nathan Marchant	11210 Snyder Ave	Port Richey	
11.	DAVID-Sue Brown	7535 Arbordale Dr	Port Richey FL 34668	
12.	Don Rickett	7530 Arbordale Dr		
13.	Chesleluka	7531 Arbordale Dr.	Port Richey FL 34668	
14.	Gandy Grollokin	7525 Arbordale		
15.	Saaron Bauer	7524 Arbordale Dr	34668	

Docket No. 060368-WS

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Shawn Lawry	7521 Arbor Dale Dr	34668	
2.	Angelo L DIAZ	7515 Arbon Dale dr	34668	
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**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	D. Talbert	11240 Kapok	34688	7/16/07
2.	Mike Jones	7531 Fox Bloom		
3.	Daniel J. Wyllins	11231 Linden St	34668	
4.	Eden ¹¹²²⁴ Spring Henderson Ln.		34668	7/16-07
5.	Pat Goodspeed	7534 Tyson Dr.	34668	7-17-07
6.	Grace Wagner	7511 Tyson Dr	34668	7-17-07
7.	Judy & Bob Dulin	7510 Tyson Dr	34668	
8.	M.A. Watkins	11235 Kapok Ave	34668	
9.	Rita Keppler	11231 NOME AV	34668	
10.	Carl Bohannon	11235 NOME AV	34668	
11.	Myrla J. Faddes	11221 NOME AVE	34668	
12.	Ronald E. Tomaszewski	7515 Fox Bloom DR.		
13.	Michael Lemaire	11234 Areca Drive		
14.	Lida Santiago	11230 Areca Drive		
15.	Elaine Kleinhelter	11200 Tamarix Ave		

**WE THE UNDERSIGN PROTEST THE PLANNED WATER AND
WASTEWATER RATE INCREASE PROPOSED BY AQUA
UTILITIES FLORIDA, INC. IN PASCO COUNTY.**

	Name	Address	Zip Code	Date
1.	Mrs. Mrs. John Lynch	7526 Venice Dr. Port Richey, FL	34668	7/13/67
2.	Mr. Mrs. James McHugh	7830 Venice Dr Port Richey		7-13-67
3.	Mr. & Mrs. Glenn S. Nielsen	11204 Kapok Ave. Pt. Richey, Fla.		
4.	MR & MRS Brian Moritz	11214 KAPOK AVE, Port Richey, FL	34668	
5.	Bob Fenton	11211 Kapok Ave P.R. FL	34668	
6.	ADA BEDNAR	7510 VEICE DR. FL	34668	
7.	Mary M Waiskey	7540 Venice Dr. P.R FL	34668	
8.	Concetta Parisi	7636 Venice Dr. P.R. FL	34668	
9.	Edith Rivera	11210 Linden Lane Port Richey		
10.	Melissa Ennes	11200 LINDEN Port Richey, FL	34668	
11.	Karna Lewis	7534 Venice Dr. P.R FL	34668	
12.	Kim D. Hoffman	7604 Venice Dr. PR, FL	34668	
13.	Benjamin Hieth	1205 Linden Lane, PR, FL	34668	
14.	Leggy A. Weckler	11211 Linden Lane		
15.	of notary	7574 Venice Drive		

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 30, 2007
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: William T. Rendell, Public Utilities Supervisor, Division of Economic Regulation *CRB*
RE: Docket No. 060368-WS - Application for increase in water and wastewater rates by Aqua Utilities Florida

Please place the attached e-mail and CD containing a show clip from CNBC in the correspondence side of the above referenced docket.

Thank you.

RECEIVED PSC
07 AUG 30 PM 4:35
COMMISSION
CLERK

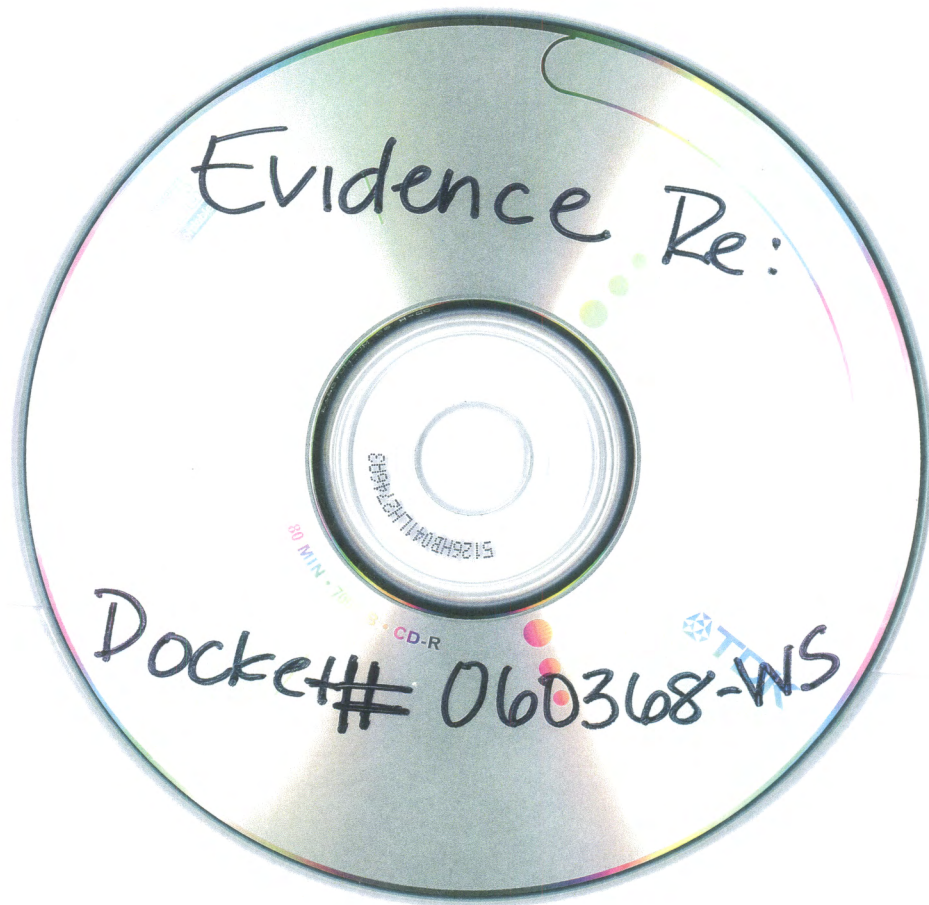
Cc: Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Economic Regulation (Willis, Bulecza-Banks)

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>D5352-07</u>		
DISTRIBUTION: _____		

**The CNBC clip, provided on CD, has been withheld from the correspondence file's electronic record due to potential copyright issues. For further information, contact the Office of Commission Clerk. *- ac*

News Clip

05352-07



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State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 27, 2007
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Rosanne Gervasi, Senior Attorney, Office of the General Counsel *RG*
RE: Docket No. 060368-WS - Application for increased in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc

Please file the attached correspondence in the above-mentioned docket file. Thank you.

RG
Attachments

FPSC, CLK - CORRESPONDENCE		
<input checked="checked" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05352-02		
DISTRIBUTION: _____		

RECEIVED FPSC
07 AUG 27 PM 1:21
COMMISSION
CLERK

Matilda Sanders

CORRESPONDENCE

CONSUMERS

From: Ruth McHargue
Sent: Friday, August 24, 2007 9:25 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: 8636555140, 1 page(s)

Attachments: FAX.TIF

RECEIVED-FPSC
07 AUG 24 AM 9:35
COMMISSION
CLERK

Docket file 060368

From: NET SatisFAXtion
Sent: Thursday, August 23, 2007 9:30 AM
To: Consumer Contact
Subject: 8636555140, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 8/23/2007 9:29 AM
Number of Pages: 1
From (CSID): 8636555140
From (ANI):
Sent to DID:

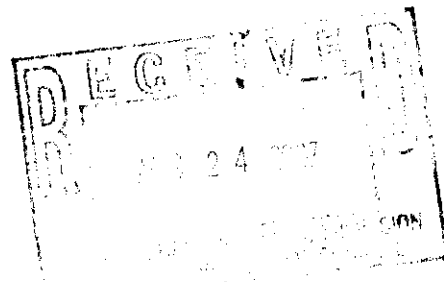
Duration of Fax: 0:00:50
Transfer Speed: 21600

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (63 KB)

CMP _____
COM _____
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ECR 1
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OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____



RECEIVED-FPSC

The undersigned support the following petition:
We, the citizens of Florida, and as current customers of Aqua Utilities of Florida (AQUA), petition the State of Florida Public Service Commission (PSC) Commissioners for their support of the Motion to Dismiss docket # 060368-WS as submitted by the Office of Public Counsel, Attorney General and as recommended by the PSC staff. We request that the customers be reimbursed, with interest, for monies paid to AQUA as a result of their improper billing practices. We further request that the customers be refunded, with interest, for monies collected by AQUA during the interim rate period. And finally, we request that requested be further reduced whereas they are aligned with other normal, and respectful, operating water municipalities.

CLERK

DATE	PRINT NAME	SIGNATURE	ADDRESS
8/21/07	ROBERT M. GILLER	Robert M. Giller	5127 GRAND CONCOURSE SEBING FL 33875
8/21/07	TERESA J. GILHER	Teresa J. Giller	5127 Grand Concourse Sebring, FL 33875
8/21/07	TRAVIS PANDZO	Travis Pandzo	13305 134th St. Sebring, FL 33875
8/21/07	ELIYAH PANDZO	Eliyah Pandzo	13305 134th St. Sebring, FL 33875
8/21/07	LEWIS W. RICE	Lewis W. Rice	13335 Byrd St. Sebring, FL 33875
8/21/07	DARLENE RICE	Darlene Rice	13335 Byrd St. Sebring, FL 33875
8/21/07	AMIE CARNEY	Amie Carney	13411 Temple St. Sebring, FL 33875
8/21/07	KAYLA TRACHOK	Kayla Trachok	13500 Temple St. Sebring, FL 33875
8/21/07	DAVID R. TRACHOK	David R. Trachok	5333 KIRKWAY SEBRING FL 33875
8/21/07	CAROLYN BROWN	Carolyn Brown	5338 Riverway Sebring, FL 33875
8/21/07	DOUG BROWN	Doug Brown	5339 RIVERWAY SEBRING FL 33875
8/21/07	FRANK McDONALD	Frank McDonald	13721 Crow St. Sebring, FL 33875
8/21/07	EARL McDONALD	Earl McDonald	13705 Temple St. Sebring, FL 33875
8/21/07	DAVID E. LADDY MD	David E. Laddy MD	13500 TANGERS ST-SEB. FL 33875
8/21/07	MARY E. MARRS	Mary E. Marrs	13500 TANGERS ST-SEB. FL 33875
8/21/07	JOHN H. DELIST	John H. Delist	13500 TANGERS ST-SEB. FL 33875
8/21/07	BICHMEO CAMPBELL	Bichmeo Campbell	5501 PRINCE AVE SEBRING, FL 33875
8/21/07	DENNIS A. SIMINIAK	Dennis A. Siminiak	5504 PRINCE AVE SEBRING, FL 33875
8/21/07	DONNA J. SIMINIAK	Donna J. Siminiak	5502 PRINCE AVE SEBRING, FL 33875
8/21/07	DAVID CAMPBELL	David Campbell	5518 KINGSWAY SEBRING, FL 33875
8/21/07	NORMA J. RICE	Norma J. Rice	5526 Kingst Ave Sebring, FL 33875
8/21/07	SHARON CAMPBELL	Sharon Campbell	5510 Prince Ave Sebring, FL 33875
8/21/07	Tonye White	Tonye White	5328 Prince Ave Sebring, FL 33875

Gel

Matilda Sanders

CORRESPONDENCE

CONSUMERS

From: Ruth McHargue
Sent: Friday, August 24, 2007 9:24 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: 8636555140, 1 page(s)

Attachments: FAX.TIF

Add to docket file 060368

RECEIVED-PPSC
07 AUG 24 AM 9:35
COMMISSION
CLERK

From: NET SatisFAXtion
Sent: Thursday, August 23, 2007 9:33 AM
To: Consumer Contact
Subject: 8636555140, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 8/23/2007 9:31 AM
Number of Pages: 1
From (CSID): 8636555140
From (ANI):
Sent to DID:

Duration of Fax: 0:00:45
Transfer Speed: 19200

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



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KB)

CMP _____
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OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____



The undersigned support the following petition:
 We, the citizens of Florida, and as current customers of Aqua Utilities of Florida (AQUA), petition the State of Florida Public Service Commission (PSC) and as Commissioners for their support of the Motion to Dismiss docket # 960368-WS as submitted by the Office of Public Counsel, Attorney General and as recommended by the PSC staff. We request that the customers be reimbursed, with interest, for monies paid to AQUA as a result of their supplying water practices. We further request that the customers be refunded, with interest, for monies collected by AQUA during the interim rate period. And finally, we request that reverted rates be further reduced whereas they are aligned with other normal, and respectful, operating water municipalities.

DATE	PRINT NAME	SIGNATURE	ADDRESS	COMMISSION
8/11/07	OSCAR OWENS	Oscar Owens	5308 Pine Ave Seonast 3396	
8/22/07	Mike Duffett	Mike Duffett	4904 Grand Concourse Sebring	
8/22/07	Scott Johnson	Scott Johnson	4904 Grand Concourse Sebring	
8/22/07	Donley King	Donley King	4517 Sebring Lanes Blvd N	
8/22/07	John Shaw	John Shaw	4517 Sebring Lanes Blvd N	
8/22/07	Edwin Henry	Edwin Henry	1411 Wilcox Dr	
8/22/07	Dale Williams	Dale Williams	1533 Lake Isophine Drive	
8/22/07	James S. Clark	James S. Clark	1503 Wilcox Drive	
8/22/07	Gerald Fuller	Gerald Fuller	1503 Wilcox Drive	
8/22/07	Artha Fuller	Artha Fuller	1212 Alexis St.	
8/22/07	Kenneth Fuller	Kenneth Fuller	1212 Alexis St	
8/22/07	Irene Collier	Irene Collier	1212 Alexis St	
8/22/07	Ramona Cossel	Ramona Cossel	1207 Alexis St	
8/22/07	Wade W. H. H. H.	Wade W. H. H. H.	123 Leona Dr Sebring 33885	
8/22/07	DEBORAH WITTEBEND	DEBORAH WITTEBEND	1444 Maclean Dr	
8/22/07	GERTUDE KENNELLY	GERTUDE KENNELLY	724 Maclean Dr	
8/22/07	Brian Clark	Brian Clark	103 Sebring Ave 33875	
8/22-07	JEAN A NIELSEN	JEAN A NIELSEN	107 Sebring Ave	
8-22-07	Richard C Nielsen	Richard C Nielsen	1830 Sebring St. Rd. 106.	
			1830 Sebring St. Rd. 106.	

Ms. Katherine Barrett

Page 3

August 16, 2007

records and have published the results of their findings in an audit report. Ultimately, all costs found to be imprudent or unreasonable will be disallowed for recovery in the rates paid by customers.

In regards to the utility providing or failure to provide adequate fire protection, staff discovered this issue during its field investigation. We discussed this issue with FDEP and during its last inspection, which was conducted on February 22, 2007; FDEP acknowledged that the utility did not have sufficient storage capacity to provide fire protection. In addition, FDEP is currently addressing this issue with the utility.

With respect to the utility having the right to dictate to land/homeowners whether not they can have a well for drinking water and household use on their own property, the local municipality via County and/or City ordinances in conjunction with the Water Management District determines whether you can drill a well. The utility does not have any control over this manner.

In regards to your concern of in correct billing, this was discovered during staff's investigation and is an issue which we have questioned the utility via formal discovery. Staff will address this issue in its recommendation to the Commission.

Aqua's full rate case hearing before the PSC will be October 24-26 and October 29-30, in Tallahassee. At this hearing, the Commissioners will be presented with evidence on issues such as the utility's need for a rate increase, determination of the rate structure, and the utility's ability to provide safe and reliable service to its customers. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel may present testimony and be cross-examined before the Commissioners. The testimony and exhibits presented at the hearing will become part of the official record of the case, and will be used by the PSC staff to develop a final recommendation for the Commissioners. Letters such as yours that have been placed in the correspondence side of the docket file will also be considered in development of the final recommendation. The PSC staff will present its recommendation on Aqua's final proposed rates to the Commissioners in January 2008.

The Commission has scheduled two separate Agenda Conferences for final review of this case due to the large number of utility systems and complexity of the issues involved. The Commissioners are expected to vote on the revenue requirement at the January 10, 2008, Special Agenda Conference, and vote on the appropriate rates at the January 24, 2008 Special Agenda Conference in Tallahassee.

Again, thank you for taking the time to share your concerns with us. The PSC is committed to making sure that Florida's consumers receive their electric, natural gas, telephone, water, and wastewater services in a safe, affordable, and reliable manner. Information provided by customers such as yourself is an important part of the Commission's review of this case.

Martha Golden

From: Marshall Willis
Sent: Friday, August 10, 2007 7:45 AM
To: Troy Rendell; Cheryl Bulecza-Banks
Cc: Martha Golden
Subject: RE: Aquq letter question

Send it to the Docket file. *per Marshall* →

From: Troy Rendell
Sent: Thursday, August 09, 2007 3:56 PM
To: Cheryl Bulecza-Banks
Cc: Martha Golden; Marshall Willis
Subject: RE: Aquq letter question

I've never seen this or have no idea what it is about.. sorry.. She can send it to us, I guess..

From: Cheryl Bulecza-Banks
Sent: Thursday, August 09, 2007 3:50 PM
To: Troy Rendell
Subject: FW: Aquq letter question

Troy - did you want Martha to send it to us or to the docket file? I believe Marshall watched this.

From: Martha Golden
Sent: Monday, August 06, 2007 4:30 PM
To: Cheryl Bulecza-Banks
Subject: Aquq letter question

Hi, Cheryl,

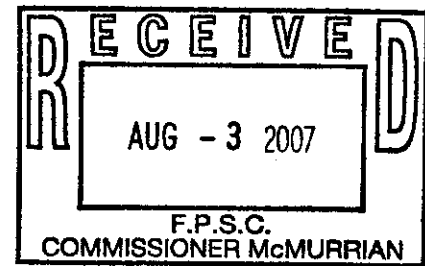
Regarding the letter from Adrienne Gurgurich of Chuluota who sent a CD with the CNBC.com "Fast Money" show clip, do you want the CD back for your staff to use or do you want us to send it to Records for the file?

Martha

*Troy,
 I'm sending it you since
 you said you wanted to
 see it. Please add to
 docket file when you
 are finished as this
 is the only copy.
 Thanks.
 Martha*

SCANNED

Theresa Mauriell
9820 Fore Road
Leesburg, FL 34788



August 1, 2007

Commissioner Katrina McMurrian
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 060368-WS

07 AUG - 7 AM 10:02
ECONOMIC REGULATION

Dear Commissioner:

I attended and spoke at the customer hearing in Mount Dora on June 27. I was impressed with the professionalism of the commissioners and the respect each of you gave to the audience members who spoke. I also left the meeting with the impression that as a group you would take seriously this issue of the increase in rates that Aqua Utilities of Florida is seeking.

My main focus when I spoke at the meeting was that I believed the percentage increases being asked for by Aqua Utilities was beyond reason compared to the costs the company said it was trying to cover and compared to what most businesses increase their charges by. I was asked what I thought about company service and I mentioned that unlike many customers at the meeting, our water was fine. The only trouble I had experienced was with the customer service between **May 2006 and July 13, 2006** when our water meter broke. I simply said that it took us several months to get them to see that the meter was not working. They did finally test ours, found it broken and installed a new one in **July 2006**.

So that took place over a year ago and I have had no problems with the bill since. However...

In retrospect and in light of a recent occurrence, I want to add that apparently the water company was getting high readings from our water meter sometime between April and July of 2006 and were sending us incorrect bills. My husband only learned this when he happened to be in the yard and saw a man from the company looking at our meter. When my husband spoke to the gentleman, the man asked my husband if we had any leaks. My husband told him "no" and the man stated that they were getting high readings. He said the bills we were getting were just estimates based on our normal water usage. He did nothing to test the meter by running water at the faucet and could not tell my husband how high the readings were.

We decided to call the company ourselves, and we were amazed at how high the readings were. It then took us several phone calls over several weeks to get them to test our water meter. Customer service just thought we were using the water and it took a lot of effort on our part to get them to send someone out to test it. It showed as a bad meter when it was tested by running water at the faucet.

The company, however, should have informed us when they found no leak and worked this out with us sooner. Their **communication problem** probably caused us to pay more than we should have for water when we finally settled with them. They gave us some credit but how do I know if it was anywhere close to correct?

But the problem was finally addressed and cleared up in July 2006! I am emphasizing this for a reason addressed by the attachment and below.

It is now a year later...2007...and a situation has arisen again where **poor communication** by the company is **causing another needless problem**. My husband and I went out of town July 25-27, 2007, and came back to the attached notice hanging on our door. **I was livid. Aqua Water removed our current, working water meter** without giving us any prior notice by phone call or letter. They are also testing it which will make us look like a couple of "dweebs" because the meter they are removing is perfectly fine. Do they think we've been putting up with a faulty meter for over a year? Or do they just not think?

The letter they put at our door is dated July 19, 2007. They came out to our home July 25, July 26 or July 27 while we were out of town. Why not call

us first? Now they have **wasted money** by (1) **sending a technician to remove a perfectly good water meter that has been working fine for over a year**, (2) by sending it for testing, and (3) by making my husband and I upset.

My main focus at the June 27, 2007, meeting was that I feel the increase Aqua Utilities is asking for, even in the interim period, is too much and much more than necessary to run a profitable business. The above snafu is another example of why they don't need more money. Why do something before making a simple phone call to be sure of the facts? If this is an example of the way they run their company and waste money, they don't deserve a penny more of their customers' monies.

Also, I tried calling the 877-987-2782 phone number on the notice. The menu could not recognize my account number so I gave it my zip code as asked. None of the menu options seemed to apply except customer service so I hung up. I think a special extension should have been provided. I didn't feel like trying to explain everything to a customer service representative.

I think you heard from enough customers to find out that this company does not deserve or need any rate hikes or a much smaller one than they are requesting. They just need to learn how to run their company in a more cost-efficient and customer-friendly manner.

Thank you,

A handwritten signature in cursive script that reads "Theresa Mauriell".

Theresa Mauriell

Attachment

AQUA.
Utilities Florida

SCANNED

Aqua Utilities Florida, Inc.
P.O. Box 490310
Leesburg, FL 34749-0310

T: 352.787.0980
F: 352.787.6333
www.aquautilitiesflorida.com

July 19, 2007

Dear Customer:

At the request of the Florida Public Service Commission we will be removing your current water meter and installing a new water meter. Your old water meter will be sent to the Mars Company to be tested for accuracy. The Mars Company is an independent testing firm located in Ocala Florida.

Upon receiving the results of this test you will be furnished with the report and a brief explanation.

For your records and to verify the reading on your next water bill; the meter reading on the water meter we have removed is:

meter # 49604909

-Reading- 0175480

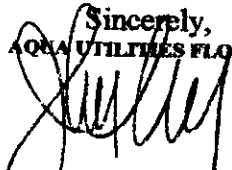
The meter reading for the new meter is:

meter # - 49951072

*Reading- 0000010

If you have any questions feel free to call 877-987-2782.

Sincerely,
AQUA UTILITIES FLORIDA


John M. Lihvarcik
Chief Operating Officer

An Aqua America Company

Martha Golden

From: Cheryl Bulecza-Banks
Sent: Thursday, August 09, 2007 4:09 PM
To: Martha Golden
Subject: RE: Aquq letter question

Hey Martha,

I talked to Troy and he would like to review the CD so it would be great if you forwarded to us. Thanks, Cheryl

From: Martha Golden
Sent: Monday, August 06, 2007 4:30 PM
To: Cheryl Bulecza-Banks
Subject: Aquq letter question

Hi, Cheryl,

Regarding the letter from Adrienne Gurgurich of Chuluota who sent a CD with the CNBC.com "Fast Money" show clip, do you want the CD back for your staff to use or do you want us to send it to Records for the file?

Martha

8/27/2007

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

07 JUL 16 AM 9:11

COMMISSION
CLERK

Name Adrienne Gurgurich

Address 600 Osprey Lakes Circle,
Chuluota, Florida 32716

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am Submitting for evidence for docket
060368-WS a CNBC.COM article
and a 7min., 20 sec. clip of the
CNBC Show "Fast Money" with an interview
from Aqua America CEO Nicholas DeBenedictis.
I hope the PSC will note in the clip
that Mr. DeBenedictis explains that buying
antiquated water systems and petitioning
regulators for rate increases is how
they make money for their investors.

P.S. - Our water bill went up another
\$20.00 this month.

CMP _____
COM _____
CTR _____
ECR (40)
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Fold and tape -- see back for address

* CD forwarded to ECR *

Biggest US Water Company Reveals Takeover Interest

by Lee Brodie Web Editor
25 Jun 2007 | 09:19 PM ET

During Fast Money's Dirty Trade feature, CEO Nicholas DeBenedictis reveals that his company Aqua American (WTR) - the biggest US water company - has received takeover interest from potential buyers. "We have been approached," he says.

When Fast Money host, Dylan Ratigan asks whether the interested parties were strategic bidders or private-equity firms, DeBenedictis replies "both, as a matter of fact." He fails to provide further details, but added that Aqua American may also acquire smaller US water companies. "If anybody is for sale we'd be looking."

Here are more excerpts from the interview.

What's your business?

DeBenedictis says "Over a quarter trillion dollars will have to be invested just in our country (in water) over the next 20 years."

Is there not enough clean water?

Pipes are getting older; plants have to be upgraded and many of our municipalities have not taken care of (these maintenance issues)" says DeBenedictis. "So money will have to be spent because you can't live without water."

Can you tell us more.

35% of the market is municipal (public). There are only 10 publicly traded water companies and there are about 30,000 small mom and pop companies," DeBenedictis explains. "Part of the story for investors, is the roll up of these mom and pops - and privatization of the municipal market into more efficient private hands."

Are you selling water or pipes and such?

"We sell the water," says DeBenedictis. "But to get the water to your home we might have to invest in pipe and that's what the regulators allow us to raise prices on."

Why is stock flat over the year?

Both VE and Suez (competitors) went down over the last few years and they're coming back" explains DeBenedictis.

He adds, "We had a huge run 3 years in a row; and averaged 20% in a row over a 10 year period and (now) we have been stalled. But the numbers are there on the long term market is there."

Is your stock ahead of itself?

"We were up 50% 2-years ago and probably got a little ahead of ourselves." says DeBenedictis. "But the substance is there and we're going to be spending money on pipe which will allow us to raise prices, which will in turn will allow us to get return for our investors."

Do you view yourself as a company that might be approached by another company or a private equity?

"We have been approached," reveals DeBenedictis.

By whom?

Veoli, which was Veolia's spin off, owned 20% of our stock before they ran into trouble after they got into Universal, (and) the record business." DeBenedictis says. "Veolia (VE) got spun off, it's spun-off at an all time low and has now built itself back up because it's such a predictable product and pricing is so predictable."

SJW Corp (SJW) a company you're thinking about buying?

"There are only 10 publicly traded (water companies). We're the company with a \$3 billion market cap - the other 9 add up to \$3 billion," says DeBenedictis. "Obviously if anybody is for sale we'd be king. But, these (small companies) are like collector cars in that you can only buy them if the owner wants to sell it."

Does the owner want to sell?

"I can't say."

Is there a catalyst that increases revenues, perhaps overnight?

"The EPA enforcement will make a difference in the expenditures on plants," says DeBenedictis. "Regarding the pipes...it's a necessity. It just has to happen."

Bolling reminds the panel he also likes **Veolia (VE) and Suez (SZE)** as well as SJW.

Something to say?? Send us an e-mail at fastmoney-web@cnbc.com and your comment might be posted on the web! Prefer to keep it between us. You can still send questions and comments to fastmoney@cnbc.com.

Full disclosure: On June 25, 2007, the following stocks and commodities mentioned or intended to be mentioned on CNBC's Fast Money were owned by the Fast Money traders: Najarian Owns (X), (TIF) Bolling Owns (SZE), (VE), Gold; Bolling Is Short (FXI) And Owns (FXI) Puts; Bolling Is Short S&P Futures; Bolling Is Short Nasdaq Futures; CNBC Is A Service Of NBC Universal And Dow Jones; GE Is The Parent Company Of CNBC

URL: <http://www.cnbc.com/id/19420368/>

Gurgurich
600 Osprey Lakes Cir.
Chuluota, FL
32766



RECYCLABLE MEDIA MAILER

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL

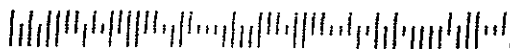
32399-0850

CAUTION

SENSITIVE MEDIA EI

Do not bend or fc

AVOID ALL EXPOSURE TO MAGNETIC FIELDS



Evidence Re:

Docket # 0160368-WS

Matilda Sanders

From: Sandy Simmons
Sent: Wednesday, August 29, 2007 8:45 AM
To: Matilda Sanders
Subject: Proposed Changes to Form 060368-WS-00001

Attachments: CCS Form 060368-WS-00001-013.pdf



CCS Form
3-WS-00001-C

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>05352-07</u>		
DISTRIBUTION: _____		

COMMISSION

07 AUG 29 PM 3:27

RECEIVED-FPSC

Docket Number 060368-WS - Form Number 060368-WS-00001-013

Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Cancel day 1 of a 1-day Prehearing Conference - 10/08/2007 - 1:30 p.m.- 3:00 p.m. - in Tallahassee - Room E-148 - Involving Carter

Cancel day 1 of a 1-day Hearing - 10/24/2007 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 1 of a 1-day Hearing - 10/25/2007 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 1 of a 1-day Hearing - 10/26/2007 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 1 of a 1-day Hearing - 10/29/2007 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 1 of a 1-day Hearing - 10/30/2007 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 1 of a 1-day Special Agenda - 01/10/2008 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 1 of a 1-day Special Agenda - 01/24/2008 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Sandy Simmons at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 08/29/2007 at 8:43 a.m.

Page 1 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	10/08/2007	Cancelled	Tallahassee / E-148	1:30 p. - 3:00 p.
Hearing	10/24/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/25/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/26/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/29/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/30/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	AG	SK	ADM

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks:

Withdrawal of application acknowledged at 8/28/07 agenda. Prehearing, hearing, special agendas canceled.

Case Scheduling/Rescheduling Advice

Last Revised 08/29/2007 at 8:43 a.m.

Page 2 of 2

To: ☒ Commissioner Carter ☒ Deputy Executive Director ☒ Economic Regulation
☒ Commissioner McMurrian ☒ General Counsel ☒ Court Reporter
☒ Commissioner Argenziano ☐ Strategic Analysis & Gov. Affairs ☒ Staff Contact - Troy Rendell
☒ Commissioner Skop ☒ Commission Clerk
☒ Executive Director ☐ Competitive Markets/Enforcement
☒ Public Information Officer ☒ Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Special Agenda	01/10/2008	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Special Agenda	01/24/2008	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	AG	SK	ADM

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks:

Withdrawal of application acknowledged at 8/28/07 agenda. Prehearing, hearing, special agendas canceled.

060368-WS

FPSC, CLK - CORRESPONDENCE

☒ Administrative ☐ Parties ☐ Consumer

DOCUMENT NO. 05352-01


DISTRIBUTION: _____

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Re: Docket No. 060368-WS; Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

On behalf of Aqua Utilities Florida, Inc., I request that ^{access} ~~a copy~~ of the confidential audit work papers in this docket (Document No. 04508-07) be made for Kathy Colombo with Sarasota County.


Kimberly Joyce


(Hoppe)
8/28/07

Ann Cole

From: Ann Cole
Sent: Thursday, August 23, 2007 8:15 AM
To: Tom Walden; Cheryl Bulecza-Banks; Office of the Chairman; Marshall Willis; Bev DeMello; Troy Rendell; Patti Daniel
Subject: RE: inquiry from customer of Aqua Utilities Chuluota water system in Seminole County

Thank you for this information. We will place this information on the correspondence side of the docket.

From: Tom Walden
Sent: Wednesday, August 22, 2007 11:06 AM
To: Cheryl Bulecza-Banks; Office of the Chairman; Marshall Willis; Ann Cole; Bev DeMello; Troy Rendell; Patti Daniel
Subject: FW: inquiry from customer of Aqua Utilities Chuluota water system in Seminole County

The message below was sent to Paul Morrison at the Orlando DEP office for review and response.

From: Tom Walden
Sent: Wednesday, August 22, 2007 11:04 AM
To: 'PAUL.MORRISON@DEP.STATE.FL.US'
Cc: 'wdavis@fullsail.com'
Subject: inquiry from customer of Aqua Utilities Chuluota water system in Seminole County

Hi Paul. This is Tom Walden, staff engineer specialist at the PSC in Tallahassee. The e-mail below from Wynn Davis was forwarded to this agency and I was hoping you might be able to address his points about the change in water quality where the hydrogen sulfide has become more pronounced. Remember too that Chuluota customers are receiving periodic notices from Aqua Utilities about the TTHM issue, and certainly that is an item that has raised customer awareness.

Could you please contact Mr. Davis and provide him with whatever updated information you have on this system? I believe that e-mail contact will be fine, and please send me a copy of your e-mail to him.

CMP _____
COM ~~I am sending a copy of this e-mail to Mr. Davis, to let him know that I have contacted you for~~
CTR ~~updated information. If you need anything further from me, please call or write. Thanks very~~
ECR ~~much.~~
GCL ~~1~~
OPC ~~Tom Walden, Engineer Specialist~~
RCA ~~Florida PSC~~
SCR ~~850-413-6950~~
SGA _____
SEC _____
OTH ~~From:~~ Office of the Chairman
Sent: Friday, August 17, 2007 11:36 AM
To: Ann Cole; Cheryl Bulecza-Banks; Troy Rendell

8/23/2007

Subject: FW: Aqua

**Ann, Please place in correspondence side of the docket.
Cheryl/Troy, Please give appropriate handling.**

Sandy Simmons

**Scheduling Coordinator
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Telephone: (850) 413-6008
Fax: (850) 413-6009**

From: Davis, Wynn [mailto:WDavis@fullsail.com]

Sent: Friday, August 17, 2007 9:26 AM

To: Adams, Sandy

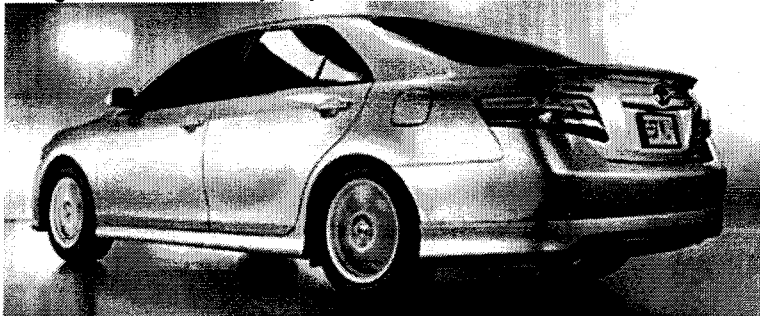
Cc: Katrina.McMurrian@psc.state.fl...; Matthew Carter; Nancy.Argenziano@psc.state.fl...; Office of the Chairman; dmerkt@seminolecountyfl.gov

Subject: RE: Aqua

Good morning Representative Adams,

Thank you so much for following up on this matter. This is great news so far, but we are still dealing with some water quality issues that we are very concerned about. Over the last week our water has smelled like the reclaimed water I used to water my lawn with in a previous home. This even AFTER we invested almost \$3000.00 on our own water filtration system. We have had the system for a couple of months, but only recently have had the rotten egg smell coming from all of our faucets. This problem has also been experienced by one of the friends I work with who also receives water service from Aqua in a different neighborhood.

This seems like a nightmare. Horrible water that I have to filter at my own home to feel moderately safe about using it, and a monthly payment for it that is equal to what it would cost me to lease a 2007 Toyota Corolla.



It is great to see that we are making some head way in our efforts and we again thank you sincerely for your help, but in the meantime we are still have water that smells like rotten eggs and water we are still afraid of. We have invested in a system to attempt to clean/treat our drinking/bathing water ourselves, since Aqua refuses to. But, still the water is unacceptable. We don't know what else to do.

Best regards,

Wynn Davis

8/23/2007

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



ORIGINAL
TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

August 16, 2007

Mr. Bob Ferguson
215 Bluebird Ave.
Lakeland, FL 33809

RECEIVED-PPSC
07 AUG 16 PM 12:18
COMMISSION
CLERK

Re: Complaint No. 10339 - Aqua Utilities Florida, Inc. - increase in water and wastewater rates

Dear Mr. Ferguson:

I have received your comments concerning Docket No. 060368-WS - Application for an increase in water and wastewater rates by Aqua Utilities Florida, Inc. (Aqua). With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

When set by the Commission, rates are designed to recover a utility's prospective operating expenses. First, a historical "test year" is chosen. For Aqua, the historical test year is the twelve months ending December 31, 2005. The investment, capital structure, and operating expenses for the utility are based on actual costs booked by the utility in its general ledger. These costs are then audited by the Commission to determine a reasonable level. Aqua used these historical costs to project expected plant investment, capital structure, and operating expenses through the twelve month period ending December 31, 2007. Aqua proposed this twelve month period as representing costs on a "going-forward" basis, since rates are designed to recover costs prospectively. Pursuant to Section 367.081(2), F.S., the Commission shall consider the cost of providing water and wastewater service, including debt interest, working capital, maintenance, depreciation, tax and operating expenses incurred in the operation of all property used and useful in public service. The utility's rates are designed to recover, not only the utility's operating expenses, but also allow the utility an opportunity to recover a fair rate of return on its investment used to provide water and wastewater service to its customers. The statute further allows an allowance for growth for customers to be served five years after the end

of the test year, when determining property constructed or to be constructed. The fair rate of return is established by the Commission when making the final decision on the utility's request.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. The PSC's auditors have also examined the utility's records and have published the results of their findings in an audit report. Ultimately, all costs found to be imprudent or unreasonable will be disallowed for recovery in the rates paid by customers.

You also inquired about the interim increase recently approved. Aqua petitioned the Commission for an increase in rates and charges. As part of its filing, Aqua requested interim rates. In accordance with Section 367.082, Florida Statutes, the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case.

To determine a prima facie entitlement for interim rate relief, the utility must demonstrate it is earning below its authorized range of reasonableness of its rate of return. This demonstration is based upon the filing submitted by the utility and due to the statutory time, there is not sufficient time to conduct an audit on the financial information. The statute contemplates this limitation and that is why the interim is subject to refund. However, the formula for interim is established by statute and staff ensures the increase is based on this calculation.

On March 27, 2007, the Commission approved the utility's interim rate increase request. These interim rates will remain in effect through the resolution of the utility's rate case. Therefore, there is no method for the customers to receive relief from the approved interim rates. However, these interim rates are held subject to refund, with interest based on the commercial paper rate, pending the completion of the utility's rate case. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Aqua's full rate case hearing before the PSC will be October 24-26 and October 29-30, in Tallahassee. At this hearing, the Commissioners will be presented with evidence on issues such as the utility's need for a rate increase, determination of the rate structure, and the utility's ability to provide safe and reliable service to its customers. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel may present testimony and be cross-examined before the Commissioners. The testimony and exhibits presented at the hearing will become part of the official record of the case, and will be used by the PSC staff to develop a final recommendation for the Commissioners. Letters such as yours that have been placed in the correspondence side of the docket file will also be considered in development of the final recommendation. The PSC staff will present its recommendation on Aqua's final proposed rates to the Commissioners in January 2008.

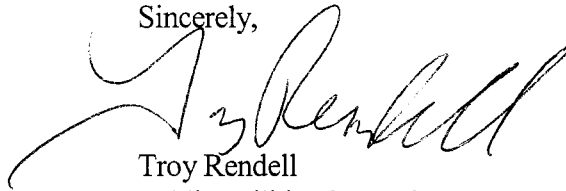
Mr. Bob Ferguson
Page 3
August 16, 2007

The Commission has scheduled two separate Agenda Conferences for final review of this case due to the large number of utility systems and complexity of the issues involved. The Commissioners are expected to vote on the revenue requirement at the January 10, 2008, Special Agenda Conference, and vote on the appropriate rates at the January 24, 2008 Special Agenda Conference in Tallahassee.

Again, thank you for taking the time to share your concerns with us. The PSC is committed to making sure that Florida's consumers receive their electric, natural gas, telephone, water, and wastewater services in a safe, affordable, and reliable manner. Information provided by customers such as yourself is an important part of the Commission's review of this case.

I hope the information I provided has been responsive to your concerns. If you have additional questions, or need further assistance, please call me at (805) 413-6934, or Cheryl Bulecza-Banks at (850) 413-6642.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell", is written over the word "Sincerely,".

Troy Rendell
Public Utilities Supervisor

cc: Kenneth Hoffman, Law Office of Rutledge, Ecenia, Purnell & Hoffman
Office of Public Counsel (Reilly)
Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Economic Regulation (Willis, Bulecza-Banks)
Office of Commission Clerk

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

ORIGINAL

Public Service Commission

August 16, 2007

Ms. Orlando Carroll
534 Granite Circle
Chuluota, FL 32766

RECEIVED-PSC
07 AUG 16 PM 12:18
COMMISSION
CLERK

Re: Docket No. 060368-WS - Aqua Utilities Florida, Inc.

Dear Ms. Carroll:

I have received your comments concerning Docket No. 060368-WS - Application for an increase in water and wastewater rates by Aqua Utilities Florida, Inc. (Aqua). With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

When set by the Commission, rates are designed to recover a utility's prospective operating expenses. First, a historical "test year" is chosen. For Aqua, the historical test year is the twelve months ending December 31, 2005. The investment, capital structure, and operating expenses for the utility are based on actual costs booked by the utility in its general ledger. These costs are then audited by the Commission to determine a reasonable level. Aqua used these historical costs to project expected plant investment, capital structure, and operating expenses through the twelve month period ending December 31, 2007. Aqua proposed this twelve month period as representing costs on a "going-forward" basis, since rates are designed to recover costs prospectively. Pursuant to Section 367.081(2), F.S., the Commission shall consider the cost of providing water and wastewater service, including debt interest, working capital, maintenance, depreciation, tax and operating expenses incurred in the operation of all property used and useful in public service. The utility's rates are designed to recover, not only the utility's operating expenses, but also allow the utility an opportunity to recover a fair rate of return on its investment used to provide water and wastewater service to its customers. The statute further allows an allowance for growth for customers to be served five years after the end of the test year, when determining property constructed or to be constructed. The fair rate of return is established by the Commission when making the final decision on the utility's request.

Ms. Orlando Carroll

Page 2

August 16, 2007

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. The PSC's auditors have also examined the utility's records and have published the results of their findings in an audit report. Ultimately, all costs found to be imprudent or unreasonable will be disallowed for recovery in the rates paid by customers.

Aqua's full rate case hearing before the PSC will be October 24-26 and October 29-30, in Tallahassee. At this hearing, the Commissioners will be presented with evidence on issues such as the utility's need for a rate increase, determination of the rate structure, and the utility's ability to provide safe and reliable service to its customers. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel may present testimony and be cross-examined before the Commissioners. The testimony and exhibits presented at the hearing will become part of the official record of the case, and will be used by the PSC staff to develop a final recommendation for the Commissioners. Letters such as yours that have been placed in the correspondence side of the docket file will also be considered in development of the final recommendation. The PSC staff will present its recommendation on Aqua's final proposed rates to the Commissioners in January 2008.

The Commission has scheduled two separate Agenda Conferences for final review of this case due to the large number of utility systems and complexity of the issues involved. The Commissioners are expected to vote on the revenue requirement at the January 10, 2008, Special Agenda Conference, and vote on the appropriate rates at the January 24, 2008 Special Agenda Conference in Tallahassee.

Again, thank you for taking the time to share your concerns with us. The PSC is committed to making sure that Florida's consumers receive their electric, natural gas, telephone, water, and wastewater services in a safe, affordable, and reliable manner. Information provided by customers such as yourself is an important part of the Commission's review of this case.

I hope the information I provided has been responsive to your concerns. If you have additional questions, or need further assistance, please call me at (805) 413-6934, or Cheryl Bulecza-Banks at (850) 413-6642.

Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Rendell', written in a cursive style.

Troy Rendell
Public Utilities Supervisor

cc: Kenneth Hoffman, Law Office of Rutledge, Ecenia, Purnell & Hoffman
Office of Public Counsel (Reilly)
Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Economic Regulation (Willis, Bulecza-Banks)
Office of Commission Clerk

Matilda Sanders

PSC-07-0656-PCO-WS

Administrative

From: Mary Diskerud
Sent: Tuesday, August 14, 2007 12:59 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 8/14/2007 12:58:00 PM
Docket Number: 060368-WS
Filename / Path: 060368 Order.rg.doc
Order Type: Signed / Hand Deliver

3/1 + 17 clerks

Copied to gcorders

Mary

RECEIVED-FPSC
07 AUG 14 PM 1:24
COMMISSION
CLERK

Ruth Nettles

From: Ruth Nettles
Sent: Monday, August 06, 2007 4:25 PM
To: 'KIRBY.KIMBERLY'
Cc: Dorothy Menasco
Subject: RE: Reconsideration on discovery

Ms. Kimberly,

Please resubmit your efilings by correcting the signatures. Documents shall be signed by typing "s/" followed by the signatory: s/Frist M. Last [s/Stephen C. Burgess]. Please see the filing requirements listed in our website <http://www.floridapsc.com/dockets/e-filings>.

If you desire to call me with specific questions, please call me directly at 850-413-6758.

Thank you very much for your cooperation,

Ruth Nettles

From: KIRBY.KIMBERLY [mailto:KIRBY.KIMBERLY@leg.state.fl.us]
Sent: Monday, August 06, 2007 4:04 PM
To: Filings@psc.state.fl.us
Cc: Ralph Jaeger; Rosanne Gervasi; Ken Hoffman; Katherine Fleming; Marsha Rule; cecilia_bradley@oag.state.fl.us; NLGuth@aquaamerica.com; BURGESS.STEVE
Subject: Reconsideration on discovery

Electronic Filing

a. Person responsible for this electronic filing:

Steve Burgess, Associate Public Counsel
 Office of Public Counsel
 c/o The Florida Legislature
 111 West Madison Street, Room 812
 Tallahassee, FL 32399-1400
 (850) 488-9330

Burgess.steve@leg.state.fl.us

RECEIVED-FPSC
 07 AUG - 6 PM 4:47
 COMMISSION
 CLERK

b. Docket No. 060368-WS

In re: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties by Aqua Utility Florida, Inc.

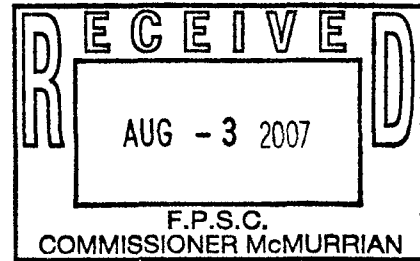
c. There are a total of 5 pages.

d. The documents attached for electronic filing are Citizens' Motion for Reconsideration of Order No. PSC-07-0598-PCO-WS.

8/6/2007

Kimberly D. Kirby
Assistant to Steve Burgess, Associate Public Counsel.
Office of Public Counsel
Telephone: (850) 488-9330
Fax: (850) 488-4491

Theresa Mauriell
9820 Fore Road
Leesburg, FL 34788



August 1, 2007

Commissioner Katrina McMurrian
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 060368-WS

07 AUG - 7 AM 10:02
ECONOMIC REGULATION

Dear Commissioner:

I attended and spoke at the customer hearing in Mount Dora on June 27. I was impressed with the professionalism of the commissioners and the respect each of you gave to the audience members who spoke. I also left the meeting with the impression that as a group you would take seriously this issue of the increase in rates that Aqua Utilities of Florida is seeking.

My main focus when I spoke at the meeting was that I believed the percentage increases being asked for by Aqua Utilities was beyond reason compared to the costs the company said it was trying to cover and compared to what most businesses increase their charges by. I was asked what I thought about company service and I mentioned that unlike many customers at the meeting, our water was fine. The only trouble I had experienced was with the customer service between **May 2006 and July 13, 2006** when our water meter broke. I simply said that it took us several months to get them to see that the meter was not working. They did finally test ours, found it broken and installed a new one in **July 2006**.

So that took place over a year ago and I have had no problems with the bill since. However...

In retrospect and in light of a recent occurrence, I want to add that apparently the water company was getting high readings from our water meter sometime between April and July of 2006 and were sending us incorrect bills. My husband only learned this when he happened to be in the yard and saw a man from the company looking at our meter. When my husband spoke to the gentleman, the man asked my husband if we had any leaks. My husband told him "no" and the man stated that they were getting high readings. He said the bills we were getting were just estimates based on our normal water usage. He did nothing to test the meter by running water at the faucet and could not tell my husband how high the readings were.

We decided to call the company ourselves, and we were amazed at how high the readings were. It then took us several phone calls over several weeks to get them to test our water meter. Customer service just thought we were using the water and it took a lot of effort on our part to get them to send someone out to test it. It showed as a bad meter when it was tested by running water at the faucet.

The company, however, should have informed us when they found no leak and worked this out with us sooner. Their **communication problem** probably caused us to pay more than we should have for water when we finally settled with them. They gave us some credit but how do I know if it was anywhere close to correct?

But the problem was finally addressed and cleared up in July 2006! I am emphasizing this for a reason addressed by the attachment and below.

It is now a year later...2007...and a situation has arisen again where **poor communication** by the company is **causing another needless problem**. My husband and I went out of town July 25-27, 2007, and came back to the attached notice hanging on our door. **I was livid. Aqua Water removed our current, working water meter** without giving us any prior notice by phone call or letter. They are also testing it which will make us look like a couple of "dweebs" because the meter they are removing is perfectly fine. Do they think we've been putting up with a faulty meter for over a year? Or do they just not think?

The letter they put at our door is dated July 19, 2007. They came out to our home July 25, July 26 or July 27 while we were out of town. Why not call

us first? Now they have **wasted money** by (1) **sending a technician to remove a perfectly good water meter that has been working fine for over a year**, (2) by sending it for testing, and (3) by making my husband and I upset.

My main focus at the June 27, 2007, meeting was that I feel the increase Aqua Utilities is asking for, even in the interim period, is too much and much more than necessary to run a profitable business. The above snafu is another example of why they don't need more money. Why do something before making a simple phone call to be sure of the facts? If this is an example of the way they run their company and waste money, they don't deserve a penny more of their customers' monies.

Also, I tried calling the 877-987-2782 phone number on the notice. The menu could not recognize my account number so I gave it my zip code as asked. None of the menu options seemed to apply except customer service so I hung up. I think a special extension should have been provided. I didn't feel like trying to explain everything to a customer service representative.

I think you heard from enough customers to find out that this company does not deserve or need any rate hikes or a much smaller one than they are requesting. They just need to learn how to run their company in a more cost-efficient and customer-friendly manner.

Thank you,

A handwritten signature in cursive script that reads "Theresa Mauriell".

Theresa Mauriell

Attachment

SCANNED

AQUA.
Utilities Florida

Aqua Utilities Florida, Inc.
P.O. Box 490310
Leesburg, FL 34749-0310

T: 352.787.0980
F: 352.787.6333
www.aquautilitiesflorida.com

July 19, 2007

Dear Customer:

At the request of the Florida Public Service Commission we will be removing your current water meter and installing a new water meter. Your old water meter will be sent to the Mars Company to be tested for accuracy. The Mars Company is an independent testing firm located in Ocala Florida.

Upon receiving the results of this test you will be furnished with the report and a brief explanation.

For your records and to verify the reading on your next water bill; the meter reading on the water meter we have removed is:

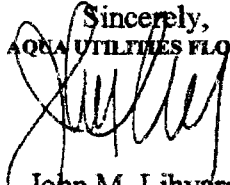
meter # 49604909
-Reading- 0175480

The meter reading for the new meter is:

meter # - 49951072
*Reading- 0000010

If you have any questions feel free to call 877-987-2782.

Sincerely,
AQUA UTILITIES FLORIDA


John M. Lihvarcik
Chief Operating Officer

Matilda Sanders*PSC-07-0638-PCO-WS*

From: Mary Diskerud
Sent: Monday, August 06, 2007 11:25 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 8/6/2007 11:24:00 AM
Docket Number: 060368-WS
Filename / Path: 060368 procedural order.rg.doc
Order Type: Signed / Hand Deliver

*3/1 + (17 clerks)*COMMISSION
CLERK

07 AUG -6 AM 11:29

RECEIVED-PSC

Copied to gcorders.

Mary

Ruth Nettles

From: Ruth Nettles
Sent: Monday, August 06, 2007 4:25 PM
To: 'KIRBY.KIMBERLY'
Cc: Dorothy Menasco
Subject: RE: Reconsideration on discovery

Ms. Kimberly,

Please resubmit your efilings by correcting the signatures. Documents shall be signed by typing "s/" followed by the signatory: s/Frist M. Last [s/Stephen C. Burgess]. Please see the filing requirements listed in our website <http://www.floridapsc.com/dockets/e-filings>.

If you desire to call me with specific questions, please call me directly at 850-413-6758.

Thank you very much for your cooperation,

Ruth Nettles

From: KIRBY.KIMBERLY [mailto:KIRBY.KIMBERLY@leg.state.fl.us]
Sent: Monday, August 06, 2007 4:04 PM
To: Filings@psc.state.fl.us
Cc: Ralph Jaeger; Rosanne Gervasi; Ken Hoffman; Katherine Fleming; Marsha Rule; cecilia_bradley@oag.state.fl.us; NLGuth@aquaamerica.com; BURGESS.STEVE
Subject: Reconsideration on discovery

Electronic Filing

a. Person responsible for this electronic filing:

Steve Burgess, Associate Public Counsel
 Office of Public Counsel
 c/o The Florida Legislature
 111 West Madison Street, Room 812
 Tallahassee, FL 32399-1400
 (850) 488-9330

Burgess.steve@leg.state.fl.us

RECEIVED-FPSC
 07 AUG -6 PM 4:47
 COMMISSION
 CLERK

b. Docket No. 060368-WS

In re: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties by Aqua Utility Florida, Inc.

c. There are a total of 5 pages.

d. The documents attached for electronic filing are Citizens' Motion for Reconsideration of Order No. PSC-07-0598-PCO-WS.

8/6/2007

Kimberly D. Kirby
Assistant to Steve Burgess, Associate Public Counsel.
Office of Public Counsel
Telephone: (850) 488-9330
Fax: (850) 488-4491

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

ORIGINAL

August 6, 2007

Mr. and Ms. Henry J. Hughes
132 Palm Trail
East Palatka, FL 32131

Re: Docket No. 060368-WS - Aqua Utilities Florida, Inc.

Dear Mr. & Ms. Hughes:

RECEIVED-FPSC
07 AUG -6 AM 10:33
COMMISSION
CLERK

I have received your letter dated July 16, 2007 concerning the above referenced docket. Aqua Utilities Florida (Aqua) did receive a 2005 index increase in February, 2006, as well as a 2004 index in August, 2004. These increases resulted from application for index increases for 2005 and 2006.

While we understand your frustration with rate increases, we must point out that an index rate increase is allowed as a matter of right by law and cannot be denied by the Commission. The Florida Statutes, which govern the regulation of privately-owned water and wastewater utilities, contain a provision that permits utilities to recognize inflationary increases in major categories of operating expenses, such as chemicals, fuel, materials and supplies, rent and insurance without the necessity of a public hearing. Specifically, this can be found in Section 367.081(4)(a), Florida Statutes. However, not all costs are allowed to be indexed. For instance, the index does not allow for an increase in the utility's return on investment, taxes or depreciation. A utility must file for a full rate proceeding in order to increase those costs.

Since indexing allows the utility to keep up with inflation with regard to major categories of operating costs, the need for frequent, costly rate cases is normally reduced. Further, because reasonably incurred rate case expense (a major cost associated with rate cases) is included in the utility's rates, indexing lessens the impact of the rate increase because the expense associated with a rate case is avoided. The amount of the percentage by which utilities are allowed to index expenses is set by the Commission each year by reviewing comparisons of price indices for the most recent twelve month period. The 2007 index applied to the utility's operating costs was 3.09%. Over the past five years, the annual index has averaged 2.18%.

Since both a index increase takes place by operation of law, the increase requires no action by the Commission. However, the utility is required to file a notice of intent with the Commission along with an application at least 60 days prior to the effective date of the increase. Please be assured that staff conducted a thorough review of the application to make sure it met all requirements of the statute.

The Statute also provides that if within 15 months after filing of a utility's annual report, the Commission finds that the utility exceeded the range of its last authorized rate of return after implementing a price index rate increase, the Commission may order the utility to refund the difference to the ratepayers and adjust rates accordingly.

Aqua filed its application for an increase in water and wastewater rates on December 1, 2006 pursuant to Section 367.081, Florida Statutes. As part of its request, Aqua also requested an interim rate increase. Interim rate increases are allowed under Section 367.082, Florida Statutes. Pursuant to this statute, the Commission is required to act upon a utility's request within 60 days of the filing of the application. The interim rate increase is calculated by formula based on a prima facie case, pursuant to this statute. The interim increase in rates is calculated to allow the utility sufficient rates to earn the minimum of the range of rate of return during the pendency of its rate case.

To determine a prima facie entitlement for interim rate relief, the utility must demonstrate it is earning below its authorized range of reasonableness of its rate of return. This demonstration is based upon the filing submitted by the utility and due to the statutory time, there is not sufficient time to conduct an audit on the financial information. The statute contemplates this limitation and that is why the interim is subject to refund. However, the formula for interim is established by statute and staff ensures the increase is based on this calculation.

On March 27, 2007, the Commission approved the utility's interim rate increase request. These interim rates will remain in effect through the resolution of the utility's rate case. Therefore, there is no method for the customers to receive relief from the approved interim rates. However, these interim rates are held subject to refund pending the completion of the utility's rate case.

Aqua's rate case hearing before the Commission will be October 24-26 and October 29-30, in Tallahassee. At this hearing, the Commissioners will be presented with evidence on issues such as the utility's need for a rate increase, determination of the rate structure, and the utility's ability to provide safe and reliable service to its customers. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel may present testimony and be cross-examined before the Commissioners. The testimony and exhibits presented at the hearing will become part of the official record of the case and will be used by the Commission staff to develop a final recommendation for the Commissioners' consideration.

Due to the large number of utility systems and complexity of the issues involved, the Commission has scheduled two separate Agenda Conferences to address the utility's petition. The Commissioners are expected to vote on the revenue requirement at the January 10, 2008, Special Agenda Conference, and vote on the appropriate rates at the January 24, 2008, Special Agenda Conference in Tallahassee.

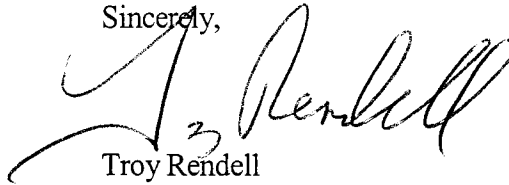
Mr. and Ms. Henry J. Hughes

Page 3

August 6, 2007

If the Commission determines the utility is not entitled to the full interim rate increase, it may order a refund of interim rates, with interest. If you have any further questions concerning this increase, do not hesitate to contact me at (850) 413-6934.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell", with a stylized flourish extending from the end of the name.

Troy Rendell
Public Utilities Supervisor

cc: Division of Economic Regulation (Bulecza-Banks, Willis)
Kenneth Hoffman, Law Office of Rutledge, Ecenia, Purnell & Hoffman
Office of Public Counsel
Office of General Counsel (Gervasi, Fleming, Jaeger)
Office of Commission Clerk

Marguerite Lockard

PSC-07-0631-PCO-WS

From: Mary Diskerud
Sent: Wednesday, August 01, 2007 1:11 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 8/1/2007 1:10:00 PM
Docket Number: 060368-WS
Filename / Path: 060368 Intervention.rg.doc

2pgs

3/1 + 17 clerk

Copied to gcorders

Mary

Marguerite Lockard

From: Patti Zellner
Sent: Wednesday, July 25, 2007 4:36 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 7/25/2007 4:35:00 PM
Docket Number: 060368-WS
Filename / Path: 060368-or.compel.part.discovery.rrj.doc
Order Type: Signed / Hand Deliver

3/1+

ORDER DENYING REMAINING PORTION OF OPC'S MOTION TO COMPEL DISCOVERY AND
REQUIRING AQUA UTILITIES FLORIDA, INC. TO PROVIDE CERTAIN DISCOVERY RESPONSES BY
AUGUST 6, 2007

Matilda Sanders

PSC-07-0592-PCO-WS

From: Patti Zellner
Sent: Thursday, July 19, 2007 3:06 PM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Importance: High

Date and Time: 7/19/2007 3:03:00 PM
Docket Number: 060368-WS 368 ✓p2
Filename / Path: 060368-or.compel.part.discovery.rg.doc
Order Type: Signed / Hand Deliver

ORDER GRANTING IN PART AND DENYING IN PART
A PORTION OF OPC'S MOTION TO COMPEL DISCOVERY

COMMISSIONER CARTER WOULD LIKE FOR THIS ORDER TO BE ISSUED TODAY, PLEASE.

3/1

RECEIVED-PPSC
07 JUL 19 PM 3:21
COMMISSION
CLERK

Matilda Sanders

PSC-07-0579-CFO-WS

From: Patti Zellner
Sent: Friday, July 13, 2007 10:23 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 7/13/2007 10:22:00 AM
Docket Number: 060368-ws
Filename / Path: 060368or.rrj.doc
Order Type: Signed / Hand Deliver

2/1

4

ORDER DENYING CONFIDENTIAL CLASSIFICATION FOR DOCUMENT NO. 01785-07 (X-REF. DN
01146-07)

(Original will be sent to you soon)

RECEIVED-PPSC
07 JUL 13 AM 10:56
COMMISSION
CLERK

ORIGINAL *July*

STATE OF FLORIDA

COMMISSIONERS:

LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



EXECUTIVE DIRECTOR
MARY ANDREWS BANE
(850) 413-6068

Public Service Commission

July 3, 2007

RECEIVED

JUL - 3 2007

DEPUTY EXECUTIVE DIRECTOR

Honorable Denise Grimsley
State Representative, District 77
205 South Commerce Ave, Suite B
Sebring, Florida 33870-3604

Re: Docket No. 060368-WS - Request for a Rate Increase for Water and Wastewater by Aqua Utilities Florida, Inc.

Dear Representative Grimsley:

This is in response to your letter dated June 25, 2007, concerning Aqua Utilities Florida, Inc.'s (Aqua's) request for an interim rate increase. In short, no, there is no way to be relieved of interim rates given a prima facie showing was made by Aqua that an increase is needed. However, customers are protected and in the event the interim increase is determined to be too high or was not needed, a refund with interest will be made.

Florida Statutes provide that regulated utilities are entitled to recover prudent expenses and must be afforded an opportunity to earn a fair return on their investments. To achieve this, during a rate setting process the Commission determines prudent expenses and establishes a range of returns on investments within which the utility may earn. If the utility earns above this allowed return range they are considered to be "over-earning" and the Commission initiates steps to bring the utility's earnings back down within the allowed return range. If the utility earns below the allowed range they are considered to be "under-earning" and may file a request to increase rates with the Commission.

The process to adjust rates and the associated return takes many months to complete. This case, for example, was filed on December 1, 2006, and is scheduled for evidentiary hearings October 24-26 and October 29-30, 2007, followed by a final decision on revenues January 10, 2008 and rates January 24, 2008. During this time period when a case is pending either customers are paying more than they should (in the case of over-earnings or an unsupported request), or the utility is not being allowed an opportunity to earn a fair return (in the case of under-earnings). To protect against both situations and hold the customers and the utility harmless, the Commission places company revenue subject to refund to customers with interest and, if requested and a prima facie showing is made, grants interim rates allowing the utility to earn the very minimum of the range of its last authorized return while the case is being processed.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

RECEIVED-FPSC
07 JUL 26 PM 3:23
COMMISSION
CLERK

Representative Denise Grimsley

July 3, 2007

Page 2

Aqua made the requisite prima facie showing that without immediate interim rate relief it would be earning below its last authorized rate of return range, and on March 27, 2007, the Commission approved the utility's requested interim rate increase. These interim rates will be in effect through the end of the Aqua's case which is scheduled to be completed in January 2008. Since these are legally authorized rates there is no way to be relieved from paying the charges while the case is pending. Again, however, these interim rates are subject to refund with interest pending the completion of the case and any portion found unnecessary will be returned to the customers with interest.

I hope you find this information helpful. If you have any further questions, please do not hesitate to contact me at (850) 413-6068.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Andrews Bane".

Mary Andrews Bane
Executive Director

MAB/cha

cc: Mr. Charles H. Hill, Deputy Executive Director
Division of Economic Regulation (Devlin, Willis, Bulecza-Banks, Rendell)
Office of General Counsel (Gervasi, Fleming, Jaeger)
Office of Strategic Analysis and Governmental Affairs (Cooper)



JUN 28 2007

EXECUTIVE DIRECTOR

Denise Grimsley
Florida House of Representatives
District 77

District Office:

205 South Commerce Avenue, Suite B
Sebring, Florida 33870-3604
(863) 385-5251
(863) 386-6002 (Fax)

Toll Free Number: 866-888-6516
Email: denise.grimsley@myfloridahouse.gov

Tallahassee Office:

223 The Capitol
402 South Monroe Street
Tallahassee, Florida 32399-1300
(850) 488-3457

June 25, 2007

Mary Andrews Bane, Executive Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850

Ms. Bane,

Enclosed, please find a letter I recently received from my constituent, Elaine Panozzo, concerning Aqua Utilities request for a rate increase. Ms. Panozzo would like to know if there is any way to get relief from the interim rate before January 2008.

Thank you for your assistance. I look forward to your earliest possible response so this question can be addressed in a timely fashion.

Sincerely,

Denise Grimsley
Representative, District 77

DG/mm

Cc: Elaine Panozzo

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
07 JUN 28 PM 12:55
DIVISION OF
ECONOMIC REGULATION

Dear Rep. Grimsley,

Is there any way
to get relief for this
interim rate before
Jan. 24, 2008.

Elaine Panizzo
13305 Byrd St
Sebring, FL 33875

655-9110

ECK

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

ORIGINAL

Name

CHARLES & SHEILA HARRIS

Address

421 WINDERMERE DR.

LAKELAND FL 33809

COMMISSION
CLERK

07 JUL -5 AM 9:29

RECEIVED-FPSC

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I THINK THAT TO DOUBLE OR TRIPLE THE
PRESENT RATES IS VERY UNFAIR. IF NEW
PROJECTS FOR NEW EDITIONS COME ALONG
THEY SHOULD PAY THE INCREASED RATE NOT
THE ESTABLISHED AREA'S. ALSO TO HAVE THE
SURGE TIED TO WATER USAGE IS WRONG
BECAUSE 1/2 OF WATER USAGE IS FOR
LAWN IRRIGATION AND POOL FILLAGE

Charles Harris

CMP

COM

CTR

ECR

GCL

OPC

RCA

SCR

SGA

SEC

OTH

07 JUL -5 AM 9:40
REGISTRATION

ECR

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

COMMISSION
CLERK

07 JUL -3 AM 7:44

RECEIVED-FPSC

Name ERNEST WIGGLESWORTH

Address 1429 NEW ABBEY AVE.

LEEBOURG FL 34788

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I attended the Customer hearing Wednesday, June 27, 2007 at the Mt. Dora Community center auditorium. my reason for sending in remarks to you is to substantiate the remarks already stated at this hearing to wit:

1. The need to recoup monies to upgrade systems is understandable but for how long? 1 yr? 10 yrs? from now on?
2. The interim rate over a short period of time should do this, even though I feel it is exorbitant. and for how long?
3. once money is recouped the rate should be re-adjusted lower.
4. The requested fine rate is pure price gouging, outrageous and unacceptable. Most of us who live here are on fixed income and to be able to pay such an exorbitant rate would be to much of a hardship and would require cutting back on food, clothing, medicine etc. (Look where gas prices alone is going.) Many would be forced to leave Florida if utilities and taxes went up at such a ridiculous rate.
5. Please do not approve this application for the requested rate increase.

Fold and tape -- see back for address

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

July 5, 2007

Mr. William Blevins
5202 Fairway One Dr.
Valrico, FL 33594

RECEIVED-FPSC
07 JUL -5 PM 4:33
COMMISSION
CLERK

Re: Docket No. 060368-WS - Application for an increase in water and wastewater rates by Aqua Utilities Florida, Inc.

Dear Mr. Blevins:

I have received your letter dated July 2, 2007 concerning Docket No. 060368-WS - Application for an increase in water and wastewater rates by Aqua Utilities Florida, Inc. (Aqua). With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

You indicated that you believe the words "going-forward basis" to generate a "fair" rate of return on the utility's investment is ambiguous. You ask what "going-forward basis" means. When set by the Commission, rates are designed to recover a utility's prospective operating expenses. First, a historical "test year" is chosen. For Aqua, the historical test year is the twelve months ending December 31, 2005. The investment, capital structure, and operating expenses for the utility are based on actual costs booked by the utility in its general ledger. These costs are then audited by the Commission to determine a reasonable level. Aqua used these historical costs to project expected plant investment, capital structure, and operating expenses through the twelve month period ending December 31, 2007. Aqua proposed this twelve month period as representing costs on a "going-forward" basis, since rates are designed to recover costs prospectively. Pursuant to Section 367.081(2), F.S., the Commission shall consider the cost of providing water and wastewater service, including debt interest, working capital, maintenance, depreciation, tax and operating expenses incurred in the operation of all property used and useful in public service. The utility's rates are designed to recover, not only the utility's operating expenses, but also allow the utility an opportunity to recover a fair rate of return on its investment used to provide water and wastewater service to its customers. The statute further allows an allowance for growth for customers to be served five years after the end of the test

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Internet E-mail: contact@psc.state.fl.us

Mr. William Blevins

Page 2

July 5, 2007

year, when determining property constructed or to be constructed. The fair rate of return is established by the Commission when making the final decision on the utility's request.

In your letter, you also expressed concern with paying for the expansion of Aqua's system that is being undertaken for the benefit of future customers. When evaluating a utility's petition for rate relief, the Commission staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. You indicated that costs should be supported by real data and details. Presently, the Commission's accountants, engineers and economists are examining the financial and engineering information filed by Aqua. The PSC's auditors have also examined the utility's records and have published the results of their findings in an audit report. Ultimately, all costs found to be imprudent or unreasonable will be disallowed for recovery in the rates paid by customers.

Aqua's full rate case hearing before the PSC will be October 24-26 and October 29-30, in Tallahassee. At this hearing, the Commissioners will be presented with evidence on issues such as the utility's need for a rate increase, determination of the rate structure, and the utility's ability to provide safe and reliable service to its customers. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel may present testimony and be cross-examined before the Commissioners. The testimony and exhibits presented at the hearing will become part of the official record of the case, and will be used by the PSC staff to develop a final recommendation for the Commissioners. Letters such as yours that have been placed in the correspondence side of the docket file will also be considered in development of the final recommendation. The PSC staff will present its recommendation on Aqua's final proposed rates to the Commissioners in January 2008.

The Commission has scheduled two separate Agenda Conferences for final review of this case due to the large number of utility systems and complexity of the issues involved. The Commissioners are expected to vote on the revenue requirement at the January 10, 2008, Special Agenda Conference, and vote on the appropriate rates at the January 24, 2008 Special Agenda Conference in Tallahassee.

Mr. William Blevins

Page 3

July 5, 2007

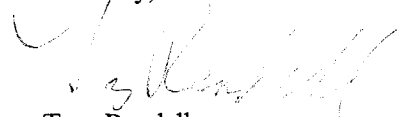
In your letter, you indicated that you utilize your mobile home approximately 20% of the year. I would like to take this opportunity to explain why you are assessed charges even when you are away. The water lines that bring water to your home must be continually maintained to ensure they function properly everyday. The utility faces costs to maintain the system and to ensure service is available whenever you turn on a faucet. While you may not require service every day of the year, service must be available at your demand. Most utilities, whether water, electric, or natural gas, operate the same way. A bill will be issued to the customer for a base charge that represents the costs necessary to maintain the system and meet its obligation to provide service whenever the customer requires it. Concerning your inquiry as to the utility's interest in developing a large development nearby, the Commission has no specific knowledge related to this. Aqua owns over 80 water and wastewater systems in 15 counties throughout the state of Florida.

The Office of Public Counsel has intervened in this rate proceeding on behalf of the ratepayers throughout the state of Florida. According to the OPC's website, <http://www.floridaopc.gov>, "The Office of Public Counsel is established by the Florida Legislature as a service to the people of the state of Florida. The Public Counsel advocates on behalf of Florida's utility consumers before both state and federal regulatory authorities and before the Florida and federal courts. The Public Counsel is independent from any regulatory authority and accounts only to the people of the state of Florida through the Florida Legislature." The OPC will actively participate in the hearing process scheduled in October.

Again, thank you for taking the time to share your concerns with us. The PSC is committed to making sure that Florida's consumers receive their electric, natural gas, telephone, water, and wastewater services in a safe, affordable, and reliable manner. Information provided by customers such as yourself is an important part of the Commission's review of this case.

I hope the information I provided has been responsive to your concerns. If you have additional questions, or need further assistance, please call me at (850) 413-6934 or Cheryl Bulecza-Banks (850) 413-6642.

Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: Kenneth Hoffman, Law Office of Rutledge, Ecenia, Purnell & Hoffman
Office of Public Counsel (Reilly)
Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Economic Regulation (Bulecza-Banks)
Commission Clerk



ORIGINAL

FLORIDA DEPARTMENT of STATE

CHARLIE CRIST
Governor

KURT S. BROWNING
Secretary of State

RECEIVED-PROC
07 JUN -1 PM 3:29
COMMISSION
CLERK

May 22, 2007

060368-WS

Ketema and Angelica Harris
507 Granite Circle
Chuluota, Florida 32766

Dear Mr. & Mrs. Harris:

We received your faxed letter dated May 19, 2007, unfortunately, the Florida Department of State does not have jurisdiction in matters of this nature. Therefore, we are forwarding your letter to the Public Service Commission for a response. You may contact this agency at 800-342-3552 or online at contact@pcs.state.fl.us. The address is:

Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

I hope this information proves helpful.

Sincerely,
Department of State
Office of the Secretary

/dmc

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

RECEIVED

MAY 24 2007

Florida Public Service Commission
Division of RCA

May 19, 2007

Dear Commissioner:

This letter is in regards to Aqua Utilities. We live in Chuluota, Florida, in the subdivision the Reserve at the Trails. We have numerous complaints regarding our water company, Aqua Utilities. I realize you may already be aware, but something seriously must be done about this company. It is affecting everyone in our community, and our families, in more ways than one.

First and foremost the contaminants in the water. We have been receiving notification from Aqua that the water MAY be contaminated, but that it is still okay to drink. We have found out later that this is not true, and that the water IS in fact, contaminated with cancer-causing chemicals. We are bathing in this water, drinking it, our children are doing the same, and this has not been properly taken care of by them. Even if they simply think that it is contaminated, they have done nothing to improve the situation. In the meantime, our family's health is at stake!

Secondly, the rates we are being charged, and our overall bills are astronomical, and now the company is proposing yet another rate increase. This is absurd, considering there are other homes in our area that also have Aqua Utilities and are not paying as much in water as we are. It seems to be only the new construction (the Trails and Osprey Lakes), as far as we are aware, that are paying these outrageous water bills. Others that have Aqua Utilities do not seem to be paying as much as we are in water. We also do not think the company is even reading the meters monthly, for the most part at least. There is no way my family of 5 consumes 42,000 gallons of water in 28 days. Yet, that is how much we have been billed in the past for water. Our bills do not fluctuate based on our consumption; there are months when we turn off our irrigation systems to hope to feel a relief in the water bill, yet our consumption remains almost the same. There are months when we have been on vacation for part of it, and yet our water consumption remains almost the same. It does not make any sense, and unfortunately, we are at the mercy of this company that is in control of our water supply. We have no place else to turn, and we are forced to pay their astronomical rates or have no water; water is a necessity for our families to bathe, eat, drink, etc., and so we have to pay what we are charged. It is unfair, unjust, and I would even venture to say some of their practices have got to be illegal.

Aqua Utilities also, in the month of April, changed their billing address and OUR account number with them without any notice to us at all. We have them in our web bill payer and pay our bills via that through our bank every month. The bill arrived in the mail, and we went to our bank online and paid the bill. It was returned to us because they changed this information without notifying anyone. Luckily, we noticed it and were able to call and process a payment over the phone which cost us an additional \$4.95, but we did not have our water.

RECEIVED

07 MAY 22 PM 12:48

SECRETARY OF STATE
TALLAHASSEE, FLORIDA

RECEIVED

MAY 24 2007

Florida Public Service Commission
Division of RCA

disconnected for non-payment. However, we have MANY neighbors who were not so fortunate and their water was turned off for non-payment, although they paid their bill but did not change their account numbers or billing address, which the company changed without telling us. What kind of utility company does that? That is unprofessional and again, unfair to the consumer!

One more minor issue, at this point, is our water pressure. We are paying all this money for contaminated water that at times practically drips out of the faucet! That is completely unacceptable, especially after all that we are being forced to pay.

These are just some of the concerns that we have, we can barely afford to pay our water bill anymore and this rate increase they are proposing would leave many of us unable to pay them in the future and leaving our families without water. This is a serious, critical issue to our community and our families and we really need someone to listen and help us change what is becoming a very drastic situation. Thank you in advance for your consideration.

Sincerely,

Ketema and Angelica Harris
507 Granite Circle
Chuluota, FL. 32766
407-574-7289

RECEIVED

MAY 24 2007

Florida Public Service Commission
Division of RCA

Matilda Sanders

PSC-07-0540-PCA-WS

From: Patti Zellner
Sent: Thursday, June 28, 2007 9:25 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 6/28/2007 9:24:00 AM
Docket Number: 060368-WS
Filename / Path: 060368.revised.oep.rg.doc
Order Type: Signed / Hand Deliver

FIRST ORDER REVISING ORDER ESTABLISHING PROCEDURE

(Original will be sent to you this morning)

HAVE A GREAT DAY!

2/1

RECEIVED-FPSC
07 JUN 28 AM 10:41
COMMISSION
CLERK

ORIGINAL

07 JUN 15 AM 10:11
REGULATION

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285-SU

RECEIVED-FPSC

07 JUN 14 AM 9:59

COMMISSION
CLERK

Name Billy & Nancy Stovall

Address 6800 Placida Rd #248

Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We ARE totally opposed to Utilities, Inc of Sandalhaven
PERMANENT REVENUE INCREASE of 304.30% for its
WASTEWATER system.

It is NOT the responsibility of the current customers to
RECOVER the cost of interconnecting with the
Englewood Water District because of approximately 2000
New Condominiums being constructed on Placida Road.
The Developers of the new Condominiums should
be responsible for this cost.

We Request that you deny this RATE INCREASE.

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____

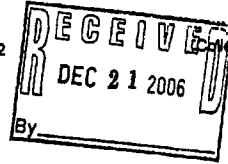
Attachment



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3787



Chen M. Castille
Secretary

Jack Lihvarcik, President
Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34738

OCD-PW-CE-06-1248

Seminole County - PW
Chuluota Water System
Consent Order - OGC File No. 06-2432

Dear Mr. Lihvarcik

Enclosed is a Consent Order prepared by this Department for resolution of the referenced enforcement case. The letter requesting a reduction in penalties dated November 12, 2006, was received, and the Department has determined that a penalty reduction is not justifiable. Please review this document, and if satisfactory, sign and date the appropriate spaces and return it to this office within 20 days of receipt. A copy of the completed document will be sent to you upon entry by the Department's Director.

Should the Consent Order be unacceptable, provide this office with written notification along with any specific comments that you may have within 20 days of receipt of this document.

If you have any questions, you may contact Mrs. Kim Dodson at (407) 893-3990 or by e-mail at Kim.Dodson@dep.state.fl.us.

Sincerely,

Christanne C. Ferrell
Vivian F. Garfein
Director, Central District
Date 12/18/06

VFG/kmd
Enclosure *[Signature]*

cc: Seminole County Health Department
Lea Crandall, Agency Clerk, OGC
Debby Valin, FDEP Pollution Prevention Program
Jeff Prather, FDEP
Kim M. Dodson, FDEP Drinking Water Compliance/Enforcement

RECEIVED
JAN 05 2007
Central Dist. - DEP

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL PROTECTION

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION,

IN THE OFFICE OF THE
CENTRAL DISTRICT

Complainant,

OGC FILE NO. 06-2432

vs.

AQUA UTILITIES FLORIDA, INC.,

Respondent.

CONSENT ORDER

This Consent Order is entered into between the State of Florida Department of Environmental Protection ("Department") and Aqua Utilities Florida, Inc. ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and the Respondent admits the following:

1. The Department is the administrative agency of the State of Florida having the power and duty to administer and enforce the provisions of the Florida Safe Drinking Water Act, Sections 403.850 *et seq.*, *Florida Statutes*, and the rules promulgated thereunder, Title 62, *Florida Administrative Code*. The Department has jurisdiction over the matters addressed in this Consent Order.
2. Respondent is a person within the meaning of Section 403.852(5), *Florida Statutes*.
3. Respondent is the owner and operator of a community public water system, PWS# 3590186, located at 118 East 7th Street ("Water Treatment Plant #1") and the intersection of Brumley Road and Avenue H ("Water Treatment Plant #2"), Chuluota, Seminole County, Florida, which serves the Chuluota water system.

4. The Department finds that Respondent is in violation of Rule 62-550.310(3), ("Florida Administrative Code"), which establishes the maximum contaminant level ("MCL") for total trihalomethanes ("TTHMs") as 0.080 milligrams per liter ("mg/L"). The running annual average results for samples collected from the system on 12/30/05, 3/09/06, 5/18/06, 8/04/06 and analyzed for TTHMs is 0.135 mg/L.

Having reached a resolution of the matter the Department and the Respondent mutually agree and it is

ORDERED:

5. Respondent shall comply with the following corrective actions within the stated time periods:

a. Within 30 days of the effective date of this Consent Order, Respondent shall retain the services of a Florida-registered professional engineer to evaluate the system and submit an application, along with any required application fees, to the Department for a permit to construct any modifications needed to address the MCL violation(s).

b. The Department shall review the application submitted pursuant to paragraph 5a. above. In the event additional information, modifications or specifications are necessary to process the application, the Department shall issue a written request for information ("RFI") to Respondent for such information. Respondent shall accordingly submit the requested information in writing to the Department within 15 days of receipt of the request. Respondent shall provide all information requested in any additional RFIs issued by the Department within 15 days of receipt of each request. Within 45 days of the date the Department receives the application pursuant to paragraph 5a. above, Respondent shall provide all information necessary to complete the application.

c. Within 60 days of issuance of any required permit(s), Respondent shall complete the modifications approved pursuant to the permit(s) issued in accordance with paragraphs 5a. and 5b. above, and submit to the Department the engineer's certification of completion of construction, along with all required supporting documentation. Respondent shall receive written Department clearance prior to placing the system modifications into service.

d. Respondent shall continue to sample quarterly for TTHMs and HAA5s in accordance with Rule 62-550.514(2), *Florida Administrative Code*. Results shall be submitted to the Department within ten (10) days following the month in which the samples were taken or within 10 days following Respondent's receipt of the results, whichever is sooner.

e. In the event that the modifications approved by the Department pursuant to paragraphs 5a. and 5b. are determined to be inadequate to resolve the MCL violation(s), the Department will notify the Respondent in writing. Within 30 days of receipt of written notification from the Department that the results of the quarterly sampling indicate that the system modifications have not resolved the violation(s), Respondent shall submit another proposal to address the MCL violation(s). Respondent shall provide all information requested in any RFIs issued by the Department within 15 days of receipt of each request. Within 60 days of the date the Department receives the application pursuant to this paragraph, Respondent shall provide all information necessary to complete the application.

f. Within five months of the effective date of this Consent Order, Respondent shall complete all corrective actions needed to resolve the MCL exceedances and submit written certification of completion to the Department for all modifications.

g. Respondent shall continue to issue public notice regarding the MCL violation(s) every 90 days in accordance with Rule 62-560.410(1), until the Department determines that the system is in compliance with all MCLs. Respondent shall submit certification of delivery of public notice, using DEP Form 62-555.900(22), to the Department within ten days of issuing each public notice.

6. Within 30 days of the effective date of this Consent Order, Respondent shall pay the Department \$9,500 in settlement of the matters addressed in this Consent Order. This amount includes \$500 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. (A) The civil penalties are apportioned as follows: *\$1,000 for violation of Rule 62-555.520(1)(b), pursuant to Section 403.121(4)(e), Florida Statutes; \$4,000 for violation of Rule 62-550.310(3), pursuant to Section 403.121(3)(a), Florida Statutes; and \$4,000 for violation of Rule 62-550.300, pursuant to Section 403.121(3)(a), Florida Statutes.* Payment shall be made by cashier's check or money order. The instrument shall be made payable to the "Department of Environmental Protection" and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund." Payment shall be sent to the Department of Environmental Protection, 3319 Maguire Boulevard, Suite 232, Orlando, FL 32803.

7. In lieu of making cash payment of \$9,000.00 in civil penalties as set forth in paragraph 6, above, Respondent may elect to offset this amount by implementing a pollution prevention project, which is subject to approval by the Department. A pollution prevention project must be a source reduction, waste minimization, or on-site recycling project.

If Respondent chooses to implement a pollution prevention project, Respondent shall notify the Department of its election by certified mail within 15 days of the effective date of this Consent Order. Notwithstanding the election to implement a pollution prevention project, Respondent must pay the remaining \$500.00 in costs within 30 days of the effective date of the Consent Order. If Respondent elects to implement a pollution prevention project, then Respondent shall comply with all of the requirements and time frames in Exhibit I.

8. Respondent agrees to pay the Department stipulated penalties in the amount of \$100.00 per day for each and every day Respondent fails to timely comply with any of the requirements of paragraph 5 of this Consent Order. A separate stipulated penalty shall be assessed for each violation of this Consent Order. Within 30 days of written demand from the Department, Respondent shall make payment of the appropriate stipulated penalties to "The Department of Environmental Protection" by cashier's check or money order and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund." Payment shall be sent to the Department of Environmental Protection, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any of the terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in paragraph 6 of this Consent Order. If the Department is required to file a lawsuit to recover stipulated penalties under this paragraph, the Department will not be foreclosed from seeking civil penalties for violations of this Consent Order in an amount greater than the stipulated penalties due under this paragraph.

9. If any event, including administrative or judicial challenges by third parties unrelated to the Respondent, occurs which causes delay or the reasonable likelihood of delay, in complying with the requirements of this Consent Order, Respondent shall have the burden of proving the delay was or will be caused by circumstances beyond the reasonable control of the Respondent

and could not have been or cannot be overcome by Respondent's due diligence. Economic circumstances shall not be considered circumstances beyond the control of Respondent, nor shall the failure of a contractor, subcontractor, material man or other agent (collectively referred to as "contractor") to whom responsibility for performance is delegated to meet contractually imposed deadlines be a cause beyond the control of Respondent, unless the cause of the contractor's late performance was also beyond the contractor's control. Upon occurrence of an event causing delay, or upon becoming aware of a potential for delay, Respondent shall notify the Department orally within 24 hours or by the next working day and shall, within seven calendar days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of the delay, the measures taken or to be taken to prevent or minimize the delay and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance hereunder shall be extended for a period equal to the agreed delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to comply with the notice requirements of this Paragraph in a timely manner shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements of this Consent Order.

10. Persons who are not parties to this Consent Order, but whose substantial interests are affected by this Consent Order, have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS #35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, *Florida Statutes*.

11. The petition shall contain the following information:

- a. The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located;
- b. A statement of how and when each petitioner received notice of the Consent Order;
- c. A statement of how each petitioner's substantial interests are affected by the Consent Order;
- d. A statement of the material facts disputed by petitioner, if any;
- e. A statement of facts which petitioner contends warrant reversal or modification of the Consent Order;
- f. A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order;

g. A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

12. If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, *Florida Statutes*, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205.

13. A person whose substantial interests are affected by the Consent Order may file a timely petition for an administrative hearing under Sections 120.569 and 120.57, *Florida Statutes*, or may choose to pursue mediation as an alternative remedy under Section 120.573, *Florida Statutes*, before the deadline for filing a petition. Choosing mediation will not adversely affect the right to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth below.

14. Mediation may only take place if the Department and all the parties to the proceeding agree that mediation is appropriate. A person may pursue mediation by reaching a mediation agreement with all parties to the proceeding (which include the Respondent, the Department, and any person who has filed a timely and sufficient petition for a hearing) and by

showing how the substantial interests of each mediating party are affected by the Consent Order. The agreement must be filed in (received by) the Office of General Counsel of the Department at 3900 Commonwealth Boulevard, MS #35, Tallahassee, Florida 32399-3000, within 10 days after the deadline as set forth above for the filing of a petition.

15. The agreement to mediate must include the following:

- a. The names, addresses, and telephone numbers of any persons who may attend the mediation;
- b. The name, address, and telephone number of the mediator selected by the parties, or a provision for selecting a mediator within a specified time;
- c. The agreed allocation of the costs and fees associated with the mediation;
- d. The agreement of the parties on the confidentiality of discussions and documents introduced during mediation;
- e. The date, time, and place of the first mediation session, or a deadline for holding the first session, if no mediator has yet been chosen;
- f. The name of each party's representative who shall have authority to settle or recommend settlement;
- g. Either an explanation of how the substantial interests of each mediating party will be affected by the action or proposed action addressed in this notice of intent or a statement clearly identifying the petition for hearing that each party has already filed, and incorporating it by reference; and
- h. The signatures of all parties or their authorized representatives. As provided in Section 120.573, *Florida Statutes*, the timely agreement of all parties to mediate will toll the time limitations imposed by Sections 120.569 and 120.57, *Florida Statutes*, for

requesting and holding an administrative hearing. Unless otherwise agreed by the parties, the mediation must be concluded within sixty days of the execution of the agreement. If mediation results in settlement of the administrative dispute, the Department must enter a final order incorporating the agreement of the parties. Persons whose substantial interests will be affected by such a modified final decision of the Department have a right to petition for a hearing only in accordance with the requirements for such petitions set forth above, and must therefore file their petitions within 21 days of receipt of this notice. If mediation terminates without settlement of the dispute, the Department shall notify all parties in writing that the administrative hearing processes under Sections 120.569 and 120.57, *Florida Statutes*, remain available for disposition of the dispute, and the notice will specify the deadlines that then will apply for challenging the agency action and electing remedies under those two statutes.

16. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances.

17. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, *Florida Statutes*. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.859, *Florida Statutes*.

18. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties up to \$5,000.00 per day per violation, and criminal penalties, except as limited by the provisions of this Consent Order.

19. Respondent shall allow all authorized representatives of the Department access to the facility at reasonable times for the purpose of determining compliance with the terms of this Consent Order and the rules and statutes of the Department.

20. All submittals and payments required by this Consent Order to be submitted to the Department shall be sent to the Florida Department of Environmental Protection, 3319 Maguire Boulevard, Suite 232, Orlando, FL 32803.

21. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of damages or civil penalties for alleged violations addressed in this Consent Order.

22. Respondent acknowledges and waives its right to an administrative hearing pursuant to Sections 120.569 and 120.57, *Florida Statutes*, on the terms of this Consent Order. Respondent acknowledges its right to appeal the terms of this Consent Order pursuant to Section 120.68, *Florida Statutes*, and waives that right upon signing this Consent Order.

23. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both Respondent and the Department.

24. In the event of a sale or conveyance of the facility or of the property upon which the facility is located, if all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 30 days prior to the sale or conveyance of the property or facility, (1) notify the Department of such sale or conveyance, (2) provide the name and address of the purchaser, or operator, or person(s) in control of the facility, and (3) provide a copy of this Consent Order with all attachments to the new owner. The sale or conveyance of the facility, or the property upon which the facility is located shall not relieve the Respondent of the obligations imposed in this Consent Order.

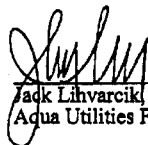
25. This Consent Order is a settlement of the Department's civil and administrative authority arising under Florida law to resolve the matters addressed herein. This Consent Order

is not a settlement of any criminal liabilities, which may arise under Florida law, nor is it a settlement of any violation, which may be prosecuted criminally or civilly under federal law.

26. This Consent Order is a final order of the Department pursuant to Section 120.52(7), Florida Statutes, and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, *Florida Statutes*. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

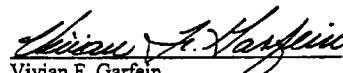
FOR THE RESPONDENT

JANUARY 4, 2007
Date


Jack Lihvarcik, President
Aqua Utilities Florida, Inc.

DONE AND ORDERED this 10th day of January, 2007,
in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION


Vivian F. Garfein
Director, Central District

FILED, on this date, pursuant to Section 120.52, F.S., with the designated Department Clerk, receipt of which is hereby acknowledged.


Clerk

1/10/2007
Date

cc: Lea Crandall, Agency Clerk

Matilda Sanders

060368-WS

From: MERCHANT.TRICIA [MERCHANT.TRICIA@leg.state.fl.us]
 Sent: Monday, June 04, 2007 2:28 PM
 To: Filings@psc.state.fl.us
 Cc: REILLY.STEVE; BURGESS.STEVE; NLGuth@aquaamerica.com; Ken Hoffman; Katherine Fleming; Denise Vandiver; Dan Hoppe
 Subject: E-filing (060368)
 Attachments: Request for Confidential Audit WPs AUI.doc

ORIGINAL

FPSC, CLK - CORRESPONDENCE
☒ Administrative ☐ Parties ☐ Consumer
 DOCUMENT NO. 05352-07
 DISTRIBUTION: -

Electronic Filing

a. Person responsible for this electronic filing:

Patricia W. Merchant, Office of Public Counsel
 c/o The Florida Legislature
 111 West Madison Street, Room 812
 Tallahassee, FL 32399-1400
 (850) 488-9330
 merchant.tricia@leg.state.fl.us

Cont. DN
 04508-07

b. Docket No. 060162-EI

In re: 060368 -WS, Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

c. Document being filed on behalf of Office of Public Counsel

d. There are a total of 2 pages.

e. The document attached for electronic filing is Citizens' Request for Confidential Staff Audit Workpapers Binder 25 of 25 for the Aqua Utilities Florida, Inc. Rate Case.

(See attached file: Request for Confidential Audit WPs AUI.doc)

Thank you for your attention and cooperation to this request.

Tricia Merchant
 Office of Public Counsel
 Telephone: (850) 487-8245
 Fax: (850) 488-4491

Tricia Merchant
 Office of Public Counsel
 111 West Madison Street
 Pepper Building, Room 812
 Tallahassee, Florida 32399-1400
 Phone: 850-487-8245
 Email: merchant.tricia@leg.state.fl.us

CMP _____
 COM _____
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 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH Marguerite

Done
 by Denise -
 See 6/4/07 memo

Rec'd

Patricia W. Merchant

DOCUMENT NUMBER-DATE

04509 JUN-4 5

6/4/2007

FPSC-COMMISSION CLERK

TOM LEE
President

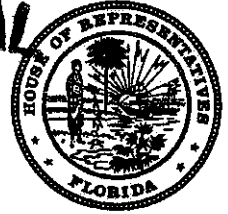


Charles J. Beck
Interim Public Counsel

STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL

c/o THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
PHONE: 850-488-9330
FAX: 850-488-4491

ALLAN G. BENSE
Speaker



Patricia W. Merchant, C.P.A.
Senior Legislative Analyst
merchant.tricia@leg.state.fl.us

ORIGINAL

June 4, 2007

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: 060368 –WS, Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Dear Ms. Cole:

By this letter, I am requesting copies of the following confidential document filed in the above-referenced docket. By this request, OPC agrees to treat this information as confidential, and thus exempt from Section 119.70(1), Florida Statutes. We will also comply with Rule 25-22.006, Florida Administrative Code, which addresses the treatment of confidential information.

The following document is requested:

Staff Audit Workpapers Confidential Binder 25 of 25 for Aqua Utilities Florida, Inc. I am describing this document based on my understanding of what the document contains according to Denise Vandiver.

Thank you in advance and please contact me by phone or e-mail when the copies are available for pick-up or if any further information is requested.

Respectfully submitted,

s/ Patricia W. Merchant
Patricia W. Merchant
Senior Legislative Analyst

DOCUMENT NUMBER-DATE

04509 JUN-4 5

FPSC-COMMISSION CLERK

Letter to Ann Cole
June 4, 2007
Page 2

Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, FL 32399-1400
(850) 487-8245
merchant.tricia@leg.state.fl.us

- c: Division of Regulatory Compliance & Consumer Assistance (Hoppe, Vandiver)
Office of the General Counsel (Fleming)
Office of Public Counsel (Reilly, Burgess)
Kenneth Hoffman, Rutledge Law Firm
Nance Guth, Aqua Utilities Florida, Inc.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

~~-M-E-M-O-R-A-N-D-U-M-~~ ☒ FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☐ Consumer

DOCUMENT NO. 05352-07

DISTRIBUTION: _____

DATE: June 4, 2007

TO: Dan Hoppe, Director, Division of Regulatory Compliance and Consumer Assistance *mt*

FROM: Denise N. Vandiver, Chief of Auditing, Division of Regulatory Compliance and Consumer Assistance *N*

RE: Docket No. 060368-WS, Copy of Confidential Information; Document No. 04508-07

Pursuant to APM 11.04(C)(6)(c) I request approval to make a copy of Confidential Document Number 04508-07. This document is Binder 25 of 25 of the staff audit of Aqua Utilities Florida, Inc. Tricia Merchant from the Office of Public Counsel has requested a copy of this document.

RECEIVED FPSC
07 JUN -5 AM 8:56
COMMISSION
CLERK

(See DN 04509-07)

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 30, 2007

TO: Chairman Lisa Polak Edgar
Commissioner Matthew M. Carter II
Commissioner Katrina J. McMurrian
Commissioner Nancy Argenziano
Commissioner Nathan A. Skop

REVISED TO REFLECT
CHANGE OF VENUE FOR
JUNE 26, 2007
SERVICE HEARING

FROM: Sandy Simmons, Scheduling Coordinator *SS*

RE: Docket No.060368-WS - Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

The location for the June 26, 2007 service hearing has been changed from Deltona to Oviedo.

Wednesday, June 13, 2007	
10:00 a.m. Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871 Contact: Gloria Rybinski 863-402-6838	6:00 p.m. Lakeland City Hall City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801 Contact: Chris Chadwell 863-834-6005
Wednesday, June 20, 2007, 10:00 a.m., 6:00 p.m. West Pasco Government Center County Commission Board Room, (Suite 160) 7530 Little Road New Port Richey, FL 34654 Contact: Freda Abrams 727-847-8109	
Tuesday, June 26, 2007 – 10:00 a.m. City Commission Chambers Oviedo City Hall 400 Alexandria Blvd., Oviedo FL 32765 Contact: Pam Vitale 407-971-5555	Wednesday, June 27, 2007 – 10:00 a.m., 6:00 p.m. Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756 Contact: Sarah Wright 352-735-7183

Please replace the maps and directions provided on May 8 for Deltona and Mount Dora with the attached. If you any questions please contact me at 413-6008.

Cc: Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Regulatory Compliance and Consumer Assistance (Brunson)
Office of Public Information (De Luise)
Office of Hearing Reporter Services (Faurot)
Commission Clerk (Thompson, Docket File)

Attachment

Matilda Sanders

From: Pauline Evans
Sent: Friday, May 25, 2007 11:15 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 5/25/2007 11:11:00 AM
Docket Number: 060368-WS
Filename / Path: 060368 com not2 rg.doc
Notice Type: Hearing

CCS✓
3

NOTICE OF COMMISSION SERVICE HEARINGS

Please note that this notice is scheduled to be filed on May 30, 2007. Thank you.

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

<mailto:a@psc.state.fl.us>

2217

167 pub. official

ORIGINAL

May 1, 2007

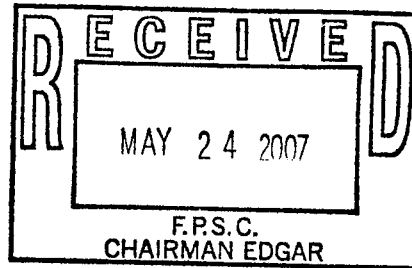
To Whom It Concerns;

This letter is being written in reference to Docket # 060368-WS. We are opposed to the hardship that this suggested increase in our base utilities will impose on retired and fixed income residents of Rosalie Oaks. It is an unjust and unfair amount to request. Please do not allow private enterprises to place these burdens on our community, we respect that you are there to protect us from this unreasonable increase. A OVER 200 % INCREASE WITHIN 1 YEAR
SIMPLY CANNOT BE ABSORBED ON A FIXED INCOME.

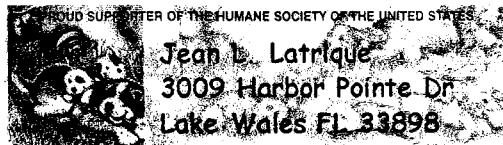
Sincerely,



MR. JEAN-LUC M. LATRIQUE,
RESIDENT AT: 7 ROSALIE OAKS BLVD.
LAKE WALES - FLORIDA - 33898



CMP _____
COM _____
CTR _____
ECR ☒ _____
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OPC _____
RCA _____
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SGA _____
SEC _____
OTH _____



ORIGINAL

RECEIVED-FPSC
07 MAY 25 AM 9:05
COMMISSION
CLERK

Attn: Kim
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0870
Re: Aqua Utilities Docket 060368-WS

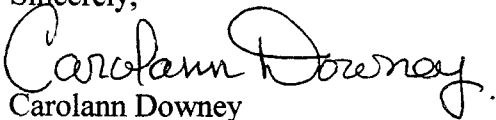
Dear Ms. Kim:

I am a resident of Unincorporated Lake County, Tavares, Florida and I am a concerned customer of Aqua Utilities Docket 060368-ws.

I am a retired senior citizen on a fixed income. I feel the proposed rate increase is both unfair and unjustified to the residents of Venetian Village.

Aqua Utilities rates seem to be much higher than neighboring rates.

Sincerely,



Carolann Downey
28017 Tammi Dr
Tavares, Florida 32778

CMP _____
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07 MAY 29 10:25:53
RECEIVED-FPSC
COMMISSION
CLERK

ORIGINAL

HARLAN A PAULSEN

20 ROSALIE OAKS BLVD
LAKE WALES, FL 33898

DISTRIBUTION CENTER
07 MAY 15 AM 7:29

May 11, 2007

TO WHOM IT MAY CONCERN.

WE ARE PROTESTING THE PROPOSED RATE INCREASE IN THE WATER AND SEWER
RATES THAT AQUA UTILITIES HAS APPLIED FOR WITH THE FLORIDA PUBLIC SERVICE
COMMISSION. 'DOCKET #060368-WS'

THIS IS A VERY UNREASONABLE RATE INCREASE FOR ANYONE TO ACCEPT.
IT WILL BE VERY DIFFICULT FOR MANY OF US TO REMAIN IN OUR HOMES WITH
THIS OUTRAGEOUS INCREASE IN OUR UTILITY BILL.

PLEASE DENY THIS PETITION

Sincerely,
HARLAN A PAULSEN

Harlan A. Paulsen

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

RECEIVED-FISC
07 MAY 15 AM 10:03
COMMISSION
CLERK

07 MAY 16 AM 10:12

Refers to Book #

To all you #060368 WS

5-11-07

ORIGINAL

DISTRIBUTION CENTER
07 MAY 15 AM 7:27

Vote is on your white photo
in case from \$30.00 a month
to 122.00 for water & sewer

~~Rate~~ Rate effective 4-12-07 \$58.03 which
is way to much.

My Grandmother always told
me if you can't be anything else

You can be clean, because soap
is cheap & water is Free!

Jim Mc Ginn
107 Rosalie Oaks Blvd
F.R. Wals FL 33898

RECEIVED PPS
07 MAY 15 AM 10:03
COMMISSION
CLERK

07 MAY 16 AM 10:12

OMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

ORIGINAL

May 11, 2007

DISTRIBUTION CENTER

07 MAY 15 AM 7:28

RECEIVED-FPSC
07 MAY 15 AM 10:03
COMMISSION
CLERK

Director
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

Reference: Docket No. 060368-WS

Gentlemen:

We totally disagree with the request by Aqua Utilities for a 200%+ monthly base facility charge increase. There have been no improvements made, that we can see, in the Palm Shores (Interlachen Lakes Estates) area that justify such an increase.

The St. Johns Water Management District has been doing a lot of advertising trying to get people to cut water consumption. It seems to us that if the goal is to cut water consumption, then it would be better to put any approved increase on just the price per gallon and not on the base rate.

Aqua is entitled to a fair rate but going from \$10.25 to \$34.17 a month for the base rate plus also charging a 50%+ higher per gallon rate is not fair or justified.

We have discussed this with many of our neighbors and most are very upset by this proposed rate increase.

CMP _____

COM _____

CTR _____

ECR 1 _____

GCL 1 _____

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

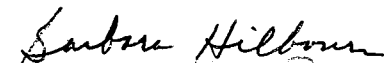
OTH _____

We appreciate your consideration of our concerns.

Sincerely,



Frank Hilbourn



Barbara Hilbourn

109 Baron Avenue
Interlachen, Florida 32148

Cc: Palatka Daily News

07 MAY 16 AM 10:12

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

ORIGINAL

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED-FTSC

07 MAY 24 AM 9:45

COMMISSION
CLERK

Name Aela Rose Stormo

Address 1780 July Ct.

Chiefly Fl. 32428

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Water usage rates are too high. The sewer costs
twice the amount as the water

We are Seniors with a set income. How much
more do you think a family can endure. The last
time this issue came up, you sided with the
company and I am sure it will happen again.

Aela Rose Stormo

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060363-WS

ORIGINAL

RECEIVED
07 MAY 25 PM 3:46
COMMISSION
CLERK

Name Martha J. Vrome

Address 1745 Salem Pl.

Chipley, FL 32428 Sunny Hills

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0803.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The water is too high now. Any more would
break the people. I'm now on a fixed income
which I find it very hard to pay the
water & sewer bill.

CMP ☐
COM ☐
CTR ☐
ECR ☒
GCL ☒
OPC ☐
RCA ☐
SCR ☐
SGA ☐
SEC ☐
OTH ☐

07 MAY 29 AM 9:52
RECEIVED
07 MAY 29 AM 9:52
RECEIVED

ORIGINAL

May 5, 2007

Director
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

RE; Docket No. 060368-WS

DISTRIBUTION CENTER
07 MAY -8 AM 7:31
RECEIVED 7750
07 MAY -8 AM 9:23
COMMISSION
CLERK

Director,

This letter is in strong objection to the requested rate increases at Arredondo Farms Mobile home Community, by Aqua Utilities Florida, Inc., located in Alachua County, Gainesville, Florida.

Aqua Utilities Florida, Inc. claims there have been no increases in the water and waste water base rate since 1995 and that this is the Utilities first rate request since 2003. I believe records will show there has been small increases since 1995.

We have lived in this community since 1997 and have seen no improvements to the water or waste water systems during that time. We had to install a whole house water softener in 1998 in order to drink and use the water due to the extreme hardness of the water (calcium). Service was needed on our dishwasher in 1998 because of a calcium clogged supply line. Until the water softener was installed, we could not even make iced tea because of the scum that formed on the surface. There has been many instances of decreased water pressure in homes in this community due to clogged lines and in some cases, no water pressure at all.

Last month, some water meters were replaced and a new remote reading system installed at the meter. Aqua Utilities might call this an improvement but in reality it is only an improved method of reading the meters from the street from a vehicle and a cost of doing business for the company. It should not be a line item charged back to the customer as improvement.

We have included an attachment showing our actual water bills (less taxes) for March 2006 through April 2007 showing charged gallons used and waste water. We have also compared the same usage for the interim increase rates and the proposed rate increase. As you can see, for the same amount of usage, the interim rates show an increase of \$204.00 per year and the proposed rate indicates an increase of \$655.00 yearly. That is ridiculous ! Gainesville Regional Utilities runs across the front of this property and the water rates alone would be half of the present rate of Aqua Utilities.

Thank you for any consideration you find in this matter. We look forward to the hearing in Gainesville on May 16, 2007.

John Mazzerle
John Mazzerle
7117 SW archer Road, Lot #2802
Gainesville, Florida 32608

Marilyn A. Black
Marilyn A. Black

CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
JTH _____

07 MAY 22 PM 3:36
DIVISION OF
ECONOMIC REGULATION
FLORIDA PUBLIC SERVICE COMMISSION

			Present Rate				Proposed Rate				
	Gallons	Base	Water	Base	Sewer	Total	Base	Water	Base	Sewer	Total
			@2.35		@3.50			@4.20		@10.95	
February											
March	3,000	\$13.85	\$7.05	\$15.30	\$10.68	\$46.88	\$22.49	\$12.60	\$21.12	\$32.85	\$89.06
April	4,000	\$13.85	\$9.40	\$15.30	\$14.24	\$52.79	\$22.49	\$16.80	\$21.12	\$43.80	\$104.21
May	3,000	\$13.85	\$7.05	\$15.30	\$10.68	\$46.88	\$22.49	\$12.60	\$21.12	\$32.85	\$89.06
June	4,000	\$13.85	\$9.40	\$15.30	\$14.24	\$52.79	\$22.49	\$16.80	\$21.12	\$43.80	\$104.21
July	7,000	\$13.85	\$16.45	\$15.30	\$24.92	\$70.52	\$22.49	\$29.40	\$21.12	\$76.65	\$149.66
August	4,000	\$13.85	\$9.40	\$15.30	\$14.24	\$52.79	\$22.49	\$16.80	\$21.12	\$43.80	\$104.21
September	2,000	\$13.85	\$4.70	\$15.30	\$7.12	\$40.97	\$22.49	\$8.40	\$21.12	\$21.90	\$73.91
October	3,000	\$13.85	\$7.05	\$15.30	\$10.68	\$46.88	\$22.49	\$12.60	\$21.12	\$32.85	\$89.06
November	5,000	\$13.85	\$11.75	\$15.30	\$17.80	\$58.70	\$22.49	\$21.00	\$21.12	\$54.75	\$119.36
December	5,000	\$10.62	\$11.75	\$15.30	\$14.20	\$51.87	\$22.49	\$21.00	\$21.12	\$54.75	\$119.36
January	4,100	\$13.85	\$9.64	\$15.30	\$14.60	\$53.39	\$22.49	\$17.22	\$21.12	\$44.90	\$105.73
January	1,600	\$32.78	\$3.76	\$36.21	\$5.70	\$78.45					
February	5,500	\$9.23	\$12.93	\$10.20	\$16.61	\$48.97	\$22.49	\$23.10	\$21.12	\$60.23	\$126.94
March	3,100	\$13.85	\$7.29	\$15.30	\$11.04	\$47.48	\$22.49	\$13.02	\$21.12	\$33.95	\$90.58
April	2,700	\$13.85	\$6.35	\$15.30	\$9.61	\$45.11	\$22.49	\$11.34	\$21.12	\$29.57	\$84.52
			\$352.80		\$441.67	\$794.47		\$547.54		\$902.31	\$1449.85
Interim Rates			@3.01		@5.05						
March	3000	\$17.71	\$9.03	\$21.69	\$15.15	\$63.58					
April	4000	\$17.71	\$12.04	\$21.69	\$20.20	\$71.64					
May	3000	\$17.71	\$9.03	\$21.69	\$15.15	\$63.58					
June	4000	\$17.71	\$12.04	\$21.69	\$20.20	\$71.64					
July	7000	\$17.71	\$21.07	\$21.69	\$35.35	\$95.82					
August	4000	\$17.71	\$12.04	\$21.69	\$20.20	\$71.64					
September	2000	\$17.71	\$6.02	\$21.69	\$10.10	\$55.52					
October	3000	\$17.71	\$9.03	\$21.69	\$15.15	\$63.58					
November	5000	\$17.71	\$15.05	\$21.69	\$25.25	\$79.70					
December	5000	\$17.71	\$15.05	\$21.69	\$25.25	\$79.70					
January	4100	\$17.71	\$12.34	\$21.69	\$20.71	\$72.45					
February	5500	\$17.71	\$16.56	\$21.69	\$27.78	\$83.73					
March	3100	\$17.71	\$9.33	\$21.69	\$15.66	\$64.39					
April	2700	\$17.71	\$8.13	\$21.69	\$13.64	\$61.16					
			\$414.69		\$583.43	\$998.12					

ORIGINAL

2007-05-22 06:00:00
 MAY 22 PM 3:26
 COMMISSION
 CLERK

Denise Lingenfelter
 483 Granite Circle
 Chuluota, FL 32766
 386-846-2418 (cell)
 407-977-2243 (home)
 deeling@cfl.rr.com

May 16, 2007

To whom it may concern,

There will be a meeting held on June 26, 2007 that is to be about tripling the amount of our water bill!! It seems that we are only talking about the new homes in Chuluota. The people on the next street over from us are paying an average of \$50.00 a month for water service now! We pay an average of \$150.00 per month!!! What is the reason for that? Why? Now they want to raise it!! Not just a little but almost triple what we are paying now? \$400.00 a month for water that has contaminants?!! Water that we don't even drink! Can't drink!!! I do not even like to bathe in the water or wash my clothes in it, because the scent lingers on you and your clothes! I use more scented products now because I have to mask the smell of the water!! How can these people do this to us?! Is this legal?! Unfortunately we don't have a choice in the matter because they are the ONLY water company servicing the area!!!

They have us by the balls!! There must be something we can do together to stop the raping of the people in our area!! Please help us!

Thank You, Brett and Denise Lingenfelter

CUP
 COM
 COT
 EDF
 GCL
 CFC
 RCA
 EOR
 SDA
 SAG
 CTA

07 MAY 23 PM 3:35
 ECONOMIC REGULATION
 PUBLIC SERVICE
 DIVISION

RECEIVED

MAY 17 2007

Florida Public Service Commission
 Division of RCA



FLORIDA DEPARTMENT *of* STATE

CHARLIE CRIST
Governor

KURT S. BROWNING
Secretary of State

May 16, 2007

Ms. Denise Lingenfelter
483 Granite Circle
Chuluota, Florida 32766

Dear Ms. Lingenfelter:

Thank you for your faxed letter dated May 16, 2007, unfortunately, the Florida Department of State does not have jurisdiction in matters of this nature. Therefore, we are forwarding your letter to the Public Service Commission for a response. You may contact this agency at 800-342-3552 or online at contact@pcs.state.fl.us. The address is:

Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

I hope this information proves helpful.

Sincerely,
Department of State
Office of the Secretary

/dmc

RECEIVED

MAY 17 2007

Florida Public Service Commission
Division of RCA

ORIGINAL

William I. LeMaster
16 Rosalie Oaks Blvd.
Lake Wales, FL 33898

DISTRIBUTION CENTER
07 MAY -8 AM 7:32

1 May 2007

Dir., Div. Of Commission Clerk & Admin Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

RECEIVED-FPSC
07 MAY -8 AM 9:23
COMMISSION
CLERK

Dear Sirs:

This is in reference to **Docket # 060368-WS** with regard to the proposed increase in water and sewer rates.

We feel we need to protest this excessive increase in the present water and sewer rates. We realize an increase is necessary from time to time, but an increase of over 220% is a hardship for us on a fixed income. Our cost of living increase is on the order of a mere 3% and this does not come close to keeping up with today's expenses.

As you are well aware the insurance rates have increased by 50% at least and property taxes continue to climb. Gasoline continues to cost more each time we fill up and higher fuel prices are reflected in higher food costs and all living essentials.

We ask you to please consider these things and **not** allow the increase as requested by Aqua Utilities.

MP _____ Yours truly
DM _____ *William I. LeMaster*
TR _____ *Beverly C. LeMaster*
CR _____
OL _____
PC _____
CA _____
CR _____
GA _____
EC _____
TH _____

William and Beverly LeMaster.

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
07 MAY 22 PM 3:36
ECONOMIC REGULATION

ORIGINAL

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED 17 SC

07 MAY 23 AM 11:24

COMMISSION
CLERK

Name MERCETA Ambrose
Address 4930 SW 70th Triv
Gainesville FL 32608

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Attached Letter

CMP ☐
COM ☐
CTR ☐
ECR ☒
GCL ☒
OPC ☐
RCA ☐
SCR ☐
SGA ☐
SEC ☐
OTH ☐

May 20, 2007

Re: Aqua Utilities Florida, Inc. Docket No. 060368-WS

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

I attended the public hearing Wednesday, May 16, 2007 at 6:00pm concerning the rate hike proposed by Aqua Utilities Florida, Inc. I am in agreement with the problems that the residents presented at the hearing, but am concerned also with the low level of customer service that they provide and with the condition of the underground potable water pipes that are old and in disrepair.

Case in point is the attached photograph that shows 5 separate splices on an approximately 8 foot section of waterline from my backyard that sprung a high pressure water leak for over 30 days before they would repair it, resulting in excessive flooding and erosion in mine and my neighbors backyard.

Aqua Utilities Florida, Inc. has done few repairs on their underground pipe systems in the past. Obviously payments made to them haven't gone to improve the condition of underground pipes as the photograph clearly shows.

Sincerely,

A handwritten signature in cursive script, appearing to read "Merceta Ambrose", followed by a horizontal line.

Merceta Ambrose
4930 SW 70th Terrace
Gainesville, FL 32608



ORIGINAL

Application for a Rate Increase in

Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc. 07 MAY 23 AM 11:24

DOCKET NO. 060368-WS

COMMISSION
CLERKName Thomas DillonAddress 131 PALM TRAILEAST PALM HILLS FL 32131

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CMP COM CTR ECR 1GCL 1OPC RCA SCR SGA SEC OTH

CONSUMER COMMENTS

I would like to go on record as
Against the proposed rate increase. I
understand the need to raise rates from
time to time, however, the proposed rate
increase is outrageous. The proposed rate
increase will triple our water/sewer bill.
We already pay \$125.00 a month. This increase
will raise our rates to approx. \$375.00 a
month. That is much more than our electric
bill! We only have 2 people living full
time in our house and we don't ever water
our lawn from "Aqua" water. This is too much!
Again, I would understand a slight increase
in water/sewer rates to reflect inflation but
the proposed increase is wrong.
Please say "no" to this request!

Thomas Dillon

ORIGINAL

May 1, 2007

To Whom It Concerns;

This letter is being written in reference to Docket # 060368-WS. We are opposed to the hardship that this suggested increase in our base utilities will impose on retired and fixed income residents of Rosalie Oaks. It is an unjust and unfair amount to request. Please do not allow private enterprises to place these burdens on our community, we respect that you are there to protect us from this unreasonable increase.

Sincerely,

Mike & Robin Flynn

*Flynn
5 Rosalie Oaks Blvd.
Lk Wales, FL*

RECEIVED-HHS
07 MAY 23 AM 11:24
COMMISSION
CLERK

07 MAY 23 PM 3:35
DIVISION OF
ECONOMIC REGULATION

CMP _____
COM _____
CTR _____
ECR _____
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SEC _____
OTH _____

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc. 07 MAY 23 AM 11:24

DOCKET NO. 060368-WS

Name

Address



Mr. Victor Gagne
114 Velvet St
Interlachen, FL 32148

COMMISSION
CLERK

07 MAY 23 PM 3:35
REGISTRATION
PUBLIC SERVICE

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Agree with popular belief about H₂O taste.

Palm Shores in Interlachen has 220 property
owners - nothing new has been installed
by you in last 10 years -

I believe your making a proper profit
at our area -

Due to oil increase etc I believe that
a 2.7 % increase would be acceptable -

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
CTH _____

ORIGINAL

RECEIVED
07 MAY 23 AM 11:24
DISTRIBUTION CENTER
07 MAY 23 AM 10:52
COMMISSIONER
CLERK
DIVISION OF
ECONOMIC REGULATION
22 MAY 07

Director, Division of the Commission Clerk,
And Administrative Services,
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

Re: Docket Number 060368-WS

Dear Sirs:

This letter is intended to formally file a complaint regarding the rate increases proposed by Aqua Utilities water services.

The increase is in two increments, meter and usage.

Meter: The "interim" rate increase of approximately 32% as approved by the PUC was effective April 12, 2007, with notification to all consumers after that date.

The "proposed final rate" is an increase of approximately 270%!

Usage: the interim rate increase is approximately 32%

The "proposed final rate" for usage under 6,001 gallons is an increase of 73%.

The "proposed final rate" for usage over 6,000 gallons is an increase of 117%.

Your continued diligence in protecting the consumers of Florida is certainly appreciated.

Sincerely

Robert F. Jordan



Mr. Robert F. Jordan
1314 Noble Court
Leesburg, FL 34788-7631

CMP _____
COM _____
CIR _____
CUR _____
GCL _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

THESE PROPOSED CHANGES AND
INCREASES DESCRIBED HERE-IN
CERTAINLY DO NOT FOLLOW ANY
GUIDE LINES FOR COST-OF-LIVING
ADJUSTMENTS. THESE PROPOSALS
ARE OUTRAGEOUS.

ORIGINAL



FLORIDA DEPARTMENT of STATE

CHARLIE CRIST
Governor

KURT S. BROWNING
Secretary of State

May 14, 2007

Mr. Don Soule
391 Velveteen Place
Chuluota, Florida 32766

Dear Mr. Soule:

Thank you for your faxed letter dated May 12, 2007. Unfortunately, the Florida Department of State does not have jurisdiction in matters of this nature. Therefore, we are forwarding your letter to the Public Service Commission for a response. You may contact this agency at 800-342-3552 or online at contact@pcs.state.fl.us. The address is:

Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

I hope this information proves helpful.

Sincerely,
Department of State
Office of the Secretary

/dmc

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
GPC _____
RCA _____
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SGA _____
SGO _____
SIR _____

RECEIVED

MAY 16 2007

Florida Public Service Commission
Division of RCA

SUC COB3
SECRETARY OF STATE
850-245-6125

RECEIVED
07 MAY 14 PM 4:35
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

5-12-07


my NAME IS DON SCULP AND I LIVE AT
391 VELVETWOOD PLACE CHULUOTA FLORIDA 32766.
I HAVE LIVED IN SEMINOLE COUNTY AT 3 DIFFERENT
ADDRESSES FOR 15 YEARS TOTAL.

MY WATER AND SEWER BILL HAS NEVER AVERAGED
MORE THAN \$45.00 A MONTH UNTIL I MOVED INTO
THE AQUA UTILITIES SECTION OF SEMINOLE COUNTY.
NOW MY WATER + SEWER BILL AVERAGES \$122.⁰⁰ A
MONTH, 3 TIMES MORE THAN IN THE OTHER 2
LOCATIONS, OVIEDO + WINTER SPRINGS. NOW AQUA
UTILITIES WANTS TO RAISE OUR BASE RATE \$100.⁰⁰
A MONTH, TO 5 TIMES MORE THAN ANYWHERE ELSE
IN SEMINOLE COUNTY. PLUS WE HAVE RECEIVED NOTICE
THAT OUR WATER IS BAD, TOXIC!

I FIND IT HARD TO BELIEVE THAT YOU, THE
FLORIDA GOVERNMENT, WOULD ALLOW, IN FACT CHOOSE,
TO LET THIS HAPPEN. PLEASE PROTECT US. PLEASE
GIVE US A CHOICE. PLEASE TELL ME WHAT ELSE I
CAN DO TO BE ABLE TO STOP DRINKING TOXIC WATER.
ALL I ASK IS FOR REASONABLE PRICING AND SAFE
WATER, LIKE YOU HAVE.

RECEIVED

MAY 16 2007


467/ 970-9006

ORIGINAL

Application for a Rate Increase
Alachua, Clay, Duval, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED-FPSC
07 MAY 22 AM 9:07
COMMISSION
CLERK

Name Rhonda Oles

Address 1657 Sunny Hills Blvd
Chipley, Florida 32428

INVESTIGATOR OF
ECONOMIC REGULATION
BOARD

07 MAY 23 AM 11:31

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION

If you want to let the Public Service Commission know how you feel about this case
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0800

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

my water is too high; if you
want to keep your grass and
flowers alive you have to pay
water. My last bill was \$128.50
for water and sewer. We should not
be penalized because we don't
have a septic tank which
lowers others bill. Its ridiculous
what I have to pay for water!
Bill month before was \$28.01.
Also its not fair to pay
for water and sewer when
none is being used when
you are out of town. A base charge.
There should be some rebate or a
compensation if you chose to have a
well put in, water or let your grass die -

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

I have a per fold and tape -- see back for address
water filtration because of the taste of the water.
way too high !!! Should not be raised
high

Matilda Sanders

From: Pauline Evans
Sent: Friday, May 25, 2007 11:15 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 5/25/2007 11:11:00 AM
Docket Number: 060368-WS
Filename / Path: 060368 com not2 rg.doc
Notice Type: Hearing

ccs✓
3

NOTICE OF COMMISSION SERVICE HEARINGS

Please note that this notice is scheduled to be filed on May 30, 2007. Thank you.

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

<mailto:a@psc.state.fl.us>

2217

16 - pub. official

ORIGINAL

060368-WS

10 May 2007

TO: Govenor Charlie Christ
PL 05 The Capitol
Tallahassee Florida 3399-0001

RECEIVED

MAY 14 2007

Florida Public Service Commission
Division of RCA

RECEIVED-TPSC
07 MAY 16 AM 10:20
COMMISSION
CLERK

FROM: Paul Hunter
1215 Loch Rannoch Court
Leesburg, FL 34788

SUBJ: Proposed Water Rate Increase
Aqua Utilities Florida Inc.

We received notice of a 31.3% rate increase in the middle of April which has already been accepted by the Florida Public Service Commission. The notice included a proposed final rate increase of 116% to take effect sometime in October. We have been hit with two increases in assessed home value of 3% in the last two years as well as increases in home insurances. Since we live in a condominium the increases in all these items affect our condo fees as well. We are retired on fixed incomes so it is apparent that we shall no longer be able to live in Florida which we have done for over twenty years.

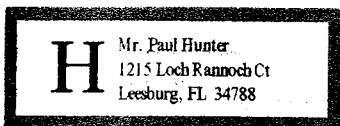
I have written to the Aqua Utilities on two occasions with no response whatever. It appears they have been given a blank check by the politicians and the P.S.C. The attitude in Florida seems to be growth at any price. Please use your influence to moderate Aqua Utilities demands.

Yours, truly

Paul Hunter

Paul Hunter

Copies: Scottish Highlands
✓ Public Service Commission



RECEIVED SERVICE
FLORIDA PUBLIC SERVICE COMMISSION
07 MAY 18 PM 1:36
DIVISION OF REGULATION
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COM
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ORIGINAL

RECEIVED-EPSC
07 MAY 16 AM 9:59
COMMISSION
CLERK

Director, Division of the Commission Clerk,
And Administrative Services,
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

R: Docket Number 060368-WS

Dear Sirs:

This letter is intended to formally file a complaint regarding the rate increases proposed by Aqua Utilities water services.

The increase is in two increments, meter and usage.

Meter: The "interim" rate increase of approximately 32% as approved by the PUC was effective April 12, 2007, with notification to all consumers after that date.

The "proposed final rate" is an increase of approximately 270%!

Usage: the interim rate increase is approximately 32%

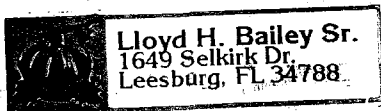
The "proposed final rate" for usage under 6,001 gallons is an increase of 73%.

The "proposed final rate" for usage over 6,000 gallons is an increase of 117%.

Your continued diligence in protecting the consumers of Florida is certainly appreciated.

Sincerely

Lloyd H. Bailey
Carolyn Bailey



RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
07 MAY 18 PM 1:32
DIVISION OF
ECONOMIC REGULATION

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ORIGINAL

Mrs. Margaret Kipp
81 Rosalie Oaks Blvd.
Lake Wales, FL 33898
May 4, 2007

RECEIVED-EPSC
07 MAY 16 AM 9:59
RECEIVED
PUBLIC SERVICE
COMMISSION
07 MAY 18 PM 1:32
DIVISION OF
ECONOMIC REGULATION
COMMISSIONER
CLERK

Dir., Div. Of Commission Clerk & Admin Services
Florida Public Service commission
2540 Shumard Oak Blvd.
Tallahassee, FL ~~3239908~~ 32399 0807

Dear Sirs:

This is in reference to **Docket # 060368-WS** with regard to the proposed increase in water and sewer rates.

I am a widow lady who is concerned about the request for rate increase on our water and sewer bills. I am upset that such a request of over 220% would even be considered. I heard it was because of the recent maintenance done on the sewer lines down our street. That must have cost an awful lot of money, but you know, nobody else pays for the maintenance on my car when I need to have it done. I am having my neighbor type this out for me so I can express my opinion. I just don't know how in the world I can pay that kind of bill along with my electric and still buy groceries. I just want you to know that I am against the approval of such an increase.

I am asking you to please consider these things and **not allow such an increase as requested by Aqua Utilities.**

Sincerely,

Margaret Kipp

Mrs. Margaret Kipp

CMP _____
COM _____
CTR _____
ECR 1 _____
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Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

Name Kevin Langworthy

Address 4172 Challenger Blvd, Chipley Florida, 32428

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

In my opinion, I do not believe that a rate increase is prudent at this time. I do not believe that the number of households are in place in Sunny Hills to support this increase.

The burden of proof is upon the utility to show that its present rates are unreasonable, fail to compensate the utility for its prudently incurred expenses and fail to produce a reasonable return on its investment. I am requesting that the commission and public council closely scrutinize what Aqua Utilities Florida (AUF) claims to be prudently incurred expenses. It is the opinion of this resident that AUF has merely updated antiquated and failing equipment through routine maintenance and mandated compliance issues. AUF knew what condition this system was in when they purchased it back in 2004 and they knew what size the customer base was. AUF also knew that updates to any of the equipment in the first five (5) years after purchase would have been factored into the purchase price of this utility and should not have been a reason for a rate increase.

I would also like for the commission and public council to investigate during its discovery period, any obligations whether contractual or otherwise, that AUF has to or with Deltona Corporation (sub-divider/developer of Sunny Hills) with regard to new utility lines within the sub-division. Questions I feel that need answered are, but not limited to;

A) Is AUF obligated to purchase new water and sewer lines that Deltona Corporation installs?

B) Is this the reason, in whole or in part, why AUF is requesting a rate increase?

C) If so, what is the re-payment amount percentage to Deltona Corporation?

D) Is this the number that is getting plugged into the figure that AUF is claiming as costs and upgrades?

E) Are there any other areas where AUF may have inflated or misrepresented the numbers to reach the financial threshold requirements needed for approval consideration.

I feel that the cost of all system upgrades and compliance issues should be the sole burden of AUF and shouldn't be factored into a rate increase until there are enough households online to support such an increase. Presently, according to their math, there are approximately 715 customers online. I would suggest a threshold of at least 2,500 customers online within the Sunny Hills boundaries before a rate increase should be considered. I would also like to commission to consider the amount being requested. Most AUF customers in Sunny Hills are working families or have fixed incomes. The amount of this request will place an undue hardship on many, if not most, of the residents who are already paying a water/sewer rate that is higher than most of the surrounding areas. Thank You.

ORIGINAL

RECEIVED-PPSC
07 MAY 16 AM 9:59
COMMISSIONER
CLERK
07 MAY 18 PM 1:32
ECONOMIC REGULATION
COMMISSION
PUBLIC SERVICE

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DIVISION OF THE COMMISSION CLERK
AND ADMINISTRATIVE SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0870

DIRECTOR: **ORIGINAL** RE: DOCKET 060368-WS

DEAR SIR:

IN THE TWENTY FIVE YEARS I HAVE BEEN
A CUSTOMER OF FIRST OWNER, PUGH UTILITIES
AND NOW FLA. AQUA UTILITIES, WATER SYSTEM,
THERE HAS BEEN A MINOR PROBLEM, NAMELY,
A STRONG ODOR AND TASTE OF CHLORINE, BUT I
UNDERSTAND IS USED BECAUSE OF COUNTY
REGULATION, SO NO REAL PROBLEM, UNTIL NOW.

HOME CONSTRUCTION IN OUR AREA HAS
CREATED THE NEED FOR MORE WATER, THUS
AQUA SOURCE IS ASKING FOR A RAISE IN BASE
RATE FOR IMPROVEMENTS.

ARISE FROM ⁹9.11 TO ²⁸28.82 IS TOO MUCH, SO
I SUGGEST THE INTERIM RATE ¹²12.44, COUPLED
WITH A SUBSTANTIAL HOOKUP FEE TO NEW
CUSTOMERS, WOULD BE MORE REALISTIC.

CMP ☐

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SCR ☐

SGA ☐

SEC ☐

OTH ☐

SINCERELY,

Mary L. Lahners

1233 LK. Josephine Drive
Sebring, Fl. 33875-6454



Ms. Mary L Lahners
1233 Lake Josephine Dr.
Sebring, FL 33875-6454

DIVISION OF
ECONOMIC REGULATION

07 MAY 18 PM 1:33

FLORIDA PUBLIC SERVICE
COMMISSION

RECEIVED-FPSC

07 MAY 16 AM 9:59

COMMISSION
CLERK

ORIGINAL

RECEIVED
MAY 16 AM 9:59
COMMISSION
CLERK

Mrs. Vera Murhee
24 Rosalie Oaks Blvd.
Lake Wales, FL 33898

Dir., Div. Of Commission Clerk & Admin Services
Florida Public Service commission
2540 Shumard Oak Blvd.
Tallahassee, FL 3239908

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
07 MAY 18 PM 1:32
DIVISION OF
ECONOMIC REGULATION

Dear Sirs:

This is in reference to **Docket # 060368-WS** with regard to the proposed increase in water and sewer rates.

I am a widow lady who is concerned about the request for rate increase on our water and sewer bills. I am upset that such a request of over 220% would even be considered. I heard it was because of the recent maintenance done on the sewer lines down our street. That must have cost an awful lot of money, but you know, nobody else pays for the maintenance on my car when I need to have it done. I am having my neighbor type this out for me so I can express my opinion. I just don't know how in the world I can pay that kind of bill along with my electric and still buy groceries. I just want you to know that I am against the approval of such an increase.

I am asking you to please consider these things and **not allow such an increase as requested by Aqua Utilities.**

Sincerely,

Vera E. Murhee

Mrs. Vera Murhee

CMP _____
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ORIGINAL

Sharon C. Huey
P O Box 140388
Gainesville, FL 32614

May 9, 2007

Public Service Commission
Consumers Complaint Commission Clerk
2540 Shumart Oak Blvd
Tallahassee, FL 32399

07 MAY 18 PM 1:34

RE:Doc# 060693
Gainesville, FL

RECEIVED
07 MAY 16 AM 10:20
COMMISSION
CLERK

I have been a resident of Arredondo Estates in Gainesville for many years and have three accounts with Aqua Utilities Florida, Inc.

As the water system is old and is prone to leaks, I keep close watch on the water bills to detect any overages indicating a leak somewhere. However, Aqua Utilities only reads one of the three meters, if any at all. After having several letters ignored, I have been reading the meters myself for the past year and faxing them in to their customer service. However, they are not consistent with their billing period so they have rarely used my readings. It makes it very difficult to budget for our utility costs with their erratic billing. Obviously, every one who lives in Arredondo has to budget carefully.

I have attempted to find out how to get a job reading the meters but their web site shows no vacancies and you cannot talk to a person about it.

Recently, one of my locations was without water but when I call the emergency number, I was told that no emergency existed since they had report of a water outage and so my call would not be returned. As it turned out, some water personnel had been there, according to the neighbors, all of whom had water. We had no prior knowledge, nor was there a courtesy notice left on our door. Recently, 2 of the 3 meters were changed out, also with no notice, either before or after. The only indication of a visit was the trash they left behind from their work, photo enclosed.

The immediate past billing was confusing as they used two different rates and estimated each usage. How can that be justified when they are not even close on 2 of the 3 accounts. Also, one account using 1700 gallons was higher than the one using 3200 gallons. Their explanation was a long billing cycle in which they pro rated the base facility charge in excess of 30 days, but they didn't lower the base facility charge on the account of only 27 days. Note that this is not for days of USAGE for days of BILLING. If the meter is not read, and I can prove that it is not, why should I have to pay for an accounting mishap. And why is it called a BASE facility charge when it is not a constant figure.

We also had no potable water for three weeks after the hurricanes of 2005, when the rest of the area had water in under a week. The conditions were not so terrible that they couldn't fix it in less time. No notices were ever received from Aqua Utilities, only from the news media.

They haven't done anything to deserve a rate hike and I can't believe that they will ever do better. They know we don't have a choice in our water services.

Respectfully,

Sharon C. Huey

Florida Public Service Commission
Division of RCA

MAY 14 2007

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Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

ORIGINAL

RECEIVED-FPSC
MAY 16 AM 9:59
COMMISSION
CLERK

Name Otis Smith

Address 4034 Chapel Ave.

Sunny Hills FL 32428

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-8809.

Correspondence will be placed in the file of this docket.

DIVISION OF
ECONOMIC REGULATION

07 MAY 18 PM 1:32

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION

CONSUMER COMMENTS

I am writing in the regard of the Water and Waste Water Increase from Aqua Utilities Florida, we live in Sunny Hills Florida for 13 years and my Husband and I are living on Social Security and we think that the Water and Sewer increase is really bad for the People in Sunny Hills we are paying more in Sunny Hills for Water and Waste Water than People in Hialeah Panama City or Wausau, my Husband is 80 and am 77 where are we getting the money? for the Water and Waste Water Bill? Please don't let Aqua Water get this Bill thru thank you

Otis and Johanne Smith

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ORIGINAL

Mr. John Miller
350 Water Oak Lane
Ormond Beach, FL 32174-5830

Director
Division of the Commission Clerk &
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RECEIVED

MAY 14 2007

Florida Public Service Commission
Division of RCA

RECEIVED-APSC
07 MAY 16 AM 10:20

RECEIVED
07 MAY 18 PM 1:33

RECEIVED
07 MAY 18 PM 1:33

Re: Aqua Utilities Inc. application for rate increase,
Docket # 060368-WS

Encls: (1) Copy of Aqua Utilities notice to customers.
(2) Copy of April 2007 water bill.

Dear Sirs;

I have several questions regarding the notice sent to the customers of the Tomoka View water system.

- (1) Why are the Twin Rivers and the Tomoka View water systems combined for this rate increase request?
- (2) How much money was spent for the capital improvements for each system?
- (3) Why should both system customers be paying the same rates if the improvements were not of equal value?
- (4) What was the companies profit for 2006 and the expected profit after a rate increase is approved?
- (5) What is the expected period of time for recovering the capital improvement costs?

The box titled "Tomoka/Twin Rivers Monthly Water Rates" does not adequately show the water rates, i.e. there is no base rate, if there is one, and it does not show the rate for 1000 gallons of water usage. I assume this is what is meant by the amount described as Total Consumption of \$1.40 and \$1.83.

As can be seen from the copy of my April 2007 water bill there were 42 days between meter readings. It was my understanding that meter readings were to be taken monthly. Again, there is no itemized list of charges other then I used 2300 gallons of water and my total bill was \$10.93.

Yours truly,

John Miller



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BEFORE THE PUBLIC SERVICE COMMISSION
INITIAL CUSTOMER NOTICE AND NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF AQUA UTILITIES FLORIDA, INC. AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 060368-WS

APPLICATION FOR INCREASE IN WATER RATES IN VOLUSIA COUNTY, FLORIDA
BY AQUA UTILITIES FLORIDA, INC.

Date Issued: April 11, 2007

1. Notice is hereby given, pursuant to Rule 25-22.0407, Florida Administrative Code, that Aqua Utilities Florida, Inc. (Utility) has filed a petition for a rate increase with the Florida Public Service Commission. The last water base rate increase occurred in October 1996, and this is the Utility's first rate request since acquiring this system in July 2004. Since then, the Utility will have invested approximately \$115,000 in your community's infrastructure through 2007 to improve the quality and reliability of water service. The upgrades include replacing a deteriorating water storage tank to improve water quality and water pressure. A rate increase is necessary for the Utility to be given an opportunity to recover those additional expenses.

2. Copies of the petition, minimum filing requirements, and rate case synopsis are available for inspection during normal office hours at the Utility's office and the Daytona Beach Regional Library as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue, Leesburg, Florida 34748
Phone: 352.435.4027
Business Hours: 8:30 a.m. - 4:30 p.m. Monday-Friday
Phone: 352.435.4027

Daytona Beach Regional Library
105 E. Magnolia Avenue
Daytona Beach, Florida 32114
Phone: 386.257.6036

3. The initial tentative schedule established for the case, including dates, times and locations of hearings, is as follows:

Service hearings – May 16, 2007 at 10:00 a.m. at the St. Johns Water Management District Resource Management Building, Rooms 136A&B, 4049 Reid Street, Palatka, Florida 32177, and June 26, 2007 at 10:00 a.m. at the Deltona Commission Chambers, Municipal Complex, 2345 Providence Boulevard, Deltona, Florida 32725.

Final hearings – October 24-26, 2007 and October 29-30, 2007, at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870.

4. Listed below are the Utility's present and interim rates and proposed final water rates, based on monthly billing. At the March 27, 2007 Agenda Conference, the Public Service Commission approved the interim rates reflected in rates schedule below. The approved interim rates are effective on April 12, 2007.

TOMOKA/TWIN RIVERS MONTHLY WATER RATES				
Meter Size	Present Rates	Interim Rates	Proposed Final Rates	
5/8 X 3/4 inch	\$ 4.78	\$ 6.25	\$ 24.19	
3/4 inch	\$ 11.96	\$ 15.63	\$ 36.29	
1 inch	\$ 23.94	\$ 31.29	\$ 60.48	
1 1/2 inch	\$ 38.28	\$ 50.03	\$ 120.96	
2 inch	\$ 38.28	\$ 50.03	\$ 193.54	
3 inch	\$ 38.28	\$ 50.03	\$ 193.54	

RECEIVED
MAY 14
Florida Public Service
Division of



JOHN MILLER
350 WATER OAK LN
ORMOND BEACH, FL 32174-5830
Lot: 0000100 Block:

000897221 0640070
TOMOKA

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: 877.987.2782

Fax: 866.780.8292

e Mail: custserv@aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date

May 01, 2007

Total Amount Due

\$ 10.93

Due Date

May 23, 2007

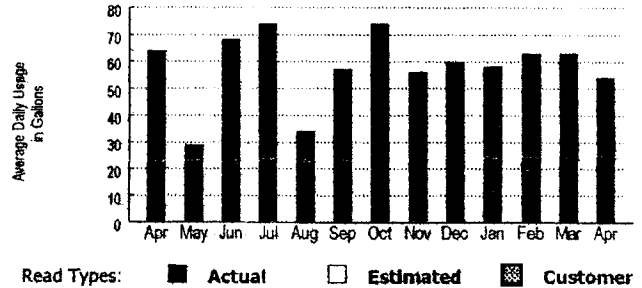
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
74892861	5/8	04/25/07	42	Actual	131200	2,300	Gallons
		03/14/07		Actual	128900		
Average Daily Usage = 54 Gallons		Total Days: 42		Total Usage:		2,300	Gallons

Billing Detail

Amount Owed from Last Bill \$ 4.71
Total Payments Received 4.71
Balance **0.00**
Total Water Charges 10.93
Amount Due 05/23/07 **\$ 10.93**

Water Usage History



Florida Public Service Commission
Division of RCA

MAY 14 2007

Message Center

RECEIVED

- Please note your account number is a 16-digit number. The full 16-digits must be provided to ensure correct posting of your Aqua payment.

PAID
5/11

1336469

IMPORTANT NOTICE: SEE REVERSE SIDE FOR OTHER INFORMATION

FL3641373AP-515-A-C
REV 01/07

Return this portion with your payment.
Keep top portion for your records.

Service To:

JOHN MILLER
350 WATER OAK LN
ORMOND BEACH, FL 32174-5830
Lot: 0000100 Block:

AQUA Water Bill

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Account Number

000897221 0640070

Total Amount Due

\$ 10.93

Due Date

May 23, 2007

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
Print your account number on your check,
then mail to address on back.

Seq=12482 Cyc=33VG 1up=329723

*****AUTO**5-DIGIT 32174 C 36 P 56
JOHN MILLER
350 WATER OAK LN
ORMOND BEACH FL 32174-5830



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ORIGINAL

Application for a Rate Increase in

Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED
07 MAY 21 AM 9:53
COMMISSION
CLERK

Name George + Lucy Taylor

Address 1769 Quintana Ct.
Chipley, Fl 32428

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The water is unfit to drink we buy
Bottle water to drink.

the water is so dirty we have to
buy water to go in my Husker
Oxygen Machine

your water is dirty some times
the force is so bad you can
hardly get water.

our Bill is to high now for
just the people on a fixed income

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07 MAY 21 PM 3:01
COMMUNICATION

ORIGINAL

Application for a Rate Increase in

Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED-FPC
07 MAY 21 AM 10:02
COMMISSION
CLERK

Name Betty Thompson

Address 132 REAVES AVE.

Interlachen, FL. 32148

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We can understand Five or Ten dollar
increase, but not double. We have to
buy water to drink, because the water
taste funny. We're on a fixed income,
and can't afford a water bill that high.

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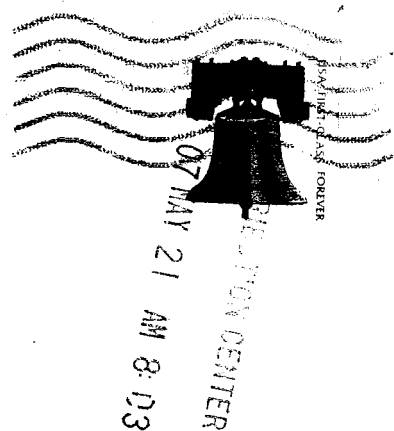
07 MAY 21 11:03 AM
ECONOMIC REGULATION



Betty Thompson
132 Reaves Ave.
Interlachen, FL 32148

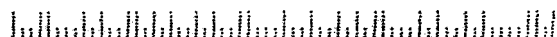
JACKSONVILLE FL 322

19 MAY 2007 PM 6 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

323990850



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07 MAY 21 PM 12:13

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CLERK

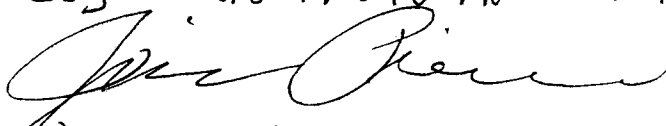
May 16, 2007

Director
Div. of Commission Clerk & Admin. Services
Fl Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Fl. 32399-0870

Re: Docket #060368-WS Property 67 Rosalie Oaks Blvd
Lake Wales, Fl. 33898

We are objecting to the huge raise in the water/sewer bill. We are on a fixed income (social security). A raise in the bill will be very difficult for us. We have had an insurance rate hike and a property tax hike and now this huge raise in the water/sewer bill. We are asking that you do not allow this rate increase.

We have a scheduled trip out of town the week in June for the meeting but we want our voice of objection heard in this meeting


Mary Pierce

Jim & Mary Pierce
POB 261
Mulberry, Fl. 33860
863-647-3318

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BOARD OF REGULATION

07 MAY 21 PM 3:30

FLORIDA PUBLIC SERVICE

ORIGINAL

RECEIVED: FPSC

07 MAY 21 AM 10:00

COMMISSION
CLERK

DISTRIBUTION CENTER
MAY 21 AM 7:56

Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2450 Shumard Oak Boulevard,
Tallahassee, FL 32399-0879

Re: Aqua Utilities Florida

Proposed Rate increases

DOCKET # : 060368-WS

Dear Sir/Madam:

Enclosed is a copy of a proposed rate increase in my water/sewer bill. If I am reading it correctly, my bill is about to increase almost 300%. According to my calculations this means that Aqua Utilities would completely recoup their stated capital investment in improvements in Kings' Cove in less than two years.

Present average rate combined water/sewer: \$17.36

Proposed final rate 51.41

Difference: 34.05/month

Aqua Utilities stated average

capital improvement per customer: \$750.00

\$750 divided by \$34.05 is 22.03.

Are the rates going to go back down after this 22 months?

Joan G. Shook

5239 Magnolia Ter.

Fruitland Park, FL 34731

CMP

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RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
REGULATION
07 MAY 21 AM 10:00

**BEFORE THE PUBLIC SERVICE COMMISSION
INITIAL CUSTOMER NOTICE AND NOTICE OF INTERIM RATE INCREASE**

**TO THE CUSTOMERS OF AQUA UTILITIES FLORIDA, INC. AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 060368-WS**

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN LAKE COUNTY, FLORIDA
BY AQUA UTILITIES FLORIDA, INC.**

Date Issued: April 11, 2007

1. Notice is hereby given, pursuant to Rule 25-22.0407, Florida Administrative Code, that Aqua Utilities Florida, Inc. (Utility) has filed a petition for a rate increase with the Florida Public Service Commission. The last water and wastewater base rate increase occurred in January 1999, and this is the Utility's first rate request since acquiring these systems in August 2003. Since then, the Utility will have invested more than \$315,000 in your community's infrastructure through 2007 to improve the quality and reliability of water and wastewater services. This amount translates to a capital investment of more than \$750 per customer. The upgrades also include installing safety and security equipment at the wastewater treatment facility to comply with federal regulations. A rate increase is necessary for the Utility to be given an opportunity to recover those additional expenses.

2. Copies of the petition, minimum filing requirements, and rate case synopsis are available for inspection during normal office hours at the Utility's office and the Lake County Library as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748
Business Hours: 8:30 a.m. - 4:30 p.m. Monday-Friday
Phone: 352.435.4027

Lake County Library
312 W. Main Street
Tavares, Florida 32778
Phone: 352.253.6180

3. The initial tentative schedule established for the case, including dates, times and locations of hearings, is as follows:

Service hearings – June 27, 2007 at 10:00 a.m. and 6:00 p.m., at the Mount Dora Community Center Auditorium, 520 Baker Street, Mount Dora, Florida 32756.

Final hearings – October 24-26, 2007 and October 29-30, 2007, at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870.

4. The following are the Utility's present and interim rates and proposed final water and wastewater rates, based on monthly billing. At

Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 8.12	\$ 11.40	\$ 21.38
	Present Rates	Interim Rates	Proposed Final Rates
Total consumption	\$ 1.31	\$ 1.83	
< 6,001 (Residential)			\$ 2.27
Over 6,000 (Residential)			\$ 2.84

KINGS COVE MONTHLY SEWER RATES			
Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 9.24	\$ 13.67	\$ 30.03
	Present Rates	Interim Rates	Proposed Final Rates
Residential Gallonage Cap	10,000	10,000	6,000
Residential use to cap	\$ 3.24	\$ 4.80	\$ 10.97

5. The Utility has requested a change in its Service Availability Charges as part of its rate request. The Commission will be reviewing the Utility's Service Availability Charges in the pending case under Docket No. 060368-WS, and the Commission may adjust those charges if the Commission deems that appropriate.

6. Any written comments regarding the Utility's service or the proposed rates and charges should be addressed to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shunard Oak Boulevard, Tallahassee, Florida 32399-0870 and should identify the Docket Number assigned to the proceeding. Complaints regarding service may be made to the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 800.342.3552.

ORIGINAL

Application for a Rate Increase in
Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED FPSC
07 MAY 21 AM 9:56
COMMISSION
CLERK

Name Donald + Retta Gray
Address 107 Lockport St.
Sebring FL 33876

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

OFFICE OF
ECONOMIC REGULATION

07 MAY 21 PM 3:30

FLORIDA PUBLIC SERVICE
COMMISSION

CONSUMER COMMENTS

*Aqua Utilities deserves an increase,
perhaps to the interim rate, but NOT
triple!*

Thank you,

Retta Gray

CMP _____
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Fold and tape -- see back for address

ORIGINAL

May 9, 2007

RECEIVED

07 MAY 21 3:45 PM

DISTRIBUTION CENTER

COMMISSIONER
CLERK

TO WHOM IT MAY CONCERN:

Re: Docket #060368-WS

Having recieved notice of a rate increase request
~~XXXX~~ by Aqua Utilities on water and sewer rates
at Rosalie Oaks Subdivision, we strongly object
to such an enormous rate increase.

As retirees on a fixed income, we only use our
property in the subdivision about 3 weekends per
month. Also several widows are in this subdivision
and this increase would put a hardship on them.
Please take this into consideration when you
review this application.

Respectfully,

Charles L. Bass

Charles L. Bass

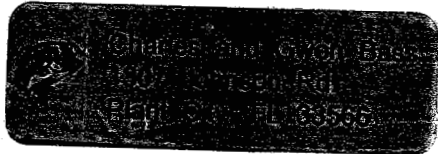
Gwendolyn Bass

Gwendolyn Bass

Lot #78

Rosalie Oaks Blvd.

Lake Wales, FL 33898



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DIVISION OF
ECONOMIC REGULATION

07 MAY 21 PM 3:31

COMMISSION
CLERK

TO CONSUMER COMMENTS

Whom it may concern this new company Agua has done Nothing to improve our water, it still smells like sewer and Beach at times we don't drink it unless we have to. The Bills are over the top now I am on SS.D. I have COPD and I can only spend so much on on my bill well every month there is no record of my payment & they charge 13.00 + 5.00 even if your water ~~isn't running~~ hasn't been turned off. Because when I call they say your water wasn't turned off when I say No, they say nothing half the time no one reads the meters they say they do they just want you to pay what they think you need to pay, they never tell you when they are turning off the water.

When we had the Hurricane & no water for 3 weeks I called to ask when we was going to get water I was told I don't like them and I really don't care, and for those new meters I was never notified that they installed them and they was running, the fact I don't think anyone was.

I had received a big big bill and requested someone to come out & read my meter well, they never notified me when they came out and I was doing dishes & washing cloths & he told them I had a may job leak in my house, and they have moved Agua so many times we never know who well have it now because they are up North they can make Big money off us poor unable to work & elderly people in Florida, we are all not movie stars or rock stars or rich people we are working people who work from 9 to 5 day to day to keep food & lights on the table for our kids to eat & learn.

Please hold on with the water.

ORIGINAL

DISTRIBUTION CENTER
07 MAY 21 AM 7:49
RECEIVED-FPSC
07 MAY 21 AM 10:06
COMMISSION
CLERK

KIM
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0870

May 18, 2007

I am a concerned customer of Aqua Utilities!

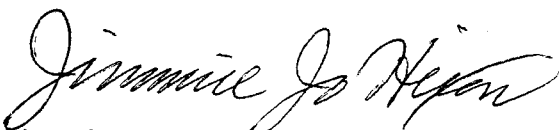
I do NOT approve of a proposed rate increase for Aqua Utilities:

Docket # 060368-WS

There are a variety of rates and ours seems very high end.

Thank you for your attention to this matter.

Sincerely,



Jimmie Jo Hixon
28832 Tammi Drive
Tavares, FL 32778
1-352-343-5913

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RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
07 MAY 21 PM 3:31
OFFICE OF
ECONOMIC REGULATION

ORIGINAL

Application for a Rate Increase in

Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco,
Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by

Aqua Utilities Florida, Inc.

DOCKET NO. 060368-WS

RECEIVED
01 MAY 21 AM 9:49
COMMISSION
CLERK

Name Mr + Mrs W. E. HolmesAddress 1569 Quintara Court

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The water is dirty. Everyone who lives here buys bottled water to drink. The system needs strainers or something!

We are very thrifty with water. We are retired on a fixed income. Our grass is dying or dead because we can not afford to water it. It is just my husband and I and our bill runs around \$88 per month.

Our friends in Panama City, Pensacola & Dothan do not have a water bill that high!

We walk & we find faucets leaking on vacant lots. We phone to report it using the phone # in the Sunny Hills paper & we are told that number is no longer in use.

Thanking you in advance,
Charlotte R. Holmes

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ORIGINAL

May 7, 2007

Director
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

RECEIVED-FISC
07 MAY 10 AM 9:58
COMMISSION CLERK
07 MAY 10 AM 7:55
DISTRIBUTION CENTER

RE: Docket Number: 060368-WS

Dear Director,

I am writing in regard to the request to increase the water and sewer rates by Aqua Utilities Florida, Inc. in Chuluota. I would appreciate it if the commission would take a long, hard, fair look at these proposed increases. I feel they are unreasonably high. For the average homeowner to afford these new rates is unbelievable.

We moved here in February of this year. We expected water restrictions of some sort but thought that water rates would be reasonable. After being here only a couple of weeks we started hearing about the terrible water bills from numerous people. When I say terrible I am talking \$350 -\$400 per month. My husband and I thought "how could this possibly be?" We are finding out the hard way just how bad the situation is.


Our first water bill was \$100. Our next bill doubled to \$200 with the interim rates. It is just my husband and me and we are conservation-minded with the water we use, in an effort to help preserve Florida's natural resource. We did not budget for a water bill that is hundreds of dollars each month. The proposed water rate is a 167.5% increase over the present rate. The proposed sewer rate is a 205% increase over the present rate. Doesn't this sound excessive? Could you afford this kind of increase in your own personal water/sewer bill?

I realize Aqua Utilities would like us (the customer) to pay for their upgrades but these increases are just too much. My understanding is that the utility does not have that many customers in the state of Florida. Maybe they should expand that number or get out of the business here and let someone that can better handle economy of scale operate the water utility.

We do not have a choice about who provides our water. This water comes from the same Aquifer that neighbors within a mile or two of us consume, but their rates are much more reasonable.

Please consider not allowing the proposed increases of such magnitude. We would like to be able to live in our Chuluota home for a long time to come.

Sincerely,

Kenneth and Marie Watts
518 Sparrow Hawk Cove
Chuluota, Florida 32766

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ORIGINAL

DIRECTOR, DIVISION OF COMMISSION CLERK & ADMIN. SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD
TALLAHASSEE, FL 32399-0807

RECEIVED
07 MAY 10 AM 9:58
COMMISSION
CLERK

IN REGARD: DOCKET # 060368-WS

DEAR SIR:

PLEASE HELP US TO NIP THE 220% RAISE IN THE PRICE OF OUR WATER/SEWER RATES. WE TRY IN VAIN TO PREVENT GOING BROKE BY PAYING THE LARGE INCREASES IN INSURANCE, TAXES, UTILITY RATES, CABLE, GAS, ETC. YES, ALL PEOPLE ARE FACING THIS PROBLEM - BUT WHEN IS SOMETHING GOING TO BE DONE ABOUT IT. WE NOT ONLY WILL HAVE THE HIGH RATE OF WATER USAGE WHILE IN RESIDENCE, BUT THOSE OF WHO COME BACK NORTH IN THE SUMMER ARE STILL BILLED AT THE REGUALR RATE FOR WATER WE DO NOT USE AND HAVE TURNED OFF AT THE METER. THIS ALONE SHOULD NOT BE ALLOWED BUT THEN WHO IS RESPONSIBLE FOR CONTROLLING IT - AND IS IT EVEN LEGAL. THE AQUA SOURCE COMPANY HAS CHANGED OWNERS AS MANY TIMES AS THE WEATHER CHANGES.

IN AN EFFORT TO BE BRIEF, JUST LET ME SAY THAT WE NEED YOUR HELP. THE RESIDENTS OF ROSALIE OAKS BLVD, LAKE WALES, FLORIDA AND OTHER USERS OF THIS UTILITY ARE URGING THOSE WHO HAVE THE POWER TO PREVENT THIS HORRENDOUS RAISE. AT THE VERY LEASE, THE RATES COULD BE GRADUALLY PHASED IN WITH MORE ADVANCED WARNING. THANK YOU FOR YOUR TIME AND CONSIDERATION.

SINCERELY,

Paul & Betty Wilmoth

PAUL & BETTY WILMOTH
57 ROSALIE OAKS BLVD
LAKE WALES, FL 33898.

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ORIGINAL

This letter is being written in reference to Docket # 060368-WS. We are opposed to the hardship that this suggested increase in our base utilities will impose on retired and fixed income residents of Rosalie Oaks. It is an unjust and unfair amount to request. Please do not allow private enterprises to place these burdens on our community, we respect that you are there to protect us from this unreasonable increase.

Sincerely,

Joanne M. Sadowski
Joanne Sadowski
112 Silver Oak Drive
Lake Wales FL 33898

RECEIVED-FPSC
07 MAY 14 AM 9:39
COMMISSION
CLERK

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Timolyn Henry

From: Cheryl Bulecza-Banks
Sent: Monday, May 21, 2007 4:35 PM
To: 'janis.dunn@alconlabs.com'
Cc: Office of the Chairman; Carlotta Stauffer; Roberta Bass; Commissioner McMurrian & Staff; Tim Devlin; Marshall Willis; Troy Rendell; Patti Daniel; Tom Walden; Jennie Lingo; Timolyn Henry; Rosanne Gervasi; Katherine Fleming; Ralph Jaeger; Mary Anne Helton
Subject: Your Concerns with Water Quality and Rates of Aqua Utilities
Attachments: Consent Order.doc

Dear Ms. Dunn,

Both the Chairman of the Commission, Lisa Edgar, and Commissioner Katrina McMurrian asked me to respond to your concerns regarding Aqua Utilities. Recently, one of my staff sent you an e-mail providing general information about the rate making process and the actions that the Commission undertakes when processing a rate request. However, I wanted to take this opportunity to provide additional detailed information about your specific concerns.

As you are probably aware, the Florida Department of Environmental Protection (DEP) has jurisdiction over the quality of water provided by Aqua Utilities in Seminole County. Specifically, DEP's Central District Office in Orlando provides the direct oversight. Currently, Aqua Utilities is operating under a consent order to address the level of trihalomethanes in the water. The consent order was signed on January 10, 2007. Under that order, Aqua is required to complete corrective actions needed to resolve the issue within five months. For your convenience, I have attached a copy of the consent order.

We also are aware that Aqua is providing water pressure at 25 PSI, and while this is low, it is above the 20 PSI required by DEP. Should you have questions for DEP concerning the quality of the water being provided by Aqua Utilities, their contact information is as follows:

Department of Environmental Protection
Central District (OR)
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767
(407) 894-7444

We have received complaints from other residents of Chuluota. Residents have indicated that they are disappointed that the service hearings scheduled in June were some distance away from Chuluota. To address the concern, the Commission has moved the service hearing location from Deltona, to Oviedo. The hearing will now take place at 10:00 a.m., June 26, at the following location:

City of Oviedo City Hall
City Council Chambers
400 Alexandria Blvd.
Oviedo, FL 32765

We encourage you and your neighbors to attend the hearing so that you can relay your concerns and comments directly to the Commissioners. We do value customer input. Customer input is crucial to the Commission's determination of the level of the quality of service provided by the utility.

5/21/2007

Customers who are unable to attend the service hearing, may write to the Commission to express their comments and concerns. Letters should be mailed to:

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

To ensure the letter is placed in the official docket file, the docket number (Docket No. 060368-WS) should be noted on the letter.

If you have any additional questions, or if I can be of any further assistance, please e-mail me at cbulecza@psc.state.fl.us or call me at (850) 413-6642.

Sincerely,

Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings
(850) 413-6642

From: Katrina McMurrian
Sent: Wednesday, May 16, 2007 12:32 PM
To: 'janis.dunn@AlconLabs.com'
Cc: Cheryl Bulecza-Banks; Marshall Willis; Rosanne Gervasi; Kay Posey; Jeremy Susac
Subject: RE: Toxic Water

Ms. Dunn,

Thank you for writing to me about your concerns about Aqua Utilities' water quality in your area. I wanted you to know that I received your message and that I am forwarding it on to the staff assigned to this particular rate case so that they can provide a more complete response. Among other things, they will convey how your comments will be handled, how water quality issues are addressed in a rate case, and how you can participate in one or more upcoming service hearings we are conducting in this case in various locations in the company's service area.

I appreciate your bringing this issue to my attention, and you should be hearing more from our agency soon. After you hear from the staff assigned to this case, feel free to follow up with any of us if you have remaining questions or concerns.

Best regards,

Katrina McMurrian

From: janis.dunn@AlconLabs.com [mailto:janis.dunn@AlconLabs.com]
Sent: Wednesday, May 16, 2007 10:36 AM

5/21/2007

To: Katrina McMurrian

Subject: Toxic Water

As a resident of Seminole County Florida, I respectfully request that something be done immediately about the quality of our water. Aqua Utilities not only wants to raise our rates but is providing toxic water to us. I can't believe that our representatives will allow its residents to be harmed by this company. The long term health effects is something we don't even really understand yet. My neighbor had an independent water specialist test their water and they found 500 unknown substances! Our health and the health of our children is at risk. We are simply asking for clean safe water at a reasonable price.

Janis Dunn
391 Velveteen Place
Chuluota, FL 32766
407 739 1670

This e-mail (including any attachments) is confidential and may be legally privileged. If you are not an intended recipient or an authorized representative of an intended recipient, you are prohibited from using, copying or distributing the information in this e-mail or its attachments. If you have received this e-mail in error, please notify the sender immediately by return e-mail and delete all copies of this message and any attachments.

Thank you.

5/21/2007

May 1, 2007

ECR

To Whom It Concerns;

This letter is being written in reference to **Docket # 060368-WS**. The proposed increase by Aqua Utilities is a completely outrageous amount to suggest to increase our water and sewer bills. It is not even conceivable that a company that provides utilities would be permitted to impose this on our retirement community. If Aqua Utilities feels it needs to replace or update equipment, it is their equipment and they should be the one paying for that capitol expense. Currently Aqua Utilities is collecting a base fee for more than 100 properties in Rosalie Oaks and a very small percentage of the owners there are year round residents, therefore that excess of funds could be used for upgrades.

Why are the retired and on a fixed income long time tax paying Florida residents being penalized in the State of Florida?

Thank you for protecting the rights of Floridas senior citizens.

Sincerely,

Mr. & Mrs. Franklin M. McLaurin
Lot 4 Rosalie Oaks Blvd.

Mr & Mrs. M. M. Laurin

*M. McLaurin
4 Rosalie Oaks Blvd.
Lake Wales, FL 33598*

RECEIVED 11:00
07 MAY -4 AM 8:38
COMMISSION
CLERK

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ORIGINAL

13 Rosalie Oaks Blvd, Lake Wales, FL 33898

May 8, 2007

Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0870

COMMISSION
CLERK

17 MAY 11 AM 9:23

RECEIVED

Re: Docket No. 060368-WS - Aqua Utilities Proposed Increase

Dear Sir:

First, I cannot believe that an interim rate has already been approved that's over a 100% increase!

Second, I don't know how Aqua Utilities can claim that they acquired this system in August 2003. My first payment to Crystal River was in November 1996. If you call their 800 number today, Aqua Utilities answers. My first payment to Aqua Source was February 2000 - the name change may have come 3 years after that, but I've been paying "Aqua" for 7 years. Did they not set aside ANY money for repairs?

Third, if their \$430,000 upgrade "investment" averages \$2,200 per customer, that would mean that the final increase of 220% (\$122.58 per month) comes to \$285,480 per year. Every two years we would be reimbursing them for their upgrade investment. What's fair about that?! Their interim rate comes to \$135,790 per year, which means we'd be paying for their upgrade every 3 years at that rate!! That's not even reasonable.

Fourth, in their initial customer notice they state that they replaced deteriorating pipe that carries the waste to the plant. I can tell you for a fact, because their contract repair truck sat in our front yard, that it was not pipe that was replaced! It was the liner.

Fifth, and this may be rumor, but important nevertheless, an Aqua repairman had the water turned off a few months ago. One of the residents ask him how long it would be turned off. The Aqua repairman said it would not be long, but since they will be the ones putting in the water and sewer for the new houses across the canal, when approved, they were putting in a new valve now. Are they trying to get the money out of us for this new venture?

Sixth, our household consists of two retired people, as do most in here. Our mobile home is a single-wide 1980. There are several in here that are older, and also many with only one social security income. We cannot afford to keep paying over and over again for the same repairs, nor can we afford any new ventures not concerning us. Please either decline their application for increase or bring the increase down to a more reasonable percentage, say 10%.

Thank you for your consideration.

Respectfully,

Nancy A. Pearce

Nancy A. Pearce

cc: Gov. Crist Cong. Putnam
Bill Bair, Tom Palmer

Polk County Commissioners

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ORIGINAL

DISTRIBUTION CENTER
07 MAY -7 AM 7:37

Robert L. & Mitzi Partin
87 Rosalie Oaks Blvd.
Lake Wales, FL 33898

May 3, 2007

RECEIVED-FISC
07 MAY -7 AM 10:59
COMMISSION
CLERK

Div. of Commission Clerk & Admin. Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

RE: Docket #060368-WS

Director:

As a property owner in Rosalie Oaks at Lake Wales, I am writing to protest the rate increase proposed by Aqua Utilities. The interim rate effective this month is a 100% increase and the final proposal over 220% increase in water and sewer rates. The rate will be \$122.33 per month- plus the amount of water used. This will be a financial burden to retired people on pensions and working families. The economy will suffer and it will bring down our property values as people will not be able to afford living here.

Please register a complaint on behalf of our community in Rosalie Oaks and bring this to the attention of the Public Service Commission for action against this proposal.

Sincerely,

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TH _____

Robert L. Partin

Robert L. Partin
Mitzi Partin

07 MAY -7 11:21:10
COMM. CLERK

ORIGINAL

Edward E. Partin
83 Rosalie Oaks Blvd.
Lake Wales, FL 33898

April 30, 2007

RECEIVED-PLSC
01 MAY -7 AM 10:59
COMMISSION
CLERK

Dir., Div. of Commission Clerk & Admin. Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

RE: Docket #060368-WS

Director:

As a property owner in Rosalie Oaks at Lake Wales, I am writing to protest the outrageous rate increase proposed by Aqua Utilities. The interim rate effective this month is a 100% increase and the final proposal over 220% increase in water and sewer rates! Base rates will be \$122.33 plus the amount of water used. These are unheard of rates for water and sewer. This is going to have a very negative effect on the economy and property values in this area.

Please register a complaint on behalf of our community in Rosalie Oaks and bring this to the attention of the Public Service Commission for action against this proposal.

Sincerely,

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Edward E. Partin
Edward E. Partin

01 MAY -7 PM 2:12
COMMISSION
CLERK

Felicia White

From: contact@psc.state.fl.us
Sent: Tuesday, May 15, 2007 8:46 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 9179

Complaint filed with PSC

Select County: SEMINOLE
CUSTOMER INFORMATION

Name: Zachary Rote
Telephone: 407-971-9276
Email:
Address: 517 Yellow Tail Pl Chuluota 32766

BUSINESS INFORMATION

Business Account Name: Zachary Rote
Account Number:
Address: 517 Yellow Tail Pl Chuluota Florida 32766

COMPLAINT INFORMATION

Complaint: Other Complaint against Aqua Utilities Florida, Inc.
Details:
Re: Impending Rate Increases and Poor Water Quality (Docket #: 060368-WS)

I recently received notice that Aqua Utilities was petitioning to increase both water and sewage base rates by about 3 times the current rate. I find this unacceptable due to the fact that a) They routinely fail to meet the EPA standards for water quality, b) In the morning hours the water pressure is about 25psi which is not acceptable, and c) we are already paying the highest water rates in the county.

Please take these points into consideration prior to allowing such an inflated rate increase.

EC12

May 01, 2007 Director, division of
Commission Clerk and Administrative
Service Commission **Docket No. 060368-
WS**

- Dear, Sirs. Inregard to the proposed rates and charges.
I am an AQUA UTILITIES FLORIDA customer and a
concerned resident of the PALM SHORES
community. I would like to make a statement on
behalf of some of the citizens of the said community.
Most of this community are elderly and cannot afford
a rate increase, however the propsed rate increase is
more than Triple the existing rate! I feel that's a little
more than most people of this community can afford
keeping in mind of their Very limited incomes, and to
those that have sufficent incomes.
- Sincerely, Gary Melendez



*Gary Melendez
109 Lily Drive
Jupiter Inland FL 32148*

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

RECEIVED-TPSC
07 MAY -4 AM 8:36
COMMISSION
CLERK

ORIGINAL

Mrs. Helen Schmidt
48 Rosalie Oaks Blvd.
Lake Wales, FL 33898

DISTRIBUTION CENTER

07 MAY 14 AM 7:53

RECEIVED FPSC
07 MAY 14 AM 9:38
COMMISSION
CLERK

Dir., Div. Of Commission Clerk & Admin Services
Florida Public Service commission
2540 Shumard Oak Blvd.
Tallahassee, FL 3239908

Dear Sirs:

This is in reference to **Docket # 060368-WS** with regard to the proposed increase in water and sewer rates.

I am a widow lady who is concerned about the request for rate increase on our water and sewer bills. I am upset that such a request of over 220% would even be considered. I heard it was because of the recent maintenance done on the sewer lines down our street. That must have cost an awful lot of money, but you know, nobody else pays for the maintenance on my car when I need to have it done. I am having my neighbor type this out for me so I can express my opinion. I just don't know how in the world I can pay that kind of bill along with my electric and still buy groceries. I just want you to know that I am against the approval of such an increase.

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____

I am asking you to please consider these things and **not allow such an increase as requested by Aqua Utilities.**

Sincerely,



Mrs. Helen Schmidt

060368-WS
05/07/14

ORIGINAL

RECEIVED FISC
07 MAY -7 AM 10:59
COMMISSION
CLERK

07/12/07 10:00:12

114 Rose Briar Dr.
Longwood, FL 32750-2733
May 3, 2007

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Proposed Aqua Utilities Rate Increase
Docket No. 060368-WS

Dear Sir or Madam:

As homeowners served by Aqua Utilities, we would like to strongly protest the rate hike proposed by Aqua Utilities. This company services our second home on Juno Trail in the Astor area of Volusia County. The proposed increase for water and sewer together based on meter size for our home is approximately 200%. The proposed increase for "residential use to cap" is also extremely high (213%) – at this rate, the portion of our last bill (covered only 19 days) for sewer gallons only would have been higher by \$10. The house was unoccupied for most of this time.

Currently, the water and sewer bill for the home with Aqua Utilities with occasional occupancy is equivalent to the water and sewer rates we pay in a month of normal occupancy at our primary home. When the second home is in use, the water and sewer bill is very high. In comparing the proposed rates to the water and sewer rates we pay for our primary home, it is obvious that the proposed rates are completely out of reason.

Please take this letter of protest into consideration when conducting the hearings on May 16.

Sincerely,

Suzanne Strong

Suzanne Strong

KENNETH G & SUZANNE W STRONG
114 ROSE BRIAR DR.
LONGWOOD, FL 32750

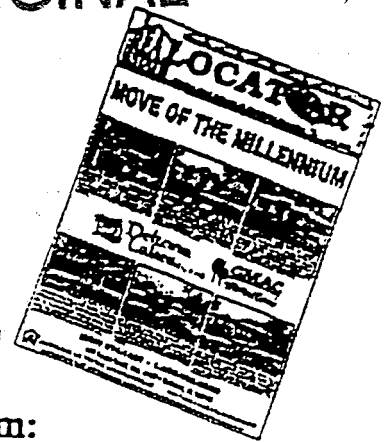
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

ORIGINAL


and

Continued


From



Date: 7/29/07

 DeLand Office (Advertising/Accounting)
Phone: (386)736-2880

 **CLASSIFIED ADVERTISING**
Phone: Deland (386)736-2880 or Orange City (386)774-2917

 CIRCULATION DEPARTMENT
Phone: (386)736-6269 or (386)736-2880

☐ OTHER _____
Phone: (386)736-2880 or (386)774-281

RECEIVED-FPSC
07 MAY -1 PM 1:32
COMMISSION-
CLERK
et(s).

Please find this transmittal letter and 1 additional sheet(s).

SERVICE?

Reply: _____

Name of person sending reply: _____ OTH

Please Fax Reply to:

☐ DeLand Office fax: (386)736-3587 ☐ Classified Phone Room fax: (386)822-9904 ☒ Circulation Office fax: (386)736-1416 ☐ Orange City Office fax: (386)774-5613

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none">■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.		<p>REACH</p> <p>A. Signature <i>[Signature]</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <i>KNAPP</i> C. Date of Delivery <i>NOV 16 2004</i></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No if YES, enter delivery address below:</p>	
1. Article Addressed to: <i>AQUA UTILITIES FLA. INC.</i> <i>ATTN: KATHY L. PAPE, ESQUIRE</i> <i>762 WEST LANCASTER AVE.</i> <i>BLYM MAWN, PA</i> <i>19018</i>		3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.	
2. Article Number (Transfer from service label)		4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes	
		7004 0750 0004 0493 2788	

PS Form 3811, August 2001

Domestic Return Receipt

2ACPRI-03-P-4081

3

NOTICE OF APPLICATION FOR SALE OF FACILITIES

(Section 367.071, Florida Statutes)

LEGAL NOTICE

Notice is hereby given on August 24, 2004, pursuant to Section 367.071, Florida Statutes, of the application of Florida Water Services, Corporation (Applicant) for the sale to Aqua Utilities Florida, Inc. (Purchaser) of the facilities providing service to the areas listed on the succeeding pages. Please note that this application is not a request for a change in rates.

The full legal descriptions of the service areas are available upon written request to the Applicant at the address listed below.

Any objection to this Application must be made in writing and filed with the Director, Division of the Commission Clerk & Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within thirty (30) days from the date of this notice. At the same time, a copy of said objection should be mailed to the Applicant and the Purchaser whose addresses are set forth below. The objection must state the grounds for the objection with particularity.

Applicant:

Florida Water Services Corporation
Attn: Melissa Taylor, Esquire
P.O. Box 609520
Orlando, FL 32860-9520

Purchaser:

Aqua Utilities Florida, Inc.
Attn: Kathy L. Pape, Esquire
762 West Lancaster Avenue
Bryn Mawr, PA 19010

DAVID W/9/04
Told us we had to fix it

Three year ago, our septic starting backing up - they came out 3 times, and unstopped it. fourth time they dug down to found the concrete had been Busted. So they redone the concrete. Paper & Trash would hang upon the concrete, then it would Back up.

Three week ago it started again; 1st time they call a ~~plumber~~ out a Roto-Rooter man to unstopped it. we call the next week, they sent a Roto-Rooter Man out. He ~~stop~~ unstopped it again. We call last night at 4:55 - 9/8/04 - Lady said she would take care of it. T.O. on 9/9/04 - They said she didn't need anything

4

FLORIDA WATER SERVICES CORPORATION'S
FACILITIES IN FLORIDA COUNTIES
BEING SOLD TO AQUA UTILITIES FLORIDA, INC
(Continued)

Volusia County

Jungle Den (water & wastewater):

Township 15 South, Range 28 East, Sections 19 & 30

Tomoka/Twin Rivers (water):

Township 14 South, Range 32 East, Section 30;

Township 14 South, Range 31 East, Section 25

Washington County

Sunny Hills (water):

Township 2 North, Range 13 West, Sections 1, 4-9, 11-31, 35 & 36;

Township 2 North, Range 14 West, Sections 13, 24-27, 34-36;

Township 1 North, Range 13 West, Section 2;

Township 1 North, Range 14 West, Sections 2 & 3

Sunny Hills (wastewater):

Township 2 North, Range 13 West, Sections 7, 8, 15-22, 28-31;

Township 2 North, Range 14 West, Sections 25 & 36

2

In the system, but she would do it and have them take care of it today. So I hung up - and call the Supr, and told her what happen - she said she would be sure it was taken care of. I came home at 5:PM - nothing had been done - Saw one of your Supr in the area, Flag him down - told him about it - said ~~no~~ nobody told him about it? he didn't offer to write the address + phone # down - He told me he was spread thin? I came home to call your # I tried 3 times - it rang - then like somebody would pick up then put the phone down - I call the 4 time they answer - said she would get a Tech on it? I work for the New York Times for 25 years retired - never seen service like this? I shouldn't have to pay for water sewage - since it in my yard. Can't cut the grass there either. 386-7994943
Harcanino day - Jim Johnson
After Fl. 32102

D A 11/11/04

TO - KATHY L. PAPE Esquire
742 WEST LANCASTER AVE.
Bryn Mawr, PA. 19010

WROTE YOUR LETTER RITE AFTER YOU TOOK OVER
THE WATER WORKS; ON THE PROBLEM WE WAS HAVING;
YOUR SECRETARY CALL TO BE SURE SHE HAD THE RITE
ADDRESS; SINCE THEN WE HAVE HAD THE SAME PROBLEM;
DURING THE STORM WAS THE WORST; THEY WOULD CALL
A PLUMBER TO UNLOG IT. I HAD TO CALL A PLUMBER, THE
SAME ONE THEY CALL BEFORE ON 3 DIFFERENT DATES - HE
TRIED TO EXPLAIN TO THEM WHERE IT IS: BUT THEY
WOULDN'T LISTEN? THEY TOLD US AFTER THE STORM, THEY
HAD HIR'D A CONTRACTOR TO COME OUT & FIX IT. BUT SO FAR
NO SHOW? 11/10/04 IT BACK UP AGAIN IN THE BATHROOM!
& THE FRONT YARD - BY THE WAY ITS A PRETTY SITE IN
YOUR FRONT YARD 3' FROM THE ROAD. WE CALL 11/10/04 TO
REPORT BACK-UP - again. NOBODY CAME OUT. SO I WENT
GOT THE TOOLS AND UNPLUG IT. LATER ON ONE OF YOUR
PEOPLE CAME OUT - AND TOLD US, THEY WERE NOT GOING TO
FIX THE PROBLEM WE WOULD HAVE TO FIX IT. I CALL
THE PLUMBER, AND PAY HIM; SEND THE BILL IN WITH
PAYMENT - THEY WOULD CREDIT IT AGAINST OUR ACCOUNT.
NEVER HEARD OF A BUSINESS BEING RUN LIKE THIS. I
CALL HIM AM, TO SEE HOW COME THEY DIDN'T SEND OUT
A PLUMBER 11/10/04 TO UNSTOPPED IT - SHE SAID,
SHE SENT A WORK ORDER OUT ON IT - BUT WOULD CHECK
TO SEE HOW COME, NOBODY CALL OR CAME OUT. SHE
FOUND OUT THEY TOLD HER THEY WERE GOING TO GET A
CONTRACTOR TO FIX IT? WHEN? DO I CONTINUE TO TRY

9, 15
TO UNPLUG IT, OR CALL A PLUMBER & I PAY FOR IT?
THAT SEWER IS A DANGER IN THE YARD, IT CONTAMINATES
ESPECIALLY IF KIDS GET ON THEM. OR DOGS LICK IT?

0068-45-0030-1-8

METEX#

RG 0193730745

AS YOU SEE I PAY FOR MY SERVICE

JAMES L. JOHNSON

1638 JUNO TR.

ASTOR FL 32102

386-749-4943

I SEE YOU HAVE A LOT OF EMPLOYEES &
WHITE TRUCKS IN THE AREA - I STOP & ASK BA. 1,
THEY SAY THEY ARE TECHNICIAN THEY HAVE NO
WORKER TO DO THAT KIND OF JOB? LOOKS LIKE IF YOU
HAD A CREW TO THAT KIND OF WORK - IT WOULD PAY
FOR IT / SELF / AND SERVICE DONE FASTER / BETTER.
I MEAN THEY WOULDN'T EVEN HELP A 69 YEAR
OLD MAN?

HAVE A NICE DAY
J.M.

5
THIS WAS HUNG
ON MY FRONT DOOR
ON THEIR YELLOW
DOOR HANGER.

MR. JOHNSON,

SORRY I MISSED YOU. I
DROPPED BY TO FOLLOW UP
ON MY PHONE MESSAGE
EARLIER TODAY. WE'VE HIRED
A CONTRACTOR TO DIG UP
AND FIX WHATEVER IS CAUSING
YOUR FREQUENT SEWER BACK-UPS.
AS SOON AS I HAVE AN EXACT
TIME THE WORK WILL BEGIN,
I WILL LET YOU KNOW. I
CONSIDER THIS A HIGH
PRIORITY JOB AND WILL
HAVE THE WORK BEGIN AS
SOON AS IS HUMANLY POSSIBLE.
I APOLOGIZE FOR THE
PROBLEMS YOU'VE HAD AND
I'M CONFIDENT THEY WILL
END SHORTLY

PAUL JOHNSON
FIELD COORDINATOR
AQUA UTILITIES

CELL# 386-937-1143

Bill Johnson

From: Bill Johnson
Sent: Thursday, March 08, 2007 9:48 AM
To: 'custserv@aquaamerica.com'
Subject: EMERGENCY

To - Aqua Emergency

From - James L. Johnson
1638 Juno trail
Astor, Fl. 32102-7951
Lot - 0000002 block Jungle Den - Sub. Div.
#000888846-0632150
Home Phone # (386) 749-4943
Cell # (386) 566-2312

I called Thursday 3-1-07, you said they would be here Monday 3-5-07 - nobody shows up. Called again said they would be here 3-7-07 again nobody shows up. Called 4 times 3-7-07 to no Avail. Nobody could help me or would not give me to anybody in charge. Said they would pass the message alone! When can I expect it to be fix. The water main in front yard is BUSTED! Is there anybody at Aqua that can help me? You want me to have someone to fix it and send you the bill? A man by the name of Bors Lester # (386) 329-9601 call and said He would call us Thursday morning at 8:30 AM to say what Aqua would do. So far no call today. ASAP Give me a call Thanks, James L. Johnson

Bill Johnson

From: Bill Johnson
Sent: Friday, March 09, 2007 1:38 PM
To: 'custserv@aquaamerica.com'
Subject: What do I do?

Aqua - What do I do?

Reported 3/1/07 - said you would be their 3/5/07 - NO SHOW - said 3/7/07 - again NO SHOW - man came by Thursday 3/8/07 - said would be here this afternoon or Friday on 3/9/07 - NO SHOW - WHAT DO I DO?

From - James L. Johnson

1638 Juno trail

Astor, FL 32102-7951

Lot - 0000002 block Jungle Den - Sub. Div.

#000888846-0632150

Home Phone # (386) 749-4943

Cell # (386) 566-2312

You send us information all the time how to save water? Look what you all have wasted in water last 7 days plus other locations. No wonder rates go up. You should do your part. Thanks, James L. Johnson

*SHOW UP Fri. AFTERNOON, Fix it. THE GROUND THEY TOLE UP - HAD NO GRASS
TO REPLACE IT - STILL NO GRASS.*

West Virginia
Pennysaver

JAMES L. JOHNSON
1638 JUNO PI.

ASTOR FL 32102
245 South Woodland Blvd., P.O. Box 3536
Deland, Florida 32721-3536

Address Correction Requested



0000



32399

U.S.
P
AST
3
APR
PM
\$
001

THE OFFICE OF COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
#060368-WS-DECKET
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, Florida

32399-0850

RETURN RECEIPT
REQUESTED

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™



7005 3110 0002 9484 3124

ORIGINAL

3957 Army Lane
Sunny Hills, FL 32428
May 08, 2007

Sam Luchini
3957 Army Ln.
Chipley, FL 32428-8003

Director

Division of the Commission Clerk and Administrative Service
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RECEIVED-FPSC
07 MAY 10 AM 9:58
COMMISSION
CLERK

Packet Number: 06038-WS

Dear Director F.P.S.C.:

Agua Utilities of FL has filed for an increase in water and sewer rates in Sunny Hills, Washington County, FL 32428. The petition states that the last water increase occurred in October, 1996, and this is the first rate increase applied for since July, 2004. I cannot speak for the period of time prior to April 30, 2004. I can only speak for the time starting from April 30, 2004 to the present. Although minimal, until this filing, my rates have increased, as follows:

Meter Size $5/8 \times 3/4$

Billing Period	Facility Charge	Water Rate per 1000 gal.
4-30-04 to 6-01-05	\$ 11.36	\$ 4.38
6-01-05 to 3-07-06	\$ 11.47	\$ 4.42
3-07-06 to 3-08-07	\$ 11.70	\$ 4.51

My billing invoice from 3-08-07 to 4-17-07, which is due 5-17-07, did not break down the facility charge and the water rate per 1000 charge.

CMP
COM
CTR
ECR
GCL
OPC
RCA
SCR
SGA
SEC
OTH

07 MAY 10 PM 12:07

"2"

The bill only gives the total water charges.

Why the change in their billing method?

<u>Present Facility Charge</u>	<u>Interim Rate</u>	<u>Proposed Final</u>
\$ 11.70	\$ 15.45	\$ 24.15

From 06-01-04 to include the interim rate increase would be a 36% increase.

From 06-01-04 the proposed final increase would be a 117% increase.

From 04-30-04 to the interim rate of \$5.95 per 1000 gal. of water would amount to a 36% increase.

In the petition that Agua Utilities of FL is stating that they have invested more than \$1.5 million in our community infrastructure, which translates to a capital investment of more than \$2100⁰⁰ per customer. I can only assume \$1.5 million divided by \$2100⁰⁰ per customer would indicate that there are 714 water customers, but I was told that there are only 589 meters actually being read. I cannot be certain of the 714 figure, but I do know that the proposed interim rate increase and proposed final increase can not be allowed to occur. I am opposed to the increase and I do not believe that either the 714 or 589 present water customers should shoulder this increase on their own.

Since my information shows that the actual figure is 589 meters being read, the burden per customer is more substantial than the 714 figure being used by Aqua Vel FL.

Example:

$$714 \text{ Customers} \times \$2100^{00} = \$1,500,000$$

$$\text{Presently} \rightarrow 589 \text{ customers being read} \times \$2100^{00} = \$1,237,000$$

$$\text{Difference} = \$263,000 - 18\% \text{ more increase}$$

I am basing my opinion on the notices mailed to present water customers. If there is more information to the rate increase it was not provided to me.

I am requesting and asking that the Commission will vote 'NO' to the proposed rate increase and allow only a minimal increase or find an equitable method for shared sacrifices by others who also benefit from the water and sewer systems in our Sunny Hills, Washington County, FL community.

This letter is a follow-up to a phone conversation made to your department on May 07, 2007, and I am requesting that both become a part of the information presented at the hearing on May 14, 2007.

I would definitely have attended this meeting in person to present my information, but I have a doctor's appointment in PA and I am unable to be there.

Yours truly,
SAMUEL LUCHINI
Samuel Luchini

ORIGINAL

4625 WINDY ARNE
ZEPHYRHILLS, FLORIDA 33541
MAY 11, 2007

DIRECTOR, DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0870

RECEIVED
MAY 14 PM 4:06
COMMISSION
CLERK

I am Against Any increase in the proposed Water + Sewer rates of AQUA UTILITIES FLORIDA INC. A rate increase would effect 210 homes here in Zephyrhomes. They are all owned by senior citizens living on fixed incomes. AQUA Utilities rates are among the highest in Pasco County and throught the State of Florida.

I suggest the Florida Public Service Commission Lower ALL their water and sewer rates to confirm to that of PASCO County water and sewer rates.

CMP _____

COM ATTACHED COPY OF MY LAST BILL.

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

JTH _____

Sincerely,

Gas Alexander - Past PRESIDENT OF ZEPHYRHOMES

BEFORE THE PUBLIC SERVICE COMMISSION
INITIAL CUSTOMER NOTICE AND NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF AQUA UTILITIES FLORIDA, INC. AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 060368-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN PASCO COUNTY,
FLORIDA BY AQUA UTILITIES FLORIDA, INC.

Date Issued: April 11, 2007

1. Notice is hereby given, pursuant to Rule 25-22.0407, Florida Administrative Code, that Aqua Utilities Florida, Inc. (Utility) has filed a petition for a rate increase with the Florida Public Service Commission. The last water and wastewater base rate increase occurred in October 1996, and this is the Utility's first rate request since acquiring this system in July 2004. Since then, the Utility will have invested more than \$240,000 in your community's infrastructure through 2007 to improve the quality and reliability of water and wastewater services. The upgrades include installation of a new water supply well, which will eliminate the need to purchase water from Pasco County and reduce the water system's costs. A rate increase is necessary for the Utility to be given an opportunity to

Non-Residential	\$ 3.95	Non-Residential	\$ 11.40	\$ 16.19	\$ 7.01
-----------------	---------	-----------------	----------	----------	---------

5. The Utility has requested a change in its Service Availability Charges as part of its rate request. The Commission will be reviewing the Utility's Service Availability Charges in the pending case under Docket No. 060368-WS, and the Commission may adjust those charges if the Commission deems that appropriate.

6. Any written comments regarding the Utility's service or the proposed rates and charges should be addressed to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870 and should identify the Docket Number assigned to the proceeding. Complaints regarding service may be made to the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 800.342.3552.



Service To:
GUS ALEXAKOS
4625 WINDY LN
ZEPHYRHILLS, FL 33541-2125
Lot: 0000003 Block:

Account Number
000901336 0643998
ZEPHYR SHORES

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
Fax: **866.780.8292**
e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date
May 01, 2007

Total Amount Due
\$ 120.87

Due Date
May 23, 2007

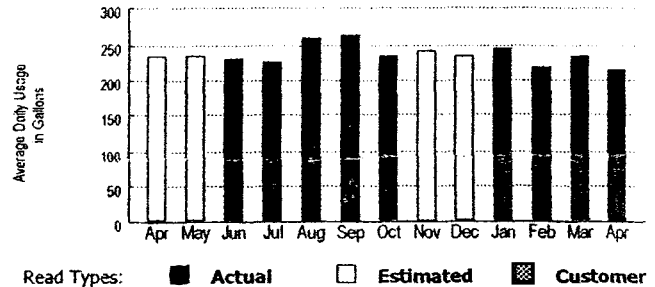
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
76734205	5/8	04/25/07	28	Actual	346000	6,000	Gallons
		03/28/07		Actual	340000		
Average Daily Usage = 214 Gallons		Total Days: 28		Total Usage:		6,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 110.97
Total Payments Received	110.97
Balance	0.00
Current Water Charges	37.35
Current Sewer Charges	82.78
Utility Tax	0.74
Amount Due 05/23/07	\$ 120.87

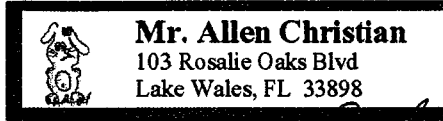
Water Usage History



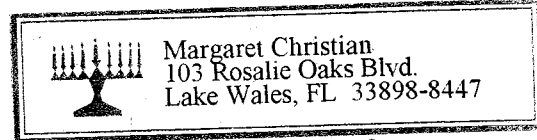
ORIGINAL

This letter is being written in reference to Docket # 06036 AWS. We are opposed to the hardship that this suggested increase in our base utilities will impose on retired and fixed income residents of Rosalie Oaks. It is an unjust and unfair amount to request. Please do not allow private enterprises to place these burdens on our community, we respect that you are there to protect us from this unreasonable increase.

Sincerely,



Allen Christian



Margaret Christian

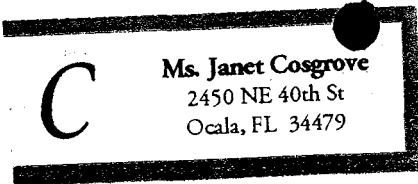
07 MAY 11 11:13:13

07 MAY 11 11:13:13

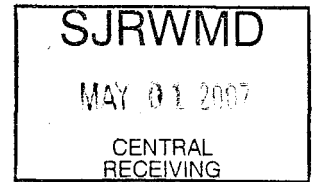
DISTRIBUTION CENTER
07 MAY 11 AM 7:25

RECEIVED-PPSC
07 MAY 11 AM 9:32
COMMISSION
CLERK

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____



ORIGINAL



Legal Notice

Notice of Commission Customer Service Hearings

RE: Application by Aqua Utilities Florida, Inc. (Utility) for rate increase in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. (Docket No. 060368-WS)

Date of Publication: April 20, 2007

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. The nearest customer service hearing to you will be conducted at the following times and places:

Date and Time: May 16, 2007 at 10:00 a.m.

Place: St. Johns Water Management District
Resource Management Building Rooms 136A&B
4049 Reid Street
Palatka, FL 32177

Date and Time: May 16, 2007 at 6:00 p.m.

Place: City Commission Chambers
Gainesville City Hall
200 East University Avenue
Gainesville, FL 32601

At the hearing, customers will be given opportunity to present testimony and other evidence concerning the Utility's proposed rates or service. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

CMP Any customer comments regarding the Utility's service or the proposed rate increase should be addressed to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should identify Docket No. 060368-WS, assigned to this proceeding.

ECR Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 800.342.3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 800.955.8771 (TDD).

CMP
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DISTRIBUTION CENTER

07 MAY -7 AM

Please try your best to help us or like many others - just stay dirty - some homes are being ruin because of a lack of water. Please, fine

27 April 2007

Palatka is nearest to me, but since I have to rely on someone else to drive me. My comment is: we who are on fixed income (that gives no pay raises, ever) can't you freeze our rates? The telephone company freeze their rates + many other states freeze for the elderly or fixed-income persons. If I make long distance calls, I pay for that, & if I put in a swimming pool, etc, I would pay for that.

I called this number got no answer to my question, just a recorded message.

AQUA.

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748

PRE-SORTED
FIRST CLASS
U.S. POSTAGE
PAID
AQUA UTILITIES
FLORIDA, INC.

19399



5-DIGIT 34479 1347

JANET COSGROVE

2450 NE 40TH ST

Ocala, FL 34479-8902

Janet M Cosgrove

352-867-1592

ORIGINAL

07 MAY -7 PM 2:19

REGULATION

RECEIVED-REG
07 MAY -7 AM 10:59
COMMISSION
CLERK

DISTRIBUTION CENTER

1317 Primrose Ln.
Lancaster, Wi. 53813
May 11, 2007

To: Dir., Div. of Commission Clerk
& Adm. Services

Re: Docket #060368-WS

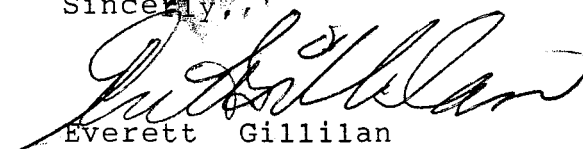
We are property owners in the Rosalie Oaks Sub-Division of Lake Wales, Fl. and are winter residents there for three or four months. We have been notified by our Assn. Pres. that our water supplier, Aqua Utilities, has applied for a rate increase which would amount to over 200%.

We think this is excessive and if this is approved we would list our property for sale and take whatever we could get for it. Most of the residents in this Sub-Div. are winter residents on a fixed income and this would impose a severe hardship on them. I am sure no one would complain if there was a reasonable increase but 200% is ridiculous.

Please see what you can do to prevent this excessive increase.

Thank you.

Sincerely,


Everett Gillilan

CMP _____
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ORIGINAL

DISTRIBUTION CENTER

07 MAY 10 AM 7: 57

Hamilton F. Hodge
50 Rosalie Oaks Blvd.
Lake Wales, FL 33898
May 4, 2007

RECEIVED-FLSC
07 MAY 10 AM 9: 58
COMMISSION
CLERK

Dir., Div. Of Commission Clerk & Admin Services
Florida Public Service commission
2540 Shumard Oak Blvd.
Tallahassee, FL 3239908

Dear Sirs:

This is in reference to **Docket # 060368-WS** with regard to the proposed increase in water and sewer rates.

My husband and I feel that the proposed increase in the current water and sewer rates of over 220% is absolutely unacceptable. This excessive increase would cause a hardship for all of us on a fixed income and most certainly cause major concerns for our widow ladies on this street. Our small subdivision of one long street, with a short side street, consist of small mobile homes of retirees who fish for leisure at the nearby lake. We all live off Social Security and/or Retirement Income. Anyone can tell you the yearly increase does not even compare with such a request for increase of water and sewer rates. An increase like that would make the cost of water and sewer be more than our electric bills and would devastate this community. We already have seen a For Sale sign put in a yard up the street from us.

We are asking you to please consider these things and **not allow such an increase as requested by Aqua Utilities.**

Sincerely,

CMP _____
COM _____
CTR _____
ECR 1 _____
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RCA _____
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SGA _____
SEC _____
OTH _____

Frank Hodge
Shelby Hodge
Frank and Shelby Hodge

ORIGINAL

DISTRIBUTION CENTER
07 MAY -7 AM 7:48

Director
Division of Commission Clerk
Administrative Services
Florida Public Service Commission
2450 Shumard Oak Blvd.
Tallahassee, Florida 32399-0870

RECEIVED 1000
07 MAY -7 AM 10:59
COMMISSION
CLERK

This Letter is Regarding the Following:

Increase in Water & Sewer Rates
@ Rosalie Oaks Subdivision
Lake Wales, Florida 33989

Director,

Enclosed with this letter you will find the letter that was sent to all of the Homeowner of our development. There are approximately 130 residents (lots) in our development, most of which are elderly and/or infirm. The residents are on a very limited amount of money they live on and have to limit the amount of money that is spent on each and every item per month. This of course includes electricity, water, sewer, medical, food, property insurance, homeowners insurance, and for a few a car payment. Right now they are possibly paying anywhere from ; and this is a rough guess, anywhere from \$35.00 to 70.00 per month for their utility bills (water and sewer) and to have that raised to approximately \$122.33 per month if not more is absolutely absurd. Where in the world do the Politicians who make thousand upon thousand of dollars a year-which I might add are paid by these very people-the Taxpayers- where do they think these fixed income people are going to get this money- go out and pick it off a money tree? You are looking at a **220% Increase!!**. The Docket # on this item is **#060368-WS**.

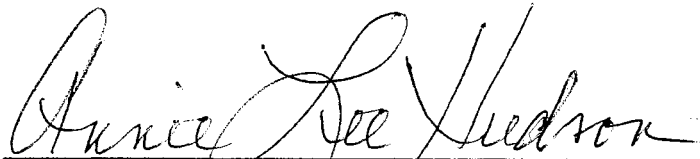
We have been ask by our Homeowners Association President, Mr. Frank Hodge, 50 Rosalie Oaks Blvd., Lake Wales , Florida 33985 to write you a letter and to attend the first meeting that is schedule for June 13th. My husband and I will be doing so. Any help or attention you can give this matter will be greatly appreciated.

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IGA _____
SEC _____
DTH _____

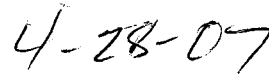
I will be forwarding a copy of this letter to the Governor, to Congressman Adam Putnam. I will also be calling the Division of Regulatory Compliance at 800-342-3552.

Enclosed you will find a copy of the Important Notice Postcard that I received today from my Homeowners Association President, Mr. Frank Hodge at 50 Rosalie Oaks Blvd., Lake Wales Blvd. 3389.

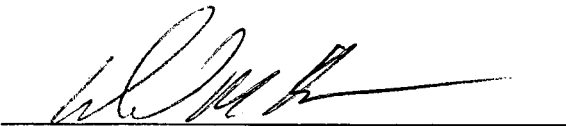
Again Thank You for your time and consideration in this mater.



Annie Lee Hudson



4-28-2007



David M. Hudson

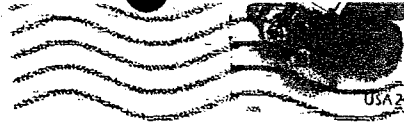


4-28-2007

Hudson
94 Rosalie Oaks
% 8229 Pleasant Lane
Riverview, Fl. 33569

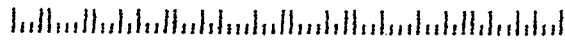
FRANK HODGE
50 Rosalie Oaks Blvd
Lake Wales, FL 33898

APR 2007 PM 2 L



David & Annie Hudson
8229 Pleasant Ln
Riverview, FL 33569

944767



*Ann
COLE*

**ROSALIE OAKS PROPERTY OWNERS ASSOCIATION
IMPORTANT NOTICE!**

Aqua Utilities has applied for an increase in water & sewer rates. You probably got a copy of this notice; read it carefully. By Oct. 2007 our final rate increase will be **\$122.33 per month** (\$21.75 water; \$100.58 sewer) - over 220%. The interim rate effective 4/12/07 is \$58.03 - over a 100% increase! The Trustees have sent a letter of protest to the Florida Public Service Commission with copies to the Governor, Cong. Adam Putman, Polk County Commissioners and the Attorney General. The first hearing is June 13 in Lakeland; the final hearings are Oct. 24-26 & 29-30 in Tallahassee. We need your help! Attend if possible. Please send letters to: Dir., Div. of Commission Clerk & Admin Services, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0870 - refer to **Docket #060368-WS**. You can also call the Div. of Regulatory Compliance at 800-342-3552.

ORIGINAL

DISTRIBUTION CENTER

07 MAY 14 AM 7:52

COMMISSION
CLERK

07 MAY 14 AM 9:37

RECEIVED-FPSC

Director, Division of the Commission Clerk,
And Administrative Services,
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

R: Docket Number 060368-WS

Dear Sirs:

This letter is intended to formally file a complaint regarding the rate increases proposed by Aqua Utilities water services.

The increase is in two increments, meter and usage.

Meter: The "interim" rate increase of approximately 32% as approved by the PUC was effective April 12, 2007, with notification to all consumers after that date.

The "proposed final rate" is an increase of approximately 270%!

Usage: the interim rate increase is approximately 32%

The "proposed final rate" for usage under 6,001 gallons is an increase of 73%.

The "proposed final rate" for usage over 6,000 gallons is an increase of 117%.

Your continued diligence in protecting the consumers of Florida is certainly appreciated.

Sincerely

William E. Donovan
Charlotte E. Donovan

★★★★★USA★★★★★

Mr. William E. Donovan
24 Brigadoon Cir.
Leesburg, FL 34788

★★★★★

CMP _____
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ORIGINAL

RECEIVED T-SC
07 MAY 10 AM 9:58
COMMISSION
CLERK

Mrs. Leslie Curry
294 Osprey Lakes Circle
Chuluota, FL 32766
May 8, 2007

Florida Public Service Commission
Attn: Director, Division of the Commission
Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

Re: Aqua Utilities Florida, Inc. – Petition for Rate Increase
Docket No. 060368-WS

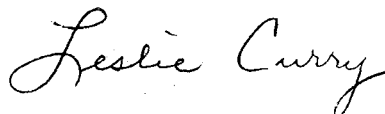
Dear Commission Director:

We received a notice recently that Aqua Utilities Florida, Inc. has filed a petition for a rate increase with the Florida Public Service Commission. We are adamantly opposed to the rate hike being approved for several reasons. Many Aqua Utilities Florida customers in the Seminole County area are already paying the highest water and wastewater rate in Central Florida, including our family. For the past 3 years we have received water bills which are almost three times higher than water bills we received at our last residence in the Winter Park, Florida area (less than 15 miles away) for the same volume of water usage. Additionally, we are concerned about the quality of water Aqua Utilities Florida has been providing our homes at this high rate. For a number of consecutive months we have been receiving Public Notices that Aqua Utilities Florida is in violation of approved water quality standards (exceeding the TTHM threshold) which can pose a threat to human health. While they claim that they have invested around "...\$5 million in our community's infrastructure," we have not realized an improvement in our water quality. On a number of occasions we have called Aqua Utilities Florida to report an unusually overwhelming smell and taste of excess chlorine in our water and we have had to resort to purchasing drinking water on many occasions.

For these reasons, we implore the Florida Public Service Commission to deny Aqua Utilities their rate hike request and to further hold them accountable to at least meet required State water quality standards before a rate hike can be considered.

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Sincerely,



Leslie W. Curry
Customer of Aqua Utilities Florida
Seminole County, Florida

ORIGINAL

DISTRIBUTION CENTER
07 MAY 14 AM 7:44

Director, Division of the Commission Clerk,
And Administrative Services,
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RECEIVED-FPSC
07 MAY 14 AM 9:37
COMMISSION
CLERK

R: Docket Number 060368-WS

Dear Sirs:

This letter is intended to formally file a complaint regarding the rate increases proposed by Aqua Utilities water services.

The increase is in two increments, meter and usage.

Meter: The "interim" rate increase of approximately 32% as approved by the PUC was effective April 12, 2007, with notification to all consumers after that date.

The "proposed final rate" is an increase of approximately 270%!

Usage: the interim rate increase is approximately 32%

The "proposed final rate" for usage under 6,001 gallons is an increase of 73%.

The "proposed final rate" for usage over 6,000 gallons is an increase of 117%.

Your continued diligence in protecting the consumers of Florida is certainly appreciated.

Sincerely

Edward & Jeanine Filler
711 Bigodown Circle
Leesburg, FL 34788
Scottish Highlands Resident

CMP	_____
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RCA	_____
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SGA	_____
SEC	_____
OTH	_____

ORIGINAL

DISTRIBUTION CENTER

07 MAY 10 AM 7:58

Donald Block
33 Rosalie Oaks Blvd
Lake Wales, FL 33898
May 6, 2007

RECEIVED
07 MAY 10 AM 9:58
COMMISSION
CLERK

IN Regard to Docket # 060368-WS

To whom it may concern,

We are PROTESTING the proposed rate increase in the water and sewer rates that Aqua Utilities has applied for with the Florida Public Service Commission.

A burden will be put on ALL the customers of Aqua Utilities.

Please deny this petition as it is exorbitant and an unacceptable rate increase.

Thank you.

Sincerely,

CMP _____

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SEC _____

OTH _____

Donald E. Block

Donald E. Block

ORIGINAL

RECEIVED-FPS
07 MAY -2 AM 9:34
COMMISSION
DISTRIBUTION CENTER
07 MAY -2 AM 7:30
BRK

April 27th, 2007

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

Subject: Proposed rate increase by Aqua Utilities Florida, Inc.

Dear Director,

I am a retired senior citizen living on a Railroad Retirement Pension. I live in the Silver Lake/Western Shores area of Lake County. My wife and I have just received a proposed increase in water rates by Aqua Utilities, copy attached. This proposal is an absurd request that would place an onus water rate increase on those least able to afford Aqua services. In affect this proposal would double our water costs. I understand there must be some cost increases over time but this proposal is simply unacceptable by any measure of common sense.

I urge you to vote against this proposed rate increase which is pending under Docket # 060368-WS. This increase is excessive and would create a hardship for many low income families and senior citizens alike who depend upon Aqua services as our only source of water.

Thanking you in advance,



Donald W. Morrison

Donald W & Joyce E Morrison
33738 Tarlton Dr
Leesburg, FL 34788-3554

CMP _____
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ECR 1 _____
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SEC _____
OTH _____

Dorothy Menasco

From: Filings@psc.state.fl.us
Sent: Monday, May 14, 2007 1:16 PM
To: 'MAHARAJ-LUCAS.ASHA'
Cc: BURGESS.STEVE; Timolyn Henry; Kimberley Pena; Matilda Sanders
Subject: RE: 060368-WS

Good afternoon, Asha. I'm following up on this electronic filing that we received on Friday, May 11th. It was apparently followed by a duplicate hard copy via U.S. Mail and was delivered to our office at 9:34 this morning.

Please note that if you file electronically, we do not require a follow-up hard copy. It creates duplication in the docket if we receive both electronically and on paper. Therefore, the hard copy received this morning will not be placed in the docket.

Please refer to our e-filing requirements for any further questions: <http://www.psc.state.fl.us/dockets/e-filings/>

Thanks for e-filing!

Dorothy Menasco
FPSC
Office of Commission Clerk
850-413-6330
dmenasco@psc.state.fl.us

From: MAHARAJ-LUCAS.ASHA [mailto:MAHARAJLUCAS.ASHA@leg.state.fl.us]
Sent: Friday, May 11, 2007 10:46 AM
To: Filings@psc.state.fl.us
Cc: BURGESS.STEVE
Subject: 060368-WS

Electronic Filing

a. Person responsible for this electronic filing:

Steve Burgess, Associate Public Counsel
Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street, Room 812
Tallahassee, FL 32399-1400
(850) 488-9330
Burgess.steve@leg.state.fl.us

b. Docket No. 060368-WS

In re: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties by AquaSource Utility, Inc.

c. Document being filed on behalf of Office of Public Counsel

5/14/2007

d. There are a total of 2 pages.

e. The document attached for electronic filing is Letter amending the Third Set of Interrogatories.

(See attached file: ltr cole 51107.pdf)

Asha Maharaj-Lucas

Secretary to Steve Burgess, Associate Public Counsel.

Office of Public Counsel

Telephone: (850) 488-9330

Fax: (850) 488-4491

KEN PRUITT
President of the Senate



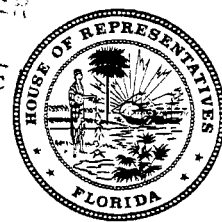
Charles J. Beck
Interim Public Counsel

STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL

C/O THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
850-488-9330

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV

MARCO RUBIO
Speaker of the House of
Representatives



Steve Burgess
Associate Public Counsel

May 11, 2007

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED 7:50
01 MAY 14 AM 9:34
COMMISSION
CLERK

Dear Ms. Cole:

By this letter, I wish to correct an error in our Third Set of Interrogatories that I filed yesterday. In parts "b," "c," and "d" of Interrogatory 118, I inadvertently referenced "Interrogatory 115(a)." The proper references should have been to part "a" of Interrogatory 118. Accordingly, the corrected version of Interrogatory 118 should read as follows:

118. Affiliates

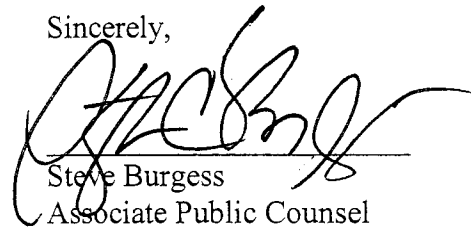
- a. Please identify all non-utility and non-regulated companies that Aqua Services, Inc. owns and/or provides services and/or products to, and describe the ownership and/or the services/products provided to these companies.
- b. For each company identified in response to part "a", above, explain if any costs from Aqua Services, Inc. and Aqua Resources, Inc. are allocated or charged to the non-utility and/or nonregulated company, the method of allocation or charging, and the amounts allocated or charged, by account, in 2004, 2005, 2006, and as projected for 2007. Provide the numerator and denominator of the allocation factor used to allocate the costs and the total costs to which the allocation factor was applied, by account. Provide the requested information in electronic spreadsheet format with all formulas and links intact.
- c. For each company identified in response to part "a", above, describe the services and or products sold during 2004, 2005, and 2006.

May 11, 2007
Page 2

d. For each company identified in response to part "a", above, provide for each of the years 2004, 2005, 2006, and as projected for 2007: the total revenue; total operating expenses, and total net plant in service.

I apologize for any inconvenience this error may have caused. Thank you for your attention to this matter.

Sincerely,



Steve Burgess
Associate Public Counsel

cc: Kenneth A. Hoffman, Esquire
Marsha E. Rule, Esquire
Ms. Nance Guth
Ralph Jaeger, Esquire
Katherine Fleming, Esquire
Rosanne Gervasi, Esquire



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

CLK
RECEIVED 11:50
JUN 8 PM 11:50
COMMISSION
CLERK

DATE: May 8, 2007

TO: Chairman Lisa Polak Edgar
Commissioner Matthew M. Carter II
Commissioner Katrina J. McMurrian
Commissioner Nancy Argenziano
Commissioner Nathan A. Skop

FROM: Sandy Simmons, Scheduling Coordinator *SS*

RE: Docket No.060368-WS - Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Locations have been reserved on the following dates and times for the purpose of holding customer service hearings.

<p align="center">Wednesday, June 13, 2007</p>	
<p align="center">10:00 a.m. Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871 Contact: Gloria Rybinski 863-402-6838</p>	<p align="center">6:00 p.m. Lakeland City Hall City Commission Chambers (3rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801 Contact: Chris Chadwell 863-834-6005</p>
<p align="center">Wednesday, June 20, 2007, 10:00 a.m., 6:00 p.m. West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654 Contact: Freda Abrams 727-847-8109</p>	
<p align="center">Tuesday, June 26, 2007 – 10:00 a.m. Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725 Contact: Karen Roberts 386-561-2100</p>	<p align="center">Wednesday, June 27, 2007 – 10:00 a.m., 6:00 p.m. Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756 Contact: Sarah Wright 352-735-7183</p>

For your convenience, attached are directions and maps to the locations. If you any questions please contact me at 413-6008.

Cc: Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Regulatory Compliance and Consumer Assistance (Brunson)
Office of Public Information (De Luise)
Office of Hearing Reporter Services (Faurot)
Commission Clerk (Thompson, Docket File)

Attachment

RECEIVED FPSC

07 APR 30 PM 3:07

COMMISSION
CLERK

ORIGINAL

Mr. JAMES F. COWEN

5208 SW 70TH TERR

GAINESVILLE FLA. 32608

Apr. 25, 2007

REGARDING AQUA RATE HIKE

OFFICE OF COMMISSION CLERK

FLA. PUBLIC SERV. COM.

THANK YOU FOR THIS OPPORTUNITY TO MAKE MY
COMMENTS TO YOU ABOUT ANY WATER HIKE HERE.

IF A ~~INCREASE~~ IS PASSED, PLEASE HAVE MANAGEMENT
TOLD TO RETRAIN THEIR CSR'S ON THE PHONE BOARD.

CMP _____

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1ST THING THEIR EMERGENCY DEPT SHOULD ASK IS

DO YOU HAVE WATER? ON OR OFF.

THE OTHER DAY OUR'S WAS OFF FROM 10-7 PM. & TOLD
THAT 1ST THING AND SEVERAL TIMES. COINCIDENTLY, THEY

DIDNT. HERE ME THE 1ST ^{FEW} ~~FEW~~ TIMES, OUR STREET

ATION CORNER OF 70TH TERR AND 52ND AVE WAS FLOODED

THE ENTIRE DAY AND NITE, NO ONE SHOWED UP TO

REPAIR THE BROKEN LINE BY THE MAIL BOXES, WHERE

A CAR RAN OVER THE BOX. NO WATER TILL 7: PM.

MAINTENANCE CAME 10:00 NEXT DAY.

ALL PLACES NEED MONEY DUE TO INFLATION

BUT ALSO THESE CSN'S THERE, NEED TO BE MORE
PROFESSIONAL AND "E" MAIL THEIR DISPATCHES, AND
GET FOR HELP AS A PROMISE, BEFORE THEY GET A INCREASE.
BETTER YET MAYBE GVN OUGHT TO TAKE OVER, SOME
DAY LATER.

REFLECTING MY MEMORIES BEFORE RETIRING
FROM A CHICAGO UTILITY AFTER 39 1/2 YRS, IF
WE GAVE HOUSY SERVICE, LIKE WHAT WE EXPERIENCED
THIS PAST WEEK, NO INCREASE WOULD THE "ICE"
GIVE INCREASES AND A LOT OF PEOPLE WOULD BE
RETRAINED.

SINCERELY
John F. Cowell

NOTES:

IF ONE CALLS EMERGENCY AFTER 5:30, YOU
AUTOMATICALLY GET CUT OFF, NO RECORDING,
NO WAY TO GET TO A DISPATCHER, NO OTHER
PA. # TO CALL,

"TERRIBLE BAD PROCEDURES"

"LET'S BRICK COMED DOWN HERE"

HOOP'S - SORRY THEY DON'T HANDLE WATER!

Docket No. ORIGINAL

060368-WS

RECEIVED - FPSC

07 MAY -1 AM 9:31

COMMISSION
CLERK

To

Director Div of the Commission Clerk

Case Docket # 060368-WS

The Case is Aqua Utilities Fla Inc.
Rate increase,

I do object to the increase
for the last 4 yrs I buy Bottled
water to drink because of poor
quality of water, the calcium &
other water deposits, clog drains
Pipes, I was getting sick, nausea
vomiting, I drink ice tea a lot
As suggested I stop drinking water
at house & it stopped. The Yearly
report on Quality of Water never
came at Sched. time, Data appears
not to be current, If someone
will maintain that they actually

CMP

COM

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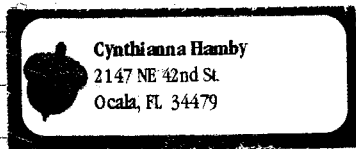
SCR

IGA

EC

TH

improve the water quality
and I am able to drink
it then I would say yes
to giving them more money,
but I haven't seen improvements
& this company should be
monitored.



Cynthia Hamby
2147 NE 42nd St.
Ocala, FL 34479

Thanks
Cynthia Hamby
2147 NE 42nd St
Ocala Fla. 34479

I have been with this Water
Company since 1995.

Help!

oh! They did repaint the
Water Tanks, & Replaced Fencing



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 2, 2007

TO: Chairman Lisa Polak Edgar
Commissioner Matthew M. Carter II
Commissioner Katrina J. McMurrian
Commissioner Nathan A. Skop
Commissioner Nancy Argenziano

FROM: Sandy Simmons, Scheduling Coordinator *SS*

RE: Docket No.060368-WS - Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

RECEIVED 0650
07 MAY -4 AM 8:45
COMMISSION
CLERK

Locations have been reserved on the following dates and times for the purpose of holding customer service hearings as reflected below.

<p>Thursday, May 10, 2007, 10:00 AM – 1:00 PM South Seas Island Resort 5400 Plantation Road Captive, FL 33924 Contact: Susan Savino 239-472-7621</p>	<p>Friday, May 11, 2007, 10:30 AM – 1:30 PM Palm Beach County Library System - Green Acres Branch 3750 Jog Road Green Acres, FL 33467 Contact: David Scott 561-641-9100</p>
<p>Monday, May 14, 2007, 10:00 AM – 1:00 PM (Central Time) Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428 Contact: Susan Lawson 850-638-6200</p>	
<p>Wednesday, May 16, 2007 – 10:00 AM – 1:00 PM St. Johns Water Management District Resource Management Building - Rooms 136 A & B 4049 Reid Street Palatka, FL 32177 Contact: Linda Lorenzen 386-329-4262</p>	<p>Wednesday, May 16, 2007 – 6:00 PM – 9:00 PM City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601 Contact: Jean Fiala 352-334-5015</p>

For your convenience, attached are directions and maps to the locations. If you any questions please contact me at 413-6008.

Cc: Office of General Counsel (Gervasi, Fleming, Jaeger)
Division of Regulatory Compliance and Consumer Assistance (Brunson)
Office of Public Information (De Luise)
Office of Hearing Reporter Services (Faurot)
Commission Clerk (Thompson, Docket File)

Attachment

State of Florida



Public Service Commission

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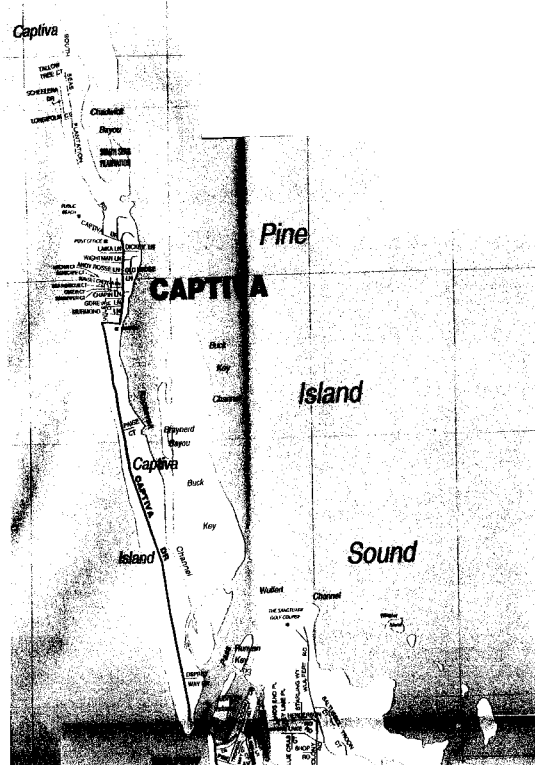
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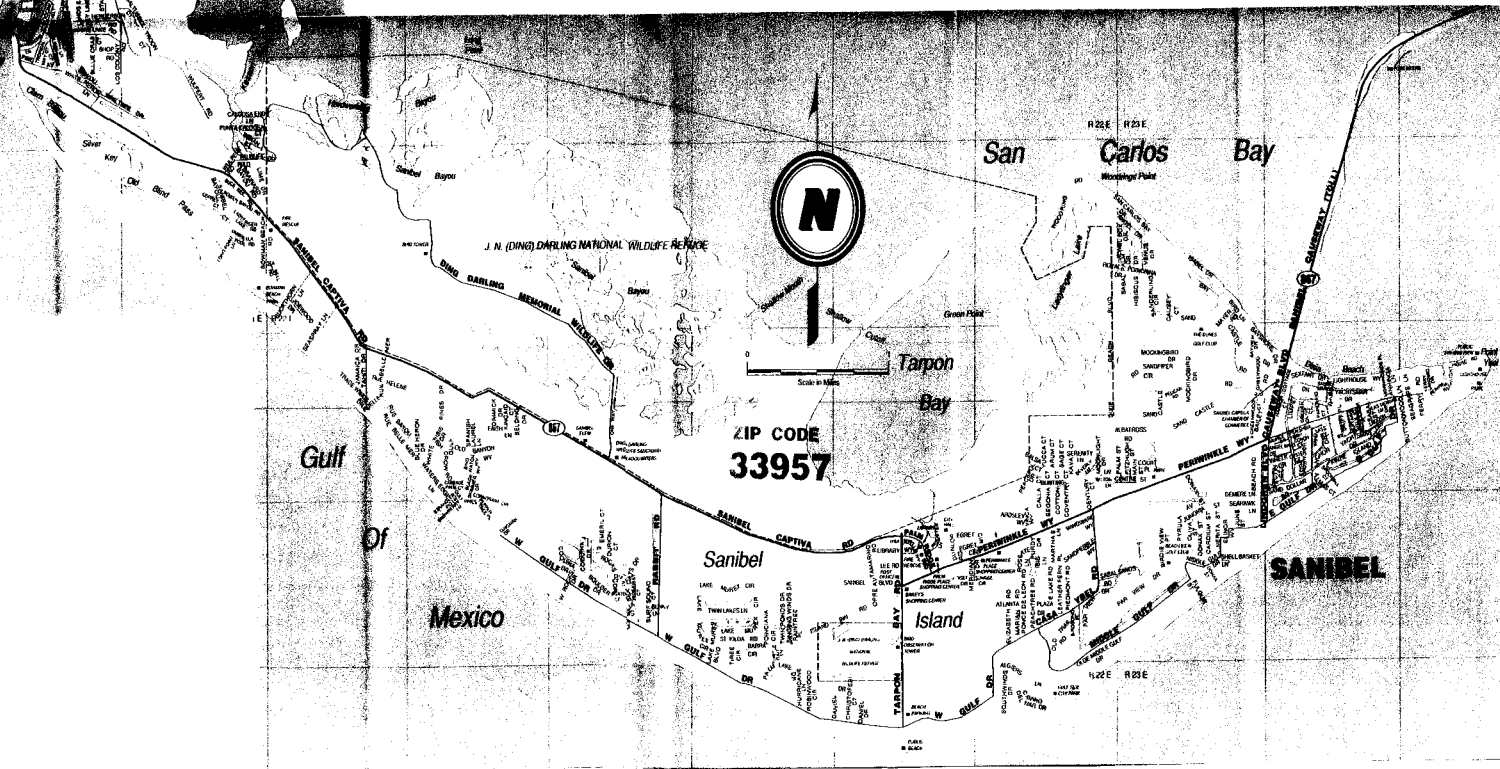
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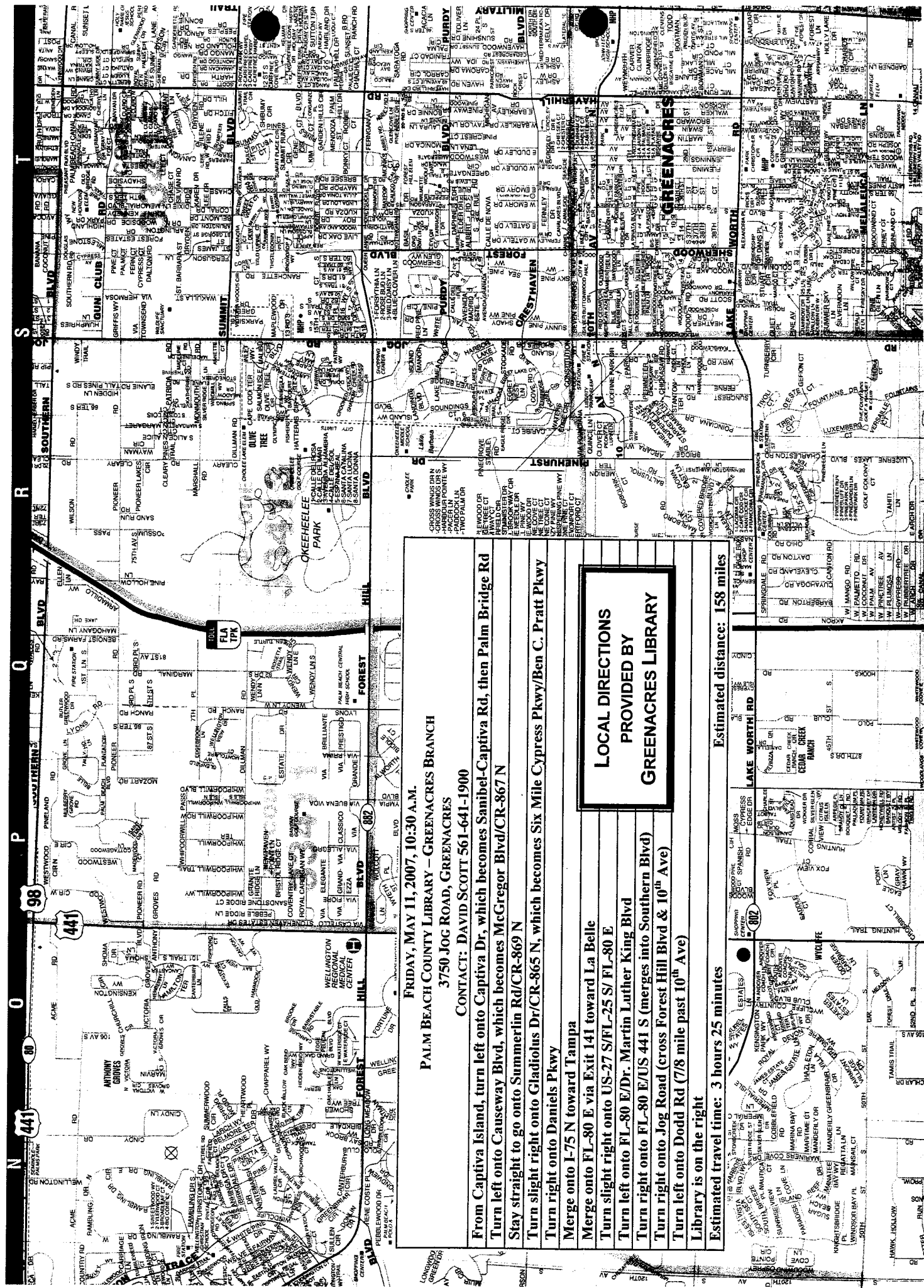
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Division of Regulatory Compliance and Consumer Assistance (Brunson)
Office of Public Information (De Luise)
Office of Hearing Reporter Services (Faurot)
Commission Clerk (Thompson, Docket File)

Attachment



THURSDAY, MAY 10, 2007, 10:00 A.M.	
SOUTH SEAS ISLAND RESORT	
5400 PLANTATION ROAD, CAPTIVA ISLAND	
CONTACT: SUSAN SAVINO 239-472-7621	
From the Tampa International Airport, take the SR-60 ramp toward I-275/downtown	.4 miles
Merge onto N Memorial Hwy/FL-60 E	.2 miles
Merge onto I-275 S toward St. Petersburg	37.8 miles
Merge onto I-75 S via the exit on the left toward Bradenton	97.7 miles
Take Exit 131 toward SW Florida International Airport/Cape Coral/Hospital	.3 miles
Keep right at the fork to go on Daniels Parkway	2.6 miles
Turn left onto Ben C Pratt Pkwy/Six Mile Cypress Pkwy/CR-865	2.8 miles
Stay straight to go onto Gladiolus Dr/CR-865 S	1.4 miles
Turn slight left onto Summerlin Rd/CR-869 S, which becomes CR-867 S	8.0 miles
CR 867 S becomes Causeway Blvd	3.4 miles
Turn right onto Periwinkle Way	2.4 miles
Turn slight right onto Palm Ridge Rd, which becomes Sanibel-Captiva Rd	6.7 miles
Sanibel-Captiva Rd becomes Captiva Dr	4.1 miles
Turn slight right onto South Seas Plantation Rd	<.1 miles
By Mapquest Estimated travel time: 3 hours 12 minutes Total estimated distance: 171.08 miles	





FRIDAY, MAY 11, 2007, 10:30 A.M.

PALM BEACH COUNTY LIBRARY – GREENACRES BRANCH

3750 JOG ROAD, GREENACRES

CONTACT: DAVID SCOTT 561-641-1900

From Captiva Island, turn left onto Captiva Dr, which becomes Sanibel-Captiva Rd, then Palm Bridge Rd

Turn left onto Causeway Blvd, which becomes McGregor Blvd/CR-867 N

Stay straight to go onto Summerlin Rd/CR-869 N

Turn slight right onto Gladiolus Dr/CR-865 N, which becomes Six Mile Cypress Pkwy/Ben C. Pratt Pkwy

Turn right onto Daniels Pkwy

Merge onto I-75 N toward Tampa

Merge onto FL-80 E via Exit 141 toward La Belle

Turn slight right onto US-27 S/FL-25 S/ FL-80 E

Turn left onto FL-80 E/Dr. Martin Luther King Blvd

Turn right onto FL-80 E/US 441 S (merges into Southern Blvd)

Turn right onto Jog Road (cross Forest Hill Blvd & 10th Ave)

Turn left onto Dodd Rd (7/8 mile past 10th Ave)

Library is on the right

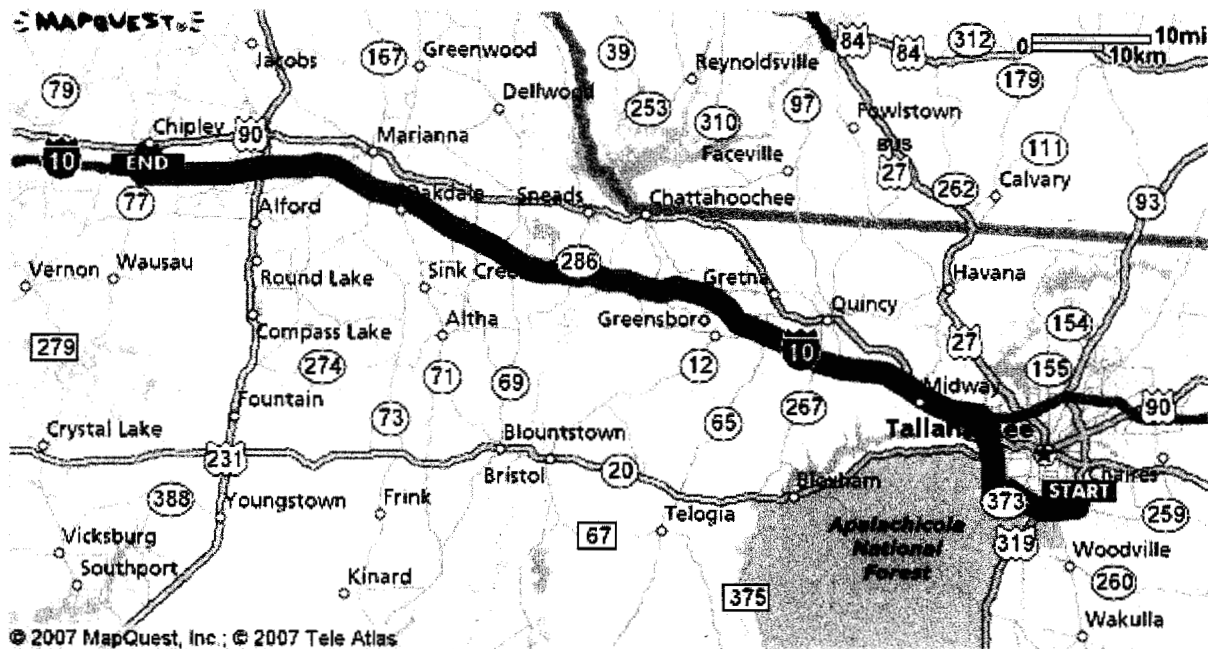
Estimated travel time: 3 hours 25 minutes

**LOCAL DIRECTIONS
PROVIDED BY
GREENACRES LIBRARY**

Estimated distance: 158 miles

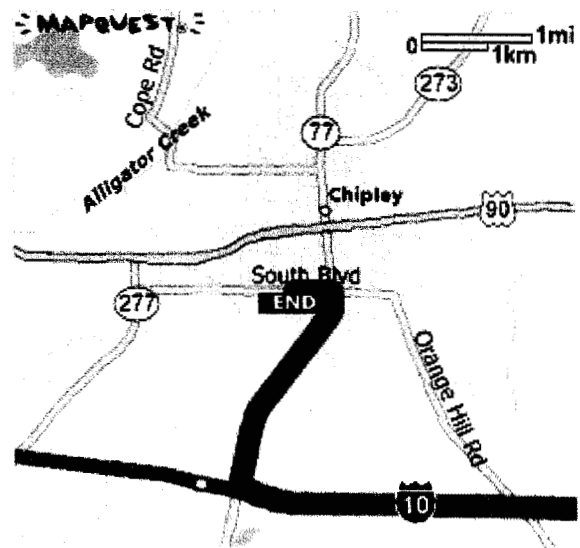
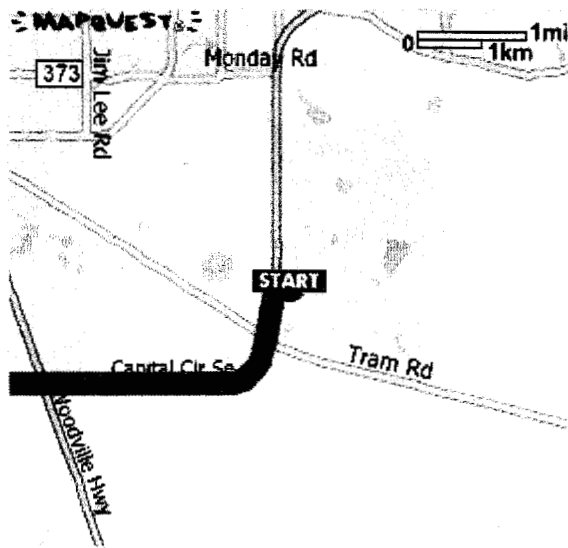
MONDAY, MAY 14, 2007, 10:00 A.M. (CENTRAL TIME)
 WASHINGTON COUNTY COMMISSION BOARD ROOM
 1331 SOUTH BLVD., CHIPLEY
 CONTACT: SUSAN LAWSON 850-638-6200

From Captial Circle Office Complex, turn left onto Captial Circle SE	13.9 miles
Merge onto I-10 W via the ramp on the left toward Pensacola	75.6 miles
Merge onto FL-77 N via Exit 120 toward Chipley/Graceville	2.1 miles
Turn left onto CR-273/South Blvd W	.3 miles
Estimated travel time: 1 hour 29 minutes	Total estimated distance: 92.3 miles



Start:
2540 Shumard Oak Blvd
 Tallahassee, FL 32399-7019, US

End:
1331 South Blvd
 Chipley, FL 32428-2220, US



WEDNESDAY, MAY 16, 2007, 10:00 A.M.
 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT (ROOMS 136A AND B)
 4049 REID STREET, PALATKA
 CONTACT: LINDA LORENZEN 386-329-4262

From Captial Circle Office Complex, turn right onto Captial Circle SE	5.2 miles
Turn right onto Mahan Dr/US 90 E	4.2 miles
Merge onto I-10 E toward Lake City	87.5 miles
Merge onto I-75 S via Exit 296A toward Tampa	52.3 miles
Take Exit 382 toward Gainesville; turn left onto FL-121 N/SW Williston Rd	5.6 miles
Turn right onto FL-20/FL-26/E University Ave	.2 miles
Turn slight right onto FL-20 E/SE Hawthorne Rd	40.2 miles
Turn left onto FL-19 N	1.2 miles
Turn sharp left onto Reid St / FL-100 W	1.6 miles
Estimated travel time: 3 hours 19 minutes	Total estimated distance: 198.95 miles

OR

DIRECTIONS PROVIDED BY SJRWMD
 (NO MILEAGE INFORMATION)

Take I-10 E to US 41
Turn left onto CR-100A and head east
Bear right onto Highway 100 E
Take 100 E into Palatka
SJRWMD is on the right hand side (if you go past the airport, you've gone too far.)



Bob Brubaker
816 Fantasy Lane
Chuluota, FL 32766

ORIGINAL

DISTRIBUTION CENTER
07 APR 30 AM 8:31

April 26, 2007

Director, Division of the Commission Clerk and Administrative Services
Florida Public Services Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

Docket No. 060368-WS

This letter is a complaint regarding a rate increase for Aqua Utilities. This company has not provided service to its customers even though it already charges some of the highest rates in the state. Over the past two years we have been given notice that the chemicals in the water were near an unsafe condition. In fact the excessive chlorine level damaged my water softener. When I wrote a letter to Aqua Utilities expressing my concern, my letter was never acknowledged. The company, based in Philadelphia has no interest in Florida residents other than taking their money and this rate increase request is far from deserving. There has been little done to assure their customers that the water is safe, rather there is great concern in the community over the unsafe conditions and the fact that Aqua Utilities is doing nothing about the situation.

Please deny their request until they prove to their customers that they are providing the services for which we are paying; high quality water not substandard water.

Sincerely,



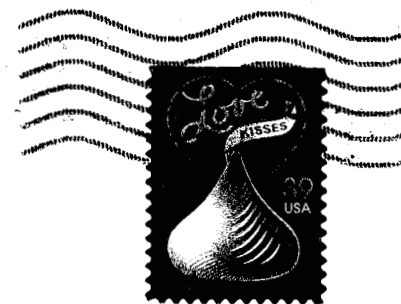
Bob Brubaker

RECEIVED-FPSC
07 APR 30 AM 9:36
COMMISSION
CLERK

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Bob Brubaker
816 Fantasy Lane
Chuluota, FL 32766

MID FLORIDA PDC
FL 327 2 T
27 APR 2007 PM



Director, Division of the Commission Clerk and
Administrative Services
Florida Public Services Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

32399+0850



ECR

RECEIVED - FSC

Legal Notice

07 APR 30 AM 9:35

Notice of Commission Customer Service Hearings

RE: Application by Aqua Utilities Florida, Inc. (Utility) for rate increase in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. (Docket No. 060368-WS)

Date of Publication: April 20, 2007

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. The nearest customer service hearing to you will be conducted at the following times and places:

Date and Time: May 16, 2007 at 10:00 a.m.
Place: St. Johns Water Management District
Resource Management Building Rooms 136A&B
4049 Reid Street
Palatka, FL 32177

Date and Time: May 16, 2007 at 6:00 p.m.
Place: City Commission Chambers
Gainesville City Hall
200 East University Avenue
Gainesville, FL 32601

At the hearing, customers will be given opportunity to present testimony and other evidence concerning the Utility's proposed rates or service. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

Palatka is nearest to me, but since I have to rely on someone else to drive me. My comment is: we who are on fixed income (that gives no pay raises, ever) can't you freeze our rates? The telephone company freeze their rates + many other states freeze for the elderly or fixed-income persons. If I make long distance calls, I pay for that, & if I put in swimming pool, etc, I would pay for that.

CMP — Any customer comments regarding the Utility's service or the proposed rate increase should be addressed to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should identify Docket No. 060368-WS, assigned to this proceeding.

ECR — Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 800.342.3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 800.955.8771 (TDD).

SCR —
SGA —
SEC —
OTH —

Please try your best to help us or like many others — just stay dirty — some homes are being ruin because of a lack of water. Please, fine

Called this number got no answer to my question, just a recorded message.

27 April 2007

AQUA.

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748

PRE-SORTED
FIRST CLASS
U.S. POSTAGE
PAID
AQUA UTILITIES
FLORIDA, INC.

19399

DISTRIBUTION CENTER

07 APR 30 AM 8:11



5-DIGIT 34479 1347

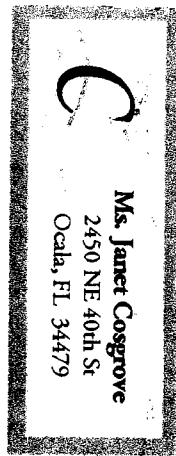
JANET COSGROVE

2450 NE 40TH ST

OCALA, FL 34479-8902

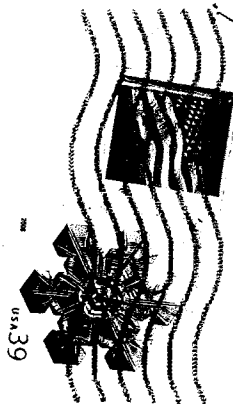
Janet M Cosgrove

352-867-1592



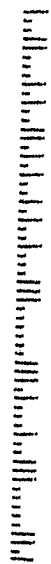
None of the FREE, Because of the BRUTE!

GAINESVILLE/GNV
FL 326 1 T
28 APR 2007 PM



Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Docket No. 860368-~~173~~997019



ECR

RECEIVED - PSC

Legal Notice

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- SGA —
- SEC —
- OTH —

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5-DIGIT 34479 1347
JANET COSGROVE
2450 NE 40TH ST
OCALA, FL 34479-8902

Janet M Cosgrove

352-867-1592

RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
June 13, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Lakeland	City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801		✓	Dais	On site
June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

Water and Wastewater Utility Rates as of December 31, 2006*
Residential Service

Utility	Water				Wastewater			
	Base Rate	Gallage Rate per M	Bill Comparison 5 M	10 M	Base Rate	Gallage Rate per M	Maximum Gallage	Maximum Charge
Orange County								
Aqua Utilities Florida, Inc.								
Tangerine	\$8.92	\$1.53	\$16.57	\$24.22				
East Central Florida Services, Inc.	\$14.46	\$1.61	\$22.61	\$30.56				
Oak Springs, LLC	\$7.74	\$1.61	\$22.61	\$30.56				
Utilities, Inc. of Florida	\$7.06	\$2.91	\$21.60	\$37.61				
Wedgfield Utilities, Inc.	\$20.82	\$2.16	\$31.62	\$42.42	\$20.39	\$3.70	10M	\$57.39
Zellwood Station Co-op Inc.	\$15.24		\$15.24	\$15.24	\$20.57			\$20.57
Seminole County								
Alafaya Utilities, Inc.					\$19.85	\$3.09	10M	\$50.75
Aqua Utilities Florida, Inc.								
Chuluota	\$10.25	\$3.89	\$29.70	\$49.15	\$22.01	\$8.01	6M	\$70.07
Harmony Homes	\$21.02	\$3.58	\$38.92	\$56.82				
C.W.S. Communities	\$9.79	\$2.36	\$21.59	\$33.39	\$11.37	\$4.03	6M	\$35.55
Sanlando Utilities Corporation	\$4.28	\$0.44	\$6.47	\$8.65	\$11.69	\$1.56	10M	\$27.29
Utilities, Inc. of Florida	\$6.84	\$2.22	\$17.94	\$31.26	\$11.85	\$6.03	10M	\$72.15
Utilities, Inc. of Longwood					\$33.85			\$33.85
Lake County								
Aqua Utilities Florida, Inc.								
Carton Village	\$18.73	\$3.84	\$37.93	\$57.13				
East Lake Harris Estates	\$8.53	\$4.86	\$32.83	\$57.13				
Fern Terrace	\$10.64	\$2.95	\$25.39	\$40.14				
Friendly Center	\$15.84	\$4.09	\$36.29	\$56.74				
Grand Terrace	\$9.90	\$2.14	\$20.60	\$31.30				
Hobby Hills	\$9.90	\$2.14	\$20.60	\$31.30				
Holiday Haven	\$10.38	\$4.62	\$33.48	\$56.58	\$16.43	\$8.79	6M	\$69.17
Imperial Mobile Terrace	\$10.63	\$2.95	\$25.38	\$40.13				
Morningview	\$18.31	\$3.88	\$37.71	\$57.11	\$24.40	\$7.57	6M	\$69.82
Palms Mobile Home Park	\$7.56	\$4.96	\$32.36	\$57.16				
Picciola Island	\$10.63	\$2.95	\$25.38	\$40.13				
Piney Woods	\$16.33	\$2.72	\$29.93	\$43.53				
Quail Ridge	\$21.86	\$3.52	\$39.46	\$57.06				
Silver Lakes Estates / Western Shores	\$7.64	\$1.31	\$14.19	\$20.74				
Skycrest	\$14.45	\$4.23	\$35.60	\$56.75				
Stone Mountain	\$27.59	\$2.95	\$42.34	\$57.09				
Valencia Terrace	\$9.90	\$2.14	\$20.60	\$31.30	\$16.30	\$3.30	6M	\$36.10
Venetian Village	\$10.28	\$3.89	\$29.73	\$49.18	\$20.45	\$5.97	6M	\$56.27
AquaSource Utility, Inc.								
Summit Chase Villas/Tevares Ridge Subdiv.	\$27.72	\$2.62	\$40.92	\$54.12	\$28.34	\$2.70	10M	\$55.34
Kings Cove	\$8.12	\$1.31	\$14.67	\$21.22	\$9.24	\$3.24	10M	\$41.64
48 Estates	\$14.82	\$2.02	\$24.92	\$35.02				
Brendenwood Water System	\$12.50	\$1.78	\$21.40	\$30.30				

Frank O. Burton
390 Velvetown Pl.
Oviedo, FL 32766



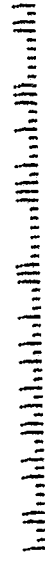
ORLANDO FL 328

18 APR 03 PM 2 L



Director
Division of Commission Clerk and Admin. Services
Florida Public Services Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0870

32399+7013



RE: Aqua Utilities, Florida, Inc. 4-24-07

ORIGINAL DOCKET #

Florida Public Service Commission: 060368-WS

The proposed rate increases for water and sewer service in Zephyrhills are ridiculous. My present $5\frac{1}{8}$ " x $3\frac{3}{4}$ " ^{water} service facility charge is \$6.30, proposed \$18.52, a 193% increase!!! The sewer charge is \$11.39, going up 48% to \$16.90. This facility charge is unfair to begin with as a cost when no usage is there, and now they want to raise it! It is discriminatory to seasonal residents like myself, the cost of equipment etc. should be included as overhead in the actual charge for usage, to be fair to all. The minimal 21% reduction in usage rate will not offset the extreme raise in the absent facility charge, even though the rates are still high.

CMP

COM

CTR

ECR

GCL

OPC

RCA

SCR

SGA

SEC

OTH

We are seniors on social security and own an inexpensive mobile home in Florida for the winter months. We have a small condo-type unit in Michigan and are there now. We could appreciate the results of the hearings on this matter.

FL:

* 4636 Clarice Ave,

Zephyrhills, 33541

Aqua at #068-25-0155-29

Meter # 260193854813

L.W. Kitchen

2146 Banna Dr., S.W.

Wyoming, Mi. 48508-1924

Ph. 616 475-1177

49509-1924

GRAND RAPIDS MI 493

26 APR 2007 PM 11



DOCKET#

060368-WS

32399+7019

Director, Division of the Commission
Clerk & Administrative Services
Florida Public Service Commission
2540 Alhambra Oak Boulevard
Tallahassee, FL 32399-0870



Qua Utilities

DISTRIBUTION CENTER

07 APR 30 - 2 87 20 07

To Whom Concerned;

This is about Racket #060368-W3.
This concerns retired people mostly.
A few with small children.

This rate increase would sure
put a hard ship on everyone.

I know improvements probably
will needed. But 100% increase!!!

Seems as tho' someone is trying
to recover all expenses at once in
a 2 year rather than over a long term.

People just can't afford it.

People are retired & living on a
fixed income. Young people both
work & can't make ends meet.

Please think long & hard before
making a decision like this. After
all people have other expenses
not just water & sewer.

Hopefully you will consider
older people trying to make
ends meet. I'm not against a
rate increase. But a reason one.

D. W. Anne Finch

OTH

SEC

SGA

SCR

RCA

OPC

GCL

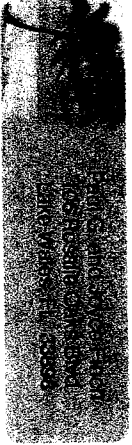
ECR

CTR

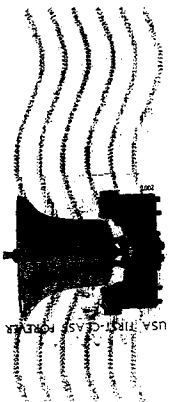
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OMP

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07 APR 30 AM 9:10
COMMUNICATIONS
CLERK

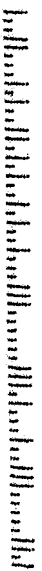


TAMPA FL 335
28 APR 07 PM 2 T



Miss. Miss. of Commission Clerk & Admin. Sec.
Florida Public Service Commission
2540 Alameda Ave. Blvd.
Tallahassee, Fl. 32399-0870

32399-087019



RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
June 13, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Lakeland	City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801		✓	Dais	On site
June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

April 22, 2007

Director
Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

ORIGINAL

DISTRIBUTION CENTER
07 APR 30 AM 8:20

Re: Rate Increase Request by Aqua Utilities Docket No. 060368-WS

To Whom It May Concern:

We recently received notification from Aqua Utilities of their request for a rate increase on current water rates in the Chuluota area. This increase is unheard of as our water rates are currently three times those of other local residents in this immediate area under other water providers. Since relocating to the Chuluota area in 2003 we have consistently paid incredibly high water bills with no recourse through the state or local governments.

The base rates for just having access to the sewer and water systems is \$34.80. This is almost equal to what other users in the area pay for their entire bill for the month. Our average water and sewer bill in the last six months was \$ 162.79.

Aqua Utilities is proposing to **triple** our current waters rates and almost **quadruple** our sewage rates. This is completely unacceptable. This rate increase would put our base rate at nearly \$100 per month – this is prior to using any water or sewer! A water bill such as this will greatly reduce our chances of ever selling our home, as who would want to buy a house with such an outrageous water bill and a large yard. Yet, at the same time we feel this puts us in a position to consider relocating to another area.

Our main question is this: Why is Aqua Utilities unable to run their system with the current rates while other companies in the area are able to operate with much lower rates? We feel this increase is incredibly unfair and that there should be an investigation into why there is so much disparity in the water and sewer rates in this area. To add insult to injury the service hearing for this proposed rate increase is in Deltona, no where near our home, on a weekday in the morning...effectively eliminating any chance of local residents being able to attend and protest.

CMP _____

COM _____

CTR _____

ECR +

GCL +

OPC _____

RCA _____

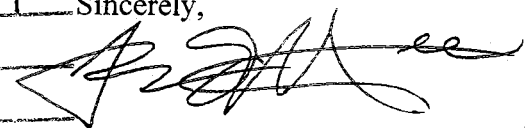
SCR _____

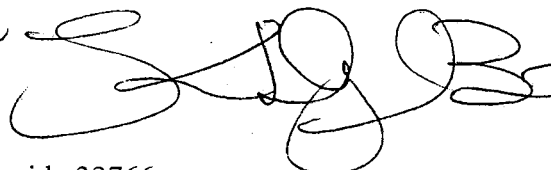
SGA _____

SEC _____

OTH _____

Sincerely,


Frank O. & Kimberly A. Burton
390 Velveteen Place, Chuluota, Florida 32766



COMMISSION
CLERK

RECEIVED-FPSC
07 APR 30 AM 9:35

Water and Wastewater Utility Rates as of December 31, 2006*
Residential Service

Utility	Water				Wastewater			
	Base Rate	Gallage Rate per M	Bill Comparison		Base Rate	Gallage Rate per M	Maximum Gallage	Maximum Charge
			5 M	10 M				
Orange County								
Aqua Utilities Florida, Inc.								
Tangerine	\$8.92	\$1.53	\$16.57	\$24.22				
East Central Florida Services, Inc.	\$14.46	\$1.61	\$22.61	\$30.56				
Oak Springs, LLC	\$7.74	\$1.61	\$22.61	\$30.56				
Utilities, Inc. of Florida	\$7.06	\$2.91	\$21.60	\$37.61				
Wedgfield Utilities, Inc.	\$20.82	\$2.16	\$31.62	\$42.42	\$20.39	\$3.70	10M	\$57.39
Zellwood Station Co-op Inc.	\$15.24		\$15.24	\$15.24	\$20.57			\$20.57
Seminole County								
Alafaya Utilities, Inc.					\$19.85	\$3.09	10M	\$50.75
Aqua Utilities Florida, Inc.								
Chuluota	\$10.25	\$3.89	\$29.70	\$49.15	\$22.01	\$8.01	6M	\$70.07
Harmony Homes	\$21.02	\$3.58	\$38.92	\$56.82				
C.W.S. Communities	\$9.79	\$2.36	\$21.59	\$33.39	\$11.37	\$4.03	6M	\$35.55
Sanlando Utilities Corporation	\$4.28	\$0.44	\$6.47	\$8.65	\$11.69	\$1.56	10M	\$27.29
Utilities, Inc. of Florida	\$6.84	\$2.22	\$17.94	\$31.26	\$11.85	\$6.03	10M	\$72.15
Utilities, Inc. of Longwood					\$33.85			\$33.85
Lake County								
Aqua Utilities Florida, Inc.								
Carton Village	\$18.73	\$3.84	\$37.93	\$57.13				
East Lake Harris Estates	\$8.53	\$4.86	\$32.83	\$57.13				
Fern Terrace	\$10.64	\$2.95	\$25.39	\$40.14				
Friendly Center	\$15.84	\$4.09	\$36.29	\$56.74				
Grand Terrace	\$9.90	\$2.14	\$20.60	\$31.30				
Hobby Hills	\$9.90	\$2.14	\$20.60	\$31.30				
Holiday Haven	\$10.38	\$4.62	\$33.48	\$56.58	\$16.43	\$8.79	6M	\$69.17
Imperial Mobile Terrace	\$10.63	\$2.95	\$25.38	\$40.13				
Morningview	\$18.31	\$3.88	\$37.71	\$57.11	\$24.40	\$7.57	6M	\$69.82
Palms Mobile Home Park	\$7.56	\$4.96	\$32.36	\$57.16				
Picciola Island	\$10.63	\$2.95	\$25.38	\$40.13				
Piney Woods	\$16.33	\$2.72	\$29.93	\$43.53				
Quail Ridge	\$21.86	\$3.52	\$39.46	\$57.06				
Silver Lakes Estates / Western Shores	\$7.64	\$1.31	\$14.19	\$20.74				
Skycrest	\$14.45	\$4.23	\$35.60	\$56.75				
Stone Mountain	\$27.59	\$2.95	\$42.34	\$57.09				
Valencia Terrace	\$9.90	\$2.14	\$20.60	\$31.30	\$16.30	\$3.30	6M	\$36.10
Venetian Village	\$10.28	\$3.89	\$29.73	\$49.18	\$20.45	\$5.97	6M	\$56.27
AquaSource Utility, Inc.								
Summit Chase Villas/Tevares Ridge Subdiv.	\$27.72	\$2.62	\$40.92	\$54.12	\$28.34	\$2.70	10M	\$55.34
Kings Cove	\$8.12	\$1.31	\$14.67	\$21.22	\$9.24	\$3.24	10M	\$41.64
48 Estates	\$14.82	\$2.02	\$24.92	\$35.02				
Brendenwood Water System	\$12.50	\$1.78	\$21.40	\$30.30				

Water and Wastewater Utility Rates as of December 31, 2006*
Residential Service

Utility	Water				Wastewater			
	Base Rate	Gallage Rate per M	Bill Comparison		Base Rate	Gallage Rate per M	Maximum Gallage	Maximum Charge
C.W.S. Communities, LP	\$7.28		\$7.28	\$7.28				
Century Estates Utilities, Inc.	\$13.75	\$1.74	\$22.45	\$31.15				
Colina Bay Wayter Company LLC	\$31.36	\$7.49	\$68.81	\$106.26				
Crystal River Utilities, Inc.								
Haines Creek	\$9.54	\$1.58	\$17.19	\$24.84				
Ravenswood	\$13.36	\$1.88	\$22.76	\$32.16				
Harbor Hills Utilities	\$8.83	\$1.32	\$15.43	\$22.03				
Hidden Valley SPE LLC dba Orange Lake	\$8.70	\$1.30	\$15.20	\$21.70	\$8.47	\$1.60	6M	\$21.27
Lake Utility Company	\$6.28	\$1.83	\$15.43	\$24.58	\$9.00	\$3.03	10M	\$39.30
Lake Utility Services, Inc.	\$6.24	\$0.72	\$9.84	\$13.44	\$15.72	\$1.08	10M	\$26.52
Former Lake Groves Utilities, Inc.	\$12.57	\$1.25	\$18.82	\$25.07				
Lake Yale Treatment Associates, Inc.	\$9.40	\$1.72	\$18.00	\$26.60	\$9.78	\$2.48	10M	\$34.58
Oak Springs, LLC	\$7.74	\$2.14	\$18.44	\$29.14				
Pine Harbour Water Utilities	\$14.70	\$1.84	\$23.90	\$33.10				
Raintree Utilities, Inc.	\$13.00	\$1.40	\$20.00	\$27.00				
Shangri-La by the Lake Utilities	\$12.87	\$1.22	\$18.97	\$25.07	\$9.91	\$2.43	6M	\$24.49
Southlake Utilities, Inc.	\$8.98	\$0.84	\$13.18	\$17.38	\$9.76	\$0.86	10M	\$18.36
Sun Communities Finance d/b/a Water Oak Utility	\$6.88	\$0.56	\$9.68	\$12.48	\$8.82	\$2.25	6M	\$21.82
Utilities, Inc. of Pennbrooke	\$5.56	\$1.61	\$13.61	\$21.66	\$10.78	\$2.69	10M	\$37.68
W.B.B. Utilities, Inc.	\$11.87	\$1.55	\$19.62	\$27.37				
Osceola County								
East Central Florida Services, Inc.	\$14.46	\$1.61	\$22.51	\$30.56				
O.S. Water Company	\$12.97	\$1.81	\$22.02	\$31.07				

Source: [Florida Public Service Commission](#) - Data as of December 31, 2006

*Most recent available

Frank O. Burton
390 Velvetown Pl.
Oviedo, FL 32766



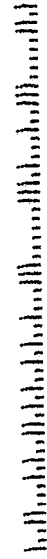
ORLANDO FL 328

10 APR 05 PM 2 L



Director
Division of Commission Clerk and Admin. Services
Florida Public Services Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0870

32399+7013



ORIGINAL

April 23-2007

Director

Division of the Commission Clerk & Administration Service
Florida Public Service Commission

2540 Shumard Oak Boulevard
Tallahassee, Fla. 32399-0870

RECEIVED-FPSC
07 APR 26 AM 9:07
COMMISSION
CLERK

Rule 25-22.0407 Fla Administrative Code
Docket No. D60368-W5

The aqua Utilities Florida, Inc, have not impounded
anything in Putnam County, Interlachen Lakes
Estates -

Why do we have to be charged for extra they are
putting in Gainesville & other areas?

We all live on retired pensions, which isn't much,
Medicine, Doctor bills, groceries, Hospital bills, gas and
Putnam County bills have gone up - True Grief!

Please think twice before Voting on this.

Thank you -

Mary S. Valentine
159 Bridgman St
Interlachen, Fla. 32148

Mary Valentine
159 Bridgman St
Interlachen, FL 32148

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

ORIGINAL

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

DISTRIBUTION CENTER
RECEIVED-FPSC
07 APR 26 AM 9:08
07 APR 26 AM 7:35
COMMISSION
CLERK

Dear Sir,

In regards to the requested increase in water and sewage rates please keep in mind the following:

Florida homeowners like myself who have recently moved to the area have been hit incredibly hard by the overly high property taxes and recent increases in property insurance increases based on the Katrina hurricane.

Our house payment was increased over \$250.00/monthly recently as property tax increases hit our home very hard. This alone is enough to make us wonder if we can afford to own a home in the overly expensive state of Florida.

Add to that the recent bad news that our homeowners insurance rates increased adding another \$40.00/monthly to our house payment.

The already added increase of nearly \$300.00/monthly has put an inordinate strain on our family budget. Just paying a mortgage in an area like this is very difficult. With the increases that were added to our payment we are already struggling just to make our normal payments and keep bills paid for our family of five.

CMP _____ I urge you to consider these issues seriously as you vote to determine what, if any,
COM _____ increases in water and sewage rates should be placed on an already overly burdened
CTR _____ homeowner. Add to that the fact that our water pressure is frequently so slow we can't
ECR 1 _____ even get a glass of water without it taking what seems like eternity. If we are forced to
GCL 1 _____ pay extra high increases which we can ill afford, we should at least be afforded decent
_____ enough service to get bubbles in our dish water at night.

OPC _____ Forcing families who are already being hit hard by hurricane rate insurance
RCA _____ premiums, high property taxes, and inflated property prices in the first place, is only going
SCR _____ to make it that much more difficult for families to keep their properties in good condition
SGA _____ and add to the demise of property values as people are forced to allow their lawns to die,
SEC _____ leaving the sunshine state in a state of ugliness. Not only that, but our bills are already
OTH _____ over \$120.00/monthly. We can NOT afford the increases proposed that would bring our
_____ bills to triple their current amount. A water/sewage bill of over \$360.00/monthly is simply
_____ not affordable.

Please consider the rates we are already being asked to shoulder as homeowners and decline these rate increases.

Sincerely,

Sheila L Adams

Ms. Sheila Adams
628 Red Pepper Loop
Chuluota, FL 32766-6011

Re: Docket No 060368-WS

ROSALIE OAKS PROPERTY OWNERS ASSOCIATION

Frank Hodge, President
50 Rosalie Oaks Blvd, Lake Wales, FL 33898
863-696-2201

RECEIVED FPSC
07 APR 23 AM 9:49
COMMISSION
CLERK
April 20, 2007

Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0870

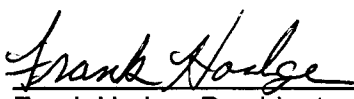
Re: Docket No. 060368-WS - Aqua Utilities Proposed Increase

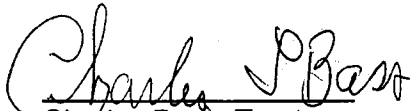
Dear Director:

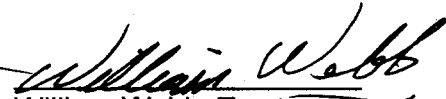
This subdivision was developed in 1974 as a retirement community. Ninety percent of the population are just that - retired on a fixed income. Many are widowed with only one Social Security check. Most of the mobile homes in here are old. Many of them as old as 1974 to 1985. At the time of development by Mr. Kessler, the water and sewer system were installed and maintained by him until he sold it in 1996 to Crystal River Utilities, alias Aqua Source, alias Aqua Utilities. Are there no requirements that money from profits have to be set aside for repairs? Why is it that when major repairs come along, utility companies start petitioning for the customers to cover the entire cost? Have they not saved any money along the way? People who work have to save money to repair their homes, repair and replace cars, replace furniture, plumbing bills, etc. No one is available to step up and cover their repairs and normal extraordinary expenses.

In this case, the utility company wants the customers to pay \$122.33 per month base rate for water (\$21.75) and sewer (\$100.58). That's more than the electric bill! Base rate was \$26.89 for both. Their interim rate already approved by the Public Service Commission and effective April 12, 2007 is \$58.03 per month. That's already over a 100% increase! The interim rate for 12 months would be **\$787.77**, not including taxes. That's more than property taxes and more than property insurance. And that's just the interim rate. When you consider what they are proposing as a final rate, it comes to **\$1,467.96 per year**, not including taxes. That's a 220% increase. At that rate, since the repairs are only estimated at \$2,200 per customer, we would be paying for these repairs, every three years for the rest of our lives. There has to be something illegal about that.

We would like to see this application by Aqua Utilities declined and the interim rate rolled back and made final to a reasonable increase of 50%, making it \$40.33 per month, not to be increased again for 5 years. Wouldn't everyone like to get a 50% increase in their paycheck? If Social Security would go up 50%, we might be able to afford things like the electric bill, property insurance, property taxes, and even the water/sewer bill. But that's not likely. We cut back every way we can now. Turn our AC's up and sweat during the summer; turn the furnace down and freeze in the winter, try to flush the toilet only about every third time it's used. No matter what we do to try to make ends meet, someone is there after the grocery money.


Frank Hodge, President


Charles Bass, Trustee


William Webb, Trustee

cc: Gov. Charlie Crist Congressman Adam Putnam Attny Gen Bill McCollum
Polk County Commissioners English, Wilkinson, Myers, Reed, Johnson

**BEFORE THE PUBLIC SERVICE COMMISSION
INITIAL CUSTOMER NOTICE AND NOTICE OF INTERIM RATE INCREASE**

**TO THE CUSTOMERS OF AQUA UTILITIES FLORIDA, INC. AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 060368-WS**

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN POLK COUNTY, FLORIDA
BY AQUA UTILITIES FLORIDA, INC.**

Date Issued: April 11, 2007

1. Notice is hereby given, pursuant to Rule 25-22.0407, Florida Administrative Code, that Aqua Utilities Florida, Inc. (Utility) has filed a petition for a rate increase with the Florida Public Service Commission. The last water and wastewater base rate increase occurred in March 1998, and this is the Utility's first rate request since acquiring these systems in August 2003. Since then, the Utility will have invested more than \$430,000 in your community's infrastructure through 2007 to improve the quality and reliability of water and wastewater services. This amount translates to a capital investment of approximately \$2,200 per customer. Specifically, the Utility is upgrading lift stations that pump waste from collection points in the system to the sewage treatment facility, as well as replacing deteriorating pipe that carries the waste to the plant, as required by the Florida Department of Environmental Protection. A rate increase is necessary for the Utility to be given an opportunity to recover those additional expenses.

2. Copies of the petition, minimum filing requirements, and rate case synopsis are available for inspection during normal office hours at the Utility's office and the Polk County Library as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748
Business Hours: 8:30 a.m. - 4:30 p.m. Monday-Friday
Phone: 352.435.4027

Polk County Library
City Hall - 228 S. Massachusetts Avenue
Lakeland, Florida 33801
Phone: 863.834.6000

3. The initial tentative schedule established for the case, including dates, times and locations of hearings, is as follows:

Service hearing - June 13, 2007 at 6:00 p.m., at the Lakeland City Commission Chambers, 3rd Floor, 228 S. Massachusetts Avenue, Lakeland, Florida 33801.

Final hearings - October 24-26, 2007 and October 29-30, 2007, at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870.

4. Listed below are the Utility's present and interim rates and proposed final water and wastewater rates, based on monthly billing. At the March 27, 2007 Agenda Conference, the Public Service Commission approved the interim rates reflected in rates schedule below. The approved interim rates are effective on April 12, 2007.

ROSALIE OAKS MONTHLY WATER RATES			
Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 11.38	\$ 25.28	\$ 21.75
	Present Rates	Interim Rates	Proposed Final Rates
Total consumption			
< 5,001	\$ 0.95	\$ 2.13	\$ -
5,001 to 10,000	\$ 1.20	\$ 2.68	\$ -
Over 10,000	\$ 1.46	\$ 3.23	\$ -
< 6,001 (Residential)			\$ 2.84
Over 6,000 (Residential)			\$ 3.55

ROSALIE OAKS MONTHLY SEWER RATES			
Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 15.51	\$ 32.75	\$ 100.58
	Present Rates	Interim Rates	Proposed Final Rates
Residential Gallonage Cap	1,000	1,000	6,000
Residential use to cap	\$ 6.67	\$ 14.09	\$ 7.72

5. The Utility has requested a change in its Service Availability Charges as part of its rate request. The Commission will be reviewing the Utility's Service Availability Charges in the pending case under Docket No. 060368-WS, and the Commission may adjust those charges if the Commission deems that appropriate.

6. Any written comments regarding the Utility's service or the proposed rates and charges should be addressed to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870 and should identify the Docket Number assigned to the proceeding. Complaints regarding service may be made to the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 800 342 3552

ORIGINAL

BEFORE THE PUBLIC SERVICE COMMISSION
INITIAL CUSTOMER NOTICE AND NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF AQUA UTILITIES FLORIDA, INC. AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 060368-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN PUTNAM COUNTY,
FLORIDA BY AQUA UTILITIES FLORIDA, INC.

Date Issued: April 11, 2007

1. Notice is hereby given, pursuant to Rule 25-22.0407, Florida Administrative Code, that Aqua Utilities Florida, Inc. (Utility) has filed a petition for a rate increase with the Florida Public Service Commission. The last water and wastewater base rate increase occurred in October 1996, and this is the Utility's first rate request since acquiring these systems in July 2004. Since then, the Utility will have invested approximately \$180,000 in your community's infrastructure through 2007 to improve the quality and reliability of water and wastewater services. This amount translates to a capital investment of more than \$800 per customer. Specifically, the Utility is upgrading lift stations that pump waste from collection points in the system to the sewage treatment facility, as well as replacing deteriorating pipe that carries waste to the plant. The upgrades also include new security equipment at its treatment facilities to comply with federal regulations. A rate increase is necessary for the Utility to be given an opportunity to recover those additional expenses.

2. Copies of the petition, minimum filing requirements, and rate case synopsis are available for inspection during normal office hours at the Utility's office and the Putnam County Library as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748
Business Hours: 8:30 a.m. - 4:30 p.m. Monday-Friday
Phone: 352.435.4027

Putnam County Library
601 College Road
Palatka, Florida 32177
Phone: 386.329.0126

3. The initial tentative schedule established for the case, including dates, times and locations of hearings, is as follows:

Service hearings – May 16, 2007 at 10:00 a.m. at the St. Johns Water Management District Resource Management Building, Rooms 136A&B, 4049 Reid Street, Palatka, Florida 32177, and May 16, 2007 at 6:00 p.m. at the City Commission Chambers, Gainesville City Hall, 200 E. University Avenue, Gainesville, Florida 32601.

Final hearings – October 24-26, 2007 and October 29-30, 2007, at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870.

4. Listed below are the Utility's present and interim rates and proposed final water and wastewater rates, based on monthly billing. At the March 27, 2007 Agenda Conference, the Public Service Commission approved the interim rates reflected in rates schedule below. The approved interim rates are effective on April 12, 2007.

PALM PORT MONTHLY WATER RATES			
Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 12.57	\$ 16.60	\$ 34.17
	Present Rates	Interim Rates	Proposed Final Rates
Total consumption	\$ 4.43	\$ 5.85	
< 6,001 (Residential)			\$ 6.97
Over 6,000 (Residential)			\$ 8.71

PALM PORT MONTHLY SEWER RATES			
Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 20.28	\$ 28.65	\$ 66.10
	Present Rates	Interim Rates	Proposed Final Rates
Residential Gallonage Cap	6,000	6,000	6,000
Residential use to cap	\$ 8.26	\$ 11.67	\$ 18.71

5. The Utility has requested a change in its Service Availability Charges as part of its rate request. The Commission will be reviewing the Utility's Service Availability Charges in the pending case under Docket No. 060368-WS, and the Commission may adjust those charges if the Commission deems that appropriate.

6. Any written comments regarding the Utility's service or the proposed rates and charges should be addressed to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870 and should identify the Docket Number assigned to the proceeding. Complaints regarding service may be made to the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 800.342.3552.

And I suppose a high rate initially was designed to cover the initial costs. But I don't see that their costs have gone up much since then & is in fact insignificant compared to the "improvements" they are proposing.

And I don't see how a business could operate for such a long time on a losing basis. So to me the 200% increase they are proposing is absolutely without reason.

I hope I have described to you our situation with Agua Utilities so that you are able to understand it. I have faith that our government oversight of these utilities is also reasonable. Please understand that to the consumer, a 50% rate increase is a lot & needs to be justified, much less what they are proposing. I also realize that in many places in this world water & sewer availability are a real luxury, but I certainly hope that doesn't become the case here in Florida & in our little subdivision.

Respectfully yours,
Brian Sprenger

BRIAN SPRENGER

105 PALM TRAIL

EAST PALATKA, FL 32131

386-325-9535

Well, yes, real estate prices have gone up in the past few years considerably. But I don't see how that has any direct bearing on the value of services this company is providing (unless they expect me to move & someone far richer move here). But let's look at their rationale for the increase. Because of their capital improvement, they estimate a cost of \$800/yr. to cover it (per customer). According to my calculations, that cost will be covered in the first year after this increase. What, I ask, do they intend to do with all that extra cash then? Nor does it even seem that upgrading its lift stations should be considered a big capital improvement. Do you think I ask my boss for a raise every time I want to upgrade my car a little?

It is true that I don't have the capacity to fully understand the situation here. I know when I moved here from Palatka (a few miles away) ten years ago, I had to pay about twice as much for these services than when I received them through the municipal system. I guess I expected to pay some more because it was a smaller system. They say the rates have not gone up at all in the past ten years. I can't say for sure if that is a fact.

ORIGINAL

RECEIVED
07 APR 25 AM 8:45
COMMISSION
CLERK
4-21-71

Director of the Public Service Commission
Florida Public Service Commission

To whom it may concern -

I am writing this in response to the recent letter I received from Aqua Utilities (which I am enclosing). I am writing in protest of the proposed tripling of their rates as described in the letter. I am thankful that there is a government agency that oversees such services or I would truly be at the mercy of whatever they want to charge me/us. So I thank you for your attention to this matter.

Perhaps the best analogy I can use to explain their proposal is a business example. I work for a living, as I'm sure you do, too. Wouldn't it be wonderful if our paychecks increased about 50% next month & then about 200% shortly after that? And if that were seemingly to happen, then it would only give us the same ability to pay what Aqua Utilities is asking for. Does this make sense to you?

MP _____
OM _____
TR _____
CR 1 _____
CL 1 _____
PC _____
CA _____
CR _____
GA _____
EC _____
TH _____

ORIGINAL

Jacob Pfau
2503 Loch Ness Ct
Leesburg FL 34788-7690

RECEIVED-FPSQWS
07 APR 25 AM 06:36
COMMISSION
DOCK & FLEET

DEAR COMMISSIONERS:

WE NEED TO PROTEST THE WATER RATE INCREASE WHICH AQUA UTILITIES HAS ADVISED US THEY ARE REQUESTING.

WE ARE RETIRED AND ON A FIXED INCOME AND A RATE INCREASE OF THIS SIZE IS TOO MUCH. WE HAVE NO WAY TO INCREASE OUR INCOME TO MATCH ALL THE INCREASES WE ARE GETTING LATELY.

THIS WATER COMPANY GETS SOLD EVERY COUPLE OF YEARS, AND THE NEW OWNERS ALWAYS ASK FOR MORE MONEY SO THEY CAN PAY FOR WHAT THEY JUST BOUGHT. IN OTHER WORDS THEY EXPECT THE CUSTOMERS TO BUY THE WATER WORKS FOR THEM.

MP _____ They mention that they have spent \$580,000
OM _____ to improve quality and reliability, BUT THE
TR _____
CR 1 QUALITY HAS NOT IMPROVED IT HAS GOTTEN
CL 1 WORSE, WE CAN'T DRINK THE WATER AND NEED
PC _____ TO BUY BOTTLED WATER FOR DRINKING.
CA _____

DR _____ We Urge You to Deny THIS LARGE INCREASE.
SA _____
EC _____ VOTE NO !!!
TH _____

Jacob Pfau

Matilda Sanders

From: Pauline Evans
Sent: Thursday, April 26, 2007 11:36 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 4/26/2007 11:33:00 AM
Docket Number: 060368-WS
Filename / Path: 060368 com not rg.doc
Notice Type: Hearing

3
CCS ✓

NOTICE OF COMMISSION SERVICE HEARINGS

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

<mailto:a@psc.state.fl.us>

22/5

169 Public Officials

RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
June 13, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Lakeland	City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801		✓	Dais	On site
June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

Jason & Laurie Eskew
319 Grey Owl Run
Chuluota, FL 32837
April 17, 2007

RECEIVED-PTSC
07 APR 23 AM 9:55

COMMISSION
CLERK

07 APR 23 AM 7:37

DISTRIBUTION CENTER

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

Reference: **Docket Number 060368-WS**

We would like to voice our opposition to the petition by Aqua Utilities Florida, Inc. The rate increases are outrageous.

Aqua utilities already charges much more than the other nearby utility services and an increase of this magnitude is a shock to say the least.. Our average monthly water bill for the past 12 months has been \$193.10. Before we moved here our average monthly water bill was only \$58.47 and the address for that property is only 6 miles away.

The table below shows the actual cost to our family for water and sewer service under the current, interim and proposed rates (taxes excluded).

Monthly Usage **25600** Gallons

	Current	Interim	Proposed Final
Base Water	\$ 10.25	\$ 13.54	\$ 27.42
Base Sewage	\$ 22.01	\$ 31.08	\$ 67.14
Water Usage 0.00389	\$ 99.58	0.00513 \$ 131.33	0.00242 \$ 14.52
Sewage Usage 0.00801	\$ 48.06	0.01132 \$ 67.92	0.00302 \$ 59.19
	\$ 179.90	\$ 243.87	\$ 215.13
		Increase over current 136%	Increase over current 120%

If there were an alternative service provider, we would have the benefit of price competition to help keep prices in check. Since Aqua Utilities is the sole service provider, we depend on the Public Service Commission to protect us from unreasonable service rates for basic services such as water and sewer.

Sincerely,

Jason Eskew

RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
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May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
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June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

DISTRIBUTION CENTER
07 APR 20 AM 7:30

Director, Division of the Commission Clerk and
Administrative Services

Dear Sirs;

In Regards to docket number 060368
please be aware of the area
of populace you are dealing with.

These are not nice new ~~hot~~ homes
are even older houses this
subdivision is a very old sub-
division of mostly Old House
trailers that we call home
you are dealing with a very
poor class of people of which
we are one family on Social
Security. I could understand
an increase even as much
as 50% but this is 400% increase
that Agua Water is asking
for. No one will be attending
the meetings not out of interest
as you may think but because
the meetings Agua Water
set up are too far away

COMMISSION
CLERK

07 APR 20 AM 9:21


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CMP _____
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ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

and many wouldn't be able
to afford the price of gas to
attend the Meetings if they
have cars.

This amount of increase if
passed could bring hardship
on many of us older residents.
Thank you for your kind Consider-
ation.

Very respectfully
Thomas and Evelyn Shultz
Oakwood Subdivision
Mims, Fl 33754



RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
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May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
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June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

BEFORE THE PUBLIC SERVICE COMMISSION
INITIAL CUSTOMER NOTICE AND NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF AQUA UTILITIES FLORIDA, INC. AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 060368-WS

APPLICATION FOR INCREASE IN WATER RATES IN LAKE COUNTY, FLORIDA
BY AQUA UTILITIES FLORIDA, INC.

Date Issued: April 11, 2007

1. Notice is hereby given, pursuant to Rule 25-22.0407, Florida Administrative Code, that Aqua Utilities Florida, Inc. (Utility) has filed a petition for a rate increase with the Florida Public Service Commission. The last water base rate increase occurred in October 1996, and this is the Utility's first rate request since acquiring this system in July 2004. Since then, the Utility will have invested approximately \$580,000 in your community's infrastructure through 2007 to improve the quality and reliability of water service. The upgrades include installing treatment equipment and making structural improvements to the water treatment plant, as well as replacing undersized and deteriorated water main to improve water quality and fire protection. A rate increase is necessary for the Utility to be given an opportunity to recover those additional expenses.

2. Copies of the petition, minimum filing requirements, and rate case synopsis are available for inspection during normal office hours at the Utility's office and the Lake County Library as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748
Business Hours: 8:30 a.m. - 4:30 p.m. Monday-Friday
Phone: 352.435.4027

Lake County Library
312 W. Main Street
Tavares, Florida 32778
Phone: 352.253.6180

3. The initial tentative schedule established for the case, including dates, times and locations of hearings, is as follows:

Service hearings - June 27, 2007 at 10:00 a.m. and 6:00 p.m., at the Mount Dora Community Center Auditorium, 520 Baker Street, Mount Dora, Florida 32756.

Final hearings - October 24-26, 2007 and October 29-30, 2007, at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870.

4. Listed below are the Utility's present and interim rates and proposed final water rates, based on monthly billing. At the March 27, 2007 Agenda Conference, the Public Service Commission approved the interim rates reflected in rates schedule below. The approved interim rates are effective on April 12, 2007.

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

SILVER LAKE/WESTERN SHORES MONTHLY WATER RATES			
Meter Size	Present Rates	Interim Rates	Proposed Final Rates
5/8 X 3/4 inch	\$ 7.64	\$ 10.09	\$ 21.38
3/4 inch	\$ 11.48	\$ 15.15	\$ 32.07
1 inch	\$ 19.12	\$ 25.24	\$ 53.45
1 1/2 inch	\$ 38.24	\$ 50.49	\$ 106.89
2 inch	\$ 61.18	\$ 80.78	\$ 171.02
3 inch	\$ 122.36	\$ 161.56	\$ 342.05
4 inch	\$ 191.19	\$ 252.45	\$ 534.45
6 inch	\$ 382.36	\$ 504.87	\$ 1,068.90
8 inch	\$ 611.78	\$ 807.79	\$ 1,710.24
10 inch	\$ 879.44	\$ 1,161.21	\$ 2,458.47
	Present Rates	Interim Rates	Proposed Final Rates
Total consumption	\$ 1.31	\$ 1.72	
< 6,001 (Residential)			\$ 2.27
Over 6,000 (Residential)			\$ 2.84
Non-residential			\$ 2.27

5. The Utility has requested a change in its Service Availability Charges as part of its rate request. The Commission will be reviewing the Utility's Service Availability Charges in the pending case under Docket No. 060368-WS, and the Commission may adjust those charges if the Commission deems that appropriate.

6. Any written comments regarding the Utility's service or the proposed rates and charges should be addressed to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870 and should identify the Docket Number assigned to the proceeding. Complaints regarding service may be made to the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 800.342.3552.

Dear Director see reverse side

AQUA.

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748

PRE-SORTED
FIRST CLASS
U.S. POSTAGE
PAID
AQUA UTILITIES
FLORIDA, INC.

19399

07 APR 23 AM 7:37

DISTRIBUTION CENTER



5-DIGIT 34788 0716
GENE COURSEN
11449 OCKLAWAHA DR
LEESBURG, FL 34788-4488

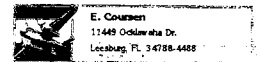
Dear Sir :

I find a 280% increase in water rates (based on existing 7.64) too be unexcusable. Their bases for the increase is meritless. If you purchase a business or home with as many flaws as they claim needed to be fixed, wouldn't you negotiate that into the purchase price, don't pass it on too the customer for their mistake!

Don't forget to ask them for their correspondence to us as customers when they bought out Florida Water and said there would be no increased ^{rates} because the infrastructure was in good shape. Just say no!

Sincerely,

Gene Coursen
11449 Ocklawaha Dr.
Leesburg, FL 34788



060368

Hartley C. Turner
35046 Raintree Dr.
Fruitland Park, FL 34731-6028

ORIGINAL

RECEIVED
07 APR 20 PM 12:04
COMMISSION
CLEAR

April, 11, 2007

APR 20 2007

Florida Public Service Commission
Division of RCA

Sir:

this letter is in regard
to application for rate increase in
Water & Wastewater rates in Lake Co.
By aqua utilities Florida, Inc.

Issued on April 11, 2007.

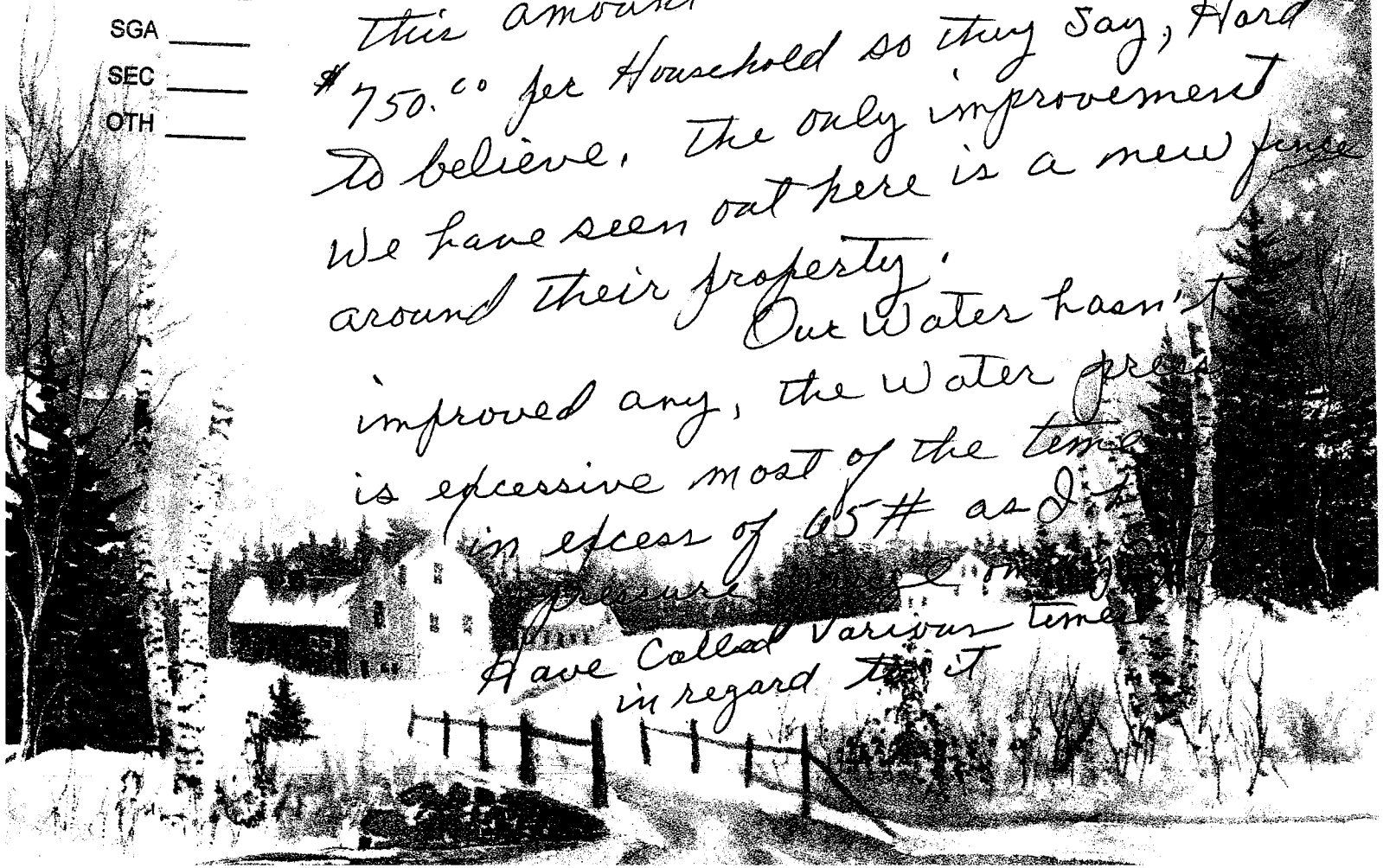
Their claim of investing
\$ 315,000 in our community (Kings Cove)

This amount translates to about
\$ 750.00 per Household so they say, Hard
to believe. The only improvement
we have seen out here is a new fence
around their property.

Our Water hasn't
improved any, the water pressure
is excessive most of the time
in excess of 65# as I have

Have called various times
in regard to it

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



The majority of the
Citizens in this Community think
the rate increase is excessive and
shouldn't be that high.

Thanks for Your Cooperation
Mr. Hartley Turner

RECEIVED

APR 20 2007

Federal Communications Commission
Division of RCA



RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
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ORIGINAL

PSC

Sent: Wed, 18 Apr 2007 8:32 AM
Subject: Docket #060368-WS

RECEIVED
07 APR 23 AM 9:58
COMMISSION
CLERK

To Whom It Does Concern:

Regarding Aqua Utilities Florida, Inc's April 11, 2007, proposal to dramatically increase water rates (docket #060368-WS), please consider the following: Since taking over from Swiderski, Aqua Utilities has repeatedly and persistently sneaked (snuck?) small rate increases into each monthly bill; and, now this avaricious, gluttonous corporation wants to TRIPLE water expenses.

This country is rapidly returning to the Feudal era, where the middle class is totally eliminated, and only Lords and serfs remain. The cost of living is going out of sight, and millions of people can no longer afford the outrageously-increasing prices of gas, food, milk, electricity, phone service, and now water. As is, orange juice, once a staple on breakfast tables, has become an extinct (unaffordable) reality, and powered milk (or other milk substitutes) has replaced gallons.

Middle Americans are faltering, health care is beyond reach, house foreclosures are epidemic, and no signs of reprieve are visible; and, now Aqua Utilities wants to increase monthly water fees, from under ten bucks a month to over thirty bucks a month.

Must we give up drinking water and showering too?

I suspect Aqua Utilities does not require any such rate increases as requested, but chose an outrageous amount, so the PSC can cut their request in half and still delight their ravenous greed.

Please, for the sake of life as we know it, tell these rapacious bastards to stick it, and refuse to give them anything more than a two or three percent increase, like the rest of us have to bear and accept.



Ralph Azuz
04940 Picciola Road
Fruitland Park, Florida 34731

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____

RATE CASE

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May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
June 13, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Lakeland	City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801		✓	Dais	On site
June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

April 16, 2007

RECEIVED-PPSC

07 APR 23 AM 9:54

COMMISSION
CLERK

Director, Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

To Whom It May Concern:

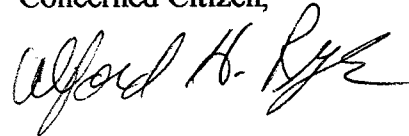
Concerning Docket No. 060368-WS

I am writing to ask that Aqua Utilities not be granted the full increase in the water rates at this time. I am a winter resident at 235 Hermits Dr. Satsuma, FL. 32189 for about 6 to 8 months, but am concerned about the purity of our drinking water. Since we can't be there to attend the meeting, I am writing my concerns. Periodically, we receive letters stating the level of contaminants in the water, but that it shouldn't be a concern. There is so much chlorine in the water, that we installed a filter under the sink to remove it and hopefully some of the contaminants. I don't have a problem paying more for the water, providing it is good water. Most of the residents in this area are elderly, and are so concerned about the level of contaminants that they have resorted to buying bottled water. I would like to see the water cleaned up so everyone has peace of mind, before we have to pay more. It doesn't make sense, to pay more for water, then also pay for bottled water to drink. That seems like paying double. How do they justify such a high increase in rates, with such inferior water supply? Thank you for your time and effort looking into this matter.

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Winter Address:
235 Hermits Dr.
Satsuma, FL. 32189

Concerned Citizen,



Alford H. Rye

9600 Plank Rd.

Maybee, MI. 48159

RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
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June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

RECEIVED 11:50

07 APR 20 AM 9:24

4/17/2007

COMMISSION
CLERK

Director, Division of the Commission Clerk & Adm. Services
Florida Public Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0870

Re: Docket #060368 - WS

Aqua America, Inc. is requesting another rate hike for the homeowners in Chuluota, FL. Their request notification states that they haven't raised rates since 1996, when in fact, they have raised their water rates almost every year. Now they are requesting a rate increase for their basic water and sewer service.

I respectfully ask that you decline the excessive rate increase that they are requesting. Their current rates exceed Oviedo's rate by almost three times. Oviedo, FL. is adjacent to Chuluota, FL. Aqua Utilities water doesn't meet the EPA standards. We currently pay over \$100 a month for their water and sewer service each month and the new requested rates could bring our water bill to over \$300 A MONTH!

Please decline their excessive rate increase request.

Thank you.

Mr. and Mrs. Rod Santomauro
492 Osprey Lakes Circle
Chuluota, FL 32766

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

07 APR 20 AM 7:37
DISTRIBUTION CENTER

RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
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June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

DISTRIBUTION CENTER
07 APR 20 AM 7:26

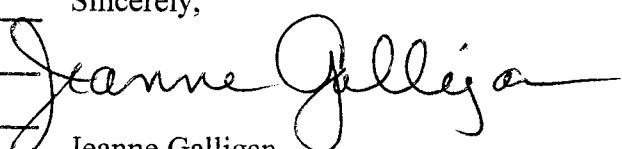
Re: Docket Number 060368-WS

I just received the notice from my water company, Aqua Utilities Florida, Inc. that informs me my water rates have doubled (interim rates) and that they are asking for an increase that will increase my water bill by 600%. I know that my water company is owned for profit by out of state interests, and so I am hoping that you will stand up forcefully to protect the interests of the people who live in my community and fight this rather outrageous increase. Water is a necessity, and there is no competition involved, so we the consumer cannot go elsewhere. The owners of Aqua Utilities do not need to become wealthy on our need for water. Please protect us, who have absolutely no way of protecting ourselves.

Increasing our cost for water by 600% would strain the people of the neighborhood we live in, which is made up of working class families and retirees. Our property taxes have doubled and tripled for anyone not lucky enough to have owned their homes for thirty years, other costs of living have all increased dramatically. We really can't live without water, and have no other source for getting it, so this monopoly is proposing to multiply our rates by six and we will have no choice. We don't live on large estates with golf courses and horse pastures. We all have small lots and small lawns. This increase seems unfair and unjust. I hope this letter will have some effect on your decision to allow the water we drink to be made so expensive that it will be difficult for many to afford. Water is a necessity. We shouldn't have to make some out-of-towners richer than they already are. If the owners of the utility lived in our neighborhood it would be a lot easier to take, but then I doubt we would be being threatened with this kind of hike.

CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
JTH _____

Sincerely,


Jeanne Galligan
5234 Lake Osborne Dr.
Lake Worth, FL 33461

Cc: state representatives, Governor Christ, and other legislators.

Kurt Johnsen
5234 Lake Osborne Dr.
Lake Worth, FL 33461

RECEIVED-FPSC
07 APR 20 AM 9:21
COMMISSION
CLERK

RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
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June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

ORIGINAL

DISTRIBUTION CENTER
07 APR 20 AM 7:37

April 16, 2007

Director, Division of the Commission Clerk and Administrative Services
Florida Public Services Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

RE: Docket Number 060368-WS

RECEIVED-FPSC
07 APR 20 AM 9:23
COMMISSION
CLERK

Mr. Director,

I am writing this to strongly oppose the amount of the "proposed final rates" in the brochure I received on this date.

I have lived at my current address for over 24 years, and while the water rates have gone up at a measured pace, this increase does not fit into the category of "measured", in any way.

While I certainly know costs have risen, over doubling of the rates is not understandable in the least. I believe it would create an unnecessary hardship on many of my neighbors, as well as me and my family.

I would not be opposed to the raising of rates to the "interim level" as listed in the brochure, as these increases seem reasonable.

If you have any questions, please contact me.

Yours truly,

Gary A. Lombardi

140 Quailwood Drive

Winter Haven, Florida 33880

863-965-1775 or 863-521-2438

Gary A. Lombardi
P.O. Box 1865
Auburndale, Florida 33823

CMP _____
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SCL 1
DPC _____
RCA _____
MCR _____
IGA _____
SEC _____
OTH _____

Matilda Sanders

PSC-07-0325-FOF-WS

From: Pauline Evans
Sent: Monday, April 16, 2007 11:42 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 4/16/2007 11:41:00 AM
Docket Number: 060368-WS
Filename / Path: 060368or.3.27.07.rg.doc

310 pgs

attach's not online

ORDER SUSPENDING PROPOSED FINAL RATES AND
GRANTING INTERIM RATE INCREASE

Original has been delivered. Thank you for all your help. Pauline

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

<mailto:a@psc.state.fl.us>

3-11-07
County Clerks for:
Alachua, Brevard,
Highland, Santa Rosa,
Manatee, Orange, Polk,
Volusia, Duval, Putnam,
Suwannee, Santa Fe,
and Washington.

RATE CASE

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June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

Timolyn Henry

From: Ruth McHargue
Sent: Wednesday, April 04, 2007 3:49 PM
To: Matilda Sanders
Cc: Timolyn Henry
Subject: FW: 3523341719, 4 page(s)

Attachments: FAX.TIF

Please add fax to docket file 060368

From: Consumer Contact
Sent: Wednesday, April 04, 2007 3:40 PM
To: Ruth McHargue
Subject: FW: 3523341719, 4 page(s)

To CCA

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: 3523341719, 4 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 4/02/2007 10:08 AM
Number of Pages: 4
From (CSID): 3523341719
From (ANI):
Sent to DID:

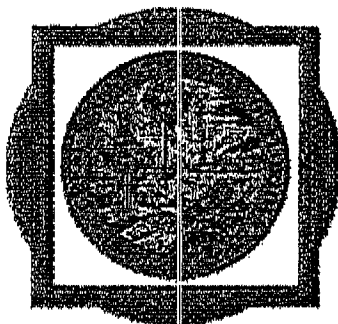
Duration of Fax: 0:01:21
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (67 KB)

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RCA _____
SCR _____
SGA _____
SEC _____
OTH _____



Florida Department of Agriculture & Consumer Service
Charles H. Bronson, Commissioner

Mary Stewart
Division of Plant Industry
1911 SW 34th Street
PO Box 147100
Gainesville, FL 32614
Phone: 352-372-3505/Fax: 352-334-1719
stewarm@doacs.state.fl.us

FAX COVERSHEET

TO: Florida Public Services Commission
FROM: Mary Stewart
DATE: 4-2-07

4 PAGE(S) TO FOLLOW

REMARKS: We received this
complaint in our office
and forwarding to you
from your automated phone
message instructions.
Thanks. Mary

IF YOU HAVE ANY PROBLEMS OR QUESTIONS PLEASE CALL;
352/372-3505, EXT. 101
OR
SUNCOM #624-1101

Domenick V. Moretti
Lillian T. Moretti
7117 SW Archer Road Lot #2608
Gainesville, FL 32608-4656
(352) 337-2868

March 21, 2007

Florida State of Agriculture & Consumer Services
1911 SW 34th Street
Gainesville, FL 32608-1201
Attn: Public Services Commission

Re: Aqua Utilities Florida Inc. request for rate increases

Gentlemen;

I want to be counted among those victims of Aqua Utilities Florida, Inc. who vigorously protest the proposed rate increases requested by them. A copy of my letter to them listing reasons for my protest is enclosed. I have also enclosed a comparison of rates to those of GRU.

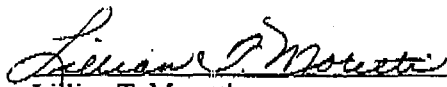
It is unfathomable that the cost to supply the same service by one company can be so extremely high over that of another company. The fact that residents in Arrendondo have absolutely no choice of supplier really wreaks of "gouging". It is especially offensive because the majority of those affected are so financially limited.

Their claim of already investing \$600,000.00 in upgrading is truly invisible here in Arredondo or does that apply to their entire network of systems? Or, too, could that be part of the purchase price of a company who supplies service to a group of customers which is unable to fight back????

Please do NOT approve this increase!!!

Thank you.

Sincerely,


Lillian T. Moretti

Copies Aqua Utilities Florida, Inc.
file

RATES COMPARISON PER 1000 GALLONS WATER

AQUA FLORIDA UTILITIES, INC.

WATER

<u>Monthly Fee</u>	<u>Plus</u>	<u>Total</u>	<u>Increase</u>
\$13.55	\$2.30	\$15.85	

<u>Raise to</u>	\$22.49	\$4.20	\$26.69	\$10.84
-----------------	---------	--------	---------	---------

WASTE WATER

\$15.02

<u>Raise to</u>	\$21.12			\$6.10
-----------------	---------	--	--	--------

USAGE

\$3.40

<u>Raise to</u>	\$10.95			\$7.45
-----------------	---------	--	--	--------

\$24.39 ***Total monthly increase

AQUA FLORIDA UTILITIES, INC.

CURRENT

INCREASE TO

Monthly Fee \$13.55

\$22.49

Plus 2.30

4.20

Waste Water 15.02

21.12

Usage 3.50

10.95

\$34.37

\$58.76 **Total Monthly Charge

GRU

Monthly Fee \$4.50

Usage 1.42

\$6.22 **Total Monthly Charge

Domenick V. Moretti
Lillian T. Moretti
7117 SW Archer Road Lot #2608
Gainesville, FL 32608-4656
(352) 337-2868

Copy

March 20, 2007

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489
Attn: Customer Service

Re: Meter # 93878772

Dear Sirs,

With regard to the enclosed copies of the bills on the above meter from January 12, 2006 thru February 19, 2007, please be advised that I am also sending copies to the Public Service Commission to protest the proposed rate hike for which you have filed.

The average monthly usage from 1/6/06 through 10/10/06 (9 cycles) was \$77.36. This is reflected by those statement from "Arredondo Utility Co., Inc. DBA Aqua Utilities Florida Inc.". The statements from "Aqua Utilities Florida, Inc." show billing from 10/10/06 through 2/12/07 (4 cycles) the average usage of \$87.45.

Your claims of \$600,000.00 in improvements(????) to Arredondo systems since 2004 is nowhere in evidence.

In the 10 years we have lived here the quality of the water has deteriorated to the point where the color, taste and odor makes human consumption almost unbearable. Fortunately these qualities can be camouflaged with spices, flavoring, etc. when used for cooking. However, for palatable drinking water, tea, coffee, lemonades, etc. bottled water must be purchased. A \$10.09 monthly increase should more than make up for any "cost of living" expense.

My husband is an 89 year old, 100% disabled veteran Ex-prisoner of war from World War II. I am his sole care-giver and I will be 87 years old in August. We are on fixed income and any additional increase for such an inferior commodity will create just another burden. If we could buy our water services from another company we would rush to sign up.

I have also enclosed a copy of my protest to the Public Service Commission.

Yours,

Lillian T. Moretti

Copies: Public Service Commission
file

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED
07/15/07 9:56
COMMISSION
CLERK

DATE: March 15, 2007
TO: Ann Cole, Commission Clerk and Administrative Services Director
FROM: Felicia White, Staff Assistant, Division of Economic Regulation *FW*
RE: Docket No. 060368-WS - Application for Increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties by Aqua Utilities, Inc.

Attached is correspondence to complaints that needs to be placed in the stated docket. Please place in the docket file for this docket.

Cheryl Bulecza-Banks

From: Cheryl Bulecza-Banks
Sent: Wednesday, March 14, 2007 12:17 PM
To: 'regison@netzero.com'
Cc: Troy Rendell; Marshall Willis; Felicia White
Subject: Aqua Utilities Inc. Petition for Rate Increases - Docket No. 060368-WS

Attachments: Service Hearings List.doc

Dear Mr. Ison:

Thank you for your e-mail received on March 11, 2007 regarding the above-referenced application by Aqua Utilities (Utility). A copy of your e-mail will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners, Commission staff, the Office of Public Counsel, and other interested persons and parties.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at one of the service hearings be held in your service area. You will be receiving a notice from the Utility that provides information about the customer service hearings, however, we have attached a list that contains the dates and locations for all service hearings to be held regarding Aqua's petition.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the Utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission will also attend and participate in the meeting.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, or Troy Rendell at (850) 413-6934.

Sincerely,

Cheryl R. Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, and Tax



Service
rings List.doc (6

Cheryl Bulecza-Banks

From: Cheryl Bulecza-Banks
Sent: Wednesday, March 14, 2007 12:20 PM
To: 'fbennett@ufl.edu'
Cc: Marshall Willis; Troy Rendell; Felicia White; Stan Rieger
Subject: Aqua Utilities Inc. Petition for Rate Increases - Docket No. 060368-WS

Attachments: Service Hearings List.doc

Dear Mr. Bennett:

Thank you for your e-mail received on March 8, 2007 regarding the above-referenced application by Aqua Utilities (Utility). A copy of your e-mail will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners, Commission staff, the Office of Public Counsel, and other interested persons and parties.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at one of the service hearings be held in your service area. You will be receiving a notice from the Utility that provides information about the customer service hearings, however, we have attached a list that contains the dates and locations for all service hearings to be held regarding Aqua's petition.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the Utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission will also attend and participate in the meeting.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, or Troy Rendell at (850) 413-6934.

Sincerely,

Cheryl R. Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, and Tax



Service
rings List.doc (6

Matilda Sanders

PSC-07-0219-PCO-WS

From: Pauline Evans
Sent: Friday, March 09, 2007 11:30 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

10

Date and Time: 3/9/2007 11:29:00 AM
Docket Number: 060368-WS
Filename / Path: 060368.oep.rg.doc
Order Type: Signed / Hand Deliver

RECEIVED-PSC
07 MAR -9 AM 11:38
COMMISSION
CLERK

ORDER ESTABLISHING PROCEDURE

Original will be delivered shortly.

Thank you.

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

2/1

Dorothy Menasco

From: Filings@psc.state.fl.us
Sent: Tuesday, March 06, 2007 10:23 AM
To: 'ROBERTS.BRENDA'
Subject: RE: e-filing (Dkt.

Ms. Roberts,

This is to confirm that the e-filing received at 4 p.m. was not accepted as an official filing due to the missing signature. Your filing below, received at 4:06 p.m. is accepted as the official filing.

Dorothy Menasco
FPSC
CCA - Records
850-413-6330
dmenasco@psc.state.fl.us

From: ROBERTS.BRENDA [mailto:ROBERTS.BRENDA@leg.state.fl.us]
Sent: Monday, March 05, 2007 4:06 PM
To: Filings@psc.state.fl.us
Subject: FW: e-filing (Dkt.

The first one I sent did not have the s/ signature. Pls. accept this one in lieu of the one filed at 4pm.

Brenda S. Roberts
Office of Public Counsel
850-488-9330

From: ROBERTS.BRENDA
Sent: Monday, March 05, 2007 4:00 PM
To: filings@psc.state.fl.us
Cc: ken@reuphlaw.com; Marsha E. Rule Esq. (5/06) (marsha@reuphlaw.com); rgersasi@psc.state.fl.us; Katherine Fleming
Subject: e-filing (Dkt.

Electronic Filing

a. Person responsible for this electronic filing:

Stephen C. Reilly, Associate Public Counsel
Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street, Room 812
Tallahassee, FL 32399-1400
(850) 488-9330
reilly.steve@leg.state.fl.us

b. Docket No. 060368-WS

In re: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties by Aqua Utilities Florida, Inc..

3/6/2007

c. Document being filed on behalf of Office of Public Counsel

d. There are a total of 4 pages.

e. The document attached for electronic filing is a Citizens' Objection to Aqua Utilities Florida, Inc.'s Request for Confidential Classification.

(See attached file: 060368.objection)

Thank you for your attention and cooperation to this request.

Brenda S. Roberts

Office of Public Counsel
Telephone: (850) 488-9330
Fax: (850) 488-4491

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for increase in water and)	Docket No. 060368-WS
wastewater rates in Alachua, Brevard,)	
Highlands, Lake, Lee, Marion, Orange,)	Filed: March 5, 2007
Palm Beach, Pasco, Polk, Putnam,)	
Seminole, Sumter, Volusia, and Washington)	
Counties by Aqua Utilities Florida, Inc.)	
_____)	

CITIZENS' OBJECTION TO AQUA UTILITIES
FLORIDA, INC.'S REQUEST FOR CONFIDENTIAL CLASSIFICATION

The Citizens of the State of Florida ("Citizens"), by and through their undersigned attorney, hereby file their objection to Aqua Utilities Florida, Inc.'s ("Aqua", "Utility" or "Company") request for confidential classification. In support of this objection the Citizens state:

1. On February 23, 2007, Aqua filed a request for Confidential Classification of certain personnel information provided staff in response to Accounting Deficiency No. 32. In its motion, Aqua requests the Commission to classify specific employee's salary levels and responsibilities, including what portion of the salary levels were expensed versus capitalized, as proprietary confidential business information, pursuant to Chapter 367.156 (3), (d) and (e), Florida Statutes.
2. Aqua's motion and the attached affidavit allege that public disclosure of the employee compensation and responsibility information would impair the competitive business interests of Aqua, as well as its ability to attract and retain personnel for those positions on favorable terms.
3. Chapter 367.156 (3), Florida Statutes, permits a utility to seek confidential classification of proprietary confidential business information, including (3)(d), which

includes bid information or other contractual data, the disclosure of which would impair the efforts of the utility or its affiliates to contract for goods or services on favorable terms, or (3)(e), which includes information relating to competitive interests, the disclosure of which would impair the competitive business of the provider of the information.

4. The Citizens object to Aqua's request because the very statute quoted by Aqua to provide support for its request expressly excludes confidential classification for the type of personnel information which is the subject of this request.

5. Chapter 367.156 (3)(f), Florida Statutes, expressly prohibits utilities from receiving proprietary confidential business classification for employee personnel information related to "**compensation**, duties, qualifications or **responsibilities**." (Emphasis supplied).

6. The Commission has repeatedly denied confidential treatment for such position specific salary and responsibility information. In Docket No. 950318-WS, the Commission issued Order No. PSC-95-0503-CFO-WS, which provided in part that: "Because the salary information at issue is employee personnel information related to compensation, and the legislature in Section 367.156 (3)(f), Florida Statutes, specifically excluded that category of information from the statutory definition of proprietary business information, the information must be treated as public record pursuant to Section 119.01, Florida Statutes." Also see Commission Order No. PSC-92-1280-CFO-WS, issued in Docket No. 911188-WS,

7. In fact, the prior owner of the utilities included in this docket sought proprietary confidential business classification of the same type of salary personnel

information in Docket No. 950495-WS. Commission Orders Nos. PSC-96-0113-CFO-WS and PSC-96-0211-CFO-WS denied confidential classification of the salary information. In Order No. PSC-96-0211-CFO-WS the Commission found that: "In view of the compelling clarity of the language of Section 367.156 (3)(f), Florida Statutes, Section 367.156 (3)(e), Florida Statutes, may not be invoked to protect employee compensation information from disclosure under the Public Records Act." Also see Commission Order No. PSC-92-1073-CFO-WS, issued in Docket No. 920199-WS and Commission Order No. PSC-97-022-FOF-WS, issued in Docket No. 960451-WS.

WHEREFORE, for the reasons stated above, Aqua's request for confidential classification of the subject portions of the information it provided staff in response to Accounting Deficiency No. 32, should be denied.

Respectfully submitted,

Stephen C. Reilly
Associate Public Counsel

Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street, Room 812
Tallahassee, FL 32399-1400

Attorney for the Citizens
Of the State of Florida

CERTIFICATE OF SERVICE
DOCKET NO. 060368-WS

I HEREBY CERTIFY that a true and correct copy of the foregoing Citizens' Objection to Aqua's Request for Confidential Classification has been furnished by U.S. Mail and electronic mail to the following parties this 5th day of March, 2007.

Rosanne Gervasi, Esquire
Katherine E. Fleming, Esquire
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Kenneth A. Hoffman, Esquire
Marsha E. Rule, Esquire
Rutledge, Ecenia, Purnell &
Hoffman, P.A.
215 South Monroe St., Suite 420
Tallahassee, FL 32301

Stephen C. Reilly
Associate Public Counsel

Matilda Sanders

From: Felicia White
Sent: Thursday, March 01, 2007 1:15 PM
To: Matilda Sanders
Subject: FW: Aqua Utilities Inc. Petition for Rate Increases - Docket No. 060368-WS

Attachments: Service Hearings List.doc

RECEIVED HFSC
07 MAR - 1 PM 3:09
COMMISSION
CLERK

From: Cheryl Bulecza-Banks
Sent: Thursday, March 01, 2007 1:09 PM
To: 'terisal@peoplepc.com'
Cc: Troy Rendell; Marshall Willis; Felicia White
Subject: FW: Aqua Utilities Inc. Petition for Rate Increases - Docket No. 060368-WS

Dear Mr. and Mrs. Salomon:

Thank you for your e-mail received on February 26, 2007, regarding the above-referenced application by Aqua Utilities (Utility). A copy of your e-mail will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners, Commission staff, the Office of Public Counsel, and other interested persons and parties.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at one of the service hearings be held in your service area. You will be receiving a notice from the Utility that provides information about the customer service hearings, however, we have attached a list that contains the dates and locations for all service hearings to be held regarding Aqua's petition.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the Utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission will also attend and participate in the meeting.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, or Troy Rendell at (850) 413-6934.

Sincerely,

Cheryl R. Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, and Tax



Service
ngs List.doc (

DOCKET 060368-WS – AQUA UTILITIES RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
June 13, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Lakeland	City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801		✓	Dais	On site
June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

Matilda Sanders

From: Felicia White
Sent: Thursday, March 01, 2007 1:15 PM
To: Matilda Sanders
Subject: FW: Aqua Utilities Inc. Petition for Rate Increases - Docket No. 060368-WS

Attachments: Service Hearings List.doc

RECEIVED-FISC
07 MAR -1 PM 3:09
COMMISSION
CLERK

From: Cheryl Bulecza-Banks
Sent: Thursday, March 01, 2007 1:06 PM
To: 'burny32608@yahoo.com'
Cc: Troy Rendell; Marshall Willis; Felicia White
Subject: FW: Aqua Utilities Inc. Petition for Rate Increases - Docket No. 060368-WS

Dear Mr. and Mrs. Henderson:

Thank you for your e-mail received on February 23, 2007, regarding the above-referenced application by Aqua Utilities (Utility). A copy of your e-mail will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners, Commission staff, the Office of Public Counsel, and other interested persons and parties.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at one of the service hearings be held in your service area. You will be receiving a notice from the Utility that provides information about the customer service hearings, however, we have attached a list that contains the dates and locations for all service hearings to be held regarding Aqua's petition.

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If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, or Troy Rendell at (850) 413-6934.

Sincerely,

Cheryl R. Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, and Tax



Service
ngs List.doc (

DOCKET 060368-WS – AQUA UTILITIES RATE CASE

DATE ATTORNEY	TIME	LOCATION	FACILITY	PANEL	LETTER	DIAGRAM	AUDIO
May 10, 2007 Thursday	10:00 a.m.	Captiva Island	South Seas Island Resort 5400 Plantation Road Captiva, FL 33924		✓	✓	✓
May 11, 2007 Friday	10:30 a.m. Reserved 8AM – 2PM	Green Acres (Lake Worth)	Palm Beach County Library System Green Acres Branch 3750 Jog Road Green Acres, FL 33467		✓	✓	✓
May 14, 2007 Monday	(CST) 10:00 a.m. Reserved 8AM – 2PM	Chipley (Sunny Hills)	Washington County Commission Commissioners' Board Room 1331 South Blvd. Chipley, FL 32428		✓	Dais	On site
May 16, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Palatka	St. Johns Water Management District Resource Management Building Rooms 136 A & B 4049 Reid Street Palatka, FL 32177		✓	✓	✓
May 16, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Gainesville	City Commission Chambers Gainesville City Hall 200 E. University Avenue Gainesville, FL 32601		✓	Dais	On site
June 13, 2007 Wednesday	10:00 a.m. Reserved 8AM – 5PM	Sebring	Highlands County Administration Building Board Chambers (Room B104) 600 Commerce Street Sebring, FL 33871		✓	Dais	On site
June 13, 2007 Wednesday	6:00 p.m. Reserved 4PM – 9PM	Lakeland	City Commission Chambers (3 rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801		✓	Dais	On site
June 20, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	New Port Richey	West Pasco Government Center County Commission Board Room (Suite 160) 7530 Little Road New Port Richey, FL 34654		✓	Dais	On site
June 26, 2007 Tuesday	10:00 a.m. Reserved 8AM – 2PM	Deltona	Deltona Commission Chambers Municipal Complex 2345 Providence Boulevard Deltona, Florida 32725		✓	Dais	On site
June 27, 2007 Wednesday	10:00 a.m. 6:00 p.m. Reserved 8AM – 9PM	Mt. Dora	Mount Dora Community Center Auditorium 520 Baker Street Mount Dora, FL 32756		✓	✓	On site

Matilda Sanders

PSC-07-0084-PCO-WS

From: Pauline Evans
Sent: Monday, January 29, 2007 3:49 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 1/29/2007 3:48:00 PM
Docket Number: 060368-WS
Filename / Path: 060368.or.ack.intv.opc.rg.doc

ORDER ACKNOWLEDGING INTERVENTION.

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

W

3/1

Kay Flynn

From: Kay Flynn
Sent: Thursday, November 30, 2006 10:39 AM
To: 'rkeller@dtiglobal.com'
Subject: RE: Delivery Acknowledgement Form

I printed the form. I will acknowledge and sign in the comments area, rather than in the "this is not an invoice" area.

Luis is here now and bringing the boxes in.

Thanks for following up!

Kay Flynn

-----Original Message-----

From: rkeller@dtiglobal.com [mailto:rkeller@dtiglobal.com]
Sent: Thursday, November 30, 2006 10:29 AM
To: Kay Flynn
Subject: Delivery Acknowledgement Form

Kay,

Attached is a PDF of our delivery acknowledgment form. If PDF is a problem for you, I can certainly send a different format. Thank you for your courtesy.

--

Rod Keller
Document Technologies
Philadelphia, PA

This message was sent using IMP, the Internet Messaging Program.

☐ Legal ☒ Imaging

INVOICE TO

Date 11/30/06 DTI Job# I11-1687 Sales Rep MF

Firm Agua America

Contact Tim Ward Matter Florida

Address _____

City/State/ZIP _____

Phone () _____ Fax () _____

New Client ☐ Production RK Accounting _____

SHIP TO

Firm Florida Public Service Commission

Contact Kay Flynn

Address 4075 Esplanade Way

City Tallahassee State FL Zip Code 32399

Phone () _____ Fax () _____

THIS IS NOT AN INVOICE

I acknowledge receipt of the materials described above. The invoice for this project will be provided by mail and may include additional charges for work ancillary to completion of the project. I agree to be responsible for Document Technologies' Service's. Invoice due 15 days from the above date.

Signature

Date

Delivery Acknowledgement



DOCUMENT TECHNOLOGIES, INC.
www.dti-global.com

	Number of ORIGINAL	Number of COPY
BOXES		44
REDWELDS		
FOLDERS		
SMALL BOX		
ENVELOPES		
CDs		
DVDs		
ROLLS		
3 RING BINDER		
OTHER []		

COMMENT

I acknowledge receipt of
44 boxes containing MFRs
for Agua's rate case in
Docket 060368-WS.

Kay Flynn

☐ Partial Delivery

☒ Completed Order

11/30/06

10:45 a.m.

060368-WS

Kay Flynn

060368-WS

From: Troy Rendell
Sent: Thursday, November 30, 2006 10:20 AM
To: Kay Flynn
Cc: Cheryl Bulecza-Banks; Patti Daniel; Rosanne Gervasi; Katherine Fleming
Subject: RE: Aqua Utilities

As far as I know.. you are correct.. Thanks Kay. I guess we are waiting for the moving truck today.. huh?

From: Kay Flynn
Sent: Thursday, November 30, 2006 10:18 AM
To: Troy Rendell
Cc: Cheryl Bulecza-Banks; Rosanne Gervasi; Hong Wang; Nonnye Grant; Kimberley Pena; Dorothy Menasco
Subject: RE: Aqua Utilities

I went through the order on the name change/cancellations/amendments for Aqua as well as the 5/2/06 test year letter from Ken Hoffman.

I think maybe I've got all the company codes now:

WS688 - Alachua; Certs 549-W, 479-S

WU879 - Brevard; Cert 2-W

WS880 - Highlands; Certs 359-S, 422-W

WS881 - Lake; Certs 120-S, 106-W

SU821 - Lee; Cert 268-S

WU174 - Marion; Cert 346-W

WU882 - Orange; Cert 84-W

WU787 - Palm Beach; Cert 53-W

WS883 - Pasco; Certs 154-S, 209-W

WS884 - Polk; Certs 506-S, 587-W

WS885 - Putnam; Certs 284-S, 76-W

WS886 - Seminole; Certs 226-S, 279-W

WS768 - Sumter; Certs 441-S, 507-W

WS887 - Volusia; Certs 182-S, 238-W

WS888 - Washington; Certs 435-S, 501-W

That makes 15 counties and 25 certificates if I've got the right ones. Can you confirm these are all the affected certificates? Also, every certificate holder is now named Aqua Utilities Florida, Inc., right?

11/30/2006

Thanks.

Kay

From: Troy Rendell
Sent: Tuesday, November 28, 2006 11:45 AM
To: Kay Flynn
Cc: Cheryl Bulecza-Banks
Subject: RE: Aqua Utilities

Unfortunately, I have no idea about company codes.

From: Kay Flynn
Sent: Tuesday, November 28, 2006 9:59 AM
To: Troy Rendell
Subject: FW: Aqua Utilities

Troy, I need to be sure we've got the right company codes associated with the rate case docket. We may have too many on the list in utilities in the docket.

Can you provide a listing of the included company codes for 060368?

Thanks!

Kay

From: Kay Flynn
Sent: Monday, November 27, 2006 7:24 AM
To: Troy Rendell
Cc: Mary Anne Helton; Cheryl Bulecza-Banks
Subject: RE: Aqua Utilities

Okay. We'll do that today.

Thanks.

From: Troy Rendell
Sent: Monday, November 27, 2006 7:20 AM
To: Kay Flynn
Cc: Mary Anne Helton; Cheryl Bulecza-Banks
Subject: RE: Aqua Utilities

We could. That would probably be easier and alot less confusing..

From: Kay Flynn
Sent: Wednesday, November 22, 2006 10:24 AM
To: Mary Anne Helton
Cc: Dorothy Menasco; Matilda Sanders; Nonnye Grant; Troy Rendell; Kimberley Pena
Subject: Aqua Utilities

Mary Anne, with the name change order being issued today in Docket 060643, should we update the docket title in 060368-WS to reflect the new name for the utility?

11/30/2006

Kay Flynn

060368-WS

From: Kay Flynn
Sent: Wednesday, November 22, 2006 10:32 AM
To: Kimberley Pena; Hong Wang
Cc: Dorothy Menasco; Timolyn Henry; Matilda Sanders; Marguerite Lockard; Blanca Bayo; Ruth Nettles; Tiffany Williams; Troy Rendell; Mary Anne Helton; Nonnye Grant; Lee Fulcher; Rose Thompson
Subject: Major Filing Next Week - Docket 060368-WS (Aqua Utilities, et al.)

On either Thursday 11/30 or Friday 12/1 we will receive more than 100 boxes of MFRs for this multi-county/multi-system rate docket. The deadline for filing is 12/1. If the truck arrives early enough on 11/30, the boxes will be delivered on 11/30. Ken Hoffman's office is filing the testimony; that will be filed on 12/1.

Mike Fee in Philadelphia is preparing all the copies and he called me several times on Tuesday for details on how to group and box the copies, etc. They will box 16 sets of volume 1, 16 sets of volume 2, etc. If a volume has subparts, each subpart will be grouped together in its 16 cys, and each box is to be labeled with its contents.

The driver (name: Louis) will be coming from Philadelphia (using MapQuest route) and will have my name/number as contact. I stressed to Mike that if he or the driver get my voice mail, they must press 0 and speak to one of you.

The call might be for details on getting to the Easley building, thus the need to have someone answer immediately. I've suggested the driver come south on Esplanade Way from Merchants Row and make the first turn from that direction and then park the truck in front of our building at the crosswalk.

Kim, Tim, and group, please plan before Thursday where you want the driver to place the boxes, in what order, etc., for best efficiencies.

Let me know if any questions--and of course I'll be standing by to assist in whatever way I'm needed.

Kay

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and to the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Tim Ward 215-840-1546 (o)
215-900-8033 (o)

A UA
America.

Aqua America, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

T: 610.645.1142
F: 610.519.0989
klpape@aquaamerica.com
www.aquaamerica.com

Kathy L. Pape
Vice President,
Treasurer and Rate Counsel

A UA
Utilities Florida

Aqua Utilities Florida, Inc.
P.O. Box 490310
Leesburg, FL 34749

T: 352.787.0980
F: 352.787.6333
jmlihvarcik@aquaamerica.com
www.aquautilitiesflorida.com

John M. Lihvarcik
President and
Chief Operating Officer

An Aqua America Company

11/22/2006

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 4, 2006

Kenneth A. Hoffman
Rutledge, Ecenia, Purnell & Hoffman
215 South Monroe Street, Suite 420
Tallahassee, FL 32301-1841

Re: Docket No. 060368-WS

Dear Mr. Hoffman:

This will acknowledge receipt of an application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Ocala Oaks Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., and Aqua Utilities Florida, Inc., which was filed in this office on May 2, 2006, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

I:\Records\acklet-no-app2.doc

DOCUMENT NUMBER - DATE
05352 JUL-26
FPSC-COMMISSION CLERK

Section 1 - Bureau of Records Completed

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Ocala Oaks Utilities, Inc. d/b/a Aqua ...

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to: _____

(*O) indicates OPR)

CCA

CMP

(ECR)

GCL

PIF

RCA

SCR

SGA

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

0 Current CASR revision level

FPSC, CLK - CORRESPONDENCE

Due Dates

Administrative Parties Previous

Current

DOCUMENT NO. 05352-07

DISTRIBUTION: _____

Staff Counsel

OCRs

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Recommended assignments for hearing
and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners

Hrg
Exam

Staff

ALL	ED	DS	AR	CT	TW		

Prehearing Officer

Commissioners

ADM

ED	DS	AR	CT	TW	

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: _____

Date: _____

Section 1 - Bureau of Records Complete

Docket No. 060368-WS Date Docketed: 05/02/2006

Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Ocala Oaks Utilities, Inc. d/b/a Aqua ...

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("C)" indicates OPR)

CCA

CMP

(ECR)

GCL

PIF

RCA

SCR

SGA

		X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	T Rendell, M Willis	0	Current CASR revision level	Due Dates	
				Previous	Current
		1.	MFRs Due	NONE	10/03/2006
		2.	Revised CASR Due	NONE	11/03/2006
		3.			
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		7.			
Staff Counsel	M Helton	8.			
		9.			
OCRs (RCA)	D Vandiver	10.			
		11.			
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		14.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: 05/09/2006

Initials OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: EDHMSDate: 05/09/2006

Section 1 - Bureau of Records Complete

Docket No. 060368-WS Date Docketed: 05/02/2006

Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by AquaSource Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Ocala Oaks Utilities, Inc. d/b/a...

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("O") indicates OPR

CCA CMP (ECR) GCL PIF RCA SCR SGA

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module AI(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Due Dates	Previous Current	
		Current CASR revision level	
<u>T Rendell</u>			
<u>C Bulecza-Banks</u>			
	1. MFRs Due	10/03/2006	11/13/2006
	2. Revised CASR Due	11/03/2006	12/29/2006
	3.		
	4.		
	5.		
	6.		
	7.		
<u>Staff Counsel</u>	8.		
<u>M Helton</u>	9.		
	10.		
<u>OCRs (RCA)</u>	11.		
<u>D Vandiver</u>	12.		
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Recommended assignments for hearing and/or deciding this case:	30.		
	31.		
Full Commission <u>X</u> Commission Panel _____	32.		
Hearing Examiner _____ Staff _____	33.		
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Date filed with CCA: <u>09/26/2006</u>	36.		
	37.		
Initials OPR _____	38.		
Staff Counsel _____	39.		
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED/PMDate: 09/26/2006

Section 1 - Bureau of Records Complete

Docket No. 060368-WS Date Docketed: 05/02/2006

Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by AquaSource Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Ocala Oaks Utilities, Inc. d/b/a...

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("O)" indicates OPR)

CCA

CMP

(ECR)

GCL

PIF

RCA

SCR

SGA

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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff

T Rendell

2 Current CASR revision level

Previous Current

C Bulecza-Banks

1.	MFRs Due	11/13/2006	12/01/2006
2.	Revised CASR Due	12/29/2006	01/31/2007
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Staff Counsel

M Helton

OCRs (RCA)

D Vandiver

Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: 11/14/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: 

Date: 11/14/2006

Section 1 - Bureau of Records Complete

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 11/30/2006Expiration: 07/30/2007Last Day to Suspend: 01/29/2007

Referred to:

("O" indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff		3	Current CASR revision level	Due Dates	
				Previous	Current
	T Rendell				
	C Bulecza-Banks				
		1.	Deficiency Notification to Applicant	NONE	12/29/2006
		2.	Staff Recommendation - Interim	NONE	02/01/2007
		3.	Agenda - Interim	NONE	02/13/2007
		4.	Standard Order - Interim	NONE	03/05/2007
		5.	Revised CASR Due	01/31/2007	04/05/2007
		6.			
		7.			
Staff Counsel	R Gervasi, K Fleming	8.			
	M Helton	9.			
		10.			
		11.			
OCRs (RCA)	D Vandiver	12.			
		13.			
		14.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 12/04/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: ED/awDate: 12/04/2006

Section 1 - Bureau of Records Completes

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 11/30/2006Expiration: 07/30/2007Last Day to Suspend: 01/29/2007

Referred to:

("O" indicates OPR)

CCA

CMP

(ECR)

GCL

PIF

RCA

SCR

SGA

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.

FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff		4	Current CASR revision level	Due Dates	
				Previous	Current
	T Rendell				
	C Bulecza-Banks				
		1.	Staff Recommendation - Interim	02/01/2007	03/01/2007
		2.	Agenda - Interim	02/13/2007	03/13/2007
		3.	Standard Order - Interim	03/05/2007	04/02/2007
		4.	Revised CASR Due	01/31/2007	04/05/2007
		5.			
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		7.			
Staff Counsel	R Gervasi, K Fleming	8.			
	M Helton	9.			
		10.			
		11.			
OCRs (RCA)	D Vandiver	12.			
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Recommended assignments for hearing
and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 01/05/2007

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	AR	CT	TW	LT		
X							

Prehearing Officer

Commissioners					ADM
ED	AR	CT	TW	LT	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: ED/htjDate: Pending

01/17/07

Case Scheduling/Rescheduling Advice

Last Revised 01/26/2007 at 11:26 a.m.

Page 1 of 2

To:

<input checked="" type="checkbox"/> Commissioner Arriaga	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Tew	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Littlefield	<input checked="" type="checkbox"/> Commission Clerk & ADM Services	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		04/12/2007	Lakeland	10:00 a. - 1:00 p.
Service Hearing		04/12/2007	Sebring	6:00 p. - 9:00 p.
Service Hearing		04/19/2007	New Port Richey	10:00 a. - 1:00 p.
Service Hearing		04/19/2007	New Port Richey	6:00 p. - 9:00 p.
Service Hearing		04/25/2007	Mount Dora	10:00 a. - 1:00 p.
Service Hearing		04/25/2007	Mount Dora	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	ED	AR	CT	TW	LT		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	AR	CT	TW	LT		
X							

Prehearing Officer

Prehearing Officer					
Commissioners					
ED	AR	CT	TW	LT	ADM

Prehearing Officer					
Commissioners					
ED	AR	CT	TW	LT	ADM
		X			

Remarks: Service Hearings - Commissioner panels to be determined at a later date.

Case Scheduling/Rescheduling Advice

Last Revised 01/26/2007 at 11:26 a.m.

Page 2 of 2

To:

<input checked="" type="checkbox"/> Commissioner Arriaga	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Tew	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Littlefield	<input checked="" type="checkbox"/> Commission Clerk & ADM Services	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		04/26/2007	Deltona	10:00 a. - 1:00 p.
Service Hearing		05/10/2007	Captiva	10:00 a. - 12:00 p.
Service Hearing		05/11/2007	Greenacres	10:30 a. - 1:30 p.
Service Hearing		05/14/2007	Chipley	10:00 a. - 1:00 p.
Service Hearing		05/16/2007	Palatka	10:00 a. - 1:00 p.
Service Hearing		05/16/2007	Gainesville	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	ED	AR	CT	TW	LT		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	AR	CT	TW	LT		
X							

Prehearing Officer

Former Assignments					
Commissioners					
ED	AR	CT	TW	LT	ADM

Current Assignments					
Commissioners					
ED	AR	CT	TW	LT	ADM
		X			

Remarks: Service Hearings - Commissioner panels to be determined at a later date.

Section 1 - Bureau of Records Complete

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 11/30/2006Expiration: 07/30/2007Last Day to Suspend: 01/29/2007

Referred to:

("C)" indicates OPR)

CCA CMP (ECR) GCL PIF RCA SCR SGA

		X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff		5	Current CASR revision level	Due Dates	
				Previous	Current
	T Rendell				
	C Bulecza-Banks				
		1.	Staff Recommendation - Interim	03/01/2007	03/15/2007
		2.	Agenda - Interim	03/13/2007	03/27/2007
		3.	Revised CASR Due	04/05/2007	04/16/2007
		4.	Standard Order - Interim	04/02/2007	04/16/2007
		5.			
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Staff Counsel	R Gervasi, K Fleming	8.			
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OCRs (RCA)	D Vandiver	11.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 02/07/2007

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	C1	C2	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: ED/MSDate: Pending 2/13/07

Case Scheduling/Rescheduling Advice

Last Revised 02/23/2007 at 10:28 a.m.

Page 1 of 2

To: ☒ Commissioner Carter ☒ Deputy Executive Director ☒ Economic Regulation
☒ Commissioner McMurrian ☒ General Counsel ☒ Court Reporter
☒ Commissioner New1 ☐ Strategic Analysis & Gov. Affairs ☒ Staff Contact - Troy Rendell
☒ Commissioner New2 ☒ Commission Clerk & ADM Services ☐
☒ Executive Director ☐ Competitive Markets/Enforcement ☐
☒ Public Information Officer ☒ Reg. Compliance/Consumer Asst. ☐

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing	04/12/2007	06/13/2007	Sebring	10:00 a. - 1:00 p.
Service Hearing	04/12/2007	06/13/2007	Lakeland	6:00 p. - 9:00 p.
Service Hearing	04/19/2007	06/20/2007	New Port Richey	10:00 a. - 1:00 p.
Service Hearing	04/19/2007	06/20/2007	New Port Richey	6:00 p. - 9:00 p.
Service Hearing	04/26/2007	06/26/2007	Deltona	10:00 a. - 1:00 p.
Service Hearing	04/25/2007	06/27/2007	Mount Dora	10:00 a. - 1:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MMC1	C2			

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MMC1	C2			
X							

Prehearing Officer

Commissioners					
ED	CT	MM	C1	C2	ADM

Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks: Service Hearings - Commissioner panels to be determined at a later date.

Case Scheduling/Rescheduling Advice

Last Revised 02/23/2007 at 10:28 a.m.

Page 2 of 2

To: ☒ Commissioner Carter ☒ Deputy Executive Director ☒ Economic Regulation
☒ Commissioner McMurrian ☒ General Counsel ☒ Court Reporter
☒ Commissioner New1 ☐ Strategic Analysis & Gov. Affairs ☒ Staff Contact - Troy Rendell
☒ Commissioner New2 ☒ Commission Clerk & ADM Services ☐
☒ Executive Director ☐ Competitive Markets/Enforcement ☐
☒ Public Information Officer ☒ Reg. Compliance/Consumer Asst. ☐

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing	04/25/2007	06/27/2007	Mount Dora	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	C1	C2	ADM

Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks: Service Hearings - Commissioner panels to be determined at a later date.

Case Scheduling/Rescheduling Advice

Last Revised 03/09/2007 at 1:46 p.m.

Page 1 of 1

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner New1	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner New2	<input type="checkbox"/> Commission Clerk & ADM Services	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	06/18/2007	10/08/2007	Tallahassee / E-148	1:30 p. - 3:00 p.
Hearing	07/05/2007	10/24/2007	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	07/06/2007	10/25/2007	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	07/11/2007	10/26/2007	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	07/12/2007	10/29/2007	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	07/13/2007	10/30/2007	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	C1	C2	ADM

Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks: OEP PSC-07-0219-PCO-WS, 3/9/07.

Case Scheduling/Rescheduling Advice

Last Revised 03/13/2007 at 1:48 p.m.

Page 1 of 1

To: ☒ Commissioner Carter ☒ Deputy Executive Director ☒ Economic Regulation
☒ Commissioner McMurrian ☒ General Counsel ☒ Court Reporter
☒ Commissioner New1 ☐ Strategic Analysis & Gov. Affairs ☒ Staff Contact - Troy Rendell
☒ Commissioner New2 ☒ Commission Clerk
☒ Executive Director ☐ Competitive Markets/Enforcement
☒ Public Information Officer ☒ Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Special Agenda		01/10/2008	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	C1	C2	ADM

Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks:

--



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: April 3, 2007

TO: Ann cole, Commission Clerk

FROM: Jane Faurot, Chief, Hearing Reporter Services

RE: DOCKET NO. 060368-WS, AGENDA HELD 03/27/07.

RE: APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN ALACHUA, BREVARD, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PALM BEACH, PASCO, POLK, PUTNAM, SEMINOLE, SUMTER, VOLUSIA, AND WASHINGTON COUNTIES BY AQUA UTILITIES FLORIDA, INC.

DOCUMENT No.: 02842-07, 04/02/07

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature in blue ink, appearing to be "oh", written over a horizontal line.

JF/rlm

Section 1 - Bureau of Records Completed

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 11/30/2006Expiration: 03/14/2007Last Day to Suspend: 01/29/2007

Referred to:

ADM CMP (ECR) GCL PIF RCA SCR SGA

(*Q) indicates OPR

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff		6	Current CASR revision level	Previous	Current
	T Rendell, S Bruce				
	C Bulecza-Banks				
	P Daniel, G Edwards	1. *	MFRs Due	11/13/2006	12/01/2006
	B Fletcher, C Johnson	2. *	Deficiency Notification to Applicant	SAME	12/29/2006
	J Kyle, J Lingo	3. *	Deficiencies Corrected	SAME	01/26/2007
	M Massoudi, A Maurey	4. *	Deficiency Notification to Applicant	SAME	02/27/2007
	R Redemann, J Revel	5. *	Order Establishing Procedure	NONE	03/09/2007
	S Rieger, M Springer	6. *	Staff Recommendation - Interim	03/01/2007	03/15/2007
	P Stallcup, T Walden	7.	Deficiencies Corrected	SAME	03/26/2007
		8.	Agenda - Interim	03/13/2007	03/27/2007
		9.	FAW Notice Filed - Customer Service Hearing	NONE	04/10/2007
Staff Counsel	R Gervasi, K Fleming	10.	Standard Order - Interim	04/02/2007	04/16/2007
	R Jaeger	11.	FAW Notice Filed - Customer Service Hearing	NONE	04/17/2007
		12.	Notice of Customer Service Hearings	NONE	04/26/2007
		13.	FAW Notice Filed - Customer Service Hearing	NONE	05/15/2007
OCRs (RCA)	D Vandiver	14.	FAW Notice Filed - Customer Service Hearing	NONE	05/22/2007
		15.	FAW Notice Filed - Customer Service Hearing	NONE	05/29/2007
		16.	Notice of Customer Service Hearings	NONE	05/30/2007
		17.	Testimony - Intervenor	NONE	07/02/2007
		18.	Testimony - Staff (If Any)	NONE	07/16/2007
		19.	Testimony - Rebuttal	NONE	08/13/2007
		20.	Prehearing Statements	NONE	08/16/2007
		21.	Notice of Prehearing and Hearing	NONE	09/24/2007
		22.	Prehearing (1:30 p.m.)	NONE	10/08/2007
		23.	Transcript of Prehearing Due	NONE	10/15/2007
		24.	Prehearing Order	NONE	10/17/2007
		25.	Discovery Actions Complete	NONE	10/17/2007
		26.	Hearing (10/24,25,26 & 29,30/07)	NONE	10/24/2007
		27.	Transcript of Hearing - Daily	NONE	10/25/2007
		28.	Briefs Due	NONE	11/19/2007
		29.	Staff Recommendation (Post-Hearing)	NONE	12/21/2007
Recommended assignments for hearing and/or deciding this case:		30.	Special Agenda	NONE	01/10/2008
		31.	Standard Order	NONE	01/30/2008
		32.	Close Docket or Revise CASR	NONE	03/03/2008
Full Commission <u>X</u> Commission Panel <u> </u>		33.			
Hearing Examiner <u> </u> Staff <u> </u>		34.			
		35.			
Date filed with CCA: <u>03/14/2007</u>		36.			
		37.			
Initials OPR <u> </u>		38.			
Staff Counsel <u> </u>		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	C1	C2	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: ED/AmDate: 03/14/2007

Case Scheduling/Rescheduling Advice

Last Revised 04/06/2007 at 2:58 p.m.

Page 1 of 1

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner New1	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner New2	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Special Agenda		01/24/2008	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments						Hearing Exam.	Staff
Commissioners							
ALL	ED	CT	MMC1	C2			

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MMC	C1	C2		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	C1	C2	ADM

Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks: Special Agendas: 1/10/08 Revenue Requirement; 1/24/08 Rates

Section 1 - Bureau of Records Complete

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 11/30/2006Expiration: 07/30/2007Last Day to Suspend: 01/29/2007

Referred to:

("O" indicates OPR)

ADM CLK CMP (ECR) GCL PIF RCA SCR SGA

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.

FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff

T Rendell, S Bruce

[7] Current CASR revision level

Previous Current

C Bulecza-Banks

P Daniel, G Edwards

B Fletcher, C Johnson

J Kyle, J Lingo

M Massoudi, A Maurey

R Redemann, J Revel

S Rieger, M Springer

P Stallcup, T Walden

Staff Counsel

R Gervasi, K Fleming

R Jaeger

OCRs (RCA)

D Vandiver

Recommended assignments for hearing
and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 04/10/2007

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	C1	C2		
X							

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Prehearing Officer

Commissioners					ADM
ED	CT	MM	C1	C2	
	X				

Approved: ED/bmsDate: Pending 4/24/07

Case Scheduling/Rescheduling Advice

Last Revised 05/03/2007 at 4:02 p.m.

Page 1 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner New1	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner New2	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		05/10/2007	Captiva	10:00 a. - 12:00 p.
Service Hearing		05/11/2007	Green Acres	10:30 a. - 1:30 p.
Service Hearing		05/16/2007	Palatka	10:00 a. - 1:00 p.
Service Hearing		05/16/2007	Gainesville	6:00 p. - 9:00 p.
Service Hearing		06/13/2007	Sebring	10:00 a. - 1:00 p.
Service Hearing		06/13/2007	Lakeland	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MMC	C1	C2		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	C1	C2	ADM

Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks:

Service Hearings - Commissioner assignments: Captiva--CT, SK; Greenacres--CT, SK; Chipley--MM; Palatka--ED, SK; Gainesville--ED, SK; Sebring--CT, MM; Lakeland--CT, MM; New Port Richey--ED, MM; Deltona-- MM, AG; Mount Dora--MM, AG

Case Scheduling/Rescheduling Advice

Last Revised 05/03/2007 at 4:02 p.m.

Page 2 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner New1	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner New2	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		06/20/2007	New Port Richey	10:00 a. - 1:00 p.
Service Hearing		06/20/2007	New Port Richey	6:00 p. - 9:00 p.
Service Hearing		06/26/2007	Deltona	10:00 a. - 1:00 p.
Service Hearing		06/27/2007	Mount Dora	10:00 a. - 1:00 p.
Service Hearing		06/27/2007	Mount Dora	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MMC1	C2			

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Former Assignments					
Commissioners					
ED	CT	MM	C1	C2	ADM

Current Assignments					
Commissioners					
ED	CT	MM	C1	C2	ADM
	X				

Remarks:

Service Hearings - Commissioner assignments: Captiva--CT, SK; Greenacres--CT, SK; Chipley--MM; Palatka--ED, SK; Gainesville--ED, SK; Sebring--CT, MM; Lakeland--CT, MM; New Port Richey--ED, MM; Deltona-- MM, AG; Mount Dora--MM, AG

Case Scheduling/Rescheduling Advice

Last Revised 05/07/2007 at 3:08 p.m.

Page 1 of 1

To:

<input checked="" type="checkbox"/> Commissioner Carter <input checked="" type="checkbox"/> Commissioner McMurrian <input type="checkbox"/> Commissioner New1 <input type="checkbox"/> Commissioner New2 <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director <input checked="" type="checkbox"/> General Counsel <input type="checkbox"/> Strategic Analysis & Gov. Affairs <input checked="" type="checkbox"/> Commission Clerk <input type="checkbox"/> Competitive Markets/Enforcement <input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input checked="" type="checkbox"/> Economic Regulation <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Troy Rendell <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
---	--	---

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		05/14/2007	Chipley	10:00 a. - 1:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments						Hearing Exam.	Staff
Commissioners							
ALL	ED	CT	MM				

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM				
X							

Prehearing Officer

Commissioners					
ED	CT	MM			ADM

Commissioners					
ED	CT	MM			ADM
	X				

Remarks:

Service Hearings - Commissioner assignments: Captiva--CT, SK; Greenacres--CT, SK; Chipley--ED MM; Palatka--ED, SK; Gainesville--ED, SK; Sebring--CT, MM; Lakeland--CT, MM; New Port Richey--ED, MM; Deltona-- MM, AG; Mount Dora--MM, AG

Section 1 - Office of Commission Clerk

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 03/26/2007Expiration: 11/26/2007Last Day to Suspend: 05/25/2007

Referred to:

("O") indicates OPR

ADM	CLK	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
			X	X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module AI(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Due Dates	Previous Current	
		Current	
T Rendell, S Bruce	8	Current CASR revision level	
C Bulecza-Banks			
P Daniel, G Edwards	1.	Service Hearing - Captiva	SAME 05/10/2007
B Fletcher, C Johnson	2.	Service Hearing - Green Acres	SAME 05/11/2007
J Kyle, J Lingo	3.	Service Hearing - Chipley	SAME 05/14/2007
M Massoudi, A Maurey	4.	FAW Notice Filed - Customer Service Hearing	SAME 05/15/2007
R Redemann, J Revell	5.	Service Hearing - Gainesville	SAME 05/16/2007
S Rieger, M Springer	6.	Service Hearing - Palatka	NONE 05/16/2007
P Stallcup, T Walden	7.	FAW Notice Filed - Customer Service Hearing	SAME 05/22/2007
	8.	FAW Notice Filed - Customer Service Hearing	SAME 05/29/2007
	9.	Notice of Customer Service Hearings	SAME 05/30/2007
Staff Counsel R Gervasi, K Fleming	10.	Service Hearing - Sebring	NONE 06/13/2007
R Jaeger	11.	Service Hearing - Lakeland	NONE 06/13/2007
	12.	Service Hearing - New Port Richey	NONE 06/20/2007
	13.	Service Hearing - Deltona	NONE 06/26/2007
OCRs (RCA) D Vandiver	14.	Service Hearing - Mt. Dora	NONE 06/27/2007
	15.	Testimony - Intervenor	SAME 07/02/2007
	16.	Testimony - Staff (If Any)	SAME 07/16/2007
	17.	Testimony - Rebuttal	SAME 08/13/2007
	18.	Prehearing Statements	SAME 08/16/2007
	19.	Notice of Prehearing and Hearing	SAME 09/24/2007
	20.	Prehearing (1:30 p.m.)	SAME 10/08/2007
	21.	Transcript of Prehearing Due	SAME 10/15/2007
	22.	Prehearing Order	SAME 10/17/2007
	23.	Discovery Actions Complete	SAME 10/17/2007
	24.	Hearing (10/24,25,26 & 29,30/07)	SAME 10/24/2007
	25.	Transcript of Hearing - Daily	SAME 10/25/2007
	26.	Briefs Due	SAME 11/19/2007
	27.	Staff Rec.(Post-Hearing)-Revenue Requirements	SAME 12/21/2007
	28.	Special Agenda - Revenue Requirements	SAME 01/10/2008
	29.	Staff Rec. (Post-Hearing) - Rates	SAME 01/17/2008
	30.	Special Agenda - Rates	SAME 01/24/2008
	31.	Standard Order (Revenue Requirements/Rates)	01/30/2008 02/13/2008
	32.	Close Docket or Revise CASR	SAME 03/03/2008
	33.		
	34.		
	35.		
	36.		
	37.		
	38.		
	39.		
	40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CLK: 05/08/2007

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	AG	SK	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: EO (hws)Date: 05/08/2007

Case Scheduling/Rescheduling Advice

Last Revised 05/17/2007 at 1:37 p.m.

Page 1 of 1

To: ☒ Commissioner Carter ☒ Deputy Executive Director ☒ Economic Regulation
☒ Commissioner McMurrian ☒ General Counsel ☒ Court Reporter
☒ Commissioner Argenziano ☐ Strategic Analysis & Gov. Affairs ☒ Staff Contact - Troy Rendell
☒ Commissioner Skop ☒ Commission Clerk
☒ Executive Director ☐ Competitive Markets/Enforcement
☒ Public Information Officer ☒ Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		06/26/2007	Oviedo	10:00 a. - 1:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG		

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG		
X						

Prehearing Officer

Commissioners					
ED	CT	MM	AG	SK	ADM

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks: Service hearing moved from Deltona to Oviedo -- Commissioner participants: MM, AG



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: May 18, 2007

TO: Ann cole, Commission Clerk

FROM: Jane Faurot, Chief, Hearing Reporter Services

RE: DOCKET NO. 060368-WS, CAPTIVA SERVICE HEARING HELD 05/10/07.

RE: APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN ALACHUA, BREVARD, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PALM BEACH, PASCO, POLK, PUTNAM, SEMINOLE, SUMTER, VOLUSIA, AND WASHINGTON COUNTIES BY AQUA UTILITIES FLORIDA, INC.

DOCUMENT No.: 04065-07, 05/18/07

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:



JF/rIm



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: May 23, 2007

TO: Ann cole, Commission Clerk

FROM: Jane Faurot, Chief, Hearing Reporter Services

RE: DOCKET NO. 060368-WS, GREEN ACRES SERVICE HEARING HELD 05/11/07.

RE: APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN ALACHUA, BREVARD, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PALM BEACH, PASCO, POLK, PUTNAM, SEMINOLE, SUMTER, VOLUSIA, AND WASHINGTON COUNTIES BY AQUA UTILITIES FLORIDA, INC.

DOCUMENT No.: 04170-07, 05/23/07

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature in blue ink, appearing to be "JF", written over a horizontal line.

JF/rlm

Case Scheduling/Rescheduling Advice

Last Revised 05/21/2007 at 1:13 p.m.

Page 1 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		06/13/2007	Sebring	10:00 a. - 1:00 p.
Service Hearing		06/13/2007	Lakeland	6:00 p. - 9:00 p.
Service Hearing		06/20/2007	New Port Richey	10:00 a. - 1:00 p.
Service Hearing		06/20/2007	New Port Richey	6:00 p. - 9:00 p.
Service Hearing		06/26/2007	Oviedo	10:00 a. - 1:00 p.
Service Hearing		06/27/2007	Mount Dora	10:00 a. - 1:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK	

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK	
X						

Prehearing Officer

Commissioners					
ED	CT	MM	AG	SK	ADM

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks:

Commissioner Panels: Sebring and Lakeland - CT MM SK; New Port Richey - ED MM SK; Oviedo - MM AG SK; Mount Dora MM AG SK

Case Scheduling/Rescheduling Advice

Last Revised 05/21/2007 at 1:13 p.m.

Page 2 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Service Hearing		06/27/2007	Mount Dora	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK	

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK	
X						

Prehearing Officer

Commissioners					
ED	CT	MM	AG	SK	ADM

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks:

Commissioner Panels: Sebring and Lakeland - CT MM SK; New Port Richey - ED MM SK; Oviedo - MM AG SK; Mount Dora MM AG SK

Section 1 - Office of Commission Clerk

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 03/26/2007Expiration: 11/26/2007Last Day to Suspend: 05/25/2007

Referred to:

ADM CLK CMP (ECR) GCL PIF RCA SCR SGA

("O)" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff	Staff Assignments	9	Current CASR revision level	Previous Current	
	T Rendell, S Bruce				
	C Bulecza-Banks				
	P Daniel, G Edwards	1.	Testimony - Intervenor	07/02/2007	08/07/2007
	B Fletcher, C Johnson	2.	Testimony - Staff (If Any)	07/16/2007	08/21/2007
	J Kyle, J Lingo	3.	Testimony & Exh. - Co. Rebuttal (Concerns @ SH	NONE	08/21/2007
	M Massoudi, A Maurey	4.	Prehearing Statements	08/16/2007	09/24/2007
	R Redemann, J Revel	5.	Notice of Prehearing and Hearing	SAME	09/24/2007
	S Rieger, M Springer	6.	Testimony - Rebuttal to Intervenor & Staff	08/13/2007	09/28/2007
	P Stallcup, T Walden	7.	Prehearing (1:30 p.m.)	SAME	10/08/2007
		8.	Transcript of Prehearing Due	SAME	10/15/2007
		9.	Prehearing Order	SAME	10/17/2007
Staff Counsel	R Gervasi, K Fleming	10.	Discovery Actions Complete	SAME	10/17/2007
	R Jaeger	11.	Hearing (10/24,25,26 & 29,30/07)	SAME	10/24/2007
		12.	Transcript of Hearing - Daily	SAME	10/25/2007
OCRs (RCA)	D Vandiver	13.	Briefs Due	SAME	11/19/2007
		14.	Staff Rec.(Post-Hearing)-Revenue Requirements	SAME	12/21/2007
		15.	Special Agenda - Revenue Requirements	SAME	01/10/2008
		16.	Staff Rec. (Post-Hearing) - Rates	SAME	01/17/2008
		17.	Special Agenda - Rates	SAME	01/24/2008
		18.	Standard Order (Revenue Requirements/Rates)	01/30/2008	02/13/2008
		19.	Close Docket or Revise CASR	SAME	03/03/2008
		20.			
		21.			
		22.			
Recommended assignments for hearing and/or deciding this case:		23.			
		24.			
		25.			
		26.			
		27.			
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		29.			
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		31.			
		32.			
Full Commission <u>X</u> Commission Panel <u> </u>		33.			
		34.			
Hearing Examiner <u> </u> Staff <u> </u>		35.			
		36.			
Date filed with CLK: <u>07/02/2007</u>		37.			
		38.			
Initials OPR <u> </u>		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners						ADM
ED	CT	MM	AG	SK		
	X					

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: ED/AmDate: 07/02/2007

Section 1 - Office of Commission Clerk

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 03/26/2007Expiration: 11/26/2007Last Day to Suspend: 05/25/2007

Referred to:

ADM CLK CMP (ECR) GCL PIF RCA SCR SGA

("C") indicates OPR

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
P Daniel, G Edwards
B Fletcher, C Johnson
J Kyle, J Lingo
M Massoudi, A Maurey
R Redemann, J Revell
S Rieger, M Springer
P Stallcup, T Walden

10 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

R Gervasi, K Fleming
R Jaeger

OCRs (RCA)

D Vandiver

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CLK: 09/11/2007

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	AG	SK	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved:

Date:

09/11/2007

Case Scheduling/Rescheduling Advice

Last Revised 08/29/2007 at 8:43 a.m.

Page 1 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	

RECEIVED-FPSC
 07 JUN 29 PM 3:17
 COMMISSION CLERK

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	10/08/2007	Cancelled	Tallahassee / E-148	1:30 p. - 3:00 p.
Hearing	10/24/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/25/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/26/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/29/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/30/2007	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MM	AG		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners					
ED	CT	MM	AG	SK	ADM

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks:

Withdrawal of application acknowledged at 8/28/07 agenda. Prehearing, hearing, special agendas canceled.

Case Scheduling/Rescheduling Advice

Last Revised 08/29/2007 at 8:43 a.m.

Page 2 of 2

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input checked="" type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060368-WS -- Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Special Agenda	01/10/2008	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Special Agenda	01/24/2008	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MMAG	SK		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners						
ED	CT	MM	AG	SK	ADM	

Commissioners					
ED	CT	MM	AG	SK	ADM
	X				

Remarks:

Withdrawal of application acknowledged at 8/28/07 agenda. Prehearing, hearing, special agendas canceled.

Section 1 - Office of Commission Clerk

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 03/26/2007Expiration: 11/26/2007Last Day to Suspend: 05/25/2007

Referred to:

("O") indicates OPR

ADM	CLK	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
			X	X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff	T Rendell, S Bruce C Bulecza-Banks P Daniel, G Edwards B Fletcher, C Johnson J Kyle, J Lingo M Massoudi, A Maurey R Redemann, J Revel S Rieger, M Springer P Stallcup, T Walden	11	Current CASR revision level	Due Dates	
				Previous	Current
Staff Counsel	R Gervasi, K Fleming R Jaeger	1.	Second Staff Monthly Meeting	NONE	10/30/2007
		2.	Close Docket or Revise CASR	03/03/2008	05/30/2008
		3.			
		4.			
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		10.			
OCRs (RCA)	D Vandiver	11.			
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Recommended assignments for hearing and/or deciding this case:		21.			
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		30.			
Full Commission <u>X</u> Commission Panel <u> </u> Hearing Examiner <u> </u> Staff <u> </u>		31.			
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		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	AG	SK	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: Date: 10/09/2007

Section 1 - Office of Commission Clerk

Docket No. 060368-WS Date Docketed: 05/02/2006 Title: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Company: Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.
Aqua Utilities Florida, Inc.

Official Filing Date: 03/26/2007Expiration: 07/30/2007Last Day to Suspend: 01/29/2007

Referred to:

(*Q) indicates OPR)

ADM	CLK	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
			X	X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

		Due Dates	
		Previous	Current
OPR Staff	C Bulecza-Banks	11 Current CASR revision level	
	S Bruce, S Clapp		
	P Daniel, G Edwards	1. Second Staff Monthly Meeting	NONE 10/30/2007
	B Fletcher, C Johnson	2. Close Docket or Revise CASR	05/30/2008 07/31/2008
	J Kyle, J Lingo	3.	
	M Massoudi, A Maurey	4.	
	R Redemann, S Rieger	5.	
	M Springer, P Stallcup	6.	
	T Walden	7.	
Staff Counsel	R Gervasi, K Fleming	8.	
	R Jaeger	9.	
		10.	
		11.	
		12.	
		13.	
		14.	
		15.	
		16.	
OCRs (RCA)	D Vandiver	17.	
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		25.	
Recommended assignments for hearing and/or deciding this case:		26.	
		27.	
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		33.	
		34.	
Full Commission <u>X</u> Commission Panel <u> </u> Hearing Examiner <u> </u> Staff <u> </u>		35.	
		36.	
		37.	
		38.	
		39.	
		40.	

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
X					

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: CTHDate: 10/09/2007