

REQUEST TO ESTABLISH DOCKET
(Please Type)

Date	08/22/07	Docket No.	070566-TI
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1. Division Name/Staff Name:	Division of Competitive Markets and Enforcement/Curry
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2. OPR:	Curry, CMP
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3. OCR:	GCO
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4. Suggested Docket Title:	Compliance investigation of UMCC Holdings for apparent violation of Rule 25-24.470, F.A.C., Registration Required
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5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES OR ACRONYMS ONLY if a regulated company.
- B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)
 - 1. Parties and their representatives (if any):

RECEIVED-FPSC
 07 AUG 22 AM 10:00
 COMMISSION
 CLERK

UMCC Holding Attn: Scott Wilson 484 East Carmel Drive #290 Carmel, IN 46032	
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2. Interested persons and their representatives (if any):

6. Check one:

Documentation is attached.

Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE
07459 AUG 22 5

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

July 2, 2007

CERTIFIED MAIL

7004 1160 0004 5751 7734

Mr. Scott Wilson
UMCC Holdings
484 East Carmel Drive #290
Carmel, IN 46032

Re: Customer Complaint

Dear Mr. Wilson:

Recently the Florida Public Service Commission (Commission) received the enclosed customer complaint against UMCC Holdings (UMCC). The complaint was filed by Ms. Leona Middleton. According to Ms. Middleton, UMCC switched her long distance service without authorization. At this time, staff request that you investigate this complaint, contact Ms. Middleton, and provide a written response to her complaint. Your response should verify that Ms. Middleton was contacted and that her complaint has been resolved. You may fax your response to me at (850) 413-6663, or you may respond by email to kcurry@psc.state.fl.us. Also, please provide a letter of authorization (LOA) or a taped third party verification (TPV) wherein the customer authorized UMCC to provide her long distance service.

In addition, it appears that UMCC is providing intrastate interexchange telecommunications (IXC) services in Florida and has not filed a tariff or provided the Commission with the company's current contact information. Rule 25-24.470(1), Registration Required, Florida Administrative Code, states:

No person shall provide intrastate interexchange telephone service without first filing an initial tariff containing the rates, terms, and conditions of service and providing the company's current contact information with the Division of the Commission Clerk and Administrative Services.

Mr. Scott Wilson

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After you have completed the enclosed IXC Registration form, you may submit it along with the company's tariff to the following address:

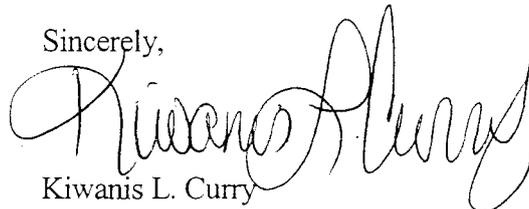
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Please understand that if UMCC fails to respond to the Commission that it may be subject to penalties as prescribed by Section 364.285, Florida Statutes, which states:

The commission shall have the power to impose upon any entity subject to its jurisdiction under this chapter which is found to have refused to comply with or to have willfully violated any lawful rule or order of the commission or any provision of this chapter a penalty for each offense of not more than \$25,000, which penalty shall be fixed, imposed, and collected by the commission; or the commission may, for any such violation, amend, suspend, or revoke any certificate used by it. Each day that such refusal or violation continues constitutes a separate offense.

Therefore, to avoid potential penalties, please submit all of the requested information no later than **July 16, 2007**. If you have any questions, you may contact me at 850-413-6662.

Sincerely,



Kiwanis L. Curry
Certification and Enforcement Section