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Public Service Commission

November 15, 2007

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Mr. Fred Brown
Raintree Utilities, Inc.
2100 Lake Eustis Drive
Tavares, FL 32778

Re: Docket No 070627-WU; Engineering Field Audit of Raintree Utilities, Inc. in Lake County

Dear Mr. Brown:

This letter is to confirm my telephone conversation with you regarding my engineering field investigation at your plant at 11:30 a.m. on November 28, 2007. For the engineering portion of this case, staff requires that several items be completed prior to my field audit. Please have the following information available for period of October 1, 2006 to September 30, 2007 (test year):

1- Chemicals

A list of all chemicals used in the treatment of water, amount purchased, quantity purchased, unit prices paid and dosage rates utilized.

2- Contractual Services - Professional

The cost of engineering if such work is not performed by employees of the utility.

3- Contractual Services - Testing

A list of tests along with costs paid to outside laboratories for testing the water during the test year.

4- Contractual Services - Other

The costs of operation and maintenance work not performed by utility employees. These costs include the operator's fee, mowing and ground keeping and contracted repair for water.

DOCUMENT NUMBER-DATE

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5- Transportation Expenses

The schedule of all vehicles by serial number and description, owned or leased by the utility, original cost or lease documents, who assigned to, and an explanation of how allocated to the utility, or a copy of log book showing miles on personal vehicle associated with utility business. All vehicles are to be available for inspection.

6- Copies of monthly operation reports for water from October 1, 2006 to September 30, 2007 (test year) which includes:

FOR WATER - Total raw pumped, total wash water,
total water treated leaving plant,
total of each chemical in points, chemical dosage rates (average)

7- Copy of monthly totals of meter water sold for each month of the test year.

8- A written summary, by permit number, of all Department of Environmental Protection, Water Management District, and/or County Health Department permits.

9- If any plant addition has been or will be made due to a written order from a governmental agency, please provide a copy of that order.

10- All costs related to any changes, additions, improvements that were made to the water plant after September 30, 2007. Plus a summary and description and cost of all projected plant and system construction.

11- A list of all service complaints received during test year and an explanation of how each was resolved.

12- A listing (engineering plans) of all assets owned by the utility.

EXAMPLE: 200' - 8" PVC (Sewer)
250' - 6" PVC Pipe (Water)
50' - 6" Fire Hydrants (Water)

13- Number of customers classified as to meter size and class (commercial or residential) for the following points in time:

- A) A minimum of 4 years prior to the beginning of the test (or calendar last) year.
- B) The beginning of the last calendar year.
- C) The end of the last calendar year.
- D) Present

Mr. Fred Brown
Raintree Utilities, Inc.
November 15, 2007
Page 3

14- A copy of the Utility's engineering maps for water showing location and size of water mains throughout the service area.

On November 28, 2007, I will inspect the water plant, the distribution system, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour. The above information or documents should be ready for me when I come for site investigation. Commission practices dictate that this docket is processed within the statutory time frame, therefore, your full cooperation would be appreciated.

If you have any questions, do not hesitate to call me at (850) 413- 6946.

Sincerely,



Mahnaz Massoudi
Engineer IV

cc: Division of Economic Regulation (Rendell, Roberts, Bulecza-Banks)
Office of the General Counsel (Hartman)
Division of the Commission Clerk and Administrative Services (DKT # 070627-WU)