

Ruth Nettles

From: Slaughter, Brenda [bs3843@att.com]
Sent: Thursday, December 20, 2007 8:47 AM
To: Filings@psc.state.fl.us
Cc: Culpepper, Robert; Woods, Vickie; Holland, Robyn P; Edenfield, Kip; Lee, Juanita
Subject: Docket 000121A-TP
Attachments: 000121A-TP Migration to WHSL eRepair.pdf

- A. Brenda Slaughter
Legal Secretary to Dorian Denburg and Kim Fadel
BellSouth Telecommunications, Inc.
c/o Nancy Sims
150 South Monroe, Rm. 400
Tallahassee, FL 32301-1558
(404) 335-0714
brenda.slaughter@bellsouth.com
- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.
on behalf of Robert A. Culpepper
- D. 9 pages total in PDF format (letter with attachments and certificate of service)
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Migration to WHSL eRepair

<<000121A-TP Migration to WHSL eRepair.pdf>>

DOCUMENT NUMBER-DATE

11051 DEC 20 8

FPSC-COMMISSION CLERK



Robert Culpepper
Senior Attorney
Legal

AT&T Florida
150 South Monroe Street
Room 400
Tallahassee, Florida 32301

T: 404-335-0841
F: 404-927-3636
rc1191@att.com
www.att.com

December 20, 2007

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

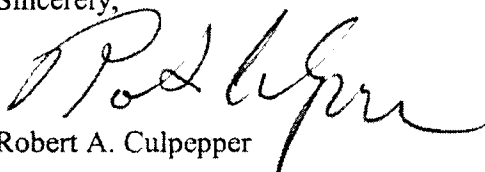
Re: Docket No. 000121A-TP – Migration to WHSL eRepair

Dear Ms. Cole:

In the Southeast region, AT&T is in the process of replacing certain maintenance and repair-related electronic interfaces. Specifically, AT&T is migrating the functionality provided by the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System – Trouble Administration (CPSS-TA) platforms to an interface known as WHSL eRepair. As indicated in the attached carrier notifications, interested parties, including Competitive Local Exchange Carriers (“CLECs”), Interexchange Carriers (“IXCs”) and Wireless Service Providers (“WSPs”) have been advised of this migration since January 2007, and should be aware of the specifics involved in the migration to WHSL eRepair. In sum, the interface migration is underway and is scheduled to be completed by June 1, 2008.

From a performance measurement perspective, the migration of the ECTA interface to WHSL eRepair will have no impact on the calculation of the Service Quality Measurement (SQM) identified as OSS-2 [IA]: OSS Interface Availability (Pre-Ordering/Ordering/Maintenance & Repair). As before, this measure will continue to measure OSS interface availability on a monthly basis. That said, for a brief period of time (November 2007 data month through May 2008 data month), AT&T will report OSS availability results for both ECTA and WHSL eRepair. Beginning with the June 2008 data month, only WHSL eRepair results will be reported. To memorialize the migration to WHSL eRepair in the SQM plan, requires an update to one aspect of the current SQM plan – Appendix C, OSS Table 2. Accordingly, for the Commission’s convenience, a red-line version of the updated version of Appendix C, OSS Table 2 is included. The updated version of this table will be posted on AT&T’s performance measurement website.

Sincerely,



Robert A. Culpepper

Enclosures

cc: All parties of record
Jerry D. Hendrix

699311

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CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

First Class U. S. Mail this 20th day of December, 2007 to the following:

Jason K. Fudge
Tim Vaccaro
Staff Counsel
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6181
Fax. No. (850) 413-6250
jfudge@psc.state.fl.us

AT&T
Virginia C. Tate
Senior Attorney
1200 Peachtree Street
Suite 8100
Atlanta, GA 30309
Tel. No. (404) 810-4922
vtate@att.com

Verizon, Inc.
Kimberly Caswell
P.O. Box 110, FLTC0007
Tampa, FL 33601-0110
Tel. No. (813) 483-2617
Fax. No. (813) 223-4888
kimberly.caswell@verizon.com

Nanette Edwards (+)
Regulatory Attorney
ITC^DeltaCom
4092 S. Memorial Parkway
Huntsville, Alabama 35802
Tel. No. (256) 382-3856
Fax. No. (256) 382-3936
nedwards@itcdeltacom.com

Peter M. Dunbar, Esquire
Karen M. Camechis, Esquire
Pennington, Moore, Wilkinson,
Bell & Dunbar, P.A.
Post Office Box 10095 (32302)
215 South Monroe Street, 2nd Floor
Tallahassee, FL 32301
Tel. No. (850) 222-3533
Fax. No. (850) 222-2126
pete@penningtonlawfirm.com

Brian Chaiken
Supra Telecommunications and
Information Systems, Inc.
2620 S. W. 27th Avenue
Miami, FL 33133
Tel. No. (305) 476-4248
Fax. No. (305) 443-1078
bchaiken@stis.com

Michael A. Gross
Vice President, Regulatory Affairs
& Regulatory Counsel
Florida Cable Telecomm. Assoc.
246 East 6th Avenue
Tallahassee, FL 32303
Tel. No. (850) 681-1990
Fax. No. (850) 681-9676
mgross@fcta.com

Susan Masterton
Charles J. Rehwinkel
Sprint
Post Office Box 2214
MS: FLTLHO0107
Tallahassee, Florida 32316-2214
Tel. No. (850) 599-1560
Fax. No. (850) 878-0777
susan.masterton@mail.sprint.com

Donna Canzano McNulty (+)
MCI WorldCom, Inc.
1203 Governors Square Blvd.
Suite 201
Tallahassee, FL 32301
Tel. No. (850) 422-1254
Fax. No. (850) 422-2586
donna.mcnyulty@wcom.com

Brian Sulmonetti
MCI WorldCom, Inc.
6 Concourse Parkway, Suite 3200
Atlanta, GA 30328
Tel. No. (770) 284-5493
Fax. No. (770) 284-5488
brian.sulmonetti@wcom.com

William Weber, Senior Counsel
Covad Communications
1230 Peachtree Street, N.E.
19th Floor, Promenade II
Atlanta, Georgia 30309
Tel. No. (404) 942-3494
Fax. No. (508) 300-7749
wweber@covad.com

John Rubino
George S. Ford
Z-Tel Communications, Inc.
601 South Harbour Island Blvd.
Tampa, Florida 33602
Tel. No. (813) 233-4630
Fax. No. (813) 233-4620
gford@z-tel.com

Joseph A. McGlothlin
Vicki Gordon Kaufman
McWhirter, Reeves, McGlothlin,
Davidson, Decker, Kaufman, et. al
117 South Gadsden Street
Tallahassee, Florida 32301
Tel. No. (850) 222-2525
Fax. No. (850) 222-5606
jmclglothlin@mac-law.com
vk Kaufman@mac-law.com
Represents KMC Telecom
Represents Covad
Represents Mpower

Jonathan E. Canis
Michael B. Hazzard
Kelley Drye & Warren, LLP
1200 19th Street, N.W., Fifth Floor
Washington, DC 20036
Tel. No. (202) 955-9600
Fax. No. (202) 955-9792
jacanis@kelleydrye.com
mhazzard@kelleydrye.com

Tad J. (T.J.) Sauder
Manager, ILEC Performance Data
Birch Telecom of the South, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108
Tel. No. (816) 300-3202
Fax. No. (816) 300-3350
tsauder@birch.com

John D. McLaughlin, Jr.
KMC Telecom
1755 North Brown Road
Lawrence, Georgia 30043
Tel. No. (678) 985-6262
Fax. No. (678) 985-6213
jmclau@kmctelecom.com

Andrew O. Isar
Miller Isar, Inc.
7901 Skansie Avenue
Suite 240
Gig Harbor, WA 98335-8349
Tel. No. (253) 851-6700
Fax. No. (253) 851-6474
aisar@millerisar.com

Renee Terry, Esq.
e.spire Communications, Inc.
7125 Columbia Gateway Drive
Suite 200
Columbia, MD 21046
Tel. No. (301) 361-4298
Fax. No. (301) 361-4277
rterry@e.spire.com


Mr. David Woodsmall
Mpower Communications, Corp.
175 Sully's Trail
Suite 300
Pittsford, NY 14534-4558
Tel. No. (585) 218-8796
Fax. No. (585) 218-0635
dwoodsmall@mpower.com

Suzanne F. Summerlin, Esq.
Attorney At Law
2536 Capital Medical Blvd.
Tallahassee, FL 32308-4424
Tel. No. (850) 656-2288
Fax. No. (850) 656-5589
summerlin@nettally.com

Dulaney O'Roark III (+)
WorldCom, Inc.
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328
Tel. No. (770) 284-5498
De.OROark@mci.com

Claudia E. Davant
AT&T
State President Legislative and
Regulatory Affairs
101 N. Monroe Street
Suite 700
Tallahassee, FL 32301
Tel. No. (850) 425-6360
Fax. No. (850) 425-6361
cdavant@att.com

Wayne Stavanja/Mark Buechele
Ann Shelfer
Supra Telecommunications
1311 Executive Center Drive
Suite 200
Tallahassee, FL 32301
Tel. No. (850) 402-0510
Fax. No. (850) 402-0522
ashelfer@stis.com
wstavanja@stis.com
mbuechele@stis.com



Robert A. Culpepper

**(+) Signed Protective
Agreement**

#237366



BellSouth Business Markets

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91087018**

Date: January 30, 2007

To: Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC) and Wireless Service Providers (WSP)

Subject: CLECs, IXCs & WSP – (Maintenance & Repair) - Planned Migration of the Electronic Communications Trouble Administration and the Circuit Provisioning Status System - Trouble Administration Interfaces to Contemporary Environments

Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) are currently operating on platforms that will be replaced. BellSouth is in the process of moving the functionality provided by ECTA and CPSS-TA to the existing eRepair environment and anticipates the new interfaces will be ready during the fourth quarter 2007.

The new CPSS-TA equivalent system will be accessible via the public internet using Internet Explorer (IE) Version 5.0 or above. Details will be distributed as system construction nears completion.

The existing ECTA interface is built on the American National Standards Institute (ANSI) T1.227-1995, T1.227A-1998, T1.228-1995 and T1.262-1998 standards for Trouble Administration (TA) using the Common Management Information Protocol (CMIP). BellSouth will no longer support CMIP. The new interface will be built upon the telephone Markup Language (TML) equivalents to these standards as defined in Alliance for Telecommunication Industry Solution (ATIS) 0300002.2005 and ATIS-0300003.2005 documentation.

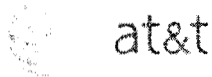
The BellSouth Change Control Process (CCP) retirement guidelines will be followed for the old interfaces upon implementation of the new ones. Additional information (e.g., detailed schedules, communications methodologies, user guides, updated Joint Implementation Agreements, etc.) will be distributed as they become available.

If you have any questions, please contact your BellSouth electronic commerce account team.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore – Director
BellSouth Business Markets



Accessible

Date:	September 27, 2007	Number:	CLECS07-015
Effective Date:	November 1, 2007	Category:	OSS
Subject:	(MAINTENANCE AND REPAIR) Planned Migration of the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) Interfaces to Contemporary Environments (All Carriers)		
Related Letters:	CNL - SN91087018	Attachment:	NA
States Impacted:	Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee		
Issuing AT&T ILECS:	AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&T Southeast Region")		
Response Deadline:	NA	Contact:	AT&T Wholesale Support Manager
Conference Call/Meeting:	NA		

As announced in Carrier Notification Letter SN91087018, issued January 30, 2007, AT&T Southeast Region is on track for moving the functionality provided by ECTA and CPSS-TA to the eRepair environment. Initial client migrations will begin in November 1, 2007.

The new Graphical User Interface (GUI), accessible via the public internet using Internet Explorer (IE) Version 5.0 or higher will be called "WHLS eRepair". It will mirror the existing CPSS-TA functionality for processing trouble reports on designed circuits. The key enhancements include:

1. All users will be administered by a client system administrator who has the ability to add, delete and reset passwords for all users in their company.
2. Users will be able to generate several adhoc reports (e.g., list open tickets).
3. Each user can specify two e-mail addresses for notifications.

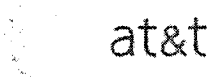
Replacing ECTA will be the "WHLS B2B" interface which supports the American National Standards Institute (ANSI) standards T1.277 and T1.278 for tML transactions only. The Common Management Information Protocol (CMIP) is not supported. Therefore, all existing ECTA clients must support the new tML transactions to maintain functionality.

The WHLS B2B interface employs two additional functions:

1. The AT&T Southeast Region Access Gateway (AGE) will provide the front end to the WHLS B2B interface. Clients will have the option of retaining their private line (LAN-to-LAN) connection or choosing to use a secure digitally signed internet connection.
2. Process of certifying a client's gateway will be accomplished using the WHLS B2B Simulator. Clients will be given a test plan to execute while connected to the simulator. When the client receives the predicted results for the given transactions, they will be allowed to connect to the production environment.

Additional details (e.g., User Guides, B2B test plans, etc.) will be provided in mid-October.

Should any modifications be made to the information contained in this letter, these modifications will be reflected in a subsequent letter. AT&T Southeast Region will incur no liability to CLECs if AT&T Southeast Region elects not to file or provide the data mentioned above.



Accessible

Date:	November 30, 2007	Number:	CLECSES07-025
Effective Date:	June 1, 2008	Category:	OSS
Subject:	(MAINTENANCE AND REPAIR) Retirement of the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) Interfaces (All Carriers)		
Related Letters:	CNL - SN91087018, CLECSES07-015	Attachment:	NA
States Impacted:	Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee		
Issuing AT&T ILECS:	AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&T Southeast Region")		
Response Deadline:	NA	Contact:	AT&T Wholesale Support Manager
Conference Call/Meeting:	NA		

Effective June 1, 2008, the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) will be retired.

The replacement system, WHSL eRepair, includes a Graphical User Interface (GUI) and industry standard tML eBonding interface and was implemented on November 1, 2007. It was announced in Carrier Notification Letter SN91087018, issued January 30, 2007, and **CLECSES07-015** issued September 15, 2007.

Should any modifications be made to the information contained in this letter, these modifications will be reflected in a subsequent letter. AT&T Southeast Region will incur no liability to CLECs in the event of such modifications.

OSS Table 2: SQM Interface Availability for Maintenance & Repair

OSS Interface	% Availability
BellSouth TAFI.....	X
CLEC TAFI	X
CLEC ECTA*.....	X
<u>WHL S eRepair.....</u>	<u>X</u>
BellSouth & CLEC	
CRIS	X
LMOS HOST.....	X
LNP Gateway.....	X
MARCH.....	X
OSPCM.....	X
PREDICTOR	X
SOCS	X

*Note: WHLS eRepair will be replacing ECTA. CLECs have until June 1, 2008 to transition to WHLS eRepair. From November 2007 until May 2008, AT&T will report both interfaces. Beginning June 1, 2008, only WHLS eRepair will be reported.