

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena 070626

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:39 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: FPL billing charges; RE: FPL billing charges

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 00904-08
DISTRIBUTION:



FPL billing charges



RE: FPL billing charges

Dockets 080001-EI & 070626-EI

Email received and response sent.

-----Original Message-----

From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 08, 2008 8:32 AM
To: Ellen Plendl
Subject: Email

<<FPL billing charges>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Dlonser@bellsouth.net
Sent: Friday, December 05, 2008 12:03 PM
To: Governor Charlie Crist
Subject: FPL billing charges

Governor:

When I was in the process of paying my FPL bill. I noticed a "Customer Charge" of \$5.34. I looked on the back of the bill to see what this was for. It stated: "A fixed monthly amount to cover the administrative cost of maintaining my account, even if no electricity issued." I really feel violated! I don't have any other choice to get electrical service. Even if I didn't use any electricity I would still get billed. Maybe I can back bill them a fixed amount for the paperwork and records I have to keep to pay their monthly bill.

They gave me an opportunity to contribute \$9.95 for a "greening up fee" to explore other sources of energy, which they squandered away. They finally got around to adjusting the fuel charges by about \$2. I think they got approval to increase their rates. I really am unhappy and feel violated. I would like to see them regulated and also have other choices for obtaining electrical power. Please let me know if there is anything in the "works" to curtail the flagrant abuse of this company.

Thanks,
David Lonser

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:37 AM
To: 'Dlonser@bellsouth.net'
Subject: RE: FPL billing charges

Mr. David Lonser
Dlonser@bellsouth.net

Dear Mr. Lonser:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the fuel adjustment charge. *The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.*

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 2, 2008, the PSC set the 2009 fuel adjustment charge for the customers of FPL. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2007 and 2008.

Below is the amount that FPL residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours)	\$111.12
As of January 2009 (1,000 kilowatt-hours)	\$109.55
Decrease (1,000 kilowatt-hours)	\$1.57

You also expressed a concern about FPL's use of funds voluntarily collected to run this Program. On July 29, 2008, the PSC voted to terminate the Program and place any future customer contributions to the program into an escrow account. PSC Commissioners further directed staff to continue to pursue an audit of how the funds were utilized by Green Mountain Energy Company, a third party renewable contractor. The results of this audit

****CLK OFFICIAL DOCUMENT...**b>**

will be considered in a future Commission proceeding. We will add your correspondence to Docket No. 070626-EI.

Finally, you expressed a concern about the customer charge on your monthly bill. The costs associated with the customer charge can be classified as either customer accounting costs or operating expenses incurred in providing certain transmission and distribution facilities. For instance, meter reading and customer billing are done monthly regardless of the customer's kilowatt-hour consumption level. As a result, FPL bills the usage separately, as this amount may fluctuate each month. Other expenses included are depreciation on certain utility installed equipment such as meters, distribution lines from the pole to the customer's premises, line transformers and other expenses incurred in the maintenance and operation of these items.

FPL's tariff allows the company to bill a monthly customer charge of \$5.34 to a residential account. Rule 25-6.100, Florida Administrative Code, requires electric utilities to bill the customer charge separately from the energy charge.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)



**BILL MCCOLLUM
ATTORNEY GENERAL
STATE OF FLORIDA**

RECEIVED-FPSC

08 OCT -2 PM 4:18

COMMISSION
CLERK

070626

OFFICE OF THE ATTORNEY GENERAL

Office of Citizen Services
The Capitol
Tallahassee, Florida 32399-1050

Telephone (850) 414-3990 , SunCom 994-3990
Fax (850) 410-1630, SunCom 210-1630

September 30, 2008

Mrs. Myra Silverman
3268 Carambola Circle South
Coconut Creek, Florida 33066

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0090408		
DISTRIBUTION: ECR, GCL		

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OCT 01 2008

Florida Public Service Commission
Division of SSC

Dear Mrs. Silverman:

Attorney General Bill McCollum is in receipt of your correspondence regarding concerns with the Florida Power and Light. The Attorney General asked that we respond.

I note in your correspondence that you have also contacted the the Office of Public Counsel and the Florida Public Service Commission. The PSC is the agency which regulates investor-owned utilities including long distance carriers. As a courtesy I am forwarding your correspondence to those agencies to ensure they are aware of your ongoing concern.

While I hope this information is helpful, you should continue to work with your local elected officials and local government attorney to address any ongoing concerns you have in this matter. You may contact the Board of County Commissioner's at 111 Northwest First Street, Suite 220 and 320, Miami, Florida 33128. The telephone number is (305) 375-5124.

Another helpful resource is the Seniors vs Crime Program. Seniors vs Crime is a volunteer organization which helps in some investigations or complaints involving elderly victims. For your convenience I am also forwarding your information to Seniors vs Crime for any information or guidance they may be able to provide.

You may also wish to consider consulting a private attorney if you need any legal advice. The Florida Bar offers a Lawyer Referral Service toll-free at (800) 342-8060. The address is 651 East Jefferson Street, Tallahassee, Florida 32399-2300. You may also find the Senior Legal Helpline to be a useful resource. The Senior Legal Helpline is available for Florida residents over 60 years old to obtain legal advice over the phone. You may contact the Senior Legal Helpline toll-free at (800) 625-2257.

Mrs. Myra Silverman
Page Two

Please understand that the duties of the Attorney General are prescribed in the Florida Constitution and in Florida law. Thank you for contacting Attorney General McCollum's Office. If you would like to keep current with news on Attorney General McCollum's efforts to fight fraud please follow this link and subscribe to the Attorney General's weekly and monthly electronic newsletters:

<http://myfloridalegal.com/NewsBrie.nsf/Subscriber>

Sincerely,



Kimberly D'Amico
Office of Citizen Services

Enclosure

cc: Public Service Commission
Consumer Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Seniors vs Crime
5242 Sagamore Court
New Port Richey, Florida 34655

Office of Public Counsel
111 West Madison Street
Tallahassee, Florida 32399-1400

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OCT 01 2008

Florida Public Service Commission
Division of SSC



Office of the Attorney General

Please return completed consumer contact form to:
Office of Attorney General Bill McCollum
State of Florida
PL-01, The Capitol
Tallahassee, Florida 32399-1050

CS/Utilities

Consumer Contact Form

The shaded information MUST be provided as we correspond via U.S. mail. *Incomplete forms cannot be processed.* PLEASE WRITE LEGIBLY. Only one business per complaint form.

Person Making Complaint: Miss/Ms. <u>SILVERMAN MYRA R.</u> Mrs./Mr. <u>SILVERMAN MYRA R.</u> Last Name, First Name, Middle Initial <u>3268 CARAMOLA CIRCLE So.</u> Mailing Address <u>COCONUT CREEK BRADARD</u> City, County <u>FLORIDA 33066</u> State, Zip Code <u>954 971-8191</u> Home & Business Phone, including Area Code <u>MYRAGRAMOF4@AOL.COM</u> Email Address	Complaint is Against: <u>FLORIDA POWER & LIGHT</u> Name/Firm/Company <u>PO Box 025576</u> Mailing Address <u>MIAMI DADE</u> City, County <u>FLORIDA 33102</u> State, Zip Code Business Phone, including Area Code Business Email or Web Address
---	--

Product or Service involved: CONTRIBUTIONS TO SUNSHINE ENERGY FUND Amount Paid: \$ 49.00
@ 9.25 monthly for 3 1/2 yrs.

Date of Transaction: 5-21-06 I was contacted Telephone Mail Other

Have you retained an attorney? Yes No

Did you sign a contract or other papers, i.e. estimates, invoices, or other supporting documents? Yes No

(ATTACH COPIES. DO NOT SEND ORIGINALS.)

Note:

- All documents and attachments submitted with this complaint are subject to public inspection pursuant to Chapter 119, Florida Statutes.
- Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 837.06 Florida Statutes.

Please indicate if you are over the age of 60. Penalties can be enhanced for victimizing senior citizens. Over 60 Yes No

(PLEASE USE OTHER SIDE OF THIS FORM TO DESCRIBE YOUR COMPLAINT & ATTACH YOUR SIGNATURE)

Please explain your complaint. Attach additional sheets, if necessary.

See attached

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OCT 01 2008

Florida Public Service Commission
Division of SSC

My signature authorizes the Attorney General's Office to take any action deemed necessary for purposes of investigation or enforcement. I understand that the Attorney General does not represent private citizens seeking the return of their money or other personal remedies. I am filing this complaint to notify your office of the activities of this company so that it may be determined if law enforcement or legal action is warranted.

Signature: *Meyra Silverman*

Date: 9-12-08

3268 Carambola Circle South
Coconut Creek, FL 33066

September 12, 2008

Marlene M. Santos
Vice President, Customer Service
Florida Power & Light
P.O. Box 025576
Miami, FL 33102

Account #72809-04520

Dear Ms. Santos:

I am requesting reimbursement of the approximately \$419 that was inappropriately added to my electric bill over the last three and a half years in increments of \$9.75 a month, through false and misleading circumstances.

On May 21, 2005 at an event called Waterfest at a FP&L booth, I was offered a "free" tatami mat and asked to fill out and sign a form acknowledging its receipt. This was a scam!

The form I signed was for my enrollment in the Sunshine Energy program, agreeing to "voluntarily contribute" \$9.75 a month - but it never mentioned for how many months. Your sales rep, Javier, failed to provide me with information about this program, and did not indicate to me that the \$9.75 would appear on my monthly statement, added in with other amounts. I thought my signature was to allow FP&L to implement a program to benefit the environment.

Not until I received a letter from FP&L dated August 23, 2008 informing me that the program was being terminated by the Florida Public Service Commission was I aware that I had been involved in a mysterious program and was donating \$9.75 a month to its continuance. Seeing that my monthly bill was constantly going up, I blamed it on the oil crisis and the flagging economy.

The response to my immediate phonecall to FP&L, questioning their letter, was that I had signed up for the program. I asked for proof of my signature and was sent a copy of the form I signed. Javier was negligent in not giving me full disclosure of what the program was all about and not giving me a receipt showing me that I was signing up for it. Only now do I have a copy of the form.

That "free" tatami mat was just a ploy - another example of how big business can take advantage of unsuspecting seniors out for a pleasant afternoon at a community event.

May I hear from you?

Sincerely,


Myra Silverman

cc to: Florida Attorney General
Office of Public Counsel
Florida Public Service Commission
AARP
Sun-Sentinel

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OCT 01 2008

Florida Public Service Commission
Division of SSC

Friday, September 12, 2008 AOL: MyraGramof4

sunshinenergySM



Yes, I choose the Sunshine EnergySM program from Florida Power & Light.

I want to help preserve the environment for future generations and realize that in just one year as a Sunshine Energy customer, I can avoid over 10,000 pounds of CO₂ emissions nationwide – as much as a car would produce in over 11,000 miles of driving.

Please provide all the following information as it appears on your FPL bill.

First Name

DM AA

Last Name

SPILDERMAN

Service Address (not a P.O. Box)

Apartment No.

3268 OAKRAMBOLA CIRCLE 510

(the actual address that receives service from FPL)

City

State

Zip

COCOWAT CREEK AL 33066

Home Phone

954 971 8191

Work Phone

Other Phone

Email Address

By signing below, I agree to enroll for Sunshine Energy from Florida Power & Light. I am 18 years or older and am authorized to make a change to this FPL account. I understand I will pay a monthly surcharge of \$9.75 for the environmental credits associated with cleaner generation sources of electricity including bioenergy, wind and solar.

Signature Dmyra Spiderman Date 05-21-05

RECEIVED

For FPL use only:

Source Code FDL0304 LOC Waterfest

Sales Rep Javier TL _____

MAY 31 2005
0187DX4
SM



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MSC-120-0312

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OCT 01 2008

Florida Public Service Commission
Division of SSC

#BWNDJNQ *** AUTO **CO 6610
#90127CSLT024406# 226261
HARVEY SILVERMAN
3268 CARAMBOLA CIR S
COCONUT CREEK FL 33066-2133



Re: Account #: 7280904520
3268 CARAMBOLA CIR S
COCONUT CREEK, FL 33066

Dear HARVEY SILVERMAN:

I am writing to thank you for your participation in the Sunshine Energy program and to inform you that the program has been terminated effective July 29, 2008. Through the Sunshine Energy program, you and more than 38,000 other customers demonstrated your commitment to reducing your carbon footprint and expanding the use of solar energy.

With respect to the charges on your bill for the Sunshine Energy program, you do not need to take any action. If you receive a bill for a service date from July 30 through August 14, you will receive a separate, revised statement soon after receiving your regular bill that will not include the line-item Sunshine Energy charge. If you are billed after August 14, you will no longer be charged the \$9.75 voluntary contribution for the Sunshine Energy program.

You can be proud of what your contributions accomplished. The purchase of renewable energy credits grew from approximately 51,000 in 2004 to 374,000 in 2007, or more than 952,000 since inception, making this one of the largest renewable energy programs in the U.S. in 2007. You can be assured that FPL remains committed to providing affordable, clean energy solutions that contribute to a better quality of life for all Floridians.

If you have questions about your participation or the termination of the Sunshine Energy program, please e-mail Sunshine_Energy@FPL.com or call 1-888-FPL-GREEN (1-888-375-4733).

Sincerely,

Marlene M. Santos
Vice President, Customer Service
Florida Power & Light

RECEIVED

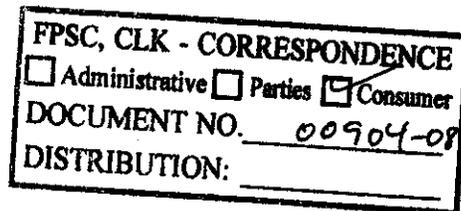
OCT 01 2008

Florida Public Service Commission
Division of SSC



Ruth Nettles

From: Ann Cole
Sent: Tuesday, September 16, 2008 3:36 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cayce Hinton; Carol Purvis
Subject: FW: Sunshine Energy -- Joyce Pickren
Attachments: 0189HVU, JOYCE L PICKREN.pdf



Please print this email, and its attachment, and place in *Docket Correspondence-Consumers and their representatives*, Docket No. 070626; Document No. 00904-08. Thank you.

From: Carol Purvis **On Behalf Of** Kimberley Pena
Sent: Tuesday, September 16, 2008 8:55 AM
To: Ann Cole
Subject: FW: Sunshine Energy -- Joyce Pickren

Do we need to do anything?

From: Cayce Hinton
Sent: Monday, September 15, 2008 7:43 AM
To: 'pickrenj@bellsouth.net'
Cc: Kimberley Pena
Subject: FW: Sunshine Energy -- Joyce Pickren

Ms. Pickren,

Please see attached. With this document to show that you signed up for Sunshine Energy, I don't believe there is anything further that I can do to pursue a refund of those charges. Let me know if you have questions.

Cayce Hinton

From: Natalie_Smith@fpl.com [mailto:Natalie_Smith@fpl.com]
Sent: Friday, September 12, 2008 5:22 PM
To: Cayce Hinton
Subject: Sunshine Energy -- Joyce Pickren

Cayce,

Please find attached the Sunshine Energy customer attestation signed by Ms. Pickren.

Please let us know if you need additional information.

Thanks,

Natalie

(See attached file: 0189HVU, JOYCE L PICKREN.pdf)

sunshinenergySM



Yes, I choose the Sunshine EnergySM program from Florida Power & Light.

I want to help preserve the environment for future generations and realize that in just one year as a Sunshine Energy customer, I can avoid over 10,000 pounds of CO₂ emissions nationwide – as much as a car would produce in over 11,000 miles of driving.

Please provide all the following information as it appears on your FPL bill.

First Name

JOYCE

Last Name **KREN**

BICKREN

Service Address (not a P.O. Box)

Apartment No.

4024 GUN CLUB RD

(the actual address that receives service from FPL)

City **WEST PALM BCH**

State

Zip

WPB FL 33406

Home Phone

682 3576

Work Phone

Other Phone

Email Address

By signing below, I agree to enroll for Sunshine Energy from Florida Power & Light.

I am 18 years or older and am authorized to make a change to this FPL account.

I understand I will pay a monthly surcharge of \$9.75 for the environmental credits associated with cleaner generation sources of electricity including bioenergy, wind and solar.

Chase Prietm
Signature

6/8/05
Date

RECEIVED

For FPL use only:

Source Code _____ LOC **Concert** JUN 17 2005

Sales Rep **Salt** TL _____



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MSC-120-0312

0191QXU
and 0189HVUS

070626

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00904-08</u>		
DISTRIBUTION: <u>ECR, GLL</u>		

3268 Carambola Circle South
Coconut Creek, FL 33066

September 12, 2008

Account #72809-04520

RECEIVED-FPSC
 08 SEP 15 AM 11:18
 COMMISSION
 CLERK

Marlene M. Santos
 Vice President, Customer Service
 Florida Power & Light
 P.O. Box 025576
 Miami, FL 33102

Dear Ms. Santos:

I am requesting reimbursement of the approximately \$419 that was inappropriately added to my electric bill over the last three and a half years in increments of \$9.75 a month, through false and misleading circumstances.

On May 21, 2005 at an event called Waterfest at a FP&L booth, I was offered a "free" tatami mat and asked to fill out and sign a form acknowledging its receipt. This was a scam!

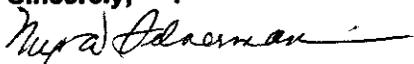
The form I signed was for my enrollment in the Sunshine Energy program, agreeing to "voluntarily contribute" \$9.75 a month - but it never mentioned for how many months. Your sales rep, Javier, failed to provide me with information about this program, and did not indicate to me that the \$9.75 would appear on my monthly statement, added in with other amounts. I thought my signature was to allow FP&L to implement a program to benefit the environment.

Not until I received a letter from FP&L dated August 23, 2008 informing me that the program was being terminated by the Florida Public Service Commission was I aware that I had been involved in a mysterious program and was donating \$9.75 a month to its continuance. Seeing that my monthly bill was constantly going up, I blamed it on the oil crisis and the flagging economy.

The response to my immediate phonecall to FP&L, questioning their letter, was that I had signed up for the program. I asked for proof of my signature and was sent a copy of the form I signed. Javier was negligent in not giving me full disclosure of what the program was all about and not giving me a receipt showing me that I was signing up for it. Only now do I have a copy of the form.

That "free" tatami mat was just a ploy - another example of how big business can take advantage of unsuspecting seniors out for a pleasant afternoon at a community event.

May I hear from you?

Sincerely,

 Myra Silverman

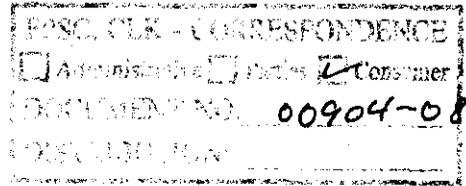
cc to: Florida Attorney General
 Office of Public Counsel
 Florida Public Service Commission
 AARP
 Sun-Sentinel

RECEIVED
 SEP 15 2008
 Florida Public Service Commission
 Division of SSC

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue
Sent: Tuesday, September 09, 2008 2:05 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: Docket correspondence



Add to docket 070626

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, September 09, 2008 9:22 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 15054

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Ramon H. Arias
Telephone: 305 378 4402
Email: iamc@netrox.net
Address: 7665 SW 171 St. Palmetto Bay 33157

BUSINESS INFORMATION

Business Account Name: Ramon H. Arias
Account Number: 37601-79436
Address: 7665 SW 171 St. Palmetto Bay FL 33157

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

Good morning. I'm outraged by the use of monies donated to FPL for the sunshine energy program used instead for marketing expenses. Many of us contributed to this initiative for several years and feel offended by this highly unethical behavior. Not only should FPL return the money, but the state should penalize the company and make this an example. Thank you for your consideration.
Ramon H. Arias

Kimberley Pena

070626

From: Cayce Hinton
Sent: Monday, September 08, 2008 2:55 PM
To: Kimberley Pena
Subject: FW: Your Question

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	00904-08
DISTRIBUTION	

fyi

From: Cayce Hinton
Sent: Monday, September 08, 2008 2:54 PM
To: 'pickrenj@bellsouth.net'
Subject: Your Question

Ms. Pickren,

As you may be aware, FPL's Sunshine Energy program was recently cancelled by the Public Service Commission. The question of how to address outstanding costs and obligations is currently being addressed in a proceeding which will go to a hearing in November.

I'm not sure from your email below whether you are saying that you were charged \$9.75 even though you never signed up for the Sunshine Energy Program, or whether you did sign up program but would now like a refund.

If you were charged for the Sunshine Energy Program without having agreed to join the program, we can certainly contact FPL to discuss refunding you for those charges. However, if you voluntarily signed up for the Sunshine Energy Program, I cannot tell you at this point whether you will be entitled to a refund. As I said above, the Commission is currently looking into those matters.

Please feel free to contact me with any questions you may have. Thank you.

Cayce Hinton
 Division of Economic Regulation
 Florida Public Service Commission

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]

Sent: Friday, August 29, 2008 1:47 PM

To: Webmaster

Cc: pickrenj@bellsouth.net

Subject: My contact

Contact from a Web user

Contact Information:

Name: Joyce Pickren

Company:

Primary Phone: 561-682-3576

9/9/2008

Secondary Phone: 561-688-4660

Email: pickrenj@bellsouth.net

Response requested? Yes

CC Sent? Yes

Comments:

Florida Power & Light has been charging me \$9.75 since 2005 for the Sunshine Energy program and I never would have signed up for this! My electric bill sometimes goes as high as \$400. for a 3/2 house and I have gas water heater, dryer and stove! I want to know if I can have these charges refunded since I never agreed to them?

9/9/2008

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, September 03, 2008 3:12 PM
To: Bridget Grimsley
Cc: Larry Harris; Steve Larson; Roberta Bass; Kelly McLanahan; William C. Garner; Lois Graham; Lorena Holley; Kay Posey; Mary Macko
Subject: Green Mountain Energy
Attachments: FPL - GMEC Audit Discussion Paper FINAL 08282008.pdf; Green Mountain FPSC Audit Presentation 08262008.ppt

Thanks, Bridget.

This email and its attachments will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI.

From: Bridget Grimsley
Sent: Wednesday, September 03, 2008 11:23 AM
To: Ann Cole
Cc: Roberta Bass; Lorena Holley; Larry Harris; William C. Garner
Subject: FW: Green Mountain Energy

Ann,

Could you please place this email and the attachments in docket 070626 under Parties and their Representatives?
Thanks.

Bridget

From: Holtz, John [mailto:john.holtz@greenmountain.com]
Sent: Friday, August 29, 2008 6:03 PM
To: Office of Commissioner Skop
Cc: Schef Wright
Subject: Green Mountain Energy

Dear Commissioner Skop,

Attached please find Green Mountain Energy Company's report on revenues and marketing expenses for FPL's Sunshine Energy Program.

Sincerely,

John Holtz

John Holtz
Director of Operations - East Region
Green Mountain Energy Company
FL/NJ/NY: 609-953-1647
Mobile: 609-280-7701
john.holtz@greenmountain.com

9/3/2008



**Green
Mountain
Energy™**

Green Mountain Energy Company
P.O. Box 689008
Austin, Texas 78768
greenmountain.com

August 28, 2008

VIA ELECTRONIC DELIVERY

Ann Cole, Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

**RE: Docket No. 070626-EI
Review of Florida Power & Light's
Sunshine Energy Program**

Dear Ms. Cole:

Attached for filing on behalf of Green Mountain Energy Company please find *Green Mountain Energy Company FPL Sunshine Energy® Audit Discussion Paper*.

The Discussion Paper describes Green Mountain revenues and marketing expenses associated with meeting its contract obligations for the FPL Sunshine Energy® Program.

Respectfully,

Paul N. Markovich
Senior Vice President

cc:

Dr. Mary Bane, Executive Director, Florida Public Service Commission
Michael Cooke, General Counsel

**Green Mountain Energy Company
FPL Sunshine Energy® Audit Discussion Paper**

Prepared for
Florida Public Service Commission

August 28, 2008

Green Mountain Energy Company (Green Mountain) would like to supplement the Florida Public Service Commission's (FPSC) current review of certain Green Mountain accounting records. These records relate to marketing expenditures made by Green Mountain as the vendor for FPL's Sunshine Energy® Program (Program). Review of these accounting records in isolation will provide an incomplete picture and could lead to inaccurate conclusions. It is important to understand how the Program worked, what Green Mountain's contract with FPL required it to do, and how Green Mountain's marketing expenditures related to the Program objectives and Green Mountain's contract obligations. This document is intended to facilitate that understanding by the FPSC. References to the "Services Contract" mean the Trademark and License Services Agreement entered into by Green Mountain and FPL in July 2003, as amended.

On August 26 and 27, 2007, Green Mountain hosted FPSC's audit team at the company's Austin, Texas headquarters. In keeping with its commitment of cooperation to the Commission, Green Mountain allowed the FPSC audit Staff access to its financial records and supporting documentation for the FPL *Sunshine Energy* Program. Before the auditors reviewed the financial records, Green Mountain provided an overview of the Services Contract and *Sunshine Energy* business operations to the auditors, and interested FPSC Staff in Tallahassee via teleconference, in order to provide context to Program revenues and expenses.

Introduction

Green Mountain's activities in Florida, its obligations to FPL, and its relationship to the Program are defined within the four corners of the Services Contract. The Services Contract obligated Green Mountain to market the *Sunshine Energy* product to FPL's almost 4 million residential customers consistent with marketing plans approved by FPL, to provide renewable energy certificates (RECs) to FPL for the Program, to develop solar generation facilities based on the number of customers in the Program, and to provide certain other administrative services for the Program. In exchange for performing those services, FPL was obligated to pay Green Mountain \$9.10 for each 1,000 kilowatt hours (kWhs) of *Sunshine Energy* product sold to customers. Green Mountain was only paid if its marketing of the Program was successful, which meant that Green Mountain had to invest a significant amount of money up-front to launch the Program, before any payments from FPL were received. The marketing expenditures being reviewed by FPSC audit staff constitute the bulk of that up-front investment.

The Services Contract does not obligate Green Mountain to spend the \$9.10 in any particular way. The Services Contract does not obligate Green Mountain to spend any particular percentage of the \$9.10 received to purchase RECs or to develop solar facilities. The Services Contract does not obligate Green Mountain to spend any particular percentage of the \$9.10 received on marketing the Program. Just as important, the Services Contract does not guarantee Green Mountain a profit or some specified rate of return. Neither does the Services Contract provide Green Mountain with additional cost recovery if its expenses exceed its revenues. The entire risk of failure was Green Mountain's. In exchange for taking this risk, Green Mountain was given the chance to earn a return on its investment in the program, but that opportunity was cut short and Green Mountain was left with significant losses when the Program was terminated.

To make an analogy, FPL might contract with a local General Motors dealer to purchase a fleet of trucks. FPL pays the dealer the agreed-upon price. The dealer purchases the trucks from General Motors and delivers the trucks to FPL. After the dealer has covered the cost of purchasing and delivering the trucks, any revenue left over from the purchase price belongs to the dealer. As long as the dealer delivers the agreed-upon trucks at the agreed-upon price, the dealer's cost of acquiring the trucks and operating the dealership is irrelevant. The dealer may or may not make a profit. This risk is the dealer's, as are any profits to be earned. Any inquiry into the dealer's advertising, selling or other costs is inappropriate and demonstrates a misunderstanding of the legal and economic basis of the relationship between the dealer and FPL. The same vendor relationship applies to the contract between FPL and Green Mountain. Instead of trucks, Green Mountain provided RECs, support for solar electric projects, and marketing services to FPL.

The payments received by Green Mountain under the Services Contract were not ratepayer money. FPL paid Green Mountain for services provided under the Services Contract. If Green Mountain provided the services, FPL was, and is, obligated to pay Green Mountain. Separate and distinct from the contract is FPL's right, pursuant to tariff, to charge its ratepayers for participation in the Program. There are two separate cash flow streams – the payments Green Mountain earns under the Services Contract and the payments ratepayers make to FPL under the tariff. Nothing in the Services Contract suggests that ratepayer funds are to be flowed through to Green Mountain or

that FPL's payment obligations to Green Mountain depend on FPL receiving payment from its ratepayers.

As FPL's green power vendor, Green Mountain marketed the Program and acted at the direction of FPL. Green Mountain fully performed its obligations under the Services Contract and earned the compensation paid to it for performing those obligations.

FPSC Program Audit - May 2008

The FPSC Bureau of Auditing completed a limited audit of certain aspects of FPL's *Sunshine Energy* Program for Docket No. 070626-EI on May 29, 2008.

Green Mountain did not have the opportunity to participate directly in the earlier audit or to provide any information directly to Staff in connection with that audit. Green Mountain cooperated with FPL (its client) and provided information on the program to them as requested. FPL, in turn, then provided some of that information to the FPSC auditor. Green Mountain had no control over what FPL gave the auditor. FPL did not give Green Mountain copies of the final submissions to the FPSC. The May 29, 2008 audit report suggests the auditor worked directly with Green Mountain to obtain a number of documents. This is incorrect. There was no contact or even a conversation between the audit Staff and anyone employed or authorized to represent Green Mountain.

To be clear, Green Mountain has offered to provide a great deal of information to the FPSC audit Staff, initially through FPL, and now directly, even though Green Mountain has no obligation under the Services Contract to do so. As far back as April 2008, Green Mountain offered, through FPL, to host the FPSC's auditor at the company's headquarters in Austin, in order to facilitate a review of accounting records relating to Green Mountain's performance of the Services Contract.

Green Mountain's Sunshine Energy Program Investments

To date, FPL has paid Green Mountain \$10.8 million of the \$11.3M of revenues that was earned under the Services Contract, and Green Mountain has invested more than \$13.3 million in the *Sunshine Energy* Program.

The following is a breakdown of Green Mountain's investment:

RECs	\$2.7 million	(24% of \$11.3 million in revenues)
Solar Projects	\$2.8 million	(24.5% of \$11.3 million in revenues)
Marketing/Sales	\$5.8 million	(51.7% of \$11.3 million in revenues)
Administration	\$1.4 million	(12.5% of \$11.3 million in revenues)
Direct/Bad Debt	<u>\$0.6 million</u>	(5.3% of \$11.3 million in revenues)
Total spending	\$13.3 million	(118% of \$11.3 million)

The \$5.8 million in Marketing/Sales expenses includes over \$2 million spent up-front by Green Mountain to launch the Program with FPL's almost 4 million customers. Green Mountain spent money marketing the *Sunshine Energy* Program and increasing the Program customer base because that was what Green Mountain was hired to do.

Marketing the Program to almost 4 million residential customers could not be done for free; millions of dollars needed to be invested.

The \$5.5 million spent by Green Mountain on renewable energy credits and solar projects represents 49% of the \$11.3 million it earned under the Services Contract. The so-called "20%" figure for renewable energy focused on by the FPSC and the news media ignores the nearly \$3 million in ongoing obligations Green Mountain has under its solar development contracts.

The numbers in the table above differ from those in the May 29, 2008 Audit Report because (1) they are through July 2008 and (2) the earlier Audit Report and FPSC Staff Report did not correctly reflect Green Mountain's investment in solar facilities. Green Mountain has committed \$2.8 million to new solar development in Florida. These commitments will not end simply because the Program has been terminated.

Administration: Administration expenses for the program of \$1.4 million encompassed more than the marketing management aspects of the Program. In the launch and early growth stages of the Program, administration costs primarily covered Green Mountain's program manager and sales employees, along with related expenses (office, phones, travel, supplies). Administration costs in this phase were specific to Program growth: developing and managing marketing and sales channels. As the Program grew to scale, more time and resources were spent on the solar projects, along with managing marketing activities, overseeing day-to-day program operations, and maintaining the business relationship with FPL. Wherever possible, Green Mountain looked for opportunities to reduce administrative costs. For example, as the program manager took a greater role in the solar projects, Green Mountain canceled the contract with its solar consultant. The \$1.4 million expense for administration does not include much of the corporate overhead costs spent by Green Mountain to support FPL's *Sunshine Energy* program, such as any of the time invested in the Program by management or personnel at the company's corporate headquarters in the legal, supply acquisition and finance departments.

The Services Contract

Green Mountain's principal obligations under the Services Contract are:

- Use commercially reasonable efforts to execute a marketing plan for the *Sunshine Energy* Program, subject to FPL's approval.
- Create a "message map" and marketing communications for the *Sunshine Energy* Program, subject to FPL's approval.
- Market the *Sunshine Energy* Program to potential customers in FPL's service territory.
- Supply RECs to FPL for the *Sunshine Energy* product sold by FPL to its customers under the Program.
- Use commercially reasonable efforts (i) to acquire RECs first from Florida, then from the SERC region, then from Kansas, Oklahoma, Texas and West Virginia, and (ii) to provide increasing percentages of RECs from newer renewable facilities. (These are targets, and it is not a default under the Services Contract if Green Mountain cannot meet them. FPL and Green Mountain recognized when they entered into the Services Contract that Florida only has a limited supply of qualified and available renewable generation.)
- Substantiate the RECs sold to FPL by delivering attestations collected from generators or RECs suppliers.
- Use commercially reasonable efforts to cause the construction of 150 kW of solar resource capacity within one year for every 10,000 customers enrolled in the *Sunshine Energy* Program. Collaborate with FPL on the timing and location of the initial 50 kW of solar capacity.

In exchange for these services, FPL is obligated to pay Green Mountain \$9.10 for each MWh of customer load for the *Sunshine Energy* product. This \$9.10 per MWh is the only payment Green Mountain receives for providing marketing services to launch and build FPL's Program, for supplying RECs to FPL for the *Sunshine Energy* product, for constructing solar projects in Florida for every 10,000 customers, and for performing all of Green Mountain's other obligations under the Services Contract.

The Services Contract does not in any way specify how Green Mountain is to spend the \$9.10 it receives from FPL.

Green Mountain performed its obligations under the Services Contract.

The *Sunshine Energy* Program, which prompted FPL to hire Green Mountain, was reviewed and approved twice by the FPSC. Further, the Program complied with the

FPSC Orders for the pilot program in 2003 and making the Program permanent in 2006, as well as FPL's tariff.

Sunshine Energy Program

Objective

FPL's *Sunshine Energy* Program offered a **voluntary** green power option for those customers who wanted one. The Program provided residential customers an affordable and convenient way to offset their carbon footprint through the purchase of "blocks" of renewable energy in the form of RECs. Each block equals 1,000 kilowatt hours (kWh) of renewable energy, the equivalent of one REC.

In just one year, a *Sunshine Energy* customer could offset over 10,800 pounds of CO₂ emissions for each block purchased. Since the Program's inception in 2004, *Sunshine Energy* customers helped avoid more than one billion pounds of CO₂ emissions through their purchases, supported 1.2 million MWhs of renewable generation in Florida and other states, and supported the development of at least 450 kilowatts of new solar electric development in Florida.

The Offer

The Program made two promises:

- For each month a customer participates, FPL ensured that 1,000 kWh of electricity is generated from sources such as bioenergy, wind and solar in Florida and other states; and
- By enrolling, customers help support the development of new solar electric projects in Florida.

Price and Product

FPL's *Sunshine Energy* Program provided the most kWh of renewable content at the lowest price to customers of any utility green power program block product in the U.S., according to data compiled by the National Renewable Energy Laboratory (NREL) of the U.S. Department of Energy.

FPL customers enrolled in the Program were charged a monthly premium of \$9.75 for each 1,000 kWh block of renewable energy or 0.975 cents per kWh. This price was significantly below the national average of 2.12 cents per kWh price for other utility green power programs.

National average price:	2.12 cents/kWh
FPL <i>Sunshine Energy</i> price:	0.975 cents/kWh - - less than a penny

FPL's *Sunshine Energy* product is lower than other Florida utility green pricing program offers.

Tampa Electric Company price:	2.5 cents/kWh
City of Tallahassee price:	1.85 cents/kWh – 11.6 cents/kWh
FPL <i>Sunshine Energy</i> price:	0.975 cents/kWh - - less than a penny

It should be noted, it would be difficult for an individual Florida customer to buy 1,000 kWh of carbon offsets or renewable energy credits in the retail market for less than \$15.

Additionally, FPL's *Sunshine Energy* block size of 1,000 kWh was the highest among utility green pricing programs in the nation, according to NREL. The next highest block size was 200 kWh.

Green Mountain's RECs Purchases

In accordance with the Services Contract, Green Mountain matched customer purchases with RECs, kilowatt hour for kilowatt hour. Since 2004, Green Mountain has purchased more than 1.2 million MWhs of RECs to match customer purchases. Data regarding these RECs purchases has been previously submitted to FPL for submission to the FPSC, including attestations substantiating volumes and generation sources.

Green Mountain's Solar Development

In fulfillment of its obligations under the Services Contract, Green Mountain supported the development of more than 450 kW of new solar electric in Florida. These projects included the largest solar electric array in Florida, the 250 kW *FPL Sunshine Energy Solar Array at Rothenbach Park* in Sarasota. Overall, Green Mountain has invested and contracted to invest \$2.8 million in new solar development in Florida. Green Mountain's payments for those solar projects do not end simply because the Program has been terminated.

Green Mountain's Marketing of the Program

FPL's *Sunshine Energy* Program has been ranked among the Top Ten utility green pricing programs in the U.S. by the federal government for four consecutive years. *Sunshine Energy* has also received a Green Power Leadership Award from both the U.S. Environmental Protection Agency (EPA) and the U.S. Department of Energy (DOE).

Green Mountain achieved these successful results for the Program while spending less than \$1.50 per FPL residential customer to market the program since the launch of *Sunshine Energy* in 2004.

Market Development

In January 2004, FPL's *Sunshine Energy* Program had no brand awareness, no marketing activities, no sales organization and no customers. The public's awareness of 'green power' was just beginning. Plus, shopping for electricity-related services is not something that consumers often think about, particularly in a regulated state.

FPL Sunshine Energy Program Performance 2004 - 2008

- 2004
 - ✓ 10,674 year end participants
 - ✓ Ranked #10 in number of participants by NREL
- 2005
 - ✓ 23,338 year end participants
 - ✓ Fastest growing green pricing program in the U.S.
 - ✓ Ranked #4 in sales & #6 in participants by NREL
 - ✓ Recipient of US DOE Green Power Leadership Award
- 2006
 - ✓ 28,742 participants
 - ✓ Ranked #3 in sales & #6 in participants by NREL
- 2007
 - ✓ 37,184 year end participants
 - ✓ Ranked #4 in sales & #6 in participants by NREL
- July 2008
 - ✓ 38,308 participants as of July 1

Green products do not sell themselves. It takes sizable investment in market development, sales and supply to go from zero customers to tens of thousands of program participants. Early in these types of utility green pricing programs, particularly in the first three years or more, market development is especially expensive and these costs greatly exceed revenue.

Customers must be educated about what a green power product is and how it benefits the environment, and then be convinced of the value of paying more on their electric bill for the product. For example, in the case of a voluntary green power program, customers need to be educated about the basics of making electricity and the connection to pollution, what renewable energy is, the benefits of renewable energy and how they can make a difference by signing up for a renewable energy program like *Sunshine Energy*.

According to NREL, in order to launch and develop a successful green pricing program, a utility needs to spend a considerable amount of money on marketing, especially in the beginning. NREL's most recent industry report, Trends in Utility Green Pricing

Programs, October 2007, showed that the top performing utilities have the highest marketing expenditures.

FPL also recognized the importance of providing adequate marketing support for the Program. An internal research report prepared by FPL in January 2001, as part of the work done to develop FPL's green pricing program, concluded that "significant marketing support is indeed crucial to the long term success of any green program." FPL's research noted the cost to acquire customers may be as much as \$70 per customer. However, FPL's report went on to state that this \$70 figure may be low.

Marketing Tactics

Effective marketing must successfully move customers through the steps in the buying cycle, from awareness to consideration to decision to purchase. Launching a new brand and convincing customers to buy a new product requires resource-intensive and expensive marketing activities.

In the initial phases of the Program, Green Mountain deployed and tested many of the marketing and sales channels that have been successful with utility green pricing programs in other regions of the country, such as setting up sales tables at storefronts and events, telemarketing, direct mail and bill inserts or bangtails. The only two channels that worked well were direct mail and bangtails. Since 2006, those two channels have become key in the Program's annual marketing plans.

Channel	Quantity
Telemarketing	56,000 call hours
Direct Mail	3.6 million pieces
Bangtails	38 million envelopes
Bill inserts	7.6 million inserts

Direct Sales: This method of selling green power products requires a conversation with prospective customers. It involves person-to-person contact, spanning several minutes or longer. In the first year and a half of the Program, Green Mountain employed an on-the-ground sales force to perform customer outreach. Sales activities included setting up sales tables at targeted events, at high-traffic venues (such as sponsorship/exhibit booths at Miami Dolphins and Miami Heat games, the Palm Beach County Boat Show, and other public events), and at retail storefronts and shopping centers. The costs of these direct sales activities included the compensation for representatives (hourly rate, benefits and commissions), tabling fees and sponsorships, and the cost of sales collateral such as brochures and promotional items. At the end of 2005, Green Mountain determined that while the channel was effective at signing up customers, high churn (cancellation) rates of customers signed up through the direct sales channel did not justify the investment. The channel was shut down.

Telemarketing: Green Mountain also conducted extensive telemarketing activities for the Program in 2004 and 2005. During the first two years of the Program, Green Mountain spent more than \$1.2 million on telemarketing sales. Costs included payments of more than \$900,000 to telemarketing vendors, as well as the costs of Green Mountain personnel to manage the channel and vendors. More than 50,000 hours of calling were

conducted. Telemarketing accounted for approximately one third of all Program sales during the period from 2004 through 2005. Over time, this channel's performance suffered as the telemarketers ran out of new prospects to call. As a result, sales conversions went down and costs went up. Additionally, like the Direct Sales channel, the churn rate for telemarketing sales proved to be significantly higher than other channels. The telemarketing channel was closed after 2005. However, two additional telemarketing tests were conducted in 2006 and 2007 at the direction of FPL. The results did not support further use of this channel. Green Mountain reimbursed FPL \$800 in 2007 for costs associated with using FPL's outbound call center vendor for one of the tests.

Direct Mail: Since 2004, Green Mountain has conducted 13 direct mail campaigns. From 200,000 to as many as 575,000 pieces of mail were sent with each campaign. In all, 3.6 million pieces of mail were delivered to targeted groups of FPL customers. Costs associated with direct mail included creative services, paper, envelopes, postage, mailing house fees, sales processing, and mailing lists purchases. Green Mountain paid a printing vendor more than \$1.1 million for postage and printing. Green Mountain also spent heavily on targeted mailing lists since they are critical to the success of a direct mail campaign. In all, more than \$163,000 was spent on targeted mailing lists and related consulting.

Bangtails: Green Mountain designed a tear-off sign-up form for the flap of FPL customer bill envelopes. Known as bangtails, this channel was used, on average, four times a year. In each instance, bangtails were sent to FPL's nearly 4 million residential customers. Bangtails were sent to FPL's entire residential customer base on 10 occasions from 2005 through the first quarter of 2008 for a total of approximately 38 million bangtails mailed. A large portion of the costs of bangtails was the envelope. Payments to FPL's envelope vendor totaled \$960,000. Other costs associated with bangtails included costs of creative and design services, copy writing and sales processing.

Other channels: In addition to the bangtails, bill inserts were sent to FPL's entire residential customer base of approximately 4 million accounts in February and June of 2004. Green Mountain paid FPL approximately \$63,000 for the bill insert space. It should be noted that this expense represented the cost of competing for bill insert space with other FPL programs and vendors. In 2007, Green Mountain conducted two email marketing campaigns to FPL residential customers. Green Mountain reimbursed FPL \$3,320 for the cost of sending the emails through its server.

New Channel Development: At the time that FPSC terminated the Program, Green Mountain and FPL were developing lower cost channels, such as email campaigns, inbound service connects call center sales, and an online service connect web site. These channels were expected to be approximately one third the cost of the direct mail, bangtails, direct sales and telemarketing initially used to launch and build the Program to a sustainable size.

Marketing Direction from FPL

FPL directed Green Mountain's marketing of the Program from the beginning. FPL helped develop marketing plans and FPL approved marketing plans, marketing expenses, and many of the details of day-to-day marketing activities. For example, FPL

and Green Mountain held an off-site conference August 8 and 9, 2007 in Jupiter, Florida to collaborate on the details of the 2008 marketing and sales plan for the Program.

Green Mountain and FPL met quarterly and annually to review marketing results and approve marketing activities for the coming period. Green Mountain and FPL conducted bi-weekly marketing and operations meetings. Green Mountain and FPL's respective program managers had a standing weekly meeting to discuss marketing activities.

Throughout the Program years, FPL often encouraged Green Mountain to take measures to increase sales. FPL set ambitious annual sales goals for Green Mountain and told Green Mountain that these ambitious sales goals had been provided to the FPSC. In January 2007, FPL challenged Green Mountain to think about how to grow the program to 200,000 customers - - a participation level unheard of in the utility industry.

Green Mountain's Marketing Investment

Green Mountain spent over \$2 million at the start of the Program before enough customers were enrolled to generate any meaningful revenue. Green Mountain alone provided this capital and bore all the risk associated with its expenditure. If marketing expenditures did not lead to the successful acquisition of customers, Green Mountain bore that loss entirely. For each customer acquired, it took approximately 20 months for Green Mountain to recoup its acquisition costs.

Channel	Average Cost per Sale 2004 – 2008
Storefronts/Events	\$167
Bangtails	\$124
Telemarketing	\$115
Direct Mail	\$108

The need for a significant upfront investment in order to build a successful Program is what prompted Green Mountain to seek a 10-year contract term with FPL.

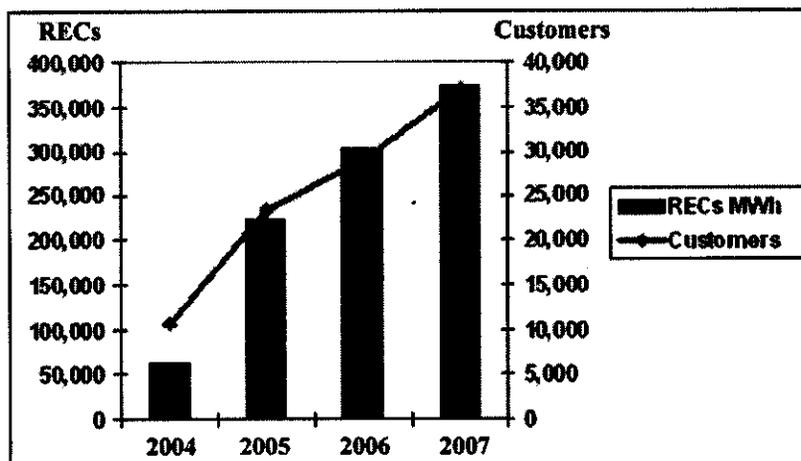
After supplying RECs to fulfill customer purchases and investing in solar projects for the Program, Green Mountain invested its remaining revenue toward increasing the number of customers participating in the Program. The growth of the Program

brought on by Green Mountain's investment in marketing lead to increasingly larger amounts of renewable generation, as well as the installation of new solar electric projects in Florida.

From 2003 to date, Green Mountain spent \$5.8 million on marketing and sales for the Program, representing 52% of the revenues received from FPL.

The equation is simple: marketing creates customers, customers create demand, and demand supports renewable energy.

The chart below shows increasing RECs volumes supported by the Program, driven by annual growth in served customers from 2004 through 2007.



Note: Green Mountain purchased 247,792 RECs for the FPL Sunshine Energy Program in 2008 through July 31.

More than 1.2 million MWhs of renewable energy has been supported by the demand of *Sunshine Energy* customers.

If Green Mountain had not spent money on effective marketing for the Program, or had spent it in a way that didn't result in ever-increasing numbers of participants, there would not have been a customer base or customer demand for supporting RECs purchases and the development of the Program's solar projects.

Summary

Green Mountain successfully grew FPL's *Sunshine Energy* Program to one of the top performing utility green pricing programs in the U.S. while meeting its obligations under the Services Contract.

Green Mountain invested \$13.3 million in the *Sunshine Energy* Program, yet was only paid \$10.8 million by FPL under the Services Contract. Green Mountain expected to recover its costs and earn a reasonable profit over the ten-year term of the Services Contract. To date, Green Mountain stands to lose over \$2 million on the Program.

Green Mountain's costs for purchasing RECs and developing solar projects represented 49% of the revenue it earned under the Services Contract. Green Mountain committed \$2.8 million in new solar development in Florida, expenses which do not go away just because the Program was terminated.

Marketing and sales costs for the Program represented 52% of the payments received by Green Mountain under the Services Contract. Green Mountain repeatedly marketed the Program to FPL's entire residential customer base of almost 4 million customers.

Since the launch of the *Sunshine Energy* Program in 2004, Green Mountain spent less than \$1.50 per FPL residential customer to market the Program to customers in FPL's service territory.

Under the Services Contract, Green Mountain was to be paid by FPL \$9.10 per customer per month to market and sell the *Sunshine Energy* Program, to supply RECs to match customer purchases, and to support the construction of new solar generation projects in Florida according to certain customer enrollment milestones. Green Mountain performed its obligations under the Services Contract with FPL. The \$9.10 per 1,000 kWh paid to Green Mountain by FPL was earned by Green Mountain through its successful marketing of the Program and its performance of its other contract obligations.

Green Mountain was not obligated to spend any particular portion of the \$9.10 on RECs, on solar development or on marketing the Program. Nor was Green Mountain obligated to reinvest the \$9.10 per REC back into the Program, as Green Mountain in fact did.

The Program was reviewed and approved twice by the FPSC. The Program complied with the FPSC Orders of 2003 and 2006, and with FPL's tariff.

As a result of Green Mountain's successful marketing, the Program was ranked among the "Top Ten" utility green pricing programs in the nation for four consecutive years.

Since the Program's inception in 2004, *Sunshine Energy* customers helped avoid more than one billion pounds of carbon dioxide (CO₂) emissions.

FPL's *Sunshine Energy* provided the most kWhs of renewable content at the lowest price to customers of any utility green power program block product in the U.S.

Protection of Confidential Business Information

In the interest of cooperating with FPSC's review of FPL's *Sunshine Energy* Program, Green Mountain would like disclose to the Commissioners and Staff as much as possible of our accounting records relating to the Services Contract.

Green Mountain has requested confidential treatment for proprietary confidential business information in accordance with the provisions of Florida law. Florida law recognizes a legitimate interest in protecting proprietary confidential business information.

As a privately held company that operates in competitive markets, Green Mountain must limit the availability of its proprietary confidential business information. Disclosure of this information to the public will harm Green Mountain. In addition, Green Mountain must protect information it is prohibited from disclosing by the terms of its contracts with third parties.

About Green Mountain Energy Company

Green Mountain is the nation's leading provider of cleaner energy and carbon offset solutions. The company was founded in 1997 and is based in Austin, Texas. Green Mountain has been serving cleaner energy to customers longer than any other retail provider.

The company offers consumers and businesses the choice of cleaner electricity products using renewable sources such as wind, water and solar that help reduce the amount of carbon dioxide (CO₂) emitted into the air. Green Mountain customers have collectively helped avoid over 3.3 million tons of carbon dioxide (CO₂) emissions.

Green Mountain supplies RECs, marketing services and/or enrollment services for three of the "Top Ten" utility green pricing programs in the U.S., as ranked by the National Renewable Energy Laboratory (NREL) of the U.S. Department of Energy.

Most recently, Green Mountain was the top award recipient in the *J.D. Power and Associates 2008 Texas Retail Electric Provider Residential Customer Satisfaction Studysm*. Green Mountain ranked the highest in customer satisfaction among retail electric providers in the Texas residential market.

* * *

s/Paul N. Markovich
Sr. Vice President
Green Mountain Energy Company

Green Mountain Energy Company



Florida Public Service Commission Audit Presentation

Paul N. Markovich
Senior Vice President
August 26, 2008



Overview

Green Mountain Energy Company was hired to do a job, and we did it.

- ▶ Hired as green power vendor by FPL to supply and market *Sunshine Energy Program*
- ▶ FPL paid Green Mountain \$9.10 per customer to:
 - Supply RECs to match customer purchases
 - Support the construction of new solar electric projects in Florida according to certain customer enrollment milestones
 - Provide marketing and sales services to grow the *Sunshine Energy Program*

Green Mountain met or exceeded all of its obligations under the Services Contract with FPL.

Promises kept

Green Mountain's contract promises to FPL:

- ▶ For each month a customer participated, Green Mountain would deliver to FPL 1,000 kWh (one REC) of electricity generated from sources such as bioenergy, wind and solar in Florida and other states. ***Delivered!***
- ▶ For every 10,000 Program participants Green Mountain would support the development of 150 kW of new solar electric projects in Florida. ***Delivered!***

Green Mountain supplied more than 1.2 million MWhs of renewable energy and supported over 450 kW of new solar projects in Florida.

A good value for customers

For \$9.75 *Sunshine Energy* customers purchased 1,000 kWh of renewable energy

- ▶ Sunshine Energy was priced significantly below the national average of other utility green power programs.
 - **National average price:** 2.12 cents/kWh
 - ***Sunshine Energy* price:** 0.975 cents/kWh - - *less than a penny*

- ▶ Other Florida utility green pricing programs:
 - TECO: 200 kWh block: 2.5 cents/kWh
 - City of Tallahassee: 1.85 cents/kWh – 11.6 cents/kWh

- ▶ FL customers cannot buy 1,000 kWh of carbon offsets or RECs in the retail market for less than \$15

***Sunshine Energy* customers purchased renewable energy; they did not pay for marketing. Green Mountain paid for marketing the Program.**

Green Mountain's Program Investments

Breakdown of Green Mountain spending:

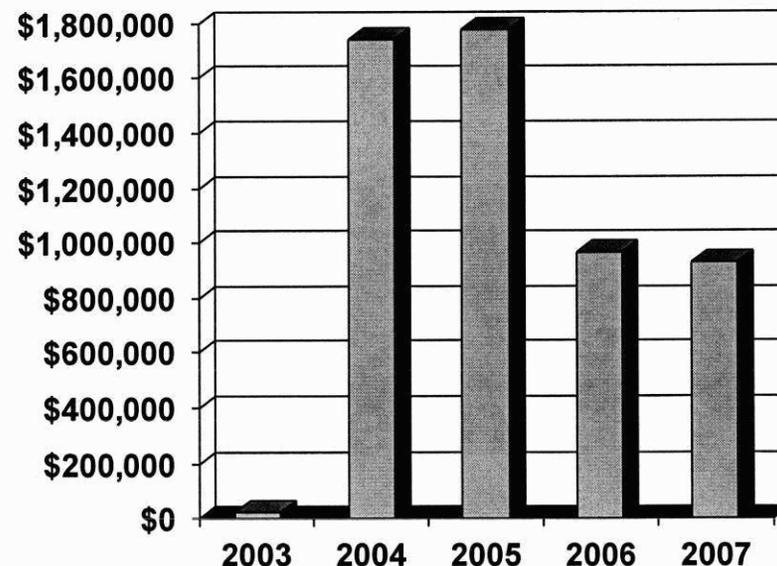
RECs	\$2.7 million	(24% of \$11.3 million in revenues)
Solar Projects	\$2.8 million	(25% of \$11.3 million in revenues)
Marketing/Sales	\$5.8 million	(52% of \$11.3 million in revenues)
Administration	\$1.4 million	(13% of \$11.3 million in revenues)
Direct/Bad Debt	<u>\$0.6 million</u>	(5% of \$11.3 million in revenues)
Total spending:	<i>\$13.3 million</i>	<i>(118% of \$11.3 million)</i>

***Green Mountain invested \$5.5 million in RECs and solar projects:
49% of total revenues from the Program.***

Green Mountain Marketing

- ▶ Green Power programs do not sell themselves.
- ▶ Sizable investment required to build a brand and go from zero to tens of thousands of participants.
- ▶ Takes an average of 20 months to break even on new customers.
- ▶ Marketing dollars are spent up front; renewables are delivered over time. The percent of marketing costs goes down while an ever-increasing volume of renewables is delivered throughout the life of the program.

Marketing Costs



Green Mountain spent over \$2 million of its own money at the start before enough customers were enrolled to generate revenue.

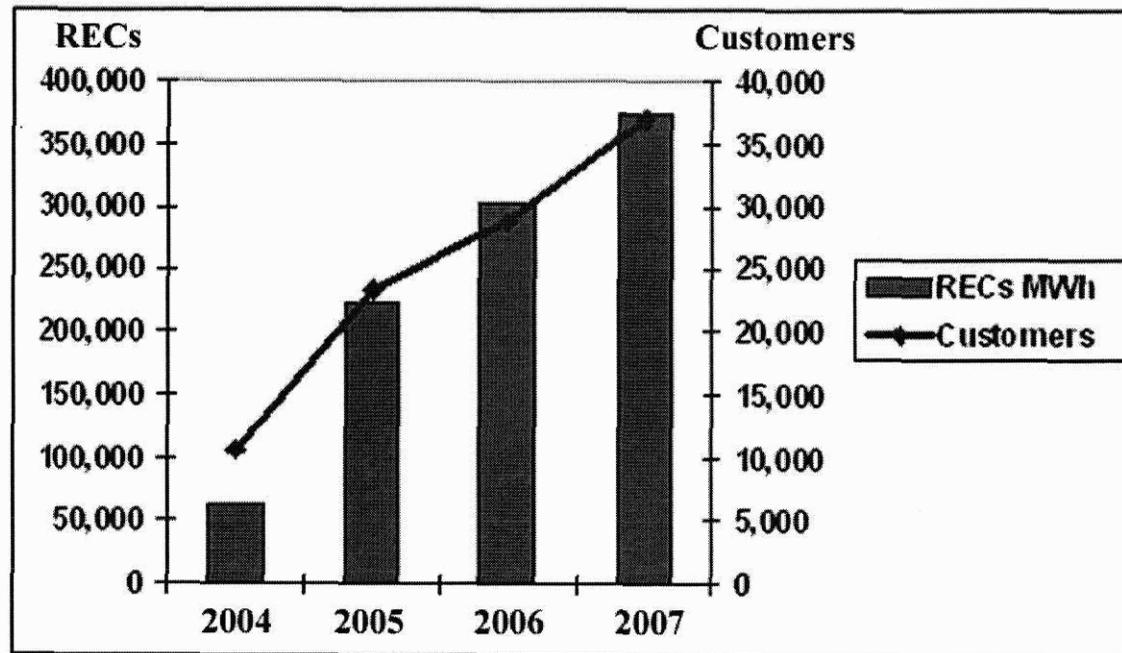
Marketing by the Numbers

Since 2004, Green Mountain . . .

- Made 56,000 hours of telemarketing calls
- Mailed 3.6 million pieces of Direct Mail
- Delivered 38 million Bangtails
- Sent 7.6 million Bill Inserts

FPL directed Green Mountain's marketing of the Program, set sales goals and approved all marketing plans.

Marketing = Green Power Demand



The equation is simple: marketing creates customers, customers create demand, and demand supports more renewable energy and greater environmental impact.

Sunshine Energy Performance

- ▶ **2004**
 - 10,674 year end participants
 - Ranked #10 in number of participants by NREL
- ▶ **2005**
 - 23,338 year end participants
 - Fastest growing green pricing program in the U.S.
 - Ranked #4 in sales & #6 in no. of participants by NREL
 - Recipient of US DOE Green Power Leadership Award
- ▶ **2006**
 - 28,742 participants
 - Ranked #3 in sales & #6 in participants by NREL
- ▶ **2007**
 - 37,184 year end participants
 - Ranked #4 in sales & #6 in participants by NREL
- ▶ **July 2008**
 - 38,308 participants as of July 1

Green Mountain participates in three of NREL's "Top Ten" performing utility green pricing programs.

Summary

- ▶ Green Mountain Energy's obligations were defined by its contract with FPL
 - FPL (not the ratepayer) was the payer
- ▶ Green Mountain Energy met or exceeded all material terms of the contract
 - The customers received what they were promised – RECs and solar development
- ▶ Green Mountain Energy invested \$13.3 million in the Sunshine Energy program and was only paid \$11.3 million
 - Costs to buy RECs and develop solar were \$5.5 million, 49% of revenues
 - Costs for sales and marketing were \$5.8 MM, 52% of revenues, all of which went towards growing the number of participants from zero to 38,000 in 5 years.
- ▶ Sunshine Energy was ranked among the Top Ten utility green pricing programs in the U.S. by NREL for four consecutive years

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Kimberley Pena
Sent: Friday, August 29, 2008 3:44 PM
To: Judy Harlow; Cayce Hinton; Katherine Fleming
Subject: FW: Docket correspondence

Customer correspondence for Docket 070626.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION:		

-----Original Message-----

From: Ruth McHargue
Sent: Friday, August 29, 2008 3:30 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: Docket correspondence

Please add to docket file

-----Original Message-----

From: Consumer Contact
Sent: Friday, August 29, 2008 2:31 PM
To: Ruth McHargue
Subject: FW: My contact

Customer has issue with Sunshine Energy and FPL. Vfaria

-----Original Message-----

From: Webmaster
Sent: Friday, August 29, 2008 1:49 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, August 29, 2008 1:47 PM
To: Webmaster
Cc: pickrenj@bellsouth.net
Subject: My contact

Contact from a Web user

Contact Information:

Name: Joyce Pickren
Company:
Primary Phone: 561-682-3576
Secondary Phone: 561-688-4660
Email: pickrenj@bellsouth.net

****CLK OFFICIAL DOCUMENT...****

Response requested? Yes

CC Sent? Yes

Comments:

Florida Power & Light has been charging me \$9.75 since 2005 for the Sunshine Energy program and I never would have signed up for this! My electric bill sometimes goes as high as \$400. for a 3/2 house and I have gas water heater, dryer and stove! I want to know if I can have these charges refunded since I never agreed to them?

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

070626

From: Ruth McHargue
Sent: Tuesday, August 26, 2008 3:55 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: FPL Sunshine Energy Program

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION:		

Attachments: FAX.TIF

Add to docket file.

From: Consumer Contact
Sent: Tuesday, August 26, 2008 1:11 PM
To: Ruth McHargue
Subject: FPL Sunshine Energy Program

To CLK

From: NET Satisfaxtion
Sent: None
To: Consumer Contact
Subject: 3056270168, 2 page(s)

You have received a new fax. This fax was received by **NET Satisfaxtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 8/26/2008 10:47 AM
Number of Pages: 2
From (CSID): 3056270168
From (ANI):
Sent to DID:

Duration of Fax: 0:01:26
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (58 KB)

08/26/2008 10:47 3056270168
miami, FL 33102



Page 1 of 1
August 21, 2008

Property 16000 NW 28 Place

#BWNDJNQ *** AUTO **CO 1522
#96691GSLT947418# 005045
A PROPERTY RECOVERY & ASSISTANCE
BROKERS, INC
18520 NW 67TH AVE # 108
HIALEAH FL 33015-3302

|||||

Re: Account #: 1936914249
16000 NW 28TH PL
OPA LOCKA, FL 33054

*Miami Herald
News Paper said
Bill SH...*

Dear A PROPERTY RECOVERY & ASSISTANCE BROKERS:

I am writing to thank you for your participation in the Sunshine Energy program and to inform you that the program has been terminated effective July 29, 2008. Through the Sunshine Energy program, you and more than 38,000 other customers demonstrated your commitment to reducing your carbon footprint and expanding the use of solar energy.

With respect to the charges on your bill for the Sunshine Energy program, you do not need to take any action. If you receive a bill for a service date from July 30 through August 14, you will receive a separate, revised statement soon after receiving your regular bill that will not include the line-item Sunshine Energy charge. If you are billed after August 14, you will no longer be charged the \$9.75 voluntary contribution for the Sunshine Energy program.

You can be proud of what your contributions accomplished. The purchase of renewable energy credits grew from approximately 51,000 in 2004 to 374,000 in 2007, or more than 952,000 since inception, making this one of the largest renewable energy programs in the U.S. in 2007. You can be assured that FPL remains committed to providing affordable, clean energy solutions that contribute to a better quality of life for all Floridians.

If you have questions about your participation or the termination of the Sunshine Energy program, please e-mail Sunshine_Energy@FPL.com or call 1-888-FPL-GREEN (1-888-375-4733).

Sincerely,

Marlene M. Santos
Vice President, Customer Service
Florida Power & Light



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

3207-200808



USEFUL TELEPHONE NUMBERS
Customer Service : (305)442-8770
Outside Florida: 1-800-226-3545
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)
Visit FPL's Web Site at <http://www.fpl.com>

(pg 1)

08/22/08 F.P.L. Green Energy Fraud

To: Public Service Commission

PH 786-285-3774 ext 1936914249

From: A Property Recovery/A Life Recovery

16000 N.W. 28 Place 33054

~~305-678-5379~~

Re: \$7⁰⁰ a month to purchase Clean Energy, recycled Energy, Green!

I have a small non-profit to help folks in Miami-Dade. We pay for F.P.L. at 16000 NW 28 Place. We selected to pay \$7,00 a month to have F.P.L. buy recycled, clean energy. Now, I find they tricked us, we want a refund OR Proof of Purchase!

Property Recovery Inc

Check to: A Property Recovery Inc
F.P.L. 16000 NW 28 Place 33054
Mail to: 16000 NW 28 Place 33054

Kimberley Pena

070626

From: Ruth McHargue
Sent: Tuesday, August 26, 2008 3:54 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: FPL Sunshine Energy Program

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		

Attachments: E-Form Other Complaint TRACKING NUMBER: 14793; E-Form Other Complaint TRACKING NUMBER: 14794

Add to docket file

From: Angie Calhoun
Sent: Tuesday, August 26, 2008 1:12 PM
To: Ruth McHargue
Subject: FPL Sunshine Energy Program

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Consumer Contact
Sent: Sunday, August 24, 2008 2:33 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14793

Complaint filed with PSC

CUSTOMER INFORMATION

Name: John Malpass
Telephone: 321.453.6945
Email: jmalpass@cfl.rr.com
Address: 4350 Crooked Mile Road Merritt Island 32952

BUSINESS INFORMATION

Business Account Name: John Malpass
Account Number: 4730003219
Address: 4350 Crooked Mile Road Merritt Island Florida 32952

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

This complaint is about the "Sunshine Energy" program administered by FPL. I am one of the 38,000 Florida citizens who contributed \$9.75 a month. I joined the program in April, 2006. I appreciate the action by the PSC on July 29 terminating this deceptive program by FPL. I feel that in addition the PSC should demand FPL refund 80% of the monies contributed by the citizens of Florida. I will be sending this complaint to my local elected officials asking for legislative action. Additionally I have deducted \$9.75 from my FPL August bill.
John Malpass

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Consumer Contact
Sent: Monday, August 25, 2008 5:57 AM
To: fpl_fpsc_correspondence@fpl.com
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14794

Copy of complaint sent to Florida Power & Light Company

CUSTOMER INFORMATION

Name: John Malpass
Telephone: 321.453.6945
Email: jmalpass@cfl.rr.com
Address: 4350 Crooked Mile road Merritt Island 32952

BUSINESS INFORMATION

Business Account Name: John Malpass
Account Number: 4730003219
Address: 4350 Crooked Mile road Merritt Island Florida 32952

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

This complaint is about the "Sunshine Energy" program administered by FPL. I am one of the 38,000 Florida citizens who contributed \$9.75 a month. I joined the program in April, 2006. I appreciate the action by the PSC on July 29 terminating this deceptive program by FPL. I feel that in addition the PSC should demand FPL refund 80% of the monies contributed by the citizens of Florida. I will be sending this complaint to my local elected officials asking for legislative action. Additionally I have deducted \$9.75 from my FPL August bill. I also sent a copy of this to the PSC.

John Malpass

PSC was contacted previously

Office of Commission Clerk Official Filing

Ruth Nettles

070626

From: Webmaster
Sent: Monday, August 18, 2008 12:41 PM
To: Consumer Contact
Subject: FW: My contact

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION:		

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, August 18, 2008 12:33 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name: William Haberkam
Company:
Primary Phone: 786-556-2255
Secondary Phone:
Email: billhaberkam@yahoo.com

Response requested? Yes
CC Sent? No

Comments:

I participated in FPL's Sunshine energy program and I'm just finding out that nobody knows where the money was going. I have yet to receive any information from FPL telling me about the programs termination. I think a proper accounting needs to be performed, they should prove they purchased renewable energy with the moneys as well as met all obligations. I would like some kind of refund for participating in this shame operation.

Thank you!

William Haberkam

Ruth Nettles

070626

From: Ruth McHargue
Sent: Thursday, August 21, 2008 12:18 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: docket correspondence

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		00904-08
DISTRIBUTION:		

Attachments: FW: My contact; E-Form Improper Billing TRACKING NUMBER: 14743

From: Angie Calhoun
Sent: Thursday, August 21, 2008 11:37 AM
To: Ruth McHargue
Subject:

Office of Commission Clerk Official Filing

Ruth Nettles

From: Consumer Contact
Sent: Thursday, August 21, 2008 10:20 AM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 14743

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Martin Oppenheimer
Telephone: 786-325-4327
Email: martyoppenheimer@yahoo.com
Address: 9424 Bay Dr. Surfside 33154

BUSINESS INFORMATION

Business Account Name: Martin L Oppenheimer Account Number: 1348492453
Address: 9424 Bay Dr. Surfside Florida 33154

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

I contributed to the Sunshine Energy program. After learning that only 20% of funds were used to purchase renewable energy credits, I requested a refund of all the contributions I had made. That request was denied based on FPL's contention that they had met the PSC guidelines. I have subsequently written to FPL that their position that guidelines were followed is immaterial, as it was implied that it costs \$9.75 per month to purchase the credits, and since it cost only 20% of that, the extra should have been used to purchase additional renewable energy resources. I voluntarily provided those funds with the understanding that they would actually purchase renewable energy, rather than go for administration and promotional material. At the very least, I should receive a refund of 80% of my contributions.

Thank you in advance for your assistance.

Office of Commission Clerk Official Filing

070626

Ruth Nettles

From: Ruth McHargue
Sent: Monday, August 18, 2008 10:13 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: My contact

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION:		

add to docket file

-----Original Message-----

From: Webmaster
Sent: Wednesday, August 13, 2008 11:17 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, August 13, 2008 11:12 AM
To: Webmaster
Cc: roberto.sivit@assurant.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Robert Sivit
Company: roberto.sivit@assurant.com
Primary Phone: 305.733.6364
Secondary Phone:
Email: roberto.sivit@assurant.com

Response requested? Yes
CC Sent? Yes

Comments:

Regarding the Miami Herald article this morning on FPL's use of contributions for the "FPL Sunshine Energy Program" for "marketing and administrative expenses", I think, if this true, FPL should be severely punished.

I had to call today to remove my contributions of \$9.75 for two accounts I have with FPL (\$19.00/month). I have been contributing for almost a year.

This money should be refunded and FPL should be punished for deceiving their customers using environmental causes.

070626-EI

Ellen Plendl

From: Bridget Grimsley
Sent: Wednesday, July 30, 2008 4:33 PM
To: Ellen Plendl
Subject: FW: Green sunshine energy program FPL

Ellen,

Can you handle this complaint?

Thanks.

Bridget

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00901-08		
DISTRIBUTION:		

RECEIVED-FPSC
08 AUG 15 AM 10:03
COMMISSIONER
CLERK

From: Raina Kranz [mailto:consciousfitness101@yahoo.com]
Sent: Wednesday, July 30, 2008 7:57 AM
To: Office of Commissioner Skop
Subject: Green sunshine energy program FPL

Good Morning Commissioner Skop,

I am sure this is one of many emails that you will be receiving today and the days to come.

I have been contributing to this FPL program for over three years. I have been doing this in good faith, trying to do my part for the environment.

In April of this year, FPL sent me a letter insisting that I enroll in their auto pay program, where they take out my monthly bill from my account. Their reason, I have been late several times this year with my payment. If I did not enroll, I would have to pay an additional 400.00 deposit. I was shocked. I have had this account since I bought my home 14 years ago. I can honestly tell you..I have hardly ever been on time with my payment to FPL in 14 years. I have always made my payments just not on time.

It just didn't make any sense that they would insist on this after so many years.

In this new light, I am very uncomfortable with FPL. Is there anyway to get my money back that I contributed to The Sunshine Program and is it legal that FPL request another 400.00 deposit, if I don't enroll in auto bill pay?

Isn't there something criminal in taking peoples money under false pretenses, I believe it's called fraud!

Thanks so much,

Raina Kranz

Hollywood, Florida
Raina

Ellen Plendl

070626-E1

RECEIVED-FPSC

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, July 31, 2008 10:58 AM
To: consciousfitness101@yahoo.com
Subject: RE: The Sunshine Green Energy Program

08 AUG 15 AM 10: 03

COMMISSION
CLERK

Dear Raina:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----
From: Raina Kranz [mailto:consciousfitness101@yahoo.com]
Sent: Wednesday, July 30, 2008 8:04 AM
To: Governor Charlie Crist
Subject: The Sunshine Green Energy Program

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION:		

Good Morning Governor Crist,

This morning I read in the Sun Sentinel an article about FPL and the Green Sunshine Program.

I am very upset. I have been contributing to this program for over three years and know I find out that my money went to profits and marketing not towards reusable energy.

I have been contributing in good faith, trying to do my part for the environment. Isn't it criminal to take money under false pretenses? I want my money back!

Raina Kranz
1516 Mayo Street
Hollywood, Florida 33020
954-927-3044 (home)
954-805-8478 (cell)

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Thursday, August 14, 2008 8:11 AM
To: Lorena Holley
Cc: Kay Posey; William C. Garner; Roberta Bass; Bridget Grimsley; Larry Harris; Michael Cooke; Lois Graham; Kelly McLanahan; Mary Macko; Steve Larson
Subject: RE: Florida & the Energy Globe Award 2008

Thank you for this information. This email and its attachments will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI today.

From: Lorena Holley
Sent: Wednesday, August 13, 2008 5:14 PM
To: Ann Cole
Cc: Kay Posey; William C. Garner; Roberta Bass; Bridget Grimsley; Larry Harris; Michael Cooke; Lois Graham; Kelly McLanahan; Mary Macko; Steve Larson
Subject: FW: Florida & the Energy Globe Award 2008

Ann - Please place this e-mail in the docket correspondence of Docket No. 070626-EI - In re: Review of FPL's Sunshine Energy Program. Thank you.

Lorena A. Holley
 Chief Advisor to Commissioner McMurrian
 Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, Florida 32399-0850
 (850) 413-6040 (telephone)
 (850) 413-6023 (facsimile)
 (850) 273-0633 (mobile)
 lorena.holley@psc.state.fl.us

From: Feuchs@aol.com [mailto:Feuchs@aol.com]
Sent: Wednesday, August 13, 2008 11:48 AM
To: Chairman Carter & Staff; Commissioner Edgar & Staff; Commissioner McMurrian & Staff; Commissioner Skop & Staff; Mary Bane; RRudd@PSC.FL.US; Bob Trapp; Steven Stolting; Kathy Lewis; Mark Futrell; bmline@publicpower.com
Cc: Stephen.Adams@DEP.state.fl.us; dane.eagle@myflorida.com; bmiracle@floridatrend.com; ababington@FLChamber.com; adam.hasner@myfloridahouse.gov; Armando_Olivera@fpl.com; avp@puglieseco.com; Carmenza.Gonzalez@OrlandoEDC.com; Charlie.Crist@eog.myflorida.com; dan.gelber@myfloridahouse.gov; kkcurrence@duke-energy.com
Subject: Florida & the Energy Globe Award 2008

The **Energy Globe Award 2008** is the world's most prestigious environmental award. It is of national importance that the U.S. garner an environmental "Oscar" for the development of the world's first commercially viable sustainable house energizing itself and a plug-in vehicle. America ranks a dismal 53rd out of 56 nations in efforts to combat climate change. The Florida PSC could make a tangible difference in this standing by supporting our entry in this award

8/14/2008

by its intervention with entrenched interests.

We are required to visually document the easy and rapid assembly of an Energy Star, hurricane, seismic and Class A rated building envelope in a matter of hours. This platform technology has been in place for 60 years, and is nationally ICC approved. The costs for the major components of a 1500 sf sustainable house, or sustainable classroom, when mass-produced are **\$10,000, or app. \$10 per square of floor area.**

Our objective of assembling a **sustainable house** for below **\$175,000 is realistic.** That a house is able to **pay for itself** and a plug-in vehicle compared to a traditional home and transportation are likewise **realistic.**

There are no state programs in place today in Florida to achieve our objective! There has been no political support either. Wasn't Florida to emulate California in the issue? The EPA awarded a California utility the 2008 ENERGY STAR "Leadership in Housing" Award for its contribution to energy-efficient friendly home construction. The firm sponsored more than 1,000 ENERGY STAR homes. FPL will not even support a single sustainable house!

Florida is spending one billion dollars of public money to promote biotech, but "zilch" to promote **Zero Net Energy Homes (ZNEH)** which California has proposed to mandate.

FPL will benefit from **billions of dollars** of its customers money paying for its added energy generation capacity. The firm has received a \$2.5 million grant to investigate wind power in the state. There is no Florida grant for promoting affordable sustainable homes, nor classrooms.

FPL collected **\$11 million from 38,000 customers** within its much-criticized green energy program...Sunshine Energy. FPL stated.."**FPL is committed to promoting renewable energy**". That is true, as long as that energy remains in the control of FPL and its production is paid for by its customers, not stockholders.

FPL should **do the right thing**, and apply a fraction of the \$11 million they collected from its customers to benefit the **"Sustainable House & Classroom Project"**. The Office of the Public Counsel could be fiduciary for this seminal achievement.

The hefty campaign contributions of Florida's energy providers preclude political support to our objective by most politicians.

It should behoove the PSC to **intervene** with FPL to do the right thing. It's subsidiary, FPL Energy earned \$264 million in the last quarter. FPL will reap billions in profits thanks to its customers who are footing the cost of added facilities.

The time-frame is yesterday. What PSC Commissioners will support the foregoing objective? Early feedback is welcomed.

Thank you for your cooperation.

Walter Feuchs, Founder
TheWorldHouseProject (a think tank)
P.O. Box 2715
Palm Beach, FL 33480
tel. 561.684.1012

fax 561.686.4612

Looking for a car that's sporty, fun and fits in your budget? [Read reviews on AOL Autos.](#)

August 1, 2008

To: Mr. Anders Dahlvig, Pres. & CEO, IKEA, Ms Pernille Spiers-Lopez, Pres., IKEA USA

From: Walter Feuchs, Founder

Re: ***IKEA Profiting from the Mass-Production of Zero Net Energy Homes (ZNEH), and Beyond***

IKEA's business model is to..."offer a wide range of well-designed, functional, home furnishing products at prices so low that many people as possible can afford them." Expanding this commitment to include an affordable housing product which *pays for itself* compared to a traditional dwelling by energizing itself and plug-in vehicle is based on *current* technologies.

Capitalization for a global implementation of this opportunity is described in *one-page* attachments.

The building envelope employed evolved from of a development in the *marketplace for 50 years*. The major components of our *platform* building envelope consists of similar "panels" measuring 192 sf (18 sm) for both walls and roof which are *Energy Star, hurricane, seismic and Class A fire-rated, and are "pre-finished"* in a factory environment. Assembly of major components is in a matter of hours. Today's technologically sophisticated vehicles are assembled in less than 25 man-hours, while a traditional house applying "folk art" practices requires weeks, even months to complete, and they too often guzzle energy, are overpriced and are long term environmental and economic albatrosses. A home is often a household's biggest investment. *It should represent value* and be in tune with the times.

Masdar City in Abu Dhabi will be the *world's first sustainable city* which emits zero-carbon, zero-waste and is a no-car city. It is our objective to develop "*Sustainable Communities*" mirroring the IKEA design theme in the 36 markets it serves. California has proposed to mandate that only ZNEH can be built in that state. Our product *integrates photovoltaic technology* with the building envelope meeting new construction mandates for Japan, Italy, Spain and Israel. Additional clean energy sources are optional.

The "simplifying" and harmonizing of a home with Nature was a mission of America's pre-imminent architect Frank Lloyd Wright in the 1930's. In a 1988-89, a Wright design inspired "Usonian" house toured key U.S. cities and Japan, ending at the Smithsonian Institution. That house employed similar panels and quick fasteners for easy assembly and disassembly. IKEA is invited to sponsor a *striking sustainable house* to be exhibited temporarily at select IKEA stores domestically and abroad.

We are an entry in the *Energy Globe Award 2008* of the world's first commercially viable sustainable house. Award ceremonies in May 2009 will be broadcast to some three billion households. The potential exposure to be gained by IKEA is priceless. Sweden, ranking #1 in efforts to combat climate change, would gain further accolades in addressing the issue by IKEA's participation.

Please open a dialogue in this near-term objective to make a tangible and profitable difference and leverages Mr. Ingar Kamprad's credo for IKEA to deliver "*a better life for many*". This program is important to our planet, IKEA customers and the firm's bottom line.

The time-frame is yesterday. Email is: Feuchs@aol.com and/or theworldhouseproject@gmail.com

July 30, 2008

To: Gov. Arnold Schwarzenegger, Office of the Governor, Sacramento, CA

From: Walter Feuchs, Founder

Re: **California as a Leader in the Mass-Production of Zero Net Energy Homes, and Beyond**

The CPUC has proposed to mandate that only **Zero Net Energy Homes (ZNEH)**, that is, they must energize themselves, can be built in California by 2020. Why wait, when the collective technologies to arrive at this objective are **current? A house that pays for itself** and a **plug-in vehicle** compared to a traditional home and conveyance has a **universal need...**and **costs no more** than a traditional home when mass-produced. The panelized building envelope employed is Energy Star, hurricane, seismic, pre-finished and is Class A fire-rated. **It is adaptable to virtually all buildings types.** Panel sizes are up 192 sf (17.8 sm). This development is a 21st century universal adult Lego Set of simplicity.

California is invited to be a message carrier, participant and early beneficiary of this development.

Pennsylvania Gov. Edward Rendell is the Chair of the National Governors Association. We recommended to him that a DVD be disseminated at the winter meeting of the NGA in Washington, D.C. depicting the ease and speed of assembly of a modernist styled sustainable house and how it energizes itself and a plug-in vehicle. Our objective is to establish a **global** entity to develop **"Sustainable Communities"** across the planet under a **common moniker.** We have contacted Abu Dhabi's Masdar Initiative who is investing large sums in global sustainability projects. **Masdar City** will be the world's first zero-carbon, zero-waste, car-free city. Why wasn't America a leader in the world's energy challenge? It was politics and entrenched interests that reined, not the public good.

We are an entry in the **Energy Globe Award 2008**, the world's most prestigious environmental award. We intend to have an exhibit in Vienna where OPEC and IAEC are based. Austria is also home to the organizers of the award. Annual award ceremonies are broadcast internationally from the EU Parliament. America ranks a dismal 53rd out of 56 nations in efforts to combat climate change. Our garnering an **environmental "Oscar"** for the world's first commercially viable sustainable house is of **national importance.** An exhibit at the Smithsonian is also planned, echoing a **Frank Lloyd Wright** exhibit there in 1989, on whose vision much of this concept is based.

Spin-off objectives include the assembly of **sustainable schools** which come at **no cost to school districts** within PPA agreements. Each lineal foot of a sustainable classroom supports 32 sq ft of Building Integrated Photovoltaic (BIPV) equipment. The unit is also a platform for frictionless wind turbines. With a \$4 billion education budget deficient in California, this alternative to new construction and rising energy costs should have a priority. **Please open a dialogue in this opportunity.**

As a domestic benchmark for innovation and commitment in the energy challenge, California could play a seminal role in furthering these developments. **The time-frame is yesterday.** Email contact: theworldhouseproject@gmail.com and/or feuchs@aol.com

Attachments are one-pagers:

- 1) "A House that Pays for Itself, and Beyond", 2) Memo to MIT President Susan Hockfield, 3) Memo to the UAE Embassy, 4) Memo to Bill Gates re: Sustainable Classrooms, 5) "World House" Flyer

The "World House" Project
Profiting from Combating Climate Change

P.O. Box 2715 Palm Beach, FL 33480 U.S.A.
Tel. 561.684.1012 Fax 561.686.4612

August 1, 2008

To: Mr. Jeffrey Immelt, Chmn.& CEO, GE
Mr. Khaldoon Al Mubarak, CEO, Mubadala Development Co.
Mr. Steve Geiger, Director, Masdar Initiative, Special Projects

From: Walter Feuchs, Founder

Re: *Leveraging the Energy Globe Award 2008 to Establish a Global Business Partnership*

The recent \$8 billion joint venture between GE and Mubadala provides an investment fund focused on **multi-geography clean energy** technology that simultaneously reduces dependency on traditional energy sources. A potential **near term** outstanding return on investment is based on mirroring Masdar City, the world's first sustainable city, which we will now refer to as "**Sustainable Communities**" established across the globe. We seek to open a dialogue which will lead to the foregoing. No R&D is required, merely fine-tuning and "packaging" the program, therefore the investment is modest.

The homes, businesses, and schools in these communities will be assembled with a **similar building envelope** produced within the community. Based on the assembly of 30,000 sf (2800 sm) of floor area daily profits are conservatively estimated **\$800,000 USD daily**. With only 20 such communities under construction globally, earnings are estimated at **\$10 billion USD annually**. Not included in this estimate are earnings on mortgages, insurance, appliances and furnishings.

We are an entry in the **Energy Globe Award 2008**, the world's most prestigious environmental award. Our proposal centers on the exhibit of the world's first commercially viable sustainable house energizing itself and plug-in vehicle. Such a residence will **pay for itself** compared to a traditional home in most latitudes. We request that GE and/or the Masdar Initiative fund the assembly and filming of a sustainable home energizing itself and plug-in vehicle for submission to organizers of the award. This graphic example of technologies in tune with the times should be convincing to anyone still breathing. The establishment of a commercial **global entity** to exploit this development should be a lucrative investment for GE and Mubadala, with TheWorldHouseProject being compensated.

TheWorldHouseProject (a think tank) is based on **Frank Lloyd Wright's** 1930's "Usonian" concept of **simplification** of a building system to lower cost and speed assembly. The initial "**World House**" was assembled at the U.N. in NYC in **30 minutes** employing 10 like sized 128 sf (12 sm) panels. Today the panel size is 192 sf (18 sm) and is **Energy Star, hurricane, seismic and Class A fire-rated, and even pre-finished**. There is need for traditional roofing. BIPV's cover the roof area. A dual voltage solar HVAC system requires 1000 watts to cool and 1200 watts to heat. A by-product is eight gallons (31 liters) of pure water daily. An effective air filtration system is standard. Wind turbines are optional.

Licensing the IKEA brand is planned. With its cult-like following, this moniker establishes that clean, sleek, modernist designs of its furnishings are now carried over to the dwelling itself. In America, less than 5% of homes are designed by architects. Our vision suggests engaging architects and landscapers with fresh ideas to participate in contests for the theme of each community. We have developed a **Controlled Agriculture Environment (CAE)** structure for year-round food production which could be integrated in these communities. Frank Lloyd Wright envisioned sustainable communities in the 1920's. He displayed a model of such a community at Rockefeller Center in NYC... in **1935**.

Attachments are one-pagers. **The time-frame is yesterday**. Walter Feuchs' email: feuchs@aol.com

The "World House" Project
Profiting from Combating Climate Change

P.O. Box 2715 Palm Beach, FL 33480 U.S.A.
Tel. 561.684.1012 Fax 561.686.4612

August 5, 2008

Att: Mr. Bill Gates, Bill & Melinda Gates Foundation

You were emailed the attached documents on July 1 with the hope you would support our objective of providing large numbers of *sustainable classrooms* which typically generate their own energy with the integration of PV's, frictionless wind turbines, and other *current* technologies.

A key factor in this program is the building envelope which is *Energy Star, hurricane, seismic and Class A fire-rated as well as pre-finished in a factory environment*. Domestically, there are over 150 facilities able to produce this product. Assembly of the major components for a sustainable classroom is within one day. They can be engineered to be recyclable and relocateable.

SIP technology has been in the marketplace for some 60 years...*there is nothing experimental*.

Structures so built withstood the Kobe earthquake in Japan. What if such buildings were in place when the recent earthquake in China killed 1000's of children?

There are school districts that spend *more money on energy than on school books*. This expense makes no sense when the world has the technology today to avert the high cost of traditional forms of energy and "*folk art*" construction practices.

In Florida there are 1000's of "portable" classrooms which do not meet hurricane codes and have A/C's operating 24/7 to combat mold. How was this allowed to happen? It's Florida politics. The superintendent for America's 14th largest school district stated..."we like what we have." There are more progressive states seeking ways to trim costs and allow students *to experience technology consistent with the times*.

We suggest funding the assembly and filming of a sustainable classroom with the objective to disseminate a DVD to America's 15,000 plus school districts. A dedicated model factory to fabricate components for the *Northwest market* could result in the supply of 20 sustainable classrooms daily. One attached image shows the interior of one such SIP factory. Other images show the *30 minute* assembly of a 512 sf dwelling at the U.N. in NYC.

There are over 50 million students in America, with that population outgrowing facilities. California is experiencing a \$4 billion budget shortfall for education. The Bill & Melinda Gates Foundation could make a tangible difference which is intended to be replicated across the globe. Leveraging *a simple idea* into a meaningful contribution addressing education, and the energy challenge, and other issues would seem to be synergistic with your Foundation's mission.

This opportunity could be a *Program Related Investment*. A personal discussion in this matter is recommended. Please call Walter at 561.684.1012. Thank you.

Attachments

The "World House" Project
Profiting from Combating Climate Change

P.O. Box 2715 Palm Beach, FL 33480 U.S.A.
Tel. 561.684.1012 Fax 561.686.4612

August 11, 2008

To: Oprah Winfrey, The Oprah Winfrey Show and Publications

From: Walter Feuchs, Founder

Re: **Houses that Pay for Themselves and a Plug-in Vehicle, and the Energy Globe Award 2008**

In 2007, the average America household spent over \$5100 for energy and gasoline, according to the *Alliance to Save Energy*. In 2008, this sum will likely rise to **\$6500**. This sum compounded over a typical mortgage period accrues to over **\$1.5 million dollars**. The Oprah Winfrey organization could make a seminal statement to a global audience that the collective technologies to arrive at **a house that more than pays for itself** and that energy can be placed in the **hands of consumers** is a reality. This combination is feared by entrenched interests and echoed by politicians they helped put in office.

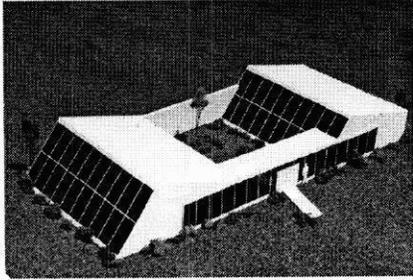
American politicians failed to address the energy challenge issue resulting in America ranking a dismal 53rd out of 56 nations in efforts to combat climate change. The Oprah Winfrey Show and publications could be a clarion to the planet that there Americans who come forth with **solutions**, not excuses, not just talk, not perpetuating politics as usual. Is there a Noble Prize for making a tangible difference in the issue? Al Gore won a Noble Prize for creating awareness, but not solutions.

The answer in part to the energy challenge, lower homeownership costs, and beyond, surfaced **decades ago** within **Frank Lloyd Wright's** "Usonian" concept of substantially reducing the components of a house making it affordable while harmonizing with Nature. In the early part of the 20th century an electric powered commuter car could travel 80 miles, and as much as 211 miles, on a single charge. It was **produced in Detroit**. In 2010, "plug in" electric vehicles will be in showrooms **again**. That a house is able to generate more electricity than it requires, and can store that energy as a hybrid car does, is not new. Neither did Ray Kroc invent the hamburger, he did something about it. Likewise, our mission is bringing this development to **mass-production** internationally.

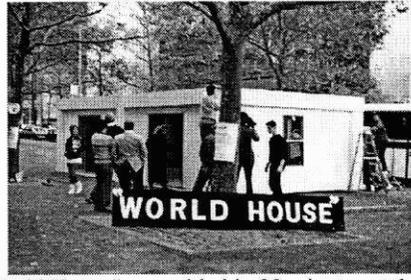
California has proposed to mandate that only **Zero Net Energy Homes (ZNEH)** can be built in that state, that is, a house must be able to produce the energy it needs. We suggest **phase one** of the filming for your show, the assembly of the major components of an **Energy Star, hurricane, seismic and Class A fired rated dwelling in a matter of hours**. Million dollar homes do not have this substantive quality. The jumbo "panels" employed are pre-finished in a factory environment with production costs being **\$10,000** which translates into app. **seven dollars per square foot of living area** (\$73.50 per sq meter). Applicable energy tax credits cover the cost of site assembly. The entire roof area is integrated with **photovoltaic (PV)** technology powering the A/C units, fans, etc. Excess clean energy is stored, as a hybrid car does, or sold to the grid. When mass-produced, a **"Sustainable House" for under \$200,000 is doable** as well as being very profitable for participants.

The WorldHouseProject is a **"think tank"** with no revenues. We assembled the initial **"World House"** at the U.N. in NYC in **30 minutes**. An exhibit at the **Smithsonian** echoing a Frank Lloyd Wright tour house exhibited here in 1989 is intended. We are an entry in the **Energy Globe Award 2008**, the world's most prestigious environmental award. An **environmental "Oscar"** is virtually assured, but we need support. There are over 100 domestic production sites **in place** today for fabricating the major components for both **sustainable homes** as well as a spin-off, **sustainable classrooms** that come at no cost to school districts within PPA (Power Purchase Agreements) agreements. **The time-frame is yesterday**. Walter's email is feuchs@aol.com and/or theworldhouseproject@gmail.com

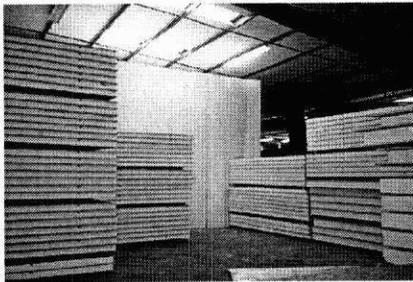
The "World House" Project



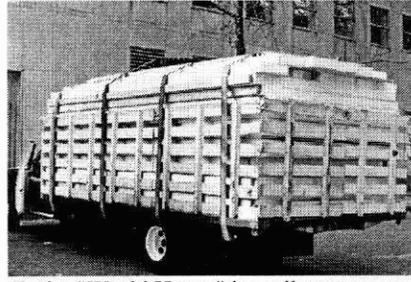
Model of a sustainable "World House" or classroom



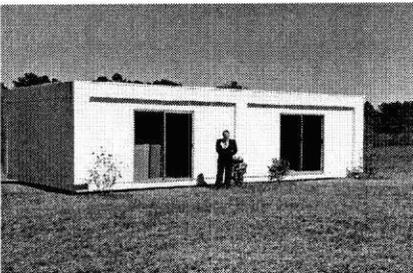
A "World House" assembled in 30 minutes at the U.N.
In New York City



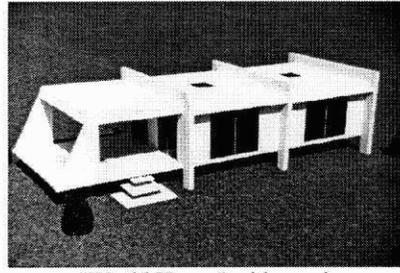
"World House" panel factory



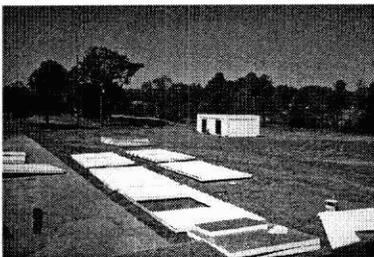
Entire "World House" is easily transported



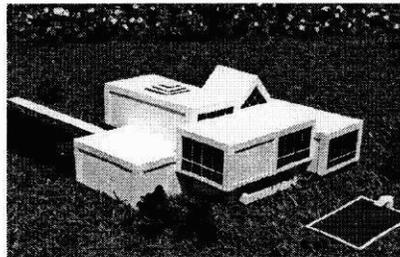
Completed 512 sf "World House"



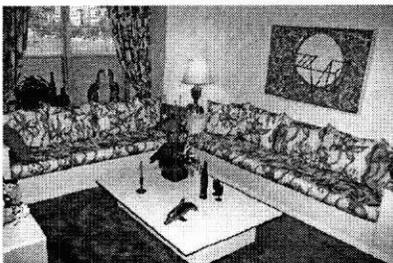
"World House" with porch



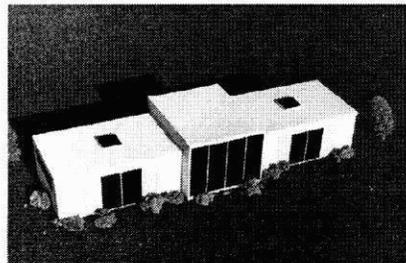
Panels for a "World House"



Multiple "World House" units



Multi-functional "World House" furnishings are able to
also "store" energy



Modernist IKEA-like "World House"

Ruth Nettles

070626

From: Ruth McHargue
Sent: Monday, August 11, 2008 10:20 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: FPL Sunshine Energy

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		00904-08
DISTRIBUTION: _____		

Attachments: From Attorney General Bill McCollum; RE: My contact; RE: My contact; RE: My contact; FW: fuel charge

add to docket file

From: Angie Calhoun
Sent: Monday, August 11, 2008 9:14 AM
To: Ruth McHargue
Subject: FPL Sunshine Energy

To CLK

8/12/2008 3:15 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From: AG [".@myfloridalegal.com]
Sent: Friday, August 08, 2008 10:32 AM
To: Richard@Brownscombe.net
Subject: From Attorney General Bill McCollum

Florida Attorney General Bill McCollum received your email regarding your concerns with FPL. Attorney General McCollum asked that I respond.

Attorney General McCollum is concerned with all potentially unfair and deceptive trade practices that mislead consumers. By law, this office exercises statutory authority to address consumer fraud under Chapter 501, Part II, Florida Statutes, known as Florida's Unfair and Deceptive Trade Practices Act. Our office focuses its enforcement efforts on business practices by companies which harm numerous consumers in more than one judicial circuit. We use complaints to develop information about patterns of business activity which may indicate the need for formal investigation or action by our office to protect the broad public interest.

Based on the information provided in your email, it appears that the appropriate authority to review your concerns is the Florida Public Service Commission (PSC). The PSC is the state agency that regulates investor-owned utilities in this state. In an effort to of assistance, I have your email to this agency to ensure they are aware of your concerns.

I suggest that you follow up with this office at:

Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: 850-413-6100
Toll-free in FL: 1-800-342-3552
Internet: <http://www.psc.state.fl.us>

Finally, Florida's Deceptive and Unfair Trade Practices Act provides individuals with a private remedy to bring an action for damages, attorney's fees and court costs. If you need legal advice, The Florida Bar offers a Lawyer Referral Service which you may contact toll-free at
(800) 342-8060.

We will retain your information in our consumer files to help organize our priorities. Thank you for taking the time to share your concerns with Attorney General McCollum's Office. I hope this proves helpful to you.

If you would like to keep current with news on Attorney General McCollum's efforts to fight fraud please follow this link and subscribe to the Attorney General's weekly and monthly electronic newsletters:

<http://myfloridalegal.com/NewsBrie.nsf/Subscriber>

Sincerely,
Samantha Santana
Office of Citizen Services

PLEASE DO NOT REPLY TO THIS E-MAIL. THIS ADDRESS IS FOR PROCESSING ONLY.

To contact this office please visit the Attorney General's website at www.myfloridalegal.com and fill out the on-line contact form. Again, thank you for contacting the Office of the Florida Attorney General.

Internet Mail Message

(Document link: Active
Correspondence) ..

8/12/2008 3:15 PM

Office of Commission Clerk Official Filing

Tracking Document

Posted Date:

From:

To: ag.mccollum@myfloridalegal.com

Subject:

Dear Attorney General Bill McCollum,

I heard on the local TV news this morning that FPL asked the public for a \$9(?) contribution to their effort for green energy. I remember receiving that request. I understand that about 37,000 Floridians responded in good faith to create green energy and help the environment.

According to the news, FPL never used the money for that purpose. How outrageous! We rely on the basic honesty of our utility company and we believe that the our state government monitors them. Not only should they refund this money, but your office should see that they pay a huge fine.

The public and our state government cannot tolerate such cheating.

Will your office investigate and pursue this crime to conclusion?

Regards,

Richard Brownscombe

1704 SW 10th Street

Fort Lauderdale, FL 33312-3239

954-661-6289

954-527-4520

Delivered Date: 08/01/2008 08:43:50 AM SMTP Originator: Richard@Brownscombe.net Route
Servers: CN=TLH03/O=OAG; CN=TLH01/O=OAG Route Times: 08/01/2008 08:43:49 AM -
08/01/2008 08:43:50 AM; 08/01/2008 08:43:50 AM - 08/01/2008 08:43:50 AM

Received:

\$Mailer:

\$MessageId:

MIME_Version:

\$MIMETrack: Itemize by SMTP Server on TLH03/OAG(Release 6.5.4FP1|June 19,
2005) at 08/01/2008 08:43:49 AM

\$AdditionalHeaders:

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, August 08, 2008 12:41 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, August 08, 2008 11:42 AM
To: Webmaster
Cc: aardila97@yahoo.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Andres Ardila
Company:
Primary Phone: 5618433402
Secondary Phone:
Email: aardila97@yahoo.com

Response requested? Yes
CC Sent? Yes

Comments:

I am a former FPL Sunshine Energy program customer and would like to urge you to force FPL to issue refunds to its customers for the funds they misappropriated. FPL received money from well-meaning citizens concerned about climate change, people who were trying to do something for the environment, to reduce our dependent on foreign oil. Our intentions were the best, and not only were we deceived and ripped off, but we were let down in the worst of ways. Any other public company would raise capital from stockholders to build new projects, but FPL elected to used funds from the people of Florida to accomplish this, and they misused them. Of course FPL should voluntarily reimburse the money to its customers voluntarily, with the same good intentions as those of the people who gave it to them, but of course that won't happen, which is why I am writing to you today, to force FPL to return the money they promised would spend in alternative energy plants. As a public service office this is your duty and I hope you will uphold what is right for the people of Florida over corporate interests.

8/12/2008 3:16 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, August 08, 2008 3:54 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, August 08, 2008 3:46 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name: Richard Brownscombe
Company:
Primary Phone: 954-527-4520
Secondary Phone:
Email: Richard@Brownscombe.net

Response requested? No
CC Sent? No

Comments:

I do hope that you require FPL to spend every penny of the \$11.4 million collected from consumers on NEW green energy programs and that you ensure that they are fined heavily. If they are not fined, they will realize that it is OK to steal from the public, because if they get caught, the worst that happens is they have to use it correctly. What a terrible betrayal of public trust! Make them pay! Common thieves, they are.

8/12/2008 3:16 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, August 08, 2008 3:59 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, August 08, 2008 3:55 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name: Richard Brownscombe
Company:
Primary Phone: 954-527-4520
Secondary Phone: 954-527-4520
Email: Richard@Brownscombe.net

Response requested? Yes
CC Sent? No

Comments:

What, if anything, has the PSC done regarding the Sunshine Energy Program besides shut it down. Do FPL shareholders get to keep the \$9.12 (\$11.4 x 80%) in stolen money? Are there no fines?

Ruth Nettles

From: Arthur Pearl [mvpajppt17@embarqmail.com]
Sent: Sunday, August 10, 2008 11:39 AM
To: Consumer Contact
Subject: FW: fuel charge

From: Arthur Pearl [mailto:mvpajppt17@embarqmail.com]
Sent: Sunday, August 10, 2008 11:35 AM
To: 'contact@psc.state.fl.us/'
Subject: fuel charge

FPL is greedy, asking for an outrageous increase in their monthly fees and already raping the public with monthly increase in their fuel charge which is now greater than the non fuel charge. Our use of energy is less than last years monthly use. Example is the use for July last year was 1340 KWh compared to this years of 1160 KWh. This months customer service charge is \$5.25 (whatever that is for) , the fuel charge is \$71.44 and the non fuel charge is \$49.60.

I am aware that FPL was given a grant to develop alternative energy resources and the monitoring of their expenditures showed that 82% of the grant money went for administrative costs and publicity. This is criminal.

The Public Service Commission needs to act to limit the egregious practice of FPL.

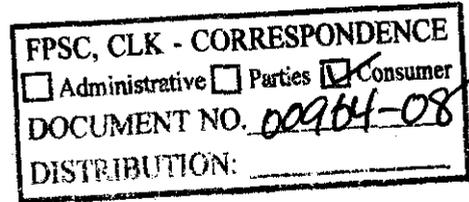
Arthur J.Pearl

Office of Commission Clerk Official Filing

070626

Ruth Nettles

From: Ruth McHargue
Sent: Friday, August 08, 2008 2:19 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: My contact



add to docket file

-----Original Message-----

From: Webmaster
Sent: Monday, August 04, 2008 2:57 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, August 04, 2008 3:04 PM
To: Webmaster
Cc: veeckels@gmail.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Vicki Eckels
Company: self
Primary Phone: 954-467-8478
Secondary Phone:
Email: veeckels@gmail.com

Response requested? Yes
CC Sent? Yes

Comments:
Dear FPSC members,

I read in the newspaper this weekend where you forced FPL to end its Sunshine Energy program upon learning that 75% of the money was spent not on investing in renewable energies but in advertising and administrative costs.

While I always believed FPL should be doing that with its own profits, I felt it was important to our future to do everything I could to increase the amount of energy coming from renewable sources. So I joined this program and contributed to it. Now I feel I have been defrauded.

I am writing to request that you now force FPL to return 75% of the contributions they received from thousands of well meaning people like myself. What they did was fraud and they should be required to repay the money to each of us. Again, not in full, but that portion that was not used as advertised. It's the fair thing for all of us.

I can only hope that other states with similar programs have been more effective than FPL's proved to be.

I look forward to hearing from you.

Vicki Eckels
Fort Lauderdale resident

State of Florida



RECEIVED-FPSC

08 AUG -7 AM 9:32

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: August 5, 2008
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Timothy J. Devlin, Director, Division of Economic Regulation *TJD*
RE: Docket No. 070626-EI - Review of Florida Power & Light Company's Sunshine Energy Program

Please place the attached letter in the correspondence side of this docket file.

Thank you.

TJD:sa
Attachment

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00904-08</u>		
DISTRIBUTION: _____		



CHARLIE CRIST
GOVERNOR

RECEIVED-FPSC

08 JUL 30 PM 1:10

COMMISSION
CLERK

STATE OF FLORIDA

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

08 JUL 31 PM 3:27

DIVISION OF
ECONOMIC REGULATION

070626E1

ECR

July 18, 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 60904-08		
DISTRIBUTION: ECR, GCL		

Ms. Irene Barethold
198 Lake Frances Drive
West Palm Beach, Florida 33411

Dear Ms. Barethold:

Thank you for contacting me. I appreciate your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to them for their review. If you have questions, please call 1-800-342-3552 or use the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

RECEIVED

JUL 22 2008

Florida Public Service Commission
Division of SSC

Utilities
**Bulk of FPL money
for renewable energy
goes to start-up costs**

By CHRISTINE STAPLETON
Palm Beach Post Staff Writer

Most of the money that Florida Power & Light Co. collected from customers to develop alternative energy sources has not been used for that purpose, a state audit has found.

The bulk of the \$9.5 million raised in FPL's Sunshine Energy Program between 2004 and 2007 was paid to a contractor in Texas for salaries, office expenses, business travel, research, marketing and a public relations consultant to administer the program, according to the audit findings. Auditors estimated that the contractor, Green Mountain, has spent about \$2.2 million — 25.9 percent — to purchase and develop renewable energy.

The costs for a start-up program are always more than for an existing program, and they tend to decrease over time," according to an e-mail response from FPL. By 2015, the company estimates that half the Sunshine Energy Program money will be used to purchase and develop renewable energy.

The state had sealed the results of the audit at FPL's request last month, but FPL released the report this week with only a handful of sentences blacked out.

For years, FPL has marketed the program as a way for customers to help develop solar

See FPL, 8B ▶

CORRUPT - STOP FPL LIES

Green on the Web scene

Blog, quiz, photos, video and more

PalmBeachPost.com/livinggreen

We are suffering here

ppropriate conduct with a student, 3B 6-21-08

Several sentences in audit remain blacked out

► FPL from IB

projects in Florida. FPL's Web site tells customers that by enrolling in the program "you are helping to make the construction of new solar projects a reality... right here in Florida."

The program pledges to develop 150 kilowatts of solar energy in Florida for every 10,000 subscribers and buy 1,000 kilowatt hours of renewable energy credits for every subscriber, every month.

The Public Service Commission's probe of the program began in September with requests to the

company for documents and explanations. FPL repeatedly responded by filing records under seal, saying the requested documents were "proprietary business information" and "contractual vendor data."

In the final audit report, released May 30, all of the findings were blacked out at the request by FPL. However, in papers filed with the state this week, FPL asked the commission to keep only a few sentences confidential because it is "proprietary confidential business information."

"We don't have a problem

with any information concerning Sunshine Energy from being made public," FPL spokeswoman Sharon Bennett wrote in an e-mail. "However, we do have a contractual obligation to keep certain information belonging to Green Mountain Energy from being disclosed."

Among the state's findings and FPL's responses:

Last year, only 25 percent of the renewable energy purchased by Green Mountain for FPL came from Florida companies.

In response, FPL pointed to its plans to revise the program "to focus on construc-

tion of physical, renewable assets in Florida."

Auditors also found that Green Mountain purchased renewable energy for FPL from an FPL Energy-owned wind farm in Texas. FPL explained that the purchases were made through third parties or brokers.

Auditors were unable to follow-up on the purchases because they received FPL's explanation in the final week of the audit.

On Monday, the commission's staff will file its recommendations in response to the audit.

© christine_stapleton@pbpost.com

RECEIVED

JUL 22 2008

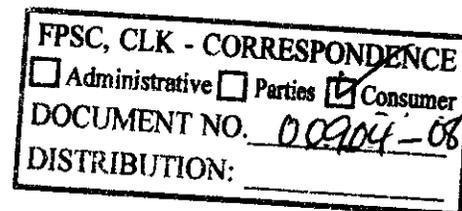
Florida Public Service Commission
Division of SSC

Office of Commission Clerk Official Filing

070626.

Ruth Nettles

From: Ruth McHargue
Sent: Tuesday, August 05, 2008 2:34 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 14493



8/6/2008 1:18 PM

Office of Commission Clerk Official Filing

Complaint: Other Complaint against Florida Power & Light Company

Details:

You may want to check out my letter that appears today in Fort Lauderdale's Sun-Sentinel. You can get there online by going to the website, clicking on editorials and then the headline "sucker punched by FPL."

Ruth Nettles

070626

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>60904-08</u>		
DISTRIBUTION: _____		

From: Ruth McHargue
Sent: Monday, August 04, 2008 11:31 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: FPL Sunshine Energy

Attachments: RE: My contact; RE: My contact; E-Form Other Complaint TRACKING NUMBER: 14488; E-Form Other Complaint TRACKING NUMBER: 14474

From: Angie Calhoun
Sent: Monday, August 04, 2008 8:57 AM
To: Ruth McHargue
Subject: FPL Sunshine Energy

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, August 01, 2008 1:21 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, August 01, 2008 1:11 PM
To: Webmaster
Cc: adraa@arcstarenergy.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Allen Draa
Company: ArcStar Energy
Primary Phone: 321 773 5368
Secondary Phone:
Email: adraa@arcstarenergy.com

Response requested? Yes
CC Sent? Yes

Comments:

I read this morning that you have terminated the Sunshine Energy program due to FPL's blatant neglect in managing the money. Good Job!

I do offer an alternative idea. Since there are so many in this state that are willing to contribute to the deployment of renewable energy, why not take that money and pour it into the State's Renewable Energy Rebate Program? That program directly funds renewable energy projects and has been so underfunded it is pathetic. This year the program was funded with \$5M and it was gone within the first 30 days due to a \$4 M backlog of approved applications.

I work for a renewable energy company and we fund the deployment of solar energy and only charge our customers for the energy produced. I have found that everyone just embraces this model as it is a win-win for all. The problem is that our business model will not work without the state incentives. If we had that \$11M we could install solar systems on 110 businesses and municipalities. That is enough equipment to generate over 95 Million kWh of energy over the next 20 years. Now that is money well spent. Check us out. We are at www.arcstarenergy.com

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, August 01, 2008 1:46 PM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, August 01, 2008 1:56 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Thomas Zellars
Company:
Primary Phone: 941-993-8836
Secondary Phone: 941-993-8836
Email: t_zellars@hotmail.com

Response requested? Yes
CC Sent? No

Comments:

I JUST READ THE REPORTS ONLINE THAT SAID THAT THE FL PSC HAS JUST TERMINATED FPL'S SUNSHINE ENERGY. I MUST SAY I'M APPALLED AND DISGUSTED BEYOND WORDS!!! HOW COULD YOU PEOPLE THINK YOU CAN JUST WALK IN AND DESTROY SOMETHING OF SUCH A GOOD CAUSE AND WHAT TOOK 5 YEARS OF WORK TO CREATE??!! I HAVE NO FAITH IN GOVERNMENT ANYMORE BECAUSE OF PEOPLE LIKE YOU!!! YOU'RE GOING TO SEE A PUBLIC BACKLASH YOU'LL NEVER FORGET AND I DON'T DOUBT YOU'LL BE SUED!!! I HOPE FPL HAS SOME GOOD LAWYERS THAT WILL BRING THE PSC TO IT'S KNEES!!! SOLVING OUR PROBLEM OF ENERGY DEPENDANCE WILL NEVER BE SOLVED IF GOVERNMENT DOESN'T HELP OR GET OUT OF THE WAY!!!

8/6/2008 1:15 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From: Consumer Contact
Sent: Monday, August 04, 2008 7:03 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14488

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Betty Cash
Telephone: 5617508159
Email: bettypbcc@yahoo.com
Address: 606 Canistel Lane Boca Raton 33486

BUSINESS INFORMATION

Business Account Name: Betty Cash
Account Number:
Address: 606 Canistel Lane Boca Raton Florida 33486

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I was one of the 39,000+ consumers who was duped into joining FPL's Sunshine Energy Program. I contributed to the program for at least 4 years, thinking I was contributing to a cleaner Florida. I am disgusted to learn of the misappropriation of my funds. I demand that the PSC pressure FPL to refund the money contributed to customers who paid into the fund. This program should have been investigated & audited much earlier so we could have learned what FPL was doing with the money.

I have voiced my dissatisfaction with FPL via their Customer Service Dept and have received no satisfaction regarding a refund. They will NOT do anything unless the PSC forces the issue.

Betty Cash

8/6/2008 1:15 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From: Consumer Contact
Sent: Saturday, August 02, 2008 6:08 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14474

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Scott Steptoe
Telephone: 954.816.7448
Email: caseymorris@bellsouth.net
Address: 816 NE 17 St Fort Lauderdale 33305

BUSINESS INFORMATION

Business Account Name: Scott Steptoe
Account Number: 3079369405
Address: 816 NE 17 St Fort Lauderdale Florida 33305

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

This may not be the proper forum but I was just reading how you suspended the Sunshine Energy Program. I've been contributing to it for years and I'm extremely angry that I have been nothing to help the environment. I want you to force FPL to refund all monies not explicitly used for alternative energy. They are the ones destroying the environment and they should shoulder the administrative costs. Not I.

8/6/2008 1:14 PM

Office of Commission Clerk Official Filing

070626

Ruth Nettles

From: Ruth McHargue
Sent: Monday, August 04, 2008 11:29 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 14481

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-08		
DISTRIBUTION: _____		

Add to docket file

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, August 03, 2008 2:43 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14481

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Ronald Ehster
Telephone: 321 745 0163
Email: ronaldehster
Address: 1735 Richardson Road Merritt Island 32952

BUSINESS INFORMATION

Business Account Name: Ronald Ehster
Account Number:
Address: 1735 Richardson Road Merritt Island Florida 32952

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Florida Today's news report and the editorial on above subject three important facts were not contributed.

1. We the public customers of FPL are to be paying for their solar plant so FPL's shareholders and upper management can reap the guaranteed profit. Perfect time to point out that we who have installed home solar panels to reduce costs and improve the environment will be penalized when paying the new monthly additional charge to various Power Co's.
2. When analyzing the (new penalty) cost per watt we the customer pay FPL it is \$ 6.25 per watt.
3. When analyzing the cost per watt of our home installed system it is \$ 4.50 per watt. Obviously FPL has again sold a monthly bill of worms to the PSC on the same subject we are awaiting a neat refund.

Please recommend to FPL and the PSC that they hire good Florida Professionals Engineers to analyze cost of plant and just where the real payback is.

IE: my roof or theirs?

Ronald Ehster; 1735 Richardson Road; Merritt Island, Fl 32952

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Monday, August 04, 2008 12:19 PM
To: Bridget Grimsley
Cc: Kay Posey; Kelly McLanahan; Lois Graham; Mary Macko; Steve Larson; Larry Harris; Lorena Holley; Roberta Bass; William C. Garner
Subject: FW: Green Mountain
Attachments: Green Mountain Energy.htm; Green Mountain Energy Company.htm

This email and its attachments will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Bridget Grimsley
Sent: Monday, August 04, 2008 11:46 AM
To: Ann Cole
Cc: Mary Macko
Subject: FW: Green Mountain

Ann,

Can you place this in the correspondence side of the docket file for docket 070626? Thanks.

Bridget

From: Vance Felker [mailto:vfelker@cfl.rr.com]
Sent: Thursday, July 31, 2008 7:54 AM
To: Jim Saunders; Office of Commissioner Skop
Subject: Green Mountain

Gentlemen,

After doing some further research, it may be the Green Mountain Energy listed on the FPL list is a stand alone project that provides power to Green Mountain Energy Company, but is it.

The attachments show they are the same company.

They were originally formed by Green Mountain Power Corporation in Vermont.

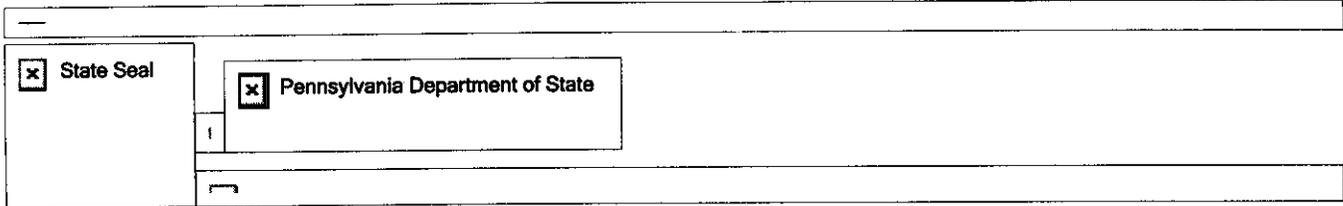
Just wanted to make you aware that FPL may not own Green Mountain Energy Company.

My interest began as a search for rebates for solar panels, found that the State's program had a 5 million dollar yearly limit, already exhausted for this year. That led me to see what FPL was offering, which led to their alternative power projects in other States so on, and so forth.

Sure seems like the State could offer up more for residential customers since they have no means of passing on their costs.

Vance

8/4/2008



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Business Entity

Filing History

Date: 7/31/2008 (Select the link above to view the Business Entity's Filing History)

Business Name History

Name	Name Type
GREEN MOUNTAIN ENERGY COMPANY	Current Name

Business Corporation - Foreign - Information

Entity Number: 2877209
Status: Active
Entity Creation Date: 5/13/1999 4:10:52 PM
State of Business.: DE
Registered Office Address: % CT CORPORATION SYSTEM PA 0 -0
Mailing Address: No Address

Officers

Name: PAUL THOMAS
Title: President
Address: 55 GREEN MOUNTAIN DR SOUTH BURLINGTON PA 5407 -2206

Name: ROBERT THOMAS
Title: Secretary
Address: 55 GREEN MOUNTAIN DR SOUTH BURLINGTON PA 5407 -2206

Name: BRYAN DECORDOVA
Title: Treasurer

Address: 55 GREEN MOUNTAIN DR
SOUTH BURLINGTON PA
5407 -2206

Name: ROBERT THOMAS
Title: Vice President
Address: 55 GREEN MOUNTAIN DR
SOUTH BURLINGTON PA
5407 -2206

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 - Verify Certification
 - Online Orders
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 - Order Certified Documents
 - Order Business List
 - My Images
 - Search for Images

Business Entity Filing History

Date: 7/31/2008 (Select the link above to view the Business Entity's Filing History)

Business Name History

Name	Name Type
GREEN MOUNTAIN ENERGY	Current Name

Fictitious Names - Domestic - Information

Entity Number: 2857090
 Status: Active
 Entity Creation Date: 1/22/1999 6:03:03 PM
 State of Business.: PA
 Principal Place of Business: 55 GREEN MOUNTAIN DR
 PO BOX 2206
 SOUTH BURLINGTON PA 5407 - 2206
 Mailing Address: No Address

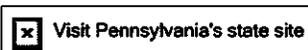
Owner Information

Owner(s) for: GREEN MOUNTAIN ENERGY

Owners

Name: GREEN MOUNTAIN ENERGY RESOURCES LLC
 Mailing Address: [Address Not Available]

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FPSC, CLK - CORRESPONDENCE

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Monday, August 04, 2008 12:16 PM
To: Bridget Grimsley
Cc: Administrative Assistants - Commission Suite; Larry Harris; Lorena Holley; Roberta Bass; William C. Garner
Subject: RE: FPL Sunshine program

Thank you for this email, which will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Bridget Grimsley
Sent: Monday, August 04, 2008 11:44 AM
To: Ann Cole
Cc: Mary Macko
Subject: FW: FPL Sunshine program

Ann,

Can you place this in the correspondence side of the docket file for docket 070626? Thanks.

Bridget

From: ghodg1@aol.com [mailto:ghodg1@aol.com]
Sent: Wednesday, July 30, 2008 5:47 PM
To: jvpatel@sun-sentinel.com
Cc: Office of Commissioner Skop
Subject: Re: FPL Sunshine program

Julie - my e-mail to Commissioner Skop was to thank him for bringing this issue to a public forum. I was never a member of that energy program with FPL. I believe Commissioner Skop did an outstanding job for all Floridians by making sure FPL customers knew what was being done with their money. I am pleased to hear that the program was terminated by the PSC. Commissioner Skop and the PSC did their job, in my opinion, protecting Floridians by terminating this program.

George Hodges

-----Original Message-----

From: Patel, Julie <jvpatel@sun-sentinel.com>
To: ghodg1@aol.com
Sent: Tue, 29 Jul 2008 5:50 pm
Subject: FPL Sunshine program

Dear George,

Hope you're well. I'm writing about the PSC terminating the Sunshine Energy program today. As a former customer (are you still enrolled?), can you tell me how you feel about the news?

8/4/2008

I'll be on deadline in 30 minutes and can call if that's easier.

Thanks for any help you can provide.

Sincerely,
Julie

Julie Patel
Insurance and FPL Reporter
South Florida Sun-Sentinel
200 E. Las Olas Blvd.
Fort Lauderdale, FL 33301
Office: 954-356-4667
Fax: 954-356-4680
Mobile: 650-906-7818
jvpatel@sun-sentinel.com
Check out our new real estate and property insurance blog: www.sun-sentinel.com/housekeys <<http://www.sun-sentinel.com/housekeys>>

The Famous, the Infamous, the Lame - in your browser. [Get the TMZ Toolbar Now!](#)

8/4/2008

Ann & Richard Parrish
4175 Quail Nest Lane
New Smyrna Beach, FL 32168

RECEIVED-FPSC
08 AUG -1 AM 11:19
COMMISSION
CLERK

070626

08 AUG -1 AM 7:10
RECEIVED

August 1, 2008

Dear Sir:

I was shocked to read in the Daytona News Journal about the Sunshine Energy Program. We are retired and every cent spent is something to be carefully considered. We went along with this program because we thought we were making a difference as a consumer. We were shocked, to say the least, that some of this money was being used for what it was intended...and no way would we have sacrificed this money if it was going to be used improperly. We feel violated by this sham. Something else that the poor innocent elderly person has to watch out for. We are most grateful for the Alert...so, we can stop future payments.

My husband called Florida Power and was told that NO, we could not subtract it from our bill which we received in the past two days...which makes me angry also. I made a check out for the full amount including the Sunshine Energy Program...amount. I feel ripped off!

I am so glad that this is being looked into...and I truly feel we should be reimbursed due to their misrepresentation of what it was being used for.

Sincerely,

Ann Parrish
Richard Parrish

Ann Parrish and Richard Parrish

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: ECR, GCL		

Ruth Nettles

070626

From: Ruth McHargue
Sent: Thursday, July 31, 2008 4:42 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: FPL Sunshine Energy Program
Attachments: FW: My contact; RE: My contact; E-Form Other Complaint TRACKING NUMBER: 14437

Add to docket

From: Angie Calhoun
Sent: Thursday, July 31, 2008 4:12 PM
To: Ruth McHargue
Subject: FPL Sunshine Energy Program

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Tuesday, July 29, 2008 9:50 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, July 29, 2008 9:56 AM
To: Webmaster
Cc: wendy.weick@lmco.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Wendy Weick
Company: n/a
Primary Phone: 4074370200
Secondary Phone:
Email: wendy.weick@lmco.com

Response requested? Yes
CC Sent? Yes

Comments:

I would like to know WHY the nuclear power plants were approved for Progress Energy? You do realize we have no place to dump the nuclear waste anymore, this isn't a secret. Every where they have buried it, people are getting sick with cancer. The alternative is to dump more into the ocean and then we contaminate that. We are a society of waster and you have just contributed to it. I wonder if your kids are going to grow up and say, "I'm so proud of my mom or dad for building another nuclear power plant." There are plenty of alternatives to nuclear power now-a-days one of which is "quit building" and you didn't consider those. This appears to be a political decision as opposed to doing what's right especially with the global warming issue. I want to know everyone was on board with this decision and I don't want to hear, "They are going to meet our future power needs and was necessary."

Office of Commission Clerk Official Filing

Ruth Nettles

From: Consumer Contact
Sent: Wednesday, July 30, 2008 2:32 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14437

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Randolph Utell
Telephone: 561 793 2125
Email: r.utell@yahoo.com
Address: 58 Candlenut Ct. Royal Palm Beach 33411

BUSINESS INFORMATION

Business Account Name: Randolph Utell
Account Number:
Address: 58 Candlenut Ct. Royal Palm Beach Florida 33411

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:
This is NOT a complaint.

Thank you PSC for your diligence in protecting consumers from public utility fraud ! See article below:

From Florida Trends:

FPL Renewable Energy Program Shut Down
For almost five years, Florida Power & Light trumpeted green energy, saying customers could help the environment by contributing as little as \$9.75 a month to buy renewable power. On Tuesday, angry state regulators killed the program by a unanimous vote after a Public Service Commission staff audit found that about 80 percent of the contributions went for marketing and other administrative expenses. [Source: Miami Herald]

Ellen Plendl

070626EI

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, July 31, 2008 11:00 AM
To: Ramona Boehler
Subject: RE: Public Service Commission and FPL

Dear Ms. Boehler:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----

From: Ramona Boehler [mailto:rgboehler@aol.com]
Sent: Wednesday, July 30, 2008 12:42 PM
To: Governor Charlie Crist
Subject: Public Service Commission and FPL

Ramona Boehler
1835 NW 108 Ave.
Plantation, FL 33322-6431

July 30, 2008

The Honorable Charlie Crist
Governor of Florida
The Capitol, 400 South Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Crist:

I would like to bring to your attention that our Public Service Commission is not doing its job. Since 2004 FPL has been marketing a 'Green' program and has been collecting \$9.75 from up to 39,000 customers over the past 4 years. The program is a ruse and our Public Service Commission has not been doing their job of overseeing this proram and its contract AND protecting the consumers. I am asking you to re-organize the Public Service Commission and get rid of those who do not know what they are doing and/or those that have neglected to do their job. This is a VERY serious problem. I have totally lost confidence in this group of commissioners to act responsibly and honestly on behalf of the people of Florida.

Recently this commission approved a 16% rate hike for fuel costs to FPL.

Now fuel prices are coming down. Has this commission told FPL that they have to reduce

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
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RECEIVED-FPSC
08 AUG - 1 AM 10:05
COMMISSION CLERK

their money hungry request? Of course not. Just more profit for FPL. Now this commission is considering passing on to the consumer a \$688 million dollar expense on the behalf of FPL for a Solar Energy program. Yes, let the people of Florida foot the bill for another bogus program with an incompetent commission to oversee it. I say NO WAY!!!!

Governor Crist, I implore you to investigate the PSC and make changes for the better. FPL is a money hungry monopoly sucking its customers dry. I deal with FPL constantly because of bad service. They ask for more money constantly but we never get any better service. We have constant power problems in our area and even lose our cell phone towers occasionally due to power problems. I don't see them 'hardening the infrastructure' to keep us up and running in a storm or even on a beautiful clear day.

Yes, I've complained to the PSC many times in the past and they just pass the complaint on to FPL who tries to bully you into leaving them alone.

Please make some changes for the people in your state.

Sincerely,

Ramona Boehler
1835 NW 108th Avenue
Plantation, FL 33322
954-452-7839

Ellen Plendl

07 0626-21

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, July 31, 2008 10:58 AM
To: consciousfitness101@yahoo.com
Subject: RE: The Sunshine Green Energy Program

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		

Dear Raina:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----

From: Raina Kranz [mailto:consciousfitness101@yahoo.com]
Sent: Wednesday, July 30, 2008 8:04 AM
To: Governor Charlie Crist
Subject: The Sunshine Green Energy Program

RECEIVED-FPSC
08 AUG - 1 AM 10:05
COMMISSION
CLERK

Good Morning Governor Crist,

This morning I read in the Sun Sentinel an article about FPL and the Green Sunshine Program.

I am very upset. I have been contributing to this program for over three years and know I find out that my money went to profits and marketing not towards reusable energy.

I have been contributing in good faith, trying to do my part for the environment. Isn't it criminal to take money under false pretenses? I want my money back!

Raina Kranz
1516 Mayo Street
Hollywood, Florida 33020
954-927-3044 (home)
954-805-8478 (cell)

Ellen Plendl

0700240-21

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, July 31, 2008 10:59 AM
To: taxcatmike@yahoo.com
Subject: RE: FPL Sunshine Energy Program Audit

Dear Mr. Hoffman:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----
From: Mike Hoffman [mailto:taxcatmike@yahoo.com]
Sent: Wednesday, July 30, 2008 9:42 AM
To: Governor Charlie Crist
Subject: FPL Sunshine Energy Program Audit

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
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08 AUG - 1 AM 10:04
COMMISSION CLERK

Dear Gov. Crist.

I was very disturbed to hear the news about the FPL Sunshine Energy Program audit. My family has supported this program since July 2006. It is my intent to withhold judgment until I have the opportunity to read the audit report. However, that the problems are significant enough to shut down the program suggests that the approximately \$250 I've contributed has been wasted.

If did understand that not all the contributed funds would be spent in Florida. So, that aspect is not a problem to me. That perhaps 85% of the funds went to administration and fund raising is a problem. In my charitable giving, I do not support any organizations that spend more than 20% on administration.

I will be following this issue with great interest and concern. I know you are a strong supporter of environmental causes in Florida and nationally. If not handled properly, an embarrassment like this has the potential to set back the cause of alternative energy development years.

Regards,
Michael Hoffman
188 Florence Drive
Jupiter, FL 33458

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, July 30, 2008 4:48 PM
To: Bridget Grimsley
Cc: Larry Harris; Lorena Holley; William C. Garner; Roberta Bass; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: RE: Thank you

Sure thing. This will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, as soon as possible.

From: Bridget Grimsley
Sent: Wednesday, July 30, 2008 4:34 PM
To: Ann Cole
Cc: Larry Harris; Lorena Holley; William C. Garner; Roberta Bass
Subject: FW: Thank you

Ann,

Can you place this in the Sunshine Energy docket?

Bridget

From: Jack Crish [mailto:jcrish@gmail.com]
Sent: Wednesday, July 30, 2008 12:45 AM
To: Office of Commissioner Skop
Subject: Thank you

Sir,

I just wanted to thank you for your down to earth comments in an article I read regarding renewable energy.

<http://www.mcclatchydc.com/economics/story/45896.html>

Your quote was believable, straight forward, and resonable. I appreciated it because it doesn't seem fair that it cost an extra X amount of dollars to recieve renewable, and free source of energy. Your comment seems to echo the voice of many people offered this source of energy

A marketing strategy for wind energy that seems to make more sense would be to charge less! For cars it makes more sense to pay a little more for the technology to run green because in the long run it can pay for itself. But energy for residential purposes energy that cost more upfront does not seem to have any incentive initially or eventually. People are more motivated to save a buck than save the planet or themselves and it's my firm belief that even if 100 years from now, hypothetically, wind energy is proven to make a significant positive difference in the quality of the enviroment that a majority of people would opt to pay less now on Carbon sources because they'd keep more in their pockets.

I thought the companies offering the energy would at least come close to competing with other forms of

7/30/2008

energy production. But who wants to pay an extra \$.10 a kilowatt just to get it from a different source. People just want to turn on a light and they're going to do it as inexpensively as possible. Doesn't seem smart, or fair to charge more. I'll be checking the balance sheets and annual reports of the companies around here to see how much actually goes towards paying for the electric and not the marketing bill around here. If I find anything like you have in Florida I'll let you know.

Sincerely,

Jack Angelo Crish Jr.

"I am reminded that during the gold rush people who sold picks and shovels did better than the prospectors"

~Peter Lynch~ p276 "Beating the Street"

070626-1



CHARLIE CRIST
GOVERNOR

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JUL 30 PM 1:10

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CLERK

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

July 18, 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 60904-08		
DISTRIBUTION: ECR, GCL		

Ms. Irene Barethold
198 Lake Frances Drive
West Palm Beach, Florida 33411

Dear Ms. Barethold:

Thank you for contacting me. I appreciate your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to them for their review. If you have questions, please call 1-800-342-3552 or use the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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JUL 22 2008

Florida Public Service Commission
Division of SSC

Utilities

Bulk of FPL money for renewable energy goes to start-up costs

Case Julie

By CHRISTINE STAPLETON
Palm Beach Post Staff Writer

Most of the money that Florida Power & Light Co. collected from customers to develop alternative energy sources has not been used for that purpose, a state audit has found.

The bulk of the \$9.5 million raised in FPL's Sunshine Energy Program between 2004 and 2007 was paid to a contractor in Texas for salaries, office expenses, business travel, research, marketing and a public relations consultant to administer the program, according to the audit findings. Auditors estimated that the contractor, Green Mountain, has spent about \$2.2 million — 25.9 percent — to purchase and develop renewable energy.

"The costs for a start-up program are always more than for an existing program, and they tend to decrease over time," according to an e-mail response from FPL. By 2015, the company estimates that half the Sunshine Energy Program money will be used to purchase and develop renewable energy.

The state had sealed the results of the audit at FPL's request last month, but FPL released the report this week with only a handful of sentences blacked out.

For years, FPL has marketed the program as a way for customers to help develop solar

See FPL, 8B ▶

CORRUPT - STOP FPL LIES
Green on the Web scene

Blog, quiz, photos, video and more

PalmBeachPost.com/livinggreen

We are Suffering Loss

appropriate conduct with a student, 3B 6-21-08

112 Post Office

Several sentences in audit remain blacked out

► FPL from 1B

projects in Florida. FPL's Web site tells customers that by enrolling in the program "you are helping to make the construction of new solar projects a reality ... right here in Florida."

The program pledges to develop 150 kilowatts of solar energy in Florida for every 10,000 subscribers and buy 1,000 kilowatt hours of renewable energy credits for every subscriber, every month.

The Public Service Commission's probe of the program began in September with requests to the

company for documents and explanations. FPL repeatedly responded by filing records under seal, saying the requested documents were "proprietary business information" and "contractual vendor data."

In the final audit report, released May 30, all of the findings were blacked out at the request by FPL. However, in papers filed with the state this week, FPL asked the commission to keep only a few sentences confidential because it is "proprietary confidential business information."

"We don't have a problem

with any information concerning Sunshine Energy from being made public," FPL spokeswoman Sharon Bennett wrote in an e-mail. "However, we do have a contractual obligation to keep certain information belonging to Green Mountain Energy from being disclosed."

Among the state's findings and FPL's responses:

Last year, only 25 percent of the renewable energy purchased by Green Mountain for FPL came from Florida companies.

In response, FPL pointed to its plans to revise the program "to focus on construc-

tion of physical renewable assets in Florida."

Auditors also found that Green Mountain purchased renewable energy for FPL from an FPL Energy-owned wind farm in Texas. FPL explained that the purchases were made through third parties or brokers.

Auditors were unable to follow-up on the purchases because they received FPL's explanation in the final week of the audit.

On Monday, the commission's staff will file its recommendations in response to the audit.

© christine_stapleton@pbpost.com

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JUL 22 2008

Florida Public Service Commission
Division of SSC

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, July 30, 2008 9:29 AM
To: Bridget Grimsley
Cc: Mary Macko; William C. Garner; Larry Harris; Roberta Bass; Lorena Holley; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: RE: Green sunshine energy program FPL

This email will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Bridget Grimsley
Sent: Wednesday, July 30, 2008 9:13 AM
To: Ann Cole
Cc: Mary Macko; William C. Garner; Larry Harris; Roberta Bass; Lorena Holley
Subject: FW: Green sunshine energy program FPL

Ann,

Please place this in the correspondence side of the Sunshine Energy docket.

Bridget

From: Raina Kranz [mailto:consciousfitness101@yahoo.com]
Sent: Wednesday, July 30, 2008 7:57 AM
To: Office of Commissioner Skop
Subject: Green sunshine energy program FPL

Good Morning Commissioner Skop,

I am sure this is one of many emails that you will be receiving today and the days to come.

I have been contributing to this FPL program for over three years. I have been doing this in good faith, trying to do my part for the environment.

In April of this year, FPL sent me a letter insisting that I enroll in their auto pay program, where they take out my monthly bill from my account. Their reason, I have been late several times this year with my payment. If I did not enroll, I would have to pay an additional 400.00 deposit. I was shocked. I have had this account since I bought my home 14 years ago. I can honestly tell you..I have hardly ever been on time with my payment to FPL in 14 years. I have always made my payments just not on time.

It just didn't make any sense that they would insist on this after so many years.

In this new light, I am very uncomfortable with FPL. Is there anyway to get my money back that I contributed to The Sunshine Program and is it legal that FPL request another 400.00 deposit, if I don't enroll in auto bill pay?

7/30/2008

Isn't there something criminal in taking peoples money under false pretenses, I believe it's called fraud!

Thanks so much,

Raina Kranz

Hollywood, Florida

Raina

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, July 30, 2008 9:24 AM
To: Bridget Grimsley
Cc: Larry Harris; Lorena Holley; William C. Garner; Roberta Bass; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: FW: Green Mountain Energy
Attachments: FPL Energy | Portfolio By Region; FPL Energy | Green Mountain Energy

This email will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Bridget Grimsley
Sent: Wednesday, July 30, 2008 9:11 AM
To: Ann Cole
Cc: Larry Harris; Lorena Holley; William C. Garner; Roberta Bass
Subject: FW: Green Mountain Energy

Ann,

Here is an email that just came in to our Office of Commissioner Skop inbox. Please place this in the Correspondence side of the docket on Sunshine Energy. Thanks.

Bridget

From: Vance Felker [mailto:vfelker@cfl.rr.com]
Sent: Wednesday, July 30, 2008 8:06 AM
To: Office of Commissioner Skop; jim.saunders@news-jrnl.com
Subject: Green Mountain Energy

Gentlemen,

In the attachments you will find info on the "contractor" that was picked to manage the Sunshine Energy program. A little internet research shows there have been wholly owned by FPL since August of 2002.

Reading through some PSC meeting minutes last week, I'm sure I saw where the VP of FPL was questioned about his knowledge on Green Mountain, in the past, being investigated, and I believe charged by at least one State, for pyramid style marketing practices.

Question; how much is it costing the taxpayers for the new solar projects that were announced?

Ya'll have a good day
Signed:
Thorny411

7/30/2008

Ann Cole

From: "Saved by Windows Internet Explorer 7"
 Sent: Wednesday, July 23, 2008 8:33 AM
 Subject: FPL Energy | Portfolio By Region
 Attachments: ATT302147.css; ATT302148.css; ATT302149.dat; ATT302150.dat

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June 30, 2008 FPL Energy Portfolio / Region

FPL Energy Portfolio / Fuel Type

Project	State	Fuel Type	Year of Initial Acquisition	In-Service Date	Type of Load Served	Gross MW	Ownership %	Net MW
IN OPERATION								
West								
WECC Region								
Blythe	CA	Natural Gas	N/A	Dec-03	Intermediate	507.0	100.0%	507.0
Cabazon	CA	Wind	Dec-03	N/A	Base	39.8	100.0%	39.8
Diablo Wind	CA	Wind	N/A	Dec-04	Base	20.5	100.0%	20.5
Green Power	CA	Wind	Dec-03	N/A	Base	16.5	100.0%	16.5
Green Ridge Power	CA	Wind	1998, 8/2007	1983 to 1994	Base	159.0	100.0%	159.0
High Winds	CA	Wind	N/A	Aug-03, Dec-03	Base	162.0	100.0%	162.0
Logan Wind	CO	Wind	N/A	Oct 2007	Base	201.0	100.0%	201.0
Mojave 3/5	CA	Wind	1990, '91 & '97	Dec-90	Base	46.0	48.0%	22.1
Mojave 16/17/18	CA	Wind	1989	Nov-89	Base	85.0	50.0%	42.5
New Mexico	NM	Wind	N/A	Aug-03	Base	204.0	100.0%	204.0
Pectz Table	CO	Wind	N/A	Sep 2007	Base	199.5	100.0%	199.5
Port of Stockton	CA	Coal & Pet Coke	1992	Dec-87	Base	44.0	100.0%	44.0
SEGS III	CA	Solar	Jan-05	Dec-86	Base	30.0	50.0%	15.0
SEGS IV	CA	Solar	Jan-05	Dec-86	Base	30.0	37.9%	11.4
SEGS V	CA	Solar	Jan-05	Sep-87	Base	30.0	45.8%	13.8
SEGS VI	CA	Solar	Jan-05	Dec-88	Base	30.0	41.2%	12.3
SEGS VII	CA	Solar	Jan-05	Dec-88	Base	30.0	50.0%	15.0
SEGS VIII	CA	Solar	1989	Dec-89	Base	80.0	50.0%	40.0
SEGS IX	CA	Solar	1990	Nov-90	Base	80.0	50.0%	40.0
Sky River	CA	Wind	1991, 2003	Feb-91	Base	77.0	100.0%	77.0
Stateline	WA/OR	Wind	N/A	Dec-01, Dec-02	Base	300.0	100.0%	300.0
TPC Windfarms	CA	Wind	2000	Dec-86	Base	29.0	50.0%	14.5
Vansycle	OR	Wind	N/A	Nov-98	Base	24.9	100.0%	24.9
Victory Garden IV	CA	Wind	1990, 2003	Jan-90	Base	22.0	100.0%	22.0
Wind Power Ptrs. '90	CA	Wind	1990	Dec-90	Base	15.0	50.0%	7.5
Wind Power Ptrs. '91	CA	Wind	1991	Dec-86 & May-91	Base	23.9	50.0%	11.9
Wind Power Ptrs. '91-2	CA	Wind	1991, 8/2007	Feb-87	Base	27.9	100.0%	27.9
Wind Power Ptrs. '92	CA	Wind	1992, 8/2007	Dec-88	Base	30.0	100.0%	30.0
Wind Power Ptrs. '93	CA	Wind	Dec-03,	May	Base	41.4	99.5%	41.2

			Mar-06	1994				
Wyoming	WY	Wind	N/A	Dec-03	Base	144.0	100.0%	144.0
Total WECC						2,729.4		2,466.3
Total West						2,729.4		2,466.3
Northeast								
NEPOOL Region								
Bellingham	MA	Natural Gas/Oil	1998	Aug-91	Intermediate	300.0	50.0%	150.0
Maine-Hydro	ME	Hydro	1999	1902 to 1992	Base	364.5	99.0%	360.9
RISEP	RI	Natural Gas	N/A	Nov-02	Intermediate	550.0	100.0%	550.0
Seabrook	NH	Uranium	Nov-02	August 1990	Base	1,244.0	88.2%	1,097.6
Wyman, Cape	ME	Oil	1999	1957 to 1978	Peak	273.0	100.0%	273.0
Wyman 4	ME	Oil	1999	1978	Peak	620.0	76.0%	471.2
Total NEPOOL						3,351.5		2,902.7
NYPP Region								
Bayswater	NY	Natural Gas / Oil	N/A	Jun-02	Peak	56.0	100.0%	56.0
Jamaica Bay	NY	Oil / Natural Gas	N/A	Jul-03	Peak	54.0	100.0%	54.0
Total NYPP						110.0		110.0
Total Northeast						3,461.5		3,012.7
Mid-Atlantic								
SERC Region								
Calhoun	AL	Natural Gas / Oil	N/A	Jun-03	Peak	668.0	100.0%	668.0
Cherokee	SC	Natural Gas	1997	Jul-98	Base	98.0	100.0%	98.0
Doswell	VA	Natural Gas / Oil	1991	May-92	Intermediate	708.0	100.0%	708.0
Doswell Expansion	VA	Natural Gas / Oil	N/A	Jun-01	Peak	171.0	100.0%	171.0
Total SERC						1,645.0		1,645.0
PJM Region								
Birch	PA	Waste Culm	1986	Feb-88	Base	82.0	5.5%	4.5
Ebensburg	PA	Waste Coal	1992	May-91	Base	47.3	20.0%	9.5
Green Mountain Energy	PA	Wind	Aug-02	May-00	Base	10.4	100.0%	10.4
Marcus Hook 50	PA	Natural Gas	1999	1987	Peak	50.0	100.0%	50.0
Marcus Hook 750	PA	Natural Gas	N/A	12/04	Intermediate	744.0	100.0%	744.0
Meyersdale	PA	Wind	June 2003	Dec-03	Base	30.0	100.0%	30.0
Mill Run	PA	Wind	Apr-03	Dec-2001	Base	15.0	100.0%	15.0
Montgomery County	PA	Waste-to-Energy	1991	Dec-91	Base	27.1	40.0%	10.8
Mountaineer	WV	Wind	June 2002	Dec-02	Base	66.0	100.0%	66.0
Sayreville	NJ	Natural Gas	1998	Aug-91	Intermediate	290.0	50.0%	145.0
Somerset	PA	Wind	Apr-03	Dec-01	Base	9.0	100.0%	9.0
Waymart	PA	Wind	March 2003	Oct-03	Base	64.5	100.0%	64.5
Total PJM						1,435.3		1,158.7
Total Mid-Atlantic						3,080.3		2,803.7
Central								

ERCOT Region								
Callahan Divide	TX	Wind	N/A	Feb-05	Base	114.0	100.0%	114.0
Capricorn Ridge	TX	Wind	N/A	Nov 2007	Base	364.0	100.0%	364.0
Capricorn Ridge Expansion	TX	Wind	N/A	May 2008	Base	298.5	100.0%	298.5
Delaware Mountain	TX	Wind	Jun-02	1999	Base	28.5	100.0%	28.5
Forney	TX	Natural Gas	N/A	Jun-03, Jul-03	Intermediate	1,789.0	100.0%	1,789.0
Horse Hollow	TX	Wind	N/A	Nov 2005	Base	213.0	100.0%	213.0
Horse Hollow II	TX	Wind	N/A	Sep 2006	Base	299.0	100.0%	299.0
Horse Hollow III	TX	Wind	N/A	June 06	Base	223.5	100.0%	223.5
King Mountain	TX	Wind	N/A	Dec-01, Dec-03	Base	278.2	100.0%	278.2
Indian Mesa	TX	Wind	Jun-02	2001	Base	82.5	100.0%	82.5
Lamar Power Partners	TX	Natural Gas	N/A	Jul-00 & Dec-00	Intermediate	1,000.0	100.0%	1,000.0
Red Canyon Wind Energy	TX	Wind	N/A	Apr-2006	Base	84.0	100.0%	84.0
Southwest Mesa	TX	Wind	N/A	Jul-99	Base	74.9	100.0%	74.9
Windpower Ptrs. '94	TX	Wind	Aug-04, May 06	N/A	Base	39.1	100.0%	39.1
Woodward Mountain	TX	Wind	N/A	Jul-01	Base	160.0	100.0%	160.0
Total ERCOT						5,048.2		5,048.2
RFC Region								
Montfort	WI	Wind	N/A	Jun-01	Base	30.0	100.0%	30.0
Point Beach	WI	Uranium	Sep-2007	1970, 1973	Base	1,023.0	100.0%	1,023.0
Total RFC						1,053.0		1,053.0
MRO Region								
Cerro Gordo	IA	Wind	N/A	Jun-99	Base	41.3	100.0%	41.3
Duane Arnold Energy Center	IA	Uranium	Jan-06	N/A	Base	605.0	70.0%	423.5
Endeavor Wind (Operational)	IA	Wind	N/A	Jun-08	Base	87.5	100.0%	87.5
Hancock County	IA	Wind	N/A	Dec-02	Base	97.7	100.0%	97.7
Lake Benton II	MN	Wind	Jun-00	Jun-99	Base	103.5	100.0%	103.5
Langdon Wind	ND	Wind	N/A	Dec-2007	Base	118.5	100.0%	118.5
Mower County Wind	MN	Wind	N/A	Dec-2006	Base	98.9	100.0%	98.9
North Dakota	ND	Wind	N/A	Oct-03	Base	61.5	100.0%	61.5
Oliver County Wind I	ND	Wind	N/A	Dec-2006	Base	50.6	100.0%	50.6
Oliver County Wind II	ND	Wind	N/A	Dec-2007	Base	48.0	100.0%	48.0
South Dakota	SD	Wind	N/A	Oct-03	Base	40.5	100.0%	40.5
Wilton Wind Energy Center	ND	Wind	N/A	Jan-06	Base	49.5	100.0%	49.5
Windpower Ptrs. '93	MN	Wind	Dec-03, Mar-06	May 1994	Base	26.3	95.5%	26.2
Total MRO						1,428.8		1,247.2
SPP Region								
Gray County	KS	Wind	N/A	Nov-01	Base	112.2	100.0%	112.2
Oklahoma	OK	Wind	N/A	Sep-03, Oct-03	Base	102.0	100.0%	102.0
Weatherford	OK	Wind	N/A	Apr 2005, Dec 2005	Base	147.0	100.0%	147.0
Total SPP						361.2		361.2
Total Central						7,891.2		7,709.6
Canada								
NPCC Region								

Mount Copper	CN	Wind	Jun-08	2005	Base	54.0	100.0%	54.0
Pubnico Point	CN	Wind	Jun-08	2005	Base	30.6	100.0%	30.6
Total NPCC						84.6		84.6
Total Canada						84.6		84.6
Total In Operation						17,247.0		16,076.9

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Ann Cole

From: "Saved by Windows Internet Explorer 7"
Sent: Wednesday, July 23, 2008 8:46 AM
Subject: FPL Energy | Green Mountain Energy
Attachments: ATT302165.css; ATT302166.css; ATT302167.dat; ATT302168.dat

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Green Mountain Energy



Somerset County, Pennsylvania

CUSTOMER

Green Mountain Energy Company

ELECTRICAL CAPACITY

10.4 MW / 10.4 MW net ownership

FUEL

Wind

WIND TURBINES

1.3-MW Nordex N60

NUMBER OF TURBINES

8

REGULATORY CLASSIFICATION

Exempt Wholesale Generator

IN-SERVICE DATE

May 2000

PROJECT ACQUIRED

August 2002

FPL ENERGY PARTICIPATION

Owner

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Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, July 30, 2008 8:07 AM
To: Office Of Commissioner Edgar
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: RE: Sunshine Energy Program

Thank you for this information, which will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI today.

From: Office Of Commissioner Edgar
Sent: Tuesday, July 29, 2008 1:28 PM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: Sunshine Energy Program
Importance: High

Please place this correspondence in Docket No. 070626-EI. Thank you.

Roberta

Roberta S. Bass
Chief Advisor to Commissioner Edgar

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0854

Office (850) 413-6016
Fax (850) 413-6017
Email Roberta.Bass@PSC.STATE.FL.US

From: Joyce Beninati [mailto:beninati@palmbeach.k12.fl.us]
Sent: Tuesday, July 29, 2008 10:26 AM
To: Office of the Chairman; Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner McMurrin; Office of Commissioner Skop
Cc: Joseph Moore; Joseph Sanches
Subject: FW: Sunshine Energy Program
Importance: High
To: Commissioner Matthew M. Carter, II, Chairman
Commissioner Lisa P. Edgar
Commissioner Nancy Argenziano
Commissioner Katrina J. McMurrin
Commissioner Nathan A. Skop

The School District of Palm Beach County recognizes that the Sunshine Energy

7/30/2008

Program administered by Florida Power & Light (FPL) has not fully lived up to the goals of the Florida Public Service Commission (PSC) and the people of Florida, however, we want to express our support for this program because like you we too believe that bold steps are needed to move this state and this country toward becoming more sustainable.

Based on our recent conversations with FPL we are confident that the program can be revised to provide specific energy saving as well as educational opportunities to families in FPL's service area. Given the chance to make some revisions to the Sunshine Energy Program, the goals of the PSC can be met and we can move Florida towards becoming a leader in alternative energy while benefiting the citizens, and most especially the children, of Florida.

For these reasons we ask that the PSC direct FPL to work with school districts in its service area to revise the Sunshine Energy Program as opposed to eliminating the program.

Thank you for your consideration.

Art Johnson, Ph.D.
Superintendent

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

7/30/2008

Ruth Nettles

From: Kristina@HarrimansSolar [kristina.harrimans@verizon.net]
Sent: Friday, July 25, 2008 3:31 PM
To: Filings@psc.state.fl.us
Subject: Electronic Filing for Docket No. 070626-EI/Review of Florida Power & Light Company's Sunshine Energy Program

Attachments: Letter in support of FPL's Sunshine Energy Program-SunFunds.pdf

Thomas R. Harriman
140 James Street
Venice, FL. 34285
Tom.Harrimans@verizon.net

Docket No. 070626-EI Review of Florida Power & Light Company's Sunshine Energy Program

The documents are being filed on behalf of FP&L

total number of pages (attachments) (1)

Kristina Jackson

941-488-4453



FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		



140 James Street
Venice, FL 34285
WWW.SOLARBYHARRIMANS.COM
WWW.SWIMWARM.COM

July 25, 2008

Florida Public Service Commission
2540 Shamard Oak Boulevard
Tallahassee, FL. 32399-0850

RE: Docket No. 070626-EI Review of Florida Power & Light Company's Sunshine Energy Program

Dear Florida Public Service Commission,

These times call for exceptional leadership.

As immediate past president of the Florida Solar Energy Industries Association, (FLASEIA) and owner of Harrimans, Inc./Solar, I have had a lot of experience with FP&L's Sunshine Energy Program. From December 2008 through February 2008 our firm installed numerous photovoltaic solar energy systems in the Charlotte, Manatee and Sarasota counties using the SunFunds rebate program. What we found was when FP&L introduced the supplemental rebate it gave our customers an extra incentive and opportunity to have a "climate friendly" solar electric system installed. This resulted in an increased number of installations during that period.

Thanks to the rebate from FP&L's SunFunds program and the state solar rebate program, our customers saved a lot of money on their solar systems, in fact, the rebate via SunFunds not only resulted in higher participation on the state program, it also helped to keep the momentum going when state funds were not available.

I feel the inter-relationships between electric utilities and solar contractors only stand to strengthen as we strive to provide an increased level of renewable energy to Floridians per Governor Crist's executive order on energy.

We appreciate your continued support of FP&L's Sunshine Energy Program / SunFunds program.

Best regards,

Thomas R. Harriman
President

Florida Contractor Licenses
CVC056634 • EC0001841 • CPC056933

Fax # (941) 488-6614

(941) 366-6680
Sarasota / Bradenton

(941) 488-4453
Venice / Englewood

(941) 743-4315
Port Charlotte / Punta Gorda

1-866-777-WARM (9276)
Toll Free

Ruth Nettles

From: Terry Maple [terrylmaple@msn.com]
Sent: Thursday, July 24, 2008 9:06 PM
To: Filings@psc.state.fl.us
Subject: Electronic filing for docket No. 070626-EI/Review of Florida Power & Light Company's Sunshine Energy Program
Attachments: DRAFTFPLSupportLetter.doc

- a. Terry L. Maple, President/CEO, Palm Beach Zoo, 1301 Summit Blvd., West Palm Beach, Fl 33405, TerryLMaple@msn.com
- b. Docket No. 070626-EI Review of Florida Power & Light Company's Sunshine Energy Program.
- c. The document is being filed on behalf of Florida Power & Light Company.
- d. There is a total of one page.
- e. The document attached for electronic filing is: Letter in support of FPL's Sunshine Energy Program.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		

Letter in support of FPL's Sunshine Energy Program

I am writing to offer my endorsement of the Florida Power & Light Residential Sunshine Energy program. Soon after my relocation to Florida, after thirty years in Atlanta, I became aware of the FPL innovation in residential energy. I happily responded to their invitation to participate in renewable energy production by becoming a residential subscriber. My personal experience with the program is entirely positive.

By participating in the voluntary Sunshine Energy program, customers can reduce their carbon footprint by supporting the construction of solar projects in Florida and the Southeast, and by investing in renewable energy credits. More than 38,000 Sunshine Energy customers helped to build solar facilities in Boca Raton, Merritt Island, Miami, Naples, Palm Beach Gardens, Palm City, and Sarasota. More facilities are planned.

I'm so impressed with FPL's efforts to supply renewable energy in Florida and beyond that I selected the company for special mention in my recent book *A Contract with the Earth* (Johns Hopkins University Press, 2007). American companies must offer innovation and new technology to restore and revitalize the earth. FPL is a shining example of good corporate stewardship of America's natural resources.

Since its inception in 2004, the Sunshine Energy program has prevented the release of more than 1 billion pounds of CO₂ into the atmosphere, the equivalent of removing 83,000 cars from the highways, according to data from the U.S. Environmental Protection Agency.

FPL's Sunshine Energy program is altruism at its best; residential customers reduce their carbon footprint and support renewable energy, while the company earns no profit from these investments. Few solutions are as cost-effective as the Sunshine Energy option.

I am truly grateful for the opportunity to participate in the nationwide expansion of renewable energy. I am aware of FPL investments in wind and solar power, and I will do what I can to encourage the company to do even more to reduce our nation's dependence on foreign oil and other scarce and risky energy sources.

Florida Power & Light is one company providing strong leadership on the environment. I am happy to count myself among a growing number of proud and willing investors in renewable, clean, and accessible energy from FPL.

Sincerely,

Terry L. Maple, Ph.D.
President/CEO, Palm Beach Zoo

Office of Commission Clerk Official Filing

Ruth Nettles

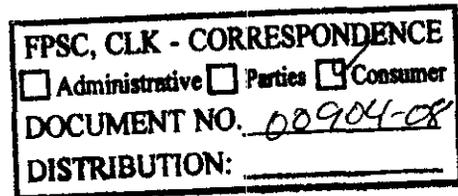
From: Ruth McHargue
Sent: Tuesday, July 22, 2008 1:49 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: My contact

070626

add to docket file

-----Original Message-----

From: Benjamin Legaspi
Sent: Monday, July 21, 2008 11:19 AM
To: Consumer Contact
Subject: FW: My contact



-----Original Message-----

From: Webmaster
Sent: Tuesday, July 15, 2008 4:16 PM
To: Benjamin Legaspi
Subject: FW: My contact

Benji, who would this go to?

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, July 15, 2008 3:58 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name: Laura hARDY
Company:
Primary Phone: 772-240-1117
Secondary Phone:
Email: Laurajoh1@gmail.com

Response requested? Yes

CC Sent? No

Comments:

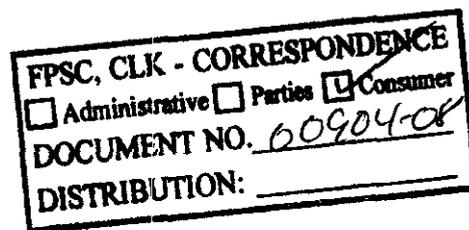
How is it that we the consumer are paying for FPL's solar panel project. You people are charged with a duty and that is not to screw the consumer here. We already paid for all of FPL's upgrades after the hurricanes and now to add insult to injury we pay for this project? How about that money comes from their own profits? What the heck is going on over there? We need a new commission!

Office of Commission Clerk Official Filing

Ruth Nettles

070626

From: Ruth McHargue
Sent: Friday, July 18, 2008 11:09 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: My contact



docket correspondence

-----Original Message-----

From: Webmaster
Sent: Thursday, July 17, 2008 11:53 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, July 17, 2008 11:53 AM
To: Webmaster
Cc: ronaldehster@yahoo.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Ronald Ehster
Company: Motorola
Primary Phone: 321 745 0163
Secondary Phone: 321 890 7419
Email: ronaldehster@yahoo.com

Response requested? Yes
CC Sent? Yes

Comments:

PSC members:

Reference FPL solar plant hearing;

In Wednesdays Florida Today's report and the editorial on above reference meeting three important facts were not contributed.

1. We the public customers of FPL are to be paying for their solar plant so FPL's shareholders and upper management can reap the guaranteed profit. Perfect time to point out that we who have installed home solar panels to reduce costs and improve the environment will be penalized when paying the new monthly additional charge.

2. When analyzing the (new penalty) cost per watt we the customer pay FPL it is at \$ 6.25 per watt.

3. When analyzing the cost per watt of our home installed system it is \$ 4.50 per watt. Obviously FPL has again sold a monthly bill of worms to the PSC on the same subject we are awaiting a neat refund.

Please recommend to FPL ant the PSC that they hire good Florida Professionals Engineers to analyze cost of plant and just where the real payback is.

IE: my roof or theirs?

Just how often do I pay for my own electric resource and why to FPL?

Please advise!

Sincerely,

Ronald Ehster; 1735 Richardson Road; Merritt Island, Fl 32952

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, July 16, 2008 8:46 AM
To: Office Of Commissioner Edgar
Cc: Bridget Grimsley; Larry Harris; Lorena Holley; William C. Garner; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: RE: Please contine the sunshine Energy program

Thanks Roberta. This will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Office Of Commissioner Edgar
Sent: Wednesday, July 16, 2008 7:44 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: Please contine the sunshine Energy program

Please place this correspondence in Docket No. 070626-EI. Thank you.

Roberta

Roberta S. Bass
 Chief Advisor to Commissioner Edgar

Florida Public Service Commission
 2540 Shumard Oak Blvd
 Tallahassee, Florida 32399-0854

Office (850) 413-6016
 Fax (850) 413-6017
 Email Roberta.Bass@PSC.STATE.FL.US

From: tom.stockebrand@gmail.com [mailto:tom.stockebrand@gmail.com] **On Behalf Of** Tom Stockebrand
Sent: Tuesday, July 15, 2008 6:59 PM
To: Office of the Chairman; Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner Skop; Mary Bane
Subject: Please contine the sunshine Energy program

Dear Sirs or Madam,

I am the happy recipient of a grant of \$1.50 per watt for my newly installed Solar Electric Array from the FPL Sun Funds. Although the state gives generously, the Sun Fund money is what pushed me into doing it. The most important reason is that the Sun Funds money comes as soon as the installation is complete and certified, while the state funds are a year or more in coming... and even then are not guaranteed, since politicians change their mind all the time.

I have been signed up for the FPL Sunshine Energy plan since 2006, so it's nice to get something back for

7/16/2008

that. I'm getting a fair number of questions about my 5 kW array now that it's in and running --I'm saving about \$3 per day on my electric bill so I can tell folks that it's enough to make a 3.3% return on my investment with the help of the Sunshine Energy rebate alone. That's as much as CD's are paying nowadays and the Solar installation is just as risk free --although the investment is not very liquid. And as electric rates go up so does the rate of return.

I heard about the Sun Funds offer last February via information in the local newspaper. There were only about 4 days left before the window closed but since I had already had experience putting in a solar array to charge my electric truck back in New Mexico (which has 20% more sun than FL) I was already prepared.

I've been waiting impatiently for FPL to do net metering as it has been done for years in NM and 35 other states. Finally it happened but I still couldn't have afforded to do the installation without considerable financial assistance.

I hope you will continue the Sunshine Energy program and encourage even more people to take advantage of our Solar Resource resulting in less pollution and less dependency on Oil, foreign or otherwise.

Sincerely,

Tom Stockebrand
519 Key Royale Dr
Holmes Beach, FL
941-778-0033

7/16/2008

Ann Cole

From: Matilda Sanders
Sent: Wednesday, July 16, 2008 8:38 AM
To: Ann Cole
Cc: Hong Wang
Subject: RE: Statistics for the Quarterly Report
Importance: High

Will be bringing paper work to you in a few minutes.

28 - Orders that required fixing before being issued.
2 - Amendatory Orders issued.

080077-TP -- waiting for 2 Amendatory Orders to come down. Docket has since closed.
PSC-08-0177-PAA-TP 3/24/08
PSC-08-0260-CO-TP 4/25/08
Last contact with Attorney was 6/11/08 by Hong.

From: Ann Cole
Sent: Tuesday, July 15, 2008 5:49 PM
To: Matilda Sanders
Cc: Hong Wang
Subject: Statistics for the Quarterly Report

- During the first quarter of 2008, procedures were implemented requiring a secondary review of orders and notices, in an effort to reduce the number of amendatory orders that are issued by the Commission and their associated processing and mailing costs. A Deputy Clerk I Position Description was assigned to cover this responsibility, with supervisory overview. With this added scrutiny, 15 orders were returned for corrections and amendatory orders possibility averted.

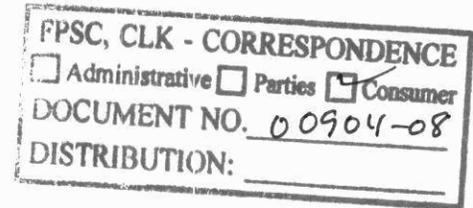
Hey Matilda, do you have any stats for this quarter or anything to report?

7/16/2008

Ellen Plendl

070626-EI

From: Randy Roland
Sent: Tuesday, July 15, 2008 8:06 AM
To: Ellen Plendl
Subject: FW: Florida Power & Light



Please add to file, including docket file.

-----Original Message-----

From: Milt Farrow [mailto:miltfarrow@blurredvisioncc.com]
Sent: Monday, July 14, 2008 10:30 PM
To: Randy Roland
Subject: RE: Florida Power & Light

I can readily see that the commission has been rather "soft" on the utility with the known published facts of how they dispersed these funds, which was to a large degree not an investment in alternative energy process which is what their small proforma on each bill promised- I take this purposeful misuse of funds as intentional. It is truly incredible that this malpractice be permitted to continue-Perhaps we need people on the commission who will serve at the public's interests-The commission ought to hide it's head in shame
Respectfully Milt Farrow

-----Original Message-----

From: Randy Roland [mailto:RRoland@PSC.STATE.FL.US]
Sent: Monday, July 14, 2008 3:02 PM
To: miltfarrow@blurredvisioncc.com
Subject: Re: Florida Power & Light

Mr. Milt Farrow
miltfarrow@blurredvisioncc.com

Dear Mr. Farrow:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Florida Power & Light Company's (FPL) Sunshine Energy Program (Program). You expressed a concern about FPL's use of funds voluntarily collected to run this Program.

In 2007, PSC staff opened a docket to gather information to determine if the Program fully conformed to Commission requirements and continued to be in the best interest of the Program's participants. In an effort to fully evaluate the Program, staff also initiated an audit for the purpose of identifying, to the extent possible, how these voluntary contributions were being used and whether there was a clear and transparent accounting for these monies. Following the audit, staff filed a recommendation advising the Commissioners that the program was currently not in the best interest for customers and that significant changes should be made to the program, in particular, that FPL should reduce the amount of funds being used to market and advertise the Program.

The Commission discussed the Program and PSC staff's recommendation at great length at its Agenda Hearing on July 1, 2008. The Commission plans to continue its deliberations regarding the Program at next agenda hearing on July 29, 2008. No decisions have been made at this time regarding customer refunds.

We appreciate your comments and will add your correspondence to Docket No. 070626-EI.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety & Consumer Assistance Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSCC
08 JUL 10 PM 3:53
COMMISSION CLERK
MM

DATE: July 10, 2008
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Mary Macko, Executive Assistant to Commissioner Skop
RE: Communication Received in Docket No:070626-EI – FPL Sunshine Energy Program

Commissioner Skop's Office has received the following fax correspondence from Ed Feilding, consumer.

The correspondence has not been viewed or considered in any way by Commissioner Nathan A. Skop. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following correspondence does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of section 350.042, Florida Statutes. However, in such cases Commissioner Skop has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Attachment

Cc: William Garner
Roberta Bass
Lorena Holley
Larry Harris

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 60904-08
DISTRIBUTION: _____

July 7, 2008

TO Commissioner Nathan Scott (850) 413 6031 FAX

RE: FPL Sunshine Energy

Perhaps it would be useful to have the attached copy of one of FPL's frequent solicitations Sunshine Energy.

EA Fielding
(772) 286 6131

RECEIVED-FPSC
08 JUL 10 PM 3:53
COMMISSION
CLERK

July 7 - they are still soliciting.
[Signature]

RECEIVED
JUL 8 2008
F.P.S.C.
COMMISSIONER SKOP



*****AUTO**5-DIGIT 34997

Ed Fielding
103 SW Linden St
Stuart FL 34997-6332



RECEIVED-EPSC
08 JUL 10 PM 3:53
COMPLIANCE
CLERK

Dear Ed Fielding,

As Americans, we have always supported freedom and independence. And, today, perhaps more than ever, we want to secure energy independence by utilizing innovative energy sources.

By choosing Sunshine Energy[®], a renewable energy program offered by Florida Power & Light Company, you can have a positive impact on our energy future.

Purchasing renewable electricity not only promotes a brighter energy future, it also helps clean the air we breathe. *Sunshine Energy* is American-made and generated from wind, bioenergy and the sun. Your participation in the program helps avoid more than 10,000 pounds of carbon dioxide (CO₂) emissions from entering the air every year — as much as a car would produce in over 11,000 miles of driving. Since the program began, more than 30,000 customers have enrolled — and through 2006 have avoided over 112,000 tons of CO₂, which is the equivalent of removing almost 20,000 cars from the road for one year.

For each month you're enrolled in the *Sunshine Energy* program, FPL ensures that 1,000 kWh of electricity from cleaner sources is produced by generators in Florida and other states. Your participation in the program creates important environmental benefits in the areas where this cleaner, renewable electricity is generated.

Less expensive than you might think

Sunshine Energy is surprisingly inexpensive: for only \$9.75 more a month, you can help reduce CO₂ emissions and promote a more secure energy future.

Sign up today

Choosing *Sunshine Energy* is a simple, affordable way to do your part for America's energy and environmental future. Simply complete and return the form below, sign up at www.FPLsunshineenergy.com, or give us a call at 1.877.529.2610.

Do your part today by choosing *Sunshine Energy*

David Bates
Sunshine Energy Program Manager

P. S. Remember, choosing *Sunshine Energy* helps two ways: by promoting energy independence and by preserving the environment. Sign up today with the enrollment form below, through www.FPLsunshineenergy.com, or with a quick, toll-free call to 1.877.529.2610.

♻️ Printed on recycled paper (30% post-consumer fiber, elemental chlorine-free) with soy based ink. Please recycle.

Yes, I choose to participate in the *Sunshine Energy*

program from Florida Power & Light Company
By signing below, I agree to enroll in *Sunshine Energy* from Florida Power & Light Company. I am 18 years or older and am authorized to make a change to this FPL account. I understand I will pay a monthly surcharge of \$9.75 for the environmental credits associated with cleaner generation sources of electricity including bioenergy, wind and solar.



FA07CCR03 FPL ID Number 168462755500302

First Name: Ed

Last Name: Fielding

Address (not a PO Box): 103 SW Linden St

Apartment No.: _____

City: Stuart State: FL Zip: 34997

Home Phone: _____ Work Phone: _____

Email Address: _____

Signature: X Date: _____



FPL. POWERING TODAY. EMPOWERING TOMORROW.™

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Thursday, July 10, 2008 10:46 AM
To: Office of Commissioner Skop
Cc: William C. Garner; Larry Harris; Lorena Holley; Roberta Bass; Bridget Grimsley; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: RE: Thank you for your efforts at the FPL Hearing

Thank you for this email, which will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Office of Commissioner Skop
Sent: Thursday, July 10, 2008 8:33 AM
To: Ann Cole
Cc: William C. Garner; Larry Harris; Lorena Holley; Roberta Bass; Bridget Grimsley
Subject: FW: Thank you for your efforts at the FPL Hearing

Ann,

Please place the attached email in the docket file. Docket No: 070626-EI.

From: Nancy Moral [mailto:nancy@familytreeprivateschool.com]
Sent: Tuesday, July 01, 2008 9:16 PM
To: Office of Commissioner Skop
Subject: Thank you for your efforts at the FPL Hearing

Dear Commissioner Skop,

I just wanted to say that I watched live, the exchange between yourself, FPL representatives and the other commissioners tonight, 7-1-08.

I wanted to thank you for pressing your points through the frustration of the other commissioners' impatience. I have never watched so many people spend so much time describing why they did not want to talk about something, and why you should talk faster. It would have been humorous if it was not so important.

I see that the point you were making was that it was important to expose the facts that were to lead to the termination. Thanks for not taking the shortcut as many do! In my opinion, many enterprises look forward to the possibility of increased profits gained through the laxidazical attitude of oversight boards.

I would like to see you set up a board to create the solar initiative separate from FPL!

Nancy Moral

<http://www.myftps.org/>

7/10/2008

Administrative Parties ConsumerDOCUMENT NO. 00904-08

DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Thursday, July 10, 2008 8:32 AM
To: Office of Commissioner Skop
Cc: William C. Garner; Larry Harris; Lorena Holley; Roberta Bass; Bridget Grimsley; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: RE: FPL/Green Mountain Meeting

Thank you for this information, which will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Office of Commissioner Skop
Sent: Thursday, July 10, 2008 8:29 AM
To: Ann Cole
Cc: William C. Garner; Larry Harris; Lorena Holley; Roberta Bass; Bridget Grimsley
Subject: FW: FPL/Green Mountain Meeting

Please place the attached email in the docket file. Docket No: 070626-EI.

From: ghodg1@aol.com [mailto:ghodg1@aol.com]
Sent: Monday, July 07, 2008 4:24 PM
To: Office of Commissioner Skop
Subject: FPL/Green Mountain Meeting

Commissioner Skop - I am currently watching a video replay of a July 1, 2008 meeting that involved FPL and Green Mountain Energy. I would like to thank you for holding FPL accountable for their actions regarding this program. I am a FPL customer and appreciate you bringing this issue to a public forum. After hearing your questions and the responses from the FPL and Green Mountain representatives I will not be part of this program.

Again, thank you for the work you are doing on behalf of all Floridians.

George Hodges
1547 Stargazer Terrace
Sanford, Fl. 32771
ghodg1@aol.com

The Famous, the infamous, the lame - in your browser. [Get the TMZ Toolbar Now!](#)

7/10/2008

Ellen Plendl

070626-81

From: Randy Roland
Sent: Tuesday, July 08, 2008 8:13 AM
To: Ellen Plendl
Subject: FW: My contact

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00904-08</u>		
DISTRIBUTION: _____		

Please handle.

-----Original Message-----

From: Consumer Contact
Sent: Monday, July 07, 2008 10:41 AM
To: Randy Roland
Subject: FW: My contact

Please review, addressed to the chairmen.
Thanks,
Ruth

-----Original Message-----

From: Webmaster
Sent: Monday, July 07, 2008 8:53 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, July 06, 2008 11:09 AM
To: Webmaster
Cc: miltfarrow@blurredvisioncc.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Milton Farrow
Company: Non Affiliated
Primary Phone: 321-537-2462
Secondary Phone:
Email: miltfarrow@blurredvisioncc.com

Response requested? Yes
CC Sent? Yes

Comments:

Dear Members of the commission with particular reference to the chair:
The granting of a two tier rate increase to FPL of 7% in August and 9% in September goes beyond the pale for governmental agencies working at the behest and benefit of "big Business"
I wonder how you will reflect on the article Sunday in Fla Today, wherein the editor is reciting the absolute fraud and abuse of FPL in pandering \$9.75 per client billing statement for an aggregate of 9.7 million dollars which under their statement of purpose was supposed to go for the building of a new energy saving solar utility- S.E.P -However it appears tha these funds were grossly mis-spent on advertising, travel, and administrative expenses as well as on a Texas contractor to the tune of 8.5 millions out of 9.7 millions of dollars-I think that this was apurposeful mis-statement of purpose and that the utility should be compelled by the commission to return these in appropriate and actually fraudulently collected and mis-spent funds to the people who were "duped" by this obvious scam Repsectfully
Milton Farrow

2 - 2

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ruth McHargue
Sent: Thursday, July 03, 2008 4:07 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: My contact

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00904-08</u>		
DISTRIBUTION: _____		

docket correspondence for 070626

-----Original Message-----

From: Webmaster
Sent: Thursday, July 03, 2008 2:33 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, July 03, 2008 12:09 PM
To: Webmaster
Cc: grfuller1@msn.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: GEORGE FULLER
Company:
Primary Phone: 941-924-9614
Secondary Phone: 941-928-6215
Email: grfuller1@msn.com

Response requested? Yes
CC Sent? Yes

Comments:
7/3/8

Hello,

I read today where the State Staff supports FPL's Solar project to cost \$688,000,000.00 for 110 megawatts of power or \$6.25 per watt.

I assume the land is not a cost factor.

Who and what type of solar panels does FPL propose to use?

Are you familiar with a company in CA called NANOSOLAR?

****CLK OFFICIAL DOCUMENT...****

NANOSOLAR is producing solar panelling for less than \$1 per watt. If your staffis not aware of the company and process I suggest you contact them at Nanosolar.com

My reason for contacting you is the huge cost difference between what FPL is projecting and what the state of the art panelling is being manufactured for.

Since I am a customer I would like to see the power generated at as low a cost as possible.

Thank you,

George Fuller

When responding please identify who you are so I know who to contact if I have any further questions.

Ellen Plendl

070626

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, July 03, 2008 11:08 AM
To: ALittleprince4u@aol.com
Subject: RE: florida power and light

Dear Ms. Bonello-Castellano:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
*850) 413-6100

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----

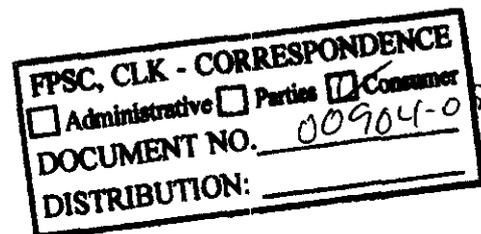
From: ALittleprince4u@aol.com [mailto:ALittleprince4u@aol.com]
Sent: Wednesday, June 25, 2008 5:34 PM
To: Governor Charlie Crist
Subject: florida power and light

Dear Governor,

I recently read an alarming article about the misappropriation of funds collected by fpl, supposedly to create cleaner energy sources. I was a contributor and believe that they need to issue full refunds and apology's and be held criminally accountable for their actions. Please, do something.

Sincerely,

Patricia Bonello-Castellano
ALittleprince4u@aol.com



070626

RECEIVED-FPSC

08 JUL -2 AM 9: 18

COMMISSION
CLERK

DISTRIBUTION CENTER
119 Pine Tree Drive
Ormond Beach, FL 32174
June 29, 2008
08 JUL -2 AM 7: 15

Customer Service
Florida Power & Light Company
PO Box 025576
Miami, FL 33102

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: ECR, CLK		

Dear Customer Service Representative:

I have been very concerned about the use of petroleum products to generate Florida's energy supply, and worried about their effect on our environment as well as the potential for disastrous results from global warming.

As a result, a few years ago, I was heartened to see FP&L plans to encourage alternative forms of energy production, particularly solar and wind power. Thus, I was willing to help FP&L invest in a cleaner, better future for our state by joining with other consumers to contribute an extra \$9.75 a month to help the company fund the "Sunshine Energy Plan."

However, I was shocked and disappointed to learn of the recent review by the Florida Public Service Commission. It found that very little of my contribution, and those from others Floridians like myself, have been spent to develop or foster clean alternative energy sources. According the Commission's report, over 75% of the funds have been spent on marketing and administration. I can't help but feel betrayed—"ripped off" even.

Therefore, you surely will understand that I wish to **discontinue** sending the extra money in my bill each month, and will deduct \$9.75 from this month's bill. Until FP&L can show it can develop effective and efficient plans for alternative energy, I will remain skeptical of any claim it makes.

Sincerely,

Carolyn West

Carolyn West

CC: Florida Public Service Commission

Kimberley Pena

From: Ruth McHargue
Sent: Wednesday, July 02, 2008 11:04 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: Solar backed electric and wind power backed cars/trucks

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: GCL, ECR		

Add to docket 070626

From: Consumer Contact
Sent: Wednesday, July 02, 2008 9:25 AM
To: Ruth McHargue
Subject: FW: Solar backed electric and wind power backed cars/trucks

Could this go on docket 070626?

From: Michael Smith [mailto:mdgismith@yahoo.com]
Sent: Tuesday, July 01, 2008 6:01 PM
To: Consumer Contact
Subject: Solar backed electric and wind power backed cars/trucks

Hello! My Name is Michael "CALEB" Smith, L.U.

I would like to use the money from the Sunshine Energy Program to establish Electric-Solar-Wind Car/Vehicle conversions. The goal would be to convert as many people as can afford a way to eliminate the need for gasoline bringing the demand down so its cheaper for those who think they need it. Thank You! We have a staff of up to 600 that will be learning how to convert cars/vehicles as they are trained. Since gas has become prohibitive we need to offer an invaluable alternative to the masses of people that need to get to work and that don't make enough to pay for all the fees, maintenance etc. costs that are heaped onto the automobile vehicles etc. to get to work.

You can contact me if you are interested in doing this at

e-mail:mdgismith@yahoo.com

Life is For Living, You learn to overcome from the positive and the negative situations ,things and matters you go through build your character. Michael Smith, L.U.

Kimberley Pena

From: Ruth McHargue
Sent: Monday, June 30, 2008 1:29 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: For docket 070626
Attachments: E-Form Other Complaint TRACKING NUMBER: 13935

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: GCL, ECR		

From: Angie Calhoun
Sent: Friday, June 27, 2008 7:46 AM
To: Ruth McHargue
Subject: For docket 070626

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Consumer Contact
Sent: Thursday, June 26, 2008 2:22 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 13935

Complaint filed with PSC

CUSTOMER INFORMATION

Name: miklos liva
Telephone: 3214127566
Email: themiky1@yahoo.com
Address: 918 weller ave se live oak 32060FPL

BUSINESS INFORMATION

Business Account Name: miklos liva
Account Number:
Address: 918 weller ave se live oak Florida 32060FPL

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

FPL needs to be punished for this:

The voluntary program charges FPL customers \$9.75 per month - on top of the regular energy bill - to help develop alternative power sources...Public Service Commission staff said only 24 percent of the \$11.4 million collected from customers went toward developing renewable energy. The rest went to marketing and administrative costs.

Ann Cole**FPSC, CLK - CORRESPONDENCE**Administrative Parties Consumer

From: Ann Cole
Sent: Friday, June 27, 2008 12:46 PM
To: Office of the Chairman
Cc: Roberta Bass; Lorena Holley; Larry Harris; Bridget Grimsley; Steve Larson; Kelly McLanahan; Lois Graham; Kay Posey; Mary Macko
Subject: RE: FPL's Sunshine Energy Program

DOCUMENT NO. 00904-08

DISTRIBUTION: _____

Thank ~~you~~ Bill,

This email and its attachment will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 070626-EI, today.

From: Office of the Chairman
Sent: Friday, June 27, 2008 12:37 PM
To: Ann Cole
Cc: Roberta Bass; Lorena Holley; Larry Harris; Bridget Grimsley
Subject: FW: FPL's Sunshine Energy Program

Ann,

Please see that this e-mail message and the attached letter are placed in the correspondence file for docket no. 070626-EI. Thanks.

William C. Garner (Bill)

Florida Public Service Commission
 Chief Advisor to Chairman Carter
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0855
 (850) 413-6046

From: Jim Johnson [mailto:nokomisdiver@hotmail.com]
Sent: Thursday, June 26, 2008 8:43 PM
To: wade_litchfield@fpl.com; natalie_smith@fpl.com; Leslie Spencer; Office of the Chairman; Records Clerk; Judy Harlow
Subject: FPL's Sunshine Energy Program

To Addressee's,

Attached is a letter to the Florida PSC with suggestions for correcting improper or misdirected Sunshine Energy program contributed funds. I am requesting that the PSC consider my thoughts on July 1, 2008, Agenda Item 11, "Review of Florida Power and Light Company's Sunshine Energy Program", Docket 070626-EL.

My contact information is as follows: James ("Jim") Johnson
 861 Shore Road
 Nokomis, FL 34275
 Telephone : 941 484-5162
 941 735-6988 Cell Phone
 Email: nokomisdiver@hotmail.com

6/27/2008

Email and attachment was faxed to J.R. Kelly, Office of Public Counsel at 850 488-4491

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June 26, 2008

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Commission Conference Agenda, July 1, 2008

Agenda Item 11

Docket No. 070626-EI

Review of Florida Power and Light Company's Sunshine
Energy Program

Commissioners,

I am a customer of Florida Power and Light (FPL) and I have participated in FPL'S Sunshine Energy Program for several years. As of June 25, 2008, I discontinued my participation in this program pending the resolution of the issues and concerns raised by PSC staff in their report and recommendation dated June 23, 2008, as filed in Docket Number 070626-EI. After reading the staff report, I have several observations and suggestions which I offer for your consideration.

Issue one in the staff report found that FPL's program as currently designed and administered was not in the best interests of the program's participants. Staff suggested six guidelines for FPL to use in redesigning the program. I agree with the staff recommendation and support adoption of these guidelines by the Commission. Furthermore, I request the commission consider the following:

- Program revenues through May 31, 2008, were \$11,435,899. In the staff report it is stated that FPL has reported that 24% of the existing program's cost were for TREC's and renewable projects. The balance of the cost was for program management, marketing, and administration. Therefore, by my calculation, \$2,744,615 was spent for direct program benefits and \$8,691,284 was spent on indirect benefits and overhead.

As a Sunshine Energy Program participant, only \$28.08 of my \$117.00 annual contribution can be shown as being spent on renewable energy. Using staff's recommendation that administration and marketing costs of a prudent operation should be limited to 20%, FPL should have spent at least \$93.60 of my annual contribution on renewable energy.

In my opinion, FPL should be required to contribute sufficient FPL corporate funds to the program to fulfill the stated and implicit promises made. Using the staff's finding that 20% is reasonable for administration and marketing, renewable energy costs for the program through May 31, 2008, should have been \$9,148,719, and FPL should be required to provide corporate funding in the amount of \$6,404,104 (\$9,148,719 less \$2,744,615) for the purchase of renewable energy.

- The program's purchase of TREC's (tradable renewable energy certificates) should be further documented to include a complete description of the individual TREC's purchased, including generators name and plant address, description of the renewable energy produced, names of third party seller/broker, and price.
- FPL contracts with third parties for program services should include accounting and reporting guidelines and a "right to audit clause". The PSC should be given clear contractual authority to require accounting and reporting from program third parties and the right for PSC staff to perform or contract with independent certified public accountants to perform audits of program expenditures.

In conclusion, it is disturbing to me that PSC staff had difficulty obtaining answers to their questions concerning various aspects of the program. Hopefully, a full accounting of program expenditures will be forthcoming. Program participants should be assured by the PSC that program objectives are being met. I look forward to returning to the program after assurance that my contribution will truly be helping the environment.

Yours truly,

James E. Johnson, CPA, CFE
861 Shore Road
Nokomis, FL 34275

CC:

Florida Power & Light Company
Mr. Wade Litchfield
215 South Monroe Street, Suite 810
Tallahassee, FL 32301-1859

Florida Power & Light Company (Juno08f)

Natalie Smith/Jessica Cano
700 Universe Boulevard
Juno Beach, FL 33408

Office of Public Counsel (08)

J.R. Kelly
c/o The Florida Legislature
111 W. Madison Street, Room 812
Tallahassee, FL 32399-1400

AARP Florida

Leslie Spencer
200 West College Avenue
Tallahassee, FL 32301

Kimberley Pena

070626

From: Kimberley Pena
Sent: Friday, June 27, 2008 7:46 AM
To: 'nokomisdiver@hotmail.com'
Subject: FW: FPL's Sunshine Energy Program
Attachments: PSC, Sunshine Energy.doc

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		

Mr. Johnson, your request has been forwarded to staff. We have also added you to the mailing list of docket 070626 as an interested person. You can monitor the docket by going to our website, www.psc.state.fl.us. Please let me know if I can be of further help.

Thank you for contacting the Florida Public Service Commission.

Kimberley M. Peña
 Chief Deputy Commission Clerk
 Office of Commission Clerk
 Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850
 (850) 413-6770

From: Jim Johnson [mailto:nokomisdiver@hotmail.com]
Sent: Thursday, June 26, 2008 8:43 PM
To: wade_litchfield@fpl.com; natalie_smith@fpl.com; Leslie Spencer; Office of the Chairman; Records Clerk; Judy Harlow
Subject: FPL's Sunshine Energy Program

To Addressee's,

Attached is a letter to the Florida PSC with suggestions for correcting improper or misdirected Sunshine Energy program contributed funds. I am requesting that the PSC consider my thoughts on July 1, 2008, Agenda Item 11, "Review of Florida Power and Light Company's Sunshine Energy Program", Docket 070626-EL.

My contact information is as follows: James ("Jim") Johnson
 861 Shore Road
 Nokomis, FL 34275
 Telephone : 941 484-5162
 941 735-6988 Cell Phone
 Email: nokomisdiver@hotmail.com

Email and attachment was faxed to J.R. Kelly, Office of Public Counsel at 850 488-4491

*Done
 06/27/08
 Kemp*

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6/27/2008

Kimberley Pena

From: Kimberley Pena
Sent: Friday, June 27, 2008 7:38 AM
To: Katherine Fleming; Judy Harlow
Subject: FW: FPL's Sunshine Energy Program
Attachments: PSC, Sunshine Energy.doc

We have received this email in the Clerk's box. Please see request below. I will add Mr. Johnson as an interested person and place this email in Consumer correspondence.

From: Jim Johnson [mailto:nokomisdiver@hotmail.com]
Sent: Thursday, June 26, 2008 8:43 PM
To: wade_litchfield@fpl.com; natalie_smith@fpl.com; Leslie Spencer; Office of the Chairman; Records Clerk; Judy Harlow
Subject: FPL's Sunshine Energy Program

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Nokomis, FL 34275
Telephone : 941 484-5162
941 735-6988 Cell Phone
Email: nokomisdiver@hotmail.com

Email and attachment was faxed to J.R. Kelly, Office of Public Counsel at 850 488-4491

Introducing Live Search cashback . It's search that pays you back! [Try it Now](#)

June 26, 2008

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Commission Conference Agenda, July 1, 2008

Agenda Item 11

Docket No. 070626-EI

Review of Florida Power and Light Company's Sunshine
Energy Program

Commissioners,

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Yours truly,

James E. Johnson, CPA, CFE
861 Shore Road
Nokomis, FL 34275

CC:

Florida Power & Light Company
Mr. Wade Litchfield
215 South Monroe Street, Suite 810
Tallahassee, FL 32301-1859

Florida Power & Light Company (Juno08f)

Natalie Smith/Jessica Cano
700 Universe Boulevard
Juno Beach, FL 33408

Office of Public Counsel (08)

J.R. Kelly
c/o The Florida Legislature
111 W. Madison Street, Room 812
Tallahassee, FL 32399-1400

AARP Florida

Leslie Spencer
200 West College Avenue
Tallahassee, FL 32301

State of Florida

RECEIVED-FPSC



08 JUN 27 PM 2: 0

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: June 27, 2008

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: Mary Macko, Executive Assistant to Commissioner Skop *MM*

RE: Communication Received in Docket No:070626-EI – FPL Sunshine Energy Program

Commissioner Skop's Office has received the following correspondence from Jay Wherley, consumer.

The correspondence has not been viewed or considered in any way by Commissioner Nathan A. Skop. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following correspondence does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of section 350.042, Florida Statutes. However, in such cases Commissioner Skop has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Attachment

Cc: William Garner
 Roberta Bass
 Lorena Holley
 Larry Harris

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00904-08		
DISTRIBUTION: _____		

Mary Macko

From: Jay Wherley [jrw@sphinx.org]
Sent: Friday, June 27, 2008 11:31 AM
To: david_bates@fpl.com
Cc: Office of Commissioner Skop
Subject: Follow-up to 26 June phone conversation - Sunshine Energy PSC complaint

To: Mr. David Bates, FPL Sunshine Energy Program Manager

Hi David,

I wanted to follow up with some thoughts on our phone conversation yesterday. I think you brought out some good points regarding the relatively low TREC cost the program has (0.975¢/kWh). I found the list of premium prices for various green energy programs in:

"Green Power Marketing in the United States: A Status Report (Tenth Edition)

Lori Bird, Leila Dagher, and Blair Swezey and agree that in this area the Sunshine Energy Program is doing a good job. I am also glad to see some solar generation coming online in our state as part of this program.

While those are the good results, I still think that the 74% (or 68% per FPL response) use of funds for Marketing and Administration is excessive. I understand that you would like to calculate the numbers using future committed monies, but I am not convinced that this is the standard method used.

I tried to find some numbers for other green energy programs out there. What I found:

1) Trends in Utility Green Pricing Programs (2006)

Lori Bird and Marshall Kaiser

page 20

Table 20. Marketing and Administrative Expenditures as Percentage of Premium (2006)

	2003	2004	2005	2006	Top Performers
Average	17%	20%	15%	23%	24%
Median	5%	9%	2%	10%	28%

2) Utility Green-Pricing Programs: What Defines Success?

Blair Swezey and Lori Bird

page 9

"Wisconsin Electric limits marketing and administrative costs for its Energy for Tomorrow program to 20% of the renewable energy purchase cost, while in Texas, regulations limit these expenses to 20% of the total revenues collected in the first two years of the program and 10% in subsequent years."

...

"marketing and administrative expenses for PacifiCorp's Blue Sky product were estimated to

account for nearly one-third of the utility's initial green pricing premium of 4.75¢/kWh, which was well above the median premium value for energy-based green pricing programs.¹⁹ PacifiCorp has since reduced the premium to 2.95¢/kWh to reflect "reductions in the forecast cost of new wind energy and increases in the forecast for market alternatives."

That data basically falls in line with what I think should be a reasonable cap - 20% of the program budget for marketing and administration.

Regards,
Jay Wherley
Melbourne, FL

* * *

for reference, the text of my complaint:

I have participated in the FPL Sunshine Energy for several years. I recently learned that a PSC audit found that "only 24 percent of the \$11.4 million collected from customers has been spent on developing renewable energy". I find this to be a very disappointing and misleading use of my money spent on the Sunshine Energy program. Certainly there will be some overhead costs to managing the program - but when \$8.6 million of the 11.4 million is spent to cover "salaries, office expenses, business travel, research, marketing and a public relations consultant" I am appalled.

I have discontinued my participation in the Sunshine Energy program because of this.

I ask that you refund the portion of my funds [\$5.07 per month I participated] that were not used for developing renewable energy and were beyond a 20% reasonable percentage required for overhead as recommended by the PSC.

Jay Wherley
Melbourne, FL

Ruth Nettles

From: Ruth McHargue
Sent: Thursday, June 26, 2008 12:00 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: file 070626EI misuse of public funds

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		00904-08
DISTRIBUTION: _____		

From: Consumer Contact
Sent: Thursday, June 26, 2008 7:58 AM
To: Ruth McHargue
Subject: FW: file 070626EI misuse of public funds

To CLK

From: Ed Fielding [mailto:evf7660@gmail.com]
Sent: Wednesday, June 25, 2008 10:32 PM
To: Consumer Contact
Subject: file 070626EI misuse of public funds

Dear PSC, As regards the most recent escapades of FPL, the misuse of solicited monies from customers under pretense of enhancing environmental friendly power generation.

This was a project that FPL has pushed for several years, frequently soliciting its customer base with mailed flyers and bill stuffers for the customers to do the responsible thing by helping save the environment, contribute so FPL can become more environmentally friendly. One wonders if this was not a planned misrepresentation from the first day. Certainly such deception from a local business would result in criminal enforcement or at the least civil enforcement with a heavy fine. In my view FPL should be punished for this scam by :

1. A refund of all monies received from customers or others for this "project" and requiring the President personally sign an enclosed letter of admission and apology. This may take the President a couple of weeks, but it will leave an impression;
2. Refund all advertising and associated costs of developing, marketing, managing, accounting for, etc. that was spent for this "project" with a refund check or if significantly noted and with appropriate penitence on an insert in the billing then a deduct on the customer's bill;
3. Fine the company for fraud and misrepresentation; the fine should be multiples of the millions collected. The fine should be paid into the State fund for enhancing environmentally friendly projects, for which FPL would not be eligible.

As we often see in the news, people are going to jail for these kinds of schemes in other states and that probably would help stifle the imperial corporate arrogance here. The people just need a white knight to lead the charge.

Please make this statement part of the public comment or otherwise appropriately noted on this file.

thank you, Ed Fielding (772) 286 6131 email evf7660@gmail.com

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue
Sent: Wednesday, June 25, 2008 2:00 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: 070626

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 00904-08
DISTRIBUTION:

This appears to be correspondence pertaining to docket 070626.
Ruth

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, June 25, 2008 1:12 PM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 13906

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, June 25, 2008 12:06 PM
To: fpl_fpsc_correspondence@fpl.com
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 13906

Copy of complaint sent to Florida Power & Light Company

CUSTOMER INFORMATION

Name: Jay Wherley
Telephone: 321-242-1768
Email: jrw@sphinx.org
Address: 2291 Grand Teton Blvd. Melbourne 32935

BUSINESS INFORMATION

Business Account Name: JAY WHERLEY
Account Number: 9686009193
Address: 2291 Grand Teton Blvd. Melbourne FL 32935

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I have participated in the FPL Sunshine Energy for several years. I recently learned that a PSC audit found that "only 24 percent of the \$11.4 million collected from customers has been spent on developing renewable energy". I find this to be a very disappointing and misleading use of my money spent on the Sunshine Energy program. Certainly there will be some overhead costs to managing the program - but when \$8.6 million of the 11.4 million is spent to cover "salaries, office expenses, business travel, research, marketing and a public relations consultant" I am appalled.

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I ask that you refund the portion of my funds [\$5.07 per month I participated] that were not used for developing renewable energy and were beyond a 20% reasonable percentage required for overhead as recommended by the PSC.

Jay Wherley
Melbourne, FL

State of Florida



CONSUMER

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 5, 2008
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Nathan A. Skop, Commissioner
RE: Dockets 070650-EI and 070626-EI

Please place the following narrative into the correspondence side of the above referenced docket files.

RECEIVED-FPSC
08 FEB - 5 AM 10: 06
COMMISSION
CLERK

DOCUMENT NUMBER CASE
00904 FEB -5 08
FPSC-COMMISSION CLERK

*Consumer Correspondence
Confirmed by
Luth Nettles, per Blinn*

On January 22, 2008, I contacted the DEP Energy Office to inquire as to whether the DEP Energy Office was partnering with any entities on roof top solar projects. The purpose of the call was to obtain general information regarding on-going DEP Energy Office activities and initiatives related to PV solar and Florida's renewable energy policy. During the brief discussion DEP Energy Office (Tatum) advised that he had received a e-mail inquiry from Green Mountain Energy to perform a tracking function but did not remember the specific details of the request other than noting that the request was declined in his response to the e-mail due to resource limitations. Upon my request, he indicated that he would forward the e-mail to my aide if he was able to locate it on his computer. My aide subsequently received the e-mail from Mr. Tatum. In the interest of full disclosure, I have asked that my aide enter the e-mail into the correspondence side of the docket file for Docket No. 070650-EI and Docket No. 070626-EI; respectively. I have not read the e-mail, and I am not aware of its specific contents other than being advised that the salutation to my aide references the discussion that I had with Mr. Tatum. This narrative provides clarification regarding the conversation referenced within the e-mail that was sent to my aide.

State of Florida



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TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 5, 2008
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Bridget M. Groom, Assistant to Commissioner Skop *BMG*
RE: Dockets 070650-EI and 070626-EI

Please place the following email into the correspondence side of the above referenced docket files.

Bridget Groom

From: Tatum, Jim [Jim.Tatum@dep.state.fl.us]
Sent: Tuesday, January 22, 2008 5:50 PM
To: Bridget Groom
Cc: Susac, Jeremy; Alexander Mack
Subject: FW: First FPL Sun Funds Application
Importance: High

Bridget,

Per the request from Commissioner Skop in our telephone conversation this afternoon, I am forwarding this email to you. If you or the Commissioner have any questions, please let me know.

Jim Tatum
Program Manager
Florida Energy Office
Department of Environmental Protection
2600 Blair Stone Road MS #19
Tallahassee, Florida 32399-2400
(850) 245-8002

From: Holtz, John [mailto:john.holtz@greenmountain.com]
Sent: Thursday, January 17, 2008 9:10 AM
To: Tatum, Jim
Subject: FW: First FPL Sun Funds Application
Importance: High

Good morning Jim. Give me a call or email when you get the chance about the questions below.

Thanks,

John
609-280-7701

From: Holtz, John
Sent: Friday, January 11, 2008 3:36 PM
To: 'Tatum, Jim'
Cc: Cunningham, Denise
Subject: RE: First FPL Sun Funds Application
Importance: High

Hello Jim. Thanks for your message. I have a couple topics I want to run by you in addition to your question.

1. On the subject of FPL verifying an applicant's receipt of a State rebate, you and I exchanged a couple emails back around Thanksgiving. You wanted to avoid increasing the workload to your dept., which I certainly respect!

In this round of the FPL Sun Funds we expect to process approx. 30 applications, spread out over a couple of months. Could I send you an email **every other week** (twice a month or so) with a few names/addresses to check whether they received a State rebate? It shouldn't be overwhelming.

2. What is the State residential p.v. rebate balance?

1/22/2008

3. We're looking to offer Sun Funds rebates even in the absence of State rebate money until the next appropriation. Nonetheless we still want to be aligned with and supportive of the FEO program. Along these lines, as the current State fund empties, will FEO still be accepting residential applications? If so, will those applications be placed in a queue until the fund is replenished in July?

4. Can we get some promotion for FPL Sun Funds on the FEO web site, such as a link to the Sun Funds web site? When the State money runs out would you be willing to let web visitors know that rebates are available from FPL? Let me know what is feasible.

As always, thanks for your suggestions and help. By the way, we update Sun Funds available balance on the web site each Friday afternoon:

<http://www.fplsunshineenergy.com/sunfunds/sunfunds.shtml>

Feel free to call my cell phone to discuss: 609-280-7701

Regards, John

From: Tatum, Jim [mailto:Jim.Tatum@dep.state.fl.us]
Sent: Wednesday, January 09, 2008 9:49 AM
To: Holtz, John
Cc: Cunningham, Denise
Subject: RE: First FPL Sun Funds Application

John,

Glad to hear that the "ice has been broken" on the program. How is the receipt of a state rebate being verified by FPL? I don't recall any discussions on this subject, but then again I may have missed something in the email traffic.

Thanks,

Jim Tatum
Program Manager
Florida Energy Office
Department of Environmental Protection
2600 Blair Stone Road MS #19
Tallahassee, Florida 32399-2400
(850) 245-8002

The Department of Environmental Protection values your feedback as a customer. DEP Secretary Michael W. Sole is committed to continuously assessing and improving the level and quality of services provided to you. Please take a few minutes to comment on the quality of service you received. Simply click on [this link](#) to the DEP Customer Survey. Thank you in advance for completing the survey.

From: Holtz, John [mailto:john.holtz@greenmountain.com]
Sent: Monday, January 07, 2008 11:27 AM
To: Tatum, Jim
Subject: First FPL Sun Funds Application

Hello Jim. Thought you'd be interested to know we received today our first application for a FPL Sun Funds p.v. rebate. It's for a 5.25 kW array.

Best, John

1/22/2008

John Holtz

Director of Operations - East Region

Green Mountain Energy Company

FL/NJ/NY: 609-953-1647

Mobile: 609-280-7701

john.holtz@greenmountain.com