

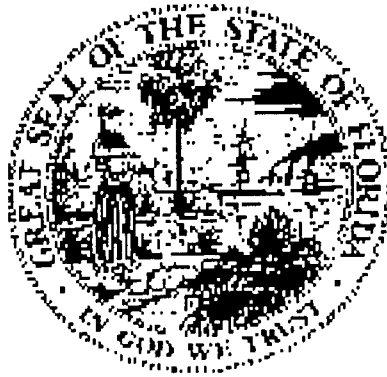
CLASS A and B
WATER AND/OR WASTEWATER UTILITIES

**FINANCIAL, RATE
AND ENGINEERING
MINIMUM FILING
REQUIREMENTS**

OF

Lake Utility Services, Inc.
Exact Legal Name of Utility

VOLUME III (e)



FOR THE

Test Year Ended: 6/30/2007

VOLUME III (a) - (e)

2008 FEB 18 12 48 PM '08

1248 FEB 18 8

FPSC-COMMISSION CLERK

LAKE UTILITY SERVICES, INC.

DOCKET NO.: 070693-WS

ADDITIONAL ENGINEERING INFORMATION

Lake Utility Services, Inc.

Docket No.: 070693-WS

Lake County

25.30.440 (5)
INSPECTION REPORTS

Test Year Ended June 30, 2007

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name CLERMONT #1 FOUR WINDS County Lake PWS ID # 3354883-07
Plant Location 13225 Anderson Hill Road, Clermont, FL 34714 Phone 407-869-1919
Owner Name Lake Utility Services Inc Phone 407-869-1919
Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
This Survey Date 1/25/07 Last Survey Date 1/29/04 Last C.I. Date 1/28/99

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2034 (8/6/79), WC35-2034B (5/15/87)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
Operator(s) & Certification Class-Number
Steve Pfouts C14204. Please see the monthly operation report for a complete list of operators.

O & M Log: Yes No
O & M Manual: Yes No
Operator Visitation Frequency
Hrs/day: Required _____ Visit _____ Actual 0.5
Days/wk: Required 3 Actual 6
Non-consecutive Days? Yes No N/A
MORs submitted regularly? Yes No N/A
Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
Population Served 18,518 Basis X 3.5
Average Day (from MORs) 97,694 gpd
Max. Day (from MORs) 281,000 gpd 3.06
Max-day Design Capacity 115,000 gpd
Comments Permitted max-day design capacity was exceeded during 1.06-12.06. 75% exceeded 1.07.

RAW WATER SOURCE

- GROUND; Number of Wells 2
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
Source _____
Capacity of Standby (kW) _____
Switchover: Automatic Manual
Standby Plan: Yes No
Hrs Operated Under Load _____
What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
Satisfy average daily demand? Yes No Unk
Comments Dual power feeds w/ Amberhill and Lake Ridge Club WTPs

TREATMENT PROCESSES IN USE

Disinfection _____
Filtration _____
What additional treatment is needed?
None at this time
For control of what deficiencies? _____

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
Meter Size & Type 3" Badger
Backflow Prevention Devices: Yes No
Cross-connections None noted
Written Cross-connection Control Program: Yes
Flushing Program: Yes No N/A
Valve Maintenance Program: Yes No N/A
Up-to-Date Distribution Map: Yes No N/A
Coliform Sampling Plan: Yes No N/A
Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	1/ AAH6674	2/AAH6675		
Year Drilled	1940	1980		
Depth Drilled	445'	387'		
Drilling Method	Unknown	Combination		
Type of Grout	Unknown	Neat cement		
Static Water Level	Unknown	160'		
Pumping Water Level	Unknown	168'		
Design Well Yield	Unknown	Unknown		
Test Yield	Unknown	Unknown		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Unknown	Open		
Length (outside casing)	125'	159'		
Diameter (outside casing)	8"	4"		
Material (outside casing)	Black steel	Black steel		
Well Contamination History	None noted	None noted		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	> 100'	> 100'	
	Reuse Water	N/A	N/A	
	WW Plumbing	> 100'	> 100'	
	Other Sanitary Hazard	None noted	None noted	
PUMP	Type	Submersible	Submersible	
	Manufacturer Name	Red Jacket	Red Jacket	
	Model Number	4PB	13FC	
	Rated Capacity (gpm)	236	54	
	Motor Horsepower	20	5	
Well casing 12" above grade?	Yes	Yes		
Well Casing Sanitary Seal	Intact	Intact		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Fence/Housing	Fence	Fence		
Well Vent Protection	Yes	Yes		

COMMENTS Well #1 has an in-line sand filter. Filter is serviced every two weeks. Due to repeated total-coliform positive raw water samples, disinfection and a 20-sample bacteriological survey were required to determine if wells #1 & #2 are susceptible to microbial contamination. Results of January 2006 and October 2006 bacteriological surveys were satisfactory.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner 85MHP17 Capacity 17 gpd
 Chlorine Feed Rate 12%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 1.38
 Remote tap location 12579 Niccolette Ct
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points: Prior to hydropneumatic tanks
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H/1	H/2	
Capacity (gal)	1,000	900	
Material	Steel	Steel	
Gravity Drain	Yes	Yes	
By-pass Piping	Yes	Yes	
Pressure Gauge	Yes	Yes	
Sight Glass or Level Indicator	Yes	Yes	
Fittings for Sight Glass	N/A	N/A	
Protected Openings	Yes	Yes	
PRV/ARV	PRV	PRV	
On/Off Pressure	32/40	32/40	
Access Padlocked	Yes	Yes	
Height to Bottom of Elevated Tank	N/A	N/A	
Height to Max. Water Level	N/A	N/A	

Comments Provide date(s) of last cleaning and inspection.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	N/A		
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name CLERMONT #2/ CARR WATER SYSTEM County Lake PWS ID # 3350153
 Plant Location Corner of Sunset Avenue & Ridge Street, Clermont, FL Phone 407/869-1919
 Owner Name Lake Utility Services Inc., Attn: Patrick Flynn, Regional Director Phone 407/869-1919
 Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407/869-1919
 This Survey Date 01/18/07 Last Survey Date 01/29/04 Last C.I. Date 1/28/99

PWS TYPE & CLASS

- Community (5D)
- Non-transient Non-community
- Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2098, 4/10/86. WC35-271683, 12/15/95
- Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204 Lead/Chief Operator
 See MOR for complete list of operator
 O & M Log: Yes No
 O & M Manual Yes No
 Emergency Response Plan: Yes No N/A
 Operator Visitation Frequency

Hrs/day: Required	Visit	Actual	Visit
Days/wk: Required	3	Actual	6

 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A

Number of Service Connections 40
 Population Served 140 Basis Operator
 Average Day (from MORs) 5,259 gpd
 Max. Day (from MORs) 42,000 MGD 10/06
 Max-day Design Capacity 86,400 gpd
 Comments _____

RAW WATER SOURCE

- GROUND; Number of Wells 2
- SURFACE/UDI; Source _____
- PURCHASED from PWS ID # _____
- Emergency Water Source _____
Emergency Water Capacity _____

AUXILIARY POWER SOURCE

Yes None Not Required
 Source _____
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Standby Plan: Yes No
 Hrs Operated Under Load _____
 What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy 1/2 max-day demand? Yes No Unk
 Comments _____

TREATMENT PROCESSES IN USE

Disinfection
Corrosion Control - Aqua-mag
 What additional treatment is needed?
None at this time
 For control of what deficiencies?
N/A

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 2" Badger
 Backflow Prevention Devices: Yes No
 Cross-connections None observed
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments Disinfectants/Disinfection Byproduct Rule
Monitoring Plan available on-site for review.

GROUND WATER SOURCE

Well Number (FLUWID No.)	1 (AAH6677)	2 (AAH6676)		
Year Drilled	1939	1963		
Depth Drilled	243'	332'		
Drilling Method	Unknown	Unknown		
Type of Grout	Unknown	Unknown		
Static Water Level	Unknown	95'		
Pumping Water Level	Unknown	Unknown		
Design Well Yield	Unknown	Unknown		
Test Yield	Unknown	Unknown		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Unknown	Unknown		
Length (outside casing)	206'	120'		
Diameter (outside casing)	4"	6"		
Material (outside casing)	Black steel	Black steel		
Well Contamination History	None	None		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	> 200'	>200'	
	Reuse Water	N/A	N/A	
	WW Plumbing	>100'	>100'	
	Other Sanitary Hazard	None observed	None observed	
PUMP	Type	Submersible	Submersible	
	Manufacturer Name	Sta-rite	Sta-rite	
	Model Number	VIP4H02-01	CPAJO2	
	Rated Capacity (gpm)	45	75	
	Motor Horsepower	3	5	
Well casing 12" above grade?	No	Yes		
Well Casing Sanitary Seal	Ok	Ok		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Fence/Housing	Fence	Fence		
Well Vent Protection	Yes	Yes		

COMMENTS Department will accept the well casing upper terminus unless the well is shown to be chemically or microbially contaminated.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 17 gpd
 Chlorine Feed Rate 40% stroke
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 1.81 Remote .77
 Remote tap location 12921 Sunset
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to H/1
 Booster Pump Info _____
 Comments Stenner mod 45MHP10 - 10 gpd for Aqua-mag

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H/1		
Capacity (gal)	3,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	PRV		
On/Off Pressure	50/65		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments Dates of last cleaning and inspection are unknown.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number			
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name AMBERHILL County Lake PWS ID # 3354883-06
Plant Location End of Topaz Street, Clermont, FL 34714 Phone 407-869-1919
Owner Name Lake Utility Services Inc Phone 407-869-1919
Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
This Survey Date 1/25/07 Last Survey Date 1/29/04 Last C.I. Date 1/28/99

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2097 (9/5/86)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
Operator(s) & Certification Class-Number
Steve Pfouts C-14204. Please see the monthly operation
report for a complete list of operators.

O & M Log: Yes No
O & M Manual: Yes No
Operator Visitation Frequency

Hrs/day: Required	Visit	Actual	Visit
Days/wk: Required	5+1	Actual	5+1
Non-consecutive Days?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A	
MORs submitted regularly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> N/A	
Data missing from MORs?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> N/A	

Number of Service Connections 5,291
Population Served 18,518 Basis X 3.5
Average Day (from MORs) *130,911 gpd
Max. Day (from MORs) 400,000 gpd 4.06
Max-day Design Capacity 396,000 gpd
Comments: * 11.05-7.06. Plant off-line since 8.06.
Notification was submitted to the Department.
Permitted max-day design capacity exceeded in 4.06.
75% exceeded 5.06-7.06.

RAW WATER SOURCE

- GROUND; Number of Wells 1
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
Source _____
Capacity of Standby (kW) _____
Switchover: Automatic Manual
Standby Plan: Yes No
Hrs Operated Under Load _____
What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
Satisfy average daily demand? Yes No Unk
Comments Dual power feeds w/ Lake Ridge Club
and Clermont #1/Four Winds WTPs.

TREATMENT PROCESSES IN USE

Disinfection _____
What additional treatment is needed?
None at this time
For control of what deficiencies? _____

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
Meter Size & Type 6" Water Specialties
Backflow Prevention Devices: Yes No
Cross-connections None noted
Written Cross-connection Control Program: Yes
Flushing Program: Yes No N/A
Valve Maintenance Program: Yes No N/A
Up-to-Date Distribution Map: Yes No N/A
Coliform Sampling Plan: Yes No N/A
Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	1/ Unknown			
Year Drilled	1985			
Depth Drilled	600'			
Drilling Method	Rotary			
Type of Grout	Neat cement			
Static Water Level	129'			
Pumping Water Level	Unknown			
Design Well Yield	Unknown			
Test Yield	Unknown			
Actual Yield (if different than rated capacity)	720 gpm			
Strainer	Open			
Length (outside casing)	168'			
Diameter (outside casing)	10"			
Material (outside casing)	Black steel			
Well Contamination History	None noted			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	> 200 ft		
	Reuse Water	N/A		
	WW Plumbing	> 200 ft		
	Other Sanitary Hazard	None noted		
PUMP	Type	Vertical turbine		
	Manufacturer Name	Goulds		
	Model Number	3DHHO		
	Rated Capacity (gpm)	500		
	Motor Horsepower	60		
Well casing 12" above grade?	Yes			
Well Casing Sanitary Seal	Intact			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Fence/Housing	Fence			
Well Vent Protection	Yes			

COMMENTS Well casing exhibiting rust. See the deficiencies page.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make: Stenner 85MHP17 Capacity 17 gpd
 Chlorine Feed Rate Offline
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 1.4
 Remote tap location 12114 Garnet Drive
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points: Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	7,500		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	PRV		
On/Off Pressure	Off-line		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments: Scheduled for "like-for-like" replacement. Tank was installed on 2/21/07. Plant returned to service on 2/24/07. Bacteriological evaluation results were submitted to the Department.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	N/A		
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name HIGHLAND POINT County Lake PWS ID # 3354883-11
 Plant Location Corner of Parkway and Highland Road, Clermont, FL 34714 Phone 407-869-1919
 Owner Name Lake Utility Services Inc. Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
 This Survey Date 1/25/07 Last Survey Date 1/27/04 Last C.I. Date 5/31/00

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2102 (2/5/87), WC35-0080569-001 (3/6/98)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
 Operator(s) & Certification Class-Number
Steve Pfouts C14204. Please see the monthly operation report for a complete list of operators.

O & M Log: Yes No
 O & M Manual: Yes No
 Operator Visitation Frequency

Hrs/day: Required	Visit	Actual	Visit
Days/wk: Required	5+1	Actual	5+1

Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
 Population Served 18,518 Basis X 3.5
 Average Day (from MORs) * gpd
 Max. Day (from MORs) * gpd
 Max-day Design Capacity 396,000 gpd
 Comments: * The well pumps directly to C.R. 561 WTP. The plant is still active because it can be used as an emergency backup.
See C.R. 561 WTP for flow information.

RAW WATER SOURCE

- GROUND; Number of Wells 1
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
 Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
 Source Interconnect with CR 561 WTP
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Standby Plan: Yes No
 Hrs Operated Under Load _____
 What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy average daily demand? Yes No Unk
 Comments _____

TREATMENT PROCESSES IN USE

Disinfection _____
 What additional treatment is needed?
None at this time
 For control of what deficiencies? _____

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 6" Water Specialties
 Backflow Prevention Devices: Yes No
 Cross-connections None noted
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	1/AAA4420		
Year Drilled	1986		
Depth Drilled	520'		
Drilling Method	Rotary		
Type of Grout	Unknown		
Static Water Level	32'		
Pumping Water Level	Unknown		
Design Well Yield	Unknown		
Test Yield	Unknown		
Actual Yield (if different than rated capacity)	Unknown		
Strainer	Unknown		
Length (outside casing)	71'		
Diameter (outside casing)	8"		
Material (outside casing)	Black steel		
Well Contamination History	None noted		
Is inundation of well possible?	No		
6' X 6' X 4" Concrete Pad	Yes		
SET BACKS	Septic Tank	> 200'	
	Reuse Water	N/A	
	WW Plumbing	> 200'	
	Other Sanitary Hazard	None noted	
PUMP	Type	Vertical turbine	
	Manufacturer Name	Goulds	
	Model Number	8DHHC	
	Rated Capacity (gpm)	660-690	
	Motor Horsepower	75	
Well casing 12" above grade?	Yes		
Well Casing Sanitary Seal	Intact		
Raw Water Sampling Tap	Yes		
Above Ground Check Valve	Yes		
Fence/Housing	Fence		
Well Vent Protection	Yes		

COMMENTS: Well casing exhibiting significant rust. Treat and paint as needed. Due to repeated total-coliform positive raw water samples, disinfection and a 20-sample bacteriological survey were required to determine if the well is susceptible to microbial contamination. Results of January 2006 and October 2006 bacteriological surveys were satisfactory.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Tacmina Capacity 0.95 gph
 Chlorine Feed Rate 30%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 0.5
 Remote tap location 1104 Versailles
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points: Well discharge piping
 Booster Pump Info N/A
 Comments: Backup Stenner 17gpd chlorinator. One 325-gallon HDPLE bulk storage tank.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	10,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	PRV		
On/Off Pressure	N/A		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments: Provide date(s) of last cleaning and inspection. This tank serves as water hammer control. The well pumps directly to the County Road 561 water treatment plant.

HIGH SERVICE PUMPS

Pump Number	N/A		
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name THE ORANGES County Lake PWS ID # 3354883-10
 Plant Location Corner of Lake Louisa & Lake Louisa Rd., Clermont, FL 34714 Phone 407-869-1919
 Owner Name Lake Utility Services Inc. Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
 This Survey Date 1/25/07 Last Survey Date 1/27/04 Last C.I. Date 5/31/00

PWS TYPE & CLASS

- Community (5C)
- Non-transient Non-community
- Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2104 (7/2/87), WC35-261295 (2/15/95)
- Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204. Please see the monthly operation report for a complete list of operators.

O & M Log: Yes No
 O & M Manual: Yes No
 Operator Visitation Frequency

Hrs/day: Required	<u>Visit</u>	Actual	<u>Visit</u>
Days/wk: Required	<u>5+1</u>	Actual	<u>5+1</u>

Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
 Population Served 18,518 Basis X 3.5
 Average Day (from MORs) 68,755 gpd
 Max. Day (from MORs) 231,000 gpd 10:06
 Max-day Design Capacity 396,000 gpd
 Comments _____

RAW WATER SOURCE

- GROUND; Number of Wells 1
- SURFACE/UDI; Source _____
- PURCHASED from PWS ID # _____
- Emergency Water Source Interconnected
 Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
- Source Interconnect with Lake Louise WTP
- Capacity of Standby (kW) _____
- Switchover: Automatic Manual
- Standby Plan: Yes No
- Hrs Operated Under Load _____
- What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
- Satisfy average daily demand? Yes No Unk
- Comments _____

TREATMENT PROCESSES IN USE

Disinfection _____
 Corrosion control-Aqua Mag _____
 What additional treatment is needed?
None at this time
 For control of what deficiencies? _____

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 6" Precision
 Backflow Prevention Devices: Yes No
 Cross-connections None noted
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	1/AAH6684		
Year Drilled	1986		
Depth Drilled	237'		
Drilling Method	Combination		
Type of Grout	Unknown		
Static Water Level	Unknown		
Pumping Water Level	Unknown		
Design Well Yield	Unknown		
Test Yield	Unknown		
Actual Yield (if different than rated capacity)	Unknown		
Strainer	Unknown		
Length (outside casing)	93'/237'		
Diameter (outside casing)	10"		
Material (outside casing)	Black iron		
Well Contamination History	None noted		
Is inundation of well possible?	No		
6' X 6' X 4" Concrete Pad	Yes		
SET BACKS	Septic Tank	> 200'	
	Reuse Water	N/A	
	WW Plumbing	> 200'	
	Other Sanitary Hazard	None noted	
PUMP	Type	Vertical turbine	
	Manufacturer Name	Goulds	
	Model Number	OR360747	
	Rated Capacity (gpm)	530	
	Motor Horsepower	40	
Well casing 12" above grade?	Yes		
Well Casing Sanitary Seal	Intact		
Raw Water Sampling Tap	Yes		
Above Ground Check Valve	Yes		
Fence/Housing	Housing		
Well Vent Protection	Yes		

COMMENTS _____

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Tacmina Capacity 0.95 gph
 Chlorine Feed Rate 50%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.1 Remote 1.3
 Remote tap location: 12721 Katherine Ct.
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points: Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments: One 475-gallon HDPE bulk storage tank.

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	5,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	Both		
On/Off Pressure	42/50		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments Provide date(s) of last cleaning and inspection.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	N/A		
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name LAKE RIDGE CLUB County Lake PWS ID # 3354883-05
 Plant Location 12651 Lake Ridge Circle, Clermont, FL 34714 Phone 407-869-1919
 Owner Name Lake Utility Services Inc Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
 This Survey Date 1/25/07 Last Survey Date 1/29/04 Last C.I. Date 5/31/00

PWS TYPE & CLASS

- Community (5C)
- Non-transient Non-community
- Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-183571 (12/24/70)
- Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204. Please see the monthly operation report for a complete list of operators.

O & M Log: Yes No
 O & M Manual: Yes No
 Operator Visitation Frequency
 Hrs/day: Required N/A Actual 0.5
 Days/wk: Required 5+1 Actual 6
 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
 Population Served 18,518 Basis X 3.5
 Average Day (from MORs) 233,141 gpd
 Max. Day (from MORs) 1,194,000 gpd 10:06
 Max-day Design Capacity 396,000 gpd
 Comments Permitted max-day design capacity was exceeded during 3.06-6.06 & 8.06-10.06.

RAW WATER SOURCE

- GROUND; Number of Wells 1
- SURFACE/UDI; Source _____
- PURCHASED from PWS ID # _____
- Emergency Water Source Interconnected
Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
- Source _____
- Capacity of Standby (kW) _____
- Switchover: Automatic Manual
- Standby Plan: Yes No
- Hrs Operated Under Load _____
- What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
- Satisfy average daily demand? Yes No Unk
- Comments Dual power feeds w/ Amberhill & Clermont #1/Four Winds WTPs.

TREATMENT PROCESSES IN USE

Disinfection _____
 What additional treatment is needed?
None at this time
 For control of what deficiencies? _____

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 8" Water Specialties
 Backflow Prevention Devices: Yes No
 Cross-connections None noted
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	1/ Unknown		
Year Drilled	1990		
Depth Drilled	540'		
Drilling Method	Combination		
Type of Grout	Neat cement		
Static Water Level	127'		
Pumping Water Level	Unknown		
Design Well Yield	Unknown		
Test Yield	500 gpm		
Actual Yield (if different than rated capacity)	Unknown		
Strainer	Unknown		
Length (outside casing)	140'		
Diameter (outside casing)	10"		
Material (outside casing)	Black steel		
Well Contamination History	None noted		
Is inundation of well possible?	No		
6' X 6' X 4" Concrete Pad	Yes		
SET BACKS	Septic Tank	> 200 ft	
	Reuse Water	N/A	
	WW Plumbing	> 200 ft	
	Other Sanitary Hazard	None noted	
PUMP	Type	Vertical turbine	
	Manufacturer Name	Goulds	
	Model Number	10RJHC	
	Rated Capacity (gpm)	650	
	Motor Horsepower	75	
Well casing 12" above grade?	Yes		
Well Casing Sanitary Seal	Intact		
Raw Water Sampling Tap	Yes		
Above Ground Check Valve	Yes		
Fence/Housing	Fence		
Well Vent Protection	Yes		

COMMENTS _____

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make (2) Stenner 85MHP17 Capacity 17 gpd
 Chlorine Feed Rate 1 - 60% 2 - 60%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 1.4
 Remote tap location 12114 Garnet Drive
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points: Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments: One 325-gallon HDPLE bulk storage tank.

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	7,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	Both		
On/Off Pressure	42/58		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments Provide date(s) of last cleaning and inspection.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	N/A		
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name THE VISTAS County Lake PWS ID # 3354883-03
Plant Location 10440 Vista del Sol Circle, Clermont, FL 34714 Phone 407-869-109
Owner Name Lake Utility Services Inc Phone 407-869-1919
Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
This Survey Date 1/25/07 Last Survey Date 1/29/04 Last C.I. Date 5/31/00

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-159609 (5/30/89), WC35-298960 (12/5/89),
WC35-0080587-003 (3/13/01)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
Operator(s) & Certification Class-Number
Steve Pfouts C14204. Please see the monthly operation
report for a complete list of operators.
O & M Log: Yes No
O & M Manual: Yes No
Operator Visitation Frequency
Hrs/day: Required N/A Actual 0.5
Days/wk: Required 5+1 Actual 7
Non-consecutive Days? Yes No N/A
MORs submitted regularly? Yes No N/A
Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
Population Served 18,518 Basis X 3.5
Average Day (from MORs) 127.758 gpd
Max. Day (from MORs) 550,000 gpd 10:06
Max-day Design Capacity 822,000 gpd
Comments _____

RAW WATER SOURCE

- GROUND; Number of Wells 1
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
Emergency Water Capacity _____

STANDBY POWER

Yes None Not Required
Source Magnatek RD 2500 diesel generator
Capacity of Standby (kW) 200
Switchover: Automatic Manual
Standby Plan: Yes No
Hrs Operated Under Load 1 hr/wk.
What equipment does it operate?
 Well pumps All (Including Wells #1 & #3
that pump to the Lake Louise WTP)
 High Service Pumps All
 Treatment Equipment All
Satisfy average daily demand? Yes No Unk
Comments Remote telemetry in the event of a power
loss.

TREATMENT PROCESSES IN USE

Disinfection
What additional treatment is needed?
None at this time
For control of what deficiencies?

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
Meter Size & Type 8" McCrometer
Backflow Prevention Devices: Yes No
Cross-connections None noted
Written Cross-connection Control Program: Yes
Flushing Program: Yes No N/A
Valve Maintenance Program: Yes No N/A
Up-to-Date Distribution Map: Yes No N/A
Coliform Sampling Plan: Yes No N/A
Comments Well #1 - 10" McCrometer
Well #3 - 10" Water Specialties

GROUND WATER SOURCE

Well Number/FLUWID	2/AAH6686			
Year Drilled	1993			
Depth Drilled	316'			
Drilling Method	Combination			
Type of Grout	Unknown			
Static Water Level	100'			
Pumping Water Level	117'			
Design Well Yield	Unknown			
Test Yield	750 gpm			
Actual Yield (if different than rated capacity)	Unknown			
Strainer	Unknown			
Length (outside casing)	120'			
Diameter (outside casing)	8"			
Material (outside casing)	Black steel			
Well Contamination History	None noted			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	> 200 ft		
	Reuse Water	N/A		
	WW Plumbing	> 200 ft		
	Other Sanitary Hazard	None noted		
PUMP	Type	Vertical turbine		
	Manufacturer Name	Goulds		
	Model Number	8DHLO		
	Rated Capacity (gpm)	750		
	Motor Horsepower	50		
Well casing 12" above grade?	Yes			
Well Casing Sanitary Seal	Intact			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Fence/Housing	Fence			
Well Vent Protection	Yes			

COMMENTS Well casing exhibiting rust. Treat and paint as needed. Due to repeated total-coliform positive raw samples, disinfection and a 20-sample bacteriological survey was required to determine if the well is susceptible to microbial contamination. Results of a December 2005 survey were incomplete. Four-log information submitted to the Department is inadequate. See the deficiencies page.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make (3) Stenner 85MHP17 Capacity 17 gpd
 Chlorine Feed Rate 1-40% 2-25% 3-25%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 1.4
 Remote tap location 14101 Vista del Lago Drive
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments Two 850-gallon HDPE bulk storage tanks

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H	G
Capacity (gal)	10,000	100,000
Material	Steel	Concrete
Gravity Drain	Yes	Yes
By-pass Piping	Yes	Yes
Pressure Gauge	Yes	N/A
Sight Glass or Level Indicator	Yes	Yes
Fittings for Sight Glass	N/A	N/A
Protected Openings	Yes	Yes
PRV/ARV	Both	N/A
On/Off Pressure	68/75	N/A
Access Padlocked	Yes	Yes
Height to Bottom of Elevated Tank	N/A	N/A
Height to Max. Water Level	N/A	

Comments Tanks were cleaned in 2006. Provide a copy of the report.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	1	2	3
Type	Vertical turbine		
Make	Goulds	Goulds	Goulds
Model	VIC-L	VIC-L	VIC-L
Capacity (gpm)	1,500	1,500	1,500
Motor HP	125	125	125
Date Installed	Unknown	Unknown	Unknown
Maintenance	In accordance with PM plan		

Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name CRESCENT BAY County Lake PWS ID # 3354883-09
 Plant Location 11001 Crescent Bay Boulevard, Clermont, FL 34714 Phone 407-869-1919
 Owner Name Lake Utility Services Inc Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
 This Survey Date 1/25/07 Last Survey Date 1/29/04 Last C.I. Date 5/31/00

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2104 (2/1/88), WC35-224349 (10/28/93)
WC35-272955 (11/1/95)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204. Please see the monthly operation
report for a complete list of operators.

O & M Log: Yes No
 O & M Manual: Yes No
 Operator Visitation Frequency
 Hrs/day: Required _____ Visit _____ Actual 0.5
 Days/wk: Required 5+1 Actual 6
 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
 Population Served 18,518 Basis X 3.5
 Average Day (from MORs) 118,304 gpd
 Max. Day (from MORs) 671,000 gpd 6/06
 Max-day Design Capacity 396,000 gpd
 Comments Permitted max-day design capacity was
exceeded during 3 06-6.06.

RAW WATER SOURCE

- GROUND; Number of Wells 1
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
 Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
 Source Interconnect with CR 561 WTP
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Standby Plan: Yes No
 Hrs Operated Under Load _____
 What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy average daily demand? Yes No Unk
 Comments _____

TREATMENT PROCESSES IN USE

Disinfection

 What additional treatment is needed?
None at this time
 For control of what deficiencies?

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 6" Water Specialties
 Backflow Prevention Devices: Yes No
 Cross-connections None noted
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	2 AAH6683		
Year Drilled	1995		
Depth Drilled	425'		
Drilling Method	Cable tool		
Type of Grout	Portland cement		
Static Water Level	28'		
Pumping Water Level	70'		
Design Well Yield	700 gpm		
Test Yield	700 gpm		
Actual Yield (if different than rated capacity)	Unknown		
Strainer	Unknown		
Length (outside casing)	205'		
Diameter (outside casing)	10"		
Material (outside casing)	Black iron		
Well Contamination History	None noted		
Is inundation of well possible?	No		
6' X 6' X 4" Concrete Pad	Yes		
SET BACKS	Septic Tank	> 200'	
	Reuse Water	N/A	
	WW Plumbing	> 200'	
	Other Sanitary Hazard	None noted	
PUMP	Type	Vertical turbine	
	Manufacturer Name	Goulds	
	Model Number	10RJHC	
	Rated Capacity (gpm)	700	
	Motor Horsepower	50	
Well casing 12" above grade?	Yes		
Well Casing Sanitary Seal	Intact		
Raw Water Sampling Tap	Yes		
Above Ground Check Valve	Yes		
Fence/Housing	Fence		
Well Vent Protection	Yes		

COMMENTS: Well casing exhibiting rust-treat and paint as needed. Due to repeated total-coliform positive raw water samples, disinfection and a 20-sample bacteriological survey were required to determine if the well is susceptible to microbial contamination. Results of a December 2005 bacteriological survey were unsatisfactory. Four -log information submitted to the Department is inadequate. See the deficiencies page.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Tacima Capacity 0.95 gph
 Chlorine Feed Rate 100%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 1.5
 Remote tap location 1139 Crescent Bay Blvd.
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	10,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	Both		
On/Off Pressure	60/80		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments Provide date(s) of last cleaning and inspection.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	N/A		
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name LAKE LOUISA WTP County Lake PWS ID # 3354883-02
 Plant Location 9525 Lake Louisa Drive, Clermont, FL 34714 Phone 407-869-1919
 Owner Name Lake Utility Services Inc Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
 This Survey Date 1/25/07 Last Survey Date N/A Last C.I. Date N/A

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-0080587-016 (11/16/04)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204. Please see the monthly operation
report for a complete list of operators.
 O & M Log: Yes No
 O & M Manual: Yes No
 Operator Visitation Frequency
 Hrs/day: Required N/A Actual 0.5
 Days/wk: Required 5+1 Actual 7
 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A

Number of Service Connections 5,291
 Population Served 18,518 Basis X 3.5
 Average Day (from MORs) 2,850,250 gpd
 Max. Day (from MORs) 2,524,000 gpd 01/07
 Max-day Design Capacity 1,944,000 gpd
 Comments Permitted max-day design capacity has
been exceeded for the last twelve months.

RAW WATER SOURCE

- GROUND; Number of Wells 2
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
 Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
 Source Onan diesel generator
 Capacity of Standby (kW) 600
 Switchover: Automatic Manual
 Standby Plan: Yes No
 Hrs Operated Under Load 1 hr/wk.
 What equipment does it operate?
 Well pumps N/A
 High Service Pumps All
 Treatment Equipment N/A
 Satisfy average daily demand? Yes No Unk
 Comments Remote telemetry in the event of a power
loss.

TREATMENT PROCESSES IN USE

Disinfection
 What additional treatment is needed?
None at this time
 For control of what deficiencies?

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 16" Water Specialties
 Backflow Prevention Devices: Yes No
 Cross-connections None noted
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments _____

GROUND WATER SOURCE

Well Number	1/AAH6658	3/AAH2778		
Year Drilled	1988	2003		
Depth Drilled	340'	780'		
Drilling Method	Combination	Rotary		
Type of Grout	Unknown	Neat cement		
Static Water Level	100'	132'		
Pumping Water Level	120'	123.8'		
Design Well Yield	1,200 gpm	625 gpm		
Test Yield	1,205 gpm	750 gpm		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Unknown	Open hole		
Length (outside casing)	103'	170'		
Diameter (outside casing)	10"	20"		
Material (outside casing)	Black steel	Black steel		
Well Contamination History	None noted	None noted		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	> 200'	> 200'	
	Reuse Water	N/A	N/A	
	WW Plumbing	> 200'	> 200'	
	Other Sanitary Hazard	None noted	None observed	
PUMP	Type	Vertical turbine	Vertical turbine	
	Manufacturer Name	Goulds	Goulds	
	Model Number	10DHHO	9RCHC	
	Rated Capacity (gpm)	1,000	625	
	Motor Horsepower	60	40	
Well casing 12" above grade?	Yes	Yes		
Well Casing Sanitary Seal	Intact	Intact		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Fence/Housing	Fence	Fence		
Well Vent Protection	Yes	Yes		

COMMENTS Wells are located at the Vistas WTP. The auxiliary power source at the Vistas WTP can operate them.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner 85MHP17 Capacity 17 gpd
 Chlorine Feed Rate Well #1-40% Well #3-25%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 1.4
 Remote tap location 14101 Vista del Lago Blvd.
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Well pump discharge piping
 Booster Pump Info N/A
 Comments Disinfection system is located at the Vistas WTP. The auxiliary power source at the Vistas WTP can operate the system.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	G		
Capacity (MG)	1.0		
Material	Concrete		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	N/A		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	N/A		
Protected Openings	Yes		
PRV/ARV	N/A		
On/Off Level	10'30'		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	30'3"		

Comments Provide date(s) of last cleaning and inspection.

HIGH SERVICE PUMPS

Pump Number	1	2	3
Type	Vertical turbine		
Make	Goulds	Goulds	Goulds
Model	14RJ	14RJ	14RJ
Capacity (gpm)	1,500	1,500	1,500
Motor HP	125	125	125
Date Installed	2003	2003	2003
Maintenance	In accordance with PM plan		

Comments High service pumps are variable frequency drive.

DEFICIENCIES:

1. **Failure to provide a written preventive maintenance program.**
Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. Preventive maintenance on electrical or mechanical equipment -- including exercising of auxiliary power sources, checking the calibration of finished-drinking-water meters at treatment plants, testing of air or pressure relief valves for hydropneumatic tanks, and exercising of isolation valves -- shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by the supplier of water; however, in no case shall auxiliary power sources be run under load less frequently than monthly. [Rule 62-555.350(2), F.A.C.]
2. **Failure to keep records documenting that isolation valves are being exercised.**
Suppliers of water shall keep records documenting that their isolation valves are being exercised in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]
3. **Failure to keep records documenting that dead-end water mains are being flushed.**
Suppliers of water shall keep records documenting that their water mains conveying finished drinking water are being flushed in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]

LAKE LOUISA WTP (3354883-02)

4. **Failure to operate the water treatment plant within the designated maximum-day operating capacity.** A review of records indicates flows have consistently (i.e. monthly) exceeded the total maximum-day operating capacity since 11/05. Although the plant capacity is being augmented by interconnections with other water treatment plants, each of these plants/separate systems must individually be operated within its permitted capacity.
No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]
Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]
Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

DEFICIENCIES (continued):

THE VISTAS (3354883-03)

5. **Failure to demonstrate treatment reliably achieves at least four-log inactivation or removal of viruses before or at the first customer at all flow rates.** Calculations submitted to the Department on February 15, 2007 are inadequate.

In accordance with Rules 62-555.315(6)(b) 2 and 62-555.320(12)(b), F.A.C., if a well is considered susceptible to microbial contamination the water system shall provide treatment that reliably achieves at least four-log inactivation or removal of viruses.

Contact Mr. Richard Lott, P.E., **within 24 hours** of receipt of this report to discuss this issue.

6. **Failure to maintain public water system components.** The exterior of the well casing is exhibiting rust. The well casing should be maintained in order to prevent the entry of any contaminants.

Ensure the paint products used comply with ANSI/AWWA quality standards and ANSI/NSF standard safety specifications. [Rule 62-555.350 & *AWWA Recommended Standards for Water Works*, Section 7.0.17 as incorporated into Rule 62-555.330(3), F.A.C.]

Suppliers of water shall keep all necessary public water system components in good operating condition so the components function as intended. [Rule 62-555.350 (2), F.A.C.]

LAKE RIDGE CLUB (3354883-05)

7. **Failure to operate the water treatment plant within the designated maximum-day operating capacity.** A review of records indicates flows consistently exceeded the total maximum-day operating capacity between 3/6-10/6. Although the plant capacity is being augmented by interconnections with other water treatment plants, each of these plants/separate systems must individually be operated within its permitted capacity.

No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]

Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]

Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

DEFICIENCIES (continued):

AMBER HILL (3354883-06)

8. **Failure to maintain public water system components.** The exterior of the well casing is exhibiting rust. The well casing should be maintained in order to prevent the entry of any contaminants.

Ensure the paint products used comply with ANSI/AWWA quality standards and ANSI/NSF standard safety specifications. [Rule 62-555.350 & *AWWA Recommended Standards for Water Works*, Section 7.0.17 as incorporated into Rule 62-555.330(3), F.A.C.]

Suppliers of water shall keep all necessary public water system components in good operating condition so the components function as intended. [Rule 62-555.350 (2), F.A.C.]

9. **Failure to operate the water treatment plant within the designated maximum-day operating capacity.** A review of records indicates flows exceeded the total maximum-day operating capacity during 4/06. Although the plant capacity is being augmented by interconnections with other water treatment plants, each of these plants/separate systems must individually be operated within its permitted capacity.

No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]

Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]

Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

CLERMONT#1/FOUR WINDS (3354883-07)

10. **Failure to operate the water treatment plant within the designated maximum-day operating capacity.** A review of records indicates flows are consistently exceeding the total maximum-day operating capacity during 1/06-12/06. Although the plant capacity is being augmented by interconnections with other water treatment plants, each of these plants/separate systems must individually be operated within its permitted capacity.

No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]

DEFICIENCIES (continued):

Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]

Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

CRESCENT BAY (3354883-09)

11. **Failure to demonstrate treatment reliably achieves at least four-log inactivation or removal of viruses before or at the first customer at all flow rates.** Calculations submitted to the Department on February 15, 2007 are inadequate.

In accordance with Rules 62-555.315(6)(b) 2 and 62-555.320(12)(b), F.A.C., if a well is considered susceptible to microbial contamination the water system shall provide treatment that reliably achieves at least four-log inactivation or removal of viruses.

Contact Mr. Richard Lott, P.E., **within 24 hours** of receipt of this report to discuss this issue.

12. **Failure to maintain public water system components.** The exterior of the well casing is exhibiting rust. The well casing should be maintained in order to prevent the entry of any contaminants.

Ensure the paint products used comply with ANSI/AWWA quality standards and ANSI/NSF standard safety specifications. [Rule 62-555.350 & *AWWA Recommended Standards for Water Works*, Section 7.0.17 as incorporated into Rule 62-555.330(3), F.A.C.]

Suppliers of water shall keep all necessary public water system components in good operating condition so the components function as intended. [Rule 62-555.350 (2), F.A.C.]

THE ORANGES (3354883-10)

No physical deficiencies noted

HIGHLAND POINT (3354883-11)

13. **Failure to maintain public water system components.** The exterior of the well casing is exhibiting rust. The well casing should be maintained in order to prevent the entry of any contaminants.

Ensure the paint products used comply with ANSI/AWWA quality standards and ANSI/NSF standard safety specifications. [Rule 62-555.350 & *AWWA Recommended Standards for Water Works*, Section 7.0.17 as incorporated into Rule 62-555.330(3), F.A.C.]

Suppliers of water shall keep all necessary public water system components in good operating condition so the components function as intended. [Rule 62-555.350 (2), F.A.C.]

VIOLATIONS:

- 6/06 – Insufficient bacteriological distribution samples taken.

COMMENTS:

- Provide a copy of the written notification for the replacement of the following public water system components:
 - The hydropneumatic tank at Amberhill WTP on or about 2/21//07.
 - The existing well pump at the Vistas WTP well #2 on or about 3/13/07.

No construction permit is required for the types of work or alterations listed in subparagraph 1 below. However, suppliers of water shall submit written notification to the Department before beginning such work or alterations. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements in Part III of Chapter 62-555, F.A.C., including applicable requirements in the engineering references listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required because the work/alterations is/are not of a type listed under this paragraph.

1. Replacement of any existing drinking water pumping, storage, or treatment facilities, including chemical application facilities and residuals handling facilities, with new facilities of the same design and capacity, and at the same general location, as the existing facilities. [Rule 62-555.520, (1), F.A.C.]
- Provide a map showing the location of interconnections for all water treatment plants in accordance with Rule 62-555.350(14), F.A.C.
 - Provide copies of water tank inspection reports performed in accordance with Rule 62-555.350(2), F.A.C.

REMINDERS:

- Suppliers of water shall keep records documenting that their finished-drinking-water storage tanks, including conventional hydropneumatic tanks with an access manhole but excluding bladder-or diaphragm-type hydropneumatic tanks without an access manhole, have been cleaned and inspected during the past five years in accordance with subsection 62-555.350(2), F.A.C. In addition, all suppliers of water shall keep records documenting that their isolation valves are being exercised, and their water mains conveying finished drinking water are being flushed, in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]

REMINDERS (continued):

- Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:
 - The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
 - The failure of a public water system to comply with applicable disinfection requirements; or
 - The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]
- Suppliers of water shall notify the appropriate DEP District Office and affected water customers by no later than the previous business day before initiating any planned permanent or temporary conversion from free chlorine to chloramines or vice versa for disinfection. Notices to the appropriate DEP District Office shall be delivered by telephoning and speaking directly to a person at the DEP District Office, and notices to affected water customers shall be delivered in writing or via telephone, newspaper, radio, or television. A single notice may be provided to cover both a planned temporary conversion from chloramines to free chlorine and the planned subsequent conversion back to chloramines. Notification is not required before unplanned temporary conversions from chloramines to free chlorine to protect public health during emergency operating conditions caused by circumstances such as source water contamination, water main breaks, or backflow incidents. [Rule 62-555.350(10)(c), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]
- Suppliers of water shall issue precautionary "boil water" notices as required or recommended in the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(11), F.A.C.]

MONITORING:

- Consumer Confidence Report (CCR) is due to the consumer and the Department by July 1, 2007. Certification of Delivery is due by August 10, 2007.
- Lead and copper tap sampling must be conducted during the June-September 2009 monitoring period.

For other chemical monitoring requirements, you are advised to call Marie Carrasquillo at (407) 894-7555, extension 2242, or Paul Morrison at (407) 893-3988.

Results shall be submitted within the first ten days following the end of the required monitoring period, or the first ten days following the month in which the sample results were received, whichever time is shortest.

Inspector *M. Henderson* Title Env. Specialist II Date 4/11/07
Approved by *K. D. ...* Title Environmental Manager Date 4/20/07

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION
WASTEWATER COMPLIANCE INSPECTION REPORT

FACILITY AND INSPECTION INFORMATION

@ = Optional

Name and Physical Location of Facility Lake Groves WWTF 2425 US 27 South Clermont, FL	WAFR ID: FLA010630	County Lake Phone	Entry Date/Time 11/15/2006 @ 02:00 p.m. @ Exit Date/Time 11/15/2006 @ 03:05 p.m.
Name(s) of Field Representatives(s) Steve Pfouts	Title Operator	Phone	
Name and Address of Permittee or Designated Representative Patrick Flynn Lake Groves Utilities Inc 200 Weathersfield Avenue Altamonte Springs FL 32714	Title Regional Director Email p.c.flynn@utilitiesinc -usa.com	Phone (407) 869-1919 Fax	@ Operator Certification #

Inspection Type	<input type="checkbox"/> C <input type="checkbox"/> E <input type="checkbox"/> I	Samples Taken(Y/N): N	@ Sample ID#:	Samples Split (Y/N):
<input checked="" type="checkbox"/> Domestic	<input type="checkbox"/> Industrial	Were Photos Taken(Y/N): N	@ Log book Volume : VI	@ Page 160-161

FACILITY COMPLIANCE AREAS EVALUATED							
IC: In Compliance; NC: Out of Compliance; SC: Significant out of Compliance; NA: Not Applicable; NE or Blank: Not Evaluated							
Significant Non-Compliance Criteria Should be Reviewed when Out of Compliance Ratings Are Given in Areas Marked by a "♦"							
PERMITS/ORDERS	SELF MONITORING PROGRAM		FACILITY OPERATIONS		EFFLUENT/DISPOSAL		
IC	1. ♦ Permit	NE	3. Laboratory	IC	6. Facility Site Review	IC	9. ♦ Effluent Quality
NA	2. ♦ Compliance Schedules	NC	4. Sampling	IC	7. Flow Measurement	IC	10. ♦ Effluent Disposal
		NC	5. ♦ Records & Reports	IC	8. ♦ Operation & Maintenance	IC	11. Residuals/Sludge
NA	13. Other:					IC	12. Groundwater

Facility and/or Order Compliance Status:	<input type="checkbox"/> In-Compliance	<input checked="" type="checkbox"/> Out-Of-Compliance	<input type="checkbox"/> Significant-Out-Of-Compliance
Recommended Actions: Noncompliance Letter			

Name(s) and Signature(s) of Inspector(s) Jenny E. Farrell <i>Jenny E. Farrell</i>	District Office/Phone Number Central District Office 407 - 893-3313	Date 11/22/2006
@ Signature of Reviewer <i>Kalina Warren</i> Kalina Warren	District Office/Phone Number Central District Office 407 - 893-3313	Date December 8, 2006

Fill Out This Section For All Surface Water Discharger Inspections (CEI, CSI, CBI, PAI, XSI, RI, ASI, ANI)

Transaction Code	NPDES Number	YR/MO/DA	Insp Type	Inspector	Fac Type
N	5		1	2	3

ADDITIONAL NPDES COMMENTS

Inspection Type (Field 1) A:PAI, B:CBI, C:CEI, S:CSI, X:XSI, R:RI, \:ASI, =:ANI
 Inspection Code (Field 2): S: State, J: Joint EPA/State-EPA Lead, T: Joint State/EPA-State Lead, L: Local Program
 Facility Type (Field 3): 1: Municipal (Publicly Owned), 2: Industrial and Privately Owned Domestic, 3: Agricultural, 4: Federal
 Every other field is self explanatory

Inspection Comments for Lake Groves WWTF

Inspected 11/15/2006

An 0.5 MGD AADF complete mix extended aeration domestic wastewater treatment plant consisting of flow equalization, influent screening, anoxic/oxic biological treatment unit, secondary clarification, chlorination, and aerobic digestion of residuals.

PERMIT: In Compliance

- There was a current permit on-site.
- Permit number FLA010630 will expire on July 3, 2007.
- Please remember to submit your permit renewal application 180 days prior to the expiration date of this current permit. The permit renewal application is due to the Department by January 3, 2007.

COMPLIANCE SCHEDULE: Not Applicable

LABORATORY: Not Evaluated

SAMPLING: Out of Compliance

- Influent sampling is done by hand at this facility. The operator takes an influent sample every hour; the amount collected is based on a formula that uses the amount of flow received for that hour.
- Effluent samples are taken using an autosampler. The temperature inside of the autosampler was 2 degrees C. The aliquots were set to be flow proportioned. **The sampler was set to take 100mL aliquots, when checked on this day the volume obtained was 300mL. The volume obtained should be similar to what volume is programmed in the autosampler. The calibration on this autosampler might need to be checked to ensure that an accurate volume is being dispensed.**
- The thermometer located in the autosampler fridge is certified for a year. The expiration date on it was September 18, 2006. This thermometer is replaced on an annual basis.
- The balance kept onsite to perform process control analysis was last calibrated on June 14, 2006.
- TRC and pH calibration records are kept daily. No deficiencies were noted in this area.
- TRC meters and gel standards are being checked on a quarterly basis. Last check was done in August 2006.
- DPD powder is checked weekly for contamination. This is recorded in the TRC logbook.

RECORDS AND REPORTS: Out of Compliance

- There was a current lab certification on-site. Samples are analyzed by Flowers Laboratory.
- There was an Operations and Maintenance Manual on-site.
- There was a bound and numbered logbook on site. The logbook contained sufficient operation and maintenance entries.
- There was an operator certification on-site that meet the permitted requirements and was current.
- DMR paperwork review (exceedances noted under EFFLUENT), March 2006 through August 2006; all submitted in timely fashion.
- **On the DMR for July 2006 the nitrate result reported on Part A was the average. The maximum nitrate reported for that month needs to be reported on Part A not the average.**
- On day of inspection a DMR check was performed for the August 2006 DMR. **When reviewing the lab data it was noticed that in two weeks out of four the nitrate was run out of holding time. On August 16, 2006 at 3 p.m. the nitrate sample was collected according to the chain of**

custody. On August 18, 2006 at 5:15 p.m. the nitrate sample was analyzed, this is about one hour out of a 48-hour holding time. Also, on August 23, 2006 @ 3 p.m. a nitrate sample was collected. On August 25, 2006 at 4:30 p.m. the nitrate sample was analyzed, this is about 30 minutes out of holding time.

FACILITY SITE REVIEW: In Compliance

- ACCESS: Facility was fenced. The area on top of the plant is hosed down with water from the CCC. An old treatment plant is onsite with open tanks that are in the process of being drained.
- HEADWORKS: bar screen and surge tank. The screenings from the influent bar screen are dried and then placed in a bag then disposed of in a dumpster onsite. An odor control chemical (ZEP DEO-3) is misted into the air around the bar screen area. This chemical is misted 24 hours a day.
- AERATION: aeration was good with no dead spots.
- RETURN SLUDGE: working properly.
- MIXED LIQUOR: The color was good.
- STILLING WELL: The stilling well contained **a buildup of solids.**
- CLARIFIER: The clarifier contained pin floc.
- WEIR: The weir appeared to be level. There were no solids in the weir. The weir is cleaned every other day with a pressurized water hose.
- Cl2 TYPE; Liquid. There are three chlorine pumps onsite. One for each clarifier weir and one is used as a backup.
- Chlorine Contact Chamber: The CCC was getting sufficient chlorine. The effluent was clear.
- RPZ: The RPZ was sufficient.

FLOW MEASUREMENT: In Compliance

- last calibration was on April 29, 2006.

OPERATION AND MAINTENANCE: In Compliance

- The facility grounds were well maintained.

EFFLUENT: In Compliance

- Review period March 2006 to August 2006,
- Permit limit exceedances: None

EFFLUENT DISPOSAL: In Compliance

- two percolation ponds. On the day of inspection the ponds were almost dry. The bottoms were free from vegetation and were maintained well.
- These two ponds are rotated every seven days.

RESIDUALS MANAGEMENT: In Compliance

- Residuals go to Shelly's Environmental RMF. Sludge was just hauled on November 15, 2006.

GROUNDWATER: In Compliance

- A review of the ground water files for this facility indicates no deficiencies at this time.

675 Lake Street

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name Lake Utility Service Inc South County Lake PWS ID # 3354881
Plant Location 2425 U.S. Highway 27, Clermont, FL 34714 Phone (407) 869-1919
Owner Name Lake Utility Services Inc., Attn: Patrick Flynn, Regional Director Phone (407) 869-1919
Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714
Contact Person Bryan Gongre Title Regional Manager Phone (407) 869-1919
This Survey Date 01/18/07 Last Survey Date 01/27/04 Last C.I. Date 11/24/98

PWS TYPE & CLASS
 Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS
 Approved system with approval number & date
WC35-300382
 Unapproved system

SERVICE AREA CHARACTERISTICS
Subdivision _____
Food Service: Yes No N/A

OPERATION & MAINTENANCE
Certified Operator: Yes No Not required
Operator(s) & Certification Class-Number
Steve Pfouts C-14204 Lead/Chief Operator
See MOR for complete list of operators
O & M Log: Yes No
O & M Manual Yes No
Emergency Response Plan: Yes No N/A
Operator Visitation Frequency
Hrs/day: Required 1 Actual 1
Days/wk: Required 5+1 Actual 5+1
Non-consecutive Days? Yes No N/A
MORs submitted regularly? Yes No N/A
Data missing from MORs? No Yes N/A

Number of Service Connections 2,844
Population Served 9,954 Basis Operator
Average Day (from MORs) 3,461.098 gpd
Max. Day (from MORs) 6,108,000 gpd 10/06
Max-day Design Capacity 4,320,000 gpd
Comments Exceeding max-day design capacity.
Permit issued 10/02/06 for plant expansion, design
capacity will increase to 6.0 mgd after completion.

RAW WATER SOURCE
 GROUND; Number of Wells 2
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source _____
Emergency Water Capacity _____

AUXILIARY POWER SOURCE
 Yes None Not Required
Source Onan Diesel Generator
Capacity of Standby (kW) 150
Switchover: Automatic Manual
Standby Plan: Yes No
Hrs Operated Under Load 1 hr/wk
What equipment does it operate?
 Well pumps Both
 High Service Pumps _____
 Treatment Equipment Chlorine pumps
Satisfy average daily demand? Yes No Unk
Comments 2nd generator for high service pumps -
Kohler 500kw

TREATMENT PROCESSES IN USE
Disinfection
What additional treatment is needed?
None at this time
For control of what deficiencies?
N/A

DISTRIBUTION SYSTEM
Flow Measuring Device Flow Meter
Meter Size & Type Water Specialties
Backflow Prevention Devices: Yes No
Cross-connections None observed
Written Cross-connection Control Program: Yes
Flushing Program: Yes No N/A
Valve Maintenance Program: Yes No N/A
Up-to-Date Distribution Map: Yes No N/A
Coliform Sampling Plan: Yes No N/A
Comments Meter sizes: well #1-10", well #2-12"
POE -24"

GROUND WATER SOURCE

Well Number (FLUWID No.)	1 (AAH6688)	2 (AAH6687)	3 (AAI5838)
Year Drilled	1991	1992	2005
Depth Drilled	740'	750'	Not cleared for service
Drilling Method	Rotary	Rotary	
Type of Grout	Neat cement	Neat cement	
Static Water Level	43'	29'	
Pumping Water Level	47'	35'	
Design Well Yield	1,250 gpm	1,250 gpm	
Test Yield	1,200 gpm	1,200 gpm	
Actual Yield (if different than rated capacity)	Unknown	Unknown	
Strainer	Open	Unknown	
Length (outside casing)	170'	277'	
Diameter (outside casing)	24"	18"	
Material (outside casing)	Steel	Steel	
Well Contamination History	None	None	
Is inundation of well possible?	No	No	
6' X 6' X 4" Concrete Pad	Yes	Yes	
SET BACKS	Septic Tank	N/A	N/A
	Reuse Water	N/A	N/A
	WW Plumbing	> 200'	> 200'
	Other Sanitary Hazard	None observed	None observed
PUMP	Type	Vertical turbine	Vertical turbine
	Manufacturer Name	Peerless	Peerless
	Model Number	12LD	14LD
	Rated Capacity (gpm)	2,100	2,100
	Motor Horsepower	100	100
Well casing 12" above grade?	Yes	Yes	
Well Casing Sanitary Seal	Ok	Ok	
Raw Water Sampling Tap	Yes	Yes	
Above Ground Check Valve	Yes	Yes	
Fence/Housing	Fence	Fence	
Well Vent Protection	Yes	Yes	

COMMENTS: Wells #1 and #2 pumps were re-rated on 11/20/02 from 1,500 gpm to 2,100 gpm based on pump test. Well #3 has not been cleared for service and is not in use at this time. Due to repeated total-coliform positive raw water samples, disinfection 20 sample bacteriological surveys were required to determine if the wells are susceptible to microbial contamination. Results of the January 2006 bacteriological surveys were satisfactory.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner x3 Capacity 170* gpd
 Chlorine Feed Rate 55* gpd
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 1.52 Remote 2.03
 Remote tap location Booster station
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments Conversion from gas chlorination to hypochlorination cleared for service 05/26/04.
*Total capacity and feed rate.
Loss of chlorination alarm system present.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H	G	G/2
Capacity (gal)	12,000	500,000	1 MG
Material	Steel	Concrete	Not cleared for service
Gravity Drain	Yes	Yes	
By-pass Piping	Yes	Yes	
Pressure Gauge	Yes	N/A	
Sight Glass or Level Indicator	Yes	Yes	
Fittings for Sight Glass	Yes	N/A	
Protected Openings	Yes	Yes	
PRV/ARV	PRV	N/A	
On/Off Pressure	60/72	N/A	
Access Padlocked	Yes	Yes	
Height to Bottom of Elevated Tank	N/A	N/A	
Height to Max. Water Level	N/A	N/A	

Comments Ground storage tank #2 has not been cleared for service and is not in use at this time. Operator indicated a tank inspection was conducted on February 17, 2006. Submit findings to the Department. A malfunction report and satisfactory bacteriological results were submitted to the Department.

HIGH SERVICE PUMPS

Pump Number	1-3	4
Type	Vertical turbine	Vertical turbine
Make	Goulds	Fairbanks
Model	1218-2	841706
Capacity (gpm)	1,500	1,500
Motor HP	75	75
Date Installed	1999	2000
Maintenance	As needed	As needed

Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name Four Lakes and Harbor Oaks S/D County Lake PWS ID # 3354647
 Plant Location Lot #33 Alpha Avenue, Montverde, FL 34756 Phone (407) 869-1919
 Owner Name Lake Utility Services Inc., Attn: Patrick Flynn, Regional Director Phone (407) 869-1919
 Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone (407) 869-1919
 This Survey Date 01/18/07 Last Survey Date 01/28/04 Last C.I. Date 05/31/00

PWS TYPE & CLASS

- Community (5D)
- Non-transient Non-community
- Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2062 - 10/14/82
- Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204 Lead/Chief Operator
See MOR for complete list of operators
 O & M Log: Yes No
 O & M Manual Yes No
 Emergency Response Plan: Yes No N/A
 Operator Visitation Frequency
 Hrs/day: Required _____ Visit _____ Actual _____ Visit _____
 Days/wk: Required 3 Actual 3
 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
Max-day design capacity, plant category, and plant class differs from Department records.

Number of Service Connections 65
 Population Served 228 Basis Operator
 Average Day (from MORs) 33,353 gpd
 Max. Day (from MORs) 80,000 gpd 04/06
 Max-day Design Capacity 151,200 gpd
 Comments _____

RAW WATER SOURCE

- GROUND; Number of Wells 2
- SURFACE/UDI; Source _____
- PURCHASED from PWS ID # _____
- Emergency Water Source _____
 Emergency Water Capacity _____

AUXILIARY POWER SOURCE

- Yes None Not Required
- Source _____
- Capacity of Standby (kW) _____
- Switchover: Automatic Manual
- Standby Plan: Yes No
- Hrs Operated Under Load _____ hrs/wk.
- What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
- Satisfy average daily demand? Yes No Unk
- Comments _____

TREATMENT PROCESSES IN USE

Disinfection _____
 What additional treatment is needed?
None at this time
 For control of what deficiencies?
N/A

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 3" ABD
 Backflow Prevention Devices: Yes No
 Cross-connections None observed
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments Disinfectants/Disinfection Byproduct Rule Monitoring Plan available on-site for review.

GROUND WATER SOURCE

Well Number (FLUWID No.)	1 (AAH6673)	2 (AAH6672)		
Year Drilled	1980	1980		
Depth Drilled	190'	190'		
Drilling Method	Rotary	Rotary		
Type of Grout	Neat cement	Neat cement		
Static Water Level	12'	12'		
Pumping Water Level	Unknown	Unknown		
Design Well Yield	Unknown	Unknown		
Test Yield	Unknown	Unknown		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Open	Unknown		
Length (outside casing)	58'	51'		
Diameter (outside casing)	6"	6"		
Material (outside casing)	Black steel	Black steel		
Well Contamination History	No	No		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	> 200'	> 200'	
	Reuse Water	N/A	N/A	
	WW Plumbing	> 100'	> 100'	
	Other Sanitary Hazard	None observed	None observed	
PUMP	Type	Submersible	Submersible	
	Manufacturer Name	Berkeley	Berkeley	
	Model Number	Unknown	Unknown	
	Rated Capacity (gpm)	90	90	
	Motor Horsepower	7.5	7.5	
Well casing 12" above grade?	No	No		
Well Casing Sanitary Seal	Ok	Ok		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Fence/Housing	Housed	Housed		
Well Vent Protection	N/A	N/A		

COMMENTS Department will accept the well casing upper terminus unless the well is shown to be chemically or microbially contaminated.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 17 gpd
 Chlorine Feed Rate 15% Stroke
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 1.99 Remote 1.80
 Remote tap location: 16220 Four Lakes Lane
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	2,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	PRV		
On/Off Pressure	48/70		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments Hydropneumatic tank showing sign of corrosion. Operator indicated a tank inspection was conducted on February 21, 2006. Submit findings to the Department. A malfunction report and satisfactory bacteriological results were submitted to the Department.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number			
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

DEFICIENCIES:

All Plants

1. Failure to provide a written preventive maintenance program.

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. Preventive maintenance on electrical or mechanical equipment -- including exercising of auxiliary power sources, checking the calibration of finished-drinking-water meters at treatment plants, testing of air or pressure relief valves for hydropneumatic tanks, and exercising of isolation valves -- shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by the supplier of water; however, in no case shall auxiliary power sources be run under load less frequently than monthly. [Rule 62-555.350(2), F.A.C.]

2. Failure to keep records documenting that isolation valves are being exercised.

Suppliers of water shall keep records documenting that their isolation valves are being exercised in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]

3. Failure to keep records documenting that dead-end water mains are being flushed.

Suppliers of water shall keep records documenting that their water mains conveying finished drinking water are being flushed in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]

Lake Utility Services Inc South (3354881)

4. Failure to operate the water treatment plant within the designated maximum-day operating capacity. A review of records indicates flows exceeded the total maximum-day operating capacity during March–July 2006 and September 2006–January 2007.

No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]

Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]

Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

Note: Permit issued 10/02/06 for water treatment plant expansion. The design capacity will increase to 6.0 million gallons per day after completion.

5. The maximum contaminant level for total coliform bacteria was exceeded during February 2007. For a system that collects fewer than 40 samples per month, if no more than one sample collected during a month is total coliform-positive, the system is in compliance with the maximum contaminant level for total coliforms. [Rule 62-550.310(5)(a)2, F.A.C.]

DEFICIENCIES (Continued):

Four Lake and Harbor Oaks S/D (3354647)

6. **Failure to maintain public water system components.** The hydropneumatic tank is showing signs of corrosion.
***REPEAT VIOLATION**

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. Treat and paint the affected areas as needed. Ensure the paint products used comply with ANSI/AWWA quality standards and ANSI/NSF standard safety specifications. [Rule 62-555.350 & AWWA *Recommended Standards for Water Works*, Section 7.0.17 as incorporated into Rule 62-555.330(3), F.A.C.]

Note: Operator indicated a tank inspection was done in 2006. Submit tank inspection report to the Department.

7. **Submitted monthly operation reports (MORs) contain omissions and/or information provided differs from department records.** Max-day design capacity, plant category and plant class differs from Department records.

Provide the correct information on future MORs. [Rule 62-555.350 (12)(b), F.A.C.]

Lake Saunders Acres (3354695)

8. **Submitted monthly operation reports (MORs) contain omissions and/or information provided differs from department records.** Max-day design capacity, plant category and plant class differs from Department records.

Provide the correct information on future MORs. [Rule 62-555.350 (12)(b), F.A.C.]

Pennbrooke Fairways (3354653)

9. **Failure to operate the water treatment plant within the designated maximum-day operating capacity.**

A review of records indicates flows exceeded the total maximum-day operating capacity during March–July 2006 and September 2006–January 2007.

No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]

Provide a report evaluating the supply and demand situations, and raise recommendations towards increasing the capacity of the plant as may be needed to meet the projected demand in the next five years. The report shall analyze the capacity of each of the water treatment plant's source, treatment, and storage facilities and assess compliance with 62-555.320(6), F.A.C., *Capacity of Drinking Water Source and Treatment Facilities*, and 62-555.320(19), F.A.C., *Finished-Drinking-Water Storage Capacity*. [Rule 62-555.350(4), F.A.C.]

Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]

Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

10. **Submitted monthly operation reports (MORs) contain omissions and/or information provided differs from department records.** PWS name differs from Department records.

Provide the correct information on future MORs. [Rule 62-555.350(12)(b), F.A.C.]

Reminders/Comments:

- **Provide dates of the last cleaning and inspection of storage facilities.**

Accumulated sludge and bio-growths shall be cleaned routinely (i.e., at least annually) from all treatment facilities that are in contact with raw, partially treated, or finished drinking water and that are not specifically designed to collect sludge or support a bio-growth; and blistering, chipped, or cracked coatings and linings on treatment or storage facilities in contact with raw, partially treated, or finished drinking water shall be rehabilitated or repaired. [Rule 62-555.350(2), F.A.C.]

Finished-drinking-water storage tanks shall be checked at least annually to ensure that hatches are closed and screens are in place; shall be cleaned at least once every five years to remove bio-growths, calcium or iron/manganese deposits, and sludge from inside the tanks; and shall be inspected for structural and coating integrity at least once every five years by personnel under the responsible charge of a professional engineer licensed in Florida. [Rule 62-555.350(2), F.A.C.]

All suppliers of water shall keep records documenting that their finished-drinking-water storage tanks, including conventional hydropneumatic tanks with an access manhole but excluding bladder- or diaphragm-type hydropneumatic tanks without an access manhole, have been cleaned and inspected during the past five years in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]

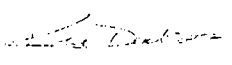
The enclosed document provides information about some of the requirements for storage tank cleaning and inspection.

- In the event that a plant is not used, a MOR indicating 0 flow must be submitted with a written explanation of why there was no flow.
- Lead and copper tap sampling must be conducted during the following monitoring periods:
 - 3354695 Lake Saunders Acres June-September 2008
 - 3354653 Pennbrooke Fairways June-September 2008
 - 3354881 Lake Utility Services Inc South June-September 2009
 - 3354647 Four Lakes and Harbor Oaks Subdivision June-September 2009
 - 3350153 Clermont #2/Carr Water System June-September 2009

For other chemical monitoring requirements, you are advised to call Marie Carrasquillo at (407) 894-7555, extension 2242, or Paul Morrison at (407) 893-3988.

Unless otherwise indicated, all results must be submitted to DEP within the first 10 days following the end of the required monitoring period or the first 10 days following the month in which the sample results were received, whichever time is the shortest. A Florida Department of Health (DOH) certified laboratory must analyze all laboratory samples.

Inspector  Title Environmental Specialist I Date 04/16/07

Approved by  Title Environmental Manager Date 4/27/07

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name Lake Saunders Acres County Lake PWS ID # 3354695
 Plant Location Corner Alane Court and Carrolls Court, Tavares, FL 32778 Phone (407) 869-1919
 Owner Name Lake Utility Services Inc., Attn: Patrick Flynn, Regional Director Phone (407) 869-1919
 Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone (407) 869-1919
 This Survey Date 01/18/07 Last Survey Date 01/28/04 Last C.I. Date 10/11/99

PWS TYPE & CLASS

- Community (4C)
- Non-transient Non-community
- Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-2084 09/11/84
- Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____

 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not required
 Operator(s) & Certification Class-Number
Steve Pfouts C-14204 Lead/Chief Operator
See MOR for complete list of operators

O & M Log: Yes No
 O & M Manual Yes No
 Emergency Response Plan: Yes No N/A
 Operator Visitation Frequency
 Hrs/day: Required _____ Visit _____ Actual _____ Visit _____
 Days/wk: Required 5+1 Actual 5+1
 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Max-day design capacity, plant category, and plant class reported on MORs differs from Department records.
 Number of Service Connections 45
 Population Served 157 Basis Operator
 Average Day (from MORs) 14,505 gpd
 Max. Day (from MORs) 62,000 gpd 02/06
 Max-day Design Capacity 432,000 gpd
 Comments _____

RAW WATER SOURCE

- GROUND; Number of Wells 2
- SURFACE/UDI; Source _____
- PURCHASED from PWS ID # _____
- Emergency Water Source _____
 Emergency Water Capacity _____

AUXILIARY POWER SOURCE

- Yes None Not Required
- Source _____
- Capacity of Standby (kW) _____
- Switchover: Automatic Manual
- Standby Plan: Yes No
- Hrs Operated Under Load _____ hrs/wk.
- What equipment does it operate?
 Well pumps _____
 High Service Pumps _____
 Treatment Equipment _____
- Satisfy average daily demand? Yes No Unk
- Comments _____

TREATMENT PROCESSES IN USE

Disinfection _____
 Iron filtration _____
 What additional treatment is needed?
None at this time
 For control of what deficiencies?
N/A

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 4" Water Specialties
 Backflow Prevention Devices: Yes No
 Cross-connections None observed
 Written Cross-connection Control Program: Yes
 Flushing Program: Yes No N/A
 Valve Maintenance Program: Yes No N/A
 Up-to-Date Distribution Map: Yes No N/A
 Coliform Sampling Plan: Yes No N/A
 Comments Disinfectants/Disinfection Byproduct Rule Monitoring Plan available on-site for review.

GROUND WATER SOURCE

Well Number (FLUWID No.)	1 (AAH6670)	2 (AAH6671)		
Year Drilled	1984	1984		
Depth Drilled	324'	324'		
Drilling Method	Combination	Combination		
Type of Grout	Neat cement	Neat cement		
Static Water Level	18'	18'		
Pumping Water Level	Unknown	Unknown		
Design Well Yield	Unknown	Unknown		
Test Yield	Unknown	Unknown		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Open	Open		
Length (outside casing)	101'	101'		
Diameter (outside casing)	6"	6"		
Material (outside casing)	Black steel	Black steel		
Well Contamination History	None	None		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	> 200'	> 200'	
	Reuse Water	N/A	N/A	
	WW Plumbing	> 100'	> 100'	
	Other Sanitary Hazard	None observed	None observed	
PUMP	Type	Submersible	Submersible	
	Manufacturer Name	Goulds	Goulds	
	Model Number	22H20	22H20	
	Rated Capacity (gpm)	300	300	
	Motor Horsepower	20	20	
Well casing 12" above grade?	Yes	Yes		
Well Casing Sanitary Seal	Ok	Ok		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Fence/Housing	Fence	Fence		
Well Vent Protection	N/A	N/A		

COMMENTS _____

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 40 gpd
 Chlorine Feed Rate 80% stroke
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 1.57 Remote 1.72
 Remote tap location: 31530 Alane Street
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	5,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	PRV		
On/Off Pressure	42/56		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

Comments Operator indicated a tank inspection was conducted on February 21, 2006. Submit findings to the Department. A malfunction report and satisfactory bacteriological results were submitted to the Department

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number			
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name COUNTY ROAD 561 County Lake PWS ID # 3354883-12
 Plant Location 10121 C.R. 561, Clermont, FL 32714 Phone 407-869-1919
 Owner Name Lake Utility Services Inc Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Bryan Gongre Title Regional Manager Phone 407-869-1919
 This Survey Date 1/25/07 Last Survey Date N/A Last C.I. Date N/A

PWS TYPE & CLASS

- Community (5C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC35-0242740-001 (6/5/06)
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not Required
 Operator(s) & Certification Class-Number
Steve Pfouts C14204. Please see the monthly operation
report for a complete list of operators.

O & M Log: Yes No

O & M Manual: Yes No

Operator Visitation Frequency

Hrs/day: Required _____ Visit _____ Actual 1.0
 Days/wk: Required 5+1 Actual 7

Non-consecutive Days? Yes No N/A

MORs submitted regularly? Yes No N/A

Data missing from MORs? No Yes N/A

Number of Service Connections 5,291

Population Served 18,518 Basis X 3.5

Average Day (from MORs) 1,140,988 gpd

Max. Day (from MORs) 2,654,000gpd 10:06

Max-day Design Capacity 2,592,000 gpd

Comments Permitted max-day design capacity was
exceeded in 10:06.

RAW WATER SOURCE

- GROUND; Number of Wells 3 (off-site)
 SURFACE/UDI; Source _____
 PURCHASED from PWS ID # _____
 Emergency Water Source Interconnected
 Emergency Water Capacity _____

STANDBY POWER

- Yes None Not Required
 Source Diesel generator
 Capacity of Standby (kW) 450
 Switchover: Automatic Manual
 Standby Plan: Yes No
 Hrs Operated Under Load 1 hr/wk
 What equipment does it operate?

- Well pumps _____
 High Service Pumps All
 Treatment Equipment All

Satisfy average daily demand? Yes No Unk
 Comments Remote telemetry in the event of a power
loss.

TREATMENT PROCESSES IN USE

Disinfection

What additional treatment is needed?

None at this time

For control of what deficiencies?

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter

Meter Size & Type 20" Water Specialties

Backflow Prevention Devices: Yes No

Cross-connections None noted

Written Cross-connection Control Program: Yes

Flushing Program: Yes No N/A

Valve Maintenance Program: Yes No N/A

Up-to-Date Distribution Map: Yes No N/A

Coliform Sampling Plan: Yes No N/A

Comments _____

GROUND WATER SOURCE

Well Number/FLUWID	1/AAH6682	2/AAH6681	3/Unknown	
Year Drilled	1986	1991	1987	
Depth Drilled	520'	500'	400'	
Drilling Method	Rotary	Cable tool	Cable tool	
Type of Grout	Unknown	Neat cement	Unknown	
Static Water Level	32'	49'	50'	
Pumping Water Level	Unknown	69'	Unknown	
Design Well Yield	Unknown	600 gpm	Unknown	
Test Yield	Unknown	600 gpm	Unknown	
Actual Yield (if different than rated capacity)	Unknown	600 gpm	Unknown	
Strainer	Unknown	Unknown	Unknown	
Length (outside casing)	71'	20'/ 195'	20'/ 105'	
Diameter (outside casing)	8"	16"/ 10"	16"/ 10"	
Material (outside casing)	Black steel	Black steel	Black steel	
Well Contamination History	None noted	See below	See below	
Is inundation of well possible?	No	No	No	
6' X 6' X 4" Concrete Pad	Yes	Yes	Yes	
SET BACKS	Septic Tank	> 200'	*165 -Accepted	>200'
	Reuse Water	N/A	N/A	N/A
	WW Plumbing	> 200'	>100'	>200'
	Other Sanitary Hazard	None noted	None noted	None noted
PUMP	Type	Vertical turbine	Vertical turbine	Vertical turbine
	Manufacturer Name	Goulds	Goulds	Goulds
	Model Number	8DHHC	10RJMC	8JHO-3
	Rated Capacity (gpm)	660	600	600
	Motor Horsepower	75	40	50
Well casing 12" above grade?	Yes	Yes	Yes	
Well Casing Sanitary Seal	Intact	Intact	Intact	
Raw Water Sampling Tap	Yes	Yes	Yes	
Above Ground Check Valve	Yes	Yes	Yes	
Fence/Housing	Fence	Fence	Fence	
Well Vent Protection	Yes	Yes	Yes	

COMMENTS: Raw water supply comes from the existing three wells at Highland Point WTP (Well #1), Lake Crescent Hills WTP (Well #2) and the Crescent West WTP (Well #3). Wells #2 & #3 have auxiliary power and are visited daily. Due to repeated total-coliform positive raw water samples, disinfection and a 20-sample bacteriological survey were required to determine if wells #2 and #3 are susceptible to microbial contamination. Results of a January 2006 bacteriological survey were satisfactory. * Letter from the Department dated March 12, 1998.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make: Stenner 85MHP40 Capacity 40 gpd
 Chlorine Feed Rate 30%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant --- Remote 0.5
 Remote tap location 1104 Versailles
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points High service pump discharge piping
 Booster Pump Info N/A
 Comments: Backup Stenner 17gpd chlorinator

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	G		
Capacity (gal)	750,000		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	Yes		
Pressure Gauge	N/A		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	N/A		
Protected Openings	Yes		
PRV/ARV	N/A		
On/Off Pressure	N/A		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	N/A		
Height to Max. Water Level	N/A		

Comments Provide date(s) of last cleaning and inspection.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type N/A Capacity _____
 Aerator Condition _____
 Bloodworm Presence _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Comments _____

HIGH SERVICE PUMPS

Pump Number	1	2	3
Type	Vertical turbine	Vertical turbine	Vertical turbine
Make	Goulds	Goulds	Goulds
Model	VIC-L	VIC-L	VIC-L
Capacity (gpm)	2,500	2,500	2,500
Motor HP	125	125	125
Date Installed	2004	2004	2004
Maintenance	In accordance with PM plan		

Comments _____

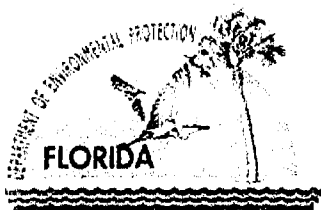
Lake Utility Services, Inc.

Docket No.: 070693-WS

Lake County

25.30.440 (6)
PERMITS

Test Year Ended June 30, 2007



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

June 12, 2006

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, Florida 32714

Attention: Patrick Flynn, Regional Director

Lake County - PW
LUSI North
County Road 561 Water Treatment Plant

Dear Mr. Flynn:

This acknowledges receipt of certification that the subject water treatment plant has been completed in accordance with the plans and related materials permitted by this agency on Permit Number WC35-0242740-001 dated March 28, 2005 and that the system has passed the pressure and bacteriological tests that were conducted in accordance with the AWWA Standards.

Based on this certification and satisfactory bacteriological results, we are clearing the system for service.

Included in this clearance are:

- a 750,000-gallon glass fused to steel type circular ground storage tank with baffle curtain
- three 125 hp Goulds Model VIC-L vertical turbine "can"-type high service pumps, each rated at 2,500 gpm at 155 ft. TDH, with provisions for a future 4th pump, all housed inside a pump station building. Space & piping is provided for a future 4th high service pump.
- Post chlorination facilities with three Stenner 85 MHP40 40 gpd peristaltic metering pumps (two on-line and the 3rd as an installed spare), and injection to the high service pump discharge piping. Three 55-gallon sodium hypochlorite solution drums with secondary containment are provided. The post-chlorine injection rate will be dependent upon the residual detected by the chlorine analyzer. The equipment is housed in a sodium hypochlorite room. An emergency eyewash station will be provided.
- a 450 kw auxiliary diesel generator with automatic transfer switch & 2,000-gallon double walled fuel tank, capable of operating all three high service pumps
- 24-inch high service pump suction piping
- 20-inch high service pump discharge piping to the southeast corner of the plant site
- 18-inch tank inlet piping from the southeast corner of the plant site to the tank. The off-site raw & finished water piping will be permitted separately
- associated piping, valves, controls, 20-inch finished water flow meter & appurtenances

The new plant will be rated at 2.592 mgd, with the three wells limiting. This will require a minimum Class C or higher water plant operator on-site for five (5) visits per week and one (1) weekend visit.

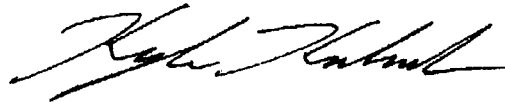
Lake Utility Services, Inc.
Page Two
June 12, 2006

Raw water supply will come from the existing three 600 gpm wells at the Crescent West WTP (PWS ID#3354690), at the Lake Crescent Hills WTP (PWS ID#3354883) and at the Highland Point WTP (PWS ID#3354652). The raw water will be chlorinated at these existing wells.

The PWS ID# will be the existing Lake Utility Services, Inc. North with a PWS number 3354883.

The responsibility for the microbiological quality of the water at the time it ultimately reaches the consumer's meter remains entirely with the utility and/or the owner/operator of the system who should ensure that this quality remains as represented by the bacteriological test results presented. This letter of clearance does not preclude the need for obtaining acceptance by other entities as may be required.

Sincerely,



Kyle M. Kubanek, E.I.
Engineer III
Drinking Water Permitting

KMK

cc: Stephen N. Romano, P.E.
FDEP: Richard Lott, Paul Morrison, Kim Dodson, Barbara Browning

p.c.flynn@utilitiesinc-usa.com; sromano@cphengineers.com; richard.lott@dep.state.fl.us;
paul.morrison@dep.state.fl.us; kim.dodson@dep.state.fl.us; barbara.browning@dep.state.fl.us



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

Lake Utilities Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, Fl 32714

Attention: Patrick Flynn, Regional Director

Lake County - PW
Lake-PW
County Road 561 Water Plant

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0242740-001 to construct a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

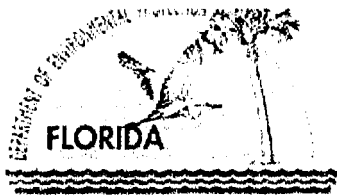
Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

Permittee:
Lake Utilities Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0242740-001
Expiration Date: March 10, 2010
County: Lake
Utility: Lake-PW
Project: County Road 561 Water Plant

Attention: Patrick Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of constructing a new "County Road 561 Water Plant" to alleviate the pressure concerns and meet growing development in the Lake Utility Services, Inc. Northwest Service Area. The project consists of a ground storage tank and high service pumps. Raw water supply will come from the existing three 600 gpm wells at the Crescent West WTP (PWS ID#3354690), at the Lake Crescent Hills WTP (PWS ID#3354883) and at the Highland Point WTP (PWS ID#3354652). The raw water will be chlorinated at these existing wells. Included are:

- a 750,000-gallon glass fused to steel type circular ground storage tank with baffle curtain
- three 125 hp Goulds Model VIC-L vertical turbine "can"-type high service pumps, each rated at 2,500 gpm at 155 ft. TDH, with provisions for a future 4th pump, all housed inside a pump station building. Space & piping will be provided for a future 4th high service pump.
- Post chlorination facilities with three Stenner 85 MHP40 40 gpd peristaltic metering pumps (two on-line and the 3rd as an installed spare), and injection to the high service pump discharge piping. Three 55-gallon sodium hypochlorite solution drums with secondary containment will be provided. The post-chlorine injection rate will be dependent upon the residual detected by the chlorine analyzer. The equipment will be housed in a sodium hypochlorite room. An emergency eyewash station will be provided.
- a 450 kw auxiliary diesel generator with automatic transfer switch & 2,000-gallon double walled fuel tank, capable of operating all three high service pumps
- 24-inch high service pump suction piping
- 20-inch high service pump discharge piping to the southeast corner of the plant site
- 18-inch tank inlet piping from the southeast corner of the plant site to the tank. The off-site raw & finished water piping will be permitted separately
- associated piping, valves, controls, 20-inch finished water flow meter & appurtenances

The new plant will be rated at 2.592 mgd, with the three wells limiting. This will require a minimum Class C or higher water plant operator on-site for five (5) visits per week and one (1) weekend visit.

The project is located at the west side of County Road 561 south of Loghouse Road, south of Clermont, at Latitude 28° 29' 39" N, Longitude 81° 47' 17" W.

The new plant will be named the "County Road 561 WTP". **The PWS ID# will be the existing Crescent West ID # 3354883.**

Permittee:
Lake Utilities Services, Inc.
200 Weatherfield Avenue
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Attention: Patrick Flynn, Regional Director

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GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.

Reasonable time may depend on the nature of the concern being investigated.

8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.

The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.

9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utilities Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick Flynn, Regional Director

Permit Number: WC35-0242740-001
Expiration Date: March 10, 2010
County: Lake
Utility: Lake-PW
Project: County Road 561 Water Plant

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
- ~~13. This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utilities Services, Inc.
200 Weatherfield Avenue
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Permit Number: WC35-0242740-001
Expiration Date: March 10, 2010
County: Lake
Utility: Lake-PW
Project: County Road 561 Water Plant

Attention: Patrick Flynn, Regional Director

SPECIFIC CONDITIONS:

Clearance of the Project

1. *A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.*

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.];
- (2) a copy of this permit;
- (3) the "Facilities Inventory" which is attached to the engineer's copy of the permit; and
- (4) a copy of satisfactory bacteriological sample results taken on two consecutive days from the following locations:
 - A. The 18-inch raw water line entering the WTP site
 - B. The ground storage tank
 - C. The 24-inch service pump suction piping
 - D. The discharge side of high service pump # 1
 - E. The discharge side of high service pump # 2
 - F. The discharge side of high service pump # 3
 - G. The 20-inch finished water piping at the exit to the WTP site
- (5) The Project Engineer shall separately certify that the tank ventilator has been provided with minimum 20-mesh insect screening.
- (6) The off-site raw and finished water piping shall required separate permits & clearances

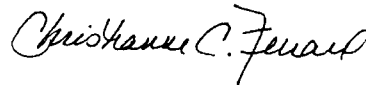
Permit Transfer

2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

Permittee:
Lake Utilities Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick Flynn, Regional Director

Permit Number: WC35-0242740-001
Expiration Date: March 10, 2010
County: Lake
Utility: Lake-PW
Project: County Road 561 Water Plant

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro P.E.
Administrator, Water Resource Management

ISSUED March 28, 2005

CCF:fph:jo

RSL

Copies furnished to:
4078696961@fax1.dep.state.fl.us; sromano@cphengineers.com;

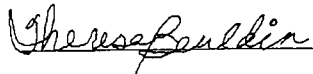
Kyle Kubanek, FDEP

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on _____ to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

March 28, 2005

Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Amber Hill
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0159941-004 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

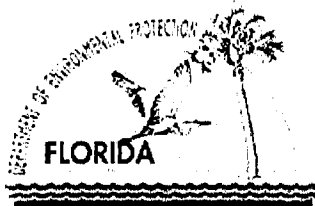
Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0159941-004
Expiration Date: 04/26/09
County: Lake
Utility: Amber Hill
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Amber Hill Water Plant. Included are:

- One 325-gallon NSF Certified HDPLE bulk storage tank with 525-gallon HDPLE containment tub
- Two 17 gpd "Stenner" Model 85MHP17 peristaltic feed pumps, located inside the existing chlorine building
- associated NSF approved Schedule 80 piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company

The chlorine injection point will be to the raw water piping from the well.

The water plant is located south of Clermont, southeast of Lake Minnehaha, at 12021 Topaz Street.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0159941-004
Expiration Date: 04/26/09
County: Lake
Utility: Amber Hill
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.Reasonable time may depend on the nature of the concern being investigated.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0159941-004
Expiration Date: 04/26/09
County: Lake
Utility: Amber Hill
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0159941-004
Expiration Date: 04/26/09
County: Lake
Utility: Amber Hill
Project: Chlorine Conversion

SPECIFIC CONDITIONS:

Clearance of the Project

1. *A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.*

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

Permit Transfer

2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Christianne C. Ferraro

Christianne C. Ferraro P.E.
Administrator, Water Resource Management

CCF:fh:pp

Copies furnished to:

Stephen N. Romano, P.E. [sromano@cphengineers.com]

Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

ISSUED May 3, 2004

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on _____ to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.

Theresa Bouldin

Clerk

May 3, 2004

Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Highland Point
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0080569-003 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

Patty Pittman\35-0080569-003 - Highland Point Chlorine Conversion - Permit.doc

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0080569-003
Expiration Date: 04/27/09
County: Lake
Utility: Highland Point
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Highland Point Water Plant. Included are:

- One 325-gallon NSF Certified HDPLE bulk storage tank with 525-gallon HDPLE containment tub
- Two 17 gpd "Stenner" Model 85MHP17 peristaltic feed pumps, located inside the existing chlorine building
- associated NSF approved Schedule 80 piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company

The chlorine injection point will be to the raw water piping from the well.

The water plant is located south of Clermont, southwest of Lake Minnehaha, just south of the intersection of Parkway Drive and Highland Point Drive on Lake Clair Circle.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080569-003
Expiration Date: 04/27/09
County: Lake
Utility: Highland Point
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.Reasonable time may depend on the nature of the concern being investigated.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080569-003
Expiration Date: 04/27/09
County: Lake
Utility: Highland Point
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
- ~~13. This permit also constitutes:
~~() Determination of Best Available Control Technology (BACT)~~
~~() Determination of Prevention of Significant Deterioration (PSD)~~
~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
~~() Compliance with New Source Performance Standards~~~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080569-003
Expiration Date: 04/27/09
County: Lake
Utility: Highland Point
Project: Chlorine Conversion

SPECIFIC CONDITIONS:

Clearance of the Project

1. ***A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.***

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

Permit Transfer

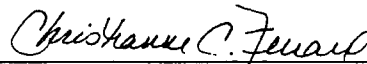
2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080569-003
Expiration Date: 04/27/09
County: Lake
Utility: Highland Point
Project: Chlorine Conversion

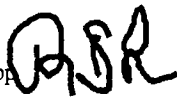
STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro P.E.
Administrator, Water Resource Management

ISSUED May 3, 2004

CCF:fh:pp



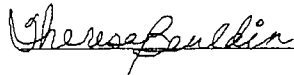
Copies furnished to:
Stephen N. Romano, P.E. [sromano@sphengineers.com]
Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on May 3, 2004 to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

May 3, 2004

Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Lake County - PW
The Oranges
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0229741-001 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

Patty Pittman\35-0229741-001 - The Oranges Chlorine Conversion - Permit.doc

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

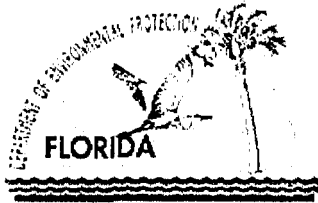
Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Jeb Bush
Governor

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0229741-001
Expiration Date: 04/27/09
County: Lake
Utility: The Oranges
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Oranges Water Plant. Included are:

- One 475-gallon NSF Certified HDPLE bulk storage tank with 525-gallon HDPLE containment tub
- Three 17 gpd "Stenner" Model 85MHP17 peristaltic feed pumps, located inside the existing pump room
- associated NSF approved Schedule 80 piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company

The chlorine injection point will be to the raw water piping from the well.

The water plant is located south of Clermont, north of Lake Louisa on Lake Louisa Road.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0229741-001
Expiration Date: 04/27/09
County: Lake
Utility: The Oranges
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.Reasonable time may depend on the nature of the concern being investigated.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0229741-001
Expiration Date: 04/27/09
County: Lake
Utility: The Oranges
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0229741-001
Expiration Date: 04/27/09
County: Lake
Utility: The Oranges
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

SPECIFIC CONDITIONS:

Clearance of the Project

1. *A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.*

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

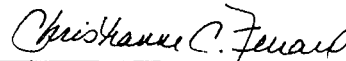
Permit Transfer

2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0229741-001
Expiration Date: 04/27/09
County: Lake
Utility: The Oranges
Project: Chlorine Conversion

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro P.E.
Administrator, Water Resource Management

ISSUED May 3, 2004

CCF:fh:p



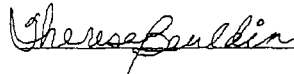
Copies furnished to:
Stephen N. Romano, P.E. [sromano@sphengineers.com]
Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on _____ to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

May 3, 2004
Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Lake Ridge
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0080596-002 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

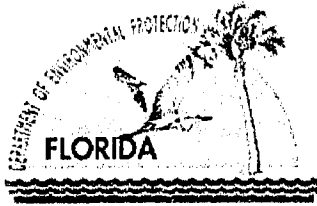
Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0080596-002
Expiration Date: 04/26/09
County: Lake
Utility: Lake Ridge
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Lake Ridge Water Plant. Included are:

- One 325-gallon NSF Certified HDPLE bulk storage tank with 525-gallon HDPLE containment tub
- Two 17 gpd "Stenner" Model 85MHP17 peristaltic feed pumps, located inside the existing chlorine building
- associated NSF approved Schedule 80 piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company

The chlorine injection point will be to the raw water piping from the well.

The water plant is located south of Clermont, southeast of Lake Minnehaha, at 12010 Topaz Street.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080596-002
Expiration Date: 04/26/09
County: Lake
Utility: Lake Ridge
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.

Reasonable time may depend on the nature of the concern being investigated.

8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.

The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.

9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080596-002
Expiration Date: 04/26/09
County: Lake
Utility: Lake Ridge
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080596-002
Expiration Date: 04/26/09
County: Lake
Utility: Lake Ridge
Project: Chlorine Conversion

SPECIFIC CONDITIONS:

Clearance of the Project

1. *A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.*

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

Permit Transfer

2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Christianne C. Ferraro

Christianne C. Ferraro P.E.
Administrator, Water Resource Management

CCF:fh:pp

APR

ISSUED May 3, 2004

Copies furnished to:

Stephen N. Romano, P.E. [sromano@cphengineers.com]

Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on May 3, 2004 to the listed persons.

FILING AND ACKNOWLEDGMENT

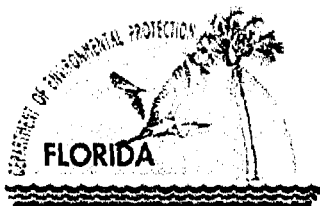
FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.

Cherise Boulton

Clerk

May 3, 2004

Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Vistas Water Treatment Plant
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0080587-017 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

Patty Pittman\35-0080587-017 - Vistas Chlorine Conversion - Permit.doc

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

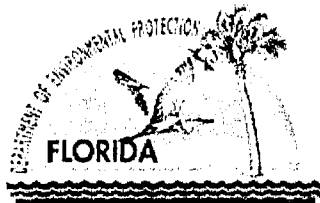
Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Jeb Bush
Governor

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0080587-017
Expiration Date: 04/26/09
County: Lake
Utility: Vistas Water Treatment Plant
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Vistas Water Plant. Included are:

- Two 800-gallon NSF Certified HDLPE bulk storage tanks with 900-gallon containment tubs, stored in a covered area just north of the ground storage tank
- Five 85 gpd "Stenner" Model 85M5 positive displacement peristaltic feed pumps, located inside the existing chlorine room. Pumps 1 & 2 are dedicated to the Vistas Water Plant, Pumps 3, 4 & 5 are dedicated to the Lake Louisa Water Plant, while Pumps 2 & 3 are standby backup pumps.
- associated NSF approved Schedule 80 PVC piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company
- chlorine injection points will be to the raw water piping from Well #1 & Well #2 at the Vistas plant site, and to the off-site Well #3 raw water piping to the proposed Lake Louisa Water Plant (plant permitted under separate permit).

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080587-017
Expiration Date: 04/26/09
County: Lake
Utility: Vistas Water Treatment Plant
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.Reasonable time may depend on the nature of the concern being investigated.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080587-017
Expiration Date: 04/26/09
County: Lake
Utility: Vistas Water Treatment Plant
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080587-017
Expiration Date: 04/26/09
County: Lake
Utility: Vistas Water Treatment Plant
Project: Chlorine Conversion

SPECIFIC CONDITIONS:

Clearance of the Project

1. ***A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.***

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

Permit Transfer

2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Christianne C. Ferraro

Christianne C. Ferraro P.E.
Administrator, Water Resource Management

CCF:fh:pp

add

ISSUED May 3, 2004

Copies furnished to:

Stephen N. Romano, P.E. [sromano@cphengineers.com]

Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on May 3, 2004 to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.

Cherese Bouldin

Clerk

May 3, 2004

Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Crescent West
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0229738-001 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

Patty Pittman\35-0229738-001 - Crescent West Chlorine Conversion - Permit.doc

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

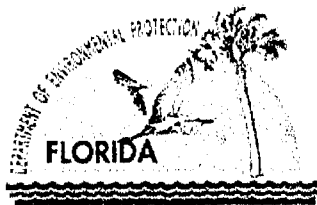
Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0229738-001
Expiration Date: 04/21/09
County: Lake
Utility: Crescent West
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Crescent West Water Plant. Included are:

- One 325-gallon NSF Certified HDPLE bulk storage tank with 525-gallon HDPLE containment tub
- Two 40 gpd "Stenner" Model 85MHP40 peristaltic feed pumps, located inside the existing chlorine building
- associated NSF approved Schedule 80 piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company

The chlorine injection point will be to the raw water piping from the well.

The water plant is located south of Clermont, west of Crescent Lake, at 11023 Bitter Root Circle.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0229738-001
Expiration Date: 04/21/09
County: Lake
Utility: Crescent West
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.Reasonable time may depend on the nature of the concern being investigated.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0229738-001
Expiration Date: 04/21/09
County: Lake
Utility: Crescent West
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
- ~~13. This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0229738-001
Expiration Date: 04/21/09
County: Lake
Utility: Crescent West
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

SPECIFIC CONDITIONS:

Clearance of the Project

1. *A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.*

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

Permit Transfer

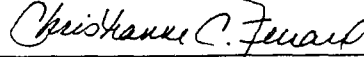
2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.
6. Please contact Ms. Echo Spence at 407/894-7555 to determine whether any changes need to be made regarding sites for the Lead and Copper program.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0229738-001
Expiration Date: 04/21/09
County: Lake
Utility: Crescent West
Project: Chlorine Conversion

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro P.E.
Administrator, Water Resource Management

ISSUED April 22, 2004

CCF:fh:pp



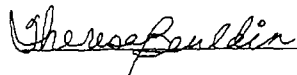
Copies furnished to:
Stephen N. Romano, P.E. [sromano@sphengineers.com]
Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on April 23, 2004 to the listed persons.

FILING AND ACKNOWLEDGMENT

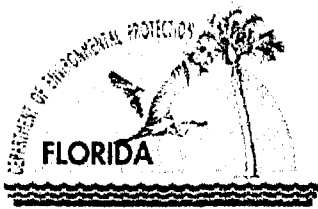
FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

April 22, 2004

Date



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL
p.c.flynn@utilitiesinc-usa.com

Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Lake Crescent Hills
Chlorine Conversion

Dear Mr. Flynn:

Enclosed is Permit Number WC35-0080595-020 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

Patty Pittman\35-0080595-020 - Lake Crescent Hills Chlorine Conversion - Permit.doc

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Jeb Bush
Governor

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0080595-020
Expiration Date: 04/21/09
County: Lake
Utility: Lake Crescent Hills
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to hypochlorination at the Lake Crescent Hills Water Plant. Included are:

- One 325-gallon NSF Certified HDPLE bulk storage tank with 525-gallon HDPLE containment tub
- Two 40 gpd "Stenner" Model 85MHP40 peristaltic feed pumps, located inside the existing chlorine building
- associated NSF approved Schedule 80 piping, tubing and appurtenances. A Chem Logic CL-200 ORP sensor will be installed to measure chlorine residual continuously on the finished water, and will be hooked up to the existing chlorine alarm such that the system alarms to an operator whenever a low chlorine residual is detected.
- 12.5% sodium hypochlorite will be ANSI/NSF 60 approved as provided by Odyssey Manufacturing Company

The chlorine injection point will be to the raw water piping from the well.

The water plant is located south of Clermont, southwest of Lake Minnehaha, just south of the intersection of Bee Tree Trail and Lake Katherine Circle.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080595-020
Expiration Date: 04/21/09
County: Lake
Utility: Lake Crescent Hills
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.

Reasonable time may depend on the nature of the concern being investigated.

8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.

The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.

9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080595-020
Expiration Date: 04/21/09
County: Lake
Utility: Lake Crescent Hills
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC35-0080595-020
Expiration Date: 04/21/09
County: Lake
Utility: Lake Crescent Hills
Project: Chlorine Conversion

Attention: Patrick C. Flynn, Regional Director

SPECIFIC CONDITIONS:

Clearance of the Project

1. ***A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.***

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit.

Permit Transfer

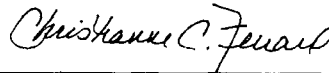
2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
3. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C., to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report of drawings and specifications, for the project.
4. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.
5. The permittee shall provide an operation and maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.
6. Please contact Ms. Echo Spence at 407/894-7555 to determine whether any changes need to be made regarding sites for the Lead and Copper program.

Permittee:
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick C. Flynn, Regional Director

Permit Number: WC35-0080595-020
Expiration Date: 04/21/09
County: Lake
Utility: Lake Crescent Hills
Project: Chlorine Conversion

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro P.E.
Administrator, Water Resource Management

ISSUED April 26, 2004

CCF:fh:pp

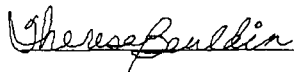
Copies furnished to:
Stephen N. Romano, P.E. [sromano@sphengineers.com]
Leah N. Wright, Staff Assistant [l.n.wright@utilitiesinc-usa.com]

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on April 26, 2004 to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

April 26, 2004

Date



Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Charlie Crist
Governor

Jeff Kotkamp
Lt. Governor

Michael W. Soto
Secretary

Sent via e-mail: pcflynn@uiwater.com

LAKE UTILITY SERVICES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Lake County - DW
Lake Groves WWTF
Permit Number: FLA010630

Dear Mr. Flynn:

The Department is in receipt of your request to revise the conditions of the permit referenced above. The permit is hereby revised to the following:

V. OPERATION AND MAINTENANCE REQUIREMENTS

1. During the period of operation authorized by this permit, the wastewater facilities shall be operated under the supervision of a(n) operator(s) certified in accordance with Chapter 62-602, F.A.C. In accordance with Chapter 62-699, F.A.C., this facility is a Category II, Class B facility and, at a minimum, operators with appropriate certification must be on the site as follows:

Prior to completion of construction: A Class C or higher operator 6 hours/day for 5 days/week and one visit on each weekend day. The lead operator must be a Class C operator, or higher.

After completion of construction while flows are less than 0.500 MGD AADF: A Class C or higher operator 6 hours/day for 7 days/week. The lead operator must be a Class B, or higher.

After completion of construction and when flows reach 0.500 MGD AADF: A Class C or higher operator 16 hours/day for 7 days/week. The lead operator must be a Class B, or higher.

[62-620.630(3)] [62-699.310] [62-610.462]

This letter must be attached to Wastewater Permit No. FLA010630 and becomes a part of and subject to all conditions of that permit.

Executed in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Christianne C. Ferraro

Christianne C. Ferraro, P.E.

Program Administrator

Water Facilities

3319 Maguire Boulevard Suite 232

Orlando, FL 32803-3767

Phone (407) 894-7555

Date: October 10, 2007

CCF/dj/wl/cs/ply



Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Charlie Crist
Governor

Jeff Kotkamp
Lt. Governor

Michael W. Sole
Secretary

STATE OF FLORIDA DOMESTIC WASTEWATER FACILITY PERMIT

PERMITTEE:

Lake Utility Services, Inc.

PERMIT NUMBER: FLA010630
PA FILE NUMBER: FLA010630-005-DW1P
ISSUANCE DATE: August 7, 2007
EXPIRATION DATE: August 6, 2012

RESPONSIBLE AUTHORITY:

Mr. Patrick Flynn
Regional Director
200 Weathersfield Avenue
Altamonte Springs, FL 32714

(407) 869-1919

FACILITY:

Lake Groves WWTF
2425 U.S. 27 South
Clermont, FL
Lake County
Latitude: 28° 22' 55" N Longitude: 81° 41' 35" W

This permit is issued under the provisions of Chapter 403, Florida Statutes (F.S.), and applicable rules of the Florida Administrative Code (F.A.C.). The above named permittee is hereby authorized to construct and operate the facilities shown on the application and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

TREATMENT FACILITIES:

An existing 0.5 mgd annual average daily flow (AADF) permitted capacity complete mix extended aeration domestic wastewater treatment plant to be expanded to 1.0 MGD permitted capacity, consisting of influent screening, flow equalization, two anoxic/oxic biological treatment units, secondary clarification, filtration, chlorination, and aerobic digestion of residuals.

REUSE:

Land Application: An existing 0.500 MGD annual average daily flow (AADF) permitted capacity rapid infiltration basin system (R-001). R-001 consists of two percolation ponds with a total wetted area of 2.27 acres (98,800 square feet) located approximately at latitude 28° 22' 51" N, longitude 81° 41' 30" W.

Land Application: A new 1.0 MGD AADF permitted capacity slow-rate public access (R-002) consisting of irrigation within the approved reuse service area as shown on the attached map. Reject and wet weather flows shall be diverted to the RIBs, R-001, in accordance with Condition IV.2 of this permit.

IN ACCORDANCE WITH: The limitations, monitoring requirements and other conditions set forth in Pages 1 through 20 of this permit.

FACILITY: Lake Groves WWTF
 PERMITTEE: Lake Utility Services, Inc.

PERMIT NUMBER: FLA010630
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I. RECLAIMED WATER AND EFFLUENT LIMITATIONS AND MONITORING REQUIREMENTS

A. Reuse and Land Application Systems

1. During the period beginning on the issuance date and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-001. Such reclaimed water shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.10:

Parameter	Units	Max/Min	Reclaimed Water Limitations				Monitoring Requirements			
			Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow, to RIBs	MGD	Maximum	0.5	-	-	-	Continuous	Recording flow meters and totalizers	FLW-1	See Cond. I.A.3.
BOD, Carbonaceous 5 day, 20C	MG/L	Maximum	20.0	30.0	45.0	60.0	Weekly	16-hour flow proportioned composite	EFA-1	
Solids, Total Suspended	MG/L	Maximum	20.0	30.0	45.0	60.0	Weekly	16-hour flow proportioned composite	EFA-1	
Chlorine, Total Residual	MG/L	Minimum	-	-	-	0.5	5 Days/Week	Grab	EFA-1	
pH	SU	Range	-	-	-	6.0 to 8.5	5 Days/Week	Grab	EFA-1	
Coliform, Fecal	#/100 ML	Maximum	See Permit Condition I.A.4.				Weekly	Grab	EFA-1	
Nitrogen, Nitrate, Total (as N)	MG/L	Maximum	-	-	-	12.0	Weekly	16-hour flow proportioned composite	EFA-1	See Cond. I.A.5.

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PERMITTEE: Lake Utility Services, Inc.

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2. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I. A. 1. and as described below:

Monitoring Location Site Number	Description of Monitoring Location
EFA-1	Chlorine contact chamber effluent
FLW-1	Flow to RIBS (FLW-3 minus FLW-2)

3. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. [62-601.200(17) and .500(6)]
4. The arithmetic mean of the monthly fecal coliform values collected during an annual period shall not exceed 200 per 100 mL of reclaimed water sample. The geometric mean of the fecal coliform values for a minimum of 10 samples of reclaimed water, each collected on a separate day during a period of 30 consecutive days (monthly), shall not exceed 200 per 100 mL of sample. No more than 10 percent of the samples collected (the 90th percentile value) during a period of 30 consecutive days shall exceed 400 fecal coliform values per 100 mL of sample. Any one sample shall not exceed 800 fecal coliform values per 100 mL of sample. Note: To report the 90th percentile value, list the fecal coliform values obtained during the month in ascending order. Report the value of the sample that corresponds to the 90th percentile (multiply the number of samples by 0.9). For example, for 30 samples, report the corresponding fecal coliform number for the 27th value of ascending order. [62-610.510 and 62-600.440(4)(c)]
5. Nitrate nitrogen (NO₃) concentration in the water discharged to the rapid rate land application system shall not exceed 12.0 mg/L, or as required to comply with Rule 62-610.510, F.A.C. [62-610.510]

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6. During the period beginning upon placing the new facilities into operation and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-002. Such reclaimed water shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.10:

Parameter	Units	Max/Min	Reclaimed Water Limitations				Monitoring Requirements			
			Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow, to Public Access Reuse	MGD	Maximum	1.0	-	-	-	Continuous	Recording flow meters and totalizers	FLW-2	See Cond. I.A.9.
BOD, Carbonaceous 5 day, 20C	MG/L	Maximum	20.0	30.0	45.0	60.0	Weekly	16-hour flow proportioned composite	EFA-1	
Solids, Total Suspended	MG/L	Maximum	-	-	-	5.0	Daily	Grab	EFA-1	
pH	SU	Range	-	-	-	6.0 to 8.5	Continuous	Meter	EFA-1	See Cond. I.A.8.
Coliform, Fecal, % less than detection	PER CENT	Minimum	See Permit Condition I.A.10.				Daily	Grab	EFA-1	
Coliform, Fecal	#/100 ML	Maximum	See Permit Condition I.A.10.				Daily	Grab	EFA-1	
Total Residual Chlorine (For Disinfection)	MG/L	Minimum	-	-	-	1.0	Continuous	Meter	EFA-1	See Cond. I.A.11.
Turbidity	NTU	Maximum	See Permit Condition I.A.12.				Continuous	Meter	EFA-1	
Giardia	CYSTS/100 L	Maximum	-	-	-	Report	two years	Filtered	EFA-1	
Cryptosporidium	OOCYSTS/100 L	Maximum	-	-	-	Report	two years	Filtered	EFA-1	

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7. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I. A. 6. and as described below:

Monitoring Location Site Number	Description of Monitoring Location
EFA-1	Chlorine contact chamber effluent
EFB-1	Filter effluent prior to chlorination
FLW-2	Flow to Public Access Reuse, flow meter at reuse pump station

8. Hourly measurement of pH during the period of required operator attendance may be substituted for continuous measurement. *[Chapter 62-601, Figure 2]*
9. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. *[62-601.200(17) and .500(6)]*
10. Over a 30-day period, at least 75 percent of the fecal coliform values shall be below the detection limits. No sample shall exceed 25 fecal coliforms per 100 mL. No sample shall exceed 5.0 mg/L of total suspended solids (TSS) at a point before the application of the disinfectant. Note: To report the "% less than detection," count the number of fecal coliform observations that were less than detection, divide by the total number of fecal coliform observations in the month, and multiply by 100% (round to the nearest integer). *[62-600.440(5)(f)]*
11. The minimum total chlorine residual shall be limited as described in the approved operating protocol, such that the permit limitation for fecal coliform bacteria will be achieved. In no case shall the total chlorine residual be less than 1.0 mg/L. *[62-600.440(5)(b); 62-610.460(2); and 62-610.463(2)]*
12. The maximum turbidity shall be limited as described in the approved operating protocol, such that the permit limitations for total suspended solids and fecal coliforms will be achieved. *[62-610.463(2)]*

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 EXPIRATION DATE: August 6, 2012

I. RECLAIMED WATER AND EFFLUENT LIMITATIONS AND MONITORING REQUIREMENTS (cont.)

B. Other Limitations and Monitoring and Reporting Requirements

1.A. (Interim) During the period beginning on the issuance date and lasting until the expansion is complete, the treatment facility shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.10:

Parameter	Units	Max/Min	Limitations				Monitoring Requirements				Notes
			Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number		
BOD, Carbonaceous 5 day, 20C	MG/L	Maximum	-	Report	-	-	Weekly	16-hour flow proportioned composite	INF-1	See Cond. I.B.3.	
Solids, Total Suspended	MG/L	Maximum	-	Report	-	-	Weekly	16-hour flow proportioned composite	INF-1	See Cond. I.B.3.	
Percent Capacity, (TMADF/Permitted Capacity) x 100	PER CENT	Maximum	-	Report	-	-	Monthly	Calculated	FLW-3		
Flow	MGD	Maximum	0.5	-	-	-	Continuous	Recording flow meters and totalizers	FLW-3	See Cond. I.B.4.	

1.B. (Final) During the period beginning upon completion of the plant expansion and lasting through the expiration date of this permit, the treatment facility shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.10:

Parameter	Units	Max/Min	Limitations				Monitoring Requirements				Notes
			Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number		
BOD, Carbonaceous 5 day, 20C	MG/L	Maximum	-	Report	-	-	Weekly	16-hour flow proportioned composite	INF-1	See Cond. I.B.3.	
Solids, Total Suspended	MG/L	Maximum	-	Report	-	-	Weekly	16-hour flow proportioned composite	INF-1	See Cond. I.B.3.	
Percent Capacity, (TMADF/Permitted Capacity) x 100	PER CENT	Maximum	-	Report	-	-	Monthly	Calculated	FLW-3		
Flow	MGD	Maximum	1.0	-	-	-	Continuous	Recording flow meters and totalizers	FLW-3	See Cond. I.B.4.	

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2. Samples shall be taken at the monitoring site locations listed in Permit Condition I. B. 1 and as described below:

Monitoring Location Site Number	Description of Monitoring Location
FLW-3	Total flow through plant, flow meter at transfer pump station
INF-1	Raw influent to treatment plant

3. Influent samples shall be collected so that they do not contain digester supernatant or return activated sludge, or any other plant process recycled waters. [62-601.500(4)]
4. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. [62-601.200(17) and .500(6)]
5. The treatment facilities shall be operated in accordance with all approved operating protocols. Only reclaimed water that meets the criteria established in the approved operating protocol(s) may be released to system storage or to the reuse system. Reclaimed water that fails to meet the criteria in the approved operating protocol(s) shall be directed to the following permitted alternate discharge system: R-001, RIBs. The operating protocol(s) shall be reviewed and updated periodically to ensure continuous compliance with the minimum treatment and disinfection requirements. Updated operating protocols shall be submitted to the Department for review and approval upon revision of the operating protocol(s) and with each permit application. [62-610.320(6) and 62-610.463(2)]
6. Instruments for continuous on-line monitoring of total residual chlorine and turbidity shall be equipped with an automated data logging or recording device. [62-610.463(2) & .865(8)(d)]
7. Intervals between sampling for Giardia and Cryptosporidium shall not exceed two years. Sampling results shall be reported on DEP Form 62-610.300(4)(a)4 which is attached to this permit. This form shall be submitted to the Department and to DEP's Reuse Coordinator in Tallahassee. [62-610.463(4)]
8. Parameters which must be monitored as a result of a surface water discharge shall be analyzed using a sufficiently sensitive method to assure compliance with applicable water quality standards and effluent limitations in accordance with 40 CFR (Code of Federal Regulations) Part 136. All monitoring shall be representative of the monitored activity. [62-620.320(6)]
9. The permittee shall provide safe access points for obtaining representative influent, reclaimed water, and effluent samples which are required by this permit. [62-601.500(5)]
10. Monitoring requirements under this permit are effective on the first day of the second month following permit issuance. Until such time, the permittee shall continue to monitor and report in accordance with previously effective permit requirements, if any. During the period of operation authorized by this permit, the permittee shall complete and submit to the Department's Central District Office Discharge Monitoring Reports (DMRs) in accordance with the frequencies specified by the REPORT type (i.e., monthly, toxicity, quarterly, semiannual, annual, etc.) indicated on the DMR forms attached to this permit. Monitoring results for each monitoring period shall be submitted in accordance with the associated DMR due dates below.

REPORT Type	Monitoring Period	Due Date
Monthly or Toxicity	first day of month - last day of month	28 th day of following month
Quarterly	January 1 - March 31	April 28
	April 1 - June 30	July 28
	July 1 - September 30	October 28
	October 1 - December 31	January 28
Semiannual	January 1 - June 30	July 28
	July 1 - December 31	January 28
Annual	January 1 - December 31	January 28

DMRs shall be submitted for each required monitoring period including months of no discharge. The permittee shall make copies of the attached DMR form(s) and shall submit the completed DMR form(s) to the Department's Central District Office at the address specified in Permit Condition I.B. 14 by the twenty-eighth (28th) of the month following the month of operation.

[62-620.610(18)][62-601.300(1), (2), and (3)]

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11. During the period of operation authorized by this permit, reclaimed water or effluent shall be monitored annually for the primary and secondary drinking water standards contained in Chapter 62-550, F.A.C., (except for asbestos, color, and corrosivity). These monitoring results shall be reported to the Department's Central District Office annually on the DMR. During years when a permit is not renewed, a certification stating that no new non-domestic wastewater dischargers have been added to the collection system since the last reclaimed water or effluent analysis was conducted may be submitted in lieu of the report. The annual reclaimed water or effluent analysis report or the certification shall be completed and submitted in a timely manner so as to be received by Department's Central District Office by June 28 of each year. Approved analytical methods identified in Rule 62-620.100(3)(j), F.A.C., shall be used for the analysis. If no method is included for a parameter, methods specified in Chapter 62-550, F.A.C., shall be used. [62-601.300(4)][62-601.500(3)][62-610.300(4)]
12. The permittee shall submit an Annual Reuse Report using DEP Form 62-610.300(4)(a)2. on or before January 1 of each year. [62-610.870(3)]
13. The permittee shall maintain an inventory of storage systems. The inventory shall be submitted to the Department at least 30 days before reclaimed water will be introduced into any new storage system. The inventory of storage systems shall be attached to the annual submittal of the Annual Reuse Report. [62-610.464(5)]
14. Unless specified otherwise in this permit, all reports and other information required by this permit, including 24-hour notifications, shall be submitted to or reported to, as appropriate, Lake County Water Resource Management and the Department's Central District Office at the address specified below:

Central District Office
3319 Maguire Boulevard Suite 232
Orlando, Florida 32803-3767

Phone Number - (407) 894-7555
FAX Number - (407) 897-2966

All FAX copies shall be followed by original copies. All reports and other information shall be signed in accordance with the requirements of Rule 62-620.305, F.A.C. [62-620.305]

II. RESIDUALS MANAGEMENT REQUIREMENTS

1. The method of residuals use or disposal by this facility is transport to Shelley's Septic Residuals Management Facility or disposal in a Class I or II solid waste landfill.
2. The permittee shall be responsible for proper treatment, management, use, and land application or disposal of its residuals. [62-640.300(5)]
3. The permittee shall not be held responsible for treatment, management, use, or land application violations that occur after its residuals have been accepted by a permitted residuals management facility with which the source facility has an agreement in accordance with Rule 62-640.880(1)(c), F.A.C., for further treatment, management, use or land application. [62-640.300(5)]
4. Disposal of residuals, septage, and other solids in a solid waste landfill, or disposal by placement on land for purposes other than soil conditioning or fertilization, such as at a monofill, surface impoundment, waste pile, or dedicated site, shall be in accordance with Chapter 62-701, F.A.C. [62-640.100(6)(k)3 & 4]
5. If the permittee intends to accept residuals from other facilities, a permit revision is required pursuant to Rule 62-640.880(2)(d), F.A.C. [62-640.880(2)(d)]
6. The permittee shall keep hauling records to track the transport of residuals between facilities. The hauling records shall contain the following information:

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 PERMITTEE: Lake Utility Services, Inc.

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- | | |
|--|---|
| Source Facility
1. Date and Time Shipped
2. Amount of Residuals Shipped
3. Degree of Treatment (if applicable)
4. Name and ID Number of Residuals Management Facility or Treatment Facility
5. Signature of Responsible Party at Source Facility
6. Signature of Hauler and Name of Hauling Firm | Residuals Management Facility or Treatment Facility
1. Date and Time Received
2. Amount of Residuals Received
3. Name and ID Number of Source Facility
4. Signature of Hauler
5. Signature of Responsible Party at Residuals Management Facility or Treatment Facility |
|--|---|

These records shall be kept for five years and shall be made available for inspection upon request by the Department. A copy of the hauling records information maintained by the source facility shall be provided upon delivery of the residuals to the residuals management facility or treatment facility. The permittee shall report to the Department within 24 hours of discovery any discrepancy in the quantity of residuals leaving the source facility and arriving at the residuals management facility or treatment facility. [62-640.880(4)]

7. Storage of residuals or other solids at the permitted facility shall require prior written notification to the Department. [62-640.300(4)]

III. GROUND WATER REQUIREMENTS

Construction Requirements

Section Construction Requirements is not applicable to this facility.

Operational Requirements

1. For the Part III and Part IV land application system(s), all ground water quality criteria specified in Chapter 62-520, F.A.C., shall be met at the edge of the zone of discharge. For major users of reclaimed water (i.e., using 0.1 MGD or more), the zone of discharge shall extend horizontally 100 feet from the application site or to user's site property line, whichever is less, and vertically to the base of the surficial aquifer. For other users, the zone of discharge shall extend horizontally to the boundary of the general service area identified in the attached map and vertically to the base of the surficial aquifer. [62-520.200(23)] [62-522.400 and 62-522.410]
2. The ground water minimum criteria specified in Rule 62-520.400 F.A.C., shall be met within the zone of discharge. [62-520.400 and 62-520.420(4)]
3. During the period of operation authorized by this permit, the permittee shall sample ground water in accordance with this permit and the approved ground water monitoring plan prepared in accordance with Rule 62-522.600, F.A.C. [62-522.600][62-610.510]
4. The following monitoring wells shall be sampled in accordance with the monitoring frequencies specified in Permit Condition III.5. for Reuse System R-001. Quarterly sampling must be reasonably spaced to be representative of potentially changing conditions.

Monitoring Location Site Number	Depth (Feet)	WAFR #	Aquifer Monitored	Well Type	New or Existing
Ponds					
MWC-1	54.16	28244	Surficial	Compliance	Existing
MWC-2	54.97	28245	Surficial	Compliance	Existing
MWC-3	49.46	28246	Surficial	Compliance	Existing
MWC-4	70.00	45058	Surficial	Compliance	Existing

[62-522.600][62-610.513]

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5. The following parameters shall be analyzed for each of the monitoring well(s) identified in Permit Condition(s) III. 4:

Parameter	Compliance Well Limit	Units	Sample Type	Monitoring Frequency
Water Level Relative to Feet, NGVD	Report	feet	Meter	Quarterly
Nitrogen, Nitrate, Total (as N)	10	mg/l	Grab	Quarterly
Solids, Total Dissolved(TDS)	500	mg/l	Grab	Quarterly
Chloride (as Cl)	250	mg/l	Grab	Quarterly
Coliform, Fecal	4	#/100ml	Grab	Quarterly
pH	6.5-8.5	su	Meter	Quarterly
Turbidity	Report	ntu	Grab	Quarterly

[62-522.600(11)(b)] [62-601.300(3), 62-601.700, and Figure 3 of 62-601] [62-601.300(6)] [62-601.300(7)] [62-520.300(9)]

6. If the concentration for any constituent listed in Permit Condition III. 5. in the natural background quality of the ground water is greater than the stated maximum, or in the case of pH is also less than the minimum, the representative natural background quality shall be the prevailing standard. [62-520.420(2)]
7. In accordance with Part D of Form 62-620.910(10), water levels shall be recorded before evacuating wells for sample collection. Elevation references shall include the top of the well casing and land surface at each well site (NGVD allowable) at a precision of plus or minus 0.1 foot. [62-610.513(2)]
8. Ground water monitoring wells shall be purged prior to sampling to obtain representative samples. [62-601.700(5)]
9. Analyses shall be conducted on unfiltered samples, unless filtered samples have been approved by the Department's Central District's Ground Water Section as being more representative of ground water conditions. [62-520.300(9)]
10. Ground water monitoring parameters shall be analyzed in accordance with Chapter 62-601, F.A.C. [62-620.610(18)]
11. Ground water monitoring test results shall be submitted on Part D of Form 62-620.910(10). A completed Certification Page shall accompany each quarter of monitoring data. For reuse or land application projects, results shall be submitted with the DMR for each month listed in the following schedule. The submitted results shall be for each year during the period of operation allowed by this permit in accordance with Permit Condition I.B.10. [62-522.600(10) and (11)(b)] [62-601.300(3), 62.601.700, and Figure 3 of 62-601] [62-620.610(18)]

SAMPLE PERIOD	DMR REPORT DUE DATE
January - March	April 28
April - June	July 28
July - September	October 28
October - December	January 28

12. If any monitoring well becomes damaged or cannot be sampled for some reason, the permittee shall notify the Department's Central District Ground Water Section immediately and a written report shall follow within seven days detailing the circumstances and remedial measures taken or proposed. Repair or replacement of monitoring wells shall be approved in advance by the Department's Central District Ground Water Section. [62-522.600][62-4.070(3)]
13. The Permittee shall provide verbal notice to the Department's Central District's Ground Water Section as soon as practical after discovery of a sinkhole within an area for the management or application of wastewater, wastewater residuals (sludges), or reclaimed water. The Permittee shall immediately implement measures appropriate to control the entry of contaminants, and shall detail these measures to the Department's Central District's Ground Water Section in a written report within 7 days of the sinkhole discovery. [62-4.070(3)]

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IV. ADDITIONAL REUSE AND LAND APPLICATION REQUIREMENTS

Part IV Rapid Infiltration Basins (R-001)

1. Advisory signs shall be posted around the site boundaries to designate the nature of the project area. [62-610.518]
2. The annual average hydraulic loading rate to the two percolation ponds with a total wetted area of 2.27 acres (98,800 square feet) shall be limited to a maximum of 8.1 inches per day (as applied to the entire bottom area). Higher loading rates are permitted on a daily basis, to provide wet-weather storage for the public access reuse system, so long as the annual average daily flow is not exceeded and the loading does not cause seepage or day-lighting of reclaimed water [62-610.523(3)]
3. The two percolation ponds with a total wetted area of 2.27 acres (98,800 square feet) normally shall be loaded for 7 days and shall be rested for 7 days. Infiltration ponds, basins, or trenches shall be allowed to dry during the resting portion of the cycle. [62-610.523(4)]
4. Rapid infiltration basins shall be routinely maintained to control vegetation growth and to maintain percolation capability by scarification or removal of deposited solids. Basin bottoms shall be maintained to be level. [62-610.523(6) and (7)]
5. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. [62-610.514 and 62-610.414]
6. Overflows from emergency discharge facilities on storage ponds or on infiltration ponds, basins, or trenches shall be reported as an abnormal event to the Department's Central District Office within 24 hours of an occurrence. The provisions of Rule 62-610.800(9), F.A.C., shall be met. [62-610.800(9)]

Part III Public Access System(s) (R-002)

7. Use of reclaimed water is authorized within the general service area identified in the attached map. The following uses of reclaimed water are authorized within this general service area: Other Landscape Irrigation, Residential Irrigation. [62-620.630(10)(d)]
8. New major users of reclaimed water (i.e., using 0.1 MGD or more) may be added to the reuse system using the general permit described in Rule 62-610.890, F.A.C., if the requirements in this rule are complied with. Application for use of this general permit shall be made using Form 62-610.300(4)(a)1. [62-610.890]
9. Cross-connections to the potable water system are prohibited. [62-610.469(7)]
10. A cross-connection control program shall be implemented and/or remain in effect within the areas where reclaimed water will be provided for use. [62-610.469(7)]
11. The permittee shall conduct inspections within the reclaimed water service area to verify proper connections, to minimize illegal cross-connections, and to verify the proper use of reclaimed water. Inspections are required when a customer first connects to the reuse distribution system. Subsequent inspections are required as specified in the cross-connection control and inspection program. [62-610.469(7)(h)]
12. If a cross-connection between the potable and reclaimed water systems is discovered, the permittee shall:
 - a. Immediately discontinue potable water and/or reclaimed water service to the affected area.
 - b. If the potable water system is contaminated, clear the potable water lines.
 - c. Eliminate the cross-connection.
 - d. Test the affected area for other possible cross-connections.
 - e. Within 24 hours, notify the Central District Office's domestic wastewater and drinking water programs.

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- f. Within 5 days of discovery of a cross-connection, submit a written report to the Department detailing: a description of the cross-connection, how the cross-connection was discovered, the exact date and time of discovery, approximate time that the cross-connection existed, the location, the cause, steps taken to eliminate the cross-connection, whether reclaimed water was consumed, and reports of possible illness, whether the drinking water system was contaminated and the steps taken to clear the drinking water system, when the cross-connection was eliminated, plan of action for testing for other possible cross-connections in the area, and an evaluation of the cross-connection control and inspection program to ensure that future cross-connections do not occur. *[62-555.350(3) and 62-555.360][62-620.610(20)]*
13. Maximum obtainable separation of reclaimed water lines and potable water lines shall be provided and the minimum separation distances specified in Rule 62-610.469(7), F.A.C., shall be provided. Reuse facilities shall be color coded or marked. Underground piping which is not manufactured of metal or concrete shall be color coded using Pantone Purple 522C using light stable colorants. Underground metal and concrete pipe shall be color coded or marked using purple as the predominant color. *[62-610.469(7)]*
14. In constructing reclaimed water distribution piping, the permittee shall maintain a 75-foot setback distance from a reclaimed water transmission facility to public water supply wells. No setback distances are required to other potable water supply wells or to any nonpotable water supply wells. *[62-610.471(3)]*
15. A setback distance of 75 feet shall be maintained between the edge of the wetted area and potable water supply wells, unless the utility adopts and enforces an ordinance prohibiting potable water supply wells within the reuse service area. No setback distances are required to any nonpotable water supply well, to any surface water, to any developed areas, or to any private swimming pools, hot tubs, spas, saunas, picnic tables, barbecue pits, or barbecue grills. *[62-610.471(1), (2), (5), and (7)]*
16. Reclaimed water shall not be used to fill swimming pools, hot tubs, or wading pools. *[62-610.469(4)]*
17. Low trajectory nozzles, or other means to minimize aerosol formation shall be used within 100 feet from outdoor public eating, drinking, or bathing facilities. *[62-610.471(6)]*
18. A setback distance of 100 feet shall be maintained from indoor aesthetic features using reclaimed water to adjacent indoor public eating and drinking facilities. *[62-610.471(8)]*
19. The public shall be notified of the use of reclaimed water. This shall be accomplished by posting of advisory signs in areas where reuse is practiced, notes on scorecards, or other methods. *[62-610.468(2)]*
20. All advisory signs and labels on vaults, service boxes, or compartments that house hose bibbs along with all labels on hose bibbs, valves, and outlets shall bear the words "do not drink" and "no beber" along with the equivalent standard international symbol. In addition to the words "do not drink" and "no beber," advisory signs posted at storage ponds and decorative water features shall also bear the words "do not swim" and "no nadar" along with the equivalent standard international symbols. *[62-610.468 & .469]*
21. The permittee shall ensure that users of reclaimed water are informed about the origin, nature, and characteristics of reclaimed water; the manner in which reclaimed water can be safely used; and limitations on the use of reclaimed water. Notification is required at the time of initial connection to the reclaimed water distribution system and annually after the reuse system is placed into operation. A description of on-going public notification activities shall be included in the Annual Reuse Report. *[62-610.468(6)]*
22. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. *[62-610.414 & 62-610.464]*
23. Reclaimed water may be released to the system storage or reuse system during periods when the operator is not attendance, provided all automatic monitoring, diversion and notification equipment is operational, in compliance with the approved operating protocol. *[62-610.462(3)]*
24. Overflows from emergency discharge facilities on storage ponds shall be reported as an abnormal event to the Department's Central District Office within 24 hours of an occurrence. The provisions of Rule 62-610.800(9), F.A.C., shall be met. *[62-610.800(9)]*

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V. OPERATION AND MAINTENANCE REQUIREMENTS

1. During the period of operation authorized by this permit, the wastewater facilities shall be operated under the supervision of a(n) operator(s) certified in accordance with Chapter 62-602, F.A.C. In accordance with Chapter 62-699, F.A.C., this facility is a Category II, Class B facility and, at a minimum, operators with appropriate certification must be on the site as follows:

Prior to completion of construction: A Class C or higher operator 6 hours/day for 5 days/week and one visit on each weekend day. The lead operator must be a Class C operator, or higher.

After completion of construction: A Class C or higher operator 16 hours/day for 7 days/week. The lead operator must be a Class B, or higher.

[62-620.630(3)] [62-699.310] [62-610.462]

2. The lead operator shall be employed at the plant full time. "Full time" shall mean at least 4 days per week, working a minimum of 35 hours per week, including leave time. A certified operator shall be on-site and in charge of each required shift and for periods of required staffing time when the lead operator is not on-site. An operator meeting the lead operator classification level of the plant shall be available during all periods of plant operation. "Available" means able to be contacted as needed to initiate the appropriate action in a timely manner. *[62-699.311(10), (5) and (1)]*
3. The application to renew this permit shall include an updated capacity analysis report prepared in accordance with Rule 62-600.405, F.A.C. *[62-600.405(5)]*
4. The application to renew this permit shall include a detailed operation and maintenance performance report prepared in accordance with Rule 62-600.735, F.A.C. *[62-600.735(1)]*
5. The permittee shall maintain the following records and make them available for inspection on the site of the permitted facility:
 - a. Records of all compliance monitoring information, including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation and a copy of the laboratory certification showing the certification number of the laboratory, for at least three years from the date the sample or measurement was taken;
 - b. Copies of all reports required by the permit for at least three years from the date the report was prepared;
 - c. Records of all data, including reports and documents, used to complete the application for the permit for at least three years from the date the application was filed;
 - d. Monitoring information, including a copy of the laboratory certification showing the laboratory certification number, related to the residuals use and disposal activities for the time period set forth in Chapter 62-640, F.A.C., for at least three years from the date of sampling or measurement;
 - e. A copy of the current permit;
 - f. A copy of the current operation and maintenance manual as required by Chapter 62-600, F.A.C.;
 - g. A copy of the facility record drawings;
 - h. Copies of the licenses of the current certified operators; and
 - i. Copies of the logs and schedules showing plant operations and equipment maintenance for three years from the date of the logs or schedules. The logs shall, at a minimum, include identification of the plant; the signature and certification number of the operator(s) and the signature of the person(s) making any entries; date and time in and out; specific operation and maintenance activities; tests performed and samples taken; and major repairs made. The logs shall be maintained on-site in a location accessible to 24-hour inspection, protected from weather damage, and current to the last operation and maintenance performed.

[62-620.350]

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VI. SCHEDULES

1. The following construction schedule for the facilities has been proposed:

	Implementation Step	Completion Date
1	Begin construction for 1.0 MGD expansion	July 14, 2007
2	Complete construction	February 28, 2008
3	Begin public access reuse	April 1, 2008

[62-620.400]

VII. INDUSTRIAL PRETREATMENT PROGRAM REQUIREMENTS

This facility is not required to have a pretreatment program at this time. [62-625.500]

VIII. OTHER SPECIFIC CONDITIONS

1. Prior to placing the modified portions of the existing facilities into operation or any individual unit processes into operation, for any purpose other than testing for leaks and equipment operation, the permittee shall complete and submit to the Department DEP Form 62-620.910(12), Notification of Completion of Construction for Domestic Wastewater Facilities. [62-620.630(2)]
2. The newly constructed Part III reuse system shall not be placed in service for any purpose without written approval from the Department. For projects identified in the permit as being constructed in phases, written permission is only required for the first phase. Application for approval shall be made to the Department on DEP Form 62-610.300(4)(a)3, Application for Permission to Place a Public Access Reuse System in Operation. [62-610.800(7)]
3. Within six months after a facility is placed in operation, the permittee shall provide written certification to the Department on Form 62-620.910(13) that record drawings pursuant to Chapter 62-600, F.A.C., and that an operation and maintenance manual pursuant to Chapters 62-600 and 62-610, F.A.C., as applicable, are available at the location specified on the form. [62-620.630(7)]
4. The permittee shall apply for renewal of this permit at least 180 days before the expiration date of the permit using the appropriate forms listed in Rule 62-620.910, F.A.C., including submittal of the appropriate processing fee set forth in Rule 62-4.050, F.A.C. The existing permit shall not expire until the Department has taken final action on the application renewal in accordance with the provisions of 62-620.335(3) and (4), F.A.C. [62-620.335(1)-(4)]
5. Florida water quality criteria and standards shall not be violated as a result of any discharge or land application of reclaimed water or residuals from this facility. [62-610.850(1)(a) and (2)(a)]
6. In the event that the treatment facilities or equipment no longer function as intended, are no longer safe in terms of public health and safety, or odor, noise, aerosol drift, or lighting adversely affects neighboring developed areas at the levels prohibited by Rule 62-600.400(2)(a), F.A.C., corrective action (which may include additional maintenance or modifications of the permitted facilities) shall be taken by the permittee. Other corrective action may be required to ensure compliance with rules of the Department. Additionally, the treatment, management, use or land application of residuals shall not cause a violation of the odor prohibition in Rule 62-296.320(2), F.A.C. [62-600.410(8) and 62-640.400(6)]
7. The deliberate introduction of stormwater in any amount into collection/transmission systems designed solely for the introduction (and conveyance) of domestic/industrial wastewater; or the deliberate introduction of stormwater into collection/transmission systems designed for the introduction or conveyance of combinations of storm and domestic/industrial wastewater in amounts which may reduce the efficiency of pollutant removal by the treatment plant is prohibited, except as provided by Rule 62-610.472, F.A.C. [62-604.130(3)]
8. Collection/transmission system overflows shall be reported to the Department in accordance with Permit Condition IX. 20. [62-604.550] [62-620.610(20)]

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9. The operating authority of a collection/transmission system and the permittee of a treatment plant are prohibited from accepting connections of wastewater discharges which have not received necessary pretreatment or which contain materials or pollutants (other than normal domestic wastewater constituents):
 - a. Which may cause fire or explosion hazards; or
 - b. Which may cause excessive corrosion or other deterioration of wastewater facilities due to chemical action or pH levels; or
 - c. Which are solid or viscous and obstruct flow or otherwise interfere with wastewater facility operations or treatment; or
 - d. Which result in the wastewater temperature at the introduction of the treatment plant exceeding 40°C or otherwise inhibiting treatment; or
 - e. Which result in the presence of toxic gases, vapors, or fumes that may cause worker health or safety problems.

[62-604.130(5)]

10. The treatment facility, storage ponds, rapid infiltration basins, and/or infiltration trenches shall be enclosed with a fence or otherwise provided with features to discourage the entry of animals and unauthorized persons. *[62-610.518(1)] [and 62-600.400(2)(b)]*.
11. Screenings and grit removed from the wastewater facilities shall be collected in suitable containers and hauled to a Department approved Class I landfill or to a landfill approved by the Department for receipt/disposal of screenings and grit. *[62-701.300(1)(a)]*
12. The Permittee shall provide verbal notice to the Department as soon as practical after discovery of a sinkhole within an area for the management or application of wastewater, wastewater residuals (sludges), or reclaimed water. The Permittee shall immediately implement measures appropriate to control the entry of contaminants, and shall detail these measures to the Department in a written report within 7 days of the sinkhole discovery. *[62-4.070(3)]*
13. The permittee shall provide adequate notice to the Department of the following:
 - a. Any new introduction of pollutants into the facility from an industrial discharger which would be subject to Chapter 403, F.S., and the requirements of Chapter 62-620, F.A.C. if it were directly discharging those pollutants; and
 - b. Any substantial change in the volume or character of pollutants being introduced into that facility by a source which was identified in the permit application and known to be discharging at the time the permit was issued.

Adequate notice shall include information on the quality and quantity of effluent introduced into the facility and any anticipated impact of the change on the quantity or quality of effluent or reclaimed water to be discharged from the facility.

[62-620.625(2)]

IX. GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit are binding and enforceable pursuant to Chapter 403, Florida Statutes. Any permit noncompliance constitutes a violation of Chapter 403, Florida Statutes, and is grounds for enforcement action, permit termination, permit revocation and reissuance, or permit revision. *[62-620.610(1)]*
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviations from the approved drawings, exhibits, specifications or conditions of this permit constitutes grounds for revocation and enforcement action by the Department. *[62-620.610(2)]*
3. As provided in subsection 403.087(7), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights.

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nor authorize any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit or authorization that may be required for other aspects of the total project which are not addressed in this permit. [62-620.610(3)]

4. This permit conveys no title to land or water, does not constitute state recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title. [62-620.610(4)]
5. This permit does not relieve the permittee from liability and penalties for harm or injury to human health or welfare, animal or plant life, or property caused by the construction or operation of this permitted source; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department. The permittee shall take all reasonable steps to minimize or prevent any discharge, reuse of reclaimed water, or residuals use or disposal in violation of this permit which has a reasonable likelihood of adversely affecting human health or the environment. It shall not be a defense for a permittee in an enforcement action that it would have been necessary to halt or reduce the permitted activity in order to maintain compliance with the conditions of this permit. [62-620.610(5)]
6. If the permittee wishes to continue an activity regulated by this permit after its expiration date, the permittee shall apply for and obtain a new permit. [62-620.610(6)]
7. The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit. [62-620.610(7)]
8. This permit may be modified, revoked and reissued, or terminated for cause. The filing of a request by the permittee for a permit revision, revocation and reissuance, or termination, or a notification of planned changes or anticipated noncompliance does not stay any permit condition. [62-620.610(8)]
9. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, including an authorized representative of the Department and authorized EPA personnel, when applicable, upon presentation of credentials or other documents as may be required by law, and at reasonable times, depending upon the nature of the concern being investigated, to:
 - a. Enter upon the permittee's premises where a regulated facility, system, or activity is located or conducted, or where records shall be kept under the conditions of this permit;
 - b. Have access to and copy any records that shall be kept under the conditions of this permit;
 - c. Inspect the facilities, equipment, practices, or operations regulated or required under this permit; and
 - d. Sample or monitor any substances or parameters at any location necessary to assure compliance with this permit or Department rules.[62-620.610(9)]
10. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data, and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except as such use is proscribed by Section 403.111, Florida Statutes, or Rule 62-620.302, Florida Administrative Code. Such evidence shall only be used to the extent that it is consistent with the Florida Rules of Civil Procedure and applicable evidentiary rules. [62-620.610(10)]
11. When requested by the Department, the permittee shall within a reasonable time provide any information required by law which is needed to determine whether there is cause for revising, revoking and reissuing, or terminating this permit, or to determine compliance with the permit. The permittee shall also provide to the Department upon request copies of records required by this permit to be kept. If the permittee becomes aware of relevant facts that were not submitted or

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were incorrect in the permit application or in any report to the Department, such facts or information shall be promptly submitted or corrections promptly reported to the Department. [62-620.610(11)]

12. Unless specifically stated otherwise in Department rules, the permittee, in accepting this permit, agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules. A reasonable time for compliance with a new or amended surface water quality standard, other than those standards addressed in Rule 62-302.500, F.A.C., shall include a reasonable time to obtain or be denied a mixing zone for the new or amended standard. [62-620.610(12)]
13. The permittee, in accepting this permit, agrees to pay the applicable regulatory program and surveillance fee in accordance with Rule 62-4.052, F.A.C. [62-620.610(13)]
14. This permit is transferable only upon Department approval in accordance with Rule 62-620.340, F.A.C. The permittee shall be liable for any noncompliance of the permitted activity until the transfer is approved by the Department. [62-620.610(14)]
15. The permittee shall give the Department written notice at least 60 days before inactivation or abandonment of a wastewater facility and shall specify what steps will be taken to safeguard public health and safety during and following inactivation or abandonment. [62-620.610(15)]
16. The permittee shall apply for a revision to the Department permit in accordance with Rules 62-620.300 and the Department of Environmental Protection Guide to Wastewater Permitting at least 90 days before construction of any planned substantial modifications to the permitted facility is to commence or with Rule 62-620.325(2) for minor modifications to the permitted facility. A revised permit shall be obtained before construction begins except as provided in Rule 62-620.300, F.A.C. [62-620.610(16)]
17. The permittee shall give advance notice to the Department of any planned changes in the permitted facility or activity which may result in noncompliance with permit requirements. The permittee shall be responsible for any and all damages which may result from the changes and may be subject to enforcement action by the Department for penalties or revocation of this permit. The notice shall include the following information:
 - a. A description of the anticipated noncompliance;
 - b. The period of the anticipated noncompliance, including dates and times; and
 - c. Steps being taken to prevent future occurrence of the noncompliance.[62-620.610(17)]
18. Sampling and monitoring data shall be collected and analyzed in accordance with Rule 62-4.246, Chapters 62-160 and 62-601, F.A.C., and 40 CFR 136, as appropriate.
 - a. Monitoring results shall be reported at the intervals specified elsewhere in this permit and shall be reported on a Discharge Monitoring Report (DMR), DEP Form 62-620.910(10), or as specified elsewhere in the permit.
 - b. If the permittee monitors any contaminant more frequently than required by the permit, using Department approved test procedures, the results of this monitoring shall be included in the calculation and reporting of the data submitted in the DMR.
 - c. Calculations for all limitations which require averaging of measurements shall use an arithmetic mean unless otherwise specified in this permit.
 - d. Except as specifically provided in Rule 62-160.300, F.A.C., any laboratory test required by this permit shall be performed by a laboratory that has been certified by the Department of Health Environmental Laboratory Certification Program (DOH ELCP). Such certification shall be for the matrix, test method and analyte(s) being measured to comply with this permit. For domestic wastewater facilities, testing for parameters listed in Rule 62-160.300(4), F.A.C., shall be conducted under the direction of a certified operator.

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- c. Field activities including on-site tests and sample collection shall follow the applicable standard operating procedures described in DEP-SOP-001/01 adopted by reference in Chapter 62-160, F.A.C.
- f. Alternate field procedures and laboratory methods may be used where they have been approved in accordance with Rules 62-160.220 and 62-160.330, F.A.C.

[62-620.610(18)]

- 19. Reports of compliance or noncompliance with, or any progress reports on, interim and final requirements contained in any compliance schedule detailed elsewhere in this permit shall be submitted no later than 14 days following each schedule date. *[62-620.610(19)]*
- 20. The permittee shall report to the Department any noncompliance which may endanger health or the environment. Any information shall be provided orally within 24 hours from the time the permittee becomes aware of the circumstances. A written submission shall also be provided within five days of the time the permittee becomes aware of the circumstances. The written submission shall contain: a description of the noncompliance and its cause; the period of noncompliance including exact dates and time, and if the noncompliance has not been corrected, the anticipated time it is expected to continue; and steps taken or planned to reduce, eliminate, and prevent recurrence of the noncompliance.
 - a. The following shall be included as information which must be reported within 24 hours under this condition:
 - 1. Any unanticipated bypass which causes any reclaimed water or effluent to exceed any permit limitation or results in an unpermitted discharge,
 - 2. Any upset which causes any reclaimed water or the effluent to exceed any limitation in the permit,
 - 3. Violation of a maximum daily discharge limitation for any of the pollutants specifically listed in the permit for such notice, and
 - 4. Any unauthorized discharge to surface or ground waters.
 - b. Oral reports as required by this subsection shall be provided as follows:
 - 1. For unauthorized releases or spills of treated or untreated wastewater reported pursuant to subparagraph a.4 that are in excess of 1,000 gallons per incident, or where information indicates that public health or the environment will be endangered, oral reports shall be provided to the Department by calling the STATE WARNING POINT TOLL FREE NUMBER (800) 320-0519, as soon as practical, but no later than 24 hours from the time the permittee becomes aware of the discharge. The permittee, to the extent known, shall provide the following information to the State Warning Point:
 - a) Name, address, and telephone number of person reporting;
 - b) Name, address, and telephone number of permittee or responsible person for the discharge;
 - c) Date and time of the discharge and status of discharge (ongoing or ceased);
 - d) Characteristics of the wastewater spilled or released (untreated or treated, industrial or domestic wastewater);
 - e) Estimated amount of the discharge;
 - f) Location or address of the discharge;
 - g) Source and cause of the discharge;
 - h) Whether the discharge was contained on-site, and cleanup actions taken to date;
 - i) Description of area affected by the discharge, including name of water body affected, if any; and
 - j) Other persons or agencies contacted.

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2. Oral reports, not otherwise required to be provided pursuant to subparagraph b.1 above, shall be provided to the Department within 24 hours from the time the permittee becomes aware of the circumstances.
- c. If the oral report has been received within 24 hours, the noncompliance has been corrected, and the noncompliance did not endanger health or the environment, the Department shall waive the written report.

[62-620.610(20)]

21. The permittee shall report all instances of noncompliance not reported under Permit Conditions IX. 17., 18. and 19. of this permit at the time monitoring reports are submitted. This report shall contain the same information required by Permit Condition IX. 20 of this permit. [62-620.610(21)]

22. Bypass Provisions.

- a. Bypass is prohibited, and the Department may take enforcement action against a permittee for bypass, unless the permittee affirmatively demonstrates that:
 1. Bypass was unavoidable to prevent loss of life, personal injury, or severe property damage; and
 2. There were no feasible alternatives to the bypass, such as the use of auxiliary treatment facilities, retention of untreated wastes, or maintenance during normal periods of equipment downtime. This condition is not satisfied if adequate back-up equipment should have been installed in the exercise of reasonable engineering judgment to prevent a bypass which occurred during normal periods of equipment downtime or preventive maintenance; and
 3. The permittee submitted notices as required under Permit Condition IX. 22. b. of this permit.
- b. If the permittee knows in advance of the need for a bypass, it shall submit prior notice to the Department, if possible at least 10 days before the date of the bypass. The permittee shall submit notice of an unanticipated bypass within 24 hours of learning about the bypass as required in Permit Condition IX. 20. of this permit. A notice shall include a description of the bypass and its cause; the period of the bypass, including exact dates and times; if the bypass has not been corrected, the anticipated time it is expected to continue; and the steps taken or planned to reduce, eliminate, and prevent recurrence of the bypass.
- c. The Department shall approve an anticipated bypass, after considering its adverse effect, if the permittee demonstrates that it will meet the three conditions listed in Permit Condition IX. 22. a. 1. through 3. of this permit.
- d. A permittee may allow any bypass to occur which does not cause reclaimed water or effluent limitations to be exceeded if it is for essential maintenance to assure efficient operation. These bypasses are not subject to the provisions of Permit Condition IX. 22. a. through c. of this permit.

[62-620.610(22)]

23. Upset Provisions

- a. A permittee who wishes to establish the affirmative defense of upset shall demonstrate, through properly signed contemporaneous operating logs, or other relevant evidence that:
 1. An upset occurred and that the permittee can identify the cause(s) of the upset;
 2. The permitted facility was at the time being properly operated;
 3. The permittee submitted notice of the upset as required in Permit Condition IX. 20. of this permit; and
 4. The permittee complied with any remedial measures required under Permit Condition IX. 5. of this permit.
- b. In any enforcement proceeding, the burden of proof for establishing the occurrence of an upset rests with the permittee.

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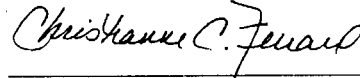
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- c. Before an enforcement proceeding is instituted, no representation made during the Department review of a claim that noncompliance was caused by an upset is final agency action subject to judicial review.

[62-620.610(23)]

Executed in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

Date: August 7, 2007



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY E-MAIL

Lake Utility Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick Flynn, Regional Director

Lake County - PW
CR 561 Water Treatment Plant
Raw Water Collection main

Dear Mr. Flynn:

Enclosed is Permit Number WD35-02427740-002 to construct a raw water collection main issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

Permittee:
Lake Utility Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, Fl 32714

Permit Number: WD35-02427740-002
Expiration Date: September 9, 2010
County: Lake
Utility: CR 561 Water Treatment Plant
Project: Raw Water Collection main

Attention: Patrick Flynn, Regional Director

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

Installation of a raw water main to collect water from three wells at the highland Point Water Treatment Plant, Lake Crescent Hills Water Treatment Plant and Crescent West Water Treatment Plant and transmit the pre-chlorinated raw water to the CR 561 Water Treatment Plant for further treatment and post chlorination.

This permit does not pertain to any wastewater, storm water or dredge and fill aspects of the project.

Permittee:
Lake Utility Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick Flynn, Regional Director

Permit Number: WD35-02427740-002
Expiration Date: September 9, 2010
County: Lake
Utility: CR 561 Water Treatment Plant
Project: Raw Water Collection main

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.Reasonable time may depend on the nature of the concern being investigated.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Lake Utility Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714
Attention: Patrick Flynn, Regional Director

Permit Number: WD35-02427740-002
Expiration Date: September 9, 2010
County: Lake
Utility: CR 561 Water Treatment Plant
Project: Raw Water Collection main

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Lake Utility Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick Flynn, Regional Director

Permit Number: WD35-02427740-002
Expiration Date: September 9, 2010
County: Lake
Utility: CR 561 Water Treatment Plant
Project: Raw Water Collection main

SPECIFIC CONDITIONS:

Clearance of the Project

1. A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of any public water system components constructed or altered under this permit into operation for any purpose other than disinfection, testing for leaks, or testing equipment operation. Failure to do so will result in enforcement action against the permittee. This does not prohibit the permittee from cutting into existing water mains and returning the water mains to operation in accordance with Rule 62-555.340(5), F.A.C. without the Department's approval. To obtain clearance letter, the engineer of record must submit the following:
 - (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.];
 - (2) a copy of this permit; and
 - (3) a copy of satisfactory bacteriological sample results taken on two consecutive days from the proposed mains near each of the three supplying wells, the end of the line at the CR 561 Plant and from eight equally spaced locations along CR 561.
 - (4) A separate signed/scaled certification by the engineer that alternative construction variances provided under note 8 provided below the separation table on sheet 10 of the drawings were not used in the project. Exceptions from the minimum DEP rule requirements for pipe separation are allowed **ONLY BY DEP** on case-by-case basis if the engineer's justification specific to the case and location has been accepted by DEP in advance of implementation. No standard mitigation measures for not meeting the separation requirements are to be made available for the contractor's ready use in the field without prior approval.
 - (5) A separated signed/scaled certification by the engineer that the air release valve detail provided on sheet 11 of the drawings has not been used in the project. The outlet pipe is required to be extended at least 12 inches above grade, end in a downward-facing elbow covered with a screen mesh.
2. ***NOTE TO THE UTILITY: Pursuant to Rule 403.859(6), Florida Statutes, do not provide water service to this project (other than flushing/testing) until the Department of Environmental Protection has issued a letter of clearance or the utility, shall be subject to enforcement action.***

Permit Transfer

3. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.
4. The permittee shall retain a Florida-licensed professional engineer in accordance with subsection 62-555.530(3), F.A.C. to take responsible charge of inspecting construction of the project for the purpose of determining in general if the construction proceeds in compliance with the permit, including the approved preliminary design report or drawings and specifications, for the project.
5. The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555530(4), F.A.C.

Permittee:
Lake Utility Services, Inc.
200 Weatherfield Avenue
Altamonte Springs, FL 32714

Attention: Patrick Flynn, Regional Director

Permit Number: WD35-02427740-002
Expiration Date: September 9, 2010
County: Lake
Utility: CR 561 Water Treatment Plant
Project: Raw Water Collection main

SPECIFIC CONDITIONS:

6. The permittee shall provide an operational maintenance manual for the new or altered treatment facilities to fulfill the requirements under Rule 62-555.350(13), F.A.C.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Richard S. Lott, P.G., P.E.
Program Manager, Drinking Water

ISSUED 9/12/05

RSL:ohm:jo

Copies furnished to:

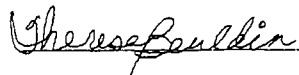
p.c.flynn@utilities-usa.com; sromano@cphengincers.com

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on 9.12.05 to the listed persons.

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

September 12, 2005
Date

Lake Utility Services, Inc.

Docket No.: 070693-WS

Lake County

25.30.440 (7)
NOTICES

Test Year Ended June 30, 2007



Department of Environmental Protection

ORIG: F20
CCPF: 30
File

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

Patrick C. Flynn, Regional Director
Utilities Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, Florida 32714

OCD-PW-CE-05-0350

Lake County - PW
Utilities Inc.-Crescent West
Consent Order - OGC Case No. 05-0386
Case Closure

Dear Mr. Flynn:

Department records indicate that the above-referenced Consent Order requirements have been completed and total payment has been received. Therefore, this enforcement case is closed by this office effective April 18, 2005.

Thank you for your cooperation. You may contact Ms. Echo Spence at (407) 893-3318, extension 2298, should you have any further questions.

Sincerely,

cc: Christianne C. Ferraro, P.E.
Administrator, Water Resource Management

5.2.05
Date

CCF:ens/tw

cc: ^{SW}Echo N. Spence, DEP Drinking Water Compliance/Enforcement

REQUEST FOR MANUAL/COMPUTER CHECK

PAYABLE TO: Florida Department of Environmental Protection VENDOR # _____
3319 Maguire Blvd., Suite 232 INVOICE NO: OGC File #05-0386
Orlando, FL 32803-3767 \$ AMOUNT: \$750.00
_____ Seven hundred fifty and no/100-----

MAIL TO: See above (AMOUNT WRITTEN OUT)
_____ INV. DATE: 03/16/05

PURPOSE: Settlement of Consent Order OGC File No. AMOUNTS: \$750.00
05-0386 - LUSI Systems _____
_____ _____
_____ _____

REQUESTED BY: P. Flynn DATE NEEDED: 04/01/05 ACCT. DIV. APPROVAL: _____

[Handwritten Signature]

*PLEASE INCLUDE THE FOLLOWING NOTATION ON THE CHECK: "ECOSYSTEM MANAGEMENT AND RESTORATION TRUST FUND"

*Forward to A/P
for processing*

*FILE COPY IN 442.17
+ 42.13.2003 662*

NANCY

*442.13
22.13*



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7099 3400 0010 0525 6454

Patrick C. Flynn, Regional Director
Utilities Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

OCD-PW-CE-05-0150

**SUBJECT: Proposed Settlement of Utilities Inc.-Crescent West,
Consent Order - OGC File No. 05-0386.**

Dear Mr. Flynn:

The purpose of this letter is to complete the resolution of the matter previously identified by the Department in the Warning Letter OWL-PW-04-0032 dated December 8, 2004, a copy of which is attached.

The corrective actions required to bring your facility into compliance have been performed. The Department finds that you are in violation of the rules and statutes cited in the attached Warning Letter. In order to resolve the matter identified in the Warning Letter, you are assessed civil penalties in the amount of \$500, along with \$250 to reimburse the Department costs, for a total of **\$750**.

The civil penalties are apportioned as follows: \$500 for violation of Section 403.161(1)(b), Florida Statutes; and Rule 62-550.824, Florida Administrative Code.

The Department acknowledges that the payment of these civil penalties by you does not constitute an admission of liability. This payment must be made payable to the Department of Environmental Protection by cashier's check or money order, and shall include the OGC File Number assigned above and the notation "**Ecosystem Management and Restoration Trust Fund**". Payment shall be sent to the **Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767**, within **30 days** of your signing this letter.

Your signing this letter constitutes your acceptance of the Department's offer to resolve the matter on these terms. If you elect to sign this letter, please return it to the Department at the address indicated above. The Department will then countersign the letter and file it with the Clerk of the Department. When the signed letter is filed with the Clerk, the letter shall constitute final agency action of the Department, which shall be enforceable pursuant to Sections 120.69 and 403.121, Florida Statutes.

If you do not sign and return this letter to the Department at the District address above *within 20 days* of receipt, the Department will assume that you are not interested in settling this matter on the above-described terms, and will proceed accordingly. None of your rights or substantial interests are determined by this letter unless you sign it and it is filed with the Department Clerk.

Sincerely,

3/16/05
Date

Christanne C. Ferraro, PE.
Vivian F. Garfein
Director, Central District

FOR THE RESPONDENT:

I, Patrick C. Flynn, Regional Director of Utilities Inc. of Florida, **HEREBY ACCEPT THE TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.**

By: Patrick Flynn
Date: 3/31/05

FOR DEPARTMENT USE ONLY

DONE AND ENTERED this _____ day of _____, 2005.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Vivian F. Garfein
Director, Central District

FILING AND ACKNOWLEDGMENT FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

Clerk

Date

VFG:ens *ens RSL*
Attachments



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7099 3400 0010 0525 6287

Utilities Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

WARNING LETTER
OWL-PW-04-0032

Attention: Patrick C. Flynn, Regional Director

Lake County - PW
Crescent West
PWS ID Number 3354690
Failure to Produce & Deliver a Satisfactory CCR

Dear Mr. Flynn:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter.

A review of Department records for the above-referenced public water system indicates that a violation of Florida Statutes and rules may exist at this facility. Department records indicate the following:

1. A failure to produce and deliver a satisfactory Consumer Confidence Report to consumers no later than July 1, 2004.

It is a violation for any *person* to fail to comply with the following statutes and rules:

Section 403.161(1)(b), Florida Statutes - Failure to comply with any rule or regulation adopted or issued by the Department.

40 CFR 141, Subpart O and Rule 62-550.824, Florida Administrative Code - Consumer Confidence Report.

You are advised that operation of a facility in violation of state statutes or rules may result in liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

"More Protection, Less Process"

Printed on recycled paper.

WARNING LETTER

OWL-PW-04-0032

You are requested to contact **Ms. Echo N. Spence** at (407) 893-3318, extension 2298 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,

Christanne C. Ferraro, P.E.
Vivian F. Garfein
for Director, Central District

Date

12/8/04

VFG:ens
RSL

cc: Lake County Health Department
Echo N. Spence, DEP Drinking Water Compliance/Enforcement
Kim M. Dodson, DEP Drinking Water Compliance/Enforcement

NOTICE OF RIGHTS

Persons who are not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

- (a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Consent Order;
- (c) A statement of how each petitioner's substantial interests are affected by the Consent Order;
- (d) A statement of the material facts disputed by petitioner, if any;
- (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order;
- (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order;
- (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.



Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Charlie Crist
Governor

Jeff Kottkamp
Lt. Governor

Michael W. Sole
Secretary

VIA E-MAIL: P.C.FLYNN@UTILITIESINC-USA.COM

OCD-PW-CE-07-0236

Patrick C. Flynn, Regional Director
Lake Utility Services Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Lake County – PW
Lake Utility Services Inc. South
PWS ID No. 3354881
Unsatisfactory Bacteriological Tests - Public Notice

Dear Mr. Flynn:

This is in reference to unsatisfactory (*total coliform positive*) bacteriological tests on drinking water samples collected in the distribution system at the subject community water system on February 6, 2007. This has caused the system to exceed the primary maximum contaminant level (MCL) in February, 2007, in violation of Rule 62-550.310(5)(a), Florida Administrative Code (F.A.C.).

Rule 62-560.410(1)(c), F.A.C. (see attachment) sets forth the public notification requirements, which a supplier of water must comply with when a MCL is exceeded. Public notice shall be given by mail or hand delivery AND by publication in a daily newspaper of general circulation within the area served by the water system as soon as possible, but in no case later than **30 days** after the violation.

All of the repeat distribution samples collected on February 7 were satisfactory. March compliance samples have not been received. Therefore, the system has not returned to compliance.

The Public Notice must contain the information listed in the Mandatory Health Effects Language Publication (attached) and the 10 required elements contained in the EPA Public Notification Handbook (also attached).

Please provide this office with written verification that the required public notification has been done, along with a copy of the public notice and the PWS Certification of Delivery of Public Notice form (also attached) **within ten days** of receipt of this letter. The public notice must be approved by Ms. Echo N. Goodner prior to issuance. For assistance, you may contact her at 407.894.7555, extension 2298.

In accordance with Rule 62-550.824, F.A.C., this system is deemed ineligible for the Consumer Confidence Report mailing waiver for the report due July 1, 2008.

Lake Utility Services Inc./ Patrick C. Flynn, Regional Director

OCD-PW-CE-07-0236

Page 2

Thank you for your cooperation in resolving this matter.

Sincerely,



Richard S. Lott, P.G., P.E.
Manager, Drinking Water Program

3.26.07

Date

RSL/eng
Attachments

cc: Lake County Health Department
Kim Dodson, DEP Drinking Water Compliance/Enforcement
Paul J. Morrison, DEP Drinking Water Compliance/Enforcement
Echo N. Goodner, DEP Drinking Water Compliance/Enforcement

LAKE UTILITY SERVICES, INC.

AND AFFILIATED COMPANIES

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@uiwater.com

LETTER OF TRANSMITTAL

TO FDEP - Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

DATE: 4/19/07	JOB#:
ATTN: Ms. Echo Goodner	
RE: Public Notice	
Total Coliform Violation	
PWS ID# 3354881	

WE ARE SENDING YOU Attached Under Separate Cover
via:

Shop Drawings Prints Plans Permits

COPIES	DATE	DESCRIPTION
1	4/19/07	Copy of Public Notice
1	4/19/07	Verification of mailing to customers
1	4/19/07	Verification of posting in newspaper
1	4/19/07	Certification of Delivery of Public Notice

THESE ARE TRANSMITTED as checked below:

- Signed and/or Accepted Approved as Submitted Resubmit ___ copies for approval
 As requested For your information Submit ___ copies for distribution
 For review and comment Returned for corrections Return ___ corrected prints

Remarks: _____

CC:
[Document2]

Signed: _____

LAKE UTILITY SERVICES, INC. SOUTH CUSTOMERS

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Tests Showed Presence of Coliform Bacteria

The purpose of this notice is to inform you that the water system serving your community recently exceeded a drinking water standard resulting in a violation. Although this incident was not an emergency, as our customer you have a right to know what happened and what was done in response to this situation.

Lake Utility Services, Inc. South (LUSI) routinely monitors the water system for drinking water contaminants. In February 2007, a total of sixteen (16) water samples were tested for the presence of any coliform bacteria. Two (2) of the 16 samples indicated the presence of some type of coliform bacteria. The standard for the LUSI South water system, as established by USEPA and the Florida Department of Environmental Protection, limits positive samples to no more than one (1) sample per month.

What happened? What was done?

Immediately after receiving notification from the laboratory that two samples had tested positive for the presence of bacteria, the Utility took repeat samples from the same sites plus four additional samples nearby and had them analyzed, all of which came back negative. As an added precaution, the Utility temporarily raised the chlorine dosage rate and flushed the distribution system in the areas where the positive samples were taken to make sure that potentially harmful bacteria were not present. This situation has been resolved.

What should I do?

You do not need to boil your water or take any other corrective actions. However, if you have specific health concerns, please consult your doctor or contact Scotty Haws, LUSI's Regional Compliance Manager, at (407) 869-1919.

People with severely compromised immune systems, infants, and some elderly may have been at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at (800) 426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately.

Coliforms are a group of bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliforms were found in more samples than allowed. This was a warning of a potential problem.

Usually, the presence of coliforms is a sign that there could be a problem with either the disinfection process or the distribution system (pipes). Whenever the Utility detects coliform bacteria in any sample, the lab immediately initiates additional testing to see if other bacteria of greater concern, such as fecal coliform or *E. coli*, are present. None of these other bacteria was found in subsequent testing, and further testing in March, 2007 shows that this problem has been resolved.

For additional information regarding this matter, please contact Scotty Haws, Regional Compliance Manager, at (407) 869-1919, 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

This notice is being mailed to all of the customers of record in LUSI South's service area. Please feel free to share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being published by Lake Utility Services, Inc.

Scotty Haws

From: Deborah Granite
Sent: Tuesday, April 10, 2007 3:15 PM
To: Scotty Haws
Cc: Karen Sasic; Elise Christian; Patrick Flynn; Bryan Gongre; Mary Ellen Matthews
Subject: RE: PN for LUSI South

Great news. The attached notice will be going out in today's mail to 2886 customers in Sub 675. We got this to the printer yesterday, and our mailroom person folded and stuffed all of the notices today..

From: Scotty Haws
Sent: Monday, April 09, 2007 3:35 PM
To: Deborah Granite
Cc: Karen Sasic; Patrick Flynn; Bryan Gongre
Subject: FW: PN for LUSI South

Hello Deborah,

Due to a violation that happened in February, the state DEP is wanting the utility to get the notice to customers ASAP. If there is any way you can get the PN out before the end of the week, it would be greatly appreciated.

Thanks,

Scotty L. Haws
Regional Compliance & Safety Manager
Florida & South Regions
(407) 869-8588, ext. 234

From: Karen Sasic
Sent: Monday, April 09, 2007 4:31 PM
To: Scotty Haws
Cc: Mary Ellen Matthews; Patrick Flynn; Bryan Gongre; Deborah Granite
Subject: FW: PN for LUSI South

Scotty -

I refer to you on this question. Please advise.

Thanks,
Karen

Karen Sasic
Regional Office Manager
Utilities, Inc. of Florida

4/19/2007

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Taste Shower Pre-emptive
Coliform Bacteria

The purpose of this notice is to inform you that the water system serving your community recently exceeded a drinking water standard resulting in a violation. Although this incident was not an emergency, as our customer, you have a right to know what happened and what was done in response to this situation.

Lake Utility Services, Inc. South (LUSI) routinely monitors the water system for drinking water contaminants. In February 2007, a total of sixteen (16) water samples were tested for the presence of any coliform bacteria. Two (2) of the 16 samples indicated the presence of some type of coliform bacteria. The standard for the LUSI South water system, as established by USEPA and the Florida Department of Environmental Protection, limits positive samples to no more than one (1) sample per month.

What happened? What was done
Immediately after receiving notification from the laboratory that two samples had tested positive for the presence of bacteria, the Utility took repeat samples from the same sites plus four additional samples nearby, which had them analyzed. All of which came back negative. As an added precaution, the Utility temporarily raised the chlorinating dosage, not and flushed the distribution system in the areas where the positive samples were taken to make sure that potentially harmful bacteria were not present. This situation has been resolved.

What should I do?
You do not need to boil your water or take any other corrective actions. However, you have specific health concerns, please consult your doctor or contact Scotty Haws, LUSI's Regional Compliance Manager, at (407) 869-1919.

People with severely compromised immune systems, infants, and some older adults may have been at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to less the risk of infection by 7 microbes are available from EPA's Safe Drinking Water Hotline at (800) 424-4791.

What does this mean?
This is not an emergency. If it had been, you would have been notified immediately.

Coliforms are a group of bacteria that are naturally present in the environment and are used to indicate

for that other, potentially harmful, bacteria may be present. Coliforms were found in more samples than allowed. This was a warning of a potential problem.

Usually, the presence of coliforms is a sign that there could be a problem with either the disinfection process or the distribution system (pipes). Whenever the Utility detects coliform bacteria in any sample, the Utility immediately initiates additional testing to see if other bacteria of greater concern, such as fecal coliform or coliform, are present. None of these other bacteria were found in subsequent testing and further testing in March, 2007 shows that the problem has been resolved.

For additional information regarding this matter, please contact Scotty Haws, Regional Compliance Manager, at (407) 869-1919, Weatherfield Avenue, Monte Springs, FL 32707.

This notice is being made available to all of the customers on record with LUSI. Some customers may prefer to receive a copy of this notice. If you are a customer with all the other people who drink this water, especially those who do not have received this notice directly, for example, in schools and businesses, you can do the following: This notice is available at the distribution point of your home or business.

Published Daily

State of Florida } S.S.
COUNTY OF ORANGE

Before the undersigned authority personally appeared BEVERLYC. SIMMONS, who on oath says that he/she is the Legal Advertising Representative of Orlando Sentinel, a daily newspaper published at TAVARES in LAKE County, Florida; that the attached copy of advertisement, being a *****DRINKING WATER in the LAKE Court, was published in said newspaper in the issue of _____

Affiant further says that the said Orlando Sentinel is a newspaper published at TAVARES in said LAKE County, Florida, and that the said newspaper has heretofore been continuously published in said LAKE County, Florida, each Week Day and has been entered as second-class mail matter at the post office in TAVARES in said LAKE County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that he/she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

Beverly C. Simmons

The foregoing instrument was acknowledged before me this 13th day of APRIL, 2007, by BEVERLYC. SIMMONS who is personally known to me and who did take an oath.

[Signature]

(SEAL)



PWS CERTIFICATION OF DELIVERY OF PUBLIC NOTICE

INSTRUCTIONS: The supplier of water, within ten days of completion of each public notification requirement pursuant to Part IV of Chapter 62-560, Florida Administrative Code, shall submit to the appropriate Department of Environmental Protection District Office or Approved County Health Department a completed DEP Form 62-555.900(22), Certification of Delivery of Public Notice, and include with the form a representative copy of each type of notice distributed, published, posted, and made available to the persons served by the system, and the media. All information provided on this form shall be typed or printed in ink.

I. General Information		
Public Water System (PWS) Name : Lake Utility Services, South		
PWS ID: 3354881		
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community		
PWS Owner: Lake Utility Services, Inc.		
Contact Person: Patrick C. Flynn	Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Avenue		
City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number: (407) 869-1919	Contact Person's Fax Number: (407) 869-6961	
Contact Person's E-Mail Address: pcflynn@uiwater.com		

II. Certification						
For Violation/Situation: Violation of Total Coliform Rule						
Date of Occurrence: February 6, 2007						
Consultation Date: April 5, 2007 (By Phone)						
Delivery Methods:	<input type="checkbox"/> Radio/TV	<input checked="" type="checkbox"/> Mail	<input checked="" type="checkbox"/> Newspaper	<input type="checkbox"/> Hand Delivery	<input type="checkbox"/> Posting	<input type="checkbox"/> Other(describe)
Delivery Date/s:		4/10/07	4/12/07			

I am duly authorized to sign this form on behalf of the public water system identified in Part I of this form. I certify that the information provided on this form is correct to the best of my knowledge and that public notice has been provided to consumers in accordance with the delivery, content, and format requirements and deadlines in Chapter 62-560, Florida Administrative Code.

4/19/07	Patrick C. Flynn	Regional Director
Signature and Date	Printed or Typed Name	Title

Lake Utility Services, Inc.

Docket No.: 070693-WS

Lake County

25.30.440 (8)
FIELD EMPLOYEES

Test Year Ended June 30, 2007

Employees involved in Lake Utility Services, Inc. (LUSI) operations for Test Year ending June, 2007

Patrick Flynn, Regional Director: Oversees all operations and employees in Florida.

Bryan Gongre, Regional Manager: Manages operations and employees for all East Central Florida operations and oversees the day-to-day operations within the Lake and Marion county areas.

Scott Gosnell, Project Manager: Manages all capital projects, provides inspection of all developer activities and new construction.

Chuck Schwades, Area Manager: Supervises the day-to-day operations for the collection and distribution systems within the Lake and Marion operations area.

Domenic Gentilucci, Area Manager: Supervises the day-to-day operations for all water and wastewater systems within the Lake and Marion operations area.

Field Operations Employees

Chris Blasco, Field Technician: Chris holds a Class C water distribution license and is responsible for completion of daily service orders, maintenance activities throughout the system, meter installation and repairs, locating underground utilities, customer service response and after-hours emergency response.

Kenneth Taylor, Field Technician: Kenneth holds Class C water distribution and Class C wastewater collection licenses and is responsible for completion of daily service orders, maintenance activities throughout the system; locating underground utilities, customer service response and after-hours emergency response.

Donald Smith, Lift Station Technician: Donald holds a Class C water distribution license and is responsible for completion of daily service orders, maintenance activities throughout the system, lift station maintenance; locating underground utilities, customer service response and after-hours emergency response.

Robert Callahan, Field Technician: Robert holds a Class C water distribution license and is responsible for completion of daily service orders, maintenance activities throughout the system, meter installation and repair; locating underground utilities, customer service response and after-hours emergency response.

Cedric Watkins, Field Technician: Cedric holds a Class C water distribution and Class C wastewater collection licenses and is responsible for completion of daily service orders, maintenance activities throughout the system, meter installation and repair; locating underground utilities, customer service response and after-hours emergency response.

Chuck Austin, Field Technician: Chuck holds a Class C water distribution license and is responsible for completion of daily service orders, maintenance activities throughout the

system, meter installation and repair; locating underground utilities, customer service response and after-hours emergency response

Tom Wright, Field Technician: Tom holds no licensure and assists in completion of daily service orders, locating underground utilities, customer service response and after-hours emergency response.

Current Plant Operation's Employees

Steve Pfouts, Lead Operator: Steve holds Class C water treatment and Class B wastewater treatment licenses and is responsible for overseeing the day-to-day operations of the Lake Groves water and wastewater treatment plants.

Ray Parrish, Operator: Ray holds Class C water treatment and Class C wastewater treatment licenses and is responsible for overseeing the day-to-day operations of the many LUSI water plants.

Trevor Powell, Operator: Trevor holds a Class B wastewater treatment license and is assigned to the Lake Groves WWTP.

John Szafranski, Operator: John holds Class C water treatment and Class A wastewater treatment licenses and is assigned to the Lake Groves water treatment plant and the wastewater treatment plant.

Craig. Raines, Operator: Craig holds Class A water treatment and Class C wastewater treatment licenses and operates the Lake Groves and LUSI treatment facilities.

Facilities

The current minimum staffing requirement at the wastewater plant is 6 hours per day, 5 days per week, with one weekend check, by a minimum Class C wastewater treatment operator. Once the WWTP upgrade is completed, staffing requirements will increase to a minimum of 6 hours per day, 7 days a week. This is expected to occur by the 2nd quarter of 2008.

The water plant must be staffed daily for 6 hours per day Monday through Friday and once each weekend by a minimum Class C water treatment operator.

Duties and Responsibilities

- a) Responsible for performing treatment plant, collection system and transmission system operation and maintenance. Duties are to be completed in a reasonable and professional manner consistent with standard operating practices in order to comply with state and local regulatory rules and requirements. Must perform duties consistent with the protection of the public health and the environment.
- b) Perform responsible, efficient, and effective on-site management and supervision of all system functions.
- c) Submit complete, accurate and timely periodic plant operating reports.
- d) Report to the Permittee and the Department of Environmental Protection any serious plant or system breakdown or condition causing or likely to cause serious, inefficient or unsafe treatment or discharge of water or wastewater in a manner not authorized by the current permit.
- e) Submit accurate reports relative to treatment plant, collection system, and transmission system operation, including sampling and laboratory analysis.
- f) Maintain an operation and maintenance log for each plant, current to the last operation and maintenance task performed.
- g) Perform required preventative maintenance in conformance with equipment manufacturer recommendations. Repair or replace equipment or distribution and collection system components as needed to keep the facilities operating as permitted.
- h) Perform various service order functions including but not limited to the following: customer complaints; reading and checking meters; cross-connection inspections; installing or repairing the distribution, collection and disposal systems; installation of water meters.
- i) Maintain the visual aesthetics of the facilities in compliance with company standards, including grounds maintenance, fence repairs, site security, lighting fixtures, and general building upkeep.



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500

*****AUTO**ALL FOR AADC 320 TA PL 351
CHARLES G SCHWADES
6685 SE 135TH ST
SUMMERFIELD, FL 34491-2515

State of Florida

Department of Environmental Protection
LICENSE NO: 0007368 DATE ISSUED: 04/30/2007
CLASS C DRINKING WATER TREATMENT PLANT OPERATOR
CHARLES G SCHWADES
ISSUED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
VALID UNTIL: 04/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 04/30/2007

LICENSE NO.: 0007368

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

CHARLES G SCHWADES

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500

CHARLES G SCHWADES
6685 SE 135TH ST
SUMMERFIELD, FL 34491-2515

State of Florida

Department of Environmental Protection

LICENSE NO: 0007747 DATE ISSUED: 04/30/2007
CLASS C WASTEWATER TREATMENT PLANT OPERATOR
CHARLES G SCHWADES
ISSUED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
VALID UNTIL: 04/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 04/30/2007 LICENSE NO.: 0007747

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

CHARLES G SCHWADES

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

State of Florida
 Department of Environmental Protection
 LICENSE NO: 0012562 DATE ISSUED: 03/20/2007
 CLASS C DRINKING WATER TREATMENT PLANT OPERATOR
 DOMENIC V. GENTILUCCI
 IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
 VALID UNTIL: 04/30/2009

State of Florida
 Department of Environmental Protection

ISSUED: 03/20/2007

LICENSE NO.: 0012562

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

DOMENIC V. GENTILUCCI

CHARLIE CRIST
 GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
 SECRETARY

State of Florida
Department of Environmental Protection
 LICENSE NO: 0008659 DATE ISSUED: 03/20/2007
 CLASS C WASTE WATER TREATMENT PLANT OPERATOR
 DOMENIC V. GENTILUCCI
 IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
 VALID UNTIL: 04/30/2009

State of Florida
Department of Environmental Protection

ISSUED: 03/20/2007

LICENSE NO.: 0008659

THE CLASS C WASTE WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

DOMENIC V. GENTILUCCI

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

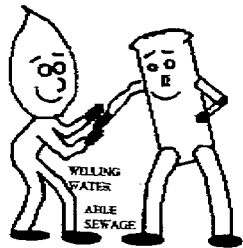
Florida Water & Pollution Control Operators Association

Voluntary Certification Program
hereby certifies that

Christopher Blasco

has met the requirements for certification
as
Class C

Water Distribution Technician



FW & PCOA

Certificate Number 4968

Date issued August 10, 2007

[Signature]

President, FW&PCOA

[Signature]

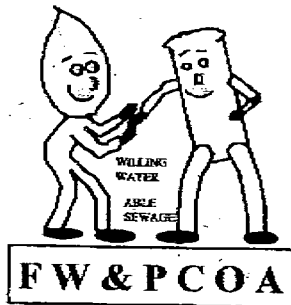
Chairman, Voluntary Certification Board

Florida Water & Pollution Control Operators Association
 Voluntary Certification Program
 hereby certifies that

Kenneth L. Taylor Sr.

*has met the requirements for certification
 as*

Wastewater Collection Technician



Certificate Number 4672

Date issued March 17, 2006

Phil M. Donovan

President, FW&PCOA

Chairman, Voluntary Certification Board

Florida Water & Pollution Control Operators Association

Voluntary Certification Program
hereby certifies that

Kenneth Taylor

has met the requirements for certification
as
Class C

Water Distribution Technician



FW&PCOA

Certificate Number 5002

Date issued August 10, 2007

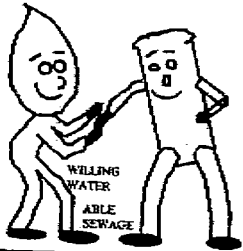
President, FW&PCOA

Chairman, Voluntary Certification Board

Florida Water & Pollution Control Operators Association
 Voluntary Certification Program
 hereby certifies that

Donald Smith

*has met the requirements for certification
 as
 Class C
 Water Distribution Technician*



FW & PCOA

Certificate Number 4917

Date issued June 8, 2007

President, FW&PCOA

Chairman, Voluntary Certification Board

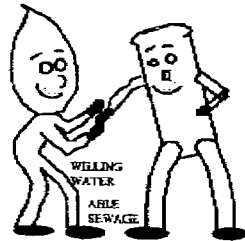
Florida Water & Pollution Control Operators Association

*Voluntary Certification Program
hereby certifies that*

Cedric D. Watkins

*has met the requirements for certification
as
Class C*

Water Distribution Technician



FW & PCOA

Certificate Number 4659

Date issued August 11, 2006

Phil B. Donovan

Raymond E. Carlson

President, FW&PCOA

Chairman, Voluntary Certification Board

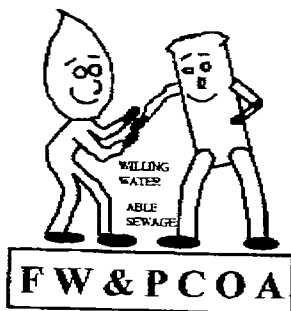
Florida Water & Pollution Control Operators Association

*Voluntary Certification Program
hereby certifies that*

Cedric D. Watkins

*has met the requirements for certification
as*

Wastewater Collection Technician



Certificate Number 4984

Date issued August 10, 2007

[Signature]

President, FW&PCOA

[Signature]

Chairman, Voluntary Certification Board



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3306
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500



*****AUTO**ALL FOR ANDC 278 733 71 00
STEVEN L. PFOUTS
1013 S DIXIE AVE # E-3
FRUITLAND PARK, FL 34731-4114

State of Florida

Department of Environmental Protection

LICENSE NO: 0014204 DATE ISSUED: 03/01/2007
CLASS C DRINKING WATER TREATMENT PLANT OPERATOR
STEVEN L. PFOUTS
IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
VALID UNTIL: 04/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 03/01/2007

LICENSE NO.: 0014204

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

STEVEN L. PFOUTS

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY



State of Florida

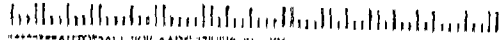
Department of Environmental Protection

OPERATOR CERTIFICATION PROGRAM

2600 BLAIR STONE ROAD, M.S. 3506

TALLAHASSEE, FLORIDA 32399-2300

(850)248-7500



AUTO**ALL FOR MADE 128 913 P1 106

STEVEN L. PFOUTS

1013 S DIXIE AVE # E-3

FRUITLAND PARK, FL 34731-4114

State of Florida

Department of Environmental Protection

LICENSE NO: 0009509 DATE ISSUED: 03/01/2007

CLASS B WASTEWATER TREATMENT PLANT OPERATOR

STEVEN L. PFOUTS

IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 04/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 03/01/2007

LICENSE NO.: 0009509

THE CLASS B WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

STEVEN L. PFOUTS

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

State of Florida
Department of Environmental Protection

ISSUED: 5/4/2007

LICENSE NO.: 0014028

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

TREVOR B. POWELL

CHARLIE CRIST

MICHAEL W. SOLE

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

State of Florida

Department of Environmental Protection

ISSUED: 03/20/2007

LICENSE NO.: 001740

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

RAYMOND ALAN PARRISH

CHARLIE CRIST
GOVERNOR

MICHAEL W. SOLE
SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection

ISSUED: 03/27/2007

LICENSE NO.: 0012989

THE CLASS C WASTE WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

RAYMOND ALAN PARRISH

CHARLIE CRIST
GOVERNOR

MICHAEL W. SOLE
SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida

Department of Environmental Protection

ISSUED: 2/9/2007

LICENSE NO.: 0000233

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

JOHN A. SZAFRANSKI

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

State of Florida
Department of Environmental Protection

ISSUED: 2/9/2007 LICENSE NO.: 0009128

THE CLASS A WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

JOHN A. SZAFRANSKI

CHARLIE CRIST
GOVERNOR

MICHAEL W. SOLE
SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection

ISSUED: 2/14/2007

LICENSE NO.: 0007960

THE CLASS A DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

CRAIG A. RAINES

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

State of Florida
Department of Environmental Protection

ISSUED: 10/22/2007

LICENSE NO.: 0014973

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

CRAIG A. RAINES

CHARLIE CRIST

MICHAEL W. SOLE

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

Lake Utility Services, Inc.

Docket No.: 070693-WS

Lake County

25.30.440 (9)
VEHICLES

Test Year Ended June 30, 2007

VEH #	YEAR	MODEL	SERIAL NUMBER	DRIVER	POSITION	ORIGINAL COST	ALLOCATION METHOD
0019	2000	CHEVY S-10	1GCCS14W9YK196208	Spare	Spare @ LG	15,363.17	ERCs
0033	2000	DODGE DAKOTA	1B7GG22X7YS753556	Carroll, James E	Operator (PT)	SOLD 1/23/08	ERCs
0111	2001	CHEVY C1500	1GCEC14W81Z185977	Blasco, Christopher J	Field Technician	SOLD 1/15/08	ERCs
0212	2002	CHEVY C1500	1GCEC14W42Z236327	Szafranski, John	Operator	TRANSFERRED TO UIF	ERCs
0222	2002	CHEVY C1500	1GCEC14W12Z314210	Watkins, Cedric D	Field Technician	SOLD 1/15/08	ERCs
0309	2003	CHEVY C1500	1GCEC14X13Z115703	Bosque, Ralph A	Field Technician	SOLD 1/23/08	ERCs
0314	2003	CHEVY C1500	1GCEC14X43Z114271	Auctioned	Auctioned	SOLD 1/23/08	ERCs
0422	2004	CHEVY C1500	1GCEC19VX4Z270758	Gentilucci, Domenic V	Area Manager - Plants	21,654.48	ERCs
0428	2004	CHEVY TRAILBLZ	1GNNDT13S442340667	Gongre, Bryan K	Regional Manager	27,109.73	ERCs
0454	2004	CHEVY C1500	1GCEC14X94Z335737	Coates, Bill	Project Manager	18,179.00	ERCs
0455	2004	CHEVY C1500	1GCEC14X94Z320851	Callahan, Robert	Field Technician	18,204.00	ERCs
0512	2005	CHEVY TAHOE	1GNEC13585R199267	Flynn, Patrick C	Regional Director	37,478.51	ERCs
0513	2005	CHEVY C1500	1GCEC14T55Z161146	Smith, Donald D	Field Technician	21,297.31	ERCs
0514	2005	CHEVY C1500	1GCEC14X35Z230130	Austin, Jr, Arthur C	Field Technician	18,064.18	ERCs
0544	2005	CHEVY C1500	1GCEK19V63Z314355	Schwades, Charles G	Area Manager-Coll/Dist	23,692.16	ERCs
0639	2006	CHEVY C1500	1GCEK19Z26Z225726	Gosnell, Scott	Project Manager	24,891.62	ERCs
0649	2006	CHEVY TRAILBLZ	1GNNDT13SX62176280	Sudduth, Donald E	Business Development Director	29,748.89	ERCs
0651	2006	CHEVY TAHOE	1GNEK13Z06R130226	Durham, Rick J	Regional Vice President	41,395.09	ERCs
0655	2006	CHEVY C1500	3GCEC14V96G214224	Taylor, Kenneth L	Field Technician	19,934.32	ERCs
0688	2006	TOYOTA HIGHLANDER	JTEEW21A060032524	Schiopu, Mircea	Mailroom Clerk	35,567.16	ERCs
0701	2007	CHEVY TAHOE	1GNFK13007J125498	Yount, Darrin W	Operations Director	39,156.49	ERCs
0702	2007	CHEVY COLORADO	1GCCS14E778114253	Parrish, Raymond A	Operator	16,019.95	ERCs
0704	2007	CHEVY COLORADO	1GCCS14E878113645	Pfouts, Steve L	Lead Operator	16,019.94	ERCs
0729	2007	CHEVY TRAILBLZ	1GNDS13S572108957	Haws, Scotty L	Regional Compliance & Safety Manager	29,355.64	ERCs
0731	2007	CHEVY COLORADO	1GCCS19E078137723	Wright, Thomas L	Field Technician	18,386.81	ERCs
0751	2007	CHEVY COLORADO	1GCCS14E878229766	Raines, Craig	Operator	16,222.00	ERCs
0751	2007	CHEVY COLORADO	1GCCS14E878229766	Johnson, Robert D	Operator	16,222.00	ERCs
0802	2008	CHEVY COLORADO	1GCCS19E788112111	Cooper, Robert K	Cross Connection Specialist	17,692.31	ERCs
0818	2008	TOYOTA HIGHLANDER	JTEDS41A482011962	Gongre, Bryan K	Regional Manager	29,220.44	ERCs
0823	2008	CHEVY COLORADO	1GCCS14E888160921	Powell, Trevor	Operator	17,577.16	ERCs
0826	2008	CHEVY C2500HD	1GCHC24KX8E100395	Boom Truck	Boom Truck	20049.46	ERCs
0827	2008	CHEVY COLORADO	1GCCS14E188161375	Szafranski, John	Operator	17,577.16	ERCs
0829	2008	CHEVY C1500	1GCEC14C28Z181486	Watkins, Cedric D	Field Technician	20,820.46	ERCs
0830	2008	CHEVY C1500	1GCEC14C98Z177967	Blasco, Christopher J	Field Technician	20,820.46	ERCs

Lake Utility Services, Inc.

Docket No.: 070693-WS

Lake County

25.30.440 (10)
CUSTOMER COMPLAINTS

Test Year Ended June 30, 2007

=====
Subdivision : 00675 Route : 39 Service Order # : 172139
Account # : 006759001692 Customer Name : SINGH , SURESH
Address : 15554 MARBLEHEAD WAY Phone # : (407) 722-6281
Entry Date : 05/14/07 Serv Ord Type : 26 Operator :
Comments : PER CONCERNED NEIGHBOR CALLED SAID THIS CUST HAS A MAJOR WATER LEAK AND
 NEEDS OUR S/OFF VALVE TO BE AS A TEMP/OFF WHILE REPAIRS CAN BE DONE
 ALSO CUST AT THIS ADDRESS DO NOT SPEAK ENGLISH, PGD TO (KT)

Due Date : 05/14/07 Cust/Comp Resp: COMP
Resolution Dte : 05/14/07
Resolution : 1939270
 SHUT OFF FOR REPAIRS

 LL/KT/IC

=====
Subdivision : 00667 Route : 8 Service Order # : 172275
Account # : 006670089001 Customer Name : CIRLCE K STORES ,
Address : 11525 KING FISHER DR Phone # : (352) 241-9796
Entry Date : 05/14/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED DUE TO NO WATER.

PAGED TO CEDRIC

Due Date : 05/14/07 Cust/Comp Resp: COMP
Resolution Dte : 05/14/07
Resolution : 5/14/07-SOMEONE SHUT OFF CUSTOMERS BACKFLOW, WE TURNED BACK ON.RESOLVED
 CW/DB

Subdivision : 00667 Route : 8 Service Order # : 172359
Account # : 006670088901 Customer Name : CIRCLE K STORES ,
Address : 11525 KING FISHER DR Phone # : (352) 241-9796
Entry Date : 05/15/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED INTO THE OFFICE DUE TO NO WATER

PAGED TO CEDRIC

Due Date : 05/14/07 Cust/Comp Resp: COMP
Resolution Dte : 05/14/07
Resolution : 5/14/07-READ 1979320-BACKFLOW WAS OFF, TURNED ON EVERYTHING OKAY.
 NO LEAKS/
 CW/DB

=====
Subdivision : 00667 Route : 35 Service Order # : 172502
Account # : 006670350451 Customer Name : RIGSBY , LYDIA D
Address : 10339 VISTA PINES LOO Phone # : (352) 243-6892
Entry Date : 05/15/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER HAS LOW WATER PRESSURE.
 PLEASE CHECK.
 PAGED LL

Due Date : 05/15/07 Cust/Comp Resp: COMP
Resolution Dte : 05/15/07
Resolution : 5/15/07-READ 202890-NO LEAKS/CUSTOMERS VALVE AT HOUSE WAS HALF OPEN.
 CW/DB

Subdivision : 00632 Route : 632 Service Order # : 173084
Account # : 006320010143 Customer Name : FOLEY , CARLTON M
Address : 10614 POINT OVERLOOK DR Phone # : (352) 243-7830
Entry Date : 05/16/07 Serv Ord Type : 29 Operator : LUSI
Comments : MS. CALLED BECAUSE HER WATER IS BROWN.

PAGED TO CHUCK THEN TO KEN TAYLOR

Due Date : 05/16/07 Cust/Comp Resp: COMP
Resolution Dte : 05/16/07
Resolution : READING 8188650

THERE WAS NO CAUSE FOR WATER TO BE BROWN. THE WATER WAS CLEAR BEFORE DEPARTING THE RESIDENCE. NO ONE HOME AT THE TIME' BUT A DOOR HANGER WAS LEFT WITH THE DETAILS OF THE INSPECTION AND INSTRUCTIONS TO CALL IF IT OCCURED AGAIN.

KT/IC

Subdivision : 00662 Route : 662 Service Order # : 173203
Account # : 006620010291 Customer Name : ESTES , TOM R
Address : 10502 LAKE HILL DR Phone # : (407) 886-4573
Entry Date : 05/16/07 Serv Ord Type : 5 Operator :
Comments : THE CUSTOMER SENT LETTER PER HOA MEETING. **PUMP STATION HEDGES ARE
NEEDING TO BE TRIMMED AND AREA GROOMED.**

SENT ORDER TO FIELD ON 5/16/07, PLEASE NOTIFY OFFICE IF UNABLE TO COMPLETE BY DUE DATE. (COPY HAS BEEN GIVED TO BILL COATES)

Due Date : 05/25/07 Cust/Comp Resp: COMP
Resolution Dte : 05/23/07
Resolution : 5/17/07 - DOMENIC WILL ADDRESS THIS ISSUE, WE MAY NEED TO PLANT SOME
MORE HEDGES, NEED TO LOCATE SHRUBS AND MARE SURE IRRIGATION IS ON. I
WILL TALK TO MR. ESTES BY 5/18/07. DG/KM

5/17/07 - OPEN ORDER (KIM)
5/23/07 SPOKE TO MR. ESTES ON 5/22/07 @ 352-243-3674.
LEFT MESSAGE ON 5/23/07 SHRUBS BELONGS TO HOA PER BRYAN
DG/KIM

=====
Subdivision : 00636 Route : 4 Service Order # : 173420
Account # : 006360021211 Customer Name : BUSCH , HAROLD F
Address : 3980 BEACON RIDGE WAY Phone # : (352) 241-8767
Entry Date : 05/17/07 Serv Ord Type : 43 Operator :
Comments : NO WATER FOR SPRINKLER SYSTEM TODAY AND SUNDAY HIS WATERING DAYS ?
 PLEASE INFORM CUSOTMER OF WHY AND FINDINGS ? 352-241-8767 OR TAG

Due Date : 05/17/07 Cust/Comp Resp: CUST
Resolution Dte : 05/17/07
Resolution : IRRIGATION METER READING R=6494332
 SPOKE WITH CUSTOMER, SYSTEM WAS WORKING UPON ARRIVAL. WE HAD PUMP
 PROBLEMS AT LEGENDS PLANT ON THESE DAYS.
 AA/KIM

=====
Subdivision : 00636 Route : 3 Service Order # : 173683
Account # : 006360020401 Customer Name : KLAWINSKI , GEORGE
Address : 4256 FAWN MEADOWS CIR Phone # : (352) 243-8266
Entry Date : 05/17/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER SAYS HE HAS VERY LOW PRESSURE IN THE IRRIGATION WATER. HE SAID
 SOMETHING ABOUT THE FILTERS GET CLOGGED IN THE IRRIGATION WATER AND NEED
 TO BE CHANGED. NOT QUITE SURE WHAT THE PROCEDURE IS HERE. PLEASE CONTACT
 CUSTOMER AT 352-243-8266

Due Date : 05/18/07 Cust/Comp Resp: CUST
Resolution Dte : 05/18/07
Resolution : R=992500 NO LEAKS OR CROSS CONNECTIONS
 KT/KIM

=====

Subdivision : 00636 Route : 6 Service Order # : 175324
Account # : 006360023172 Customer Name : PADOAN , ARTHUR
Address : 4079 GREYSTONE DR Phone # : (352) 243-7399
Entry Date : 05/23/07 Serv Ord Type : 43 Operator :
Comments : IRRIGATION SYSTEM RECLAIMED NOT WORKING
 PAGED TO CHUCK S; 8:14AM

Due Date : 05/23/07 Cust/Comp Resp: COMP
Resolution Dte : 05/23/07
Resolution : WE HAD A LEAK SO WE HAD TO SHUT STREET DOWN.
 CS/KIM

=====
Subdivision : 00675 Route : 34 Service Order # : 175424
Account # : 006755106003 Customer Name : LEWIS , JERILYN A
Address : 2725 WILSHIRE RD Phone # : (352) 242-4941
Entry Date : 05/23/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER SAYS THAT WATER LINE IS BUSTED IN "EASEMENT" AND IT NEEDS
 TO BE REPAIRED. WATER IS LEAKING INTO STREET.
 PAGED TO DG

Due Date : 05/23/07 Cust/Comp Resp: COMP
Resolution Dte : 05/23/07
Resolution : LEAK IS ON CUSTOMER'S SIDE.
 READING 1045960

 DS/IC

=====

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00667 Route : 3 Service Order # : 179539
Account # : 006670031561 Customer Name : TEIXEIRA , FLAVIO
Address : 11861 OSWALT RD Phone # : (352) 394-5356
Entry Date : 06/05/07 Serv Ord Type : 26 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 6/3/07
 12:06PM-BROKEN PIPE

Due Date : 06/03/07 Cust/Comp Resp: COMP
Resolution Dte : 06/03/07
Resolution : 6/3/07 CUSTOMER WAS CONTACTED AND THE METER SHUT DOWN/TURNED OFF
 KEN T/DB

=====

Subdivision : 00675 Route : 30 Service Order # : 179542
Account # : 006751009003 Customer Name : CHADHA , PRABEEP
Address : 2251 HAMLIN TRL Phone # : (352) 241-8593
Entry Date : 06/05/07 Serv Ord Type : 30 Operator :
Comments : CUSTOMER HAS WHITE DEPOSITS IN TAP WATER.
 DISPATCHED TO CHUCK S

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : FLUSHED HYDRANT ON THE LINE THAT CUSTOMER IS ON TO REMOVE AIR IN THE
 LINE.
 READING: 1845380
 CW/IC

Subdivision : 00667 Route : 14 Service Order # : 180280
Account # : 006670140750 Customer Name : NEHMATALLAH , JOHN
Address : 11319 CANNES PL Phone # : (352) 516-5670
Entry Date : 06/06/07 Serv Ord Type : 26 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 6/5/07
 5:45PM- HOLE IN WATER MAIN

Due Date : 06/07/07 Cust/Comp Resp: COMP
Resolution Dte : 06/07/07
Resolution : 6/7/07 WATER MAIN WAS DUG UP AND EXPOSED COMPLETED REPAIRS. A 2 FT'
 SECTION OF 2" INCH PIPE WAS INSTALLED TO RETURN WATER SERVICE.
 NOTICES WERE SENT OUT TO AFFECTED RESIDENCES TO BOIL WATER.
 KEN T/DB

=====
Subdivision : 00675 Route : 30 Service Order # : 180502
Account # : 006751034003 Customer Name : PASSANISI , COLLEEN A
Address : 2211 DUNCAN TRL Phone # : (516) 297-8958
Entry Date : 06/06/07 Serv Ord Type : 29 Operator :
Comments : WATER DISCOLORED ALL AREAS AND HAS LET IT RUN IN ALL AREAS AND OUTSIDE
 ****TAG WITH FINDINGS OR FLUSH**INFORM

Due Date : 06/07/07 Cust/Comp Resp: COMP
Resolution Dte : 06/07/07
Resolution : READING 3078460
 WATER WAS FLUSHED. NO DISCOLORATION NOTICED. HOUSE WAS TAGGED W/INFO.

 KT/IC

=====

Subdivision : 00636 Route : 6 Service Order # : 181521
Account # : 006360030311 Customer Name : GARCIA , LEONARDO
Address : 1124 CALLAWAY CIR Phone # : (914) 589-0155
Entry Date : 06/08/07 Serv Ord Type : 43 Operator :
Comments : 6/7/07 - CUSTOMER CALLED THE ANSWERING DUE TO NO WATER.

PAGED TO ONCALL.

Due Date : 06/07/07 Cust/Comp Resp: CUST
Resolution Dte : 06/07/07
Resolution : WATER SERVICE WAS RECONNECTED THE BILL WAS PAID BY OWNER. CALLED TO
ONCALL.
NO LEAKS OR CROSS CONNECTIONS.
KT/KIM

6/12/07 ON 6/11/07 PAGED FOR TURN ON TO 3820 BRECKINRIDGE LN. NO
PAYMENT FROM CUSTOMER ON THIS ACCOUNT MR. GARCIA. THE WATER SERVICE
WAS TURNED BACK OFF UNTIL THE CUSTOMER SUBMIT PAYMENT DURING OFFICE
HOURS.
PAGED TO KEN TO LOCK OFF AND TAG TO CALL OFFICE. (KIM)

=====

Subdivision : 00667 Route : 20 Service Order # : 182808
Account # : 006670200262 Customer Name : BEDFORD , KATHRYN M
Address : 10809 CRESCENDO LOO Phone # : (352) 243-8709
Entry Date : 06/13/07 Serv Ord Type : 30 Operator :
Comments : CUST CALLED NEEDS TO KNOW THE FLORIDE % IN THE CUST WTR PLEASE TAG DOO
W/FINDINGS

Due Date : 06/14/07 Cust/Comp Resp: COMP
Resolution Dte : 06/14/07
Resolution : 6/14/07-READ 776750-NO LEAKS/TAGGED DOOR TO INFORM WE DO NOT PUT
FLORIDE IN OUR SYSTEM.
LL/DB

=====
Subdivision : 00664 Route : 664 Service Order # : 184046
Account # : 006640010152 Customer Name : PARKS , FRED
Address : 31602 GLADY'S LN Phone # : (352) 589-2109
Entry Date : 06/15/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER STATES WATER HAS A VERY HIGH CHLORINE SMELL AND TASTE.
 PAGED RAY P.

Due Date : 06/15/07 Cust/Comp Resp: CUST
Resolution Dte : 06/15/07
Resolution : R 66280
 NEW TO FL NOT USE TO CL2 IN WATER.
 CL2 RESIDUAL 1.0
 ET COULD NOT SMELL THE CL2 WHEN HE ARRIVED CUST SAID IT GOT BETTER AS
 THEY RAN THE WATER.ET LOWERED CL2 AT PLANT
 MC/

=====
Subdivision : 00633 Route : 633 Service Order # : 185261
Account # : 006330020426 Customer Name : USECHE , CEASAR A
Address : 11123 MANDARIN DR Phone # : (352) 348-3453
Entry Date : 06/19/07 Serv Ord Type : 50 Operator :
Comments : CHECKED FROM MVR IF ACCOUNT WAS STILL LOCKED FOR NON-PAYMENT. METER HAD
 BEEN TURNED ON. READING 2219900

Due Date : 06/19/07 Cust/Comp Resp: COMP
Resolution Dte : 06/19/07
Resolution : CHARGED TAMPERING FEE. RE-LOCKED METER. CUSTOMER THEN CALLED AND PAID.

RB/IC

=====

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00675 Route : 32 Service Order # : 187370
Account # : 006753192002 Customer Name : ST FLEUR , TRACI G
Address : 16349 COOPERS HAWK AVE Phone # : (407) 448-7212
Entry Date : 06/25/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-23-07 AND REPORTED NO WATER.
 PLEASE RESOLVE

Due Date : 06/26/07 Cust/Comp Resp: COMP
Resolution Dte : 06/26/07
Resolution : READING 776290
 TURNED OFF

KT/IC

=====

Subdivision : 00628 Route : 002 Service Order # : 188303
Account # : 006280100270 Customer Name : EVANS , DONALD L
Address : 12945 RIDGE AVE Phone # : (352) 394-5683
Entry Date : 06/27/07 Serv Ord Type : 28 Operator : LUSI
Comments : MS. CALLED TO REPORT VERY LOW PRESSURE.
 SHE SAID IT STARTED LAST NIGHT AND HAS GONE INTO THIS MORNING.
 PLEASE CHECK PRESSURE

Due Date : 06/27/07 Cust/Comp Resp: COMP
Resolution Dte : 06/27/07
Resolution : 06/27/07 MR=393910 WATER PLANT LEAK, REPAIRED AND ALL IS OK
 CW/RB

=====
Subdivision : 00628 Route : 001 Service Order # : 188578
Account # : 006280010183 Customer Name : ROBERTS , JAMES H
Address : 13205 MARIA AVE Phone # : (352) 242-4599
Entry Date : 06/27/07 Serv Ord Type : 43 Operator :
Comments : PER ON CALL CUST CALLED AFTER HOURS AT 5:23 AM ON 6/27/07 CUST STATED
 NO WATER --- PLEASE RESOLVE

Due Date : 06/27/07 Cust/Comp Resp: COMP
Resolution Dte : 06/27/07
Resolution : 6/27/07 MR=1816540, WTR PLANT LEAK ANS WAS REPAIRED AND ALL IS OK
 PER FIELD TECH.
 CW/RB

=====
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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00636 Route : 5 Service Order # : 189108
Account # : 006360022082 Customer Name : CRISANTE , GLORIA M
Address : 1652 ORANGETHORPE LN Phone # : (407) 339-7692
Entry Date : 06/28/07 Serv Ord Type : 43 Operator :
Comments : 6/27/07 - CUSTOMER CALLED THE ANSWERING SERVICE DUE TO NO WATER.
 DID NOT FINAL HER ACCOUNT.
 PAGED TO ONCALL

Due Date : 06/27/07 Cust/Comp Resp: CUST
Resolution Dte : 06/27/07
Resolution : R=231650 NO LEAKS OR CROSS CONNECTIONS
 SERVICE WAS TURNED ON 6/27/07 WITH ONCALL
 LL/KIM

=====
Subdivision : 00675 Route : 32 Service Order # : 190015
Account # : 006753014004 Customer Name : THOMAS , MICHAEL
Address : 2127 BLACK HAWK ST Phone # : (352) 536-1622
Entry Date : 07/02/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-29-07 AND REPORTED LOW PRESSURE
 AND YELLOW WATER WITH SAND IN IT. PLEASE RESOLVE

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : READING 952630
 PRESSURE AT 52 PSI

KT/IC

=====
(536

Subdivision : 00675 Route : 32 Service Order # : 190017
Account # : 006753219001 Customer Name : SCHULZ , AMY
Address : 2255 MAJESTIC EAGLE CIR Phone # : (352) 242-4714
Entry Date : 07/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 7-1-07 AND REPORTED LOW WATER
 PRESSURE. PLEASE RESOLVE

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : READING 1322440
 62 PSI

DS/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 190019
Account # : 006753150001 Customer Name : MARTELL , CHRISTINE M
Address : 16414 COOPERS HAWK AVE Phone # : (352) 638-5414
Entry Date : 07/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 7-1-07 AND REPORTED LOW PRESSURE.
 PLEASE RESOLVE

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : READING 159670
 PRESSURE AT 52 PSI

KT/IC

=====
CSubdivision : 00636 Route : 3 Service Order # : 190239
Account # : 006360020611 Customer Name : HERNANDEZ , PEDRO
Address : 4327 FAWN MEADOWS CIR Phone # : (352) 394-8608
Entry Date : 07/02/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER HAS NO WATER.
 DISPATCHED CALL TO LEONARD L

Due Date : 07/02/07 Cust/Comp Resp: CUST
Resolution Dte : 07/02/07
Resolution : R=663270 NO LEAKS OR CROSS CONNECTION
 CUSTOMER'S MAIN INTO HOUSE WAS MISTAKENLY SHUT OFF AND NOT BACK ON BY
 IRRIGATION COMPANY STOPPED BY ON.
 LL/KIM

=====
Subdivision : 00668 Route : 26 Service Order # : 190385
Account # : 006680261253 Customer Name : BURNSMAN , JAMES
Address : 9644 CRENSHAW CIR Phone # : (352) 242-3710
Entry Date : 07/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED THE ANSWERING SERVICE DUE TO HIGH PSI @ HOME 90PSI
 PER PLUMBER. CUSTOMER IS REQUESTING A PRESSURE REDUCER VALVE TO LOWER
 PRESSURE TO 75PSI

INFORM CUSTOMER OF FINDINGS - CALL CUSTOMER

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : MR=0337860
 NO LEAKS
 NO C/C
 RIGHT LINE 73 psi LEFT LINE && psi

PRESSURE IS EXCELLENT. SPOKE WITH CUSTOMERS & LEFT TAG WITH FINDINGS.
INFORMED THAT WE DO NOT INSTALL PRESSURE REDUCER VALVES. HOWEVER,
IF THEY WOULD LIKE TO LEADING INTO THEIR HOME TP FEE; FREE.
LL/LYN

=====
Subdivision : 00675 Route : 32 Service Order # : 192289
Account # : 006753041007 Customer Name : BUSHNELL , EARLE
Address : 2206 BLACK HAWK ST Phone # : (904) 545-5108
Entry Date : 07/09/07 Serv Ord Type : 34 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 7-8-07 AND REPORTED A LEAK IN
 SEWER MAIN. PLEASE RESOLVE

Due Date : 07/10/07 Cust/Comp Resp: COMP
Resolution Dte : 07/10/07
Resolution : READING 2436720
 NOT SEWER METER LEAK AND NOT 2208 IT WAS 2212 BLACK HAWK. METER WAS
 REPAIRED.

KT/IC

=====
Subdivision : 00668 Route : 2 Service Order # : 195962
Account # : 006680020454 Customer Name : SMITH , JASON
Address : 12819 CLOVERDALE LN Phone # : (980) 322-2799
Entry Date : 07/18/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE ALL AREAS IN HOUSE AND ALL HOURS-TAG WITH FINDINGS*

Due Date : 07/19/07 Cust/Comp Resp: COMP
Resolution Dte : 07/19/07
Resolution : 7/19/07-90 PSI AT CURBSTOP-GOOD PRESSURE. AND THRU METER 10 GALS.
 PRESSURE GOOD.
 READ 344690-DID INFORM CUSTOMER THAT HE HAS A PLUMBING PROBLEM
 NO LEAKS-25 GALS. PER MINUTE AT CURBSTOP OUR SIDE.
 CW/DB

=====
Subdivision : 00665 Route : 665 Service Order # : 197567
Account # : 006650010451 Customer Name : LYNCH , MELISSA
Address : 10626 CRESCENT LAKE CT Phone # : (352) 394-8180
Entry Date : 07/23/07 Serv Ord Type : 29 Operator : LUSI
Comments : CUSTOMER CALLED- ON 7/18/07 HER WATER WAS BROWN- SHE LET THE WATER RUN
 FOR A WHILE AND ITS FINE BUT WOULD LIKE FOR SOMEONE TO CALL HER WITH
 A REASON WHY THIS HAPPEN- CUSTOMER HAS A WATER SAMPLE. MELISSA LYNCH-
 352-394-8180. FAX RESOLUTION TO ANN AT 407-869-6961.
 THANK YOU.

Due Date : 08/07/07 Cust/Comp Resp: CUST
Resolution Dte : 07/24/07
Resolution : CONTACT WAS MADE W/HOMEOWNER WHO GAVE A SAMPLE OF THE WATER-THE METER
 & BACKFLOW WERE CHECKED AND WORKING PROPERLY. A SAMPLE WAS TURNED IN FOR
 ANALYSIS. CUSTOMER WIL BE CALLED W/DETAILS.
 READ-4085.900
 NO LEAKS & NO CROSS
 CHANGED DUE DATE FROM 7/25/07 TO 8/7/07. ANN
 KT/ANN
 DOOR TAGGED POSTED , READ 4105.160 EVERYTHING IS FINE KT/ANN

=====

Subdivision : 00675 Route : 30 Service Order # : 197705
Account # : 006751168002 Customer Name : GAVIN , JOSEPH F
Address : 2237 DANCY TRL Phone # : (352) 394-0321
Entry Date : 07/24/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED TO REPORT THAT HE HAS NO WATER.
 : SAID THAT THERE ARE TWO WHITE TRUCKS AND TWO MEN OUTSIDE WORKING ON A
 : -NOTHER HOUSE AND THEY HAD TO T/OFF THE WATER AT THE MAIN/HYDRANT TO DO
 : THE REPAIRS TO A LEAK. DISPATCHED TO CS

Due Date : 07/24/07 Cust/Comp Resp: COMP
Resolution Dte : 07/24/07
Resolution : CUSTOMER WAS ADVISED THAT WATER HAD NOT BEEN TURNED OFF, IT WAS ONLY
 : IDLE DOWN TO MAKE THE NECESSARY REPAIRS FOR 2224 DANCY CT.

KT/IC

=====

Subdivision : 00675 Route : 30 Service Order # : 197712
Account # : 006751168002 Customer Name : GAVIN , JOSEPH F
Address : 2237 DANCY TRL Phone # : (352) 394-0321
Entry Date : 07/24/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED DUE TO NO WATER. REQUESTING SUPERVISOR TO CALL THEM
 : DUE TO FIELD PERSONNEL

CUSTOMER # 352-394-0321
PAGED TO CHUCK

Due Date : 07/24/07 Cust/Comp Resp: COMP
Resolution Dte : 07/24/07
Resolution : READING 171120
 : MR. GAVIN WAS VERY UPSET NOT HAVING ANY WATER. HE TOLD ME THAT HE CALLED
 : A NEIGHBOR AND HE HAD WATER. I THINK HE WAS UPSET BECAUSE A LONG TIME
 : AGO WE SHUT OFF HIS WATER BY MISTAKE. MR. GAVIN WAS VENTING. BY THE TIME
 : I LEFT CUSTOMER WAS FINE.

CS/IC

=====

Subdivision : 00636 Route : 1 Service Order # : 203267
Account # : 006360011471 Customer Name : GOLDIN , CAREY S
Address : 13501 VISTA DEL LAGO BLV Phone # : (352) 242-0374
Entry Date : 08/08/07 Serv Ord Type : 28 Operator :
Comments : PER CUST IS UPSET AND IRATE ABOUT HIS LOW WTR PRESSURE IN THE HOME AND
 IN THE IRRG. SYSTEM CUST WANTED TO SPEAK W/A SUPERVISOR CALLED CHUCK S
 TO INFORM HIM OF THE CUST'S ISS AND TO CALL CUST #407-992-4327 ASAP
 CUST IS CLAIMING THAT WE DID SOMTHING TO THE MTR ON S/OFF DAY & CUST WAS
 NOT S/OFF. PLEASE RESOLVE THANKS

Due Date : 08/08/07 Cust/Comp Resp: COMP
Resolution Dte : 08/08/07
Resolution : 08/08/07 MR=1837030
 NO LEAKS, NO C/C
 THE MTR CURBSTOP WAS 1/2 OFF WAS NOT OPEN ALL THE WAY.
 INFORMED CUSTOMER OF THIS.
 RB/RB

=====

Subdivision : 00628 Route : 001 Service Order # : 204848
Account # : 006280011183 Customer Name : BADALAMENTO , BELINDA
Address : 12224 WARREN RD Phone # : (352) 536-0039
Entry Date : 08/13/07 Serv Ord Type : 47 Operator :
Comments : WATER RUNNING IN YARD-READ AND RESOLVE
 PAGED TO RALPH B PER IC IN OFFICE; 10:42AM

Due Date : 08/13/07 Cust/Comp Resp: CUST
Resolution Dte : 08/12/07
Resolution : 08/12/07 MR=4756910
 NO LEAKS ON OUR SIDE, NO C/C
 THE LEAK IS ON THE CUSTOMER'S SIDE AND CUST WAS INFORMED
 RB/RB

=====
Subdivision : 00636 Route : 7 Service Order # : 205081
Account # : 006360025321 Customer Name : BUNDY , ANA
Address : 1440 MISTY GLEN LN Phone # : (352) 243-8441
Entry Date : 08/13/07 Serv Ord Type : 43 Operator :
Comments : 8/10/07 - CUSTOMER CALLED THE ANSWERING SERVICE AFTER HOURS APPROX @
 5:35PM. DUE TO NO WATER FOR GARDEN

PAGED TO ONCALL
PLEASE RESOLVE

Due Date : 08/10/07 Cust/Comp Resp: CUST
Resolution Dte : 08/10/07
Resolution : R=0532780

R=13487065 - RECLAIM
AFTER TROUBLE SHOOTING I DETERMINED THAT THE MAIN SHUT OFF VALVE FOR
IRRIGATIN SYSTEM WAS OFF (CUSTOMER SIDE OF METER) I OPENED VALVE AND
TESTED IRRIGATION SYSTEM TO VERIFY IT OPERATED PROPERLY AS A COURTESY
TO CUSTOMER.
AA/KIM

Subdivision : 00636 Route : 2 Service Order # : 205083
Account # : 006360020111 Customer Name : KOSANDA , KEN
Address : 1540 SHERBROOK DR Phone # : (352) 243-4863
Entry Date : 08/13/07 Serv Ord Type : 28 Operator :
Comments : 8/12/07 - CUSTOMER CALLED THE ANSWERING SERVICE AFTER HOURS APPROX @
 8:49AM DUE TO LOW WATER PRESSURE. (HOUSE)

PAGED TO ONCALL
PLEASE RESOLVE

Due Date : 08/12/07 Cust/Comp Resp: COMP
Resolution Dte : 08/12/07
Resolution : CALLED CUSTOMER AFTER CHECKING PLANT RESET #2 HIGH SERVICE PUMP.
 DID NOT GET METER READING WAS ON MAIN BREAK ON WARREN AT THIS
 TIME.
 AA/CA/KIM

Subdivision : 00628 Route : 001 Service Order # : 205680
Account # : 006280012040 Customer Name : PATRICK , ANDREW
Address : 13036 ANDERSON HILL RD Phone # : (352) 394-7468
Entry Date : 08/14/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED OFFICE DUE TO LOW PRESSURE FOR A WHILE.
 : TALKED WITH BILL. ORDER REQUESTED FOR CHUCK TO CHECK ON THIS FOR
 : CUSTOMER.

Due Date : 08/15/07 Cust/Comp Resp: COMP
Resolution Dte : 08/15/07
Resolution : 8/15/07 MR=195330, NO LEAKS, NO C/C. CHECKED SVC PRESSURE-70-PSI.
 : CUSTOMER STATED THAT THE PROBLEM WAS THE PRESSURE AT THE KITCHEN SINK.
 : CUSTOMER HAS AFILTER AT THIS LOCATION AND WAS SUGGESTED TO CHANGE THE
 : FILTERS AND TO CALL US IF THE PROBLEM PERSISTS.
 : AA/RB/RB

=====

Subdivision : 00675 Route : 39 Service Order # : 206359
Account # : 006759000251 Customer Name : POORAN , BAHAGMANEE
Address : 5327 CAPE HATTERAS DR Phone # : (352) 227-9268
Entry Date : 08/16/07 Serv Ord Type : 39 Operator :
Comments : CUST CALLED IN COMPLAINING ABOUT THE SMELL COMING FROM THE
 : LIFT STATION. PLEASE CHK OUT ISSUE.
 : PAGED TO CHUCK S

Due Date : 08/16/07 Cust/Comp Resp: COMP
Resolution Dte : 08/16/07
Resolution : DEODORANT BLOCK INSTALLED. LIFT STATION OK.
 : READING 688240

KT/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 208407
Account # : 006753149002 Customer Name : RUSSO , JOSEPH
Address : 16410 COOPERS HAWK AVE Phone # : (352) 267-7051
Entry Date : 08/21/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO LOW WATER PRESSURE.

PAGED TO LEONARD

Due Date : 08/21/07 Cust/Comp Resp: COMP
Resolution Dte : 08/21/07
Resolution : READING 2206610
 NO LEAKS

KT/IC

=====
(Subdivision : 00667 Route : 21 Service Order # : 208557
Account # : 006670210442 Customer Name : FOLEY , WILLIAM
Address : 11903 CYPRESS LANDING AVE Phone # : (352) 243-6626
Entry Date : 08/21/07 Serv Ord Type : 28 Operator :
Comments : PLEASE MEET W/CUST IN **AM CUST IS HAVING LOW WTR PRESSURE PROBLEMS IN
 THE EARLY AM HOURS, PERIODICALLY. IF CUST IS NOT HOME PLEASE LEAVE
 DETAILED INFORMATION. THANKS

Due Date : 08/22/07 Cust/Comp Resp: COMP
Resolution Dte : 08/22/07
Resolution : 8/22/07*- READ 2152460-NO LEAKS
 DID MEET WITH CUSOTMER PSI 68 STAGE- 38 PSI RESIDUAL
 THE PROBLEM WAS EXPLAINED TO THEM. IT IS NOT A PRESSURE PROBLEM IT IS A
 VOLUME PROBLEM-SMALL PIPES. LARGE HOUSE. TO MANY OPEN LINES AT ONCE LAWN
 SHOWER, POOL ETC.
 KEN T/DB

Subdivision : 00667 Route : 8 Service Order # : 209675
Account # : 006670088702 Customer Name : CARBONE , ALISSA K
Address : 9352 LAKESHORE DR Phone # : (352) 394-0641
Entry Date : 08/23/07 Serv Ord Type : 29 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 8/22/07
 6:43PM-BROWN WATER

Due Date : 08/24/07 Cust/Comp Resp: COMP
Resolution Dte : 08/24/07
Resolution : 8/24/07 READ 1275360-DON S PHONED CUSTOMER THEY STATED THAT THE PROBLEM
 CLEARED UP

KT/DB

Subdivision : 00668 Route : 1 Service Order # : 210327
Account # : 006680010020 Customer Name : ARELLANO , GEORGE
Address : 12004 LAKESHORE DR Phone # : (352) 536-1252
Entry Date : 08/27/07 Serv Ord Type : 7 Operator :
Comments : PLEASE REREAD METER. VERIFY SERIAL NUMBER. CHECK FOR LEAKS.
 TAG DOOR WITH ALL OF THE FOLLOWING FINDINGS PLEASE.

Due Date : 08/28/07 Cust/Comp Resp: COMP
Resolution Dte : 08/28/07
Resolution : 8/28/07-READ 72920-SMALL LEAK-SPOKE TO THEM
 AA/DB

=====
Subdivision : 00668 Route : 2 Service Order # : 210655
Account # : 006680020241 Customer Name : KOMPARA , JOHN J
Address : 13030 COLDWATER LP Phone # : (352) 536-1971
Entry Date : 08/27/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS HE HAD HIS WATER TESTED AND HE SAID CHLORINE IS AT 3.0
 HARDNESS IS 130 AND PH 7.4. PLEASE CALL CUSTOMER REGARDING THIS. HE
 SAYS WATER ALSO HAS A BAD TASTE. CUSTOMER WOULD LIKE TO KNOW IF THIS
 IS WITHIN RANGE/ACCEPTABLE.

Due Date : 08/28/07 Cust/Comp Resp: COMP
Resolution Dte : 08/28/07
Resolution : 8/28/07-READ 624760-SPOKE WITH CUSTOMER AND PERFORMED A HARDNESS TEST
 125 TO 130 = 7.6 TO RESIDUAL TEST 1.4 TO 1.5 WATERS OAKY. AND INFORMED
 NOTE; A WATER SOFNTER COMPANY WAS TRYING TO SELL A SOFTNER TO HIM.
 NO LEAKS
 CW/DB

=====
Subdivision : 00636 Route : 7 Service Order # : 210825
Account # : 006360031181 Customer Name : DEPINA , MARIA
Address : 1239 LEGENDARY BLV Phone # : (352) 536-3677
Entry Date : 08/28/07 Serv Ord Type : 36 Operator :
Comments : 8/25/07 - CUSTOMER CALLED THE ANSWERING SERVICE AFTER HOURS DUE TO
 SEWER COMING FROM GROUND NEXT TO THE SIDEWALK
 PAGED TO ONCALL

PLEASE RESOLVE

Due Date : 08/29/07 Cust/Comp Resp: COMP
Resolution Dte : 09/12/07
Resolution : 9/4/07 NEED RESOLUTION. (FAXED) KIM
 9/7/07 NEED RESOLUTION. (FAXED) KIM

 9/12/07 R=207170 NO LEAKS OR CROSS CONNECTION @ METER.
 THERE IS A LEAK ON CUSTOMER SIDE (WATER) TURNED OFF FOR THE CUSTOMER.
 DS/KIM

=====
Subdivision : 00667 Route : 4 Service Order # : 210882
Account # : 006670040052 Customer Name : WILLIAMS , BARBARA V
Address : 10835 DENALI DR Phone # : (352) 242-1266
Entry Date : 08/28/07 Serv Ord Type : 30 Operator :
Comments : PER CUST REQUEST NEED HER FLORIDE CONTENT FOR MED.REASONS. PLEASE
 TAG DOOR W/DETAILED FINDINGS

Due Date : 08/29/07 Cust/Comp Resp: COMP
Resolution Dte : 08/29/07
Resolution : 8/30/07-CHUCK SCHWADES PHONED AND SPOKE TO A LADY AND TOLD HER THAT WE
 DO NOT ADD FLORIDE TO WATER
 CS/DB

Subdivision : 00636 Route : 1 Service Order # : 212296
Account # : 006360011591 Customer Name : PARK , PEGGY D
Address : 10300 CALLE DE FLORES DR Phone # : (352) 242-5341
Entry Date : 08/31/07 Serv Ord Type : 49 Operator :
Comments : PLEASE CHANGED OUT STUCK METER.

SENDING ORDER TO OFFICE 8/31/07 - PLEASE NOTIFY OFFICE IF UNALBE TO
COMPLETE BY THE DUE DATE.

Due Date : 08/31/07 Cust/Comp Resp: COMP
Resolution Dte : 08/31/07
Resolution : SEE S/O#211900 FOR METER CHANGE OUT
 KIM

: 006360010821 Customer Name : MCELHANEY , KEVIN
Address : 10313 CASTILLO CT Phone # : (832) 524-5805
Entry Date : 09/04/07 Serv Ord Type : 43 Operator :
Comments : 9/1/07 - @ 8:54AM CUSTOMER CALLED THE ANSWERING SERVICE DUE TO NO WATER

PAGED TO ONCALL

PLEASE RESOLVE

Due Date : 09/05/07 Cust/Comp Resp: CUST
Resolution Dte : 09/05/07
Resolution : 9/4/07 PLEASE RESOLVE. (KIM)
9/7/07 PLEASE RESOLVE. KIM

9/7/07 - THERE WAS A LEAK ON THE SERVICE LINE. I MADE THE PROPER
REPAIR. NO LEAKS HAS IRRIGATION.
CB/KIM

Subdivision : 00667 Route : 3 Service Order # : 212809
Account # : 006670030240 Customer Name : RAGAR , JASON
Address : 10009 SOUTH GLEN DR Phone # : (352) 242-1768
Entry Date : 09/04/07 Serv Ord Type : 26 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 9/1/07
2:25PM-BROKEN PIPE 2 WATER STATIONS ARE LEAKING INTO THEIR YARD

Due Date : 09/05/07 Cust/Comp Resp: COMP
Resolution Dte : 09/05/07
Resolution : 9/5/07-READ 20230-REPAIRED LEAK IN MAIN 2" AND REPAIRED BLOW OFF VALVE

CB/DB

Subdivision : 00661 Route : 661 Service Order # : 214878
Account # : 006610010084 Customer Name : PHILLIPS , RUSS
Address : 11027 WIND CHIME CIR Phone # : (352) 394-8959
Entry Date : 09/10/07 Serv Ord Type : 28 Operator : LUSI
Comments : MR. CALLED DUE TO LOW PRESSURE.
 PLEASE CHECK THE PRESSURE AND
 TAG DOOR WITH YOUR FINDINGS.

Due Date : 09/11/07 Cust/Comp Resp: CUST
Resolution Dte : 09/11/07
Resolution : READ 1342750
 NO LEAKS
 NO C/C
 LL/JS
 PSI 52
 TAGGED
 09/11

=====

Subdivision : 00636 Route : 4 Service Order # : 215142
Account # : 006360020811 Customer Name : LINTON , JOSEPH
Address : 4055 BEACON RIDGE WAY Phone # : (352) 242-2074
Entry Date : 09/10/07 Serv Ord Type : 43 Operator :
Comments : 9/8/07 - CUSTOMER CALLED THE ANSWERING SERVICE AFTER HOURS DUE TO
 NO WATER.

PAGED TO ONCALL

Due Date : 09/11/07 Cust/Comp Resp: COMP
Resolution Dte : 09/11/07
Resolution : R=277870 NO LEAKS OR CROSS CONNECTIONS
 WATER SERVICE WAS RESTORED BY ONCALL
 LL/KIM

Subdivision : 00628 Route : 002 Service Order # : 217675
Account # : 006280100049 Customer Name : DAVIS , FRANK J
Address : 12924 LAKESHORE DR Phone # : (352) 243-9757
Entry Date : 09/17/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO HIGH PRESSURE - CUSTOMER STATED THAT LARGER PIPES
 WAS INSTALLED THE METER WAS MOVED A COUPLE OF YEARS AGO AND NEW
 PIPES WAS INSTALLED.
 ***THE CUSTOMER WANTS TO KNOW DUE TO LARGE PIPE INSTALLED WOULD THIS
 CAUSE HOUSE PIPES TO BURST?? *****P.M. REQUEST TO CALL*****

Due Date : 09/27/07 Cust/Comp Resp: COMP

Resolution Dte : 09/24/07

Resolution : 9/24/07 S/O WAS EXTENDED TO 9/27/07 DUE TO FIELD NEVER RECEIVED S/O IN
 THE FIELD.

MR=2585520.... AT 12:30 PM FIELD TECH FOUND PSI AT -95 AT THE HOUSE AND
SPOKE WITH MRS. DAVIS. TOLD MS. THAT WE DO NOT THINK THE PRESSURE WAS
THE RESULT OF HER WTR PIPES BREAKING. PER CUST HUSBAND WAS NOT HOME,
BUT FIELD LEFT THERE CELL# TO CUST IF THEY HAVE FURTHER QUESTIONS.
NO LEAKS AND CUST HAS IRRG. SYSYTEM.
CB/RB

=====

Subdivision : 00675 Route : 30 Service Order # : 218483
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 09/19/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 9-15-07 AND STATED THAT LINES
 NEEDED TO BE FLUSHED AND THAT THE ANIMALS IN THE NEIGHBORHOOD WERE
 GETTING SICK FROM WATER. PLEASE RESOLVE.

Due Date : 09/20/07 Cust/Comp Resp: COMP

Resolution Dte : 09/20/07

Resolution : 9/20/07-READ 4508020-NO LEAKS/CALLED ARY PARRISH ON DUTY OPERATOR

CHLORINE RESIDUAL AT LK GROVES-1.5 NORMAL
CHECKED CHLORINE RESIDUAL AT CUSTOMERS HOME 1.5 NORMAL.
FLUSHED LINES AT BLOW OFF VALVE AT CULDESAC CHLORINE RESIDUAL REMAINED
THE SAME 1.5 NORMAL. CUSTOMER SATISFIED.
APPROX. WATER LOSS. 1500 GALS.DID ADJUSTMENT PER FIELD AA.
AA/DB

=====
Subdivision : 00675 Route : 36 Service Order # : 218934
Account # : 006757002663 Customer Name : TEMPLE , SAMANTHA
Address : 3129 SAMOSA HILL CIR Phone # : (352) 243-2614
Entry Date : 09/20/07 Serv Ord Type : 43 Operator :
Comments : CUST CALLED IN STATING THERE IS NO WATER
 PAGED TO ARTHUR AUSTIN

Due Date : 09/20/07 Cust/Comp Resp: COMP
Resolution Dte : 09/20/07
Resolution : READING 1672570
 SERVICE WAS OFF UPON ARRIVAL. TURNED CURB VALVE BACK ON.

CA/IC

=====
Subdivision : 00667 Route : 11 Service Order # : 219264
Account # : 006670111111 Customer Name : MAUSSER , STACY F
Address : 11732 GRAND HILLS BLV Phone # : () -
Entry Date : 09/20/07 Serv Ord Type : 27 Operator :
Comments : CUST BROKE LINE WELL DIGGING NEEDS WATER SHUTOFFF AT MTR
 PAGED TO KENNETH TAYLOR

Due Date : 09/20/07 Cust/Comp Resp: COMP
Resolution Dte : 09/20/07
Resolution : 9/20/07-READ 1404770-WATER WAS TURNED OFF BY CUSTOMER PRIOR TO ARRIVAL
 AA FOR KEN T
 DB

=====
Subdivision : 00663 Route : 663 Service Order # : 222909
Account # : 006630010391 Customer Name : FERDIC , LEON
Address : 16200 FOUR LAKES LN Phone # : (407) 469-3697
Entry Date : 10/01/07 Serv Ord Type : 40 Operator :
Comments : ATTN.; ****CHUCK SCHWADES***WE HAD CONTRACTORS OUT AND BROKE THIS
 CUSTOMERS SPRINKLER SYSTEM WE TRIED TO REPAIR PRIOR, HOWEVER IT IS STILL
 BROKEN**NEED TO REPAIR AND NOTIFY THIS CUSTOMER REGARDIDNG THIS ISSUE

Due Date : 10/02/07 Cust/Comp Resp: COMP
Resolution Dte : 10/02/07
Resolution : CALLED @ 9:30 AM & TALKED TO MS. FERDIC & TOLD HER CONTRACTOR WILL REPAI
 IN FRONT OF HOUSE IRR. NOT WORKING.
 I CALLED THE CONTRACTOR HE WILL BE OUT
 THURSDAY TO MAKE THE REPAIR AT 8:00 AM
 CS/LYN

=====
Subdivision : 00675 Route : 35 Service Order # : 223685
Account # : 006756001675 Customer Name : EMAH - IRVY , DIANA
Address : 15049 MARGAUX DR Phone # : (352) 432-2502
Entry Date : 10/02/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 10-2-07 AND REPORTED A WATER MAIN
 BREAK ACROSS THE STREET. PLEASE RESOLVE

Due Date : 10/03/07 Cust/Comp Resp: COMP
Resolution Dte : 10/03/07
Resolution : READING 618550
 BROKEN IRRIGATION LINE.

 KT/IC

=====
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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00668 Route : 26 Service Order # : 225671
Account # : 006680261281 Customer Name : CHAUNCEY , TAMMY
Address : 9653 SARAGOSSA ST Phone # : (352) 394-0275
Entry Date : 10/08/07 Serv Ord Type : 29 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 10/6/07
 6:24PM-WATER IS YELLOWISH BROWN

Due Date : 10/06/07 Cust/Comp Resp: COMP
Resolution Dte : 10/06/07
Resolution : 10/9/07-READ 3160000-NO LEAKS-RESIDENT NOT PRESENT WHEN ARRIVED
 BUT METER AND ALL WATER SOURCES CHECKED OUT AND WATER CLEARED UP
 TAGGED
 KEN T/DB

=====
Subdivision : 00631 Route : 2 Service Order # : 225722
Account # : 006310021272 Customer Name : PREMIER COMMUNI , BENTREE
Address : 13258 COPPERLEAF WY ENTR Phone # : (407) 696-5700
Entry Date : 10/08/07 Serv Ord Type : 5 Operator :
Comments : CUST CALLED IN STATING THAT KIDS HAVE GOTTEN INTO A CONCRETE BOX IN A
 RETENTION POND WITH OUR NAME ON THE SIGN AND PULLED THE LID OFF.PLEASE
 CHK OUT AND CORRECT IF NEEDED.

Due Date : 10/08/07 Cust/Comp Resp: COMP
Resolution Dte : 10/08/07
Resolution : 10/8/07-READ 4735010-SPOKE WITH CUSTOMER COMMUNITY MANAGER TO NOTIFY
 THATS NOT OUR REPSONSIBLITY-NO LEAKS
 CW/DB
 {{{****10/10/07 ATT: CHUCK S. PER THE COMMUNITY MGR MS. MARY LOSSREZO}
 PLEASE CALL HER AT 407-696-5700 EXT. #3, AFTER 1:00 PM CUST IS CALLING
 IN REF: TO A MANHOLE THAT IS LOOSE AND NEEDS TO KNOW WHAT AGENCY TO CALL
 TO HAVE ID REPAIRED/ADJUSTED. THANKS
 10/15/7 CS CALLED TWICE LEFT MESSAGE.NOT OUR RESPONSIBILITY.DRAINAGE
 RETENTION AREA.MC

Subdivision : 00675 Route : 34 Service Order # : 226125
Account # : 006755094002 Customer Name : OTT , JOSEPH P
Address : 2609 MEADOW OAKS LOO Phone # : ()
Entry Date : 10/09/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 10-6-07 AND REPORTED A BROKEN
 WATER PIPE. PLEASE RESOLVE

Due Date : 10/10/07 Cust/Comp Resp: COMP
Resolution Dte : 10/10/07
Resolution : READING 2341030
 SERVICE LINE WAS DUG UP AND REPAIRED. LINE BROKEN BEFORE THE METER.

KT/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 226306
Account # : 006751040009 Customer Name : SORRENTINO , RALPH J
Address : 15929 GREATER GROVES BLV Phone # : (407) 902-8032
Entry Date : 10/09/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS THAT IN THE PAST HE HAS HAD PROBLEMS WITH THE LEVEL OF
 CHLORINE BEING TO HIGH. PLEASE TEST LEVEL OF PH. AND NOTIFY CUSTOMER
 VIA TAG.

Due Date : 10/10/07 Cust/Comp Resp: COMP
Resolution Dte : 10/10/07
Resolution : READING 941460
 TEST CHLORINE LEVEL: 0.9, VERY GOOD. NOTIFIED CUSTOMER W/TAG.

LL/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 226351
Account # : 006753036002 Customer Name : MCCUE , LISA
Address : 2132 BLACK HAWK ST Phone # : (352) 243-6535
Entry Date : 10/09/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER WAS DIGGING IN YARD-HIT A WATER LINE.
 NEEDS S/OFF TEMP. DISPATCHED CALL TO CHUCK S.

Due Date : 10/09/07 Cust/Comp Resp: COMP
Resolution Dte : 10/09/07
Resolution : READING 722740
 SHUT OFF METER.

RB/IC

=====
Subdivision : 00668 Route : 2 Service Order # : 229197
Account # : 006680020702 Customer Name : HENDERSON , BRENDA
Address : 12832 OWASSO LN Phone # : (352) 394-6630
Entry Date : 10/17/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ROTTEN EGG ODOR IN WATER.

PAGED TO CHUCK

Due Date : 10/17/07 Cust/Comp Resp: COMP
Resolution Dte : 10/17/07
Resolution : 10/17/07-READ 391870-NO LEAKS-FLUSHED HYDRANT-FOR 1 HR.
 BEFORE CL2 0.1
 AFTER CL2 1.2
 RB/DB

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Subdivision : 00675 Route : 30 Service Order # : 231409
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 10/22/07 Serv Ord Type : 32 Operator : LUSI
Comments : MR. CALLED DUE TO A STRONG CHLORINE ODOR IN HIS WATER. HE SAID IT IS
 TIME TO FLUSH THE LINES.

PAGED TO CHUCK

Due Date : 10/22/07 Cust/Comp Resp: COMP
Resolution Dte : 10/22/07
Resolution : READING 4536010
 I TESTED THE CL2 AT THE HOUSE AND FOUND 0.9 I FLUSHED THE BLOW OFF FOR
 ABOUT 5 MINS. ANYWAY. I DETECTED NO CL2 ODOR.
 NO LEAKS, HAS IRRIGATION.

LL/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 232247
Account # : 006755163003 Customer Name : MONK , SHEILA
Address : 15718 AUTUMN GLEN AVE Phone # : (352) 241-8887
Entry Date : 10/24/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 10-23-07 AND REPORTED NO WATER AND
 BROKEN WATER METER. PLEASE RESOLVE

Due Date : 10/25/07 Cust/Comp Resp: COMP
Resolution Dte : 10/25/07
Resolution : READING 2472990
 CUSTOMER'S METER WAS SHUT OFF THAT MORNING BECAUSE HER LINE WAS HIT BY
 (RUN OVER) BY A GARBAGE TRUCK. WE TAGGED HER DOOR THAT AM. WITH ALL THE
 INFO. I INFORMED HER SHE NEEDED TO CALL A PLUMBER.

CB/IC

=====
Subdivision : 00628 Route : 001 Service Order # : 235287
Account # : 006280012083 Customer Name : DUMAS , DAVID J
Address : 13021 SUNSHINE VIEW CT Phone # : (352) 243-0378
Entry Date : 11/01/07 Serv Ord Type : 40 Operator :
Comments : PLEASE CLEAN UP AREA WHERE OUR WE HAD A LEAK HERE AND REPAIRED-FILL IN
 HOLE-REPLACE SOD ETC.**PLEASE NOTIFY CUSTOMER WHEN THIS WILL BE RESOLVED
 BY TAG***

Due Date : 11/02/07 Cust/Comp Resp: COMP
Resolution Dte : 11/02/07
Resolution : 11/02/07 READ 2236190. NO LEAKS. NO C/C. *SOD WILL BE PICKED UP ON
 11/05/07 & DIRT TO CORRECT YARD.
 LL/TEMP

Subdivision : 00675 Route : 30 Service Order # : 235889
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 11/02/07 Serv Ord Type : 32 Operator : LUSI
Comments : CUSTOMER CALLED ABOUT HIGH CL2 IN WATER AND PETS GET SICK.HE WANTS
 THE BLOW FLUSHED AGAIN TODAY. PLEASE FLUSH AND NOTIFY CUSTOMER

Due Date : 11/06/07 Cust/Comp Resp: COMP
Resolution Dte : 11/06/07
Resolution : CHLORINE RESIDUAL AT GROVES PLANT 1.9 @ 7:20AM. NORMAL RANGE.
 READING 4547730
 CHLORINE RESIDUAL AT B.O. VALVE 1.8.
 "" "" "" "" "" "" "" AFTER FLUSH 1.8
 TAGGED CUSTOMER'S DOOR. APPROX. 1100 GALS. FLUSHED.

AA/IC

=====
Subdivision : 00663 Route : 663 Service Order # : 236426
Account # : 006630020183 Customer Name : MORROW , MICHELLE R
Address : 16150 HARBAR OAKS DR Phone # : (407) 770-8234
Entry Date : 11/06/07 Serv Ord Type : 28 Operator :
Comments : CUST CALLED IN STATING VERY LOW WATER PRESSURE.PLEASE CHK OUT
 PAGED TO LEONARD L

Due Date : 11/06/07 Cust/Comp Resp: COMP
Resolution Dte : 11/06/07
Resolution : MR=0939400
 NO LEAKS
 NO C/CD
 psi = 52 (GOOD)
 SPOKE WITH CUSTOMER
 LL/LP

Subdivision : 00636 Route : 1 Service Order # : 236647
Account # : 006360010475 Customer Name : VILLAR , AIDA
Address : 13820 SIERRA CT Phone # : (352) 217-6434
Entry Date : 11/06/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN COMPLAINING ABOUT CHLORINE IN THE WATER BEING VERY STRONG

Due Date : 11/06/07 Cust/Comp Resp: COMP
Resolution Dte : 11/06/07
Resolution : R=1269590 NO LEAKS NO CROSS CONNECTIONS - CHLORINE RESIDUAL WAS TAKEN
 (1.2) AND FOUND TO BE IN THE NORMAL RANGE. FLUSHED NEAREST FIRE HYDRANT
 ON VISTA DEL SOL AND SIERRA CT TO CLEAR LINE. TAGGED DOOR WITH
 RESULTS.
 AA/KIM

=====
Subdivision : 00636 Route : 1 Service Order # : 237082
Account # : 006360010561 Customer Name : NICODEMUS , AZALIA L
Address : 10632 VISTA DEL SOL CIR Phone # : (352) 242-4802
Entry Date : 11/07/07 Serv Ord Type : 33 Operator : LUSI
Comments : MS. CALLED DUE TO A HOLE IN HER FRONT YARD.
 SHE SAID OUR GUYS MADE THE HOLE AND SHE WANTS IT FILLED IN.

Due Date : 11/08/07 Cust/Comp Resp: COMP
Resolution Dte : 11/08/07
Resolution : R=1723510 NO LEAKS, NO CROSS CONNECTIONS. SPOKE WITH CUSTOMER, SHE
 WANTS METER BOX LID CHANGED. THIS WAS DONE.
 AA/KIM

=====
Subdivision : 00675 Route : 34 Service Order # : 237502
Account # : 006755050005 Customer Name : LOWE , VICKEY D
Address : 15540 BAY VISTA DR Phone # : (352) 636-1086
Entry Date : 11/08/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE AND SAID THAT THEIR WATER WAS TURNED
 OFF BY MISTAKE.

Due Date : 11/08/07 Cust/Comp Resp: COMP
Resolution Dte : 11/08/07
Resolution : CUSTOMER HAD A S/ORDER TO FINAL ACCOUNT AND OFF AND LOCK. SHE THEN
 CALLED AND CANCELED FINAL. CANCELATION DID NOT PRINT POSSIBLY DUE TO
 PRINTER PROBLEMS. WATER TURNED OFF IN ERROR. PAGED CHUCK A. TO TURN
 BACK ON.

/IC

Subdivision : 00663 Route : 663 Service Order # : 240309
Account # : 006630020183 Customer Name : MORROW , MICHELLE R
Address : 16150 HARBAR OAKS DR Phone # : (407) 770-8234
Entry Date : 11/15/07 Serv Ord Type : 28 Operator :
Comments : PLEASE CHECK WATER PRESSURE GOING TO HOME **EARLY A.M.**

(NOTE: WATER IS VERY LOW ONCE SOMEONE ELSE TURNS ON A VALVE AT THE
SAME TIME)
PLEASE ADVISE CUSTOMER **** CALL CUSTOMER WITH FINDINGS ****

Due Date : 11/16/07 Cust/Comp Resp: COMP
Resolution Dte : 11/16/07
Resolution : REPLACED METER
 : WAS STUCKFLUSHED SERVICE & INSTALLED NEW 5/8" BADGER
 : OLD METER #18573822
 : FR=939400
 : FC=2,150

 : NEW METER #34363287
 : BR=10
 : AA/LYN

=====

Subdivision : 00675 Route : 32 Service Order # : 241057
Account # : 006753059001 Customer Name : MATTEI , MARC
Address : 2137 WHITE EAGLE ST Phone # : (352) 243-7653
Entry Date : 11/16/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN STATING WATER SMELLS LIKE OCEAN.PLEASE CHK OUT
 : PAGED TO DOMENIC G

Due Date : 11/16/07 Cust/Comp Resp: COMP
Resolution Dte : 11/16/07
Resolution : READING 603460
 : FLUSHED HYDRANT CL2 START 0.2 AFTER 1.5
 : HOUSE CL2 START 0.2 AFTER 1.5
 : LOW CHLORINE RESIDUAL FLUSHED HYDRANT

 : DS/IC

Subdivision : 00631 Route : 1 Service Order # : 149888
Account # : 006310011921 Customer Name : BROWN , GREGORY
Address : 11643 ROPER BLV Phone # : (352) 243-7274
Entry Date : 03/09/07 Serv Ord Type : 26 Operator :
Comments : WATER GUSHING OUT ACROSS THE STREET AT PARK
 : PAGED TO CHRIS B; 4:35PM
 : AFTER HRS CALL*

Due Date : 03/09/07 Cust/Comp Resp: CUST

Resolution Dte : 03/09/07

Resolution : 3/9/07-READ 1784440-ARRIVED 5PM DEPARTED; 5:30PM

LEAK ON CUSTOMER SIDE OF METER AT IRRIGATION TIE IN. SHUT OFF SERVICE.
SUGGESTED TO CUSTOMER THAT HE CALL A PLUMBER. CUSTOMER MWAS UPSET THAT
WE WERE UNABLE TO REPAIR THE LEAK FOR HIM. DID EXPLAIN THAT IT WAS
CUSTOMERS RESPONSIBILITY BEYOND THE METER. & TO ASK OFFICE ABOUT BILL
ADJUSTMENT AND **"OPERATOR SUGGESTED"*** THAT HE CALL THE OFFICE.
ACA DID FOR CW/DB
WHEN CUSTOMER PHONED OFFICE 3/9/07-DB DID INQUIRE IF AFTER METER AND HE
SAID YES NEAR DRIVEWAY. HE DID SAY THIS WAS AN EMERGENCY. HE PHONED
3/13/07-REQUESTING ADJUSTMENT HAD TO GIVE TO PATRICK FLYNN VOICEMAIL.

=====
Subdivision : 00631 Route : 1 Service Order # : 149985
Account # : 006310014102 Customer Name : JOLETTE , MICHAEL G
Address : 13153 MOONFLOWER CT Phone # : (920) 968-5387
Entry Date : 03/12/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER SAYS FOR THE LAST COUPLE OF WEEKS HE HAS NOTICE PRESSURE IN
 : HIS HOUSE HAS INCREASED QUITE A BIT. THE VALVE BY HOT WATER HEATER
 : (COLD WATER) HAS BEEN RELEASING PRESSURE LATELY. PLEASE CHECK PRESSURE
 : COMING INTO CUSTOMER'S HOME. HIS NUMBER IS 920-968-5387

Due Date : 03/13/07 Cust/Comp Resp: COMP

Resolution Dte : 03/13/07

Resolution : 3/13/07-READ 88530 -FOUND PRESSURE @ 90PSI. UPON ARRIVAL. THE CUSTOMER
HAS TO KEEP A BUCKET BY THE VALVE. THE PRESSURE HERE IS ALREADY
DAMPED BY A PRESSURE REDUCING VALVE ON THE WATER MAIN. THE CUSTOMER
PRESSURE RELEASE VALVE IS STUCK OPEN A LITTLE BIT. THE WATER IS
DRIPPING OUT SOME. HE WILL TRY TO STOP THE WATER. OPERATOR SPOKE TO
CHUCK SCHWADES ABOUT THE PROBLEM.
CB/DB

Subdivision : 00664 Route : 664 Service Order # : 150508
Account # : 006640010331 Customer Name : MILEY , DALLAS G
Address : 15441 CARROLL'S CT Phone # : (352) 343-7415
Entry Date : 03/13/07 Serv Ord Type : 29 Operator :
Comments : CUST COMPLAIN OF DIRTY WATER.
 PLEASE CHK OUT AND TAG WITH FINDINGS.

Due Date : 03/14/07 Cust/Comp Resp: CUST
Resolution Dte : 03/14/07
Resolution : 03/14/07 R 0133070 N/L
 CUST HAS WATER SOFTNER. NEEDS TO HAVE IT SERVICED.
 RC/MC

=====
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Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 151530
Account # : 006759002712 Customer Name : SCHAEFER , MATHEW
Address : 15421 GROOSE POINT LN Phone # : (407) 443-8643
Entry Date : 03/15/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER IS SMELLING RANCID AND BLEACH. PAGED CHUCK S.

Due Date : 03/15/07 Cust/Comp Resp: COMP
Resolution Dte : 03/15/07
Resolution : CHECKED LEVEL OF CHLORINE 1.2 WATER IS OK
 READING 883710

DS/IC

=====
Subdivision : 00628 Route : 001 Service Order # : 152635
Account # : 006280011144 Customer Name : ROBINSHAW , JAMES M
Address : 12304 WARREN RD Phone # : (352) 243-7940
Entry Date : 03/19/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO LOW WATER PRESSURE ALL DAY.
 HAS WATER SOFTENER
 HOUSE VALVE OPEN.

PAGED TO CHUCK

Due Date : 03/19/07 Cust/Comp Resp: CUST
Resolution Dte : 03/20/07
Resolution : 3/21/07 PLEASE RESOLVE DUE DATE WAS FOR 3/19/07, THANKS

3/20/07 MR=2965820 LEAK ON CUST SIDE OF METER S/OFF WATER AT CUSTOMER'S
REQUEST, AND ADVISED THE CUSTOMER TO CALL APLUMBER TO MAKE REPAIRS.
RB/RB

=====
Subdivision : 00667 Route : 1 Service Order # : 152653
Account # : 006670010594 Customer Name : PERDUE , TIM
Address : 10906 CRESCENT LN Phone # : (352) 243-5568
Entry Date : 03/19/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED DUE TO NO WATER.

PAGED TO CHUCK

Due Date : 03/19/07 Cust/Comp Resp: COMP
Resolution Dte : 03/19/07
Resolution : 3/19/07-NO LEAKS-HAD WATER AND IS OKAY.
 DS/DB

Subdivision : 00665 Route : 665 Service Order # : 153656
Account # : 006650010902 Customer Name : ANTONISEN , CHRIS
Address : 11215 LAKE KATHERINE CIR Phone # : (352) 243-2393
Entry Date : 03/21/07 Serv Ord Type : 30 Operator :
Comments : CUSTOMER HAS GREEN PARTICLES IN WATER AND VERY LOW WATER PRESSURE.
 PLEASE RESOLVED
 TAG DOOR WITH FINDINGS
 PAGED CS

Due Date : 03/22/07 Cust/Comp Resp: COMP
Resolution Dte : 03/22/07
Resolution : MR=2215050
 NO LEAKS
 NO C/C
 *CUSTOMER HAS WATER SOFTNER WHICH IS CAUSING PARTICLES & RESTRICTING
 FLOW SINCE IT NEEDS TO BE SERVICED. CUSTOMER AGREE & WILL CALL A
 PLUMBER.
 LL/LYN

=====
Subdivision : 00636 Route : 2 Service Order # : 154224
Account # : 006360029210 Customer Name : AKINA SUSHI RES ,
Address : 4300 S US HWY 27 101 Phone # : (352) 243-8988
Entry Date : 03/22/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO VERY LOW WATER PRESSURE.

 PAGED TO CHUCK S

Due Date : 03/22/07 Cust/Comp Resp: COMP
Resolution Dte : 03/22/07
Resolution : R=1500 I CHECKED OUR 2" METER. WE ARE GIVING THEM OVER 200GPM. THE
 PROBLEM HAS TO DO WITH THEIR PIPING IN THE RESTAURANT. I PUT THE
 MANAGER IN CONTACT WITH THE CONTRACTOR.
 NO LEAKS OR CROSS CONNECTIONS.
 CB/KIM

=====
Subdivision : 00668 Route : 1 Service Order # : 15528
Account # : 006680010020 Customer Name : ARELLANO , GEORGE
Address : 12004 LAKESHORE DR Phone # : (352) 536-1252
Entry Date : 03/27/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 3/25/07
 1:58PM
 VERY LOW WATER PRESSURE

Due Date : 04/03/07 Cust/Comp Resp: COMP
Resolution Dte : 04/03/07
Resolution : 3/25/07-READ 282720-NO LEAKS, WHEN ARRIVED PRESSURE WAS 78 PSI, GOOD.
 LL/DB

=====
Subdivision : 00667 Route : 30 Service Order # : 155645
Account # : 006670300971 Customer Name : BUDHAI , JASMATIE
Address : 10505 CEDAR FOREST CIR Phone # : (352) 406-5276
Entry Date : 03/27/07 Serv Ord Type : 28 Operator : LUSI
Comments : MS. CALLED DUE TO LOW PRESSURE.
 PLEASE CHECK THE PRESSURE GOING TO HER HOUSE.

Due Date : 03/28/07 Cust/Comp Resp: COMP
Resolution Dte : 03/28/07
Resolution : 3/28/07-TOOK PRESSURE TO THE HOUSE WHICH WAS 70 PSI. ALSO FOUND THERE
 TURN ON AND OFF TO THE HOUSE VALVE ON THERE SIDE WASN'T ALL THE WAY ON.
 TURNED ON AND TAGGED THE CUSTOMER. NO LEAKS.
 CW/DB

=====
Subdivision : 00668 Route : 1 Service Order # : 156081
Account # : 006680010020 Customer Name : ARELLANO , GEORGE
Address : 12004 LAKESHORE DR Phone # : (352) 536-1252
Entry Date : 03/28/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 3/28/07
 7:54PM-NO WATER PRESSURE FOR SPRINKLERS

Due Date : 03/28/07 Cust/Comp Resp: COMP
Resolution Dte : 03/28/07
Resolution : 3/28/07-READ 282720-NO LEAKS, ARRIVED 15 MINUTES AFTER CALL AND PRESSURE
 WAS 78PSI, GREAT. CUSTOMER STATES THAT AT TIME HIS SPRINKLER SYSTEM DOES
 NOT WORK DUE TO LOW PRESSURE. HE WILL MONITOR IS THE NEXT TIME THIS
 PROBLE OCCURS.
 LL/DB

=====
Subdivision : 00634 Route : 634 Service Order # : 156088
Account # : 006340020181 Customer Name : SIPLE , JOHN
Address : 12645 CROWN POINTE CIR Phone # : (407) 803-3339
Entry Date : 03/28/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 3-27-07 AND REPORTED NO WATER
 PRESSURE. PLEASE RESOLVE

Due Date : 03/27/07 Cust/Comp Resp: COMP
Resolution Dte : 03/27/07
Resolution : READ 0529850
 NO LEAKS NO C/C
 *PRESSURE VERY LOW. WHILE NEIGHBOR IRRIGATIONG, MR. SIPPLE PSI WAS
 ONLY 30PSI WHEN HE TURNED ON HIS IRRIGATION IT DROPPED TO 15PSI
 NOTIFIED CHUCK S. PROBLEM WILL BE LOOKED INTO.
 LL/JS
 03/27/07

Subdivision : 00631 Route : 631 Service Order # : 156940
Account # : 006310000424 Customer Name : GRAY , JANE
Address : 12100 SAPPHIRE DR Phone # : (352) 243-4114
Entry Date : 03/30/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE ALL THRU HOME SINCE OUR MAIN BREAK A WEEK AGO ??
 PAGED TO CHUCK S; 10:56AM

Due Date : 04/02/07 Cust/Comp Resp: COMP
Resolution Dte : 04/02/07
Resolution : 3/30/07-PER EC IN OFFICE SHE WILL RESOLVE THIS S.O.-DB
 DUE DATE CHANGED SO EC CAN RESOLVE.
 3/30/07 PRESSURE MEASUREMENT 60 PSI AND CALLED FOR METER EXCHANGE. N/L
 NO CROSS. ?/EC
 SEE S/O # 157324 FOR NEW METER INSTALLATION AT THIS ADDRESS TO
 CORRECT THIS PROBLEM.

 KT/CW/EC

=====
Subdivision : 00631 Route : 1 Service Order # : 157312
Account # : 006310012395 Customer Name : CANAL , ELIZABETH
Address : 13345 PINYON DR Phone # : (407) 905-3769
Entry Date : 04/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER IS REPORTING VERY LOW WATER PRESSURE. PAGED CHUCK S.

Due Date : 04/02/07 Cust/Comp Resp: COMP
Resolution Dte : 04/02/07
Resolution : 4/2/07 READ 763190-PRESSURE WAS 70 PSI.OK.NO LEAKS
 DS/DB

=====
Subdivision : 00668 Route : 1 Service Order # : 157551
Account # : 006680010020 Customer Name : ARELLANO , GEORGE
Address : 12004 LAKESHORE DR Phone # : (352) 536-1252
Entry Date : 04/02/07 Serv Ord Type : 43 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 3/31/07
 4:02PM-NO WATER NOW HAD IT EARLIER.

Due Date : 04/03/07 Cust/Comp Resp: COMP
Resolution Dte : 04/03/07
Resolution : 4/3/07 DONALD S RESPONDED, HE FLUSHED THE CUSTOMERS LINE TO RESTORE
 FLOW. NO LEAKS/HAS IRRIG.
 READ 282720
 DS/DB

=====
Subdivision : 00668 Route : 1 Service Order # : 157641
Account # : 006680010020 Customer Name : ARELLANO , GEORGE
Address : 12004 LAKESHORE DR Phone # : (352) 536-1252
Entry Date : 04/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER SAYS SHE PUT A SPRINKLER OUTSIDE AFTER SOMEONE WAS OUT TO FIX
 IT AND SHE STILL HAS NO PRESSURE OUTSIDE SOMETIMES ON THE INSIDE AS
 WELL. SHE WOULD LIKE TO KNOW IF SOMEONE IN MANAGEMENT TO LOOK AT THIS
 SITUATION. FIELD TECH TRIED VERY HARD BUT SHE FEELS BAD SHE HAD TO CALL
 AGAIN AND SITUATION IS NOT RESOLVED. CALL 321-948-4366 FOR ANY QUESTIONS

Due Date : 04/03/07 Cust/Comp Resp: COMP
Resolution Dte : 04/03/07
Resolution : 4/3/07-WE FLUSHED THE 2"MAIN FOR 20 MINUTES. FLOW WAS 15 GPM. TOLD HER
 THAT EVERYTHING IS OK AND IF SHE STILL HAS A PROBLEM TO CHECK HER SCREEN
 ON HER FAUCET AND GAVE HER HIS CELL # (CHUCK S).
 CHUCK PHONED HER TODAY AND TO CHECK ON PRESSURE AND SHE SAID IT WAS
 BETTER.
 SHE IS HAVING A PULMBER CHECK OUT THINGS ON HER END.

=====
Subdivision : 00667 Route : 1 Service Order # : 157757
Account # : 006670010940 Customer Name : KRAGH , SHANTELLE
Address : 10342 LOG HOUSE RD Phone # : (786) 371-8029
Entry Date : 04/03/07 Serv Ord Type : 33 Operator :
Comments : PLEASE CONTACT CUSTOMER ABOUT LAWN REPAIR FROM HYDRANT FLUSHING.
 352-242-2029 REPAIR IF NEEDED

Due Date : 04/04/07 Cust/Comp Resp: COMP
Resolution Dte : 04/04/07
Resolution : 4/4/07-READ 49200-NO LEAKS/AFTER DOMINIC & MYSELF SPOKE WITH CUSTOMER
 THERE WAS A SINK HOLE SPOT. WE FILLED WITH DIRT AROUND THE AREA.
 THE AREA IS NICE AND TIDY.
 LL/DB

=====
Subdivision : 00667 Route : 23 Service Order # : 158010
Account # : 006670230451 Customer Name : JACOB , KEN
Address : 10212 SPRING MOSS AVE Phone # : (352) 243-4677
Entry Date : 04/03/07 Serv Ord Type : 29 Operator :
Comments : PER CUST STATED BROWN WATER PGED TO DG

Due Date : 04/03/07 Cust/Comp Resp: COMP
Resolution Dte : 04/03/07
Resolution : 4/3/07 READ 1559630 NO LEAKS
 4/3/07-FLUSHED HYDRANT IN AREA. WATER AT HOME WAS CLEAR. WE INFORMED HER
 AND LET HER WATER RUN FOR 5 MINUTES.
 LL/DB

=====

Subdivision : 00668 Route : 2 Service Order # : 158584
Account # : 006680020041 Customer Name : ZECCA , DENNIS
Address : 12930 GLEASON WAY Phone # : (305) 393-2630
Entry Date : 04/05/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED COMPLAINING OF A HEAVY SULFUR SMELL IN WATER
 PLEASE CHK OUT AND TAG DOOR WITH FINDINGS.

Due Date : 04/06/07 Cust/Comp Resp: COMP
Resolution Dte : 04/06/07
Resolution : 4/6/07-READ 520230-FLUSHED CUSTOMER LINE AND TOOK CHLORINE READING
 1.1 SMELL & TASTE IT SEEMS TO BE OKAY. TAGGED
 CW/DB

=====
Subdivision : 00633 Route : 633 Service Order # : 158590
Account # : 006330010180 Customer Name : FRICKE , WILLIAM L
Address : 12619 ERYN BLV Phone # : (352) 394-2944
Entry Date : 04/05/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED COMPLAINING ABOUT SWAMPY SMELL OF WATER
 PLEASE CHK OUT AND TAG DOOR.

Due Date : 04/06/07 Cust/Comp Resp: COMP
Resolution Dte : 04/06/07
Resolution : READING 263810
 SPOKE WITH THE HOMEOWNER WHO STATED THAT THE SMELL HAD CLEARED UP AND
 WOULD ADVISE THE COMPANY IF IT HAPPENS AGAIN. CHECKED PRESSURE IT WAS
 AT 57 PSI. NO SMELL.

KT/IC

=====

=====
Subdivision : 00667 Route : 30 Service Order # : 159168
Account # : 006670300041 Customer Name : CAMPBELL , EVONNE
Address : 10536 LAKE HASSON CIR Phone # : (706) 507-5978
Entry Date : 04/06/07 Serv Ord Type : 43 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 4/5/07
 9:32PM-NO WATER

Due Date : 04/09/07 Cust/Comp Resp: COMP
Resolution Dte : 04/09/07
Resolution : 4/9/07- READ 519640-CUSTOMER SHUT WATER OFF @ MASTER VALVE.
 RB/DB

=====
(Subdivision : 00667 Route : 28 Service Order # : 159285
Account # : 006670280451 Customer Name : MULET , JORGE L
Address : 11403 STERLING VIEW CT Phone # : (352) 432-1302
Entry Date : 04/06/07 Serv Ord Type : 28 Operator :
Comments : CUST COMPLAINING ABOUT LOW PRESSURE
 SAND IN LINES. PLEASE CHK OUT AND FIX IF NEEDED

Due Date : 04/10/07 Cust/Comp Resp: COMP
Resolution Dte : 04/10/07
Resolution : 4/10/07-READ 180760-PSI 30 LEFT- PSI RIGHT 58
 NO LEAKS
 TURNED BOTH SIDES OF HOSE BIBS ON HOUSE RIGHT 58 -LEFT PSI 30
 FLUSHED HYDRANT, FOR 30 MINUTES. THIS IS THE 1ST HOUSE ON THE CUL DE SAC
 AND ACROSS THE STREET THE 1ST TWO HOUSES HAVE THIS REOCCURRING PROBLEM
 WITH SAND IN LINE.
 LL/DB

=====
Subdivision : 00628 Route : 001 Service Order # : 159650
Account # : 006280011022 Customer Name : SANTIAGO , EDWIN
Address : 13147 CASPER LN Phone # : (352) 250-6695
Entry Date : 04/09/07 Serv Ord Type : 43 Operator :
Comments : PER CUST CALLED SAID HAS NO WATER, CALLED (DG) IN FIELD AND HE SAID
 THE FIELD WERE ON APROJECT THIS AM AND WERE FINISHING UP. PLEASE RESOLVE
 THANKS

Due Date : 04/09/07 Cust/Comp Resp: COMP
Resolution Dte : 04/09/07
Resolution : 4/9/07 MR=4644530
 METER WAS REMOVED TO CLEAN UP FROM LEAK IN SERVICE LINE.
 AA/RB/RB

=====
Subdivision : 00631 Route : 1 Service Order # : 159676
Account # : 006310013771 Customer Name : CUMMINGS , MARK
Address : 11745 CHAPELLE CT Phone # : (352) 255-7429
Entry Date : 04/09/07 Serv Ord Type : 28 Operator :
Comments : PLEASE CHECK CUSTOMER'S PIPING SAID HE HAS BEEN HAVING TERRIBLE WTR
 PRESSURE AND TAG DOOR WITH ALL FINDINGS, THANKS

Due Date : 04/10/07 Cust/Comp Resp: COMP
Resolution Dte : 04/10/07
Resolution : 4/10/07-READ 424630-HAD HUGE COLLECTION OF PIPE SHREDS STUCK IN HIS
 VALVE AND HIS METER. INSTALLED A NEW METER AND FLUSHED THE LINE AND MAIN
 CB/DB

=====
Subdivision : 00675 Route : 32 Service Order # : 159915
Account # : 006753258002 Customer Name : WASHINGTON , CHARLOMAE
Address : 16512 GOLDEN EAGLE BLV Phone # : (407) 267-4309
Entry Date : 04/10/07 Serv Ord Type : 29 Operator :
Comments : CUST CALLED STATING WATER IS COMING OUT ALL HIS FAUCETS IS WHITE COLORED
 PLEASE CHK OUT AND TAG WITH FINDINGS.
 PAGED TO CHUCK S

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : READING 358600
 CHECKED AND WATER RAN CLEAR. CUSTOMER NOT HOME. TAGGED W/INFO.

KT/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 159973
Account # : 006753009002 Customer Name : DUMAS , JOHN
Address : 2207 BLACK HAWK ST Phone # : () -
Entry Date : 04/10/07 Serv Ord Type : 29 Operator :
Comments : CUST SIAD HIS WATER IS COMING IN AS MILKY WHITE THEN IT CLEARS UP
 PLEASE CK AND TAG DOOR W/FINDINGS, CUST ALSO STATED THAT THERE IS
 A LOT OF CONSTRUCTION IN THE AREA PERHAPS THIS IS IN RELATION NOT SURE
 THANKS

Due Date : 04/10/07 Cust/Comp Resp: COMP
Resolution Dte : 04/10/07
Resolution : READING 2472090
 NO LEAKS
 RAN HOSE BIB AND NEARBY HYDRANT FOR 30 MIN. AIR IN LINE. PRESSURE AT
 58 PSI. WATER CLEANED UP.

LL/IC

=====
Subdivision : 00675 Route : 35 Service Order # : 160175
Account # : 006756001651 Customer Name : SIENKHUNTHOD , SOMAI
Address : 15109 MARGAUX DR Phone # : (407) 438-5623
Entry Date : 04/10/07 Serv Ord Type : 29 Operator :
Comments : PLEASE CK CUST STATED WATER IS MILKY PLEASE RESOLVE

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : SPOKE TO CUSTOMER WHO STATED THAT THE WATER HAD INDEED CLEARED UP.
CUSTOMER WAS ADVISED THAT IT WAS AIR IN THE WATER LINES. IF PROBLEM
CONTINUES.. PLEASE CALL AGAIN.
READING 1980200

KT/IC

Subdivision : 00675 Route : 37 Service Order # : 160242
Account # : 006758001031 Customer Name : SYMONDS , DAVID
Address : 16310 CITRUS PKW Phone # : (352) 243-8405
Entry Date : 04/10/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE THROUGH OUT DAY-TAG WITH FINDINGS

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : READING 1108790
PRESSURE CHECKED IT WAS AT 70 PSI. CUSTOMER SATISFIED.

KT/IC

=====
Subdivision : 00628 Route : 001 Service Order # : 160258
Account # : 006280012202 Customer Name : RILEY , TIFFANY D
Address : 13051 SUNSHINE VIEW CT Phone # : (352) 243-2495
Entry Date : 04/10/07 Serv Ord Type : 28 Operator : LUSI
Comments : MS. CALLED DUE TO VERY LOW PRESSURE
 CHECK PRESSURE AND TAG DOOR WITH YOUR FINDINGS

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : 04/11/07 MR=4470980
 NO LEAKS AND NO C/C
 WTR PRESSURE -68 PSI.... SPOKE W/CUSTOMER, PRESSURE AND DELIVERY SEEMED
 NORMAL. PROBLEM SEEMS TO BE WITH THE CUSTOMERS WATER SOFTNER, WHICH
 WAS SWITCH TO BYPASS AND EVERYTHING WAS FLOWING OK.
 AA/RB

=====
Subdivision : 00634 Route : 634 Service Order # : 160313
Account # : 006340020181 Customer Name : SIPLE , JOHN
Address : 12645 CROWN POINTE CIR Phone # : (407) 803-3339
Entry Date : 04/11/07 Serv Ord Type : 28 Operator :
Comments : **ATTN; CHUCK/BRYAN GONGRE-PER CUSTOMER REQUEST PLEASE PHONE IN
 REGARDS TO THE ISSUE FROM 3/27/07 LOW PRESSURE* ON THE RESOLUTION FOR
 THIS. 407-803-3339

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : I CALLED HIM YESTERDAY AT NINE AM.
 TOLD HIM THAT WE WOULD BE RUNNING A NEW SERVICE SOMETIME NEXT
 WEEK.
 CS/JS
 04/12/07

=====
Subdivision : 00675 Route : 30 Service Order # : 160352
Account # : 006751055003 Customer Name : GRAFTON , DEBORAH
Address : 2243 PINK GRAPEFRUIT TRL Phone # : (352) 243-2949
Entry Date : 04/11/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 4-9-07 AND REPORTED WATER PRESSURE
 GOES UP AND DOWN AND GETTING WORSE. PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : PRESSURE AT HOME IS AT 60 PSI. CUSTOMER STATED THAT IS USUALLY HAPPENS
 AROUND DINNER TIME. READING 34550

SP/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 160354
Account # : 006751073004 Customer Name : BUSHEY-ADAMS , DOLORES
Address : 15824 GREATER GROVES BLV Phone # : (450) 441-1685
Entry Date : 04/11/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 4-9-07 AND ERPORTED AIR COMING OUT
 FROM PIPES AND HAS NO WATER. PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : FLUSHED OUT LINES TO GET AIR OUT OF SYSTEM. METER READ 721470

SP/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 160359
Account # : 006751267005 Customer Name : TORRES , ALBERTO
Address : 2032 KIWI TRL Phone # : (407) 913-7283
Entry Date : 04/11/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 4-9-07 AND REPORTED LOW WATER
 PRESSURE. PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : CALLED CUSTOMER AROUND 10 PM AND HE STATED THAT PRESSURE WAS OK. NOW

STEVE P/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 160395
Account # : 006751092002 Customer Name : GUTOWSKIJR , DAVID J
Address : 2211 STAR TRL Phone # : () -
Entry Date : 04/11/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED CLOUDY WATER. PLEASE
 RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : CALLED CUSTOMER AND TOLD HER THAT WE WOULD BE THERE FIRST THING TO
 FLUSH AIR OUT OF LINES. DID NOT GO TO CUSTOMER'S HOME.

SP/IC

=====
Subdivision : 00675 Route : 31 Service Order # : 160404
Account # : 006752186901 Customer Name : WITMAN , GERARD
Address : 15925 WILKINSON DR Phone # : (352) 243-6653
Entry Date : 04/11/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED WATER COMING OUT WHITE.
 PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : CALLED CUSTOMER AND THEY STATED THEY WERE JUST CONCERNED ABOUT IT. THEY
 ALSO STATED IT WAS CLEARING UP. I EXPLAINED IT WAS AIR IN THE LINES.

SP/IC

=====
Subdivision : 00628 Route : 001 Service Order # : 160416
Account # : 006280014304 Customer Name : WARNER , RONALD
Address : 12626 VALENCIA DR Phone # : (352) 000-0000
Entry Date : 04/11/07 Serv Ord Type : 26 Operator :
Comments : CUSTOMER HAS A BROKEN WATER MAIN IN FRONT OF HOME.
 PAGED TO : CHUCKS

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : 04/11/07 REPAIR SERVICE LINE AND WE ALSO REPLACED THE 5/8" BADGER MTR
 NO LEAKS AND NO C/C
 NEW MTR#33970333, NEW R=10, OLD MTR#32623992 OLD R=159280 PRIOR CONS
 USAGE (9230 GALS) FOR NEXT BILL PERIOD
 LL/AA/RB/CB/RB

=====
Subdivision : 00667 Route : 28 Service Order # : 163056
Account # : 006670280451 Customer Name : MULET , JORGE L
Address : 11403 STERLING VIEW CT Phone # : (352) 432-1302
Entry Date : 04/18/07 Serv Ord Type : 29 Operator :
Comments : SAND STILL IN WATER, AND THE METER IS NOT WORKING AT ALL?
 PLEASE CONTACT ASAP1-352-432-1302
 CELL PH #; 1-786-294-1533

Due Date : 04/19/07 Cust/Comp Resp: COMP

Resolution Dte : 04/19/07

Resolution : 4/19/07-OLD READ 180760 OLD METER#32664367
 4/19/07 NEW READ 10 NEW METER#34209820

OLD READ 4/19/07 180760 - PRIOR READ 3/13/07 1555330 = 25,430 GALS BILLD
NO LEAKS

4/19/07-CONTACTED HOMEOWNER AND HE SAID THEY PURCHASED SAND TRAPS TO
prevent sand coming into house. FLUSHED LINE. METER FILLED WITH SAND.
SO DECIDED TO INSTALL A NEW METER. 57 PSI.CUSTOMER SATISFIED.
KEN T/DB

=====
Subdivision : 00667 Route : 13 Service Order # : 164542
Account # : 006670130191 Customer Name : BURK , GARY T
Address : 11933 KATHLEEN CT Phone # : (352) 242-9588
Entry Date : 04/23/07 Serv Ord Type : 33 Operator :
Comments : CUST STATES WE WHERE FLUSHING THE FIRE HYDRANTS NEAR HIS HOME AND THE
 WATER THAT RAN ACROSS HIS FRESHLY PRESSURE WASHED DRIVEWAY STAINED IT
 WITH RUST.PLEASE LOOK INTO.

Due Date : 04/24/07 Cust/Comp Resp: COMP

Resolution Dte : 04/24/07

Resolution : 4/24/07-READ 2836560-NO LEAKS
 WILL CLEAN AND PRESSURE WASH THE DRIVEWAY 4/25/07. PRESURE WASHER NOT
 AVAILABLE. SPOKE TO CUSTOMER.
 4/25/07-COMPLETED PRESSURE WASHING AND CLEANING,CUSTOMER SATISFIED.
 LL/DB

Subdivision : 00667 Route : 21 Service Order # : 164656
Account # : 006670210211 Customer Name : DUNN , RICHARD R
Address : 12206 CYPRESS LANDING AVE Phone # : (352) 536-1613
Entry Date : 04/23/07 Serv Ord Type : 29 Operator :
Comments : YELLOW STAINS IN AREAS OF HOUSE-CHECK IRON CONTENT ETC.-TAG WITH
 FINDINGS-SAID NEIGHBOR HAD ALSO ?

Due Date : 04/24/07 Cust/Comp Resp: COMP
Resolution Dte : 04/24/07
Resolution : 4/24/07-READ 676880-NO LEAKS
 SAMPLE TAKEN FROM HOME AND BROUGHT TO LAB FOR TEST. CONTACT WAS MADE
 WITH HOME OWNERS, ONLY PLACE HAS YELLOW WATER WAS THE GROUT IN SHOWER.
 TEST RESULTS WERE NEGATIVE**CONTACTED OWNER. WAS SATISFIED.
 KEN T/DB

=====
Subdivision : 00631 Route : 2 Service Order # : 165468
Account # : 006310020532 Customer Name : CHANDLER , JULIANNA
Address : 12023 STILL MEADOW DR Phone # : (352) 227-9689
Entry Date : 04/24/07 Serv Ord Type : 43 Operator :
Comments : CUST CALLED STATING THEY HAVE NO WATER
 PLEASE CHK OUT
 PAGED OUT

Due Date : 04/25/07 Cust/Comp Resp: COMP
Resolution Dte : 04/25/07
Resolution : 4/25/07-READ 1162000 -NO LEAKS, CUSTOMER EXPERIENCED A BREAK IN THE
 SERVICE LINE LEADING INTO HOUSE. THE CUSTOMER WAS ADVISED TO SEEK
 OTHER COMPANY OR PEOPLE FOR NECESSARY REPAIRS. THE WATER WAS TURNED OFF
 UNTIL REPAIRED.
 KEN T/DB

=====

Subdivision : 00668 Route : 24 Service Order # : 165485
Account # : 006680241241 Customer Name : SANTIAGO , DARLENE
Address : 10509 VIA LUGANO CT Phone # : (352) 978-4681
Entry Date : 04/24/07 Serv Ord Type : 26 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE, 4/23/07
 7:34PM-MAIN BREAK

Due Date : 04/23/07 Cust/Comp Resp: COMP
Resolution Dte : 04/23/07
Resolution : 4/23/07-READ 969130-MET MS SANTIAGO UPON ARRIVAL DETERMINED THAT THE
 LEAK WAS ON CUSTOMERS SIDE.SUGGESTED TO CONTACT PULMBER.
 AA/DB

=====

Subdivision : 00631 Route : 631 Service Order # : 167876
Account # : 006310000600 Customer Name : AZCANO , BOBBY
Address : 12108 GARNET DR Phone # : (407) 590-4644
Entry Date : 05/01/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 4/29/07
 9:42AM LOW PRESSURE

Due Date : 05/02/07 Cust/Comp Resp: COMP
Resolution Dte : 05/02/07
Resolution : 5/2/07-READ 29470-NO LEAKS/PSI 50 LBS.
 WHEN ARRIVED PRESSURE WAS 50 PSI WHICH IS DECENT. EARLY IN THE AM GREAT
 DEMAND FOR WATER IN THIS AREA. NEW CONSTRUCTED HOUSE.
 LL/DB

Subdivision : 00675 Route : 39 Service Order # : 168623
Account # : 006759001542 Customer Name : JOHNSON , JENNIFER N
Address : 5150 CAPE HATTERAS DR Phone # : (352) 455-7236
Entry Date : 05/03/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 5-1-07 AND REPORTED HAVING NO
 WATER.
 PLEASE RESOLVE

Due Date : 05/03/07 Cust/Comp Resp: COMP
Resolution Dte : 05/03/07
Resolution : CUSTOMER HAD BEEN S/OFF FOR NON-PAYMENT OF NSF CHECK.

/IC

=====
Subdivision : 00675 Route : 39 Service Order # : 168762
Account # : 006759001191 Customer Name : OULTON , STEVEN C
Address : 5111 CAPE HATTERAS DR Phone # : (352) 394-9867
Entry Date : 05/03/07 Serv Ord Type : 36 Operator :
Comments : AREA FUL OF SEWAGE IN GARDEN AND SMELLS VERY BAD-PLEASE DEODORIZE AREA
 AND CLEAN UP-PAGED TO KEN T; 11:50AM

Due Date : 05/03/07 Cust/Comp Resp: COMP
Resolution Dte : 05/03/07
Resolution : READING 633780
 CUSTOMER'S YARD WAS SPRAYED WITH DEODORANT. CUSTOMER SATISFIED.

KT/IC

=====

Subdivision : 00663 Route : 663 Service Order # : 241687
Account # : 006630010180 Customer Name : STAFFORD , JEFFREY
Address : 16103 RIDGEWOOD AVE Phone # : (407) 469-3776
Entry Date : 11/19/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER SAYS THAT WATER IS NOT ON - CHECKED HOUSE VALVE IT IS ON.
 : DISPATCHED CALL TO CHUCK S.

Due Date : 11/19/07 Cust/Comp Resp: COMP
Resolution Dte : 11/19/07
Resolution : THE WATER WAS ON
 : THEIR HOUSE VALVE MUST BE BROKEN
 : OR DEFECTIVE.
 : CS/LYN

11/28/07 VALVE ON THE HOUSE BROKEN. DOOR HANGER LEFT. KT/LYN

=====
Subdivision : 00675 Route : 34 Service Order # : 242127
Account # : 006755233002 Customer Name : SCHAEFFER , DEANNA M
Address : 15907 AUTUMN GLEN AVE Phone # : (352) 242-2471
Entry Date : 11/20/07 Serv Ord Type : 32 Operator : LUSI
Comments : MS. CALLED DUE TO THE ODOR OF HER WATER.
 : SHE SAID IT SMELLS LIKE SULFUR OR A REAL MILD SEWER SMELL.

PAGED TO CHUCK

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : READING 2102720
 : RESIDUAL 2.0
 : FLUSHED HYDRANT 1.7 AFTER FLUSH.
 : ODOR IS HYDROGEN SULFIDE.
 : LOST 4000 GALS. WATER.

CA/IC

Subdivision : 00675 Route : 33 Service Order # : 242148
Account # : 006754010002 Customer Name : NURSE , JOHN
Address : 15800 GREEN COVE BLV Phone # : (352) 243-4303
Entry Date : 11/20/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLING DUE TO ROTTEN EGG ODOR IN WATER.

PAGED TO CHUCK S

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : READING 1389400
 : CHLORINE RESIDUAL 1.6
 : FLUSHED HYDRANT FOR 5 MINS. LOST 3500 GALS. WATER.
 : ODOR IS HYDROGEN SULFIDE.

CA/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 242164
Account # : 006751192001 Customer Name : ROMERO , MARIA
Address : 2252 KIWI TRL Phone # : (407) 922-9035
Entry Date : 11/20/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER SULFER SMELL

PAGED TO CHUCK

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : READING 2363950
 : RESIDUAL 1.3 FLUSHED ADJACENT HYDRANT
 : ODOR IS HYDROGEN SULFIDE.
 : LOST 4000 GALS. WATER.

CA/IC

Subdivision : 00675 Route : 39 Service Order # : 242298
Account # : 006759001252 Customer Name : SMITH , SCOTT
Address : 5041 CAPE HATTERAS DR Phone # : (413) 303-9981
Entry Date : 11/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO BURNT ODOR IN WATER.

PAGED TO CHUCK S.

Due Date : 11/21/07 Cust/Comp Resp: COMP
Resolution Dte : 11/21/07
Resolution : READING 1348140
 CL RESIDUAL 0.6 FLUSHED HYDRANT, RESIDUAL AFTER FLUSH 0.6 EXPLAINED
 ODOR TO CUSTOMER.
 APPROX. 3500 GALS. FLUSHED.

CA/IC

=====
Subdivision : 00675 Route : 39 Service Order # : 242447
Account # : 006759003191 Customer Name : MASON , VALERIE A
Address : 4927 CAPE HATTERAS DR Phone # : (352) 394-0464
Entry Date : 11/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER SMELLS LIKE SEWER. PAGED CHUCK S

Due Date : 11/21/07 Cust/Comp Resp: COMP
Resolution Dte : 11/21/07
Resolution : PER CHUCK, AREA IS BEING FLUSHED.

CS/IC

Subdivision : 00675 Route : 36 Service Order # : 242520
Account # : 006757000951 Customer Name : MACHAK , DARRIN F
Address : 16121 PALMETTO HILL ST Phone # : (352) 243-9311
Entry Date : 11/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER

PAGED TO CHUCK S.

Due Date : 11/21/07 Cust/Comp Resp: COMP
Resolution Dte : 11/21/07
Resolution : READING 2643180
 : CHLORINE RESIDUAL .06
 : FLUSHED HYDRANT ACROSS STREET. EXPLAINED TO CUSTOMER THAT ODOR WAS DUE
 : TO NEW WELL GOING ON-LINE. WATER QUALITY IS GOOD.

CA/IC

=====
Subdivision : 00663 Route : 663 Service Order # : 242627
Account # : 006630010281 Customer Name : SABASTIAN , SABINA
Address : 16046 FOUR LAKES LN Phone # : (407) 469-3659
Entry Date : 11/26/07 Serv Ord Type : 33 Operator :
Comments : ***ATTENTION CHUCK S.***

THIS CUSTOMER IS REQUESTING THAT THE BAHALIA GRASS BE REMOVED AND
REPLACED WITH ST AUGUSTINE GRASS ASAP. THIS SOD WAS PUT DOWN AFTER
PIPES WERE LAYED IN AREA. PLEASE CALL CUSTOMER WITH ACTIONS TO BE TAKEN.

Due Date : 11/27/07 Cust/Comp Resp: COMP
Resolution Dte : 11/27/07
Resolution : R=25127
 : SEE S/O #242646
 : THESE 2 PROBLEMS ARE NEXT DOOR AND BOTH OWNED BY SABASTIAN'S
 : AA/LYN

Subdivision : 00663 Route : 663 Service Order # : 242646
Account # : 006630010273 Customer Name : MAAS , LORRELLE
Address : 16100 FOUR LAKES LN Phone # : (407) 469-3659
Entry Date : 11/26/07 Serv Ord Type : 33 Operator :
Comments : *** ATTENTION CHUCK S ***

CUSTOMER IS REQUESTING THAT THE BEHALIA GRASS THAT WAS LAYED DOWN
AFTER PIPES WERE LAYEND TO BE REPLACED WITH ST AUGUSTINE GRASS.
PLEASE CALL CUSTOMER WITH ACTIONS TO BE TAKEN.

Due Date : 11/27/07 Cust/Comp Resp: COMP
Resolution Dte : 11/27/07
Resolution : RR=1005550

CUSTOMER WAS UPSET AND VERY NASTY WITH ME. I EXPLAINED THAT I WAS
THERE TO CORRECT THE PROBLEM. I CALLED ARNET FROM STATE ASPHALT
(CONTRACTOR RESPONSIBLE) AND HE SAID HE WOULD RESOLVE THS WEEK.
AA/LYN

=====
Subdivision : 00667 Route : 2 Service Order # : 243128
Account # : 006670020401 Customer Name : MCNULTY , ARNOLD
Address : 11713 OSWALT RD Phone # : (352) 241-9113
Entry Date : 11/26/07 Serv Ord Type : 28 Operator :
Comments : CUST CALLED IN STATING PLUMBER BELIEVES THEIR WATER PRESSURE IS TO HIGH
PLEASE CHK OUT.

Due Date : 11/27/07 Cust/Comp Resp: COMP
Resolution Dte : 11/27/07

Resolution : 11/27/07 READ 1112860. NO LEAKS. NO C/C. PSI 82. HOUSE ON LEFT IS 76 PSI
HOUSE ON RIGHT IS 84 PSI. PRESSURE IS EXCELLENT. TAGGED HOME AND
NOTIFIED THEM ABOUT A REGULATOR OR PRESSURE REDUCER VALVE.
LL/TEMP

Subdivision : 00636 Route : 1 Service Order # : 243352
 Account # : 006360010361 Customer Name : IRWIN , PATRICIA
 Address : 13743 VISTA DEL LAGO BLV Phone # : (352) 394-1571
 Entry Date : 11/27/07 Serv Ord Type : 28 Operator : LUSI
 Comments : MS. CALLED TO REPORT LOW PRESSURE SINCE SHE WAS TURNED OFF FOR NON
 PAY LAST MONTH. SHE THINKS MAYBE THE VALVE WAS NOT TURNED ALL THE WAY
 ON. PLEASE CHECK IT OUT.

Due Date : 11/28/07 Cust/Comp Resp: CUST

Resolution Dte : 11/28/07

Resolution : 11/27/07 - FAXED OVER SERVICE ORDER - (NO RESPONSE). KIM
 12/07/07 - FAXED OVER SERVICE ORDER - (NO RESPONSE). KIM
 12/11/07 - FAXED OVER SERVICE ORDER - (3RD TIME). KIM

1/8/08 (CHUCK THIS ORDER IS 41 DAYS PAST DUE DATE. NEED RESOLUTION
 TODAY. (KIM)
 R=4077560 NO LEAKS OR CROSS CONNECTIONS
 CHECKED VALVE OKAY
 RB/KIM

=====

Subdivision : 00667 Route : 5 Service Order # : 243383
 Account # : 006670050091 Customer Name : PARTINGTON , RALPH
 Address : 11026 POINT NELLIE DR Phone # : (352) 394-8576
 Entry Date : 11/27/07 Serv Ord Type : 30 Operator :
 Comments : CUST HAS CALLED IN ABOUT SAND\DIRT IN WATER.PLEASE CHK OUT
 PAGED TO CHUCK S

Due Date : 11/27/07 Cust/Comp Resp: COMP

Resolution Dte : 11/27/07

Resolution : 11/27/07 READ 1157570. NO LEAKS. NO C/C. RAN BLOW OFF VALVE 30MIN. HOUSE
 BIB FOR 15 MIN TO BLOW OUT SAND IN LINE FROM NEARBY CONSTRUCTION.
 LL/TEMP

Subdivision : 00675 Route : 34 Service Order # : 243655
Account # : 006755223001 Customer Name : DOUBLEDAY , MARY J
Address : 15755 AUTUMN GLEN AVE Phone # : (352) 243-2108
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/23/07
 9:33AM-WATER SMELLING BAD FOR LAST 4 TO 5 DAYS

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 2184420
 CHLORINE RESIDUAL 1.6 ODOR DUE TO HYDROGEN SULFIDE GAS FROM NEW WELL.
 AT GROVES #3

CA/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 243661
Account # : 006755196003 Customer Name : YOCHUN , LUCILLE
Address : 15928 AUTUMN GLEN AVE Phone # : (352) 536-9552
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/22/07
 10:27AM-WATER SMELLS LIKE A SEWER

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 1659120
 ODOR IS HYDROGEN SULFIDE GAS FROM NEW WELL #3. SPOKE W/CUSTOMER. FLUSHED
 HYDRANT AT 15912 AUTUMN GLEN AVE.
 CHLORINE RESIDUAL AT 1.2 1.6 AT END.

CA/IC

=====

Subdivision : 00675 Route : 32 Service Order # : 243675
Account # : 006753193002 Customer Name : MILLER , STEVEN
Address : 16351 COOPERS HAWK AVE Phone # : (352) 394-4660
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/22/07
 10:58AM-WATER SMELLS LIKE A SEWER

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 920080
 ODOR DUE TO HYDROGEN SULFIDE GAS FROM NEW WELL AT GROVES #3

CA/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 243677
Account # : 006751145002 Customer Name : FLEMING , WILLIAM
Address : 15627 GREATER GROVES BLV Phone # : (352) 242-6275
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/21/07
 9:06PM-WATER SMELLS LIKE SEWER

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : SPOKE TO MR. FLEMING BY PHONE AND EXPLAINED THAT THE ODOR WASW HYDROGEN
 SULFIDE FROM NEW WELL AND THAT ODOR SHOULD SUBSIDE.

CA/IC

Subdivision : 00675 Route : 30 Service Order # : 243679
Account # : 006751302002 Customer Name : REYNOLDS , CURTIS
Address : 2018 JAFFA CT Phone # : (352) 243-1232
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/22/07
 8:02AM-ODOR IN WATER

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 935050
 TESTED CHLORINE RESIDUAL AT 1.6
 FLUSHED BLOW VALVE AT 2001 JAFFA CT. EXPLAINED IT WAS DUE TO HYDROGEN
 SULFIDE FROM NEW WELL.

CA/IC

=====
Subdivision : 00667 Route : 3 Service Order # : 243786
Account # : 006670030032 Customer Name : BRACKEN , ROB P
Address : 10227 NORTH GLEN DR Phone # : (321) 437-6178
Entry Date : 11/27/07 Serv Ord Type : 30 Operator :
Comments : PLEASE CHK CALCIUM LEVEL AT HOME. CALL CUST 321-437-6178

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : 11/28/07 READ 1302680. NO LEAKS. NO C/C. 100 PPM-CALCIUM. 1360 PPM-
 HARDNESS.
 LL/TEMP

=====

Subdivision : 00675 Route : 34 Service Order # : 243926
Account # : 006755098002 Customer Name : THEABO , TIM J
Address : 2625 MEADOW OAKS LOO Phone # : (352) 241-9343
Entry Date : 11/28/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN STATING WATER SMELLS AND TASTE LIKE WATER FROM A THEME
 PARK.
 PAGED TO ARTHUR AUSTIN
 TAG DOOR

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 1559590
 CHLORINE RESIDUAL AT .6 FLUSHED HYDRANT AT 2544 MEADOW OAKS LP. SMELL
 IS DUE TO HYDROGEN SULFIDE IN WATER.

CA/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 244356
Account # : 006755039002 Customer Name : WILLIAMS , CINDY
Address : 15452 BAY VISTA DR Phone # : (352) 243-1631
Entry Date : 11/29/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER HAS FOUL SMELLING WATER.
 DISPATCHED CALL TO ACA

Due Date : 11/29/07 Cust/Comp Resp: COMP
Resolution Dte : 11/29/07
Resolution : READING 2099990
 NO LEAKS. LOW CHLORINE RESIDUAL .2 FLUSHED HYDRANT AT CORNER OF BAY
 VISTA DR AND MEADOW OAKS LP. RESIDUAL AFTER FLUSH 1.6 FOLLOWED UP W/
 CUSTOMER.

CA/IC

=====
Subdivision : 00628 Route : 002 Service Order # : 244525
Account # : 006280100676 Customer Name : REESE , LAURIE M
Address : 12848 LAKESHORE DR Phone # : (352) 348-8510
Entry Date : 11/29/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER HAS NO WATER.
 DISPATCHED CALL TO ACA

Due Date : 11/29/07 Cust/Comp Resp: COMP
Resolution Dte : 11/29/07
Resolution : 12848 LAKESHORE DR IS ON THE CORNER OF LAKE SHORE RD. AND SUNSET. THE
 MAILBOX IS ON SUNSET. WHILE SHUT OFFS WERE BEING DONE ON 11/29/07
 WATER WAS SHUT OFF HERE BY MISTAKE. SERVICE WAS RESTORED PROMPTLY
 AFTER NOTIFICIATION AND APOLOGIES WERE MADE TO THE CUSTOMER.

AA/EC

=====
Subdivision : 00636 Route : 1 Service Order # : 244666
Account # : 006360011522 Customer Name : THOMAS , MICHAEL G
Address : 10225 BONITA CT Phone # : (352) 536-5337
Entry Date : 11/29/07 Serv Ord Type : 28 Operator :
Comments : CUST IS COMPLAINING ABOUT LOW WATER PRESSURE.PLEASE CHK OUT AND TAG CUST
 DOOR

Due Date : 11/30/07 Cust/Comp Resp: COMP
Resolution Dte : 11/30/07
Resolution : 11/30/07 READ 0628250. NO LEAKS. NO C/C. PSI 84 (GREAT). MET WITH
 CUSTOMER & PRESSURE READS "HIGH" CUSTOMER HAS WATER SYSTEM WHICH IS ON
 BYPASS. IF PROBLEM START AGAIN, HE'LL CALL BACK. CHECK METER & SIDE OF
 THE HOUSE HOSE BIBS. ALL OK.
 LL/TEMP

=====
Subdivision : 00675 Route : 39 Service Order # : 244793
Account # : 006759001141 Customer Name : TRAN , LEHANG
Address : 5131 CAPE HATTERAS DR Phone # : (240) 421-5420
Entry Date : 11/30/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 11-28-07 AND REPORTED A SEWER SMELL
 IN THE WATER. PLEASE RESOLVE

Due Date : 12/03/07 Cust/Comp Resp: COMP
Resolution Dte : 12/03/07
Resolution : READING 746840
 CHECKED FOR SEWER SMELL IN WATER. NO SMELL. FLUSHED HYDRANT. CHECKED
 AT HOME. CL2

 DS/IC

=====
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Service Order Detail Report

Subdivision : 00668 Route : 9 Service Order # : 245596
Account # : 006680090800 Customer Name : THIELER , RICHARD
Address : 10435 LAKE LOUISA RD Phone # : (904) 394-3185
Entry Date : 12/03/07 Serv Ord Type : 47 Operator :
Comments : PLEASE CHECK READ AND CHECK FOR LEAKS PER CUSTOMER REQUEST. TAG DOOR
 IF CUSTOMER NOT HOME.

Due Date : 12/04/07 Cust/Comp Resp: COMP
Resolution Dte : 12/04/07
Resolution : 12/3/07-CUSTOMER PHONED BACK IS HIS PROBLEM-AND CANCELLED THIS S.O. PER
 MC.
 DB

=====
Subdivision : 00663 Route : 663 Service Order # : 245597
Account # : 006630020183 Customer Name : MORROW , MICHELLE R
Address : 16150 HARBAR OAKS DR Phone # : (407) 770-8234
Entry Date : 12/03/07 Serv Ord Type : 28 Operator :
Comments : CUST COMPLAINING OF LOW WATER PRESSURE. SPOKE WITH CHUCK S AND HE WILL
 BE BY IN MORNING TO CHK OUT.

Due Date : 12/04/07 Cust/Comp Resp: COMP
Resolution Dte : 12/04/07
Resolution : MR=490

I INSTALLED A PRESSURE RECORDING DEVICE AT THE HOUSE TO GET AN
ACCURATE PRESSURE RECORD FOR THE WEEK.
NO LEAKS
HAS IRRIGATION
THE METER IS STUCK - PLEASE SEND A S/O TO CHANGE OUT.
CB/LYN

=====
Subdivision : 00668 Route : 2 Service Order # : 245691
Account # : 006680020241 Customer Name : KOMPARA , JOHN J
Address : 13030 COLDWATER LP Phone # : (352) 536-1971
Entry Date : 12/03/07 Serv Ord Type : 5 Operator :
Comments : CUST CALLED ABOUT FIRE HYDRANT AT CORNER OF GLESON. PAGED TO CHUCK S
 CONTACT #352-536-1971

Due Date : 01/15/08 Cust/Comp Resp: COMP
Resolution Dte : 01/02/08
Resolution : 12/4/07-READ 727370-HYDRANT NOT DELIVERED YET
 1/2/08-INSTALLED HYDRANT
 RB/DB

=====
Subdivision : 00675 Route : 30 Service Order # : 245760
Account # : 006751277002 Customer Name : RAINS , GENE
Address : 2210 KIWI TRL Phone # : (352) 394-8074
Entry Date : 12/04/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER STILL HAS TERRIBLE SMELL AND WAS TOLD IT WOULD
 CLEAR UP. PAGED CHUCK S

Due Date : 12/04/07 Cust/Comp Resp: COMP
Resolution Dte : 12/04/07
Resolution : SMELL IS DUE TO CHANGING WELLS.
 PER CHUCK S.
 READING 3422610

/IC

=====
Subdivision : 00675 Route : 31 Service Order # : 245975
Account # : 006752146001 Customer Name : SWANSON , LINDA C
Address : 1715 WESTMINSTER TRL Phone # : (352) 243-7995
Entry Date : 12/04/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER'S WATER IS FOUL SMELLING.
 DISPATCHED PLANT- DG

Due Date : 12/04/07 Cust/Comp Resp: COMP
Resolution Dte : 12/04/07
Resolution : READING 1900110
 SMELL IS DUE TO WELLS BEING CHANGED.
 PER CHUCK S

/IC

Subdivision : 00675 Route : 34 Service Order # : 246309
Account # : 006755088004 Customer Name : HAZELL-BRIGGS , SIMONE M
Address : 2529 MEADOW OAKS LOO Phone # : (917) 340-0374
Entry Date : 12/05/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER. PLEASE CHECK ON THIS AND TAKE
NECESSARY ACTIONS FOR PROBLEM

PAGED TO CHUCK S.

Due Date : 12/05/07 Cust/Comp Resp: COMP
Resolution Dte : 12/05/07
Resolution : READING 3294140

NO LEAKS. CHECKED FOR ODOR IN WATER. NO ODOR FOUND. I DID RUN NEARBY
HYDRANT FOR 30 MIN. FLUSHED CUSTOMER'S HOSE BIB FOR 15 MINS. AND TOOK
A CHLORINE RESIDUAL 1.0 VERY GOOD. TAGGED HOME W/FINDINGS.

LL/IC

=====
Subdivision : 00631 Route : 4 Service Order # : 246346
Account # : 006310040011 Customer Name : KOHLS ,
Address : 12305 US HWY 27 Phone # : (262) 703-2113
Entry Date : 12/05/07 Serv Ord Type : 26 Operator :
Comments : PIPE BLEW NEAR THE METER-MAIN BREAK -WATER POURING OUT
 ENOCH WINDER -HOME OWNERS ASSO. PH; 407-460-9440
 PAGED TO CHUCK S; 9:22AM

Due Date : 12/05/07 Cust/Comp Resp: COMP
Resolution Dte : 12/05/07
Resolution : R THIS LEAK IS IN THE IRRIGATION SYSTEM AND IS THE CUSTOMERS RESPONSIBLI
 Y.SHUT WATER OFF AND LOCKED SERV AT IRRIGATION MTR.
 R 20636600
 MC

Service Order Detail Report

Subdivision : 00631 Route : Service Order # : 246354
Account # : 006310000000 Customer Name : ,
Address : Phone # : () -
Entry Date : 12/05/07 Serv Ord Type : 26 Operator :
Comments : WATER COMING OUT OF MANHOLE AT FOX GLOVE AND ROPER PER CITY OF CLERMONT
 IS RUMBLING
 HEATHER W/CITY OF CLERMONT; PH 352-241-0178
 PAGED CHUCK 9:28AM

Due Date : 12/05/07 Cust/Comp Resp: COMP
Resolution Dte : 12/05/07
Resolution : LEAK IS AT THE PRESSURE GAUGES IN THE PRESSURE REDUCING VALVE AT SPRING
 VALLEY.REPAIRED BY STATE ASPHALT CO 12/5/7.
 AA/MC

=====
Subdivision : 00675 Route : 34 Service Order # : 246639
Account # : 006755167005 Customer Name : MACHINSKI , WILLIAM
Address : 15734 AUTUMN GLEN AVE Phone # : (352) 242-3871
Entry Date : 12/05/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER INQUIRED ON WHEN ODOR ISSUE WILL BE REOSLVED AND WHEN NOTICES
 WERE SENT OUT ?
 PAGED TO CHUCK S; TO PHONE THIS CUSTOMER; 2:30PM

Due Date : 12/05/07 Cust/Comp Resp: COMP
Resolution Dte : 12/05/07
Resolution : READING 1837980
 WENT AND FOUND NO ODOR. CHLORINE WAS 0.9 CALLED AND LEFT MESSAGE TO
 CALL ME ON MY CELL PHONE. NO LEAKS.

 DG/IC

(
Subdivision : 00675 Route : 31 Service Order # : 246846
Account # : 006752062003 Customer Name : CABAN , LUIS
Address : 1944 SHOAL CT Phone # : (407) 301-5229
Entry Date : 12/06/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER HAS NO WATER.
 DISPATCHED TO DG

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 1573860
 CUSTOMER HAS WATER, OK. VALVE OFF DUE TO WORK AT PLANT.

DS/IC

=====
Subdivision : 00675 Route : 35 Service Order # : 246849
Account # : 006756000261 Customer Name : PORTER , BRADLEY
Address : 15201 MARGAUX DR Phone # : (352) 394-4591
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED TO COMPLAIN THAT THERE HAS BEEN A SULPHER ODOR IN HIS
 WATER FOR THE PAST FEW DAYS
 PLEASE CALL OR TAG HIS DOOR

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 297720
 CHECKED FOR ODOR. FLUSHED HYDRANT RESIDUAL 1.5 CL2

DS/IC

Subdivision : 00675 Route : 30 Service Order # : 246852
Account # : 006751041003 Customer Name : URENA , CATHERENE
Address : 15925 GREATER GROVES BLV Phone # : (352) 394-2869
Entry Date : 12/06/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED DUE TO NO WATER

PAGED TO DOMENIC

(NUMEROUS CALL INS)

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 3864280
CHECKED FOR NO WATER, VALVE OFF. OK NOW

DS/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 246860
Account # : 006751221003 Customer Name : VIVEIROS , J ROBERTO
Address : 2221 KIWI TRL Phone # : (352) 242-5156
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER COMPLAINING OF ALL WATER THROUGHOUT HOUSE SMELLS LIKE SEWER.
FOR THE LAST 2 WEEKS. PAGED CHUCK S

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 1449190
FLUSHED NEAREST HYDRANT.

DS/IC

Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 246935
Account # : 006759000161 Customer Name : KARPEN , DAVID F
Address : 5405 CAPE HATTERAS DR Phone # : (352) 227-4025
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER STILL COMPLAININT OF SEWER SMELL IN WATER. IT IS ALSO SMELLING
 THE LAUNDRY WHEN CLOTHES ARE WASHED. HE SAYS IT HAS BEEN ON-GOING FOR
 2 WEEKS. CUSTOMER WOULD LIKE A CALL-BACK AT ABOVE NUMBER. PAGED CHUCK
 S.

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 759930
 CL2 RESIDUAL AT HOME. 1.4
 FLUSHED NEAREST HYDRANT.

TP/IC

=====
Subdivision : 00668 Route : Service Order # : 246977
Account # : 006680000000 Customer Name : ,
Address : Phone # : () -
Entry Date : 12/06/07 Serv Ord Type : 5 Operator :
Comments : FIRE HYDRANT BROKEN ON THE CORNER OF LEMAY & GLEASON.

REPORTED BY: KIM TUTOR (PROPERTY MANAGER) # 407-5711-5195

PAGED TO CHUCK S

Due Date : 01/09/08 Cust/Comp Resp: COMP
Resolution Dte : 01/02/08
Resolution : 12/6/07-REPLACEMENT HYDRANT IS DUE TO BE DELIVERED 12/12/07 AND
 INSTALLED 12/30/07
 1/2/08 HYDRANT INSTALLED-RB/DB

Subdivision : 00675 Route : 30 Service Order # : 246993
Account # : 006751302002 Customer Name : REYNOLDS , CURTIS
Address : 2018 JAFFA CT Phone # : (352) 243-1232
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : WHY STILL HAS ODOR ? WHEN REOSLVED
DB PAGED TO DOMINIC TO PHONE HER; 11:22AM

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 936460
NO LEAKS. CHECKED FOR ODOR. FLUSHED HYDRANT. CHECKED RESIDUAL CL2 1.5

DS/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 247025
Account # : 006755233002 Customer Name : SCHAEFFER , DEANNA M
Address : 15907 AUTUMN GLEN AVE Phone # : (352) 242-2471
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED TO COMPLAIN OF SMELL IN WATER THIS WEEK AGAIN; AND ALSO
SHE WANTED TO KNOW IF SOME WORK WAS BEING DONE ON THE LINES THAT TOILETS
WERE GURGLING. PAGED CHUCK S

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 2110810
CHECKED FOR ODOR. FLUSHED HYDRANT. RESIDUAL CL2 1.5

DS/IC

Subdivision : 00631 Route : 4 Service Order # : 247066
Account # : 006310040091 Customer Name : MEDICAP
Address : 12302 ROPER BLV 107 Phone # : (352) 243-6340
Entry Date : 12/06/07 Serv Ord Type : 27 Operator :
Comments : LAKE CTY. FIRE DEPT. CALLED IN A BROKEN WATER LINE AT THIS ADDRESS.
 PAGED CHUCK S

Due Date : 12/06/07 Cust/Comp Resp: CUST
Resolution Dte : 12/06/07
Resolution : R 20636600
 TURNED OFF IRRIGATION MTR
 DS/MC

=====

Subdivision : 00675 Route : 30 Service Order # : 247513
Account # : 006751102004 Customer Name : RHEIN , FRED
Address : 15829 GREATER GROVES BLV Phone # : (000) 000-0000
Entry Date : 12/07/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-6-07 AND REPORTED NO WATER.
 PLEASE RESOLVE

Due Date : 12/11/07 Cust/Comp Resp: COMP
Resolution Dte : 12/11/07
Resolution : READING 1045540
 NO WATER CONDITION REPORTED BY CUSTOMER, WAS AIR IN LINES. LINE WAS
 PURGED.

/IC

=====

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 247515
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 12/07/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-6-07 AND REPORTED A WATER LINE
 PROBLEM. PLEASE RESOLVE

Due Date : 12/11/07 Cust/Comp Resp: COMP
Resolution Dte : 12/11/07
Resolution : READING 11591850
 PROBLEM WAS AIR IN LINES. LINE WAS PURGED.

/IC

=====
Subdivision : 00667 Route : 11 Service Order # : 247557
Account # : 006670110411 Customer Name : MARQUETTE , SHIRLEY
Address : 11710 GRAND BAY BLV Phone # : (352) 243-5738
Entry Date : 12/07/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED AND REPORTED HAVING NO WATER. PAGED CHRIS B

Due Date : 12/07/07 Cust/Comp Resp: COMP
Resolution Dte : 12/07/07
Resolution : CUSTOMER CALLED BACK AND CANCELED. HE FOUND PROBLEM ON HIS PROPERTY.

/IC

Subdivision : 00661 Route : 661 Service Order # : 247945
Account # : 006610010130 Customer Name : HERTENSTEIN , RONALD A
Address : 11024 WIND CHIME CIR Phone # : (352) 241-8037
Entry Date : 12/10/07 Serv Ord Type : 26 Operator :
Comments : WATER BUBBLING UP BETWEEN STREET AND METER-READ AND DO REPAIR-INFORM
 CUSTOMER IF OURS OR HIS LEAK
 PAGED TO RALPH; 1:09PM

Due Date : 12/10/07 Cust/Comp Resp: COMP
Resolution Dte : 12/10/07
Resolution : READ 4013380
 LEAK IS REPAIRED BY COM.
 RB/JS

=====
Subdivision : 00675 Route : 32 Service Order # : 248547
Account # : 006753178001 Customer Name : BIRNIE , JAMES P
Address : 16209 COOPERS HAWK AVE Phone # : (352) 242-2858
Entry Date : 12/11/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-7-07 AND REPORTED WATER SMELLING
 AGAIN AND GRAY COLOR. PLEASE RESOLVE

Due Date : 12/13/07 Cust/Comp Resp: COMP
Resolution Dte : 12/13/07
Resolution : READING 1354190
 CHECKED FOR SMELL AND WATER COLOR. FLUSHED HYDRANT. RESIDUAL CL2 1.2
 OK
 DS/IC

=====

Subdivision : 00675 Route : 34 Service Order # : 248654
Account # : 006755103004 Customer Name : ACOSTA , JOSE M
Address : 2713 WILSHIRE RD Phone # : (352) 243-7464
Entry Date : 12/12/07 Serv Ord Type : 32 Operator :
Comments : ODOR IN WATER FOR A FEW DAYS AND IN ALL AREAS OF THE HOUSE-NO WATER
 SOFTNER
 PAGED TO CHUCK S

Due Date : 12/12/07 Cust/Comp Resp: COMP
Resolution Dte : 12/12/07
Resolution : READING 1768240
 CHECKED FOR ODOR, OK. FLUSHED HYDRANT. CL2 1.5

DS/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 248817
Account # : 006755134005 Customer Name : GRANT , DONOVAN
Address : 2737 BROOK HOLLOW RD Phone # : (510) 385-1361
Entry Date : 12/12/07 Serv Ord Type : 26 Operator :
Comments : READ, ADN DO REPAIR IF OURS-WATER POURING OUT-A NEIGHBOR PHONED THIS
 CUSTOMER WHO IS CALIFORNIA SO HE DOESN'T KNOW THE LOCATION OF THE LEAK
 PAGED TO LL

Due Date : 12/12/07 Cust/Comp Resp: COMP
Resolution Dte : 12/12/07
Resolution : READING 176560
 LEAK ON CUSTOMER'S SIDE BY GAS METER. SHUT WATER OFF.

RB/IC

Subdivision : 00668 Route : 22 Service Order # : 248923
Account # : 006680220161 Customer Name : DAVIS , KAREN S
Address : 12316 LAKE VALLEY DR Phone # : (352) 243-8918
Entry Date : 12/12/07 Serv Ord Type : 32 Operator :
Comments : THE CUSTOMER CALLED DUE TO WATER SMELLS LIKE ROTTEN EGGS.

PLEASE INFORM CUSTOMER OF FINDINGS AND RESOLUTION TO PROBLEM

PAGED TO CHUCK S

Due Date : 12/12/07 Cust/Comp Resp: COMP
Resolution Dte : 12/12/07
Resolution : 12/12/07-READ 3466980-FLUSHED HYDRANT-TAKE CL2- 1.5-OKAY
 NO LEAKS
 DS/DB

=====
Subdivision : 00661 Route : 661 Service Order # : 249165
Account # : 006610010130 Customer Name : HERTENSTEIN , RONALD A
Address : 11024 WIND CHIME CIR Phone # : (352) 241-8037
Entry Date : 12/13/07 Serv Ord Type : 5 Operator :
Comments : CUST CALLED IN UPSET ABOUT UPHEAVAL OF YARD DURING MAIN BREAK REPAIRS
 PLEASE ACCESS DAMAGE AND REPAIR IF NEEDED

Due Date : 12/14/07 Cust/Comp Resp: CUST
Resolution Dte : 12/14/07
Resolution : CLEAN STONES TO REPAIR YARD.FILLED IN AREAS WITH SOD.CUST OK
 R 4014720
 CW/RT/MC

=====

Subdivision : 00636 Route : 7 Service Order # : 249361
Account # : 006360028301 Customer Name : CALLOW , JESSICA
Address : 3820 LIBERTY HILL DR Phone # : (941) 928-8664
Entry Date : 12/13/07 Serv Ord Type : 32 Operator :
Comments : 12/13/07 - CUSTOMER CALLED THE ANSWERING SERVICE DUE TO WATER TASTES
 LIKE SALT WATER.
 PAGED TO ONCALL

Due Date : 12/14/07 Cust/Comp Resp: CUST
Resolution Dte : 12/14/07
Resolution : R=312610

CUSTOMER SAYS PROBLEM MAY HAVE BEEN WITH HIS SOFTENER. THE WATER WAS
FINE WHEN I ARRIVED.
NO LEAKS HAS IRRIGATION
CB/KIM

=====
Subdivision : 00675 Route : 30 Service Order # : 249930
Account # : 006751125002 Customer Name : MATTALIANO , MARK
Address : 2327 CLEMENTINE TRL Phone # : (352) 242-3869
Entry Date : 12/14/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ABOUT SMELL IN THE WATER AGAIN FOR THE LAST FEW WEEKS.
 PAGED DONALD S

Due Date : 12/14/07 Cust/Comp Resp: COMP
Resolution Dte : 12/14/07
Resolution : READING 993500
 FLUSHED HYDRANTS CL2 1.5 OK

DS/IC

=====
Subdivision : 00668 Route : 2 Service Order # : 250351
Account # : 006680020241 Customer Name : KOMPARA , JOHN J
Address : 13030 COLDWATER LP Phone # : (352) 536-1971
Entry Date : 12/17/07 Serv Ord Type : 28 Operator :
Comments : CUST IS COMPLAINING ABOUT LOW WATER PRESSURE.
 PAGED TO CHUCK S

Due Date : 12/17/07 Cust/Comp Resp: COMP

Resolution Dte : 12/17/07

Resolution : 12/17/07 READ 740080. THERE WAS A BREAK ON THE CUSTOMERS STREET ABOUT
TWO WEEKS AGO AND HE SAYS THEY HAVE BEEN EXPERIENCING LOW FLOW SINCE
THEN. I FOUND A VALVE ON THE CUST. LINE THAT WAS CLOGGED. I WORKED THE
VALVE. CLEAN AND RESATORED THE NORMAL PSI 60. NO LEAKS...HAS IRRIG
CB/TEMP

=====
Subdivision : 00667 Route : 8 Service Order # : 251075
Account # : 006670089230 Customer Name : CALLAHAN , LANCE
Address : 10613 LAKESHORE DR Phone # : (407) 346-2171
Entry Date : 12/19/07 Serv Ord Type : 29 Operator :
Comments : CUST CALLED IN WITH BROWN WATER
 PAGED CHUCK S

Due Date : 12/19/07 Cust/Comp Resp: COMP

Resolution Dte : 12/19/07

Resolution : 12/19/07-READ 145590-NO LEAKS-NO WATER QUALITY PROBLEMS WERE OBSERVED
DS/DB

=====

Service Order Detail Report

Subdivision : 00675 Route : 33 Service Order # : 251358
Account # : 006754063002 Customer Name : GANTRESS , KENNETH W
Address : 3630 CINNAMON FERN LOO Phone # : (352) 242-1239
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : PLEASE CHECK WITH CUSTOMER REGARDING FOUL SMELLING WATER
 : DISPATCHED CALL TO CS

Due Date : 12/19/07 Cust/Comp Resp: COMP
Resolution Dte : 12/19/07
Resolution : READING 1739250
 : CHLORINE RESIDUAL WAS 1.5 CUSTOMER WAS NOT HOME. TAGGED DOOR W/RESULTS

CA/IC

=====

Subdivision : 00675 Route : 30 Service Order # : 251547
Account # : 006751277002 Customer Name : RAINS , GENE
Address : 2210 KIWI TRL Phone # : (352) 394-8074
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER IS COMPLAINING OF CONSTANT ODOR IN WATER.
 : DISPATCHED TO CS

Due Date : 12/19/07 Cust/Comp Resp: COMP
Resolution Dte : 12/19/07
Resolution : READING 3422930
 : CHLORINE RESIDUAL WAS .2 FLUSHED HYDRANT AT 2136 KIWI TRL. RESIDUAL
 : AFTER FLUSH 1.5 3000 GALS. FLUSHED

CA/IC

Service Order Detail Report

Subdivision : 00667 Route : 13 Service Order # : 252175
 Account # : 006670130822 Customer Name : MOORE , TONI ANN
 Address : 10407 REAGANS RUN DR Phone # : (407) 319-0309
 Entry Date : 12/21/07 Serv Ord Type : 43 Operator :
 Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 12/20/07
 10:17PM-NO WATER

Due Date : 12/20/07 Cust/Comp Resp: COMP
 Resolution Dte : 12/20/07
 Resolution : 12/26/07-READ 3604830-PLUMBERS WERE WORKING ON THE HOUSE NEXT DOOR
 AND SHUT OFF WRONG SERVICE.

=====
 Subdivision : 00675 Route : 34 Service Order # : 252202
 Account # : 006755239122 Customer Name : TAYLOR , BRENDA
 Address : 15953 BAY VISTA DR Phone # : (352) 242-2045
 Entry Date : 12/21/07 Serv Ord Type : 32 Operator :
 Comments : CUSTOMER CALLING ABOUT WATER SMELLING LIKE SEWER. PAGED CHUCK S

Due Date : 12/21/07 Cust/Comp Resp: COMP
 Resolution Dte : 12/21/07
 Resolution : 12/21/07 READ 1514220. NO LEAKS. NO C/C. CHECKED FOR SMELL...OK. FLUSHED
 HYDRANT. TAKE RESDUL= 1.2
 DS/TEMP

=====

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Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 253523
Account # : 006755039002 Customer Name : WILLIAMS , CINDY
Address : 15452 BAY VISTA DR Phone # : (352) 243-1631
Entry Date : 12/28/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER COMPLAINING OF FOUL SMELL IN WATER. PAGED CHUCK S

Due Date : 12/28/07 Cust/Comp Resp: COMP
Resolution Dte : 12/28/07
Resolution : READING 2112670
 : TALKED W/CUSTOMER AND FLUSHED DOWN STREAM HYDRANT.

CW/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 253531
Account # : 006755001402 Customer Name : ROSS , JOHN
Address : 15449 BAY VISTA DR Phone # : (407) 397-4902
Entry Date : 12/28/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-26-07 AND REPORTED NO WATER.
 : PLEASE RESOLVE

Due Date : 12/31/07 Cust/Comp Resp: COMP
Resolution Dte : 12/31/07
Resolution : READING 2856000
 : LEAKING BADLY. 12-27-07 DONALD SMITH WAS NOTIFIED THAT SERVICE WAS
 : LEAKING BADLY ON CUSTOMER'S SIDE. NOTIFIED THEM AND TAGGED HOME. AT
 : CUSTOMER'S REQUEST PLEADED TO LEAVE WATER ON.

LL/IC

Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 253820
Account # : 006755239122 Customer Name : TAYLOR , BRENDA
Address : 15953 BAY VISTA DR Phone # : (352) 242-2045
Entry Date : 12/31/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER COMPLAINING AGAIN ABOUT THE SMELL IN WATER AND A "CHALKY"
RESIDUE IN THE GLASS. PAGED CHUCK S

Due Date : 12/31/07 Cust/Comp Resp: COMP
Resolution Dte : 12/31/07
Resolution : READING 1518140
 CHLORINE RES. 1.2 FLUSHED 2 HYDRANTS FOR 20 MINS.

LL/IC

=====
Subdivision : 00667 Route : 30 Service Order # : 127350
Account # : 006670300931 Customer Name : MOGEL , DARRYL
Address : 10521 CEDAR FOREST CIR Phone # : (352) 243-1759
Entry Date : 01/02/07 Serv Ord Type : 28 Operator :
Comments : JUST NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE
 12/29/06-7:09-PM-VERY LOW WATER PRESSURE

Due Date : 01/03/07 Cust/Comp Resp: COMP
Resolution Dte : 01/03/07
Resolution : 1/3/07-READ 243940-NO LEAKS-CHECKED PRESSURE, HAD 72 PSI.
 SAID PRESSURE DROPPED BUT CAME RIGHT BACK UP.
 RC/DB

=====
Subdivision : 00675 Route : 34 Service Order # : 128232
Account # : 006755239122 Customer Name : TAYLOR , BRENDA
Address : 15953 BAY VISTA DR Phone # : (352) 242-2045
Entry Date : 01/04/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED DUE TO BROWN WATER AND SAND IN LINES

PAGED TO LL

Due Date : 01/04/07 Cust/Comp Resp: COMP
Resolution Dte : 01/04/07
Resolution : READING 1228590 SPOKE W/CUSTOMER AND THEY NOTICED BROWN WATER WHEN
 TOILET WAS FLUSHED. 3 FIELD TECHS. FLUSHED AREA VERY THOROUGHLY UNTIL
 ALL WAS CLEARED. THEN EXTERIOR OF CUSTOMER'S HOUSE AFTER THE HYDRANTS
 RAN FOR 30 MINUTES.

LL/IC
Subdivision : 00675 Route : 30 Service Order # : 128249
Account # : 006751028002 Customer Name : POWERS , AILEEN
Address : 2313 DUNCAN TRL Phone # : (352) 242-1372
Entry Date : 01/04/07 Serv Ord Type : 35 Operator :
Comments : CUSTOMER SAYS THAT SEWER LINE IS BROKEN THAT COMES FROM OUT OF HOUSE.
 CHECK THIS AND IF NOT OURS ADVISE CUSTOMER.
 PAGED TO LL

Due Date : 01/04/07 Cust/Comp Resp: COMP
Resolution Dte : 01/04/07
Resolution : READING 810800
 CHECKED CUSTOMER'S SEWER LINE NEAR FRONT OF HOUSE AND SPOKE W/CUSTOMER
 AND INFORMED HER THAT SHE WOULD HAVE TO CONTACT A PLUMBER. I ALSO
 CHECKED SEWERS ON DUNCAN TRL. WHICH WERE CLEAR WITH NO BACKUPS OF FLOW.

LL/IC

=====
Subdivision : 00668 Route : 24 Service Order # : 129514
Account # : 006680240781 Customer Name : THEYER , BRIAN A
Address : 13440 VIA ROMA CIR Phone # : (352) 242-9401
Entry Date : 01/09/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 1/8/07
 7:55PM-WATER SMELLS BAD (BODY ODOR)

Due Date : 01/11/07 Cust/Comp Resp: COMP
Resolution Dte : 01/11/07
Resolution : 1/11/07-INCREASED CHLORINE AT PLANT CL2 1.5
 AA./DB

=====
Subdivision : 00628 Route : 001 Service Order # : 130148
Account # : 006280015466 Customer Name : MASSEY , BETTY J
Address : 12579 NICOLETTE CT Phone # : (352) 227-4309
Entry Date : 01/10/07 Serv Ord Type : 30 Operator :
Comments : CUST CALLED WANTS TO KNOW IF THERE WTR HAS FLORIDE PLEASE TAG HOME W/
 FINDINGS

Due Date : 01/11/07 Cust/Comp Resp: COMP
Resolution Dte : 01/11/07
Resolution : 1/11/07 MR=3914430, PER FIELD STATED THAT THE WATER WAS SAMPLED BACK ON
 2/26/06 AND THE FLORIDE LEVELS WERE UNDETECTABLE. SPOKE BRIEFLY WITH THE
 CUSTOMER AND LEFT TAG WITH CURRENT MTR READING AND NOTE ABOUT WATER
 SAMPLES TAKEN.
 AA/RB

=====
Subdivision : 00661 Route : 661 Service Order # : 130605
Account # : 006610010251 Customer Name : WALLACE , TAMMY D
Address : 11149 CRESCENT BAY BLV Phone # : (352) 243-7340
Entry Date : 01/11/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED DUE TO BROWN WATER. PAGED CHUCK S.

Due Date : 01/11/07 Cust/Comp Resp: COMP
Resolution Dte : 01/11/07
Resolution : READ 1760060
 NO LEAKS
 NO C/C
 FLUSH HYDRANT
 RB/JS
 01/12/07

=====
Subdivision : 00667 Route : 35 Service Order # : 131091
Account # : 006670350051 Customer Name : GAMBOA , CARLOS
Address : 10450 VISTA PINES LOO Phone # : (352) 638-0477
Entry Date : 01/12/07 Serv Ord Type : 28 Operator : LUSI
Comments : PER FIELD, CUSTOMER CALLED ANSWERING SERVICE ON 1/11/07 TO REPORT
 HIGH PRESSURE. A PRESSURE RECORDER NEEDS TO BE INSTALLED AT SERVICE
 PLEASE INSTALL PRESSURE RECORDER - SEE AREA MANAGER FOR DETAILS

Due Date : 01/15/07 Cust/Comp Resp: COMP
Resolution Dte : 01/15/07
Resolution : 1/15/07-PHONED CUSTOMER AND SPOKE TO HIM.
 1/17/07-INSTALLED A RECORDER. TO CHECK PRESSURE.
 NO LEAKS
 AA/DB

=====
Subdivision : 00668 Route : 26 Service Order # : 131312
Account # : 006680261142 Customer Name : STEVENS , LUKE
Address : 9631 CRENSHAW CIR Phone # : (352) 432-2017
Entry Date : 01/15/07 Serv Ord Type : 36 Operator :
Comments : PHONED OUR ANSWERING SERVICE-AFTER HRS- 1/14/07-7:08PM-CLOGGED SEWER

Due Date : 01/14/07 Cust/Comp Resp: CUST
Resolution Dte : 01/14/07
Resolution : 1/14/07-DISPATCH PHONED CUSTOMER (ISABEL) TO INFORM HE HAS SEPTIC
 DB

=====
Subdivision : 00667 Route : 35 Service Order # : 131330
Account # : 006670350051 Customer Name : GAMBOA , CARLOS
Address : 10450 VISTA PINES LOO Phone # : (352) 638-0477
Entry Date : 01/15/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 1/11/07
 6:28PM-PRESSURE VOLT OUTSIDE THE HOUSE GOING OFF. THERE IS TO MUCH
 PRESSURE

Due Date : 01/11/07 Cust/Comp Resp: COMP
Resolution Dte : 01/11/07
Resolution : 1/16/07-PHONED CUSTOMER AND SPOKE TO HIM ON 1/11/07 TOLD HIM WOULD TALK
 TO CHUCK S IN THE AM.
 CHUCK AND BRYAN GONGRE DECIDED TO PUT A PRESSURE RECORDER ON HOME.
 CUSTOMER AND ASKED IF WE COULD PUT A RECORDER AT HIS HOME.
 THE CUSTOMER SAID "OK" AND ALSO SPOKE TO HIM ON 1/12/07.
 STEVE P/CS/BG/DB

 1/17/07-PRESS URE RECORDER WAS INSTALLED AT 2PM-TAGGED
 READ 395750-NO LEAKS/NO C/C
 AA/DB

\

Sbdivision : 00661 Route : 661 Service Order # : 132092
Account # : 006610010063 Customer Name : TANNAHILL-GIBSO , NELIA
Address : 11001 WIND CHIME CIR Phone # : (352) 243-8446
Entry Date : 01/16/07 Serv Ord Type : 33 Operator :
Comments : REPALCE SOD W/ST AUGUSTINE SOD, POWER WASH SAND OFF LAWN, PRESSURE WASH
 DRIVEWAY DUE TO MAIN BREAK LAST WEEK ***PLEASE PHONE CUSTOMER 1/17/07**
 ON THIS ISSUE*** PH; 1-352-243-8446***HE IS VERY UPSET

Due Date : 01/30/07 Cust/Comp Resp: COMP
Resolution Dte : 01/30/07
Resolution : 01/30/07
 NEW METER INFO.
 MR 0001290
 METER# 32664348
 NO LEAKS, NO C/C

CLEANED UP AREA AND REPLACED SOD ALREADY AND CUSTOMER VERY SATISFIED.

LL/JS

=====
Subdivision : 00636 Route : 1 Service Order # : 132683
Account # : 006360011841 Customer Name : MCNAIR , RACHELLE
Address : 10417 CALLE DE FLORES DR Phone # : (352) 242-6571
Entry Date : 01/17/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER HAS LOW WATER PRESSURE
 PAGED TO RALPH B

Due Date : 01/17/07 Cust/Comp Resp: COMP
Resolution Dte : 01/17/07
Resolution : R=426900
 NO LEAKS OR CROSS CONNECTIONS
 RB FIXED LEAK AND PRESSURE PROBLEM ON 1/17/07.
 LL TOOK READ AND RECHECKED ON 1/18/07 ALL OKAY
 RB/LL/KIM

=====
Subdivision : 00667 Route : 8 Service Order # : 133928
Account # : 006670089030 Customer Name : SALLIN , CHLOE
Address : 12130 S LAKESHORE DR Phone # : (352) 302-0729
Entry Date : 01/22/07 Serv Ord Type : 5 Operator :
Comments : CUST SAID THAT THEY RAN OVER THE MTR BOX AND OUR MTR VALVE ARE BROKEN ON
 HER END CUST ALSO WOULD LIKE TO KNOW IF DAMAGE IS ON HER END OR OURS.
 PLEASE TAG W/FINDINGS AFTER REPAIRS ARE DONE OR IF IT IS THE CUST'S
 RESPONSIBILITY, THANKS

Due Date : 01/23/07 Cust/Comp Resp: COMP
Resolution Dte : 01/23/07
Resolution : 1/23/07-READ 182180-NO LEAKS/NO C/C-LEAK ON CUSOTMERS SIDE-RB
 VALVE BOX IS OK, NO NEED TO REPALCE-LEAK WAS REPAIRED
 RB/DB

=====
Subdivision : 00675 Route : 35 Service Order # : 135677
Account # : 006756001301 Customer Name : CLEARY , JOCELYN M
Address : 14822 MARGAUX DR Phone # : (352) 394-8471
Entry Date : 01/26/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE ALL THE TIME-RUNS DISHWASHER THEN HAS NO PRESSURE IN
 SHOWER-TAG WITH FINDINGS
 PAGED TO CHUCK C

Due Date : 01/26/07 Cust/Comp Resp: COMP
Resolution Dte : 01/26/07
Resolution : READING 706240
 FLOW NORMAL. CHECKED PRESSURE 70 PSI. MET WITH CUSTOMER EXPLAINED
 FINDINGS.

DS/IC

Subdivision : 00667 Route : 30 Service Order # : 136151
Account # : 006670300531 Customer Name : HARRIS , GEORGE
Address : 10652 CEDAR FOREST CIR Phone # : (352) 241-7569
Entry Date : 01/29/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER HAS VERY LOW WATER PRESSURE. PLEASE CHECK. PAGED CHUCK S.

Due Date : 01/29/07 Cust/Comp Resp: COMP
Resolution Dte : 01/29/07
Resolution : 1/29/07-READ 920130-PSI 64-NO LEAKS-LEFT LINE
 PSI 64 RIGHT LINE
 SPOKE WITH CUSTOMER & HE WATCHED OPERATOR CHECK BOTH SIDES OF HOME WITH
 VERY GOOD PRESSURE. CUSTOMER HAS A WATER SOFTNER & OPERATOR TOLD HIM
 TO HAVE IT SERVICED AND CLEANED.
 LL/DB

=====
Subdivision : 00675 Route : 30 Service Order # : 138786
Account # : 006751042005 Customer Name : SORICELLI , NICHOLAS
Address : 15921 GREATER GROVES BLV Phone # : (407) 408-6863
Entry Date : 02/05/07 Serv Ord Type : 43 Operator : LUSI
Comments : CUSTOMER CALLED THE ANSWERING SERVICE ON 2/3/07 TO REPORT THEY HAVE
 NO WATER.

PLEASE PROVIDE RESOLUTIONJ

Due Date : 02/05/07 Cust/Comp Resp: COMP
Resolution Dte : 02/05/07
Resolution : REAIDNG 3701040
 * I WAS CALLED BY KIM TURNED ON 2-3-07
 THIS SERVICE IS ON.

LL/IC

Subdivision : 00675 Route : 39 Service Order # : 139364
Account # : 006759001742 Customer Name : DORIA , REBECCA
Address : 4703 CAPE HATTERAS DR Phone # : (407) 361-5990
Entry Date : 02/07/07 Serv Ord Type : 41 Operator :
Comments : PLEASE RESOLVE ISSUE OF THE VIBRATIONS AT PUMP HOUSE VIBRATING HER HOUSE
 PAGED TO CHUCK AND TO PHONE HER REAGRADING THIS ISSUE 8:35AM

Due Date : 02/07/07 Cust/Comp Resp: COMP
Resolution Dte : 02/07/07
Resolution : REC'D FROM FIELD 2-13-07

I CALLED MS. DORIA AND TOLD HER HUSBAND I WOULD STOP BY AND CHECK OUT
THE LIFT STATION. WHEN I GOT THERE, PUMP# 2 WAS STUCK ON. (BAD FLOAT)
CALLED DONALD S. AND HE WAS GOING TO CHANGE OUT FLOAT. IT WAS CHANGED
OUT.

CHUCK S/IC

=====
Subdivision : 00667 Route : 9 Service Order # : 139546

Subdivision : 00675 Route : 31 Service Order # : 140467
Account # : 006752036002 Customer Name : RIVERA , DENNIS
Address : 1709 BURNHAM CT Phone # : (352) 242-6191
Entry Date : 02/09/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 2-8-07 AND STATED WATER HAD NOT
 BEEN TURNED ON. PLEASE RESOLVE

Due Date : 02/08/07 Cust/Comp Resp: COMP
Resolution Dte : 02/08/07
Resolution : WATER TURNED ON.

CA/IC

Subdivision : 00667 Route : 6 Service Order # : 140590
Account # : 006670060305 Customer Name : RUPERT , MYRA J
Address : 10661 LAKE RALPH DR Phone # : (352) 429-8070
Entry Date : 02/09/07 Serv Ord Type : 43 Operator :
Comments : PER CUST CALLED STATED NO WATER, I CALLED FIELD PGD (RC) TOLD HIM ACCT
 IS IN GOOD STANDING AND & NOT ON S/OFF EITHER. TOLD CUST TO CALL BACK
 LATER TODAY SO THAT WE CAN TELL HIM ABOUT THE WATER WHY IT IS NOT
 FLOWING, THANKS

Due Date : 02/09/07 Cust/Comp Resp: COMP

Resolution Dte : 02/09/07

Resolution : 02/09/07 PER FIELD (RC) WENT TO CUST HOME AND THE MTR VALVE IS OFF AS
 PER OUR END WE NEVER TOUCHED THIS CUSTOMER'S MTR VALVE THERE IS NO LOCK
 AS WELL. PER (EC) STATED FOR ME TO IN FORM (RC) TO LEAVE THE MTR VALVE
 OFF AND TO TAG HOME FOR CUSTOMER TO CALL OFFICE FOR T/ON. WE WILL NEED
 A WAIVER TO BE SIGNED OR FOR SOMEONE TO BE ON PROPERTY OVER THE AGE OF
 18 YRS. OLD FOR SIGNATURE VERIFICATION OF T/ON. THANKS. RB
 RC/EC/RB

=====
Subdivision : 00667 Route : 30 Service Order # : 140630
Account # : 006670300502 Customer Name : TORRES , MARLON D
Address : 10710 CEDAR FOREST CIR Phone # : (352) 394-2696
Entry Date : 02/09/07 Serv Ord Type : 28 Operator :
Comments : PLEASE CHECK PRESSURE & TAG WITH FINDINGS
 PHONE PRIOR TO THIS A SPOKE WITH ROBERT AND NO S.O. WAS COMPLETED ?

Due Date : 02/12/07 Cust/Comp Resp: COMP

Resolution Dte : 02/12/07

Resolution : 2/12/07-READ 245910-NO LEAKS-PRESSURE 68 PSI AND CL2 WAS 1.1 -TAGGED
 RC/DB

Service Order Detail Report

Subdivision : 00628 Route : 001 Service Order # : 141006
Account # : 006280014283 Customer Name : SUCHECKI , PHYLLIS
Address : 12630 VALENCIA DR Phone # : (352) 243-3092
Entry Date : 02/12/07 Serv Ord Type : 30 Operator : LUSI
Comments : MS. CALLED DUE TO THE CALCIUM IN HER WATER.
 PLEASE CALL MS. AND SPEAK WITH HER.

Due Date : 02/13/07 Cust/Comp Resp: COMP
Resolution Dte : 02/13/07
Resolution : 02/13/07 MR=5532710, NO LEAKS
 SPOKE W/CUST AND TOLD THEM THAT HER CALCIUM IN THE WATER WOULD NOT HARM
 THEM. FIELD ALSO ADVISED THE CUSTOMER TO INSTALL AWATER SOFTNER AND THAT
 WOULD GET RID OF THE CALCIUM IN THE WATER.
 RC/RB

=====

Subdivision : 00675 Route : 38 Service Order # : 143443
Account # : 006755263991 Customer Name : ADAMSON , DAVID
Address : 3143 RAWCLIFF DR Phone # : (321) 437-0021
Entry Date : 02/19/07 Serv Ord Type : 35 Operator :
Comments : CUSTOMER FROM THIS ADDRESS SAID THERE WAS A BROKEN SEWER LINE NEXT TO
 THIS ADDRESS BUT SHE DID NOT HAVE THE ACTUAL ADDRESS OF HOUSE NEXT DOOR.
 PAGED CHUCK S.

Due Date : 02/19/07 Cust/Comp Resp: COMP
Resolution Dte : 02/19/07
Resolution : SEWER LINE IS CLOGGED. ADVISED CUSTOMER TO CALL PLUMBER
 READING 970500

DS/IC

Subdivision : 00667 Route : 16 Service Order # : 144183
Account # : 006670160062 Customer Name : STEPHENS , JEFF D
Address : 11617 CLAIR PL Phone # : (321) 689-9980
Entry Date : 02/21/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 2/21/07
 5:30AM-LOW PRESSURE ?

Due Date : 02/21/07 Cust/Comp Resp: COMP
Resolution Dte : 02/21/07
Resolution : 2/21/07-READ 2337400-NO LEAKS-AT PLANT 561 THEY HAD TO RESET & PRESSURE
 RESUMED ALL OK.PER RAY PARRISH ON CALL.
 LL/DB

=====
Subdivision : 00667 Route : 23 Service Order # : 144184
Account # : 006670231035 Customer Name : KEITHLEY , RICHARD A
Address : 11219 AUTUMN WIND LOO Phone # : (352) 213-1823
Entry Date : 02/21/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 2/21/07
 5:45AM-LOW WATER PRESSURE ?

Due Date : 02/21/07 Cust/Comp Resp: COMP
Resolution Dte : 02/21/07
Resolution : 2/21/07-READ 2208890-NO LEAKS-PLANT 561 HAD HIGH SERVICE PUMP FAILURE
 & RAY PARRISH CORRECTED PROBLEM &N PRESSURE CAME BACK U P.
 LL/DB

=====

Subdivision : 00663 Route : 663 Service Order # : 144548
Account # : 006630010022 Customer Name : ABOUD , RODELLE
Address : 16110 RIDGEWOOD AVE Phone # : (407) 469-2424
Entry Date : 02/21/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER HAS NO WATER.
 ANY WATER THAT HAS COME OUT, HAS BEEN BROWN
 PAGED TO RB

Due Date : 02/21/07 Cust/Comp Resp: COMP
Resolution Dte : 02/21/07
Resolution : MR=0064710
 NO LEAK
 NO C/C
 CUSTOMER HAD AIR IN HIS LINE
 FLUSHED SERVICE
 RB/LYN

=====
Subdivision : 00663 Route : 663 Service Order # : 144723
Account # : 006630010121 Customer Name : WELLS , BRIAN
Address : 16845 OMEGA CT Phone # : (407) 469-3893
Entry Date : 02/22/07 Serv Ord Type : 31 Operator :
Comments : CUSTOMER CALLED DUE TO AIR IN LINE
 PAGED TO RALPH

Due Date : 02/22/07 Cust/Comp Resp: COMP
Resolution Dte : 02/22/07
Resolution : MR=37832
 NO LEAKS
 NO C/C
 FLUSHED HYDRANT
 TILL IT WAS CLEAN
 RB/LYN

Subdivision : 00663 Route : 663 Service Order # : 144742
Account # : 006630010112 Customer Name : CABLE , DEANNA K
Address : 16832 FOSGATE RD Phone # : (407) 469-3648
Entry Date : 02/22/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED DUE TO CLOUDY WATER.

PAGED TO RALPH.

Due Date : 02/22/07 Cust/Comp Resp: COMP
Resolution Dte : 02/22/07
Resolution : MR=2033280
 NO LEAKS
 NO C/C
 FLUSHED HYDRANT
 ALL CAS CLERED
 RB/LYN

=====
Subdivision : 00667 Route : 30 Service Order # : 145675
Account # : 006670300611 Customer Name : AULD , ANDREW C
Address : 10620 CEDAR FOREST CIR Phone # : (321) 377-0075
Entry Date : 02/26/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 2/24/07
 9:37PM-NO PRESSURE ? WHAT OCCURRED AND WAS IT RESOLVED ?

Due Date : 02/27/07 Cust/Comp Resp: COMP
Resolution Dte : 02/27/07
Resolution : 2/27/07 READ 338930- PRESSURE 60 PSI-NO LEAKS-CUSTOMER HAD SAND IN HIS
 LINE FLUSHED HYDRANT TO CLEAR.
 AA/DB

Subdivision : 00668 Route : 1 Service Order # : 145677
Account # : 006680010020 Customer Name : ARELLANO , GEORGE
Address : 12004 LAKESHORE DR Phone # : (352) 536-1252
Entry Date : 02/26/07 Serv Ord Type : 28 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER CALL TO ANSWERING SERVICE-2/25/07-8:46AM
 NO PRESSURE-WAS THIS RESOLVED AND WHAT OCCURRED ?

Due Date : 02/27/07 Cust/Comp Resp: COMP
Resolution Dte : 02/27/07
Resolution : 2/27/07 READ 282720-PRESSURE 90 PSI-NO LEAKS/
 AA/DB

=====
Subdivision : 00675 Route : 33 Service Order # : 145865
Account # : 006754041004 Customer Name : PAVLOVICH , LEAH
Address : 15822 PINE LILLY CT Phone # : (989) 928-5865
Entry Date : 02/26/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 2-23-07 AND REPORTED HAVING NO
 WATER. PLEASE RESOLVE

Due Date : 02/27/07 Cust/Comp Resp: COMP
Resolution Dte : 02/27/07
Resolution : READING 910980
 TURNED ON

DS/IC

=====

=====
Subdivision : 00675 Route : 39 Service Order # : 147395
Account # : 006759000342 Customer Name : MCLAREN , LYNNE
Address : 5328 CAPE HATTERAS DR Phone # : (352) 227-4713
Entry Date : 03/02/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER SAYS SHE HAS NO WATER SINCE YESTERDAY AFTERNOON. PAGED CHUCK S

Due Date : 03/02/07 Cust/Comp Resp: COMP
Resolution Dte : 03/02/07
Resolution : READING 515980
 : HOUSE VALVE WAS CLOSED. OPENED IT.

DS/IC

=====
Subdivision : 00632 Route : 632 Service Order # : 147541
Account # : 006320010372 Customer Name : BLAIR , CHERON L
Address : 10730 PARKWAY DR Phone # : (352) 404-9877
Entry Date : 03/02/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 3-1-07 AND REPORTED THAT WATER
 : NEEDED TO BE TURNED ON.

Due Date : 03/02/07 Cust/Comp Resp: COMP
Resolution Dte : 03/02/07
Resolution : WATER WAS TURNED ON AFTER PAYMENT WAS MADE.
 : WAS ON SHUT OFF LIST

/IC

Subdivision : 00636 Route : 4 Service Order # : 147730
Account # : 006360024212 Customer Name : TRI-FORBES ENTE ,
Address : 3774 BEACON RIDGE WAY Phone # : (321) 948-2078
Entry Date : 03/02/07 Serv Ord Type : 43 Operator : LUSI
Comments : MR. CALLED DUE TO NO WATER.
 PLEASE CHECK AS TO WHY AND CALL 321-948-2078 BEFORE GOING TO THE HOME.
 CALL MR. AT 321-948-2078

Due Date : 03/02/07 Cust/Comp Resp: CUST
Resolution Dte : 03/02/07
Resolution : R=434340 NO LEAKS OR CROSS CONNECTIONS.
 SERVICE WAS ON AT THE METER, SHUT OFF AT HOUSE, OPENED VALVE AT HOUSE
 CUSTOMER ALSO HAD A PROBLEM AT WATER SOFTENER, SUGGESTED CUSTOMER
 SWITCH TO BYPASS AND HAVE PROFESSIONALLY SERVICED.
 AA/KIM

=====
Subdivision : 00675 Route : 35 Service Order # : 147835
Account # : 006750001000 Customer Name : LAKE LOUISA STA ,
Address : 7305 US HWY 27 Phone # : (352) 394-3969
Entry Date : 03/05/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO LOW WATER PRESSURE IN CAMP GROUND.

PAGED TO CHUCK S

PLEASE CALL JEFF @ 1-352-394-3969 WITH FINDINGS.

Due Date : 03/05/07 Cust/Comp Resp: COMP
Resolution Dte : 03/05/07
Resolution : VALVE WAS CLOSED ON CUSTOMER'S SIDE. CUSTOMER OPENED VALVE. EVERYTHING
 OK.
 READING 653750
 DS/IC

CW/IC

Subdn - 00675 Reqst - Both Cust Resp = B Beg Dt - 01/01/07 End Dt - 12/31/07 Codes = Q
(536) UBRSORESP1 Report Created on - 08:08:26 01-30-08
(536) UBRSORESP1 Report Utilities Inc, Billing System
Page 2

Service Order Detail Report

Subdivision : 00675 Route : 35 Service Order # : 174662
Account # : 006750001020 Customer Name : LAKE LOUISA STA ,
Address : 7305 US HWY 27 Phone # : (352) 394-3969
Entry Date : 05/21/07 Serv Ord Type : 8 Operator : LGU
Comments : THIS 8" COMPOUND METER WAS SET BACK IN MAY OF 2003. OFFICE WAS NOT AWARE
OF THIS METER. PLEASE OBTAIN READ AND FAX BACK TO ANN AT 407-869-6961.

THANK YOU.

Due Date : 05/17/07 Cust/Comp Resp: CUST
Resolution Dte : 05/17/07
Resolution : 8"BADGER COMPOUND METER#18230546
READ-000913000
READ-03501200
PER KS/ANN

=====
Subdivision : 00675 Route : 30 Service Order # : 174925
Account # : 006751429003 Customer Name : WILLIAMS , COLIN
Address : 15925 MERCOTT CT Phone # : (407) 947-5354
Entry Date : 05/22/07 Serv Ord Type : 33 Operator : LUSI
Comments : MR. CALLED SAYING HIS WATER WAS TO BE TURNED ON 5/7/07. THE S/O
CAME BACK FROM THE FIELD SAYING IT WAS TURNED ON. TODAY KEN FOUND THE
METER OFF SO HE TURNED IT ON. NOW - MR. WILLIAMS IS SAYING HE WANTS
THE AREAS OF HIS LAWN REPLACED THAT HAS DIED DUE TO NO WATER. PLEASE
CALL MR. AT 407-947-5354 WITH YOUR FINDINGS.

Due Date : 05/23/07 Cust/Comp Resp: COMP

Resolution Dte : 05/23/07

Resolution : CONTACT WAS MADE WITH THE CUSTOMER. ACCORDING TO HIM PARTS OF HIS LAWN HAS DIED. IT IS THE OPINION OF THIS TECH. AND OWNER OF GRASS, THAT THIS PROBLEM CAN BE SOLVED WITH WATER AND FERTILIZER.

KT/IC

Subdn - 00675 Reqst - Both Cust Resp = B Beg Dt - 01/01/07 End Dt - 12/31/07 Codes = Q
(536) UBRSORESP1 Report Created on - 08:08:26 01-30-08
(536) UBRSORESP1 Report Utilities Inc, Billing System
Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 175424
Account # : 006755106003 Customer Name : LEWIS , JERILYN A
Address : 2725 WILSHIRE RD Phone # : (352) 242-4941
Entry Date : 05/23/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER SAYS THAT WATER LINE IS BUSTED IN "EASEMENT" AND IT NEEDS
TO BE REPAIRED. WATER IS LEAKING INTO STREET.
PAGED TO DG

Due Date : 05/23/07 Cust/Comp Resp: COMP
Resolution Dte : 05/23/07
Resolution : LEAK IS ON CUSTOMER'S SIDE.
READING 1045960

DS/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 179542
Account # : 006751009003 Customer Name : CHADHA , PRABEEP
Address : 2251 HAMLIN TRL Phone # : (352) 241-8593
Entry Date : 06/05/07 Serv Ord Type : 30 Operator :
Comments : CUSTOMER HAS WHITE DEPOSITS IN TAP WATER.
DISPATCHED TO CHUCK S

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : FLUSHED HYDRANT ON THE LINE THAT CUSTOMER IS ON TO REMOVE AIR IN THE
LINE.
READING: 1845380

CW/IC

Subdn - 00675 Reqst - Both Cust Resp = B Beg Dt - 01/01/07 End Dt - 12/31/07 Codes = Q
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Service Order Detail Report

Subdivision : 00675 Route : 31 Service Order # : 179590
Account # : 006752044003 Customer Name : FARAS , NABELAH
Address : 1740 BURNHAM CT Phone # : (407) 312-5757
Entry Date : 06/05/07 Serv Ord Type : 27 Operator :
Comments : READ, PIPE BUSTED ON SIDE OF HOUSE -TEMP TURN OFF-INFORM IF OURS OR
CUSTOMERS LEAK-WATER POURING INTO HER GARAGE
PAGED TO CHUCK S; 9:19AM-TOLD URGENT

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : READING 2337550
WATER WAS TURNED OFF UNTIL PLUMBERS ARRIVED.

KT/IC

=====
Subdivision : 00675 Route : 31 Service Order # : 179677
Account # : 006752152003 Customer Name : RABLE , CHRISTINE
Address : 1749 WESTMINSTER TRL Phone # : (352) 243-2172
Entry Date : 06/05/07 Serv Ord Type : 36 Operator :
=====

Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED SEWAGE CAP IN FRONT YARD
BROKEN AND SEWER BACKING UP. PLEASE RESOLVE

Due Date : 06/06/07 Cust/Comp Resp: COMP

Resolution Dte : 06/06/07

Resolution : READING 431240

CUSTOMER'S SEWER LATERAL WAS BLOCKED. UPON ARRIVAL, THE BLOCKAGE WAS
REMOVED WITHOUT FURTHER INCIDENT. THE CAP WAS ALSO REPLACED.

KT/IC

Subdn - 00675 Reqst - Both Cust Resp = B Beg Dt - 01/01/07 End Dt - 12/31/07 Codes = Q

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 180502
Account # : 006751034003 Customer Name : PASSANISI , COLLEEN A
Address : 2211 DUNCAN TRL Phone # : (516) 297-8958
Entry Date : 06/06/07 Serv Ord Type : 29 Operator :
Comments : WATER DISCOLORED ALL AREAS AND HAS LET IT RUN IN ALL AREAS AND OUTSIDE
****TAG WITH FINDINGS OR FLUSH**INFORM

Due Date : 06/07/07 Cust/Comp Resp: COMP

Resolution Dte : 06/07/07

Resolution : READING 3078460

WATER WAS FLUSHED. NO DISCOLORATION NOTICED. HOUSE WAS TAGGED W/INFO.

KT/IC

Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 187367
Account # : 006759000781 Customer Name : WHITE , CAROLYN J

Address : 15316 PONCE DE LEON LN Phone # : (352) 250-2183
Entry Date : 06/25/07 Serv Ord Type : 36 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-23-07 AND REPORTED SEWER BACKING
UP. PLEASE RESOLVE

Due Date : 06/26/07 Cust/Comp Resp: COMP
Resolution Dte : 06/26/07
Resolution : READING 1109010
CUSTOMER WAS ADVISED THAT SHE SHOULD CALL A PLUMBER. THE BLOCKAGE WAS ON
THEIR SIDE.

KT/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 187370
Account # : 006753192002 Customer Name : ST FLEUR , TRACI G
Address : 16349 COOPERS HAWK AVE Phone # : (407) 448-7212
Entry Date : 06/25/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-23-07 AND REPORTED NO WATER.
PLEASE RESOLVE

Due Date : 06/26/07 Cust/Comp Resp: COMP
Resolution Dte : 06/26/07
Resolution : READING 776290
TURNED OFF

KT/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 190015
Account # : 006753014004 Customer Name : THOMAS , MICHAEL
Address : 2127 BLACK HAWK ST Phone # : (352) 536-1622

Address : 15316 PONCE DE LEON LN Phone # : (352) 250-2183
Entry Date : 06/25/07 Serv Ord Type : 36 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-23-07 AND REPORTED SEWER BACKING
UP. PLEASE RESOLVE

Due Date : 06/26/07 Cust/Comp Resp: COMP
Resolution Dte : 06/26/07
Resolution : READING 1109010
CUSTOMER WAS ADVISED THAT SHE SHOULD CALL A PLUMBER. THE BLOCKAGE WAS ON
THEIR SIDE.

KT/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 187370
Account # : 006753192002 Customer Name : ST FLEUR , TRACI G
Address : 16349 COOPERS HAWK AVE Phone # : (407) 448-7212
Entry Date : 06/25/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-23-07 AND REPORTED NO WATER.
PLEASE RESOLVE

Due Date : 06/26/07 Cust/Comp Resp: COMP
Resolution Dte : 06/26/07
Resolution : READING 776290
TURNED OFF

KT/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 190015
Account # : 006753014004 Customer Name : THOMAS , MICHAEL
Address : 2127 BLACK HAWK ST Phone # : (352) 536-1622

Entry Date : 07/02/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 6-29-07 AND REPORTED LOW PRESSURE
AND YELLOW WATER WITH SAND IN IT. PLEASE RESOLVE

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : READING 952630
PRESSURE AT 52 PSI

KT/IC

Service Order Detail Report

Subdivision : 00675 Route : 32 Service Order # : 190017
Account # : 006753219001 Customer Name : SCHULZ , AMY
Address : 2255 MAJESTIC EAGLE CIR Phone # : (352) 242-4714
Entry Date : 07/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 7-1-07 AND REPORTED LOW WATER
PRESSURE. PLEASE RESOLVE

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : READING 1322440
62 PSI

DS/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 190019
=====

Account # : 006753150001 Customer Name : MARTELL , CHRISTINE M
Address : 16414 COOPERS HAWK AVE Phone # : (352) 638-5414
Entry Date : 07/02/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 7-1-07 AND REPORTED LOW PRESSURE.
PLEASE RESOLVE

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : READING 159670
PRESSURE AT 52 PSI

KT/IC

Subdivision : 00675 Route : 32 Service Order # : 192289
Account # : 006753041007 Customer Name : BUSHNELL , EARLE
Address : 2206 BLACK HAWK ST Phone # : (904) 545-5108
Entry Date : 07/09/07 Serv Ord Type : 34 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 7-8-07 AND REPORTED A LEAK IN
SEWER MAIN. PLEASE RESOLVE

Due Date : 07/10/07 Cust/Comp Resp: COMP
Resolution Dte : 07/10/07
Resolution : READING 2436720
NOT SEWER METER LEAK AND NOT 2208 IT WAS 2212 BLACK HAWK. METER WAS
REPAIRED.

KT/IC

Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 197705
Account # : 006751168002 Customer Name : GAVIN , JOSEPH F
Address : 2237 DANCY TRL Phone # : (352) 394-0321
Entry Date : 07/24/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED TO REPORT THAT HE HAS NO WATER.
 : SAID THAT THERE ARE TWO WHITE TRUCKS AND TWO MEN OUTSIDE WORKING ON A
 : -NOTHER HOUSE AND THEY HAD TO T/OFF THE WATER AT THE MAIN/HYDRANT TO DO
 : THE REPAIRS TO A LEAK. DISPATCHED TO CS

Due Date : 07/24/07 Cust/Comp Resp: COMP
Resolution Dte : 07/24/07
Resolution : CUSTOMER WAS ADVISED THAT WATER HAD NOT BEEN TURNED OFF, IT WAS ONLY
 : IDLE DOWN TO MAKE THE NECESSARY REPAIRS FOR 2224 DANCY CT.

KT/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 197712
Account # : 006751168002 Customer Name : GAVIN , JOSEPH F
Address : 2237 DANCY TRL Phone # : (352) 394-0321
Entry Date : 07/24/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED DUE TO NO WATER. REQUESTING SUPERVISOR TO CALL THEM
 : DUE TO FIELD PERSONNEL

CUSTOMER # 352-394-0321
PAGED TO CHUCK

Due Date : 07/24/07 Cust/Comp Resp: COMP
Resolution Dte : 07/24/07
Resolution : READING 171120
 : MR. GAVIN WAS VERY UPSET NOT HAVING ANY WATER. HE TOLD ME THAT HE CALLED
 : A NEIGHBOR AND HE HAD WATER. I THINK HE WAS UPSET BECAUSE A LONG TIME
 : AGO WE SHUT OFF HIS WATER BY MISTAKE. MR. GAVIN WAS VENTING. BY THE TIME
 : I LEFT CUSTOMER WAS FINE.

CS/IC

Subdivision : 00675 Route : 39 Service Order # : 206359
Account # : 006759000251 Customer Name : POORAN , BAHAGMANEE
Address : 5327 CAPE HATTERAS DR Phone # : (352) 227-9268
Entry Date : 08/16/07 Serv Ord Type : 39 Operator :
Comments : CUST CALLED IN COMPLAINING ABOUT THE SMELL COMING FROM THE
 LIFT STATION. PLEASE CHK OUT ISSUE.
 PAGED TO CHUCK S

Due Date : 08/16/07 Cust/Comp Resp: COMP
Resolution Dte : 08/16/07
Resolution : DEODORANT BLOCK INSTALLED. LIFT STATION OK.
 READING 688240

KT/IC

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Service Order Detail Report

Subdivision : 00675 Route : 32 Service Order # : 208407
Account # : 006753149002 Customer Name : RUSSO , JOSEPH
Address : 16410 COOPERS HAWK AVE Phone # : (352) 267-7051
Entry Date : 08/21/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO LOW WATER PRESSURE.

PAGED TO LEONARD

Due Date : 08/21/07 Cust/Comp Resp: COMP
Resolution Dte : 08/21/07
Resolution : READING 2206610
 NO LEAKS

KT/IC

Subdivision : 00675 Route : 30 Service Order # : 218483
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 09/19/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 9-15-07 AND STATED THAT LINES
 : NEEDED TO BE FLUSHED AND THAT THE ANIMALS IN THE NEIGHBORHOOD WERE
 : GETTING SICK FROM WATER. PLEASE RESOLVE.

Due Date : 09/20/07 Cust/Comp Resp: COMP
Resolution Dte : 09/20/07
Resolution : 9/20/07-READ 4508020-NO LEAKS/CALLED ARY PARRISH ON DUTY OPERATOR
 : CHLORINE RESIDUAL AT LK GROVES-1.5 NORMAL
 : CHECKED CHLORINE RESIDUAL AT CUSTOMERS HOME 1.5 NORMAL.
 : FLUSHED LINES AT BLOW OFF VALVE AT CULDESAC CHLORINE RESIDUAL REMAINED
 : THE SAME 1.5 NORMAL. CUSTOMER SATISFIED.
 : APPROX. WATER LOSS. 1500 GALS.DID ADJUSTMENT PER FIELD AA.
 : AA/DB

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00675 Route : 36 Service Order # : 218934
Account # : 006757002663 Customer Name : TEMPLE , SAMANTHA
Address : 3129 SAMOSA HILL CIR Phone # : (352) 243-2614
Entry Date : 09/20/07 Serv Ord Type : 43 Operator :
Comments : CUST CALLED IN STATING THERE IS NO WATER
 : PAGED TO ARTHUR AUSTIN

Due Date : 09/20/07 Cust/Comp Resp: COMP
Resolution Dte : 09/20/07
Resolution : READING 1672570
 : SERVICE WAS OFF UPON ARRIVAL. TURNED CURB VALVE BACK ON.

CA/IC

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 231409
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 10/22/07 Serv Ord Type : 32 Operator : LUSI
Comments : MR. CALLED DUE TO A STRONG CHLORINE ODOR IN HIS WATER. HE SAID IT IS
 TIME TO FLUSH THE LINES.

PAGED TO CHUCK

Due Date : 10/22/07 Cust/Comp Resp: COMP
Resolution Dte : 10/22/07
Resolution : READING 4536010
 I TESTED THE CL2 AT THE HOUSE AND FOUND 0.9 I FLUSHED THE BLOW OFF FOR
 ABOUT 5 MINS. ANYWAY. I DETECTED NO CL2 ODOR.
 NO LEAKS, HAS IRRIGATION.

LL/IC

Subdivision : 00675 Route : 34 Service Order # : 232247
Account # : 006755163003 Customer Name : MONK , SHEILA
Address : 15718 AUTUMN GLEN AVE Phone # : (352) 241-8887
Entry Date : 10/24/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 10-23-07 AND REPORTED NO WATER AND
 BROKEN WATER METER. PLEASE RESOLVE

Due Date : 10/25/07 Cust/Comp Resp: COMP
Resolution Dte : 10/25/07
Resolution : READING 2472990
 CUSTOMER'S METER WAS SHUT OFF THAT MORNING BECAUSE HER LINE WAS HIT BY
 (RUN OVER) BY A GARBAGE TRUCK. WE TAGGED HER DOOR THAT AM. WITH ALL THE
 INFO. I INFORMED HER SHE NEEDED TO CALL A PLUMBER.

CB/IC

(Subdivision : 00675 Route : 30 Service Order # : 235889
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 11/02/07 Serv Ord Type : 32 Operator : LUSI
Comments : CUSTOMER CALLED ABOUT HIGH CL2 IN WATER AND PETS GET SICK.HE WANTS
 THE BLOW FLUSHED AGAIN TODAY. PLEASE FLUSH AND NOTIFY CUSTOMER

Due Date : 11/06/07 Cust/Comp Resp: COMP
Resolution Dte : 11/06/07
Resolution : CHLORINE RESIDUAL AT GROVES PLANT 1.9 @ 7:20AM. NORMAL RANGE.
 READING 4547730
 CHLORINE RESIDUAL AT B.O. VALVE 1.8.
 "" "" "" "" "" "" AFTER FLUSH 1.8
 TAGGED CUSTOMER'S DOOR. APPROX. 1100 GALS. FLUSHED.

AA/IC

Subdivision : 00675 Route : 34 Service Order # : 237502
Account # : 006755050005 Customer Name : LOWE , VICKY D
Address : 15540 BAY VISTA DR Phone # : (352) 636-1086
Entry Date : 11/08/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE AND SAID THAT THEIR WATER WAS TURNED
 OFF BY MISTAKE.

Due Date : 11/08/07 Cust/Comp Resp: COMP
Resolution Dte : 11/08/07
Resolution : CUSTOMER HAD A S/ORDER TO FINAL ACCOUNT AND OFF AND LOCK. SHE THEN
 CALLED AND CANCELED FINAL. CANCELATION DID NOT PRINT POSSIBLY DUE TO
 PRINTER PROBLEMS. WATER TURNED OFF IN ERROR. PAGED CHUCK A. TO TURN
 BACK ON.

/IC

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Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 238229
Account # : 006755049002 Customer Name : BROWN , JAMES L
Address : 15538 BAY VISTA DR Phone # : (352) 243-2434
Entry Date : 11/09/07 Serv Ord Type : 43 Operator :
Comments : NO WATER. CHECKED HOUSE VALVE AND STATES THAT IT IS ON.
 DISPATCHED CALL TO CS

Due Date : 11/09/07 Cust/Comp Resp: COMP
Resolution Dte : 11/09/07
Resolution : READING 2021990
 WATER IS ON AT THIS ADDRESS.

CA/IC

Subdivision : 00675 Route : Service Order # : 240170
Account # : 006750000000 Customer Name : ,
Address : Phone # : () -
Entry Date : 11/15/07 Serv Ord Type : 42 Operator :
Comments : ALARM GOING ON MONTAUK NEAR CAPE HATTERAS-SINCE LAST NIGHT-AT THIS PLANT
 PER MRS. KING; PH; 321-663-9327-WAS GOING THIS AM SINCE 7:15AM NEED TO
 PHONE THIS CUSTOMER SINCE SHE WANTS TO KNOW THE PURPOSE OF THE LOUD
 ALARM
 PAGED TO CHUCK S; 10:43AM

Due Date : 11/15/07 Cust/Comp Resp: COMP
Resolution Dte : 11/15/07
Resolution : ALARM WAS AT LIFT STATION. RESET ALARM.

CA/IC

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 240496
Account # : 006751284004 Customer Name : COLDWELL BANKEE ,
Address : 15332 GREATER GROVES BLV Phone # : (407) 846-4040
Entry Date : 11/15/07 Serv Ord Type : 49 Operator : LUSI
Comments : FINAL READ AND LEAVE ON FOR NEW

Due Date : 11/19/07 Cust/Comp Resp: COMP
Resolution Dte : 11/19/07
Resolution : CANCELED S/ORDER

/IC

=====
Subdivision : 00675 Route : 675 Service Order # : 240960
Account # : 006759800220 Customer Name : ALLEGIANCE CONT ,
Address : TEMP MTR HWY 27 Phone # : (321) 751-2120
Entry Date : 11/16/07 Serv Ord Type : 8 Operator : LGU
Comments : PLEASE SUPPLY TEMP CONSTRUCTION METER FOR USE AT HWY 27 AT THE BRIGHT
 HOUSE BLDG. DEPOSIT OF \$400.00 HAS BEEN MADE. CONTACT JOE AT 321-288-
 7884 TO ARRANGE DROP OFF FOR METER. FAX RESOLUTION TO ANN AT 407-869-
 6961.
 THANK YOU.

Due Date : 11/23/07 Cust/Comp Resp: CUST
Resolution Dte : 11/20/07
Resolution : M#92319884
 READ-09823200
 SPOKE W/ JOE AND HE INSTRUCTED TO LEAVE METER W/CORN TO SET UP NEAR
 SAVANNAH'S SUB DIV. LL/ANN

Service Order Detail Report

Subdivision : 00675 Route : 32 Service Order # : 241057
Account # : 006753059001 Customer Name : MATTEI , MARC
Address : 2137 WHITE EAGLE ST Phone # : (352) 243-7653
Entry Date : 11/16/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN STATING WATER SMELLS LIKE OCEAN.PLEASE CHK OUT
 PAGED TO DOMENIC G

Due Date : 11/16/07 Cust/Comp Resp: COMP
Resolution Dte : 11/16/07
Resolution : READING 603460
 FLUSHED HYDRANT CL2 START 0.2 AFTER 1.5
 HOUSE CL2 START 0.2 AFTER 1.5
 LOW CHLORINE RESIDUAL FLUSHED HYDRANT

DS/IC

Subdivision : 00675 Route : 34 Service Order # : 242127
Account # : 006755233002 Customer Name : SCHAEFFER , DEANNA M
Address : 15907 AUTUMN GLEN AVE Phone # : (352) 242-2471
Entry Date : 11/20/07 Serv Ord Type : 32 Operator : LUSI
Comments : MS. CALLED DUE TO THE ODOR OF HER WATER.
 SHE SAID IT SMELLS LIKE SULFUR OR A REAL MILD SEWER SMELL.

PAGED TO CHUCK

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : READING 2102720
 RESIDUAL 2.0
 FLUSHED HYDRANT 1.7 AFTER FLUSH.
 ODOR IS HYDROGEN SULFIDE.
 LOST 4000 GALS. WATER.

CA/IC

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00675 Route : 33 Service Order # : 242148
Account # : 006754010002 Customer Name : NURSE , JOHN
Address : 15800 GREEN COVE BLV Phone # : (352) 243-4303
Entry Date : 11/20/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLING DUE TO ROTTEN EGG ODOR IN WATER.

PAGED TO CHUCK S

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : READING 1389400
 CHLORINE RESIDUAL 1.6
 FLUSHED HYDRANT FOR 5 MINS. LOST 3500 GALS. WATER.
 ODOR IS HYDROGEN SULFIDE.

CA/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 242164
Account # : 006751192001 Customer Name : ROMERO , MARIA
Address : 2252 KIWI TRL Phone # : (407) 922-9035
Entry Date : 11/20/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER SULFER SMELL

PAGED TO CHUCK

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : READING 2363950
 RESIDUAL 1.3 FLUSHED ADJACENT HYDRANT
 ODOR IS HYDROGEN SULFIDE.
 LOST 4000 GALS. WATER.

CA/IC

Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 242298
Account # : 006759001252 Customer Name : SMITH , SCOTT
Address : 5041 CAPE HATTERAS DR Phone # : (413) 303-9981
Entry Date : 11/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO BURNT ODOR IN WATER.

PAGED TO CHUCK S.

Due Date : 11/21/07 Cust/Comp Resp: COMP
Resolution Dte : 11/21/07
Resolution : READING 1348140
 CL RESIDUAL 0.6 FLUSHED HYDRANT, RESIDUAL AFTER FLUSH 0.6 EXPLAINED
 ODOR TO CUSTOMER.
 APPROX. 3500 GALS. FLUSHED.

CA/IC

=====
Subdivision : 00675 Route : 39 Service Order # : 242447
Account # : 006759003191 Customer Name : MASON , VALERIE A
Address : 4927 CAPE HATTERAS DR Phone # : (352) 394-0464
Entry Date : 11/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER SMELLS LIKE SEWER. PAGED CHUCK S

Due Date : 11/21/07 Cust/Comp Resp: COMP
Resolution Dte : 11/21/07
Resolution : PER CHUCK, AREA IS BEING FLUSHED.

CS/IC

Service Order Detail Report

Subdivision : 00675 Route : 36 Service Order # : 242520
Account # : 006757000951 Customer Name : MACHAK , DARRIN F
Address : 16121 PALMETTO HILL ST Phone # : (352) 243-9311
Entry Date : 11/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER

PAGED TO CHUCK S.

Due Date : 11/21/07 Cust/Comp Resp: COMP
Resolution Dte : 11/21/07
Resolution : READING 2643180
 : CHLORINE RESIDUAL .06
 : FLUSHED HYDRANT ACROSS STREET. EXPLAINED TO CUSTOMER THAT ODOR WAS DUE
 : TO NEW WELL GOING ON-LINE. WATER QUALITY IS GOOD.

CA/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 243655
Account # : 006755223001 Customer Name : DOUBLEDAY , MARY J
Address : 15755 AUTUMN GLEN AVE Phone # : (352) 243-2108
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/23/07
 : 9:33AM-WATER SMELLING BAD FOR LAST 4 TO 5 DAYS

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 2184420
 : CHLORINE RESIDUAL 1.6 ODOR DUE TO HYDROGEN SULFIDE GAS FROM NEW WELL.
 : AT GROVES #3

CA/IC

Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 243661
Account # : 006755196003 Customer Name : YOCHUN , LUCILLE
Address : 15928 AUTUMN GLEN AVE Phone # : (352) 536-9552
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/22/07
 10:27AM-WATER SMELLS LIKE A SEWER

Due Date : 11/28/07 Cust/Comp Resp: COMP

Resolution Dte : 11/28/07

Resolution : READING 1659120

ODOR IS HYDROGEN SULFIDE GAS FROM NEW WELL #3. SPOKE W/CUSTOMER. FLUSHED
HYDRANT AT 15912 AUTUMN GLEN AVE.
CHLORINE RESIDUAL AT 1.2 1.6 AT END.

CA/IC

=====
Subdivision : 00675 Route : 32 Service Order # : 243675
Account # : 006753193002 Customer Name : MILLER , STEVEN
Address : 16351 COOPERS HAWK AVE Phone # : (352) 394-4660
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/22/07
 10:58AM-WATER SMELLS LIKE A SEWER

Due Date : 11/28/07 Cust/Comp Resp: COMP

Resolution Dte : 11/28/07

Resolution : READING 920080

ODOR DUE TO HYDROGEN SULFIDE GAS FROM NEW WELL AT GROVES #3

CA/IC

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 243677
Account # : 006751145002 Customer Name : FLEMING , WILLIAM
Address : 15627 GREATER GROVES BLV Phone # : (352) 242-6275
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/21/07
 9:06PM-WATER SMELLS LIKE SEWER

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : SPOKE TO MR. FLEMING BY PHONE AND EXPLAINED THAT THE ODOR WASW HYDROGEN
 SULFIDE FROM NEW WELL AND THAT ODOR SHOULD SUBSIDE.

CA/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 243679
Account # : 006751302002 Customer Name : REYNOLDS , CURTIS
Address : 2018 JAFFA CT Phone # : (352) 243-1232
Entry Date : 11/27/07 Serv Ord Type : 32 Operator :
Comments : NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING SERVICE 11/22/07
 8:02AM-ODOR IN WATER

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 935050
 TESTED CHLORINE RESIDUAL AT 1.6
 FLUSHED BLOW VALVE AT 2001 JAFFA CT. EXPLAINED IT WAS DUE TO HYDROGEN
 SULFIDE FROM NEW WELL.

CA/IC

Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 243926
Account # : 006755098002 Customer Name : THEABO , TIM J
Address : 2625 MEADOW OAKS LOO Phone # : (352) 241-9343
Entry Date : 11/28/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN STATING WATER SMELLS AND TASTE LIKE WATER FROM A THEME
 PARK.
 PAGED TO ARTHUR AUSTIN
 TAG DOOR

Due Date : 11/28/07 Cust/Comp Resp: COMP
Resolution Dte : 11/28/07
Resolution : READING 1559590

CHLORINE RESIDUAL AT .6 FLUSHED HYDRANT AT 2544 MEADOW OAKS LP. SMELL
IS DUE TO HYDROGEN SULFIDE IN WATER.

CA/IC

=====

Subdivision : 00675 Route : 34 Service Order # : 244356
Account # : 006755039002 Customer Name : WILLIAMS , CINDY
Address : 15452 BAY VISTA DR Phone # : (352) 243-1631
Entry Date : 11/29/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER HAS FOUL SMELLING WATER.
 DISPATCHED CALL TO ACA

Due Date : 11/29/07 Cust/Comp Resp: COMP
Resolution Dte : 11/29/07
Resolution : READING 2099990

NO LEAKS. LOW CHLORINE RESIDUAL .2 FLUSHED HYDRANT AT CORNER OF BAY
VISTA DR AND MEADOW OAKS LP. RESIDUAL AFTER FLUSH 1.6 FOLLOWED UP W/
CUSTOMER.

CA/IC

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Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 244793
Account # : 006759001141 Customer Name : TRAN , LEHANG
Address : 5131 CAPE HATTERAS DR Phone # : (240) 421-5420
Entry Date : 11/30/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 11-28-07 AND REPORTED A SEWER SMELL
 IN THE WATER. PLEASE RESOLVE

Due Date : 12/03/07 Cust/Comp Resp: COMP
Resolution Dte : 12/03/07
Resolution : READING 746840
 CHECKED FOR SEWER SMELL IN WATER. NO SMELL. FLUSHED HYDRANT. CHECKED
 AT HOME. CL2

DS/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 245760
Account # : 006751277002 Customer Name : RAINS , GENE
Address : 2210 KIWI TRL Phone # : (352) 394-8074
Entry Date : 12/04/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER STILL HAS TERRIBLE SMELL AND WAS TOLD IT WOULD
 CLEAR UP. PAGED CHUCK S

Due Date : 12/04/07 Cust/Comp Resp: COMP
Resolution Dte : 12/04/07
Resolution : SMELL IS DUE TO CHANGING WELLS.
 PER CHUCK S.
 READING 3422610

/IC

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00675 Route : 31 Service Order # : 245975
Account # : 006752146001 Customer Name : SWANSON , LINDA C
Address : 1715 WESTMINSTER TRL Phone # : (352) 243-7995
Entry Date : 12/04/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER'S WATER IS FOUL SMELLING.
 : DISPATCHED PLANT- DG

Due Date : 12/04/07 Cust/Comp Resp: COMP
Resolution Dte : 12/04/07
Resolution : READING 1900110
 : SMELL IS DUE TO WELLS BEING CHANGED.
 : PER CHUCK S

/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 246309
Account # : 006755088004 Customer Name : HAZELL-BRIGGS , SIMONE M
Address : 2529 MEADOW OAKS LOO Phone # : (917) 340-0374
Entry Date : 12/05/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER. PLEASE CHECK ON THIS AND TAKE
 : NECESSARY ACTIONS FOR PROBLEM

PAGED TO CHUCK S.

Due Date : 12/05/07 Cust/Comp Resp: COMP
Resolution Dte : 12/05/07
Resolution : READING 3294140
 : NO LEAKS. CHECKED FOR ODOR IN WATER. NO ODOR FOUND. I DID RUN NEARBY
 : HYDRANT FOR 30 MIN. FLUSHED CUSTOMER'S HOSE BIB FOR 15 MINS. AND TOOK
 : A CHLORINE RESIDUAL 1.0 VERY GOOD. TAGGED HOME W/FINDINGS.

LL/IC

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Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 246639
Account # : 006755167005 Customer Name : MACHINSKI , WILLIAM
Address : 15734 AUTUMN GLEN AVE Phone # : (352) 242-3871
Entry Date : 12/05/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER INQUIRED ON WHEN ODOR ISSUE WILL BE REOSLVED AND WHEN NOTICES
 WERE SENT OUT ?
 PAGED TO CHUCK S; TO PHONE THIS CUSTOMER; 2:30PM

Due Date : 12/05/07 Cust/Comp Resp: COMP
Resolution Dte : 12/05/07
Resolution : READING 1837980
 WENT AND FOUND NO ODOR. CHLORINE WAS 0.9 CALLED AND LEFT MESSAGE TO
 CALL ME ON MY CELL PHONE. NO LEAKS.

DG/IC

=====
Subdivision : 00675 Route : 31 Service Order # : 246846
Account # : 006752062003 Customer Name : CABAN , LUIS
Address : 1944 SHOAL CT Phone # : (407) 301-5229
Entry Date : 12/06/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER HAS NO WATER.
 DISPATCHED TO DG

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 1573860
 CUSTOMER HAS WATER, OK. VALVE OFF DUE TO WORK AT PLANT.

DS/IC

Service Order Detail Report

Subdivision : 00675 Route : 35 Service Order # : 246849
Account # : 006756000261 Customer Name : PORTER , BRADLEY
Address : 15201 MARGAUX DR Phone # : (352) 394-4591
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED TO COMPLAIN THAT THERE HAS BEEN A SULPHER ODOR IN HIS
 WATER FOR THE PAST FEW DAYS
 PLEASE CALL OR TAG HIS DOOR

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 297720
 CHECKED FOR ODOR. FLUSHED HYDRANT RESIDUAL 1.5 CL2

DS/IC

Subdivision : 00675 Route : 30 Service Order # : 246852
Account # : 006751041003 Customer Name : URENA , CATHERENE
Address : 15925 GREATER GROVES BLV Phone # : (352) 394-2869
Entry Date : 12/06/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED DUE TO NO WATER

PAGED TO DOMENIC

(NUMEROUS CALL INS)

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 3864280
 CHECKED FOR NO WATER, VALVE OFF. OK NOW

DS/IC

Subdivision : 00675 Route : 30 Service Order # : 246860
Account # : 006751221003 Customer Name : VIVEIROS , J ROBERTO
Address : 2221 KIWI TRL Phone # : (352) 242-5156
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER COMPLAINING OF ALL WATER THROUGHOUT HOUSE SMELLS LIKE SEWER.
 FOR THE LAST 2 WEEKS. PAGED CHUCK S

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 1449190
 FLUSHED NEAREST HYDRANT.

DS/IC

=====
Subdivision : 00675 Route : 39 Service Order # : 246935
Account # : 006759000161 Customer Name : KARPEN , DAVID F
Address : 5405 CAPE HATTERAS DR Phone # : (352) 227-4025
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER STILL COMPLAININT OF SEWER SMELL IN WATER. IT IS ALSO SMELLING
 THE LAUNDRY WHEN CLOTHES ARE WASHED. HE SAYS IT HAS BEEN ON-GOING FOR
 2 WEEKS. CUSTOMER WOULD LIKE A CALL-BACK AT ABOVE NUMBER. PAGED CHUCK
 S.

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 759930
 CL2 RESIDUAL AT HOME. 1.4
 FLUSHED NEAREST HYDRANT.

TP/IC

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 246993
Account # : 006751302002 Customer Name : REYNOLDS , CURTIS
Address : 2018 JAFFA CT Phone # : (352) 243-1232
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : WHY STILL HAS ODOR ? WHEN REOSLVED
 DB PAGED TO DOMINIC TO PHONE HER; 11:22AM

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 936460
 NO LEAKS. CHECKED FOR ODOR. FLUSHED HYDRANT. CHECKED RESIDUAL CL2 1.5

DS/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 247025
Account # : 006755233002 Customer Name : SCHAEFFER , DEANNA M
Address : 15907 AUTUMN GLEN AVE Phone # : (352) 242-2471
Entry Date : 12/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED TO COMPLAIN OF SMELL IN WATER THIS WEEK AGAIN; AND ALSO
 SHE WANTED TO KNOW IF SOME WORK WAS BEING DONE ON THE LINES THAT TOILETS
 WERE GURGLING. PAGED CHUCK S

Due Date : 12/06/07 Cust/Comp Resp: COMP
Resolution Dte : 12/06/07
Resolution : READING 2110810
 CHECKED FOR ODOR. FLUSHED HYDRANT. RESIDUAL CL2 1.5

DS/IC

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 247513
Account # : 006751102004 Customer Name : RHEIN , FRED
Address : 15829 GREATER GROVES BLV Phone # : (000) 000-0000
Entry Date : 12/07/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-6-07 AND REPORTED NO WATER.
 PLEASE RESOLVE

Due Date : 12/11/07 Cust/Comp Resp: COMP
Resolution Dte : 12/11/07
Resolution : READING 1045540
 NO WATER CONDITION REPORTED BY CUSTOMER, WAS AIR IN LINES. LINE WAS
 PURGED.

/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 247515
Account # : 006751095002 Customer Name : BESEMER , MATTHEW
Address : 2210 STAR TRL Phone # : (352) 242-0893
Entry Date : 12/07/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-6-07 AND REPORTED A WATER LINE
 PROBLEM. PLEASE RESOLVE

Due Date : 12/11/07 Cust/Comp Resp: COMP
Resolution Dte : 12/11/07
Resolution : READING 11591850
 PROBLEM WAS AIR IN LINES. LINE WAS PURGED.

/IC

Subdivision : 00675 Route : 32 Service Order # : 248547
Account # : 006753178001 Customer Name : BIRNIE , JAMES P
Address : 16209 COOPERS HAWK AVE Phone # : (352) 242-2858
Entry Date : 12/11/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-7-07 AND REPORTED WATER SMELLING
 AGAIN AND GRAY COLOR. PLEASE RESOLVE

Due Date : 12/13/07 Cust/Comp Resp: COMP
Resolution Dte : 12/13/07
Resolution : READING 1354190
 CHECKED FOR SMELL AND WATER COLOR. FLUSHED HYDRANT. RESIDUAL CL2 1.2
 OK

DS/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 248654
Account # : 006755103004 Customer Name : ACOSTA , JOSE M
Address : 2713 WILSHIRE RD Phone # : (352) 243-7464
Entry Date : 12/12/07 Serv Ord Type : 32 Operator :
Comments : ODOR IN WATER FOR A FEW DAYS AND IN ALL AREAS OF THE HOUSE-NO WATER
 SOFTNER
 PAGED TO CHUCK S

Due Date : 12/12/07 Cust/Comp Resp: COMP
Resolution Dte : 12/12/07
Resolution : READING 1768240
 CHECKED FOR ODOR, OK. FLUSHED HYDRANT. CL2 1.5

DS/IC

=====

Subdivision : 00675 Route : 34 Service Order # : 248817
Account # : 006755134005 Customer Name : GRANT , DONOVAN
Address : 2737 BROOK HOLLOW RD Phone # : (510) 385-1361
Entry Date : 12/12/07 Serv Ord Type : 26 Operator :
Comments : READ, ADN DO REPAIR IF OURS-WATER POURING OUT-A NEIGHBOR PHONED THIS
 : CUSTOMER WHO IS CALIFORNIA SO HE DOESN'T KNOW THE LOCATION OF THE LEAK
 : PAGED TO LL

Due Date : 12/12/07 Cust/Comp Resp: COMP
Resolution Dte : 12/12/07
Resolution : READING 176560
 : LEAK ON CUSTOMER'S SIDE BY GAS METER. SHUT WATER OFF.

RB/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 249930
Account # : 006751125002 Customer Name : MATTALIANO , MARK
Address : 2327 CLEMENTINE TRL Phone # : (352) 242-3869
Entry Date : 12/14/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED ABOUT SMELL IN THE WATER AGAIN FOR THE LAST FEW WEEKS.
 : PAGED DONALD S

Due Date : 12/14/07 Cust/Comp Resp: COMP
Resolution Dte : 12/14/07
Resolution : READING 993500
 : FLUSHED HYDRANTS CL2 1.5 OK

DS/IC

Subdivision : 00675 Route : 36 Service Order # : 250207
Account # : 006757000129 Customer Name : MARSHALL , REBECCA C
Address : 16044 MAGNOLIA HILL ST Phone # : (770) 435-6207
Entry Date : 12/17/07 Serv Ord Type : 49 Operator :
Comments : OBTAIN FINAL READ LOCK AND TAG FOR NEW

Due Date : 12/18/07 Cust/Comp Resp: COMP
Resolution Dte : 12/18/07
Resolution : THIS SERVICE ORDER CANCELED.

/IC

=====
Subdivision : 00675 Route : 36 Service Order # : 251123
Account # : 006757000951 Customer Name : MACHAK , DARRIN F
Address : 16121 PALMETTO HILL ST Phone # : (352) 243-9311
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ODOR IN WATER

PAGED TO DONALD

Due Date : 12/19/07 Cust/Comp Resp: COMP
Resolution Dte : 12/19/07
Resolution : READING 2644190
 : CHECKED FOR ODOR IN WATER. OK. FLUSHED HYDRANT.
 : RESIDUAL CL2 1.5

DS/IC

=====

Subdivision : 00675 Route : 33 Service Order # : 251358
Account # : 006754063002 Customer Name : GANTRESS , KENNETH W
Address : 3630 CINNAMON FERN LOO Phone # : (352) 242-1239
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : PLEASE CHECK WITH CUSTOMER REGARDING FOUL SMELLING WATER
 : DISPATCHED CALL TO CS

Due Date : 12/19/07 Cust/Comp Resp: COMP
Resolution Dte : 12/19/07
Resolution : READING 1739250
 : CHLORINE RESIDUAL WAS 1.5 CUSTOMER WAS NOT HOME. TAGGED DOOR W/RESULTS

CA/IC

=====
Subdivision : 00675 Route : 30 Service Order # : 251547
Account # : 006751277002 Customer Name : RAINS , GENE
Address : 2210 KIWI TRL Phone # : (352) 394-8074
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER IS COMPLAINING OF CONSTANT ODOR IN WATER.
 : DISPATCHED TO CS

Due Date : 12/19/07 Cust/Comp Resp: COMP
Resolution Dte : 12/19/07
Resolution : READING 3422930
 : CHLORINE RESIDUAL WAS .2 FLUSHED HYDRANT AT 2136 KIWI TRL. RESIDUAL
 : AFTER FLUSH 1.5 3000 GALS. FLUSHED

CA/IC

=====

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Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 252202
Account # : 006755239122 Customer Name : TAYLOR , BRENDA
Address : 15953 BAY VISTA DR Phone # : (352) 242-2045
Entry Date : 12/21/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLING ABOUT WATER SMELLING LIKE SEWER. PAGED CHUCK S

Due Date : 12/21/07 Cust/Comp Resp: COMP
Resolution Dte : 12/21/07
Resolution : 12/21/07 READ 1514220. NO LEAKS. NO C/C. CHECKED FOR SMELL...OK. FLUSHED
 HYDRANT. TAKE RESDUL= 1.2
 DS/TEMP

=====
Subdivision : 00675 Route : 39 Service Order # : 253322
Account # : 006759000161 Customer Name : KARPEN , DAVID F
Address : 5405 CAPE HATTERAS DR Phone # : (352) 227-4025
Entry Date : 12/27/07 Serv Ord Type : 32 Operator :
Comments : STILL HAVING PROBLEMS WITH WATER QUALITY.PLEASE CALL CUST AT
 #352-227-4025.

Due Date : 12/28/07 Cust/Comp Resp: COMP
Resolution Dte : 12/28/07
Resolution : READING 771120
 FLUSHED HYDRANT RESIDUAL 1.5

 DS/IC

Subdivision : 00675 Route : 34 Service Order # : 253523
Account # : 006755039002 Customer Name : WILLIAMS , CINDY
Address : 15452 BAY VISTA DR Phone # : (352) 243-1631
Entry Date : 12/28/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER COMPLAINING OF FOUL SMELL IN WATER. PAGED CHUCK S

Due Date : 12/28/07 Cust/Comp Resp: COMP
Resolution Dte : 12/28/07
Resolution : READING 2112670
 : TALKED W/CUSTOMER AND FLUSHED DOWN STREAM HYDRANT.

 : CW/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 253531
Account # : 006755001402 Customer Name : ROSS , JOHN
Address : 15449 BAY VISTA DR Phone # : (407) 397-4902
Entry Date : 12/28/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 12-26-07 AND REPORTED NO WATER.
 : PLEASE RESOLVE

Due Date : 12/31/07 Cust/Comp Resp: COMP
Resolution Dte : 12/31/07
Resolution : READING 2856000
 : LEAKING BADLY. 12-27-07 DONALD SMITH WAS NOTIFIED THAT SERVICE WAS
 : LEAKING BADLY ON CUSTOMER'S SIDE. NOTIFIED THEM AND TAGGED HOME. AT
 : CUSTOMER'S REQUEST PLEADED TO LEAVE WATER ON.

 : LL/IC

Service Order Detail Report

Subdivision : 00675 Route : 34 Service Order # : 253820
Account # : 006755239122 Customer Name : TAYLOR , BRENDA
Address : 15953 BAY VISTA DR Phone # : (352) 242-2045
Entry Date : 12/31/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER COMPLAINING AGAIN ABOUT THE SMELL IN WATER AND A "CHALKY"
RESIDUE IN THE GLASS. PAGED CHUCK S

Due Date : 12/31/07 Cust/Comp Resp: COMP
Resolution Dte : 12/31/07
Resolution : READING 1518140
 : CHLORINE RES. 1.2 FLUSHED 2 HYDRANTS FOR 20 MINS.

LL/IC

=====
Subdivision : 00675 Route : 34 Service Order # : 128232
Account # : 006755239122 Customer Name : TAYLOR , BRENDA
Address : 15953 BAY VISTA DR Phone # : (352) 242-2045
Entry Date : 01/04/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED DUE TO BROWN WATER AND SAND IN LINES

PAGED TO LL

Due Date : 01/04/07 Cust/Comp Resp: COMP
Resolution Dte : 01/04/07
Resolution : READING 1228590 SPOKE W/CUSTOMER AND THEY NOTICED BROWN WATER WHEN
TOILET WAS FLUSHED. 3 FIELD TECHS. FLUSHED AREA VERY THOROUGHLY UNTIL
ALL WAS CLEARED. THEN EXTERIOR OF CUSTOMER'S HOUSE AFTER THE HYDRANTS
RAN FOR 30 MINUTES.

LL/IC

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Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 128249
Account # : 006751028002 Customer Name : POWERS , AILEEN
Address : 2313 DUNCAN TRL Phone # : (352) 242-1372
Entry Date : 01/04/07 Serv Ord Type : 35 Operator :
Comments : CUSTOMER SAYS THAT SEWER LINE IS BROKEN THAT COMES FROM OUT OF HOUSE.
CHECK THIS AND IF NOT OURS ADVISE CUSTOMER.
PAGED TO LL

Due Date : 01/04/07 Cust/Comp Resp: COMP

Resolution Dte : 01/04/07

Resolution : READING 810800

CHECKED CUSTOMER'S SEWER LINE NEAR FRONT OF HOUSE AND SPOKE W/CUSTOMER
AND INFORMED HER THAT SHE WOULD HAVE TO CONTACT A PLUMBER. I ALSO
CHECKED SEWERS ON DUNCAN TRL. WHICH WERE CLEAR WITH NO BACKUPS OF FLOW.

LL/IC

=====
Subdivision : 00675 Route : 35 Service Order # : 135677
Account # : 006756001301 Customer Name : CLEARY , JOCELYN M
Address : 14822 MARGAUX DR Phone # : (352) 394-8471
Entry Date : 01/26/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE ALL THE TIME-RUNS DISHWASHER THEN HAS NO PRESSURE IN
SHOWER-TAG WITH FINDINGS
PAGED TO CHUCK C

Due Date : 01/26/07 Cust/Comp Resp: COMP

Resolution Dte : 01/26/07

Resolution : READING 706240

FLOW NORMAL. CHECKED PRESSURE 70 PSI. MET WITH CUSTOMER EXPLAINED
FINDINGS.

DS/IC

Subdivision : 00675 Route : 30 Service Order # : 138786
Account # : 006751042005 Customer Name : SORICELLI , NICHOLAS
Address : 15921 GREATER GROVES BLV Phone # : (407) 408-6863
Entry Date : 02/05/07 Serv Ord Type : 43 Operator : LUSI
Comments : CUSTOMER CALLED THE ANSWERING SERVICE ON 2/3/07 TO REPORT THEY HAVE
 NO WATER.

PLEASE PROVIDE RESOLUTIONJ

Due Date : 02/05/07 Cust/Comp Resp: COMP
Resolution Dte : 02/05/07
Resolution : REAIDNG 3701040
 * I WAS CALLED BY KIM TURNED ON 2-3-07
 THIS SERVICE IS ON.

LL/IC

=====
Subdivision : 00675 Route : 39 Service Order # : 139364
Account # : 006759001742 Customer Name : DORIA , REBECCA
Address : 4703 CAPE HATTERAS DR Phone # : (407) 361-5990
Entry Date : 02/07/07 Serv Ord Type : 41 Operator :
Comments : PLEASE RESOLVE ISSUE OF THE VIBRATIONS AT PUMP HOUSE VIBRATING HER HOUSE
 PAGED TO CHUCK AND TO PHONE HER REAGRDIING THIS ISSUE 8:35AM

Due Date : 02/07/07 Cust/Comp Resp: COMP
Resolution Dte : 02/07/07
Resolution : REC'D FROM FIELD 2-13-07
 I CALLED MS. DORIA AND TOLD HER HUSBAND I WOULD STOP BY AND CHECK OUT
 THE LIFT STATION. WHEN I GOT THERE, PUMP# 2 WAS STUCK ON. (BAD FLOAT)
 CALLED DONALD S. AND HE WAS GOING TO CHANGE OUT FLOAT. IT WAS CHANGED
 OUT.

CHUCK S/IC

=====
Subdivision : 00675 Route : 31 Service Order # : 140467
Account # : 006752036002 Customer Name : RIVERA , DENNIS
Address : 1709 BURNHAM CT Phone # : (352) 242-6191
Entry Date : 02/09/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 2-8-07 AND STATED WATER HAD NOT
 BEEN TURNED ON. PLEASE RESOLVE

Due Date : 02/08/07 Cust/Comp Resp: COMP
Resolution Dte : 02/08/07
Resolution : WATER TURNED ON.

CA/IC

=====
Detail Report

Subdivision : 00675 Route : 38 Service Order # : 143443
Account # : 006755263991 Customer Name : ADAMSON , DAVID
Address : 3143 RAWCLIFF DR Phone # : (321) 437-0021
Entry Date : 02/19/07 Serv Ord Type : 35 Operator :
Comments : CUSTOMER FROM THIS ADDRESS SAID THERE WAS A BROKEN SEWER LINE NEXT TO
 THIS ADDRESS BUT SHE DID NOT HAVE THE ACTUAL ADDRESS OF HOUSE NEXT DOOR.
 PAGED CHUCK S.

Due Date : 02/19/07 Cust/Comp Resp: COMP
Resolution Dte : 02/19/07
Resolution : SEWER LINE IS CLOGGED. ADVISED CUSTOMER TO CALL PLUMBER
 READING 970500

DS/IC

Subdivision : 00675 Route : 33 Service Order # : 145865
Account # : 006754041004 Customer Name : PAVLOVICH , LEAH
Address : 15822 PINE LILLY CT Phone # : (989) 928-5865
Entry Date : 02/26/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 2-23-07 AND REPORTED HAVING NO
 WATER. PLEASE RESOLVE

Due Date : 02/27/07 Cust/Comp Resp: COMP
Resolution Dte : 02/27/07
Resolution : READING 910980
 TURNED ON

DS/IC

=====
Subdivision : 00675 Route : 39 Service Order # : 147395
Account # : 006759000342 Customer Name : MCLAREN , LYNNE
Address : 5328 CAPE HATTERAS DR Phone # : (352) 227-4713
Entry Date : 03/02/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER SAYS SHE HAS NO WATER SINCE YESTERDAY AFTERNOON. PAGED CHUCK S

Due Date : 03/02/07 Cust/Comp Resp: COMP
Resolution Dte : 03/02/07
Resolution : READING 515980
 HOUSE VALVE WAS CLOSED. OPENED IT.

DS/IC

Subdivision : 00675 Route : 35 Service Order # : 147835
Account # : 006750001000 Customer Name : LAKE LOUISA STA ,
Address : 7305 US HWY 27 Phone # : (352) 394-3969
Entry Date : 03/05/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED DUE TO LOW WATER PRESSURE IN CAMP GROUND.

PAGED TO CHUCK S

PLEASE CALL JEFF @ 1-352-394-3969 WITH FINDINGS.

Due Date : 03/05/07 Cust/Comp Resp: COMP
Resolution Dte : 03/05/07
Resolution : VALVE WAS CLOSED ON CUSTOMER'S SIDE. CUSTOMER OPENED VALVE. EVERYTHING
 OK.
 READING 653750

DS/IC

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Subdivision : 00675 Route : 39 Service Order # : 151530
Account # : 006759002712 Customer Name : SCHAEFER , MATHEW
Address : 15421 GROOSE POINT LN Phone # : (407) 443-8643
Entry Date : 03/15/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER IS SMELLING RANCID AND BLEACH. PAGED CHUCK S.

Due Date : 03/15/07 Cust/Comp Resp: COMP
Resolution Dte : 03/15/07
Resolution : CHECKED LEVEL OF CHLORINE 1.2 WATER IS OK
 READING 883710

DS/IC

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Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 155424
Account # : 006759001402 Customer Name : TAPIA , VICTOR
Address : 5232 CAPE HATTERAS DR Phone # : (352) 394-3407
Entry Date : 03/26/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 3-24-07 AND REPORTED NO WATER
 PRESSURE. PLEASE RESOLVE

Due Date : 03/27/07 Cust/Comp Resp: COMP
Resolution Dte : 03/27/07
Resolution : READUBG 749150
 FULL SERVICE FROM OUR LINE AND METER. BLOCKAGE ON CUSTOMER'S SIDE.
 PLUMBER NEEDED.

LL/IC

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Subdivision : 00675 Route : 32 Service Order # : 159915
Account # : 006753258002 Customer Name : WASHINGTON , CHARLOMAE
Address : 16512 GOLDEN EAGLE BLV Phone # : (407) 267-4309
Entry Date : 04/10/07 Serv Ord Type : 29 Operator :
Comments : CUST CALLED STATING WATER IS COMING OUT ALL HIS FAUCETS IS WHITE COLORED
 PLEASE CHK OUT AND TAG WITH FINDINGS.
 PAGED TO CHUCK S

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : READING 358600
 CHECKED AND WATER RAN CLEAR. CUSTOMER NOT HOME. TAGGED W/INFO.

KT/IC

Subdivision : 00675 Route : 32 Service Order # : 159973
Account # : 006753009002 Customer Name : DUMAS , JOHN
Address : 2207 BLACK HAWK ST Phone # : () -
Entry Date : 04/10/07 Serv Ord Type : 29 Operator :
Comments : CUST SIAD HIS WATER IS COMING IN AS MILKY WHITE THEN IT CLEARS UP
 PLEASE CK AND TAG DOOR W/FINDINGS, CUST ALSO STATED THAT THERE IS
 A LOT OF CONSTRUCTION IN THE AREA PERHAPS THIS IS IN RELATION NOT SURE
 THANKS

Due Date : 04/10/07 Cust/Comp Resp: COMP
Resolution Dte : 04/10/07
Resolution : READING 2472090
 NO LEAKS
 RAN HOSE BIB AND NEARBY HYDRANT FOR 30 MIN. AIR IN LINE. PRESSURE AT
 58 PSI. WATER CLEANED UP.

LL/IC

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Subdivision : 00675 Route : 35 Service Order # : 160175
Account # : 006756001651 Customer Name : SIENKHUNTHOD , SOMAI
Address : 15109 MARGAUX DR Phone # : (407) 438-5623
Entry Date : 04/10/07 Serv Ord Type : 29 Operator :
Comments : PLEASE CK CUST STATED WATER IS MILKY PLEASE RESOLVE

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : SPOKE TO CUSTOMER WHO STATED THAT THE WATER HAD INDEED CLEARED UP.
 CUSTOMER WAS ADVISED THAT IT WAS AIR IN THE WATER LINES. IF PROBLEM
 CONTINUES.. PLEASE CALL AGAIN.
 READING 1980200

KT/IC

Subdivision : 00675 Route : 37 Service Order # : 160242
Account # : 006758001031 Customer Name : SYMONDS , DAVID
Address : 16310 CITRUS PKW Phone # : (352) 243-8405
Entry Date : 04/10/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE THROUGH OUT DAY-TAG WITH FINDINGS

Due Date : 04/11/07 Cust/Comp Resp: COMP
Resolution Dte : 04/11/07
Resolution : READING 1108790
 : PRESSURE CHECKED IT WAS AT 70 PSI. CUSTOMER SATISFIED.

KT/IC

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Subdivision : 00675 Route : 30 Service Order # : 160352
Account # : 006751055003 Customer Name : GRAFTON , DEBORAH
Address : 2243 PINK GRAPEFRUIT TRL Phone # : (352) 243-2949
Entry Date : 04/11/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 4-9-07 AND REPORTED WATER PRESSURE
 : GOES UP AND DOWN AND GETTING WORSE. PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : PRESSURE AT HOME IS AT 60 PSI. CUSTOMER STATED THAT IS USUALLY HAPPENS
 : AROUND DINNER TIME. READING 34550

SP/IC

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Subdivision : 00675 Route : 30 Service Order # : 160354
Account # : 006751073004 Customer Name : BUSHEY-ADAMS , DOLORES
Address : 15824 GREATER GROVES BLV Phone # : (450) 441-1685
Entry Date : 04/11/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 4-9-07 AND ERPORTED AIR COMING OUT
 FROM PIPES AND HAS NO WATER. PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : FLUSHED OUT LINES TO GET AIR OUT OF SYSTEM. METER READ 721470

SP/IC

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Subdivision : 00675 Route : 30 Service Order # : 160359
Account # : 006751267005 Customer Name : TORRES , ALBERTO
Address : 2032 KIWI TRL Phone # : (407) 913-7283
Entry Date : 04/11/07 Serv Ord Type : 28 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 4-9-07 AND REPORTED LOW WATER
 PRESSURE. PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : CALLED CUSTOMER AROUND 10 PM AND HE STATED THAT PRESSURE WAS OK. NOW

STEVE P/IC

Service Order Detail Report

Subdivision : 00675 Route : 30 Service Order # : 160395
Account # : 006751092002 Customer Name : GUTOWSKIJR , DAVID J
Address : 2211 STAR TRL Phone # : () -
Entry Date : 04/11/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED CLOUDY WATER. PLEASE
RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : CALLED CUSTOMER AND TOLD HER THAT WE WOULD BE THERE FIRST THING TO
FLUSH AIR OUT OF LINES. DID NOT GO TO CUSTOMER'S HOME.

SP/IC

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Subdivision : 00675 Route : 31 Service Order # : 160404
Account # : 006752186901 Customer Name : WITMAN , GERARD
Address : 15925 WILKINSON DR Phone # : (352) 243-6653
Entry Date : 04/11/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE AND REPORTED WATER COMING OUT WHITE.
PLEASE RESOLVE

Due Date : 04/12/07 Cust/Comp Resp: COMP
Resolution Dte : 04/12/07
Resolution : CALLED CUSTOMER AND THEY STATED THEY WERE JUST CONCERNED ABOUT IT. THEY
ALSO STATED IT WAS CLEARING UP. I EXPLAINED IT WAS AIR IN THE LINES.

SP/IC

Service Order Detail Report

Subdivision : 00675 Route : 39 Service Order # : 168623
Account # : 006759001542 Customer Name : JOHNSON , JENNIFER N
Address : 5150 CAPE HATTERAS DR Phone # : (352) 455-7236
Entry Date : 05/03/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 5-1-07 AND REPORTED HAVING NO
 WATER.
 PLEASE RESOLVE

Due Date : 05/03/07 Cust/Comp Resp: COMP
Resolution Dte : 05/03/07
Resolution : CUSTOMER HAD BEEN S/OFF FOR NON-PAYMENT OF NSF CHECK.

/IC

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Subdivision : 00675 Route : 39 Service Order # : 168762
Account # : 006759001191 Customer Name : OULTON , STEVEN C
Address : 5111 CAPE HATTERAS DR Phone # : (352) 394-9867
Entry Date : 05/03/07 Serv Ord Type : 36 Operator :
Comments : AREA FUL OF SEWAGE IN GARDEN AND SMELLS VERY BAD-PLEASE DEODORIZE AREA
 AND CLEAN UP-PAGED TO KEN T; 11:50AM

Due Date : 05/03/07 Cust/Comp Resp: COMP
Resolution Dte : 05/03/07
Resolution : READING 633780
 CUSTOMER'S YARD WAS SPRAYED WITH DEODORANT. CUSTOMER SATISFIED.

KT/IC

Subdivision : 00675 Route : 32 Service Order # : 168901
Account # : 006753227006 Customer Name : JONES , PATRICK O
Address : 2223 MAJESTIC EAGLE CIR Phone # : (407) 468-3806
Entry Date : 05/03/07 Serv Ord Type : 43 Operator :
Comments : CUST HAS NO WATER AT HOME PLEASE CHK OUT
 TAG DOOR WITH FINDINGS

Due Date : 05/04/07 Cust/Comp Resp: COMP
Resolution Dte : 05/04/07
Resolution : READING 984540
 HOUSE IS VACANT AND FOR SALE. TAGGED DOOR AND LEFT SIGNATURE CARD.

LL/IC

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