

State of Florida



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Public Service Commission

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COMMISSION  
CLERK

-M-E-M-O-R-A-N-D-U-M-

**DATE:** March 18, 2008

**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

**FROM:** Beth W. Salak, Director, Division of Competitive Markets & Enforcement  
Adam J. Teitzman, Attorney Supervisor, Office of the General Counsel *WMS*

**RE:** Docket No. 070419-TI - Investigation and determination of appropriate method for issuing refunds to affected customers for apparent overcharges by Global Crossing Telecommunications, Inc. for Homesaver 1+ and calling card plans.

On October 22, 2007, the Commission issued Proposed Agency Action (PAA) Order No. PSC-07-0849-PAA-TI, made final and effective by Consummating Order (CO) No. PSC-07-0926-CO-TI, issued on November 19, 2007, in Docket No. 070419-TI. The PAA Order approved Global Crossing Telecommunications, Inc.'s (Global Crossing's) proposal to issue a refund to affected customers for overbilling on certain Homesaver 1+ and calling card plans from January 2007 through May 2007. The PAA Order also directed Global Crossing to submit a report and any amount due to customers who cannot be located to the Commission.

Global Crossing submitted its final report on March 17, 2008. All of the affected customers were still with Global Crossing, so there were no unclaimed refunds. Staff reviewed the report and determined that Global Crossing has complied with the terms of the PAA Order. Therefore, this docket should be closed administratively.

*ok to close 3/24/08 hwt*

cc: Victor McKay (GCL)  
Melinda Watts (CMP)

DOCUMENT NUMBER-DATE

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