CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 31, 2008 8:41 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: Dockets 080001-EI and 080009-EI

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03311-08
DISTRIBUTION: _____

Attachments: RE: Progress Energy rates; RE: Progress Energy Rate Increase; RE: RECESSION & BAD ECONOMY///WHO SAID??; RE: Progress Energy Raise; RE: Progress Energy rate increase; RE: How much longer can we survive?; RE: Progress Energy; RE: Utiliy bills; RE: Utiliy bills; RE: Progress Energy rates; RE: Progress Energy Rate Increase; RE: RECESSION & BAD ECONOMY///WHO SAID??; RE: Progress Energy Raise; RE: Progress Energy rate increase; RE: How much longer can we survive?; RE: Progress Energy

RE: Progress Energy rates | RE: Progress ıergy Rate IncreON & BAD ECOI | RE: | RE: Progress Energy Raise | RE: Progress ıergy rate increıger can we sur | RE: How much | RE: Progress Energy | RE: Utiliy bills | RE: Utiliy bills

RE: Progress Energy rates | RE: Progress ıergy Rate IncreN & BAD ECON | RE: | RE: Progress Energy Raise | RE: Progress ıergy rate increıger can we sur | RE: How much | RE: Progress Energy

Dockets 080001-EI and 080009-EI

Emails received and responses sent.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:14 AM
To: Patrick
Subject: RE: Progress Energy rates

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about utility rates for Progress Energy customers and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you.

To assist you, I forwarded your email to the Public Service Commission for their review. Someone in that office will be glad to respond to your inquiry. Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at
1-800-342-3552 or contact the PSC at the address below:

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Thank you again for contacting the Governor's office. Governor Crist understands the burden that all citizens, Florida and otherwise, are
facing during these difficult economic times. Please know the Governor
is working tirelessly to move Florida forward and to earn the trust placed in him by Floridians.

Sincerely,

Warren Davis
Office of Citizen Services

From: Patrick [mailto:pculnen@tampabay.rr.com]
Sent: Friday, December 26, 2008 11:24 AM
To: Governor Charlie Crist
Cc: president@whitehouse.gov; vice_president@whitehouse.gov
Subject: Progress Energy rates

Dear Governor Crist,

I am a very small business owner here in Pinellas county. We have been
in business for 5 years now and have been making it by on a month to

month basis. I currently own a small home in Holiday and commute back n forth. The Economy has been sooo bad this holiday season that for the 1st time my children received no presents from us only our grandchildren got presents. Now Progress Energy is going to be RAISING our rates in upwards or 25% when the Economy has been so bad. For my personal pocket that means between my business and home I will be paying approximately $175 more a month. I CANNOT afford this increase!! NO one can afford this increase. This is the wrong time for this to happen with this economy.
If this happens I will have to close my doors and get in line at the Unemployment office, unless the President can BAIL me out also.

I have a question as one businessman to another. Because a business wants to grow or wants to plan for the future does it necessarily have to Raise prices by 25% just so they can build their future business? A good business can plan and grow from within, make changes and plans using the funds being received.
Why can't Progress Energy do the SAME as any other business that wants to grow and can't afford it? TAKE OUT A LOAN!!!
Considering the PROFITS they are making why is this needed?

Don't let them steal from the poor people that work hard everyday for what little we get. I have had a customer come into my shop and tell me they have had no power for 2 months because they can't pay the bill. Imagine living without electricity. I can't!

Governor Crist...I have been a hard working person since I started working when I was 15yo, I am now 50yo and have NO retirement saved like the majority of our population. I have worked all my life and NEVER received Unemployment or government help. Never wrote a letter to the Governor or anything like this. Please do something to STOP this unheard of crisis from happening.

Thank you,
Patrick Culnen

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:12 AM
To: ESoutherln@aol.com
Subject: RE: Progress Energy Rate Increase

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about utility rates for Progress Energy customers and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you.

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Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Thank you again for contacting the Governor's office. For more information about the Governor's initiatives, please visit our website at www.flgov.com.

Sincerely,

Warren Davis
Office of Citizen Services

From: ESoutherln@aol.com [mailto:ESoutherln@aol.com]
Sent: Saturday, December 27, 2008 2:00 PM
To: Governor Charlie Crist
Subject: Progress Energy Rate Increase

This Rate increase is too much and wrong time. We are on fixed income
and can not afford a
25% increase. They should get loan from Government to build new plant.
Please help us reverse
this rate increase.

One site keeps you connected to all your email: AOL Mail, Gmail, and
Yahoo Mail. Try it now
<http://www.aol.com/?optin=new-dp&icid=aolcom40vanity&ncid=emlcntaolcom0
0000025> .

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:12 AM
To: J.J.& L.M.
Subject: RE: RECESSION & BAD ECONOMY///WHO SAID??

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about utility rates for Progress Energy customers and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you.

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1-800-342-3552 or contact the PSC at the address below:

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Thank you again for contacting the Governor's office. Please do not hesitate to contact us again if the Governor's office can assist you in providing access to informationm benefits and services for which you may be eligible.

Sincerely,

Warren Davis
Office of Citizen Services

-----Original Message-----
From: J.J.& L.M. [mailto:jimliz@mymailstation.com]
Sent: Sunday, December 28, 2008 12:38 PM
To: Governor Charlie Crist
Subject: RECESSION & BAD ECONOMY///WHO SAID??

Dear Governor Crist,

I would guess our Governor, does noe concern himself with E-Mails but I
do wish the Office ofCitizens would be so kind as to forward my message
tp HIM.

From what we all read, he seems to be on the side of the PROGRESS ENERGY

POWER COMPANY, and is unaware the people of Florida, are truly hurting. in so many areas. WE DO NOT need a 25% increase in our power monthly bills, which WE know he could put a stop to this insain move.

PLease inform, the Governor, people are losing their homes, unable to pay their monthly bills, droping their HEALTH INS. THEIR CAR INS. unable tp afford needed MEDICATION.

IT is time to step up to the plate, & do something about this STUPID & IDIOTIC move, against the citizens of Fla.

HELP!!! and PLEASE ANSWER,

J.J. Aspinall
4730 Portland Manor, Dr.
New PorplRichey, Fl 34655
New Port Richey Fl 34655.

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:11 AM
To: Charlie G
Subject: RE: Progress Energy Raise

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about utility rates for Progress Energy customers and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you.

To assist you, I forwarded your email to the Public Service Commission for their review. Someone in that office will be glad to respond to your inquiry. Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at
1-800-342-3552 or contact the PSC at the address below:

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Thank you again for contacting the Governor's office. For more information about the Governor's initiatives, please visit our website at www.flgov.com.

Sincerely,

Warren Davis
Office of Citizen Services

From: Charlie G [mailto:charlieg43@gmail.com]
Sent: Sunday, December 28, 2008 9:10 PM
To: Governor Charlie Crist
Subject: Progress Energy Raise

At a time when our economy has gone down the drain and people are losing their jobs everyday, our public service commission allows Prog. Energy the right to raise our electric rates what will be at least 25% in the near future with more increases on the way. As a customer of Prog. Energy on a fixed income I find this decision to allow them this increase totally iresponsible. Also included in their request is an ajustment for higher fuel prices which, as of this day are at the

lowest price in over 5 years. As a concerned constituent of yours I am asking you to please review this decision as soon as possible to avoid the additional hardship that this is going to produce. Thank you for your time.

Respectfully,

Charles R Grunwald

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:10 AM
To: dorothy campbell
Subject: RE: Progress Energy rate increase

Dear Ms. Campbell:

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about utility rates for Progress Energy customers and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you.

To assist you, I forwarded your email to the Public Service Commission for their review. Someone in that office will be glad to respond to your inquiry. Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at
1-800-342-3552 or contact the PSC at the address below:

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Thank you again for contacting the Governor's office. For more information about the Governor's initiatives, please visit our website at www.flgov.com.

Sincerely,

Warren Davis
Office of Citizen Services

-----Original Message-----
From: dorothy campbell [mailto:dacampbell6@gmail.com]
Sent: Monday, December 29, 2008 11:54 AM
To: Governor Charlie Crist; Lt. Governor Jeff Kottkamp
Subject: Progress Energy rate increase

Dear Govenor and Lt Govenor,
As a concerned Florida Plnellas County resident, I am frustrated and appalled at how our local government has

allowed Progress Energy to increase their rate by 25%!

I am very aware of my surroundings with regards to environment issues and practice conservation of all my utilities. Our economy is sufferring and adding to everyone's now concerns we have been given a 25% rate increase. For those of us who conserve on electric, we cannot cut back anymore.

Do you think the residents of Pinellas County have received a 25% increase in their salary this year .. or any other year?

Someone should be stepping in and helping out the residents to stop this unreasonable increase. I am sure the top executives of Progress Energy receive a heathly compensation and are not suffering!

Please help the residents of Pinellas County, with your involvement possibly this can be corrected.

Sincerely,
Dorothy A Campbell
Largo Fl

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:07 AM
To: Ivana Bichara
Subject: RE: How much longer can we survive?

Dear Ms. Bichara:

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. Your input is important to him.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you. I have contacted PSC staff, and I am forwarding a copy of your letter to them. Someone in Division Director Dan Hoppe's office will be glad to respond to your inquiry. Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 or write
to:

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Thank you again for contacting the Governor's office. For more information about the Governor's initiatives, please visit our website at www.flgov.com.

Sincerely,

Warren Davis
Office of Citizen Services

-----Original Message-----
From: Ivana Bichara [mailto:ivanafla@yahoo.com]
Sent: Thursday, December 18, 2008 8:03 AM
To: Governor Charlie Crist
Subject: How much longer can we survive?

Ivana Bichara

****CLK OFFICIAL DOCUMENT...****

12408 Forest Lane Dr
Tampa, FL 33624-5701

December 18, 2008

The Honorable Charlie Crist
Governor of Florida
The Capitol, 400 South Monroe Street
Tallahassee, FL 32399-0001

Governor Crist:

Dear Mr Crist.

I write to your office out of extreme personal concern. Along with so many of my fellow Floridians, I'm currently unemployed and am having great difficulties finding adequate employment in this horrible economy.

However, the reason for contacting your office is to share my deep concern for the state's allowance of the soon to be rate hikes for local utilities and insurances (home, auto etc).

I realize that things everywhere cost more (even though gas prices can't be the excuse for now), however allowing the utility/insurance companies to increase their rates so drastically at one time is truly hard for me to fathom.

If Floridans can't afford their mortgages and property taxes any longer because of the skyrocketing increases, how are we expected to absorb and pay such utility & insurance increases also? Something has got to give and it's US that are doing ALL the giving!

When companies make their rate increase requests to the state, why aren't there caps as how much they can charge per year put in place? No more than 2-4% to site an example, would be more reasonable. Because TECO or Power Energy CHOSE not to GRADUALLY increase their rates over the years, they should NOT be allowed to "catch up" in one fell swoop!
How are WE suppose to continue to survive here in Florida, Mr. Crist?

As a citizen and a consumer, I am utterly financially OVERWHELMED and at my wits end. I, along with so many others, can no longer AFFORD to live here! What am I (we) going to do? Lose everything?! Go bankrupt? Go on welfare or be homeless?

Who is really looking out for us here? Who has OUR best interest in mind when increases such as these come to pass? Why are these double digit rate increases being approved by the various state commission boards when the MAJORITY of your constituents are already in such financial dire straits?

There doesn't appear to be a light at the end of anyone's tunnel!

I'd appreciate some insight.

Respectfully,

CLK OFFICIAL DOCUMENT...

Ivana Bichara

Ivana Bichara sent this message via Congress.org, which uses the Capwiz*XC system. Congress.org is a free public service of Capitol Advantage and Knowlegis, LLC. You may access Congress.org here: http://congress.org

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 31, 2008 8:05 AM
To: dfleming2c@aim.com
Subject: RE: Progress Energy

Dear Mr. Fleming:

Thank you for contacting Governor Charlie Crist. The Governor wants to know how people feel about the many critical issues we face and asked that I respond on his behalf

To assist you with your concerns, I forwarded a copy of your email to the Florida Public Service Commission (PSC), the agency that regulates utilities. Please do not hesitate to write again to share your concerns and ideas about issues that are important to you.

Thank you again for taking the time to contact Governor Crist.

Sincerely,

Warren Davis
Office of Citizen Services

-----Original Message-----
From: dfleming2c@aim.com [mailto:dfleming2c@aim.com]
Sent: Saturday, December 27, 2008 7:34 AM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Gov Crist:

You have been a champion for Florida consumers, which is why I am shocked that you are allowing Progress Energy to go forward with a 25% rate increase. This will cause further hardship to consumers who are already suffering in the current economy.

Consumers have no choice to switch to another company for power, so they are helpless unless you step in.

Whatever excuses PE is offering don't make sense in light of current low fuel costs.

You stopped insurance companies from victimizing Florida consumers, and I know you can do the same in this case if you want to. I hope you do.

David Fleming
407-394-3276

****CLK OFFICIAL DOCUMENT...****

****CLK OFFICIAL DOCUMENT...****

K[illegible]erley F[illegible]

Fr[illegible]: C[illegible]rnor Cha[illegible]Crist [Cha[illegible]Crist@eo[illegible]florida.com]
S[illegible]: [illegible]dnesday, D[illegible]mber 31, [illegible] 8:03 AM
To: J[illegible] and Mary McCoy
Subject: RE: Utiliy bills

D[illegible] Ms. McCoy:

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about the cost of utilities and asked me to respond on his behalf.

Governor Crist wants to know how people feel about the many critical issues we face. To assist you with your concerns, I forwarded a copy of your email to the Public Service Commission (PSC). If you want to contact the Commission directly, please write to Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.
Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552.

During this time of escalating prices, particularly for food and gas, personal money management is more important than ever. For savings tips, please visit Florida Saves at www.myfloridamoney.com/FLSavingsTips.htm or by phone at 1-[illegible]0-342-2[illegible]. Savings Tips has general savings tips, tips regarding food, prescription and over-the-counter drugs, banking, insurance, transportation, housing, home heating and cooling, clothing, communications, entertainment and family and friends.

Thank you again for contacting the Governor's office. For more information about the Governor's initiatives, please visit our website at www.flgov.com.

Sincerely,

Warren Davis
Office of Citizen Services

From: Jack and Mary McCoy [mailto:mmccoy3@tampabay.rr.com]
Sent: Tuesday, December 30, 2008 3:42 PM
To: Governor Charlie Crist
Subject: Utiliy bills

Dear Governor Crist:
I am sending this because as a tax payer and a year round resident of

Florida that these rate hikes that Progress Energy has added to our bills is a sin now in the world are people suppose to afford like like this,when they are living on fixed incomes such as we are and just worried about paying our bills and buying food the table everything goes up ,but the money coming in,that's a person suppose to live.
This a very hard time for everyone and the power companies and others still want more money. For God sake what in the world are we suppose to do,give up on living ??????
Groceries are terrible,I don't believe that it cost to buy food and the necessary things it take to live. Thank God we own our Mobile home . We didn't even put up the usual Christmas lights this year and our electric bill went from 93.80 to 113.28 an increase of 20.48 ,how are suppose to afford this kind of increase.I can't believe that companies can get away with doing this ,especially during the rough times right now,with the economy the way it is. This is just not right.....Thank you for your time.

Mary McCoy
1300 East Bay Drive #222
Clearwater Florida 33764

****CLK OFFICIAL DOCUMENT...****

Kimberley Per

From: Ellen Blandl
Sent: Wednesday, December 31, 2008 8:26 AM
To: 'mmccoy3@tampabay.rr.com'
Subject: RE: Utility bills

Mrs. Mary McC
mmc 3@tamp .rr.com

Dear Mrs. McCov

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

CLK OFFICIAL DOCUMENT...

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

I will add your comments to the correspondence files of Docket Nos. 080009-EI and 080677-EI regarding the fuel cost adjustment and the nuclear cost recovery.

Finally, you may contact Progress Energy toll-free at 1-800-700-8744 to request and schedule a complimentary energy audit and meter test. On the day of the scheduled audit, a utility representative will come to your home and thoroughly check your appliances and review the electricity usage within your home and provide you with recommendations on how to minimize your consumption.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberly Pena

From: Ellen Pfendl
Sent: Wednesday, December 31, 2008 8:19 AM
To: 'pculnen@tampabay.rr.com'
Subject: RE: Progress Energy rates

Mr. Patrick Culnen
pculnen@tampabay.rr.com

Dear Mr. Culnen:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility company, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 1,880 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information. Therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberle Rena

m: Ellen Plend
t: Wednesda December 2008 8:18
'ESoutherln@aol.com'
Subject: RE: Progress Energy Rate Increase

Southerln@aol.com

Dear Sir/Madam:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009

Prior to January 2009 (1,000 kilowatt-hours) $130.59
As of January 2009 (1,000 kilowatt-hours) $157.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can

petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,580 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 and 2 are expected to come online in 2016 and 2017 and will supply power to one million average sized residential homes using 1,200 kilowatts per month.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Odl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Rima

From: Brian Plendl
Sent: Wednesday, December 31, 2008 8:17 AM
To: jjaliz@mymailstation.com
Subject: RE: RECESSION & BAD ECONOMY///WHO SAID??

Mr. J.J. Aspinall
jjaliz@mymailstation.com

Dear Mr. Aspinall:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from $110.50 to $137.87, an increase of 24.67% in January 2009. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those units are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

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Sincerely,

Ellen Plumb
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Ki [illegible]erley Po[illegible]

Fr [illegible] Ellen Plendl
Se [illegible] Wednesday, December 31, 2008 8:15 AM
To 'charleg43@gmail.com'
Subject: RE: Progress Energy Raise

Mr. Charles R. Grunwald
charleg43@gmail.com

Dear Mr. Grunwald:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plesac
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Kandl
Sent: Wednesday, December 31, 2008 8:15 AM
To: 'dacampbell6@gmail.com'
Subject: RE: Progress Energy rate increase

Ms. Dorothy Campbell
dacampbell6@gmail.com

Dear Ms. Campbell:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Customer complaints serve as a valuable source of information. Therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Elisa Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Rena

From: Ellen Plen
Sent: Wednesda December 31, 2008 8:1 AM
To: ivanafla@ oo.com'
Subject: RE: How much longer can we survive?

Ms. Ivana Fabara
ivanafla@ o.com

Dear Ms. Fabara:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Hall
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

K[illegible]orley F[illegible]

Fr[illegible] E[illegible] Plendl
Se[illegible]t: W[illegible]esday, December 31, 2008 8:08 AM
To: '[illegible]ming2c@[illegible]om'
Subject: RE: Progress Energy

M[illegible] David Fleming:
d[illegible]ng2c@[illegible]om

D[illegible]r Mr. Fleming:

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Sincerely,

Allen Pl[illegible]
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From:	Ellen Plendl
Sent:	Tuesday, December 30, 2008 2:33 PM
To:	Kimberley Pena
Cc:	Ruth Nettles
Subject:	Dockets 0800001-EI and 080009-EI
Attachments:	RE: Progress Energy Rate Increase; RE: Progress Energy Rate Increase; RE: Progress Energy Rate Increase

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

RE: Progress Energy Rate Increergy Rate Increergy Rate Incre

Dockets 0800001-EI and 080009-EI

Email received and response sent

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: B. Prange [bjprange@netscape.com]
Sent: Tuesday, December 30, 2008 2:01 PM
To: Ellen Plendl
Subject: RE: Progress Energy Rate Increase

Ellen, Perhaps, in the future, the commission could consider letting company's use their profits to reinvest in their company and keep facilities current. After all that is the product that they are selling to customers.

It would also be nice if we had a choice in the utility company we could use. Thank you for your concern.

-----Original Message-----
From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Tuesday, December 30, 2008 1:53 PM
To: B. Prange
Subject: RE: Progress Energy Rate Increase

B. Prange
bjprange@netscape.com

Dear Sir/Madam:

This is in response to your email to the Florida Public Service Commission (PSC), regarding Progress Energy Florida, Incorporated
(Progress Energy).

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: B. Prange [bjprange@netscape.com]
Sent: Tuesday, December 30, 2008 2:01 PM
To: Ellen Plendl
Subject: RE: Progress Energy Rate Increase

Ellen, This must be a prepared statement and really doesn't address the entire 25% increase. This message was attached to my reply to you.

-----Original Message-----
From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
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To: B. Prange
Subject: RE: Progress Energy Rate Increase

B. Prange
bjprange@netscape.com

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Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the

Commission can consider a fuel rate decrease. In addition, the
Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from $110.59 to $137.87, an increase of 24.67% in January 2009. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be
included in rates.

I will add your comments to the correspondence side of Docket Nos.
080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at
1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 30, 2008 2:04 PM
To: 'B. Prange'
Subject: RE: Progress Energy Rate Increase

Thank your for your two replies. Here is a more exact breakdown of the charges:

During the November hearings, the Commission considered Progress Energy's actual and projected fuel costs, and approved an increase in their fuel rate for 2009 of $14.09 per 1000 kWh of residential usage. This rate includes an under-recovery of fuel costs from 2008.

In setting rates for 2010, the Commission will determine whether Progress Energy collected more revenues during 2009 than it incurred in costs. If that occurs, the over-recovery will be refunded to customers with interest. To aid in that assessment, the Commission has ordered Progress Energy to file a report in early March 2009 that will provide new estimates of their fuel costs compared to the revenues generated by the rates the Commission just approved. All utilities are required to notify the Commission at any point during the year if it appears their fuel rates will result in an over or under-recovery by more than 10%. At that time the Commission can require rates be re-adjusted to align with costs.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from $110.59 to $137.87, an increase of 24.67%. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service cannot deregulate the electric industry. It would be up to the Florida Legislature would have to make changes in the Florida Statutes to deregulate the electric industry.

Please contact me if you have questions or concerns.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 30, 2008 1:54 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Rate Increase

Attachments: RE: Progress Energy Rate Increase

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____



RE: Progress
ıergy Rate Incr.

Dockets 0800001-EI and 080009-EI

Email received and response sent
-----Original Message-----
From: B. Prange [mailto:bjprange@netscape.com]
Sent: Tuesday, December 30, 2008 1:46 PM
To: Ellen Plendl
Subject: RE: Progress Energy Rate Increase

Dear FSPC,

A 25% increase for the next three years is unreasonable. I don't know where FSPC thinks customers are getting the money to pay for such unreasonable increases in cost. Florida has the sixteenth highest utility costs in the country. If a company is well managed there should be no reason that our costs should not reflect the lowest costs in the county.

The fuel adjustment should be covered by a fuel surcharge and only in place while fuel costs are high. Not a blanket increase.

We should not be charged $11.42/month to fund the cost for a new nuclear-plant construction, or for $1.08 for installation of the latest clean-air technology at their coal-fired plants.

Progress Energy should be using some of the millions of dollars/year they make in profit to expand and update their facilities. Not charge ahead to us for more profit to them. Company's need to invest profit back into their company. They can't skim the profit year after year and then when they need to make regulatory changes or new expansion charge the customer. Customers should only pay for the services they are provide.

Profit should be what is left after a company expands it's business and maintains it's operating facilities.

I know these comments won't make any difference. But I will be looking for state management that will be looking out for the residences of this state rather than monopolies and big business.

Regards

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 30, 2008 1:53 PM
To: 'B. Prange'
Subject: RE: Progress Energy Rate Increase

B. Prange
bjprange@netscape.com

Dear Sir/Madam:

This is in response to your email to the Florida Public Service Commission (PSC), regarding Progress Energy Florida, Incorporated (Progress Energy).

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

****CLK OFFICIAL DOCUMENT...****

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 31, 2008 1:09 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy

Attachments: RE: Progress Energy

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

RE: Progress Energy

Dockets 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: dfleming2c@aim.com [mailto:dfleming2c@aim.com]
Sent: Wednesday, December 31, 2008 12:23 PM
To: Ellen Plendl
Cc: Charlie.Crist@eog.myflorida.com
Subject: Re: Progress Energy

fuel cost projections based on what, inflated numbers from the Summer, which have now diminished?

Progress Energy has collected deposits for years from ALL customers, regardless of credit history. Their excuse was the $$ went to capital improvements, so where did that $$ go?

-----Original Message-----
From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
To: dfleming2c@aim.com
Sent: Wed, 31 Dec 2008 8:07 am
Subject: RE: Progress Energy

Mr. David Fleming:
dfleming2c@aim.com

Dear Mr. Fleming:

CLK OFFICIAL DOCUMENT...

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours)	$110.59
As of January 2009 (1,000 kilowatt-hours)	$137.87
Increase (1,000 kilowatt-hours)	$27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy

Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos.
080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at
1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 31, 2008 12:39 PM
To: 'dfleming2c@aim.com'
Subject: RE: Progress Energy

Dear Mr. Fleming:

Thank you for your reply. The fuel adjustment charges are based on Progress Energy's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You also requested information about customer deposits. Rules 25-6.097, Florida Administrative Code (F.A.C.), allows electric companies to bill their customers a new or additional deposit in order to secure payment of current bills. The total deposit cannot exceed twice the average monthly charges for electric service in the most recent twelve-month period. For residential customers, electric companies may refund the deposit once a customer has had continuous service for twenty-three months and in the past twelve months has not paid late more than once, or written a check to the company that was returned by a bank. If the company chooses to retain the deposit, they must apply interest at a per anum rate of 7 percent, which is generally issued as a credit on Progress Energy's June billing statements.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

****CLK OFFICIAL DOCUMENT...****

Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

080001 EI
080009 EI

Utilities
PSC

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 DEC 23 AM 10: 12

RECEIVED-FPSC
09 JAN -7 AM 9: 00
COMMISSION
CLERK

080009 EI
FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

6933 Salem Court
Sebring, Florida 33876
December 18, 2008

Honorable Charlie Crist
Office of the Governor
The Capitol
400 South Monroe Street
Tallahassee, Florida 32399-0001

Dear Governor Crist:

I am writing this to you to request that you take a long, hard look at the 25% increase in electric cost that was awarded to Progress Energy which is scheduled to take effect in January 2009.

I have taken the liberty of sending you a compilation of what my electric bills have looked like for the last nine years and have attached the list to this letter. You can see how the bills have increased and especially so since 2005 when fuel costs rose substantially. As you can see, my average electric bill for 2008 is $217.42 and if you allow Progress Energy to increase their charges by 25%, my average bill will rise by $54.36 per month.

Our country is now in an economic crisis and to allow Progress Energy to raise their charges by 25% at this time is outrageous. If they wish to build a nuclear power plant let them do so at their own expense, not at the expense of their customers.

I am a retiree living on a fixed income and I realize that I will be receiving a 5.8% increase in Social Security benefits. That increase will come nowhere close to the 25% increase which will appear on my electric bill each month if you allow this monstrous increase to go through.

I beseech you Governor Crist to take immediate action to rescind this increase and not put this heavy burden onto the backs of the citizens of our state.

Respectfully yours,

Howard W. Newmark

Howard Newmark
6933 Salem Ct
Sebring, Fl 33876

attch: Elec. Bill List

PROGRESS ENERGY

YEAR AND TOTAL	FUEL SURCHARGE	AVERAGE BILL
2008 $2609.97	$1161.11	$217.42
2007 $2489.87	$1154.04	$207.49
2006 $2850.45	$1390.73	$237.53
2005 $2335.85	$1007.32	$194.65
2004 $1669.35	$694.44	$139.11
2003 $1707.14	$586.85	$142.26

FLORIDA POWER

2002 $1427.15	$459.78	$118.93
2001 $1685.88	$577.19	$140.49
2000 $1311.04	$378.16	$109.85

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

January 6, 2009

Mr. Howard W. Newmark
6933 Salem Court
Sebring, FL 33876

RE: PSC Inquiry 816177C

Dear Mr. Newmark:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001-EI + 080009-EI

FRANKLIN COUNTY

REPLY TO ☐
BOARD OF COUNTY COMMISSIONERS
33 MARKET STREET, SUITE 203
APALACHICOLA, FL 32320
(850) 653-8861, EXT. 100
FAX (850) 653-4795

RECEIVED-FPSC
08 DEC 30 PM 4:01
COMMISSION CLERK

REPLY TO ☐
PLANNING & BUILDING DEPT.
34 FORBES STREET, SUITE 1
APALACHICOLA, FL 32320
(850) 653-9783
FAX (850) 653-9799

RECEIVED
DEC 29 2008
F.P.S.C.
CHAIRMAN CARTER

December 22, 2008

Matthew M. Carter, II, Chairman
Florida Public Service Commission
2540 Shumard Oak
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Chairman Carter:

In September, the Franklin County Board of County Commissioners wrote a letter adamantly opposing any rate increase proposed by Progress Energy. This increase was approved by the Public Service Commission based partially on rising fuel costs. It is evident now that fuel costs have substantially decreased and we are asking that the Public Service Commission reduce any approved increases by Progress Energy.

As stated earlier, this rate increase will have a devastating effect on many families living on fixed incomes not only in cost of electricity, but costs of living across the board.

Please reconsider this rate increase and the potential economic burden it presents to our citizens.

If you have any questions, please contact Alan Pierce, Director of Administrative Services at (850) 653-9783, ext 161.

Sincerely,

Joseph A. Parrish

Joseph A. Parrish,
Chairman, Franklin County
Board of County Commissioners

RECEIVED
DEC 29 2008
Florida Public Service Commission
Division of SSC

FRANKLIN COUNTY
33 MARKET STREET, SUITE 203
APALACHICOLA, FL 32320

PINKI JACKEL, District One
CHERYL SANDERS, District Two
NOAH LOCKLEY, Jr., District Three
JOSEPH PARRISH, District Four, Chairman
BEVIN PUTNAL, District Five, Vice Chairman

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 30, 2008

Chairman Joseph A. Parrish
Franklin County Board of County Commissioners
33 Market Street, Suite 203
Apalachicola, FL 32320

RE: PSC Inquiry 815460C

Dear Chairman Parrish:

This is to acknowledge receipt of your letter to Chairman Matthew M. Carter II, Florida Public Service Commission, regarding Progress Energy Florida, Incorporated. Given the nature of your concerns, Chairman Carter feels it would be appropriate for specialized staff of the Division of Service, Safety and Consumer Assistance to respond directly to you.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

WE ARE NOW IN A DEEP RECESSION. PEOPLE ARE LOSING THEIR JOBS. THEY ARE LOSING THEIR HOMES. STORES AND RESTAURANTS ARE CLOSING.

YET YOU HAVE THE COLOSSAL GALL TO O.K RAISING PROGRESS ENERGY'S ELECTRIC RATES AN EXORBITANT 25%. ARE YOU INSANE OR JUST OBLIVIOUS TO WHAT IS HAPPENING???? ..

TELL THEM TO HOLD OFF ON THEIR NUCLEAR PLANTS FOR A FEW YEARS UNTIL THE ECONOMY RECOVERS.

080001-EI
080009-EI

no return address provided.
KE 12/30

COMMISSION
CLERK

08 DEC 30 PM 2:55

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RECEIVED
DEC 29 2008
Florida Public Service Commission
Division of SSC

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☑ Parties ☐ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: GCR, ECR

080001-EI
080009 EI

Ellen Plendl

From: Randy Roland
Sent: Tuesday, December 30, 2008 12:02 PM
To: Ellen Plendl
Subject: FW: My contact

Please handle.

-----Original Message-----
From: Ruth McHargue
Sent: Tuesday, December 30, 2008 11:54 AM
To: Randy Roland
Subject: FW: My contact

This one is addressed to Commissioner Edgar.

-----Original Message-----
From: Webmaster
Sent: Monday, December 29, 2008 8:04 AM
To: Consumer Contact
Subject: RE: My contact

Thank you and have a great day!
Wan-Jien Chen
Phone: 850-413-6334

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, December 29, 2008 7:24 AM
To: Webmaster
Cc: chunteriii@tampabay.rr.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Clifford Hunter
Company:
Primary Phone: 727-322-8964
Secondary Phone:
Email: chunteriii@tampabay.rr.com

Response requested? Yes
CC Sent? Yes

Comments:
Clifford Hunter
5021 28th ave n
St. Pete, FL 33710-2743

December 29, 2008

Chair Lisa Polack Edgar
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Chair Polack Edgar:

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09 JAN -5 AM 9:57
COMMISSION CLERK

080009-EI
FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Lisa, please support Peter Nehr's efforts to stop Progress Energy from charging us in advance for nuclear power plant construction, that may or may not even happen. This plus the "approved" and unnecessary increase fuel charges at a time when fuel costs are at record lows continues to show that the public service commission does not have any interest in protecting your constituents from blatant corporate greed. We need your help, please get active and reverse these injustices.

Sincerely,

Clifford Hunter
727-322-8964

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 30, 2008

Mr. Clifford Hunter
5021 28th Avenue North
St. Petersburg, FL 33710-2743

RE: PSC Inquiry 815581C

Dear Mr. Hunter:

This is in response to your letter to Commissioner Lisa Polak Edgar, Florida Public Service Commission, regarding Progress Energy Florida, Incorporated. Given the nature of your concerns, Commissioner Edgar feels it would be appropriate for specialized staff of the Division of Service, Safety and Consumer Assistance to respond directly to you.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from $110.59 to $137.87, an increase of 24.67% in January 2009. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001-EI
080009-EI

Ellen Plendl

From: Randy Roland
Sent: Tuesday, December 30, 2008 11:06 AM
To: Ellen Plendl
Subject: FW: Email for commissioners

Attachments: FAX.TIF



FAX.TIF (23 KB)

RECEIVED-FPSC
09 JAN -5 AM 9:57
COMMISSION CLERK

Please handle.

>
>From: Ruth McHargue
>Sent: Tuesday, December 30, 2008 11:05 AM
>To: Randy Roland
>Subject: FW: Email for commissioners
>
>This fax is addressed to Chairman Carter.
>
>
>From: Consumer Contact
>Sent: Monday, December 29, 2008 8:38 AM
>To: Ruth McHargue
>Subject: Email for commissioners
>
>
>
>From: NET SatisFAXtion
>Sent: None
>To: Consumer Contact
>Subject: 3867363941, 1 page(s)
>
>You have received a new fax. This fax was received by NET SatisFAXtion. The fax is attached to the message. Open the attachment to view your fax.
>
>Received Fax Details
>----------
> Received On: 12/26/2008 7:28 AM
> Number of Pages: 1
> From (CSID): 3867363941
> From (ANI):
> Sent to DID:
>
> Duration of Fax: 0:00:48
> Transfer Speed: 14400
>
> Received Status: Success
> Number of Errors: 0
> Port Received On: RockForceOCTO+ Port 6
>----------
>
>
>

080009-EI
FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

080001-EI
080009-EI

December 24, 2008

Public Service Commission
2540 Shurrard Oak Blvd.
Tallahassee, FL 32399-2850

Mr. Chairman Carter II and PSC Commission Members,

It is difficult to conceive that the PSC Commission would vote and approve a 25% increase in the fees that Progress Energy is going to charge its customer for a necessity like electricity.

The United States of America is in a recession, people have lost their jobs, families have had their homes foreclosed on, 401k's have lost 50% of their value (Wall Street has become a gambling arena), businesses are closing by leaps and bounds, cities, counties and the state have had to cut back due to loss of tax revenue and you believe that the citizens of Florida have unlimited resources.

It is unconscionable that you would approve such an increase when the rest of this country is cutting back.

Every time we turn around groceries have gone up, health care premiums have increased, rent for decent housing-increased, home-owner and auto insurance premiums have increased **but our take home pay has not.** Have you given any consideration to families on fixed incomes??

Does this commission look at any news reports? Do you realize how tough it is for so many of our citizens? You should be ashamed of this decision and the stress that you are going to put the people of this state under. This decision is going to drive the Florida economy into an even deeper recession. Progress Energy should have to cut back just like the rest of the country!!!!

Your Mission Statement should be changed to facilitate as many bankruptcies in Florida using unfair increases to the Consumer!

Congratulations on your obvious concern for the economy of this state! I would like this letter entered in the minutes of your next meeting.

A very upset and concerned citizen,
Marilee Ann Ray
2229 Oak Hill Drive
DeLand. FL 32720

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 30, 2008

Ms. Marilee Ann Ray
2229 Oak Hill Drive
DeLand, FL 32720

RE: PSC Inquiry 815543C

Dear Ms. Ray:

This is in response to your letter to Chairman Matthew M. Carter II, Florida Public Service Commission, regarding Progress Energy Florida, Incorporated. Given the nature of your concerns, Chairman Carter feels it would be appropriate for specialized staff of the Division of Service, Safety and Consumer Assistance to respond directly to you.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from $110.59 to $137.87, an increase of 24.67% in January 2009. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001 EI - 080009 EI

December 2, 2008

Utilities
CAS-file

Office of the Governor
The Capitol
Tallahassee, FL 32399-0001

Re: Progress Energy

Att: Gov. Charlie Crist

Dear Charlie:

I find it hard to understand how Progress Energy could request, and be granted, such exorbitant increases, especially when Floida Power was granted a much smaller one. I don't care how they try to justify it, it is totally unfair, especially to seniors like myself on fixed incomes.

My Social Security increase will now go to them every month. My only choice is to lower my thermostat in the winter, and raise it in the summer.

I used to be with Florida Power and then was switched. I apparently had no choice.

Recently I got a quote on a new A/C unit. I was told that Florida Power offers a large credit on the purchase, but that Progress Energy offered a much smaller one.

With the way the economy is, this unjust increase could not come at a worse time.

Let's hope that, if they go for another increase in the future, that their request will be turned down.

Sincerely,

Warren B. Lessing

Warren B. Lessing
3080 Bay Springs Trail
DeLand, FL 32724

FPSC, CLK - CORRESPONDENCE
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DOCUMENT NO. 03371-08
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08 DEC -4 AM 10:46
OFFICE OF THE GOVERNOR
CITIZENS' SERVICES



Mr Warren B Lessing
3080 Bay Springs Trl
Deland FL 32724-1461

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08 DEC 29 AM 10:25
COMMISSION
CLERK

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DEC 23 2008
Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Warren B. Lessing
3080 Bay Springs Trail
DeLand, FL 32724

RE: PSC Inquiry 815103C

Dear Mr. Lessing:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Compared to Progress Energy, FPL depends more on natural gas for generating electricity. About 65% of FPL's generation is based on natural gas, whereas about 50% of PEF's generation is based on natural gas. The price of natural gas is volatile, and currently the price outlook for 2009 has trended downward significantly since July 2008. This is the main reason for FPL's fuel rate decrease. In addition, compared to FPL, Progress Energy is more dependent on coal to generate electricity - 33% of generation for Progress Energy versus 7.5% for FPL. The price of coal increased significantly starting in 2007 due to world economic growth and demand. While coal prices have decreased recently, the decrease is relatively slight. Finally, Progress Energy has a proportionately higher under-recovery of 2008 fuel costs included in its 2009 fuel rates. In other words, actual fuel revenues are not expected to cover actual fuel expenses in 2008, so the balance must be collected in 2009.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then PEF must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Company	Prior to January 2009 (1,000 kilowatt-hours)	As of January 2009 (1,000 kilowatt-hours)	Increase (1,000 kilowatt-hours)
Progress Energy	$110.59	$137.87	$27.28

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

FPSC, CLK - CORRESPONDENCE
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Utilities

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08 DEC -1 PM 4:14
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DEC 23 2008
Florida Public Service Commission
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08 DEC 29 AM 10:25

Gov. Charlie Crist
Office of the Governor
State of Florida
PL-05 The Capitol
Tallahassee, FL 32399-0001

cc Gov. Charlie Christ, Sen. Charlie Dean Sr., Sen. Mike Fasano, Citrus County Chronicle, Mr. Anthony Schembri, Citrus County Manager, Public Service Commission of Florida

Dear Gov. Crist,

Re: Progress Energy of Crystal River Bill #7135 November 20, 2008

We were very upset and concerned to read the Oct. 27th article in the Citrus County Chronicle regarding our paying up front for the utility's new nuclear plant in Levy Country!! This isn't even our county! This is a horrendous concept that Progress Energy would pre-bill us for a future investment that does not even benefit us!

New lines to Tampa, Gainesville and Ocala means that Citrus County will not even be the recipients of the new nuclear power plants output. The current nuclear plant is only used about 20% of the time. Is Progress Energy saving this nuclear source for future use when they can get more money for the electricity generated?

When we lived in Iowa, only a few years ago, electricity costs were about 2.5 cents per Kwh. Here in Citrus County the cost is about 12 cents per Kwh and is about to rise once again.

The Citrus Country Chronicle article states that all risk for construction of the Levy County nuclear plant now rides on the customers and not on the utility or the shareholders. It also states that the legislation allowed more cost recovery than ever before, including pre-construction costs. The utility has no risk if the plant is not built. PE does not have to return the money.

We don't know how things work in the legislature, but in the business world they call that "theft of services" and it is considered against the law. If we were to simply stop paying our electric bills Progress Energy would certainly stop our services and sue us for the back payments. Why then does this law now work in the reverse mode? How can we be charged for services we will never get?

The $2.50 assessment to customers for clean air technology on the coal fired plants should be considered as the cost of doing business. We think that these improvements should have been done years ago in the interest of county and customer safety and air quality. The technology of fine mist water scrubbing within smoke stacks and other techniques has been available for a long time. Progress Energy wasn't very concerned then.

It would seem that for Progress Energy, Profit is there most important product.

Please Rescind Progress Energy's ability to pre-charge its customers for serviced not rendered.

Mr. James F. McLaughlin
1367 N. Carnevale Ter.
Lecanto, FL 34461

James & Dolores McLaughlin
1367 N. Carnevale Terrace
Lecanto, FL 34461
(352) 746-0581

James F. McLaughlin
Dolores McLaughlin

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. & Mrs. James McLaughlin
1367 North Carnevale Terrace
Lecanto, FL 34461

RE: PSC Inquiry 815100C

Dear Mr. & Mrs. McLaughlin:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

In 2007 the PSC adopted a rule which allowed a utility to petition for cost recovery for a nuclear plant upgrade or new plant construction. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

You also expressed a concern about the fuel cost adjustment. There are a number of factors that go into setting fuel cost adjustments for electric utilities. Because fuel prices tend to be volatile, utilities are permitted to recover the cost of the fuel used to generate electricity through a fuel adjustment charge, also known as the fuel cost recovery clause. The Commission holds annual hearings each November to set fuel rates for the following year.

Consumer interests are represented at these hearings by attorneys with the Office of Public Counsel. During the hearings, the Commission examines fuel price projections for the following year, and identifies any over or under-recovery of fuel costs for the current and previous years. The objective is to set rates that allow the utility to collect only the fuel costs it actually incurs.

The level of a utility's fuel costs is largely dependent upon the mix of fuels utilized to generate electricity, and the changing market conditions for each of those types of fuel. However, even if a utility has a fuel mix with heavy reliance on oil, the utility's fuel costs may not immediately decline when the price of oil declines. In order to ensure a stable supply of reasonably priced fuel, utilities enter into multi-year contracts for the purchase of approximately 50 percent of their fuel. While these contracts limit the utilities' ability to respond quickly to fuel price declines, they also protect consumers from fuel price increases during the term of the contract.

Progress Energy's generation fuel mix is approximately 50 percent natural gas, 33 percent coal, 13 percent nuclear, and 4 percent oil. Even if Progress Energy were buying all of its fuel on the spot market and had no multi-year fuel contracts, the lower oil prices would not significantly affect its fuel costs.

During the November hearings, the Commission considered Progress Energy's actual and projected fuel costs, and approved an increase in their fuel rate for 2009 of $14.09 per 1000 kWh of residential usage. This rate includes an under-recovery of fuel costs from 2008.

In setting rates for 2010, the Commission will determine whether Progress Energy collected more revenues during 2009 than it incurred in costs. If that occurs, the over-recovery will be refunded to customers with interest. To aid in that assessment, the Commission has ordered Progress Energy to file a report in early March that will provide new estimates of their fuel costs compared to the revenues generated by the rates the Commission just approved. All utilities are required to notify the Commission at any point during the year if it appears their fuel rates will result in an over or under-recovery by more than 10 percent. At that time the Commission can require rates be re-adjusted to align with costs.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the September and November 2008 hearings, a residential customer using 1000 kWh will see their bill increase from $110.59 to $137.87, an increase of 24.67 percent. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to

examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001
www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

080001 E1
080009 E1

December 16, 2008

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Mr. and Mrs. Howard R. Campeau
1220 North Van Nortwick Road
Lecanto, Florida 34461

Dear Howard and Jo Ann:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

Finally, I forwarded a copy of your letter to the Florida Department of Elder Affairs for their review. The department works with many community-based organizations to help seniors keep their self-sufficiency and self-determination. If you want to contact the department directly, please use the contact information provided below.

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DEC 23 2008
Florida Public Service Commission
Division of SSC

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Florida Department of Elder Affairs
4040 Esplanade Way
Tallahassee, Florida 32399-7000
(850) 414-2000

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Florida Public Service Commission
Division of SSC

Dec 18,2008 9:49 AM
utilities
CAS-Julie
OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 NOV 17 PM 1:37

HOWARD R. CAMPEAU
1220 N. Van Nortwick Road
Lecanto, Florida 34461
(352) 746-0100

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

November 14, 2008

Governor Charlie Crist
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399

Dear Governor Crist;

Here we go again, how are we Floridians expected to live in this beautiful state anymore?

If it is not skyrocketing Homeowners Insurance, it is our utilities? How could you allow, Progress Energy/Florida Power to increase our electric bills. They want us to help them pay for a new Nuclear Power Plant in Levy County that has not even been built. In addition, with my understanding should anything go wrong and the plant fails to go on line, all the money (we the consumers paid) is for naught!

Come on Governor, help us! With this struggling economy and a record jobless rate, massive layoffs and foreclosures that has reached the highest peak since the crash of 1929. Where are we supposed to get this extra money to pay our bills?

My husband and I are senior citizens and live on a fixed income. We live in a small modest home that we have done everything in our power to save on expenses. We have changed all our windows, we installed a gas "on demand" hot water heater, put up a clothes line so that we don't use the dryer, I use our dishwasher once a month, and have the hot water turned off at the washing machine so that only the cold water is used. We eliminated our sprinkler system to save on both electric and our precious water supply. Governor, we cannot cut back anymore, yet our electric bill keeps going up. I guess our next step is going back to

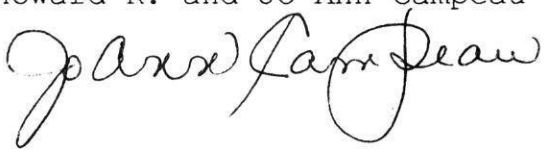
using oil lamps and candles.

Everyone is looking for a bailout, from Insurance Companies to Banks, to the Automobile industry, and it is always the small people, the ones least likely to be able to afford it that winds up paying the price.

Help your state Governor…

Sincerely,

Howard R. and Jo Ann Campeau



RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Howard R. Campeau
1220 North Van Nortwick Road
Lecanto, FL 34461

RE: PSC Inquiry 815074C

Dear Mr. Campeau:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Company	**Prior to January 2009** (1,000 kilowatt-hours)	**As of January 2009** (1,000 kilowatt-hours)	**Increase** (1,000 kilowatt-hours)
Progress Energy	$110.59	$137.87	$27.28

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001 E1

080009 E1

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION
CLERK

December 16, 2008

Ms. Sandra Turner
Ms. Nancy Voss
522 Southwest Fifer Avenue
Port Saint Lucie, Florida 34953

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Dear Sandra and Nancy:

Thank you for contacting me. I appreciate your concerns regarding Florida Power and Light.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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DEC 23 2008
Florida Public Service Commission
Division of SSC

NOV. Dec 18, 2008 9:51 AM

Gov. Charlie Crist
The Capital
400 S. Monroe St.
Tallahassee, FL. 32399-0001

utilities
CCS-Julie

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 NOV 14 AM 10: 23

Dear Gov. Crist:

We strongly protest FPL rate increases. Our monthly bill is $300.00. We can barely manage to pay this amount.

Please help!!

THANK you

NANCY VOSS - Nancy Voss
SANdra Turner - Sandra Voss Turner

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Ms. Nancy Voss
Ms. Sandra Voss Turner
522 SW Fifer Avenue
Port St. Lucie, FL 34953

RE: PSC Inquiry 815095C

Dear Ms. Voss & Ms. Turner:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the fuel adjustment charge. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all

state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 2, 2008, the PSC set the 2009 fuel adjustment charge for the customers of FPL. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that FPL residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Company	Prior to January 2009 (1,000 kilowatt-hours)	As of January 2009 (1,000 kilowatt-hours)	Decrease (1,000 kilowatt-hours)
FPL	**$111.12**	**$109.55**	**$1.57**

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

FPSC

080001 EI
080009 EI

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION
CLERK

December 16, 2008

Mr. and Mrs. Gus Winchester
2454 Highway 98 West
Carrabelle Beach, Florida 32322

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Gus and Ruth Ann:

Thank you for contacting my office. I appreciate your concerns regarding Progress Energy and the opportunity respond.

I want to know how people feel about the many critical issues we face and your input is important to me. I appreciate you taking the time to share your views with me and will keep your ideas in mind as I form state policy to address this issue.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

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Florida Public Service Commission
Division of SSC

For prescription assistance, you may want to apply for the Florida Discount Prescription Drug Card. To find out if you are eligible and apply, please call 1-866-341-8894, or for TTY Users, 1-866-763-9630. You may also apply on the Internet at: www.floridadiscountdrugcard.com. Another option is the Partnership for Prescription Assistance. The Partnership for Prescription Assistance helps qualifying individuals with low or no cost prescription aid. You can contact them on the internet at www.pparx.org, or by toll-free telephone at 1-888-477-2669.

Thank you again for taking the time to contact my office. For information about my administration and initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,



Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Florida Department of Elder Affairs
4040 Esplanade Way
Tallahassee, Florida 32399-7000
(850) 414-2000

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 NOV 17 PM 12:27
RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

2454 Hwy 98 WEST
Carrabelle Beach, Fl 32322
November 14, 2008

Governor Charlie Crist
Tallahassee, Fl

Dear Gov. Crist

I am a retired 65 year old resident of Franklin County and live on a fixed income. This week the Public Service Commission approved a 25% increase for Progress Energy for my area. Recently Progress Energy closed their plant in Carrabelle for lack of business and moved to the Wakulla county area-now Progress Energy will be increasing our service by 25%. My home is totally electric-which means I need electricity for heating in the winter and cooling in the summer. I am retired on a fixed income and can not afford to switch over to another means of heat to keep us warm during the winter. I would suggest Progress Energy give us a 25% reduction in our electric bill instead of a 25% increase. I moved to 2454 Hwy 98 WEST Carrabelle Beach in 1999 and the total electric bill was $100 per month-very affordable, however, now my electric bill has steadily increased during the 9 year period to $400 per month and with the large 25% increase-it will increase my electric bill another $100 per month. As a retired resident of Franklin County-we need some help in order to live.

The price of food here is very high-I only purchase food when it is on sale and only go into town once a week due to high gasoline prices-now that gasoline has gone down some making it affordable to go into town for food and medicine-the increased cost of electricity will hurt far more than the increase in gasoline. Also, the high cost of insurance here in Franklin County hurts the retired residents on a fixed income. Therefore, I am asking you look into the Public Service Commissions decision and reconsider the 25% price increase (an unreal amount) for Progress Energy. Give us 65 year old and other residents of Franklin County a chance to live. We have cut back on groceries, medication, and gasoline and can not afford to cut back on heating for winter and cooling for summer. HELP US LIVE!

It appears that the solution for the retired people living in Florida will be to leave Florida and move to a more affordable area. Please keep in mind-Florida needs us (the retired population).

Thank you for your time-some day you will be 65 years old and on an fixed income.

Sincerely

Ruth Ann + Gus Winchester

Ruth Ann & Gus Winchester
Retired residents of Franklin County
ruthannw@att.net
(850) 697-8880

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

COMMISSIONERS:
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KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. & Mrs. Gus Winchester
2454 Highway 98 West
Carrabelle, FL 32322

RE: PSC Inquiry 815075C

Dear Mr. & Mrs. Winchester:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Progress Energy	$110.59	$137.87	$27.28

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Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001 EI
080009 EI

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001
www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION
CLERK

December 16, 2008

Mr. Robert A. DiChiara
1010 Pine Point
Singer Island, Florida 33404

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Robert:

Thank you for contacting me. I appreciate your concerns regarding Florida Power and Light.

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Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

Florida Power & Light Company
PO Box 025576
Miami FL 33102

utilities - CAS-Julie

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share $ _____

OFFICE OF THE CITIZEN SERVICE
08 NOV 17 AM 11:38

2,3,7 4504 B

#BWNDJ Q *** AUTO **CO 0408
#40646 BQ158062# 093789
ROBERT DICHIARA
1010 PINE POINT RD
WEST PALM BEACH FL 33404-2773

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Account number	Do not pay	New charges due by	Amount enclosed
64304-60151	$595.98	Nov 19 2008	$

Your electric statement

For: Sep 30 2008 to Oct 29 2008 (29 days)
Customer name: ROBERT DICHIARA
Service address: 1010 PINE POINT RD

Account number: 64304-60151

Statement date: Oct 29 2008
Next meter reading: Dec 01 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
684.84	684.84 CR	0.00	0.00	595.98	$595.98	Nov 19 2008

Meter reading - Meter 7CJ3462

Estimated reading	39874
Previous reading	- 35154
kWh used	4520

Energy usage

	Last Year	This Year
kWh this month	4273	4520
Service days	29	29
kWh per day	147	156

****The electric service amount includes the following charges:**

Customer charge:	$5.34
Fuel:	$307.35
(First 1000 kWh at 0.060210)	
(Over 1000 kWh at 0.070210)	
Non-fuel:	$223.18
(First 1000 kWh at 0.041340)	
(Over 1000 kWh at 0.051660)	

ESTIMATED BILL

Amount of your last bill	684.84
Payment received - Thank you	684.84 CR
Balance before new charges	$0.00

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	535.87**
On call credit	9.00CR
Storm charge	5.01
Gross receipts tax	13.64
Franchise charge	21.82
Utility tax	28.64
Total new charges	$595.98

Total amount you owe **$595.98**

FPL automatic bill pay - **DO NOT PAY**

- A late payment charge of 1.50% will apply if not paid by November 19, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **November 13, 2008.** If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- This bill is estimated, a fence prevented access to your meter. Differences between estimated and actual use will be adjusted when we next read your meter. Call the number on this bill and ask for the Call Ahead program, and we'll remind you when FPL is coming.

THIS FUEL CHARGE IS KILLING US.

11 Mo Non F 228263
FUEL 2895.14
11 Mo Total 5177.27

WHY AN ADDITIONAL 7% WHEN I AM PAYING THE FUEL

Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: (561) 697-8000
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Robert A. DiChiara
1010 Pine Point
Singer Island, FL 33404-2773

RE: PSC Inquiry 815093C

Dear Mr. DiChiara:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the fuel adjustment charge. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 2, 2008, the PSC set the 2009 fuel adjustment charge for the customers of FPL. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that FPL residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Company	Prior to January 2009 (1,000 kilowatt-hours)	As of January 2009 (1,000 kilowatt-hours)	Decrease (1,000 kilowatt-hours)
FPL	**$111.12**	**$109.55**	**$1.57**

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001-EI

080009-EI
Utilities
CAS-Jutta

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 DEC -1 PM 2:41

Bryan Foltz
11027 NW 5th Court
Coral Springs, FL 33071

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION CLERK

Gov. Charlie Crist
400 S. Monroe St.
Tallahassee, FL. 32399

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

11/10/2008

Dear Governor Crist:

I am writing this letter to Inform you of an issue that I have with the 8 percent rate increase our Public Service Commission previously approved that is scheduled to take effect in January. I feel that this is a waste of money especially for those who do not have a lot to go around. This rate increase was supposed to help pay for the increase in the cost of fuel. Fuel in now down to less than it was a year ago. Recently, Florida Power & Light reported a third-quarter profit of a whopping 45 percent. Don't you think this is just a bit obscene in today's economy? Its overall revenue was down 4.3 percent and still it had a 45 percent increase in profits. What this means is we use less, pay more. I do not enjoy the fact that I am fighting to get food on the table and trying to figure out how much to put aside for gas and all the other necessities of our society and there are companies profiting off of these hard times. There are far too many people who can't afford to use their air conditioning, ovens, dryers, etc. The responsibility of the Florida Public Service Commission is to provide a safe, affordable and reliable utility to the people of the state of Florida. Please see to it that they carry out their duty. When a hurricane comes through FL we are asked to watch out for gasoline price gouging. We inform the state and they take care of the issue. Now we are dealing with large increases and the state is to blame for allowing this to happen. FPL used the rising fuel prices to justify the price increases and interesting enough the price of fuel is low. So what is the reason that these increases should still exist.

I hope that you will take a look at this and see that these raises are just to make a "buck". Also that something can be done to stop these companies from taking advantage of troubling times.

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Florida Public Service Commission
Division of SSC

Thank You,

Bryan Foltz

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Bryan Foltz
11027 NW5th Court
Coral Springs, FL 33071

RE: PSC Inquiry 815096C

Dear Mr. Foltz:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

12.2.08

utilities
CAS-Julie

Dear God Christ,

Had the pleasure of meeting you about 15 years ago at a hearing in Clearwater to stop a rate increase for the then "Florida Power" which you were then very against. Now with the stemming rate increase for the now "Progress Energy" is there any action we can take to stop this "out of sight" increase amount 25%!?. With the times that we have, me being a single mother it will be so bad, but far worse for our elderly who should not live without A.C. but, will have to because they will not be able to afford the power bill at such an increase with people on a fixed income. Think about the thousands of elderly living in mobile homes in August without

air conditioning - many will suffer and many will die -
My wish is for you and others to reconsider "Progress Energys" request - especially now that the fuel prices have dropped down so much -
Please Gov. Christ help us again as you did 15 years ago in Clearwater!

Thank-you

Robin B Dalzell
12100 Park Blvd Apt 2403
Seminole FL 33772

Robin Dalzell
12100 Park Blvd.
2403
Seminole, FL
33772.

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DEC 23 2008
Florida Public Service Commission
Division of SSC

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 DEC -5 PM 2:20

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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STATE OF FLORIDA

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DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

RECEIVED-FPSC
08 DEC 29 AM 10: 25
COMMISSION CLERK

Ms. Robin Dalzell
1200 Park Boulevard, #2403
Seminole, FL 33772

RE: PSC Inquiry 815084C

Dear Ms. Dalzell:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

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Progress Energy	$110.59	$137.87	$27.28

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001
www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

080001E1
080009E1

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION CLERK

December 16, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Ms. Jane Ward
2745 Rigsby Lane
Safety Harbor, Florida 34695

Dear Jane:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy, the Federal Financial Rescue Plan, property insurance, health insurance and illegal immigration.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

To assist you, I forwarded a copy of your letter to the Florida Department of Elder Affairs for their review. If you want to contact the department directly, please use the contact information provided below.

I also forwarded a copy of your letter to the Florida Department of Children and Families for their review. If you want to contact the department directly, please use the information provided below.

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Florida Public Service Commission
Division of SSC

For prescription assistance, you may want to apply for the Florida Discount Prescription Drug Card. To find out if you are eligible and apply, please call 1-866-341-8894, or for TTY Users, 1-866-763-9630. You may also apply on the Internet at: www.floridadiscountdrugcard.com. Another option is the Partnership for Prescription Assistance. The Partnership for Prescription Assistance helps qualifying individuals with low or no cost prescription aid. You can contact them on the internet at www.pparx.org, or by toll-free telephone at 1-888-477-2669.

I understand the burden that all citizens, Florida and otherwise, are facing during these difficult economic times. I believe that the economy needs to keep moving forward and that stabilization must be achieved through a unified effort by both parties.

Congress passed the financial rescue plan on October 3, 2008, with the House's final vote of 263-171. On October 2, 2008, the Senate approved the plan by a vote of 74-25.

I continue to communicate with Florida's Congressional delegation to address the needs of Floridians while focusing on strengthening and accelerating Florida's economy.

During the 2008 Legislative Session, the legislature passed, and I signed, the "Homeowner' s Bill of Rights Act". This legislation strengthens the state's ability to hold property insurance companies responsible for unfair or deceptive trade practices by doubling fines for insurance code violations. It also creates more transparency in the rate development process and requires insurers to base rates, in part, on including windstorm mitigation premium discounts that are tied to the home's storm resistance rating. Consumers are provided additional protections, including freezing Citizens Property Insurance Corporation's rates until January 2010.

Furthermore, in Florida's 2008 Legislative Session, I proposed and the legislature passed Cover Florida, a comprehensive market-based strategy to address the uninsured in Florida. There are no mandates for participation and no tax dollars are required. Instead, Cover Florida partners with private insurance companies to create and competitively bid on robust, innovative health insurance products. These products will be designed to cost $150 per month or less, and will be available to all Floridians ages 19-64 who have been without insurance for at least 6 months. Certain exceptions apply for the 6-month exclusion.

Finally, I am against amnesty for illegal aliens and do not believe we should reward people for illegal behavior.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

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DEC 23 2008
Florida Public Service Commission
Division of SSC

Sincerely,



Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Florida Department of Elder Affairs
4040 Esplanade Way
Tallahassee, Florida 32399-7000
(850) 414-2000

Florida Department of Children and Families
Building 1, Room 202
1317 Winewood Boulevard
Tallahassee, Florida 32399-0700
(850) 488-4306

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Florida Public Service Commission
Division of SSC

Dec 18, 2008 9:42 AM

Utilities, misc

OFFICE OF THE GOVERNOR
CITIZEN SERVICES

08 NOV 20 PM 3:16

CAS-REV-75-08

Dear Governor Crist

You and Congressman Bilirakis sent me a letter before the election wanting me to send you all money for the election. I didn't have any money then and I sure don't have any now. But I did vote for him.

The reason I am writing this letter. I want you to know how much I am disappointed in you and Gus. I can't believe you two let Progress Energy get by with a 25% increase in the power bills. Every one is using the gas to get by with raising all the cost. Who do we pass it to. We don't get any more money in our checks. If we do, it is anywhere from 1% to 3%. These people are doing the same thing as most of the rest. Paying the CEO's outrageous amount of money. What happens when the gas gets down, do any of the prices go down to reflect the cost. NO. They get to keep all that money. I don't know how I am going to pay this bill. I have had progess energy out to my house to help me get the bill down they said to kept doing what I have already doing. That was a lot of help.

What we have done replace our air unit. the hot water Unit. shut down our spa. which is as small as you can get. we have sealed around the doors, and shut down the lights and our bill is still 231.31. it was over 4 hundred. That means there going to get another 58.00 dollars. Where am I suppose to get that? It sure not coming in my S.S. I guess we will stop some more of our medicine or food

I am so disappointed in our Goverment they have made things so complicated. They do that to keep the ordinary person so confuse where we don't know what there doing. You go to sign an agreement it is so confussing.

These people like the CEO of AIG needs to go to jail for what they have do to our economy we have entrusted them with our money and they have paid there self an outrageous amount of salary and bonuses. They need to paid back all that money.

Instead of paying them out, you need to pay the home over that's about to loose there home out. Reduce there interest rate and eitent thier mortgage time. That would help so many of them. That would get the payments down to make it manageable.

When we elected you, you said you were going to do something about the insurance and pharmaceutial companies. Well guess what they are still running all over us. The cost of our insurance is terrible. I am talking about both House and medical. Peoples House insurance is one reason so many people are loosing there houses. You add the insurance to the payments and it is outrageous. Correct me if I am wrong when we know longer work for a company we lose our insurance. When Congress and senate lose there job they get there insurance for life, and we pay for it.

Another thing correct me if I am wrong. These immigrants that come to this country and get to live hear and not pay taxes for the first 10 yrs. And the illegal immigrant there useing our own system against us. We don't even have the right to ask them for there green card.

I don't have a problem if they come here and do it the right way. But we should not suffer to give them all our benifites and we can't get any help. I eat in a restaurant and they have Mexicans working there and every one knows there illegal, but know one can say anything.

Thank you for listening

Jane Ward

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Ms. Jane Ward
2745 Rigsby Lane
Safety Harbor, FL 34695

RE: PSC Inquiry 815064C

Dear Ms. Ward:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

Utilities
CAS-Jules

11-16-08

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08 DEC 29 AM 10:25
COMMISSION CLERK

080001 EI
080096 EI

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 DEC -1 PM 1:57

Sirs, PCS

Who, how and Why in God's Name Gave You the Power to allow Progress Energy an increase of 25%?

The State of Florida Now has lost 30% in homes and 10,000.00 in people leaving Florida monthly. They put electric in their homes and now they have vacated, leaving Natives and other local tax payers to make up the Difference. That is not our mistake and We tax payers should not make up the loss of empty homes and the Progress Energy mistakes. Anybody else would go out of Business. We Tax payers are not in the finance business.

By the Way, What ever happened to the 4/6 years that We voluntarily gave a $1.00 toward a fund to help those less fortunate with their electric bill?

A Few years ago the PCS let

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the Florida Power Corp. Do the same thing and then they sold the Business to Progress Energy and our tax Payer Money Went down the drain. I have been in business and some time you have to go out of Business or Sell the Business.

I Believe in God the Lord Jesus. This 25% encrease is not Gods will.

God Bless you
James Allen age 73
James Allen
1790 Hazen RD
Deland Fl 32720

allen
1790 HAZEN RD
DeLand, Fla

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DEC 23 2000
Florida Public Service Commission
Division of SSC

Copy

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. James Allen
1790 Hazen Road
DeLand, FL 32720

RE: PSC Inquiry 815080C

Dear Mr. Allen:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Progress Energy	$110.59	$137.87	$27.28

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001E1
080009E1

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION
CLERK

December 16, 2008

Mr. and Mrs. Clifford Eck
6252 Fairskies Drive
New Port Richey, Florida 34655

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Dear Clifford and Sara:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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DEC 23 2008
Florida Public Service Commission
Division of SSC

Dec 18,2008 9:56 AM
Utilities
CAS-Julie
OFFICE OF THE GOV
CITIZEN SERVICE
08 NOV 17 AM 11:4

Clifford & Sara Eck
6252 Fairskies Drive New Port Richey, Florida 34655

Thursday, November 13, 2008

Office of Governor Charlie Crist
State of Florida
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399-0001

Time for you to get this under control Charlie,

What part of financial crisis and unemployment is it that Regulation does not understand? At the very time when small business and employers are grasping at straws to hold on to survive, along comes an "approved" 25% increase in electrical energy.

None of us are so stupid that we would believe Energy companies and their executives have tightened their belts to help us all pull together to survive. The suspect is that the Energy Companies are manipulating the effects of fuel costs and have leveraged it into this rip off. This is price gouging at its worst. The Utilities may have a free pass that the Automotives and Banks don't have, but it's time for you to do your job and call a halt to this abortion called Utility need. STOP IT !

We the people are tired of being the whipping post for every flawed and lazy system that you legislators continue to aid. There will be a response to this one, I hope you are ready for the result.

I demand that immediate action is taken to recend this increase.

Clifford & Sara Eck

6252 Fairskies Drive
New Port Richey, Florida 34655

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of SSC

Phn: 727 372 5858 cliffeck@tampabay.rr.com

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NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. & Mrs. Clifford Eck
6252 Fairskies Drive
New Port Richey, FL 34655

RE: PSC Inquiry 815079C

Dear Mr. & Mrs. Eck:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

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CHARLIE CRIST
GOVERNOR

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December 16, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Ms. Laura A. Sehm
7126 Arbor View Lane
New Port Richey, Florida 34653

Dear Laura:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the ~~Public~~ Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

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Tallahassee, Florida 32399-0850
(850) 413-6100

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Dec 18,2008 9:35 AM

utilities
cas-file

OFFICE OF THE GOVERNO
CITIZEN SERVICES
08 NOV 19 AM 10:38

Laura A Sehm
7126 Arbor View Lane
New Port Richey, FL 34653
Friday November 14, 2008
jsehm@netzero.com

Dear Governor Crist,

I collect Social Security Disability Benefits and live on a fixed income. Since we bought our house 8 years ago the price of electric has skyrocketed. We now pay 3 times more for the same amount of kilowatts. Now, the way that I understand it, the last rate hike was to cover the increased cost of fuel. Well, fuel has come down and the price of all the goods and services that were hiked up have not come back down. And now the electric companies want another rate hike? We've struggled, just like everyone else, but we have kept up to date. We won't be able to with another hike on electric service. I really think you should address this part of the population and the rest of Florida's residents. We've watched our home owners insurance go up along with car insurance, water service, garbage service, etc. Our Social Security checks don't go up enough to take even one more hike. I don't see an end in sight. Are we the next generation of homeless even though we have fought to keep our bills paid? How fair is that? We are doing everything we can to be a part of Florida and take part in her economy. Can't we get alittle respect for what we do accomplish? I just can't see how its fair. Everything has gone up except for the paycheck.

Sincerely,

Laura A Sehm

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Division of SSC

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NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Ms. Laura Sehm
7126 Arbor View Lane
New Port Richey, FL 34653

RE: PSC Inquiry 815078C

Dear Ms. Sehm:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001E1
080009E1

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

RECEIVED-FPSC
08 DEC 29 AM 10:25
COMMISSION
CLERK

December 16, 2008

Ms. Nanci Gaenslen
Number 502,9525 Blind Pass Road
St. Pete Beach, Florida 33706

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Nanci:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

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Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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DEC 23 2008
Florida Public Service Commission
Division of SSC

utilities
cas-gulf

Nanci Gaenslen
9525 Blind Pass Road #502
St. Pete Beach, FL 33706
(727) 360-5580 Phone

Dec 18, 2008 9:57 AM

Dear Governor Crist:

We are waiting and hoping you will come to our rescue on this 25% increase the Public Service Commission has approved. With oil prices down, what is the justification??

If we are to pay for the nuclear power plant we should be given preferred stock .

Please respond to our pleas.

Regards:
Nanci Gaenslen

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 NOV 19 AM 11:14

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DEC 23 2008
Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Ms. Nanci Gaenslen
9525 Blind Pass Road, #502
St. Petersburg, FL 33706

RE: PSC Inquiry 815077C

Dear Ms. Gaenslen:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

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TALLAHASSEE, FLORIDA 32399-0001

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850-487-0801 fax

CHARLIE CRIST
GOVERNOR

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December 16, 2008

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Florida Public Service Commission
Division of SSC

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Mr. David M. Willis
1292 Harbor Lake Drive
Largo, Florida 33770

Dear David:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy, offshore drilling, property insurance and illegal immigration.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

Most will agree that Florida has one of the world's most unique environments which must be carefully protected. The state and national economy also need protection. With that in mind, I believe that both our environment and the economy must be part of the conversation about offshore drilling.

While that conversation must include domestically produced fuels, I am committed to seeking innovative ways to meet Florida's growing energy needs while reducing the emission of greenhouse gas.

Furthermore, the 2008 Legislature passed and I signed the "Homeowner's Bill of Rights Act." This legislation strengthens the state's ability to hold property insurance companies responsible for unfair or deceptive trade practices by doubling fines for insurance code violations. It also creates more transparency in the rate development process and requires insurers to base rates, in part, on including windstorm mitigation premium discounts that are tied to the home's storm resistance rating. Consumers are provided additional protections, including freezing Citizens Property Insurance Corporation's rates until January 2010.

Additionally, I launched "Shop and Compare Rates," a Web site to help consumers compare homeowners insurance rates throughout Florida. This interactive, online site provides Floridians with information they need to obtain the best coverage for their homes. For more information, please visit www.ShopAndCompareRates.com or by phone at 850-413-3140.

I understand the need for affordable property insurance. Housing is critical to Florida's robust economy and rising insurance premiums and property taxes burden Florida's homeowners. I will continue keeping the people's interests first in fighting for insurance reform.

Finally, I am against amnesty for illegal aliens and does not believe we should reward people for illegal behavior.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,



Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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DEC 23 2008
Florida Public Service Commission
Division of SSC

David M. Willis
1292 Harbor Lake Dr.
Largo, FL 33770-4276

Dec 18, 2008 9:54 AM

November 14, 08

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 NOV 17 AM 11:31

Utilities, Prop-Ins, Immigration CAS-Jobs

Dear Governor,

(1) The recent announced hike rate of Progress Energy to *25% is an abomination. If this monopoly has not had the foresight, along with Florida government, to build Nuclear reactors sooner, the people should not pay the price for short-sightedness. It is part of the role of government oversight to anticipate problems, not simply react to crisis. This state is already in RECESSION. We need more drilling now, and further development of Nuclear and other alternatives NOW. Yes, I know it takes 12-15 years for a plant to come on line.

(2) What is the latest on a coalition of Gulf States to reduce property insurance? Senator McCain was against it, and yet you supported him. OVER

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Florida Public Service Commission
Division of SSC

(3) When is the State going to address the problem of illegal immigration?

A) Secure Borders
B) Fine employers of illegals
C) Imprison and deport drug dealers and criminal gangs.

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OFFICE OF THE GOVERNOR
08 NOV 17 AM 9:14

The liferaft is full, most will leave and unemployed citizens can fill their role of cheap labor and cheap votes.

Be a Statesman, the American people are sick of politicians.

Please respond

Sincerely,

David M. Willis, USArmy Ret.

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. David Willis
1292 Harbor Lake Drive
Largo, FL 33770-4276

RE: PSC Inquiry 815076C

Dear Mr. Willis:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Progress Energy	$110.59	$137.87	$27.28

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

080001 E1
080009 E1

CHARLIE CRIST
GOVERNOR

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

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December 16, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Mr. John R. Plummer
Post Office Box 941
Dunedin, Florida 34697

Dear John:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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Utilities
CAS-Julie

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CITIZEN SERVICES
08 NOV 19 AM 10: 26

NOV. 15, 08

DEAR GOVERNOR CRIST:

ARENT WE LUCKY IN FLA.? WE GET TO PAY A 25% INCREASE TO PROGRESS ENERGY, EVEN THOUGH THE ECONOMY IS ABOUT TO UNRAVEL. THE PSC IS USELESS, THEY CAN BE TERMINATED. WHY DO WE HAVE TO PAY FOR PROGRESS EXPANSION? ALL THIS WILL DO IS BRING IN MILLIONS MORE TO FLA. ALLOW LAND OWNERS (LIKE ALEXANDER) TO DEVELOP THE FEW UNOWNED ACRES. BANKERS, BUILDERS, TEACHER UNIONS, SUPPLIERS ETC. WILL TAKE OUT WHEN THE NEW PLANT IS FINISHED. WE GET THE BILL, THESE RASCALS MAKE THE MONEY. IN THE MEANTIME, FLORIDIANS WILL SUFFER, WAY TO GO SIR.

JOHN R PLUMMER

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Florida Public Service Commission
Division of SSC

COMMISSIONERS:
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NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. John Plummer
P.O. Box 941
Dunedin, FL 34697-0941

RE: PSC Inquiry 815065C

Dear Mr. Plummer:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

CHARLIE CRIST
GOVERNOR

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

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December 16, 2008

Ms. Pauline Falvey
1255 South Prospect Terrace
Inverness, Florida 34452

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Pauline:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, I forwarded a copy of your letter to the Florida Department of Elder Affairs for their review. The department works with many community-based organizations to help seniors keep their self-sufficiency and self-determination. If you want to contact the department directly, please use the contact information provided below.

Furthermore, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

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Division of SSC

Finally, I forwarded a copy of your letter to the Florida Department of Children and Families for their review. If you want to contact the department directly, please use the information provided below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,



Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Florida Department of Children and Families
Building 1, Room 202
1317 Winewood Boulevard
Tallahassee, Florida 32399-0700
(850) 488-4306

Florida Department of Elder Affairs
4040 Esplanade Way
Tallahassee, Florida 32399-7000
(850) 414-2000

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stop this increase or at
least lower it.
God Bless.

Pauline Falvey
1255 S. Prospect Ter
Inverness.
Fl 34452

I have a friend who
will never be able
to pay any increase. He
has Hyperthermia he
use and I know now
he doesn't use air or
heat to keep him cool
or warm like he should.
So Please Stop this
increase
we always thought you
were a fair guy so
show us you are

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Ms. Pauline Falvey
1255 South Prospect Terrace
Inverness, FL 34452

RE: PSC Inquiry 815068C

Dear Mr. Falvey:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

CHARLIE CRIST
GOVERNOR

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

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December 16, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Mr. Guerry Dobbins
5174 South Stetson Point Drive
Homosassa, Florida 34448

Dear Guerry:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

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Dec 18,2008 9:49 AM

Utilities
CAS-gb

5174 S. Stetson Point Dr.
Homosassa, FL 34448
November 13, 2008

Office of Gov. Charlie Crist
State of Florida
PL-05 The Capital
Tallahassee, FL 32399-0001

Dear Gov. Crist:

Your appointed Public Service Commission is putting the finishing touches on approving rate increases for all the major utilities in Florida, including a record setting 25 % for Progress Energy to build two nuclear power plants. This in spite of the fact that fuel prices are bottoming out and the state, as well as the nation, is in a full scale recession. Alternative energy is a great idea, but at a time when people are losing their jobs, abandoning their homes, giving up their pets and straining the food banks, seems a bit cynical don't you think? Who's going to need all this extra power, homeless shelters? And when these new power plants are all on line, Progress Energy is then going to cut its rates? You bet.

Meanwhile ad valorem taxes haven't gone down a lick and local governments are still in denial about a shortfall in revenues. Are you really serious about running for re-election? If so, I think you need to reconsider what a proactive governor might want to be doing when the economy of his state is tanking.

Good luck.

Guerry Dobbins

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CITIZEN SERVICES
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Florida Public Service Commission
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STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Guerry Dobbins
5174 South Stetson Point Drive
Homosassa, FL 34448

RE: PSC Inquiry 815069C

Dear Mr. Dobbins:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

OFFICE OF THE GOVERNOR
CITIZEN SERVICES

08 DEC -1 PM 2:38

Dear Governor Crist

I know you are Busy but we the People who have Progress Energy need your help our County as you know is going through a lot But with Gods help well overcome Problem is Progress Energy wants 24% more starting Jan. See myself + thousands like me are on a limited amount I make 20,000 a yr sometimes 18, + Pay my home + other Bills soon we wont afford Power something has to Be done Please for all families help us

Generally
Bruce Dack
231 Melody Ln
Largo Fla 33771

Bruce Dack
231 Melody Ln
Largo Fla 33771

Please R S V P

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Division of SSC

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NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Bruce Dack
231 Melody Lane
Largo, FL 33771

RE: PSC Inquiry 815081C

Dear Mr. Dack:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

Utilities
CAS-Julie

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CITIZEN SERVICES
08 DEC -1 PM 2:55

080001E
080009E

24 November 2008

Office of Governor Charlie Crist
State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399-0001

Alan J. Peterson
18 Cosmos Court East
Homosassa, FL 34446-5328

Dear Governor Crist

I'm writing this letter to express my intense dissatisfaction with the rate increases that will take effect next year for customers of Progress Energy. It is my understanding that the Florida Legislature passed bills that allow this giant utility to charge its customers now for future work on the proposed nuclear power plant in Levy County. It is also my understanding that the Florida Public Service Commission had no choice but to grant the rate increases because it is the law.

In effect, the legislation allows Progress Energy to borrow money from its customers without having to pay any interest or even having to repay the money should the new plant not be built. How unfair can you get! I have never heard of such industry-friendly, consumer-unfriendly laws in my life. I'm going to do whatever I can to get these laws overturned.

I'm 72 years old now. Will I live to see any benefit from the new power plant? Will the rates go down when the plant finally comes on line? I doubt it. Electric rate will probably continue to increase, as they have in the past.

Also, I'm going to pay much closer attention to what is going on in the Florida Legislature in the future. And I'm going to do whatever I can to see that the people responsible for these terrible laws are removed from office and replaced with representatives who are more attuned to the needs of the citizens they represent.

Sincerely,

Alan J Peterson

Alan J. Peterson
18 Cosmos Court East
Homosassa, FL 34446-5328

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☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

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Florida Public Service Commission
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COMMISSIONERS:
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NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Alan Peterson
18 Cosmos Court East
Homosassa, FL 34446-5328

RE: PSC Inquiry 815082C

Dear Mr. Peterson:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Progress Energy	$110.59	$137.87	$27.28

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

Ms. Grace Shepard
Lot 317
7400 46th Ave. N.
St. Petersburg, FL 33709-2537

Utilities
CAS-Julie

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08 DEC 29 AM 10:24
COMMISSION
CLERK

OFFICE OF THE GOVER
CITIZEN SERVICES
08 DEC 10 AM 11:10

080001/E1
080009E1

To:
Governor Charlie Crist
Tallahassee, Fl.

From:
Grace Shepard
Retired RN
St. Petersburg, Fl.

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

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DEC 23 2008
Florida Public Service Commission
Division of SSC

Subject: 25% increase in energy bills - Pinellas County

Dear Governor Crist - Please Help Us!

This increase in energy is a serious concern for senior citizens. Most are on fixed incomes and some on social security only and this may have a dramatic effect on quality of life in regard to financial, medical, safety aspects. This increase will cause many seniors to decide between food, medications and energy needs.

Problems: Inability to afford to run air conditioners and heating units: This may cause results such as heat strokes, cardiac and respiratory problems during our hot summers; colds, flu and pneumonia in winter.

Also, falls and fractures may increase due to poor lighting as people try to reduce their energy bill.

These problems can lead to hospitalizations and sadly to potential loss of life.

Governor Crist we respect and thank you for what you are doing for Florida.

Sincerely,
Grace Shepard

Please see attached list of names from my mobile home park agreeing with this letter.

Ms. Grace Shepard
Lot 317
7400 46th Ave. N.
St. Petersburg, FL 33709-2537

PETITION RE 25% ELECTRIC INCREASE

12.08

WE ARE Against This INCREASE

WE ARE SENIOR Citizens With LIMITED INCOME

Blanche Gray
Carolyn Wachstetter
Ted Emanuel
Jewel Emanuel
Thomas S Beams
Marie L Sherrer
Alan J. Olive
Karen Knous
Ronald Knous
Wyley E. Waddell
Edgar W Hackstaff
James Layell
Patricia Layell
William Smith
Jane Smith
Evelyn Zehring
Earle Perkins
Myrtle Luellett
Pauline Gilapsy
Robert Luellett
Crossett Dufour-
Gregory Gehrs
Victor Lowery
Daphne Lahnes
Bruce Lahnes
Wm Schumacher

Gloria Flahive
Mary L. Delemeester
Edith C Cochrane
Hazel Chamberlain
Mary Ann Ford
Ed Watson
Grace Shepard

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Elizabeth Strawman
Rodney Campbell
Kathleen E. Young
Lori's Bermotson
Pete Lecso
Jean Sparrowhawk
Barbara J. Moore
Ida F Fl
Louise M. Burch
Ruth Ball
Peggy Watson
Carol Sanders
Rip A. Sparkle Esq
Mana E Cox
Jim Casey
Norman L Masse
Mary E Bird
Agnes Foster
Cheryl Saccanto
Joan Lee
Lacky Faccinto
Donald S Gill
Patricia Giff
Polly Fulton
Maxine Maudlin

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Pamela Denture
Evelyn Denture
Patricia A. Kimball
William L. Kimball J.
Lola B. Menestrina
Barbara Cela
MR & MRS. D. HOFNER
Earl Richardson
Dorothea Brewer
Gerald Brewer
Jean Gale
Bertie MacDonald
Yvette Lavoyk - Ed Barrette
Mary Smith
Dan Smith
M. L. Stevens
Marcelle Spotteswood
Phyllis Carman
Moira Gillies
Stewart Gillies
Judy Urbine

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Lot 320 Ellen + Jack Benge
Lot 327 Nell + Lefty Frizzell
Sally Schreiber 319
C.O. Brown 318
John Sullivan - 321
Leonard Robertson 314
Edward Rooke Lot 315
GARY W. WHITE = # 312
Lora P. White #312
Norma Smith - #308
Willard Mowder #306
Laurie Mowder #306
Pat Sansaricq #309
Donald Hanlon #307
304 Not home
302 Not sure

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Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Ms. Grace Shepard
7400 46th Avenue North
St. Peterburg, FL 33709-2537

RE: PSC Inquiry 815085C

Dear Ms. Shepard:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

CHARLIE CRIST
GOVERNOR

STATE OF FLORIDA
Office of the Governor
THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

080001 EI
080009 EI
nuclear cost recovery

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COMMISSION CLERK

December 16, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Mr. and Mrs. Richard A. Klug
80 South Camellia Avenue
Crystal River, Florida 34429

Dear Richard and Francine:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

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Florida Public Service Commission
Division of ESC

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

RECEIVED
DEC 23 2008
Florida Public Service Commission
Division of CSC

Mr. Richard A. Klug and
Mrs. Francine P. Klug
80 S. Camellia Avenue
Crystal River, Florida 34429
Phone: 352-794-0070

November 13, 2008

To: Governor Charlie Crist, Senator Mike Fasano, Congressman Charles Dean,

Just today, November 13, 2008, we have learned that Progress Energy will be getting a 25% rate hike as of January 1, 2009. We would LOVE to be getting 25% hikes in our Social Security. But that IS NOT going to happen. Every time we try to conserve our power and reduce our bills, the Governor and State Congress allows Progress Energy another rate hike. And to make matters worse the local nuclear plant which is less than five(5) miles from us is not supplying our power. It is coming from their coal fired generator.

We further understand that one or all of you are responsible for the legislation which will allow Progress Energy to pass along the construction costs of the new Nuclear Power Plant in Inglis to WE, the customers. Boy, have they got a sweet deal!!!!! We don't know of any other business or service which gets its' money up front without providing ANYTHING to its' customers. What a precedent has been established for the whole state to see!!!! How long do you think it will be before other businesses request development monies?? Why not let Progress Energy and its' stockholders pay for the build in Inglis! As an example, United Technologies and their stockholders paid for all the development on each of its' jet engines.

Furthermore, beyond insulation and duct cleaning, Progress Energy does not encourage conservation. We have just purchased and installed a new Hot Water Heater, insulation blanket and a Set-back box all with no incentives from Progress Energy. We can see a noticeable reduction in our bill because the set-back box keeps the water heater from running 24 hours a day. They don't encourage solar hot water and we have a large expanse of roof which would have done the job nicely.

Senator Fasano and Congressman Dean, you have just been re-elected to your state government seats without our help - because we felt that you were more interested in other portions of your district than our area. Now it is time for you to help all your constituents especially those in this area, regardless of their voting choice!

We'll be watching.

Richard A. Klug and Francine P. Klug

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. & Mrs. Richard A. Klug
80 South Camellia Avenue
Crystal River, FL 34429

RE: PSC Inquiry 815071C

Dear Mr. & Mrs. Klug:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Randy Roland

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

Utilities
CAS-Julie

DOWNTOWN RESIDENTS CIVIC ASSOCIATION INCORPORATED

ST. PETERSBURG DOWNTOWN RESIDENTS CIVIC ASSOCIATION, INC.

A AN INDEPENDENT ASSOCIATION, CURRENTLY WITH 663 HOMES, PROUDLY DISPLAYING THE CITY EMBLEM

** * * Devoted To St. Petersburg, The Most Livable City In The World * * **

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FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Governor Charlie Crist
State of Florida
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399-0001

December 3, 2008

Dear Charlie,

I'm writing both as a friend and neighbor here at Bayfront Tower, and as head of the civic association representing downtown condominiums here in St. Petersburg. The Board of Directors of our Association voted unanimously to contact you regarding their concern with the actions of the Public Service Commission in recently granting two rate increases to Progress Energy of Florida that will increase our homeowners' electric bills by 25 %. (The company's name is misleading, because it is actually a wholly-owned subsidiary of a North Carolina corporation.)

Charlie, your political stature is very great and it got that way because people recognize that you do what's right for them, not the special interests. The members of the Senate and House know this too, and they will listen to you if you ask them to undo the outrageous electric rate increases. At this point, only you, with support of the Legislature, can stand up for the people who have been ignored in favor of an inexplicable relationship with an out-of-state corporation. PSC spokesmen say the Legislature forced them to do it. Howard Troxler of the St. Petersburg Times appears to agree. Here's his column recently:

> "It is a done deal. The fact is that for each of the last three years, our Legis-lature has passed a big "energy bill" that has put the law of this state sharply in the favor of Florida's electric companies.
>
> "• In 2006, the Legislature passed the first law allowing early billing for nuclear power plants that are just a gleam in the electric company's eye.
>
> "• In 2007, more of the companies came back and got a law giving them the same deal for certain coal plants, too.
>
> "• And in the 2008 session this spring, they came back yet again and got a law making it easier for them to run new lines, and harder for citizens to fight them.
>
> "... the PSC is mostly just obeying the Legislature."

According to Mr. Troxler, the first bill, in 2006, passed the Senate 39-0, and the House 118-1. As sympathetic as some Senators and Representatives may be to the power industry, it's hard to imagine that all who supported it realized the ramifications of their action.

(Continued)

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CITIZEN SERVICES
08 DEC -8 PM 3:21

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Division of SSC

One Beach Drive SE • Suite 1304 • St. Petersburg • Florida • 33701-3925
(727) 550-8500 • www.StPete-DRCA.org

Emil A. Pavone
Bayfront Tower
(255 Homes)
President & Director

Hugh Tulloch
Vinoy Place
(102 Homes)
Vice Pres. & Director

James H. Rillings
Vinoy Place
(102 Homes)
Secretary & Director

Marion Lee
The Florencia
(52 Homes)
Treasurer & Director

Joseph Girolamo
Parkshore Plaza
(120 Homes)
Director

Lenore Binzer
The Cloisters
(34 Homes)
Director

Richard Blommaert
Marina Association
(100 Homes)
Representative

ST. PETERSBURG
DOWNTOWN RESIDENTS CIVIC ASSOCIATION, INC.
AN INDEPENDENT ASSOCIATION, CURRENTLY WITH 663 HOMES, PROUDLY DISPLAYING THE CITY EMBLEM
* * * Devoted To St. Petersburg, The Most Livable City In The World * * *
♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦

Governor Charlie Crist (December 3, 2008 , Continued)

As you know, Charlie, the law which formerly prohibited merger of geographically non-contiguous utilities was changed a number of years ago to allow the practice. North Carolina Power and Light acquired Florida Power not long after, and later changed the parent company name to Progress Energy Corporation. The parent corporation continues to be headquartered in North Carolina.

The first rate increase granted several months ago was ostensibly to cover the increase in the price of fuel oil used to operate their plants. But the price of oil on world markets has dropped from its high of $147 a barrel to $47 a barrel yesterday. Shouldn't that increase now be rescinded? And today's electricity users are now slated to pay for a power generating facility that won't be on-line for at least ten years. Can we really see ahead ten years? Can we tell what other forms of clean energy may be available to us by that time? Can we really be so sure of the projections for increased power needs ten years hence? Can Navigant Consulting really predict how fast renewable energy technology will progress to bring its cost below that of other energy sources?

No other business — except a professional sports team — would ever expect the public to fund its capital assets. Shareholders of North Carolina's Progress Energy, Inc., must be licking their chops. Even now, with the Dow down 52% from its peak, PGN is down less than 25%, and the consensus among analysts for its earnings per share this year projects an increase of 54% over 2007. Clearly, only the State Legislature can reverse the PSC and forbid the injustice now about to befall.

Charlie, as Governor in this time of economic recession, with people losing their jobs, their homes, and struggling to put food on the table, you surely know that failure by the Legislature to force rescission of the two recent rate increases raises a serious moral issue, for the injustice falls most harshly on poorer citizens. In behalf of the 663 homeowners and their families represented by DRCA, as well as everyone throughout the Florida Progress area, we ask you to force repeal of these unconscionable electric rate increases.

Sincerely,

Emil A. Pavone
President
St. Petersburg Downtown Residents Civic Association, Inc.
(727) 550-8500
epavone1@tampabay.rr.com

Cc: Board of Directors, St. Petersburg Downtown Residents Civic Association, Inc.
H. Troxler, St. Petersburg Times

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Florida Public Service Commission
Division of SSC

One Beach Drive SE • Suite 1304 • St. Petersburg • Florida • 33701-3925
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LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Emil A. Pavone, President
St. Petersburg Downtown Residents Civic Association, Inc.
One Beach Drive SE, Suite 1304
St. Petersburg, FL 33701-3925

RE: PSC Inquiry 815086C

Dear Mr. Pavone:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Progress Energy	$110.59	$137.87	$27.28

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

Emil A. Pavone, President
St. Petersburg
Downtown Residents Civic Assoc.
One Beach Drive SE, Suite 1304
St. Petersburg, Florida 33701

TAMPA FL 335
SAINT PETERSBURG FL
04 DEC 2008 PM 3 T

Governor Charlie Crist
State of Florida
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399-0001

32399+6591

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 24, 2008 2:32 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: Docket 080001-EI & 080009-EI

Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

See attached.

For Docket 080001-EI & 080009-EI

FAX.TIF (32 KB)

THE FLORIDA SENATE
Tallahassee, Florida 32399-1100

SENATOR CHARLIE JUSTICE
Democratic Leader Pro Tempore
16th District

COMMITTEES:
Ethics and Elections, *Vice Chair*
Finance and Tax, *Vice Chair*
Social Responsibility - Policy and Steering, *Vice Chair*
Children, Families, and Elder Affairs
Commerce
Commerce and Industry - Policy and Steering
Rules
Ways and Means - Policy and Steering

JOINT COMMITTEE:
Legislative Budget Commission

Utilities
OPP-ENV

cc: Kathy Mears
cc: CLA
cc: PSC
cc: Eileen H.

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 DEC 18 PM 1:18

RECEIVED
DEC 24 2008
Florida Public Service Commission
Division of SSC

December 15, 2008

The Honorable Charlie Crist
Governor
PL02 The Capitol
400 South Monroe Street
Tallahassee, FL 32399

Dear Governor Crist:

I am writing to ask that you show the same concern for Florida's families utilities bills as you have shown for their mortgage payments by requesting a freeze to the rate increase about to be imposed on the customers of Progress Energy. I, along with many of my constituents and colleagues, feel that in this economic climate, Floridians simply cannot afford an increase in their utility bills.

This upcoming Legislative Session, the Florida Legislature – just like many families across Florida – will be tightening their belts to cope with a strained economy. Adding a rate increase of this magnitude is like pouring salt on an already gaping financial wound. While I am not arguing for or against the need for advanced cost recovery, I am simply asking for intervention on behalf of Florida's families who are struggling in this economic climate. As you have said, Florida's economy is different today and we must react differently to help our citizens. Working together with leadership of Progress Energy, I am confident that we can make decisions that will help the people of Florida.

I feel strongly that that the advance cost recovery provision must be frozen at least until the Legislature can address this issue further in Session. Your attention on this matter would be greatly appreciated.

Sincerely,

Charlie Justice
Senator
16th District

REPLY TO:
☐ Gateway Executive Center, 8601 4th Street North, Suite 100, St. Petersburg, Florida 33702 (727) 217-7970
☐ 222 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5075

Senate's Website: *www.flsenate.gov*

JEFF ATWATER
President of the Senate

MIKE FASANO
President Pro Tempore

080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

080001-EI
080009-EI

Patricia O'Beirne
167 W. Belltower Crossing
Poinciana, Florida 34759

Matthew Carter III. Chairman
Public Safety Commission
Capital Circle Office Ctr.
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

Randy Roland
Regulatory Program Administrator
Division of Service, Safety & Consumer Assistance

RE: 25% Rate Increase for Progress Energy

Two years ago the PSC of our Sunshine State voted to allow Progress Energy, Inc. a 25% rate increase to build new nuclear-generated plants and cover fuel cost increases for coal powered plants, and corrections to pollution generated from these coal facilities. Why?

Florida Power & Light, our states largest utility recently lowered its rates. That company relies less on coal fuel generators and is contemplating solar and wind power generators for its future growth and energy supply. Why in our Sunshine State is Progress Energy pursuing coal and nuclear powered generators instead of taking its lead from the more efficient Florida Power and Light Company? The rate increase PSC allowed two years ago seems ill-conceived, and in light of the economic burden being placed on the citizens of central Florida in this recessionary time, ill-timed. The rate increase smells like another bailout for a poorly managed government allowed monopoly.

How do the citizens of central Florida, the center of the Sunshine State get a re-vote and rescinding of this 25% rate policy? Barring that, how do the customers of Progress Energy apply to become customers of Florida Power & Light. Shouldn't the PSC be in favor of providing equal assistance and equal oversight to all the citizens of our Sunshine State?

Very truly,

Patricia O'Beirne

RECEIVED-FPSC
08 DEC 23 PM 4:49
COMMISSION
CLERK

RECEIVED
DEC 09

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

RECEIVED-FPSC
08 DEC 23 PM 4:49
COMMISSION CLERK

Ms. Patricia O'Beirne
167 West Belltower Crossing
Poinciana, FL 34759

RE: PSC Inquiry 811416C

Dear Ms. O'Beirne:

The Florida Public Service Commission (PSC or Commission) received your recent correspondence regarding Progress Energy Florida, Incorporated (Progress Energy).

In 2007 the PSC adopted a rule which allowed a utility to petition for cost recovery for a nuclear plant upgrade or new plant construction. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

You also expressed a concern about the fuel cost adjustment. There are a number of factors that go into setting fuel cost adjustments for electric utilities. Because fuel prices tend to be volatile, utilities are permitted to recover the cost of the fuel used to generate electricity through a fuel adjustment charge, also known as the fuel cost recovery clause. The Commission holds annual hearings each November to set fuel rates for the following year. Consumer interests are represented at these hearings by attorneys with the Office of Public Counsel. During the hearings, the Commission examines fuel price projections for the following year, and identifies any over or under-recovery of fuel costs for the current and

previous years. The objective is to set rates that allow the utility to collect only the fuel costs it actually incurs.

The level of a utility's fuel costs is largely dependent upon the mix of fuels utilized to generate electricity, and the changing market conditions for each of those types of fuel. However, even if a utility has a fuel mix with heavy reliance on oil, the utility's fuel costs may not immediately decline when the price of oil declines. In order to ensure a stable supply of reasonably priced fuel, utilities enter into multi-year contracts for the purchase of approximately 50 percent of their fuel. While these contracts limit the utilities' ability to respond quickly to fuel price declines, they also protect consumers from fuel price increases during the term of the contract.

Progress Energy's generation fuel mix is approximately 50 percent natural gas, 33 percent coal, 13 percent nuclear, and 4 percent oil. Even if Progress Energy were buying all of its fuel on the spot market and had no multi-year fuel contracts, the lower oil prices would not significantly affect its fuel costs.

During the November hearings, the Commission considered Progress Energy's actual and projected fuel costs, and approved an increase in their fuel rate for 2009 of $14.09 per 1000 kWh of residential usage. This rate includes an under-recovery of fuel costs from 2008.

In setting rates for 2010, the Commission will determine whether Progress Energy collected more revenues during 2009 than it incurred in costs. If that occurs, the over-recovery will be refunded to customers with interest. To aid in that assessment, the Commission has ordered Progress Energy to file a report in early March that will provide new estimates of their fuel costs compared to the revenues generated by the rates the Commission just approved. All utilities are required to notify the Commission at any point during the year if it appears their fuel rates will result in an over or under-recovery by more than 10 percent. At that time the Commission can require rates be re-adjusted to align with costs.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of $2.50 to recover the cost of Progress Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of $9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the September and November 2008 hearings, a residential customer using 1000 kWh will see their bill increase from $110.59 to $137.87, an increase of 24.67 percent. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 3:34 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: The Peoples Governor? ; How Do You Justify This?; FW: Florida Power; RE: How Do You Justify This?; RE: The Peoples Governor? ; RE: Florida Power


The Peoples Governor?


How Do You Justify This?


FW: Florida Power


RE: How Do You Justify This?


RE: The Peoples Governor


RE: Florida Power

Docket 080009-EI and 080001-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 23, 2008 3:23 PM
To: Ellen Plendl
Subject: Email

<<The Peoples Governor? >> <<How Do You Justify This?>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Michael A. Wiggs [mike.wiggs@gmail.com]
Sent: Tuesday, December 16, 2008 6:25 PM
To: Governor Charlie Crist
Subject: The Peoples Governor?

Gov. Crist, I understand you approved an inexcusable price hike for the future of Progress Energy. I am writing to ask that your decision should be reversed, especially in these hard times. Progress Energy can wait. I work part-time due to a medical disability and stuggled to pay my power bills for the last 2 years. Now, this will cause me to lose power because a 25% increase is way too much.

There are other options out there so the public can receive affordable power. You need to understand that there are millions of elderly, sick, and disabled citizens in Florida and your decision to allow the rate increase will very likely cause numerous health issues. You need to rethink your decision and put this increase on hold until other options are tried. I will forward to the Orlando Sentinel if I do not get an appropriate reply. Michale Wiggs

Kimberley Pena

From: Dan Lia [dan_lia@yahoo.com]
Sent: Tuesday, December 23, 2008 1:52 PM
To: Governor Charlie Crist
Subject: How Do You Justify This?

The FPSC authorized Progress Energy to implement a 25% (25 percent!!!) increase to residential bills effective January 2009.

This may have made sense in the era of $150/barrel--$4.50/gal oil-gas prices, but it makes no sense in the CURRENT era of $40/barrel--$1.60/gal oil-gas prices.

Don't you think an emergency FPSC session is required to rescind or at least DRAMATICALLY REDUCE these increases?

Dan Lia
Dunedin FL
727-736-8810

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 23, 2008 3:25 PM
To: Ellen Plendl
Subject: FW: Florida Power

-----Original Message-----
From: Madelinestabile@wmconnect.com [mailto:Madelinestabile@wmconnect.com]
Sent: Thursday, December 18, 2008 8:35 PM
To: Governor Charlie Crist
Subject: Florida Power

Governor Christ, As a Senior Citizen of Florida, I implore you to put a freeze on the Florida Power Rate Hike. With the economy in such sad shape and us seniors living on a fixed income it would be to no ones advantage to go through with the rate increase. Let Florida Power worry about the new plant when the time comes, and not now. Please for the sake of the people of Florida do the right thing.
Congradulations to you and the new Mrs. May you both have a Blessed Christmas and a Joyful New Year.

Respectfully yours
Madeline Stabile
Joseph Stabile

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 3:33 PM
To: 'Dan Lia'
Subject: RE: How Do You Justify This?

Mr. Dan Lia
dan_lia@yahoo.com

Dear Mr. Lia:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 3:30 PM
To: 'Michael A. Wiggs'
Subject: RE: The Peoples Governor?

Mr. Michael A. Wiggs
mike.wiggs@gmail.com

Dear Mr. Wiggs:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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****CLK OFFICIAL DOCUMENT...****

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 3:28 PM
To: 'Madelinestabile@wmconnect.com'
Subject: RE: Florida Power

Mr. & Mrs. Joseph Stabile
Madelinestabile@wmconnect.com

Dear Mr. & Mrs. Stabile:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 080009.

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO.
DISTRIBUTION: 03371-08

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 9:09 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Public Service Commission

Attachments: RE: Public Service Commission

RE: Public
:rvice Commissi

Docket 080009-EI and 080001-EI

Email received and response sent.

-----Original Message-----
From: susie hagquist [mailto:susiek@cfl.rr.com]
Sent: Tuesday, December 23, 2008 8:55 AM
To: Ellen Plendl
Subject: Re: Public Service Commission

This makes no sense to me at all, FPL opted not to take a rate hike at this time, but Progress Energy raised our bills $27.00 AT THIS TIME. THIS IS THE WORST TIME EVER. Now you say go to an agency and get assistance, that's what we all need to do just got back to the government and take more money.
We want to be able to pay our bills, not if you keep letting them raise rates. MY WHOLE POINT IS AT THIS TIME THIS IS NOT NECESSARY!!!!!!!!!!!!!!!!!! MAYBE YOU PEOPLE SHOULD COME AND SEE SOME OF THE POOR FAMILIES THAT CAN'T PAY THEIR BILLS, BECAUSE THEY HAVE BEEN LAID OFF, THE BIG COMPANIES AND CORPORATIONS ARE TAKING BONUSES WHILE WE STRUGGLE TO PAY THEIR BILLS.

----- Original Message -----
From: "Ellen Plendl" <EPlendl@PSC.STATE.FL.US>
To: "susie hagquist" <susiek@cfl.rr.com>
Sent: Tuesday, December 23, 2008 8:16 AM
Subject: RE: Public Service Commission

Ms. Susie Hagquist
susiek@cfl.rr.com

Dear Ms. Hagquist:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the

actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Department of Community Affairs
Division of Housing and Community Development Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100

Telephone: 850-488-7541
E-Mail: floridaliheap@dca.state.fl.us

You may also contact the following agency to request home energy assistance by using the following information:

Volusia County Council
Department of Community Services
123 West Indiana Avenue
DeLand, Florida 32720-4611

Telephone: (386) 736-5956
FAX: (386) 736-5917

If you have any questions or concerns please contact me at
1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

--
No virus found in this incoming message.
Checked by AVG.
Version: 7.5.552 / Virus Database: 270.9.19/1859 - Release Date: 12/20/2008
2:34 PM

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:57 AM
To: 'susie hagquist'
Subject: RE: Public Service Commission

Dear Ms. Hagquist:

Thank you for your email.

Compared to Progress Energy, FPL depends more on natural gas for generating electricity. About 65% of FPL's generation is based on natural gas, whereas about 50% of PEF's generation is based on natural gas. The price of natural gas is volatile, and currently the price outlook for 2009 has trended downward significantly since July 2008. This is the main reason for FPL's fuel rate decrease. In addition, compared to FPL, Progress Energy is more dependent on coal to generate electricity - 33% of generation for Progress Energy versus 7.5% for FPL. The price of coal increased significantly starting in 2007 due to world economic growth and demand. While coal prices have decreased recently, the decrease is relatively slight. Finally, Progress Energy has a proportionately higher under-recovery of 2008 fuel costs included in its 2009 fuel rates. In other words, actual fuel revenues are not expected to cover actual fuel expenses in 2008, so the balance must be collected in 2009.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then PEF must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

I hope this information is helpful. Please contact me if you have further questions or concerns.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 08/0009

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:19 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: progress energy; Progress Energy; Public Service Commission; Progress Energy; RE: Progress Energy; RE: progress energy; RE: Public Service Commission; RE: Progress Energy; FW: Progress Energy 25%; RE: Progress Energy 25%

progress energy | Progress Energy | Public Service Commission | Progress Energy | RE: Progress Energy | RE: progress energy | RE: Public ervice Commissi | RE: Progress Energy | FW: Progress Energy 25% | RE: Progress Energy 25%

Docket 080009-EI and 080001-EI

Emails received and responses sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 22, 2008 4:37 PM
To: Ellen Plendl
Subject: Email

<<progress energy>> <<Progress Energy>> <<Public Service Commission>> <<Progress Energy>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: The3mightypeople@aol.com

Sent: Monday, December 22, 2008 4:24 PM

To: Governor Charlie Crist

Subject: progress energy

thanks for the christmass presant. 25% increase for progress energy. we wear a coat in the hose now to keep the bill down.fuel charge is as much or more than the electric bill now. than a 8 dollar service charge on top of that. just wanted to thank you. harold f ormsbee.

One site keeps you connected to all your email: AOL Mail, Gmail, and Yahoo Mail. Try it now.

Kimberley Pena

From: marie [sstjohn2@cfl.rr.com]
Sent: Monday, December 22, 2008 9:43 AM
To: Governor Charlie Crist
Subject: Progress Energy

I would like to know why Progress Energy of Florida gets to increase our bill once again come January? They have all ready up it twice during 2008 why a 25% increase again in January? Do you really live in the state of Florida? Teachers are looking at a 6 to 8 percent pay cut. People are loosing there jobs and Progress Energy gets to up the bill once again. Banks get money from Washington for the bad loans that they ok. Car company wants money after the prices for new cars didn't sell. America picks up the tab but who is helping the people here? I didn't get a raise this year and I guess I'm lucky to still have my job but if Volusia County Schools cuts more jobs then who knows. With everything that's going on here should you really let Progress Energy up us again? I don't think so...Thanks so much, Marie St.John

Kimberley Pena

From: susie hagquist [susiek@cfl.rr.com]
Sent: Sunday, December 21, 2008 1:40 PM
To: Governor Charlie Crist
Subject: Public Service Commission

HOW IN GOD'S NAME COULD YOU ALLOW THE FLORIDA PUBLIC SERVICE COMMISSION GIVE PROGRESS ENERGY A RATE HIKE OF 25% AT THIS TIME.

MANY FAMILIES HERE IN VOLUSIA COUNTY HAVE LOST THEIR JOBS, CAN'T PAY THEIR BILLS, AND NOW YOU PEOPLE IN TALLAHASSEE GIVE PROGRESS ENERGY THIS POWER. THIS WILL RAISE OUR BILLS SOME $30.00. DO YOU KNOW WHAT PEOPLE TODAY COULD DO WITH $30.00. WE JUST GOT A $30.00 INCREASE FROM SOCIAL SECURITY AND NOW PROGRESS ENERGY IS TAKING THAT AWAY.

THIS MAKES NO SENSE AT THIS TIME TO ALLOW THIS TO HAPPEN, I THINK SOMETHING SHOULD BE DONE ABOUT THIS, THIS SHOULD NOT GO DOWN.

WE ARE TRYING TO GET A PETITION UP. YOU ARE SUPPOSED TO WORK FOR THE PEOPLE. 25% UNBELIEVABLE.

Kimberley Pena

From: Lisa M. Roman [lisa.roman@earthlink.net]
Sent: Friday, December 19, 2008 8:02 PM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Governor Crist:

I am formally requesting that Progress Energy NOT be allowed to increase its rates especially when the prices for fuel are decreasing. There is no reason why current customers should have to pay for an asset of a for-profit monopolistic company which service and benefits will not be available until 2015 or 2016. To force customers to foot the bill for benefits of a future asset of a company is ridiculous, as this cost should be borne by the company. Customers are NOT shareholders. If customers are forced to contribute to an asset, then these customers should receive dividends in kind as shareholders. Who will be able to claim depreciation on this asset? Not the customer.

I am further requesting that other electric service companies be made available in my area so that I can choose which company provides my electricity.

Please let me know what efforts, if any, that you will commit and/or are currently committing to (i) prevent Progress Energy from increasing its rates now and/or in the future to fund its future plant, and (ii) make other electricity companies available to my area.

Your attention is greatly appreciated. I await your response.

Thank you.

Respectfully,

Lisa M. Roman
1013 Ballyshannon Pkwy.
Orlando, FL 32828

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:12 AM
To: 'marie'
Subject: RE: Progress Energy

Ms. Marie St. John
sstjohn2@cfl.rr.com

Dear Ms. St. John:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:11 AM
To: 'The3mightypeople@aol.com'
Subject: RE: progress energy

Mr. Harold F. Ormsbee
The3mightypeople@aol.com

Dear Mr. Ormsbee:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:16 AM
To: 'susie hagquist'
Subject: RE: Public Service Commission

Ms. Susie Hagquist
susiek@cfl.rr.com

Dear Ms. Hagquist:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:14 AM
To: 'Lisa M. Roman'
Subject: RE: Progress Energy

Ms. Lisa M. Roman
lisa.roman@earthlink.net

Dear Ms. Roman:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service cannot deregulate the electric industry. It would be up to the Florida Legislature would have to make changes in the Florida Statutes to deregulate the electric industry.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 22, 2008 4:55 PM
To: Ellen Plendl
Subject: FW: Progress Energy 25%

-----Original Message-----
From: fmarguerite@tampabay.rr.com [mailto:fmarguerite@tampabay.rr.com]
Sent: Saturday, December 20, 2008 8:14 AM
To: Governor Charlie Crist
Subject: Progress Energy 25%

Dear Governor Crist,

As one of the lucky with a job nursing in Suncoast Hospice, and I can understand the need to pay for a nuclear plant for future energy needs.

However, I am very concerned about the impact of a 25% rate increase in electric on our seniors.

Daily, I see them struggle with very difficult financial choices.

Please spare them the expense of something they will die before recieving the benefit of.

Thank-you

Florence Marguerite

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 23, 2008 8:10 AM
To: 'fmarguerite@tampabay.rr.com'
Subject: RE: Progress Energy 25%

Florence Marguerite
fmarguerite@tampabay.rr.com

Dear Ms. Marguerite:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

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****CLK OFFICIAL DOCUMENT...****

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Friday, December 19, 2008 3:40 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Rate Hike

Attachments: RE: Progress Energy Rate Hike



RE: Progress
:nergy Rate Hik

Dockets 080001-EI and 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Friday, December 19, 2008 3:25 PM
To: Ellen Plendl
Subject: FW: Progress Energy Rate Hike

-----Original Message-----
From: pat [mailto:patc19523@tampabay.rr.com]
Sent: Friday, December 19, 2008 1:56 PM
To: Governor Charlie Crist
Subject: Progress Energy Rate Hike

I had written you a letter concerning the proposal to raise progress energy's rates by 25%!!!!! I do hope this letter I wrote to you a few days ago is still in your memory.

I've done a bit of investigating myself and if you get into the http://www.eia.doe.gov/cneaf/electricity/esr/table5.html it will give you an accurate appraisal of the government's consus report for each state. It is truely unbelievable and ludicrous that the corporate office located in Raleigh N.C. has the adacity to send me a letter stating that Florida is coming out of an economic downspiral. Where are these people living anyway.....certainly NOT with the middle class families. There is only one more state out of all the 52 states that has a bit highter utilities bill and that is texas. The website will show you this. With homes going into forecloseure more and more (more on my street also which is a very nice neighborhood). People struggling already with their utilities and other bills, business' closing, cost of living as risen 30% BUT NOT THE WAGES, please tell me how we are going to pay our bills when we've already shaved off evcrything wc can, cut down, cut out, stop buying. What I do know is that I got on Progress Energy's site for Investors and they see a 23% gain on their stock. HMMMMMMMMM very interesting, banking on getting more money from us. I ask you to please check into this. Support Mr. Fazano and encourage our delegates both here and in Washington to FREEZE any new rate hikes.

You need to be our voice, alot of us are all talking amongst ourselves and see a very bleek and scary future.

CLK OFFICIAL DOCUMENT...

This is the letter that Progress Energy responded back to me.....still these figures do not add up to the searches I have been using and the fact sheets that I am coming across. Please do your best to save Florida. People like me and others will move out due to such a high cost of living here and now they are stabbing us again. They need to remember the medium wages in Florida are $45,000.00 someone needs to add the figures up and figure it out for themselves.

Again, thank you for your time. When I wrote a similar letter to the St. Pete Times Editor, it was very pleasant to have 3 other people, "just people" call me and tell me thanks for being honest and telling the government what I and others think.

Pat Cieslak

Holiday Resident, Pasco Cty

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Friday, December 19, 2008 3:39 PM
To: 'patc19523@tampabay.rr.com'
Subject: RE: Progress Energy Rate Hike

Ms. Pat Cieslak
patc19523@tampabay.rr.com

Dear Ms. Cieslak:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Friday, December 19, 2008 10:41 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy

Attachments: RE: Progress Energy

RE: Progress Energy

Dockets 080001-EI and 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Friday, December 19, 2008 10:31 AM
To: Ellen Plendl
Subject: FW: Progress Energy

-----Original Message-----
From: Harold Landey [mailto:hlandey@earthlink.net]
Sent: Friday, December 19, 2008 6:37 AM
To: Governor Charlie Crist
Subject: Progress Energy

Governor Christ,

I have been a resident of Longwood, Florida since 1982 and have been very happy living in this great state. In the past, many times we have had attempts to raise pricing levels high and we had poeople in the Florida Congress fighting for us.

Progress Energy as I am sure you know has announced a raise of 25%. This raise is coming on top of the worse recession that I have ever experienced. I can understand that they may need a increase but this has gone too far.

Progress Energy as far as I am concerned is a monolopy. We have no other choice other than to swollow our pride and say okay if we want lights. I would like to understand better why our congress has allowed this to happen and not have anyone protecting us with a company where we have no other choices. what is to stop them from continuing to raise and raise.

Sincerely,

Harold Landey
1421 Canal Point Road

****CLK OFFICIAL DOCUMENT...****

Longwood, FL 32750

407-221-8159

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Friday, December 19, 2008 10:34 AM
To: 'hlandey@earthlink.net'
Subject: RE: Progress Energy

Mr. Harold Landey
hlandey@earthlink.net

Dear Mr. Landey:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service cannot deregulate the electric industry. It would be up to the Florida Legislature would have to make changes in the Florida Statutes to deregulate the electric industry.

I hope this information is helpful.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Thursday, December 18, 2008 3:54 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Rate Hike

Attachments: RE: Progress Energy Rate Hike



RE: Progress
:nergy Rate Hik

Dockets 080001-EI and 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Thursday, December 18, 2008 3:05 PM
To: Ellen Plendl
Subject: FW: Progress Energy Rate Hike

-----Original Message-----
From: Michael Shelton [mailto:coldcreek69@cfl.rr.com]
Sent: Thursday, December 18, 2008 12:01 PM
To: Governor Charlie Crist
Subject: Progress Energy Rate Hike

Governor Crist:

It is unconscionable that you and the Legislature allowed the Public Utilities Commission to approve Progress Energy's 25% increase in energy billing.

Is the PUC a appointed position or do I get the opportunity to vote each and every one of them out of office? Do the people have a say in the matter? Or, do we just get the shaft?

Times are difficult for all of us now especially for retired individuals like me trying to survive on a fixed income.

Sincerely,

Michael Shelton

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 18, 2008 3:52 PM
To: 'coldcreek69@cfl.rr.com'
Subject: RE: Progress Energy Rate Hike

Mr. Michael Shelton
coldcreek69@cfl.rr.com

Dear Mr. Shelton:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You also requested information about the PSC Commissioners. The Florida Public Service Commission consists of five members appointed by the Governor from nominees selected by the Public Service Commission Nominating Council. The Commissioners must be confirmed by the Florida Senate prior to serving four-year terms. Commissioners are selected for their knowledge and experience in one or more fields substantially related to the duties and functions of the PSC. These fields include such areas as accounting, economics, energy, engineering, finance, natural resource conservation, public affairs, and law.

The Chairman of the PSC, who is elected to a two-year term by majority vote of the Commissioners, serves as the PSC's chief administrative officer, sets Commission hearings, establishes panels, assigns cases, presides at all hearings and conferences, when present, and performs all other duties as prescribed by law.

You may read more about the PSC Nominating Council and the application process by using the following link:

http://tinyurl.com/6asq58

I hope this information is helpful.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009.

From: Ellen Plendl
Sent: Thursday, December 18, 2008 9:29 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Potential Increase

Attachments: RE: Progress Energy Potential Increase

RE: Progress
ıergy Potential

Dockets 080001-EI and 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Thursday, December 18, 2008 9:03 AM
To: Ellen Plendl
Subject: FW: Progress Energy Potential Increase

-----Original Message-----
From: Alder Family Alder [mailto:alder8253@yahoo.com]
Sent: Wednesday, December 17, 2008 6:54 PM
To: Governor Charlie Crist
Subject: Progress Energy Potential Increase

Dear Governor Crist,

I would beg you to do something about the electricity increase for Progress Energy. Surely the State can intercede and make them wait. There was just an increase in August. I lost a six figure income in September I am out of work and so is my husband a USAF veteran of Desert Storm who is 70% disabled, as a result. We are fighting to keep our home let alone have to be faced with yet more money going out. I know we are not the only ones that are frustrated by this.

Thank you

Anne Clark-Alder

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 18, 2008 9:28 AM
To: 'alder8253@yahoo.com'
Subject: RE: Progress Energy Potential Increase

Mrs. Anne Clark-Alder
alder8253@yahoo.com

Dear Mrs. Clark-Alder:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO 03371-08
DISTRIBUTION: _____

Kimberley Pena 080009

From: Ellen Plendl
Sent: Thursday, December 18, 2008 8:16 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: for Dockets 080001-EI and 080009-EI

Attachments: Re: Progress Energy; FW: PSC Rate Increase; FW: progress energy rate hike; RE: Progress Energy; RE: PSC Rate Increase; RE: progress energy rate hike


Re: Progress Energy


FW: PSC Rate Increase


FW: progress energy rate hike


RE: Progress Energy


RE: PSC Rate Increase


RE: progress energy rate hike

Dockets 080001-EI and 080009-EI

Emails received and responses sent.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Bill Garvin [wgarvin@tampabay.rr.com]
Sent: Wednesday, December 17, 2008 4:25 PM
To: Ellen Plendl
Subject: Re: Progress Energy

Good Afternoon,
My complaint is not about fuel adjustment charges. It is about paying in advance for the new plant in Levy County. This is supposed to start in January on our Progress Energy bill. The older way of bond issue would be better. Why should I have to pay for something I may not get to use. I could move and I am a senior, I may not live long enough to see it completed. As a senior on a fixed income the type of added cost they are talking about would be very difficult to afford.
Sincerely,
William Garvin

----- Original Message -----
From: "Ellen Plendl" <EPlendl@PSC.STATE.FL.US>
To: "Bill Garvin" <wgarvin@tampabay.rr.com>
Sent: Wednesday, December 17, 2008 2:54 PM
Subject: RE: Progress Energy

Mr. William Garvin
wgarvin@tampabay.rr.com

Dear Mr. Garvin:

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****CLK OFFICIAL DOCUMENT...****

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 17, 2008 4:30 PM
To: Ellen Plendl
Subject: FW: PSC Rate Increase

-----Original Message-----
From: Bill Kahn [mailto:renbar@earthlink.net]
Sent: Wednesday, December 17, 2008 3:50 PM
To: Governor Charlie Crist
Subject: PSC Rate Increase

I sent the following to the Orlando Sentinel. I doubt that they will print it, but here my comment about a drastic electric rate increase at this time. I understand that this board is put in by you. When people are drowning, instead of a Life Preserver, the Commission throws in an Anvil.

It appears that we have a State organization named wrong, it's called the Public Service Commission. Its name should be changed to the Non-Public Service Commission. Let's see, the economy is in free fall, people are loosing their jobs at an unprecedented rate, foreclosures are an all time high, stores are closing, people have to make a choice between utilities and food/medicine, and the Non-Public Service Commission decided that it's a good time to allow Progress Energy to make a 25% increase in their rates. Our State Representatives or should I say our Non-State Representatives say nary a word. There's our government at work for the public, and a merry Christmas and a Happy New Year to all ! Oh yes, the newspaper reports it, but no editorials.

Bill Kahn
603 Chickapee Trl.
Maitland, Florida 32751
407-647-1713
renbar@earthlink.net

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 17, 2008 4:30 PM
To: Ellen Piendl
Subject: FW: progress energy rate hike

-----Original Message-----
From: Cheryl Da Mota [mailto:trinkets@webtv.net]
Sent: Wednesday, December 17, 2008 3:59 PM
To: Governor Charlie Crist
Subject: progress energy rate hike

Why isnt anything being done about the progress energy 25% plus rate hike? This will put more people in a financial mess.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 18, 2008 8:14 AM
To: 'Bill Garvin'
Subject: RE: Progress Energy

Dear Mr. Garvin:

Thank you for your reply. I wanted to provide you with further information about the nuclear cost recovery.

Florida Statute 366.93, permits investor-owned utilities to recover costs for the siting, design, licensing, and construction of nuclear and integrated gasification combined cycle power plants. You may review the statutes by using the following link:

http://tinyurl.com/5uthg6

In compliance with the Florida Statute, the Florida Public Service Commission was required to enact rules that adhere to the statute. Florida Administrative Code Rule 25-6.0423 allows investor-owned utilities to recover costs for nuclear and coal gasification plants. You may review the rule by using the following link:

http://tinyurl.com/6f9xkd

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Please let me know if you have other questions or concerns.

Sincerely,

****CLK OFFICIAL DOCUMENT...****

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 18, 2008 8:09 AM
To: 'renbar@earthlink.net'
Subject: RE: PSC Rate Increase

Mr. Bill Kahn
renbar@earthlink.net

Dear Mr. Kahn:

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Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 18, 2008 8:04 AM
To: 'trinkets@webtv.net'
Subject: RE: progress energy rate hike

Ms. Cheryl Da Mota
trinkets@webtv.net

Dear Ms. Da Mota:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

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Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 3:12 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Electric rate increase; Progress Energy; Progress Energy Rate Increase; RE: Progress Electric rate increase; RE: Progress Energy; RE: Progress Energy Rate Increase


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Progress Energy


Progress ergy Rate Increa


RE: Progress lectric rate inc..


RE: Progress Energy


RE: Progress ergy Rate Incre

Docket 080009-EI and 080001-EI

Emails received and responses sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 17, 2008 2:28 PM
To: Ellen Plendl
Subject: Email

<<Progress Electric rate increase>> <<Progress Energy>> <<Progress Energy Rate Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: PATRICIA YOUNGREN [wyoungren@msn.com]
Sent: Wednesday, December 17, 2008 11:25 AM
To: Governor Charlie Crist
Subject: Progress Electric rate increase

I am shocked that Progress energy has been approved for a 25% increase in there electric rate. With the economy in a severe recession, I can't understand how the public service commission could allow such a Hugh increase. I am very disappointed. I hope your office can do something to avoid such a disaster , when everyone is struggling to pay there bills

THANK YOU

Wiliam Youngren

Kimberley Pena

From: Bill Garvin [wgarvin@tampabay.rr.com]
Sent: Wednesday, December 17, 2008 10:18 AM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Gov. Christ,

I would like to voice my strong opposition to Progress Energy's increase to cover, in advance, the cost of new nuclear power plants. I do not feel it is just for them to charge their existing customers in advance for new equipment. In the past bond issues have been used to fund this type of project and I believe it should continue that way. It's kind of like my paying GM now for a car that they will be built and deliver to me in 20 years. Think about it do you normally pay for something that will not be completed for about 20 years?

Thank You,
William Garvin

Kimberley Pena

From: Thea M [theamm@verizon.net]
Sent: Wednesday, December 17, 2008 8:43 AM
To: Governor Charlie Crist
Subject: Progress Energy Rate Increase

Governor Crist:

Good day to you sir. I write this email in response to the recent rate increase of an astounding 25% that Progress Energy was allowed to impose on their customers.

Governor, there are families in our school and community that are living without the basic necessities already. Why a price increase now? Why when oil prices are receding and on such a noticeable scale?

Please, reevaluate this decision and give your constituents the support they need in the upcoming year. 25% is just too much all at once!

Respectfully,

Thea Michalopoulos
theamm@verizon.net

"Goodness does not consist in greatness, but greatness in goodness...."

-Athenaeus

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 2:54 PM
To: 'PATRICIA YOUNGREN'
Subject: RE: Progress Electric rate increase

Mr. Wiliam Youngren
wyoungren@msn.com

Dear Mr. Youngren:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 2:55 PM
To: 'Bill Garvin'
Subject: RE: Progress Energy

Mr. William Garvin
wgarvin@tampabay.rr.com

Dear Mr. Garvin:

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****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 2:56 PM
To: 'Thea M'
Subject: RE: Progress Energy Rate Increase

Ms. Thea Michalopoulos
theamm@verizon.net

Dear Ms. Michalopoulos:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 8:51 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy; Progress Energy Bills Up 25%; progress energy rate hike; Citizen Concern over Progress Energy Rates & Ratehikes; RE: Citizen Concern over Progress Energy Rates & Ratehikes; RE: progress energy rate hike; RE: Progress Energy Bills Up 25%; RE: Progress Energy; Re: Progress Energy; RE: Progress Energy; RE: Acknowledging receipt of your email; RE: Acknowledging receipt of your email


Progress Energy


Progress ergy Bills Up 25


progress energy rate hike


Citizen Concern over Progress ..


RE: Citizen ncern over Prog


RE: progress energy rate hike


RE: Progress energy Bills Up 2.


RE: Progress Energy


Re: Progress Energy


RE: Progress Energy


RE: vledging receipt


RE: vledging receipt

Dockets 080001-EI and 080009-EI

Emails received and responses sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 16, 2008 3:45 PM
To: Ellen Plendl
Subject: Email

<<Progress Energy>> <<Progress Energy Bills Up 25%>> <<progress energy rate hike>> <<Citizen Concern over Progress Energy Rates & Ratehikes>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Mahmoud Tighiouart [mahtig@bellsouth.net]
Sent: Tuesday, December 16, 2008 3:00 PM
To: Governor Charlie Crist
Subject: Progress Energy

I just heard on the radio that Progress Energy will be increasing their rates by 30% next year. We had an increase this year to the tune of $100.00 per month on average, add another 30% and people will be forced to choose between food and electricty. Government should step in and STOP these increases, lord knows people are having a hard enough time given the very situation that business as usual has gotten this country into.

Samantha Tighiouart

Kimberley Pena

From: Don Shetterly [don@donshetterly.com]
Sent: Tuesday, December 16, 2008 1:57 PM
To: Governor Charlie Crist
Subject: Progress Energy Bills Up 25%

Dear Gov Crist,
I read today that Progress Energy is raising our electric bill by 25% starting in January. Who is watching out for the average citizen and consumer? Obviously there is no one in the government. In case you and those that serve around you are not aware, we are in an economy that is not doing well. Income has dropped, expenses are up and like most people were struggling to make it through the month.

Yet, Progress Energy feels that we need a very large increase and because they can do this, they raise the rates. I'm sure their stockholders and investors will not be hurting in what they make off the profits of Progress Energy customers. We've done all we can and are looking into ways to cut our electric bills further for our house but there is only so much we can do. Maybe the next step is to keep the AC/Heating off, cook on a wood stove and use candles for lighting. Is this the quality of life you and your fellow lawmakers desire for the citizens of Florida?

I hope someone in the government of Florida wakes up soon because if not, the people are going to have to join together and replace each and every one of you that are there to serve the citizens of this state. You all are failing to do this and it is a disgrace.

Sincerely,

Don Shetterly
Deltona, FL.

Kimberley Pena

From: Michael Delay, Prospects Global, Inc. [michael@prospectsglobal.com]
Sent: Tuesday, December 16, 2008 1:08 PM
To: Governor Charlie Crist
Subject: progress energy rate hike

Governor Crist-

re: **25% rate hike by Progress Energy**

We need your help. The people of Florida need your help.

I understand it takes $$ to run a utility & an investment in new / alt energy is expensive. You'd not receive a letter from me, were the increase not so large.

My 1,700 sq ft home generates a $250/month electric bill (per Prog Energy's average billing plan)
A 25% increase would raise my expense to $302/month - an increase of over $62.

This is significant, especially considering:

- My health insurance costs have gone up
- My homeowner's insurance (via Citizens) surely won't go down
- My taxes, in spite of recent legislature, have not changed much in either direction
- My grocery bill is greatly increased
- We're surviving, fiscally, but utilizing a line of credit to do so
- I'm grateful gas costs have come down, but that is surely short-lived.

Beyond this, I find irony:

- Progress Energy is a monopoly. I can't take my business elsewhere, thus my only option is to write to ProgEnergy (which I have done) & to you. I will be writing my congressional reps
- Progress Energy has announced a dividend payout. Our rates go up, but investors can take money out?

Unacceptable.

All this & I still call my family BLESSED. This increase will hurt us & hurt so may other families in more dire circumstances than I am in.
Again, I don't ask rates remain unchanged, but is there no more modest plan available?

Further, I encourage you to **support** investment in alt fuel options like **solar energy**. New technologies make it more efficient & more affordable. I find it hard to stomach the fact Florida is not generating significant energy from solar. We're taught to make the most of the blessings we have. How are we not making the most of the very thing that makes Florida so appealing as a vacation destination & place to rear a family?

Respectfully,

michael delay
2148 Dockside Drive
Lutz, FL 33559 (Pasco County)
813.949.2266

Kimberley Pena

From: Douggonitt [douggonitt@yahoo.com]
Sent: Tuesday, December 16, 2008 12:36 PM
To: Governor Charlie Crist
Subject: Citizen Concern over Progress Energy Rates & Ratehikes

Dear Governor Crist,

I live in DeLand on a modest salary with a mentally disabled roommate (who lives on SSI and Social Security disability) in a 2-bedroom rental home. Our electricity is provided by Progress Energy.

Like many Floridians, we are experiencing the economic crunch rather severely at present. As a result, we've virtually eliminated our central air and heat usage over the last few months. We wear coats around the house during cold snaps and sleep under heavy blankets, turning on the heat only during the coldest nights.

Last month's bill reflected the drop in usage, showing a total of about 549 kw hours at a cost of $82.60. However, this month, we were floored with a bill of $146.85 and a kw usage of 1,089, higher than our July bill. I called the utilities commission and Progress to express my concern, but no real solutions were provided. The meter seems to support the reading on the bill, though our actual usage hasn't changed since the last billing cycle.

And soon, in January, Progress plans to add insult to injury by increasing these already exorbitant and seemingly arbitrary rates by 25%, in large part to pay for a nuclear facility which may or may not ever see the light of day. They also claim they have to pay more for fuel, even though natural gas and coal futures are down by about 60% since July. This, they claim, is because the fuel is purchased a year in advance. However, utility rates in other cities are actually going down, so something's fishy here.

Passing these types of expenses on to ratepayers at this time, who are struggling to make ends meet, seems unconscionable.

I feel that there should be a cap on how much they can be authorized to raise rates in general, and that they shouldn't be allowed to pass expenses for new projects on to their ratepayers, especially in this economic climate.

I would also suggest a state plan which could partially subsidize the bills of low-income customers and those, like my roommate, who suffer from disabilities. This would ensure stronger oversight of the utility companies, since the state would have a vested interest in their keeping rates low.

Having to invest such a large amount on utility bills means we have less money to spend in the local

marketplace, which only serves to further erode our state's economy.

I ask that you take all of the above into consideration as you explore a proper solution to these soaring utility rates, freezing the advance cost recovery provision until such a plan can be implemented.

Sincerely yours,

Douglas M. Eames
724 E. Indiana Avenue
DeLand, FL 32724
(386) 736-1061

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:22 PM
To: 'Douggonitt'
Subject: RE: Citizen Concern over Progress Energy Rates & Ratehikes

Mr. Douglas M. Eames
douggonitt@yahoo.com

Dear Mr. Eames:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

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Increase (1,000 kilowatt-hours) $27.28

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Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You may contact Progress Energy toll-free at 1-800-700-8744 to request and schedule a complimentary energy audit and meter test. On the day of the scheduled audit, a utility representative will come to your home and thoroughly check your appliances and review the electricity usage within your home and provide you with recommendations on how to minimize your consumption.

Finally, you and/or your roommate may contact The Florida Department of Community Affairs to inquire about the Low-Income Energy Assistance Program by using the following information:

Department of Community Affairs
Division of Housing and Community Development Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100

Telephone: 850-488-7541
E-Mail: floridaliheap@dca.state.fl.us

You may also contact the following agency to request home energy assistance by using the following information:

Volusia County Council
Department of Community Services
123 West Indiana Avenue
DeLand, Florida 32720-4611

Telephone: (386) 736-5956
FAX: (386) 736-5917

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:23 PM
To: 'Michael Delay, Prospects Global, Inc.'
Subject: RE: progress energy rate hike

Mr. Michael Delay
michael@prospectsglobal.com

Dear Mr. Delay:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:24 PM
To: 'don@donshetterly.com'
Subject: RE: Progress Energy Bills Up 25%

Mr. Don Shetterly
don@donshetterly.com

Dear Mr. Shetterly:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:24 PM
To: 'Mahmoud Tighiouart'
Subject: RE: Progress Energy

Ms. Samantha Tighiouart
mahtig@bellsouth.net

Dear Ms. Tighiouart:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Mahmoud Tighiouart [mahtig@bellsouth.net]
Sent: Tuesday, December 16, 2008 9:00 PM
To: Ellen Plendl
Subject: Re: Progress Energy

Ms. Plendl,
Thank you for the reply, however, I fail to agree that these increases whether billed separately or together on the bill can justify the increase.
Progress Energy posted a 306 million dollar profit last quarter, so to knock on the door of users to pay for necessary upgrades or construction costs is a complete and utter joke. My understanding of the basic principles of accounting 101 is cost comes from profit as a reinvestment and certain tax breaks are given in kind. In other words, that is considered operating cost. So for a company, any company, to hoard its profits and pass on all cost to consumers is an outrage. The purpose of our Government is to protect the rights of the people, not auction it to the highest bidder.

Regards,
Mrs. Tighiouart

----- Original Message -----
From: "Ellen Plendl" <EPlendl@PSC.STATE.FL.US>
To: "Mahmoud Tighiouart" <mahtig@bellsouth.net>
Sent: Tuesday, December 16, 2008 4:24 PM
Subject: RE: Progress Energy

Ms. Samantha Tighiouart
mahtig@bellsouth.net

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 9:17 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: progress energy; progress energy; RE: progress energy; RE: progress energy


progress energy


progress energy


RE: progress energy


RE: progress energy

Dockets 080001-EI and 080009-EI

Emails received and responses sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 17, 2008 8:40 AM
To: Ellen Plendl
Subject: Email

<<progress energy>> <<progress energy>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: ACampi8484@aol.com
Sent: Tuesday, December 16, 2008 4:56 PM
To: Governor Charlie Crist
Subject: progress energy

I wrote about 4 weeks ago.

Gov. I believe you need to take some kind of executive action to stay this outrageous rate request and approval by the FPSC.

I believe about 200-300,000 households will remember this 2010.

Thank you.

Andrew Campione

Make your life easier with all your friends, email, and favorite sites in one place. Try it now.

Kimberley Pena

From: Bob Zimmerman [rpzimmie@bellsouth.net]
Sent: Wednesday, December 17, 2008 7:33 AM
To: Governor Charlie Crist
Subject: progress energy

In this financial crises how can the regulators agree to let a 25% increase in prices?

Please help.

Bob Zimmerman

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 9:13 AM
To: 'ACampi8484@aol.com'
Subject: RE: progress energy

Attachments: RE: progress energy



RE: progress energy

Mr. Andrew Campione
ACampi8484@aol.com

Dear Mr. Campione:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

We previously responded to you by email on November 13, 2008. However, I wanted to provide you with some additional information to you.

Progress Energy depends natural gas to provide 50% of its electric generation capacity. The price of natural gas is volatile, and currently the price outlook for 2009 has trended downward significantly since July 2008. In addition, Progress Energy is more dependent on coal to generate electricity with approximately 33% of its fuel mix. The price of coal increased significantly starting in 2007 due to world economic growth and demand. While coal prices have decreased recently, the decrease is relatively slight. Finally, Progress Energy has a proportionately higher under-recovery of 2008 fuel costs included in its 2009 fuel rates. In other words, actual fuel revenues are not expected to cover actual fuel expenses in 2008, so the balance must be collected in 2009.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

Let me know if I can answer any further questions.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 17, 2008 9:16 AM
To: 'Bob Zimmerman'
Subject: RE: progress energy

Mr. Bob Zimmerman
rpzimmie@bellsouth.net

Dear Mr. Zimmerman:

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****CLK OFFICIAL DOCUMENT...****

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:25 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy; Progress Energy Bills Up 25%; OUT OF LINE RATE INCREASE; progress energy rate hike; Citizen Concern over Progress Energy Rates & Ratehikes; RE: Progress Energy; RE: Progress Energy Bills Up 25%; RE: progress energy rate hike; RE: Citizen Concern over Progress Energy Rates & Ratehikes

Progress Energy	Progress ergy Bills Up 25	OUT OF LINE RATE INCREASE	progress energy rate hike	Citizen Concern over Progress ...	RE: Progress Energy	RE: Progress ergy Bills Up 2	RE: progress energy rate hike	RE: Citizen ncern over Prog

Dockets 080001-EI and 080009-EI

Emails received and responses sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 16, 2008 3:45 PM
To: Ellen Plendl
Subject: Email

<<Progress Energy>> <<Progress Energy Bills Up 25%>> <<progress energy rate hike>> <<Citizen Concern over Progress Energy Rates & Ratehikes>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Mahmoud Tighiouart [mahtig@bellsouth.net]
Sent: Tuesday, December 16, 2008 3:00 PM
To: Governor Charlie Crist
Subject: Progress Energy

I just heard on the radio that Progress Energy will be increasing their rates by 30% next year. We had an increase this year to the tune of $100.00 per month on average, add another 30% and people will be forced to choose between food and electricty. Government should step in and STOP these increases, lord knows people are having a hard enough time given the very situation that business as usual has gotten this country into.

Samantha Tighiouart

Kimberley Pena

From: Don Shetterly [don@donshetterly.com]
Sent: Tuesday, December 16, 2008 1:57 PM
To: Governor Charlie Crist
Subject: Progress Energy Bills Up 25%

Dear Gov Crist,
I read today that Progress Energy is raising our electric bill by 25% starting in January. Who is watching out for the average citizen and consumer? Obviously there is no one in the government. In case you and those that serve around you are not aware, we are in an economy that is not doing well. Income has dropped, expenses are up and like most people were struggling to make it through the month.

Yet, Progress Energy feels that we need a very large increase and because they can do this, they raise the rates. I'm sure their stockholders and investors will not be hurting in what they make off the profits of Progress Energy customers. We've done all we can and are looking into ways to cut our electric bills further for our house but there is only so much we can do. Maybe the next step is to keep the AC/Heating off, cook on a wood stove and use candles for lighting. Is this the quality of life you and your fellow lawmakers desire for the citizens of Florida?

I hope someone in the government of Florida wakes up soon because if not, the people are going to have to join together and replace each and every one of you that are there to serve the citizens of this state. You all are failing to do this and it is a disgrace.

Sincerely,

Don Shetterly
Deltona, FL.

Kimberley Pena

From: J.J.& L.M. [jimliz@mymailstation.com]
Sent: Tuesday, December 16, 2008 12:37 PM
To: Governor Charlie Crist
Subject: OUT OF LINE RATE INCREASE

4
Dear Governor Crist::

I pray some person that gets your E-Mail, will pass this on to you, as Thousands of Florida Citizens, wii NOT be able to take a Hit of 25% increase in our utility bills, come January.

We trust our Governor will Step in & call a halt to this Totally out of line increase. Many, Many are at present struggling to make ends meat as it is. I myself, cannot afford medications I need, as the $$$ is not available to me.

PLEASE HELP!!!

James Aspinall
4730 Portland Manor
New Port Richey, Fl. 34655

Kimberley Pena

From: Michael Delay, Prospects Global, Inc. [michael@prospectsglobal.com]
Sent: Tuesday, December 16, 2008 1:08 PM
To: Governor Charlie Crist
Subject: progress energy rate hike

Governor Crist-

re: **25% rate hike by Progress Energy**

We need your help. The people of Florida need your help.

I understand it takes $$ to run a utility & an investment in new / alt energy is expensive. You'd not receive a letter from me, were the increase not so large.

My 1,700 sq ft home generates a $250/month electric bill (per Prog Energy's average billing plan)
A 25% increase would raise my expense to $302/month - an increase of over $62.

This is significant, especially considering:

- My health insurance costs have gone up
- My homeowner's insurance (via Citizens) surely won't go down
- My taxes, in spite of recent legislature, have not changed much in either direction
- My grocery bill is greatly increased
- We're surviving, fiscally, but utilizing a line of credit to do so
- I'm grateful gas costs have come down, but that is surely short-lived.

Beyond this, I find irony:

- Progress Energy is a monopoly. I can't take my business elsewhere, thus my only option is to write to ProgEnergy (which I have done) & to you. I will be writing my congressional reps
- Progress Energy has announced a dividend payout. Our rates go up, but investors can take money out?

Unacceptable.

All this & I still call my family BLESSED. This increase will hurt us & hurt so may other families in more dire circumstances than I am in.
Again, I don't ask rates remain unchanged, but is there no more modest plan available?

Further, I encourage you to **support** investment in alt fuel options like **solar energy**. New technologies make it more efficient & more affordable. I find it hard to stomach the fact Florida is not generating significant energy from solar. We're taught to make the most of the blessings we have. How are we not making the most of the very thing that makes Florida so appealing as a vacation destination & place to rear a family?

Respectfully,

michael delay
2148 Dockside Drive
Lutz, FL 33559 (Pasco County)
813.949.2266

Kimberley Pena

From: Douggonitt [douggonitt@yahoo.com]
Sent: Tuesday, December 16, 2008 12:36 PM
To: Governor Charlie Crist
Subject: Citizen Concern over Progress Energy Rates & Ratehikes

Dear Governor Crist,

I live in DeLand on a modest salary with a mentally disabled roommate (who lives on SSI and Social Security disability) in a 2-bedroom rental home. Our electricity is provided by Progress Energy.

Like many Floridians, we are experiencing the economic crunch rather severely at present. As a result, we've virtually eliminated our central air and heat usage over the last few months. We wear coats around the house during cold snaps and sleep under heavy blankets, turning on the heat only during the coldest nights.

Last month's bill reflected the drop in usage, showing a total of about 549 kw hours at a cost of $82.60. However, this month, we were floored with a bill of $146.85 and a kw usage of 1,089, higher than our July bill. I called the utilities commission and Progress to express my concern, but no real solutions were provided. The meter seems to support the reading on the bill, though our actual usage hasn't changed since the last billing cycle.

And soon, in January, Progress plans to add insult to injury by increasing these already exorbitant and seemingly arbitrary rates by 25%, in large part to pay for a nuclear facility which may or may not ever see the light of day. They also claim they have to pay more for fuel, even though natural gas and coal futures are down by about 60% since July. This, they claim, is because the fuel is purchased a year in advance. However, utility rates in other cities are actually going down, so something's fishy here.

Passing these types of expenses on to ratepayers at this time, who are struggling to make ends meet, seems unconscionable.

I feel that there should be a cap on how much they can be authorized to raise rates in general, and that they shouldn't be allowed to pass expenses for new projects on to their ratepayers, especially in this economic climate.

I would also suggest a state plan which could partially subsidize the bills of low-income customers and those, like my roommate, who suffer from disabilities. This would ensure stronger oversight of the utility companies, since the state would have a vested interest in their keeping rates low.

Having to invest such a large amount on utility bills means we have less money to spend in the local

marketplace, which only serves to further erode our state's economy.

I ask that you take all of the above into consideration as you explore a proper solution to these soaring utility rates, freezing the advance cost recovery provision until such a plan can be implemented.

Sincerely yours,

Douglas M. Eames
724 E. Indiana Avenue
DeLand, FL 32724
(386) 736-1061

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:24 PM
To: 'Mahmoud Tighiouart'
Subject: RE: Progress Energy

Ms. Samantha Tighiouart
mahtig@bellsouth.net

Dear Ms. Tighiouart:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:24 PM
To: 'don@donshetterly.com'
Subject: RE: Progress Energy Bills Up 25%

Mr. Don Shetterly
don@donshetterly.com

Dear Mr. Shetterly:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:23 PM
To: 'Michael Delay, Prospects Global, Inc.'
Subject: RE: progress energy rate hike

Mr. Michael Delay
michael@prospectsglobal.com

Dear Mr. Delay:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:22 PM
To: 'Douggonitt'
Subject: RE: Citizen Concern over Progress Energy Rates & Ratehikes

Mr. Douglas M. Eames
douggonitt@yahoo.com

Dear Mr. Eames:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Increase (1,000 kilowatt-hours) $27.28

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You may contact Progress Energy toll-free at 1-800-700-8744 to request and schedule a complimentary energy audit and meter test. On the day of the scheduled audit, a utility representative will come to your home and thoroughly check your appliances and review the electricity usage within your home and provide you with recommendations on how to minimize your consumption.

Finally, you and/or your roommate may contact The Florida Department of Community Affairs to inquire about the Low-Income Energy Assistance Program by using the following information:

Department of Community Affairs
Division of Housing and Community Development Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100

Telephone: 850-488-7541
E-Mail: floridaliheap@dca.state.fl.us

You may also contact the following agency to request home energy assistance by using the following information:

Volusia County Council
Department of Community Services
123 West Indiana Avenue
DeLand, Florida 32720-4611

Telephone: (386) 736-5956
FAX: (386) 736-5917

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 080009

From:	Ellen Plendl
Sent:	Tuesday, December 16, 2008 4:09 PM
To:	Kimberley Pena
Cc:	Ruth Nettles
Subject:	FW: Consumer Inquiry - Progress Energy
Attachments:	RE: Consumer Inquiry - Progress Energy

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

RE: Consumer Inquiry - Progres.

Docket 080009-EI

Email received and response sent.

-----Original Message-----
From: deme varidin [mailto:dvaridin@ij.net]
Sent: Tuesday, December 16, 2008 3:35 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Progress Energy

AGAIN, YOU DID NOT ANSWER MY QUESTION WHICH WAS SENIORS WILL "NOT' GET BENEFITS ON THIS NUCLEAR PLANT BECAUSE WE MOST LIKELY WILL BE DEAD!!!!!!!!! ANSWER THESE DAMN QUESTIONS. WHY ARE WE BEING PUNISHED; TO PAY FOR SOMETHING NOW AND NOT BE ABLE TO GET ANY USE OUT OF IT. I'VE EMAILED CHARLIE TIME AND TIME AGAIN BUT LET ME TELL YOU NOW, IF HE RUNS FOR RE ELECTION, I WILL "NOT" VOTE FOR HIM; ALL HE WANTS IS THE "SEAT".
DAMN YOU AND DAMN PROGRESS ENERGY.
I AM NOT A "MR".....I AM MS DEME VARIDIN, ST PETERSBURG.
dvaridin@ij.net

----- Original Message -----
From: "Ellen Plendl" <EPlendl@PSC.STATE.FL.US>
To: <dvaridin@ij.net>
Sent: Tuesday, December 16, 2008 1:04 PM
Subject: RE: Consumer Inquiry - Progress Energy

Mr. Deme Varidin
dvaridin@ij.net

Dear Mr. Varidin:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the

email you sent to the PSC.

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I will add your comments to the correspondence side of Docket No. 080009-EI regarding the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

No virus found in this incoming message.
Checked by AVG - http://www.avg.com
Version: 8.0.176 / Virus Database: 270.9.18/1851 - Release Date: 12/16/2008
8:53 AM

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 4:08 PM
To: 'deme varidin'
Subject: RE: Consumer Inquiry - Progress Energy

Dear Ms. Varidin:

Thank you for your email and correction on your surname. I apologize for the incorrect salutation.

Florida Statute 366.93, permits investor-owned utilities to recover costs for the siting, design, licensing, and construction of nuclear and integrated gasification combined cycle power plants. You may review the statutes by using the following link:

http://tinyurl.com/5uthg6

In compliance with the Florida Statute, the Florida Public Service Commission was required to enact rules that adhere to the statute. Florida Administrative Code Rule 25-6.0423 allows investor-owned utilities to recover costs for nuclear and coal gasification plants. You may review the rule by using the following link:

http://tinyurl.com/6f9xkd

The Florida Statute and the Florida Administrative Code rule do not require the utility to exempt a particular group or classification of its customers from the cost recovery.

I will add your additional comments to Docket 080009-EI.

Please let me know if you have other questions or concerns.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 3:02 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Consumer Inquiry - Progress Energy

Attachments: RE: Consumer Inquiry - Progress Energy

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

RE: Consumer Inquiry - Progres.

Docket 080009-EI and 080001-EI

Email received and response sent.

-----Original Message-----
From: Ed Christiano [mailto:EdC@christianocc.com]
Sent: Tuesday, December 16, 2008 2:47 PM
To: Ellen Plendl
Subject: RE: Consumer Inquiry - Progress Energy

Thank you so much for your prompt reply. I shall expect a big drop in my fuel surcharge come January, right??

-----Original Message-----
From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Tuesday, December 09, 2008 8:39 AM
To: Ed Christiano
Subject: RE: Consumer Inquiry - Progress Energy

Dear Mr. Christiano:

Thank you for your email.

This is in response to the Florida Public Service Commission (PSC) regarding your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy).

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission

Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 2:59 PM
To: 'Ed Christiano'
Subject: RE: Consumer Inquiry - Progress Energy

Dear Mr. Christiano:

Thank you for your email.

Progress Energy depends natural gas to provide 50% of its electric generation capacity. The price of natural gas is volatile, and currently the price outlook for 2009 has trended downward significantly since July 2008. In addition, Progress Energy is more dependent on coal to generate electricity with approximately 33% of its fuel mix. The price of coal increased significantly starting in 2007 due to world economic growth and demand. While coal prices have decreased recently, the decrease is relatively slight. Finally, Progress Energy has a proportionately higher under-recovery of 2008 fuel costs included in its 2009 fuel rates. In other words, actual fuel revenues are not expected to cover actual fuel expenses in 2008, so the balance must be collected in 2009.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

Let me know if I can answer any further questions.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:16 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy rate raises

Attachments: RE: Progress Energy rate raises

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 02371-08
DISTRIBUTION: _____

RE: Progress
ıergy rate raise.

Dockets 080001-EI and 080009-EI

Email received and response sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 16, 2008 1:11 PM
To: Ellen Plendl
Subject: FW: Progress Energy rate raises

-----Original Message-----
From: mandj_3@netzero.net [mailto:mandj_3@netzero.net]
Sent: Tuesday, December 16, 2008 10:56 AM
To: Governor Charlie Crist
Subject: Progress Energy rate raises

Dear Gov. Crist:

I am wondering if anyone in the upper realms of this state realize what am impact the increasing rates of food, utilities, etc. are having on the "little people" in Florida.

It seems that when politians get voted in by promising us all these issues, lower property taxes, insurance, etc. and nothing gets done. The impact on Progress Energy raising rates for their new energy plant is going to be a burden on everyone except the wealthy and priviledged. Do you ever think about helping the people who voted for you? We end up having little say regarding issues after all. The letters to the editors can only do so much and it seems that it only the readers can agree but that does nothing to change things. The hearings that the public can attend are not scheduled for the people who work for a living. We can't take off evenings or in the middle of the day to voice our opinion. It just seems to me, no one is listening to us and it is only getting worse.

****CLK OFFICIAL DOCUMENT...****

Why is the food prices and goods remaining the same when gas prices are falling? Where is the relief here? Please keep the greedy insurance companies from raising their rates, No hurricanes means no damage! Please do something for your fellow citizens and prevent Progress Energy from gouging us all over Florida

A very concerned citizen.

M'Lissa Morgan
Indian Rocks Beach,Fl.

P.s. My husband is a physician and our patients cannot afford the copay that insurance requires. Who is going to bail out our business? Does anyone care that we may have to retire because of lack of patients after 35 years of paying to work in Florida?

Save $15 on Flowers and Gifts from FTD!
Shop now at
http://offers.netzero.net/TGL1241/?u=http://www.ftd.com/17007

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:16 PM
To: 'mandj_3@netzero.net'
Subject: RE: Progress Energy rate raises

Mrs. M'Lissa Morgan
mandj_3@netzero.net

Dear Mrs. Morgan:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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****CLK OFFICIAL DOCUMENT...****

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:15 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy's Forced Loan on Customers; 25% increase approved by PSC; RE: Progress Energy's Forced Loan on Customers; RE: 25% increase approved by PSC






Progress 25% increase RE: Progress RE: 25%
gy's Forced Loapproved by PS0ergy's Forced Lase approved b

Docket 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 16, 2008 11:28 AM
To: Ellen Plendl
Subject: Email

<<Progress Energy's Forced Loan on Customers>> <<25% increase approved by PSC>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: jim Deveney [jimdvny@yahoo.com]

Sent: Tuesday, December 16, 2008 10:39 AM

To: Governor Charlie Crist; Heller, Bill; Hooper, Ed; fasano.mike.web@flsenate.gov; Long, Janet; jones.dennis.web@flsenate.gov; justice.charlie.web@flsenate.gov; Nehr, Peter

Subject: Progress Energy's Forced Loan on Customers

Progress Energy's reasoning to allow them to collect money prior to the contruction of the plants sounds like "Enron Spin". Yes, it will cost them less - they are getting a forced interest free loan from their customers. This company is gauranteed a certain rate of return for goodness sake! If banks (or who ever) aren't giving them good rates for construction loans, then they need to do their homework and present a plan that show the banks that the project is a viable project. I hope you have the moral fortitude to actively change the 2006 law that allows them to collect forced interest free loans from their customers. They are acting in their shareholders best interest, I hope you act in the customers best interest.

Kimberley Pena

From: onetrickywoo@gmail.com
Sent: Tuesday, December 16, 2008 9:26 AM
To: Governor Charlie Crist
Subject: 25% increase approved by PSC

What kind of PSC does this state have. Why in the world would they give a 25% INCREASE TO PROGRESS ENERGY. How is the PSC serving my state with this kind of approval? This is no increase, this is robbery. It smells of bribery and payoff. First we read about your extravagant European trip with NINE bodyguards. Now we get hit with this outrageous increase in our electric bills. Do you have ANY CLUE as to the state of the economy and how things are with regular folk in this state? Every one of you reminds me of the Bush family (i.e. GW and Clan), all of whom have lost touch with reality. In other words, you are all delusional and living off the blood and sweat of the lower classes. Shame on all of you.

I'm not sure. Are you on your honeymoon? Is this why this increase was railroaded through? Snuck through at the right time?

Rachelle Capellini
Winter Springs, Florida

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:06 PM
To: 'jimdvny@yahoo.com'
Subject: RE: Progress Energy's Forced Loan on Customers

Mr. Jim Deveny
jimdvny@yahoo.com

Dear Mr. Deveny:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission

Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:10 PM
To: 'onetrickywoo@gmail.com'
Subject: RE: 25% increase approved by PSC

Ms. Rachelle Capellini
onetrickywoo@gmail.com

Dear Ms. Capellini:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Increase (1,000 kilowatt-hours) $27.28

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****CLK OFFICIAL DOCUMENT...****

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:05 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW:

Attachments: RE: Consumer Inquiry - Progress Energy

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____



RE: Consumer
Inquiry - Progres...

Docket 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 16, 2008 11:29 AM
To: Ellen Plendl
Subject: FW:

-----Original Message-----
From: deme varidin [mailto:dvaridin@ij.net]
Sent: Tuesday, December 16, 2008 9:00 AM
To: Governor Charlie Crist
Subject:

STOP THE HIKE OF PROGRESS ENERGY...I AM A SENIOR CITIZEN AND I ALONG WITH OTHERS PROBABLY WILL NOT SEE THE BENEFIT OF THE NUCLEAR.
WE ARE IN A DISTRESS AND PROGRESS ENERGY DOES
NOT GIVE A DAMN. PUT A HALT TO THE SPIKE OF
ENERGY COST.

Deme Varidin
St. Petersburg
dvaridin@ij.net

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 1:04 PM
To: 'dvaridin@ij.net'
Subject: RE: Consumer Inquiry - Progress Energy

Mr. Deme Varidin
dvaridin@ij.net

Dear Mr. Varidin:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist

****CLK OFFICIAL DOCUMENT...****

Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 8:14 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: *Suspend Florida Progress rate increase; Progress Energy; Progress Energy; RE: Suspend Florida Progress rate increase; RE: Progress Energy; RE: Progress Energy*


Suspend Florida Progress rate ...


Progress Energy


Progress Energy


RE: Suspend orida Progress r


RE: Progress Energy


RE: Progress Energy

Docket 080009-EI

Emails received and responses sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 15, 2008 2:19 PM
To: Ellen Plendl
Subject: Email

<<Suspend Florida Progress rate increase>> <<Progress Energy>> <<Progress Energy>> <<Progress Energy>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Debby Bolen [dkbolen@verizon.net]
Sent: Saturday, December 13, 2008 2:12 PM
To: Governor Charlie Crist
Cc: Lt. Governor Jeff Kottkamp
Subject: Suspend Florida Progress rate increase

Governor Crist
This is not a great day for Florida and things are not good in the State of Florida, I am extremely disappointed in your performance regarding the proposed Florida Progress rate increase. It is inexcusable you sit idly by as people have difficulty affording the basics and they loose their homes and jobs. Please join the Republican legislators actually doing something about this unjustified rate increase.

Please explain to me why Florida needs yet another nuclear power plant producing filthy unmanageable waste when for the first time in several decades people are not moving to Florida as they once were. I direct you to January 26, 2007 *St Petersburg Times* article *Do stats show Florida's allure dimming?* about the three major moving companies taking more people out of Florida than they are moving in. Given all the unresolved problems Florida has, this trend will only continue.

Please review November 30, 2008 St Petersburg Times article *Growth won't pay the bills in Florida,* describing just exactly how bleak this recession is for its citizens. University of Florida Economist David Denslow is quoted as saying:

> "This recession is not only going to be bad for us. It's going to be worse than the nation's." The primary reason: Florida's residential construction boom grew at twice its normal rate and "we got overbuilt."

In these troubled economic times, it is unconscionable to make Floridians assume all the risks for construction of their inferior nuclear power plants. Please immediately sign an injunction ending us from paying for these unneeded expensive power plants. Cease this exploitation of Floridians by passing a bill repealing public utilities power to use us for the financing of their buildings.

Truthfully,
Debby Bolen
5600 - 59 Way N
St Petersburg FL

Kimberley Pena

From: Gary Lisowy [garylisowy@msn.com]
Sent: Saturday, December 13, 2008 12:13 AM
To: Governor Charlie Crist
Subject: Progress Energy

Gov. Christ,
You must stop this rate hike in Jan. 09. It is not right that rate payers pay for future ventures the company makes. I will probably not see any flow of electricity from these new nuclear plants because of my age, and it's not right for me to pay for something I will not use. Let them float bonds or sell more stock since the stockholders and executives will be the beneficiaries of these new plants. We will probably have to pay higher rates anyway.
We can't afford this.

Thank You,

Gary Lisowy

Kimberley Pena

From: Mike Walsh [mjajn@yahoo.com]
Sent: Friday, December 12, 2008 6:07 PM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Governor Charlie Crist,

I am writing to you with my deep concerns over the nuclear legislation that allows progress energy to bill us for the nuclear power plant. I am requesting that in these financially difficult times that you sponsor a bill to repeal this legislation. Here are my reasons.

1. No one can afford to pay for it. At this time with millions of Floridians losing their jobs, unable to pay their utility bills right now, it is an unfair burden.

2. More Floridians will have their power shut off due to an inability to pay it with the increase of 24%.

3. We will not get free nuclear energy once it is built. We will not own the power plant either. Why should we pay a utility company millions of dollars when we get no benefit. Progress Energy needs to pay for the nuclear power plant, not the citizens of Florida. If we think the nuclear power plant is a moneymaker, then we will invest in Progress Energy, that way we will own shares and make money off of our investment.

Thank you for your time. As a republican I know that you will do the right thing for the people of Florida. It is a shame that millions of people are hurting financially and having to move from such a great state.

Congradulations on your wedding,

thanks

julie walsh

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 8:02 AM
To: 'Debby Bolen'
Subject: RE: Suspend Florida Progress rate increase

Ms. Debby Bolen
dkbolen@verizon.net

Dear Ms. Bolen:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to the PSC.

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I will add your comments to the correspondence side of Docket No. 080009-EI regarding the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist

****CLK OFFICIAL DOCUMENT...****

Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 8:09 AM
To: 'Gary Lisowy'
Subject: RE: Progress Energy

Mr. Gary Lisowy
garylisowy@msn.com

Dear Mr. Lisowy:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to the PSC.

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1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 8:12 AM
To: 'mjajn@yahoo.com'
Subject: RE: Progress Energy

Ms. Julie Walsh
mjajn@yahoo.com

Dear Ms. Walsh:

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Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 8:14 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: *Progress Energy*

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____



Progress Energy

Dockets 080001-EI and 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 15, 2008 2:19 PM
To: Ellen Plendl
Subject: Email

<<Progress Energy>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Mike Laplante [mlaplante2@tampabay.rr.com]
Sent: Saturday, December 13, 2008 11:03 AM
To: Governor Charlie Crist
Subject: Progress Energy

Governor Crist,

Thank you for forwarding my email to Ellen Plendl. I am forwarding to you my concerns I expressed to her. I know you're a busy man and these are trying times, but like yourself, a lifelong resident of Florida, I don't want to see the state of Florida used as a cash cow to any other state. I understand these rate increases are part of life but they should be fair and equitable to all parties involved. I truly love this state. I don't want to raise my family anywhere else; I am just a true native trying to make this state better for my children. Thank you for your valuable time.

Sincerely,

Mike Laplante

Mrs. Plendl,

Thank you for responding to my email to Governor Crist. I understand the process that the PSC goes through, but do they look at the fact that Progress Energy also received a 10.2% increase in the state of North Carolina? Why is there such a disparity between the two states? I feel that Florida is being used to subsidize the state of North Carolina. Progress Energy received a total of 34.2% increase between Florida and North Carolina, with Florida paying the lion's share. The PSC of Florida should look at this, along with the fact that Florida provided a windfall profit for Progress Energy of 770 %, to the Raleigh based Progress Energy. Below are two articles stating the points I am trying to make. The PSC of Florida is supposed to work for the residents of Florida and not allow our residents to subsidize another state.

Progress Energy Inc. lost $47-million last quarter, but profits from its Florida operations soared 770 percent, a

financial windfall reported as many Floridians are being stunned by sharp increases in their summer electric bills.

Progress Energy Florida contributed $87-million to the North Carolina parent company's profits last quarter, up from just $10-million during the same period a year ago. Why the enormous jump?

The company says it's the result of hot weather, customer growth and lower expenses for operations and maintenance. Last year's results included write offs from unrecoverable storm costs.

But the company also is enjoying the results of higher rates Florida customers began paying Jan. 1. Electricity sales were up 5.8 percent in terms of kilowatt-hours, but a whopping 26.3 percent in terms of revenues. After fuels and other pass-through revenues were subtracted, revenues were up 7.9 percent.

RALEIGH, N.C. — Progress Energy will be allowed to recover some of its higher fuel costs by raising prices on the average household bill by more than 10 percent.

The electricity price will increase in December. Rates would likely increase again in December 2009. The state Utilities Commission approved the 10.2 percent increase Friday.

The Raleigh-based electric company agreed in September to spread the increase over three years after negotiating with the commission's Public Staff, which represents consumers and industrial customers.

In June, Progress Energy asked to raise rates by 16.2 percent to about $113 a month for an average household using 1,000-kilowatt hours of electricity. The Utilities Commission instead approved a rate that will increase average bills from almost $97 to nearly $107.

Progress Energy provides electricity to about 1.25 million homes and businesses in North Carolina.

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 8:13 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: POWER BILL INCREASE from Scott Morrow - Clearwater, FL

Attachments: RE: POWER BILL INCREASE from Scott Morrow - Clearwater, FL



RE: POWER INCREASE from

Dockets 080001-EI and 080009-EI

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 15, 2008 2:20 PM
To: Ellen Plendl
Subject: FW: POWER BILL INCREASE from Scott Morrow - Clearwater, FL

-----Original Message-----
From: Scott Morrow [mailto:smorrow@knology.net]
Sent: Saturday, December 13, 2008 9:34 AM
To: Governor Charlie Crist
Subject: POWER BILL INCREASE from Scott Morrow - Clearwater, FL

First CONGRATULATIONS on you marriage.

Governor Charlie Crist,
I would like to ask if the State of Florida is reconsidering the recent increase to our Power Bills of 25%.... With our present economy this is going to effect not only myself GREATLY but also may businesses that must keep the lights on. Please let me know if their is anything that I can do to help stop this increase. PLEASE

Scott Morrow
1141 Drew Street
Clearwater, Florida 33755
727-403-2251
smorrow@knology.net

HAVE A GREAT DAY....

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 16, 2008 7:54 AM
To: 'smorrow@knology.net'
Subject: RE: POWER BILL INCREASE from Scott Morrow - Clearwater, FL

Mr. Scott Morrow
smorrow@knology.net

Dear Mr. Morrow:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From:	Ellen Plendl
Sent:	Monday, December 15, 2008 10:07 AM
To:	Kimberley Pena
Cc:	Ruth Nettles
Subject:	FW: Email

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Attachments: Progress Energy; Progress Energy Rate Hike; Progress Energy increase in rates; Upcoming rate increase of 25% for Progress Energy: I protest; RE: Progress Energy Rate Hike; RE: Progress Energy; RE: Progress Energy increase in rates; RE: Upcoming rate increase of 25% for Progress Energy: I protest


Progress Energy


Progress Energy Rate Hik


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Upcoming rate crease of 25%


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Dockets 080001-EI and 080009-EI

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Sent: Monday, December 15, 2008 8:20 AM
To: Ellen Plendl
Subject: Email

<<Progress Energy>> <<Progress Energy Rate Hike>> <<Progress Energy increase in rates>> <<Upcoming rate increase of 25% for Progress Energy: I protest>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Janet L. Jacobs [ejacobs8@tampabay.rr.com]
Sent: Friday, December 12, 2008 9:27 AM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Governor Crist,
>
> Please take action to stop Progress Energy from making the citizens pay for
> the construction costs of the planned nuclear power plant. The Progress
> Energy shareholders, not the public, should bear the cost of building new
> plants. For the next 8 years Progress Energy plans to charge the average
> customer at least $25 each month. That is a total of $2400 for each and
> every one of us. Why should we, the citizens, pay thousands of dollars to
> enrich the Progress Energy Corporation?
>
> This is a bad law. The Florida legislature allowed this to happen and the
> Florida legislature can stop this from happening.
>
> Please do not allow Progress Energy to raise our electric rates to pay for
> construction of the nuclear plant.
>
> Thank you,
Elroy & Janet Jacobs
5905 S. Shadytree Path
Homosassa FL 34448
ejacobs8@tampabay.rr.com
>

Kimberley Pena

From: Corinne Broskette [cbroskett@tampabay.rr.com]
Sent: Thursday, December 11, 2008 1:36 AM
To: Governor Charlie Crist
Subject: Progress Energy Rate Hike

Dear Governor Christ

I am deeply concerned about the upcoming rate hike that will drive power bills up 25% starting in January.

During this tough economic time, this should not ber allowed. Progress Energy should be getting their funding from investors, not struggling families. Please stop them.

Thank you

Corinne Broskett
St Petersburg

Kimberley Pena

From: Stenberg [sb2c00@embarqmail.com]

Sent: Wednesday, December 10, 2008 1:53 PM

To: Governor Charlie Crist

Subject: Progress Energy increase in rates

I have asked your office before but I am compelled to ask again, why a 27% increase is placed on the people of Marion County when Ocala,part of Marion County, rates DECREASED and other electric providers to Marion county have DECREASED. The high rate may have been set when fuel costs were at a high point but it should be set so that it can fluctuate as fuel cost do. As regards additional nuclear plants, which I agree are necessary, two new plants will service more than Marion County and when that power is available and sold to other communities, will the profits be used to reduce the Marion county rates? Please remember that a lot of retirees, like me, cannot go back and get increase to pension plans from their former employers. Whatever increases must be met has to come out of savings. When I retired in 1987 salaries were not what they are today and retirement benefits were not as large as today's. I'm sure that Progress Energy has factored into their retirement plans substantial benefits to their employees and especially to the executives. Thank you for taking this email. Paul Stenberg

Kimberley Pena

From: Bunk, Mary [mary.bunk@ocps.net]
Sent: Tuesday, December 09, 2008 4:17 PM
To: Governor Charlie Crist
Subject: Upcoming rate increase of 25% for Progress Energy: I protest

1216 Lake Piedmont Circle

Apopka, Fl 32703-7454

Dec. 19, 2008

Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Re: 25% increase in rates for Progress Energy

Dear Sir:

I find it difficult to believe that you granted Progress Energy a 25% increase in rates. We are in a year-long recession. The food banks are running out of food to feed the needy. Many Floridians are barely scraping by. Unemployment is very high. My own salary as a teacher was cut and I am making $13,000 less than last year. How can you justify such an outrageous increase?

My electric bill is already very high because I have a large family. I may have to go out and obtain a second job due to this new increase in electricity rates. I don't want to have my electricity turned off.

You and Charlie Crist should revisit this increase before you have a rebellion among the residents in Florida. People are going to be very upset.

Sincerely,

Mary J. Bunk

The information contained in this e-mail message is intended solely for the recipient(s) and may contain privileged information. Tampering with or altering the contents of this message is prohibited. This information is the same as any written document and may be subject to all rules governing public information according to Florida Statutes. Any message that falls under Chapter 119 shall not be altered in a manner that misrepresents the activities of Orange County Public Schools. [References: Florida State Constitution I.24, Florida State Statutes Chapter 119, and OCPS Management Directive A-9.] If you have received this message in error, or are not the named recipient notify the sender and delete this message from your computer.

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 15, 2008 10:06 AM
To: 'Corinne Broskette'
Subject: RE: Progress Energy Rate Hike

Ms. Corinne Broskette
cbroskett@tampabay.rr.com

Dear Ms. Broskette:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

****CLK OFFICIAL DOCUMENT...****

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 15, 2008 10:04 AM
To: 'Janet L. Jacobs'
Subject: RE: Progress Energy

Mr. & Mrs. Elroy Jacobs
ejacobs8@tampabay.rr.com

Dear Mr. & Mrs. Jacobs:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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****CLK OFFICIAL DOCUMENT...****

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Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 15, 2008 10:00 AM
To: 'Stenberg'
Subject: RE: Progress Energy increase in rates

Dear Mr. Stenberg:

The Governor's office forwarded a copy of your December 10, 2008, e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

The Public Service Commission sets the fuel cost adjustment and the nuclear cost recovery based on the individual petition of each investor-owned electric company we regulate. The PSC does not have authority over rates and the fuel cost adjustment of municipalities, such as the City of Ocala, nor electric cooperatives. As a result, the PSC does not make comparisions between nearby muncipalities and the electric company which serves your residence.

Progress Energy depends natural gas to provide 50% of its electric generation capacity. The price of natural gas is volatile, and currently the price outlook for 2009 has trended downward significantly since July 2008. In addition, Progress Energy is more dependent on coal to generate electricity with approximately 33% of its fuel mix. The price of coal increased significantly starting in 2007 due to world economic growth and demand. While coal prices have decreased recently, the decrease is relatively slight. Finally, Progress Energy has a proportionately higher under-recovery of 2008 fuel costs included in its 2009 fuel rates. In other words, actual fuel revenues are not expected to cover actual fuel expenses in 2008, so the balance must be collected in 2009.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

Let me know if I can answer any further questions.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 15, 2008 9:56 AM
To: 'Bunk, Mary'
Subject: RE: Upcoming rate increase of 25% for Progress Energy: I protest

Dear Ms. Bunk:

The Governor's office forwarded a copy of your December 9, 2008, e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

I do appreciate you taking the time to provide additional comments on the fuel cost adjustment and nuclear cost recovery and have included your additional comments to Docket No. 080001-EI and 080009-EI, respectively, on these matters.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Regulatory Compliance & Consumer Assistance

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Monday, December 15, 2008 9:52 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: progress energy rate increase; RE: progress energy rate increase

progress ergy rate increa

RE: progress energy rate incre

Dockets 080001-EI and 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 15, 2008 8:21 AM
To: Ellen Plendl
Subject: Email

<<progress energy rate increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: JIM HARRISON [jim.harrison1@verizon.net]
Sent: Tuesday, December 09, 2008 12:25 PM
To: Governor Charlie Crist
Subject: progress energy rate increase

how do you expect people like me who are on a fixed income to be able to afford this increase? don't say just conserve as i already turn the thermastat up to 80 when cooling and down to 68 when heating. i have a disabled wife and those temps are un comfortable for her. as it is now our bills are running between 160.00 and 275.00 a month. 25% increase on top of this . what are you thinking?

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 15, 2008 9:51 AM
To: 'JIM HARRISON'
Subject: RE: progress energy rate increase

Mr. Jim Harrison
jim.harrison1@verizon.net

Dear Mr. Harrison:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

080009

RECEIVED-FPSC
08 DEC 15 AM 9:12
COMMISSION CLERK

Morton Zimbler
1842 Fox Circle
Clearwater, Fl. 33764
mortonzimbler@gmail.com

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

Progress Energy of Florida
PO Box 33199
St. Petersburg, Fl. 33733

Dec. 10, 2008

RE: Nuclear Power Plant

Please note I hereby refuse to pay my share of the propsed nuclear power plant years before you produce any electricity. I realize the state law allows you do this...but my law states that I shall not pay for anything I do not receive.

Sincerely,

Morton Zimbler

cc: Pineallas County Deligation
St. Petersburg Times
Public Service Commission

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 080009

From: Ellen Plendl
Sent: Monday, December 15, 2008 8:01 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy's "Legal" racket

Attachments: RE: Progress Energy's "Legal" racket

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

RE: Progress ıergy's "Legal"

Dockets 080001-EI and 080009-EI

Email received and response sent.

-----Original Message-----
From: Simon Agmann [mailto:sagmann@knology.net]
Sent: Saturday, December 13, 2008 5:10 PM
To: Ellen Plendl
Cc: mayor@stpete.org; justice.charlie.web@flsenate.gov; Debby Bolen; lecondor@yahoo.com; Pinellas County Democratic Party; Andy Johnson
Subject: Re: Progress Energy's "Legal" racket

Simon Agmann

2109 4th ave N.

St-Petersburg. FL.33713

(727) 895-2322

sagmann@knology.net

Saint-Petersburg, December 11 2008

Dear Ms. Plendl

I want to thank you for your prompt and courteous answer. The explanations you give are quite clear and detailed, but allow me to express my feelings without any verbal circumvolution: it is an insult to our intelligence. You don't say anything new, and believe me, we knew everything you mention. Your letter merely repeats the PE selling points, points swallowed hook, line and sinkers by the PSC. But the citizens of Florida stubbornly refuse to take the bait. So, I will clarify my question, and I intend to repeat it until we get an answer: dear Ms. Plendl, do you have the intention, you personally, and the PSC, and Governor Crist, to take action to

repel this aggression against the People? I wonder what the Supreme Court would decide if "We The People," decided to go that far. Although I'm persuaded that your knowledge in this matter is far greater than mine, let me remind you some legal points. Quote:

"Competition law, known in the United States as antitrust law, has three main elements:

a.. prohibiting agreements or practices that restrict free trading and competition between business entities. This includes in particular the repression of cartels. banning abusive behavior Competition law, known in the United States as antitrust law, has three main elements: prohibiting agreements or practices that restrict free trading and competition between business entities. This includes in particular the repression of cartels.
b..
c.. banning abusive behavior by a firm dominating a market, or anti-competitive practices that tend to lead to such a dominant position.
Practices controlled in this way may include predatory pricing, tying, price gouging, refusal to deal, and many others.
supervising the mergers and acquisitions of large corporations, including some jointventures. Transactions that are considered to threaten the competitive process can be prohibited altogether, or approved subject to "remedies" such as an obligation to divest part of the merged business or to offer licences or access to facilities to enable other businesses to
continue competing." End of quote.

I would like to call your attention to the second element of the Act, which of course would be the base for any eventual legal recourse. (Beginning of second element of the Act: "Banning abusing behavior by a firm dominating the mark.price gouging.refusal to deal.") Plus, as mentioned by the St-Pete Times, the fact that "We, the People," are NOT shareholders, therefore we do NOT have the responsibility, nor the obligation, to subsidize the expansion of THEIR company. Furthermore, you, and this administration, keep shrugging:"It's the law." I don't want to start a polemic on the merits of this 2006 law, hastily imposed on the public by a leaving Governor, last present to Big Business. I want merely to say, well, bad laws have to be repelled. "Separate but Equal" also was the law.

But, for the time being, let's put the legal aspect aside. The main problem here is the human factor, totally (and I weighed carefully this word. I was tempted to say : criminally) ignored. I am talking about the suffering of REAL people, not kind of Wall Street figures, I'm talking about people who won't be able to pay their bill, I'm talking about people who won't be able to heat their houses this winter . Yes, it's that simple. And merely transmitting my letter to another service (which will shrug it off, hoping that the old pest -me- will merely sleep away) is not the right answer to their despair. Miss, we won't go away. I meant every word I wrote in my open letter to Governor Crist. I won't finance PE's fat project, and I won't be going away silently. I survived WWII in Europe, Vietnam, and other dangerous places, and although I'm 77 years old, I'll see the end of this screaming unfairness. You see, I have the right in my side: I merely demand justice.

Sincerely,

Simon Agmann

PS: Since I wrote this letter, new developments seem to appear on the horizon; the St-Pete Times of 12/12/08 has an article describing the hands wringing of some Republican congressmen, who, all of a sudden are seeing the "light." Nonetheless, they are still mentioning the "high cost of oil."
Under $40 a barrel? These people really think we don't read!

****CLK OFFICIAL DOCUMENT...****

Copies sent Mayor Baker, Senator Charlie Justice, local Democratic Party, the Media.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 15, 2008 8:00 AM
To: 'Simon Agmann'
Subject: RE: Progress Energy's "Legal" racket

Dear Mr. Agmann:

I do appreciate you taking the time to provide additional comments on the fuel cost adjustment and nuclear cost recovery and have included your additional comments to Docket No. 080001-EI and 080009-EI, respectively, on these matters.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Regulatory Compliance & Consumer Assistance

080009-EI

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

November 26, 2008

RECEIVED-FPSC
08 DEC 11 PM 3:48
COMMISSION CLERK

Ms. Donna Hawkinson
1582 Greenlea Drive
Clearwater, Florida 33755

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Dear Donna:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to them for their review. If you have questions, please call 1-800-342-3552 or use the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

Finally, I forwarded a copy of your letter to the Florida Department of Elder Affairs for their review. If you want to contact the department directly, please use the contact information provided below.

RECEIVED
DEC 10 2008
Florida Public Service Commission
Division of SSC

RECEIVED
DEC 10 2008
Florida Public Service Commission
Division of SSC

Nov 26,2008 5:33 PM

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,



Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Florida Department of Elder Affairs
4040 Esplanade Way
Tallahassee, Florida 32399-7000
(850) 414-2000

RECEIVED
DEC 1 0 2008
Florida Public Service Commission
Division of SSC

Nov 26,2008 5:33 PM

utilities
CAS-Julie

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 OCT 22 AM 10: 34

1582 Greenlea Drive
Clearwater, FL 33755
727-447-3580
rhawkinson@tampabay.rr.com

October 18, 2008

Office of the Governor Charlie Crist
State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Crist:

Yes, I voted for you, and I will vote for you again! My husband was a Democrat and he happily voted for you as well. Sad to say, my dear Ray passed away on May 30th after four lengthy heart surgeries within a 3-month period, so I am left alone to earn the money, pay the bills, and hopefully stay living here in Florida. I feel a bit desperate.

I am again working every day at St. Petersburg College (I retired 10 years ago as a full-time word processing specialist). I have skills that fortunately are still needed and I am happy to say they keep giving me assignments in various departments. Lucky for me!! Dr. Kuttler is a wonderful president and it is a great place to work or go to school. You already know that, I'm sure.

I am enclosing these letters that appeared in the St. Pete Times this morning. I couldn't have said it better. It is just plain common sense, decency, honor, and wisdom to allow us plain old workers and residents of Florida to pay our taxes, insurance, and our bills with what we earn. *We should NOT be forced into the "Utility Investors Protection Society" as Rocco Capabianco stated in his letter.*

It is unthinkable that you – a fair-minded and honorable man (or I wouldn't have voted for you) will allow this all to happen. You are busy and maybe you just haven't had the time to look into this terrible plan. Please, please do something to reverse this law – if it is, in fact, a law. I think "bailout" is a good idea. As they say, what's good for the goose is good for the gander. And we young and old ganders are hurting!

I will be 78 next Saturday; my husband, Ray, was a music teacher, retired, but back to work also because we couldn't afford not to be. He taught up until March 1 of this year, then went into the hospital and the rest is history. It wasn't easy to keep within our budget as a married couple; it certainly isn't easy being a widow with a house, mortgage, a yard to keep up, and hardly enough to pay my existing bills. I do not have any credit card debt. **What will I do if I have to help pay for Progress Energy's plant that *might* be up and running by 2016?? I KNOW they have more money to invest than I do. I probably won't live to see that day if I have to get a second job at 78 to keep up with expenses.**

WE NEED YOUR HELP ON THIS – PLEASE!

And congratulations on your upcoming marriage!

Sincerely,

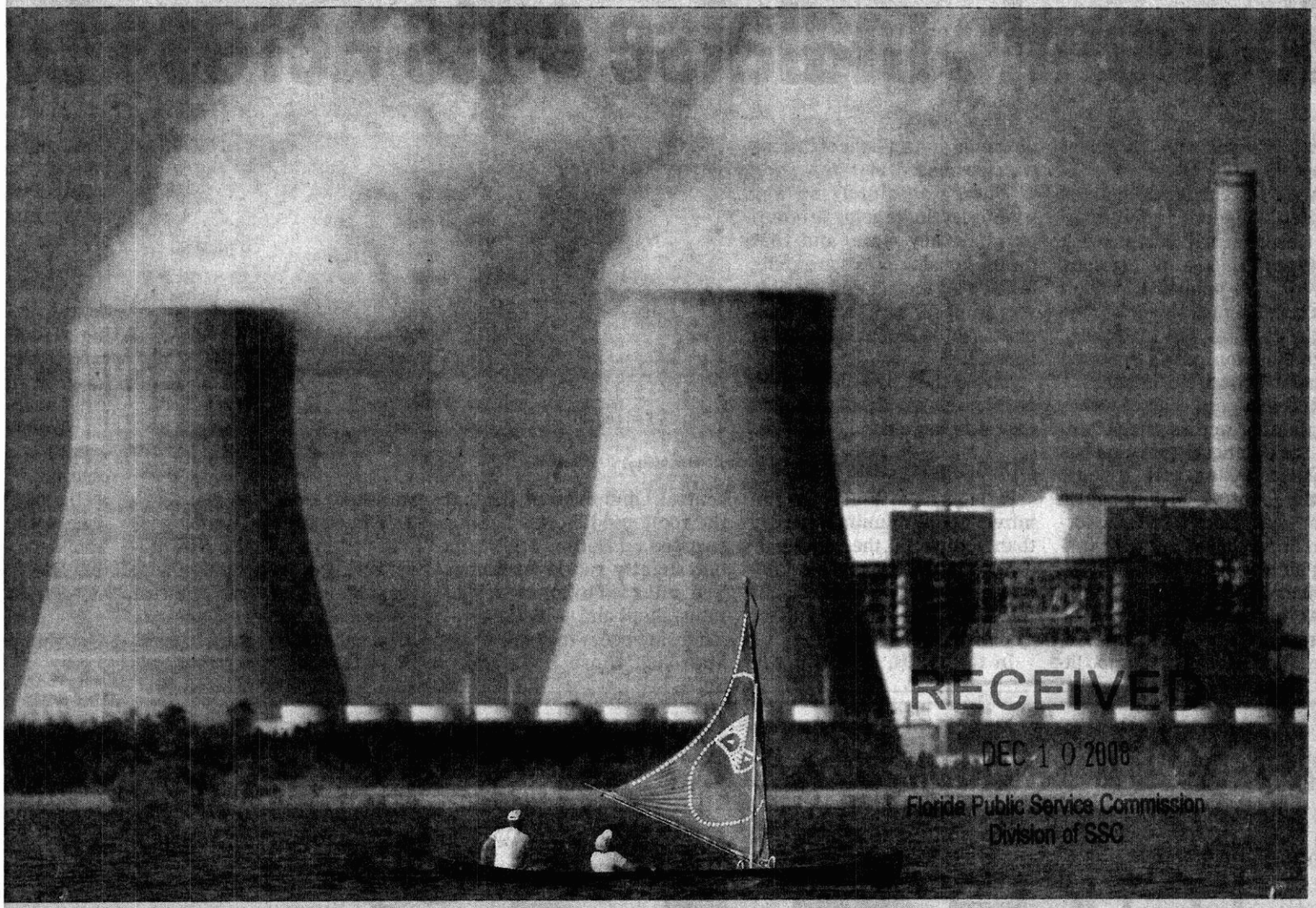
Donna Hawkinson

Donna Hawkinson
Enclosure

RECEIVED
DEC 10 2008
Florida Public Service Commission
Division of SSC

Nov 26,2008 5:33 PM

Duke plant surcharge approved | Oct. 15



DOUGLAS R. CLIFFORD | Times

ooling towers rise above the gulf at Progress Energy's Crystal River power complex. The Public Service Commission has given the utility pproval to start charging its customers in January for a new $17-billion nuclear project that isn't expected to be running until 2016.

We need bailout, not higher bills

The law passed in 2006 allowing utility companies to precharge customers for investments n nuclear power and recover such investments ven if the projects fail is ludicrous. Florida Progress was granted a rate hike based on this law, /hich means customers will be paying an additional $11.42 per 1,000 kilowatt hours of electricy used starting in January.

This rate increase does not pertain to any other ate hike Florida Progress may submit during ne year, such as the one currently submitted for uel costs. If that too is approved, we customers n January may be facing a 25 percent increase in ur electric bills.

This nuclear power plant is not scheduled to ome online until 2016. Who can be certain that his state will be economically sound or survive ajor storms affecting the building of this plant of the counties who are going to be paying these outrageous charges for the building of this plant.

It is highway robbery to tell people who even now cannot make their mortgage payments that they must supply money to a utility with massive CEO salaries and bonuses.

And of course our utility-owned Public Service Commission has approved it with no problems.

Where is the man who ballyhooed his protection of Florida taxpayers a year ago, Charlie Crist?

All Floridians should stand up and say "No" to this forced shakedown of poor Floridians by millionaires who, after making us build the plant, will overcharge us for the power it produces.

Leslie E. Hilburn, *Seminole*

Punish the lawmakers

A worthless PSC

What an outrage! Mandating that the trapped consumer assume the investors' risk. The Public Service Commission should be renamed the "Utility Investors Protection Society."

Next we will be asked to fund wildcatters searching for oil and still pay at the pump besides. Where is AARP? A great number of their members will be dead and receive no benefit by the time the first kilowatt is delivered.

This is outrageous. Our elected state officials need to be pressed to dissolve this worthless commission and replace it with elected members.

Rocco Capabianco, *Palm Harbor*

Solar is a better deal

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 12, 2008

Ms. Donna Hawkinson
1582 Greenlea Drive
Clearwater, FL 33755

RE: PSC Inquiry 813111C

Dear Ms. Hawkinson:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

I will add your comments to the correspondence side of Docket No. 080009-EI regarding the nuclear cost recovery.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Thursday, December 11, 2008 8:14 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Florida Rate Increase

Attachments: RE: Progress Energy Florida Rate Increase

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

RE: Progress
ıergy Florida Ra

Dockets 080001-EI and 080009-EI

Email received and response sent.

-----Original Message-----
From: Roland Docal [mailto:rdocal@tampabay.rr.com]
Sent: Wednesday, December 10, 2008 4:33 PM
To: Ellen Plendl
Cc: FASANO.MIKE.WEB; Governor Charlie Crist
Subject: Re: Progress Energy Florida Rate Increase

To: The Commissioners
Florida Public Service Commission
care of: Ellen Plendl
Regulatory Specialist
Florida Public Service Commission

Ladies and Gentlemen:

I am in receipt of the below reprinted email message from Ms. Plendl, of your office. She was responding to my earlier email message to the Florida Public Service Commission (copied to Governor Crist), which I have also reprinted below. I offer the following responses and observations:

1. "You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants." See, Plendl email.

My letter did not address, or express concern about, the portion of the rate increase applicable to nuclear power plant costs. I understand Progress Energy's need to recover same. If you interpreted my call for the Commission's "immediate action in discharge of its 'affordable energy' responsibilities by reversing its authorization for all, or significantly all, of the aforementioned rate increase" to include the nuclear power costs, that would be a misinterpretation. The call for eliminating the rate increase is based on the cost of fuel, transportation costs, etc. which have declined in excess of the 25% rate increase granted Progress Energy Florida.

2. This is no time for tricks with mirrors.

I take no comfort in the promise that "[i]f the utility recover[s] more than its actual costs, the amount of over-recovery is used to reduce the next year's costs." See, Plendl email. With jobs and 401-k values disappearing, Floridians do not need to hear about how the utilities will be allowed to accumulate enormous surpluses on the promise that next year's costs will be lower. The economic crisis is here today. Floridians need to feed themselves today. They need to search for, and re-educate themselves for, new jobs today. Floridians do not need their money sitting in Progress Energy Florida's corporate bank account on the promise of next year. Next year may never come, specially if utilities increase their 2009 overhead costs relative to their swelling incomes.

3. Extraordinary times call for extraordinary measures.

I also take no comfort in this-is-the-way-it-has-always-been-done statements. ("The fuel cost adjustment [accounting, pricing, and cost recovery methodology] is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives." See, Prendl email.) During the Civil War, President Abraham Lincoln limited or suspended American constitutional rights (see, e.g., habeas corpus). We may question his methods, but no one can deny that President Lincoln acted promptly in the face of necessity to discharge his obligations to preserve the United States of America. Similarly, The Florida Public Service Commission needs to acknowledge the necessity to act; and, in fact, act extraordinarily to discharge its "affordable energy" responsibility. The cost of oil has decreased by 70% -- that alone is extraordinary. Additionally, millions of Americans have joined the ranks of the unemployed, and many more millions may join them in the coming months. Americans, both employed and unemployed, have seen their investments drop by almost 40%, on average.
This is no time to unjustifiably enrich our utilities so as to remain true to accounting methodologies. Extraordinary times call for extraordinary methods.

Keep in mind that Floridians are not asking for multi-billion dollar bail-outs; they would simply like to retain their hard-earned funds.
Please, don't make tough times harder than they need to be.

Florida Public Service Commissioners -- please, rise to the occasion, embrace your "affordable energy" obligation, and act!

Roland Docal, J.D.

P.S. Thank you, Ms. Plendl, for placing my previous email message, and that of my wife, in your dockets. However, I request that you kindly grant our entreaty to forward our messages, including this one, for immediate consideration by the individual commissioners. If this request is not granted, please let me know.

----- Original Message -----
From: "Ellen Plendl" <EPlendl@PSC.STATE.FL.US>
To: "Roland Docal" <rdocal@tampabay.rr.com>
Sent: Wednesday, December 10, 2008 1:24 PM
Subject: RE: Progress Energy Florida Rate Increase

Mr. & Mrs. Roland Docal
rdocal@tampabay.rr.com

****CLK OFFICIAL DOCUMENT...****

Dear Mr. & Mrs. Docal:

The Governor's office forwarded copies of your e-mails regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

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Increase (1,000 kilowatt-hours)	$27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009.
The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

****CLK OFFICIAL DOCUMENT...****

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 &
2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Docal email to:

Florida Public Service Commission

Ladies and Gentlemen:

I write concerning the 25% rate increase granted Progress Energy Florida, Inc. effective January 2009. It is imperative that the Commission take immediate action in discharge of its "affordable energy" responsibilities by reversing its authorization for all, or significantly all, of the aforementioned rate increase. The Commission granted the rate increase during a period of escalating oil prices which were approaching the $150 per barrel range. Oil prices have recently corrected to hit a four-year low price below $44 per barrel. It would appear that Progress Energy should be required to reduce its rates by more than 25%. Given the tough economy, increasing unemployment rates, and Florida's high fixed-income population, I request that the Commission take emergency measures to reconsider and eliminate the aforementioned Progress Energy rate increase.

Respectfully,

Roland Docal, J.D.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 11, 2008 8:14 AM
To: 'Roland Docal'
Subject: RE: Progress Energy Florida Rate Increase

Dear Mr. Docal:

I do appreciate you taking the time to provide additional comments on the fuel cost adjustment and the nuclear cost recovery and have included your additional comments to the public record on this matter.

Based on a Commission order, if Progress Energy's fuel costs for 2009 turn out to be less than what they collect through rates by more than 10%, then Progress Energy must report this to the Commission and the Commission can consider a fuel rate decrease. In addition, the Commission has required Progress Energy to submit a report in early March providing a comparison of fuel rates and fuel costs, so the Commission can potential take action early in the year if it looks like Progress Energy is over-recovering.

Your correspondence will be added to the respective dockets and will be available for the Commissioners' review and any other interested parties as a public record.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Regulatory Compliance & Consumer Assistance

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:47 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy's "Legal" racket; Progress Energy; Progress Energy Florida Rate Increase; RE: Progress Energy's "Legal" racket; RE: Progress Energy; RE: Progress Energy Florida Rate Increase; RE: Power Increase; Power Increase; FW: Progress Energy Florida Rate Increse; FW: Progress Energy Florida, Inc. Rate Increase

Progress rgy's "Legal" ra | Progress Energy | Progress rgy Florida Rate | RE: Progress ergy's "Legal" | RE: Progress Energy | RE: Progress ıergy Florida Ra | RE: Power Increase | Power Increase | FW: Progress ıergy Florida Ra | FW: Progress nergy Florida, I.

Dockets 080001-EI and 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 11:03 AM
To: Ellen Plendl
Subject: Email

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Simon Agmann [sagmann@knology.net]
Sent: Tuesday, December 09, 2008 8:11 PM
To: Governor Charlie Crist
Subject: Progress Energy's "Legal" racket

Letters to the Editor.

Re: St-Pete Times' Tampa Bay section, "Hold off on Progress Energy rate hikes..." 12/09/08.

Open letter to the Honorable Charlie Crist, Governor of Florida.

Re: The savage capitalism of Progress Energy blessed by Governor Jeb Bush, and Governor Charlie Crist's strange silence on this matter.

Dear Governor,

Two weeks ago I wrote a letter to the St-Pete Times, commending you for you stance in favor of the soft back turtles, but in truth begging for different help. The Editor published my letter, and also those from numerous other readers expressing the same outrage, the same stupefaction, and most of all, the same despair. Unfortunately, seemingly unaware of the precariousness of our tomorrows, your deafening silence is frightening. In spite of our understandable anguish nothing is happening; I still can see January coming fast, bringing us, wrapped in Christmas paper, the unjustifiable parting present given to Big Business by Governor Bush in 2006, shortly before leaving office. And, so far, only two congressmen are finally questioning this iniquitous looting which squashes the middle class, especially the most vulnerable of them, the retirees. So, as a "soft back" retiree myself, trying to survive on a small fixed income, and encouraged by several calls I received from strangers congratulating me, and thanking me, for my writing, I have decided to start my own rebellion against this modern and faceless autocracy: I have created the "Saint-Petersburg Tea Party of 2008". Instead of throwing bales of tea into the bay, I'll refuse - yes, that is, I'll refuse- to accept this augmentation. So, when this highway robbery will appear on my power bill, I'll send a check, but minus 25%. Notice that I wouldn't be pushed into this desperate action which, I know, can only bring more problems over my head, if you, Sir, decided to act. Unfortunately, I have no alternative.

But you have. The lawmakers "suggest...", says the Saint-Pete Times?

Governor Crist, where is your veto pen?

Simon Agmann

2109 4th ave. N

St-Petersburg, FL. 33713

Fax/Phone: (727) 895-2322

Sagmann@knology.net

Kimberley Pena

From: JoeS [regalrailways@verizon.net]
Sent: Tuesday, December 09, 2008 3:01 PM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Governor,
How could the Florida State allow a 25 percent rate increase go in favor of progress energy this year? When people in Florida are losing there jobs left and right and some people are losing there homes too. Even my job is jeopardy and I am worried about all the bills that I have if I lose my job. Thank you for your cooperation and time.

Sincerely,
Joe Schramm

Kimberley Pena

From: Roland Docal [rdocal@tampabay.rr.com]
Sent: Tuesday, December 09, 2008 2:17 PM
To: Governor Charlie Crist
Subject: Progress Energy Florida Rate Increase

Sir:

I write in support of my husband's request that you consider the below-reprinted letter to the Florida Public Service Commission, e-mailed Dec. 9, 2008, and that you take emergency action in support thereof, by pursuing all legal and political means necessary to relieve the unfair burden of a Progress Energy Florida rate increase during a period of falling oil prices and economic hardship for Floridians.

I am recently unemployed through no fault of my own. I suffer from asthma and other mobility-related diseases; nonetheless, when I was employed, I worked hard and well. My previous employer recommended me to future employers for my exemplary performance. So now, I must live, like many other Floridians, on a fixed and greatly reduced income and no health insurance. At a time like this, and with falling energy prices, how can it be anything but blatant corporate greed for Progress Energy Florida to insist and persist on a rate increase that it is no longer entitled to?

Respectfully,

Lori Docal

Florida Public Service Commission

Ladies and Gentlemen:

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Respectfully,

Roland Docal, J.D

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:22 PM
To: 'Simon Agmann'
Subject: RE: Progress Energy's "Legal" racket

Mr. Simon Agmann
sagmann@knology.net

Dear Mr. Agmann:

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

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To: 'JoeS'
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Mr. Joe Schramm
regalrailways@verizon.net

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:25 PM
To: 'Roland Docal'
Subject: RE: Progress Energy Florida Rate Increase

Mr. & Mrs. Roland Docal
rdocal@tampabay.rr.com

Dear Mr. & Mrs. Docal:

The Governor's office forwarded copies of your e-mails regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

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Increase (1,000 kilowatt-hours)	$27.28

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****CLK OFFICIAL DOCUMENT...****

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:25 PM
To: 'DJose10234@aol.com'
Subject: RE: Power Increase

Mr. Dan Jose
DJose10234@aol.com

Dear Mr. Jose:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Kimberley Pena

From: DJose10234@aol.com
Sent: Wednesday, December 10, 2008 10:17 AM
To: Governor Charlie Crist
Subject: Power Increase

Dear Governor,
We recently receive a letter from Progress Energy announcing a power rate increase of 25%!!! and one of the reason is investing in new generation facilities. Why do we have to pay for investment in nuclear power? The owner of this facilities should shoulder its investment not the people.
Dan

Make your life easier with all your friends, email, and favorite sites in one place. Try it now.

Kimberley Pena

From: Lt. Governor Jeff Kottkamp [Jeff.Kottkamp@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 10:19 AM
To: Governor Charlie Crist
Subject: FW: Progress Energy Florida Rate Increse

-----Original Message-----
From: Roland Docal [mailto:rdocal@tampabay.rr.com]
Sent: Tuesday, December 09, 2008 2:17 PM
To: Lt. Governor Jeff Kottkamp
Subject: Progress Energy Florida Rate Increse

Sir:

I write in support of my husband's request that you consider the below-reprinted letter to the Florida Public Service Commission, e-mailed Dec. 9, 2008, and that you take emergency action in support thereof, by pursuing all legal and political means necessary to relieve the unfair burden of a Progress Energy Florida rate increase during a period of falling oil prices and economic hardship for Floridians.

I am recently unemployed through no fault of my own. I suffer from asthma and other mobility-related diseases; nonetheless, when I was employed, I worked hard and well. My previous employer recommended me to future employers for my exemplary performance. So now, I must live, like many other Floridians, on a fixed and greatly reduced income and no health insurance. At a time like this, and with falling energy prices, how can it be anything but blatant corporate greed for Progress Energy Florida to insist and persist on a rate increase that it is no longer entitled to?

Respectfully,

Lori Docal

Florida Public Service Commission

Ladies and Gentlemen:

I write concerning the 25% rate increase granted Progress Energy Florida, Inc. effective January 2009. It is imperative that the Commission take immediate action in discharge of its "affordable energy" responsibilities by reversing its authorization for all, or significantly all, of the aforementioned rate increase. The Commission granted the rate increase during a period of escalating oil prices which were approaching the $150 per barrel range. Oil prices have recently corrected to hit a four-year low price below $44 per barrel. It would appear that Progress Energy should be required to reduce its rates by more than 25%. Given the tough economy, increasing unemployment rates, and Florida's high fixed-income population, I request that the Commission take emergency measures to reconsider and eliminate the aforementioned Progress Energy rate increase.

Respectfully,

Roland Docal, J.D

12/10/2008

Kimberley Pena

From: Lt. Governor Jeff Kottkamp [Jeff.Kottkamp@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 10:19 AM
To: Governor Charlie Crist
Subject: FW: Progress Energy Florida, Inc. Rate Increase

-----Original Message-----
From: Roland Docal [mailto:rdocal@tampabay.rr.com]
Sent: Tuesday, December 09, 2008 1:10 PM
To: Lt. Governor Jeff Kottkamp
Subject: Progress Energy Florida, Inc. Rate Increase

The Honorable Jeff Kottkamp
Lieutenant Governor
State of Florida

Sir:

I request that you consider the below-reprinted letter to the Florida Public Service Commission, e-mailed Dec. 9, 2008, and that you take emergency action in support thereof, by pursuing all legal and political means necessary to relieve the unfair burden of a Progress Energy Florida rate increase during a period of falling oil prices and economic hardship for Floridians.

Respectfully,

Roland Docal, J.D.

Florida Public Service Commission

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Respectfully,

Roland Docal, J.D.

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:43 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: for Dockets 080001-EI and 080009-EI

Attachments: FW: Please stop excessive Progress Energy charges; FW: The outrageous increase that Progress Energy has been granted; RE: Please stop excessive Progress Energy charges; RE: The outrageous increase that Progress Energy has been granted






FW: Please ...p excessive Pr... | FW: The ...geous increase | RE: Please stop excessive Pro... | RE: The ...geous increase

Dockets 080001-EI and 080009-EI

Emails received and responses sent

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 11:03 AM
To: Ellen Plendl
Subject: FW: Please stop excessive Progress Energy charges

-----Original Message-----
From: Ron Miller [mailto:rmille76@tampabay.rr.com]
Sent: Tuesday, December 09, 2008 10:10 AM
To: Governor Charlie Crist
Subject: Please stop excessive Progress Energy charges

Dear Governor Crist,

Please take action to stop Progress Energy from making the citizens pay for the construction costs of the planned nuclear power plant. The Progress Energy shareholders, not the public, should bear the cost of building new plants. For the next 8 years Progress Energy plans to charge the average customer at least $25 each month. That is a total of $2400 for each and every one of us. Why should we, the citizens, pay thousands of dollars to enrich the Progress Energy Corporation?

This is a bad law. The Florida legislature allowed this to happen and the Florida legislature can stop this from happening.

Please do not allow Progress Energy to raise our electric rates to pay for construction of the nuclear plant.

Thank you,

Ron & Joan Miller

4114 S Washington Pt; Homosassa, Fl 34448

----- Original Message -----
From: FASANO.MIKE.S11
To: FASANO.MIKE.S11
Sent: Tuesday, December 09, 2008 7:14 AM
Subject: "Senator requests rate hike be frozen" Citrus Chronicle

Senator requests rate hike be frozen

Fasano says he'll push legislation to lower increase

By Mike Wright
State Sen. Mike Fasano and another Pasco County legislator told Progress Energy Florida officials that electric customers cannot afford the additional rates to pay for pre-construction costs of the company's new nuclear power plants in Levy County.
Fasano, R-New Port Richey, and Rep. Peter Nehr, R-Tarpon Springs, sent a letter Friday to Progress president Jeffrey Lyash asking that the company postpone rate increases scheduled to take effect in

January.

The letter states that Progress shareholders, not the public, should bear the brunt of building new power plants that are not expected to become online for at least 10 years.

Fasano said people are having enough trouble paying their electric bills now. He said the "advanced cost recovery" fee and fuel adjustment awarded by the Public Service Commission would result in monthly rate increases of about 25 percent.

"Constituents are calling our offices to let us know that in these very difficult financial times they will not be able to afford this increase," the letter states.

Progress Energy issued a statement saying the rate increases are necessary to keep in line total costs of the Levy County nuclear plants.

"Postponing the pre-construction costs until the plant is operational will increase the overall cost of the project and ultimately make electricity even more expensive for our customers for two reasons. First, it will cost us more to borrow money to complete the project. Second, there will be a sharp increase in rates when the plant comes on line," the statement said.

The PSC's position to approve rate increases for nuclear plant pre-construction costs is the result of legislation that passed unanimously in both the House and Senate. Fasano said in an interview Monday that he didn't anticipate that vote resulting in Progress receiving rate increases during weak economic times.

"Very few members, including myself, knew of this issue," he said. "If you're asking me would I have voted differently had I known this, my answer is yes."

Fasano, whose district includes Citrus County west of U.S. 19, said he hopes Progress will postpone the rate increase.

If it doesn't, he said, both he and Nehr are prepared to file legislation to revoke the rate hike.

"The Legislature allowed this to happen," he said. "The Legislature can stop this from happening."

Fasano said that, while he believes the Legislature has the authority to force Progress to overturn the rate hike, he hopes the company does it on its own.

"We're asking Progress Energy to reconsider and not raise rates," he said. "If they chose to do so, which will disappoint me, I will file legislation stopping them from doing it. If the rate is already in place, it'll be retroactive."

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 1:30 PM
To: Ellen Plendl
Subject: FW: The outrageous increase that Progress Energy has been granted

-----Original Message-----
From: Lt. Governor Jeff Kottkamp
Sent: Wednesday, December 10, 2008 10:19 AM
To: Governor Charlie Crist
Subject: FW: The outrageous increase that Progress Energy has been granted

-----Original Message-----
From: Bunk, Mary [mailto:mary.bunk@ocps.net]
Sent: Tuesday, December 09, 2008 4:18 PM
To: Lt. Governor Jeff Kottkamp
Subject: The outrageous increase that Progress Energy has been granted

1216 Lake Piedmont Circle

Apopka, Fl 32703-7454

Dec. 19, 2008

Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Re: 25% increase in rates for Progress Energy

Dear Sir:

I find it difficult to believe that you granted Progress Energy a 25% increase in rates. We are in a year-long recession. The food banks are running out of food to feed the needy. Many Floridians are barely scraping by. Unemployment is very high. My own salary as a teacher was cut and I am making $13,000 less than last year. How can you justify such an outrageous increase?

My electric bill is already very high because I have a large family. I may have to go out and obtain a second job due to this new increase in electricity rates. I don't want to have my electricity turned off.

You and Charlie Crist should revisit this increase before you have a rebellion among the

residents in Florida. People are going to be very upset.

Sincerely,

Mary J. Bunk

The information contained in this e-mail message is intended solely for the recipient(s) and may contain privileged information. Tampering with or altering the contents of this message is prohibited. This information is the same as any written document and may be subject to all rules governing public information according to Florida Statutes. Any message that falls under Chapter 119 shall not be altered in a manner that misrepresents the activities of Orange County Public Schools. [References: Florida State Constitution I.24, Florida State Statutes Chapter 119, and OCPS Management Directive A-9.] If you have received this message in error, or are not the named recipient notify the sender and delete this message from your computer.

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:21 PM
To: 'rmille76@tampabay.rr.com'
Subject: RE: Please stop excessive Progress Energy charges

Mr. & Mrs. Ron Miller
rmille76@tampabay.rr.com

Dear Mr. & Mrs. Miller:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist

****CLK OFFICIAL DOCUMENT...****

Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 1:32 PM
To: 'mary.bunk@ocps.net'
Subject: RE: The outrageous increase that Progress Energy has been granted

Ms. Mary Bunk
mary.bunk@ocps.net

Dear Ms. Bunk:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:39 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: electric rate hikes; Progress Energy Rate Hike; Progress Enery increase; Progress Energy 25% Increase; RE: Progress Energy 25% Increase; RE: Progress Enery increase; RE: Progress Energy Rate Hike; RE: electric rate hikes


electric rate hikes

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RE: Progress Enery increase

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RE: electric rate hikes

Dockets 080001-EI and 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 9:03 AM
To: Ellen Plendl
Subject: Email

<<progress energy price gouging>> <<electric rate hikes>> <<Progress Energy>> <<Progress Energy Rate Hike>> <<Progress Enery increase>> <<Progress Energy 25% Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: JIM HARRISON [jim.harrison1@verizon.net]
Sent: Tuesday, December 09, 2008 1:00 PM
To: Governor Charlie Crist
Subject: electric rate hikes

how can you possibly think that people on fixed income like myself can afford to give progress energy another 25% increase in our power bills ? we are are lucky just to make the current payments by turning up the thermastat for cooling and turning it way down when we have to heat our homes due to the recent cold snap . i think this decision made by you and the public utilities commission needs to be reviewed. thanks

Kimberley Pena

From: David Weiser [sys1dgw@gmail.com]
Sent: Monday, December 08, 2008 9:41 PM
To: Governor Charlie Crist
Subject: Progress Energy Rate Hike

Dear Sir,

An awful lot of legislators up in Tallahassee must be in a time warp ... reading newspapers a few years old. The ones that pegged the Dow to 14,000+ and Florida's housing stock commanding record high prices.

I'm down in Hernando ... in Citrus county.

My TV news casters say the Dow is somewhere in the high 8,000's. Unemployment is the worst in 15 years, and my home is worth $75,000 less than I paid for it and that my retirement resources are 35% less than they should be.

Progress Energy just sent me a bill indicating that they plan to hike my rates 25% to cover energy costs and a new reactor (to be build in the next 10 years, maybe). With all the increases in gas, water, sewage I think this is idiotic. Progress should be putting up windmills and solar energy forests. In fact, I think the best thing they and the State of Florida could do is rebate homeowners for adding solar panels to their roofs and selling excess energy back to the electric grid. That goes for solar pool heaters, too. And how about requiring all new developments to use Florida friendly plants and shrubs. And making sure anyone who wants to get rid of grass, doesn't come up against HOA rules. And golf courses don't need grass next to the club house. Who needs all this grass anyway?

Please remind the Legislators there is a budget deficit not a surplus ... and to unravel Progress Energy's grandiose scheme.

Very truly yours,

David Weiser
1104 W. Diamond Shore Loop
Hernando, Fl 34442

Kimberley Pena

From: Hatfield [jhatfie1@tampabay.rr.com]
Sent: Monday, December 08, 2008 5:38 PM
To: Governor Charlie Crist
Subject: Progress Enery increase

Mr Crist,

I am one of many Floridians out there who is deeply disturbed about the rate increase that will take place next month for the "future" nuclear plants construction. As you clearly know, we are in a recession and right now our economy is hurting, families are suffering, and lives are being changed.

With this increase people that are already hurting are going to be hurting even more. You Sir can stop this. You can stand up for your Floridians who voted for you, who believed in you, and who will be voting in the future for the future Republican incumbents in the state including you. People CAN NOT afford this right now including my family.

Both my husband and I are registered nurses with great jobs but WE are fighting to keep our house, pay our bills, and take care of the family. I can only imagine what others are dealing with. We WILL NOT be able to make it if this INCREASE takes place. This is not the time. So what happens is Progress Energy will raise the already high prices and then they will never see a dime because people will not be living in houses with electricity because they can not afford it.

How do you not see this? I understand you are a wealthy man who does not have to worry about money problems but the majority of this world does. You Sir need to step up and be the Governor we the people elected and believed in. You are the one, if you wanted to, that can make this happen. You should make this happen.

I hope you are receiving many letters right now and I hope you start thinking about our future because if you aren't then many of us will not have a future and that will be on your conscious.

I will be sending a letter as well as my e-mail.

Thank You for your time

Paula Hatfield

Kimberley Pena

From: Jay Galvin [jaygalvin@tsouth.com]
Sent: Monday, December 08, 2008 4:07 PM
To: Governor Charlie Crist
Cc: Lt. Governor Jeff Kottkamp
Subject: Progress Energy 25% Increase

Governor Crist,

I am appalled that the Utility Company known as Progress Energy is allowed to raise their rates by 25%. I would think that in today's economy you would be on the lookout for Florida residents and not let them finance something for Progress Energy that is years off in the making. With people barely able to keep their homes as it is now, how will a 25% increase in their Electric Bill affect them??

I'll tell you from my point alone,
My 3 bedroom, 2 bath house that is close to 40 yrs old has an avg electric bill around $370 a month. So my 25% increase will make my payments in-between $80-$100 a month more.
My business that uses avg of $2200 a month will go up about $550 a month more. (Never mind the $572.00 they added this month in increased deposit because of the raise.

HOW CAN YOU ALLOW THIS !!!

This is outrageous, will all the foreclosures and business's filing bankruptcy, this is not needed at this time. Along with the fact the fuel cost have dropped, as a business owner I have to absorb a lot of market changes, I cannot raise my prices on a whim because fuel cost's more, I can adjust a little, but in reality I would be going out of business if I raised my prices by 25%. They are a monopoly, I cannot get Electric elsewhere, I have to pay or it is shut off. This is NOT FAIR !!!

I cannot believe a Governor who cares about his state would allow this to happen to his constituents.

Jay Galvin
Owner
Waterin Trough Dance & Saloon
727-530-4443

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:27 AM
To: 'Jay Galvin'
Subject: RE: Progress Energy 25% Increase

Mr. Jay Galvin
jaygalvin@tsouth.com

Dear Mr. Galvin:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

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Increase (1,000 kilowatt-hours)	$27.28

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:26 AM
To: 'Hatfield'
Subject: RE: Progress Enery increase

Ms. Paula Hatfield
jhatfie1@tampabay.rr.com

Dear Ms. Hatfield:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:25 AM
To: 'David Weiser'
Subject: RE: Progress Energy Rate Hike

Mr. David Weiser
sys1dgw@gmail.com

Dear Mr. Weiser:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:21 AM
To: 'JIM HARRISON'
Subject: RE: electric rate hikes

Mr. Jim Harrison
jim.harrison1@verizon.net

Dear Mr. Harrison:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:37 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy Increase; RE: Progress Energy Increase


Progress Energy Increase


RE: Progress Energy Increase

Docket 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 10, 2008 9:04 AM
To: Ellen Plendl
Subject: Email

<<Progress Energy Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Mike and Judy Mullican [jmullic1@tampabay.rr.com]
Sent: Saturday, December 06, 2008 5:21 PM
To: Governor Charlie Crist; Lt. Governor Jeff Kottkamp; Office of the Chairman; Office Of Commissioner Edgar; Office of Commissioner McMurrian; Office of Commissioner Argenziano; Office of Commissioner Skop; leg.info@leg.state.fl.us
Cc: AARP; troxblog@tampabay.com
Subject: Progress Energy Increase

Govenor Crist,

I am very disappointed and questioning why our public representatives passed a bill allowing Progress Energy Florida to charge their customers for a future nuclear power plant that probably will not be needed because people are leaving the state in droves because of the expensive cost of living here. I have lived in Florida for about 65 years and am thinking of leaving this state I have loved for all but the last few years
because of taxes, insurance premiums, and electricity increases set to begin in January of 2009. I am, of course, only thinking about moving since I can barely afford to drive to work and this has nothing to do with the price of gas. Far from it. It's about your allowing utilities and insurance companies to gouge us with exorbitant fees.

Which by the way, I should have retired 3 years ago. I may never be able to afford this luxury. Our representatives were, to be nice, given a "snow job" by Progress Energy about making their current customers, who have no alternative because of this Monopoly, pay for something they want to build for the future that many of the elderly citizens of Florida will never see completed. These same elderly citizens can ill afford a $28 per month increase for power. I wonder how much Progress Energy's lobbyists contributed to the campaign treasury or whatever it is called.

I understand that now Progress Energy is complaining about the lack of usage because people are having to cut expenses and, therefore, cutting Progress Energy's income. I do not feel that Progress Energy is going to need new power plants because people are leaving the state because they can no longer afford to live here. Check out the schools because of lack of students, not many real estate sales, etc.

I really want you to alert all of the governmental employees that after the first of the new year every time they turn on an electrical switch they are hurting the already overburdened state economic situation because of the obscene increase in the cost of electricity usage due to Progress Energy's unnecessary price increase or surtax. Call it what you will, it's obscene and highway robbery. It's like a reverse Robin Hood. Stealing from the poor to benefit the rich.

I do realize this is rambling and a long complaint on my part, but most of the people I have talked to about this feel the same as I do. Could someone research for me the number of other states that have laws on their books allowing utilities to charge for future needs/plants, etc.? Please respond to my letter so I will understand why this increase is necessary in these economic times. I believe Progress Energy should have to cut back just the same as the rest of us just to get by and not pay their stockholders and executives as much as they have in the past. Maybe a new law can be passed to adjust or remedy this situation just like, I feel, it was passed without knowledge of the consequences it will cause the people of Florida.

I feel, as many of the writers of recent editorials to the St. Pete Times that we, the people need a bailout, not higher bills. I also feel that the increase is not needed. Why is it that Florida Power and Light can make changes in their operations that gave their customers a decrease in monthly fees, not an increase?

I recently saw a lovely photo in the St. Pete Times of Jeff Lyash celebrating his wife's birthday at a nice restaurant. I'll be lucky to afford to give my wife a card, let alone dinner out.

Mike Mullican

The Mullicans - Mike & Judy
jmullic1@tampabay.rr.com

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 10, 2008 9:35 AM
To: 'Mike and Judy Mullican'
Subject: RE: Progress Energy Increase

Mr. & Mrs. Mike Mullican
jmullic1@tampabay.rr.com

Dear Mr. & Mrs. Mullican:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist

****CLK OFFICIAL DOCUMENT...****

Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:29 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy; Public Service Commission; PROGRESS ENERGY & OTHER ELECTRIC COMPANIES; POWER BILL; RE: POWER BILL; RE: PROGRESS ENERGY & OTHER ELECTRIC COMPANIES; RE: Public Service Commission; RE: Progress Energy



Dockets 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 08, 2008 8:32 AM
To: Ellen Plendl
Subject: Email

<<Progress Energy>> <<Public Service Commission>> <<PROGRESS ENERGY & OTHER ELECTRIC COMPANIES>> <<POWER BILL>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: William Rice [wrice@calvarybaptist.org]
Sent: Friday, December 05, 2008 9:15 AM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Governor:

Thank you for your leadership and service to our state. We pray for you often.

I am writing to express me hope that something can be done to stop the projected 25% increase in Progress Energy rates in the coming year. This seems outrageous, given the timing, and it will hurt many of Florida's most vulnerable citizens. As you can imagine we minister to many families who are right now living on the edge due to the difficult financial circumstances our country is facing. This increase could not come at a worse time. This action will hurt working families. This action will hurt seniors and others on fixed incomes. It affects the folks who least can afford it. A marginal increase would be difficult to stomach given the times, but an exorbitant increase when the price of gas is decreasing? This is one of the most irresponsible acts I have ever seen from a large corporation.

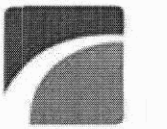
Our church will feel the brunt as well. This will be a tough budget year and yet we must now plan on a 25% increase in power that translates to tens of thousands of dollars for us. That is many that will not go into the ministries and programs that benefit our people and community. For the first time I remember we had to actually reduce our investments into ministries for students, children, and seniors. We reduced them because given the difficult economy, and now these outrageous increases, we had little choice. The cumulative effect of these kinds of decisions played out across our state will have a detrimental impact on Florida's families.

As you know, most companies and industries are influenced by competitive market forces, but our utilities are not. We are dependent on government leaders to compensate for this lack of market pressure. Every other company I know is forced to reduce overhead, cut back on expenses, and even delay future investments. Why should Progress Energy be exempt? I know these are difficult decisions and I have no doubt that the decision is more complex than I, or the average citizen can comprehend, however we need leaders to cut through the bureaucracy and serve the people. That is what we need now and I am asking for your consideration in this issues. Many thanks,

Dr. William Rice, Pastor

William Rice

Senior Pastor, Calvary Baptist Church
110 N. McMullen Booth Road
Clearwater, FL 33759
727.441.1581
wrice@calvarybaptist.org



CALVARY
BAPTIST CHURCH
for life's journey

12/9/2008

Kimberley Pena

From: Phil Schenck [SchenckP@ipsincorporated.com]
Sent: Friday, December 05, 2008 8:45 AM
To: Governor Charlie Crist
Subject: Public Service Commission
Signed By: schenckp@ipsincorporated.com

Dear Governor,
I have contacted the Public Service commission of several occasions via email and am yet to get a response.

My question to them was that recently Gulf Power has been granted 2 sizable rate increases based upon high fuel cost. In the mean time the wholesale cost of natural gas has dropped to historical lows.

Surely the rate increase is not necessary now and I was wondering what the Public Service commission plan to do to rescind these increases

Thank you for your time,

Phil Schenck,
Senior Engineer
***I**nnovative **P**rofessional **S**olutions, Inc.*
850.249.1536
850.628.0303 (cell)

Kimberley Pena

From: justchelle@aol.com
Sent: Thursday, December 04, 2008 9:37 PM
To: Governor Charlie Crist
Subject: PROGRESS ENERGY & OTHER ELECTRIC COMPANIES

I am totally upset with the increase that will happen in 2009. I am a single mother, trying to pay rent, water, food, insurance, etc., and I can barely even afford gas to go to and from to work or bring my kids to school. As it is, I just rented an apartment and I try to conserve water. Well, when I got my first bill, I call the City of Clearwater to find out what certain things were on my bill. It was a little more because they turned the water on. What was more upsetting was the fact that I was told my minimum bill would be for 4 units and would be more expensive than the bill I was calling about. I don't understand, I only used 2 units...but from now on, whether I use it or not, I will be charged for 4. That makes no sense, when I see signs saying "conserve water" all over the place. What is that all about?? No incentive to conserve, so I guess everyone just uses what they are billed for instead of what they actually use. So, now, on top of that, I am going to have a GIANT electric bill. I'll be forced to move out before my lease is up, lose my deposit, etc. Please do something about this or the econimic crisis will be worse and there will be 3 more people homeless that I know of. Me and my 2 kids.

Thank you for your time and consideration.

Michelle Herrick

Trim your tree and your spending! Get the AOL Holiday Shopping Toolbar for money saving offers and gift ideas.

Kimberley Pena

From: Marge Tellier [margeal1965@yahoo.com]
Sent: Thursday, December 04, 2008 7:52 PM
To: Governor Charlie Crist
Subject: POWER BILL

AS YOU ALREADY KNOW,OUR POWER BILL IS SUPPOSED TO GO UP 25%IN 2009. WE HAVE LIVED HERE OVER 20 YRS. WE ARE RETIRED NOW AND LIVE ON A FIXED INCOME.HOWEVER,THE PRICE OF THINGS KEEP GOING UP AND OUR MONTHLY INCOME DOES NOT CHANGE.I HOPE YOU CAN DO SOMETHING ABOUT PROGRESS ENERGY RAISING THE POWER RATES.IF IT GOES UP 25%, I DONT KNOW HOW WE ARE GOING TO MAKE ENDS MEET. THANK YOU FOR LISTENING.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:28 AM
To: 'margeal1965@yahoo.com'
Subject: RE: POWER BILL

Ms. Marge Tellier
margeal1965@yahoo.com

Dear Ms. Tellier:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

****CLK OFFICIAL DOCUMENT...****

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:27 AM
To: 'justchelle@aol.com'
Subject: RE: PROGRESS ENERGY & OTHER ELECTRIC COMPANIES

Ms. Michelle Herrick:
justchelle@aol.com

Dear Ms. Herrick:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You also expressed a concern about water service provided by the City of Clearwater. The PSC does not have authority over water service provided by municipalities. You may contact the Clearwater City Council directly by using the following information:

Mayor Frank V. Hibbard
Clearwater City Council
Clearwater City Hall
112 South Osceola Avenue
Clearwater, FL 33756

Phone: (727) 562-4040
Fax: (727) 562-4052

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:23 AM
To: 'Phil Schenck'
Subject: RE: Public Service Commission

Mr. Phil Schenck
SchenckP@ipsincorporated.com

Dear Mr. Schenck:

The Governor's office forwarded a copy of your correspondence regarding Gulf Power Company (Gulf Power) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the fuel adjustment charge. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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On June 25, 2008, Gulf Power petitioned the PSC for a mid-course correction to its fuel adjustment charges based on increased costs of purchased power, natural gas, coal, and oil. The PSC has approved mid-year corrections to utilities' fuel charges in the past, including both increases and decreases to the fuel charges. Such approvals have been based on significant differences between actual and projected costs and other factors. When costs increase significantly during the months after rates are set, mid-course corrections can serve to maintain more stable rates from year-to-year and prevent customers from having to pay interest on under-recovered costs. In this instance, Gulf Power proposed an increase in its fuel charges.

On July 29, 2008, the PSC approved a mid-course correction for the fuel adjustment charges for the customers of Gulf Power. The Commission's decision included, among other things, consideration of customer electric bill increases and fuel rate increases associated with Gulf Power's requested mid-course correction.

Below is the amount that Gulf Power residential customers paid for 1,000 kilowatt-hours of electricity prior to September 2008, and the amount that customers will pay as of the first billing cycle in September, 2008, based on the Commission's decision. The Commission approved Gulf Power's request to recover the shortfall over a

****CLK OFFICIAL DOCUMENT...****

16 month period beginning in September 2008.

Prior to September 2008: $102.22
Commission approved as of September 2008: $113.76
Increase in 1,000 KWH residential bill: $11.54

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Gulf Power residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $113.76
As of January 2009(1,000 kilowatt-hours) $124.23
In crease(1,000 kilowatt-hours) $10.47
Gulf Power

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:18 AM
To: 'William Rice'
Subject: RE: Progress Energy

Dr. William Rice
wrice@calvarybaptist.org

Dear Dr. Rice:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Increase (1,000 kilowatt-hours) $27.28

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:17 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Please help.; Letter to protest Progress Energy Ratge increase.doc; RE: Letter to protest Progress Energy Ratge increase.doc; RE: Please help.

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:


Please help.


Letter to test Progress Errotest Progress.


RE: Letter to


RE: Please help.

Dockets 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 08, 2008 8:32 AM
To: Ellen Plendl
Subject: Email

<<Please help.>> <<Letter to protest Progress Energy Ratge increase.doc>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Louis Valls [pe5k@yahoo.com]
Sent: Wednesday, December 03, 2008 12:26 PM
To: *Governor Charlie Crist*
Subject: Please help.

Governor Crist,

Congratulations on getting married. Best of luck. Do you think you could help me out with something?

The Public Service Commission has allowed Progress Energy to increase my energy bill by 25% starting in January of 2009. They say they want to build a nuclear plant. That may or may not be a good idea, but the fact remains that this is not a good time for them to raise their rates. Could you please stop them? I would really appreciate it. Thank you.

Respectfully,
Lou Valls
404 Becky St.
Orlando, FL 32824

e-mail : pe5k@yahoo.com
cell : 321-438-9170

Kimberley Pena

From: Sue.Tellier@MyClearwater.com
Sent: Thursday, December 04, 2008 4:13 PM
To: Governor Charlie Crist; Anderson, Tom; Heller, Bill; justice.charlie.web@flsenate.gov; fasano.mike.web@flsenate.gov
Subject: Letter to protest Progress Energy Ratge increase.doc

December 4, 2008

Sue Tellier
1164 Bass Blvd
Dunedin, FL 34698

Dear Sirs,

I am writing to express my concern about the Progress Energy raising their rates 25% next year. This is highway robbery and the government is standing by letting them do it. The economy is bad enough without adding more hardship on the average American citizen. Raising the rates by a fourth seems very steep and I don't see how this can be justified.

How would you feel if someone told you your paycheck was going to be decreased by 25%? Everyone is having a hard time making ends meet, people are losing their homes, they can't feed their children, and they are losing their jobs. How can you let Progress Energy do this? We are a national disaster right now and WE need relief.

Okay, the gas prices went down but what about the grocery stores? Food prices have not gone back down. Okay, you are putting a hold on foreclosures, but what about after the first of the year? What will happen then? You are bailing out these big companies whose only interest they have is their own. Who is looking out for us?

I hope you will make every effort to stop this from happening. Give us a break!!! Nothing like letting them kick us when we are already down. Please stop this madness and give us a fighting chance at least until the economy stabilizes. Even then a 25% increase seems very stiff. I could understand an increase, but that is just too much, especially since gas prices have come down (who knows for how long).

I appreciate your time and hope you will take action quickly. I know that I am not the only one who shares this sentiment.

Sincerely,

Sue Tellier

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:16 AM
To: 'Sue.Tellier@MyClearwater.com'
Subject: RE: Letter to protest Progress Energy Ratge increase.doc

Ms. Sue Tellier
Sue.Tellier@MyClearwater.com

Dear Ms. Tellier:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:15 AM
To: 'Louis Valls'
Subject: RE: Please help.

Mr. Louis Valls
pe5k@yahoo.com

Dear Mr. Valls:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:13 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Nuclear Power Plant; Progress Energy; RE: Progress Energy; RE: Nuclear Power Plant

Nuclear Power Plant | Progress Energy | RE: Progress Energy | RE: Nuclear Power Plant

Dockets 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 08, 2008 8:33 AM
To: Ellen Plendl
Subject: Email

<<Nuclear Power Plant>> <<Progress Energy>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: David Harclerode [dharclerode@tampabay.rr.com]
Sent: Friday, December 05, 2008 1:44 PM
To: Governor Charlie Crist
Cc: davidharclerode@hotmail.com
Subject: Nuclear Power Plant

We are a couple in our eighties, We are violently opposed to allowing Progress Energy to start charging us for a Nuclear Energy plant that will not be in service in our lifetime. We are registered voters (republican party) and voted for you because we welcomed a Governor the was fair especially to the senior citizens of this great state.

Thank you: Mr &Mrs P. David Harclerode

Kimberley Pena

From: Ron L [ronl927@gmail.com]
Sent: Friday, December 05, 2008 3:39 PM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Sir,
Since the large energy increase set for January had been vetted while prices of fuel were at all time highs, can we assume that part of this will be canceled? If they kept their prices stable, how long would it take for them to "recoup" their expenditures from the past eight months or so? I would think that most of your constituents are feeling pressed by the current state of the economy. A small gesture (even a reduction in the increase amount) from you and your legislative colleagues would probably do wonders for approval ratings.
Regards,
Ron

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:12 AM
To: 'Ron L'
Subject: RE: Progress Energy

Mr. Ron L.
ronl927@gmail.com

Dear Ron:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

****CLK OFFICIAL DOCUMENT...****

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:10 AM
To: 'David Harclerode'
Subject: RE: Nuclear Power Plant

Mr. & Mrs. David Harclerode
dharclerode@tampabay.rr.com

Dear Mr. & Mrs. Harclerode:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

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I will add your comments to the correspondence side of Docket No. 080009-EI regarding the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission

****CLK OFFICIAL DOCUMENT...****

Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:08 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: FPL and TECO

Attachments: RE: FPL and TECO

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:



RE: FPL and TECO

Dockets 080001-EI & 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 08, 2008 4:26 PM
To: Ellen Plendl
Subject: FW: FPL and TECO

-----Original Message-----
From: Don Buckard [mailto:dbuckard@tampabay.rr.com]
Sent: Sunday, December 07, 2008 10:55 PM
To: Governor Charlie Crist
Subject: FPL and TECO

Gov Crist, I hope a utility commission is watching for fuel rate decreases as quickly as the power companies wanted increases. The price of fuel is dropping quickly and we consumers want the rewards.
Thank you, Don

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 11:07 AM
To: 'dbuckard@tampabay.rr.com'
Subject: RE: FPL and TECO

Mr. Don Buckard
dbuckard@tampabay.rr.com

Dear Mr. Buckard:

The Governor's office forwarded a copy of your e-mail regarding Tampa Electric Company (TECO) and Florida Power & Light Company (FPL) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of TECO. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that TECO residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009(1,000 kilowatt-hours) $114.38
As of January 2009 (1,000 kilowatt-hours) $128.44
Increase (1,000 kilowatt-hours) $14.06

On December 2, 2008, the PSC set the 2009 fuel adjustment charge for the customers of FPL.

Below is the amount that FPL residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours)	$111.12
As of January 2009 (1,000 kilowatt-hours)	$109.55
Decrease (1,000 kilowatt-hours)	$1.57

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 10:06 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Economy

Attachments: RE: Economy

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

RE: Economy

Dockets 080001-EI & 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Friday, December 05, 2008 3:38 PM
To: Irv & Donna
Subject: RE: Economy

Dear Mr. and Mrs. Zelig:

Thank you for contacting Governor Charlie Crist. The Governor appreciates your concerns regarding Florida's economy and Progress Energy asked me to respond on his behalf.

The Governor's economic stimulus plan, "Accelerate Florida: Extending Florida's Economic Horizons," will speed up billions of dollars in construction and other capital projects, creating thousands of new jobs and improving the state's schools, roads and water projects. Going back a decade and moving into this budget year, Florida has billions of dollars in unspent taxpayer money for these projects.

As part of the Accelerate Florida plan, Governor Crist gathering the input of business leaders and experts across the state, through seven Accelerate Florida Think Tanks. Business leaders and experts are exploring how government can encourage innovation and the entrepreneurial spirit to flourish in Florida. The think tanks address areas including higher education; transportation; workforce; international trade and foreign investment; growth management and housing; small business, minority business and manufacturing; and rural economic development.

The Governor is also emphasizing his continued focus on increasing international trade and building on Florida's tourism success.

The 2008 Taxation and Budget Reform Commission proposed a constitutional amendment for voters to decide whether to reduce their property taxes further; however, this Amendment was removed from the ballot. Please know that Governor Crist is committed to finding a solution to ease the financial burden Floridians are experiencing.

You have the opportunity to influence legislation by contacting your local legislative delegation. You

may wish to write to your senator or representative. Those with internet access can find contact information for their legislators and track bills as they proceed through the legislative process at www.leg.state.fl.us.

Escalating property values and recent events in the home-mortgage industry have presented significant challenges for the residents of Florida. Governor Crist is concerned about the high rate of foreclosure in Florida. The Governor's goal is to complement efforts taken by the U.S. Congress to ensure consumers are educated about their financing options before they sign their mortgage and are knowledgeable about refinancing options should they be faced with financial difficulties.

In response to the Florida HOPE Task Force recommendation, the Legislature passed House Bill 643, Foreclosure Fraud, creating new protections for homeowners facing foreclosure. The legislation specifies the information that must be provided to the homeowner in writing by foreclosure-rescue services during the foreclosure process.
It also gives the homeowner the right to cancel the written foreclosure-rescue agreement within three business days, without penalty, and to repurchase homes in foreclosure-rescue within 30 days.
It makes violations of the new legislation an unfair and deceptive trade practice, punishable by up to $15,000 for each violation. In addition, House Bill 743, Mortgage Fraud, gives property appraisers the authority to reassess the value of property that has been artificially and fraudulently inflated. Mortgage fraud can also be punishable as a
felony.

In addition, during the 2008 Legislative Session, legislators decided to help ensure the American dream of homeownership by increasing funds available for down payment and closing cost assistance in counties and municipalities that remove or reduce their homeownership impact fees. The legislation will help 2,200 families afford to purchase a home.

For additional information, you may want to compare homeowners insurance rates throughout Florida. I encourage you to visit Shop and Compare at www.ShopAndCompareRates.com or by phone at 850-413-3140.

During this time of escalating prices, particularly for food and gas, personal money management is more important than ever. For savings tips, please visit Florida Saves at
www.myfloridamoney.com/FLSavingsTips.htm or by phone at 1-800-342-2762.
Savings Tips has general savings tips, tips regarding food, prescription and over-the-counter drugs, banking, insurance, transportation, housing, home heating and cooling, clothing, communications, entertainment and family and friends.

If you need assistance with paying for prescriptions, you may apply for the Florida Discount Prescription Drug Card. For eligibility requirements, please visit the Florida Discount Drug Card Program at www.floridadiscountdrugcard.com or by phone at 1-866-341-8894.

Finally, as you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

****CLK OFFICIAL DOCUMENT...****

Thank you again for contacting Governor Charlie Crist. I hope this information is helpful.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----
From: Irv & Donna [mailto:threez@tampabay.rr.com]
Sent: Friday, November 28, 2008 12:43 PM
To: Governor Charlie Crist
Subject: Economy

Governor Crist,

It's commendable your saving the turtles of Florida. My wife And I are seniors. With the mortgage crisis, high insurance rates,fuel prices,and the overall poor economy in Florida and elsewhere,you have not kept your promise to help the seniors. On January 1, 2009 Progress enery will raise rates twenty five percent. You have not voiced your dissaproval of this increase. We voted for you the first time,but that will be the last time you get our vote.

Just once I would like you Governor to personally respond to this E-Mail, not one of your underlings.

Thank You
Donna & Irv Zelig

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 10:06 AM
To: 'threez@tampabay.rr.com'
Subject: RE: Economy

Mr. & Mrs. Irv Zelig
threez@tampabay.rr.com

Dear Mr. & Mrs. Zelig:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $110.59
As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 10:03 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: economy

Attachments: RE: economy

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

RE: economy

Dockets 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Friday, December 05, 2008 3:32 PM
To: Connie and John Kasparian
Subject: RE: economy

Dear Ms. Kasparian:

Thank you for contacting Governor Charlie Crist. Governor Crist is sorry to learn of your financial hardships and your concerns regarding Progress Energy.

To assist you, I forwarded a copy of your letter to the Florida Agency for Workforce Innovation for their review. If you want to contact the agency directly, please use the information provided below.

Agency for Workforce Innovation
107 East Madison Street
Caldwell Building, Suite 100
Tallahassee, Florida 32399
1-800-342-3450; (850) 245-7105

To assist you, I have attached information on avoiding foreclosure, which may be of assistance in negotiating with your lender.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol"
newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----
From: Connie and John Kasparian [mailto:ckasparian@tampabay.rr.com]
Sent: Friday, November 28, 2008 10:11 AM
To: Governor Charlie Crist
Subject: economy

DEAR GOVERNOR CRIST,

I AM WRITING TO YOU IN REGARD TO THE RECENT APPROVAL OF PROGRESS ENERGYS REQUEST FOR AN INCREASE...
THE INCREASE IS TO COLLECT FUNDS IN ADVANCE OF BUILDING A NEW POWER PLANT..
I HAVE READ THAT THERE IS A LAW ON THE BOOKS THAT ALLOWS THEM TO GET THIS APPROVAL.
AS A RESIDENT WHO HAS BEEN UNEMPLOYED SINCE MARCH, AND CANNOT PAY ALL MY BILLS, SO HAVE HAD TO ALLOW MY CREDIT RATING TO DROP, AND AM PAYING UTILITIES FOOD AND HOUSING ETC THE ESSENTIALS TO SURVIVE, I AM AT MY WITS END....

I HAVE BEEN TRYING TO NEGOTIATE WITH WACHOVIA FOR A MODIFICATION ON MY MORTGAGE WITH NO LUCK....AND IT WAS A PREDITORY MORTG THRU WORLD, BUT I HAVE 70,000 OF MY OWN MONEY INVESTED IN THIS HOME SO DONT WANT TO LOSE IT.

I DONT KNOW WHERE OUR ECONOMY IS GOING RIGHT NOW AND I KNOW THERE ARE ALOT WORSE OFF THAN I AM...BUT I AM IN MY 60S AND HAVE NEVER BEEN OUT OF WORK IN MY LIFE...AND NEVER THOUGHT I WOULD EVER BE IN THIS SITUATION IN MY LATER YEARS....

BUT TO LET A UTILITY COMPANY THAT IS CASH RIICH AND THEY ARE DO THIS TO PEOPLE

****CLK OFFICIAL DOCUMENT...****

WHO ARE ALREADY STRUGGLING IS OBSCENE....

IM WRITING TO YOU FOR HELP AND FOR ANSWERS...

SINCERELY,

CONNIE KASPARIAN

TARPON SPRINGS, FL.

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 9:56 AM
To: 'ckasparian@tampabay.rr.com'
Subject: RE: economy

Ms. Connie Kasparian
ckasparian@tampabay.rr.com

Dear Ms. Kasparian:

This is in response to the Florida Public Service Commission (PSC) regarding your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy).

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

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Increase (1,000 kilowatt-hours) $27.28

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annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

You may contact The Florida Department of Community Affairs to inquire about the Low-Income Energy Assistance Program by using the following information:

Florida Department of Community Affairs
Division of Housing and Community Development Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100

Telephone: 850-488-7541
E-Mail: floridaliheap@dca.state.fl.us

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 10:03 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: economy

Attachments: Foreclosure Attachment.doc

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:



Foreclosure achment.doc (3

Dockets 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Friday, December 05, 2008 3:32 PM
To: Connie and John Kasparian
Subject: RE: economy

Dear Ms. Kasparian:

Thank you for contacting Governor Charlie Crist. Governor Crist is sorry to learn of your financial hardships and your concerns regarding Progress Energy.

To assist you, I forwarded a copy of your letter to the Florida Agency for Workforce Innovation for their review. If you want to contact the agency directly, please use the information provided below.

Agency for Workforce Innovation
107 East Madison Street
Caldwell Building, Suite 100
Tallahassee, Florida 32399
1-800-342-3450; (850) 245-7105

To assist you, I have attached information on avoiding foreclosure, which may be of assistance in negotiating with your lender.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

CLK OFFICIAL DOCUMENT...

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol"
newsletter, please visit my Web site at www.flgov.com.

Sincerely,

Julie A. Jordan
Office of Citizen Services
-----Original Message-----
From: Connie and John Kasparian [mailto:ckasparian@tampabay.rr.com]
Sent: Friday, November 28, 2008 10:11 AM
To: Governor Charlie Crist
Subject: economy

DEAR GOVERNOR CRIST,

I AM WRITING TO YOU IN REGARD TO THE RECENT APPROVAL OF PROGRESS ENERGYS REQUEST FOR AN INCREASE...
THE INCREASE IS TO COLLECT FUNDS IN ADVANCE OF BUILDING A NEW POWER PLANT..
I HAVE READ THAT THERE IS A LAW ON THE BOOKS THAT ALLOWS THEM TO GET THIS APPROVAL.
AS A RESIDENT WHO HAS BEEN UNEMPLOYED SINCE MARCH, AND CANNOT PAY ALL MY BILLS, SO HAVE HAD TO ALLOW MY CREDIT RATING TO DROP, AND AM PAYING UTILITIES FOOD AND HOUSING ETC THE ESSENTIALS TO SURVIVE, I AM AT MY WITS END....

I HAVE BEEN TRYING TO NEGOTIATE WITH WACHOVIA FOR A MODIFICATION ON MY MORTGAGE WITH NO LUCK....AND IT WAS A PREDITORY MORTG THRU WORLD, BUT I HAVE 70,000 OF MY OWN MONEY INVESTED IN THIS HOME SO DONT WANT TO LOSE IT.

I DONT KNOW WHERE OUR ECONOMY IS GOING RIGHT NOW AND I KNOW THERE ARE ALOT WORSE OFF THAN I AM...BUT I AM IN MY 60S AND HAVE NEVER BEEN OUT OF WORK IN MY LIFE...AND NEVER THOUGHT I WOULD EVER BE IN THIS SITUATION IN MY LATER YEARS....

BUT TO LET A UTILITY COMPANY THAT IS CASH RIICH AND THEY ARE DO THIS TO PEOPLE

****CLK OFFICIAL DOCUMENT...****

WHO ARE ALREADY STRUGGLING IS OBSCENE....

IM WRITING TO YOU FOR HELP AND FOR ANSWERS...

SINCERELY,

CONNIE KASPARIAN

TARPON SPRINGS, FL.

If you have not already done so, I encourage you to contact your lender to ask about options they have to help borrowers through difficult times. I also recommend that you find your loan documents and read them so you know what your lender may do if you can't make your payments.

The U.S. Department of Housing and Urban Development (HUD) funds free or low cost housing counseling nationwide. Housing counselors can help you understand the law and your options, organize your finances and represent you in negotiations with your lender. To find a HUD-approved housing counselor near you, call: (800) 569-4287.

Sometimes companies will contact people facing foreclosure and promise to negotiate with their lender. While they may be a legitimate business, they will charge a substantial fee (usually two or three month's mortgage payment) for information and services your lender or a HUD approved housing counselor will provide for free if you contact them. You should also be suspicious of any firm that claims they can stop your foreclosure immediately if you sign a document appointing them to act on your behalf because you could be signing over the title to your property. Never sign any legal document without reading and understanding all the terms and if necessary, seek the advice of an attorney for any questions you may have.

If you need assistance in locating an attorney, please call the Florida Bar's Referral Service at 1-800-342-8011. For those unable to afford a lawyer, Florida Legal services or your local legal aid office has information about the availability of pro bono counsel. The main telephone number for Florida Legal Services is 850-385-7900.

Additional legal assistance may be found through the Florida Attorneys Saving Homes (FLASH). If you have not already received court papers indicating the start of foreclosure litigation, you may contact FLASH toll-free at 866-607-2187 for assistance in obtaining a pro bono attorney to negotiate with your lender.

For more information on how to avoid foreclosure, I encourage you to visit the following links to the Department of Housing and Urban Development's website:

http://www.hud.gov/foreclosure/index.cfm

http://www.fha.gov/foreclosure/index.cfm

You may also visit the website of the Florida Office of Financial Regulation for additional tips on avoiding foreclosure at:
http://www.flofr.com/Director/ForeclosureHelp.htm or (850) 410-9805.

In addition, if your mortgage broker is Countrywide, you may wish to contact Attorney General Bill McCollum. He is the appropriate public official to address your concerns. If you want to contact that office directly, please use the information provided below.

The Honorable Bill McCollum
Office of the Attorney General
The Capitol
Tallahassee, Florida 32399-1050
(850) 414-3990

www.myfloridalegal.com/contact

Recently, Governor Crist has encouraged lenders to continue their efforts to actively negotiate with struggling homeowners during a 45 day period which began December 1, 2008 to help citizens stay in their homes. To assist you, I provided information from the Governor's Web site that may be useful: http://www.flgov.com/release/10372.

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 9:44 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy rate hike/nuclear power plant

Attachments: RE: Progress Energy rate hike/nuclear power plant

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

RE: Progress
ıergy rate hike/

Dockets 080001-EI & 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 09, 2008 8:21 AM
To: Ellen Plendl
Subject: FW: Progress Energy rate hike/nuclear power plant

-----Original Message-----
From: Vasil, Lynn (Penske) [mailto:lynn.vasil@penske.com]
Sent: Monday, December 08, 2008 2:21 PM
To: Governor Charlie Crist
Cc: jones.dennis.web@flsenate.gov; justice.charlie.web@flsenate.gov; joyner.arthenia.web@flsenate.gov
Subject: Progress Energy rate hike/nuclear power plant

Article from ST Pete Times /Tampa Bay news alert:
Legislators want Progress Energy to suspend rate increases Two Tampa Bay legislators have called on Progress Energy to suspend rate increases that will drive power bills up 25 percent starting in January.

Something needs to be done to stop this madness! NO rate hikes - NO power plant.
Progress Energy won't need the power plant because everyone will leave the state. Those that don't leave the state will have their electric shut off.

Regards,
Lynn Vasil
Penske
Administrative Assistant

T 727-573-2104
F 727-573-5907
E lynn.vasil@penske.com <mailto:lynn.vasil@penske.com>

****CLK OFFICIAL DOCUMENT...****

http://www.gopenske.com/ <http://www.gopenske.com/>

12221 34th Street North
Saint Petersburg, FL 33716 USA

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 09, 2008 9:43 AM
To: 'lynn.vasil@penske.com'
Subject: RE: Progress Energy rate hike/nuclear power plant

Ms. Lynn Vasil
lynn.vasil@penske.com

Dear Ms. Vasil:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours)	$110.59
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Increase (1,000 kilowatt-hours)	$27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Nov 26,2008 5:31 PM
080001-EI 080098
PSC

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

CHARLIE CRIST
GOVERNOR

RECEIVED
DEC 03 2008
Florida Public Service Commission
Division of SSC

November 26, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Ms. Patricia Parker Foreman
323 East Hill Street
Inverness, Florida 34452

Dear Patricia:

Thank you for contacting me. I appreciate your concerns regarding Progress Energy.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to them for their review. If you have questions, please call 1-800-342-3552 or use the information below.

In addition, you may wish to contact the Florida Department of Community Affairs, Low Income Home Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs
Division of Housing and Community Development
Low-Income Home Energy Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Telephone: (850) 488-7541
E-Mail: floridaliheap@dca.state.fl.us

RECEIVED-FPSC
08 DEC -4 PM 4:36
COMMISSION
CLERK

Finally, I forwarded a copy of your letter to the Florida Department of Children and Families for their review. If you want to contact the department directly, please use the information provided below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

RECEIVED
DEC 03 2008
Florida Public Service Commission
Division of SSC

cc/enc [redacted]
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Florida Department of Children and Families
Building 1, Room 202
1317 Winewood Boulevard
Tallahassee, Florida 32399-0700
(850) 488-4306

Nov 26,2008 5:31 PM
Utilities
CAS-Julee
OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 NOV -5 AM 11:07

PATRICIA PARKER FOREMAN
323 EAST HILL STREET
INVERNESS, FLORIDA 34452

RECEIVED
DEC 03 2008
Florida Public Service Commission
Division of SSC

November 1, 2008

Governor Charlie Crist
The Capitol
400 South Monroe Street
Tallahassee, Florida 32399

Re: The recent "Surcharge Approval" Progress Energy of Florida, Inc.

I am so disappointed in your request of the "Public Service Commission" to pass the request by the electric company to raise rates. The State of Florida is highly populated with fixed incomes by Senior Citizens. How in the world do you expect us to have the added expense during the summer months? I have "COPD" and without the air-conditioning I will probably die. Plus, we can't afford food in the present day economical crisis and adding grocery store charges to support your raise in the electric. Have you forgotten that we live in a hot climate?

To say the least, you managed to get one vote out of me, but the word is spreading very fast...you won't get a second time vote.

I live in Citrus County, but I do not receive "nuclear" power. I have to pay for the privilege being a customer ($8.03), energy charge @ 5.09900, fuel charge @ 4.88100, Gross Receipts Tax, Municipal Franchise Fee, Municipal Utility Tax, now you think it is right to ask me to pay for another Nuclear Plant that will still not give me any change in the inflated price I presently pay.

Sincerely,

Patricia Parker Foreman

Patricia Parker Foreman
Resident since 1948

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 4, 2008

Ms. Patricia Parker Foreman
323 East Hill Street
Inverness, FL 34452

RE: PSC Inquiry 811737C

Dear Ms. Parker Foreman:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Company	Prior to January 2009 (1,000 kilowatt-hours)	As of January 2009 (1,000 kilowatt-hours)	Increase (1,000 kilowatt-hours)
Progress Energy	$110.59	$137.87	$27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Thursday, December 04, 2008 1:16 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy 25% Rate Increase ; progress energy.25% increase !!!; Progress Energy; Progress Energy; Progress Energy Rate Hike; RE: Progress Energy Rate Hike; RE: Progress Energy; RE: Progress Energy; RE: progress energy.25% increase !!!; RE: Progress Energy 25% Rate Increase


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RE: Progress energy Rate Hik


RE: Progress Energy


RE: Progress Energy


RE: progress ergy.25% increa


RE: Progress ergy 25% Rate

Dockets 080001-EI and 080009-EI

Emails received and responses sent
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Thursday, December 04, 2008 10:36 AM
To: Ellen Plendl
Subject: Email

<<Progress Energy 25% Rate Increase >> <<progress energy.25% increase !!!>> <<Progress Energy>> <<Progress Energy>> <<Progress Energy Rate Hike>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Michael Vandenberg [mvandenb@tampabay.rr.com]
Sent: Wednesday, December 03, 2008 1:13 PM
To: Governor Charlie Crist
Cc: Mike Vandenberg
Subject: Progress Energy 25% Rate Increase

Dear Charlie Crist,

Florida cannot afford a new nuclear plant and we should not have to pay for what we cannot afford.

I am outraged that Progress Energy is raising rates **25%** next year when OIL is now down to a four year
low. Our legislature needs to stop this increase, because we cannot afford it and the price of OIL no longer
justifies it.

Mike Vandenberg
3548 Shoreline Circle
Palm Harbor, Fl. 34684

Kimberley Pena

From: stephenmcclain@bellsouth.net
Sent: Wednesday, December 03, 2008 12:39 PM
To: Governor Charlie Crist
Subject: progress energy.25% increase !!!

Gov. Crist:
How in the world do you expect the people of Florida to pay for a new power plan before it is even on the table.
THOSE OF US THAT ARE RETIRED & ON A FIXED INCOME CAN"T AFFORD THE INCREASE.
WHY DOESN'T PROGRESS ENERGY BORROW THE MONEY LIKE ANY OTHER BUSINESS .
I retired from one of the major power companies with 40 years service.
They have more ways of diverting money than you can think of.
The PSC shoul wake up.
Stop this unfare increase & make Progress Energy do like every other company. Borrow to build & then let the people pay a bigger power bill.

Thank you for taking the time to read my gripe.
Respectfully

Stephen M. McClain
2090 S. Clara Ave.
DeLand , FL 32720
386)738-7143
e-mail: stephenmcclain@bellsouth.net

Kimberley Pena

From: Janice [jking143@tampabay.rr.com]
Sent: Wednesday, December 03, 2008 1:01 PM
To: Governor Charlie Crist
Subject: Progress Energy

I know you are busy so I'm not going to waste your time with a lengthy email telling you things you already know—but we are all incredibly angry at this price hike. Where is the competition? Where else can I go for power? No where. They have me stuck. It is not right!!

Janice King
Largo, FL

Kimberley Pena

From: Yvonne Anderson [ylanders@verizon.net]
Sent: Wednesday, December 03, 2008 10:12 AM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Governor Crist,

I am outraged with Progress energy because they are allowed to raise rates again 25%. Floridians should not have to pay for a new nuclear plant. What happened to building solar or windmill energy?
I am a FL nurse who cares for patients who are on a fixed income. One of my pts recently said I don't know how I will manage my bills since the elec bill is going up 25% or $25. As you know this is not unusual and taxpayers are being squeezed into debt, foreclosure etc.
It is discouraging that Floridians do not have a voice about whether we need a nuclear plant because I believe most would vote for an alternative source of energy or not to do anything right now in this depressed economy.

If you have any influence on the PSC please stop this rate increase.

Thank you in advance,

Yvonne Anderson

Kimberley Pena

From: Kloznick, Michael (TPNA) [mkloznick@tpna.com]
Sent: Wednesday, December 03, 2008 3:01 AM
To: Governor Charlie Crist
Subject: Progress Energy Rate Hike

Dear Governor Christ,

I thought as the top public servant in the state, you are supposed to look out for the best interest of your constituents. It is interesting in this economy of job loses foreclosures and business failures that the state ok's a 25% rate hike to pay for a nuclear plant 10 years down the road. This is very irresponsible of the state to OK this and force this down our throats. There is no other choice for electric service so we are stuck with this. I can't think of any other industry that raises their rate by 25% in this economy and survives. Everyone has had to tighten their belts in this economy but this is ridiculous. The fact that you did not stop this is disappointing. I hope you take action to fix this problem. While we need to be looking to use more efficient energy sources, I would like to be in my house when the new plant is built to enjoy the benefit. These types of decisions are exactly why we have a democratic president and democratic dominated house and senate. I was very pleased with Gov Bush and until this point I have been pleased with my vote for you. Please consider this rate hike and reform it. 25% is too drastic. Show the state that you care about our wellbeing.

Thank you,

Michael Kloznick
(407) 620-1379

###
This message is for the designated recipient only and may contain privileged or confidenti

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****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 1:07 PM
To: 'Kloznick, Michael (TPNA)'
Subject: RE: Progress Energy Rate Hike

Mr. Michael Kloznick
mkloznick@tpna.com

Dear Mr. Kloznick:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 1:05 PM
To: 'ylanders@verizon.net'
Subject: RE: Progress Energy

Ms. Yvonne Anderson
ylanders@verizon.net

Dear Ms. Anderson:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Increase (1,000 kilowatt-hours) $27.28

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Sincerely,

Ellen Plendl
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****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 1:02 PM
To: 'Janice'
Subject: RE: Progress Energy

Ms. Janice King
jking143@tampabay.rr.com

Dear Ms. King:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 12:59 PM
To: 'stephenmcclain@bellsouth.net'
Subject: RE: progress energy.25% increase !!!

Mr. Stephen M. McClain
stephenmcclain@bellsouth.net

Dear Mr. McClain:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 12:57 PM
To: 'Michael Vandenberg'
Subject: RE: Progress Energy 25% Rate Increase

Mr. Michael Vandenberg
mvandenb@tampabay.rr.com

Dear Mr. Vandenberg:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Thursday, December 04, 2008 11:18 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: {BULK} Email

Importance: Low

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Attachments: Progress Energy Rates; Progress Energy; Florida Power; PROGRESS ENERGY'S INCREASE FOR POWER PLANT; Progress Energy Rate Hike; RE: Progress Energy Rate Hike; RE: PROGRESS ENERGY'S INCREASE FOR POWER PLANT; RE: Florida Power; RE: Progress Energy; RE: Progress Energy Rates

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Dockets 080001-EI and 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Thursday, December 04, 2008 10:35 AM
To: Ellen Plendl
Subject: {BULK} Email
Importance: Low

<<Progress Energy Rates>> <<Progress Energy>> <<Florida Power>> <<PROGRESS ENERGY'S INCREASE FOR POWER PLANT>> <<Progress Energy Rate Hike>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Gene Shambaugh [drifter22@isp.com]
Sent: Thursday, December 04, 2008 10:02 AM
To: Governor Charlie Crist
Subject: Progress Energy Rates

Dear Governor Crist

I heard on the news the other night that you have allowed Progress Energy to raise their rates at the first of the year by 25 percent. I don't know about you, but I nor do I know of anyone that got a 25 percent raise. This is totally unacceptably!!! I just heard on the news that power companies in South Florida are reducing rates.

The banks, mortgage companies, Fannie May, Freddie Mac and now the big three auto companies want us lowly taxpayer to bail them out while they all lived high on the hog with their millions of dollars in bonuses, but just you be one day late on a credit car payment and their ready to sock you with a $39.00 late fee and raise your interest rate. I just wonder who is going to bail out the American TaxPayer? The government is dolling out BILLIONS of dollars like candy at Halloween. The only problem is their broke and have been broke! Social Security is in trouble and Has been in trouble for a long time and then Mel Martinez , McCain, Obama Hillary and the whole liberal bunch voted to give OUR Social Security to illegal aliens. What gives them the right to give OUR money away. It was never government money! I see Martinez isn't going to run for a second term, but what the heck, he has his full salary locked in for life, plus benefits. But back on this 25 percent rate increase for Progress Energy, a couple percent would have been bad enough, but not 25. I guess all these companies and governments think the citizens have money trees growing in their back yards. They'll just give the CEO's bigger bonuses'. You need to correct this mistake!!

Regards

Gene Shambaugh
P.O. Box 2
Haines City, FL. 33845

Kimberley Pena

From: LaDon Van [creativeba@tampabay.rr.com]
Sent: Wednesday, December 03, 2008 9:42 PM
To: Governor Charlie Crist
Subject: Progress Energy

Dear Mr. Crist,

First, I want you to know that I did vote for you to be the Governor of Florida. I trusted that you would fight for the people with whom you represent as you stated in your campaign.

Second, I am writing you to complain about the news I heard regarding Progress Energy FL, and the allowance to raise the rates for power beginning in January, 2009 by 23% - 32%. This is an outrage at this tough economical time or anytime. Why is Progress Energy allowed to increase rates at such a high percentage?

It is my reasonable request that you look further into this increase and consider what will happen to households when they cannot pay the power bill. Most people are struggling just to keep a job and not loose their homes. I would hope you would consider putting a freeze on raising any utilities during such a crucial economical time in the lives of people of Florida.

Thank you for your time. I look forward to hearing from you soon.

LaDon Van
1956 Harding Street
Clearwater, FL 33765

Kimberley Pena

From: george casanova [gcasano1@tampabay.rr.com]
Sent: Wednesday, December 03, 2008 6:36 PM
To: Governor Charlie Crist
Subject: Florida Power

I see you are asking the Federal Government for 7 billion Dollars to help Florida meet its current obligations. How about my asking you to help seniors to pay the 25% increase in electric bills coming due next year, a bill that you signed , enforcing the Legislature warped decision to give the PSC power to enforce what the power lobbies were asking for. Republicans talk about a free market. But I have never heard of a legitimate business, in a truly free market, asking for a handout to pay for a project that will not be completed for 20 years; and the profits from it not being shared with the customers.

Respectfully yours,

George Casanova

Kimberley Pena

From: Dorothee.Morrow@myClearwater.com
Sent: Wednesday, December 03, 2008 3:55 PM
To: fasano.mike.web@flsenate.gov; Anderson, Tom; Governor Charlie Crist
Subject: PROGRESS ENERGY'S INCREASE FOR POWER PLANT

Good day all of you,

I hope you will read this letter and give some consideration to our plea. Why on earth would anyone in our Government decide to allow Progress Energy to start billing the citizens of Florida a 25% increase, starting in January 2009, in order to build a nuclear power plant, which will take years and will not produce power in many of these people's remaining lifetimes?

My goodness, do any of you realize what some of our citizens are going through right now? You are all making 'decent' money. I work for a government agency too, but many of us do not make much money. I personally know many people who are truly struggling. Raises are minimal or nil for next year. Medical coverage is almost 'nil' and what we are going to have for next year, is costing way more than anything we have ever experienced before.

The financial markets are in distress, the price of housing is tumbling, food prices are going UP - UP - UP. The cost of everything is going up (since the rise in oil prices) and even though the price of oil is now dropping, there is no sign of the food and staple prices coming down. How do you expect people to survive? What do you want from us?

Even though Amendment 1 did pass, Florida residents are still paying hefty amounts for property taxes (bearing in mind the price of their actual property has dropped). Also, the rates of property insurance did NOT come down, even though we were assured that this would happen. What happened there? Who dropped that ball?

School taxes are high in this state. Many of us do not have children but have been paying out taxes to support the schools for years and years.

Take garbage pick up alone .... the rates have gone up and up. AND they charge additional fuel charges every time a barrel of oil goes up. I'm not seeing any of that coming down.

Water rates are going up.

Progress Energy rates are going up.

Where can we expect this to stop?!

For heaven's sake, take a look at this right now. Do the RIGHT thing. People cannot afford this. You are going to drive everyone out of Florida. Who wants to move to Florida for their retirement years when faced with such expenses and high rates. Florida is going to return to the 'dark ages' one of these days.

STOP this ridiculous energy increase right now. Down the road in 10 years or so, we can look at it again. NOT NOW!!!

We had confidence in you .... we voted for YOU. Now, do something for us.

Dorothee Morrow

Kimberley Pena

From: Nicholas Conte [contenicholas@yahoo.com]
Sent: Wednesday, December 03, 2008 2:40 PM
To: Governor Charlie Crist
Subject: Progress Energy Rate Hike

Dear Governor,
The burden cannot always fall to the people. An increase of 25% approved by the state is criminal and should be investigated. I beseech you to clarify your position and find relief for this increase.

Sincerely,
Nicholas Conte Palm Harbor

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 11:17 AM
To: 'Nicholas Conte'
Subject: RE: Progress Energy Rate Hike

Mr. Nicholas Conte
contenicholas@yahoo.com

Dear Mr. Conte:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 11:15 AM
To: 'Dorothee.Morrow@myClearwater.com'
Subject: RE: PROGRESS ENERGY'S INCREASE FOR POWER PLANT

Ms. Dorothee Morrow
Dorothee.Morrow@myClearwater.com

Dear Ms. Morrow:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 11:13 AM
To: 'george casanova'
Subject: RE: Florida Power

Mr. George Casanova
gcasano1@tampabay.rr.com

Dear Mr. Casanova:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 11:11 AM
To: 'LaDon Van'
Subject: RE: Progress Energy

Ms. LaDon Van
creativeba@tampabay.rr.com

Dear Ms. Van:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, December 04, 2008 11:09 AM
To: 'Gene Shambaugh'
Subject: RE: Progress Energy Rates

Mr. Gene Shambaugh
drifter22@isp.com

Dear Mr. Shambaugh:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

080009

080001-EI
080009-EI

RECEIVED-FPSC
08 DEC -4 AM 8:21
COMMISSION
CLERK

RECEIVED
DEC 1 2008
F.P.S.C.
CHAIRMAN CARTER

Patricia O'Beirne
167 W. Belltower Crossing
Poinciana, Fl. 34759

November 23, 2008

Public Service Commission of Florida
2540 Shumard Oak Blvd.
Tallahassee, Fl. 323999-0850

Commissioners: Nancy Argenziano, Lisa Polak Edgar, Matthew Carter, III, Katrina McMurrrian, Nathan Skop.

I am totally dismayed and outraged by the customer increases you allotted ~~to~~ Progress Energy. ~~In~~ my area, Polk County, the increase is estimated to be 25% more than last ~~year~~. Other counties were increased less than this amount. My monthly bill will go from roughly $100 to $125. I estimate that Progress has 1.7 million customers, and if my bill is the average this increase will give the company a $500 million dollar ~~a year~~ increase. This revenue is not for current sales, but to build future nuclear plants ~~and pay the~~ expenses for fuel increases and retro fit old fossil fuel factories to better protect ~~the~~ environment.

I recently learned that this increase was somehow included in a Florida Legislature action ~~that took place~~ in 2006. Basically this company has been given an interest free loan to fund planned nuclear energy facilities for the future and to correct the environmental damage caused by this company in the past. This is a terrible disservice to the citizens and businesses of Florida. All these changes are for the good but who should pay for them?

If you look at the company's financials for this year, despite rising fuel costs and decreases in customer usage for the first nine months of the year, the company had more revenue than in 2007, and less expense. They have declared more dividends, return on shareholder stock in the first nine months of this year than in 2007 and yet they are granted exorbitant rate increases on the backs of citizens. How is this possible? Why isn't the company taking out bonds or loans to pay for infra-structure assets instead of charging existing customers for future planned services? Interest increases expenses and lowers shareholder return on investment. Why is the state of Florida allowing this travesty of accounting to continue?

I am asking you to please revisit this terrible decision, look at the facts, and help to rescind this horrible burden on the citizens and businesses of Florida that have been allowed with the passage of this legislation. How you ever let this happen?

Very truly,

Pat O'Beirne

Patricia O'Beirne

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 10:19 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Another outrage against Florida consumers

Attachments: RE: Another outrage against Florida consumers

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____



RE: Another
itrage against Fl

Dockets 080001-EI and 080009-EI

Email received and response sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 03, 2008 10:16 AM
To: Ellen Plendl
Subject: FW: Another outrage against Florida consumers

-----Original Message-----
From: Bobbo [mailto:bobbo924@earthlink.net]
Sent: Wednesday, November 26, 2008 10:14 AM
To: Governor Charlie Crist
Subject: Another outrage against Florida consumers

Dear Governor Crist:

Your Public Service Commission has granted a 30 per cent (approximate) increase in fuel charges to Progress Energy. This has occurred at a time when Floridians are being sorely hurt by the economy, elderly people on fixed incomes are seeing those incomes slashes by falling investment values, and the price of fuel is 40 per cent of what it was six months ago. What is going on? You and the PSC owe Progress Energy customers an explanation... and a reversal of this decision. Let Progress tighten its belt like everyone else.

All prices controlled or regulated by government are shooting through the roof, in case no one noticed. My homeowner's insurance, which you kept saying would drop, went up 30 per cent, and the Legislature granted my health insurance company a similar rate hike, resulting in my now paying $1220 per month for myself alone.

****CLK OFFICIAL DOCUMENT...****

Who is really looking out for the average citizen in Florida? Clearly, neither our elected officials nor appointed commissioners have us very high on their agendas. Explain, please.

Sincerely,
Robert Goldberg

Voice over site: http://www.bob-vo-com
Art site: http://www.bobbogoldberg.com
And don't forget to do good works for free at
http://www.thehungersite.com

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 10:18 AM
To: 'bobbo924@earthlink.net'
Subject: RE: Another outrage against Florida consumers

Mr. Robert Goldberg
bobbo924@earthlink.net

Dear Mr. Goldberg:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 10:11 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Energy commission

Attachments: RE: Energy commission

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____



RE: Energy commission

Dockets 080001-EI and 080009-EI

Email received and response sent
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 03, 2008 10:07 AM
To: Ellen Plendl
Subject: FW: Energy commission

-----Original Message-----
From: mclement5@tampabay.rr.com [mailto:mclement5@tampabay.rr.com]
Sent: Wednesday, November 26, 2008 10:06 AM
To: Governor Charlie Crist
Subject: Energy commission

The Honorable Gov. Crist;

I am writing to complain, but first I must say I feel you have done a fine job so far in trying to meet the needs of your

constituents. My problem is that I can not understand in times as bad as they are how you can justify or allow hikes in

ultility payments. Many Floridians are struggling just to keep their homes and survive. Many are moving out of the state. I would seriously consider it if I could sell my home. We are being priced out of the state. Now on top of increases for new

nuclear facilities that we just got, hikes in water bills, rising food costs and the like we receive news our electric bills will

go up again because of fuel prices. Fuel prices have dropped 50% over recent weeks and are continuing to drop.

I have

never seen a decrease in utilities when costs go down. To allow this when times are as this bad for Floridians and energy prices are falling is absurd. As much as I support Republicans here, this does not help the cause. It appears as if Bush economics has reached our state, I certainly hope not. Everything goes up when costs go up but nothing comes down

when they subside. Costs of food etc. rose immediately when fuel skyrocketed, I don't see them falling in the same manner.

I guess my main complaint is to ask how you can explain to me as fuel costs drop, I am already paying as much to Progress Energy in surcharges as I am for the electric, why they need a 25% increase from me for fuel? I really want to

hear from you an explanation you expect senior citizens to believe, and that you believe. Citizens get no surcharges to get to their jobs, if their lucky enough to still have one, because of fuel costs do they? I have supported you completely and will accept your answer as truthful, but I would like to hear it. Thank you for your time and efforts on our part.

William Clement

4311 Olin Street

New Port Richey, FL. 34653

mclement5@tampabay.rr.com

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 10:11 AM
To: 'mclement5@tampabay.rr.com'
Subject: RE: Energy commission

Mr. William Clement
mclement5@tampabay.rr.com

Dear Mr. Clement:

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Sincerely,

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Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From:	Ellen Plendl
Sent:	Wednesday, December 03, 2008 9:58 AM
To:	Kimberley Pena
Cc:	Ruth Nettles
Subject:	FW: Email

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Attachments: Rates; PUBLIC SERVICE COMMISSION; Progress Energy; RE: Rates; RE: PUBLIC SERVICE COMMISSION; RE: Progress Energy

Rates | PUBLIC VICE COMMISS | Progress Energy | RE: Rates | RE: PUBLIC RVICE COMMISS | RE: Progress Energy

Dockets 080001-EI and 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, December 03, 2008 8:53 AM
To: Ellen Plendl
Subject: Email

<<Rates>> << PUBLIC SERVICE COMMISSION>> <<Progress Energy>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: private [jdsteve@tampabay.rr.com]

Sent: Tuesday, December 02, 2008 11:13 PM

To: Governor Charlie Crist

Subject: Rates

I've always liked you Charlie, but if you let my power rates go up by more than 20% I am afraid you will never get my vote or my wife's vote again. I am sure my parents and in-laws feel the same way. That's 6 votes down the toilet if my rates go up such an incredible amount. Times are hard as I am sure you are aware. I can barely pay my mortgage and now you will let my electric bill skyrocket? Add that increase to the increases coming down the pipe from Obama and I will be sitting in the dark before long looking forward to voting against you. This rate hike will breed extreme resentment. Make the smart plitical move and do not allow the rate hike.

J. Stevenson
St. Petersburg, FL.

Kimberley Pena

From: J.J.& L.M. [jimliz@mymailstation.com]
Sent: Wednesday, December 03, 2008 5:24 AM
To: Governor Charlie Crist
Subject: PUBLIC SERVICE COMMISSION

Think it is well past time you appoint people to that above mentioned Commission, that have the "Balls" to work for thr citizens of Florida, and NOT the Utility Companies.

This latest WRONG raising our Power Bills in my opinion , and the opinion of 95% of resients, a MORTAL SIN , in this time of rcession.

Thanks for your consideration

J.J. Aspinall
New Port Richey, Florida.

Kimberley Pena

From: PHIL [mm12554@cfl.rr.com]

Sent: Tuesday, December 02, 2008 3:11 PM

To: Governor Charlie Crist

Subject: Progress Energy

Mr. Governor,
I would like you to do something about this 25% increase that the PSC just gave Progress Energy, how in the world do You or the committee members think that us citizens can afford this when the States, counties and cities are crying they don't have any money for their projects.
I like millions of others here in Fl can not afford to pay this large of a increase (about $28 a month more) plus everything else going up.
Progress Energy is a private owned company and we already pay them to make power (fuel costs), so at some times they have to bite the bullet just like us RETIRED CITIZENS as we don't have a money tree in our yard.

Thanks and I hope you will do something about this out rages increase, mybe fire some people on the committee.

Thanks ahead for your help and best wishes on your wedding.

Phil Fiedler
1260 Sandy Cove
Ocoee, Fl 34761

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 9:28 AM
To: 'private'
Subject: RE: Rates

Mr. J. Stevenson
jdsteve@tampabay.rr.com

Dear Mr. Stevenson:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

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As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 9:31 AM
To: 'J.J.& L.M.'
Subject: RE: PUBLIC SERVICE COMMISSION

Mr. J.J. Aspinall
jimliz@mymailstation.com

Dear Mr. Aspinall:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Wednesday, December 03, 2008 9:33 AM
To: 'PHIL'
Subject: RE: Progress Energy

Mr. Phil Fiedler
mm12554@cfl.rr.com

Dear Mr. Fiedler:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:32 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Attachments: why the increase on Progress Energy?; Higher electric bills.; Progress Energy Cost Increase; RE: why the increase on Progress Energy?; RE: Higher electric bills.; RE: Progress Energy Cost Increase


why the ase on Progress


Higher electric bills.


Progress ergy Cost Increase


RE: why the rease on Progre


RE: Higher electric bills.


RE: Progress ergy Cost Incre

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 02, 2008 10:25 AM
To: Ellen Plendl
Subject: Email

<<why the increase on Progress Energy?>> <<Higher electric bills.>> <<Progress Energy Cost Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Gen Obolensky [genevieve@tampabay.rr.com]
Sent: Monday, December 01, 2008 10:46 PM
To: Governor Charlie Crist
Subject: why the increase on Progress Energy?

I am shocked to hear that there will be a cost increase on energy in 2009. How could you approve such an increase when so many people have lost their jobs and others like myself are not making as much as the previous years - if not struggling? How can a corporation that makes a *profit* from us get approval to increase or power so they can build a power plant. Shouldn't that be their responsibilty? With gas prices going down shouldn't of power cost go down? I believe this will hurt the economy even more and is wrong to do.

Gen Obolensky

Kimberley Pena

From: Eric & Antoinette [hoera@juno.com]
Sent: Monday, December 01, 2008 7:28 PM
To: Governor Charlie Crist
Cc: dean.charles.web@flsenate.gov
Subject: Higher electric bills.

Dear Sirs,

We are in favor of another Nuclear facility to be build, the faster we can rid ourselves from our oil addiction, a major national security issue, the better.

We have a problem with the pay upfront plan and nothing in return after the facility is finished. Why not reward the people that pay higher electrical bills, with Progress energy shares for the extra money they collect for the next several years. That way we get something in return for our investment.

Thank you.

Greetings.

Antoinette and Eric van den Hoogen

Click here to find old friends, lovers or family.

Kimberley Pena

From: Botanica Day Spa [info@botanicadayspa.com]
Sent: Monday, December 01, 2008 7:14 PM
To: Governor Charlie Crist
Subject: Progress Energy Cost Increase

Dear Mr Christ,

I am quite upset to hear that there will be a cost increase on energy in 2009. How could you approve such an increase when so many people have lost their jobs and others like myself are not making as much as the previous years - if not struggling? How can a corporation that makes a *profit* from us get approval to increase or power so they can build a power plant. Shouldn't that be their responsibilty? With gas prices going down shouldn't of power cost go down? I believe this (the power cost increase) will hurt the economy even more.

Gen Cournoyer
owner
Botanica Day Spa
123 N Ft Harrison Ave
Clearwater, Fl 33755
727-441-1711
www.botanicadayspa.com
info@botanicadayspa.com

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:19 AM
To: 'Gen Obolensky'
Subject: RE: why the increase on Progress Energy?

Ms. Gen Obolensky
genevieve@tampabay.rr.com

Dear Ms. Obolensky:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:22 AM
To: 'Eric & Antoinette'
Subject: RE: Higher electric bills.

Mr. & Mrs. Eric van den Hoogen
hoera@juno.com

Dear Mr. & Mrs. van den Hoogen:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Regulatory Specialist
Florida Public Service Commission

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1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:26 AM
To: 'Botanica Day Spa'
Subject: RE: Progress Energy Cost Increase

Ms. Gen Cournoyer
info@botanicadayspa.com

Dear Ms. Cournoyer:

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Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:14 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: emails

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Attachments: FW: power; RE: power; FW: Progress Energy 35% hike; RE: Progress Energy 35% hike; FW: ; RE: Consumer Inquiry - Progress Energy


FW: power


RE: power


FW: Progress Energy 35% hike


RE: Progress Energy 35% hike


FW:


RE: Consumer Inquiry - Progres.

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:59 PM
To: Ellen Plendl
Subject: FW: power

-----Original Message-----
From: Joanne Ferris [mailto:joakev_fe@mac.com]
Sent: Wednesday, November 26, 2008 4:13 PM
To: Governor Charlie Crist
Subject: power

We are very disturbed that the power companies are looking for a 25% increase. Times are bad right now and soon to get worse as my husband may be unemployed soon. Everyone wants an increase. Cost of living increases once a year does not cover it all. There is very little left to cut to make ends meet. Please, do not allow them to do this.

Stop the increase.

Joanne

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:03 PM
To: 'joakev_fe@mac.com'
Subject: RE: power

Ms. Joanne Ferris
joakev_fe@mac.com

Dear Ms. Ferris:

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:59 PM
To: Ellen Plendl
Subject: FW: Progress Energy 35% hike

-----Original Message-----
From: Susan Weiss [mailto:sweiss7@mac.com]
Sent: Wednesday, November 26, 2008 7:25 PM
To: Governor Charlie Crist
Subject: Progress Energy 35% hike

Why do we have a Public Service Commission - high paid stamp pad people! They certainly don't have the public at heart! Since when is it smart to pre-bill us for a nuclear plant we don't want or need when natural gas is clean, abundant and cheaper to build a plant for use. There are far better ways to power the State - how about solar or land fill gases or waste recycling? This price hike in today's chaos is just outrageous and so unfair for all of us. Why don't you fire the commission and save us those bucks at least!!!!
Sue Weiss, Seminole,FL

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:02 PM
To: 'sweiss7@mac.com'
Subject: RE: Progress Energy 35% hike

Ms. Susan Weiss
sweiss7@mac.com

Dear Ms. Weiss:

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 4:01 PM
To: Ellen Plendl
Subject: FW:

-----Original Message-----
From: Mary E. Connolly [mailto:tconnolly1@cfl.rr.com]
Sent: Friday, November 28, 2008 12:30 PM
To: Governor Charlie Crist
Subject:

I am really upset! You were elected to represent the citizens of Florida and yet you allowed the Public DIServiceCommission to grant Progress Energy a 25% INCREASE. Based on what? The price of fuel has been tumbling and the airlines DECREASED their fares 25%. As per Progress Energy this will mean $20.-$30 more per 1000 kw. I really would like justification for granting this increase.

I am a widow who will be 75 in 2 weeks and live on a fixed income and that is a lot of money but that doesn't matter to the greedy people at Progress nor the Public Service Commission who obviously were very generously rewarded.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:32 PM
To: 'tconnolly1@cfl.rr.com'
Subject: RE: Consumer Inquiry - Progress Energy

Ms. Mary E. Connolly
tconnolly1@cfl.rr.com

Dear Ms. Connolly:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
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CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:10 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy Rate Increase; PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !; Progress Energy Nuclear Power project; progress energy's rate increase is horrible; Gulf Power Rate Increase; RE: progress energy's rate increase is horrible; RE: Progress Energy Nuclear Power project; RE: Progress Energy Rate Increase; RE: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !; RE: Gulf Power Rate Increase

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Dockets 0800001-EI & 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:58 PM
To: Ellen Plendl
Subject: Email

<<Progress Energy Rate Increase>> <<PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !>> <<Progress Energy Nuclear Power project>> <<progress energy's rate increase is horrible>> <<Gulf Power Rate Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Robert Rittmann [shaubob@hotmail.com]
Sent: Saturday, November 29, 2008 4:00 PM
To: Governor Charlie Crist
Subject: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !

Robert Rittmann
16043 Ivy Lake Drive
Odessa, FL 33556-6043

November 29, 2008

The Honorable Charlie Crist
Governor of Florida
The Capitol, 400 South Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Crist:

IF A PERSON TAPS INTO A PROGRESS ENERGY ELECTRIC LINE THAT IS CALLED THEFT OF SERVICES AND IS ILLEGAL.

YET YOU ALLOW PROGRESS ENERGY TO TAKE MONEY OUT OF MY FAMILY'S POCKET YET PROVIDE ME NO SERVICE AND PAY ME NO INTEREST !

I DON'T WANT TO PAY FOR A NUCLEAR ENERGY PLANT THAT I AM NOT RECEIVING ELECTRICITY FROM !

IF YOU ALLOW PROGRESS ENERGY TO STEAL FROM OUR FAMILY THEN YOU ARE EQUALLY CORRUPT AS COMPLICIT THIEVES.

Sincerely,

Robert Rittmann
8138521506

Robert Rittmann sent this message via AOL's Government Guide, which uses the Capwiz·XC system. You may access Government Guide here:
http://www3.capwiz.com/mygov/home/

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From:	Ellen Plendl
Sent:	Tuesday, December 02, 2008 10:14 AM
To:	Kimberley Pena
Cc:	Ruth Nettles
Subject:	emails

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
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Attachments: FW: power; RE: power; FW: Progress Energy 35% hike; RE: Progress Energy 35% hike; FW: ; RE: Consumer Inquiry - Progress Energy


FW: power


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FW: Progress Energy 35% hike


RE: Progress Energy 35% hike


FW:


RE: Consumer Inquiry - Progres...

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:59 PM
To: Ellen Plendl
Subject: FW: power

-----Original Message-----
From: Joanne Ferris [mailto:joakev_fe@mac.com]
Sent: Wednesday, November 26, 2008 4:13 PM
To: Governor Charlie Crist
Subject: power

We are very disturbed that the power companies are looking for a 25% increase. Times are bad right now and soon to get worse as my husband may be unemployed soon. Everyone wants an increase. Cost of living increases once a year does not cover it all. There is very little left to cut to make ends meet. Please, do not allow them to do this.

Stop the increase.

Joanne

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:03 PM
To: 'joakev_fe@mac.com'
Subject: RE: power

Ms. Joanne Ferris
joakev_fe@mac.com

Dear Ms. Ferris:

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From: Ellen Plendl
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To: 'sweiss7@mac.com'
Subject: RE: Progress Energy 35% hike

Ms. Susan Weiss
sweiss7@mac.com

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To: 'tconnolly1@cfl.rr.com'
Subject: RE: Consumer Inquiry - Progress Energy

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tconnolly1@cfl.rr.com

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:10 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy Rate Increase; PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !; Progress Energy Nuclear Power project; progress energy's rate increase is horrible; Gulf Power Rate Increase; RE: progress energy's rate increase is horrible; RE: Progress Energy Nuclear Power project; RE: Progress Energy Rate Increase; RE: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !; RE: Gulf Power Rate Increase

Progress ergy Rate Increa | PROGRESS Y STEALS FRO | Progress lgy Nuclear Pow | progress rgy's rate increa | Gulf Power Rate Increase | RE: progress nergy's rate inc | RE: Progress .ergy Nuclear Po | RE: Progress ergy Rate Increa | RE: PROGRESS RGY STEALS FR

RE: Gulf Power Rate Increase

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:58 PM
To: Ellen Plendl
Subject: Email

<<Progress Energy Rate Increase>> <<PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !>> <<Progress Energy Nuclear Power project>> <<progress energy's rate increase is horrible>> <<Gulf Power Rate Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Paul Champagne [pauldot123@embarqmail.com]

Sent: Sunday, November 30, 2008 1:57 PM

To: Governor Charlie Crist

Subject: Progress Energy Rate Increase

Sir:; please consider stepping in to review the Legislation passed by the PSC re:the Progress Energy rate increase scheduled to take effect in January. A 25% increase, especially in this economy, is considered "USERUS". Briefly I have two questions: 1) How can PE justify a projected monthly fuel cost average of $14.09 increase when fuel costs are dropping dramatically and FPL has reduced their fuel surcharge by 1.4%, and 2) Why should retirees, like many of us, have to pay a monthly average of $11.42 for a Nuke Power Plant that many of us retirees will never see (startup in 2016)??

I am a former Contract Administrator with Westinghouse Nuclear Operations Division, Pittsburg,PA responsible for construction of more than half dozen (during my tenure) Nuclear Power Generating Plants around the World, so I am intimately familiar with what it takes for a Utility (like PE) to source euipment and line up financial resources to get construction started. I have never encountered a situation where current ratepayers were obliged to fund a project prior to "Cold-Hydro" or start up. The Utility has always assumed the responsibilty for lining-up initial project funding, usually by "floating" bonds, (and sometimes in concert with State and Local Authorities). Following Plant start-up the Utility recoups construction costs by amortizing/ passing them on to rate payers over a 40 year period, the useful life of a Nuke Plant.

As a recent Florida resident and taxpayer I would be pleased to have your response in due course. Thank you in advance for your consideration.

Paul R. Champagne
5012 W. Piute Dr.
Beverly Hills, FL
(352) 270-9006

Kimberley Pena

From: Robert Rittmann [shaubob@hotmail.com]
Sent: Saturday, November 29, 2008 4:00 PM
To: Governor Charlie Crist
Subject: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !

Robert Rittmann
16043 Ivy Lake Drive
Odessa, FL 33556-6043

November 29, 2008

The Honorable Charlie Crist
Governor of Florida
The Capitol, 400 South Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Crist:

IF A PERSON TAPS INTO A PROGRESS ENERGY ELECTRIC LINE THAT IS CALLED THEFT OF SERVICES AND IS ILLEGAL.

YET YOU ALLOW PROGRESS ENERGY TO TAKE MONEY OUT OF MY FAMILY'S POCKET YET PROVIDE ME NO SERVICE AND PAY ME NO INTEREST !

I DON'T WANT TO PAY FOR A NUCLEAR ENERGY PLANT THAT I AM NOT RECEIVING ELECTRICITY FROM !

IF YOU ALLOW PROGRESS ENERGY TO STEAL FROM OUR FAMILY THEN YOU ARE EQUALLY CORRUPT AS COMPLICIT THIEVES.

Sincerely,

Robert Rittmann
8138521506

Robert Rittmann sent this message via AOL's Government Guide, which uses the Capwiz·XC system. You may access Government Guide here:
http://www3.capwiz.com/mygov/home/

Kimberley Pena

From: Michael Kovac [whymico4@yahoo.com]
Sent: Saturday, November 29, 2008 12:31 PM
To: Governor Charlie Crist
Subject: Progress Energy Nuclear Power project

Honorable Governor Crist,

I am writing to inform you that I **oppose** the building of a nuclear power plant in Florida. I will experience a horrific increase in my electric utility bill because Progress Energy wants the citizens of Florida to pay for this. There is not a reason in this world why Florida cannot design and utilize a solar powered energy based program at a much smaller cost than a nuclear plant unit.
Thank you for your time.

Sincerely,

Michael J. Kovac
770 Kirkland Cir
Dunedin, FL 34698

Kimberley Pena

From: Bill Church, Quaker Steak & Lube [bestwing@tampabay.rr.com]
Sent: Thursday, November 27, 2008 10:54 AM
To: Governor Charlie Crist
Subject: progress energy's rate increase is horrible

Charlie,

I have major issue. My electric bill is going from $9,000 per month to $11,000 per month for my restaurant, Quaker Steak & Lube. It is gong to add $25,000 per year which will force me to fire 4 staff members to cover it. We are declining economically and can not afford to absorb these huge increases. This may force us to close our doors and go out of business.

Seems to me that the energy company should buy corporate bonds to pay for this. once it is online, they will sell the energy and recover on these costs.

It makes me sick that there is no competition in the area. We can let a monopoly dictate the terms to us while they sit back in their luxury loges and stadium suites and watch the teams we can't afford to see. If there was a way I could go off the grid, I would do so and make my own energy. But, for now, we are helpless stuck with huge rate increases.

Please help.

Thank you.
Bill Church
727 207-8898

Kimberley Pena

From: WLanger541@aol.com
Sent: Wednesday, November 26, 2008 9:52 PM
To: Governor Charlie Crist
Subject: Gulf Power Rate Increase

Sir

it is a sad day when yet another increase of Gulf Power rates was approved in Tallahassee.

We just had an increase of10% in September and now just three month later another increase of 9%.

When gas prices hit record heights the justification was higher gas prices, so everything from food to who knows what went up.

Now that gas prices are half of it was a gulf power increase justified?

It is very hard on retirees like myself on a fixed income to absorb the ever increasing costs of everything.

I hope you had a wonderful Thanksgiving.

Walter Langer
6045 Schofield Dr
Pensacola, FL
(840)453-9129
wlanger541@aol.com

Life should be easier. So should your homepage. Try the NEW AOL.com.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:05 AM
To: 'Bill Church, Quaker Steak & Lube'
Subject: RE: progress energy's rate increase is horrible

Mr. Bill Church
Quaker Steak & Lube
bestwing@tampabay.rr.com

Dear Mr. Church:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Ellen Plendl
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Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 8:59 AM
To: 'whymico4@yahoo.com'
Subject: RE: Progress Energy Nuclear Power project

Mr. Michael Kovac
whymico4@yahoo.com

Dear Mr. Kovac:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 8:57 AM
To: 'Paul Champagne'
Subject: RE: Progress Energy Rate Increase

Mr. Paul Champagne
pauldot123@embarqmail.com

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 8:55 AM
To: 'Robert Rittmann'
Subject: RE: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !

Mr. Robert Rittmann
shaubob@hotmail.com

Dear Mr. Rittman:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 8:45 AM
To: 'WLanger541@aol.com'
Subject: RE: Gulf Power Rate Increase

Mr. Walter Langer
WLanger541@aol.com

Dear Mr. Langer:

The Governor's office forwarded a copy of your correspondence regarding Gulf Power Company (Gulf Power) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the fuel adjustment charge. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Below is the amount that Gulf Power residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours) $113.76
As of January 2009(1,000 kilowatt-hours) $124.23
In crease(1,000 kilowatt-hours) $10.47
Gulf Power

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
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1-800-342-3552 (phone)
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State of Florida

RECEIVED-FPSC
08 DEC -4 AM 10:17
COMMISSION CLERK

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 4, 2008

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: Stephen C. Larson, Executive Secretary to Commissioner Argenziano

RE: Docket #080009-EI

Commissioner Argenziano's office has received the attached letter in the above noted docket. Please place this in the correspondence side of the docket. Thank you.

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

November 25, 2008

Commissioner Nancy Argenziano
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Commissioner:

I commend you for publicizing the fact that laws enacted by our State Legislature in 2006 and 2008 compelled the PSC to approve the 25% rate increase requested by Progress Energy Florida (PEF). Please do not let those who attack you for having voted for the 2006 law dissuade you from publicly acknowledging that it should be repealed. We all make mistakes, and you are in a unique position to help rectify this one.

Enclosed please find copies of letters I submitted as evidence in support of my sworn testimony at the PSC public hearing in Crystal River on April 23, 2008. As you know, Section 403.519(4)F.S. required the PSC to answer affirmatively four questions in order to approve PEF's petition for a determination of need to build two new nuclear power plants in Levy County. My letters, dated 6-6-08 and 6-9-08, showed that all four questions must be answered in the negative. Katherine Fleming (attorney for the PSC) subsequently informed me that the PSC was legally obligated to ignore all public testimony, both oral and written, when ruling on PEF's petition.

Please help publicize the fact that, if the PSC could have considered evidence submitted by the public, at least some of the Commissioners could have voted against approval of the Levy County nuclear project. Of course, had that nuclear project been rejected, the PSC would not have been in the position of having to approve PEF's request for a 25% rate increase now.

Thank you for your advocacy on behalf of the citizens of Florida.

Sincerely yours,

Thomas Eppes

Thomas Eppes
6900 Ulmerton Road #51
Largo, Florida 33771
Tf16123@aol.com

Enclosures

June 6, 2008

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket No. 080148-EI

Dear Commissioners:

Section 403.519(4), Florida Statutes, requires you to obtain answers to the following questions:

1. Has Progress Energy Florida utilized renewable energy sources and technologies to the extent reasonably available?
2. Is nuclear the most cost-effective source of power?

Attached please find documentary evidence that both of these questions must be answered in the negative. Discussion follows.

In testimony given to the PSC at the hearing on 5-21-08, Progress Energy Florida (hereinafter called PEF) claimed that opponents have presented no evidence of a realistic alternative to building a new nuclear power plant. A comparable electric utility, Southern California Edison (hereinafter called SCE) is installing 250 megawatts of advanced solar photovoltaic technology on 65 million square feet of commercial roofs at a rate of one megawatt per week (see attached press release printed off the SCE website, dated March 27, 2008). The total project cost is estimated at $875 million. Renewable energy will generate 20% of SCE's electricity by 2010. Clearly, solar is a realistic alternative that PEF is not utilizing to the extent reasonably available.

Please note that $875 million for 250 megawatts of solar electricity equals $3.5 million per megawatt, whereas $17 billion for 2200 megawatts of nuclear electricity equals $7.7 million per megawatt. Florida receives 85% of the solar resource available in California (see attached map taken from the website of the Florida Solar Energy Center) so the cost to PEF for solar electricity (using the same technology as SCE) would be $4.1 million per megawatt. Clearly, nuclear is not the most cost-effective source of power.

Please deny PEF's nuclear petition.

Thomas Eppes
6900 Ulmerton Road, #51
Largo, FL 33771

June 9, 2008

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket No. 080148-EI

Dear Commissioners:

Section 403.519(4), Florida Statutes, requires that you obtain answers to the following questions:

1. Has Progress Energy Florida (PEF) utilized conservation measures to the extent reasonably available?
2. Will nuclear power improve the balance of fuel diversity?

Both of these questions must be answered in the negative. Discussion follows.

At the PSC hearing on 5-22-08, Alex Glenn (counsel for PEF) testified that PEF has done all it can to conserve electricity. In 2007, PEF spent $69.1 million on energy-efficiency programs (source: David McNeill, Progress Energy, 919-546-6978). Assuming that is all it can do, but assuming PEF continues doing that much while it builds a nuclear plant in Levy County, and assuming construction takes 8 years, PEF will then have spent $552,800,000 on energy-efficiency. Assuming the nuclear plant costs $17 billion, PEF's energy-efficiency programs will have amounted to just 3.25% of its nuclear investment.

PEF's primary responsibility is to make a profit for its shareholders; the more electricity it sells, the bigger profit it makes; energy-efficient consumers are not in PEF's best interest. The non-profit American Council for an Energy-Efficient Economy (ACEEE) in a research report published last year (available on their website) showed that relatively cheap off-the-shelf energy efficiency measures could reduce Florida's base load demand by up to 19%, and eliminate the need to construct new power plants. Clearly, PEF is not utilizing conservation measures to the extent reasonably available.

Nuclear power already accounts for 14-18% of PEF's electricity sales annually, whereas renewable energy provides less than 3% (source: Progress Energy). According to the ACEEE study, renewable energy could replace 26% of conventionally generated electricity. Fuel diversity will be achieved when renewables make up 20% of PEF's fuel mix (per Gov. Crist's executive order). Clearly, adding more nuclear power will not improve the balance of fuel diversity.

Please deny PEF's nuclear petition.

Thomas Eppes
6900 Ulmerton Road, #51
Largo, FL 33771

080009

RECEIVED--FPSC

08 DEC -3 AM 8:25

December 1,2008

Director of Public Service Commission
Tallahassee, Florida

COMMISSION CLERK

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR+GCL

Progress Energy Rate Approval
Nuclear Plant Bronson, Florida

Dear Sir:

We have seen references stating that in January we will be getting a rate increase of $11.42 per thousand KWH
each month. The purpose of this increase, we are told, is to finance the construction of a nuclear power
plant in the Bronson, Florida area.

We are told that normal construction of nuclear power facilities normally require more than 10 years to finalize
approval and complete construction. If this is true, will we continue to be assessed each month at the above stated
rate. If so, how was this exorbitant arrangement established. On the surface, it would appear that Florida
Progress is getting an interest free loan from it's customers.

From our experience, capital improvements of this nature are normally underwritten by bond issues, stock sales
or other similar mechanisms. One question that comes to mind is the type of financing that occurred in the
construction of the Crystal River Nuclear Plant operated by Progress Energy.

We would appreciate clarification of our picture as outlined above. We are, as are many of our neighbors,
a couple in our 80's on fixed incomes that would find the above set of circumstances extremely unfair
and a vicious blow to our financial stability.

Your prompt response to our letter would be sincerely appreciated.

Yours very truly

William Coleman
19247 SW 98th Loop
Dunnellon, Florida 34432

cc; Mr. Jeffrey Lyash, President & CEO
Progress Energy of Florida.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:32 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: why the increase on Progress Energy?; Higher electric bills.; Progress Energy Cost Increase; RE: why the increase on Progress Energy?; RE: Higher electric bills.; RE: Progress Energy Cost Increase

why the ase on Progress | Higher electric bills. | Progress ergy Cost Increase | RE: why the rease on Progre | RE: Higher electric bills. | RE: Progress ergy Cost Incre

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, December 02, 2008 10:25 AM
To: Ellen Plendl
Subject: Email

<<why the increase on Progress Energy?>> <<Higher electric bills.>> <<Progress Energy Cost Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Gen Obolensky [genevieve@tampabay.rr.com]

Sent: Monday, December 01, 2008 10:46 PM

To: Governor Charlie Crist

Subject: why the increase on Progress Energy?

I am shocked to hear that there will be a cost increase on energy in 2009. How could you approve such an increase when so many people have lost their jobs and others like myself are not making as much as the previous years - if not struggling? How can a corporation that makes a *profit* from us get approval to increase or power so they can build a power plant. Shouldn't that be their responsibilty? With gas prices going down shouldn't of power cost go down? I believe this will hurt the economy even more and is wrong to do.

Gen Obolensky

Kimberley Pena

From: Eric & Antoinette [hoera@juno.com]
Sent: Monday, December 01, 2008 7:28 PM
To: Governor Charlie Crist
Cc: dean.charles.web@flsenate.gov
Subject: Higher electric bills.

Dear Sirs,

We are in favor of another Nuclear facility to be build, the faster we can rid ourselves from our oil addiction, a major national security issue, the better.

We have a problem with the pay upfront plan and nothing in return after the facility is finished. Why not reward the people that pay higher electrical bills, with Progress energy shares for the extra money they collect for the next several years. That way we get something in return for our investment.

Thank you.

Greetings.

Antoinette and Eric van den Hoogen

Click here to find old friends, lovers or family.

Kimberley Pena

From: Botanica Day Spa [info@botanicadayspa.com]

Sent: Monday, December 01, 2008 7:14 PM

To: Governor Charlie Crist

Subject: Progress Energy Cost Increase

Dear Mr Christ,

I am quite upset to hear that there will be a cost increase on energy in 2009. How could you approve such an increase when so many people have lost their jobs and others like myself are not making as much as the previous years - if not struggling? How can a corporation that makes a *profit* from us get approval to increase or power so they can build a power plant. Shouldn't that be their responsibilty? With gas prices going down shouldn't of power cost go down? I believe this (the power cost increase) will hurt the economy even more.

Gen Cournoyer
owner
Botanica Day Spa
123 N Ft Harrison Ave
Clearwater, Fl 33755
727-441-1711
www.botanicadayspa.com
info@botanicadayspa.com

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:19 AM
To: 'Gen Obolensky'
Subject: RE: why the increase on Progress Energy?

Ms. Gen Obolensky
genevieve@tampabay.rr.com

Dear Ms. Obolensky:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that Progress Energy residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

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Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:22 AM
To: 'Eric & Antoinette'
Subject: RE: Higher electric bills.

Mr. & Mrs. Eric van den Hoogen
hoera@juno.com

Dear Mr. & Mrs. van den Hoogen:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission

****CLK OFFICIAL DOCUMENT...****

Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 11:26 AM
To: 'Botanica Day Spa'
Subject: RE: Progress Energy Cost Increase

Ms. Gen Cournoyer
info@botanicadayspa.com

Dear Ms. Cournoyer:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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I will add your comments to the correspondence side of Docket Nos. 080001-EI and 080009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:14 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: emails

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Attachments: FW: power; RE: power; FW: Progress Energy 35% hike; RE: Progress Energy 35% hike; FW: ; RE: Consumer Inquiry - Progress Energy


FW: power


RE: power


FW: Progress Energy 35% hike


RE: Progress Energy 35% hike


FW:


RE: Consumer Inquiry - Progres

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:59 PM
To: Ellen Plendl
Subject: FW: power

-----Original Message-----
From: Joanne Ferris [mailto:joakev_fe@mac.com]
Sent: Wednesday, November 26, 2008 4:13 PM
To: Governor Charlie Crist
Subject: power

We are very disturbed that the power companies are looking for a 25% increase. Times are bad right now and soon to get worse as my husband may be unemployed soon. Everyone wants an increase. Cost of living increases once a year does not cover it all. There is very little left to cut to make ends meet. Please, do not allow them to do this.

Stop the increase.

Joanne

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:03 PM
To: 'joakev_fe@mac.com'
Subject: RE: power

Ms. Joanne Ferris
joakev_fe@mac.com

Dear Ms. Ferris:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:59 PM
To: Ellen Plendl
Subject: FW: Progress Energy 35% hike

-----Original Message-----
From: Susan Weiss [mailto:sweiss7@mac.com]
Sent: Wednesday, November 26, 2008 7:25 PM
To: Governor Charlie Crist
Subject: Progress Energy 35% hike

Why do we have a Public Service Commission - high paid stamp pad people! They certainly don't have the public at heart! Since when is it smart to pre-bill us for a nuclear plant we don't want or need when natural gas is clean, abundant and cheaper to build a plant for use. There are far better ways to power the State - how about solar or land fill gases or waste recycling? This price hike in today's chaos is just outrageous and so unfair for all of us. Why don't you fire the commission and save us those bucks at least!!!!
Sue Weiss, Seminole,FL

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:02 PM
To: 'sweiss7@mac.com'
Subject: RE: Progress Energy 35% hike

Ms. Susan Weiss
sweiss7@mac.com

Dear Ms. Weiss:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 4:01 PM
To: Ellen Plendl
Subject: FW:

-----Original Message-----
From: Mary E. Connolly [mailto:tconnolly1@cfl.rr.com]
Sent: Friday, November 28, 2008 12:30 PM
To: Governor Charlie Crist
Subject:

I am really upset! You were elected to represent the citizens of Florida and yet you allowed the Public DIServiceCommission to grant Progress Energy a 25% INCREASE. Based on what? The price of fuel has been tumbling and the airlines DECREASED their fares 25%. As per Progress Energy this will mean $20.-$30 more per 1000 kw. I really would like justification for granting this increase.

I am a widow who will be 75 in 2 weeks and live on a fixed income and that is a lot of money but that doesn't matter to the greedy people at Progress nor the Public Service Commission who obviously were very generously rewarded.

CLK OFFICIAL DOCUMENT...

Kimberley Pena

From: Ellen Plendl
Sent: Monday, December 01, 2008 4:32 PM
To: 'tconnolly1@cfl.rr.com'
Subject: RE: Consumer Inquiry - Progress Energy

Ms. Mary E. Connolly
tconnolly1@cfl.rr.com

Dear Ms. Connolly:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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As of January 2009 (1,000 kilowatt-hours) $137.87
Increase (1,000 kilowatt-hours) $27.28

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:10 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Progress Energy Rate Increase; PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !; Progress Energy Nuclear Power project; progress energy's rate increase is horrible; Gulf Power Rate Increase; RE: progress energy's rate increase is horrible; RE: Progress Energy Nuclear Power project; RE: Progress Energy Rate Increase; RE: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !; RE: Gulf Power Rate Increase

Progress ergy Rate Increa | PROGRESS Y STEALS FRO | Progress gy Nuclear Pow | progress rgy's rate increa | Gulf Power Rate Increase | RE: progress nergy's rate inc | RE: Progress ergy Nuclear P | RE: Progress oergy Rate Increa | RE: PROGRESS RGY STEALS FR | RE: Gulf Power Rate Increase

Dockets 0800001-EI & 080009-EI

Emails received and responses sent

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, December 01, 2008 3:58 PM
To: Ellen Plendl
Subject: Email

<<Progress Energy Rate Increase>> <<PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !>> <<Progress Energy Nuclear Power project>> <<progress energy's rate increase is horrible>> <<Gulf Power Rate Increase>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Paul Champagne [pauldot123@embarqmail.com]

Sent: Sunday, November 30, 2008 1:57 PM

To: Governor Charlie Crist

Subject: Progress Energy Rate Increase

Sir:; please consider stepping in to review the Legislation passed by the PSC re:the Progress Energy rate increase scheduled to take effect in January. A 25% increase, especially in this economy, is considered "USERUS". Briefly I have two questions: 1) How can PE justify a projected monthly fuel cost average of $14.09 increase when fuel costs are dropping dramatically and FPL has reduced their fuel surcharge by 1.4%, and 2) Why should retirees, like many of us, have to pay a monthly average of $11.42 for a Nuke Power Plant that many of us retirees will never see (startup in 2016)??

I am a former Contract Administrator with Westinghouse Nuclear Operations Division, Pittsburg,PA responsible for construction of more than half dozen (during my tenure) Nuclear Power Generating Plants around the World, so I am intimately familiar with what it takes for a Utility (like PE) to source euipment and line up financial resources to get construction started. I have never encountered a situation where current ratepayers were obliged to fund a project prior to "Cold-Hydro" or start up. The Utility has always assumed the responsibilty for lining-up initial project funding, usually by "floating" bonds, (and sometimes in concert with State and Local Authorities). Following Plant start-up the Utility recoups construction costs by amortizing/ passing them on to rate payers over a 40 year period, the useful life of a Nuke Plant.

As a recent Florida resident and taxpayer I would be pleased to have your response in due course. Thank you in advance for your consideration.

Paul R. Champagne
5012 W. Piute Dr.
Beverly Hills, FL
(352) 270-9006

Kimberley Pena

From: Robert Rittmann [shaubob@hotmail.com]
Sent: Saturday, November 29, 2008 4:00 PM
To: Governor Charlie Crist
Subject: PROGRESS ENERGY STEALS FROM CUSTOMERS WITH GOVERNMENT APPROVAL !

Robert Rittmann
16043 Ivy Lake Drive
Odessa, FL 33556-6043

November 29, 2008

The Honorable Charlie Crist
Governor of Florida
The Capitol, 400 South Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Crist:

IF A PERSON TAPS INTO A PROGRESS ENERGY ELECTRIC LINE THAT IS CALLED THEFT OF SERVICES AND IS ILLEGAL.

YET YOU ALLOW PROGRESS ENERGY TO TAKE MONEY OUT OF MY FAMILY'S POCKET YET PROVIDE ME NO SERVICE AND PAY ME NO INTEREST !

I DON'T WANT TO PAY FOR A NUCLEAR ENERGY PLANT THAT I AM NOT RECEIVING ELECTRICITY FROM !

IF YOU ALLOW PROGRESS ENERGY TO STEAL FROM OUR FAMILY THEN YOU ARE EQUALLY CORRUPT AS COMPLICIT THIEVES.

Sincerely,

Robert Rittmann
8138521506

Robert Rittmann sent this message via AOL's Government Guide, which uses the Capwiz·XC system. You may access Government Guide here:
http://www3.capwiz.com/mygov/home/

Kimberley Pena

From: Michael Kovac [whymico4@yahoo.com]
Sent: Saturday, November 29, 2008 12:31 PM
To: Governor Charlie Crist
Subject: Progress Energy Nuclear Power project

Honorable Governor Crist,

I am writing to inform you that I **oppose** the building of a nuclear power plant in Florida. I will experience a horrific increase in my electric utility bill because Progress Energy wants the citizens of Florida to pay for this. There is not a reason in this world why Florida cannot design and utilize a solar powered energy based program at a much smaller cost than a nuclear plant unit.
Thank you for your time.

Sincerely,

Michael J. Kovac
770 Kirkland Cir
Dunedin, FL 34698

Kimberley Pena

From: Bill Church, Quaker Steak & Lube [bestwing@tampabay.rr.com]

Sent: Thursday, November 27, 2008 10:54 AM

To: Governor Charlie Crist

Subject: progress energy's rate increase is horrible

Charlie,

I have major issue. My electric bill is going from $9,000 per month to $11,000 per month for my restaurant, Quaker Steak & Lube. It is gong to add $25,000 per year which will force me to fire 4 staff members to cover it. We are declining economically and can not afford to absorb these huge increases. This may force us to close our doors and go out of business.

Seems to me that the energy company should buy corporate bonds to pay for this. once it is online, they will sell the energy and recover on these costs.

It makes me sick that there is no competition in the area. We can let a monopoly dictate the terms to us while they sit back in their luxury loges and stadium suites and watch the teams we can't afford to see. If there was a way I could go off the grid, I would do so and make my own energy. But, for now, we are helpless stuck with huge rate increases.

Please help.

Thank you.
Bill Church
727 207-8898

Kimberley Pena

From: WLanger541@aol.com
Sent: Wednesday, November 26, 2008 9:52 PM
To: Governor Charlie Crist
Subject: Gulf Power Rate Increase

Sir

it is a sad day when yet another increase of Gulf Power rates was approved in Tallahassee.

We just had an increase of10% in September and now just three month later another increase of 9%.

When gas prices hit record heights the justification was higher gas prices, so everything from food to who knows what went up.

Now that gas prices are half of it was a gulf power increase justified?

It is very hard on retirees like myself on a fixed income to absorb the ever increasing costs of everything.

I hope you had a wonderful Thanksgiving.

Walter Langer
6045 Schofield Dr
Pensacola, FL
(840)453-9129
wlanger541@aol.com

Life should be easier. So should your homepage. Try the NEW AOL.com.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 10:05 AM
To: 'Bill Church, Quaker Steak & Lube'
Subject: RE: progress energy's rate increase is horrible

Mr. Bill Church
Quaker Steak & Lube
bestwing@tampabay.rr.com

Dear Mr. Church:

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You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 8:59 AM
To: 'whymico4@yahoo.com'
Subject: RE: Progress Energy Nuclear Power project

Mr. Michael Kovac
whymico4@yahoo.com

Dear Mr. Kovac:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, December 02, 2008 8:57 AM
To: 'Paul Champagne'
Subject: RE: Progress Energy Rate Increase

Mr. Paul Champagne
pauldot123@embarqmail.com

Dear Mr. Champagne:

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Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

080009

RECEIVED-FPSC
08 DEC 01
08 NOV 31 AM 9:08
COMMISSION
CLERK

To the State of Florida Public Service Commission:

Please consider denying Progress Energy's rate increase as proposed for the year 2009. Tell them to fund the Nuclear power Plant s and other expansion with funds from private financing, grants, bonds and company profits. Recent financial data reports indicate the following:

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☐ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR/GCL

Progress Energy
Florida
(six months ended June 30)
Progress Energy Florida reported increased
Revenue and net income but decreased
expenses for the first six months of its fiscal year.

	2008	2007
Revenue	$2.20 B	$2.14 B
Expenses	$1.87 B	$1.89 B
Net Income	$192 M	$129 M

(source: Securities & Exchange Commissions)

In addition, I feel that you should look at Progress Energy's retained earnings.

The citizens of the State of Florida are under siege from rising costs and rate increases and unemployment every week. This request is punitive to the rate payers especially Senior Citizens. The people of Florida are hoping that Public Service Commission will be a proper advocate during these difficult financial times.

WALSH
9148 SE 134PL
SUMMERFIELD FL
34491

Yours truly,

Gail Walsh

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 080009

From: Ellen Plendl
Sent: Wednesday, November 26, 2008 8:38 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Costs

Attachments: RE: Progress Energy Costs

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____



RE: Progress Energy Costs

Dockets 080001-EI and 080009-EI

Email received and response sent.
-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, November 26, 2008 8:27 AM
To: Ellen Plendl
Subject: FW: Progress Energy Costs

-----Original Message-----
From: Barbara Zimmerman [mailto:bzimmerman9@tampabay.rr.com]
Sent: Tuesday, November 25, 2008 3:23 PM
To: Governor Charlie Crist
Subject: Progress Energy Costs

TO GOVERNOR CRIST:

This letter is being sent to both your office, Gov. Crist, and that of State Sen Mike Fasano, NPR. Gov. Crist, you are known as the "people's governor". Sen, Fasano as a man who cares deeply about his district. My water bill is about to go up 50%. We the people get to purchase the local water company, a particular concern, it seems, of Sen. Fasano. I have lived in Pasco County for close to seven years, I'm well acquainted with the foul water we have. What really upsets me, and will hurt me, is the Florida law that allows Progress Energy to recoup, in advance, THEIR cost to build a nuclear power plant. My bill will increase 25%, in 2009, much more later. The PSC DOES NOT SERVE THE PUBLIC. But I had hoped our governor and my state senator did. I lived in Brooksville for 15 years and we were served, not victimized, by a cooperative, WREC. In 2007, I saved $30.00 on my highest summer electric bill. I purchased the new light bulbs, but what really helped was setting my thermostat to 80 degrees, and turning off the air at night. In 2008, I saved even more. Now you are allowing these corporate thieves to stymie every sacrifice I have made. The business section of the St. Pete Times had a recent headline "Progress' Nuke Future in Doubt". It was printed Friday, Nov. 21st. I quote, "Progress Energy is worried it might lack the heft to swing power plant financing. CEO Bill Johnson in Raleigh, N.C. is quoted as saying he doesn't want to find out. Of course, much of the financing will come from higher rates paid in advance by utility customers – PEOPLE DEALING EVERY DAY WITH IMPACT OF RISING LIVING EXPENSES." I won't bore with you with my sad story, involving first the corporate downsizing affecting my

late husband's job of 25 years, courtesy of the first Pres. Bush, or the second Pres. Bush's not acting to help small business in the aftermath of 9-11. I live on Social Security and a small pension. We put down 40% of our home in Brooksville. We could afford it, until his job was gone. I will never own my own home again. I never imagined I would be one of those people who lived, I mean existed, on a fixed income. There is an economic downturn, I worry about that pension. In 2009, Social Security will give its largest increase ever. After my water bill goes up, and I use far less than the norm, and Progress Energy comes calling, I will have twenty dollars to cover every other rising cost. Thank you, State of Florida. I would suggest you read the letters being sent regarding Progress Energy to the Times. One asks the question of who is our ally against rising power costs. Will either of you be, please? I will be eligible for Medicare next year. That Social Security increase would just about have covered the cost. But, now I can't afford it. In 2008, my increase was 2.5%. The CEO of Progress received a 52% increase. Another Progress victim notes businesses are closing people are losing their jobs, salaries are frozen, and yet Progress gets a 25% rate increase. One last letter quote, "The current Florida Legislature had allowed this. They voted to enable this action by the PSC." I'm sorry, but exactly in what way is anyone is state government helping us?

Barbara A. Zimmerman, 7924 Hardwick Drive, No. 624, New Port Richey, 34653

080009

NOVEMBER 25, 2008

RECEIVED-FPSC

To the State of Florida Public Service Commission: 08 NOV 26 AM 8:14

COMMISSION
CLERK

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expenses for the first six months of its fiscal year.

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Net Income	$192 M	$129 M

(source: Securities & Exchange Commissions)

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR USC

In addition, I feel that you should look at Progress Energy's retained earnings.

The citizens of the State of Florida are under siege from rising costs and rate increases and unemployment every week. This request is punitive to the rate payers especially Senior Citizens. The people of Florida are hoping that Public Service Commission will be a proper advocate during these difficult financial times.

Yours truly,

IVAN N. RICHMOND
12455 SE 92ND TERRACE
SUMMERFIELD, FL 34491

080009

RECEIVED-FPSC
08 NOV 25 AM 8:37
COMMISSION CLERK

To the State of Florida Public Service Commission:

Please consider denying Progress Energy's rate increase as proposed for the year 2009. Tell them to fund the Nuclear power Plant s and other expansion with funds from private financing, grants, bonds and company profits. Recent financial data reports indicate the following:

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Yours truly,

Mr. Steven Gershenoff
12642 SE 97th Terrace Rd.
Summerfield, FL 34491

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Monday, November 24, 2008 3:29 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Rate Increase

Attachments: RE: Progress Energy Rate Increase

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

RE: Progress
ıergy Rate Incre

Docket 080001-EI & 080009-EI

Email received and response sent.

-----Original Message-----
From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Monday, November 24, 2008 3:23 PM
To: Ellen Plendl
Subject: FW: Progress Energy Rate Increase

-----Original Message-----
From: Stenberg [mailto:sb2c00@embarqmail.com]
Sent: Monday, November 24, 2008 10:45 AM
To: Governor Charlie Crist
Subject: Progress Energy Rate Increase

Recently the Florida Legislature gave approval to Progress Energy for a 27% increase to it's customers. With today's financial status this is an obscene amount to dump on all customers and in particular to those who have recently lost their jobs. The increase is also to provide for the construction of two nuclear power plants, which is a very good idea, but if the consumer pays for these plants, shouldn't they then become owners of these plants and share in any profits? This does not mean that the rates charged to the consumer will reflect such profits but rather they should receive dividends as would a stockholder. I would ask that this increase be, at least, postponed until fiscal stability has returned to the country. Would you please request the Legislature to amend its approval as requested. Thank you for your consideration. Paul Stenberg, 13844 SE 86th Circle, Summerfield, 34491, sb2c00@embarqmail.com

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Monday, November 24, 2008 3:29 PM
To: 'sb2c00@embarqmail.com'
Subject: RE: Progress Energy Rate Increase

Mr. Paul Stenberg
sb2c00@embarqmail.com

Dear Mr. Stenberg:

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. This is also in response to the email you sent to directly to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

080009

11/21/08

RECEIVED-FPSC
08 NOV 24 AM 8:50
COMMISSION
CLERK

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FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☐ Consumer
DOCUMENT NO. 13371-08
DISTRIBUTION: ECR, GCL

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Yours truly,

Patricia A. Porter



William Porter
9177 SE 120th Loop
Summerfield, FL 34491

Marion County

080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR/GCL

RECEIVED-FPSC
08 NOV 24 AM 8:29
COMMISSION CLERK

Public Service Commission of Florida
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

cc Gov. Charlie Christ, Sen. Charlie Dean Sr., Sen. Mike Fasano, Citrus County Chronicle, Mr. Anthony Schembri, Citrus County Manager, Public Service Commission of Florida

To Whom It May Concern:

Re: Progress Energy of Crystal River Bill #7135 November 20, 2008

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It would seem that for Progress Energy, Profit is there most important product.

Please Rescind Progress Energy's ability to pre-charge its customers for serviced not rendered.

James & Dolores McLaughlin
1367 N. Carnevale Terrace
Lecanto, FL 34461
(352) 746-0581

James & Dolores McLaughlin

080009

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12642 SE 97th Terrace Rd.
Summerfield, FL 34491

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ellen Plendl
Sent: Monday, November 24, 2008 3:29 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Progress Energy Rate Increase

Attachments: RE: Progress Energy Rate Increase

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

RE: Progress
ıergy Rate Incre

Docket 080001-EI & 080009-EI

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To: 'sb2c00@embarqmail.com'
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Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
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080009

11/21/08

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COMMISSION
CLERK

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FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☐ Consumer
DOCUMENT NO. 13371-08
DISTRIBUTION: ECR, GCL

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Patricia A. Porter



William Porter
9177 SE 120th Loop
Summerfield, FL 34491

Marion County

080009

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☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR/GCL

RECEIVED-FPSC
08 NOV 24 AM 8:29
COMMISSION CLERK

Public Service Commission of Florida
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

cc Gov. Charlie Christ, Sen. Charlie Dean Sr., Sen. Mike Fasano, Citrus County Chronicle, Mr. Anthony Schembri, Citrus County Manager, Public Service Commission of Florida

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James & Dolores McLaughlin
1367 N. Carnevale Terrace
Lecanto, FL 34461
(352) 746-0581

James & Dolores McLaughlin

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ruth McHargue
Sent: Thursday, November 20, 2008 2:11 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: PEF nuclear power protest

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Please add toe docket file

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, November 19, 2008 12:19 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 16213

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Leslie Graham
Telephone: 352 503 6397
Email: lbmegr@hotmail.com
Address: 5247 S Riverside Dr Homosassa 34448

BUSINESS INFORMATION

Business Account Name: Leslie Graham
Account Number:
Address: 5247 S Riverside Dr Homosassa fl 34448

COMPLAINT INFORMATION

Complaint: Other Complaint against Progress Energy Florida, Inc.
Details:
The "supposed" nuclear power plant at Crystal River SPEWS out noxious emmissions which cant possibly be nuclear in origin but are probably coal type emmissions. How can we allow this to happen to the good people of our community? How much longer do we have to endure this life threatening pollution? Why does the commission allow this to occur? How can Progress Energy be allowed to construct even ANOTHER nuclear power plant that will most likely not even use nuclear power but will probably pollute twice or more of the current pollution?

Thank you for your attention to my questions.

Sincerly, Leslie Graham

080009

RECEIVED-FPSC
08 NOV -5 AM 9:17
COMMISSION
CLERK

To the State of Florida Public Service Commission:

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FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03321-08
DISTRIBUTION: ECR/OCL

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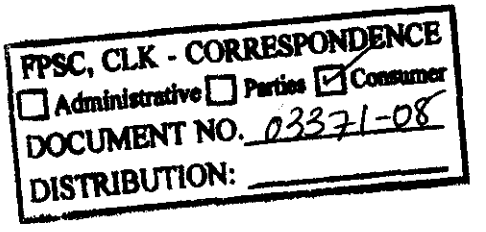
Yours truly,

Edward Witonzak

CLK OFFICIAL DOCUMENT...

Kimberley Pena 080009

From: Ruth McHargue
Sent: Monday, November 03, 2008 2:14 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: Rate increase



-----Original Message-----
From: Webmaster
Sent: Friday, October 31, 2008 10:41 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, October 31, 2008 9:55 AM
To: Webmaster
Cc: vpmerhaut@hotmail.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Victor Merhaut
Company: private citizen
Primary Phone: 727-944-5131
Secondary Phone: n/a
Email: vpmerhaut@hotmail.com

Response requested? Yes
CC Sent? Yes

Comments:
I would like to voice my opposition to proposed rate hike to finance future nuclear plant for Progress Energy and TECO. What a RIP OFF!! Let them get their own financing like any other business. Burden the end users with such SILLY proposal is CRAZY. I hope that the members of the Commission will have enough sense to turn this crazy request DOWN!

080009

RECEIVED-FPSC

08 OCT 31 PM 4:17

COMMISSION
CLERK

FPSC. CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 10337-08
DISTRIBUTION: ECR, GCL

October 28, 2008

8827 SE 141 Loop
Summerfield, FL 34491

Public Commission Service
2450 Shumard Oak Blvd.
Tallahassee, FL 32399

Dear Sirs:

Please consider very carefully about Progress Energy's request for a rate hike. A thirty one percent increase is a bit much especially for times like these. We just had a water increase. Seniors are going to start to look for other places to live. Some already have in this community but can't sell their homes . Another sign of the times. Since Progress Energy's revenue is up and expenses down in 2008, I don't think that they can plead desperation. One of the reasons this country is behind in new energy technology is because the companies themselves did not want to pay for research and development. They want somebody else to pay (ie Government/taxpayers)
so they don't have to take any risks. Now they want the consumers to pay for development. Lets not run the seniors out of the state.

Thank you for your time and attention.

Sincerely,

Roberta Preisel

Ms. Roberta Preisel
8827 SE 141st Loop
Summerfield, FL 34491

RECEIVED

OCT 30 2008

Florida Public Service Commission
Division of SSC

State of Florida



RECEIVED-FPSC
08 OCT 30 AM 11:29
COMMISSION CLERK

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 30, 2008

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: Stephen C. Larson, Executive Secretary to Commissioner Argenziano

RE: Docket # 080009EI

Commissioner Argenziano's office has received the attached letter in the above noted docket. Commissioner Argenziano has not seen this document. Please file this in the appropriate docket and disseminate copies to all interested parties.

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: PCB 10CL

CITY OF MADISON

321 SW Rutledge Street • Madison FL 32340-2498
850-973-5081 • Fax 850-973-5084
Suncom 296-5081 • 296-5084

RECEIVED
OCT 30 2008
F.P.S.C.
COMMISSIONER ARGENZIANO

October 28, 2008

Nancy Argenziano, Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Progress Energy, Electric
Service Rate Request

Dear Commissioner Argenziano:

As the Mayor of the City of Madison, a rural area of critical economic concern, I do not support the Progress Energy requested electrical service rate increase and urge you to deny the exceptionally large increase. The Citizens of Madison are economically stressed due to the severe economic downturn. Another increase added to their personal budgets would certainly cause undue hardship.

I respectfully implore you to oppose the service rate request and protect the economically burdened citizens of the City of Madison.

Thank you for your consideration.

Sincerely,

Myra Valentine

Myra Valentine,
Mayor – City of Madison

080009

Fred P. Creemers
2944 Wood Pointe Drive
Holiday, FL 34691-8733

September 22, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 08331-08
DISTRIBUTION: ECR, GCL

RECEIVED-FPSC
08 OCT 27 PM 3:51
COMMISSION
CLERK

Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32999

Whom it may concern:

"we need bailout, not higher bills"

Despite numerous letters about Nuke Plant Surcharge, now approved by the Public Service Commission, Progress Energy will charge its customers, the majority on Social Security, by now, for a new $ 17 Billion Nuclear Project, that is not expected to be running until 2016.

We have written in the past that paying towards the new Nuclear facility, all of us should be shareholders for Progress Energy. They have plenty of investors and CEO'S that has money galore to take care of this project.

Will the state approve building a home for me at their expemse?

When the state cannot take care of its citizens, everybody including the Governor, the P.S.C. and lobyists, should be voted out of office as soon as possible and ask for a new election of senators, house of representatives doing a better job for its taxpayers.

We are getting tired being charged top dollar by Project Energy and other utilities. C.E.O.'s and investores do not have to worry about monthly bills, but we, the retirees, have to live from Social Securities and have to count every dollar we have to spend.

Sincerely,

Fred P. Creemers

Fred P. Creemers

Encl.

RECEIVED
OCT 27 2008
Florida Public Service Commission
Division of SSC

We need bailout, not higher bills

The law passed in 2006 allowing utility companies to precharge customers for investments in nuclear power and recover such investments even if the projects fail is ludicrous. Florida Progress was granted a rate hike based on this law, which means customers will be paying an additional $11.42 per 1,000 kilowatt hours of electricity used starting in January.

This rate increase does not pertain to any other rate hike Florida Progress may submit during the year, such as the one currently submitted for fuel costs. If that too is approved, we customers in January may be facing a 25 percent increase in our electric bills.

This nuclear power plant is not scheduled to come online until 2016. Who can be certain that this state will be economically sound or survive major storms affecting the building of this plant we are beginning to pay for? Who's to say that we will not finally adopt other sources of energy such as wind and solar power? And most important, what will our electric bills be in 2016 with the rate hikes not pertaining to the building of this nuclear power plant?

Our federal government didn't waste any time coming to the rescue of Wall Street and banking tycoons, preparing to hand them $700-billion of our money so they can remain in business ripping us off. Why can't this government subsidize utility companies for investments in other alternatives for energy instead of further burdening the average consumer?

Escalation in prices for commodities and services vital to our daily living while we are using them is becoming a losing battle in itself let alone being additionally charged for something years away from happening. Where's our bailout?

Jack Burlakos, *Kenneth City*

Make people stockholders

If the people of Florida must purchase a power plant, let Progress Energy issue stock to the people of the counties who are going to be paying these outrageous charges for the building of this plant.

It is highway robbery to tell people who even now cannot make their mortgage payments that they must supply money to a utility with massive CEO salaries and bonuses.

And of course our utility-owned Public Service Commission has approved it with no problems.

Where is the man who ballyhooed his protection of Florida taxpayers a year ago, Charlie Crist?

All Floridians should stand up and say "No" to this forced shakedown of poor Floridians by millionaires who, after making us build the plant, will overcharge us for the power it produces.

Leslie E. Hilburn, *Seminole*

Punish the lawmakers

If it wasn't clear before, it is clear now that the Public Service Commission does not work for the citizens of Florida but for big business! Allowing Progress Energy and Florida Power and & Light to charge customers, in advance, for new capital assets for the company is no way to protect the public from the excesses of big business.

Many of us seniors will not be alive to benefit from these nuclear power plants. Neither can many of us afford the unreasonable additional expense in the current economy when many are struggling just to pay mortgages and medical bills.

These big corporations should be required to act responsibly and issue corporate debt obligations, also known as corporate bonds, to finance these capital additions to their inventory, not pay for them on the backs of already financially strapped captive customers.

The current Florida Legislature has allowed this. They voted to enable this action by the PSC. Now is the time to vote out the incumbents who allowed this injustice. Let them see that the voters *can* see what they do.

Bill Balmer, *Seminole*

A worthless PSC

What an outrage! Mandating that the trapped consumer assume the investors' risk. The Public Service Commission should be renamed the "Utility Investors Protection Society."

Next we will be asked to fund wildcatters searching for oil and still pay at the pump besides. Where is AARP? A great number of their members will be dead and receive no benefit by the time the first kilowatt is delivered.

This is outrageous. Our elected state officials need to be pressed to dissolve this worthless commission and replace it with elected members.

Rocco Capabianco, *Palm Harbor*

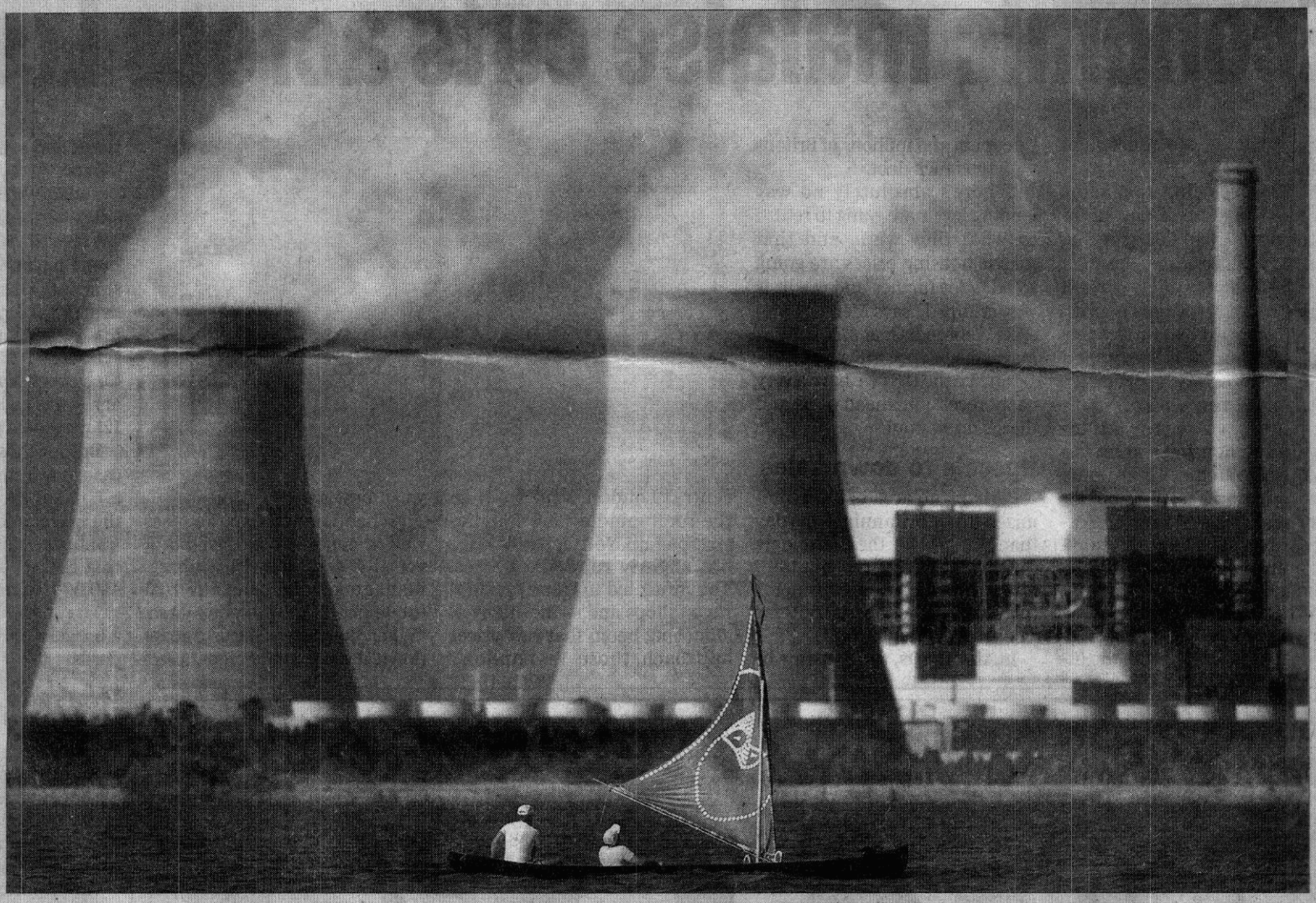
Solar is a better deal

The Public Service Commission should only approve cost-of-fuel rate increases if they include conditions that require utilities to produce at least 20 percent of their power, by 2018, from renewable sources that don't require the continual purchase of fuel. There is no reason the Sunshine State should not be leading the country in solar power; the Florida Solar Energy Center at the University of Central Florida said Florida can produce 7.2 kilowatt-hours (kWh) per day from the sun with a 2-kilowatt system. Utilities could use existing roof space or build solar panels above parking lots, avoiding the high cost of purchasing land while shading our parked cars.

At $6.25-million in construction costs per megawatt (MW), and less than two years for Florida Power & Light to bring 110 MW of solar power capacity online, solar is the best and least costly option. Progress Energy's new nuclear plant, which costs $7.73-million per MW, and will take eight to 14 years to come online, is not fiscally sound. Wasting ratepayers' money in hard economic times is irresponsible, but fossil fuel and nuclear power are deadly.

Charles Stiggs IV, *Palm Harbor*

Nuke plant surcharge approved | Oct. 15



DOUGLAS R. CLIFFORD | Times

Cooling towers rise above the gulf at Progress Energy's Crystal River power complex. The Public Service Commission has given the utility approval to start charging its customers in January for a new $17-billion nuclear project that isn't expected to be running until 2016.

FPSC, CLK - CORRESPONDENCE
___Administrative___Parties_✓_Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Monday, October 27, 2008 3:23 PM
To: Office of Commissioner Argenziano
Cc: Roberta Bass; Kelly McLanahan; William C. Garner; Lois Graham; Lorena Holley; Kay Posey; Bill McNulty
Subject: RE: Progress Energy proposed rate increase

Thank you for this information, which will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket No. 080009-EI.

From: Office of Commissioner Argenziano
Sent: Monday, October 27, 2008 2:47 PM
To: Ann Cole
Subject: FW: Progress Energy proposed rate increase
Importance: High

Ann, Please place this email in the correspondence portion of docket #080009EI. Thank you

---

From: Paul Williamson [mailto:paul.williamson3@gmail.com]
Sent: Monday, October 27, 2008 3:21 PM
To: Office of Commissioner Argenziano
Cc: Governor Charlie Crist; Sen Mike Fasano; Rep. Ron Schultz; Editor Charlie Brennan, Citrus County Chronicle
Subject: Progress Energy proposed rate increase
Importance: High

Commissioner:

I was very disheartened to read that "[t]he PSC has no discretion about cost recovery" and that you applied that statement to the proposed $11.42 increase for a power plant that is only a proposal on paper. Florida Statute 366.93 states that a utility can recover costs "prudently incurred." However, I don't believe that Progress Energy has incurred any costs "related to or resulting from the siting, licensing, design, construction, or operation of the nuclear power plant, including new, expanded, or relocated electrical transmission lines or facilities of any size that are necessary thereto," or any pre-construction costs as the statute was amended to include. The statute, in my opinion, is very clear on what "recovery" is and what "pre-construction" entails (FSA 366.93(1)(f)).

As the regulatory agency, the PSC is bound to enforce the existing statutes which, in this case, clearly show that Progress Energy is overstepping its authority by attempting to impose an increase in rates based on their own whims and wishes.

Regards,
Paul Williamson
Paul.Williamson3@gmail.com
315 Wright St.
Inverness, FL 34452-5817
Phn: 352-419-4235
Fax: 866-623-6185

cc: Governor Charlie Crist
Senator Mike Fasano
Representative Ron Schultz
Citrus County Chronicle

Office of Commission Clerk Official Filing

080009

Ruth Nettles

From:	**Ruth McHargue**
Sent:	**Thursday, October 23, 2008 4:38 PM**
To:	**Ruth Nettles**
Cc:	**Kimberley Pena**
Subject:	**PEF nuclear cost recovery charge**

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Please add to docket file.

-----Original Message-----
From: Webmaster
Sent: Tuesday, October 21, 2008 8:40 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, October 20, 2008 5:10 PM
To: Webmaster
Cc: cplagens@msn.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: charles plagens
Company: unemployed
Primary Phone: 7279385764
Secondary Phone:
Email: cplagens@msn.com

Response requested? Yes
CC Sent? Yes

Comments:
ARE you kidding me? How could you allow Florida utility companies to bill current customers for a nuclear plant that will not be working until 2016? A lot of us could and will be DEAD by then ! Do you see the irrationality in your decision? Think about it. THERE HAD TO BE A MORE FAIR ALTERNATIVE. Please please please re-consider.

Office of Commission Clerk Official Filing

080005

Ruth Nettles

From: Ruth McHargue
Sent: Monday, October 20, 2008 2:26 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: PEF nuclear cost

FPSC, CLK. - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

-----Original Message-----
From: Webmaster
Sent: Thursday, October 16, 2008 10:47 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, October 16, 2008 10:09 AM
To: Webmaster
Cc: patkamhi@aol.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Patricia Kamhi
Company: Blue Moon Motorsports, LLC
Primary Phone: 407-788-8166
Secondary Phone: 407-788-8166
Email: patkamhi@aol.com

Response requested? No
CC Sent? Yes

Comments:
This information from the Presidential debates concerns all customers of Progress Energy because we are paying higher rates so Progress Energy can build a reactor. Progress Energy has not filed for licensing to the Federal Agency for such a reactor. What happens to all the collected funds for this reactor if Progress Energy never files the appropriate massive amount of paperwork to construct a reactor?
McCAIN: "We can eliminate our dependence on foreign oil by building 45 nuclear power plants right away."
THE FACTS: For nuclear power to lower oil dependency would require a massive shift to electric or hybrid-electric cars, with nuclear power providing the electricity. No new U.S. nuclear reactor has been built since the 1970s. Although 15 utilities have filed applications to build 24 new reactors, none is expected to be built before 2015 at the earliest. Turmoil in the credit markets could force cancellation of some of the projects now planned, much less spur construction of 45 new reactors, as reactor costs have soared to about $9 billion apiece.

Energy fuel rates increases have again been applied for by Progress Energy. What is fair for the customer?
Patricia Kamhi
patkamhi@aol.com
pkamhi@bluemooncars.com
407-788-8166
3044 Harbour Landing Way
Casselberry, FL 32707-5849

Office of Commission Clerk Official Filing

080009

Ruth Nettles

From:	**Ruth McHargue**
Sent:	**Monday, October 20, 2008 2:09 PM**
To:	**Ruth Nettles**
Cc:	**Kimberley Pena**
Subject:	**PEF nuclear cost**

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Please add to docket file.

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, October 15, 2008 1:47 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 15616

Complaint filed with PSC

CUSTOMER INFORMATION

Name: hugh williams
Telephone: 407-388-5200
Email: dougwilljw@msn.com
Address: 243 oakwood drive casselberry 32707

BUSINESS INFORMATION

Business Account Name: hugh williams
Account Number:
Address: 243 oakwood drive casselberry Florida 32707

COMPLAINT INFORMATION

Complaint: Other Complaint against Progress Energy Florida, Inc.
Details:
i would like to know why a private owned company should be allowed to raise rates to expand ? all other bussinesses have to pay for expansion out of profits and loans. this is not right for customers to be charged for a company to get bigger.please tell me what kind of and where i can go to get a petition to stop this. the only way we should be charged for expansion of a company is if we were to own part of the company.

080009

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Kimberley Pena

From: Rhonda Roff [marshmaid@gmail.com]
Sent: Tuesday, October 14, 2008 10:43 AM
To: Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office of Commissioner Skop; Office of the Chairman
Subject: Fwd: Florida panel to discuss timeline on renewable energy quotas

---------- Forwarded message ----------
From: **Rhonda Roff** <marshmaid@gmail.com>
Date: Oct 14, 2008 10:38 AM
Subject: Florida panel to discuss timeline on renewable energy quotas
To: jvpatel@sunsentinel.com
Cc: COMMONS-EVERGLADES <COMMONS-EVERGLADES@lists.sierraclub.org>, environmentalvoiceofsouthwestflorida <EnvironmentalVoiceofSouthwestFlorida@yahoogroups.com>, No-New-Nukes-Yall <no-new-nukes-yall@yahoogroups.com>, NoNukesFL <nonukesfl@climateaction.net>, NONUKESNOW@yahoogroups.com, Saveitnowglades <saveitnowglades@yahoogroups.com>, floridaclimate@googlegroups.com, FL-CONSERVATION-FORUM-request@lists.sierraclub.org

Ms. Patel, you have misquoted us, at least in part, and insulted our understanding of both the English language and the most fundamental principles of sustainability with just one sentence in your article today:

"They also say nuclear power isn't considered "renewable" because there's a limited supply of the uranium required for nuclear plants and processing the uranium releases some greenhouse gases."

Nuclear is not renewable by definition. The uranium supply is finite and as the assay of the ore decreases it costs more to mine and process. True sustainability, by definition, demands truly renewable (by definition) energy resources to be deployed.

In contrast to the $0.83/month rate increase assessed for FPL's new solar and wind projects, the PSC has already authorized approximately $9.00 per month for nuclear expansion at Turkey Point and St. Lucie and almost $35.00 per month for Progress Energy's Levy county proposed nuclear expansion. Which stings more?

The important thing to consider here is the state regulatory paradigm in desperate need of replacement: CENTRAL V. DECENTRALIZED POWER GENERATION. If the Florida legislature would significantly incentivize distributed solar and wind generation, and hopefully set it up so Progress and FPL would continue to operate at a profit, we would make much greater progress toward our shared common goal, particularly in this low-lying state, of mitigating the man-made component of the global climate crisis.

Thank you,
Rhonda Roff
PO Box 1953
Clewiston, FL 33440

www.sun-sentinel.com/business/sfl-flzpsc1014sboct14,0,103577.story

10/17/2008

South Florida Sun-Sentinel.com

By Julie Patel

South Florida Sun-Sentinel

October 14, 2008

A small step today by state officials may be a giant step for Florida's fight against global warming.

The Florida Public Service Commission must decide by what year 20 percent of Florida's energy generation should be renewable, such as solar and wind power. The panel will discuss the issue todayin Tallahassee but is expected to hold another hearing before making a final decision.

The commission and consumer advocates propose 2041 to help soften the blow to the state's electric customers, who will foot the bill. Environmentalists, the state's renewable power industry and Gov. Charlie Crist have suggested the year 2020. Florida Power & Light Co., the state's biggest utility, proposes 2030 and wants to include some nuclear power and energy produced outside of Florida to meet the alternative-energy quota.

"Future generations won't care whether we avoided carbon dioxide emissions through conservation, wind turbines or nuclear plants," FPL President Armando Olivera wrote in a statement. "They will care whether we left them a habitable world."

Two FPL projects in the pipeline, a $729 million solar energy project and a $45 million wind farm in St. Lucie County, would bump up FPL's renewable energy capacity from about 1.4 percent last year to about 1.9 percent.

FPL hasn't spelled out the detailed costs of the wind projects yet because they must be approved by St. Lucie County officials before they can be considered by the state. The solar project, a 75-megawatt solar plant next to Lake Okeechobee and two smaller plants in Brevard and DeSoto counties, would cost the average FPL customer more than 83 cents extra on their monthly bills in 2011 plus another 31 cents more each month the first 25 years the plants are operating.

More than half of all states already have renewable-energy quotas. In a sweeping energy law passed this year, the Florida Legislature asked the commission to recommend targets for it to consider by February.

Most groups involved in helping develop the requirements admit popular renewable-power sources such as solar plants aren't as cost-efficient as other forms of energy but recognize that alternatives are needed as fuel costs continue to rise. Quotas can create the certainty and demand needed to jump-start investment, which would eventually help lower costs.

Environmentalists and renewable-energy industry officials blast the Florida commission staff's proposed 2041 deadline as one of the weakest in the country and also criticize the proposed price cap of 2 percent of a utility's annual revenue to meet the state's quota. The commission also proposes to give solar and wind power more weight in the quotas.

Consumer advocates recommend against perks favoring any particular type of renewable energy over another but support the commission's price cap. For now, they say, the state and federal government should encourage renewable-energy improvements through research grants and regulators should promote options for conserving energy, such as insulating homes, and allow customers to pay for energy sources that release the least amount of greenhouse gases at the lowest price.

"I like polar bears and I'm in favor of dealing with global warming, but it should be done in the most cost-

efficient manner possible," said Mike Twomey, a consumer advocate in Florida.

FPL says it would need to include new nuclear power and some out-of-state "renewable energy credits" to meet the state's energy goals and to help keep costs down. For each megawatt of renewable power an alternative-energy company generates, it can separately sell one renewable energy credit to other utilities and companies.

But in its definition of "renewable," the Legislature only includes in-state credits and power derived from solar, geothermal, wind, ocean, hydrogen, biomass, hydroelectric and waste heat sources, not nuclear.

Environmentalists and Florida renewable-energy industry officials say in-state credits would maximize the growth of companies and jobs here. They also say nuclear power isn't considered "renewable" because there's a limited supply of the uranium required for nuclear plants and processing the uranium releases some greenhouse gases. Some say there isn't enough information about the true costs of nuclear power because there has only been one new plant built in three decades.

In any case, the commission staff recommends capping costs of any renewable-energy quotas to 2 percent of a utility's annual revenue, which would work out to an additional $2.57 on a typical FPL residential customer's bill, according to commission staff. FPL and the environmental groups say the caps are too low to make a meaningful effect.

Julie Patel can be reached at jpatel@SunSentinel.com or 954-356-4667.

Watch the PSC online The PSC meeting on a wind power and solar energy plan starts at 9:30 a.m. today.

A link to a live Webcast is available at SunSentinel.

com/hearing

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Rhonda Roff, President Save It Now, Glades! PO Box 1953 Clewiston, FL 33440 www.saveitnowglades.org "It is difficult to get a man to understand something, when his job depends on his not understanding it." Upton Sinclair

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10/17/2008

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Rhonda Roff, President Save It Now, Glades! PO Box 1953 Clewiston, FL 33440 www.saveitnowglades.org "It is difficult to get a man to understand something, when his job depends on his not understanding it." Upton Sinclair

Mrs. Marilyn Meller
16719 SE 103rd Ave Rd
Dunnellon, Fl 34432

FPSC, CLK - CORRESPONDENCE
Administrative ☐ Parties ☐ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

080009

Sept. 29, 2008

RECEIVED-FPSC
08 OCT -2 PM 4:18
COMMISSION CLERK

The Increase for "The Progress Energy" I am very disgusted about this 31% increase, The Progress Energy, is asking for.

I had SECO electric for many years and there was never a bill of over 100.00 or more.

The second month of living here got a bill for 105.00, than this was in the paper. This so called Project is Proposed not going to be built now and may never be done. Did you check their profits? I bet the answer is no.

What are the Social security income people going to do. We have only one income monthly.

I can't ever pay such

large electric bills on my income.
My age is 72 years.
I suppose you will do
the same to us like the telephone
companys increase that was never
wanted. That three day party you
were given liked that vote and the
meetings held didn't mean anything.
I voted and went to one meeting
also read of meetings in other areas. They
were all the same no increase.
They must have gone in one ear and
out the other.
Please stop and think about
the people of Florida before you vote

Sincerely,
Mrs Marilyn Miller

080009

BILL MCCOLLUM
ATTORNEY GENERAL
STATE OF FLORIDA

RECEIVED--FPSC
08 OCT -2 PM 4:18
COMMISSION
CLERK

OFFICE OF THE ATTORNEY GENERAL

Office of Citizen Services
The Capitol
Tallahassee, Florida 32399-1050

Telephone (850) 414-3990 , SunCom 994-3990
Fax (850) 410-1630, SunCom 210-1630

October 1, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 08321-08
DISTRIBUTION: ECR, GCL

Mr. Michael Kinsey
2266 Gulf To Bay Boulevard, Unit 915
Clearwater, Florida 33765

Dear Mr. Kinsey:

Attorney General Bill McCollum received your letter regarding Progress Energy Florida, Inc. Attorney General McCollum asked that I respond on his behalf.

The Attorney General is concerned about all potentially unfair and deceptive trade practices that have the tendency or capacity to mislead consumers. We use complaints to identify patterns of questionable business activities. In cases of statewide significance and when we accumulate substantive evidence that a business is systematically violating Florida law, we may investigate and take action on behalf of the collective legal interests of the people of this state. I will retain your information in our consumer files to help our office organize its priorities.

In an effort to be of assistance, I am forwarding your correspondence to the Florida Public Service Commission, the state agency that regulates investor-owned utilities including long distance carriers. The telephone number is (850) 413-6100, or toll-free (800) 342-3552 from within Florida.

In addition, I am also forwarding your correspondence to the Office of the Public Counsel for review. That office was created by the Florida Legislature in 1974 to provide legal representation for the people of the state in utility related matters in proceedings before the PSC. The telephone number is (850) 488-9330, or toll-free (800) 342-0222 from within Florida.

I hope this referral proves helpful. Thank you for contacting the Florida Attorney General's Office.

If you would like to keep current with news on Attorney General McCollum's efforts to fight fraud please visit our website and subscribe to the Attorney General's weekly and monthly electronic newsletters: http://myfloridalegal.com/NewsBrie.nsf/Subscriber

Sincerely,

Kimberly D'Amico
Office of Citizen Services

RECEIVED
OCT 02 2008
Florida Public Service Commission
Division of SSC

cc: Public Service Commission
Consumer Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Office of the Public Counsel
111 West Madison Street
Tallahassee, Florida 32399-1400

Michael Kinsey
2266 Gulf to Bay Blvd.
Lot # 915
Clearwater, FL 33765-4019
Tel: (727) 712 1892
Sept. 9, 2008

CS/Utility

To Florida State Attorney General's
In re: Progress Energy Florida Inc
President & CEO Jeff Lyash
(obscene & outrageous "Price Gouging")

MR McCollum, (Attorney General / State of Florida)

I am writing to you because I deem it to be absolutely necessary because I hear and read that you go after and prosecute "Price Gougers" that prey on the citizens of Florida during chaotic times and Hurricanes, etc. So I am writing on behalf of those thousands of Senior Citizens on Limited Fixed Incomes (Retirees, Elderly Disabled / Handicapped Citizen who rely on Social Security Benefits to Survive / Live)

I truly believe that Jeff Lyash of Progress Energy Florida Inc. is using his position in life to exploit those thousands of Customers by requesting a thirty-One Dollar a month increase for electricity. (Saying that we the people/customers will just have to learn to deal/live with the increase (Smart aleck millionaire) How many of us will end up Homeless?? How many of us will end up with just the Clothes on our backs?? How many of us will end up dying because we will not be able to afford our Prescription Medications?? this Jeff Lyash has raised the electricty bills several times over the past couple of years and he has no kind of compassion for

the elderly customers who are sickly, handicapped or disabled !!! Many of the customers of Progress Energy Florida receive only $650.00 monthly for our disabilities thru Social Security and prices of everything keep rising - But Jeff Lyash expects Customers to endure a thirty one ($31.00) dollar increase a month and many of us cannot barely afford food & our prescription medications NOW and when Jeff Lyash gets his big outrageous increase of $31.00 a month - How many of us will end up homeless afterwards ?? How many of us will end up dying ?? Jeff Lyash & Progress Energy Florida have not been held liable or accountable for the past several deaths because the poor people couldn't afford to pay their electric bill one month, so he orders their power turned off Why isn't a billionaire Corporation held accountable for deaths due to their insensitivity ??? I truly believe that Jeff Lyash should be charged with many many charges of willful and wanton disregard for Human Life - crimes against Humanity !! And because these raises in bills (Electric) are a continous and ongoing daily / monthly thing with this Corporation and Jeff Lyash causing many many of us undue hardships, etc, illnesses because we can't afford our medications, etc I believe that Jeff Lyash should be charged with Crimes against the People under the "Rico"

Even Florida Senator Mike Fasano says that his constituents can't afford another Dime (a month) of an increase in electricity bills....

In my opinion Jeff Lyash wants to Keep trying to Force thousands of Progress Energy Customers to become homeless or just die by his tactics Knowing full well that Progress Energy Florida Has a Monopoly on electricity because we can not receive electricity from any other corporation. And as I say I truly believe that Jeff Lyash should be Charged with some type of criminal charges under Price Gouging Laws / exploitation of the elderly for his outrageous tactics of double billing and sneakily raising rates each month.

Mr, Attorney General of Florida I think it is time for you to step in and order a Complete investigation of Progress Energy Florida Inc (especially CEO Jeff Lyash) due to their cinstant and ongoing increases (which to me and many many other customers) are outrageous and unwarranted) In closing I truly believe that Jeff Lyash needs to be prosecuted for his snide tactics, etc) thank you for your time & consideration in this very important matter.

Yours in Justice,

Michael Kinsey
2266 Gulf to Bay Blvd
Lot # 915
Clearwater FL 33765-4019

P.S. Please do something For the Citizens of Florida ... thank you MK

080009-EI

MICHAEL KINSEY
2266 GULF TO BAY BLVD.
LOT #915
CLEARWATER, FL 33765-4019
PH(727)[illegible]21892

AUG. 27, 2008

RE: PROGRESS ENERGY FLORIDA INC
COMPLAINT & OPPOSITION TO ANY FURTHER INCREASES:

FLORIDA PUBLIC SERVICE COMMISSION:

My Letter is to ALL Commissioner & the Director DARSSION HOPPE:

RECEIVED-FPSC
08 OCT -2 PM 2:02
COMMISSION CLERK

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: GCK/GCL

AS A ELDERLY HANDICAPPED/DISABLED CITIZEN of the State of FLORIDA (PINELLAS COUNTY) who LIVES ON A fixed INCOME THRU SOCIAL SECURITY DISABILITY with a MONTHLY INCOME of SIX HUNDRED FIFTY DOLLARS: (650.00) - WELL BELOW POVERTY LEVEL who must DECIDE whether to DO without FOOD, CERTAIN PRESCRIPTION MEDICATIONS, etc to PAY BILLS JUST to SURVIVE (NOT REALLY LIVING) JUST EXISTING!!! I STRONGLY OPPOSE ANY FURTHER ~~RATES~~ RATE INCREASES FOR PROGRESS ENERGY FLORIDA INC OR to CEO Jeff LYASH (who I believe belongs IN PRISON) BECAUSE of their STRONG ARM TACTICS of INTIMIDATION AND THREATS to CUT OFF ONES POWER (ELECTRICITY) if A PERSON MISSES A MONTHLY BILL. The MONTHLY ELECTRICITY BILLS SEEM to RISE every month. Customers of PROGRESS ENERGY SHOULD NOT HAVE to FOOT the BILL for A FUTURE POWER PLANT IN LEVY COUNTY (I LIVE IN PINELLAS) HOW DO we, the customers KNOW that SERVICE WILL be better!! Jeff LYASH WANTS to CREATE UNDUE HARDSHIPS to MANY OF the CITIZENS of FLORIDA who ARE LIKE my SELF ON FIXED INCOMES (We DO NOT GET A RAISE every two or three months AS PROGRESS ENERGY DOES) PROGRESS ENERGY DOESN'T CARE about its CUSTOMERS SATISFACTION (ONLY the money that the COMPANY CAN FORCE out of ALL the RETIREES & HANDICAPPED/DISABLED people PROGRESS ENERGY FLORIDA DOES NOT MAINTAIN its EQUIPMENT (TRANSFORMERS, LINES

Street Lights or their meters) PROGRESS ENERGY DOUBLE BILLS its customers by charging for energy & fuel (its the same thing - just different words) Customers are also charged money every month just because we have to be a customer of PROGRESS ENERGY FLA. INC. We don't have any choice! Jeff Lynsh & company have a monopoly on electricity because its the only company available for us - why is that??? PRICE GOUGING is supposed to be a 'CRIME' yet the State of FLORIDA allows & permits PROGRESS ENERGY FLORIDA INC RAISE it rates every time that they request and increase - it is as though we the citizens of FLORIDA mean nothing to GOVERNMENT (BIG BUSINESS OVER RIDES ANY LOW INCOME citizen)

My POWER was out again yesterday (8-26-2008) FOR OVER AN HOUR because PROGRESS ENERGY does not maintain its equipment (TRANSFORMERS) the TRANSFORMERS are covered with tree limbs / branches which should be trimmed / HUNDREDS of STREET LIGHTS are out on major thoroughfares like (RTE 60) / KEENE RD (COUNTY RD 1) AND NEIGHBOR HOOD streets - it is pitch BLACK IN some areas because PROGRESS ENERGY doesn't maintain like they should. I CAN CALL to let them know certain street lights are out AND I DO but they are never replaced / repaired AREAS remain in a pitch BLACK state! PROGRESS ENERGY should be held liable AND ACCOUNTABLE for tragedies & accidents

That occur because they flatly refuse to maintain their equipment i.e. Why should we the people citizens of Florida have to suffer undue Hardships because Jeff Lyash wants more & more & more money each month & then He (Jeff Lyash) orders that a person or families power should be turned off because that person or family can't afford to pay their bill that particular time. And then that person or someone in that family Dies because they Have no electrical power (Why isn't Progress Energy Held Accountable/Liable??) Oh, Jeff Lyash is Above the Law & so are the millionaires who work for Him) when in reality because of their ongoing & constant increases in rates many people are suffering undue hardships and their lives are placed in Jeopardy because of Progress Energy Fla. (increases) In my opinion, Jeff Lyash should be investigated by the Justice Department for his illegal tactics at Price Gouging and deceitfulness - and I believe he (Jeff Lyash) should be charged with Crimes against Humanity for his complete disregard to the safety and well being of the elderly disabled / Handicapped people/ customers i.e. When will the citizens of the State of Florida be protected from undue Hardships caused By Big Business!! Progress Energy Florida Inc Does Not DESERVE any more increases in their Rates!!!!

(Page 3 of 3)

Michael Kinsey
Pinellas County Florida
(727) 712-1892

IN MY OPINION

THE CEO OF PROGRESS ENERGY FLORIDA INC

JEFF LYASH belongs IN PRISON

Michael Kinsey

RECEIVED
SEP 02 2008
Florida Public Service Commission
Division of SSC

Please have these protest comments added to the docket. We are Senior Citizens living on fixed income. A 31% increase is unspeakable!

To the State of Florida Public Service Commission:

Docket # 08-009

Please consider denying Progress Energy's rate increase as proposed for the year 2009. Tell them to fund the Nuclear power Plant s and other expansion with funds from private financing, grants, bonds and company profits. Recent financial data reports indicate the following:

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☐ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

Progress Energy
Florida
(six months ended June 30)
Progress Energy Florida reported increased
Revenue and net income but decreased
expenses for the first six months of its fiscal year.

	2008	2007
Revenue	$2.20 B	$2.14 B
Expenses	$1.87 B	$1.89 B
Net Income	$192 M	$129 M

(source: Securities & Exchange Commissions)

RECEIVED-FPSC
08 SEP 30 AM 10: 33
COMMISSION CLERK

In addition, I feel that you should look at Progress Energy's retained earnings.

The citizens of the State of Florida are under siege from rising costs and rate increases and unemployment every week. This request is punitive to the rate payers especially Senior Citizens. The people of Florida are hoping that Public Service Commission will be a proper advocate during these difficult financial times.

Lindstrom
9275 SE 137th St. Rd.
Summerfield, FL 34491

Yours truly,

Patricia Lindstrom

080009

Sept. 26, 2008

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

RECEIVED-FPSC
08 SEP 29 PM 4:32
COMMISSION CLERK

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

Dear Sirs:

I am writing regarding the increase that Progress Energy is wanting to add to our bills, the January 2009

I don't know how I am expected to pay that increase, which says in the article in our Ocala Star Banner on 9-10-08. that if the commissioners pass this bill, that many of us as senior citizens will have to go with out electricity. I live in an adult mobile home park , in Ocala, Fl. and pray that you will listen to the citizens saying that we don't want this increase to happen.

From what I read it is to help predicted fuel costs for environmental projects including the installation of clean-air technology to the company's Crystal River coal -fired power plants. By doing this what do you think is going to happen, is the air all of a sudden going to be cleaner. I don't think so.

Please think carefully before you make a final decision, and as I said consider those of us on very limited incomes.

I am sincerely, Mrs. Leonora H. Ellson
6899-C Dollymount Dr.
Ocala, FL. 34472-8155.

Thank you.

Mrs. Leonora H. Ellson

RECEIVED-FPSC
08 SEP 29 PM 4:17
COMMISSION CLERK

RECEIVED
SEP 29 2008
Florida Public Service Commission
Division of SSC

080009

September 23, 2008

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl.
32399-0850

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

To Whom it May Concern;

We are living in one of the WORST economies in history, and companies such as Progress Energy and others just keep wanting more. We the people cannot afford this kind of greed. When and where does it sto?

.

We oppose the request you are making to raise the price for your service. Give us a break. We are all retired people in our community, some are barely making it. Have some mercy and stop this greed.

Sincerely,
A Marion County Tax payer and Citizen

Robert & Velma Ijames

Robert and Velma Ijames



GAINESVILLE/GNV
FL 326
24 SEP 2008 PM 1 L

RECEIVED
SEP 25 2008
Florida Public Service Commission
Division of SSC

RECEIVED-FPSC
08 SEP 29 PM 4:17
COMMISSION
CLERK

FLORIDA Public Service Commission
2540 Shumard Oak Blvd
Tallahasse, Florida
32399-0850

32399+7013

RECEIVED
SEP 25 2008
Florida Public Service Commission
Division of SSC

080009

RECEIVED-FPSC

08 SEP 29 PM 12:38

COMMISSION
CLERK

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SEP 24 2008

Florida Public Service Commission
Division of SSC

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

080009

9/19/08

To whom it may Concern, I am writing in reference to the proposed rate increase that Progress Energy wants to impose upon the already struggling people of our area in Pinellas County.

We just cannot take on such an outrogious hike 31% over and above what we pay now. I know it is for a good cause, but why can't this increase be applied over a period of time? Also we are already paying their fuel charge which is an outrage in the first place.

This is not a good time to place such a burden on the average American. There are going to be a lot of people who will be in dire need, and unable to pay this increase. It will

also cause a backlash to an already strained economy in our area such as retail, and Restaurants. We can't spend what we don't have.
Please take this letter into Consideration.

Thank You
Sincerely
Linda Pallini
3090 70th Lane N.
St Petersburg, Fl.
33710

RECEIVED--FPSC

08 SEP 29 PM 12: 29

COMMISSION
CLERK

RECEIVED
SEP 24 2008
Florida Public Service Commission
Division of SSC

080009

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☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL



Mrs Nancy Navarro
PO Box 425
Orange Lake, FL 32681

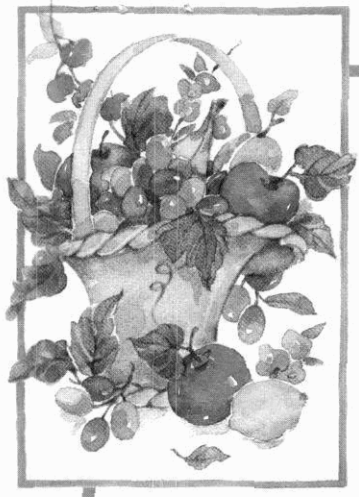
080009



9-20-08

To Whom It may Concern:

I am a resident of Marion County and and a taxpayer. I am writing to protest the upcoming raise of rates for Progress Energy. My husband and I are on fixed income. If this proposed rate goes through we will have to decide whether we want to buy food or live without electricity. I sure there are a lot of residents in Marion County who are on a fixed income who feel the same as I do. I'm sure this letter will go no further than your nearest trash



receptable.

Respectfully,
Mrs. Nancy Navarro
P.O. Box 425
Orange Lake, Fla.
32681-0425

Ann Cole

From: Ann Cole
Sent: Tuesday, September 23, 2008 11:37 AM
To: Katherine Fleming
Cc: Jennifer Brubaker; Lisa Bennett
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

FPSC, CLK - CORRESPONDENCE
___Administrative___Parties_✓_Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Thank you for this information, which I will place in *Docket Correspondence - Consumers and their representatives;* Docket No. 080009-EI.

From: Katherine Fleming
Sent: Tuesday, September 23, 2008 11:30 AM
To: Ann Cole
Cc: Jennifer Brubaker; Lisa Bennett
Subject: FW: PETITION FOR HEARING AND LEAVE TO INTERVENE

Please deem Mr. Saporito's petition to intervene in Docket No. 080009 as withdrawn.

Thank you.

From: Thomas Saporito [mailto:saporito3@gmail.com]
Sent: Tuesday, September 23, 2008 11:25 AM
To: Katherine Fleming
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

Yes, if the docket is now closed to the public.

Thank you.

Thomas Saporito
Saporito Energy Consultants
Post Office Box 8413
Jupiter, Florida 33468-8413
Voice: (561) 283-0613
Fax: (561) 952-4810
Email: saporito3@gmail.com
Web: SaporitoEnergyConsultants.com

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computer.

-----Original Message-----
From: Katherine Fleming [mailto:KEFLEMIN@PSC.STATE.FL.US]
Sent: 23-Sep-2008 8:22 AM
To: saporito3@gmail.com
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

Mr. Saporito,

Are you also withdrawing your request with respect to Docket No. 080009?

Thank you,
Katherine Fleming

From: Thomas Saporito [mailto:saporito3@gmail.com]
Sent: Monday, September 22, 2008 7:37 PM
To: Katherine Fleming
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

Ms. Fleming,

Thank you for your timely reply regarding SEC's hearing request regarding FPL in Docket 08119. I was confused about the reassignment of that particular docket, so please withdraw SEC's request for a hearing at this time with respect to the aforementioned docket.

Best regards,

Thomas Saporito
Saporito Energy Consultants
Post Office Box 8413
Jupiter, Florida 33468-8413
Voice: (561) 283-0613
Fax: (561) 952-4810
Email: saporito3@gmail.com
Web: SaporitoEnergyConsultants.com

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-----Original Message-----
From: Katherine Fleming [mailto:KEFLEMIN@PSC.STATE.FL.US]
Sent: 22-Sep-2008 12:14 PM
To: saporito3@gmail.com

Cc: mitch.ross@fpl.com; Ann Cole; Jennifer Brubaker; Lisa Bennett
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

Mr. Saporito,

Docket No. 080119 has been closed and reassigned a new number - Docket No. 080009. Please see attached Order No. 08-0191-PCO-EI.

Pursuant to Rule 25-22.039, Florida Administrative Code, petitions for leave to intervene must be filed at least five (5) days before the final hearing.

The hearing in Docket No. 080009 was held on September 11 and 12, 2008. Thus, by operation of law, there is no longer a proceeding in this docket for which intervention is available. Please advise whether you wish to proceed further with this matter, or whether we may deem your request for intervention as having been withdrawn.

If you have any questions, feel free to contact me.

Thank you,

Katherine E. Fleming, Senior Attorney
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone (850) 413-6218
Fax (850) 413-6219

From: Thomas Saporito [mailto:saporito3@gmail.com]
Sent: Monday, September 22, 2008 9:45 AM
To: Katherine Fleming
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

Hello Ms. Flemming

The Docket is 080119

http://www.floridapsc.com/dockets/cms/docketFilings2.aspx?docket=080119

Thanks!

Thomas Saporito
Saporito Energy Consultants
Post Office Box 8413
Jupiter, Florida 33468-8413
Voice: (561) 283-0613
Fax: (561) 952-4810
Email: saporito3@gmail.com
Web: SaporitoEnergyConsultants.com

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-----Original Message-----
From: Katherine Fleming [mailto:KEFLEMIN@PSC.STATE.FL.US]
Sent: 22-Sep-2008 8:46 AM
To: saporito3@gmail.com
Subject: RE: PETITION FOR HEARING AND LEAVE TO INTERVENE

Mr. Saporito,

It's unclear as to which dockets you wish to intervene. Could you please identify the docket numbers so that we can address your petition within that docket.

Thank you,

Katherine E. Fleming, Senior Attorney
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone (850) 413-6218
Fax (850) 413-6219

From: Thomas Saporito [mailto:saporito3@gmail.com]
Sent: Saturday, September 20, 2008 7:43 AM
To: Filings@psc.state.fl.us
Cc: Katherine Fleming; mitch.ross@fpl.com
Subject: PETITION FOR HEARING AND LEAVE TO INTERVENE

Please receive Saporito Energy Consultants Petition for Hearing and Leave to Intervene regarding Florida Power and Light Company's requests to expand its existing nuclear power plants and its request to construct new power plants.

The Petition is attached herewith as a PDF file.

Thomas Saporito
Saporito Energy Consultants
Post Office Box 8413

Jupiter, Florida 33468-8413
Voice: (561) 283-0613
Fax: (561) 952-4810
Email: saporito3@gmail.com
Web: SaporitoEnergyConsultants.com

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080009

03 SEP 22 AM 7:49

To the State of Florida Public Service Commission:

Please consider denying Progress Energy's rate increase as proposed for the year 2009. Tell them to fund the Nuclear power Plant s and other expansion with funds from private financing, grants, bonds and company profits. Recent financial data reports indicate the following:

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: BCR, GCL

RECEIVED-FPSC
08 SEP 23 AM 10:38
COMMISSION CLERK

Progress Energy
Florida
(six months ended June 30)

Progress Energy Florida reported increased Revenue and net income but decreased expenses for the first six months of its fiscal year.

	2008	2007
Revenue	$2.20 B	$2.14 B
Expenses	$1.87 B	$1.89 B
Net Income	$192 M	$129 M

(source: Securities & Exchange Commissions)

RECEIVED
SEP 22 2008
Florida Public Service Commission
Division of SSC

In addition, I feel that you should look at Progress Energy's retained earnings.

The citizens of the State of Florida are under siege from rising costs and rate increases and unemployment every week. This request is punitive to the rate payers especially Senior Citizens. The people of Florida are hoping that Public Service Commission will be a proper advocate during these difficult financial times.

RONALD & JOAN SIMMONS
13873 DEL WEBB BLVD.
SUMMERFIELD, FL 34491

Yours truly,

Ronald & Joan Simmons

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

RECEIVED-FPSC
08 SEP 19 PM 12:14
COMMISSION CLERK

080009-

9-15-08

FLORIDA PUBLIC SERVICE COMM.
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL. 32399

THE PROPOSED RATE INCREASE BY PROGRESS ENERGY IS OBSCENE. MAY I SUGGEST IF THE CEO OF PROGRESS HAS EXTRA ENERGY TO BURN, I SUGGEST HE USE IT TO LOWER RATES INSTEAD OF WALKING TO BUILD A WELL DOME BALL STADIUM THAT A MAJORITY OF PEOPLE OPPOSE. I STILL REMEMBER THE 15 MILLION DOLLAR SEVERANCE AND AND OBSCENE RETIREMENT OF A FEW YEARS AGO.

RECEIVED
SEP 18 2008
Florida Public Service Commission
Division of SSC

DALE GROVES
2941 U.S. HWY. 19 N
#168
CLEARWATER, FL. 3376

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

To the State of Florida Public Service Commission:

RE: DOCKET # 08-0009

Please consider denying Progress Energy's rate increase as proposed for the year 2009. Tell them to fund the Nuclear power Plant s and other expansion with funds from private financing, grants, bonds and company profits. Recent financial data reports indicate the following:

Progress Energy
Florida
(six months ended June 30)
Progress Energy Florida reported increased
Revenue and net income but decreased
expenses for the first six months of its fiscal year.

RECEIVED-FPSC
08 SEP 18 AM 10:07
COMMISSION CLERK

	2008	2007
Revenue	$2.20 B	$2.14 B
Expenses	$1.87 B	$1.89 B
Net Income	$192 M	$129 M

(source: Securities & Exchange Commissions)

In addition, I feel that you should look at Progress Energy's retained earnings.

The citizens of the State of Florida are under siege from rising costs and rate increases and unemployment every week. This request is punitive to the rate payers especially Senior Citizens. The people of Florida are hoping that Public Service Commission will be a proper advocate during these difficult financial times.

Yours truly,

Walter J. Schmidt

WALTER J. SCHMIDT
8787 SE 136th PLACE
SUMMERFIELD, FL 34491

8850 SE 132nd Place
Summerfield, FL 34491
352-307-0386

RECEIVED-FPSC
08 SEP 17 PM 3:37
COMMISSION
CLERK

September 14th 2008

State of Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

Gentlemen:

Re: Docket Number 08-0009

Please consider denying Progress Energy's rate increase as proposed for the year 2009. Tell them to fund the Nuclear Power Plants and other expansion with funds from private financing, grants, bonds and company profits. Recent financial data reports indicate the following:

Progress Energy, Florida
(six months ended June 30)

Progress Energy Florida reported increased revenue and net income but decreased expenses for the first six months of its fiscal year.

	2008	2007
Revenue	$2.20 B	$2.14 B
Expenses	$1.87 B	$1.89 B
Net Income	$192 M	$129 M

(source: Securities & Exchange Commission)

In addition, we feel that you should look at Progress Energy's retained earnings.

The citizens of the State of Florida are under siege from rising costs, rate increases and unemployment every week. This request is punitive to the rate payers especially Senior Citizens. The people of Florida are hoping that the Public Service Commission will be a proper advocate during these difficult financial times.

Sincerely,

Roger & Eileen Peterson

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO 03371-08
ECR, GCL

F

Gerald Flynn
12489 SE 90th Ter
Summerfield FL
34491-9422

080009

RECEIVED
SEP 16 2008
Florida Public Service Commission
Division of SSC

12489 SE 90th Terrace
Summerfield, FL 34491
Sept. 14, 2008

Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399

RECEIVED-FPSC
08 SEP 16 PM 3:10
COMMISSION
CLERK

Dear Sir:

As a customers of Progress Energy Florida, Inc., we are writing to protest the proposed 31% increase Progress Energy is attempting to impose on its' customers.

We want to know what action your Commission is taking to prevent this increase and additional contacts we should make to voice our concerns.

Very truly yours,
Gerald P. Flynn
Kathleen M. Flynn

080009

SEPT. 15, 2008

PUBLIC SERVICE COMMISSION

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

RECEIVED-FPSC
08 SEP 16 PM 3:10
COMMISSION
CLERK

TO COMMISSION CHAIRMAN

DEAR SIR:

I AM WRITING YOU TO ASK THAT YOU DENY THE REQUEST BY PROGRESS ENERGY FOR A 31% INCREASE IN OUR POWER RATES.

CRUDE OIL AND ALL FUEL COST ARE FALLING RAPIDLY. A RATE INCREASE IN NOT REQUIRED AT THIS TIME.

SINCERELY

Judith L. Koehler
LESLIE W. KOEHLER

MARILYN L. KOEHLER

Les & Marilyn Koehler
9495 SE 130th Place Rd
Summerfield, FL. 34491

RECEIVED
SEP 16 2008
Florida Public Service Commission
Division of SSC

REV. JOHN H. JACKSON

Born:
Asheville, N. C.
November 22, 1934
Hometown:
Rock Hill, S.C.
1936-1952
Parents:
John H. Jackson, Sr.
Tirzah, S.C.
1908-1952
Sarah Elvira Johnson
Rock Hill, S.C.
1911-2003
Maternal Grandparents:
Jesse A. Johnson, Sr.
Chesterfield County, S.C.
1886-1981
Avalona Vey Collins
Leslie, S.C.
1889-1975
Paternal Grandparents
Robert Clinton Jackson
Clover, S.C.
1869-1940
Clara Edna Brown
York, S.C.
1875-1919
Home Church:
First Presbyterian
Rock Hill, S.C.
Education:
Davidson College (N.C.) 1957 BA
Union Seminary (Va.) 1961 BD
Presbyterian School of Christian Education (Va.) 1970 MA
Marriage: 1958
Diana Reed Jackson
1937-
Children:
Laura Elizabeth Jackson
1964-
J. Kirke Jackson
1968-
Pastorates:
WILMINGTON PRESBYTERY
Stanford 1961-1966
Calypso 1961-1966
CONGAREE PRESBYTERY
Forest Lakes Presbyterian 1966-1969
Associate Pastor, Columbia, S.C.
ST. JOHNS / CENTRAL FLORIDA PRESBYTERY
Maitland Presbyterian 1970-1980
Associate Pastor, Maitland, Fla.
Covenant Presbyterian 1981-1985
Stated Supply, Sanford, Fla.
First Lake Mary 1985-1988
Associate Pastor, Lake Mary, Fla.
Hunger Action / Mission Enabler
Central Florida Presbytery 1983-1999
Honorably Retired – 1999



080009

John Jackson
325 Lake Seminary Cir.
Maitland, Fl. 32751
407-831-5922
FindJohnJ@aol.com

RECEIVED-FPSC
08 SEP 15 AM 11:18
COMMISSION CLERK

9/11/08

Dear Friends—

I do not want to pay Progress Energy $10 per month for the next ~~ten~~ years for a Nuclear Power Plant—

Also, I would like to know what my telephone fees/taxes are going for

(29)

(1) Regulatory and Other Charges Recovery Fee
(2) FCC Universal Service Fee
(3) Local Communications Services Tax - L
(4) State Communications Services Tax - S

Your Response would be greatly appreciated—

Blessings
John Jackson

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☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
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Co-Founder
Florida Interfaith Networking In Disaster (FIND)
Presbyterians For Restoring Creation (PRC)

FPSC, CLK - CORRESPONDENCE
__Administrative__Parties_✓Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Friday, September 12, 2008 4:43 PM
To: Office of Commissioner McMurrian
Cc: Administrative Assistants - Commission Suite; Commissioners Advisors
Subject: RE: Progress Energy cost recapture request.

Thanks, Kay. This will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket No. 080009-EI.

-----Original Message-----
From: Office of Commissioner McMurrian
Sent: Friday, September 12, 2008 3:15 PM
To: Ann Cole
Cc: Administrative Assistants - Commission Suite; Commissioners Advisors
Subject: FW: Progress Energy cost recapture request.

Ann,

Please place this e-mail in the docket file for DN 080009-EI. Thank you.

Kay

-----Original Message-----
From: Jim Walker [mailto:jimwalker.us@gmail.com]
Sent: Thursday, September 11, 2008 9:11 PM
To: Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of the Chairman; Office of Commissioner Argenziano; Office of Commissioner Skop
Subject: Progress Energy cost recapture request.

Dear Commissioner

Requiring rate payers to bear the cost of Progress Energy's potential nuclear 'adventure' is grossly unfair. As a publicly traded company, Progress's shareholders are the ones who should bear the risk that the capital they willingly invested may never produce any return if the Levy reactors are never built, not the customers. The shareholders voluntarily place their own capital at risk in the hope of dividends and share price appreciation against the risk of loss. Rate payers only want to be able to turn their lights on and have not consented to pay for this proposed plant as part of their utility service. In most business relationships, the customer expects to purchase a product for his or her money and understands that the cost of production and distribution and profit are included in that purchase price. In this case, the customers of Progress have no such expectation since they are paying more and receiving nothing in return. They will merely be forced by your approval to help retire corporate debt for a product they may never receive and may have no realistic expectation of gain in the form of reduced future utility rates.

This increase - at a time when many are having to decide between gasoline and food or prescription drugs - adds just another layer of financial stress and uncertainty to already overburdened Floridians.
This is especially true if taken in concert with the addition request for fuel and environmental charges before you. There is no value for consumers in granting this request and I urge you to reject the Progress recapture scheme accordingly.

Thank you.

Jim Walker
Tallahassee

FPSC, CLK - CORRESPONDENCE
___Administrative___Parties_✓_Consumer
DOCUMENT NO. 03321-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole

Sent: Friday, September 12, 2008 10:55 AM

To: Office of Commissioner Argenziano

Cc: Roberta Bass; Kelly McLanahan; William C. Garner; Lois Graham; Lorena Holley; Kay Posey; Bridget Grimsley; Mary Macko; Steve Larson

Subject: RE: Progres Energy - No on Thursday 09-11-08

Thank you for this information. This will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket Nos. 080001-EI and 080009-EI.

From: Office of Commissioner Argenziano
Sent: Thursday, September 11, 2008 5:00 PM
To: Ann Cole
Subject: FW: Progres Energy - No on Thursday 09-11-08

Hello, please add this to the docket for 080001-EI and 080009-EI. Thank you

---

From: tmjaia@aol.com [mailto:tmjaia@aol.com]
Sent: Wednesday, September 10, 2008 7:15 AM
To: Office of Commissioner Argenziano
Subject: Progres Energy - No on Thursday 09-11-08

Dear Ms. Argenziano,

On Thursday, 09-11-08, Progress Energy will request a rate increase to construct a Nuclear Plant.

The nuclear power plant is Public Infrastucture that will have a 100 year life span.

The plant will provide power to a regional grid, with power being sold to non-Progess customers.

Progress should not use its customer base to capitalize a for-profit venture outside of its customer base.

If Progress needs the money to build the plant, they can

borrow it from a bank or the State, and pay it back.

I don't want free energy and I'm willing to pay for fuel cost adjustments, but their concept of **my** investment in their for-proift infrastructure requires a big NO from you and your fellow PSC members.

Terry Johnson
Ocala, Florida

Looking for spoilers and reviews on the new TV season? Get AOL's ultimate guide to fall TV.

FPSC, CLK - CORRESPONDENCE
__Administrative__Parties_✓_Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Friday, September 12, 2008 10:53 AM
To: Office of Commissioner Argenziano
Cc: Roberta Bass; Kelly McLanahan; William C. Garner; Lois Graham; Lorena Holley; Kay Posey; Bridget Grimsley; Mary Macko; Steve Larson
Subject: RE: Progress Energy seeks rate hikes

Thank you for this information, which will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket Nos. 080009-EI and 080001-EI.

From: Office of Commissioner Argenziano
Sent: Thursday, September 11, 2008 5:00 PM
To: Ann Cole
Subject: FW: Progress Energy seeks rate hikes

Hello, please add this to the docket for 080001-EI and 080009-EI. Thank you

---

From: Domenic [mailto:dferrelli@comcast.net]
Sent: Tuesday, September 09, 2008 5:16 PM
To: Office of Commissioner Argenziano
Subject: Progress Energy seeks rate hikes

Our local news paper, Ocala Star Banner, reports that tomorrow you and the other commissioners will hear proposals from Progress Enegy to to raise rates. Please watch out for the homeowers as you have shown in the past.. We can do without another increase.\

Domenic Ferrelli

FPSC, CLK - CORRESPONDENCE
__Administrative__Parties_✓Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole

Sent: Thursday, September 11, 2008 12:31 PM

To: Office Of Commissioner Edgar

Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko

Subject: RE: Progress Energy rate hike request

Thanks, Roberta. This will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket Nos. 080009-EI and 080001-EI.

From: Office Of Commissioner Edgar
Sent: Thursday, September 11, 2008 8:20 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: Progress Energy rate hike request

Please place this correspondence in Docket Nos. 080009-EI and 080001-EI. Thank you.

Roberta

Roberta S. Bass
Chief Advisor to Commissioner Edgar

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0854

Office (850) 413-6016
Fax (850) 413-6017
Email Roberta.Bass@PSC.STATE.FL.US

From: Harold Der Garabedian [mailto:HDerGarabedian@tampabay.rr.com]
Sent: Wednesday, September 10, 2008 12:58 PM
To: Office Of Commissioner Edgar
Subject: Fw: Progress Energy rate hike request

Dear Chairman Carter and PSC Commissioners,

I agree wholeheartedly with my daughter's letter enclosed, except that the word "Please" in the beginning of the last two sentances should be omitted.

Harold Der Garabedian
PO Box 8085
Madeira Beach, FL 33738

HDerGarabedian@tampabay.rr.com
727 392 6657

9/11/2008

cell:727 365 9892
----- Original Message -----
From: Denise
To: mshelomith ; vampyrkodi@yahoo.com ; Shirley B Matthews ; Suzanne Fischer ; Karen Finch ; Eddie Reynolds ; Daniel DerGarabedian ; hdERGARABEDIAN@tampabay.rr.com
Sent: Wednesday, September 10, 2008 12:25 PM
Subject: Fw: Progress Energy rate hike request

Here is a copy of an email I sent to our PSC Commissioners in Tallahassee. Feel free to send your own, using mine as a template or not. Thanks, Denise
----- Original Message -----
From: Denise
To: Commissioner.Edgar@psc.state.fl.us ; Commissioner.Argenziano@psc.state.fl.us ; commissioner.skop@psc.state.fl.us ; Email: Chairman@psc.state.fl.us ; vampyrkodi@yahoo.com
Cc: Charlie.Crist@MyFlorida.com
Sent: Wednesday, September 10, 2008 12:22 PM
Subject: Progress Energy rate hike request

Dear Chairman Carter and PSC Commissioners,

I am writing to express my deep concern over the rate proposal that Progress Energy is requesting. As a concerned citizen, I feel it is imperative to stand up and speak for what is right for my fellow citizens as well as my family. I do not agree that we, the consumer, should foot the bill for future nuclear plants that may or may not in fact, be built. In addition, Progress Energy is a private company and therefore, should invest their own monies in future development. Why should consumers fund a private company?

We may not even end up using the nuclear energy plants they propose to build. In Washington state, the Washington Public Power Supply System gouged their citizens for the same reason (building nuclear plants) and then ended up not even building or using the plants they proposed to build. The consumers were still stuck with the higher energy bill!

In California, the energy companies are putting solar panels on every house and business (for free!) to provide enough energy to their consumers. Why don't we?

My mother, aged 76, lives in a home with no central heat and air. She uses a small window AC in the bedroom at night and occasionally turns on another small unit in the living room in the hottest part of the day. Her total income for 2007 was her social security checks for $6500.00 ANNUALLY. She scrimps and saves each penny to survive, never uses lights and rarely uses the stove to save electricity. I helped her put energy saving light bulbs in her house recently, but I cannot afford to pay her light bills as I am struggling myself as a single mom putting my son through college. I am a retired schoolteacher, working part-time to supplement my very paltry pension check of $1800 per month. I do not get social security, yet.

We are not alone! She and I represent hundreds of thousands of people just like us who are just making it financially.We are real people with real issues, trying to stay off welfare and stave off bankruptcy. We have worked hard all our lives, been productive citizens, served our communities and never asked for handouts. **Please do not allow Progress Energy to stick the consumers with a huge bill like this. Please consider your role as a government official, representing the interests of the people, not corporations.**

Respectfully,

Denise Der Garabedian
2279 Habersham Drive
Clearwater, FL 33764
727-536-1364

FPSC, CLK - CORRESPONDENCE
__Administrative__Parties✓Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

080009-EI

From: Ann Cole
Sent: Thursday, September 11, 2008 12:32 PM
To: Office Of Commissioner Edgar
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: RE: Progress Energy rate hike request

Will do. This will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket Nos. 080009-EI and 080001-EI.

From: Office Of Commissioner Edgar
Sent: Thursday, September 11, 2008 8:21 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: Progress Energy rate hike request

Please place this correspondence in Docket No. 080009-EI and 080001-EI. Thank you.

Roberta

Roberta S. Bass
Chief Advisor to Commissioner Edgar

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0854

Office (850) 413-6016
Fax (850) 413-6017
Email Roberta.Bass@PSC.STATE.FL.US

From: Denise [mailto:denisedg@knology.net]
Sent: Wednesday, September 10, 2008 12:23 PM
To: Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner Skop; Email: Chairman@psc.state.fl.us; vampyrkodi@yahoo.com
Cc: Charlie.Crist@MyFlorida.com
Subject: Progress Energy rate hike request

Dear Chairman Carter and PSC Commissioners,

I am writing to express my deep concern over the rate proposal that Progress Energy is requesting. As a concerned citizen, I feel it is imperative to stand up and speak for what is right for my fellow citizens as well as my family. I do not agree that we, the consumer, should foot the bill for future nuclear plants that may or may not in fact, be built. In addition, Progress Energy is a private company and therefore, should invest their own monies in future development. Why should consumers fund a private company?

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the higher energy bill!

In California, the energy companies are putting solar panels on every house and business (for free!) to provide enough energy to their consumers. Why don't we?

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We are not alone! She and I represent hundreds of thousands of people just like us who are just making it financially.We are real people with real issues, trying to stay off welfare and stave off bankruptcy. We have worked hard all our lives, been productive citizens, served our communities and never asked for handouts. **Please do not allow Progress Energy to stick the consumers with a huge bill like this. Please consider your role as a government official, representing the interests of the people, not corporations.**

Respectfully,

Denise Der Garabedian
2279 Habersham Drive
Clearwater, FL 33764
727-536-1364

State of Florida

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:	September 9, 2008
TO:	Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM:	Kay E. Posey, Executive Secretary to Commissioner McMurrian KP
RE:	Correspondence in Docket No. 080009-EI

Please place the attached letter in the correspondence side of the above-noted docket. Thank you.

Attachment

cc: Advisors to Commissioners
Administrative Assistants to Commissioners

RECEIVED-FPSC
08 SEP 10 AM 8:46
COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

September 1, 2008

510 Hermits Trail
Altamonte Spgs, Fl 32701

Commissioner Katrina J. McMurrian
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE Progress Energy Nuclear Cost Recovery

Dear Commissioner McMurrian,

As a Progress Energy customer in Altamonte Springs I am writing to ask you not to approve a rate increase which would include money to finance a nuclear power plant. I do not feel safe with nuclear power for reasons I will explain below and I do not feel that I should be made to pay for this still controversial power source. I also want you to know that I would voluntarily increase my payment to Progress Energy if the money would be used to produce electricity from photovoltaics or other energy sources derived from solar energy.

The discovery of the photovoltaic effect has set the stage for the most beneficial transformation of energy use since humans started using electricity. The human health and environmental benefits of the discovery simply make all other existing energy technologies obsolete. Number one; there is no combustion or need for heat to start the electrons moving. Without combustion there is no release of any heat trapping gasses and without the need for heat there is no accumulation of spent, radioactive material. The photovoltaic effect is passive; benign; harmless. There is no danger to anyone or any thing when the electrons are moved by photons from the sun. Photovoltaics is safe.

I can think of at least six reasons why nuclear should not be allowed. Number one, it releases heat. Nuclear does not contribute gasses to trap heat but it nevertheless adds unwanted heat to the environment. We should be trying to reduce the amount of heat in the atmosphere. Photovoltaics would do that. Nuclear energy uses fresh water for cooling. Photovoltaics don't require water for anything. Several years ago the FBI director said nuclear plants could be targets for terrorists and the president said maps of nuclear facilities had been found in terrorists' camps. Moving spent nuclear fuel on roads or rails also creates targets for terrorists. Numerous nuclear facilities have been forced to shut down over the years by the NRC because they do not comply with safety regulations. If spent fuel is reprocessed to plutonium powder, it would be easier for insiders to get their hands on it and produce weapons.

I don't believe I should be asked to support nuclear energy. Please deny the request.

Sincerely,

Samuel Kendall

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SEP - 5 2008
F.P.S.C.
COMMISSIONER McMURRIAN

080009

RECEIVED-FPSC

TO: PROGRESS ENERGY INC. August 31, 2008

08 SEP 10 AM 8:26

FROM: Lawrence T. Edwards

COMMISSION

SUBJECT: 31 PERCENT RATE HIKE CLERK

Reference: docket #08-001 fuel cost.....docket #08-0009 nuclear costs

CC: THE VILLAGES DAILY SUN
THE ORLANDO SENTINEL

FPSC-CLK - CORRESPONDENCE
☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DATE RECEIVED 8CR, GCL

Dear Sir or Madame:

It has come to my attention that your company plans to increase the rates of your product by an estimated 31% beginning in January of 2009. As a retired person, I find this proposal unrealistic and frightening. As you know, many of your customers are living on a modest and fixed income that does not include a 31% cost of living increase.

As a retired person, I have to ask myself if I will be able to afford to live in Florida throughout my "Golden Years" or should I seek to live in an area that is not planning to construct two Nuclear Power Plants. No doubt many Floridians are asking themselves the same question!

I am well aware of our growth and the inherent increased demand for energy. My recommendation would be the construction of one Nuclear Reactor and a 15% acceleration of consumer burden.

My question to you is, how much of the energy generated by these plants will stay in Florida and how much will be sold to other parts of the country? In that your proposal will cause a serious financial burden on many homeowners, it would seem reasonable that Progress Energy customers be provided with an indepth accounting of your present and proposed expenditures generated by the construction of these plants.

I lived in New York during the Shoreham Nuclear Plant debacle and the multi-billion dollar waste of money that became the obligation of the residents of Long Island, N.Y. This is why I am concerned when you talk about the construction of two Nuclear facilities.

Please be aware, that I am in total agreement with nuclear power as a source of energy to satisfy our needs now and in the future. It would certainly seem more prudent for Progress Energy to limit the construction of one Nuclear Plant and provide a customer burden that is more realistic.

Sincerely,

Lawrence T. Edwards
171 Palermo Place
The Villages, Fl. 32159

___Administrative___Parties_✓_Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Wednesday, September 10, 2008 8:19 AM
To: Office Of Commissioner Edgar
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: RE: Progress Energy - No on Thursday 09-11-08

Thank you for this information, which will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket No. 080009-EI, today.

From: Office Of Commissioner Edgar
Sent: Wednesday, September 10, 2008 7:32 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: Progress Energy - No on Thursday 09-11-08

Please place this correspondence in Docket No. 080009-EI. Thank you.

Roberta

Roberta S. Bass
Chief Advisor to Commissioner Edgar

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0854

Office (850) 413-6016
Fax (850) 413-6017
Email Roberta.Bass@PSC.STATE.FL.US

From: tmjaia@aol.com [mailto:tmjaia@aol.com]
Sent: Wednesday, September 10, 2008 7:20 AM
To: Office Of Commissioner Edgar
Subject: Fwd: Progress Energy - No on Thursday 09-11-08

Dear Ms. Edgar,

On Thursday, 09-11-08, Progress Energy will request a rate increase to construct a Nuclear Plant.

The nuclear power plant is Public Infrastucture that will have a 100 year life span.

The plant will provide power to a regional grid, with power being sold to non-Progess customers.

Progress should not use its customer base to capitalize a for-profit venture outside of its customer base.

If Progress needs the money to build the plant, they can borrow it from a bank or the State, and pay it back.

I don't want free energy and I'm willing to pay for fuel cost adjustments, but their concept of **my** investment in their for-proift infrastructure requires a big NO from you and your fellow PSC members.

Terry Johnson
Ocala, Florida

Looking for spoilers and reviews on the new TV season? Get AOL's ultimate guide to fall TV.

Looking for spoilers and reviews on the new TV season? Get AOL's ultimate guide to fall TV.

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue
Sent: Tuesday, September 09, 2008 2:04 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: Docket correspondence

FPSC-CLK - CORRESPONDENCE
[ ] Mail [X] Consumer
DOCUMENT NO. 03371-08

Add to docket 080009
-----Original Message-----
From: Webmaster
Sent: Tuesday, September 09, 2008 10:39 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, September 09, 2008 10:26 AM
To: Webmaster
Cc: przeugen@msn.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Earl Wicker
Company:
Primary Phone: 7273757509
Secondary Phone:
Email: przeugen@msn.com

Response requested? Yes
CC Sent? Yes

Comments:
Private companies such as the Power, gas and oil services should not be given as much benefits as seem to be ready to be done now for the Nuclear Power plant in discussion. They should have to put out a bond, and raise their own capital. This is the worst thing for the state of Florida. You are over taxing home owners, our government is not protecting us from insurance rapings, and now your going to let Progressive Energy have a rate hike, that they will not fill any orders for use for *8* EIGHT years. You all make the term "let them eat cake" seem mild!
I know if you all are elected offices I am going to make sure you are not elected again, and I will join any group to get you gone. Your management of our state commission is likely to be a disgrace to us all, as well as a drain on our pocket books, you are obviously not worth the money we citizens pay you. REALLY VERY CONCERNED CITIZEN! And more and more of us are getting realy feed up with this backhanded treatment.

√080149EI
080001-EI

Ellen Plendl

From: glaze@tampbay.rr.com [glaze@tampabay.rr.com]
Sent: Saturday, September 06, 2008 4:22 PM
To: Governor Charlie Crist
Subject: 31% increase in electric bill

Dear Governor Crist,

We have had enough! Please do not allow this ridiculous increase in power bills.

Sincerely,

G. William Lazenby, M.D.
glaze@tampbay.rr.com

FPSC-CLK - CORRESPONDENCE
Administrative Notice Consumer
DOCUMENT NO. 03371-08
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RECEIVED-FPSC
08 SEP -9 PM 1:32
COMMISSION
CLERK

V

Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:06 AM
To: Ellen Plendl
Subject: Batch 2

Attachments: RE: Progress Energy; Florida Power and Light; Proposed power rate increases in FL; 31% increase in electric bill; Ripped Off; FPL Case # 792867C; soaring electric bills


RE: Progress Energy


Florida Power and Light


Proposed er rate increase


31% increase in electric bill


Ripped Off


FPL Case # 792867C


soaring electric bills

<<RE: Progress Energy>> <<Florida Power and Light>> <<Proposed power rate increases in FL>> <<31% increase in electric bill>> <<Ripped Off>> << FPL Case # 792867C>> <<soaring electric bills>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

080141EI

080001EI

Ellen Plendl

From: ASimek@sptimes.com
Sent: Friday, September 05, 2008 8:30 AM
To: Governor Charlie Crist
Subject: Proposed power rate increases in FL

Dear Governor Crist-

I have been a fan of yours going back to the "chain gang Charlie" days. I admire the guts you have when approaching issues and doing what is right for the people of Florida even if it is unpopular with industry, special interests, etc. I am personally outraged by the proposed power rate increases by Progress Energy in particular as well as the other FL power companies. Even in good times in FL this would still be considered robbery. But in these challenging times for the broad mass of FL residents it is just unbearable!

Please do what you can to minimize these increases for the benefit of all of your constituents.

Thank you Sir-

Alan Simek
ASimek@sptimes.com

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Ellen Plendl

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RE: Progress Energy


Florida Power and Light


Proposed er rate increase


31% increase in electric bill


Ripped Off


FPL Case # 792867C


soaring electric bills

<<RE: Progress Energy>> <<Florida Power and Light>> <<Proposed power rate increases in FL>> <<31% increase in electric bill>> <<Ripped Off>> << FPL Case # 792867C>> <<soaring electric bills>>

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Fax: (850) 487-0801

080149E1
080061E1

Ellen Plendl

From: Elaine Dunaway [beach97@tampabay.rr.com]
Sent: Thursday, September 04, 2008 8:06 PM
To: Governor Charlie Crist
Subject: RE: Progress Energy

Dear Mr. Crist,

I would like to share with you our sincere disappointment on the new Progress Energy rate hike. Is there nothing that you can possibly do to put some form of cap on this sort of thing???????? I have lived in Florida since 1972 and this is the worse shape it has ever been in. Both of us are on disability due to illness and we are in our 40's. We can no longer afford to live in this state. Our only son is in 8th grade and as soon as he graduates we plan to move to the Carolina's even though that means leaving all of our family and friends behind. I think it is a disgrace as health insurance, car insurance, homeowners insurance, utilities, and PROGRESS Energy are allowed to continue to raise their rates. It's hard for even two income families, let alone people on disability, to make ends meet per month. I feel the government should step in at this point and not allow Progress Energy to continue to raise their rates as they are a monopoly. Not only do we not have a choice of electric companies, but they have soooooooo many blackouts per day, that we have had to replace the capacitor on our AC unit 3 times and it is only two years old and it has caused several problems and repairs to our computer as the power blinks on and off so often. I wonder which other electrical devices in our house are also being affected??????? Please consider looking into this matter as the 31% increase is WAY too much at one time. I trust you have a committee overseeing this problem as MANY people are angry, upset, etc. I would move away from this state tomorrow, however, our house has been on the market for over a year, lowered $250k and STILL only two people have looked at it. I trust from all of the upsetment over this problem that you are looking into the situation.

Thank you for your time and hopefully your support on this matter.

Sincerely,
Joe and Elaine
Largo, FL
beach97@tampabay.rr.com

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Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:06 AM
To: Ellen Plendl
Subject: Batch 2

Attachments: RE: Progress Energy; Florida Power and Light; Proposed power rate increases in FL; 31% increase in electric bill; Ripped Off; FPL Case # 792867C; soaring electric bills


RE: Progress Energy


Florida Power and Light


Proposed er rate increase


31% increase in electric bill


Ripped Off


FPL Case # 792867C


soaring electric bills

<<RE: Progress Energy>> <<Florida Power and Light>> <<Proposed power rate increases in FL>> <<31% increase in electric bill>> <<Ripped Off>> << FPL Case # 792867C>> <<soaring electric bills>>

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(850) 922-0952
Fax: (850) 487-0801

080001-21
080149-EI

Ellen Plendl

From: Dorothy Martin [deets4@verizon.net]
Sent: Thursday, September 04, 2008 1:07 PM
To: Governor Charlie Crist
Subject: Increase of our electric bill

Dear Governor Crist,

Please don't allow this large increase of our power bill to happen. So many folks now are having a tough time meeting their current bill.

Do something to keep this from happening, please!

Sincerely,
Bill and Dorothy Martin
2024 Arbor Lane
Clearwater, Florida 33763
deets4@verizon.net

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Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:05 AM
To: Ellen Plendl
Subject: Batch 1

Attachments: electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light


Untitled Attachment


Untitled Attachment


electric deposit demand


Progress ergy 30% increa


Increase of our electric bill


JTILITY RATES IN FLORIDA


Florida Power & Light

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<<Untitled>> <<electric deposit demand>> <<Progress Energy 30% increase>> <<Increase of our electric bill>> <<UTILITY RATES IN FLORIDA>> <<Florida Power & Light>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

080149-EI
080001-EI

Ellen Plendl

From: CHARLOTTE HUFF [cghuff@verizon.net]
Sent: Tuesday, September 02, 2008 6:05 PM
To: Governor Charlie Crist

Dear Honorable Charles Christ,

Please do not support the suggested increase that Progress Energy is asking. An increase of 31% would be finacially difficult for many people including myself. As a private school teacher I received a 2% increase in pay this year. Already with the cost of gas and groceries, I am making less than last year.

Thank you for your attention in this matter.

Charlotte Huff
1574 Lago Vista Blvd.
Palm Harbor, FL 34685
cghuff@verizon.net

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COMMISSION
CLERK

Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:05 AM
To: Ellen Plendl
Subject: Batch 1

Attachments: electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light


Untitled Attachment


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electric deposit demand


Progress ergy 30% increa


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JTILITY RATES IN FLORIDA


Florida Power & Light

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Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

080149-EI
080001-EI

Ellen Plendl

From: Karla Rettstatt [krettsta@tampabay.rr.com]
Sent: Monday, September 01, 2008 7:43 AM
To: Governor Charlie Crist

Dear Governor Crist:

I opened my newspaper today and found that Progress Energy is requesting a price increase of 31%. Are they out of their minds? How much more can the residents of Florida take, before we are all forced to move to a more affordable state? Progress Energy wants the State of Florida to build their nuclear power plant and in the end the residents of Florida will never reap any benefits from this nuclear power plant. Our bills will never go down, yet the power company profits will steady increase.

Please do something!

Protect the Residents of Florida

Karla Rettstatt
308 Roebling Road North
Belleair, FL 33756
727-424-7047
krettsta@tampabay.rr.com

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Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:05 AM
To: Ellen Plendl
Subject: Batch 1

Attachments: electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light


Untitled Attachment


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electric deposit demand


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JTILITY RATES IN FLORIDA


Florida Power & Light

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Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

080149 EI

080001 EI

Ellen Plendl

From: Lonas, Barry [blonas@southernwine.com]
Sent: Wednesday, September 03, 2008 5:59 PM
To: Governor Charlie Crist
Subject: Progress Energy 30% increase

Attachments: image001.jpg; image004.jpg


image001.jpg (12 KB)


image004.jpg (6 KB)

There must be something you can do about the proposed increase from this utility. Times are very tuff, people are out of work and business is down. I call on a lot of the restaurants in downtown St Pete, a 30% hike in their electric bill may put some of these restaurants out of business. They could pass this cost along to the consumer, I doubt they will, they are all doing the best they can to keep the their doors open, things are really bad for the Restaurant business now.Take a look around your hood in St Pete and you will see Parkshore Grill, The Vinoy, Frescos, The Pier. They are all very slow. This price hike should not be this high , please see what you can do to help us all out.

Thanks,

Barry Lonas
727-215-1238
blonas@southernwine.com

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Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:05 AM
To: Ellen Plendl
Subject: Batch 1

Attachments: electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light


Untitled Attachment


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electric deposit demand


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JTILITY RATES IN FLORIDA


Florida Power & Light

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Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

080001-EI

Ellen Plendl

From: tcasey [tcasey@myacc.net]
Sent: Thursday, September 04, 2008 8:00 PM
To: Governor Charlie Crist
Subject: Florida Power & Light

Dear Governor

My son told me today that fpl has requested another 7% increase in fuel costs just after your public service commission gave them 8% now and 8% in January. How can you let them do more damage to senior citgizens who elected you who live on Social Security and cannot make it now , why not an exemption for seniors on fuel costs over 75 years of age. Think about floridians who have lived here over 30 years who have no where to go or survive Thank you and I know you will do what is right

tcasey@myacc.net

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Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:05 AM
To: Ellen Plendl
Subject: Batch 1

Attachments: electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light


Untitled Attachment


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electric deposit demand


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JTILITY RATES IN FLORIDA


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<<Untitled>>

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Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

080317-E1

Ellen Plendl

From: Thourot, Sherri [Sherri.Thourot@vr.fldoe.org]
Sent: Thursday, September 04, 2008 1:59 PM
To: Governor Charlie Crist
Subject: UTILITY RATES IN FLORIDA

Attachments: image001.jpg; image002.gif


image001.jpg (12 KB)

mage002.gif (2 KB)

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Dear Governor Crist:

Something has got to be done about the Power Companies in Florida raising their rates so high. I am a registered voter and yes I am one of the many voters who gladly put you in office. I am also a State of Florida employee who is currently making about $8,000-$10,000 less than I would in the private sector (if I could even find something in the private sector). I have religiously held my position with the State of Florida Department of Education, Division of Vocational Rehabilitation in Tampa now for over 3 years for fear that nothing else would be available. Now even with 2 incomes, my husband and I as well as thousands of other people in the same financial situation will not be able to afford our power bills if companies such as Tampa Electric are allowed a price hike of 31%. We can barely pay the rent for our 2 bedroom apartment which is in quite an unstable state boasting code violations all over the property. We are desperately trying to get into a nicer area apartment, and don't live with many frills if any at all. How are we along with other Tampa and surrounding area clients going to be able to afford our electric bills? We have had to put off buying a house in Florida due to the extremely ridiculous property rates, taxes and insurance. We moved to Florida in 2002 from Houston, Texas. In Texas today, you can still afford property, a home and electricity. Why does it seem like Florida is trying to rid itself of middle income families and play host to the projects and the wealthy? My husband and I have a yearly income of approximately $65,000.00 per year. We won't be able to afford to live on that much longer and hate the thought have having to leave a beautiful State such as Florida in order to seek jobs and affordable housing in another place. Remember something too, the more legal registered voting residents that leave this State the less there will be to vote you into office for another term. While we are still the majority leader, we middle income Republicans are becoming sparse, especially in Florida. With the already millions of "undocumented" workers flooding this Country and devouring our resources, there won't be any way for American Citizens to live here. We don't qualify for free medical care, we don't get paid in untraceable cash, we don't get free medical care and we don't get free education. I am truly frightened by the prospect of not having anything to retire on. I have a deferred comp. account through the State of Florida, but I can't afford to have as much taken out as I would like from my small paycheck to justify making a big difference for my future. I am 45 years old and only have so many years left to save for any kind of retirement much less a nice one. At just over $21,000.00 per year and rising costs of gasoline and now utilities, I'm afraid that I'll be living in my car soon. I realize that Tampa and other cities have had a large influx of homeless and indigent individuals moving here. How and why they seem to find themselves coming to an area with a limited job market is beyond me, I do know that the illegal aliens and the homeless are not helping our City's financial situation.

I hope that this letter find its way to you and not to someone programmed to give automated "we're glad you contacted us" responses. This is a serious issue and something has to be done about it. People are beginning to stand up and fight back, but with out help from upper level government, there's not much we can do. This makes for a State full of people who don't think anyone cares. I hope that you do care and that you will find a solution to the ever growing problems that this State is facing.

Sincerely,

Sherri L. Thourot
Secretary Specialist

Dept. of Education
Division of Vocational Rehabilitation
Tampa, Florida
Sherri.Thourot@vr.fldoe.org

Ellen Plendl

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, September 09, 2008 9:05 AM
To: Ellen Plendl
Subject: Batch 1

Attachments: electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light


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Increase of our electric bill


JTILITY RATES IN FLORIDA

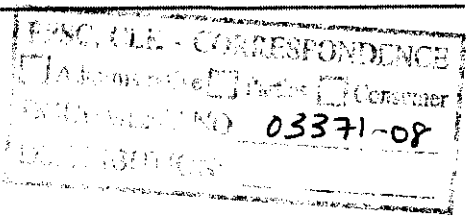

Florida Power & Light

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<<Untitled>> <<electric deposit demand>> <<Progress Energy 30% increase>> <<Increase of our electric bill>> <<UTILITY RATES IN FLORIDA>> <<Florida Power & Light>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Ruth Nettles



From: Ruth McHargue
Sent: Tuesday, September 09, 2008 11:47 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: Progress Energy Rate increase
Attachments: RE: My contact; RE: My contact; E-Form Other Complaint TRACKING NUMBER: 15019; Progress Energy rate incease; RE: My contact; RE: My contact; FW: My contact

I believe these e-mails should be added to docket 080009.

From: Angie Calhoun
Sent: Monday, September 08, 2008 9:59 AM
To: Ruth McHargue
Subject: Progress Energy Rate increase

To CLK

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, September 05, 2008 11:10 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, September 05, 2008 9:52 AM
To: Webmaster
Cc: steve@reillyresearchgroup.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Steve Walton
Company:
Primary Phone: 727-937-7569
Secondary Phone:
Email: steve@reillyresearchgroup.com

Response requested? Yes
CC Sent? Yes

Comments:
A 31% increase in our utility bills!!!

I am outraged at the attitude of Progress Energy's CEO stating that "we just have to get used to the high cost of electricity" What has Progress Energy to reduce expenses. They are asking for an increase in fuel surcharge when fuel costs are going down, oil $40.00 lower than it was last month, demand dropping, they need to practice some cost cutting measures of their own. How do major consumer companies manage to keep down the price increases to their customers? Maybe they need to study a few corporate models. We have already taken a big hit with the rising economy, and I think everyone, including Progress Energy needs to tighten their belts, look for innovative ways to decrase costs.

We shouldn't be on the hook for for addtitinal charges in order for Progress Energy to avoid higher labor and material costs in the future, what if the costs don't increase.....do we see a rebate....I doubt it, thay will just invent another program to absorb these windfall dollars.

The public power companies should have tto operate the same as any other public company, does Target, Wal-Mart, etc ask its customers to pay upfront to build additional facilities, why should Progress Energy get to?

The citizens of Florida have been hit by a very strong recession, we are hurting, record unemployment, rising prices, banks going under, business closing at a record pace, everyone is feeling the pinch.....

Say no to a 31% increase. Tell them to go back and do some housecleaning, trim expenses, reduce operating costs and come back with a realistic rate hike request. One that doesn't include financing their nuclear power plants. One that includes alternative power sources, ie; solar power, conversion to natural gas, etc...

Thank You,

Steve Walton

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, September 05, 2008 11:10 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, September 05, 2008 9:54 AM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Sheila Dwyer
Company: individual
Primary Phone: 5182371908
Secondary Phone: 7273727212
Email: ssdwyer4652@yahoo.com

Response requested? No
CC Sent? No

Comments:
This is regarding the proposed 30% hike by Progress Energy. If this ia approved it may well be the final nail in the slow death of Florida. I inherited my mother's home over 2 years ago and to date have not been able to sell it for the many reasons many share.A reasonable increase would be understood however this is greed. Force PE to curb their expenditures.

Office of Commission Clerk Official Filing

Ruth Nettles

From: Consumer Contact
Sent: Saturday, September 06, 2008 3:03 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 15019

Complaint filed with PSC

CUSTOMER INFORMATION

Name: James Gilles[ie
Telephone: 727-522=2597
Email:
Address: 4804 Windmill Palm Ter NE St. Petersburg 33703

BUSINESS INFORMATION

Business Account Name: James Gillespie
Account Number:
Address: 4804 Windmill Palm Ter NE St. Petersburg Florida 33703

COMPLAINT INFORMATION

Complaint: Other Complaint against Progress Energy Florida, Inc.
Details:
My email deals with Progress Energy's pass through of its increased fuel costs and projected costs of its Levy County proposed nuclear plant costs. I think Progress Energy a responsible utility and have been a custonmer since 1979. I also know that investment services have long rated Florida as having a favorable regulatory environment for investing in utilities. My concern is the accuracy of the estimated fuel pass through costs coupled with the capital costs for the nuclear plants and their combined financial impact on many Floridians. The FPSC and the expertise and its staff is the main method for balancing the interests of the consumer and the needs of the utlity. I urge you to develop a plan for Progresss Energy to recover its verifiable costs without such a dramatic impact on the consumer base. Report future costs in the media are quite large. I support PE's nuclear option and its right to a fair return but there must be a response that mitigates the severity of the financial hit consumers will experience. That is your agency's obligation.

Ruth Nettles

From: juan segredo [jsegredo@tampabay.rr.com]
Sent: Saturday, September 06, 2008 11:24 AM
To: Consumer Contact
Subject: Progress Energy rate incease

Gentlemen:

The purpose of this email is to voice my strong objection to the 31% rate increase requested by Progress Energy.

At a time when most of us in Florida are struggling to get by, with everything from gas, food, taxes, insurance etc. on the rise. People are losing their homes, they're moving out of State, they're cutting back on food and medication, trying to get by. How do you expect us to be able to endure such an increase.

Please help us, the people you represent and decline this increase

Thank You
Juan J. Segredo

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Monday, September 08, 2008 7:48 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, September 07, 2008 12:17 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Margaret Longhill
Company:
Primary Phone: 352=489-3766
Secondary Phone:
Email: mlonghill@bellsouth.net

Response requested? Yes
CC Sent? No

Comments:
1.Citizens cannot bear an additional $34 to a $117 power bill.

2. Progress Energy needs further research on building nuclear plants in Levy County. (Reduction of energy use, skewed population projections, etc.)

PSC IS OUR ADVOCATE. HELP!!

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Monday, September 08, 2008 7:48 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Saturday, September 06, 2008 5:32 PM
To: Webmaster
Cc: christina.ganley@celerbation.fl.us
Subject: My contact

Contact from a Web user

Contact Information:
Name: Christina Ganley
Company: personal and Celerbate Gymnastics Primary Phone: 407-342-5097 Secondary Phone: 407-566-8549
Email: christina.ganley@celerbation.fl.us

Response requested? Yes
CC Sent? Yes

Comments:
Please help our businesses and families. Progress Energy raised prices once again in August 2008 by over 12%. Utility costs for our business and residence increased 32% from August 2007 to August 2008. Progress Energy has sent a proposal to you requesting another 32% increase in January 2009. Since there is no competition in the utilities industry, there is no option for us if this is approved by the Florida Public Services Commission. I believe that another 32% price increase is too much, too soon and unjustified. I have actually has to lower what I charge my clients in order the keep my business going. The job I work in addition to my business gave a 2% pay raise that did not even cover the cost of my health insurance increase not to mention gas, utility and other market price increases.

PLEASE DO NOT approve Progress Energy's request for a 32% price increase in January 2009.

Sincerely - The Ganley Family

Christina Ganley
Celebrate Gymnastics
www.celebrategymnastics.net
Cel # 407-342-5097
Office # 407-566-0733
720 Eastlawn Dr.
Celebration, FL 34747

Have a Blessed day!!

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, September 05, 2008 3:39 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, September 05, 2008 3:31 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Peter Capilli
Company:
Primary Phone: 352.624.1473
Secondary Phone:
Email: petec143@aol.com

Response requested? No
CC Sent? No

Comments:
We Need to do something about the price of electricity. These are community based monopolies that are driving us bankrupt! Something should be done about this. Our Electric has increased about $200 in the last year. this is unacceptable.

080009.

Philip Catalano
PO Box 830521
Ocala, FL.
34483

RECEIVED
SEP 08 2008
Florida Public Service Commission
Division of SSC

SC, CLK - CORRESPONDENCE
Administrative ☐ Parties ☐ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR LGL

Can you please send me a formal complaint form. Progress Energy is going to increase my bill and everyone's bill by 30% in January. & consider this "price gouging" and "excessive." Being retired with a social security check of #1275 monthly being my only income, & can not afford to pay for their nuclear plant they intend to build and their other improvements that-

RECEIVED-FPSC
08 SEP -9 PM 2:20
COMMISSION CLERK

- are 10 - 15 years in the future - at my age & will probably die of "old age" by then and derive no benefits from whatever their improvements are. Seems that Progress - - Energy is a "dictatorship" whereas those who pay the bills have no say regarding ~~##~~ increases. & used to belong to an electric co-op where we would vote on what improvements and increases the electric company would make. A much better alternative. Please mail me a complaint form.

Cordially yours
Philip Catalano

Louise Gusso
1784 Robert St.
Longwood, FL 32750-6145

080009

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SEP 08 2008
Florida Public Service Commission
Division of SCC

FPSC, CLK - CORRESPONDENCE
Administrative ☐ Parties ☐ Consumer
08371-08
ECR, GCL

1784 Robert St
Longwood, Fl
32750

September 4, 2008

Florida Public Service Comm
2540 Shumard Oak Blvd
Tallahassee, Fl 32399

Dear Sir,

Recently I heard that Progress Energy wants approval to raise our rates 31%. As a widow on fixed income and only have $30. per month for extras. I cannot afford such a heavy increase. I keep my thermostat at 84° in the summer and my bills are still over $100 a month

Sincerely,
Louise Gusso

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Ann Cole

From: Ann Cole
Sent: Monday, September 08, 2008 4:04 PM
To: Katherine Fleming; Kimberley Pena; Robert Graves; Cheryl Bulecza-Banks; Kimberley Pena
Cc: Ruth Nettles; Ruth McHargue
Subject: RE: docket correspondence

Thank you for this information. Unless otherwise instructed, this will be filed in *Docket Correspondence - Consumers and their representatives*, in Docket No. 080009-EI.

From: Katherine Fleming
Sent: Tuesday, September 02, 2008 8:59 AM
To: Kimberley Pena; Robert Graves; Cheryl Bulecza-Banks
Cc: Ruth Nettles; Ruth McHargue
Subject: RE: docket correspondence

I believe this should be added to the nuclear cost recovery clause docket 080009 because that it what he is referring to.

thanks.

From: Kimberley Pena
Sent: Friday, August 29, 2008 3:42 PM
To: Robert Graves; Cheryl Bulecza-Banks; Katherine Fleming
Subject: FW: docket correspondence

Customer correspondence for Docket 080148.

From: Ruth McHargue
Sent: Friday, August 29, 2008 3:30 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: docket correspondence

Please add to docket file

From: Consumer Contact
Sent: Friday, August 29, 2008 3:13 PM
To: Ruth McHargue
Subject: FW: Florida Power Rate hike

Customer protest against Progress Energy Power Plant

From: Claudia [mailto:engels_claudia@hotmail.com]
Sent: Friday, August 29, 2008 3:07 PM
To: Consumer Contact
Subject: Florida Power Rate hike

Dear Public Service Commission,
I just read that Progress Energy Florida will ask the state to approve a 31 percent customer rate hike partly to help pay for two new nuclear power plants. I'm asking you deny that request. I believe that such an enterprise should be paid for by the company's earnings, which just for the 2nd quarter 2008 were a reported $205 million. Since I'm not given a choice on my power company, a rate hike of 31 percent is extremely high and will put a burden not only on me but every one relying on Progress Energy for electricity.
I hope you take my request into consideration,
Claudia Engels
704 E Hillcrest St
Altamonte Springs, FL 32701

Be the filmmaker you always wanted to be—learn how to burn a DVD with Windows®. Make your smash hit

State of Florida

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08 SEP -5 PM 4:16
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Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 5, 2008

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: Roberta S. Bass, Chief Advisor to Commissioner Edgar

RE: Communication Received in Docket No. 080009-EI - Nuclear Cost Recovery Clause

Commissioner Edgar's office has received the following correspondence from Samuel Kendall.

The correspondence has not been viewed or considered in any way by Commissioner Lisa Polak Edgar. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following correspondence does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, Commissioner Edgar has requested that a copy of such correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

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☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

Attachment

cc: William Garner
Lorena Holley
Larry Harris
Bridget Grimsley

September 1, 2008

510 Hermits Trail
Altamonte Spgs, Fl 32701

Commissioner Lisa Polak Edgar
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE Progress Energy Nuclear Cost Recovery

Dear Commissioner Edgar,

As a Progress Energy customer in Altamonte Springs I am writing to ask you not to approve a rate increase which would include money to finance a nuclear power plant. I do not feel safe with nuclear power for reasons I will explain below and I do not feel that I should be made to pay for this still controversial power source. I also want you to know that I would voluntarily increase my payment to Progress Energy if the money would be used to produce electricity from photovoltaics or other energy sources derived from solar energy.

The discovery of the photovoltaic effect has set the stage for the most beneficial transformation of energy use since humans started using electricity. The human health and environmental benefits of the discovery simply make all other existing energy technologies obsolete. Number one; there is no combustion or need for heat to start the electrons moving. Without combustion there is no release of any heat trapping gasses and without the need for heat there is no accumulation of spent, radioactive material. The photovoltaic effect is passive; benign; harmless. There is no danger to anyone or any thing when the electrons are moved by photons from the sun. Photovoltaics is safe.

I can think of at least six reasons why nuclear should not be allowed. Number one, it releases heat. Nuclear does not contribute gasses to trap heat but it nevertheless adds unwanted heat to the environment. We should be trying to reduce the amount of heat in the atmosphere. Photovoltaics would do that. Nuclear energy uses fresh water for cooling. Photovoltaics don't require water for anything. Several years ago the FBI director said nuclear plants could be targets for terrorists and the president said maps of nuclear facilities had been found in terrorists' camps. Moving spent nuclear fuel on roads or rails also creates targets for terrorists. Numerous nuclear facilities have been forced to shut down over the years by the NRC because they do not comply with safety regulations. If spent fuel is reprocessed to plutonium powder, it would be easier for insiders to get their hands on it and produce weapons.

I don't believe I should be asked to support nuclear energy. Please deny the request.

Sincerely,

Samuel Kendall

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Florida Public Service Commission
COMMISSIONER EDGAR

Ruth Nettles

FPSC-CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION:

From: Ruth McHargue
Sent: Friday, September 05, 2008 12:15 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: Progress Energy Rate Increase
Attachments: RE: My contact; 30% INCREASE FOR PROGRESS ENERGY; FW: My contact; requested Florida Power increase

Please add to docket file, 080009

From: Angie Calhoun
Sent: Friday, September 05, 2008 11:03 AM
To: Ruth McHargue
Subject: Progress Energy Rate Increase

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Thursday, September 04, 2008 8:09 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, September 03, 2008 6:31 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name:
Company:
Primary Phone:
Secondary Phone:
Email:

Response requested? No
CC Sent? No

Comments:
What will you do to stop the proposed 30% rate increase by Progress Energy. They have taken rate increases to compensate for increased fuel surcharges. If they want to build new power sources they have Millions in profit they should use. Florida residents make low wages and many are on fixed incomes. Florida is quickly becoming an undesirable state to live in. Please stop this increase.

Ruth Nettles

From: Cruz, Flor [Flor.Cruz@fhdeland.org]
Sent: Thursday, September 04, 2008 10:59 AM
To: Consumer Contact
Subject: 30% INCREASE FOR PROGRESS ENERGY

To Whom It May Concern:
I am very concerned with the 30% increase for progress energy; I can't afford to pay more. Please realize that everything is already increasing price. Except salaries.

Flor M Cruz
4720 hillside Ave
Deleon Springs FL 32130

flormcruz@yahoo.com

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The information contained in this message may be privileged and/or confidential and protected from disclosure. If the reader of this message is not the intended recipient or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender immediately by replying to this message and deleting the material from any computer.

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Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Friday, September 05, 2008 9:09 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, September 05, 2008 8:59 AM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: R Cline
Company:
Primary Phone:
Secondary Phone: 727-204-4584
Email: randycline@ymail.com

Response requested? Yes
CC Sent? No

Comments:
High commodity prices are driving development of energy options beyond coal,and natural gas to non cost efficient,and rely too much on government support.The high dependence on government policy has made alternative energy a difficult and volatile space.Now is not the time to continue allowance of raising rates,for electric companies,the commodity prices are getting lower with oil under$110.00,natural gas about $7.00 and will go lower,from previous levels of $13.00 approx.Unknown what price of coal was,however coal,and natural gas,are cost effective,and maintainable,and affordable.

Ruth Nettles

From: K HARDING [kjharding@verizon.net]
Sent: Friday, September 05, 2008 10:49 AM
To: Consumer Contact
Subject: requested Florida Power increase

A request for 30some percent increase is ludicrous. I am retired on a very limited income and they have the nerve to request such a raise. Nobody is giving me a 30plus percent increase in my Soc. Security check. PLEASE don't grant this request. Perhaps 5 or 10 percent but not such a large one. I cannot even afford cable or its equivalent, I turn off the water heater at the breaker box as soon as the water heater water is hot (about 10 minutes at the most). And I turn off the switches at the breaker box for the washing machine and the drier just as soon as they are finished with their cycle as well as unplugging the microwave and the computer at the wall sockets as soon as they are turned off. The only "luxury" I do is that the TV is on 24-7 as this is more of a safety factor so if I am asleep or gone any intruder will think someone is in the home and up and about. Do you really think I can, as well as so many others, really afford an increase? kjharding@verizon.net

Ruth Nettles

From: Ruth McHargue
Sent: Friday, September 05, 2008 12:13 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: 32% Progress Energy price increase

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 06334-08
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Please add to docket file, 080009

From: Clint Searcy [mailto:searcyfamilyemail@hotmail.com]
Sent: Thursday, September 04, 2008 6:34 PM
To: Consumer Contact
Subject: Re: 32% Progress Energy price increase

Florida Public Service Commission,

I am writing you regarding the submission of Progress Energy for a 32% price increase in January 2009. This is following a 12% increase which hit our bills just last month. I wanted to let you know how this affects one of your counterparts. I opened a children's entertainment center in July of 2007, and had a very solid business plan in place. Along with the other exhorbitant costs of opening the facility, I was charged a $3024 deposit from Progress Energy. My first full month of business August 2007, my electricity bill was $1501.91. One year later, my August 2008 electricity bill is $2186.13, though the wattage amount is the same.

It would seem logical that to absorb these costs, I would raise the price I am charging my customers. The challenge is that my business is not a monopoly, and customers can choose to either go somewhere else for entertainment, or cut out entertainment entirely. Our business has established a very strong following and built a great reputation in the year we have been opened. I spent 14 years as a Sales Manager with a Fortune 5 company, and have a great business background. However, if you approve this Energy increase, it will truly put me out of business. Not only would it mean a huge increase in my overhead, but Progress also requires that you pay them extra deposit money to equal two months of usage. I would not expect that I am the only small business in this scenario, and think that you should truly consider how your approval would affect so many businesses in the Central Florida area. I will be sending this information to the several Chambers of Commerce, Florida citizens and small business owners, so they are aware.

Please strongly consider rejecting Progress Energy's proposal for a 32% price increase in January 2009.

Sincerely,
Monica Searcy
KangaRoom.

PSC

2540 Shumard Oak Blvd.

Tallahassee, FL. 32399

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08 SEP -5 AM 9:36

COMMISSION
CLERK

9/3/08

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☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: ECR, GCL

Docket number 08-0009

Dear Sirs:

In regards to Progress Energy's request for a 31% rate increase I would like to explain.!

We along with the many other "Retiree's" in this area DO NOT have the additional funds for this 31% rate increase.! We are "retiree's" living mostly on a "FIXED" Social Security Monthly Check.

So we are "STRONGLY AGAINST" ANY RATE INCREASE LIKE THIS.!!!

We like many other's Retired to this area to a life of less, Taxes, Electrical cost, and cost of living in general.!

We hope "Progress Energy" has taken a good look inside their company of other ways to cut their operating budgets.???

1. Their own wage cut's.
2. Their Vendor's cutting their cost of Sales.
3. Their Tax reductions.
4. Their way of doing monthly business.
5. Maybe they should sell this unit to someone that can operate it more fairly.!

Maybe we should ask them for copies of their Executive's Yearly Salaries and Bonuses to be published in the Newspaper for review.
Then we can all see what we are truly paying for each month.

WE ARE STRONGLY AGAINST ANY RATE INCREASE LIKE THIS.!!!!

Thank You:
John Foley
1808 East Schwartz Blvd.
The Village's, Florida 32159

Ann Cole

From: Ann Cole
Sent: Thursday, September 04, 2008 5:09 PM
To: Office of Commissioner Argenziano
Cc: Roberta Bass; Kelly McLanahan; William C. Garner; Lois Graham; Lorena Holley; Kay Posey; Bridget Grimsley; Mary Macko
Subject: RE: Deny Progress Energy Rate Request

Thank you for this email, which will be placed in *Docket Correspondence-Consumers and their Representatives*, Docket Nos. 080001-EI and 080009-EI.

From: Office of Commissioner Argenziano
Sent: Thursday, September 04, 2008 7:50 AM
To: Ann Cole
Subject: FW: Deny Progress Energy Rate Request

Good morning, please add this to the docket for 08001-EI or 08009-EI. Thank you

---

From: Bill Manther [mailto:bmanther@cfl.rr.com]
Sent: Friday, August 29, 2008 3:30 PM
To: Office of Commissioner Argenziano
Subject: Deny Progress Energy Rate Request

Commissioner,

Contact Information:
Name: William Manther
Company: Progress Energy customer
Primary Phone: 407-884-8227
Secondary Phone:
Email: bmanther@cfl.rr.com

Response requested? Yes
CC Sent? Yes

Comments:
Progress Energy does not deserve a rate increase. I have filed complaint after complaint with the PSC and, when I can contact a person at Progress, have complained to them about their lack of maintenance on their equipment, my terribly frequent power outages and total lack of customer service and respect for the customer. I have been called names, hung up on and disconnected more times than I can count when I use Progress Energy's outage lines. No one can talk to a person and your PSC people do absolutely nothing to reign in Progress Energy and hold them accountable. Why are the utility companies guaranteed a profit no matter how they perform? Let the shareholders pay their bills and take risks. The utilities have a monopoly on their businesses. The customer can not shop around.

This is especially true for the individual customer as we have no political clout. When cities demand improvements in service and equipment maintenance, they have the power to cancel Progress Energy's strangle hold on their utilities. The City of Winter Park did this and Apopka, Fl. threatened to follow

suit.They got Progress' attention rapidly. The PSC is supposed to exist to protect the consumer. However, that is impossible when the PSC appointees are former utility members. Dirty politics at it's best. Where have integrity and honesty gone? To H___ in a hurry. Follow the money is more applicable everyday in America. Deny their rate increase requests. Where the heck am I supposed to get their blood money? I certainly can't raise taxes or fees to pay their blood money.

FPSC, CLK - CORRESPONDENCE
__Administrative__Parties_✓Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

Ann Cole

From: Ann Cole
Sent: Friday, July 25, 2008 8:52 AM
To: Office Of Commissioner Edgar
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: RE: NRC SAYS REACTOR DESIGNS FAR FROM BEING APPROVED

Thank you for this information, which will be placed in *Docket Correspondence-Consumers and their Representatives*, for Docket No. 080009-EI, today.

From: Office Of Commissioner Edgar
Sent: Friday, July 25, 2008 8:43 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: NRC SAYS REACTOR DESIGNS FAR FROM BEING APPROVED

Please place this correspondence in Docket No. 080009-EI. Thanks.

Roberta

Roberta S. Bass
Chief Advisor to Commissioner Edgar

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0854

Office (850) 413-6016
Fax (850) 413-6017
Email Roberta.Bass@PSC.STATE.FL.US

From: Harvey Wasserman [mailto:windhw@aol.com]
Sent: Thursday, July 24, 2008 12:47 PM
To: Rhonda Roff
Cc: Records Clerk; Charlie.Crist@myflorida.com; aronberg.dave.web@flsenate.gov; Office of the Chairman; Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office of Commissioner Skop
Subject: NRC SAYS REACTOR DESIGNS FAR FROM BEING APPROVED

Nuclear Cost Approvals Should be Revoked

July 24, 2008
For Immediate Release

Contact:
Tom Clements -- 803-834-3084, cell 803-240-7268
Jim Warren -- 919-416-5077

SC, NC Commissions Are Urged to Revoke Duke Nuclear Cost Approvals Due to Design Problems, Delays

Feds tell Westinghouse its design is off track; doubts over new nukes grow

DURHAM, NC – Federal regulators now say a nuclear plant design touted as "certified" in 2004 remains years from completion, more delays in the design approval process are likely, and problems involving major components and plant systems persist. In response, public interest groups in North

and South Carolina today filed legal motions calling for revocation of $230 million in preconstruction costs approved by both states' electricity regulatory commissions in May and June for two new Duke Energy reactors.

Friends of the Earth and NC WARN told utilities commissioners in both states today that escalating design problems threaten Duke Energy's chances of ever completing two new Westinghouse AP1000 reactors it wants to build near Gaffney, SC. They also say the delays mean Duke cannot provide a firm project cost estimate for the Lee Nuclear Station by year-end, a commitment the company made to both commissions during hearings over the preconstruction costs.

"The U.S. Nuclear Regulatory Commission has served notice that the 'nuclear revival' is in trouble," Tom Clements, of Friends of the Earth's Columbia, SC office said today. "Duke Energy's customers should not be stuck holding the bag if the company keeps pouring millions into that risky project. The state regulatory agencies must now reverse their earlier decisions to approve Duke's reactor project and require that the company not come back for reconsideration until the reactor design is finalized."

Late this spring, both state commissions deemed Duke's request to incur $230 million in "preconstruction costs" to be "reasonable and prudent," effectively clearing the charges to eventually be passed to Duke Carolinas customers in their electricity bills. The power giant says the money is being used for site clearing, project planning, engineering, and "some limited initial payments" for large equipment such as pumps, reactor vessels and steam generators – most of which are now caught up in the design certification problems.

During hearings prior to those approvals, former NRC commissioner Peter Bradford, testifying on behalf of the public interest groups, warned that construction of new plants "employing untested designs entails extremely large economic risks" for customers. Even Duke's own expert testified under cross examination that "significant financial, regulatory and technical challenges" remain unresolved, citing the incomplete Westinghouse design as "the most significant technical challenge."

Since then, Westinghouse's problems with the AP1000 have swelled. In a June 27th letter to the reactor maker, NRC noted that the company's recent withdrawal of technical documents due to design troubles had pushed the agency's review of key components and systems back at least several months, possibly into 2012. The AP1000 is experimental in nature and has never been constructed even on a demonstration scale.

Earlier this year, Duke Energy and others filed 6,500 pages of Westinghouse's technical design documents as the major component of applications to build new plants. Of the 172 interconnected Westinghouse documents, only 21 have been certified. And most of those rely on systems integral to the remaining, unapproved documents, which include the reactor building, control room, cooling systems, engineering designs, plant-wide alarm systems, piping and conduit.

The NRC is trying to review and certify plant designs separately from the applications themselves, compounding the challenge to maintain a hoped-for timeline of three years for new plant approval.

The agency anticipates more modifications as the review progresses – likely delaying each project.

Given the lack of a final design, the NRC's certification was, at best, premature. Until the final design has been submitted, reviewed and approved, the NRC should withdraw its certification of the AP1000. The same incomplete design is being proposed by utilities in North Carolina (Progress, Harris site), South Carolina (SCE&G, VC Summer site), Georgia (Georgia Power, Vogtle site), Alabama (TVA, Bellefonte site), Florida (FP&L at Turkey Point, Progress at Levy County).

Nuclear industry proponents claimed that generic blueprints created by Westinghouse and a few others could be slightly modified for specific sites. Such standardization is considered crucial to avoiding the cascading mistakes, delays and cost overruns during licensing and construction that forced scores of midstream cancellations – including six by Duke – in the 1980s.

But the AP1000, which Westinghouse and NRC dubbed "certified" in 2004, is now in its 16th revision. In testimony before the NC and SC regulatory commissions, Duke failed to disclose that growing delays and problems were facing the design review. And last month, the NRC said it must delay its license review at Calvert Cliffs until certification of Areva, Inc's design is complete.

"The NRC is protecting itself against blame for the nuclear revival getting bogged down," said NC WARN's Jim Warren today. "Accordingly, our utilities commissions must protect customers from risky corporate behavior by rejecting the premature and half-baked reactor proposals."

Notes to editors:
NRC's June 27 letter to Westinghouse indicating more design delays:
file:///Z:/testwebsite/docs/letters/Ltr%20NRC%20to%20Westinghouse%20re%20design%20schedule%206-27-08.pdf

NRC website on the AP1000 design is found at:
http://www.nrc.gov/reactors/new-licensing/design-cert/amended-ap1000.html

The NC WARN and FOE motions can be found at:
http://www.foe.org/nuclear/07.24.08NCmotion.pdf and http://www.foe.org/nuclear/07.24.08SCmotion.pdf

NC Utilities Commission docket on Duke's request to incur "preconstruction costs" can be found by search for docket E-7 Sub 819 at:
http://ncuc.commerce.state.nc.us/docksrch.html

SC PSC docket on Duke's request can be found at:
http://dms.psc.sc.gov/dockets/dockets.cfc?Method=DocketDetail&DocketID=102593

###

Friends of the Earth (foe.org) is the U.S. voice of the world's largest grassroots environmental network, with member groups in 70 countries. Since 1969, Friends of the Earth has been at the forefront of high-profile efforts to create a more healthy, just world.

NC WARN (ncwarn.org) is a grassroots non-profit using science and activism to tackle climate change and reduce hazards to public health and the environment from nuclear power and other polluting electricity production, and working for a transition to safe, economical energy in North Carolina.

On Jul 24, 2008, at 10:45 AM, Rhonda Roff wrote:

Re: http://www.psc.state.fl.us/dockets/cms/docketdetails.aspx?docket=080281 and http://www.psc.state.fl.us/dockets/cms/docketdetails.aspx?docket=080009

Please consider the discrepancy highlighted by Ms. Stapleton in her article below, not only for cost recovery on solar projects, but also when performing the True Up on nuclear costs under the docket #080009. It would appear that, for the greater good of the people of Florida, that a portion of the ratepayer funds earmarked for new nuclear could go to new residential solar installations.

The regulated utilities are required to demonstrate that they have implemented as much conservation and efficiency as possible to avoid having to build new power plants; moreover, the Governor's Action Team on Energy and Climate is evaluating climate change mitigation measures according to the best greenhouse gas emissions reductions for the money. Clearly, if life-cycle (overall) costs were considered, solar would present a strong economic advantage.

Ms. Stapleton makes a good argument for Distributed Solar v. Centralized generation. Solar energy is already distributed by its very nature, so why fund making it in one place and incurring the transmission line losses and expense of distributing it? Similarly, why force ratepayers to fund the most expensive plants proposed to date, nuclear, when such a tremendous demand reduction would be capable through distributed solar generation?

I hope this will be discussed during tomorrow's undocketed RPS technical meeting as well.

Rebates for us - not them
By Christine Stapleton | Wednesday, July 23, 2008, 12:53 PM

http://www.palmbeachpost.com/blogs/content/shared-blogs/palmbeach/green/entries/2008/07/23/rebates_for_us_not_them_1.html

Yesterday we looked at the tax credits and rebates for making energy efficient improvement to your home and the fact that DEP has already blown through the rebate money available this year.

In fact, the Florida solar rebate program has been so successful that this year's rebate budget was used to pay applicants on a waiting list from last year. Don't blame the DEP - it just handles the applications and pays the rebates. Blame Florida lawmakers and Governor Crist.

In June the Governor signed legislation that provides "full cost recovery...for all prudent costs incurred by a provider for renewable energy projects that are zero greenhouse gas emitting..." In May, in anticipation of the bill's passage, Florida Power & Light petitioned Florida's Public Service Commission for "cost recovery" of three solar plants it wants to build in Martin and DeSoto counties and Cape Canaveral.

The estimated cost: $688 million. Did I mention that Florida lawmakers allocated only $5 million in rebates or "cost recovery" for Florida homeowners wanting to go green?

FPL is not the only utility seeking "cost recovery" for going green. Tampa Electric, Gulf Power and Progress Energy have also asked for "cost recovery." However, the rebates they want are chump change compared to FPL's $688 million.

Basically, the new "cost recovery" program means WE pay for utilities to build green power plants, which they will use to sell us energy. Huh? Isn't that like me paying Nike to build a plant to make running shoes so I can buy expensive running shoes from Nike?

So, here is my solution. Utilities should only be given rebates for a portion of the cost of building green energy plants. How about 50 percent. Maybe even 75% - even though you should have been building green plants YEARS ago. That would leave millions and millions of dollars for rebates for you and me to install solar on our homes!

Why is it as important for the little folks to get rebates as the big utilities? Because it's a heckuva lot cheaper, easier and faster for homeowners to install solar than it is for FPL to build three solar plants. Think about it. How many Florida homes could go off grid if we spent that $688 million on rebates for homeowners to install their own solar?

Let's do the math. When fully operational, FPL says these plants will produce enough electricity to power more than 15,000 homes. Say it costs $35,000 to outfit your home with solar (that is a high estimate but work with me here.) That $688 million would pay for 19,657 homes to go solar! Wow. Those 19,657 would NEVER receive an electric bill again!

You think I'm nuts? Well, it worked in Germany. The country boasts half the solar installations on the planet because the government has allocated hundreds of millions of dollars for HOMEOWNERS to install solar on their homes.

Maybe we should take the advice of Albert Einstein: "You cannot solve a problem with the same thinking that caused the problem."

Visit Your Group

Learn to live a full life with these healthy living groups on Yahoo!

Y! Messenger
Files to share? Send up to 1GB of files in an IM.

Yahoo! Groups
Real Food Group
Share recipes and favorite meals.

Thank you,
Rhonda Roff
Clewiston, Florida

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Ann Cole

From: Ann Cole
Sent: Friday, July 25, 2008 8:50 AM
To: Office Of Commissioner Edgar
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: RE: FPSC Dockets #080009 Nuclear Cost Recovery and #080281 Solar Cost Recovery

Thanks, Roberta. This email will be placed in *Docket Correspondence-Consumers and their Representatives*, for Docket Nos. 080281-EI and 080009-EI, today.

From: Office Of Commissioner Edgar
Sent: Friday, July 25, 2008 8:36 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bridget Grimsley; Lois Graham; Kay Posey; Steve Larson; Mary Macko
Subject: FW: FPSC Dockets #080009 Nuclear Cost Recovery and #080281 Solar Cost Recovery

Please place this correspondence in Docket Nos. 080281-Ei and 080009-EI. Thanks.

Roberta

Roberta S. Bass
Chief Advisor to Commissioner Edgar

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0854

Office (850) 413-6016
Fax (850) 413-6017
Email Roberta.Bass@PSC.STATE.FL.US

From: Rhonda Roff [mailto:marshmaid@gmail.com]
Sent: Thursday, July 24, 2008 10:46 AM
To: Records Clerk
Cc: Charlie.Crist@myflorida.com; aronberg.dave.web@flsenate.gov; Office of the Chairman; Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office of Commissioner Skop
Subject: FPSC Dockets #080009 Nuclear Cost Recovery and #080281 Solar Cost Recovery

Re: http://www.psc.state.fl.us/dockets/cms/docketdetails.aspx?docket=080281 and http://www.psc.state.fl.us/dockets/cms/docketdetails.aspx?docket=080009

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Rebates for us - not them

By Christine Stapleton | Wednesday, July 23, 2008, 12:53 PM

http://www.palmbeachpost.com/blogs/content/shared-blogs/palmbeach/green/entries/2008/07/23/rebates_for_us_not_them_1.html

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Thank you,
Rhonda Roff
Clewiston, Florida

Kimberley Pena

080009

From: Harvey Wasserman [windhw@aol.com]

Sent: Thursday, July 24, 2008 12:47 PM

To: Rhonda Roff

Cc: Records Clerk; Charlie.Crist@myflorida.com; aronberg.dave.web@flsenate.gov; Office of the Chairman; Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office of Commissioner Skop

Subject: NRC SAYS REACTOR DESIGNS FAR FROM BEING APPROVED

Nuclear Cost Approvals Should be Revoked

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☑ Consumer
DOCUMENT NO. 03371-08
DISTRIBUTION: _____

July 24, 2008
For Immediate Release

Contact:
Tom Clements -- 803-834-3084, cell 803-240-7268
Jim Warren -- 919-416-5077

SC, NC Commissions Are Urged to Revoke Duke Nuclear Cost Approvals Due to Design Problems, Delays

Feds tell Westinghouse its design is off track; doubts over new nukes grow

DURHAM, NC – Federal regulators now say a nuclear plant design touted as "certified" in 2004 remains years from completion, more delays in the design approval process are likely, and problems involving major components and plant systems persist. In response, public interest groups in North and South Carolina today filed legal motions calling for revocation of $230 million in preconstruction costs approved by both states' electricity regulatory commissions in May and June for two new Duke Energy reactors.

Friends of the Earth and NC WARN told utilities commissioners in both states today that escalating design problems threaten Duke Energy's chances of ever completing two new Westinghouse AP1000 reactors it wants to build near Gaffney, SC. They also say the delays mean Duke cannot provide a firm project cost estimate for the Lee Nuclear Station by year-end, a commitment the company made to both commissions during hearings over the preconstruction costs.

"The U.S. Nuclear Regulatory Commission has served notice that the 'nuclear revival' is in trouble," Tom Clements, of Friends of the Earth's Columbia, SC office said today. "Duke Energy's customers should not be stuck holding the bag if the company keeps pouring millions into that risky project. The state regulatory agencies must now reverse their earlier decisions to approve Duke's reactor project and require that the company not come back for reconsideration until the reactor design is finalized."

Late this spring, both state commissions deemed Duke's request to incur $230 million in "preconstruction costs" to be "reasonable and prudent," effectively clearing the charges to eventually be passed to Duke Carolinas customers in their electricity bills. The power giant says the money is being used for site clearing, project planning, engineering, and "some limited initial payments" for large equipment such as pumps, reactor vessels and steam generators – most of which are now caught up in the design certification problems.

During hearings prior to those approvals, former NRC commissioner Peter Bradford, testifying on behalf of the public interest groups, warned that construction of new plants "employing untested designs entails extremely large economic risks" for customers. Even Duke's own expert testified under cross examination that "significant financial, regulatory and technical challenges" remain unresolved, citing the incomplete Westinghouse design as "the most significant technical challenge."

Since then, Westinghouse's problems with the AP1000 have swelled. In a June 27th letter to the reactor maker, NRC noted that the company's recent withdrawal of technical documents due to design troubles had pushed the agency's review of key components and systems back at least several months, possibly into 2012. The AP1000 is experimental in nature and has never been constructed even on a demonstration scale.

Earlier this year, Duke Energy and others filed 6,500 pages of Westinghouse's technical design documents as the major component of applications to build new plants. Of the 172 interconnected Westinghouse documents, only 21 have been certified. And most of those rely on systems integral to the remaining, unapproved documents, which include the reactor building, control room, cooling systems, engineering designs, plant-wide alarm systems, piping and conduit.

The NRC is trying to review and certify plant designs separately from the applications themselves, compounding the challenge to maintain a hoped-for timeline of three years for new plant approval.

The agency anticipates more modifications as the review progresses – likely delaying each project.

Given the lack of a final design, the NRC's certification was, at best, premature. Until the final design has been submitted, reviewed and approved, the NRC should withdraw its certification of the AP1000. The same incomplete design is being proposed by utilities in North Carolina (Progress, Harris site), South Carolina (SCE&G, VC Summer site), Georgia (Georgia Power, Vogtle site), Alabama (TVA, Bellefonte site), Florida (FP&L at Turkey Point, Progress at Levy County).

Nuclear industry proponents claimed that generic blueprints created by Westinghouse and a few others could be slightly modified for specific sites. Such standardization is considered crucial to avoiding the cascading mistakes, delays and cost overruns during licensing and construction that forced scores of midstream cancellations – including six by Duke – in the 1980s.

But the AP1000, which Westinghouse and NRC dubbed "certified" in 2004, is now in its 16th revision. In testimony before the NC and SC regulatory commissions, Duke failed to disclose that growing delays and problems were facing the design review. And last month, the NRC said it must delay its license review at Calvert Cliffs until certification of Areva, Inc's design is complete.

"The NRC is protecting itself against blame for the nuclear revival getting bogged down," said NC WARN's Jim Warren today. "Accordingly, our utilities commissions must protect customers from risky corporate behavior by rejecting the premature and half-baked reactor proposals."

Notes to editors:
NRC's June 27 letter to Westinghouse indicating more design delays:
file:///Z:/testwebsite/docs/letters/Ltr%20NRC%20to%20Westinghouse%20re%20design%20schedule%206-27-08.pdf

NRC website on the AP1000 design is found at:
http://www.nrc.gov/reactors/new-licensing/design-cert/amended-ap1000.html

The NC WARN and FOE motions can be found at:
http://www.foe.org/nuclear/07.24.08NCmotion.pdf and http://www.foe.org/nuclear/07.24.08SCmotion.pdf

NC Utilities Commission docket on Duke's request to incur "preconstruction costs" can be found by search for docket E-7 Sub 819 at:
http://ncuc.commerce.state.nc.us/docksrch.html

SC PSC docket on Duke's request can be found at:
http://dms.psc.sc.gov/dockets/dockets.cfc?Method=DocketDetail&DocketID=102593

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Friends of the Earth (foe.org) is the U.S. voice of the world's largest grassroots environmental network, with member groups in 70 countries. Since 1969, Friends of the Earth has been at the forefront of high-profile efforts to create a more healthy, just world.

NC WARN (ncwarn.org) is a grassroots non-profit using science and activism to tackle climate change and reduce hazards to public health and the environment from nuclear power and other polluting electricity production, and working for a transition to safe, economical energy in North Carolina.

On Jul 24, 2008, at 10:45 AM, Rhonda Roff wrote:

Re: http://www.psc.state.fl.us/dockets/cms/docketdetails.aspx?docket=080281 and
http://www.psc.state.fl.us/dockets/cms/docketdetails.aspx?docket=080009

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Kimberley Pena

From: Rhonda Roff [marshmaid@gmail.com]

Sent: Thursday, July 24, 2008 10:46 AM

To: Records Clerk

Cc: Charlie.Crist@myflorida.com; aronberg.dave.web@flsenate.gov; Office of the Chairman; Office Of Commissioner Edgar; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office of Commissioner Skop

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Clewiston, Florida

Kimberley Pena

From: Rhonda Roff [marshmaid@gmail.com]
Sent: Saturday, June 14, 2008 9:46 PM
To: Saveitnowglades; No-New-Nukes-Yall; NONUKESNOW@yahoogroups.com; COMMONS-EVERGLADES; floridaclimate@googlegroups.com; EnvironmentalVoiceofSouthwestFlorida@yahoogroups.com; Records Clerk
Subject: The Price Isnt Right: Nuclear Power is Expensive (please submit to FPSC Docket #080149 AND #080009)

And this is just the capital cost folks, not the cost to the US Taxpayer for waste management, not the cost of managing under an accident scenario, and not the POTENTIAL COSTS implied in the utilities' "Safe Harbor" statements, appended to each projection document, wherein they say, loosely, that everything we have just told you may be wrong.

http://gristmill.grist.org/story/2008/6/13/11021/6597/

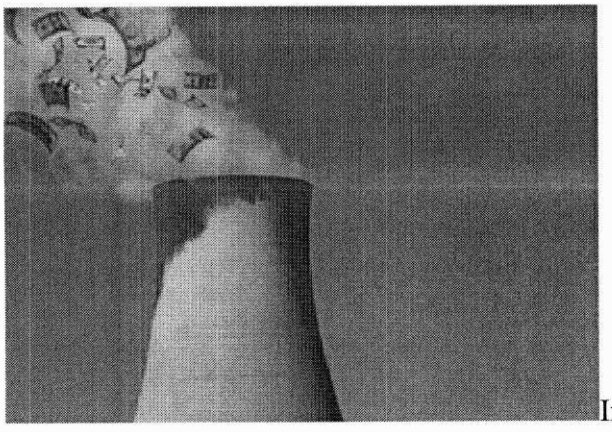
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DOCUMENT NO. 03371-08
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The price isn't right

Nuclear power is expensive

Posted by Joseph Romm (Guest Contributor) at 12:49 AM on 14 Jun 2008

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In mid-2007, a Keystone Center nuclear report (PDF), funded in part by the nuclear industry estimated capital costs for nuclear of $3600 to $4000/kW including interest. The report notes, "**the power isn't cheap: 8.3 to 11.1 cents per kilo-watt hour.**" In December 2007, retail electricity prices in this country averaged 8.9 cents per kwh.

Mid-2007 has already become the good old days for affordable nuclear power. Jim Harding, who was on the Keystone Center panel and was responsible for its economic analysis, e-mailed me in May that his current "**reasonable estimate for levelized cost range ... is 12 to 17 cents per kilowatt hour lifetime**, and 1.7 times that number [20 to 29 cents per kilowatt-hour] in first year of commercial operation."

At the end of August, 2007 *Tulsa World* reported that American Electric Power Co. CEO Michael Morris was not planning to build any new nuclear power plants. He was quoted as saying, "I'm not convinced we'll see a new nuclear station before probably the 2020 timeline," citing "realistic" costs of about $4,000 per kilowatt.

So much for being a near-term, cost-effective solution to our climate problem. But if $4,000 per kilowatt was starting to price nuclear out of the marketplace, imagine what prices 50 percent to 100 percent higher will do.

In October 2007, Florida Power and Light, "a leader in nuclear power generation," presented its detailed cost estimate for new nukes to the Florida Public Service Commission. It concluded that two units totaling 2,200 megawatts would cost from $5,500 to $8,100 per kilowatt -- $12 billion to $18 billion total! (These are the actual costs, not adjusted for inflation.)

Lew Hay, chairman and CEO of FPL, said, "If our cost estimates are even close to being right, the cost of a two-unit plant will be on the order of magnitude of $13 to $14 billion. That's bigger than the total market capitalization of many companies in the U.S. utility industry and 50 percent or more of the market capitalization of all companies in our industry with the exception of Exelon ... This is a huge bet for any CEO to take to his or her board."

An October 2007 Moody's Investors Service report, "New Nuclear Generation in the United States," concluded, "Moody's believes the all-in cost of a nuclear generating facility could come in at between $5,000 - $6,000/kw."

In January 2008, MidAmerican Nuclear Energy Co said that prices were so high, it was ending its pursuit of a nuclear power plant in Payette County, Idaho, after spending $13 million researching its economic feasibility. Company President Bill Fehrman said in a letter, "Consumers expect reasonably priced energy, and the company's due diligence process has led to the conclusion that it does not make economic sense to pursue the project at this time."

MidAmerican is a company owned by famed investor Warren Buffet. When Buffet pulls the plug on a potential investment after spending $13 million analyzing the deal, it should give everyone pause.

Let's take a look at one more example. Earlier this year, Progress Energy informed state regulators that the twin 1,100-megawatt plants it intends to build in Florida would cost $14 billion, which "triples estimates the utility offered little more than a year ago." That would be more than $6,400 per kilowatt. But wait, that's not all. As reported by the *St. Petersburg Times*, "The utility said its 200 mile, 10-county transmission project will cost $3-billion more." If we factor that cost in, the price would be $7,700 a kilowatt.

Amazingly, the utility won't even stand behind the exorbitant tripled cost for the plant. In its filing with state regulators, Progress Energy warned that its new $17 billion estimate for its planned nuclear facility is "nonbinding" and "subject to change over time."

And it gets even better (by I which I mean, worse) for Florida ratepayers. Florida passed a law that allows utilities to recoup some costs while a nuclear plant is under construction. How much? About $9 a month starting as early as next year! Yes, the lucky customers of Progress Energy get to each pay more than $100 a year for years and years and years before they even get one kilowatt-hour from these plants.

This would seem to be the exact opposite of the old claim for the nuclear industry, "Too cheap to meter." Now it's so expensive the company raises your rates before the power even gets to the meter!

This post was created for ClimateProgress.org, a project of the Center for American Progress Action Fund.

--
Rhonda Roff, President
Save It Now, Glades!
PO Box 1953
Clewiston, FL 33440
www.saveitnowglades.org
"It is difficult to get a man to understand something, when his job depends on his not understanding it."
Upton Sinclair

Kimberley Pena

FPSC, CLK - CORRESPONDENCE
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DOCUMENT NO. 03371-08
DISTRIBUTION:

From: Kimberley Pena
Sent: Thursday, May 15, 2008 7:58 AM
To: 'marshmaid@gmail.com'
Cc: Lisa Bennett; Jim Breman; Ann Cole
Subject: FW: PSC Docket # 080009: Nuclear Cost Recovery Clause
Attachments: 50 years hopes and fears Nuclear Nature Oct 2007 449664a-1[1].pdf

Ms. Roff, we will place this email and the attachment in the Docket correspondence - Consumers and their representative file (Document No. 03371-08).

Thank you for contacting the Florida Public Service Commission.

Kimberley M. Peña
Chief Deputy Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
(850) 413-6770

From: Rhonda Roff [mailto:marshmaid@gmail.com]
Sent: Wednesday, May 14, 2008 10:22 PM
To: Consumer Contact; Records Clerk
Subject: Fwd: PSC Docket # 080009: Nuclear Cost Recovery Clause

Copied below are several articles and excerpts, all with website sources, which I respectfully request be considered for review in the the above referenced hearing. Thank you in advance,
Rhonda Roff
PO Box 1953
Clewiston, FL 33440
863-983-4639

1. http://www.newsobserver.com/business/story/1048035.html

Cost of nuclear plant fuels battle - Price of new plants in North and South Carolina would be ammunition for opponents -- if utilities didn't hold info close

News Observer, by John Murawski, April 24, 2008

As the fight over nuclear energy shifts from safety to cost, timing the public release of the multibillion-dollar expense takes on an increasingly strategic value to both sides.

The estimated cost of new nuclear power plants has tripled in the past few years, with projections now hitting $6 billion to $9 billion per reactor. Cost estimates are expected to continue escalating. Soaring costs make the prospect of new nuclear power even harder to sell to a public that will ultimately pay for new plants through rate increases.

Nuclear critics are homing in on the staggering costs to lobby their case.

It helps the opponents to have a dollar figure to object to, but electric utilities are reluctant to cooperate.

Nuclear opponents are trying to force Duke Energy of Charlotte to disclose the projected cost of a proposed nuclear plant in Cherokee County, S.C., that would serve the Carolinas. The groups have asked officials in both states to require that Duke disclose the estimate. South Carolina regulators are expected to rule on the request today. North Carolina regulators could decide as early as Tuesday.

"If you want the ratepayers to pay for something, are you going to tell them it's none of their business?" said C. Dukes Scott, South Carolina's consumer advocate, who represents the public in utility rate cases.

Scott agrees with anti-nuclear groups that the cost estimate should be made public.

Duke will have to reveal the project cost when it seeks a permit in South Carolina, but such a disclosure may be a year away. Nuclear opponents say the public shouldn't have to wait that long for vital information about such an important decision.

Cost kept confidential

The cost estimates are available to state regulators, public officials and lawyers, as long as they sign confidentiality agreements.

Duke is still negotiating with vendors and contractors, contending that its cost estimates are proprietary and sensitive.

North Carolina's consumer advocate, Public Staff, agrees with Duke that the cost estimate qualifies as a trade secret under North Carolina law.

Releasing the company's preliminary cost projections could undermine Duke's negotiating leverage and ultimately hurt customers, it says.

"Our whole effort here is trying to get the best cost for our customers," Duke spokeswoman Paige Sheehan said. "The people who have intervened in this case are doing anything and everything they can to harm this project."

Nuclear opponents want the utilities to develop alternative energy and efficiency programs and rely on the construction of a power plant as a last resort. The state's utilities maintain that new power plants are needed to meet this region's growing demand for energy.

Nuclear critics insist that a ballooning price hurts the case for new nuclear plants and that cost revisions over time undermine a utility's credibility.

"The thing is just replete with uncertainty and risk on every front," said Jim Warren, director of N.C. Waste Awareness and Reduction Network, a Durham organization that opposes nuclear plants. "There's a lot of denial. They'd like to think they've got this thing nailed down."

Progress' estimate

Progress Energy won't reveal cost estimates for nuclear reactors proposed for its Shearon Harris nuclear plant in Wake County, where the Raleigh utility operates one reactor.

The company was required by Florida law to disclose the cost of proposed reactors in that state, revealing that each reactor would cost about $7 billion.

But Progress Energy warned that the estimate is preliminary and likely to increase. Residential utility bills in Florida could increase by as much as $25 a month to pay for the plant.

Duke is being challenged to disclose nuclear costs under new laws in North Carolina and South Carolina that allow utilities to start paying debt on power plants before the plants are built -- even if the projects are abandoned.

Duke isn't applying to raise customer rates now, but the company is asking regulators in both states for the green light to spend about $230 million in development costs as the company keeps its nuclear option open. Those costs include preparing an application for a federal nuclear license, federal regulatory fees, site evaluation, land and rights of way purchases, demolition and site preparation, and detailed engineering.

The nuclear reactors that Progress is planning in Florida -- the Westinghouse AP 1000 model -- are the same technology that Progress has proposed for the Shearon Harris site and Duke has proposed for Cherokee County, southwest of Charlotte.

Duke's 1.8 million customers in North Carolina would use most of the electricity generated by the proposed plant and would pay for about 70 percent of the cost of the project.

Just double talk?

In February, Duke Energy CEO Jim Rogers told South Carolina regulators that the Cherokee County plant would cost $6 billion to $8 billion, but the company now says that estimate is dated and inaccurate.

Scott, the South Carolina consumer advocate, said that he supports Duke's nuclear plans but that he wants the company to keep the public in the know.

"If the cost wasn't confidential in February," Scott said, "how is it confidential in April?"

2. http://www.economist.com/science/displaystory.cfm?story_id=9762843
Atomic renaissance

The new enthusiasm for building reactors means America's long-awaited "nuclear renaissance" is about to become reality.
Whether it is a leap forwards or a step backwards remains to be seen. Since the 1970s, far from being "too cheap to meter"—as it proponents once blithely claimed—nuclear power has proved too expensive to matter. The problem is finance: nuclear plants cost a lot to build but are relatively cheap to run, unlike gas-fired ones, for which the reverse is true. So to be profitable they must be built quickly, to minimise the period when no revenue is coming in and interest payments are piling up on construction loans.

3. http://www.motherearthnews.com/Renewable-Energy/2006-04-01/The-True-Costs-of-NUCLEAR-POWER.aspx?page=5

The True Costs of NUCLEAR POWER

By Mark Hertsgaard

Taxpayer subsidies for high-risk nuclear power plants should be redirected to promote alternative

5/15/2008

energy.

By Mark Hertsgaard

During a July 2005 lecture in San Francisco, Jared Diamond, author of the best-selling book Guns, Germs and Steel, became the latest and most prominent environmental intellectual to endorse nuclear power as a necessary response to global warming.

Addressing an overflow crowd at the Cowell Theater about why some societies fail and others dont (the theme of his most recent book, Collapse), Diamond three times cited global warming as a threat that could ruin modern civilization. During the question period, Diamond was asked if he agrees with Stewart Brand, whose Long Now Foundation sponsored the lecture, that global warming poses such a grave threat that humanity should embrace nuclear power. It was a delicate moment, because Brand the former editor of The Whole Earth Catalog was on stage with Diamond.

I did not know that Stewart Brand said that, Diamond replied. But yes, to deal with our energy problems we need everything available to us, including nuclear power. Nuclear power, he added, should simply be done carefully, like they do in France, where there have been no accidents.

I did not expect that answer, Brand said. Neither, it seemed, did much of the audience. Overwhelmingly white and affluent, most audience members had nodded reverentially at everything Diamond had said thus far about the self-destructiveness of ancient civilizations that leveled forests (Easter Island) or eroded soils (the Mayans) in pursuit of short-term gain; and about the need for the United States to rethink its core value of consumerism if it hopes to survive. They had clapped when Diamond mocked President Bushs see-no-evil approach to environmental protection. Yet now Diamond was urging an expansion of nuclear power, a technology most environmentalists regard as irredeemably evil.

Deal with it, crowed Brand as the crowd sat in stunned silence.

It was smug but useful advice, for this debate is bound to intensify. The Bush administration and much of Congress are pushing hard to revive the nuclear industry, which currently provides 20 percent of Americas electricity.

In June 2005, Bush became the first president in 26 years to visit a nuclear power plant, specifically the Calvert Cliffs facility near Washington, D.C., where he endorsed nuclear as an environmentally friendly energy source. His administrations 2006 budget increased nuclear power funding by 5 percent, even as it cut overall renewable energy funding.

Congress did likewise in its 2005 energy bill. Besides giving the nuclear power industry $7 billion in research, development and construction subsidies and $7.3 billion in tax breaks, the bill contains guarantees for unlimited taxpayer-backed loans and insurance protection for new reactors.

Diamond may not agree with Bush about much, but their shared support for nuclear power hints at the other factor that will drive the future debate. As the United States experiences more of the killer heat waves and hurricanes that have struck the Midwestern and Southeastern states, more and more Americans will at last recognize what the rest of the world has long accepted: Global warming is here, it will get worse before it gets better, and the economic and human costs will be enormous.

As we cast about for alternatives to the carbon-based fuels coal, oil and natural gas that are cooking our planet, nuclear power seems an obvious answer. After all, as Vice President Cheney observed in 2001 when defending the Bush administrations energy plan which urged constructing hundreds of new nuclear plants nuclear fission produces no greenhouse gases.

But the truth is that nuclear power is a global warming weakling. Investing in a nuclear revival would make our global warming predicament worse, not better. The reasons have little to do with nuclear safety and more to do with economics, which may be why environmentalists tend to overlook them.

Environmentalists center their critique of nuclear energy on safety concerns: Nuclear reactors can suffer meltdowns from malfunctions or terrorist attacks; radioactivity is released in all phases of the nuclear production cycle, from uranium mining through fission; the problem of waste disposal still hasnt been solved; civilian nuclear programs can spur weapons proliferation. But absent a new Chernobyl-scale disaster, such arguments may not prove decisive. In an atmosphere of desperation over how to keep our TVs, computers and refrigerators humming in a globally warmed world, economic considerations will dominate. This is especially so when dissident greens such as Diamond and Brand are saying that nuclear safety is a solvable problem.

The dissidents have an arguable case. Diamond is correct that France has generated most of its electricity from nuclear power for decades without a major mishap. Likewise, its unfair to tar Western companies with the brush of Chernobyl. Incredibly, the Soviet-designed Chernobyl reactor lacked a containment vessel, a flaw that would never be allowed in the West.

Dissident greens concede there are risks with nuclear power, as with any technology. But those risks, they say, are less than those of the alternatives. Coal, the worlds major electricity source, kills thousands of people a year through air pollution and mining accidents. Coal also is the main driver of climate change, which is on track to kill millions of people in the 21st century not in a sudden bang of radioactive explosions, but in a gradual whimper of environmental collapse as soaring temperatures and rising seas submerge cities, parch farmlands, crash ecosystems and spread disease and chaos worldwide.

Fear of such an apocalypse led the scientist James Lovelock to become the first prominent environmentalist to endorse nuclear power as a global warming remedy. Patrick Moore, a co-founder of Greenpeace (who left the group a decade ago), soon echoed Lovelocks apostasy, as did Hugh Montefiore, a board member of Friends of the Earth. All three were criticized by fellow greens.

But environmentalists on both sides of this argument are overlooking the strongest objection to nuclear power, even as the nuclear industry is hoping no one notices it.

The best case against nuclear power as a global warming remedy begins with the fact that nuclear-generated electricity is very expensive. Despite more than $150 billion in federal subsides over the past 60 years (roughly 30 times more than solar, wind and other renewable energy sources have received), nuclear power still costs substantially more than electricity made from wind, coal, oil or natural gas. This is mainly due to the cost of borrowing money for the decade or more it takes to get a nuclear plant up and running.

Remarkably, this inconvenient fact does not deter industry officials from boasting that nuclear is the cheapest power available. Their trick is to count only the cost of operating the plants, not of constructing them. By that logic, a Rolls Royce is cheap to drive because only the cost of gasoline matters,not the sticker price as well.

The marketplace, however, sees through such blarney. As Amory Lovins, the energy guru who directs the Rocky Mountain Institute a think tank that advises corporations and governments on energy use points out, Nowhere [in the world] do market-driven utilities buy, or private investors finance, new nuclear plants. Only continued massive government intervention is keeping the nuclear option alive.

A second strike against nuclear power is that it only produces electricity, and electricity amounts to only a third of the United States total energy use (and less of the worlds). Nuclear power thus addresses only a small fraction of the global warming problem having no effect whatsoever on two of the largest sources of carbon emissions: driving vehicles and heating buildings.

The upshot is that nuclear power is seven times less cost-effective at displacing carbon than the cheapest, fastest alternative better energy efficiency, according to studies by the Rocky Mountain Institute. For example, a nuclear power plant typically costs at least $2 billion, or up to $5 billion with overruns. That money could be spent to insulate drafty buildings, purchase hybrid cars or install superefficient light bulbs and clothes dryers. Such an investment would lead to seven times less carbon consumption than if that money were spent on a nuclear power plant. In short, energy efficiency offers a much bigger bang for the buck. In a world of limited capital, investing in nuclear power will divert money away

from cheaper and faster responses to global warming, thus slowing the worlds withdrawal from carbon fuels at a time when speed is essential.

Mainstream environmentalists do argue that energy efficiency, solar, wind and other renewable energies are better weapons against global warming than nuclear power. But they will fare better if they go a step further and point out that embracing nuclear power is not just unnecessary, but a step backward.

Even so, a tough fight lies ahead. As the 2005 energy bill illustrates, the nuclear power industry has many friends in high places. The case for nuclear power will strengthen if its economics improve. The key to lower nuclear costs is to reduce the amount of time it takes to build nuclear power plants, which could happen if the industry at last adopts standardized reactors and the U.S. government streamlines the plant-approval process.

On a more fundamental level, any defeat of nuclear power is likely to be short-lived if America does not confront what Diamond calls its core value of consumerism. After all, there is only so much waste to wring out of any given economy. Eventually, if human population and appetites keep growing and some growth is inevitable, given the ambitions of China and other newly industrializing nations new energy sources must be exploited. At that point, nuclear power and other undesirable alternatives will be waiting.

Environmentalists have been afraid to talk honestly about Americas consumerism for decades, ever since a cardigan-wearing Jimmy Carter was ridiculed for urging people to turn down their thermostats during the 1979 oil crisis. But now that we have managed through our carbon-fueled pursuit of the good life to turn up the planets thermostat to ominous levels, its time to break the silence. We dont have to freeze in the dark far from it but neither can we keep consuming as if theres no tomorrow.

Mark Hertsgaard is a fellow at The Nation Institute and author of Nuclear Inc.: The Men and Money Behind Nuclear Energy and Earth Odyssey: Around the World in Search of Our Environmental Future. Contact Hertsgaard through his Web site, www.markhertsgaard.com.

Costly and Dangerous

There is no question that nuclear power is a dangerous, high-risk technology, but nuclear power's poor economics is the primary reason that no nuclear plant ordered since 1974 has been completed.

There is a strong link between economics and safety. Reactors in the United States have been badly managed and poorly regulated. As a direct consequence, their costs have been higher and their safety levels have been lower than necessary. Evidence supporting this conclusion comes from the Nuclear Regulatory Commission and its predecessor, the Atomic Energy Commission, which have licensed a grand total of 130 nuclear power reactors in the United States. Fifty times during that period, a U.S. nuclear reactor had to be closed for a year or longer to restore safety levels. This is neither economical, nor safe. Yet we experienced it again and again. U.S. reactors were badly managed and poorly regulated, and unless those two systemic problems are addressed, the future of nuclear power in the United States will probably be a replay of its troubled past.

4. http://www.sptimes.com/2007/12/12/State/Nuclear_power_costs_s.shtml

Nuclear power costs surge in rush to build

Customers may help shoulder the increase.

By ASJYLYN LODER, Times Staff Writer
Published December 12, 2007

Nuclear energy -- billed as the cheap, carbon-free energy source of the future -- isn't sounding so cheap anymore.

The price for a new nuclear plant has soared as the rush to construct nearly 30 facilities across the country over the next 15 years has pushed up the cost of labor, raw materials and possibly even the plants themselves.

New industry estimates double and even triple prices quoted a year ago by utilities throughout the Southeast, including those for Progress Energy Florida's planned nuclear plant in Levy County. Based on cost estimates for other nuke plants and analyst reports, Progress Energy's costs could balloon to more than $10-billion, far more than early estimates of $4-billion to $6-billion.

Jeff Lyash, president and CEO of Progress Energy, said that material prices have escalated and that the utility's early estimates didn't include costs like the land purchase, financing or transmission. But he refused to offer a new estimate.

The upshot for Florida customers of Progress Energy? Be prepared to pay billions of dollars more than you bargained for. Under Florida law, customers could start seeing that cost tacked on to their monthly bills years before the plant is complete.

That scenario has raised concerns in the industry that optimistic early estimates may leave customers with sticker shock.

"We were very concerned early on that there were some improper expectations being set by not telling the whole story," said Steven Scroggs, who is in charge of new nuclear plants for the state's biggest utility, Florida Power & Light.

Its two-reactor project planned in South Florida could cost $12-billion to $18-billion, Scroggs said. That's far higher than prices quoted elsewhere in the industry, and double Progress Energy's early estimate in Levy County.

FPL's unusual candor raises questions about the low estimates offered by utilities throughout the Southeast: What did their estimates include? Are those estimates reliable? Just how much will this nuclear renaissance cost us?

* * *

No one knows what a new nuclear plant will cost. No one has built one here in more than 30 years, and no U.S. utility has signed a contract yet for a new plant.

The utility industry quotes costs in its own jargon of cost per kilowatt. Progress Energy's early estimates ranged from $1,800 to nearly $3,200. FPL recently offered a much higher range of $3,108 per kilowatt to $4,540.

Moody's Investor Services offered an October estimate of $6,000 per kilowatt.

A year ago, Progress Energy quoted costs of $2-billion to $3-billion for a one-reactor project in Levy County, and later said that it might build two reactors. The St. Petersburg utility selected a new reactor called the Westinghouse AP1000 -- the same technology FPL is considering.

So why the enormous difference in their costs?

Lyash said that the early estimates were "generic overnight costs." It didn't include interest costs, price escalation, the $47-million the utility spent buying land, or the cost of more than 200 miles of transmission lines the utility will need to run through 10 counties.

By contrast, Scroggs' estimate of $12-billion to $18-billion for FPL's plant is "all in," and includes costs like transmission, site preparation, financing and price escalation.

"To understand how it really impacts customers, you have to talk about the all-in costs," Scroggs said.

The confusion over what estimates include is only part of the problem. Prices for materials like cement and steel have risen dramatically, driving up the cost of coal and natural gas plants as well as nuclear.

Lyash said he didn't want to give an estimate while negotiations are ongoing with Westinghouse. He also declined to say whether FPL's estimates seemed in line with Progress Energy's expectations.

"I'm not trying to be evasive," Lyash said. "I'd prefer to wait until we have a specific number."

* * *

Utilities throughout the Southeast face the same quandary as Progress Energy.

Five utilities chose the Westinghouse AP1000, for a total of 12 reactors. Progress Energy plans to build four of those, two in Levy County and two in North Carolina. Georgia Power and Duke Energy have also selected the AP1000.

Georgia Power hasn't offered a public estimate, but Duke Energy offered early estimates of $4-billion to $6-billion for two reactors, similar to Progress Energy's early estimate.

Rita Sipe, spokeswoman for Duke Energy, said those estimates are now being revised but declined to offer a new number.

Westinghouse spokesman Vaughn Gilbert said the company will not discuss costs while it is still negotiating with utilities.

The nuclear industry already has a credibility hangover from the multibillion-dollar cost overruns that plagued the industry in the 1970s and 1980s. If the public senses that its numbers aren't reliable, it could face a backlash.

Hoping to avoid a repeat, the Nuclear Energy Institute, an industry trade group, pulled back from early estimates last year, said Adrian Heymer, senior director for new plant deployment for the Nuclear Energy Institute, a Washington, D.C., nuclear trade group.

Many utilities weren't very clear about what their early estimates included, he said.

"We sensed about a year ago now that we were a little out of synch with each other, and we've been drilling down trying to figure out what is the number, and we're getting varying stories out there," Heymer said.

But his group couldn't offer a number, either. Heymer said a real number won't be known until utilities sign their agreements with Westinghouse, which he predicted will happen in the next six to 18 months.

5. http://www.fsec.ucf.edu/en/media/newsletters/echron/archives/2008/Q2/director_msg.htm

Message from the Director:
Florida Should Invest in Energy-Efficient Homes, Not Nuclear Power Plants

Florida is planning to build more large-scale nuclear power plants to help reduce the state's carbon footprint.

This means Florida will not be building any new coal power plants, which is good news. On the other hand, ten years will pass before these nuclear power plants even turn on, and we'll be using more energy from natural gas plants in the meantime. While natural gas power plants leave a much smaller carbon footprint than coal power plants, the rising price of natural gas will cause our electricity costs to skyrocket. Today, we pay about 12

cents per kilowatt-hour. How much will we be paying five years from now? Can we afford to wait ten years for a nuclear power plant to provide our electricity, even if it produces little to no carbon emissions?

Photo of James Fenton.

FSEC Director, James Fenton

We should focus on using less energy rather than trying to find alternative ways to produce energy. Since 51percent of Florida's electricity needs come from our homes, we should make our existing homes more energy-efficient rather than building more power plants.

You can increase your home's energy efficiency without drastically changing your home or lifestyle, and the results are immediate. Simple changes, such as installing high-efficiency windows and air- conditioning units, upgrading home insulation systems, using compact fluorescent light bulbs, and installing solar hot water systems and Energy Star appliances, can make a huge difference in your home's energy consumption. Plus, you don't have to wait 10 years to start seeing the advantages of having an energy-efficient home. Once your home is made more energy-efficient, you'll start seeing the savings right away.

FSEC was recently awarded the Energy Star® for Homes, Leadership in Housing Award for training the home energy raters who rated almost 1,400 energy-efficient homes in 2007. These 1,400 energy-efficient homes are equivalent to eliminating emissions from 972 vehicles, saving 533,376 pounds of coal, and planting 139 acres of trees, all with a savings of $620,883 on the homeowners' annual energy bills.

Photo of 100-dollar bills and a house.

Home energy efficiency improvements are a smart investment — they will reduce energy costs and pay for themselves.

This is a tremendous amount of savings for improvements to less than two percent of Florida's existing homes. If all of Florida's 8.5 million homeowners made a number of small energy-efficient improvements, at the end of a 10-year period, each home will save more than 70,000 kilowatt-hours, cutting back energy costs by $13-14 billion. Before any of the proposed nuclear plants start generating power, enough energy will be saved to eliminate the need for 10 nuclear power plants, totaling 10,000 megawatts.

A state full of energy-efficient homes would not only significantly reduce energy costs – which are expected to rise considerably – but it would help Florida's economy. Money would be spent within the state on the installation of energy-efficient technologies instead of shipping money out of the state to purchase fossil fuels. Keeping money in Florida and using it to reconstruct our existing homes would stimulate the state's ailing economy and cause employment rates to rise with the increase in demand for labor as more homes are made energy-efficient.

You're probably thinking, "That's all well and good, but where's the money to do all this coming from?" Look at it this way:

The estimated cost of two proposed nuclear plants in Florida, which would serve 1.7 million customers, is $17 billion. The utility company would charge customers "advance recovery costs" of about $9 per month during the next 10 years to pay for the capital carrying costs – almost 10 percent of total estimated costs – while the nuclear plants are under construction. Over the approximate 30-year lifetime of the nuclear power plants, the cost to the consumer is about $10,000 – paying $1,000 as a "construction loan" before the plant is built, and then $10,000 after it's built, like a 30-year mortgage.

Photo of nuclear power plant; Timeshare text on top.

Proposed nuclear power plants in Florida will take ten years to build and cost each consumer $10,000.

If we used that same method of financing, a 30-year loan to you, for $10,000 of cost-effective, energy-efficient modifications on your home, your monthly loan payment and new electric bill combined would be far less than your existing

electric bill. Rather than owning a "timeshare" in a nuclear power plant, you'll retain your wealth in your home, pay lower energy bills, contribute to Florida's economy and create new jobs, and do your part to alleviate global warming.

So if the financing aspect of energy efficiency is the only thing holding you back, don't let it! Think of where that money will go if we don't make our homes energy efficient – straight toward a "timeshare" nobody will want. Will that large power plant arriving in ten years lower your monthly energy bill? Will it lead to energy independence? Will it save the planet?

Fifty years of hopes and fears

Atomic energy was cutting edge when the Windscale fire showed the world the effects of a nuclear accident. Fifty years on, we have more innovative ways to generate electricity.

Walt Patterson

On the edge of the Lake District, scenic heart of northwestern England, lies a vast, ugly industrial scar. Part is Calder Hall. The rest was once Windscale. Half a century ago both became famous worldwide.

On 17 October 1956, Queen Elizabeth II switched on the electricity from Calder Hall, called the world's first nuclear power station. On 8 October 1957, the physicist in charge of the Windscale Number 1 plutonium production reactor, a few hundred metres from Calder Hall, threw a switch too soon. The reactor caught fire. By the time the fire was extinguished three days later, a plume of radioactivity had drifted far across northern Europe. The world found out what a nuclear accident could do.

Last month, wreckers demolished the cooling towers of Calder Hall, on the site now known as Sellafield. The hopes — and fears — that those towers came to represent still loom over global energy.

In the 1950s, politicians, media and the public were keen on 'atomic power', as they called it. They felt it was cutting edge, a cleaner, more modern replacement for coal. Those keeping the lights on were less keen. In the United States, Britain and elsewhere, electricity managers viewed nuclear power, untried and unfamiliar, with scepticism. Their wariness deepened after the Windscale fire left a radioactive mess, still being cleaned up half a century later.

Nuclear promoters, backed by their governments, prevailed. Electricity demand and supply expanded dramatically. Nuclear plants, scaling up at breakneck speed, reached record size. They also had record cost and timetable overruns, sometimes tripling initial estimates and taking more than a decade to build. A brief flurry of orders followed the first oil crisis in 1973, then petered out, amid many cancellations. The last US plant completed was ordered in 1974.

On 28 March 1979, Three Mile Island 2 in Pennsylvania came scarily close to meltdown — the first major accident at a civil nuclear power plant. Soon nuclear order books were almost empty. On 26 April 1986, the Chernobyl 4 reactor exploded, the worst nuclear accident in history. By then, however, nuclear power was already falling out of favour, not for the oft-cited reasons of safety or waste management, but because of its cost and complexity.



SELLAFIELD

The cooling towers of Calder Hall at Sellafield being demolished last month.

For three decades after Calder Hall, nuclear power plants fitted the traditional electricity system, in which a better power plant was always a bigger one farther away. Then, at the end of the 1980s, governments began selling electricity assets to private operators and introducing competition. That transferred risk from the captive customers of traditional electricity monopolies to the shareholders and bankers of the new competitive systems. Private investors lost interest in nuclear plants. Instead they bought gas-turbine power stations that could be ordered, built, operating and earning revenue in less than two years. Suddenly a better power station might be a smaller power station closer to users — a fundamental break with tradition.

From 1990 onwards, gas-turbine generation has taken the lead. It is cheap, clean and easy to site. It needs no fuel store, uses less water than coal-fired or nuclear generation, and produces no waste. Gas turbines have also paved the way for other smaller-scale generators. Traditional water and steam power kept scaling up because a bigger unit made cheaper electricity. For microturbines, gas engines, Stirling engines, flow batteries, fuel cells, wind turbines, microhydro and marine energy, biomass power, solar thermal and photovoltaics, what counts is scaling up the number of units: the more you make, the cheaper their output, with rapid learning curves. Some also deliver both electricity and heat from the same fuel, boosting efficiency and reducing emissions. Generation from wind, water and sunlight uses no fuel and produces no emissions.

Traditional electricity networks are radial and one-way. They deliver large flows of electricity over long distances from huge power plants in remote locations. Such networks are inherently vulnerable to disruption, as widespread blackouts attest. Smaller-scale generation closer to users prefers two-way networks, linking loads and generation in optimized local systems. Such decentralized electricity offers higher performance and reliability, and lower environmental impact. It is gaining ground rapidly.

As climate and fuel security dominate the energy agenda, the battle between traditional and innovative electricity intensifies around the world, notably in fast-growing economies such as China. After half a century, nuclear power is the ultimate in tradition. It needs climate more than climate needs it. To avert catastrophic global warming, why pick the slowest, most expensive, most limited, most inflexible and riskiest option? In 1957, despite the Windscale fire, nuclear power was worth trying. We tried it: its weakness proved to be economics, not safety. Now nuclear generation is just an impediment to sustainable electricity. ■

Walt Patterson is associate fellow at Chatham House, London SW1Y 4LE, UK and author of *Nuclear Power* (Penguin), available free at www.waltpatterson.org. His new book is *Keeping The Lights On: Towards Sustainable Electricity*.

ESSAY

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THINK, SPEAK AND
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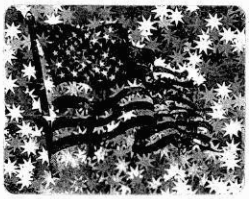
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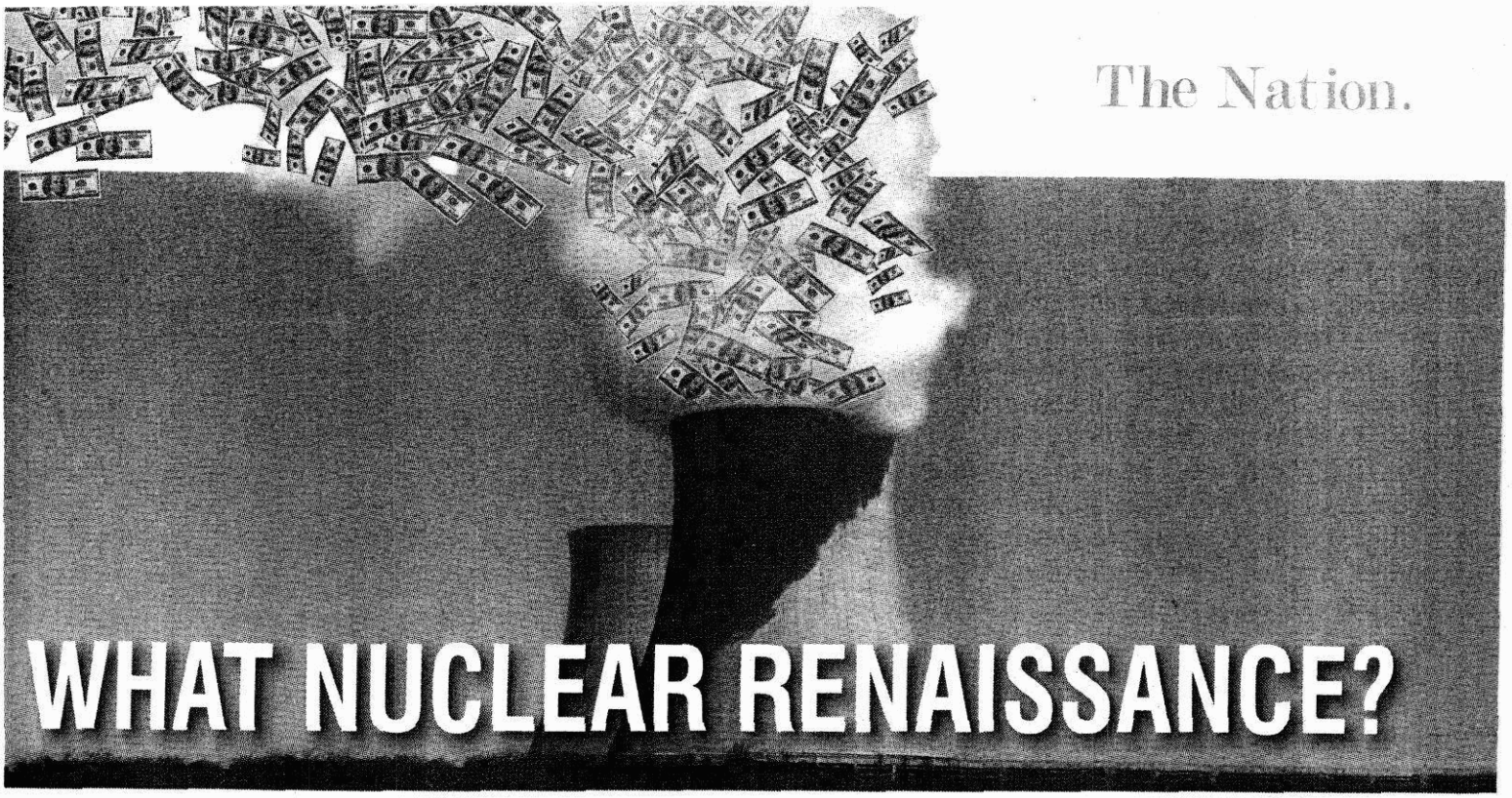
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Dear Commission
I wish I could have
got Sen Bill Nelson
to read the letter I
wrote to him. I wish
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read it. I wrote
a letter to the Gaines-
ville Sun, I wish
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against their corrupt
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truth. May be this
article will open
your eyes.

The Nation.



WHAT NUCLEAR RENAISSANCE?

The nuclear industry isn't going anywhere. It's too costly and won't save us from global warming.

by CHRISTIAN PARENTI

If you listen to the rhetoric, nuclear power is back. Smashing atoms will replace burning carbon-based coal, gas and oil. In the face of a disaster movie–like future of runaway climate change—bringing drought, floods, famine and social breakdown—carbon-free nukes are cast as the *deus ex machina* to save us at the last minute.

Even a few greens support nuclear power—most famously James Lovelock, father of the Gaia theory. In the popular press, discussion of nuclear energy is dominated by its boosters, thanks in part to sophisticated industry PR.

In an effort to jump-start a "nuclear renaissance," the Bush Administration has pushed one package of subsidies after another. For the past two years a program of federal loan guarantees has sat waiting for utilities to build nukes. Last year's appropriations bill set the total amount on offer at $18.5 billion. And now the Lieberman-Warner climate change bill is gaining momentum and will likely accrue amendments that will offer yet more money.

The Nuclear Regulatory Commission (NRC) expects up to thirty applications to be filed to build atomic plants; five or six of those proposals are moving through the complicated multi-stage process. But no new atomic power stations have been fully licensed or have broken ground. And two newly proposed projects have just been shelved.

The fact is, nuclear power has not recovered from the crisis that hit it three decades ago with the reactor fire at Browns Ferry, Alabama, in 1975 and the meltdown at Three Mile Island in 1979. Then came what seemed to be the coup de grâce: Chernobyl in 1986. The last nuclear power plant ordered by a US utility, the TVA's Watts Bar 1, began construction in 1973 and took twenty-three years to complete. Nuclear power has been in steady decline worldwide since 1984, with almost as many plants canceled as completed since then.

All of which raises the question: why is the much-storied "nuclear renaissance" so slow to get rolling? Who is holding up the show? In a nutshell, blame Warren Buffett and the banks—they won't put up the cash.

"Wall street doesn't like nuclear power," says Arjun Makhijani of the Institute for Energy and Environmental Research. The fundamental fact is that nuclear power is too expensive and risky to attract the necessary commercial investors. Even with vast government subsidies, it is difficult or almost impossible to get proper financing and insurance. The massive federal subsidies on offer will cover up to 80 percent of construction costs of several nuclear power plants in addition to generous production tax credits, as well as risk insurance. But consider this: the average two-reactor nuclear power plant is estimated to cost $10 billion to $18 billion to build. That's before cost overruns, and no US nuclear power plant has ever been delivered on time or on budget.

As Dieter Helm, an Oxford professor and leading economic expert on energy markets, has found, there never has been and never will be a nuclear power program totally dependent on the market.

Sixty years ago, the technology was swathed in manic space-age optimism—its electricity was going to be "too cheap to meter." While that wasn't true, nuclear power did serve a key role in the cold war: spent nuclear fuel rods are refined for weapons-grade plutonium and enriched uranium. That fact aside, rarely has so much money, scientific know-how and raw state power been marshaled to achieve so little. By some estimates, an investment of several hundred billion dollars has led

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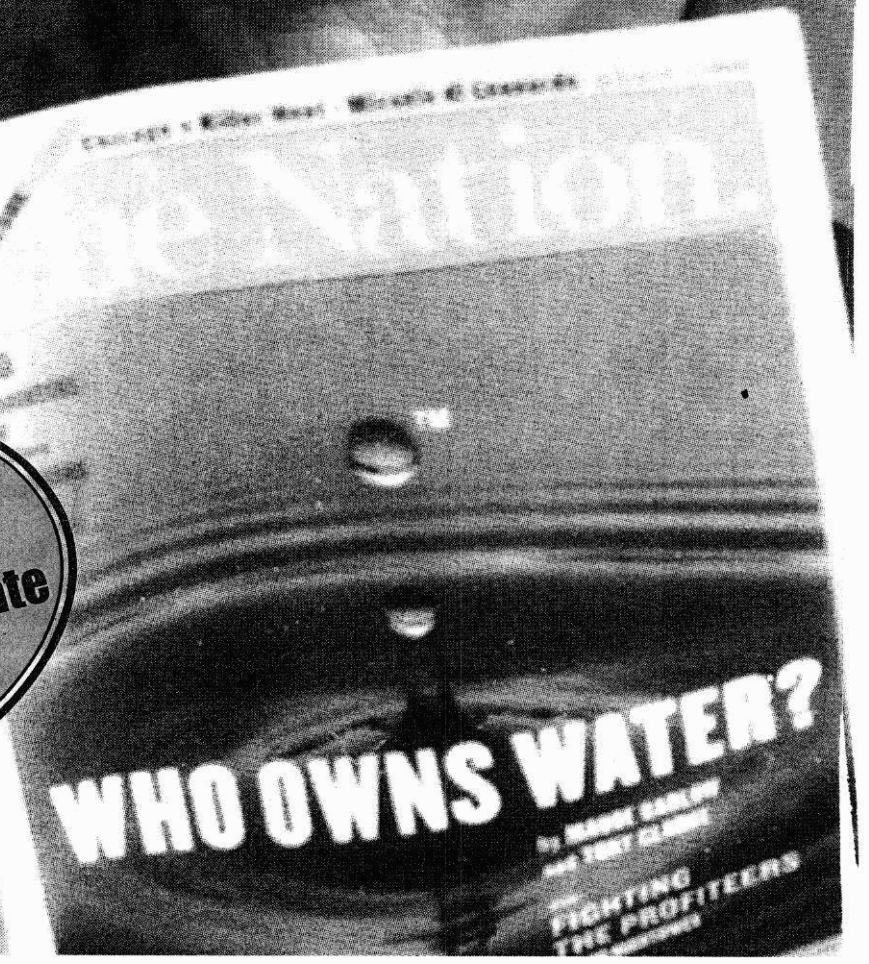
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Paul Newman is a longstanding *Nation* reader and shareholder.



to a US nuke industry of 104 operating plants—about a quarter of the global total—that produces a mere 19 percent of our electricity.

In fact, the sputtering decline of nuclear power has been one of the greatest industrial failures of modern times. In 1985 *Forbes* called the nuke industry "the largest managerial disaster in history."

Atomic optimism run amok caused the largest municipal bond default in US history. In 1983 Washington Public Power Supply System abandoned three nuke plants in midconstruction. The projects were plagued by massive cost overruns—one infamous section of piping was reinstalled seventeen times, safety inspections were blatantly ignored, incompetent contractors were allowed to continue work and on and on. When the project finally died, unfinished costs had ballooned to $24 billion, and the utility walked away from $2.25 billion worth of bonds.

That project, like many others, drowned in the financial riptides of rising interest rates that were the central feature of the "Volcker recession" of the early '80s. (That was when Federal Reserve chairman Paul Volcker smashed inflation by jacking the Fed's interest rate from 8 percent in 1979 to more than 16 percent in 1982.) But nukes were also killed by the corruption and incompetence that so often plague large state projects, like Boston's Big Dig, the New Orleans levees, space-based weapons systems and Iraq's reconstruction.

Another reason atomic energy is so expensive is that its accidents are potentially catastrophic, and activists have forced utilities to build in costly double and triple safety systems. Right-wing champions of atom-smashing blame prohibitive costs on neurotic fears and unnecessary safety measures. They have a point in that safety is expensive, but safety is hardly excessive—details on that in a moment.

More important is the fact that nuclear fission is a mind-bogglingly complex process, a sublime, truly Promethean technology. Let's recall: it involves smashing a subatomic particle, a neutron, into an atom of uranium-235 to release energy and more neutrons, which then smash other atoms that release more energy and so on infinitely, except the whole process is controlled and used to boil water, which spins a turbine that generates electricity.

In this nether realm, where industry and science seek to reproduce the process that occurs inside the sun, even basic tasks—like moving the fuel rods, changing spare parts—become complicated, mechanized and expensive. Atom-smashing is to coal power, or a windmill, as a Formula One race-car engine is to the mechanics of a bicycle. Thus, it costs an enormous amount of money.

Worldwide, about twenty nuclear power plants are being built, but most are in Asia and Russia and are closely linked to nuclear weapons programs. Japan and France have large nuke programs, but both countries heavily subsidize their plants, use a single design and built their fleets not to make profits but to ensure some minimum strategic energy independence and, for France, to build an atomic arsenal.

Even if a society were ready to absorb the high costs of nuclear power, it hardly makes the most sense as a tool to quickly combat climate change. These plants take too long to build. A 2004 analysis in *Science* by Stephen Pacala and Robert Socolow, of Princeton University's Carbon Mitigation Initiative, estimates that achieving just one-seventh of the carbon reductions necessary to stabilize atmospheric CO_2 at 500 parts per billion would require "building about 700 new 1,000-megawatt nuclear plants around the world." That represents a huge wave of investment that few seem willing to undertake, and it would require decades to accomplish.

None of this has stopped the Bush Administration and Congress from channeling more money toward nukes. The current push to build nukes began in 2002, when the Administration launched its Nuclear Power 2010 program, which sought to spur construction of at least three major nuclear power plants. Then came the US Energy Policy Act of 2005, which offered three major forms of subsidy. New nuclear power plants could get production tax credits, federal loan guarantees and construction insurance against cost overruns and delays—together worth $18.5 billion.

The notion that nukes make sense and are the version of green preferred by grown-ups is being conjured by a slick PR campaign.

The notion that nukes make sense and are the version of green preferred by grown-ups is being conjured by a slick PR campaign. The Nuclear Energy Institute—the industry's main trade group—has retained Hill and Knowlton to run a greenwashing campaign.

Part of their strategy involves an advocacy group with the grassroots-sounding name the Clean and Safe Energy Coalition. At the center of the effort are former EPA chief Christine Todd Whitman and former Greenpeace co-founder turned corporate shill Patrick Moore. (Moore is also a huge champion of GMO crops, which are notorious for impoverishing farmers in developing economies and using massive amounts of pesticides.) The industry also places ghostwritten op-eds under the bylines of scientists for hire.

All the major environmental groups oppose nuclear power. But the campaign is having some impact at the grassroots: the online environmental journal *Grist* found that 54 percent of its readers are ready to give atomic energy a second look; 59 percent of Treehugger.com readers feel the same way. In other words, people who understand climate change are feeling downright desperate.

But even the Oz-like magic of corporate spin, public subsidies and presidential speechifying have their limits. In late December the man whose name is synonymous with sound money turned his back on nuclear power.

Warren Buffett's MidAmerican Nuclear Energy Company scrapped plans to build a plant in Payette, Idaho, because no matter how many times its managers ran the numbers (and they spent $13 million researching it), they found that it simply made no sense from an economic standpoint.

Christian Parenti is a Nation *contributing editor.*

South Carolina Electric and Gas has also suspended its two planned reactors, citing costs as the key factor. But the company says, "We remain very upbeat about the future of nuclear power."

If a nuke plant breaks ground soon, it will likely be NRG Energy's double-reactor plant, set to be erected in South Texas. But that one has also been delayed.

The fact that new nukes make little economic sense does not mean that old nukes are not profitable. In fact, these nightmarishly complex radioactive boondoggles have recently been turned into cash cows. Utilities achieved this remarkable transformation the old-fashioned way—they used socialism.

Beginning in the 1990s, most American energy markets were deregulated one state, one region at a time. In the process many old utilities were broken up into different firms: some generated power, others sold it, still others handled transmission. One of the crucial details of deregulation was allowing utilities to pass on to rate payers the "stranded costs"—the outstanding mortgage payments of their nuclear power plants.

Perhaps the most egregious example of this occurred in California. In 1996 the State Assembly passed legislation—written by utility lobbyists—that allowed Southern California Edison and Pacific Gas & Electric to hold rates high as prices dropped nationally. The two utilities were on target to receive $28 billion over four years. This money would pay off the stranded costs of the Diablo Canyon and San Onofre atomic plants. Halfway through the deal the California power crisis hit and deregulation was put on hold—utilities were forced to stop selling off their assets, and third-party speculation in energy markets was halted. But the state floated bonds to mop up the remaining stranded costs.

Old nuke plants have been turned into cash cows. Utilities achieved this remarkable transformation the old-fashioned way: they used socialism.

Similar deals were struck across the country. Once unburdened of old debts, the nuke plants—now having relatively low overhead costs—became valuable assets. A new generation of firms began buying them up. By 2002 ten companies owned seventy of the nation's 104 reactors. Among the big players in this game are Exelon, Entergy and Dominion Resources.

Many of the old plants went for a song. A particularly disturbing example of this is Vermont Yankee, a thirty-five-year-old reactor purchased by Entergy seven years ago for a mere $180 million. That's about half the price it would cost to build an equal-sized coal plant or wind farm.

Now Entergy is trying to run the power station as hard and as long as possible. In 2006 it received approval to increase power output at the plant by 20 percent. This "uprate" means the plant operates with 20 percent more pressure, heat and flow. And in just one year it earned Entergy $100 million in profits. Over the last decade, almost all US nuclear power plants have received uprates, but few match Vermont Yankee's full-throttle, 120 percent capacity.

Just after the uprate, one of Vermont Yankee's twenty-two cooling towers collapsed. That's right—it crumbled and fell over. Entergy officials said the collapse "baffled" them. The plant's spokesman, Rob Williams, admitted that "our inspections were not effective enough." Reached by phone, Gregory Jaczko, a commissioner at the NRC, admitted that the collapse "didn't look good." But he went on to reassure the public that the plant is essentially safe.

Now Entergy is petitioning the NRC to extend its operating license so that it can run the old plant for twenty years longer than was intended. Nationally, forty-eight facilities have had their licenses extended. In fact, despite critics' arguments that aging plants pose serious dangers, no license renewal requests have ever been denied.

"The NRC falls all over itself to facilitate the industry," says Ray Shadis, a consultant who has worked for both environmental groups and on NRC panels and research projects. The Project on Government Oversight and other watchdog groups point to a revolving door between the commission's staff and the nuclear industry. To take just one example, in 2007 former commissioner Jeffrey Merrifield joined the Shaw Group after spending his last months on the commission pushing to ease restrictions for precisely the type of construction activities that were the Shaw Group's specialty.

Diana Sidebotham, an antinuclear activist in Putney, Vermont, twenty miles north of the Vermont Yankee plant, thinks Entergy and the NRC are courting disaster. In 1971 Sidebotham helped found the New England Coalition on Nuclear Pollution, and she has been trying to shut down nuclear plants ever since. Her hillside farm looks out over the ridge lines of the Connecticut River Valley.

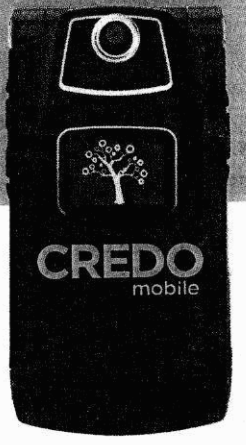
"One of these days a plant will blow," says Sidebotham, with just a touch of a genteel but steely New England accent. "And when it does, it will cause a great many deaths and widespread suffering, not to mention extraordinary economic damage."

Accidents do happen. In 2002 the Davis-Besse Nuclear Plant in Ohio was forced to close for two years after inspectors found a football-sized corrosion hole in the reactor's six-inch-thick steel cap. The plant was very close to a major accident. Repairs cost $600 million.

Democratic presidential candidate Barack Obama says he opposes any more relicensing of old nuclear plants. His rival Hillary Clinton has stopped just short of saying that. However, as was reported by the *New York Times*, Obama has close ties to the nuclear industry, particularly the Illinois-based Exelon, which has contributed at least $227,000 to his campaigns. Two of his top advisers have links to the firm, including his chief strategist, David Axelrod, who was a consultant for Exelon. Obama voted yes on the 2005 Energy bill, which lavished subsidies on oil, coal, ethanol and nukes; Senator Clinton, like almost half the Senate Democrats, voted against it. The Obama campaign says that as President he would not cut nuclear subsidies, only that he would boost subsidies for green power.

Activists like Sidebotham say the real issue is not how to build more nukes but how to handle the old, decrepit plants

see you this weekend the war



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and their huge stockpiles of radioactive waste. Most of the atomic plants in this country are reaching the end of their life span; seventeen have been decommissioned. And increasingly the question is what to do with the accumulated waste—the extremely radioactive spent fuel rods. This is dangerous stuff. If exposed to air for more than six hours, spent fuel rods spontaneously combust, spewing highly poisonous radioactive isotopes far and wide. This spent fuel will be hot for 10,000 years.

Since 1978 the Energy Department has been studying Yucca Mountain in Nevada as a possible permanent repository for atomic waste. But intense opposition has held up those efforts. In the meantime, the partially burned uranium is stored at the old power plants, in pools of water called "spent fuel pools." Lying near great cities, on crucial river systems, in small rural towns, these pools are potentially a far greater risk than a reactor meltdown. Scenarios for how terrorists might attack and drain them range from driving a truck bomb to crashing an explosive-laden plane into them.

Just after 9/11, when security at nuke plants was supposed to be high, lead pellets started raining down on the containment structure and guard shack at Maine Yankee, in Wiscasset. (The plant has since been decommissioned.) A group of four men in camouflage, armed and intent on killing, had infiltrated into a swamp and were firing weapons from somewhere in the reeds. This "cell" turned out to be four local duck hunters who had no idea they were hitting the power plant.

Their foray against innocent mallards proved just how easy an attack could be. Activists demanded, and got, a safety review, which led to a shockingly blunt NRC document called "Report on Spent Fuel Pool Accident Risk," or NUREG-1738. The report found that containment structures, such as that at Vermont Yankee, "present no substantial obstacle to aircraft penetration." According to the NRC, a fire in the spent fuel pool at a reactor like Vermont Yankee (which stores 488 metric tons of spent fuel) would cause 25,000 fatalities over a distance of 500 miles if evacuation was 95 percent effective. But that evacuation rate would be almost impossible to achieve. The NRC claims to have the threat of terrorism under control, but for reasons of national security it can't explain how. And after 9/11 it admitted, "At this time, we could not exclude the possibility that a jetliner flying into a containment structure could damage the facility and cause a release of radiation that could impact public health."

Humanity's Faustian bargain with atomic power is a story still in its early stages. No one knows how long nuclear facilities will last or what will happen to them during future social upheavals—and there are bound to be a few of those during the next 10,000 years.

This much seems clear: a handful of firms might soak up huge federal subsidies and build one or two overpriced plants. While a new administration might tighten regulations, public safety will continue to be menaced by problems at new as well as older plants. But there will be no massive nuclear renaissance. Talk of such a renaissance, however, helps keep people distracted, their minds off the real project of developing wind, solar, geothermal and tidal kinetics to build a green power grid. ■

Mill Hill Populism

Meet the new face of economic politics in post-NAFTA North Carolina.

by BOB MOSER

Biscoe

PURPLE AMERICA

It's a bright, mellow, short-sleeve April evening in the troubled pinelands of south central North Carolina. Except for the waspish drone of lawnmowers and the occasional whoosh of a car sliding along Highway 220, this town of 1,700 is almost eerily quiet—partly because, with gas costing what it does, people can't afford to do much driving around. But it's mostly because of the big yawning silence at the center of Biscoe, where the mill used to be.

"This was the old Springs plant," says Larry Kissell, pointing up a street formerly known as Mill Hill to a sprawling, low-slung series of connected buildings showing no sign of life. "It had, in its heyday, seven, eight hundred people." That's almost half the town's population. "People weren't getting rich, but there were good jobs. Good benefits. And of course it's gone. Just the heart and soul of Biscoe. This is one of those mills, they'd blow the whistle at 7 and 12 and 3—you always knew what time it was, based on the mill whistle."



AP/CHUCK BURTON

Larry Kissell, who is running for Congress this year, pumps gas during his 2006 race.

The Springs plant was an early casualty in the outsourcing plague that began to hit North Carolina after NAFTA and accelerated in this decade—and has socked the textile-heavy 8th Congressional District like a series of never-ending tornadoes. "Textiles were the sacrificial lamb" in NAFTA, says Kissell, a Democrat who's running, for the second time, to become Congress's first Gentleman from Biscoe. "I think everybody knew that was gonna happen."

But nobody predicted just how rough it was going to get down here, or how fast. North Carolina, first in the South for

Bob Moser is a Nation *contributing writer.*

5/1/2008 9:09 AM

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Ruth Nettles

From: Ruth McHargue
Sent: Wednesday, April 30, 2008 5:08 PM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: My contact

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I think this one goes to docket #080009.

-----Original Message-----
From: Rhonda Hicks
Sent: Tuesday, April 29, 2008 8:55 AM
To: Ruth McHargue
Subject: RE: My contact

Thank him for his comments and let him know that his concerns will be forwarded to the docket file.

Rhonda

-----Original Message-----
From: Ruth McHargue
Sent: Monday, April 28, 2008 4:38 PM
To: Rhonda Hicks
Subject: FW: My contact

Not quite sure how to handle this one.

-----Original Message-----
From: Consumer Contact
Sent: Thursday, April 24, 2008 4:03 PM
To: Ruth McHargue
Subject: FW: My contact

-----Original Message-----
From: Benjamin Legaspi
Sent: Thursday, April 24, 2008 3:54 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, April 24, 2008 3:47 PM
To: Webmaster
Cc: randude@tampabay.rr.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: randy cook
Company: none
Primary Phone:
Secondary Phone:
Email: randude@tampabay.rr.com

5/1/2008 9:09 AM

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Response requested? Yes
CC Sent? Yes

Comments:
You are all nothing but bitches for whoever has the most money like the power companies - thanks for socking it to the consumers to pay for the new reactors years beofre they open - really appreciate that - they get richer and the consumer gets the brunt of it - one would expect educated people like yourselves to make educated decisions - when are you going to stop caving in to big industry????????

Ann Cole

From: Ann Cole
Sent: Thursday, April 24, 2008 4:36 PM
To: Katherine Fleming
Cc: Kimberley Pena
Subject: RE: Dockets #080149 -EI, 080148 -EI, 080009 -EI, 080007 -EI, 070650 -EI

CONSUMER

Thanks for the follow up. I will see to it that the email and attachment are placed in *Docket Correspondence - Consumers & their representatives* for the above-referenced docket nos. today.

From: Katherine Fleming
Sent: Thursday, April 24, 2008 3:22 PM
To: Ann Cole
Cc: Kimberley Pena
Subject: RE: Dockets #080149 -EI, 080148 -EI, 080009 -EI, 080007 -EI, 070650 -EI

I meant to have it placed in the Docket Correspondence. I noticed that it was addressed to you and I and was just following up with whether it had been placed in the docket correspondence.

From: Ann Cole
Sent: Thursday, April 24, 2008 2:03 PM
To: Katherine Fleming
Cc: Kimberley Pena
Subject: RE: Dockets #080149 -EI, 080148 -EI, 080009 -EI, 080007 -EI, 070650 -EI

Hey Katherine,

This has not been placed in the docket files. Would you like for this to be placed in *Docket Correspondence - Consumers & their representatives* for the above-referenced docket nos?

-----Original Message-----
From: Katherine Fleming
Sent: Thursday, April 24, 2008 11:22 AM
To: Ann Cole
Subject: FW: Dockets #080149 -EI, 080148 -EI, 080009 -EI, 080007 -EI, 070650 -EI

Did this get placed in the docket files for the dockets identified below?

-----Original Message-----
From: rhonda roff [mailto:marshmaid@hughes.net]
Sent: Wednesday, April 09, 2008 12:36 AM
To: Ann Cole; Katherine Fleming
Subject: Dockets #080149 -EI, 080148 -EI, 080009 -EI, 080007 -EI, 070650 -EI

Dear Ms. Cole and Ms. Fleming, I respectfully request that you share this compilation of news stories with staff and the Commission as it pertains to the potential costs in the above referenced open dockets involving nuclear power generation. Thank you in advance for your consideration, Rhonda

Rhonda Roff, President
Save It Now, Glades!

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"It is difficult to get a man to understand something, when his job depends on his not understanding it."
Upton Sinclair

WE THE PEOPLE, INC.
C/O Bill Reeves, Esquire
1882 Capital Circle NE
Suite 206
Tallahassee, Florida 32308
(850) 201-0954
(850) 219-0053 FAX
BRLAW@hotmail.com

PRESS RELEASE

Tallahassee April 8, 2008

WE THE PEOPLE, INC, a non-profit whistleblower organization whose purpose is to provide the public with information about the safety and operation of nuclear power plants and the US Nuclear Regulatory Commission is concerned about recent disclosures regarding discoveries of serious safety problems in newly constructed facilities in Europe and the United States.

Recent media reports in Europe and Canada have documented numerous construction and safety flaws at the first European pressurized reactor to be built in Northern France and have warned that these problems will be exported by the French to Canada and the United States. An April 7, 2008 Information Notice issued by the US Nuclear Regulatory Commission also warns all holders of licenses for nuclear power reactors and applicants for licenses to construct new plants to watch out for counterfeit parts in their supply chains after counterfeit valves and circuit breakers were discovered in the United States. Copies of these reports are attached.

WE THE PEOPLE has previously called for and is circulating petitions demanding an investigation of the US Regulatory Commission by the United States Congress based on the discovery of counterfeit or substandard parts in more than 70 existing US power plants and the Commission's

failure to conduct inspections required to cure such defects. The Commission has also failed to adequately address the health and safety of people who would be at risk of serious harm or death should there be a nuclear accident at a nuclear power plant. "The best the NRC can offer many elderly and other children who could not be quickly evacuated after an accident are iodine pills" said Stephen Comley, founder of WTP, who became a nuclear safety advocate after he learned that the NRC had no effective plans for evacuating elderly patients from his family-run nursing home near the Seabrook, New Hampshire nuclear power plant.

More information about the petition drive may be obtained by contacting Bill Reeves at the above address.

Problems at French nuclear construction site for company seeking Ont. contract

Last Updated: Thursday, April 3, 2008 | 8:43 AM ET
CBC News

One of the companies competing to build new nuclear reactors in Ontario has run into trouble with regulators in France.

The French nuclear safety watchdog says there are a number of serious infractions in the Areva construction of a reactor in northern France - the same type of reactor it wants to sell to Ontario.

Areva is one of four companies competing to build Ontario's next power reactors, but in March the French Nuclear Energy Agency cited the company for shortcomings in the reactor's construction.

The agency says there was inadequate preparatory work before pouring concrete; the concrete base was smaller than promised; and reinforcing rods weren't up to standard.

Greenpeace International obtained a copy of the letter from the agency that was sent to Areva.

"I think it shows the shoddy workmanship that Areva's doing building the reactors overseas," said Sean Patrick Stensil, Greenpeace's nuclear expert in Ontario. "And that should make Ontario ask, 'Would you want to buy or do you trust Areva to build a reactor here in Ontario?'"

Areva's spokespeople in Ontario would not comment about the problems in France.

Ontario Energy Minister Gerry Philips says the criticism won't change things.

"I don't think it changes the process at all that we'll follow," Philips told CBC News. "We have a regulator who is required to ensure the public of its safety."

Phillips hopes to choose a nuclear technology design — either Canadian-made Candu or a foreign design — in December.

"It's going to be crucial that the people of Ontario are satisfied [the technology] works, that they can deliver it on time, and that it meets all of the regulatory requirements," the minister said.

Safety fears over French nuclear technology

By Peter Allen in Paris
Last Updated: **1:46am BST** 01/04/2008

Nuclear reactors of the kind France wants to sell to Britain suffer from "potentially catastrophic" problems, it was claimed yesterday.

News of the structural flaws came days after President Nicolas Sarkozy used a state visit to Britain to boast about his nation's nuclear expertise.

He made it clear that devices such as the European Pressurised Reactor (EPR) being built at Flamanville, in Normandy, should be on Gordon Brown's shopping list as part of the "entente formidable" between the two countries.

advertisement

But a letter from France's nuclear safety watchdog, ASN, leaked on a website yesterday, highlighted weaknesses that could undermine the £2.8 billion project.

Pointing out "numerous malfunctions" in the building of the reactor at Flamanville, it calls for them to be corrected in a month. These include weaknesses in steel grids reinforcing the concrete base supporting the reactor.

Such damage could lead to nuclear accidents, threatening the population of northern France, the Isle of Wight and possibly the coast of England.

The Prime Minister and Mr Sarkozy pledged last week to co-operate "on a new generation of nuclear power plants by sharing information on safety, security and waste disposal."

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UNITED STATES
NUCLEAR REGULATORY COMMISSION
OFFICE OF NUCLEAR REACTOR REGULATION
OFFICE OF NEW REACTORS
WASHINGTON, DC 20555-0001

April 7, 2008

NRC INFORMATION NOTICE 2008-04: COUNTERFEIT PARTS SUPPLIED TO NUCLEAR POWER PLANTS

ADDRESSEES

All holders of operating licenses for nuclear power reactors and applicants for combined license to construct nuclear power plants under Title 10 of the *Code of Federal Regulations* (10 CFR) Part 52, "Licenses, Certifications, and Approvals for Nuclear Power Plants."

PURPOSE

The U.S. Nuclear Regulatory Commission (NRC) is issuing this information notice (IN) to inform addressees of the potential for counterfeit parts to enter their supply chains. Addressees should review this information and consider actions, as appropriate, to avoid similar problems. The suggestions contained within this IN are not NRC requirements; therefore, no specific action or written response is required.

DESCRIPTION OF CIRCUMSTANCES

Counterfeit Valves

In November 2007, NRC became aware that Hatch Unit 2 had discovered a counterfeit valve (5" 150# Ladish stop check valves) on the stator cooling water skid. The licensee at Hatch later determined that it had two counterfeit valves in its facility: one in the warehouse and another one installed in Unit 2, as the "B" stator cooling water pump discharge stop check valve. The valve installed on Unit 2 had been in service for 8 months as of the time of discovery. Upon discovering the counterfeit valve, the licensee began to closely monitor the performance of the valve and plans to replace it during the next refueling outage in the spring of 2009. The valve installed at Hatch Unit 2 is being used in a non-safety related system.

Counterfeit Circuit Breakers

NRC is aware that on December 27 and October 30, 2007, and November 16, 2006, the U.S. Consumer Product Safety Commission (CPSC) had announced a recall of counterfeit circuit breakers labeled as "Square D" distributed by North American Breaker Co., Inc., Connecticut Electric and Switch Co, and Scott Electric Co. Inc. The recalled circuit breakers labeled "Square D" were manufactured in China and distributed from March 2003 through April 2006, February 2005 through August 2006, and May 2005 through May 2006, respectively. The counterfeit circuit breakers can fail to trip when overloaded, posing a fire hazard to consumers.

ML080790266

A licensee database search indicated that Catawba, McGuire, and Oconee nuclear power plants had purchased Square D circuit breakers during the suspected time frame. After inspecting their Square D circuit breakers, Oconee and McGuire Plants confirmed that the Square D breakers that they had purchased during the suspected time frame were genuine. Catawba Nuclear Plant, however, could not confirm the authenticity of four of its Square D circuit breakers that it had purchased during the suspected time frame. Subsequently, Catawba removed these circuit breakers from stock. The NRC is not aware that the counterfeit circuit breakers have been installed in safety-related applications. The CPSC reports are available at http://www.cpsc.gov/cpscpub/prerel/prhtml08/08151.html, http://www.cpsc.gov/cpscpub/prerel/prhtml08/08054.htm, and http://www.cpsc.gov/cpscpub/prerel/prhtml07/07036.html.

BACKGROUND

Over the past two decades, the NRC has issued several generic communications to inform licensees of counterfeit or misrepresented vendor products. In March 1989, the NRC staff issued Generic Letter (GL) 89-02, "Actions to Improve the Detection of Counterfeit and Fraudulently Marketed Products" (Agencywide Documents Access and Management System (ADAMS) Accession No. ML031140060). The GL informed licensees of program elements that are effective in detecting counterfeit or fraudulently marketed products and in assuring the quality of vendor supplied products. Additionally, in October 1989, the staff issued IN 89-70, and a supplement in April 1990, "Possible Indications of Misrepresented Vendor Products," to inform licensees of misrepresented vendor products and to provide information related to the detection of such products (ADAMS Accession No. ML031180470).

DISCUSSION

Although none of the counterfeit items described above were installed in safety-related applications, these examples demonstrate the need for licensees to remain vigilant and maintain effective quality assurance programs to reduce the potential for introduction of counterfeit parts into their supply chains.

In recent years many vendors, including foreign companies, with little to no experience in the nuclear industry have entered the market to supply parts and components for both safety and non-safety applications to nuclear power plants. It remains the licensees' responsibility to ensure that all suppliers use standards and processes that conform to US standards. Effective oversight of suppliers becomes increasingly more important as the nuclear industry begins construction of new nuclear power plants in the US.

As discussed in GL 89-02, three characteristics of effective procurement and dedication programs are (1) the involvement of engineering staff in the procurement and product acceptance process; (2) effective source inspection, receipt inspection, and testing programs; and (3) thorough, engineering-based programs for review, testing, and dedication of commercial-grade products for suitability for use in safety-related applications. Licensees may want to consider the applicability of these characteristics to their programs to reduce the likelihood of the introduction of counterfeit or fraudulent products into their plants and to assure the quality of procured vendor products.

CONTACT

This information notice requires no specific action or written response. Please direct any questions about this matter to the technical contacts listed below.

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Note: NRC generic communications may be found on the NRC public Web site, http://www.nrc.gov, under Electronic Reading Room/Document Collections

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