

Katie Ely

080317 EI

From: Katie Ely
Sent: Wednesday, January 13, 2010 8:26 AM
To: Ellen Plendl
Subject: FW: Email.

Attachments: FW: Proposed rate increases for Progress Energy and TECO; RE: Proposed rate increases for Progress Energy and TECO



FW: Proposed rate increases fo... RE: Proposed rate increases fo...

Thank you for this information. These attachments have been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Dockets 090079-EI & 080317-EI.

-----Original Message-----

From: Ellen Plendl
Sent: Wednesday, January 13, 2010 7:59 AM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole
Subject: Email.

Docket 090079-EI

Email received and response sent.

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~X~~ Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

Katie Ely

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, January 12, 2010 5:26 PM
To: Ellen Plendl
Subject: FW: Proposed rate increases for Progress Energy and TECO

-----Original Message-----

From: scotsonjathompson@ymail.com [mailto:scotsonjathompson@ymail.com]
Sent: Tuesday, January 12, 2010 8:58 AM
To: Governor Charlie Crist
Subject: Proposed rate increases for Progress Energy and TECO

Sonja Thompson
3555 Fairview St
Safety Harbor, FL 34695-5413

January 12, 2010

The Honorable Charlie Crist
Governor of Florida
The Capitol, 400 South Monroe Street
Tallahassee, FL 32399-0001

Governor Crist:

We have seen the reports in the Times regarding the proposed increase in

electricity by Progress Energy and Tampa Electric. Our rates are already extremely high and have been going up for some time. We have lived in this

home for 13 years, and in the winter months our rate used to be under \$100.....yesterday I paid a bill for \$251, and we are on budget billing!

These rates are making it extremely hard on folks. We were planning on retiring here in Florida and no longer can entertain the idea because of

all the escalating costs. I can assure you the fees have not been dropping!!! Please stop these increased rates, for they are high enough,

and vote against this increase request. With increases in insurance, energy, water, and property taxes, the middle class needs a small break somewhere. Our home decreased in value, while our taxes went up to fulfill

government's expenditures. Please suggest shrinking our government to accommodate rising costs. Our unemployment is hovering around 17%, but

thankfully we are not without work. Please vote NO on this energy increase request!!

Sincerely,

Sonja Thompson
727-669-6184

Employer Name: Adecco
Employer City: Clearwater
Position: Part-time office
Are you a registered voter?: Yes
Did you vote in the last election?: Yes
Age: 60
Gender: Female
Organization: Christian
Interest Group: We The People
Would you like a reply?: Yes
Have you visited our website?: Yes

Sonja Thompson sent this message via Congress.org, which uses the Capwiz*XC system. Congress.org is a free public service of Capitol Advantage and Knowlegis, LLC. You may access Congress.org here: <http://congress.org>

Katie Ely

From: Ellen Plendl
Sent: Wednesday, January 13, 2010 7:58 AM
To: 'scotsonjathompson@ymail.com'
Subject: RE: Proposed rate increases for Progress Energy and TECO

Ms. Sonja Thompson
scotsonjathompson@ymail.com

Dear Ms. Thompson:

The Governor's office forwarded a copy of your email regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about Progress Energy's petition for an increase in base rates. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 090079-EI.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Katie Ely

080317

From: Katie Ely
Sent: Monday, September 28, 2009 11:36 AM
To: Ruth McHargue
Subject: FW: To CLK Docket 090079 & 080317

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Dockets 090079 & 080317

Katie Ely
Staff Assistant - Office of Commission Clerk Florida Public Service Commission
850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Cheryl Bulecza-Banks
Sent: Monday, September 28, 2009 10:02 AM
To: 'patricia.williamson@moffitt.org'
Cc: Marshall Willis; Lisa Ray
Subject: FW: To CLK Docket 090079 & 080317

FPSC, CLK - CORRESPONDENCE
___Administrative___ Parties XConsumer
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

Dear Ms. Williamson,

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petitions filed by Progress Energy Florida (PEF) and TECO. I have placed your e-mail on the consumer correspondence side of the related docket files for these two utilities, 090079-EI and 080317-EI.

Florida Statutes allow utilities to petition the Commission for rate relief as they deem necessary. The Commission cannot forbid a company from seeking rate relief. However, the utility must prove that it is entitled to a rate increase. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. Generally, the Office of public counsel, the Attorney General, and other parties, challenge the cost levels. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers. Filing a petition for rate relief does not guarantee the company will receive an increase in rates. The Commission may determine that the company's existing rates should remain unchanged, or even be reduced. However, the Commission must provide the utility the opportunity to earn a fair rate of return based on its investment used and useful in providing public service.

Chapter 366.041, Florida Statutes dictates the Commission's responsibility with respect to setting rates.

(1) In fixing the just, reasonable, and compensatory rates, charges, fares, tolls, or rentals to be observed and charged for service within the state by any and all public utilities under its jurisdiction, the commission is authorized to give consideration, among other things, to the efficiency, sufficiency, and adequacy of the facilities provided and

the services rendered; the cost of providing such service and the value of such service to the public; the ability of the utility to improve such service and facilities; and energy conservation and the efficient use of alternative energy resources; provided that no public utility shall be denied a reasonable rate of return upon its rate base in any order entered pursuant to such proceedings. In its consideration thereof, the commission shall have authority, and it shall be the commission's duty, to hear service complaints, if any, that may be presented by subscribers and the public during any proceedings involving such rates, charges, fares, tolls, or rentals; however, no service complaints shall be taken up or considered by the commission at any proceedings involving rates, charges, fares, tolls, or rentals unless the utility has been given at least 30 days' written notice thereof, and any proceeding may be extended, prior to final determination, for such period; further, no order hereunder shall be made effective until a reasonable time has been given the utility involved to correct the cause of service complaints, considering the factor of growth in the community and availability of necessary equipment.

As stated in Florida Statutes, no utility shall be denied a reasonable rate of return on its rate base. While the current state of the economy has placed financial burdens on Florida citizens, the Statutes do not provide any exception to the requirement that the utility be granted a reasonable rate of return on its rate base. As a result, the Commission cannot deny a utility a rate increase if the utility has proven that it is not earning a reasonable rate of return on its rate base.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary to deliver quality electric service to your home.

Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance & Tax
(850) 413-6642
cbulecza@psc.state.fl.us

-----Original Message-----

From: Ruth McHargue
Sent: Friday, September 25, 2009 3:17 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK Docket 090079 & 080317

Customer correspondence is protesting rate increases by both TECO and PEF.

-----Original Message-----

From: Consumer Contact
Sent: Friday, September 25, 2009 2:21 PM
To: Ruth McHargue
Subject: To CLK Docket 090079 & 080317

Copies on file, see EI801-891183C, EI806-891188C. DH

-----Original Message-----

From: Webmaster

Sent: Thursday, September 24, 2009 4:11 PM

To: Consumer Contact

Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]

Sent: Thursday, September 24, 2009 4:09 PM

To: Webmaster

Cc: patricia.williamson@moffitt.org

Subject: My contact

Contact from a Web user

Contact Information:

Name: Patty Williamson

Company: Moffitt

Primary Phone: 813 975-7859

Secondary Phone: 813 962-1145

Email: patricia.williamson@moffitt.org

Response requested? No

CC Sent? Yes

Comments:

How is it that the energy companies(Progress, Teco)can ask for another pay increase? Here's the future of Florida, every middle class family is going to leave. Florida will become a state of the hopelessly poor or the overly rich and those rich people won't stick around long either when a hamburger cost \$15.00 and dry cleaning a button down shirt cost \$20.00! We cannot survive here anymore! Help us

Katie Ely

080317

From: Katie Ely
Sent: Friday, September 25, 2009 4:04 PM
To: Ruth McHargue
Subject: FW: To CLK Docket 090079 & 080317

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Dockets 090079 & 080317

Katie Ely
Staff Assistant - Office of Commission Clerk Florida Public Service Commission
850-413-6304

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Sent: Friday, September 25, 2009 3:17 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK Docket 090079 & 080317

FLSC CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
DOCUMENT NO. 05045.08
DISTRIBUTION: _____

Customer correspondence is protesting rate increases by both TECO and PEF.

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Copies on file, see EI801-891183C, EI806-891188C. DH

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From: Webmaster
Sent: Thursday, September 24, 2009 4:11 PM
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From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, September 24, 2009 4:09 PM

To: Webmaster
Cc: patricia.williamson@moffitt.org
Subject: My contact

Contact from a Web user

Contact Information:

Name: Patty Williamson
Company: Moffitt
Primary Phone: 813 975-7859
Secondary Phone: 813 962-1145
Email: patricia.williamson@moffitt.org

Response requested? No
CC Sent? Yes

Comments:

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080317

State of Florida



RECEIVED-FPSC


9 SEP 21 PM 4:06

COMMISSION
CLERK

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

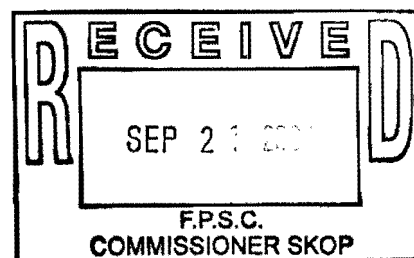
DATE: September 21, 2009
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Cristina Slaton, Executive Secretary to Commissioner Skop 
RE: Docket Correspondence

Ann,

Please place the attached correspondence sent to the Office of Commissioner Skop in the correspondence folder for docket number 080317-EI. This letter is from Susan M. Watson of Land Dover, FL. Thank you.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO 05065.08		
DISTRIBUTION:		

Susan M. Watson
3624 Windchime Lane
Dover, FL 33527
813 651-3345



September 17, 2009

To Commissioner Nathan A. Skop,

My name is Susan Watson. I am party to the hearing of the Tampa Electric Company's (TECO) proposal of the Willow Oak - Wheeler Davis 230kv transmission line in DOAH Case 07-4745, TAO7-15. I gave extensive testimony during this hearing, which was held in Tampa on March 8-9, 2008.

On May 26, 2009, I received a letter from TECO stating that they were deferring Phase III of the proposed line until 2018 "due to a decrease in customer load growth." See Attachment A. The section of the line that I testified about is now considered to be Phase II of the line (the section from the proposed Thonotosassa Substation to the Wheeler Substation which is approximately 7 miles of the proposed 30 mile line.)

I am personally concerned because my son has special needs and I have a licensed business, Partners in Auditory Learning, serving children with autism within 150 feet of one of the proposed ROW (right of way) of the corridor. My son Tommy has a medication resistant seizure disorder and severe physical challenges. His pediatrician testified during the certification hearing that living close to a 230kv high voltage power line (our home is less than 150 feet away of the proposed ROW) would be detrimental to his health. I am a certified Berard auditory integration trainer and have a graduate degree in specific learning disabilities. I also have advanced training with Guy Berard, M.D. Along with my business partner, Doris Renick, M.S., we have conducted auditory integration training at this location for the past 14 years. We have helped many children with autism from Florida and around the country increase their listening and language skills. This setting was specifically chosen because of the safe and quiet atmosphere, which is a requirement when working with children with autism.

I reviewed the PSC website which states that the Commission regulates the need for the line. I am requesting that the Commissioners revisit the need for this line due to present day circumstances. My complaint is attached.

To Members of the Public Service Commission:

I am a resident of Eastern Hillsborough County, Florida and a customer of Tampa Electric Company (TECO). On May 26, 2009, I received a letter from TECO about a proposed 230kv transmission line (Attachment A). The Public Service Commission (PSC) reviewed this line in Docket No. 070193-E1. In the letter, TECO states that a segment of the line (from the Wheeler Substation to Willow Oak Substation) has been deferred until 2018 due to a decrease in customer load growth. I live in the area where the line is proposed and am requesting that the PSC revisit their decision for the need for this line for three reasons.

First, due to the present economic situation in Florida, there is a widespread decrease in customer load growth. Florida lost about 58,000 residents last year, the first population decrease in 63 years. Those in the construction industry are out of work since the number of new developments has slowed so much. Foreclosures are high, which is partially due to the 11.1 percent unemployment rate reported by Hillsborough County officials. These figures all signal the significant downward trends in the economy and alter the factual basis for the PSC's decision. I understand that the economy has ups and downs, but I have seen nothing like this in my lifetime. TECO itself has recognized this significant change (see Attachments A and C).

Secondly, increasing the efficient use of electricity is lowering power usage and therefore decreasing customer load growth. People and businesses all around are greatly expanding efforts to save money on their electric bill and are replacing appliances with energy star products because of it. TECO and the government are expanding programs that help us use less electricity. For example, see: http://flarecovery.com/_resources/documents/eeecbg-florida.pdf. This says that \$168,886,400 was granted to Florida for energy efficiency and conservation. Our hard work to become more energy efficient could certainly effect when or where a new line is needed.

Thirdly, the government is also stimulating investments in renewable energy that could be located in places that impact the location and timing of a power line. They are doing this through policies like grants and tax breaks.

Just like families need to be careful not to overspend in these difficult times, the PSC and TECO should be careful not to 'buy' an expensive new line that might turn out to have been built before its time or at a place where it is not necessary. We are in an economic downturn, trying to be more energy efficient, which are both circumstances causing us to use less electricity. And increasing investment in renewable energy could also effect when or where a new power line is needed. Why should a line be built if we don't need to send electricity through it until later, or don't need it at the place it is built? In today's uncertain economy, many people are

holding off on big investments, hedging their bets as much as possible until we know what to expect. Instead of building an expensive and lengthy new transmission line, perhaps TECO and the PSC could also 'hedge their bets'. This could be done by focusing first on meeting energy needs in any area where power lines are becoming 'clogged' - perhaps by making that area's buildings more energy efficient and building new renewable power sources to serve the area. Circumstances have changed and priorities have shifted. Government money is going into energy conservation and renewable energy, presenting an important new opportunity that just wasn't there when the PSC first evaluated TECO's proposal to build a new transmission line. The Commission should consider these new circumstances - decreased load growth, increased investment in renewable energy, and the possibility of a 'hedge your bets' approach -- so that ratepayers do not have to pay for an expensive new line when other options might cost less.

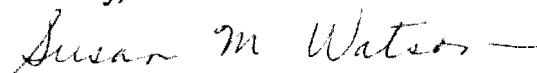
No one could have predicted that any of these circumstances would occur. When the PSC approved the application that TECO filed for this line, Florida's economic state was much different. Congress had probably not even thought of the Recovery Act. TECO had fewer programs to help us to conserve electricity (see material from TECO's website that is in Attachment B.) Government funds to stimulate energy efficiency and renewable energy projects were far less. The material from ULF's website in Attachment C shows that the downfall in population and electric hookups is a first. Because of these unique, new and unpredicted changes, the PSC should revisit its decision. Revisiting is also needed so that customers do not have an increase in electricity rate to pay for a transmission line when another hedge-your-bets type of approach may well turn out to cost less.

In addition to these new economic and energy saving reasons, there are other important reasons for revisiting the line. The Phase II section of the line could go through environmentally sensitive lands. Included in these lands are a state and county recognized significant wildlife habitat and an eagle's nest. The Tampa Bay Regional Planning Council has identified this area as a regionally significant natural resource because of the importance of the water resources, wetlands and uplands forests. This area also has historical and archaeological significance and has been spotlighted in our area's Community Plan.

I am urging the Commission to relook at the need for this line. The decrease in customer load growth, economical downturn and transition to energy efficiency and renewable energy sources are circumstances that warrant another look. Please respond to my written concerns and revisit the need for this line in light of these changes.

Thank you for your consideration of this request.

Sincerely,



3624 Windchime Lane Dover, FL 33527 Phone: 813 651-3345

This is a blank page that separates the attachments from the complaint



May 26, 2009

Dear Customer:

Tampa Electric is committed to providing our customers and residents with up-to-date information about construction projects in their area.

In February 2007, we announced our plans to construct a new 230-kilovolt transmission line from Polk County to Hillsborough County. This announcement indicated that the new line, which is necessary to ensure the continued delivery of reliable and cost-effective electric service to your area, would connect our new Willow Oak substation, located at the intersection of State Road 60 and Turner Road in western Polk County, with our Wheeler substation in Valrico and our new Davis substation in Temple Terrace, a span of approximately 30 miles.

Tampa Electric is now required to provide service to the Florida Gas Transmission Company's (FGT) Compressor Station 27 which, as previously announced by FGT, will be located off Old Mango Road in Thonotosassa. As a result of this customer-driven requirement, Tampa Electric will be siting a new substation (Thonotosassa substation) between the proposed Davis substation and the existing Wheeler substation. The new Thonotosassa substation, which will be built on FGT property, requires that Tampa Electric submit a modification to the corridor certification. The modification to the certified corridor is limited to the area where the transmission line interconnects with the proposed Thonotosassa substation. Other than this limited expansion, Tampa Electric is not proposing changing, moving or withdrawing of any portions of the previously certified corridor.

With this modification, the transmission line will be constructed in three phases instead of two. During phase I, the segment of line from the planned Davis substation to the proposed Thonotosassa substation will be constructed with an anticipated in-service date of October 2010. During phase II, the segment of line from the proposed Thonotosassa substation to the existing Wheeler substation will be constructed with a scheduled in-service date of June 2011. The in-service date for the phase III segment of line from the existing Wheeler substation to the planned Willow Oak substation has been deferred to 2018 due to a decrease in customer load growth. An increase in customer load growth could result in a re-evaluation of the 2018 in-service date for phase III. The certified corridor ranges from 300 feet to approximately one mile wide. A map of the certified corridor is attached.

The process to determine the specific placement of the transmission poles and lines within phase I of the corridor will be completed by approximately September 2009. The placement of transmission poles and lines within phase II will be completed approximately in November 2009. Tampa Electric will consider many factors to determine pole locations within the corridor, including current and future land use, number of homes, environmentally sensitive areas, cost and access for future maintenance of the transmission line.

We plan to continue notifying you when significant project milestones **are accomplished**. We will hold additional community meetings after we determine the specific route of the transmission line and poles within Phases I, II and III of the certified corridor.

If you would like to learn more about the project, visit our Web site at tampaelectric.com/infrastructure/davis or contact me at **813-630-6217**. You can also visit the FDEP Web site at <http://www.dep.state.fl.us/siting/Highlights/conditions.htm>.

Sincerely,

A handwritten signature in black ink, appearing to read "Arlee Jones". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Arlee Jones
Project Management



Willow Oak-Wheeler-Davis Certified Corridor



Commission to increase its energy-efficiency efforts by 70 percent over the next 10 years

From: <http://www.tampaelectric.com/news/article/index.cfm?article=495>Tampa Electric files request with the Florida Public Service

TAMPA, June 5, 2009

This week, Tampa Electric filed with the Florida Public Service Commission (FPSC) the company's proposed energy-efficiency goal of 200 million kilowatt-hours (kWh) for the next 10 years – an increase of 70 percent over the company's current goal. To achieve this aggressive goal, the company plans to enhance several of its current 27 customer programs and explore new program opportunities for all customer sectors: residential, commercial and industrial.

"These are challenging times for everyone, and we know our customers are keenly aware of their energy bills and are looking for ways to save," said Chuck Black, president of Tampa Electric. "With this goal, Tampa Electric remains committed to not only continuing its national prominence in the area of conservation but also to exploring new programs that can meet the needs of a growing, diverse customer base that maintains a greater consciousness of energy costs than ever before." Tampa Electric began promoting energy efficiency in the late 1970s – before any state legislation required electric utilities to engage in conservation activities. Since that time, it has emerged as a national leader in the area of energy-efficiency accomplishments by reaching a recent performance level in the 96th percentile nationally. The company's overall energy-efficiency and conservation efforts have reduced the need for more than three 180-megawatt power plants. The aggregate energy savings from all programs have been enough to power over 600,000 homes for one year.

Related to this effort, Tampa Electric has been expanding its renewable energy programs for residential and business customers. The company currently enables its customers to purchase a portion of their electricity from renewable sources, including for one-time events. In March, the company announced its intent to purchase the energy output from a proposed 25-megawatt solar facility to be constructed in Polk County, with production expected to begin in 2011. In 2008, Tampa Electric, along with the University of South Florida and Lowry Park Zoo announced plans to launch a new, two-part renewable energy project at the zoo that will generate 15 kilowatts (kW) of electricity for the electric grid and serve as an educational tool for students and the community.

The FPSC will rule on Tampa Electric's energy efficiency goal proposal in the coming months. Implementation of programs will begin in early 2010. Through this recent filing, Tampa Electric expects to continue its leadership in the area of energy efficiency.

Florida Public Service Commission grants Tampa Electric first base rate increase in 16 years

From: <http://www.tampaelectric.com/news/article/index.cfm?article=484>

TAMPA, March 17, 2009

Today Tampa Electric received approval from the Florida Public Service Commission (FPSC) to increase base rates for the first time since 1993. While the Commission must still make decisions regarding final rate structures, it is estimated that the average residential customer using 1,000 kilowatt-hours per month could realize a base rate increase of less than five dollars. This increase will be more than offset by the company's pending request to lower the fuel portion of its rates, which would be about a \$13 per month decrease for a 1,000 kilowatt-hour customer. Both charges should take effect in May.

....In its decision, ***the FPSC approved Tampa Electric's request for an energy efficiency- focused residential rate*** that offers a lower charge for the first 1,000 kilowatt-hours used each month....

(emphasis added)

Tampa Electric joins partners on a new energy-efficient townhome project

From: <http://www.tampaelectric.com/news/article/index.cfm?article=495>

Tampa Electric and Peoples Gas are bringing high-efficiency electric and natural gas measures, respectively, to Westshore Landings One. The Westshore Community Development Corporation (WCDC) project, an affordable 57-unit townhome community in Tampa, is to be built by Palm Harbor Homes. Westshore Landings One homeowners will realize approximately 45 percent greater energy efficiency than the average home. When completed in 2010, the community will be one of the first in the nation to achieve the U.S. Department of Energy's Builder's Challenge energy-efficiency status.

Leaders from Tampa Electric and Peoples Gas will join Mayor Pam Iorio; Mark Sharpe, Vice Chairman, Hillsborough County Board of County Commissioners; and principals from the WCDC and the Westshore Alliance to celebrate the project Monday July 13.

Materials from Tampa Electric (TECO)

Ten year site plans filed by Florida's electric utilities are on the PSC's website at:
<http://www.psc.state.fl.us/utilities/electricgas/10yrsiteplans.aspx>

1) The plans filed by Tampa Electric Company (TECO) show that the company's load growth projections have decreased since TECO proposed the transmission line that is the subject of this complaint, specifically:

The peak load projected for 2014-2015 is about 14½% lower in TECO's 2009 Plan than in TECO's 2006 Plan. (This measurement is of TECO's peak load in winter since TECO is a winter-peaking utility.)

In TECO's 2006 plan, the company projects a 23.3% increase in winter peak load between winter 2006-2007. In TECO's 2009 plan, the company projects a 5.5% increase in that load for that period.

(Testimony of Tampa Electric's engineer in PSC Docket No. 070193 – the docket through which the PSC evaluated the proposed wire -- states that Tampa Electric's transmission plans are based on "its annual forecasted future load growth effects..." and "transmission assessment studies" that the company conducted in 2006. See: Pages 10-11 of testimony at <http://www.psc.state.fl.us/library/filings/07/04713-07/04713-07.pdf>)

2) In TECO's 2009 Ten Year Site Plan, the reserve margin for 2017-2018 is 28%, above the required 20%. This excess capacity exceeds the projected load growth.

(The reserve margin is the extra electricity-making capacity that a utility plans to have available just in case of an underestimate of the amount of electricity that would be needed in the planning period. The PSC requires a 20% reserve margin now and has previously required a 15% reserve margin. (Here is a definition of "reserve margin":

www.teachmefinance.com/Scientific_Terms/Reserve_margin_operating.html)

Material from website of UF's Bureau of Economic and Business Research

Census shows drop in new Florida residents, April 2009

<http://www.bebr.ufl.edu/news/title-raw%5D-41>

For the first time since the 1940s, more people moved out of Florida last year than new residents moved in from other states as the economic slump has halted years of explosive population growth in the Sunshine State...

...It was the first time Florida has experienced a year-to-year loss in domestic migration since the University of Florida's Bureau of Economic Research began keeping records in 1972. It also was probably the first dip since shortly after World War II, when soldiers who had come to Florida for training returned home after the war, said Stanley Smith, the bureau's director.

...Growth has been the economic engine of Florida for decades. But Smith said he doesn't expect any significant population growth in the state until the national economy rebounds in a year or two. And when a recovery does occur, Florida's growth isn't likely to reach the heights it did annually this decade, he added.

March 4, 2009 (From "The Mike Thomas Blog" - Orlando Sentinel)

from: <http://www.bebr.ufl.edu/news/title-raw%5D-19>

...University of Florida economics professor David Denslow began his presentation to a collection of policy committees in the Florida House today with a word of encouragement. "Florida is going to be just fine," he said. Then he hit them with the trend lines, the numbers and the bottom line:

"I think this is going to be really, really bad," Denslow said. "We're not talking about the Great Depression. We're talking about something reasonably close to it. ... We've got to be ready for it."

"We're going through a structural change," he explained. With adjectives like "brutal," "phenomenal" and "this gets rough," the normally placid Denslow described how construction is not going to be as important as it was. Population growth is not going to be the economic driver Florida has become used to. The financial sector is going to shrink. Government employment will continue to decline. Manufacturing in Florida will continue to decline and be a smaller share of the workforce. Home ownership will continue to drop.

Nationally, the net debt to present value is \$52 trillion. By contrast, the net worth of all Americans is now \$41 trillion.

This structural change will result in unprecedented trends, he said. For instance, for ***the first time there has been a decline in electrical hookups*** in Florida since the Bureau of Economic and Business Research has been counting--"a really phenomenal thing for a rapidly growing thing like Florida," he said. School enrollment is plateauing in Florida, unlike in any other Southeastern state, and Denslow predicts three additional years of low population growth.

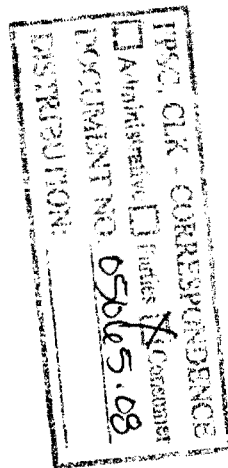
(emphasis added)

7/29/09

RECEIVED-FRSC
09 JUL 30 AM 9:48
COMMISSIONER
CLERK

Florida Public Service
Commission

With all honesty, I find it totally incredible that you allowed T&E's these enormous rate increases at a time when the economy is a mess - Actually, I feel that you are punishing us for cutting back and trying to conserve energy to please the idiotic "greenies" - Thanks a million for giving T&E's "Carte blanche" to steal another \$120 plus additional energy charges this year from me - You should change your name to H. Screw the Public Service Commission - Hope T&E's lined your pockets well - Y. Gordon



Georgene H. Gordon
4849 NE 60th Ter.
Silver Springs, FL 34488

Katie Ely

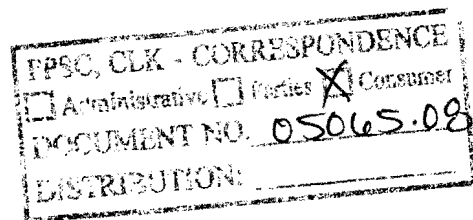
080317

From: Ruth McHargue
Sent: Wednesday, July 29, 2009 11:38 AM
To: Katie Ely
Cc: Cheryl Bulecza-Banks; Ann Cole; Dorothy Menasco
Subject: FW: To CLK Docket 080317

Please add to docket file.

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, July 29, 2009 10:51 AM
To: Ruth McHargue
Subject: To CLK Docket 080317



-----Original Message-----

From: Webmaster
Sent: Monday, July 27, 2009 9:34 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, July 27, 2009 9:26 AM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name:

Company:

Primary Phone:

Secondary Phone:

Email:

Response requested? No

CC Sent? No

Comments:

I don't like the tiered rates approved for Tampa Electric because conservation is paying more and getting less.

Ann Cole

080317

From: Ann Cole
Sent: Monday, April 20, 2009 8:32 AM
To: Office of Commissioner Skop
Cc: Commissioners Advisors; Administrative Assistants - Commission Suite
Subject: RE: Steve Stewart

Thanks, Bill. This information will be placed in *Docket Correspondence - Consumers and their representatives*, Docket No. 080317-EI.

From: Office of Commissioner Skop
Sent: Thursday, April 16, 2009 5:24 PM
To: Ann Cole
Cc: Cristina Slaton
Subject: FW: Steve Stewart

Ann,

Please place this in the correspondence side of the Docket No. 080317-EI (TECO rate case).

Thanks,
 Bill

Bill McNulty
 Chief Advisor to Commissioner Skop
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0855
 (850) 413-6028 (office)
 (850) 413-6029 (fax)
 bmcnulty@psc.state.fl.us

FPSC, CLK - CORRESPONDENCE
Administrative Parties X Consumer
 DOCUMENT NO. 05065-08
 DISTRIBUTION: _____

From: Tallahassee Reports Staff [mailto:tips@tallahasseereports.com]
Sent: Wednesday, April 15, 2009 10:31 PM
To: Office of Commissioner Argenziano; Office Of Commissioner Edgar; Office of Commissioner McMurrian; Office of Commissioner Skop
Subject: FW: Steve Stewart

Commissioners,

I had intended to send this message to the full Commission.

Stephen Stewart

From: Tallahassee Reports Staff [mailto:tips@tallahasseereports.com]
Sent: Wednesday, April 15, 2009 1:56 PM

4/20/2009

To: 'chairman@psc.state.fl.us'
Subject: FW: Steve Stewart

Dear Chairman Carter:

I have repeatedly asked the Executive Director of the FPSC, Mary Bane, to answer two questions for me. I have sent an email, which I have included below, and left voice messages. Ms. Bane has ignored my communications. While I understand I might be a bit of a nuisance, I am a taxpayer and citizen of Florida who should be given the courtesy of a response.

I would appreciate your help with this issue.

Thank You
Stephen Stewart
766-6208

From: Tallahassee Reports Staff [mailto:tips@tallahasseeireports.com]
Sent: Friday, April 10, 2009 2:34 PM
To: 'mbane@psc.state.fl.us'
Subject: Steve Stewart

Mary,

Thanks for your time earlier this week.

After our discussion, I was reviewing my notes and I wanted to make sure I had the correct answers to two questions.

First, your reference to "at least two commissioners raised" the step increase issue at hearing – do you recall which two commissioners?

And second, if the basis for the alternative step increase language was a discussion raised at hearing, why was the language not included in the staff recommendation released on March 5th?

I appreciate your patience with me on this issue.

Thanks
Steve Stewart
766-6208

4/20/2009

Kimberley Pena 080317

From: Kimberley Pena
Sent: Friday, April 17, 2009 8:58 AM
To: Office of Commissioner Skop
Cc: Ann Cole; Administrative Assistants - Commission Suite; Commissioners Advisors
Subject: RE: Steve Stewart

Thank you. This information will be placed in Docket Correspondence - Customers and Their Representatives, in docket 080317-EI, today.

From: Office of Commissioner Skop
Sent: Thursday, April 16, 2009 5:24 PM
To: Ann Cole
Cc: Cristina Slaton
Subject: FW: Steve Stewart

Ann,

Please place this in the correspondence side of the Docket No. 080317-EI (TECO rate case).

Thanks,
 Bill

Bill McNulty
Chief Advisor to Commissioner Skop
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0855
(850) 413-6028 (office)
(850) 413-6029 (fax)
bmcnulty@psc.state.fl.us

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
 DOCUMENT NO. 05065-08
 DISTRIBUTION: _____

From: Tallahassee Reports Staff [mailto:tips@tallahasseereports.com]
Sent: Wednesday, April 15, 2009 10:31 PM
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Commissioners,

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Subject: FW: Steve Stewart

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4/17/2009

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Thank You
Stephen Stewart
766-6208

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To: 'mbane@psc.state.fl.us'
Subject: Steve Stewart

Mary,

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After our discussion, I was reviewing my notes and I wanted to make sure I had the correct answers to two questions.

First, your reference to "at least two commissioners raised" the step increase issue at hearing – do you recall which two commissioners?

And second, if the basis for the alternative step increase language was a discussion raised at hearing, why was the language not included in the staff recommendation released on March 5th?

I appreciate your patience with me on this issue.

Thanks
Steve Stewart
766-6208

4/17/2009

Katie Ely

680317

From: Ruth McHargue
Sent: Thursday, April 02, 2009 1:55 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: TECO rate increase

-----Original Message-----

From: Webmaster
Sent: Tuesday, March 31, 2009 3:28 PM
To: Consumer Contact
Subject: RE: My contact

FPSC, CLK - CORRESPONDENCE
Administrative ~~Parties~~ ~~Consumer~~
DOCUMENT NO. 05065-08
DISTRIBUTION: ECR GLL

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, March 31, 2009 3:24 PM
To: Webmaster
Cc: dfredman1@verizon.net
Subject: My contact

Contact from a Web user

Contact Information:
Name: mabel fredman
Company:
Primary Phone: 813-300-0876
Secondary Phone:
Email: dfredman1@verizon.net

Response requested? Yes
CC Sent? Yes

Comments:

I am just wondering how Teco can "get away" with such rate hikes since fuel has gone down. I do understand they have not raised thier rates for quite some time however, in this economic times these increases are putting even more of a burden on our comminuty. I personally have a 1500 sqft home that is covered with oak trees and we ran our heat on 72 all of last month. however we still ended up with an electric bill of \$380.00. This absoulutely blew my mind. I am not being forced to open my windows (which is fine during this time of year) due to the fact that I can not afford my electric bill. Again, I'd to ask how can Teco legally get away with it? There are many families stuggling and this is putting that much more of a financial stress. I understand that I am not the only person needing your help but I would greatly appreciate some feedback from you as to what we can do as a community to fight this issue

thank you for time

Respectfully Yours
Mabel Fredman

Utilities
PSC 080817**Fax****CHANGE
SECTION**OFFICE OF THE GOVERNOR
CITIZEN SERVICES

09 MAR 17 AM 10:28

To: The Capitol From: Mrs Queen Miller
Fax: 202-0238 Pages: 3
Phone: 850-487-0001 Date: 3/16/09
Re: _____ CC: _____

Attn: Gov. Charlie Crist

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

• Comments:

PLEASE MAIL A RESPONSE TO RETURN
ADDRESS ON LETTER

COMMISSION
CLERK

09 APR -1 PM 3:55

RECEIVED-FPSC

FPSC, CLK - CORRESPONDENCE
Administrative Parties ☒ Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

3512 N.25th St.
Tampa, Florida
March 16, 2009

Hillsborough County
Legislation Delegation
601 E. Kennedy Blvd
Tampa, FL 33602

Dear Legislation Delegation:

I, Queen Miller, an advocate for the poor and indigent people of Hillsborough County am petitioning you to vote in our favor in Tallahassee this session against TECO's high electric bills for home consumption.

A temperature set at 70 degrees in the cold winter would have a bunch of us in the hospital and that is unnecessary pain and suffering for people like me who is old and already have arthritis. Senior citizens need a discount rate. Can you help us? We need help now.

Our Governor, Charlie Crist and our President Barack Obama have already told TECO to help the old, sick people of our state. We depend on our elected officials to help us. We remain.

Sincerely,

Queen Miller,
Community Servant
Ex officio Lee Davis
Consumer Council

RECEIVED
MAR 16 2009
Tampa Public Service Commission
33602

Page II

DISTRICT V AND COLLEGE HILL CRIME WATCH 30 CHURCHES IN BELMONT HEIGHTS AND JACKSON HEIGHTS

1. St. John Progressive M.B. Church, Rev. Bart Banks, Pastor 247-2345 Sec. Cy.
Essie M. Sheffield, R. Lewis, Lucille Walker, Cynthia F. W. Geraldine Jefferson, Donald King
Queen Miller, Carolyn Alexander, Letsie Jefferson, Dcc. Charlie Ball, Luerie Johnson
2. Peace Progressive M.B. Church, Rev. Leonard, Pastor
Annie Cochran, Willie Minor, Trustee Juanita Ford, Rev. 248-6600
3. First Baptist Church College Hill, Rev. Abraham Brown, Pastor 236-3611
Carrie Sterrex, Eartha Fields
4. New Hope M.B. Church, Rev. T.J. Jenkins, Pastor
Minnie Langston
5. Brown Temple C.O.G. In Christ, Rev. R. Matthews Williams, Pastor
Winston Prescott, Pastor
6. Hood Temple A.M.E. Church, Rev. Lucy Russell, Margaret Petway, HCC Counselor 248-4127
New Friendship M.B. Church, Rev. H.L. Daniels, Pastor
Ethel Williams, Mary Green
8. Greater Mt. Moriah P.B. Church, Rev. Dr. Willie J. Williams, Pastor
Urelee Shacka, Trustee
9. St. Luke A.M.E. Church, Rev. Marcia Burke, Pastor
Dorothy Alexander, Trustee
10. St. Peter Claver Catholic Church
11. United Methodist Church
Ernestine Ponder, Peer to Peer Coordinator
12. First Union M.B. Church
TPD Margaret Butler, Liason Community 238-1205
13. College Hill Minonite Church
Deacon Mike Gorrik
14. Pleasant Chapel A.M.E. Church, Rev. Ester Eva, Pastor
Johnny Chapman, Trustees Earnest Butler
15. St. John Ministries, Elder Eddie Newkirk, Pastor
John Miller, Deacon
16. 34th St. C.O.G. In Christ, Rev. Thomas Scott, Pastor
17. Mt. Zion M.B. Church, Rev. Walter Williams, Pastor Dr. Fort, Clarence
Church Secretary, Delores Wheeler Rev. Euster Garvin
18. Northside M.B. Church, Rev. Jacob Jordan, Pastor 237-3157
19. Greater Friendship M.B. Church, Rev. Madison Murray, Pastor
20. Peace P.B. Church, (Lake Avenue) Rev. Timothy Kemp, Pastor 248-2241
Rozetta Baker, Ch. Deaconess 79
21. Grace Mary M.B. Church, Elder Thomas Reed, Pastor 238-3724
22. Mt. Olive M.B. Church, Rev. Epps, Pastor
23. Mt. Zion M.B. Church, Rev. M. King, Pastor
Trustee Hosea, Willie Mae Floyd
24. 29th Street Church of Christ, Min. Harold Rodriguez, Pastor
Deacon George Gaines
25. First Missionary Baptist Church of Highland Pines, Rev. Cleveland Lane, Pastor
Trustee Arthur Miller

New Bethel M.B. Church, Rev. Johnson N. Boy Street 248-4339
Greater Bethel, Rev. Johnson Shortt, 248-1390

Bethel Bapt 251-5591 ofc Pastor 251-3382
1006 Cypress St. Rev. Favorite

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

April 2, 2009

Ms. Queen Miller
3512 North 25th Street
Tampa, FL 33602

RE: PSC Inquiry 846486C

Dear Ms. Miller:

The Governor's office forwarded a copy of your correspondence regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EL.

Customers may contact The Florida Department of Community Affairs to inquire about the Low-Income Energy Assistance Program by using the following information:

**Florida Department of Community Affairs
Division of Housing and Community Development Low-Income Home Energy
Assistance Program
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100**

**Telephone: 850-488-7541
E-Mail: floridaliheap@dca.state.fl.us**

Some TECO customers may also qualify for Emergency Home Energy Assistance for the Elderly (EHEAP), which is a program that provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

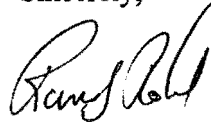
Ms. Queen Miller
Page 2
April 2, 2009

or older. Customers can review the contact and program information by using the following link:

<http://elderaffairs.state.fl.us/english/eheaep.php>
Telephone: 1-800-963-5337

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland", written in a cursive style.

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

Katie Ely

080317

From: Ellen Plendl
Sent: Wednesday, March 25, 2009 2:43 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole
Subject: email

Attachments: FW: Tampa Electric Price Increases; RE: Tampa Electric Price Increases



FW: Tampa RE: Tampa
Electric Price Increase Electric Price Increase

Dockets 090001-EI and 080317-EI

Email received and response sent.

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

Katie Ely

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, March 25, 2009 11:10 AM
To: Ellen Plendl
Subject: FW: Tampa Electric Price Increases

-----Original Message-----

From: al jankowitz [mailto:ajankowitz@tampabay.rr.com]
Sent: Saturday, March 21, 2009 10:26 AM
To: Governor Charlie Crist
Subject: Tampa Electric Price Increases

I am a senior citizen struggling to survive financially without having my home foreclosed while supporting my disabled son.

Until February of this year (2008), I had a full time job and was getting along satisfactorily. After February until May 2008, I supported the two of us by drawing down my assets. In May I was able to find a part time job working four mornings a week.

This Email is not to gain sympathy. This afternoon, I opened my bill from TECO and Discovered that my January bill had a 25% increase which had been approved by the Florida Public Service Commission. Furthermore, I discovered that TECO was requesting an additional increase within the next few months!

Governor Criss, are those people sick or just stupid. In the beginning of a serious recession, in the midst of Florida's worst housing destruction on record, as Florida unemployment rate is moving upward, they, the PSC, have the gall to increase rates. They should have the brains to understand that increased rates during this time will only make things worse for Floridians.

Governor Criss, during your election campaign, you were clearly a champion for the citizens of Florida. I discovered that you appointed those idiots. Don't they know who they work for!!!!

Please do something
Al Jankowitz

3/26/2009

Katie Ely

From: Ellen Plendl
Sent: Wednesday, March 25, 2009 2:42 PM
To: 'ajankowitz@tampabay.rr.com'
Subject: RE: Tampa Electric Price Increases

Mr. Al Jankowitz
ajankowitz@tampabay.rr.com

Dear Mr. Jankowitz:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that TECO residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers are paying effective January 2009.

Prior to January 2009 (1,000 kilowatt-hours)	\$114.38
As of January 2009 (1,000 kilowatt-hours)	\$128.44
Increase (1,000 kilowatt-hours)	\$14.06

In setting the fuel adjustment charge for 2010, the PSC will determine whether TECO collected more revenues during 2009 than it incurred in costs. All utilities are required to notify the PSC at any point during the year if it appears their fuel rates will result in an over or under-recovery by more than 10%. At that time the PSC can require rates be re-adjusted to align with costs.

You also expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends

which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Katie Ely

080317

From: Ruth McHargue
Sent: Monday, March 23, 2009 3:58 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: TECO

-----Original Message-----

From: Webmaster
Sent: Thursday, March 19, 2009 2:43 PM
To: Consumer Contact
Subject: RE: My contact
Please add to docket file.

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, March 19, 2009 2:30 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name:
Company:
Primary Phone:
Secondary Phone:
Email:

FPSC, CLK - CORRESPONDENCE
Administrative Parties / Consumer
DOCUMENT NO. 65065-08
DISTRIBUTION: ECR GCL

Response requested? No
CC Sent? No

Comments:

Thanks alot you bunch of idiots for giving tampa electric permission to raise rates in these hard times when people are struggling to make ends meet!! I am very upset with your decision, you don't care about the people of Florida at all. I wonder how much teco paid you people under the table to get permission.

Katie Ely

080317

From: Ellen Plendl
Sent: Friday, March 20, 2009 1:17 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole
Subject: FW:

Attachments: T.E.C.O. RATE INCREASE; RE: T.E.C.O. RATE INCREASE



T.E.C.O. RATE RE: T.E.C.O.
INCREASE RATE INCREASE

Docket 080317-EI

Email received and response sent

-----Original Message-----

From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Thursday, March 19, 2009 3:30 PM
To: Ellen Plendl
Subject:

FPSC, CLK - CORRESPONDENCE
_Administrative_Parties/Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

Katie Ely

From: Charles Burns [cb1363@hotmail.com]
Sent: Tuesday, March 17, 2009 8:53 PM
To: Governor Charlie Crist
Subject: T.E.C.O. RATE INCREASE

Who voted to allow TECO to raise their rates. This is absurd during these economical hardships. People are just trying to make ends meet and businesses are going out of business and laying off 1000's of people. The electric company can't raise the price because of fuel increases when the price per barrel of oil has went from \$140 to \$40 a barrel. Come on!!! I hope someone gets the nerve to stop this monopoly price gouging.

See my web page at:

<http://www.charles-burns.com>

Hotmail® is up to 70% faster. Now good news travels really fast.
http://windowslive.com/online/hotmail?ocid=TXT_TAGLM_WL_HM_70faster_032009

Katie Ely

From: Ellen Plendl
Sent: Friday, March 20, 2009 1:15 PM
To: 'Charles Burns'
Subject: RE: T.E.C.O. RATE INCREASE

Mr. Charles Burns
cb1363@hotmail.com

Dear Mr. Burns:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

080317

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

February 25, 2009

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

Mr. & Mrs. John Michael Morris
15838 Dawson Ridge Drive
Tampa, Florida 33647

RECEIVED-FPSC
09 FEB 26 PM 3:10
COMMISSION
CLERK

Re: Docket No. 080317-EI - Tampa Electric Company

Dear Mr. & Mrs. Morris:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC has been completed, and the Commissioners will now review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers. A decision is expected on March 17, 2009.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

A handwritten signature in cursive script that reads "Bev DeMello".

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

080317

COMMISSIONERS:
 MATTHEW M. CARTER II, CHAIRMAN
 LISA POLAK EDGAR
 KATRINA J. MCMURRIAN
 NANCY ARGENZIANO
 NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
 CYNTHIA L. MUIR
 DIRECTOR
 (850) 413-6482

Public Service Commission

February 25, 2009

Ms. Rosalia Spinella
 11830 Sophia Drive, Apt. 3302
 Temple Terrace, Florida 33637

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
 DOCUMENT NO. 05065-08
 DISTRIBUTION: _____

RECEIVED-FPSC
 09 FEB 26 PM 3:10
 COMMISSIONER
 CLERK

Re: Docket No. 080317-EI -- Tampa Electric Company

Dear Ms. Spinella:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

COMMISSIONERS:
 MATTHEW M. CARTER II, CHAIRMAN
 LISA POLAK EDGAR
 KATRINA J. MCMURRIAN
 NANCY ARGENZIANO
 NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
 CYNTHIA L. MUIR
 DIRECTOR
 (850) 413-6482

Public Service Commission

February 25, 2009

RECEIVED-FPSC
 09 FEB 26 PM 3:10
 COMMISSION
 CLERK

Ms. Wendy Hathaway
 6910 North Ola Avenue
 Tampa, Florida 33604

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
 DOCUMENT NO. 05665-08
 DISTRIBUTION: _____

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Hathaway:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

COMMISSIONERS:
 MATTHEW M. CARTER II, CHAIRMAN
 LISA POLAK EDGAR
 KATRINA J. MCMURRIAN
 NANCY ARGENZIANO
 NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
 CYNTHIA L. MUIR
 DIRECTOR
 (850) 413-6482

Public Service Commission

February 25, 2009

Ms. Patricia McNally
 13620 Lake Magdalene Blvd., #303
 Tampa, Florida 33618

FPSC, CLK - CORRESPONDENCE
Administrative Parties X Consumer
 DOCUMENT NO. 05065-08
 DISTRIBUTION:

Re: Docket No. 080317-EI – Tampa Electric Company

RECEIVED-FPSC
 09 FEB 26 PM 3:10
 COMMISSION
 CLERK

Dear Ms. McNally:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

Kimberley Pena

080317

From: Ruth McHargue
Sent: Tuesday, February 10, 2009 11:22 AM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: TECO Rate Increase

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
DOCUMENT NO. 05065-08
DISTRIBUTION: _____

Attachments: E-Form Other Complaint TRACKING NUMBER: 17775; E-Form Other Complaint TRACKING NUMBER: 17779; E-Form Other Complaint TRACKING NUMBER: 17824

Please add to docket file

From: Angie Calhoun
Sent: Tuesday, February 10, 2009 8:11 AM
To: Ruth McHargue
Subject: TECO Rate Increase

2/10/2009

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Consumer Contact
Sent: Thursday, February 05, 2009 4:30 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 17775

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Rosalia Spinella
Telephone: 813-727-3468
Email: rosespinella@yahoo.com
Address: 11830 Sophia Dr., Apt. 3302 Temple Terrace 33637

BUSINESS INFORMATION

Business Account Name: Rosalia Spinella
Account Number:
Address: 11830 Sophia Dr., Apt. 3302 Temple Terrace Florida 33637

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company
Details:
To Whom It Concerns:

TECO will be proposing another increase in rate in May 2009. This complaint is about another increase. I am and those who live in my retirement community live on fixed retirement funds. This increase is just too much on the monthly bills we and I need to pay.

I am sure you realize the problem. I know there are discounts for seniors, but it is for 65 and up or disabled. These discounts do help those, but not with increase rate on utilities and with food, medicines and doctors bills that are increasing as well.

Please think about this and know that we all look to your commission for help.

Thank you,
Rosalia Spinella

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Consumer Contact
Sent: Thursday, February 05, 2009 5:30 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 17779

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Patricia McNally
Telephone: 813-908-8158
Email: Twig67@aol.com
Address: 13620 Lake Magdalene Blvd #303 Tampa 33618

BUSINESS INFORMATION

Business Account Name: Patricia McNally
Account Number:
Address: 13620 Lake Magdalene Blvd #303 Tampa Florida 33618

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company
Details:
I object to the proposed rate hike for Tampa Electric

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Consumer Contact
Sent: Friday, February 06, 2009 3:14 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 17824

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Wendy Hathaway
Telephone: 813 361 4538
Email: wendy.hathaway@gmail.com
Address: 6910 N Ola Avenue Tampa 33604

BUSINESS INFORMATION

Business Account Name: Michael McDuffie
Account Number:
Address: 6910 N Ola Avenue Tampa FL 33604

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company
Details:

I am very scared by my recent TECO bill. It has gone up significantly and with rates schedule to increase again in May, I don't see how we can afford our bill. We already unplug appliances and run the heat or a/c only when necessary and still below or above the recommended settings. We are an average family and we are using more than the 1000 kw tiered rate system and don't see how we can cut back any further. At a time when many are losing their income and when fuel prices are decreasing, I don't see how TECO can increase their rates. This will be devastating to many families, businesses, and religious organizations. Please reconsider the TECO rate increases.

080311

RECEIVED-FPSC

09 FEB -9 PM 2:08

COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
DOCUMENT NO. 05065-08
DISTRIBUTION: ECR, GCL

FLORIDA PUBLIC SERVICE COMMISSION

Executive Assistant to Chairman Carter

Lois Carolyn Graham

*Ann, Please put
in as part of the
Record. The original
was given to Tim
Devlin.*

Thanks

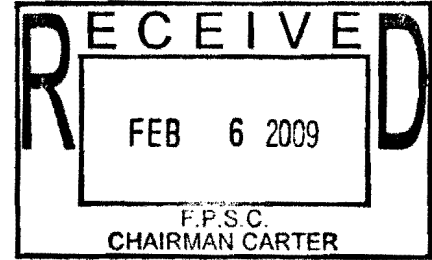
2540 Shumard Oak Boulevard ♦ Tallahassee, Florida 32399-0850
phone: (850) 413-6046 fax: (850) 413-6395
e-mail: lgraham@psc.state.fl.us



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

SENATOR RONDA STORMS
10th District



January 30, 2009

Chairman Matthew Carter, II
Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Chairman Carter:

The purpose of this correspondence is to provide you with concerns from Mr. Kevin Humphrey, which are specified in the attached letter.

I would appreciate a member of your staff researching this matter and providing Mr. Humphrey with a response. Please provide my office a copy of your response.

If you should have any questions, please feel free to contact my office and as always, thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronda R. Storms".

Ronda R. Storms
Florida State Senator
10th District

RRS/hrh

CC: Mr. Kevin Humphrey
4710 Stearns Road
Valrico, FL 33596

File

REPLY TO:

☐ 313 East Robertson Street, Brandon, Florida 33511 (813) 651-2189 FAX: (813) 651-2188
☐ 318 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5072
Internet Address: storms.ronda.web@flsenate.gov

Senate's Website: www.flsenate.gov

JEFF ATWATER
President of the Senate

MIKE FASANO
President Pro Tempore

CANNEY.AUDREY.S10

From: STORMS.RONDA.WEB
Sent: Friday, January 16, 2009 1:48 PM
To: CANNEY.AUDREY.S10
Subject: FW: TECO Rate Increase

Importance: High

From: Kevin Humphrey[SMTP:KEVIN.HUMPHREY@NATIONWIDERC.COM]
Sent: Friday, January 16, 2009 1:48:12 PM
To: contact@psc.state.fl.us
Cc: STORMS.RONDA.WEB
Subject: TECO Rate Increase
Importance: High
Auto forwarded by a Rule

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa

CANNEY.AUDREY.S10

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Importance: High

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Cc: STORMS.RONDA.WEB
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Importance: High
Auto forwarded by a Rule

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is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Kevin Humphrey
4710 Stearns Road
Valrico, FL 33596

Kevin Humphrey
Nationwide Residential Capital
Certified Mortgage Planner
307 N Parsons Avenue
Brandon, FL 33510
PH: 813.765.6894
FAX: 813.865.6041
www.NationwideRC.com

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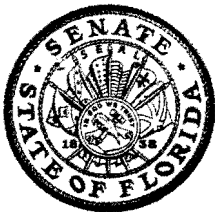
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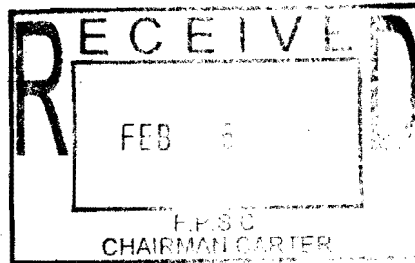
THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

SENATOR RONDA STORMS
10th District

January 19, 2009

Chairman Matthew Carter, II
Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Dear Chairman Carter:

The purpose of this correspondence is to provide you with concerns from Mr. Victor Trinidad, which are specified in the attached email.

I would appreciate a member of your staff researching this matter and providing Mr. Trinidad with a response. Please provide my office a copy of your response.

If you should have any questions, please feel free to contact my office and as always, thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ronda R. Storms".

Ronda R. Storms
Florida State Senator
10th District

RRS/hrh

CC: Mr. Victor Trinidad
10324 Soaring Eagle Dr.
Riverview, FL 33578

File

REPLY TO:

- ☐ 313 East Robertson Street, Brandon, Florida 33511 (813) 651-2189 FAX: (813) 651-2188
 - ☐ 318 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5072
- Internet Address: storms.ronda.web@flsenate.gov

Senate's Website: www.flsenate.gov

JEFF ATWATER
President of the Senate

MIKE FASANO
President Pro Tempore

CANNEY.AUDREY.S10

From: STORMS.RONDA.WEB
Sent: Friday, January 16, 2009 2:53 PM
To: CANNEY.AUDREY.S10
Subject: FW: Letter to the Florida Public Service Commission- TECO RATE INCREASE

From: Victor[SMTP:VRTRIN@GMAIL.COM]
Sent: Friday, January 16, 2009 2:52:39 PM
To: STORMS.RONDA.WEB
Subject: Letter to the Florida Public Service Commission- TECO RATE INCREASE
Auto forwarded by a Rule

I am writing to have my concerns regarding the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

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I am asking you to do all that you can to eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Victor Trinidad
10324 Soaring Eagle Dr,
Riverview, FL 33578

Kimberley Pena

080317

From: Ruth McHargue
Sent: Tuesday, February 03, 2009 5:30 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: TECO rate increase

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Please add to docket file.

From: Leslie Morris [mailto:lmorris1@tampabay.rr.com]
Sent: Monday, February 02, 2009 5:36 PM
To: Consumer Contact
Subject: TECO bill

Dear Sir/Madam:

Please do not increase the TECO bill again and I implore you to reduce the rates. This increase may destroy businesses and our places of worship. During these tough economic times, we do not need to have such an exorbitant increase. I know that the bill has not increased in some time but wages are shrinking and people are losing their jobs. Please have mercy.

Teco: acct: 15610406112

Thanks for your time.

Leslie Morris/John Michael Morris
15838 Dawson Ridge Dr.
Tampa, FL 33647
813 978-8604

2/4/2009

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STATE OF FLORIDA



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CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

January 29, 2009

Ms. Cathy Alesi
10042 Colonnade Drive
Tampa, Florida 33647

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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Alesi:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC has been completed, and the Commissioners will now review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers. A decision is expected on March 17, 2009.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Handwritten signature of Bev DeMello.

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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January 29, 2009

Mr. Jason Serrano
2202 N. West Shore Blvd., 5th Floor
Tampa, Florida 33607

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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Mr. Serrano:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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January 29, 2009

Mr. Richard James
 550 North Reo Street, Suite 101
 Tampa, Florida 33609

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. James:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

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January 29, 2009

Mr. Sean McHale
 4120 West Leona Street
 Tampa, Florida 33629

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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Mr. McHale:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

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January 29, 2009

Ms. Elizabeth Fay
 4211 W. Boy Scout Blvd., Suite 520
 Tampa, Florida 33607

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Fay:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

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January 29, 2009

Ms. Susan Wood
5606 B Goldfish Street
Lutz, Florida 33558

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Wood:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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COMMISSIONERS:
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January 29, 2009

Ms. Mary Epperson
17002 Shady Pines Drive
Lutz, Florida 33548

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Epperson:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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January 29, 2009

Ms. Linda Bellomio Commons
5629 Glencrest Blvd.
Tampa, Florida 33625

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Re: Docket No. 080317-EI -- Tampa Electric Company

Dear Ms. Commons:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
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January 29, 2009

Ms. Missie Hayden, Realtor
13902 N. Dale Mabry Highway, Suite 290
Tampa, Florida 33618

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Hayden:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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Public Service Commission

January 29, 2009

Mr. Edward F. Giunta, II
4511 N. Himes Avenue, Suite 200
Tampa, Florida 33614

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. Giunta:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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COMMISSIONERS:
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Public Service Commission

January 29, 2009

Ms. Kim Hannigan
19307 Pier Point Court
Tampa, Florida 33558

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Hannigan:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

08031

COMMISSIONERS:
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 NANCY ARGENZIANO
 NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
 CYNTHIA L. MUIR
 DIRECTOR
 (850) 413-6482

Public Service Commission

January 29, 2009

Mr. Van R. Chandler, Jr.
 13504 Clubside Drive
 Tampa, Florida 33624

FPSC, CLK - CORRESPONDENCE		
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 COMMISSION
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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Mr. Chandler:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC has been completed, and the Commissioners will now review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers. A decision is expected on March 17, 2009.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

080317

COMMISSIONERS:
 MATTHEW M. CARTER II, CHAIRMAN
 LISA POLAK EDGAR
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 (850) 413-6482

Public Service Commission

January 29, 2009

Ms. Charlotte Grant
 10315 Lake Carroll Way
 Tampa, Florida 33618

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Grant:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

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Internet E-mail: contact@psc.state.fl.us

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 (850) 413-6482

Public Service Commission

January 29, 2009

Ms. Jean Cobb
 3783 Opal Drive
 Mulberry, Florida 33860-7531

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Cobb:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

080317

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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Public Service Commission

January 29, 2009

Ms. Jennye Morano
3521 Harken Circle
Tampa, Florida 33607

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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Morano:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

A handwritten signature in cursive script that reads "Bev DeMello".
Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

080317

COMMISSIONERS:
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 DIRECTOR
 (850) 413-6482

Public Service Commission

January 29, 2009

Ms. Anne Winograd
 17202 Boy Scout Road
 Odessa, Florida 33556-2103

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Winograd:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

080317

COMMISSIONERS:
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Public Service Commission

January 29, 2009

Mr. Kevin Humphrey
 4710 Stearns Road
 Valrico, Florida 33596

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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Mr. Humphrey:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

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January 29, 2009

Mr. Joseph Wamsley
 219 Ronja Lane
 Valrico, Florida 33594

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. Wamsley:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

080317

COMMISSIONERS:
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 LISA POLAK EDGAR
 KATRINA J. MCMURRIAN
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 (850) 413-6482

Public Service Commission

January 29, 2009

Ms. Tammi Melendi Hughes
 4211 W. Boy Scout Blvd., Suite 520
 Tampa, Florida 33607

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Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Hughes:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
 Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
 Office of Commission Clerk

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STATE OF FLORIDA



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DIRECTOR
(850) 413-6482

Public Service Commission

January 29, 2009

Mr. Rick Hardesty
14145 Citrus Crest Circle
Tampa, Florida 33625

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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Mr. Hardesty:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

A handwritten signature in cursive script that reads "Bev DeMello".

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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Internet E-mail: contact@psc.state.fl.us

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by Chase
1801 W Trapnell Rd
Plant City, Fl. 33566-0441

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CLERK

Please make an exception of
over 75 Seventy-five years.
Most of us has worked all our lines.
We never ask for anything, we just pay.
pay, pay.
Thanks a lot.
We do enjoy our electricity.

D.V. Chase, Dec.
His wife Lucy Joy Chase
1801 W. Trapnell Rd
Plant City, Florida 33566



Tampa Electric seeks approval for petition to increase its base rates and service charges

A hearing will be held before the Florida Public Service Commission (FPSC) regarding Tampa Electric Company's request for an increase to its base rates and miscellaneous service charges.

The purpose of this hearing will be for Tampa Electric and other parties to the proceeding to present testimony and evidence regarding Tampa Electric's request.

The hearing will be held:

9:30 a.m., Tuesday, January 20, 2009,
Wednesday, January 21, 2009, and
Tuesday, January 27, 2009 through
Friday, January 30, 2009.
Betty Easley Conference Center, Room 148
4075 Esplanade Way, Tallahassee, FL 32399-0850

The case has been assigned Docket No. 080317-EI by the FPSC. Public Counsel has intervened in this docket and will represent the public at the time of the hearing. The Public Counsel representative may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-342-0222.

Tampa Electric has requested a \$228.2 million increase in base revenues and miscellaneous service revenues. Tampa Electric has not requested a base rate increase since 1992.

Written comments regarding the request for base rate and vice charge increases may be sent to the Commission at the following address:

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard,
Tallahassee, FL 32399-0850
Re: Docket No. 080317-EI

252.1378 CorpComm 10/08 565M DP

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
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Public Service Commission

January 29, 2009

Ms. Christie J. Fox
17832-G Jamestown Way
Lutz, Florida 33588-7702

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_Administrative_Parties_ ☒ Consumers
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Re: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Fox:

Thank you for your written response about the letter I sent you. I have enclosed a copy of the news release concerning this week's hearing at the Public Service Commission to let you know that the Commissioners have not determined Tampa Electric Company's final rates. The Commission's decision is expected on March 17, 2009.

Please feel free to call me at 850/413-6107, if you have any questions about the hearing process.

Sincerely,

A handwritten signature in cursive script that reads "Beverlee S. DeMello".

Beverlee S. DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Economic Regulation
Office of Commission Clerk

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

November 24, 2008

Ms. Christie J. Fox
17832-G Jamestown Way
Lutz, Florida 33588-7702

Re: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Fox:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

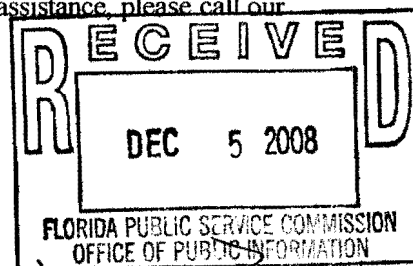
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TECO's rate case hearing before the PSC will be in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Bev DeMello
Bev DeMello
Assistant Director



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Internet E-mail: contact@psc.state.fl.us

Kimberley Pena 080317

From: Jennye Morano [jennyemorano@yahoo.com]
Sent: Tuesday, January 20, 2009 1:30 PM
To: Records Clerk
Subject: Consumer Letter Regarding Proposed TECO Rate Increase

FPSC, CLK - CORRESPONDENCE
Administrative Parties ☒ Consumer
 DOCUMENT NO. 05065-08
 DISTRIBUTION: ECR GCL

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their

1/28/2009

own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Jennye Morano
3521 Harken Circle
Tampa , FL 33607

Jennye Morano
Criterion Executive Search-Executive Insurance Specialist
West Coast Claims Association- Secretary
University of Kentucky Alumni Association- Secretary & Young Alumni Committee Chair
Work: (813) 286-2000 ext 126 * Cell: (813) 451-3700 * Alternate E-Mail: jen@cesfl.com

Ruth Nettles

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: _____		

From: Janet Brunson
Sent: Tuesday, January 27, 2009 8:04 AM
To: 'pamela@lightning-bay.com'
Cc: Bev DeMello; Martha Golden; Cheryl Bulecza-Banks; Marshall Willis; Ruth Nettles
Subject: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Fay:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed a complaint about Tampa Electric Company (TECO). To quickly resolve your complaint, I am forwarding it to TECO's senior management for an expedited review and resolution. Within 48 hours, you should hear from a TECO representative who will be assigned to your case. TECO will investigate your complaint and will provide a written report to PSC staff on how your complaint was handled and the timeframe in which it was resolved.

The PSC held customer hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC is scheduled for January 27-30 in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

The PSC staff will review all TECO complaints and customer comments and will use its findings when preparing a recommendation to the Commissioners on TECO's proposed final rates. If you are not satisfied with your complaint resolution, please call Cheryl Bulecza-Banks (850) 413-6642, who is overseeing TECO's case, and she will further investigate your concerns.

Sincerely,

Bev DeMello
Assistant Director
Office of Public Information
(850) 413-6482

080317

January 22, 2009

Anne Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Re: docket No 080317-EI

RECEIVED-FPSC

09 JAN 26 AM 9: 28

COMMISSION
CLERK

RECEIVED
09 JAN 26 AM 7: 28

Dear Ms. Cole,

Plain and Simple I am not in favor of TECO increasing their rates and we are already at their mercy with being overcharged.

Sincerely,



Stacey Mahtani
9123 Whispering Willow Way
Tampa, FL 33614
Smahtani1@tampabay.rr.com

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR GCL		

080317

RECEIVED-FPSC
09 JAN 23 PM 3:16
COMMISSION
CLERK

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

January 23, 2009

Mr. John Montague
4019 Paddlewheel Drive
Brandon, Florida 33511

Re: Docket No. 080317-EI – Tampa Electric Company

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: _____		

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As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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The PSC staff will review all TECO complaints and customer comments and will use its findings when preparing a recommendation to the Commissioners on TECO's proposed final rates. I hope you are satisfied once a resolution is reached, but if not please call Cheryl Bulecza-Banks (850) 413-6642, who is managing TECO's case, and she will further investigate your concerns.

Sincerely,

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Marshall Willis, Division of Economic Regulation
Office of Commission Clerk

Administrative Parties ☒ ConsumerDOCUMENT NO. 05065-08

DISTRIBUTION: _____

Ann Cole

080317

From: Ann Cole
Sent: Thursday, January 22, 2009 3:19 PM
To: Office of Commissioner Skop
Cc: Kay Posey; Lorena Holley; Steve Larson; Larry Harris; Lois Graham; William C. Garner; Bill McNulty; Kelly McLanahan; Roberta Bass
Subject: RE: Teco increases

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their representatives*, Docket No. 080713-EI.

From: Office of Commissioner Skop
Sent: Thursday, January 22, 2009 3:14 PM
To: Ann Cole
Cc: Kay Posey; Lorena Holley; Steve Larson; Larry Harris; Lois Graham; William C. Garner; Bill McNulty; Kelly McLanahan; Roberta Bass
Subject: FW: Teco increases

Ann,

Please add this to the correspondence file for docket 080317-EI.

Thank you,
Cristina

From: Moss, Stephanie [mailto:smoss@cas.usf.edu]
Sent: Wednesday, January 21, 2009 12:08 PM
To: Office of Commissioner Skop
Subject: Teco increases

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer

1/22/2009

increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

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forced to make hard decisions these days on limiting our spending while still living.
ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If
TECO is granted an increase, may it please reflect the proposed economic growth for our
area, which is probably well under 5%.

Thank you for your consideration,

Stephanie Moss
Department of English
University of South Florida

1/22/2009

I must use it. Mostly,
I do without my necessities.
And TECO wants a rate
increase. I have no cable
it's too expensive. What
else will I have to give
up so TECO can have a
rate increase. Have you
talked to any persons
lately? You can't
allow this to happen.

Thank you
Don W. DeMarco

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

Donna W. DeMarco
5212 Orchid Tree Lane
Winter Haven FL
33880

re Order # 080317

I fear Ms Cole -
I vehemently
oppose any rate increase
for TECO. You have got
to be kidding with another
rate increase. We are
retired people who watch
our last rent increase
every year, we pay for
Trash pick up, Water
is awful and reprehensibly
expensive. I can't even

SIEMENS

afford to live in 4 loads
which is supposed to
have a low enough
Cost of living that other
people can afford to
live here. This month, my
water was turned off.
Last month I ran out
of gasoline and food two
weeks before my check
was to be deposited.

I do not have a dishwasher
on garbage disposal because
they use too much electricity.
I use my lights sparingly
and I have never turned
my heater on - I have a
small portable unit when

RECEIVED-FPSC

09 JAN 21 AM 8:18

COMMISSION
CLERK

DeMars
5212 Orchid Tree
Winter Haven FL
33880 1

Siemens Medical Solutions Health Services Corporation

51 Valley Stream Parkway
Malvern, PA 19355-1406

Tel: 610-219-6300
Fax: 610-219-3124
www.smed.com

Kimberley Pena

080317

From: Ruth McHargue
Sent: Tuesday, January 20, 2009 2:10 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: TECO Rate Increase

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

Attachments: Consumer Letter Regarding Proposed TECO Rate Increase; Teco Rate increase; TECO Proposed Rate Increase; TECO Rate Increase; TECO INCREASE; FW: My contact; Untitled; TECO RATE INCREASE; Letter to the Florida Public Service Commission ; TECO power increase; Letter to the Florida Public Service Commission; TECO Request for a Consumer Increase; TECO energy increases - NO; TECO Increase; Fwd: TECO Rate Increase - URGENT GRASS ROOTS HELP NEEDED; E-Form Other Complaint TRACKING NUMBER: 17254; TECO increase4; Letter to the Florida Public Service Commission; Tampa Electric Company; Untitled; RE: TECO Rate Increase; FW: My contact

From: Angie Calhoun
Sent: Tuesday, January 20, 2009 8:57 AM
To: Ruth McHargue
Subject: TECO Rate Increase

1/21/2009

Kimberley Pena

From: Jennye Morano [jennyemorano@yahoo.com]
Sent: Friday, January 16, 2009 10:37 AM
To: Consumer Contact
Subject: Consumer Letter Regarding Proposed TECO Rate Increase

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

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1/21/2009

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Thank you for your consideration,

Jennye Morano
3521 Harken Circle
Tampa, FL 33607

Jennye Morano
Criterion Executive Search-Executive Insurance Specialist
Athletes United Foundation- Tampa Bay Chairperson
West Coast Claims Association- Secretary
University of Kentucky Alumni Association- Secretary & Young Alumni Committee Chair
Work: (813) 286-2000 ext 126 * Cell: (813) 451-3700 * Alternate E-Mail: jen@cesfl.com

Kimberley Pena

From: Glenn Winograd [glenn@cesfl.com]
Sent: Friday, January 16, 2009 10:51 AM
To: Consumer Contact
Subject: Teco Rate increase

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

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1/21/2009

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Thank you for your consideration,

Glenn Winograd, CPC
VP/Insurance Division Manager
Criterion Executive Search, Inc.
Tampa, FL
(813) 286-2000 x120
(813) 287-1660 Fax
(813) 833-2247 Cell
www.criterionsearch.com

Go Gators

CONFIDENTIALITY: The information submitted on this candidate should be handled with the utmost of sensitivity. The majority of our candidates are gainfully employed and confidentially using our services. PLEASE DO NOT CONTACT ANYONE for information about this individual without prior authorization from our office. This includes direct or indirect questioning of a third party about this candidate in a formal or casual environment.

1/21/2009

Kimberley Pena

From: Anne Winograd [ahorseor2@mac.com]
Sent: Friday, January 16, 2009 10:23 AM
To: Consumer Contact
Cc: christensen.patty@leg.state.fl.us; justice.charlie.web@flsenate.gov; kevin.ambler@myfloridahouse.gov; Jessica Balanza
Subject: TECO Proposed Rate Increase

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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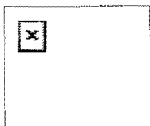
I am asking you to eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%. Please, we need your help.

Thank you for your consideration,

Anne Winograd
17202 Boy Scout Road
Odessa, FL 33556-2103

WestCoastMorgans, Inc.
17126 Boy Scout Road
1/21/2009

Odessa, FL 33556-2103



Kimberley Pena

From: Kevin Humphrey [kevin.humphrey@nationwiderc.com]
Sent: Friday, January 16, 2009 1:48 PM
To: Consumer Contact
Cc: storms.ronda.web@flsenate.gov
Subject: TECO Rate Increase
Importance: High

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

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I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

**Kevin Humphrey
4710 Stearns Road
Valrico, FL 33596**

Kevin Humphrey
Nationwide Residential Capital
Certified Mortgage Planner
307 N Parsons Avenue
Brandon, FL 33510
PH: 813.765.6894
FAX: 813.865.6041
www.NationwideRC.com

1/21/2009

Kimberley Pena

From: Jay Wamsley [jg.wamsley@verizon.net]
Sent: Friday, January 16, 2009 1:51 PM
To: Consumer Contact
Subject: TECO INCREASE

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Joseph Wamsley

219 Ronja Lane

Valrico, FL 33594

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Webmaster
Sent: Friday, January 16, 2009 2:03 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, January 16, 2009 1:59 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name:
Company:
Primary Phone:
Secondary Phone:
Email:

Response requested? No
CC Sent? No

Comments:
Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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****CLK OFFICIAL DOCUMENT...**b>**

increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Kimberley Pena

From: Tammi Hughes [TMHughes@carterusa.com]

Sent: Friday, January 16, 2009 1:58 PM

To: Consumer Contact

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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Thank you for your consideration,

Tammi Melendi Hughes

Senior Associate

Carter

4211 W. Boy Scout Boulevard

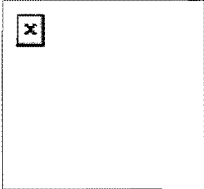
Suite 520

Tampa, FL 33607

Direct: 813.387.1645

Fax: 813.316.4245

tmhughes@carterusa.com



Please consider the environment before printing this email.

Kimberley Pena

From: Rhardes@aol.com
Sent: Friday, January 16, 2009 2:07 PM
To: Consumer Contact
Subject: TECO RATE INCREASE

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Rick Hardesty
14145 Citrus Crest Circle
Tampa, FL 33625

A Good Credit Score is 700 or Above. See yours in just 2 easy steps!

Kimberley Pena

From: CATERI3973@aol.com
Sent: Friday, January 16, 2009 2:35 PM
To: Consumer Contact
Subject: Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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Thank you for your consideration,

Cathy Alesi
10042 Colonnade Drive
Tampa, FL 33647
813-991-6129

A Good Credit Score is 700 or Above. See yours in just 2 easy steps!

1/21/2009

Kimberley Pena

From: Jason Serrano [JasonSerrano@BonefishGrill.com]
Sent: Friday, January 16, 2009 2:23 PM
To: Consumer Contact
Subject: TECO power increase

I agree with the below letter I read. This needs to be revised and re considered.

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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Thank you for your consideration,

**Jennye Morano
3521 Harken Circle
Tampa, FL 33607**

Jason Serrano
2202 N. West Shore Blvd. 5th Floor
Tampa, Florida 33607
Tel: (813) 282-1224 x2392
Fax: (813)-387-8493

Kimberley Pena

From: Jacqueline Horruitiner [jnhorruitiner@gmail.com]
Sent: Friday, January 16, 2009 3:08 PM
To: Consumer Contact
Subject: Letter to the Florida Public Service Commission

Dear Commissioners,

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Thank you for your consideration,

--

Jacqueline Horrutiner
Beltor Corp.
jnhorrutiner@gmail.com

Kimberley Pena

From: Richard James [richard@cesfl.com]
Sent: Friday, January 16, 2009 3:22 PM
To: Consumer Contact
Subject: TECO Request for a Consumer Increase

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

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I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers and Business Owners, such as myself, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to

1/21/2009

seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and my small business, and many other people I know. We are all having to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Richard James
Criterion Executive Search, Inc.
550 N. Reo Street Suite 101
Tampa, FL 33609
Wk: 813-286-2000
Fax: 813-287-1660
E-Mail: Richard@cesfl.com
Web Address: www.criterionsearch.com

Kimberley Pena

From: Home Helpers [58275@homehelpers.cc]
Sent: Friday, January 16, 2009 3:46 PM
To: Consumer Contact
Subject: TECO energy increases - NO

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

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1/21/2009

own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Sean McHale
4120 W. Leona Street
Tampa, FL 33629

Sean McHale
Home Helpers of Tampa
3314 Henderson Blvd Suite 100
Tampa, FL 33609
(813) 412-7190 - Office
(813) 310-4845 - Job Line
www.HomeHelpers.CC

Kimberley Pena

From: Elizabeth Fay [EFay@carterusa.com]
Sent: Friday, January 16, 2009 3:48 PM
To: Consumer Contact
Subject: TECO Increase

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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I am offended at the idea of my standard residential TECO bill being increased from 17-39%. I am personally having to deal with an 8.5% cut in pay due to the current economic crisis, just so I can keep a job. You all should be offended. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

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Thank you for your consideration,

Elizabeth Fay

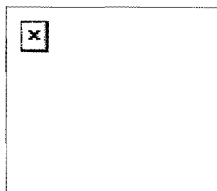
Carter

4211 W. Boy Scout Blvd. Suite 520

Tampa, FL 33607

Phone: 813.387.0884

Fax: 813.287.0397

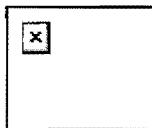


Please consider the environment before printing this email.

Kimberley Pena

From: Sjsw57@aol.com
Sent: Friday, January 16, 2009 11:10 PM
To: Consumer Contact
Subject: Fwd: TECO Rate Increase - URGENT GRASS ROOTS HELP NEEDED
Attachments: TECO Rate Increase - URGENT GRASS ROOTS HELP NEEDED

In a message dated 1/16/09 10:16:12 AM, ahorseor2@mac.com writes:



THIS IS URGENT - Attorney Patty Christenson, the Public Counsel Representative told me yesterday that the sooner we can get the popular response the better. She wanted all materials in ASAP in order to be submitted Tuesday morning. So, please read fast!

In case you all are not aware the approved TECO rate increase goes in front of the FL Public Service Commission this coming week. If you haven't read your TECO inserts that come with your bills you may not realize that they have been approved for a increases to YOUR residential and all commercial customers, ranging from approx. 15-40% PER MONTH, that's \$228.2 Million. Please think about what you WILL be forced to pay this spring if the commission does not lower the increase. When the increase was passed this past summer, the economy was in a slightly better position, than now. This is not the time to raise our rates without giving us another utility option. I know what it will do to my household and the business, and it will be bad. If you are not effected, please help notify anyone you think may be, and pass along this information.

TECO has information on their site, if you are interested in the details. The web site is www.tecoenergy.com. There are details on the increase and investor data.

I have written the below letter to the commission. If you agree, please read and edit accordingly and send to the commission and copy your legislators.

The FL Public Service Commission email is: contact@psc.state.fl.us
 Their website will also stream the meetings at: www.floridapsc.com

It was recommended for each of us to also copy our local legislators. In order to do that you must find out who they are. Start with your complete zip code. To find your full postal code go to: <http://zip4.usps.com/zip4/welcome.jsp>

To find your local House Rep go to: <http://www.myfloridahouse.gov/>

Look on the Left sidebar to insert your zip code

You can cut and paste the email into the form page or call and get them to give you the email address directly.

To find your Senator go to:

<http://www.flsenate.gov/Legislators/index.cfm?Mode=Find%20Your%20Legislators&Submenu=3&Tab=Legislators&CFID=64305199&CFTOKEN=73368893>

The senator's email is at the bottom of the page

It seems like a lot of work, but it really isn't when you consider how much more money you will be spending in the coming months...

Please feel free to pass this information along to every TECO customer that you know.

Thanks for your time.

Sincerely, Anne Winograd

1/21/2009

(and yes, I have other things I could be doing, but this is important to me, my customers and friends)

Letter to the Florida Public Service Commission

Dear Commissioners,

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I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Anne Winograd
17202 Boy Scout Road
Odessa, FL 33556-2103

WestCoastMorgans, Inc.
17126 Boy Scout Road
Odessa, FL 33556-2103

Susan Wood

5606 B Goldfish St.
Lutz FL 33558

=

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****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Consumer Contact
Sent: Sunday, January 18, 2009 7:55 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 17254

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Mary Epperson
Telephone: 813-949-2418
Email: maryepperson@mac.com
Address: 17002 Shady Pines Dr Lutz 33548

BUSINESS INFORMATION

Business Account Name: Lorrie White
Account Number:
Address: 17002 Shady Pines Dr Lutz FL 33548

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

I am outraged by the very large increase in my monthly electric bill. I used less energy but will be paying more than last month, a lot more, \$118 more to be exact. I can understand a nominal increase but a 33% increase of the electric bill in these economic times is a major hardship in my families' budget.

Living under the monopoly of TECO and not having a choice for electric service leaves me no alternative. This is a terrible time for TECO to try to recoup lost dollars. The customer should not have to foot the bill for the lack of vision in running a company more efficiently. If TECO had that vision, we would not be in the predicament we are currently in.

Jacking up the price so that no one can afford it is not the way to solve the energy crisis.

A reasonable adjustment to inflation would be a better way to build customer trust and satisfaction. We are deeply disturbed by this decision.

Sincerely,

Mary Epperson
Lorrie White

Kimberley Pena

From: Lcommons@aol.com
Sent: Sunday, January 18, 2009 7:59 PM
To: Consumer Contact
Subject: TECO increase4

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Linda Bellomio Commons
5629 Glencrest Blvd.
Tampa, FL 33625
813 679-3181

A Good Credit Score is 700 or Above. See yours in just 2 easy steps!

1/21/2009

Kimberley Pena

From: Missie Hayden [memhayden@gmail.com]
Sent: Monday, January 19, 2009 10:04 AM
To: Consumer Contact
Subject: Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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1/21/2009

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Thank you for your consideration,



Missie Hayden, Realtor

memhayden@gmail.com

**New Homes America Properties
13902 N. Dale Mabry Hwy., Suite 290
Tampa, FL 33618**

**fax: 813-969-0015
mobile: 813-385-4843**

Want to always have my latest info?

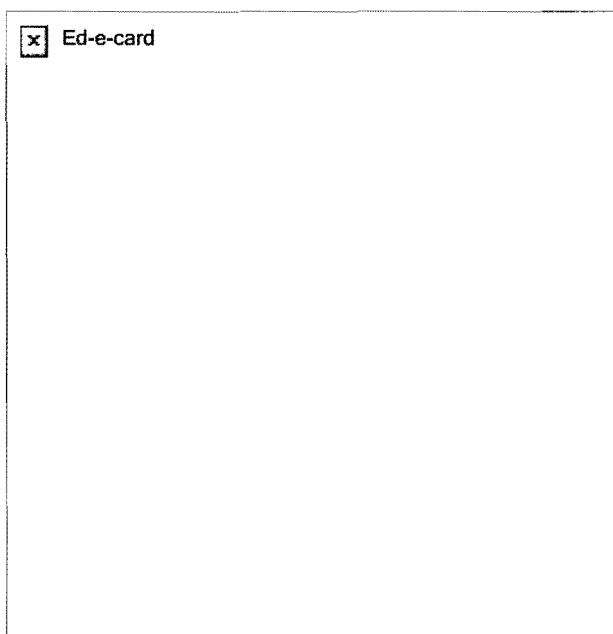
Kimberley Pena

From: Edward Giunta [edward@giuntaventures.com]
Sent: Monday, January 19, 2009 12:09 PM
To: Consumer Contact
Subject: Tampa Electric Company

It is my understanding that the Public Service Commission will vote to approve or disapprove a rate increase for Tampa Electric Company. I am certain that when this increase was first considered fuel prices were at an all time high. As you are aware fuel prices are now at some of the lowest in many many years. If the Public Service Commission truly wants to serve the public, instead of raising rates now, allow for another utility company to enter the market. Now is not the time to raise rates, maybe Tampa Electric should lower their returns, why should they be insulated from the economy.

Please Vote NO!

Edward, II



Kimberley Pena

From: Kim Hannigan [kimh@florida-homebuyer.com]

Sent: Monday, January 19, 2009 9:50 PM

To: Consumer Contact

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

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In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase,

1/21/2009

but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Kim Hannigan
19307 Pier Point Ct
Tampa, FL 33558

Kim Hannigan | Publisher | Florida Homebuyer Tampa Bay
kimh@florida-homebuyer.com | 17852 N. US HWY 41
Lutz, FL 33549 | (o) 813-514-2988 | (f) 813-514-2986 | (c) 813-777-4282

"Florida Homebuyer Tampa Bay, the preferred publication of GTAR (Greater Tampa Association of Realtors) and the only content-driven magazine in the region dedicated exclusively to the real estate industry"

WE'VE MOVED! PLEASE NOTE NEW ADDRESS.

Kimberley Pena

From: Van Chandler [vrayc@aol.com]
Sent: Monday, January 19, 2009 11:13 PM
To: Consumer Contact
Subject: RE: TECO Rate Increase

Dear Florida Public Service Commissioner,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. It is my desire to present this testimony regarding Tampa Electric's increase rate request.

As I understand it, the process to institute this rate increase began when our state and country's economy was much stronger. It is common knowledge that over the course of the last several quarters, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, I urge you to consider how this huge increase will adversely affect the State's economy and other stakeholders outside of TECO; namely the consumer! As a Commissioner, you can act to protect and balance the interests of parties involved. I invite you to initiate active discussions with practical solutions.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are trying to manage stricter budgetary guidelines in order to survive, with NO expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs. TECO could look at cutting staff, hours, and expensive benefit packages provided.

I am outraged at the idea of my standard residential TECO bill being increased from 17-39%. You all should be as well. In this declining economy, that rate of increase is simply counterproductive and grotesque.

There are more issues other than the obvious. Consumers have NO other choice in selecting an electric provider. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. As we have seen in the last six months, demand destruction can have extremely adverse economic consequences. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market as a local monopoly and has no real incentive to strive for greater efficiencies because they know they can always pass along any additional costs to the consumer; a virtual deep pocket.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO and consumers. We only have to look at the breakup of the Bell System to see what competition can do over a lengthy time horizon. Innovation, creativity and efficiency drive the markets and "raises the water level for all boats!"

1/21/2009

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and the PSC may see fit to grant TECO an increase, but it is also not reasonable or sound policy to expect a company to be flush at the expense of its stakeholders. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. A rate increase of this magnitude will cause a significant financial hardship to my household and small business, and many other people I know. We all must make hard decisions on limiting our spending in this terrible economic climate. ALL businesses must all do the same and TECO is NO exception.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Van R. Chandler, Jr
13504 Clubside Dr.
Tampa, FL 33624

1/21/2009

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Webmaster
Sent: Tuesday, January 20, 2009 8:23 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, January 18, 2009 8:00 PM
To: Webmaster
Cc: LCommons@aol.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Linda Commons
Company:
Primary Phone: 813 679-3181
Secondary Phone:
Email: LCommons@aol.com

Response requested? No
CC Sent? Yes

Comments:
Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are

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ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as myself, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all having to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Linda Bellomio Commons
5629 Glencrest Blvd.
Tampa, FL 33625
813 679-3181

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena 080317

From: Ellen Plendl
Sent: Tuesday, January 20, 2009 8:10 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: Docket 080317-EI

Attachments: FW: Letter to the Florida Public Service Commission- TECO RATE INCREASE; RE: Letter to the Florida Public Service Commission- TECO RATE INCREASE



FW: Letter to RE: Letter to
he Florida Publ.he Florida Publ.

For Docket 080317-EI

Email received and response sent.

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: _____		

Kimberley Pena

From: Consumer Contact
Sent: Friday, January 16, 2009 3:53 PM
To: Ellen Plendl
Subject: FW: Letter to the Florida Public Service Commission- TECO RATE INCREASE

From: Victor [mailto:vrtrin@gmail.com]
Sent: Friday, January 16, 2009 3:01 PM
To: Office of Commissioner Skop; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of the Chairman; Consumer Contact
Subject: Letter to the Florida Public Service Commission- TECO RATE INCREASE

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, **have NO other choice**, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

1/20/2009

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Victor Trinidad
10324 Soaring Eagle Dr.
Riverview, FL 33578

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, January 20, 2009 8:10 AM
To: 'vrtrin@gmail.com'
Subject: RE: Letter to the Florida Public Service Commission- TECO RATE INCREASE

Mr. Victor Trinidad
vrtrin@gmail.com

Dear Mr. Trinidad:

This is in response to the email you sent to the Florida Public Service Commission (PSC) regarding Tampa Electric Company (TECO).

You expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...**b>**

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DOCUMENT NO. <u>05045-02</u>		
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Kimberley Pena 080317

From: Ellen Plendl
Sent: Tuesday, January 20, 2009 8:07 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: Docket 080317-EI

Attachments: FW: TECO rate increase; RE: TECO rate increase



FW: TECO rate increase RE: TECO rate increase

For Docket 080317-EI

Email received and response sent.

Kimberley Pena

From: Consumer Contact
Sent: Friday, January 16, 2009 3:52 PM
To: Ellen Plendl
Subject: FW: TECO rate increase

From: Dukes, Jennifer [mailto:jdukes@cas.usf.edu]
Sent: Friday, January 16, 2009 3:48 PM
To: Consumer Contact; Office of Commissioner Skop; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of the Chairman
Subject: TECO rate increase

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase.

The plans for this increase began when our state and country's economy was more solvent. Yet, over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all. Further, as I understand it, TECO requested this large increase in response to the rapid rise of fuel costs. As the economy of these resources has also changed drastically, I feel that it is necessary to revisit the plans for rate increases.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

TECO currently operates as a local monopoly and is also not in a horrible financial position, where many other companies are. If TECO feels that it is necessary to increase their solvency/ profit, the I feel strongly that TECO can do a better job of managing their own expenses in order to survive throughout the lean years, as do the rest of us.

There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply wrong.

This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still

1/20/2009

living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Jennifer Dukes-Knight

Undergraduate & Graduate Advisor
Academic Program Specialist
Department of History
University of South Florida
SOC 262; mailpoint SOC 107
813-974-6177

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, January 20, 2009 8:06 AM
To: 'jdukes@cas.usf.edu'
Subject: RE: TECO rate increase

Ms. Jennifer Dukes-Knight
jdukes@cas.usf.edu

Dear Ms. Dukes-Knight:

This is in response to the email you sent to the Florida Public Service Commission (PSC) regarding Tampa Electric Company (TECO).

You expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena 080317

From: Ellen Plendl
Sent: Tuesday, January 20, 2009 8:04 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: Docket 080317-EI

Attachments: FW: TECO; RE: TECO

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DOCUMENT NO. 05065-08		
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FW: TECO



RE: TECO

For Docket 080317-EI

Email received and response sent.

Kimberley Pena

From: Consumer Contact
Sent: Friday, January 16, 2009 3:51 PM
To: Ellen Plendl
Subject: FW: TECO
Importance: High

From: Castellon, Dina [mailto:dcastell@chuma1.cas.usf.edu]
Sent: Friday, January 16, 2009 3:16 PM
To: Consumer Contact; Office of Commissioner Skop; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of the Chairman
Subject: TECO
Importance: High

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of

living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Dina M. Castellón

2129 W. Minnehaha Street
Tampa, FL 33604

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Ellen Plendl
Sent: Tuesday, January 20, 2009 8:03 AM
To: 'dcastell@chuma1.cas.usf.edu'
Subject: RE: TECO

Ms. Dina M. Castellón
dcastell@chuma1.cas.usf.edu

Dear Ms. Castellón:

This is in response to the email you sent to the Florida Public Service Commission (PSC) regarding Tampa Electric Company (TECO).

You expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

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☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 05045-08

DISTRIBUTION:

Kimberley Pena 080317

From: Ellen Plendl
Sent: Friday, January 16, 2009 8:43 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

Attachments: Rate Increase for Teco/People's Gas; RE: Rate Increase for Teco/People's Gas



Rate Increase RE: Rate
for Teco/People's Gas for Teco/P

Docket 080317-EI and 080318-GU

Email received and response sent

-----Original Message-----

From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Friday, January 16, 2009 8:32 AM
To: Ellen Plendl
Subject: Email

Kimberley Pena

From: Dorothy L. Vela [dvela110@hotmail.com]
Sent: Wednesday, January 14, 2009 6:30 PM
To: Office of the Chairman; Governor Charlie Crist
Subject: Rate Increase for Teco/People's Gas

Hi,

I just heard on the news that Teco has asked for a 25% permanent rate increase. I wonder if I still have time to speak about this before you let them go ahead with these additional charges. In these tough economic times, is it really a good thing to do to put more pressure on individuals and families who are having problems making ends meet, including those out of work for all kinds of reasons? Yes, I have a job and I am very grateful to my employer, but the cost of living is out of control. And yes, I know you know all of these things and heard it from others besides me.

But before you approve them as you did Progress Energy even after many individuals asked you to not to increase the rate, ask them how high their 2008 bonuses were, how many huge raises they gave to their top management and staff. I know they work hard, but isn't time for everyone to tighten their belt, not just a certain sector of the population.

Thank you for your attention to this matter,
Dorothy

Windows Live™: Keep your life in sync. [Check it out.](#)

1/20/2009

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Ellen Plendl
Sent: Friday, January 16, 2009 8:41 AM
To: 'Dorothy L. Vela'
Subject: RE: Rate Increase for Teco/People's Gas

Ms. Dorothy L. Vela
dvela110@hotmail.com

Dear Ms. Vela:

This is in response to the email you sent to the Governor's office and the Florida Public Service Commission (PSC) about Tampa Electric Company (TECO) and Peoples Gas.

You expressed a concern about the petition filed by TECO and Peoples Gas for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket Nos. 080317-EI and 080318-GU.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Ann Cole

From: Ann Cole
Sent: Tuesday, January 20, 2009 10:35 AM
To: Roberta Bass
Cc: Commissioners Advisors; Administrative Assistants - Commission Suite
Subject: FW:
Attachments: TECO rate increase; TECO

Thank you for this information, which will be placed in *Docket Correspondence - Consumer and their representatives*, Docket No. 080317-EI.

From: Roberta Bass
Sent: Tuesday, January 20, 2009 10:08 AM
To: Ann Cole
Cc: William C. Garner; Lorena Holley; Larry Harris; Bill McNulty; Lois Graham; Kay Posey; Steve Larson; Cristina Slaton
Subject:

Please place the attached correspondence in Docket No. 080317-EI. Thank you.

1/20/2009

Ann Cole

From: Castellon, Dina [dcastell@chuma1.cas.usf.edu]
Sent: Friday, January 16, 2009 3:16 PM
To: Consumer Contact; Office of Commissioner Skop; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of the Chairman
Subject: TECO
Importance: High

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase. I wish to present testimony regarding Tampa Electric's request, and have urged my peers to do the same.

As I understand it, the process to institute this rate increase began when our state and country's economy was more solvent. It is common knowledge that over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

In an economic climate of cost-cutting, a 12% return on equity is NOT a reasonable request. All businesses are having to manage stricter budgetary guidelines in order to survive, with no expectation of growth. There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply grotesque.

There are more issues other than the obvious. Consumers, such as me, have NO other choice, other than TECO. TECO remains a monopoly. They are also not in a horrible financial position, where many other companies are. Free markets allow competitors to battle for consumers, and when times are difficult, the strongest do survive. However, survival cannot be predicated on the destruction of the consumer foundation. When considering the economy, it is irrelevant to heavily weigh outside markets. The cost of living in Tampa is less than many other similar markets throughout the country, so such comparisons may not be helpful at this time. TECO operates in this market, and with a convenient local monopoly

1/20/2009

providing guaranteed income.

I am not suggesting we need to open the local utility market at this time, as that would inhibit TECO's ability to provide quality service and may compromise their financial situation. In the long term future, when everyone is better off financially, that should be a strong consideration. Competition is good for TECO, and the consumers.

TECO is responsible for many business ventures, some more profitable than others. We all understand that they have to account for income and expenses across the board. I feel strongly that TECO can do a better job of managing their expenses in order to survive throughout the lean years, as do the rest of us. We are all in the proverbial boat together, there are no exceptions.

It is not reasonable for anyone to expect a company to not be healthy, and TECO may be granted an increase, but it is also not reasonable to expect a company to be flush at the expense of its clients. TECO needs to seriously reconsider other ways to compensate for their own economic position and not insist the customers make up for their own past performance. This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Dina M. Castellón

2129 W. Minnehaha Street
Tampa, FL 33604

Ann Cole

From: Dukes, Jennifer [jdukes@cas.usf.edu]
Sent: Friday, January 16, 2009 3:48 PM
To: Consumer Contact; Office of Commissioner Skop; Office of Commissioner Argenziano; Office of Commissioner McMurrian; Office Of Commissioner Edgar; Office of the Chairman
Subject: TECO rate increase

Letter to the Florida Public Service Commission

Dear Commissioners,

I am writing to have my comments included in the materials presented in the upcoming Public Service Commission hearings next week regarding the proposed TECO (Tampa Electric) rate increase.

The plans for this increase began when our state and country's economy was more solvent. Yet, over the course of the last several months, every single household has become more aware of its own diminishing cash flow. If the request began today, the likelihood of approval would be slim, if at all. Further, as I understand it, TECO requested this large increase in response to the rapid rise of fuel costs. As the economy of these resources has also changed drastically, I feel that it is necessary to revisit the plans for rate increases.

Before it is too late, we all need to reconsider the TECO request for this consumer increase. It is a huge decision that will greatly impact the customers in the Tampa area. I urge you to initiate active discussions with practical solutions. I feel that very few TECO customers feel that the increases are valuable at this time.

TECO currently operates as a local monopoly and is also not in a horrible financial position, where many other companies are. If TECO feels that it is necessary to increase their solvency/ profit, the I feel strongly that TECO can do a better job of managing their own expenses in order to survive throughout the lean years, as do the rest of us.

There are ways for TECO to cut their spending budget and still maintain the quality of service the customers expect. For example, they could sell their Tampa Bay Lightning hockey box/tickets and cut their "TECO Energy Power Play" advertising. After all, advertising in Tampa to a Tampa crowd for their own monopoly is a bit silly. Advertising to broadcast the TECO name out of the Tampa market is a luxury, when it is clearly time to cut down such advertising costs.

I am offended at the idea of my standard residential TECO bill being increased from 17-39%. You all should be too. In this declining economy, that is simply wrong.

This rate increase will cause a significant financial detriment to my household and small business, and many other people I know. We are all forced to make hard decisions these days on limiting our spending while still living. ALL businesses must all do the same.

1/20/2009

I am asking you to please eliminate, postpone, or dramatically reduce the increase. If TECO is granted an increase, may it please reflect the proposed economic growth for our area, which is probably well under 5%.

Thank you for your consideration,

Jennifer Dukes-Knight

Undergraduate & Graduate Advisor
Academic Program Specialist
Department of History
University of South Florida
SOC 262; mailpoint SOC 107
813-974-6177

080317

FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 05065-08

DISTRIBUTION: ECD, GCU

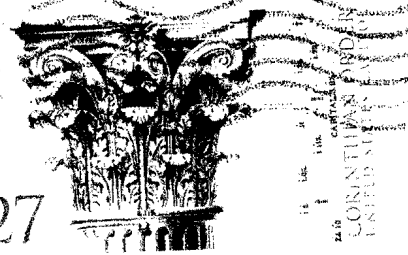
Re: Docket # 080317-E1

If the PSC really serves the public,
it will DENY Tampa Electric's
petition to increase base rates and
service charges. Just say, "NO."

They must first ~~decrease~~ executive
salaries, not increase the cost to the
people. Adele Walter, 1/14/09



TAMPA, FL 33606
RECEIVED
JAN 16 2009



RECEIVED-FPSC

09 JAN 16 AM 10:54

COMMISSIONER
CLERK

Mr. Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL

32377-0850

01/2008 USPS recycled

Ms. Adele Ida Walter
10109 N. Ashley St.
Tampa, FL 33612

080317

JOHN BONE

3223 W Barcelona Street • Tampa, Florida 33629
813.766.9979 • john@johnbone.com

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Boulevard
Tallahassee
Florida 32399-0850

Re: Docket No. 080317-EI

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>05065-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

RECEIVED-FPSC
09 JAN 16 AM 9:35
COMMISSION
CLERK

Dear Ms Cole,

In regard to Tampa Electric's sought approval for petition to increase its base rates and service charges; if the proposed request is to result in reduced costs for clients and consumers I am in favor, if however the proposal is to increase the costs and pricings for the clients/consumers, I am fully against any such proposal.

In a time of financial crisis and both short and long-term uncertainty for the general public, for a company with 2007 revenues of \$1.08B to seek even greater revenues is remarkably callous and ill-timed.

Tampa Electric might argue that they have a responsibility to their shareholders, but it should be remembered that stocks and shares are not guaranteed to constantly elevate in value, but are undertaken as a calculated risk and thus can't be seriously entered as an argument for increasing base rates and charges. An energy services provider – especially one in a monopoly position within the local community – should have a prime responsibility to its client base, particularly so during times of economic distress.

I hope the Commission keeps in mind that for a community's long-term financial stability, sustainment and overall success, the consumer must first be able to afford the products available.

Yours sincerely,



John Bone
3223 W. Barcelona St.
Tampa, FL 33629

John Bone

680317E1

RECEIVED-FPSC

09 JAN 15 AM 9:27

COMMISSION
CLERK

Kathleen M. Burkett
1110 Meadow Lark Lane
Winter Haven, FL 33884-2543

09 JAN 15 PM 4:20

January 13, 2009

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

Re: Docket No. 080317-E1
Tampa Electric Rate Increase

Dear Ms. Cole:

I am writing as a concerned citizen regarding Tampa Electric Company's (TECO) petition to increase its base rate and service charges.

To date, Florida legislature has slashed education and health care from its budget, and now to have Tampa Electric requesting to increase electricity charges????!!! What will this do to our school budgets!!!! And to the teachers and administrators who will no doubt endure another pay freeze.

More and more families are feeling the stress of a household member without a job. I feel there are other ways for Tampa Electric to deal with their rising costs....salaries of top TECO leadership could be trimmed, and I am sure there are other cost cutting measures that could be taken within the company.

I am not for a rate increase for TECO at this time. It will affect too many households who can barely pay the electric bill now.

Sincerely,

Kathleen M. Burkett

Kathleen M. Burkett

Kathleen Burkett
1110 Meadow Lark Ln
Winter Haven, FL 33884-2543

080317E1

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

RECEIVED-FPSC
09 JAN 13 PM 1:22
COMMISSION
CLERK

Public Service Commission

January 12, 2009

Father Gregory Furjanic
3710 Wms Landing Circle #2211
Tampa, Florida 33610

Re: Docket No. 080317-E1 – Tampa Electric Company

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: _____		

Dear Father Furjanic:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

The PSC held hearings in TECO's service territory, and I've enclosed a copy of the *Special Report* for your review. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC will be January 27-30 in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Handwritten signature of Bev DeMello.

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 05005-08
DISTRIBUTION: ECR, GCL

Date - 1-7-2009

0803/7

To Ann Cole, Director

I am writing in regards of Tampa Electric trying to increase its electric base rates and service charges. I do not want you to increase its electric base rates and service charges. For the electric bills I have been paying for years is way to high. So please do not increase Tampa Electric rates.

Thank You,

Yours Truly,

Ruth L. McCracken
3021 Walnut St. N.W.
Winter Haven, FL.
33881

863-965-0461

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09 JAN 12 AM 9:55

COMMISSION
CLERK



Ms. Ruth L. McCracken
3021 Walnut St
Winter Haven FL 33881-1461

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. C5045-08
DISTRIBUTION: ECR, GCL

080317E1

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09 JAN 12 AM 9:54

COMMISSION
CLERK

Bob Cherry
2315 Walden Pl S.
Plant City FL 33566

COPIES
09 JAN 12 11 08 13
RECEIVED

Jan 7, 2009

Ann Cole Director
Office of Commission Clerk
FL Public Service Commission
2540 ShumardOak Blvd
Tallahassee FL 32399-0850
RE: Docket No 080317-E1

I saw an advertisement in the Tribune inviting written comments regarding the TECO request for charge increases and I would like you to consider my remarks on the subject.

Given today's economic conditions I do not beleive that an increase can be justified at this time. It is somewhat paradoxical that TECO should ask for the citizens of our area to give them more money at a time when:

They've an ASSURED & ECONOMICAL supply of labor.


THEIR fuel costs have dramatically DECREASED.

THEY are in a position to bargain for any anticipated PROJECTS OR PURCHASES...and more!

On the other hand, WE THE CONSUMERS of TECO electric are watching as our home values/net worth decrease almost daily. RETIREES are heavily dependant on their investments, savings and pensions and are facing some tough choices! In spite of the promises of govenor Charly Crist, we've huge annual increases on PROPERTY INSURANCE & PROPERTY TAXES! We've runaway HEALTH CARE COSTS! And regardless of where one shops for FOOD, it costs more each month!

Perhaps TECO should be asked to hold the line for the time being, after all, the consumers of their product are faced with some serious increases in their cost of living, and often have nobody to turn to for relief.

Sincerely


Bob Cherry

Bob Cherry
2315 Walden Pl S.
Plant City FL 33566

Walden Place Homeowners Association
Plant City, FL 33566

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08	
DISTRIBUTION: ECR, GCL	

To Whom it Concerns -

How can anyone afford any raises on any bills - I see or who else?? Verizon charged 68.00 (I can't have it handy) for my last bill & Dorey made 2 calls long distance & not that long - if that keeps up we'll need candles! for passing And the tin box & cord for calling!

are the companies trying to force us 'old' to die or go to Blums or Ror house to live

when will that be affordable on social security!! I quit a lot of doctors, etc - mainly medicines & DM 86!!

86 and
in 87
April 30, 2009
Continued
afford does
normal or
to put my
house in
repair
for
financial
reasons
Frances H. Pulli
3102 Walnut
St N.W.
Winter Haven
FL 33881 1164

Notice of Commission Hearing

Tampa Electric seeks approval for petition to increase its electric base rates and service charges

A hearing will be held before the Florida Public Service Commission (FPSC) regarding Tampa Electric Company's request for an increase to its base rates and miscellaneous service charges.

The purpose of this hearing will be for Tampa Electric and other parties to the proceeding to present testimony and evidence regarding Tampa Electric's request.

The hearing will be held:

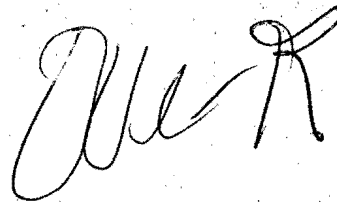
9:30 a.m., Tuesday, January 20, 2009,
Wednesday, January 21, 2009, and
Tuesday, January 27, 2009 through Friday, January 30, 2009
Betty Easley Conference Center, Room 148
4075 Esplanade Way, Tallahassee, FL 32399-0850

The case has been assigned Docket No. 080317-EI by the FPSC. Public Counsel has intervened in this docket and will represent the public at the time of the hearing. The Public Counsel representative may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-342-0222.

Tampa Electric has requested a \$228.2 million increase in base revenues and miscellaneous service revenues. Tampa Electric has not requested a base rate increase since 1992.

Written comments regarding the request for base rate and service charge increases may be sent to the Commission at the following address:

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Re: Docket No. 080317-EI



COMMISSION
CLERK

09 JAN 12 AM 9:53

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with these ups ↑
Insurance high
& going up up &
charging us
because we have
to pay monthly how
do we suppose to
have \$ for food !!!
No wonder so
many are out
needing everything
& wondering
where it's coming
from

F.H. R.

From:

FRANCIS H. RULLI^{LA}
3102 WALNUT ST NW^{3A}
WINTER HAVEN
FL 33881 1164

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

January 7, 2009

Ms. Janice Wilcox
8211 North Marks Street
Tampa, Florida 33604

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Wilcox:

080317-EI

PSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION:		

RECEIVED-FPSC
09 JAN -8 AM 10:15
COMMISSION
CLERK

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed a complaint about Tampa Electric Company (TECO). To quickly resolve your complaint, I am forwarding it to TECO's senior management for an expedited review and resolution. Within 48 hours, you should hear from a TECO representative who will be assigned to your case. TECO will investigate your complaint and will provide a written report to PSC staff on how your complaint was handled and the timeframe in which it was resolved.

As you may know, the PSC held hearings in TECO's service territory. The purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers had an opportunity to provide comments and sworn testimony. Others submitted written comments, now included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC will be January 27-30 in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

The PSC staff will review all TECO complaints and customer comments and will use its findings when preparing a recommendation to the Commissioners on TECO's proposed final rates. I hope you are satisfied once a resolution is reached, but if not please call Cheryl Bulecza-Banks (850) 413-6642, who is managing TECO's case, and she will further investigate your concerns.

Sincerely,

A handwritten signature in cursive script that reads "Bev DeMello".

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Marshall Willis, Division of Economic Regulation
~~Office of Commission Clerk~~

080317-E1

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05045-08		
DISCUSSION: ECR, GCL		

RECEIVED-FPSC

09 JAN -8 AM 9:10

COMMISSION
CLERK

1-6-09

ATT ANN COLE Director.
OFFICE COMMISSIONER CLERK.
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BL
TALLAHASSEE FL 32399-0850
TEL DUCT NO. 080317 E1

DEAR ANN COLE:

I AM A CONSUMER IN
FLORIDA 32 YEARS PAYING ALL
MY UTILITY BILLS.

WE CAN NOT ABSORB A
RATE INCREASE AT THIS TIME
WITH THE ECONOMY AND JOB
SITUATION.

WE CAN NOT AFFORD AN
INCREASE AT THIS TIME, WHO
CAN AFFORD INCREASES?

WE NEED RELIEF REDUCTION
COST NOT MORE THAN LESS.

WHY WOULD YOU RAISE
RATE TO THE PUBLIC, YOU SHOULD
TRY RAISE FUND SALE OF BONDS

1-3

ROY FOUET
110 E 3RD ST
BIRMINGHAM AL 35201

AND OR GOVERNMENT FUNDING.
IF YOU KEEP RATES THE
SAME AS NOW AND IF ECONOMY
PICKS UP THEN INCREASE RATES.

THE WORKING MAN/PERSON
IN FLORIDA AVERAGING 30,000
TO 40,000 DOLLAR YEAR SALARY.
HOW CAN WE ASSURE AN INCREASE
OTHER. PEOPLE MAKE LESS THAN
30,000 TO 40,000. LOOK AT
AVERAGE INCOME PEOPLE BEFORE
INCREASE.

THE NORMAL WORKING FLORIDA
CITIZEN CAN NOT ASSURE AN
INCREASE CURRENTLY.

YOU NEED TO ACTUALLY TRY
TO STABILIZE RATES OR LOWER.

THE BEST WAY TO RAISE
FUNDS IS INTERNALLY RAISE MONEY
CEOS AND OTHER EXECUTIVES
TAKE SOME CUTS IN PAY AND
BONUSES.

THE HIGH SALARIES AND
BONUSES TO HIGH EXECUTIVES
IS RIDICULOUS CUT THAN PMS/
BONUSES.

The Utility Companies should
not add more stress / pressure
on people just getting by.

The article in 1-5-09 Tribune
stated TECO not requested base
rate increases since 1992 so why
now if TECO has existed since 1992
why put a burden on the public
at such a bad time in the economy.

Your attention and action
to this letter is appreciated please
write back / respond.

Sincerely
Roy J. Foley

My Address:

Roy Foley
110 East Sadie St.
Brandon FL 33510

PH 813 653 2607

1/6/09
Regarding Tampa Electric Co. increase to
it base pay:

1. NO: Not at this time of our economy crisis
2. NO: Tighten their belts like the rest of us.
 - A. Shorter work weeks
 - B. Salary & hiring freezes
 - C. Force vacations
3. NO: Thankful they have jobs
4. NO: How are the millions who have lost their jobs
expected to pay their electric bills
5. NO: This is a time of struggle for all Floridians
on fix incomes, as the general population of
Floridians are.
6. NO. Not: They have survive this long without
an increase of their base pay, they had to be
making some where: fuel adjustment increases?

RECEIVED-FPSC
09 JAN -8 AM 9:09
COMMISSION
CLERK

080317-E1

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO 05065-08		
DISTRIBUTION: ECR, GCU		

Thank you
Joan Cmarik
(on fix income)



Ms. Joan Cmarik
3018 Walnut St.
Winter Haven, FL 33881

RECEIVED--FPSC

09 JAN -8 AM 9: 09

December 28, 2008

COMMISSION
CLERK

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

080317EI

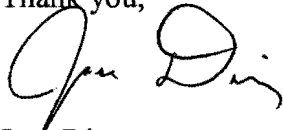
FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Public	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISCUSSION: ECR, GCL		

Re: Docket No. 080317-EI

Dear Ms. Cole,

I am a resident of Hillsborough County in the State of Florida and being as such I am limited to my choices as to which company provides energy to my home. The company that currently holds a monopoly, in my opinion, in Hillsborough County is Tampa Electric. I received a mailing that is notifying Tampa Electric's customers that they are requesting a rate increase. I believe that this is a horrendous idea at a very bad moment in the economy of the State of Florida, and for that matter the entire United States, to add any additional duress to the wallets and pocketbooks of the customers served by Tampa Electric. I will admit that my knowledge of the processes of energy production is elementary at best, but what I do know is that energy costs are decreasing around the world and that Tampa Electric is a publicly traded for-profit company and they have a responsibility to increase shareholder value. Since demand is declining across the board, the one way to increase profits is to increase costs of service and this is not the time for shareholder greed. In summary, I am completely against any base rate or service increases and I am sure there are a multitude of other Tampa Electric customers that share my point of view. It is my hope that this tiny insignificant letter will be at least a brick in the wall to stop Tampa Electric from further hurting their customers economically.

Thank you,



Jose Diaz

USF Jose A. Diaz
9210 Camino Villa Blvd
Tampa, FL 33635

Kimberley Pena 080317

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: GCL, ECR		

From: Janet Brunson
Sent: Monday, January 05, 2009 1:18 PM
To: 'davecavanaugh@earthlink.net'
Cc: Bev DeMello; Cheryl Bulecza-Banks; Ruth Nettles; Kimberley Pena
Subject: FW: Docket No. 080317-EI - Tampa Electric Company

Amended E-Mail - the previous e-mail had the numbers transposed in the docket number. Sorry for the inconvenience.

From: Janet Brunson
Sent: Monday, January 05, 2009 1:13 PM
To: 'davecavanaugh@earthlink.net'
Cc: Bev DeMello; Cheryl Bulecza-Banks; Ruth Nettles; Kimberley Pena
Subject: Docket No. 808317-EI - Tampa Electric Company

Dear Mr. Cavanaugh:

Thank you for your recent e-mail to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your e-mail on the correspondence side of the docket file.

As you may know, the PSC will hold hearings in TECO's service territory. The purpose of these hearings is for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers will have an opportunity to provide comments and sworn testimony. Others may prefer to submit written comments, which will be included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your e-mail, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Bev DeMello
 Assistant Director
 Office of Public Information
 850-413-6482

1/6/2009

Elisabeth L. Rolfes
3210 Saddlebrook Ave.
Tampa, FL 33618

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850

January 2, 2009

080317-EI

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RE: Docket No, 080317-EI

Dear Ms. Cole:

I am writing you to ask you to please **deny** Tampa Electric's request for a rate hike.

I am on a very small, fixed income with Social Security Disability and frankly if my daughter did not help me out I could not afford to pay the current bills. Tampa Electric does not need another increase. If they cut out the **exorbitant salaries** and **bonuses** that some of their people make that would more than cover whatever their newest scam is.

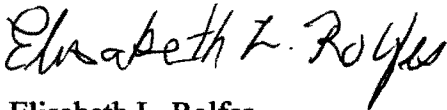
I know many thousands of people here are in the same financial plight I am in. I did not ask to be disabled and I do not need Tampa Electric's rate foolishness to cause more of my being troubled monetarily.

I am enclosing what they sent out to announce how they have scammed you and will be raising our rates.

Many people will be effected by this rate increase if you approve it. Please stand up for the people that can not stand up for themselves and deny the rate increase.

I thank you for your time.

Sincerely,



Elisabeth L. Rolfes

Florida Public Service Commission Approves Conservation-Focused Fuel Rates

In November, the Florida Public Service Commission (FPSC) approved Tampa Electric's petition for an inverted (or tiered) fuel rate for residential customers. Beginning in January, you will pay 6.416 cents per kWh for fuel up to 1,000 kWh, and then 7.416 cents per kWh for usage over 1,000 kWh.

In Tampa Electric's base rate filing with the FPSC, the company has also proposed a tiered base energy rate for its residential customers. If approved by the FPSC, the proposed inverted base energy rate would go into effect in May 2009. This rate structure encourages customers to use energy wisely.

1000 kWh residential bill to rise \$11 less than expected

Starting in January, the bill for a residential customer using 1,000 kilowatt-hours (kWh) of electricity will

be \$128.44, compared to the original estimate of \$139.25 – almost \$11 less than originally projected. This is due to lower natural gas price projections for 2008 and 2009, as well as a result of our focus on managing our fuel costs. This includes maximizing our use of coal, a less expensive fuel. Other cost-management methods we pursue include competitively bid fuel contracts and a sound hedging program.

Tampa Electric is committed to helping customers manage energy costs through our many energy efficiency programs. You can learn more at tampaelectric.com – click *Residential* and then *Save Energy*.

Sample fuel rate charges under tiered rate structure

Under Tampa Electric's tiered or inverted rate structure, beginning in January 2009, a residential customer will be billed at the approved first tier rate for usage up to 1,000 kWh, and at the second tier rate for the amount over 1,000 kWh.

The sample fuel charges shown below for 1,250 kWh of usage are solely to illustrate the tiered rate structure and do not represent a customer's entire electric bill. Fuel costs, which are passed through directly to the fuel suppliers with no profit to Tampa Electric, make up nearly half of a customer's electric bill. Other costs included in an electric bill are energy charges*, a customer charge, state taxes and, if applicable, franchise fees and local taxes.

Fuel Usage	Rate	Total Fuel Charge*
1,000 kWh	X 6.416 cents	\$64.16
<u>250 kWh</u>	<u>X 7.416 cents</u>	<u>\$18.54</u>
1,250 kWh		\$82.70

*Energy charges include conservation, environmental and capacity cost recovery charges.

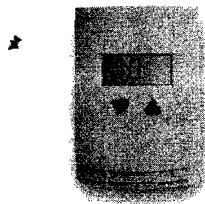
>> Learn More <<

tampaelectric.com

ENERGY EFFICIENCY

Cool weather energy-saving tips

- Set your heating equipment's thermostat at 70 degrees or lower.
- Keep your heating system serviced and cleaned for maximum efficiency.
- Lower the thermostat on your electric water heater to 120-140 degrees, and install flow-restricting devices in showers and faucets.
- When appropriate, opening blinds on the southern or western exposures of your residence may allow sunlight to provide additional warmth.
- Close fireplace dampers when not in use.
- Change or clean the filter on your heating system monthly.



>> Learn More <<

tampaelectric.com/saveenergy

STREETLIGHTS

Notify us about a malfunctioning streetlight

Tampa Electric asks all of our customers to notify us if you see a malfunctioning streetlight. You can identify a streetlight by writing down the light's six- or ten-digit ID tag number on the pole. If the light does not have an ID number, Tampa Electric may not own or maintain it. If you can't read the ID number, simply note the street location of the light and the nearest cross street.

After you have the streetlight's ID number or its location, go to the *Lights Out* link at tampaelectric.com. Please include your contact information in case we need more information about the light's location. You can also alert us to a malfunctioning streetlight by calling the Customer Care phone number for your area as listed in the gray box on page three of *Open Lines*.

>> Learn More <<

tampaelectric.com

Helping the community's furry friends

Sharon Espinola, a senior communications specialist in Tampa Electric's Human Resources department, has also, for the past eight years, served as president of



Saint Francis Society Animal Rescue. The nonprofit organization works to save the lives of sick, injured and stray domestic animals. It also spays and neuters animals and provides them with other medical services.

In 2007, Saint Francis Society saved almost 700 animals from euthanasia in the Tampa Bay area. For Espinola, this achievement is part of a bigger mission.

"One sign of a healthy community is that it treats its animals responsibly," she said. "I'm thankful I've had the chance to work with dedicated people who understand the beauty these dogs and cats can bring to the lives of people who are ready and able to love them."

New from Renewable Energy: One-time event option

The St. Pete Times Forum – home to the Tampa Bay Lightning – was the first Tampa Electric customer to take advantage of our new Renewable Energy one-time purchase plan. The Forum powered the Tampa Bay Lightning's Nov. 1 victory over the Ottawa Senators with electricity from natural sources such as the sun and biomass (yard clippings). The same one-time Renewable Energy purchase plan is available to you.

When you sign up for a one-time purchase of Renewable Energy, Tampa Electric provides the required number of 200 kilowatt-hour (kWh) blocks of electricity, generated from renewable sources, for \$5 a block. It's ideal for an event like a convention, civic meeting, expo or wedding – and it's an easy, affordable way to promote your dedication to the environment.

As a way to demonstrate your ongoing commitment, our Renewable Energy program also

offers standard monthly subscriptions of \$5 per 200 kWh block of electricity. Your participation in Renewable Energy provides the following offsets:

- One block offsets the same amount of carbon dioxide as not driving an average passenger car for three months.
- Three blocks offset the same amount of carbon dioxide as planting an acre and a half of trees.
- Four blocks offset the same amount of carbon dioxide as removing an average passenger car from the road for one year.

Learn more about Renewable Energy and the new one-time purchase initiative at **tampaelectric.com** by clicking *Environmental* and then *Renewable Energy*.

>> Learn More <<

tampaelectric.com/environmental

WELLNESS TIP

The Centers for Disease Control and Prevention recommends effective hand washing as a way to help prevent illness, such as the flu. This includes using warm water, generously applying soap, rubbing hands together for 20 seconds, rinsing hands, using a paper towel to dry your hands, and then using that paper towel to turn off the faucet and open the restroom door.

Source: cdc.gov

To search for job openings, visit **tampaelectric.com** and click *Careers*.

We're here to serve you:

Remember, you can handle almost all your account needs and hear a list of payment agencies by using our automated phone system. Just follow the voice options when you call – it's easy.

Customer Care:

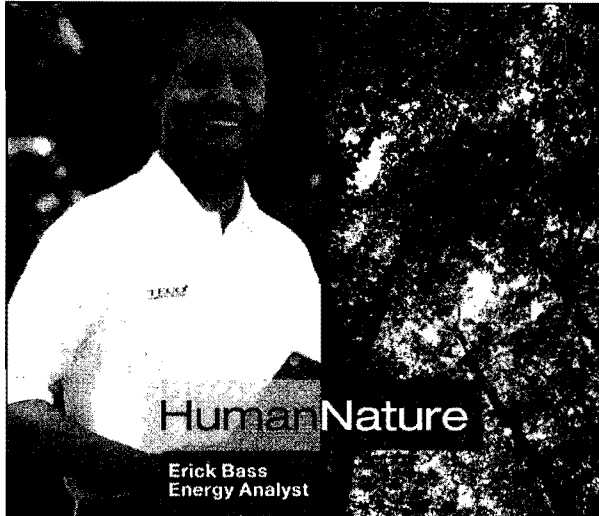
Hillsborough: 813-223-0800
Polk: 863-299-0800
Others: 1-888-223-0800

Power

Outages: 1-877-588-1010

Open Lines is also available online at **tampaelectric.com**. All offers are redeemable with a printed copy of this issue.

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**We can help you find the balance
between comfort and conservation.**

Balancing the comforts of life with the need to save energy is easier with Tampa Electric's free Home Energy Audit. Just for participating, you'll receive eight free compact fluorescent light bulbs. Learn more at tampaelectric.com.



**MORE THAN JUST EASY –
e-BILL IS ENVIRONMENTALLY
FRIENDLY!**

Make a choice that reduces paper consumption by signing up for e-Bill at tampaelectric.com. Because e-Bill saves a paper bill from being printed, you help save resources.

What else makes Tampa Electric's e-Bill right for you?

- It's free!
- See your bill online
- Schedule automatic payments
- Make multiple payments
- Receive payment reminders
- Get monthly e-mail notifications



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CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 31, 2008

Ms. Natalie J. Lanouette
1737 Atrium Drive
Sun City Center, Florida 33573

Re: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Lanouette:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC will hold hearings in TECO's service territory. The purpose of these hearings is for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers will have an opportunity to provide comments and sworn testimony. Others may prefer to submit written comments, which will be included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation

~~Office of Commission Clerk~~

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Public Service Commission

December 31, 2008

Ms. Judith L. Shaw
1811 Lakewind Drive
Brandon, Florida 33510-2014

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Shaw:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

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cc: Cheryl Bulecza-Banks, Division of Economic Regulation
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Public Service Commission

December 31, 2008

Mr. & Mrs. Arthur H. Rounds
4602B West North B Street
Tampa, Florida 33609-1982

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. & Mrs. Rounds:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Bev DeMello
Bev DeMello
Assistant Director

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Public Service Commission

December 31, 2008

Ms. Kyla S. Miller
9123 Talina Lane
Tampa, Florida 33619

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Miller:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

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Public Service Commission

December 31, 2008

Ms. Vernell C. Foster
1539 Chevy Chase Drive
Sun City Center, Florida 33573-5317

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Foster:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello
Bev DeMello
Assistant Director

080317-EI

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(850) 413-6482

Public Service Commission

December 31, 2008

Ms. Maria A. Walton
1305 West Bogie Drive
Tampa, Florida 33612-7323

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Walton:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 31, 2008

Mr. & Mrs. Marvin L. Jones, Sr.
1017 Leisure Avenue
Tampa, Florida 33613-1721

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. & Mrs. Jones:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC will hold hearings in TECO's service territory. The purpose of these hearings is for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers will have an opportunity to provide comments and sworn testimony. Others may prefer to submit written comments, which will be included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC will be in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Bev DeMello
Bev DeMello
Assistant Director

080317-EI

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION:		

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 31, 2008

Mr. Kenneth Vogt
1020 Bluewater Drive
Sun City Center, Florida 33573

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. Vogt:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC will hold hearings in TECO's service territory. The purpose of these hearings is for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers will have an opportunity to provide comments and sworn testimony. Others may prefer to submit written comments, which will be included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

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You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Bev DeMello
Bev DeMello
Assistant Director

080317-EI

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-02		
DISTRIBUTION: _____		

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

RECEIVED-FPSC
09 JAN -5 AM 10:14
COMMISSION
CLERK

PRISCILLA THOMAS
6310 NEWTOWN CIR. APT B5
TAMPA, FL 33615-3690
12/30/08

RECEIVED-FPSC

ANN Cole, Director
Office of Commission Clerk
FLORIDA Public Service

Commission
40 SHUMARD OAK BOULEVARD
LAHASSEE, FL 32399-0850
Docket No. 080317-E1

Dear Ms. ANN Cole, Director

(Director) (I AM deeply SORRY
for the messy envelope)

It would be greatly
appreciated, "more than" you
could ever comprehend," if
you would NOT increase the
base rates AND miscellane-
ous service charges for
TAMPA Electric Company, AND
the community.

Currently, I AM
ON Food Stamps AND SST.
I ALSO appreciate TAMPA
Electric, but the increase
would be too much. THANK
you for ^{AND everyone else} your time AND
challenging WORK plus
consideration, etc. We will
continue to be customers. (I) Highest
Respects,
Priscilla
Thomas

080317-E1

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION: CLK, GCL

080317-E1

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

Lloyd W Beitel
3001 W Tyson Ave
Tampa, Florida 33611-4433

3 January 2009

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0850

Re: Docket No 080317-E1

I am writing in regards to Tampa Electric wanting a rate increase I hope that this is rejected because I cannot afford the present electric billing that TECO is charging now.

I am a retired veteran living on only my pension from the Air Force and Social Security and can hardly get by now. I surely do not need a price increase for what little I have now.

Thanking you for your time I remain

Sincerely


Lloyd Beitel

RECEIVED-FPSC
09 JAN -5 AM 9:37
COMMISSION
CLERK



Tampa Electric seeks approval for petition to increase its base rates and service charges

NOT "TALLAHASSEE ELECTRIC"
A hearing will be held before the Florida Public Service Commission (FPSC) regarding Tampa Electric Company's request for an increase to its base rates and miscellaneous service charges.

The purpose of this hearing will be for Tampa Electric and other parties to the proceeding to present testimony and evidence regarding Tampa Electric's request.

The hearing will be held:

We need hearings in TAMPA!
9:30 a.m., Tuesday, January 20, 2009,
Wednesday, January 21, 2009, and
Tuesday, January 27, 2009 through
Friday, January 30, 2009.
Betty Easley Conference Center, Room 148
4075 Esplanade Way, Tallahassee, FL 32399-0850

The case has been assigned Docket No. 080317-EI by the FPSC. Public Counsel has intervened in this docket and will represent the public at the time of the hearing. The Public Counsel representative may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-342-0222.

Tampa Electric has requested a \$228.2 million increase in base revenues and miscellaneous service revenues. Tampa Electric has not requested a base rate increase since 1992.

Written comments regarding the request for base rate and service charge increases may be sent to the Commission at the following address:

Will you pay for my trip to Tallahassee ???!!
Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Re: Docket No. 080317-EI

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 65045-08
DISTRIBUTION: ECE, GCL

RECEIVED - FPSC
08 DEC 31 11 AM 11:52
COMMISSION
CLERK

08 0317-EI



Dec. 26, '08

Dear Ms. Cole,

We citizens of Florida - and I write in behalf of especially the "working poor" like myself, but the truly poor even moreso - look to persons of authority and power to HELP US during these troubled times, NOT to BURDEN US with higher utility costs!!

How is it, Ms. Cole, that "the Sunshine State" is so very backward, so "Primitive" by not tapping into our greatest natural resource and source of so much needed energy - THE SUN - God's greatest gift to our state, and the envy of most other states and several nations too?!!

For God's sake, Ann, DON'T INCREASE TECO's monthly billing to us!!

To do this to us would be an indication of how much YOU and other Tallahassee politicians are OUT OF TOUCH with Tampa's pathetic economy. Happy Holy Days! May the Peace of the Infant Jesus deeply disturb you all! Father Greg Furjanic

080317

Report a malfunctioning
streetlight:
Tampa Electric's "Lights
Out?" form at
tampaelectric.com makes it
easy to report a
malfunctioning light. Simply
answer a few questions, and
provide the six or ten digit ID
number located on the light
pole, or provide the nearest
address or landmark. If you
prefer to reach us by phone,
please call: (813) 223-0800 in
Hillsborough, (863) 299-0800
in Polk, or 1-888-223-0800 all
other counties.

now
\$51.52
Dec

Dec. 24, 2008
Janice E. Williams
3010 Nelson Ave
Dover, FL 33527

Rocket #01080317-E1
Paid TECO lite bill
Since 1943 No Tax
\$2.50 per month

VOTE
my

NO



Ms Janice Williams
3010 Nelson Ave
Dover, FL 33527

26 DEC 2

FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 05065-03

DISTRIBUTION: ECR, GCL

Native of H.C.
Property Owner
since 1943

Janice E. Williams
3010 Nelson Ave
Dover, FL 33527

080317-EL

December 27, 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05045-08		
DISTRIBUTION: ECR, GCL		

Ann Cole, Director

Office of Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Re Docket No 080317-EL

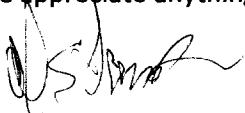
RECEIVED-FPSC
08 DEC 31 AM 8:10
COMMISSION
CLERK

Please do not allow this rate increase. Fuel cost has dropped to its' lowest level in years.

TECO can have a layoff to offset additional cost. They are not even close to 80% efficiency.

We are in our 70's and can only cut back so much.

We appreciate anything you can do.



Clark Hamblen

10214 Tarragon Drive

Riverview, Fla 33569

813-671-9307

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

080317-E1

Please deny this request. Because of the economy and financial struggles, you should notify TECO that this is denied and do not come back until December ~~2009~~²⁰¹⁰ as business and individuals ^{COMMISSIONER} ~~CLERK~~ tighten the financial belts.

08 DEC 31 AM 8:09

RECEIVED-FPSC

Floyd Strasbaugh
Tampa FL



Mr. Floyd E. Strasbaugh
12502 Forest Lane Dr.
Tampa, FL 33624-5707

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

Please deny this petition. In these economic times everyone must sacrifice including utility companies.

Linda Strasbaugh
Tampa, FL

COMMISSION
CLERK

08 DEC 31 AM 8:09

RECEIVED-FPSC

080317-E1



Mrs. Linda L. Strasbaugh
12502 Forest Lane Dr
Tampa, FL 33624-5707



CHARLIE CRIST
GOVERNOR

STATE OF FLORIDA
Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-4441
850-487-0801 fax

680317E1

RECEIVED-FPSC
08 DEC 29 AM 10:15
COMMISSION
CLERK

December 16, 2008

Mr. Richard Fromica
8713 Pawnee Avenue
Tampa, Florida 33617

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-00		
DISTRIBUTION: GCL, ECR		

Dear Richard:

Thank you for contacting me. I appreciate your concerns regarding TECO.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to the Public Service Commission's Division of Service, Safety, and Consumer Assistance, which can provide you with further information. You may reach the Division of Service, Safety and Consumer Assistance at 1-800-342-3552 or by using the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit www.flgov.com and click on "Subscribe to Notes from the Capitol."

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

RECEIVED
DEC 29 2008
PSC
CLERK

Richard Formica
8713 Pawnee Avenue
Tampa, FL 33617
813-601-7940
rjform@aol.com

OFFICE OF THE GOVERNOR
CITIZEN SERVICE
08 NOV 19 AM 10:10

November 17, 2008

The Honorable Charlie Crist
Governor, State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Crist,

I am writing to you because I am very concerned about the Public Service Commission's (PSC) recent approval of fuel cost and basic rate increases requested by the Tampa Electric Company (TECO). These increases have been reported to be nearly 30 percent. The PSC's agreement of the TECO rate increases is ill timed and must be nullified. With thousands of State homeowners facing foreclosures and unemployment numbers rising, any new costs for basic necessities may only force more families into conditions of dire peril.

Not only am I writing to get the TECO rate increases canceled, but I would like to suggest the PSC seems to care little for the citizens of the Florida. Last month I attended a PSC public hearing on the TECO rate increases. Only one person had anything even somewhat positive to say about TECO and the quality of service it provides. Most of the opinions about the rate increase seemed to fall on deaf ears. Furthermore the PSC board members seemed to show real ignorance about the use of photovoltaics as a technology to provide renewable, sustainable and environmental safe energy.

This occurred to me, after I finished speaking and one of the board members asked about the costs of solar energy as opposed to more conventional sources. There are thousands of internet sites, with more appearing everyday, about solar energy. Costs are falling rapidly. If the PSC would direct that the use of solar technologies be required to supply 20 percent of the State's electrical needs by 2020 (and not by 2040), the rush to meet this goal would surely drive the cost of applying this technology to be equal to or below today's cost of energy generation using coal, oil or gas. (Today, technologies exist which can supply energy from the sun for just about twice the cost of conventional fuels. This is about half the cost TECO claims.)

I have seen reports the PSC claims it is forced by State law to approve the rate increases. If this is the case you must take immediate executive action to nullify the requested rate increases both by TECO and Florida Power and Light. Floridians cannot afford these increased costs at this time. Furthermore, for the long term benefit of our Sunshine State, you must also direct that the search for and the installation of alternative, sustainable, renewable energy sources must become a top priority, so the 2020 goals can be met.

Sincerely,

Richard Formica

[Faint, illegible handwritten notes or stamps]

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

December 24, 2008

Mr. Richard Formica
8713 Pawnee Avenue
Tampa, FL 33617

RE: PSC Inquiry 815098C

Dear Mr. Formica:

The Governor's office forwarded a copy of your correspondence regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

December 22, 2008

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard,
Tallahassee, FL 32399-0850
Re: Docket No. 080317-El

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

080317.
RECEIVED-FPSC
08 DEC 29 AM 10:13
COMMISSION
CLERK

Attention: Ms Ann Cole, Director Office of Commission Clerk

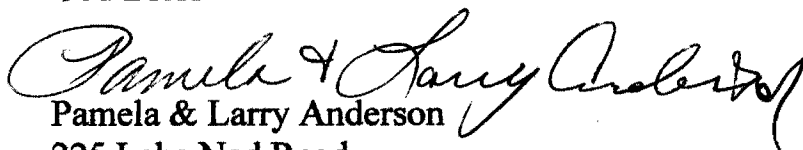
Tampa Electric has requested a \$228.2 million increase in base revenues and miscellaneous service revenue, reference: Docket No 080317-El. Tampa Electric has not requested a base rate increase since 1992 and they are to be commended. However, the timing of this increase request could not have come at a worse time for everyone, with the economic problems we are currently enduring.

Tampa Electric has been showing an approximately 11% annual profit since the mid ninety's, if my information is correct. Such, a continual increase, reflects good and proper management. Good management should carry Tampa Electric through this time of economic problems without an additional burden on the public.

According, we request, Tampa Electric not be granted this type of increase. We understand, The Public Counsel Representatives has requested a \$38 million increase which would cost the public around \$2.25 monthly increase, on the base rate. The lower increase would be more acceptable during our current troubles but no increase at all at this time would be the best.

We thank you for listen to our complaint and pray for a good an adequate solution for a major reduction to the Tampa Electric request.

God Bless


Pamela & Larry Anderson
225 Lake Ned Road
Winter Haven, Florida 33884

LEADER'S FURNITURE

RECEIVED-FPSC

08 DEC 29 AM 10:08

COMMISSION
CLERK

080317

Telephone (727) 538-5577
FAX (727) 524-8161

6303 - 126th Avenue North
Largo, Florida 33773

12/22/08

To: Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission

From: Jerry Newton, President
Leader's Casual Furniture

RE: Tampa Electric Company's request for increase

Dear Ms. Cole;

I just wanted to pass along the obvious factors this increase will have on local businesses. As you know Florida Power already received approval to increase their charges up to 29% for their coverage area. I cannot stress enough to you how much this increase will affect our bottom line.

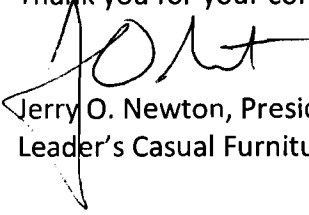
Leader's Casual Furniture is a 19 store retail chain that specializes in rattan, wicker, and patio furniture in the state of Florida. With the current economic environment that has been affecting us for a solid two years now in addition to rising costs of insurance – both health & property, skyrocketing employee benefit costs, and every other operating expense, this additional increase is unfair and unwarranted.

Fuel expenses have come down almost 65% in the past six months. We all need to work together to get through the recession – not add to the struggle.

I have not been told of one solid reason that the \$228.2 million dollar increase is a necessity at this time. There is no justification for Tampa Electric to be requesting the increase except for the fact that Florida Power previously received approval.

The customers of Tampa Electric cannot afford for the increase to be approved. Please do not allow this unfair burden to be placed on TECO customers.

Thank you for your concern,


Jerry O. Newton, President
Leader's Casual Furniture

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: G.U.E.C.R.		

Dec. 24, 2008

Dear Ms. Cole,

080317

If TECO's petition is approved that older people on fixed income will be affected even more with this present economy & runaway prices. As is, inflation will take away every bit and more of the SS increase that we will get. On top of this we are expected to pay for the huge increase that TECO wants?

This is not the time to penalize the lower middle class and especially the poor people of Florida with such massive increases in rates.

Thank you for reading this and I hope you & other people who make these decisions take the people of Florida into consideration

COMMISSION
CLERK

Sincerely yours,

Eleanor Baddour

08 DEC 29 AM 10:01

RECEIVED-FPSC



Ms. Eleanor Baddour
4708 W. San Rafael St.
Tampa, FL 33629-5508

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		

12-11-2008

Mrs Marlene D. Nagy

I'm writing Regard
to base rate increase
I don't think at
this time to be raising
cost. People are losing
their home. food prices
are higher and not
coming down.

you already gave
the fuel increase, that
should be enough.

my electric bill
was \$1,954 in Nov
and \$237.44. for 1,200
square foot mobile home.

Me and husband
already turn lights off
and try to conserve



MEMBER

The Humane Society of the United States®

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION: ECL, GLL

as much as we can,
if they get their raise,
I guess will have to
sit in the dock.
So please ~~and~~ don't
let this happen to
people

Marlene Nagy



Mrs. Marlene D. Nagy
11811 Rose Ln.
Riverview, FL 33569-6813

TAMPA FL 335

SAINT PETERSBURG FL

DEC 29 2008 PM 11



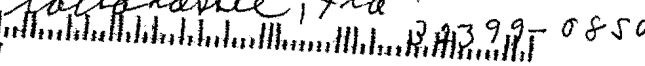
RECEIVED-FPSC

08 DEC 29 AM 10:00

COMMISSION
CLERK

Ann Cole, Director
Office of Commission Clerk
Fla Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Fla

Ref # 080317-EI



RECEIVED - CLERK

08 DEC 24 AM 9:25

Mr. and Mrs. G. F. Guyer
4925 Cypress Gardens Rd., #117
Winter Haven, FL 33884-2967

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>05065-08</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC
08 DEC 24 AM 10:19
COMMISSION
CLERK

Dear Madame:

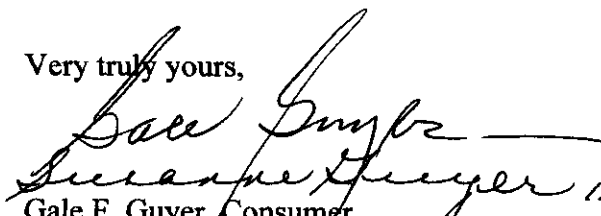
This letter is written in reference to the hearing on Tampa Electric's request for a rate increase: Docket No. 080317-EI

We have been made to understand TECO has not requested a rate increase since 1992. Be that as it may, they are now requesting roughly a 40% increase. That figure is based on information we received in our electric bills on or about September, 2008.

As retired educators on a fixed income, we are not opposed to a modest increase. However, a 40% increase sounds excessive to us. We find ourselves considering what we will have to do without if a 40% increase is approved.

Thank you for representing the public interest in this matter. We remain hopeful for an amicable resolution to this issue.

Very truly yours,


Gale F. Guyer, Consumer
Susanne Guyer, Consumer 12/20/08

COPY: File

12/22/08

080317

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION:		

Re: TECO base rate and service charge increase

We do not think TECO should be allowed a rate increase of any kind. They already charge for electricity you don't use.

We go on vacation for two weeks and turn most everything off. We turn our airconditioning down. Then we get our TECO bill and not only does it not do any good, but the bill is higher. We have put light bulbs in our home that are low watage to conserve engery. Our light bill went up.

When we call TECO to ask why our light bill always goes up and never down based on us trying to conserve, the answer is always the same. You were billed more days this month or your bill is based on an average, what ever that means. Our average KWH for December was 1 KWH more than November. Our bill is \$21.17. more. We do not turn our heater on in the winter months.

If TECO does get the approval for an increase, we might as well set our air conditioning on 50 and leave all the lights on and everything running. We are going to be charged a high price for our electric regardless.

RECEIVED-FPSC
08 DEC 24 AM 10:15
COMMISSION
CLERK

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 19, 2008

Mr. Robert L. Griffin
1329 Arrowhead Court
Auburndale, Florida 33823

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. Griffin:

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05065-08		
DISTRIBUTION: _____		

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 19, 2008

Ms. Carolyn O'Neal
8266 West Camp Perry Western Road
Oak Harbor, Ohio 43449-9578

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. O'Neal

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 05665-08		
DISTRIBUTION:		

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
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NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 19, 2008

Ms. Nancy Counihan
36809 Missouri Avenue
Dade City, Florida 33523-3266

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Counihan:

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION:

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COMMISSION
CLERK

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

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COMMISSIONERS:
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NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

December 19, 2008

Ms. Sherry Sawyers
451 Red Hawk Loop
Winter Haven, Florida 33880

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Sawyers:

FPSC, CLK - CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 05065-08
DISTRIBUTION:

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08 DEC 22 AM 11:44
COMMISSIONER
CLERK

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Sincerely,

Bev DeMello

Bev DeMello
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation
Office of Commission Clerk

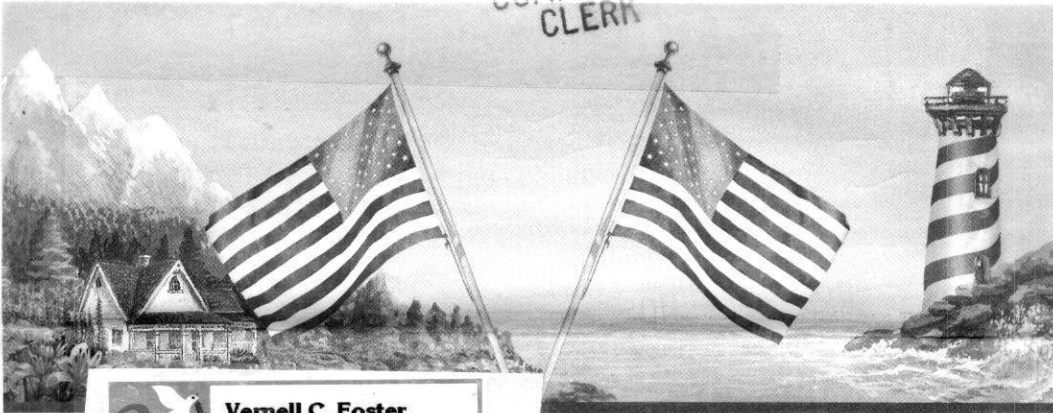
080317

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08 DEC 22 AM 8:39

COMMISSION
CLERK

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DOCUMENT NO. 05065-08		
DISTRIBUTION: ECR, GCL		



Vernell C. Foster
1539 Chevy Chase Dr.
Sun City Ctr., FL 33573-5317

Dec 17-08
Sun City Ctr.
FL 33573

Ref Wcket No: 080317-EL

I strongly oppose another
Base Rate & Service Charge
for Leo.

It's all I can do & pay
at this point with a
minimum of Security in-
come. I like many others
in Hillsborough County can't
pay any more.

There's a recession now that
we can barely eat.
Please, don't push people
to move out of the state.

~~~~~  
Sincerely, Vernell Foster



Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission

December 19<sup>th</sup> 2008

080317

I am opposed to any increase for TECO in their rates or service fees. I own three other properties, St. Cloud (OUC), and two in Palm Bay (FPL) and the bills for their electric rates are lower and going lower due to the recent events in the energy sector.

They need to adopt a leaner plan in these tough economic times. It is easy to raise rates and keep going in the same direction they were going but it is time to seek different ways to provide their service without putting their customers in dire straits.

Sincerely,

*John L. Hood*

DOCKET #

080317 E1

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR16A                    |                                  |                                              |

COMMISSION  
CLERK

08 DEC 22 AM 8:08

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Mr. & Mrs. Marvin L. Jones, Sr.  
1017 Leisure Avenue  
Tampa, Florida 33613-1721  
(813) 961-6157 - Home

RECEIVED-FPSC  
08 DEC 22 AM 8:00  
COMMISSION  
CLERK

December 19, 2008

Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
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| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR:GCC                   |                                  |                                              |

Re: Docket No. 080317-EI

Dear Ms. Cole:

I am writing this letter to protest the request for rate increase.

With the financial crisis we Floridians are experiencing at this time, how can you possibly show justification for this increase?

We live on a "fixed" income (my husband has been on Social Security Disability since 1996 and I work for the State of Florida)

We manage to live frugally and keep our debts paid. However, if TECO is going to be the "innovator" of rate increases for the utilities we use – what are we to do?

We ask that this increase be reconsidered and hope that our Public Service Commission will deny it.

Thank you.

Sincerely,

*Marvin L. Jones Sr.*  
*Janis E. Jones*  
Marvin L. & Janis E. Jones

DOCKET #080317-E1

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08 DEC 19 AM 11:04

12/14/08

I do not support <sup>COMMISSION</sup>~~the~~ <sub>CLERK</sub> rate increase  
being asked for by T&E Co.

I feel rate increases should be aimed  
at conservation. Base rate increases do  
not foster conservation, i.e. households  
that use less than 750 to 1000 KWH  
per month should enjoy a lesser  
rate than households which exceed  
1000 to 1200 KWH.

1020 BLUEWATER DR  
SUN CITY CENTER FL  
33573

Thank

Kenneth Vogt

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |





LIFE RUNS ON ENERGY<sup>SM</sup>

## Tampa Electric seeks approval for petition to increase its base rates and service charges

A hearing will be held before the Florida Public Service Commission (FPSC) regarding Tampa Electric Company's request for an increase to its base rates and miscellaneous service charges.

The purpose of this hearing will be for Tampa Electric and other parties to the proceeding to present testimony and evidence regarding Tampa Electric's request.

The hearing will be held:

9:30 a.m., Tuesday, January 20, 2009,  
Wednesday, January 21, 2009, and  
Tuesday, January 27, 2009 through  
Friday, January 30, 2009.  
Betty Easley Conference Center, Room 148  
4075 Esplanade Way, Tallahassee, FL 32399-0850

The case has been assigned Docket No. 080317-EI by the FPSC. Public Counsel has intervened in this docket and will represent the public at the time of the hearing. The Public Counsel representative may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-342-0222.

Tampa Electric has requested a \$228.2 million increase in base revenues and miscellaneous service revenues. Tampa Electric has not requested a base rate increase since 1992.

Written comments regarding the request for base rate and service charge increases may be sent to the Commission at the following address:

Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard,  
Tallahassee, FL 32399-0850  
Re: Docket No. 080317-EI

252 1378 CorpComm 1008 565M DP

DISTRIBUTION:  
INT NO. 1008 565M  
K - CORRESPONDENCE  
Consumer ☐ Parties ☐ Intervenor ☐

MARIA A. WALTON  
1305 W. Bogie Drive  
Tampa, FL 33612-7323

Dec 17, 2008

Ann Cole Director

Office of Commission Clerk

Florida PUBLIC SERVICE COMMISSION  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

08 DEC 19 AM 11:04

RECEIVED-FPSC

COMMISSION  
CLERK

Re: Docket NO 080317-E1

Dear Ms. Cole :

NO RATE Hike PLEASE!

I am considered elderly + in my time  
wastefulness was not an option!

myself -- I've covered all windows  
with heavy insulated curtains -- replaced  
all lights with energy Bulbs over 2 years  
ago.... Blaw in R22 insulation years ago....

I guess I have to unhook my well's  
water processor now to save more \$

mostly I sit in the dark, with no  
heat + air on unless it freezes + then  
I still have the thermostat at 74 or lower  
+ ~~the~~ I'm miserable. (I have double insulated windows)

What has TECO done to save on their  
end of the deal? (+fuel is cheaper now)

Everyone of my older friends has to squeeze  
+ squeeze relentlessly to make it, + the  
electric Bill is one of our highest Bills.

I guess we won't die from frost bite  
in Florida -- But quality of life forget it...

P.S. I don't use my dryer anymore either  
Maria A Walton 1305 W Bogie Drive Tampa FL  
33612

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 050657-08  
DISTRIBUTION: EGA bcc

DISTRIBUTION: \_\_\_\_\_  
 DOCUMENT NO. \_\_\_\_\_  
☐ Administrative ☐ Budget ☐ Consumer  
 FIRST CLK - CORRESPONDENCE

\$155.05 w/Lites off!

Don 15 5008

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

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08 DEC 18 PM 2:11  
COMMISSION  
CLERK

## Public Service Commission

December 17, 2008

Ms. Evelyn J. Teta  
2901 Pritcher Manor Court  
Lithia, Florida 33547

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Teta:

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>050650</u>              |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

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Sincerely,

*Bev DeMello*

Bev DeMello  
Assistant Director

BSD/jmb

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

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NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

Public Service Commission

December 17, 2008

Mr. Richard Formica  
8713 Pawnee Avenue  
Tampa, Florida 33617

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Mr. Formica:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

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Sincerely,

A handwritten signature in cursive script that reads "Bev DeMello".

Bev DeMello  
Assistant Director

BSD/jmb

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

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CLERK

|                                         |                                  |                                              |
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| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>050650</u>              |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
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STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

RECEIVED-FPSC  
08 DEC 18 PM 2:11  
COMMISSION  
CLERK

## Public Service Commission

December 17, 2008

Ms. Nadine Duke  
3120A St. Clair Avenue  
Oldsmar, Florida 34677

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Duke:

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>0506 S-08</u>           |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

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*Bev DeMello*  
Bev DeMello  
Assistant Director

BSD/jmb

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



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MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

Public Service Commission

December 17, 2008

Ms. Becky Holley  
8501 North 50th Street, Apt. 505  
Tampa, Florida 33617

Re: Docket No. 080317-EI - Tampa Electric Company

Dear Ms. Holley:

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
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| DISTRIBUTION: _____                     |                                  |                                              |

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you may know, the PSC will hold hearings in TECO's service territory. The purpose of these hearings is for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. Customers will have an opportunity to provide comments and sworn testimony. Others may prefer to submit written comments, which will be included in the docket file. All customer comments will be reviewed when staff prepares its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC will be in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

A handwritten signature in cursive script that reads "Bev DeMello".

Bev DeMello  
Assistant Director

BSD/jmb

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

RECEIVED-FPSC  
08 DEC 18 PM 2:11  
COMMISSION  
CLERK

RECEIVED-FPSC

08 DEC 17 AM 8:40

Kyla S. Miller  
9123 Talina Lane  
Tampa, Florida 33619

080317

COMMISSION  
CLERK

December 12, 2008

Ms. Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR, CLK                  |                                  |                                              |

Dear Ms. Cole,

Having read the Tampa Electric (TECO) hearing information, proposing a base rate increase for electric and miscellaneous service revenues increases, I am writing to plead my case.

I am a 22 year old, working a minimum wage job and saving every penny I can to get into school to better myself. I live in a one bedroom apartment and between the rent, electric, groceries, car payment (I have a used car at that, but I still have a payment), insurance, incidentals and God forbid any medical or dental appointment – I am barely making it as it is.

I would ask that you please do whatever you can to prevent this from happening. I can not afford it myself, let alone friends of mine with children already (mostly single moms). We are in a recession and I just don't see how we can afford added expenses in an already almost impossible situation.

I do not have cable television. I don't know if I will even have television at all once the new HDTV thing is in affect. Things aren't pretty for many people (maybe even yourself included). I just had to write to say please NO RATE INCREASE.

Very truly,

*Kyla S. Miller*

Kyla S. Miller



080317

Judith L. Shaw  
1811 Lakewind Drive  
Brandon, FL 33510-2014

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ELCR GLL                  |                                  |                                              |

December 12, 2008

Ann Cole, Director  
Office Of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
Re: Docket Number 080317-E1

RECEIVED-FPSC  
08 DEC 17 AM 8:40  
COMMISSION  
CLERK

Dear Ms. Cole,

I am in receipt of the notification regarding Tampa Electric (TECO) hearing on a proposed base rate increase and miscellaneous service revenues increase.

I am writing this letter to ask that you thoughtfully consider rejecting this request. As I am sure you are aware of, with these tough economic times, many people are getting laid off from their jobs and the people who are lucky enough to retain their jobs, are not getting pay raises for the foreseeable future. People are already struggling to balance paying their mortgage and other bills, as well as putting adequate food on the table. I can speak from personal experience that this task keeps getting harder to accomplish as it seems everyone is raising prices. I am on a single, fixed income and I keep sinking deeper and deeper as various prices keep rising, but my salary does not. I know I am not alone -- many people are faced with this situation.

Please, please take great care when making your decision about the proposed Tampa Electric (TECO) rate increase.

I thank you for any consideration and assistance you can provide me with this request.

Respectfully Yours,

*Judith L. Shaw*

Judith L. Shaw

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 05065-08  
DISTRIBUTION: ECR/6LL

080317

12-12-08

08 DEC 15 AM 8:21

RECEIVED-FPSC

COMMISSION  
CLERK

Dear ms Ann Cole,

I am probbly wasting my time and  
stamp writing to you about the rate  
increase to Tampa Electric.

I am a (64) sixty four year old  
house wife who like so so many  
others are just trying to hold on to  
what we have.

I feel now is not the time to be  
raising rates on people who are  
loosing there homes and there  
jobs.

I realize it takes money for a  
company to continue to stay in  
business and stay in good working  
order.

The only thing is everyone is thinking  
the same thing - from the grocery store  
to the pharmaceutical, to rent and the  
list just goes on + on. Car insurance  
tags on homes that are not worth  
what they were when we bought them.

People can't hold on. The wages  
are not keeping up with inflation.

Mr. Robert L. Griffin  
1329 Arrowhead Ct  
Auburndale, FL 33823



that is if you have a job at all.  
we were told to save for our  
retirement but how can you save  
anything when it takes all you can  
make from week to week and then  
some. people can't keep up with  
all the bills now as it is.

medical has gone up so high people  
are not getting to see the Dr as  
before and the dentist and eyes  
just have to be put off. just be-  
cause so many things come before that

"There is no one to bail us out"  
we have to do without or try and  
make ends meet somehow.

Why not wait untill the economy  
get's better before putting more  
stress on everyone.

What will happen to people this  
winter if the bill goes even higher.

It is just my husband + myself but  
there are alot of families out there  
with babies and small children.

The old and the young are  
going to suffer even more -  
I just wanted to know how one  
house wife feels.

Thank you - Mrs Carolyn Giff

080317

the Petition for  
raising rates.

raising water.  
This is a small matter  
but it is an example  
of wasted money! I had  
to go to the Cape.

Mobile Home at McC...  
It is San Antonio - it is  
vacant property now -  
however I call 3 ...  
to have the Sec.

however I have the Sec.  
times to have the Sec.  
light turned off - I had  
to stop several

to go out there several  
times to give them the

It has been burning  
about 2 yrs - I don't  
name

know whose name  
the acct was in be-  
cause different people  
the roll

lived there. They  
is on the N side of the  
Ed under some trees -

True surrounding the sea where the MH was. Please see

at some one car  
one of this may pl#  
352-567-3113

\_\_\_\_\_



LIFE RUNS ON ENERGY<sup>SM</sup>

# Tampa Electric seeks approval for petition to increase its base rates and service charges

A hearing will be held before the Florida Public Service Commission (FPSC) regarding Tampa Electric Company's request for an increase to its base rates and miscellaneous service charges.

The purpose of this hearing will be for Tampa Electric and other parties to the proceeding to present testimony and evidence regarding Tampa Electric's request.

The hearing will be held:

9:30 a.m., Tuesday, January 20, 2009.

Wednesday, January 21, 2009, and

Tuesday, January 27, 2009 through

Friday, January 30, 2009

Betty Easley Conference Center, Room 148

4075 Esplanade Way, Tallahassee, FL 32399-0850

The case has been assigned Docket No. 080317-El by the FPSC. Public Counsel has intervened in this docket and will represent the public at the time of the hearing. The Public Counsel representative may be contacted prior to the hearing at 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400, or by phone at 1-800-347-0222.

Tamp  
rever  
has r



Nancy B. Counihan  
36809 Missouri Ave.  
Dade City, FL 33523 ★

increase in base  
Tampa Electric  
992.

Written comments regarding the request for base rate and service charge increases may be sent to the Commission at the following address:

Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard,  
Tallahassee, FL 32399-0850  
Re: Docket No. 080317-El

COMMISSION  
CLERK

08 DEC 12 AM 8:35

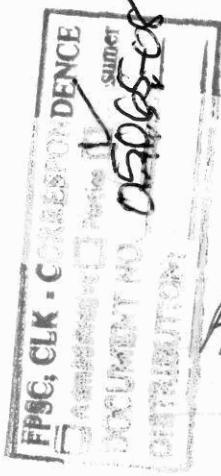
RECEIVED-FPSO

## FPSC. CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 650650

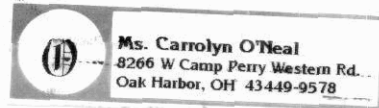
DISTRIBUTION: ECR (67)



RECEIVED-FPSC

08 DEC 12 AM 8:31

COMMISSION  
CLERK



12-8-08

RE Pocket # 080317-E1

After spending a month in Florida my husband and I talked to many Snow Birds that pay electric bills all year + only spend a few months in Florida, many of them are planning not to spend winters in Florida it is becoming too expensive with the economy so had now in Florida why would you want to raise rates now + chase all the snowbirds away we spend money at local stores and keep the money flowing, we are even considering selling now, along with a lot of our friends, The rate increase is just not

warranted with so many  
vacant, re-passed, houses in  
Herdia why should we pay  
for all these vacant, re-passed  
properties.

Carolyn O'Neal  
8266 Camp Perry W  
Oak Harbor OH 43449

P.S. Maybe you should charge  
to see the manatees \$2.00, or  
even \$1.00 would keep our rates  
the same, maybe we would  
consider spending another year  
in Herdia.

RECEIVED-FPSC  
08 DEC 12 AM 8:16  
COMMISSION  
CLERK

8211 N Marks Street Tampa Florida 33604  
Tel: (732) 322-4212 Email: selledortse@yahoo.com

**Janice Wilcox**

|                                         |                                              |
|-----------------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                              |
| <input type="checkbox"/> Administrative | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                              |
| DISTRIBUTION: ECR, 160                  |                                              |

Re: Docket No. 080317-EI

10<sup>th</sup> December 2008

Ann Cole Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee Florida 32399-0850

In receipt of the first statement last week upon the purchase of the property situated at 8211 N Marks Street Tampa Florida 33604, there is a doubt on the charges. A Free Home Energy audit was requested in writing. Also, I am requesting for the written comments regarding the base rate and service charge increases. I am declining such a request for any increases based upon the existing rates.

Due to the total amount charges, I am questioning the ownership and formation of the TECO Tampa Electric and whether or not it is being considered as a necessity commodity which is being offered by the city at a very low rate just like the trail path offered public the free access in the Parks.

Based upon the given information on the statement, it was not just unclear and also the accuracy and the description on all the digits shown on the meter should have disclosed like the placement of the decimal. Apart from the charges, the required deposit is also a bit high. It is about \$1.8 ~~for~~ a square footage. Consideration on incurring any interest should be offered.

Please do not hesitate to contact me in writing if I could be of further assistance. Your reply would be appreciated.

Have a Happy Holidays!

Yours faithfully,

Janice Wilcox

encl

## Janice Wilcox

8211 N Marks Street Tampa Florida 33604  
Tel: (732) 322-4212 Email: [selledortse@yahoo.com](mailto:selledortse@yahoo.com)

RECEIVED-FPSC  
08 DEC 12 AM 8:17  
COMMISSION  
CLERK

10<sup>th</sup> December 2008

|                                         |                                  |                                              |
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| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>05065-08</u>            |                                  |                                              |
| DISTRIBUTION: <u>ECR, GCL</u>           |                                  |                                              |

The Public Counsel Representative  
111 West Madison Street  
Room 812  
Tallahassee Florida 32399-1400

Dear Ms Cole,

Re: Docket No. 080317-E1

In receipt of the first statement relating to the charges, late fee and previous charges upon the purchase of the property purchased in the mid of October this year, I am questioning about the set rate on the charges and the miscellaneous service charges. I found it is a bit too high. I am submitting my vote for denying such a request.

Have a Happy Holidays!

Yours faithfully,

Janice Wilcox

encl



Re: DOCKET NO. 080317-E1

12-10-08  
TO WHOM IT MAY CONCERN

HELLO,

TAMPA ELECTRIC WANTS TO RAISE  
ITS BASE RATES??

SINCE CRUDE HAS FALLEN SO LOW  
AND IS STILL FALLING, ARE THEY  
GOING TO LOWER THEIR FUEL CHARGE  
AND THEIR ENERGY CHARGE??

WHEN CRUDE GOES UP SO DOES  
EVERYTHING ELSE.  
WHEN CRUDE GOES DOWN, NOTHING  
ELSE DOES? HELLO!

WHAT IS WRONG WITH THIS NATION  
AND OUR GOVERNMENT?

CRUDE UP → EVERYTHING UP

CRUDE DOWN → EVERYTHING UP?? HELLO!!

Thank You!!

Fredrick J. Meier



FREDERICK J. MEIER  
102 Canal St.  
Auburndale, FL 33823

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 05065-08  
DISTRIBUTION: ECR 10/1

RECEIVED-FPSC  
08 DEC 12 AM 8:15  
COMMISSIONER  
CLERK

|                                         |                                  |                                              |
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| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>05065-08</u>            |                                  |                                              |
| DISTRIBUTION: <u>ECB, GCL</u>           |                                  |                                              |

Richard Formica  
8713 Pawnee Ave  
Tampa, FL 33617  
813-601-7940  
[rjform@aol.com](mailto:rjform@aol.com)

RECEIVED-FPSC  
08 DEC 10 AM 9:31  
COMMISSION  
CLERK

December 6, 2008

Ann Cole, Director  
Office of Commission, Re: Docket 080317-EI  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Tampa Electric Company's request for an increase in its base rates and miscellaneous service charges, coupled with the recent approval to it to increase its fuel charges from between 18 percent (for less than 1000 KWh of electrical use per month) and 29 percent for electrical use of over 1000 KWh per month), are a danger to the economy of the Tampa area and must be fully disapproved.

With mortgage foreclosures and unemployment numbers on the rise, many, many TECO customers could become destitute if their electrical bill were to increase to meet the total requested rate hikes. With more and more people out of work everyday and with the potential to become homeless, the local agriculture and tourism industries could suffer more dramatic downturns.

Having been one of many citizens in Tampa, recently, urging changes to the Franchise Agreement between TECO and the City of Tampa, I can state TECO is not a good neighbor. The contractors they use to clear their electrical line are butchers. TECO will not consider or compromise on "undergrounding" electrical lines if they have to spent even one cent. TECO's foresight and innovation when it comes to renewable, sustainable energies is mired in the 19<sup>th</sup> Century.

My wife and I own and occupy an energy efficient home. We have worked hard and have spent a significant amount of money, over the years, to get our house this way. In the last 11 months we have not used over 1000KWh in any month; in fact our average electrical use for all of 2008, thus far, has been 590 KWh per month.

Nevertheless, as fully retired persons we cannot afford apparent unjustified increases of \$14.00 dollars a month for just fuel charges when faced with anticipated increases in base rates as well as likely increases in "energy charges." TECO's claim they should be granted all these rate increases because they have not had a basic rate increase since 1992 is specious and no one's fault but their own.

Don't not approve the basic rate increase sought by TECO. Roll back the recently approved increase in fuel charges. If a compromise must be made, limit total increases to 5.8 percent, the Department of Labor's officially recognized Cost of Living increase for 2008.

Sincerely,

*Richard Formica*

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena** 080317

---

**From:** Ruth McHargue  
**Sent:** Friday, December 12, 2008 3:39 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** TECO rate increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| <b>FPSC, CLK - CORRESPONDENCE</b>       |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| <b>DOCUMENT NO.</b> 05065-08            |                                  |                                              |
| <b>DISTRIBUTION:</b> _____              |                                  |                                              |

Please add to docket file.

-----Original Message-----

**From:** Webmaster  
**Sent:** Thursday, December 11, 2008 7:35 AM  
**To:** Consumer Contact  
**Subject:** RE: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Wednesday, December 10, 2008 6:05 PM  
**To:** Webmaster  
**Cc:** gordon@marksair.com  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Gordon Marks  
**Company:**  
**Primary Phone:** 813-685-1285  
**Secondary Phone:** 813-967-5789M  
**Email:** gordon@marksair.com

**Response requested?** Yes  
**CC Sent?** Yes

Comments:

Can we still comment on 080317-EI having to do with the TECO rate case?  
They finally sent something in the bill & my bill will increase a total of 37%!

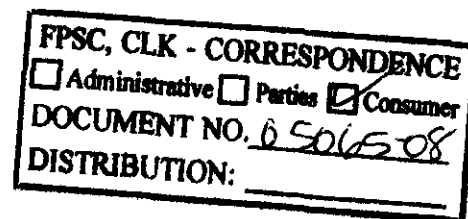
Thank you.

Email is fine for the response. I am usually hard to reach during the day.

**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena** 080317

**From:** Ruth McHargue  
**Sent:** Friday, December 12, 2008 3:23 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** TECO Rate increase



Please add to docket file.

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, December 11, 2008 12:01 PM  
**To:** trngsvcs&admin@tecoenergy.com  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 16601

Copy of complaint sent to Tampa Electric Company

**CUSTOMER INFORMATION**

**Name:** Becky Holley  
**Telephone:** 813-770-7700  
**Email:** bholley1950@yahoo.com  
**Address:** 8501 N. 50th Street, Apt. # 505 Tampa Florida, 33617

**BUSINESS INFORMATION**

**Business Account Name:** Becky Holley  
**Account Number:**  
**Address:** 8501 N. 50th Street, Apt. # 505 Tampa Florida Florida, 33617

**COMPLAINT INFORMATION**

**Complaint:** Other Complaint against Tampa Electric Company  
**Details:**

I truly hope that PSC DOES NOT APPROVE this next rate hike that TECO is requesting--I can't believe these people are so heartless and as for PSC, you say (in Newspapers)you don't agree with this increase/blasting TECO--Yet, you are always siding with their rates--THAT IS WRONG--Our ECONOMY IS TREMENDOUSLY HURTING and all this RICK MORERO can talk about is increases--He should have to lose his home--have no food and lose his JOB!! He is so full of CRAP!! Read one time in paper that TECO had lost many customers,due to the foreclosures and people moving from Tampa and then Morero turns around and says there are 200,000 more customers--WHICH IS IT? That alone proves he's a LIAR and doesn't/can't get his stories straight. WE THE PEOPLE, PAY ALL OF THESE SALARIES/BONUSES and of course that's his concern--WE THE PEOPLE are hurting and this really needs, and would be greatly appreciated from a huge portion of citizens, to wait until this economy turns around some--PEOPLE DON'T HAVE JOBS--AND TECO'S PROFITS ARE IN NO WAY HURTING--(sure going in their pockets-as many people I speak with don't trust MORERO--He's a MONEY MAN--THAT'S ALL HE EVER TALKS ABOUT--VERY SAD--HE COULD USE A CONSCIENCE)Hopefully, PSC WILL NOT APPROVE THIS LIKE YOU DID A FEW

## **\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

MONTHS AGO. PSC is suppose to be for the people too and it truly seems that you are one sided and always go with these utility companies and not really sure that is right--You were elected to help the people too and we are in trying times and hurting! Your're salaries are good--But many others are barely getting by. The gas/fuel has come down tremendously and TECO still gets their hike--HOW UNFAIR!! Doesn't that tell you it's about their salaries/raises--sure does to the people that pay their salaries and the worst part is that we can't chose another electric company--So Moron Morero SHOULD NOT WIN THIS BATTLE--PSC was right in the paper,when blasting TECO regarding this economy and people--So, please stand up to your words and deny His INCREASE. Rick Morero said he would continue to fight for this increase (base rate)fro the hundreds of thousands of dollars he wants--WRONG WRONG--No one really cares how long it's been since they've had a base rate increase--IT'S ABOUT TRYING TO FEED FAMILIES/KEEPING HOMES and SURVIVING AND MR. MORERO DOESN'T WORRY ABOUT THOSE THINGS FOR HIS FAMILY--HE'S DISGRACEFUL!! A TREMENDOUSLY LOT PEOPLE WERE AT THE MEETING A FEW MONTHS AGO AND NO ONE (PSC) LISTENED--PLEASE LISTEN THIS TIME--OUR ELDERLY ARE REALLY HURTING AND THIS IS NOT RIGHT AT A TIME OF PAIN/HEARTACHE/WORRY HOW TO SURVIVE--THIS IS SAD--HOPE YOU HAVE A CONSCIENCE!!!!

PSC was contacted previously

Ann Cole, Director

Office of Commission Clerk

Dear Ms. Cole:

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 05065-08  
DISTRIBUTION: ECR/GCL

080317

RECEIVED-FPSC  
08 DEC - 8 AM 10:58  
COMMISSION  
CLERK

WHY IN THE WORLD WOULD A COMMITTEE EVER CONTIMPLATE AN INCREASE TO TAMPA  
ELECRC CUSTOMERS?

LORD ONLY KNOWS THAT IN THIS AWFUL ECONOMY SITUATION THAT WE'RE IN, PEOPLE  
CANNOT AFFORD, IN SOME CASES, TO KEEP A ROOF OVER THE HEADS OF THEIR FAMILY AND  
FOOD ON THE TABLE AND TO MAKE A MOVE IN THE DIRECTION OF AN INCREASE IN PAYMENTS,  
TO TECO, WOULD BE TOTALLY KICKING A HORSE WHEN IT'S DOWN.

YOU'RE IN A POSITION TO FIGHT FOR THE PEOPLE OF FLORIDA/TECO CUSTOMERS AND YOU  
MUST DO SOMETHING ABOUT THIS SO THAT THEY DO NOT HAVE TO EAT, YET ANOTHER,  
DOLLAR INCREASE THAT THEY CANNOT AFFORD. JOBS ARE LOST AND EVERYONE WANTS A  
SHARE OF WHAT WE DON'T HAVE. HELP US SURVIVE THROUGH THIS TERRIBLE TIME. TECO  
WILL GET THEIR INCREASE EVENTUALLY BUT TO MAKE IT HAPPEN NOW IS UNJUST TO THE  
PEOPLE OF FLORIDA.

THANK YOU FOR LISTENING.....NOW LET'S ACT ON IT.

*A concerned resident of Polk Cty. FL*

*No forward address provided. Rev.*

080317

RECEIVED-FPSC  
12-5-08  
08 DEC -8 AM 10:44

COMMISSION  
CLERK

Dear Mr. Bob.

I am sorry that T.E.C. wants a rate increase. We are in a Recession. I am sure we + have stretched our income as far as it will go.

A LONG time ago T.E.C.

should of been Solar + wind. Also the garbage man said our garbage is burnt at the fault - enlarger incinerator + the power from the burning is added to T.E.C.

Every time we turn around out in the area we have a power surge. And our electric goes out. Been doing this for the 11 yrs I've lived here. I beguam this area Coal Co. And that know

|                                         |                                  |
|-----------------------------------------|----------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties |
| <input type="checkbox"/> Consumer       |                                  |
| DOCUMENT NO. 05065-08                   |                                  |
| DISPOSITION: ECA/CCL                    |                                  |

how many <sup>2-</sup> more businesses.

You are there to help  
the consumer & all I've  
seen since I've lived  
here is raises for all  
the utility Co's.

Service fees went up  
& rates on the phone.

Service fees on electric.  
Don't even have to get  
out of their trucks in  
this area to read  
meters.

Tax & went up  
on drugs. Ins went  
up. Health & Car. How  
much do you think  
people can take

Evelyn J. Teta





12-5-08

Fla Public Service Commission  
Ann Cole, Dir.

Off. of Comm. Clerk  
FPSC

2540 Shumard Oak Blvd  
Tallahassee 32399-0850

RE: TECO, increase

Doc # 080317-EL

Public Counsel

111 W. Madison St. Rm 812  
Tall. 32399-1400

TECO needs to reduce their  
ad. budget:- Stop sponsoring  
sports venues; Stop buying  
booze, food, sky-boxes for  
"big-wig" guests, etc. &  
cut executive pay!  
An electric company is a  
"common good" social necessity,  
& does not need to advertise.  
They have no competition.  
Rates are bad for  
all. TECO should be reducing  
rates, not increasing them.

Nadine Duke

D

Nadine Duke  
3120A Saint Clair Ave  
Oldsmar, FL 34677

FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 05065-08

DISTRIBUTION: ELC, CLK

RECEIVED-FPSC

08 DEC -8 AM 9:13

COMMISSION  
CLERK

**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena** 080317

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 10506508                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

**From:** Ellen Plendl  
**Sent:** Tuesday, December 02, 2008 7:56 AM  
**To:** Kimberley Pena  
**Cc:** Ruth Nettles  
**Subject:** FW: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC

**Attachments:** RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC;  
RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC;  
RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC



RE: URGENT ACTION REQUIRED-TN  
RE: URGENT ACTION REQUIRED-TN  
RE: URGENT ACTION REQUIRED-TN

Docket 080317-EI

Emails received and responses sent.

-----Original Message-----

**From:** Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]  
**Sent:** Monday, December 01, 2008 4:00 PM  
**To:** Ellen Plendl  
**Subject:** FW: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC

-----Original Message-----

**From:** Cynthia Lynn [mailto:cynthia392@yahoo.com]  
**Sent:** Sunday, November 30, 2008 3:24 PM  
**To:** Governor Charlie Crist  
**Subject:** Re: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC

Dear Governor Crist:

Sadly, you have let the PSC continue to be an arm and contributor to the benefit of corporate utilities and their shareholders in the state of Florida-shame on you, that in this hard economic times you were asleep on your Governor's watch and let the Florida citizens and seniors who have suffered economic losses what with inflation and loss of income due to the stock market crash that is still going on to suffer more with increased electric rates.

As Governor, you should act to curb electric companies from raising basic rates at least on behalf of hard pressed seniors who can barely make ends meet and now will have to pay at least an additional \$20 (combined basic rate increase of some 2 cents and fuel charge increase due to increased gas prices) on their electric bill which is claimed as "tiered rates" for lower income residents, but which is an additional \$10 plus dollars for basic rate and then \$10 plus for fuel charges.

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

Worst of all, the citizens were sitting ducks-we were unawares of the rate filings that have already been approved without any protest from anyone because it was done in a secret deliberate way to avoid public clamor.

Is this how you govern? In secret basic utilities are raised and then announced by the electric companies as a done deal? I visited the PSC website and entered in the docket #080317-E1, and found that it was still an ongoing thing, yet Ann Cole has already seen to it that approval is set, because Tampa Electric has announced it as approved!

This is the holiday season, can you give a gift to the seniors of the state of Florida, who if this allowed to continue will be impoverished and the state will find that the seniors on the Medecaid rolls will impoverish the state of Florida who will have to pay for their care in nursing homes because seniors who might have lived on their own cannot live in a freezing home or apartment and have no other way of surviving.

Sincerely,  
Cynthia Lynn Bakish  
phone: 352-567-4427

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena**

---

**From:** Ellen Plendl  
**Sent:** Monday, December 01, 2008 4:08 PM  
**To:** 'cynthia392@yahoo.com'  
**Subject:** RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC

Ms. Cynthia Lynn Bakish  
cynthia392@yahoo.com

Dear Ms. Bakish:

The Governor's office forwarded a copy of your e-mail regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

Below is the amount that TECO residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2009, as well as the amount that customers will pay effective January 2009.

|                                             |          |
|---------------------------------------------|----------|
| Prior to January 2009(1,000 kilowatt-hours) | \$114.38 |
| As of January 2009 (1,000 kilowatt-hours)   | \$128.44 |
| Increase (1,000 kilowatt-hours)             | \$14.06  |

You also expressed a concern about the petition filed by TECO for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080317-EI.

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Specialist  
Florida Public Service Commission  
Division of Service, Safety, & Consumer Assistance  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena**

---

**From:** Cynthia Lynn [cynthia392@yahoo.com]  
**Sent:** Tuesday, December 02, 2008 12:59 AM  
**To:** Ellen Plendl  
**Subject:** RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC

Dear Ms. Plendl:

My comment about the rate increase that you claim will be put in file to monitor is no answer to the economic pressure of Tampa Electric on the citizens of Florida who have the misfortune to be in their non-competitive district, we have no choice--but this is one of the many Florida utilities that you do NOT REGULATE but blindly approve every and any rate increase they propose, all of these Florida utilities who seem to have sway over the PSC makes me wonder if there is any sunshine in the PSC.

Are you aware that Tampa Electric on its website has noted that their proposed rate increase has been allowed by the PSC and the docket number is the one that is yet to be approved, yet the docket is still open for comments and the committee won't meet until late January to make its decision...does Tampa Electric pull the PSC strings?

It seems so-but I'm not finished with the PSC and its sister utilities that operate hand in glove together in lock step-my next step is the newspapers, I already have given this outrage rate increase with a new name, as there was a rate increase with some other name 2 years ago - AND I'M NOT REFERRING TO A FUEL RATE INCREASE-I have sent the facts as a news tip to CNN and as an investigative story idea, next one on my list is Fox Cable News, this is going to be made public one way or another, let the PSC be aware.

And a copy of this e-mail is being forwarded to Governor Charlie Crist who passes the buck and clears his desk of citizen complaints.

very sincerely,

Cynthia Lynn Bakish

--- On Mon, 12/1/08, Ellen Plendl <EPlendl@PSC.STATE.FL.US> wrote:

> From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>  
> Subject: RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel  
> increase approved by PSC  
> To: cynthia392@yahoo.com  
> Date: Monday, December 1, 2008, 1:08 PM Ms. Cynthia Lynn Bakish  
> cynthia392@yahoo.com  
>  
> Dear Ms. Bakish:  
>  
> The Governor's office forwarded a copy of your e-mail regarding Tampa  
> Electric Company (TECO) to the Florida Public Service Commission  
> (PSC).  
> The PSC regulates investor-owned electric, natural gas, and  
> telecommunications utilities throughout Florida, and investor-owned

## **\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

- > water and wastewater utilities in those counties which have opted to
- > transfer jurisdiction to the PSC.
- >
- > You expressed a concern about fuel adjustment charges.
- > Fuel adjustment
- > charges allow the utility to recover the actual expenses associated
- > with securing and processing fuel necessary to run the power plants
- > used to generate electricity. Fuel rates mirror rising and falling
- > fuel costs as reflected in the international marketplace. The revenue
- > generated by the fuel adjustment charge does not add to the profit of
- > the utility companies, but goes to pay fuel suppliers and
- > transporters.
- > The cost of
- > fuel is shown as a separate cents per kilowatt-hour charge, and fuel
- > costs are not contained in any other charge on your bill.
- >
- > Each year, utilities file their projected fuel expenses for the
- > upcoming calendar year. The PSC, along with the Office of Public
- > Counsel and other consumer representatives closely examine the fuel
- > costs requested by the utilities. Public hearings are held annually to
- > set the fuel
- > factors for the next year. Since rates are set on
- > projected costs, at
- > the end of the year, the costs are "trued-up" or compared to the
- > audited actual expenses incurred by the utility. If the utility
- > recovered more than its actual costs, the amount of over-recovery is
- > used to reduce the next year's costs. If the utility under-recovered
- > (costs were higher than expected) that deficit is likewise rolled into
- > the next year. The fuel cost adjustment is recognized by virtually
- > all state commissions, by the Federal Energy Regulatory Commission,
- > and is also used by most municipal electric utilities and rural
- > electric cooperatives.
- >
- > On November 13, 2008, the PSC set the 2009 fuel adjustment charges for
- > the customers of Florida investor-owned electric utilities.
- > The fuel
- > adjustment charges were decided at a hearing where the Commission
- > considered each utility's projected costs of fuel and the purchased
- > power for 2009 as well as 'trued up' costs for
- > 2008.
- >
- > Below is the amount that TECO residential customers paid for 1,000
- > kilowatt-hours of electricity prior to January 2009, as well as the
- > amount that customers will pay effective January 2009.
- >
- > Prior to January 2009(1,000 kilowatt-hours)      \$114.38
- > As of January 2009 (1,000 kilowatt-hours)      \$128.44
- > Increase (1,000 kilowatt-hours)      \$14.06
- >
- > You also expressed a concern about the petition filed by TECO for a

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

- > rate increase. We appreciate your comments regarding the petition and
- > will add your correspondence to Docket No. 080317-EI.
- >
- > Complaints serve as a valuable source of information; therefore, your
- > complaint will remain on file with the PSC. We monitor complaints
- > very closely and track any trends which indicate there may be a
- > problem and further action is needed.
- >
- > If you have any questions or concerns please contact me at
- > 1-800-342-3552 or by fax at 1-800-511-0809.
- >
- > Sincerely,
- >
- > Ellen Plendl
- > Regulatory Specialist
- > Florida Public Service Commission
- > Division of Service, Safety, & Consumer Assistance
- > 1-800-342-3552 (phone)
- > 1-800-511-0809 (fax)



**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena**

---

**From:** Ellen Plendl  
**Sent:** Tuesday, December 02, 2008 7:55 AM  
**To:** 'cynthia392@yahoo.com'  
**Subject:** RE: URGENT ACTION REQUIRED-Tampa Electric rate & fuel increase approved by PSC

Dear Ms. Bakish:

I do appreciate you taking the time to provide additional comments on Docket No. 080317-EI and have included your additional comments to the public record on this matter.

The hearings on this matter are expected to take place from January 20, 2009, through January 30, 2009. This matter remains an open docket at this time.

You may provide any additional comments on this matter to the Public Service Commission's Office of Commission Clerk by using the following information:

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Toll-free fax: 1-800-511-0809

Sincerely,

Ellen Plendl  
Regulatory Specialist  
Florida Public Service Commission  
Division of Regulatory Compliance & Consumer Assistance

**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena**

080317

**From:** Ruth McHargue  
**Sent:** Thursday, November 20, 2008 2:14 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO docket #080317

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

Please add to docket file

-----Original Message-----

**From:** George [mailto:george.dombrowski@gmail.com]  
**Sent:** Tuesday, November 18, 2008 10:51 AM  
**To:** Consumer Contact  
**Subject:** re: TECO docket #080317

To Whom It May Concern:

I received notice in my electric bill last month of a proposed TECO increase. I then took my August bill, did the math based on the same consumption and what the rates would be for next August, and came up with the following: A 44% increase.

People living in the country are being treated differently than the city and community residents. In most populated areas natural gas is used to heat the home, cook, dry clothes, and heat the water. In the country we can't. The two-tiered pricing in the proposal directly hits those who cannot use natural gas and have to every month go beyond the 1,000 kWH threshold just to exist. The punitive pricing above 1,000 kWH a month is unfair and will push more of us to apply for government assistance.

There is a need for the two-tiered systems to have one other provision.

All-electric homes versus multi-fuel homes. Separate averages needed to be assessed in either category. The current two-tiered system is heavily weighted with customers that have gas pipes right out in their streets.

Farmers and country folk are least able to afford the excessive impact of TECO starting a two-tier billing plan.

Can someone in oversight take steps to prevent this imbalanced plan from taking hold.

My \$391.44 bill this August would become \$561.97 will no increase in usage. We already go crazy conserving our usage with all compact fluorescent lights, setback thermostats, etc.

Thank you and Help!

George & Susan Dombrowski  
17318 Sweetwater Road  
Dade City, FL 33523  
352/567-7900

P.S. Please forward this email into the hands of others that can impact this issue.

**Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)**

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

Public Service Commission

November 6, 2008

Ms. Marion M. Smith, President  
Greater Plant City Chamber of Commerce  
106 North Evers Street  
Plant City, Florida 33563

Dear Ms. Smith:

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>65065-08</u>            |                                  |                                              |
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RECEIVED-FPSC  
08 NOV -7 PM 1:00  
COMMISSION  
CLERK

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed the Greater Plant City Chamber of Commerce's appreciation of Tampa Electric Company's (TECO) community involvement and leadership for your Economic Development Division. To give the Commissioners and staff an opportunity to review your letter of commendation, I have placed it on the correspondence side of the docket file.

Your Chamber is an important vehicle through which businesses and professionals work together for the common good of Plant City. I know, through my involvement with the Greater Tallahassee Chamber of Commerce, how hard you and your colleagues work for the benefit of your community, and I appreciate your taking time to write to the PSC about TECO's community service.

As you know we have held hearings in TECO's service territory about the company's petition for a rate increase, and further hearings are scheduled in Tallahassee. The Commissioners will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality service to Plant City's residents and business owners. Thank you again for your letter, and if you have additional questions or need further assistance, please call me at 850/413-6107.

Sincerely,

*Bev DeMello*

Bev DeMello  
Assistant Director

C: Ms. Cheryl Bulecza-Banks, Division of Economic Regulation  
~~Ms. Cheryl Bulecza-Banks, Division of Economic Regulation~~

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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STATE OF FLORIDA



OFFICE OF PUBLIC INFORMATION  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 6, 2008

Ms. Mary Ellen Elia  
Superintendent of Schools  
School District of Hillsborough County  
901 E. Kennedy Boulevard  
Tampa, Florida 33602

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
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| DOCUMENT NO. 0506508                    |                                  |                                              |
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RECEIVED-FPSC  
08 NOV - 7 PM 1:00  
COMMISSION  
CLERK

Re: Docket No. 080317-EI – Tampa Electric Company

Dear Ms. Elia:

Thank you for your recent letter to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

As you know, the PSC held hearings in TECO's service territory, and the purpose of these hearings was for Commissioners to hear from customers about the proposed rate increase and service provided by TECO. We appreciate your testimony at the recent hearing, as well as your written comments. Cheryl Bulecza-Banks, the PSC's rate case coordinator, is reviewing your suggestion that schools need a special utility rate, and I assure you that PSC staff will consider all testimony in its recommendation to the Commissioners on TECO's proposed final rates.

TECO's rate case hearing before the PSC will be in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

The Hillsborough County Public Schools are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure

Ms. Mary Ellen Elia  
November 6, 2008  
Page 2

investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your schools. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,



Bev DeMello  
Assistant Director

BSD/jmb

cc: Cheryl Bulecza-Banks, Division of Economic Regulation



COMMISSIONERS:  
MATTHEW M. CANNON, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

RECEIVED-FPSC  
08 NOV -6 PM 3:22  
COMMISSION  
CLERK

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

November 6, 2008

Mr. Jerry G. Houston  
Post Office Box 6942  
Brandon, Florida 33508-6016

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>0506508</u>             |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Re: Docket No. 080317-EL, Petition for Rate Increase by Tampa Electric Company**

Dear Mr. Houston:

Thank you for your recent letter to the Florida Public Service Commission (PSC) concerning Tampa Electric Company's (Tampa Electric) request to increase its rates. To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file. The following information is provided in response to some of the specific questions that were included in your letter.

During 2007, Tampa Electric recorded \$1.018 billion from sales of electricity to its residential customers. Although the actual revenue varies each month, the average monthly revenue from sales to residential customers was \$84.8 million during 2007.

Tampa Electric recorded \$10.9 million in rent from electric property in 2007. These rents include Tampa Electric's charges to other companies for attachments to its poles, such as cable television and telephone lines. TECO Properties, Inc., a subsidiary of TECO Energy, Inc., owns office buildings in the area. TECO Properties, Inc. is not owned or operated by Tampa Electric Company, the regulated electric utility. Tampa Electric does not receive any of the rents that are collected by TECO Properties, Inc.

Tampa Electric has a number of corporate officers, including a number of vice presidents. I have attached a page from Tampa Electric's 2007 Annual Report that lists the title, name and salary of various officers.

All of Tampa Electric's reasonable, prudent and utility-related expenses are eligible for inclusion and recovery in the utility's base rates. This would include the cost of the electricity used by Tampa Electric in its utility-related activities, such as the electricity consumed in its office buildings.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Tampa Electric, fulfill their service obligation. In its petition, Tampa Electric has indicated that costs to generate

Mr. Jerry G. Houston

Page 2

November 3, 2008

electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs Tampa Electric incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call me at (850) 413-6420 or you may call our toll free consumer line at 1-800-342-3552.

Sincerely,

A handwritten signature in black ink, reading "John Slemkewicz". The signature is fluid and cursive, with the first name "John" and last name "Slemkewicz" clearly distinguishable.

John Slemkewicz  
Public Utilities Supervisor  
Division of Economic Regulation

JS:slc

cc: Office of Commission Clerk ✓



| Name of Respondent<br>Tampa Electric Company                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                          | This Report Is:<br>(1) <input checked="" type="checkbox"/> An Original<br>(2) <input type="checkbox"/> A Resubmission |                        | Date of Report<br>(Mo, Da, Yr)<br>04/18/2008 | Year/Period of Report<br>End of 2007/Q4 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------|----------------------------------------------|-----------------------------------------|
| OFFICERS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                          |                                                                                                                       |                        |                                              |                                         |
| <p>1. Report below the name, title and salary for each executive officer whose salary is \$50,000 or more. An "executive officer" of a respondent includes its president, secretary, treasurer, and vice president in charge of a principal business unit, division or function (such as sales, administration or finance), and any other person who performs similar policy making functions.</p> <p>2. If a change was made during the year in the incumbent of any position, show name and total remuneration of the previous incumbent, and the date the change in incumbency was made.</p> |                                                          |                                                                                                                       |                        |                                              |                                         |
| Line No.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Title<br>(a)                                             | Name of Officer<br>(b)                                                                                                | Salary for Year<br>(c) |                                              |                                         |
| 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | TECO Energy - Vice President - State Government Affairs  | C.O. Hinson, III                                                                                                      | 22,342                 |                                              |                                         |
| 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | TECO Energy - President and Chief Operating Officer      | J.B. Ramil                                                                                                            | 492,781                |                                              |                                         |
| 3                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | TECO Energy - Vice President - Federal Affairs           | J.L. Sena                                                                                                             | 47,895                 |                                              |                                         |
| 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                          |                                                                                                                       |                        |                                              |                                         |
| 5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | General Counsel                                          | C.A. Attal, III*                                                                                                      | 180,240                |                                              |                                         |
| 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Chief Accounting Officer                                 | P.L. Barringer*                                                                                                       | 163,597                |                                              |                                         |
| 7                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | President                                                | C.R. Black                                                                                                            | 535,712                |                                              |                                         |
| 8                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Vice President - Customer Service and Regulatory Affairs | D.A. Brown                                                                                                            | 252,125                |                                              |                                         |
| 9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Vice President - Treasurer and Assistant Secretary       | S.W. Callahan*                                                                                                        | 164,542                |                                              |                                         |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Chief Human Resources Officer and Procurement Officer    | C.E. Childress*                                                                                                       | 248,748                |                                              |                                         |
| 11                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Vice President - Fuels                                   | R.B. Christmas*                                                                                                       | 203,383                |                                              |                                         |
| 12                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | SR Vice President - Finance and Chief Financial Officer  | G.L. Gillette*                                                                                                        | 379,795                |                                              |                                         |
| 13                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Vice President - Energy Supply                           | T.L. Hernandez                                                                                                        | 333,478                |                                              |                                         |
| 14                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Chairman of the Board and Chief Executive Officer        | S.W. Hudson*                                                                                                          | 523,828                |                                              |                                         |
| 15                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | General Counsel                                          | S.M. McDevitt*                                                                                                        | 826,058                |                                              |                                         |
| 16                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Chief Information Officer                                | K.M. Mincey*                                                                                                          | 255,856                |                                              |                                         |
| 17                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Tax Officer                                              | S.M. Payne*                                                                                                           | 62,447                 |                                              |                                         |
| 18                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Secretary                                                | D.E. Schwartz*                                                                                                        | 140,228                |                                              |                                         |
| 19                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Vice President - Energy Delivery                         | W.T. Whale                                                                                                            | 328,478                |                                              |                                         |
| 20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 22                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 23                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 24                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 25                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 26                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 27                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 28                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 29                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | S.M. McDevitt retired effective 07/01/07                 |                                                                                                                       |                        |                                              |                                         |
| 30                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | S.M. Payne retired effective 01/26/07                    |                                                                                                                       |                        |                                              |                                         |
| 31                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | C.A. Attal title changed to General Counsel              |                                                                                                                       |                        |                                              |                                         |
| 32                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | effective 07/01/07                                       |                                                                                                                       |                        |                                              |                                         |
| 33                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 34                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | *Also a TECO Energy Officer                              |                                                                                                                       |                        |                                              |                                         |
| 35                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 36                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Salary for Year, Col. (c), shown represents the          |                                                                                                                       |                        |                                              |                                         |
| 37                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Tampa Electric allocation of individual cash             |                                                                                                                       |                        |                                              |                                         |
| 38                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | compensation                                             |                                                                                                                       |                        |                                              |                                         |
| 39                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 40                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 41                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 42                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 43                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |
| 44                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                       |                        |                                              |                                         |

**Kimberley Pena**

080317

**From:** Ruth McHargue  
**Sent:** Monday, November 03, 2008 2:16 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** TECO

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| <b>FPSC, CLK - CORRESPONDENCE</b>       |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>0506508</u>             |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

Please add to docket file.

---

**From:** RuSewe8@aol.com [mailto:RuSewe8@aol.com]  
**Sent:** Friday, October 31, 2008 5:23 PM  
**To:** Consumer Contact  
**Subject:** NO HIGHER UTILITY BILLS

I AM A TECO ELECTRIC AND TECO PEOPLES GAS CUSTOMER. WE CANNOT AFFORD HIGHER UTILITY BILLS. I HAVE BEEN WATCHING ON TV, HOW THEY WANT TO RAISE THE COST OF UTILITIES. NOT NOW, NOT THIS TIME; IT WOULD JUST BE TOO MUCH. LIKE SO MANY OTHERS, I CAN HARDLY PAY MY UTILITY BILLS NOW. IF THE COSTS WERE TO BE RAISED, I DO NOT THINK I COULD KEEP UP PAYMENTS, AT ALL. THANK YOU FOR LISTENING, AND FOR YOUR CONSIDERATION.

SINCERELY,

A TECO CUSTOMER, IN BRANDON,

SARAH

---

Plan your next getaway with AOL Travel. [Check out Today's Hot 5 Travel Deals!](#)

11/4/2008

11/4/2008 8:38 AM

Ruth Nettles

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

080317

From: Cheryl Bulecza-Banks  
Sent: Monday, November 03, 2008 9:53 AM  
To: 'tampaadams@gmails.com'  
Cc: Marshall Willis; John Slemkewicz; Connie Kummer; Ruth Nettles  
Subject: FW: TECO rate plan

Dear Mr. Smalling,

Thank you for your recent e-mail to the Florida Public Service Commission (PSC). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter on the correspondence side of the docket file.

In response to your specific concerns, TECO's last full requirement base rate case was filed in April, 1992, for rates effective in January 1993 and January 1994. While TECO has requested and received increases for fuel and other cost recovery clauses, base rates have not increased since 1994.

Electric rates are composed of two types of charges: base rates and cost recovery clauses. Base rates recover the cost of investment in plant and facilities and normal business operating and maintenance costs, excluding fuel, necessary to produce and deliver electricity to the customer. Increases in operating and maintenance costs typically change slowly over time. The cost of labor, gasoline, insurance, and office supplies, are typical costs that are recovered through base rates. Base rates are changed only in a full revenue requirements review such as the one TECO filed in 1992 and again this year. Rate cases are expensive, time consuming proceedings which take eight months to complete. They involve volumes of data, participation of multiple parties representing various customer groups including the Office of Public Counsel and the Attorney General, and weeks of hearings both around the state and in Tallahassee.

Your electric bill also contains charges known as Cost Recovery clauses. Certain types of expenses are subject to more frequent and significant short term changes. Cost recovery clauses allow a review of these costs on an annual basis to better match rates with the volatility in costs, both up and down. Rates are set in a public hearing after scrutiny by the Office of Public Counsel and representatives of several customer groups. The Fuel Cost recovery charge is shown as a separate line item on the customer's bill, while the other three are included in the non-fuel energy charge on your bill. The four clause charges are described below.

**Fuel.** Fuel, whether coal, oil, natural gas, or nuclear, is required to run the power plants and produce electricity. No fuel is included in base rates. The entire cost of fuel, and only the prudent cost of securing, transporting and storing fuel, is recovered through the Fuel cost recovery factor. No fuel costs are recovered through any other charge. The company does not earn a profit on fuel used in generating electricity.

**Capacity.** The Capacity, or Purchased Power recovery clause captures the costs the utility incurs to purchase power from other utilities to serve its customers, when doing so is cheaper than generating that power itself.

**Conservation.** The Energy Conservation cost recovery clause was established to allow the utility to recover prudent expenses incurred to encourage energy conservation. The basis for allowing recovery of these costs is that conservation reduces the need for new power plants, which would raise everyone's rates by more than the cost of the conservation programs.

**Environmental.** The Environmental Cost recovery clause was established by statute to allow utilities to timely collect the costs of complying with governmentally mandated environmental programs and standards.

With respect to residential rates, TECO will continue to offer both a flat rate and a time of use pricing rate for Residential customers. TECO currently offers three

**Office of Commission Clerk Official Filing**

options, a flat rate, a traditional two-period time of use rate, and a variable time of use rate. Due to low participation in the traditional time of use rate, and since the new variable pricing is a more targeted time of use rate, TECO has proposed closing the traditional two-period time of use rate and transferring customers to the variable pricing rate schedule.

Other charges you may see on your bill are taxes and/or franchise fees. Your city or county may impose a utility tax. Cities or counties may also require TECO to pay a Franchise Fee to use the city or county's rights of way to locate poles and lines. Your bill also contains a line item for Gross Receipts Tax. This is a state tax administered by the Florida Department of Revenue. The proceeds from this tax finances school construction. TECO must collect and submit these taxes and fees to the appropriate governmental agency. Neither TECO nor the PSC has any jurisdiction over taxes or franchise fees and TECO does not retain any taxes or franchise fees. These dollars are simply collected and returned, usually on an annual basis, to the governmental entity assessing the tax or fee.

TECO's rate case hearing before the PSC will be in Tallahassee. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel, will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers. Currently, the Commission is scheduled to vote on March 5, 2009, on the level of increase, if any, TECO is entitled to. The Commission will then vote on the actual rates to be charged on April 7, 2009.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. In its petition Tampa Electric Company has indicated that costs to generate electricity are rising, the demand for electricity is growing, and infrastructure investment costs are increasing. The PSC will ensure that final customer rates reflect only those prudent costs TECO incurs to deliver quality electric service to your home. Thank you again for your letter, and if you have additional questions or need further assistance, please call me at (850) 413-6642 or you may call our toll free consumer line at 1-800-342-3552.

Sincerely,

Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings, Surveillance, Finance & Tax Florida Public Service  
Commission 2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6642 (Phone)  
(850) 413-6643 (Facsimile)  
cbulecza@psc.state.fl.us

-----Original Message-----

From: Charles Smalling [mailto:tampaadams@gmail.com]  
Sent: Thursday, October 23, 2008 4:55 PM  
To: Consumer Contact  
Subject: TECO rate plan

Charles Smalling

Commission  
3108 N. Adams Street  
Tampa Florida 33611

Florida Public Service

Office of Commission Clerk

Docket No. 080317

Gentelmen,

How can the PSC give any consideration to TECO concerning

11/4/2008 8:38 AM

**Office of Commission Clerk Official Filing**

rate increases when fuel prices are spiraling down. What is the fuel adjustment in my billing for ? I always assumed that when fuel prices rose so would if that is true, why would TECO need to raise rates,

RECEIVED-FPSC

Petition for a rate increase by

**Tampa Electric Company** 08 NOV -3 AM 9:25

DOCKET NO. 080317-EI

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 08065-08  
DISTRIBUTION: ECB:blk

Name

Address

Janice Hurley-Hankins  
2332 Cedar Trace Circle  
Tampa, FL 33613

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I believe to increase electric costs right now would do more harm than good. Yes, it's true, everything is going up in costs. However, there are a lot of people losing their homes, those who are fortunate to still be in a home, won't be for long. I've personally lost my electricity once this year briefly due to a lack of funds after paying my rent. There are thousands in this state who lose power for longer periods of time. Elderly and children pay severely due to these increases.

Fold and tape -- see back for address



Janie Hurley-Sankins  
2332 Cedar Trace Apts.  
Tampa, FL 33613

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850



08 NOV -3 AM 7:32

POSTAGE CENTER TAMPA  
CORRESPONDENCE

Fold Here

Tape

Fold Here

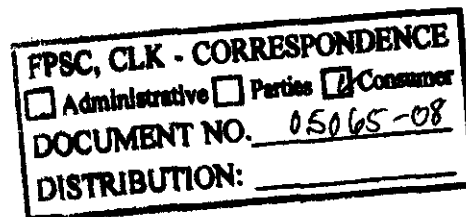
**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena**

080317

**From:** Ruth McHargue  
**Sent:** Friday, October 31, 2008 5:07 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

**Attachments:** FAX.TIF



Please add to docket file

**From:** Consumer Contact  
**Sent:** Friday, October 31, 2008 10:12 AM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

To CLK

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** , 2 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

-----  
Received On: 10/31/2008 10:00 AM  
Number of Pages: 2  
From (CSID):  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:29  
Transfer Speed: 28800  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----



FAX.TIF (26 KB)



Petition for a rate increase by  
**Tampa Electric Company**

**DOCKET NO. 080317-EI**

Name Mary Ellen Elia, Superintendent of Schools  
School District of Hillsborough County  
Address 901 E. Kennedy Boulevard  
Tampa, FL 33602

**If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.**

**Correspondence will be placed in the file of this docket.**

[illegible]

**Fold and tape -- see back for address**

PETITION TO FLORIDA PUBLIC SERVICE COMMISSION  
REGARDING PROPOSED TECO RATE INCREASE  
DOCKET NUMBER 80317  
Hearing Date: October 21, 2008

By

MaryEllen Elia, Superintendant  
Hillsborough County Public Schools  
October 21. 2008

SCHOOLS SHOULD HAVE A SPECIAL RATE

- Proposed rate increase will impact HCPS by 10-12 million dollars if both proposed fuel and base rate are imposed (Fuel 19% / Base 9%). TECO estimates between 7.5 and 11 percent on their website. However, recent information from TECO estimates between 7 and 8 percent.
- Last year our electricity bill was approximately 39 million dollars. This year, without increases, we anticipate our electricity costs to be approximately 40 million dollars.

Schools are different than other customers:

- *We don't have the means to directly to pass along rate increase to customers – we must reduce services.*
- *We will impact more than 190,000 students and their families if we reduce services.*
- *The cost of electricity is paid by homeowners who are property owners.*
- *We are billed as 240 customers instead of 1 customer with a better rate. At the moment, the school district is unable to negotiate better rates with the utilities even though we are one of the largest customers.*
- *Operating schedules of buildings – rates are not as good as other commercial customers. The schools are locked into operating during "peak times". Therefore, most of our consumption is during the favorable "higher" rates for the utility.*
- *Load factor punishes – Load Factor is the ratio of demand to consumption (high demand/high consumption = better rate). Because of how we operate our schools, the rate we pay is very dependent on the demand charge, which is where TECO is proposing the most significant increases.*
- *We respectfully ask the PSC to investigate the possibility of a special rate for schools.*

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08 OCT 29 9:32

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Public ☒ Consumer

05065-08  
ECR, GUL

080317

October 27, 2008

Re: Tampa Electric rate increase request  
to yield 12 percent investment return.

Tampa Electric states that  
their rate increase would add  
about \$10 a month to a  
residential customer bill.

Their rate increase will  
affect all businesses who  
will in turn raise costs  
to customers.

This will exponentially raise  
costs to "Joe the consumer".  
The \$10 a month increase will  
amount to \$10 x 10 or more  
to Florida consumers.

We will all tighten our belts,  
use less electricity and buy less,  
as we retirees try to survive  
on our income.

A rate increase for Tampa  
Electric would further depress  
an already ailing Florida economy.  
Elizabeth Hinkley,  
a residential consumer

E. Hinkley  
2086 Si Field Greens Way  
Sun City Center, FL 33573

RECEIVED-FPSC  
08 OCT 29 AM 9:29  
COMMISSION  
CLERK

Petition for a rate increase by  
**Tampa Electric Company**

DOCKET NO. 080317-EI

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR, GCL                  |                                  |                                              |

Name Carol Jackson Cruz

Address 6618 Interbay Blvd

Tampa FL 33611

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

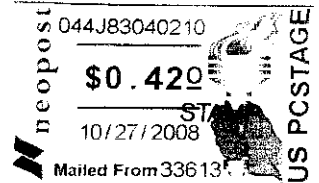
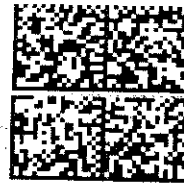
I am a single parent of two, my A/C is set @ 78° at all time, my appliance are all energy savers, my windows are pella energy savers, my A/C unit is new and yet my light bill is in the \$300, and keep going up. When the temp drop I open my windows and use fans, I cannot afford another hike in my light bill, because I will not be able to pay yob, I do not get any public assistance, so what I get pay is what myself and my children live on, so please help me to live and take care of my children.

Thank yob.

Fold and tape -- see back for address

CAROL J CRUZ  
6618 Zinterbay Blvd  
Tampa FL 33611

08 OCT 29 AM 7:29



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Fold Here

RECEIVED-FPSC  
08 OCT 29 AM 9:29  
COMMISSION  
CLERK

Tape

Fold Here



106 North Evers Street • Plant City, Florida 33563 • P.O. Box CC • Plant City, Florida 33564  
(813) 754-3707 • (800) 760-2315 • FAX (813) 752-8793  
E-MAIL: info@plantcity.org • www.plantcity.org

RECEIVED-FPSC

08 OCT 29 AM 9:29

COMMISSION  
CLERK

October 21, 2008

050317

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR, BCU                  |                                  |                                              |

To whom it may concern:

On behalf of the Greater Plant City Chamber of Commerce, I would like to thank Tampa Electric Company for all that they do in our community and for our organization. Generous donations are given to many deserving groups in our community from Tampa Electric. The one attribute that you cannot put a price tag on is the quality of leadership that the Tampa Electric staff provides to these many groups and organizations. My hat goes off to a company that prides itself on encouraging their staff to get involved in the community in which they live and work.

Our Tampa Electric representative, Doug Driggers, is Chairman of our Economic Development Division and does an excellent job in this function. Other Tampa Electric staff serve on several of our other Committees and Divisions.

If I can be of further assistance, please do not hesitate to call.

Sincerely,

Marion M. Smith  
President

080317

08 OCT 29 AM 7:31

# GREATER MULBERRY

## CHAMBER OF COMMERCE

400 N. Church St., P.O. Box 254, Mulberry, Florida 33860 (863) 425-4414

October 20, 2008

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>05065-08</u>            |                                  |                                              |
| DISTRIBUTION: <u>ECR, MU</u>            |                                  |                                              |

To Whom It May Concern:

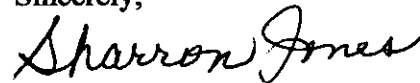
This letter is being written in a way of expressing the gratitude of the Greater Mulberry Chamber of Commerce to Tampa Electric Company for their continued support of the Chamber and the Mulberry Community.

Mr. Doug Driggers has been on my Board of Directors for the last several years and served as my President of the Executive Board during the 2007-2008 year. As a result of his interest and willingness to put back into the community he has participated in all of the events held over this past year. Some of these events include The Annual Education Celebration, The monthly chamber breakfast meetings, Fund-raising Luncheon Events, The Annual Chamber Dinner, The Annual Fine Swine at the Pit Dinner. Tampa Electric is also a member of the Imperial Diamond Club with the Mulberry Chamber, which consists of a few select members which choose to be among the better represented members of the Chamber.

Without out-standing community members such as Tampa Electric we would not be able to continue to function and grow in our efforts to improve the business environment in the Greater Mulberry Area.

If you have further questions please feel free to contact me at the Chamber.

Sincerely,



Sharron Jones  
Executive Director

RECEIVED-FPSC

08 OCT 29 AM 9:28

COMMISSION  
CLERK

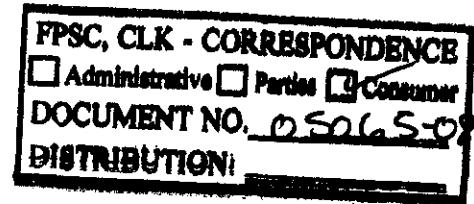
**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena**

080317

**From:** Ruth McHargue  
**Sent:** Monday, October 27, 2008 3:42 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

**Attachments:** FAX.TIF





Petition for a rate increase by  
**Tampa Electric Company**

DOCKET NO. 080317-EI

Name CAROL Jackson CRUZ

Address 6618 ZINTERWAY AVE

Tampa FL 33611

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am a single parent of two, my ex  
is set @ 78° at all time, my  
Appliance are all energy savers, my  
Windows are Pella energy savers, my  
A/C unit is new and yet my light  
Bill is in the \$300, and keep going  
up. When the temp drop I open my  
windows and use fans, I can't  
afford another hike in my light Bill.  
Because I will not be able to pay  
yob, I do not get any public  
assistance, so what I get pay is  
what myself and my children  
live on, so please help me to  
live and take care of my  
children.

Thank yob.

Fold and tape -- see back for address

Petition for a rate increase by  
**Tampa Electric Company**

DOCKET NO. 080317-EI

RECEIVED-FPSC  
08 OCT 27 AM 9:51  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
☒ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 05065-08  
DISTRIBUTION: ECR, GCL

Name Linda Saul-Sena  
Address 157 Biscayne Ave.  
Tampa, FL 33606

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I live on Davis Islands where our overhead lines are frequently impacted by branches, squirrels, wind etc. We lose power about once a month. In 2004 and 2005, during storm season, we lost power 7 times, twice for 5 days and twice for three days. In addition to losing the food in the freezer, my husband's in-home business didn't function.

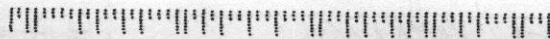
For a dozen years I've researched the costs of relocating overhead lines underground. The reliability would be much improved, & the initial investment would be repaid by savings in operations & maintenance. Please make them pay a portion of these costs.

Linda Saul-Sera  
157 Biscayne Ave.  
Tampa, FL 33606

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 OCT 27 AM 7:34

DISTRIBUTION CENTER



323990850 0001

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Tape

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**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena**

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

**From:** Cheryl Bulecza-Banks  
**Sent:** Monday, October 27, 2008 8:08 AM  
**To:** 'randrade2@tampabay.rr.com'  
**Cc:** Ruth Nettles; Kimberley Pena; Marshall Willis; Bart Fletcher  
**Subject:** Your Complaint Filed Regarding TECO - Docket No. 080317-EI

Good Afternoon Mr. Andrade,

Thank you for your recent e-mail to the Florida Public Service Commission (PSC) in which you expressed concerns about the rate increase petition filed by Tampa Electric Company (TECO). To give the Commissioners and staff an opportunity to review and understand your concerns, I have placed your letter/e-mail on the correspondence side of the docket file.

Staff and the parties to the case are in the process of analyzing TECO's petition. Staff auditors, engineers, economists, and accountants are examining the petition. As part of staff's analyses, interrogatories are issued to TECO along with requests for production of documents. Staff auditors are also in the process of conducting an audit of the data included in TECO's filing. As the case progresses, staff will likely depose TECO's witnesses to seek further detailed information about questions they have with the data included in the filing. The Commission has eight months to process TECO's request.

At this point in the case, no determination has been made as to whether TECO is entitled to a rate increase. The decision as to whether TECO is entitled to a rate increase cannot be made until a hearing has been held. TECO's rate case hearing before the PSC will be held in Tallahassee on January 20-21, 2009, and then continuing on January 27-30, 2009. Witnesses from the utility, the Commission staff, and the Office of the Public Counsel, will present testimony and be cross-examined before the Commissioners. During the hearing, testimony and exhibits will also be introduced into the record, thus establishing the official "record." Commissioners will review the utility's need for a rate increase, the utility's existing and proposed rate structure, and the utility's ability to provide safe and reliable service to TECO's customers.

Once the hearing is held, staff analyzes the information in the formal record of the case, and prepares a recommendation to the Commissioners. The recommendation that pertains to the amount of increase due the company, if any, is scheduled to be filed on March 5, 2009, and the Commission will vote on that recommendation on March 17, 2009. Staff will file a separate recommendation that pertains to the appropriate rates for each class of customer on March 26, 2008, and the Commission will vote on that recommendation on April 7, 2009.

With respect to fuel, the cost the company is entitled to charge for fuel is addressed in a separate proceeding. The hearing to address TECO's fuel cost will be held on November 4-6, 2008. The rates resulting from that hearing will go into effect January 1, 2009. As you are aware, TECO filed a revised fuel cost recovery petition whereby it lowered the amount of fuel costs that it is seeking recovery of. The fuel cost are independent of a utility's base rates. A utility is only able to recover the actual costs it spends for fuel; the utility is not allowed to earn a profit on its fuel costs. Base rates however, do include a profit margin.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including TECO, fulfill their service obligation. Thank you again for your e-mail, and if you have additional questions you may call me at (850) 413-6642 or call our toll-free number, 1-800-342-3552, to speak with one of our consumer assistants.

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings, Surveillance, Finance & Tax Florida Public Service Commission 2540 Shumard  
Oak Blvd.  
Tallahassee, Florida 32312  
(850) 413-6642  
cbulecza@psc.state.fl.us

-----Original Message-----

From: Webmaster  
Sent: Monday, October 13, 2008 8:24 AM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Saturday, October 11, 2008 5:08 PM  
To: Webmaster  
Cc: randrade2@tampabay.rr.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Roberto Andrade  
Company: Roberto Andrade  
Primary Phone: 813-852-6752  
Secondary Phone: 813-852-6752  
Email: randrade2@tampabay.rr.com

Response requested? Yes  
CC Sent? Yes

Comments:

Current Status of requested TECO rate increase? Is it likely or unlikely that the requested increase will be approved in full? If not, is there any idea at this time as to what the increase will be (even if as a % of the requested amounts). How does the decrease in current fuel costs affect the approval?

Thank you!

08 OCT 24 AM 9:52

COMMISSION  
CLERK

080317

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 05065-08  
 DISTRIBUTION: ECR, OCL

Please Note: 10-22-08

Everyone is finding ways  
to cut back on spending.

Between taxes, insurance,  
gas and grocery prices and  
everything else going sky  
high. This is the worst time  
to raise the price of a utility  
that we cannot live well  
without.

Yours Truly  
Edmund Jane Bode



Ms. Edlynn Jane Bodi  
13414 Lee St.  
Dade City, FL 33525

# SS

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# Advocates Pan TECO Rate Plan

**Increase does not  
reflect economic  
realities, they say.**

**By RUSSELL RAY**  
rray@tampatrib.com

**TAMPA** — Retailers, consumer advocates and the retirement community gathered at a public hearing Tuesday to rail against a plan by Tampa Electric Co. to raise electric rates.

The rate increase, if approved, would add about \$10 to a customer's monthly bill.

The \$228 million-a-year rate increase would give TECO a 12 percent return on its investments, said J.R. Kelly of the Office of Public Counsel, which represents ratepayers.

"We do not believe that is reasonable given today's economic times," Kelly said at the hearing hosted by all five members of the Florida Public Service Commission.

The rate proposal is excessive and unjustified given the utility's operating costs, said Robert Scheffel Wright, an at-

## TO COMMENT

**MAIL:** Florida Public Service  
Commission  
Office of Commission Clerk  
Docket No. 080317  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

**FAX:** 1-800-511-0809

**E-MAIL:** contact@  
psc.state.fl.us

torney for the Florida Retail Federation. "We believe that Tampa Electric needs to be more realistic and, frankly, more sensitive to the real-world economic realities that all of us face," Wright said.

Since 1992, the utility added 200,000 customers, invested \$3.4 billion in new projects and has seen soaring costs.

"The cost of running households and businesses has increased and it's no different for Tampa Electric," said Dee Brown, TECO's vice president of regulatory affairs.

The PSC is expected to rule on the proposed rate increase early next year.

**Ruth Nettles**

080317

**From:** Ruth McHargue  
**Sent:** Thursday, October 23, 2008 4:48 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO rate increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO.                            |                                  | 05065-08                                     |
| DISTRIBUTION:                           |                                  |                                              |

**Attachments:** Elect Increase; FW: My contact; FW: My contact; TECO proposed rate increase

Please add to docket file.

**From:** Angie Calhoun  
**Sent:** Thursday, October 23, 2008 3:23 PM  
**To:** Ruth McHargue  
**Subject:** TECO rate increase



## Ruth Nettles

---

**From:** james eddy [jseddy121@earthlink.net]  
**Sent:** Tuesday, October 21, 2008 12:23 PM  
**To:** Consumer Contact  
**Subject:** Elect Increase

Dear Sir

I am writing in Protest to the PSC giving the Tampa Elect a rate Increase of 31%. I could see a 12% due to the Cost of Living. When you gave them a Fuel Increase, you the PSC have never requested them to Lower the Fuel Cost when the Fuel Went down. I believe the PSC is to protect the Citizens and not the Elect Co.

James A. Eddy  
7352 Fort King Rd  
Zephyrhills, Fl 33541  
813 788 2329

james eddy  
[jseddy121@earthlink.net](mailto:jseddy121@earthlink.net)  
EarthLink Revolves Around You.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Tuesday, October 21, 2008 4:36 PM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Tuesday, October 21, 2008 4:31 PM  
To: Webmaster  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Cathy Gasek  
Company:  
Primary Phone: 813-932-5339  
Secondary Phone:  
Email: cgasek@tampabay.rr.com

Response requested? Yes  
CC Sent? No

Comments:

If you approve a rate increase for TECO I will loose my home. Please do not continue to let them rake us over the coals. Please help us be able to afford to support our families instead of giving to one of the most despised monopolies in the state.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Wednesday, October 22, 2008 8:30 AM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Wednesday, October 22, 2008 8:03 AM  
To: Webmaster  
Cc: weezie1020@msn.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Louise Michal  
Company: na  
Primary Phone:  
Secondary Phone:  
Email: weezie1020@msn.com

Response requested? Yes  
CC Sent? Yes

Comments:

I would like to voice my opinion about the possible rate hike that you have planned for TECO. I am a senior citizen living on a limited income and with the economy the way it is why would you want to do this??? Exactly what will the consumers recieve for this \$10 rate hike?

## Ruth Nettles

---

**From:** Shari Casady [shari.casady@ymail.com]  
**Sent:** Wednesday, October 22, 2008 11:02 AM  
**To:** Consumer Contact  
**Subject:** TECO proposed rate increase

Good morning!

I would like to take the opportunity to express my opinion regarding this subject.

When I first read of the increase, and not just a small increase but a substantially large proposed raise in rates that would be implemented in two parts, my first thought was "Bandwagoners." It seems that businesses are taking advantage of the increased fuel costs to grossly exaggerate their need to 'recapture' losses. Two things:

- Either the CEO, the Board, and the Executives were extremely short sighted and did not properly or effectively plan their budget as they were hired and trusted to do, or,
- They are jumping on the 'fuel shortage' bandwagon to pad their pockets.

Yes, I understand the cost of doing business has gone up. However, having been an administrator of an outpatient center and now as the president of a medical transcription group, it is my job to forecast and budget for each upcoming fiscal year in addition to long-term 5 and 10 year plans. The market does fluctuate. Situations that you could never predict hit your bottom line. That is part of the process, i.e.using your intelligence, education, experience and knowledge of the marketplace to effectively plan for situations that are out of your control. Never have I missed the mark so much that we had to increase our prices at such a grossly inflated rate. Never have I so negligently miscalculated the needs of my operations that I had a shortfall. Never have I gone into the red because of my short-sighted judgment, mismanagement or ignorance of how the economy waxes and wanes.

Any professional, anyone who has gone to college, and anyone who has been around for more than 30 years knows markets fluctuate and markets self correct. The knee-jerk reaction of the Powers That Be at TECO smacks loudly of either incompetence or self-indulgent behavior. Either way, I am opposed to paying the proposed increase. I do not feel the public should be penalized for either situation.

As other industries choose to raise their rates, I have the choice of either continuing utilizing their services, or seeking services that better meet my budget. TECO is not a choice. TECO is not a luxury item that people can eliminate. TECO isn't a frivolous bill that we can do without until the market stabilizes and then turns around again. I find it extremely irresponsible for TECO to try to push such a huge increase onto folks who are struggling due to the multiple hits the market has taken. For TECO to CONTINUE to pursue the rate hike even after the dramatic drop in gasoline is disgusting, unacceptable, and for me negates their earlier premise of needing more money due to rising fuel costs. They have lost creditibility with me, and I am even more suspicious of their 'need' to raise rates.

I truly appreciate your time today. Thank you for your consideration.

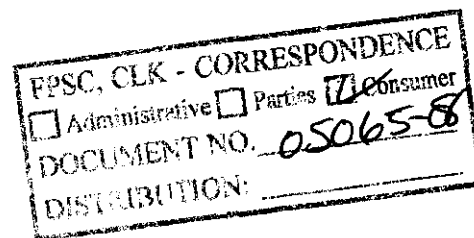
Best Regards,

Shari Casady

**Ruth Nettles**

080317

**From:** Ruth McHargue  
**Sent:** Thursday, October 23, 2008 4:47 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO RATES:



Please add to docket file.

A complaint will be filed regarding the outages.

Ruth

-----Original Message-----

**From:** george l henson [mailto:glhbear1@juno.com]  
**Sent:** Wednesday, October 22, 2008 3:26 PM  
**To:** Consumer Contact  
**Subject:** TECO RATES:

George Henson  
2601 Sparkman Rd.  
Plant City FL. 33566  
813 752 4458

Florida Public Service:

I sure hope and pray if and when TECO starts charging us higher rates as they want, we can expect better service from them, enclosed is a copy of the saved problems from my Battery backup program from my computer.

We also have clocks here we set, Stove, Microwave, radios, phones, set them, look later they are blinking with the wrong time or have to be reprogramed, from what I call blips in the electrical system of TECO, have complained to them, nothing.

4:27:00 PM 4/15/2008 Battery backup transferred to AC utility power.  
3:07:51 PM 4/28/2008 Self-test Passed.  
8:59:05 AM 5/9/2008 Battery backup transferred to battery power due to a blackout.  
8:59:25 AM 5/9/2008 Battery backup transferred to AC utility power.  
5:57:20 PM 5/20/2008 Battery backup transferred to battery power due to electrical noise.  
5:57:24 PM 5/20/2008 Battery backup transferred to AC utility power.  
7:13:44 PM 6/1/2008 Battery backup transferred to battery power due to electrical noise.  
7:13:49 PM 6/1/2008 Battery backup transferred to AC utility power.  
3:41:53 PM 6/9/2008 Battery backup transferred to battery power due to a blackout.  
3:41:58 PM 6/9/2008 Battery backup transferred to AC utility power.  
12:21:37 AM 6/15/2008 Battery backup transferred to battery power due to electrical noise.  
12:21:41 AM 6/15/2008 Battery backup transferred to AC utility power.  
4:08:57 PM 6/19/2008 Battery backup transferred to battery power due to electrical noise.  
4:09:02 PM 6/19/2008 Battery backup transferred to AC utility power.  
5:09:06 PM 7/21/2008 Battery backup transferred to battery power due to electrical noise.  
5:09:11 PM 7/21/2008 Battery backup transferred to AC utility power.  
11:08:23 AM 8/12/2008 Battery backup transferred to battery power due to electrical noise.  
11:08:28 AM 8/12/2008 Battery backup transferred to AC utility power.

10/24/2008

2:44:13 PM 8/12/2008 Battery backup transferred to battery power due to a blackout.  
2:44:18 PM 8/12/2008 Battery backup transferred to AC utility power.  
7:48:10 PM 8/13/2008 Battery backup transferred to battery power due to electrical noise.  
7:48:15 PM 8/13/2008 Battery backup transferred to AC utility power.  
10:12:51 AM 8/14/2008 Battery backup transferred to battery power due to electrical noise.  
10:12:56 AM 8/14/2008 Battery backup transferred to AC utility power.  
11:25:51 AM 8/15/2008 Battery backup transferred to battery power due to electrical noise.  
11:25:56 AM 8/15/2008 Battery backup transferred to AC utility power.  
4:43:57 PM 8/15/2008 Battery backup transferred to battery power due to electrical noise.  
4:44:02 PM 8/15/2008 Battery backup transferred to AC utility power.  
11:43:19 AM 8/19/2008 Battery backup transferred to battery power due to a blackout.  
11:44:25 AM 8/19/2008 PowerChute shutting down.  
10:51:52 AM 8/30/2008 Battery backup transferred to battery power due to electrical noise.  
10:51:57 AM 8/30/2008 Battery backup transferred to AC utility power.  
8:31:25 AM 9/18/2008 Battery backup transferred to battery power due to electrical noise.  
8:31:29 AM 9/18/2008 Battery backup transferred to AC utility power.  
5:59:23 PM 9/26/2008 Battery backup transferred to battery power due to electrical noise.  
5:59:28 PM 9/26/2008 Battery backup transferred to AC utility power.  
2:35:16 PM 9/27/2008 Battery backup transferred to battery power due to electrical noise.  
2:35:21 PM 9/27/2008 Battery backup transferred to AC utility power.  
10:39:09 AM 10/8/2008 Battery backup transferred to battery power due to electrical noise.  
10:39:14 AM 10/8/2008 Battery backup transferred to AC utility power.  
7:06:19 PM 10/21/2008 Battery backup transferred to battery power due to electrical noise.  
7:06:24 PM 10/21/2008 Battery backup transferred to AC utility power.  
9:35:54 PM 10/21/2008 Battery backup transferred to battery power due to electrical noise.  
9:35:58 PM 10/21/2008 Battery backup transferred to AC utility power.

George L. Henson

---

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## Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Ruth McHargue  
**Sent:** Thursday, October 23, 2008 4:09 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

**Attachments:** FAX.TIF

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO.                            |                                  | 05065-08                                     |
| DISTRIBUTION:                           |                                  |                                              |

Please add to docket file.

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**From:** Consumer Contact  
**Sent:** Wednesday, October 22, 2008 4:35 PM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

To CLK

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 813 968 5385, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

## Received Fax Details

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Received On: 10/22/2008 4:26 PM  
Number of Pages: 1  
From (CSID): 813 968 5385  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:31  
Transfer Speed: 26400  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (20 KB)

**MICHAEL D. EBELING****5032 UMBER WAY NORTH  
TAMPA, FL 33624**

October 22, 2008

Florida Public Services Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

Subj: Docket No. 080317 TECO rate increase request

Dear Sirs:

I'm told it does no good to write you as you always grant utility hike requests. And I'm further told the game is played by the utility asking for way more than they want and then settling with you for that which they truly wanted. History seems to bear out this Florida tradition.

Please, just this once could you truly represent us – the people – and deny TECO their outrageous price hike request. Is there no shame left? Must all companies be driven by greed and profits? I beg you – take a stand for all of us and stop the madness of the huge price hikes you are being asked to approve.

I thank you for your time. And I appreciate your serving for me....but please don't serve me too much.....I cannot afford it.

  
Michael D. Ebeling



FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 05065-08  
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Petition for a rate increase by  
**Tampa Electric Company**

DOCKET NO. 080317-EI

RECEIVED-FPSC  
 080317 23 PM 12:45  
 COMMISSION  
 CLERK

Name Anna Daily

Address 6619 Glencoe Dr Temple Terrace, FL  
33617

If you want to let the Public Service Commission know how you feel about this case,  
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

On behalf of the University of South Florida  
 Student Government and Student Body, we  
 ask that the commission oppose the TECO  
 rate increase. We not only need to keep  
 money in the hands of the people who  
 spend it most in the immediate community  
 - students, but Tampa, needs to be a  
 progressive city and direct its resources  
 to putting solar energy into our city.  
~~Not~~ pumping money into a non-renewable  
 energy source at the hands of taxpayers  
 in a time of environmental crisis and  
 economic hardship.

STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Tape

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FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 05065-08  
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RECEIVED-FPSC

08 OCT 22 AM 9:25

08 OCT 22 AM 7:23

Ms. Ann Cole

Director Commission Clerk and Administrative Services

Florida Public Service Commission

1540 Shumard Oak Boulevard

COMMISSION

Docket No. 080317, Petition for rate Increase by Tampa Electric Company

Ms. Cole:

I am writing in reference to an email that I received from the AARP. I will not be able to attend the Public Hearings in Winter Haven, as a citizen I would like for my voice to be heard. I understand that there will never be a good time to raise taxes, but I am certain with what has been happening with the Economy, Stock Market and the high cost of living; now is not a good time to raise taxes. Consider all of the adverse events that have occurred Nationwide as well as Worldwide during in the last few weeks. It is hard for a family just to obtain the necessities of life. High health care, Insurance, paying Property taxes, paying on mortgages, the cost of groceries, the cost of living in general, just to name a few.

Noted, that the increase that you are asking for will be about \$25.00 per month, that may seem like a small amount to you but to the average individual that is quite a bit of money; to add on to an Electric Bill which is already a substantial amount.

In a State where a large part of the population are senior citizens who live on a fixed income, how do you expect for them to stretch the few dollars that they have for \$25.00 extra that they do not have? These same seniors must choose between paying for their Medication or buying groceries.

Just a reminder of some of the things that you may not have considered: People are losing their jobs and homes in record numbers, the value of those homes are down and those who would like to sell can't because no one can afford the price that realtors are asking. There is a large number of the population that doesn't have any idea of how to pay their bills and are spending every waking moment trying to figure out how to make ends meet.

All that I ask is that you would at least look at things from a different perspective. The increase is more than a business decision; it is also an economical one. I hope that you will look at this with an open mind. I am a reasonable person but also a realist. Can you just wait for a few months before this increase goes into play?

Sincerely,

Elizabeth Brooks-McCombs



Ms Elizabeth Brooks McCombs  
1292 38th St NW  
Winter Haven, FL 33881-2257

**Ruth Nettles**

080317

**From:** Ruth McHargue  
**Sent:** Tuesday, October 21, 2008 11:20 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase  
**Attachments:** TECO Rate Increase; Electric Rate Increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

Please add to docket file.

---

**From:** Angie Calhoun  
**Sent:** Tuesday, October 21, 2008 8:19 AM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

10/21/2008


**Ruth Nettles**

---

**From:** Georgina Orozco [ozclogger1@yahoo.com]  
**Sent:** Monday, October 20, 2008 11:09 AM  
**To:** Consumer Contact  
**Subject:** TECO Rate Increase

Please be advised that I am very much against another rate increase by TECO. I am a senior citizen who does not collect social security, who does not have a steady income, who is the sole caregiver for an elderly parent, and whose living expenses seem to be constantly increasing! Even the slightest rate increase in the cost of living will be devastating! Please fight for our rights!!!

Georgina

"In God I Trust" 

---

Do You Yahoo!?

Tired of spam? Yahoo! Mail has the best spam protection around  
<http://mail.yahoo.com>

**Ruth Nettles**

---

**From:** kmcash [kmcash@verizon.net]  
**Sent:** Monday, October 20, 2008 8:46 PM  
**To:** Consumer Contact  
**Subject:** Electric Rate Increase

To Whom It May Concern:

My husband and I are opposed to any more hikes in electric rates. I don't think opposition should come as a surprise to the Public Service Commission since the country is in such an economic downturn. You really need to be on the side of the consumer if government wants us to get out and start spending money. We can't do that if all services continually go up in cost.

Karla Cash

**Ruth Nettles**

**From:** Ruth McHargue  
**Sent:** Monday, October 20, 2008 2:30 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

**Attachments:** Docket No. 080317, Petition for rate increase by Tampa Electric Company; rate increase; Docket: 080317; TECO Base Rate Increase; Petition for Rate Increase by Tampa Electric, Docket # 080317; Re: Docket NO. 080317, Petition for Rate Increase by TECO; Docket No. 080317, Petition for rate increase by Tampa Electric Company; Rate Increase

Please add to docket file

---

**From:** Angie Calhoun  
**Sent:** Monday, October 20, 2008 8:30 AM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

**Ruth Nettles**

---

**From:** Phil Snell [philasnell@hotmail.com]  
**Sent:** Wednesday, October 15, 2008 10:51 AM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company  
**Importance:** High

*TECO received a fuel rate increase this year which was passed on to consumers and is expected to seek another \$25 per month per customer for fuel increases effective January 1, 2009. If the base increase is to be approved then it must be proven cost prudent.*

P. Snell

Riverview FL

10/20/2008



## Ruth Nettles

---

**From:** DCAJETAN@aol.com  
**Sent:** Wednesday, October 15, 2008 4:21 PM  
**To:** Consumer Contact  
**Subject:** rate increase

My family does not want higher utility rates. We are all having to tighten our belts, go without basic necessities for ourselves and our children AND either deal with layoffs, reduced work hours or no increase in wages.

Let TECO executives get paid less money and look for other ways to reduce their costs before just expecting the consumer to pick up the bill for their lack of creativity and moral code. Greed has become the rule these days instead of the exception.

KEEP OUR RATES AS THEY ARE PLEASE

D.C. Rinker

---

New MapQuest Local shows what's happening at your destination. Dining, Movies, Events, News & more. [Try it out!](#)

## Ruth Nettles

---

**From:** beaks beaks old florida [beaks-old-florida@hotmail.com]  
**Sent:** Thursday, October 16, 2008 4:37 PM  
**To:** Consumer Contact  
**Subject:** Docket: 080317

Please vote no and deny any increase in rate. As a small business owner, any increase would devastate my ability to stay in business. Thank You, Jamie Farquharson

---

Stay organized with simple drag and drop from Windows Live Hotmail. [Try it](#)

**Ruth Nettles**

---

**From:** rkgayer13@aim.com  
**Sent:** Friday, October 17, 2008 10:22 AM  
**To:** Consumer Contact  
**Subject:** TECO Base Rate Increase

Greetings:

It never ceases to amaze me that our utility companies can just ask to increase rates with the realization of the impact to it's customers.

These are hard times for all people and companies in the state. I understand that costs have risen and that profits may suffer....but by pushing the suffering to the people is not reasonable.

I would say that now is not the right time to push our rates.

Kind regards,

Richard Gayer & Family  
Apollo Beach, FL

---

McCain or Obama? Stay updated on coverage of the Presidential race while you browse - [Download Now!](#)

## Ruth Nettles

---

**From:** jasielonis@aol.com  
**Sent:** Saturday, October 18, 2008 3:25 PM  
**To:** Consumer Contact  
**Subject:** Petition for Rate Increase by Tampa Electric, Docket # 080317

Dear Ms. Cole:

I am writing to urge the Florida Public Service Commission to deny the rate increase sought by the Tampa Electric Company.

Even before our current economic crisis, this company has had a history of attempting to fraudulently charge off to its customers and other rate payers expenses which the company should absorb as a normal cost of doing business.

In this request they are asking for an almost 25% increase in their standard monthly customer service charge from \$8.50 to \$10.50, while at the same time asking its customers to go to online billing which would eliminate a large part of their paperwork and postage costs.

They have also virtually eliminated any convenient method of making a bill payment, farming out the payment sites to entities which charge a fee, or forcing the customers to pay via mail or online, the latter probably with a "convenience" fee. They don't even have a drop box at their headquarters building in downtown Tampa.

They are also asking for an increase in the fuel charge, a gambit which they have used in the past, which causes consumer costs to rise while the consumer through conservation has actually lowered their energy consumption. I gather TECO figures if they can't extort increased funding from rate payers in one way, they'll get it in another.

They are also asking for across the board increases, all to the benefit of their stock holders, while their captive rate payers are forced to go along. This ongoing gouging of their customer base for the guaranteed benefit of investors nears a level legalized extortion. Do we, as rate payers, have an option of going to their "competition"?

Finally, in the past this company has not exhibited the best interests of fair play that should be a benefit of legalized monopoly. I recall their making tax deductible contributions to local charities and then attempting to recoup the costs from the rate payers, saying it was a cost of doing business. They also had to be chastised for their sweetheart deals with their wholly owned coal subsidiaries, at above market costs, compounded by their sending their empty shipping barges back to their mines and complaining it was a business loss.

For these and other reasons, I would view their request for a rate increase with great skepticism, and ask the Public Service Commission to deny it.

It would also appear that their online address for the justification for their rate increase, [tampaelectric.com/ratechanges](http://tampaelectric.com/ratechanges), comes up (at least today) as a nonexistent site.

Thank you very much for taking my input.

Sincerely,  
K. E. Jasielonis

PS - No doubt now my rates will go up for opposing this.

**Ruth Nettles**

---

**From:** JUDI SCHADE [jas451@verizon.net]  
**Sent:** Sunday, October 19, 2008 3:13 PM  
**To:** Consumer Contact  
**Subject:** Re: Docket NO. 080317, Petition for Rate Increase by TECO

I am unable to attend the hearings this week and would like to voice my concerns about TECO's request for a base rate increase. I certainly don't expect TECO to operate at a loss, but I want to make sure the amount of the increase is justified. Like most people these days, I am struggling to make ends meet. I'm only a few years from retirement, so it's pretty depressing to be in a position where the current economy prevents me from putting money aside while my existing limited investments keep losing their value.

Please be strong stewards for the good of the citizens of Hillsborough County.

Thank you,  
Judi Schade  
310 Summer Sails Drive  
Valrico, FL 33594-8009  
813-655-8950

**Ruth Nettles**

---

**From:** denommec@aol.com

**Sent:** Sunday, October 19, 2008 8:21 PM

**To:** Consumer Contact

**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

Please vote NO on **Docket No. 080317, Petition for rate increase by Tampa Electric Company.**  
**They have not proven the need for this requested increase, and we cannot afford it.**

**Thank you.**

**Cora Denomme  
612 Valley Hill Dr.  
Brandon, FL 33510**

---

BUY *Indiana Jones and the Kingdom of the Crystal Skull* on DVD today!

## Ruth Nettles

---

**From:** Lynne Schaf [lynneschaf@verizon.net]  
**Sent:** Monday, October 20, 2008 7:05 AM  
**To:** Consumer Contact  
**Subject:** Rate Increase

Please consider what this \$25.00 per month increase will mean to folks starting in 2009. My husband had a heart attack and has not been able to find work since. I work full time but that is our only steady income. He is in his early 60's (not eligible for social security yet) and I am in the mid 50's with years to go before I can even think of retiring and \$25 per month more out of pocket is a big deal! My 401K is disappearing and groceries are going higher and higher. When is enough...enough? If there is an increase needed...why not \$5 or %10 more a month? That is a healthy chunk when you add up all the households and businesses that have to use TECO. Please reconsider this hike!

Thank you!

Lynne Schaf

Bernice Larkins  
4316 Southpark Drive  
Tampa, FL 33624  
October 1, 2008

*Clerks*  
RECEIVED--FPSC  
08 OCT 17 PM 2:28  
COMMISSION  
CLERK # 080317  
*Docket*

Ms. Mary Andrews Bane  
Executive Director  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 0506508                    |                                  |                                              |
| DISTRIBUTION: ECR, GCL                  |                                  |                                              |

Dear Ms. Bane:

We have been customers of Tampa Electric for many years and **only today** received notice in the mail regarding FPSC meeting **in three days** regarding TECO's requested rate increases. The notice states it is the first requested increase since 1992. *Is that true?*

I realize the costs for everything are increasing. My purpose of this letter to you is that TECO has not given adequate notice to attend such meetings and secondly, the very small brochure which they sent identifying (in abbreviated form) is not completely clear.

- Are they going to offer more than two different rate schedules to residential customers?
- Can a rate schedule be changed at certain times/and at what charge?
- Exactly WHAT is the conservation, environmental and capacity cost recovery charges? How much are they? And exactly when will TECO be able to add such recovery charges to each (and every) residential bill?

There are several more questions (of considerable charge/add-ons) to each (and every) residential bill involved in this particular request from TECO which I find not addressed in this small brochure. However, I will not include them in this letter to you and having gone to the web site to read complete document, its legalese is too much for a layman to try and wade into, let alone understand!!!!

Help us customers in identifying the above answers. Thank you.

Sincerely,





Docket # 080317

Larkin  
316 Southpark Dr.  
Tampa FL 33624

Henry Anderson Bone  
Florida Public Service Comm.  
2540 Steward Oak Blvd.  
Tallahassee, FL 32399-0850

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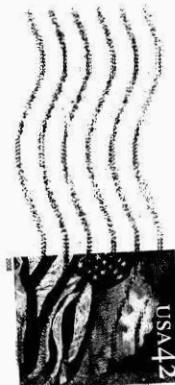
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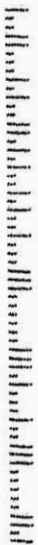
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TAMPA FL 335  
SAINT PETERSBURG FL  
15 OCT 2006 PM 5 L



Copies to  
Clerk  
Tim  
Anne Helton  
Keep this for  
Betty

323990850 0001



RECEIVED-FPSC

08 OCT 17 AM 10:17

October 14, 2008

COMMISSION  
CLERK

Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR, BCL                  |                                  |                                              |

Re: Docket #080317-E1

Dear Ms. Cole:

I often wonder if the companies that own our utilities ever stop to think about the people they serve. I am an 84 year old widow and have been without my husband for three years. My income is not what it was when he was still with me and my income certainly doesn't increase every year like the employees of TECO.

I live in my home by myself, eat out most of the time (saves electric by not using the oven) and my upstairs air conditioning is not used as I live solely on the first floor. I'm very conservative and always have been. I retired at the age of 81 years from a plumbing company after completing 31 years with them (no retirement pay). I just wonder how many senior citizens, like myself, are having the same problem.

So, therefore, I am requesting you and the commission to think very seriously about this and be careful when you vote to let TECO get richer while we get poorer.

Thank you for your attention to this letter.

Sincerely,

*Betty F. McCallister*

Betty F. McCallister  
106 S. Glen Ave.  
Tampa, FL 33609

BFM  
CC: File

080317  
RECEIVED-FPSC

08 OCT 17 AM 10:15

COMMISSION  
CLERK

October 13, 2008

Ann Cole, Director  
Office of Commission Clerk  
Florida Public Safety Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
Re: Docket No. 080317-E

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECB, GCL                  |                                  |                                              |

Ms. Cole,

Since I am unable to attend any of the hearings I am writing to ask that you do not approve a petition requesting increases in Tampa Electric's base rates and service charges.

As a senior citizen soon to be on a fixed income supplied by Social Security I feel that I am currently being charged an exorbitant amount for electricity.

According to the last statement I received, my Electric Charges from August 21 to September 23 were Two hundred Fifty-Three dollars and Ninety-Five cents (\$253.95). That amount includes \$105.56 for Energy Charge, \$109.33 Fuel Charge, \$8.50 Customer Charge along with \$34.56 for Gross Receipts Tax, City Tax and Franchise Fees. There was a \$4.00 Energy Management Credit applied.

I feel that the Fuel Charge should be greatly reduced and that the Customer Charge and Franchise Fees should be eliminated.

I'm sure that most low or fixed income people would voice the same concern. Although Tampa Electric may not have requested a base rate increase since 1992 they have not shied from routinely adding fuel adjustment charges that have become higher than the Energy Charge..

Once again I am asking that you DO NOT approve any increases in Tampa Electric's Base Rates or Service Charges. At the same time, you might consider reducing the Fuel Adjustment Charges they are allowed to apply.

Thank you for your time and consideration.

Respectfully,

*Stanley Butler*  
Stanley Butler

STANLEY BUTLER  
1040 EAGLE DRIVE  
WINTER HAVEN, FL 33881

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 05065-08  
DISTRIBUTION: ECR, BCU

**Gwen Stressman**  
**1318 Amaryllis Drive**  
**Brandon, Florida 33510**  
**(813) 661-8593**

RECEIVED-FPSC  
08 OCT 17 AM 10:15  
COMMISSION  
CLERK

October 13, 2008

Ms. Ann Cole  
Director Commission Clerk and Administrative Services  
Florida Public Service Commission  
1540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Docket No. 080317, Petition for rate increase by Tampa Electric Company

Dear Ms. Cole,

Tampa Electric Company (TECO) has petitioned the Public Service Commission (PSC) for a base rate increase. I urge you NOT to approve/grant Tampa Electric Company this base rate increase of another \$25 per month per customer for fuel increases effective January 1, 2009. TECO has already received a fuel rate increase this year that has passed on to consumers.

I and other consumers are already having a hard time making ends meet. Big industry and corporations continue to take advantage of people. Oil, gasoline, and out of site homeowners insurance costs have caused people like myself to significantly cut back on essential household needs. Many of us live on a fixed income and are having difficulty paying the already high-energy costs. Many people are having difficulty paying mortgages and buying food to put on the table because of a poor economy in today's market. Is a hefty base rate increase necessary when we are all struggling to get by? I do not think so!

This rate increase can only benefit TECO's President, Board Members and CEO who like other corporations are interested in their own pockets. TECO has already received a fuel rate increase this year. How much more are the corporations going to milk the consumers?

Again, I urge you and the PSC Not to approve Tampa Electric Company (TECO) petition for a base rate increase.

Sincerely,

  
Gwen Stressman

to:

DOCUMENT NO. 05065-08  
DISTRIBUTION: ECBIGCL

RECEIVED-FPSC

State of Florida

Public Service Commission

08 OCT 17 AM 10:09

DANIEL M. HOPPE - DIRECTOR  
MATTHEW M. CARTER II CHAIRMAN  
LISA POLAK EDGAR, KATRINA J. MCMURRAY,  
NANCY ARGENZIAND, NATHAN A. SKOP...  
COMMISSION  
CLERK

Michael Kinsey  
2266 GULF TO BAY BLVD.  
Lot # 915  
CLEARWATER FL 33765-4019  
PH (727) 712-1892  
Oct. 15, 2008

RE: Rate Hikes for  
JEFF LYASH  
CEO PROGRESS ENERGY  
FLORIDA INC.

DEAR COMMISSIONERS & DIRECTOR,

This is a letter to each AND everyone of you who granted, Jeff Lyash, President & CEO of Progress Energy Florida another outrageous raise in rates. Where do you people think we, the elderly handicapped, disabled citizens on fixed limited incomes through Social Security are going to get the extra thirty-five (35.00) dollars a month to pay this money grubbing corporation...???

What you people did is coldhearted and inconsiderate - it is downright unconscionable. We elderly citizens cannot afford our payments now!! We cannot afford our food all the time - we have to decide if we want our medications (to stay alive) or do we want to risk falling behind in our regular needful bills, rent payments, phone bill, electric bill. It seems that you political appointees don't care about the citizens of the State of Florida. How many of you were wined and dined by Jeff Lyash??? (To grant him a favorable decision)

Our Governor Charlie Crist promised us a good quality of life - here in Florida - what a lot of hogwash!! Then he places you millionaires on a Commission to supposedly look out for Florida's citizens  
(1 of 2 pages)

which you do not - you look out for big business - AND it's the Elderly Retirees, HANDICAPPED AND DISABLED CITIZENS ON FIXED LIMITED SOCIAL SECURITY INCOME CAN BE DAMNED BECAUSE WE ARE CONSIDERED WORTHLESS AND USELESS HUMAN BEINGS ACCORDING TO YOUR CONSTANT DISREGARD AND GOVERNOR CRIST'S DECEITFULNESS... IN PROMISING THE CITIZENS A GOOD QUALITY OF LIFE... YOU PEOPLE ON THE COMMISSION ARE PLACING AN UNBUE HARDSHIP ON THOUSANDS OF FLORIDAS ELDERLY CITIZENS !!! AND YOU HAVE NO CONSIDERATION AT ALL FOR THE CITIZENS !! ARE YOU GOING TO HELP "BAIL US OUT"? WHEN YOU CAN NO LONGER MEET OUR BILLS BECAUSE YOU GRANT INCREASES 99% OF THE TIME THAT JEFF LYASH AND HIS CORPORATION ASK FOR ONE !! IT'S GREEN ALL OVER WITH BIG MONEY CORPORATIONS - THEY ARE NEVER SATISFIED..

WHEREAS, BECAUSE THE PUBLIC SERVICE COMMISSION ONLY LOOKS OUT FOR BIG BUSINESS INSTEAD OF PROTECTING THE THOUSANDS & THOUSANDS OF CONSUMERS.. I CAN ONLY HOPE & PRAY THAT EACH AND EVERY ONE OF YOU ON THE COMMISSION GET RUN OVER BY A "BUS" OR "SEMI" AS I DID SEVERAL YEARS AGO - THEN YOU WILL KNOW WHAT IT IS LIKE TO BE DISABLED & IN CONSTANT CHRONIC PAIN UNABLE TO WORK BECAUSE OF ALL THE FRACTURES & BROKEN BONES !! THAT REALLY DON'T HEAL RIGHT WHEN YOU ARE ELDERLY !!

Michael Kinsey

080317

RECEIVED-FPSC

08 OCT 16 AM 9:00

COMMISSION  
CLERK

W

Janice Williams  
3010 Nelson Ave  
Dover, FL 33527-5150
 FPSC, CLK - CORRES  
☐ Administrative ☐ Parties  
 DOCUMENT NO. 05065-08  
 DISTRIBUTION: ECH/1644

October 12, 2008

 Williams Janice E  
 3010 Nelson Ave.  
 Dover, FL 33527-5150

 TECO Acct. Number  
 14350450 450

 RE: Increase base  
 rates & service charges

To Ann Cole, Director

I have lived 86 years in Hillsborough County.

During World War Two my monthly bill was \$2.50. TECO applying a state tax for some reason. I can't recall why.

The tax was to be taken off later but never has been. All these NEW CHARGES we didn't have in

the 1940's.

I don't need more charges as I only live on SSI, no phone, no, computer, no money for Heart & diabetes problems. Give me a break.

Graciously Yours,

Janice



RECEIVED-FPSC

08 OCT 16 AM 9:00

COMMISSION  
CLERK

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: ECR, GLL                  |                                  |                                              |

080317

10-13-08

To whom it may concern;

As a customer of Tampa Electric I am opposed to their request for a rate increase. They already charge one of the highest rates in the state. The economy is already hurting and seniors and families are struggling to make ends meet. Teco needs to cut expenses like everyone else.

Sincerely,

Paul C. Myers  
3336 Handy Rd.  
Tampa, Fl. 33618-  
4606



**Philip Cappadoro**  
**12117 Forest Hills Drive**  
**Tampa, Florida 33612**

080317

October 10, 2008

Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, Florida 32399-0850

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
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| DOCUMENT NO. 0506508                    |                                  |                                              |
| DISTRIBUTION: ECR, GCL                  |                                  |                                              |

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08 OCT 16 AM 9:00  
COMMISSION  
CLERK

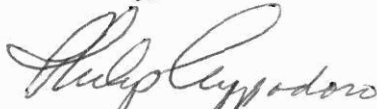
To Whom It May Concern:,

If the proposed increase TECO is asking for is approved, the attached bill would be \$220.26. That is an increase of \$51.69.

Unless my SS check is increased by 30% next year, I am looking at a dark house.

You cannot allow this to happen.

Yours truly,

  
Philip Cappadoro

Visit our  
Web site at  
tampaelectric.com

tampaelectric.com

**Average kWh per day**

|          |    |
|----------|----|
| Oct 2008 | 52 |
| Sep      | 56 |
| Aug      | 52 |
| Jul      | 56 |
| Jun      | 53 |
| May      | 40 |
| Apr      | 34 |
| Mar      | 33 |
| Feb      | 29 |
| Jan      | 37 |
| Dec      | 28 |
| Nov      | 39 |
| Oct 2007 | 51 |

**e-Bill:**

Tampa Electric's e-Bill program allows you to view and pay your monthly electric bill online for free at [tampaelectric.com](http://tampaelectric.com). Pay through a checking or savings account at your convenience, 24 hours a day, seven days a week. Visit [tampaelectric.com](http://tampaelectric.com) for more details or to enroll.

**October Billing Information:**

711981

CAPPADORO PHILIP  
12117 FOREST HILLS DR  
TAMPA FL 33612-4006

Account Number  
0381 0508902

Statement Date  
Oct 06, 2008

| Meter Number | Current Reading | Previous Reading | Diff. | Multi. | 29 day period |
|--------------|-----------------|------------------|-------|--------|---------------|
| 245639       | 53319           | 51806            | 1513  | 1      |               |

**Next Read Date On Or About Oct 31, 2008** **Total kWh Purchased 1,513**

| Account Activity              | Explanation            | Charge  | Total         |
|-------------------------------|------------------------|---------|---------------|
| Previous Balance              |                        | 204.39  |               |
| Payments Received - Thank You | As of October 06, 2008 | -204.39 |               |
|                               |                        |         | <b>\$0.00</b> |

**New Charges Due by Oct 28, 2008** **Service from Sep 03 to Oct 02**

|                              |                          |                 |                 |
|------------------------------|--------------------------|-----------------|-----------------|
| Customer Charge              | Residential 110 Rate     | 8.50            |                 |
| Energy Charge                | 1,513 kWh @ \$.05061/kWh | 76.56           |                 |
| Fuel Charge                  | 1,513 kWh @ \$.05241/kWh | 79.30           |                 |
| <b>Electric Service Cost</b> |                          | <b>\$164.36</b> |                 |
| Florida Gross Receipts Tax   | Based on \$164.36        | 4.21            |                 |
| <b>This Month's Charges</b>  |                          |                 | <b>\$168.57</b> |

*Amount not paid by due date may be subject to a 1.5% late fee.*

**Total Due \$168.57**

*With the proposed increases,  
this bill would be \$220.26*

To ensure prompt credit, please return stub portion of this bill with your payment. Make check payable to Tampa Electric.

711981



Account No.  
0381 0508902

**New Charges**  
**\$168.57**  
**Payable by Oct 28**

**Total Bill Amount**  
**\$168.57**

Mail Payment To:  
P.O. Box 31318  
Tampa, FL 33631-3318

15872-10277-1C42



CAPPADORO PHILIP  
12117 FOREST HILLS DR  
TAMPA FL 33612-4006



0 1100 01 0381 0508902 0000168.57

080317

**Ruth Nettles**

**From:** Ruth McHargue  
**Sent:** Wednesday, October 15, 2008 11:31 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Attachments:** TECO Rate Hikes; INCREASE IN UTILITY'S; TECO Proposed Rate Increase; Docket No.080317 Petition for rate increase by Tampa Electric Co.; TECO Tampa proposed utilities increase; Docket No. 080317, Petition for rate increase by Tampa Electric Company.; Docket no,080317 rate increase; TECO Increase Ms.Ann Cole

Please add to docket file.

---

**From:** Angie Calhoun  
**Sent:** Wednesday, October 15, 2008 7:42 AM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

10/15/2008 11:32 AM

Office of Commission Clerk Official Filing

**Ruth Nettles**

---

**From:** mkelly64@tampabay.rr.com  
**Sent:** Monday, October 13, 2008 6:01 PM  
**To:** Consumer Contact  
**Subject:** TECO Rate Hikes

Please accept this as a major NO vote for higher rates - as senior citizens on fixed incomes we cannot absorb a rate increase - these are very hard times right now and a hike would make them even worse -

Thank you Mary C. Kelly, Dade City Fl

## Ruth Nettles

---

**From:** Mary Lee [mlliston@aol.com]  
**Sent:** Monday, October 13, 2008 6:57 PM  
**To:** Consumer Contact  
**Subject:** INCREASE IN UTILITY'S

If Teco needs a raise let them stop spending money on golfing outlets for the higher ups , breakfasts and lunches for same.  
Let the working class of people have a break. When you hear of all the extras the big shots get it makes me sick, that they want the average working guy to pay for them when it is hard to get groceries and medicine.

Mary Lee  
EMAIL ADDRESS LeeMary0611@yahoo.com

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Chesser, Julie {Quaker} [Julie\_Chesser@quakeroats.com]  
Sent: Monday, October 13, 2008 9:47 PM  
To: Consumer Contact  
Subject: TECO Proposed Rate Increase

Sir or Madame,

The proposed additional \$25 TECO rate increase caught me totally off guard. It seems TECO has already increased it's rates again this year - even though they haven't (due to the new digital meters). My family has turned the air up 5 degrees and cut electric uses all around - with nothing in return but higher and higher usage amounts and monthly bills. It will really be a struggle if another rate increase goes into effect in January. An additional \$25 on top of what we already pay would be unbearable. Anything you can do to prevent or postpone the additional \$25 rate increase would be greatly appreciated.

I am not sure if you have any input on the digital meters, but they seem to be calculating at a much higher usage amount than the original one (which some one physically came out and read). With all the energy saving tactics we have implemented (including all new energy saving light bulbs) our monthly bill is still on the rise. Who monitors the digital meters, to make sure they are really correct? Is the wolf watching the hen house.....

Thank you for your time, anything you can do to help make my opinion known is greatly appreciated.

Thanks,

Julie Chesser  
Quaker Tropicana Gatorade Sales  
Julie.Chesser@Pepsico.com  
Phone: 813-737-5130  
Fax: 813-737-5189

**Ruth Nettles**

---

**From:** Doris Tate [dpt1013@tampabay.rr.com]

**Sent:** Monday, October 13, 2008 10:44 PM

**To:** Consumer Contact

**Subject:** Docket No.080317 Petition for rate increase by Tampa Electric Co.

Please vote no. They just got a increase for fuel. The people are hurting Teco doesn't need to hurt us more. When times are better and you want to give your employees pay raises, then try again. Thank you, Doris Tate

**Ruth Nettles**

---

**From:** william toledo [semperfi1977@yahoo.com]  
**Sent:** Tuesday, October 14, 2008 8:35 AM  
**To:** Consumer Contact  
**Cc:** semperfi1977@yahoo.com  
**Subject:** TECO Tampa proposed utilities increase

I disagree with TECO's proposed utilities increase in Tampa.. Many homeowners including myself are struggling to pay for monthly basic living expenses do not want higher utilities bills.



**Ruth Nettles**

---

**From:** KIMBERLY ALDERMAN [kimalderman@msn.com]  
**Sent:** Tuesday, October 14, 2008 8:49 AM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.

Consumers are already having a hard time making ends meet. Is a hefty base rate increase really necessary at a time like this, when we're all struggling to get by?  
We are against this increase.

Sam and Kim Alderman  
Tampa, Florida  
813-626-1525

**Ruth Nettles**

---

**From:** Janice Clements [jlc37@peoplepc.com]  
**Sent:** Tuesday, October 14, 2008 3:53 PM  
**To:** Consumer Contact  
**Subject:** Docket no,080317 rate increase

I am 72 years old. on a fixed income. To cut down on my electric bill I don't use my oven, my water heater is cut off and I dry my cloth on the line. If there is a rate increase then I will have to go to oil lamps and candles. Customers should not have to pay for up front construction. Charge us when the company provides the service. These hard times there should not be any increases at all. WHY DOES THE PSC SAY YES TO EVERY REQUEST THE COMPANIES WANT?

Janice Clements, Tampa

**Ruth Nettles**

---

**From:** Steve Burdette [sold4utoo@msn.com]  
**Sent:** Tuesday, October 14, 2008 6:31 PM  
**To:** Consumer Contact  
**Subject:** TECO Increase Ms. Ann Cole

We are already paying too much! PLEASE help us keep the power on by NOT allowing this increase! We can't afford any more!

**\*\*\*Please be sure to reference Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\***

**Mail:**

Ms. Ann Cole  
Director Commission Clerk and Administrative Services  
Florida Public Service Commission  
1540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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## Ruth Nettles

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**From:** Ruth McHargue  
**Sent:** Tuesday, October 14, 2008 10:54 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

**Attachments:** FW: My contact; FW: My contact; FW: My contact; FW: My contact; Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*; Docket 080317; TECO INCREASE; Requested Electric increases; RE: Docket No. 080317, Petition for rate increase by Tampa Electric Company; 080317; Senior Citizen needs your help!; FW: My contact

Please add to docket file.

---

**From:** Angie Calhoun  
**Sent:** Monday, October 13, 2008 4:45 PM  
**To:** Ruth McHargue  
**Subject:** TECO

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Webmaster  
**Sent:** Monday, October 13, 2008 8:24 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Saturday, October 11, 2008 5:08 PM  
**To:** Webmaster  
**Cc:** randrade2@tampabay.rr.com  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Roberto Andrade  
**Company:** Roberto Andrade  
**Primary Phone:** 813-852-6752  
**Secondary Phone:** 813-852-6752  
**Email:** randrade2@tampabay.rr.com

**Response requested?** Yes  
**CC Sent?** Yes

Comments:

Current Status of requested TECO rate increase? Is it likely or unlikely that the requested increase will be approved in full? If not, is there any idea at this time as to what the increase will be (even if as a % of the requested amounts). How does the decrease in current fuel costs affect the approval?

Thank you!

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Monday, October 13, 2008 8:24 AM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, October 10, 2008 1:36 PM  
To: Webmaster  
Cc: jsteiger423@yahoo.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: John Steiger  
Company:  
Primary Phone: 516-205-5276  
Secondary Phone:  
Email: jsteiger423@yahoo.com

Response requested? No  
CC Sent? Yes

Comments:

NO NO NO to the proposed rate increases. Any rate increase will put a financial stain on me and my family. We do all that is possible to conserve energy now. We use energy saving light bulb, turn down the A/C, do larger loads of laundry. We conserve any way we possible can. NO RATE INCREASE

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Webmaster  
**Sent:** Monday, October 13, 2008 8:24 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Friday, October 10, 2008 1:11 PM  
**To:** Webmaster  
**Cc:** davecavanaugh@earthlink.net  
**Subject:** My contact

Contact from a Web user

**Contact Information:**  
**Name:** Dave Cavanaugh  
**Company:**  
**Primary Phone:**  
**Secondary Phone:**  
**Email:** davecavanaugh@earthlink.net

**Response requested?** Yes  
**CC Sent?** Yes

**Comments:**

PLEASE deny a rate increase to TECO. We are paying high rates and most of us cannot afford any further increase.

What you should be doing is working to assist in the creation of in-state incentives for residential cogeneration and getting TECO on board with it.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Monday, October 13, 2008 8:24 AM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, October 10, 2008 12:41 PM  
To: Webmaster  
Cc: ebehere@msn.com  
Subject: My contact

Contact from a Web user

Contact Information:  
Name: Mario Rivera  
Company:  
Primary Phone:  
Secondary Phone:  
Email: ebehere@msn.com

Response requested? Yes  
CC Sent? Yes

Comments:

Docket No. 080317, Petition for rate increase by Tampa Electric Company

If the increase is permitted, it will lead to many households going dark.

This may be the straw which breaks the camel's back if any increase is allowed.

The response I await is 'no increase given for the TECO petition'.

Thank you in advance for your anticipated cooperation!



Office of Commission Clerk Official Filing

Ruth Nettles

---

From: sammiew [sammiew@tampabay.rr.com]  
Sent: Monday, October 13, 2008 10:06 AM  
To: Consumer Contact  
Subject: Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

DEAR SIRS,

RE: \*Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*\*

PLEASE CONSIDER THE HARDSHIP ANOTHER RATE INCREASE WOULD CAUSE THE GENERAL PUBLIC AT THIS TIME. TECO JUST RECEIVED A COST OF FUEL INCREASE AND NOW THE COST OF A BARREL OF OIL HAS DECREASED , WE DO NOT SEE TECO COMING BACK TO REQUEST TO DROP THE FUEL COST INCREASE. LET THEM BE SATISFIED WITH THEIR PROFITS THAT THEY ARE MAKING NOW. I DO NOT GET TO TELL MY EMPLOYERS HOW MUCH RAISE THEY HAVE TO GIVE ME. THAT IS IF THEY CAN EVEN AFFORD TO DO SO THIS YEAR. TELL TECO THAT PEOPLE ON FIXED INCOMES DO NOT HAVE THE EXTRA MONEY TO GIVE THEM. ASK THEM WHAT MEDICINE DO THEY WANT THE SENIOR CITIZENS TO STOP BUYING SO THEY CAN HAVE LIGHTS IN THEIR HOME. OR WHICH DAILY MEAL THEY SHOULD SKIP. PLEASE LISTEN TO THE PEOPLE. TECO SHOULD PROVE THAT THEY HAVE COMPLETELY CLEANED HOUSE AND TIGHTEN THEIR BELTS ON THE EXPENSES. DO THEIR EXECUTIVE REALLY DESERVE BONUSES? WHAT IS THEIR SALARY FOR THEN ? MY HUSBAND IS DISABLE AND WAS REQUIRE TO RETIRE DUE TO HIS FAILING HEALTH. I WORK FULL TIME TO HELP SUPPORT US. WE ARE LUCKIER THAN MOST AS WE DO RECEIVE A RETIREMENT INCOME FROM MY HUSBANDS FORMER EMPLOYER BUT WE HAVE CUT MANY THINGS OUT OF OUR BUDGET TO MAKE ENDS MEET. WHY SHOULDN'T TECO?????

SINCERELY,

SAMMIE WILLIAMS  
16136 ARMISTEAD LANE  
ODESSA, FL 33556

**Ruth Nettles**

---

**From:** J. Gonzalez (Continental Traffic) [jg.ctcmail@verizon.net]  
**Sent:** Monday, October 13, 2008 9:40 AM  
**To:** Consumer Contact  
**Subject:** Docket 080317

Petition for rate increase:

I am voicing my concerns on the increase. We are unable to pay for our fuel and groceries now. With another increase my parents will not be able to afford their medicine. Please act on our behalf.

Thank You

Joy Gonzalez  
Continental Traffic  
813-980-0007  
813-980-0207 Fax

**Ruth Nettles**

---

**From:** SJG1933@aol.com  
**Sent:** Monday, October 13, 2008 10:27 AM  
**To:** Consumer Contact  
**Subject:** TECO INCREASE

YOU HAVE GOT TO BE KIDDING AT A TIME LIKE THIS.

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**Ruth Nettles**

---

**From:** Jess Olesen [FlaSCC@tampabay.rr.com]  
**Sent:** Monday, October 13, 2008 12:00 PM  
**To:** Consumer Contact  
**Subject:** Requested Electric increases

Please don't allow the electric bills to go higher. We have had enough of increases. Please.

Jess Olesen, 2435 Del Webb Blvd-E, Sun City Ctr., FL 33573

## Ruth Nettles

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**From:** Gwen [fsusstpa@hotmail.com]  
**Sent:** Monday, October 13, 2008 12:30 PM  
**To:** Consumer Contact  
**Subject:** RE: Docket No. 080317, Petition for rate increase by Tampa Electric Company

**RE: Docket No. 080317, Petition for rate increase by Tampa Electric Company**

Dear PCS Members,

Tampa Electric Company (TECO) has petitioned the Public Service Commission (PSC) for a base rate increase. I urge you NOT to approve/grant Tampa Electric Company this base rate increase of another \$25 per month per customer for fuel increases effective January 1, 2009. TECO has already received a fuel rate increase this year which was passed on to consumers.

I and other consumers are already having a hard time making ends meet. Big industry and corporations continue to take advantage of people. Oil, gasoline, and out of site homeowners insurance costs have caused people like myself to significantly cut back on essential household needs. Many of us live on a fixed income and are having difficulty paying the already high-energy costs. Many people are having difficulty paying mortgages and buying food to put on the table because of a poor economy in today's market. Is a hefty base rate increase really necessary at a time when we're all struggling to get by? I don't think so!

This rate increase can only benefit TECO's President, Board Members and CEO who like other corporations are interested in their own pockets. TECO has already received a fuel rate increase this year. How much more are corporations like TECO going to milk the consumers?

Again, I urge the PSC to NOT approve Tampa Electric Company (TECO) petition for a base rate increase.

Sincerely,

Gwen Stressman  
1318 Amaryllis Drive  
Brandon, Florida 33510  
(813)661-8593

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Ruth Nettles

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**From:** Frank Parades [fpar1944@verizon.net]  
**Sent:** Monday, October 13, 2008 12:54 PM  
**To:** Consumer Contact  
**Subject:** 080317

In regards to proposed rate increase, given today's economic conditions, this increase should NOT be approved. We are retirees on a fixed income, proposed increase would increase out bill approximately \$87.00 per month. We cannot afford that type of increase at this time.

Frank & Stephanie Parades  
18809 Tracer Drive  
Lutz, Florida 33549

**Ruth Nettles**

---

**From:** Suellen [suellenfsmith@msn.com]  
**Sent:** Monday, October 13, 2008 12:55 PM  
**To:** Consumer Contact  
**Subject:** Senior Citizen needs your help!  
**Importance:** High

Dear Committee Members:

I am not in favor of increasing rates. There is no more money left in my pocketbook. Please do not pass Docket No. 080317, Petition for rate increase by Tampa Electric Company.

Thank you,  
Suellen F. Smith

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Monday, October 13, 2008 3:30 PM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Monday, October 13, 2008 3:20 PM  
To: Webmaster  
Cc: RubyBird1@hotmail.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Tom Bird  
Company:  
Primary Phone: 813-287-0468  
Secondary Phone:  
Email: RubyBird1@hotmail.com

Response requested? Yes  
CC Sent? Yes

Comments:

I urge the PSC to reject Tampa Electric's request, along with Florida Power and Light, et al. requests, to build more nuclear power plants in Florida. These power plants are terribly expensive to construct. A better alternative source of electric power in Florida--and far less expensive--is to utilize solar and wind power.



**Ruth Nettles**

080317

**From:** Ruth McHargue  
**Sent:** Monday, October 13, 2008 10:16 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Attachments:** Teco Proposed Rate Increase; Docket # 080317; Re: Proposed Rate Hike; Price Increase on ELECTRIC ; Docket No. 080317, Petition for rate increase by Tampa Electric Company; Untitled; RATE increase for Tampa Electric!!; Docket No. 080317, Petition for rate increase by Tampa Electric Company; TECO; RATE increase!; Rate increase from TECO; Tampa Electric rate increase.; Re: TECO; TECO; Re: Docket No.080317; Docket No. 080317, Petition for rate increase by Tampa Electric Company; Docket No. 080317; (TECO)Petition the Public Service Commission (PSC) for a Base Rate Increase; Untitled; Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*; TECO Petitioned rate increase Before Public Service Commission; TECO Rate Increase Before PSC Public Hearings; ELECTRIC RATES; Docket# 080317; Please keep rates Down; Docket No. 080317 Petition for rate increase; RE: Tampa Electric Co. Rate Increase; Price rate; Untitled; Docket No. 080317, Petition for rate increase by Tampa Electric Company; electric bill; TECO; Docket No. 080317, Petition for rate increase by Tampa Electric Company; TECO; Docket No. 080317; Price Hike by TECO; Tampa Electric; Docket No. 080317, Petition for rate increase by Tampa Electric Company.; My electric bill; E-Form Other Complaint TRACKING NUMBER: 15551

Please add to docket file.

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**From:** Angie Calhoun  
**Sent:** Friday, October 10, 2008 5:01 PM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

10/13/2008

## Ruth Nettles

---

**From:** Ken [bken33511@yahoo.com]  
**Sent:** Friday, October 10, 2008 1:22 PM  
**To:** Consumer Contact  
**Subject:** Teco Proposed Rate Increase

Dear Commission,

I am writing this letter as a show of concern for the proposed rate increase before you concerning Teco in Hillsborough County. With our economy in turmoil adding to the stress on homeowners at this time with the exorbitant increase proposed by Teco would further lead to economic collapse. I implore you to turn down the increase at this time and for the foreseeable future.

Sincerely,  
A Homeowner  
Ken W Boylan  
2010 Thornbush Place  
Brandon, Florida 33511

10/13/2008

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Milton B. Heilweil [m.heilweil@verizon.net]  
Sent: Friday, October 10, 2008 1:20 PM  
To: Consumer Contact  
Subject: Docket # 080317

As a senior citizen, a resident of and living in Florida, I am concerned with Tampa Electric's request for a substantial rate increase, the second this year.

In this time of credit crisis where millions of dollars of investment savings have tragically been lost for many dedicated investors, I believe it's criminal to impose a further burden on the residents of this state, especially those with a fixed income.

Air conditioning and heating are not luxuries in the state of Florida.

Thank you for your consideration.

Milton B. Heilweil  
7963 Sailboat Key Blvd.  
S. Pasadena, FL 33707

**Ruth Nettles**

---

**From:** ANTHONY POLITO JR [p.dello@verizon.net]  
**Sent:** Friday, October 10, 2008 1:24 PM  
**To:** Consumer Contact  
**Subject:** Re: Proposed Rate Hike

*This is not a time to allow another rate hike for the energy service industry.*

*This is a time for belt tightening across the board.*

*Besides, with the collapse of oil prices we have seen lately, there is no possible justification for any increase at all.*

*There is , however, a valid argument for a serious rate decrease.*

*Make It so.*

Anthony Polito  
St. Petersburg, Florida

**Ruth Nettles**

---

**From:** Gloria Roig [jeanroig@yahoo.com]

**Sent:** Friday, October 10, 2008 1:26 PM

**To:** Consumer Contact

**Subject:** Price Increase on ELECTRIC

Please do not let TECO have an increase of bills on Jan. 1st.  
It's hard enough to pay now especially for us on Disability.  
Thank You Gloria Roig

**Ruth Nettles**

---

**From:** dlavelle10@aol.com  
**Sent:** Friday, October 10, 2008 1:26 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

I vote NO NO NO - to the petition for a rate increase by Tampa Electric Company.

Have you considered the alternative . . . raise the rate . . . and then don't get paid because folks just simply can't afford it.

Isn't there enough greed going on right now? Please don't be part of that game.

Thank you for NOT increasing our rates.

Debra Lavelle  
Apollo Beach, FL  
McCain or Obama? Stay updated on coverage of the Presidential race while you browse - [Download Now!](#)

**Ruth Nettles**

---

**From:** jazzman423 [jazzman423@yahoo.com]

**Sent:** Friday, October 10, 2008 1:28 PM

**To:** Consumer Contact

NO NO NO.....I have cut back as much as I am able.....energy saving bulbs, brushing my teeth almost dry, lowering the A/C, doing larger loads of laundry....every way I can think of. Any increase in utility bills, either gas or electric will put too great a financial strain on me and my family.....Thank you, sincerely John Steiger

Jazzman423

## Ruth Nettles

---

**From:** larry kinney [lkinney@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 1:28 PM  
**To:** Consumer Contact  
**Subject:** RAte increase for Tampa Electric!!

Ms Ann Cole!

WE are old and on limited income!! Why does Tampa Electric want to increase prices at this moment in time? Does it not understand that it would be inflationary? When all of us are stretched to the breaking now,,,why do they think we will stand still for it? We think they should have to wait like everybody else! They have investors and profits to think about!! How about thinking how this will affect the economy!! Investors beware,,,

We VOTE NO RATE INCREASE!!

larry&marianne kinney



**Ruth Nettles**

---

**From:** GretchenFLA@aol.com  
**Sent:** Friday, October 10, 2008 1:28 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

*Dear Ms. Cole ~*

*I am writing to you in regards to the requested rate increase by TECO. My husband and I are on a fixed income and are currently running in the hole each and every month. During many hot days we have not run our air conditioning because we do not have the money to pay the already high rates.*

*If TECO is allowed to raise the rates even higher, it will cause us even greater financial distress. My husband has Alzheimer's and I have been forced to take over his care as well as our financial obligations. This extra burden could cause me to have more stress and contribute to severe health issues for myself, such as a heart attack or stroke.*

*Please do not allow any further increases in electric rates for TECO under docket #080317.*

*Thank you for taking into consideration how this will effect many senior citizens.*

\*'')

,. □ ' ,. □ '')

(, □ **Gretchen Winchell**

PO Box 610

San Antonio, FL 33576

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**Ruth Nettles**

---

**From:** Howard & Carol [hhunt21@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 1:31 PM  
**To:** Consumer Contact  
**Subject:** TECO

We will be attending the meeting on TECO rate hike.

Howard Hunt  
Carol Hunt  
2616 Oakhill Village Cr.  
Valrico, FL 33594

**Ruth Nettles**

---

**From:** larry kinney [lkinney@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 1:32 PM  
**To:** Consumer Contact  
**Subject:** RAte increase!

Ms Ann Cole!  
Docket number 080317, petio for rate increase by tampa electric...

WE are old and on limited income!! Why does Tampa Electric want to increase prices at this moment in time? Does it not understand that it would be inflationary? When all of us are stretched to the breaking now,,, why do they think we will stand still for it? We think they should have to wait like everybody else! They have investors and profits to think about!! How about thinking how this will affect the economy!! Investors beware,,

We VOTE NO RATE INCREASE!!

larry&marianne kinney

**Ruth Nettles**

---

**From:** Darrell Cass [celdorado@verizon.net]  
**Sent:** Friday, October 10, 2008 1:42 PM  
**To:** Consumer Contact  
**Subject:** Rate increase from TECO

I understand the high fuel cost has an impact on TECO but it also has an impact on me as well. I can't file anything to help my fuel cost. When TECO requests an increase in fuel cost it is added to my already high fuel cost. I think they should suffer some as we consumers are. Maybe they should forgo their bonuses.  
If increasing please keep it to where it doesn't hurt those already hurting from high fuel cost.

Darrell Cass  
Ruskin, FL

## Ruth Nettles

---

**From:** Lvw411@aol.com  
**Sent:** Friday, October 10, 2008 1:37 PM  
**To:** Consumer Contact  
**Subject:** Tampa Electric rate increase.

Ms Ann Cole , We are year round FL retired residents. We can not stand any more energy cost..Please reject any proposed increase.Mr and Mrs Lee Ragatz. Winter Haven FL.

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Ruth Nettles

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From: Bob Harris [rharris411@verizon.net]  
Sent: Friday, October 10, 2008 1:43 PM  
To: Consumer Contact  
Subject: Re: TECO

Hello:

Hasn't anyone told TECO that the price of oil has gone down? Someone should make that point! How much more can the American retiree take? Before long, we'll all be on welfare, and where will the welfare be for those who've worked all their lives and watched their pennies. Next you know, we'll be bailing out TECO? How about they give us shares in TECO for all these extra charges?

Shirley Harris

**Ruth Nettles**

---

**From:** Patricia Hanly [rhanly@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 1:50 PM  
**To:** Consumer Contact  
**Subject:** TECO

Stop all the increases/////////  
Patricia and Robert Hanly

**Ruth Nettles**

---

**From:** Pearl Volkov [pvolkov@cogeco.ca]  
**Sent:** Friday, October 10, 2008 1:51 PM  
**To:** Consumer Contact  
**Subject:** Re: Docket No.080317

To Whom it May Concern:

I have received a notice of another raise increase in our electric rates pending. I would like to object to any more increases in the electric rates which are very high. When I am away from my Florida home, running the lowest possible electricity, my bills are still substantial. And they are unusually high when I am in my home especially since I am the only person living there.

At a time of belt tightening, it is especially unfair and unnecessary to put more burdens on home owners and make it harder than ever to hold on to their homes.

Sincerely yours,

1322 Crystal Greens Drive  
Sun City Center, FL. 33573



**Ruth Nettles**

---

**From:** WandaGraveline@aol.com

**Sent:** Friday, October 10, 2008 1:54 PM

**To:** Consumer Contact

**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

Please do not raise our rates again. With the economy the way it is we can not afford another. We could not afford the rate increase that was passed on to us earlier this year. How do Senior citizens pay for this increase?. We live on fixed incomes. Wanda Graveline.

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**Ruth Nettles**

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**From:** Jerry Boone [gaboone@yahoo.com]  
**Sent:** Friday, October 10, 2008 1:54 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317

The rate increase proposed by Tampa Electric Company couldn't come at a worse time.

It seems that every large company, wheather public service or otherwise, can always justify their necessity for more money, more money and more money. How much profit is really necessary?

Just turn on any news station and you'll get the answer.

Please give serious consideration to this proposal like never before.

Mr/Mrs G.A. Boone  
Wesley Chapel, Fl. 33543

Office of Commission Clerk Official Filing

Ruth Nettles

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**From:** beachmen3@tampabay.rr.com  
**Sent:** Friday, October 10, 2008 1:55 PM  
**To:** Consumer Contact  
**Subject:** (TECO)Petition the Public Service Commission (PSC) for a Base Rate Increase

Tampa Electric Company (TECO) has petitioned the Public Service Commission (PSC) for a base rate increase. Please know that many of us are struggling as it is, to keep our heads above water and maintain utility bills, as it is. Being disabled and on a fixed income, is hard enough, without more increases. PLEASE appeal to the TECO people to wait and not do this, and Please do not allow a \$25 energy charge in January.

Thank you,  
Ernest Reppucci  
1415 Main Street No.8  
Dunedin FL 34698  
(727) 734-9888

**Ruth Nettles**

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**From:** MARY DUNSON [MSD33884@msn.com]

**Sent:** Friday, October 10, 2008 1:55 PM

**To:** Consumer Contact

TECO must be out of their minds!!!! We are having enough trouble trying to make ends meet now! We already pay their fuel cost --which should be a cost for doing business--they do not want to assume any overhead!!  
Mary Dunson

## Ruth Nettles

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**From:** Carol and Richard Fernandez [rgfernan1@verizon.net]  
**Sent:** Friday, October 10, 2008 1:56 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

I am very concerned about Tampa Electric's petition for a rate increase. We already will be getting a fuel rate increase beginning next year and it is a pretty hefty amount. I am retired and my husband will be retiring in January. We already have many cutbacks to make in order to make ends meet. With food cost constantly rising, property taxes up, health benefits increasing and more and more people out of jobs or losing their homes, a fuel increase will just be squeezing people when there is nothing left to squeeze. To the elderly especially, who are on fixed incomes and typically have many health expenses, more rising cost is frightening. Many already are having to do without. To think that one may have to consider whether they will have to do without a medical need or skimp on their groceries in order to afford electricity is ludicrous.

We have already had many people leave our state due to the increase in property taxes, higher cost of electricity is another incentive to move.

I can not believe that a rate increase is even being considered in these economic times with so many people already suffering from the economic downfall.

The people are already having an impossible time trying to make ends meet. Is a hefty base rate increase really necessary at a time like this when people are struggling to get by? Is it the right time to hit people in our state with more expense and more fear and stress?

I appreciate you considering these concerns and hope that you will represent the people's concerns.

Sincerely  
Carol A Fernandez  
18106 Palm breeze Drive  
Tampa, Florida 33647

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** beachmen3@tampabay.rr.com  
**Sent:** Friday, October 10, 2008 1:58 PM  
**To:** Consumer Contact  
**Subject:** TECO Petitioned rate increase Before Public Service Commission

Tampa Electric Company (TECO) has petitioned the Public Service Commission (PSC) for a base rate increase. Please know that many of us are struggling as it is, to keep our heads above water and maintain utility bills, as it is. Being retired and on a fixed income, is hard enough, without more increases. PLEASE appeal to the TECO people to wait and not do this, and Please do not allow a \$25 fuel energy charge in January.

Thank you,  
Larry Layton  
1415 Main Street No.8  
Dunedin FL 34698  
(727) 734-9888

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** beachmen3@tampabay.rr.com  
**Sent:** Friday, October 10, 2008 2:00 PM  
**To:** Consumer Contact  
**Subject:** TECO Rate Increase Before PSC Public Hearings

Tampa Electric Company (TECO) has petitioned the Public Service Commission (PSC) for a base rate increase. Please know that many of us are struggling as it is, to keep our heads above water and maintain utility bills, as it is. Being disabled and profoundly deaf, and on a fixed income, is hard enough, without more increases PLEASE appeal to the TECO people to wait and not do this, and Please do not allow a \$25 fuel energy charge in January.

Thank you,  
Fernando Restrepo  
1415 Main Street No. 8  
Dunedin FL 34698  
(727) 734-9888

**Ruth Nettles**

---

**From:** Hitesh Patel [hpatel01@verizon.net]  
**Sent:** Friday, October 10, 2008 2:04 PM  
**To:** Consumer Contact  
**Subject:** ELECTRIC RATES

I support for NO Increase in Rates under Docket reference number 080317  
petition for Rate increase by Tampa Electric Co.

Hitesh Patel  
6909 Arabian Rd.  
Odessa, FL 33556-1825  
Tel: (813) 926-1143  
Fax: (813) 926-1143  
Email: [hpatel01@verizon.net](mailto:hpatel01@verizon.net)

Confidential Communication: This is a Confidential Communication. If you received in error, please notify the sender of the delivery error by replying to this message and then delete it from your system. Thank You for your cooperation.



## Ruth Nettles

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**From:** michael flanigan [mjfskullncrossbones@hotmail.com]  
**Sent:** Friday, October 10, 2008 2:11 PM  
**To:** Consumer Contact  
**Subject:** Docket# 080317

The price of oil is dropping like a rock. We should get a rate cut, not an increase!!

Michael Flanigan

South Tampa

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Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Gerri Salinas [gerrisalinas@yahoo.com]  
Sent: Friday, October 10, 2008 2:16 PM  
To: Consumer Contact  
Subject: Please keep rates Down

Dear People,

Please keep electric rates from going up anymore. I am having the biggest challenge in my 65 years to keep up.

Thank you,  
Geraldine Salinas

**Ruth Nettles**

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**From:** Shan Sparshott [shan720@gmail.com]  
**Sent:** Friday, October 10, 2008 2:18 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317 Petition for rate increase

I am a senior citizen living in Sun City Center, Fl., and any rate increase TECO should be squashed. I can't afford a penny more for my utilities and I'm sure I'm not alone. Please do not allow this increase. These times are hard enough as it is.

Shan Sparshott

**Ruth Nettles**

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**From:** Lynn N Ran [rwingert@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 2:50 PM  
**To:** Consumer Contact  
**Subject:** RE: Tampa Electric Co. Rate Increase

RE: Docket #08317

Please review the Tampa Electric rate increase being requested for Jan. 2009.

I object to any increase at this time, especially when the fuel pricing on gas/coal/and natural gas prices have stabilized and have increased dramatically.

As senior living on a very fixed income- I see no help in keeping my house, or even staying in Florida. My budget just can't afford it.

Regards, Randall W. Wingert  
2511 New Haven Cir.  
Sun City Center, FL 33573

**Ruth Nettles**

---

**From:** PTawse9482@aol.com  
**Sent:** Friday, October 10, 2008 2:53 PM  
**To:** Consumer Contact  
**Subject:** Price rate

This is not the economy to try to raise rates. Be realistic!

---

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10/13/2008 10:28 AM

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: charles watson [chass66@hotmail.com]  
Sent: Friday, October 10, 2008 3:15 PM  
To: Consumer Contact

PLEASE NO MORE RATE HIKES. WE CAN'T AFFORD TO LIVE IN OUR HOUSE. OIL PRICES ARE COMING DOWN NOW SO PLEASE BE A CHAMPION AND HELP THE LITTLE GUY SURVIVE. NO ONE CARES ABOUT US ANYMORE. THANK YOU.

**Ruth Nettles**

---

**From:** Ann Shelton [ashel7893@yahoo.com]

**Sent:** Friday, October 10, 2008 3:06 PM

**To:** Consumer Contact

**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

Regarding **Docket No. 080317, Petition for rate increase by Tampa Electric Company.**

**I strongly oppose a rate increase at this time of economic uncertainty.** How can you justify raising your price for electricity at this time? **I OPPOSE A RATE INCREASE OF ANY AMOUNT.**

Ann Shelton  
12015 Fawn Dale Drive  
Riverview, FL 33569

**Ruth Nettles**

---

**From:** Melissa [mthomas9750@tampabay.rr.com]

**Sent:** Friday, October 10, 2008 3:56 PM

**To:** Consumer Contact

**Subject:** electric bill

I can't see the electric bill getting higher. I am a 53 year old Mother of 3 boys [17-16-11] who takes care of my MOM and Dad. I work 32 hours a week and times are hard.

If upper management were not paid such large amounts. The bills would not have to go up.  
Everyone should work together now. Times are going to get a lot worse.

Melissa Thomas



## Ruth Nettles

---

**From:** Catluvrnh@aol.com  
**Sent:** Friday, October 10, 2008 4:14 PM  
**To:** Consumer Contact  
**Cc:** flarp@aarp.org  
**Subject:** TECO

REF. DOCKET NO. 080317  
TECO request for rate increase.

I am an AARP member, retired and living on a very fixed income in Sun City Center. A new rate increase by TECO would be too much for my meager budget. I am already over my income with my monthly outgo. My children are trying to help me, but they have their own lives and families. Given the current economic climate, they are up against their own walls.

All my life I have lived frugally. I have been a widow nearly 30 years and retired 11. During the years I worked I was able to save a little for my retirement. However, now that's gone and any further increase in my expenses will send me over the edge. PLEASE consider those of us who just have no other option. We paid our dues. There is nowhere else to cut expenses. I am ashamed to say more than that. And there are people here who are in worse shape than I. What is to happen to us??

I understand that TECO isn't running a charity, but another 20-something percent increase is just too much.

Respectfully,  
Margaret Hodgen  
Sun City Center

---

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## Ruth Nettles

---

**From:** Pspyers@aol.com  
**Sent:** Friday, October 10, 2008 4:10 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

Ms. Ann Cole  
Director Commission Clerk and Administrative Services  
Florida Public Service Commission  
1540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Cole,

I would like to go on record to oppose any rate increase requested by Tampa Electric Co.  
Please add this comment to the proceedings.

Thank you.

Peter Spyers-Duran  
7295 Maidencane Ct  
Largo, FL 33777

---

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**Ruth Nettles**

---

**From:** Melanie Jenner [meljenner@worldnet.att.net]  
**Sent:** Friday, October 10, 2008 4:17 PM  
**To:** Consumer Contact  
**Subject:** TECO

Keep electric rates down!

George Jenner  
18918 Twinberry Dr.  
Tampa, FL 33647

**Ruth Nettles**

---

**From:** RChevr6366@aol.com  
**Sent:** Friday, October 10, 2008 4:36 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317

**Docket No. 080317** This should not be approved for a temporary increase in their fuel charge. Those fuel charges are now going down and never have I seen them ask for a rate decrease due to anything.

---

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## Ruth Nettles

---

**From:** SANDRA SCHREIBER [exjrsygrl@msn.com]  
**Sent:** Friday, October 10, 2008 4:46 PM  
**To:** Consumer Contact  
**Subject:** Price Hike by TECO

How much more can be put on our backs before they break? Any price hike cannot be allowed to happen. We cannot continue to have to decide whether to pay our mortgages, our bills, see a doctor or get required medication. If this happens, more and more people will be living in their cars because they cannot make their pittance of a paycheck stretch any further. I have had to put off necessary diagnostic tests because I cannot afford any more health care bills, even with health insurance. I have had to put off getting my heart medications because I cannot afford them anymore. This price hike will put us all over the edge and then there is no climbing back up. This is NOT the time to raise the cost of anything. I would like to see what the executives of TECO make. Maybe they can cut back on THEIR salaries before taking more of ours.

10/13/2008 10:28 AM

Office of Commission Clerk Official Filing

Ruth Nettles

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From: Randy Tribble [rtribble@tampabay.rr.com]  
Sent: Friday, October 10, 2008 4:49 PM  
To: Consumer Contact  
Subject: Tampa Electric

This rate increases they are asking for is TO MUCH. My company and my job is just hanging on due to the economy. People are having trouble paying there electric bills now! What will this do people?

Ralph Tribble  
3350 oak meadows dr  
Mulberry FL  
Registered voter

## Ruth Nettles

---

**From:** SANDRA SCHREIBER [exjrsygrl@msn.com]  
**Sent:** Friday, October 10, 2008 4:53 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.

Sorry, I forgot the Reference on my original E-mail.

----- Original Message -----

**From:** SANDRA SCHREIBER  
**To:** [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)  
**Sent:** Friday, October 10, 2008 4:46 PM  
**Subject:** Price Hike by TECO

How much more can be put on our backs before they break? Any price hike cannot be allowed to happen. We cannot continue to have to decide whether to pay our mortgages, our bills, see a doctor or get required medication. If this happens, more and more people will be living in their cars because they cannot make their pittance of a paycheck stretch any further. I have had to put off necessary diagnostic tests because I cannot afford any more health care bills, even with health insurance. I have had to put off getting my heart medications because I cannot afford them anymore. This price hike will put us all over the edge and then there is no climbing back up. This is NOT the time to raise the cost of anything. I would like to see what the executives of TECO make. Maybe they can cut back on THEIR salaries before taking more of ours.

**Ruth Nettles**

---

**From:** Vera Reese [rosie2001@verizon.net]  
**Sent:** Friday, October 10, 2008 4:53 PM  
**To:** Consumer Contact  
**Subject:** My electric bill

I cannot possibly afford a higher electric bill. As it is, we are suffering already with high gas prices, and grocery prices have soared! I have done all I can to cut back on my energy use, so that my bill wasn't so high. Now, they want to raise it, thereby rendering my lower usage useless!!

Vera Reese  
12345 Witheridge Drive  
Tampa, FL 33624



Office of Commission Clerk Official Filing

Ruth Nettles

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From: Consumer Contact  
Sent: Friday, October 10, 2008 4:55 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 15551

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Lois Benway  
Telephone: 863-604-6673  
Email: loisbenway@yahoo.com  
Address: 141 Winter Ridge Drive Winter Haven 33881

BUSINESS INFORMATION

Business Account Name: Lois Benway  
Account Number:  
Address: 141 Winter Ridge Drive Winter Haven Florida 33881

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

I am opposed to the base pay rate increase Tampa Electric has proposed based on the current economic climate and it's excess amount.

**Ruth Nettles**

**From:** Ruth McHargue  
**Sent:** Monday, October 13, 2008 10:11 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase

| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>6506508</u>             |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Attachments:** TECO rate increase; Re Docket #080317; Docket No. 080317; rate increase; application for base rate increase of electricity/services; TECO requested base rate increase; TECO raise in rates; Petition on Docket No.080317; Untitled; 080317 Petition for rate increase; Docket No. 080317; Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*; Increase; THE TECO INCRREASE; rate increase; Docket #080317; Teco elec increase; Don't raise my electric rates or my neighbors we live on fixed incomes; TECO HICKING THE RATES; E-Form Other Complaint TRACKING NUMBER: 15553; RE: reference Docket No. 080317, Petition for rate increase by Tampa Electric Company; utilities; Docket No. 080317; Docket # 080317; Docket # 080317; Docket No. 080317, Petition for rate increase by Tampa Electric Company; Docket No. 080317; docket #080317 petition for rate increase by Tampa Electric Company; higher rates; Power bills; Docket No. 080317, Petition for rate increase by Tampa Electric Company; no more increases; Increased rates Tampa Electric (TECO); 080317; Tampa Elec Hike; Untitled; increase!!; ELEC; RATE INCREASEDOCKET 080317; Docket 080317; Fwd: Do you want higher utility rates? If not, speak up!; tecu rate increase; (no subject); Docket No.080317, Petition for rate increase by Tampa, Electric Co.; Untitled; tampa electric rate incr req #080317; Tampa Electric Increase; Please revoke Tampa Electric's approval for increase in rates...; E-Form Improper Billing TRACKING NUMBER: 15558; Docket No 080317, Petition for rate increase; Reference Docket #080317; Docket No. 080317, Petition for rate increase by Tampa Electric Company.; Please be sure to reference Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*; Docket# 080317; Docket No. 080317 - Petition for rate increase by Tampa Electric Company; Rate Increase; TECO;; Rate Increases; DOCKET # 080317; Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*; Rate Increase; Rate Increase; E-Form Other Complaint TRACKING NUMBER: 15564; TECO Rate Increase; Fwd: TECO Rate Increase; Untitled; Tecu increase; TECO Base Rate Increase Proposal; Meetings with utility for rate raises; Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

Please add to docket file.

---

**From:** Angie Calhoun  
**Sent:** Monday, October 13, 2008 7:57 AM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

To CLK

**Ruth Nettles**

---

**From:** Bmf2222@aol.com  
**Sent:** Friday, October 10, 2008 5:15 PM  
**To:** Consumer Contact  
**Subject:** TECO rate increase

Dear Ms. Cole:

With the loss I have had in the market and the cost of trying to get to work I don't think TECO needs to hit us with an increase at this time. I am almost 70 and in order to make ends meet I still have to work more than 50 hours a week. Where does this end?

Barry Finkel

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**Ruth Nettles**

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**From:** PaulWriter@aol.com  
**Sent:** Friday, October 10, 2008 5:34 PM  
**To:** Consumer Contact  
**Subject:** Re Docket #080317

More Socialism for the Republican Conservatives. Strange how they love it but don't want to do a damn thing for citizens. Are you going to continue this dysfunctional hypocrisy? pw

---

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**Ruth Nettles**

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**From:** Lucille Miller [lucillemiller@tampabay.rr.com]

**Sent:** Friday, October 10, 2008 5:46 PM

**To:** Consumer Contact

**Subject:** Docket No. 080317

We are a customer of Tampa Electric Company and we oppose Docket No. 080317, for rate increase by Tampa Electric Company. Our address is: Charles Miller, 374 Niblick Circle, Winter Haven, FL 33881. Our account number is: 15210479051

**Ruth Nettles**

---

**From:** Deric Kender [chiefwahoo@tampabay.rr.com]

**Sent:** Friday, October 10, 2008 5:36 PM

**To:** Consumer Contact

**Subject:** rate increase

You are joking right? Can I pay you out of my 401k I just lost \$5,000.00 out of?

Deric Kender

Office of Commission Clerk Official Filing

Ruth Nettles

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**From:** William Newmark [thenewmarks@earthlink.net]  
**Sent:** Friday, October 10, 2008 5:46 PM  
**To:** Consumer Contact  
**Subject:** application for base rate increase of electricity/services

WE ARE (MY WIFE AND SELF) ARE RETIRED AND I AM DISABLED. I AM LEGALLY BLIND AND UNABLE TO ACQUIRE WORK DUE TO MY DISABILITY. A RATE INCREASE WILL TAKE A HEAVY TOLL ON OUR ABILITY TO MAINTAIN OUR HOME AND POSSIBLY FORCE US TO SEEK PUBLIC ASSISTAMNCE.

WE ARE NOT ALONE IN THIS SITUATION AND STRONGLY URGE A FREEZE ON RATE INCREASES FOR AT LEAST SENIORS. I REALIZE THAT THIS REQUEST MAY SEEM TO BE GIVING SENIORS SPECIAL STATUS, HOWEVER WE ARE A GROWING RACE OF ELDERS UNABLE TO KEEP UP WITH THE HIGH COST OF EVERYDAY LIVING.

I WILL NOT FOREWARD THIS MESSAGE TO ANY PUBLICATION AS I FEEL THAT THE RIGHT DECISIONS WILL BE MADE BY THE UTILITIES SENIOR STAFF AND PRAISE YOU IN ADVANCE FOR YOUR CONSIDERATION

WILLIAM NEWMARK  
7600 SUN ISLAND DR,  
#101  
SO. PASADENA, FLA. 33707

**Ruth Nettles**

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**From:** richard phillips [rphillips0@gmail.com]  
**Sent:** Friday, October 10, 2008 6:21 PM  
**To:** Consumer Contact  
**Subject:** TECO requested base rate increase

Dear PSC.

As a newly retired individual I wish to voice my opposition to TECO's requested increase. With the economy going through what it is nationwide and particularly here in Fla this just isn't the time to put any additional burden on us.

I understand TECO's desire to increase their margins, but with slowing growth, no significant hurricane damage the last few years, it should not be done now.

10/13/2008



**Ruth Nettles**

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**From:** Annie Sarabia [annie-909@hotmail.com]  
**Sent:** Friday, October 10, 2008 6:39 PM  
**To:** Consumer Contact  
**Subject:** TECO raise in rates

With the increasing cost of fuel and cost of living, we do NOT need another increase in our light bill.

Please do not approve the rate increase

Annie Sarabia

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Office of Commission Clerk Official Filing

Ruth Nettles

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**From:** ralph1137 [ralph1137@peoplepc.com]  
**Sent:** Friday, October 10, 2008 6:36 PM  
**To:** Consumer Contact  
**Subject:** Petition on Docket No.080317

Dear Ms. Ann Cole or whom it may concern; I am writing in concern to Docket No.080317, Petition for increase by Tampa Electric Company. I do not fell that TECO should get another increase this year. They have had an increase already this year. I am 77 yrs old Widowed and living alone on S.S. and I am on oxyen 24/7 and CPAP machine to sleep and I need to have Air Conduction To Live which all need electric to work. I feel that Teco should think of ways to decease there fuel rates not raise them. At A time like this, when we're all struggling to get by. Our incomes are not increasing and every thing else is such as Food, Gas, Goods, etc. TECO should trying to find ways to operate better. Thank you. Geraldine Surret

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PeoplePC Online  
A better way to Internet  
<http://www.peoplepc.com>

**Ruth Nettles**

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**From:** e bouley [ebouley@tampabay.rr.com]

**Sent:** Friday, October 10, 2008 6:48 PM

**To:** Consumer Contact

**\*\*\* Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\***

we are already paying about 200 a month

. being on social security we cannot afford higher electric. it is time that teco tightens its belt like the rest of us.

eugene bouley.73 years young

**Ruth Nettles**

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**From:** VALERIE ACOSTA [phoo61@verizon.net]  
**Sent:** Friday, October 10, 2008 7:00 PM  
**To:** Consumer Contact  
**Subject:** 080317 Petition for rate increase

There many people in this County that live on very small means. There are many resources making it smaller.

Are you wanting to be "one of the bad guys" to put the small people in a worst predicament. Hunger is a bad thing - especially for the little children. Your pockets are already full - please share.

## Ruth Nettles

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**From:** Ross & Jeanette Albert [jralbert2@verizon.net]  
**Sent:** Friday, October 10, 2008 7:04 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317

I am responding to the recent rate increase by TECO (Docket # 080317) that is to take place in January 2009. I am asking if this is quite necessary since our economy is in such turmoil at this time. There are many homeless people and many people that are on fixed incomes that I wonder if this is necessary or is this just another way for TECO to line their wealthy top officials' pockets. There is too much lining of pockets in our society today and maybe these people should try and live on fixed incomes like the majority of us are doing. I hope this increase is denied until Florida and the United States finally gets everyone working and helping people get back on their feet. Everyone wants more from families in this day and age and families are struggling to make ends meet. Maybe it is time for the nation to get back to the basics.

Ross & Jeanette Albert

**Ruth Nettles**

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**From:** bharris395@aol.com  
**Sent:** Friday, October 10, 2008 7:30 PM  
**To:** Consumer Contact  
**Cc:** GREENSCAPESOLUTIONS@HOTMAIL.COM; NEETALUV@aol.com; FUNFORREBA@aol.com; DENISEINTAMPA@aol.com; randomtas@earthlink.net; WILLOWANDSAGE@HOTMAIL.COM; MYGREENERTHUMB@aol.com; NLUVSYL@aol.com; JIMMYSOUTH@VERIZON.NET; TWOMONKEYDOGS@aol.com; Impetuous6@aol.com; EDopkingqlf@aol.com; maetpa@verizon.net; VinceErb@wlgdirect.com; Danlutz@aol.com; CHERIEBAKER@MSN.COM; Mattfoster99@aol.com; efields@terratherm.com  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

**Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\***  
Please, tell them no. We pay too much as it is!

thank you,  
Bill Harris

✠ GOD BLESS & HAVE A GREAT DAY  
BILL HARRIS TREE SERVICE  
813-910-3330 OFFICE/FAX/ANSWER MACHINE  
813-789-4876 CELL NO MESSAGES ON CELL PLEASE

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**Ruth Nettles**

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**From:** ppattiplcsam@aol.com  
**Sent:** Friday, October 10, 2008 7:05 PM  
**To:** Consumer Contact  
**Subject:** Increase

Ms. Ann Cole  
Director Commission Clerk and Administrative Services  
Florida Public Service Commission  
1540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Reference Docket No. 080317**

**Dear Ms Cole:**

**It is in the best interest of all american citizens if the GREED stopped. Big corps have been ripping people off for too long. I am sure you have watched the news and kept up with our economy and I am sure your aware of how people are struggling and our elderly. Another increase would only injure them even more. They bailed out big execs and they have already been caught blowing the money. This GREED has to stop. And we need the people in charge to start standing up to it for their kids, and grandkids future security in a FREE america. NOT a greedy facist one.**

**So please do what is right for the people, NOT the big corp of Tampa Electric Co. Stand up to these people and SAY NO. Like other leaders in this country should of done with a bail out. This is a digusting tactic to make the poor poorer and the rich richer. We need a robin hood here and it starts with the conscience of one individual. Let that individual be you. And others like you. Do what is morally right. Just say NO.**

**Most sincerely,**

**Patti Constantino-Martin**

---

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## Ruth Nettles

---

**From:** Lyn and Steve [lynleestep@mac.com]  
**Sent:** Friday, October 10, 2008 7:39 PM  
**To:** Consumer Contact  
**Cc:** Steve Blesofsky  
**Subject:** THE TECO INCREASE

**As the wealth of middle america is evaporating, TECO seeks an increase. As other sectors face layoff TECO seeks increases. What timing! TECO needs to take a reality check and join the belt tightening. I'd seek a moratorium on increases until this bear market has run its course and recovery has taken place.**

**Steve Blesofsky  
Sun City Center, Florida  
813-634-6013**



## Ruth Nettles

---

**From:** nimrod goering [dutchman4052@yahoo.com]

**Sent:** Friday, October 10, 2008 7:44 PM

**To:** Consumer Contact

**Subject:** rate increase

please do not give the utility co a rate increase they have a big enough profit not out money only goes so far they want to build nuclear plants will they should take their profits and use them ,not have us billed so they get money from us to build,( sounds crazy i want o build a house ,let the power co foot the bill) thats what they want us to do t ere profit is large enough thank you

n goering

new port richry fl

34652

jersey boy at heart

**Ruth Nettles**

---

**From:** Pauline Ward [pcward911@msn.com]  
**Sent:** Friday, October 10, 2008 7:48 PM  
**To:** Consumer Contact  
**Subject:** Docket #080317

I am a senior citizen and I really can't believe in these days and times the Electric company would think of raising rates. They are too high now. Please do not approve of this increase!!

## Ruth Nettles

---

**From:** Charles Maley [cmaley@copper.net]  
**Sent:** Friday, October 10, 2008 7:43 PM  
**To:** Consumer Contact  
**Subject:** Teco elec increase

The rate increase no matter how long of a period is way out of line. Raising by 33% is not acceptable. The cost adjustment on fuel is adjusted all the time.

Where does all the profit go that has been earned in the past?

You pay a base cost to Teco every month even though there has been no service done. This is all profit.

I feel sure if analyzed there could be a further breakdown as to the profit that is made in recharging that is not necessary.

Against increase and change of charging

Charles Maley

---

I am using the Free version of SPAMfighter for Personal use.

SPAMfighter has removed 165 of my spam emails to date.

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The Trial and Professional version does not have this message in the email

**Ruth Nettles**

---

**From:** G S [gjst1946@yahoo.com]

**Sent:** Friday, October 10, 2008 7:52 PM

**To:** Consumer Contact

**Subject:** Don't raise my electric rates or my neighbors we live on fixed incomes

Greg Steinmuller  
Countrywood  
Plant City, Florida  
1-813-567-1473

**Ruth Nettles**

---

**From:** ufgatorm0m@aol.com  
**Sent:** Friday, October 10, 2008 8:44 PM  
**To:** Consumer Contact  
**Cc:** ufgatorm0m@aol.com  
**Subject:** TECO HICKING THE RATES

***PSC,  
The people of Polk County or any county in the nation does not deserve a  
rate increase. We are barely hanging on as it is, choosing between the  
Mortgage  
payment or food. This is not the time to get greedy  
TECO. I pray that this will be nipped in the bud.  
A very concerned customer***

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Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Consumer Contact  
Sent: Friday, October 10, 2008 8:02 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 15553

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Donald Wilbur  
Telephone: 850-836-5313  
Email: vawilbur@hotmail.com  
Address: 2913 Simmons lane Ponce De Loen 32455

BUSINESS INFORMATION

Business Account Name: Donald Wilbur  
Account Number: 970007381  
Address: 2913 Simmons lane Ponce De Loen Florida 32455

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company  
Details:  
Local Electric Companies Raise Rates

Posted: 5:01 PM Oct 10, 2008  
Last Updated: 5:01 PM Oct 10, 2008  
Reporter: Alex Denis

-----  
A | A | ACHELCO, or the Choctawhatchee Electric Cooperative, is raising its rates by 30 percent. It's being done in stages, with part of the increase already showing up on new power bills. The remainder of the increase will be added in January and July. Big increases in fuel prices are being blamed for the hikes by CHELCO and other power companies.

These hikes come when more and more people are having their service disconnected for failure to pay. Gulf Power has seen an eight percent increase in disconnections this year.

The vice president of member services at CHELCO says it's a problem that probably won't go away anytime soon.

Aaron Bradshaw, VP of Member Services, said, "Actually, we have seen an increase in the number of people who need to disconnect service. Now our member credit folks work with them to make sure they get local agency help where appropriate and we encourage conservation. But ultimately, the cost increase on our end is driven by the cost of natural gas and the cost of coal."

Bradshaw also says CHELCO isn't making any profit on the hike in price

hi

one: price of gas has drop.

two: natural gas has not gone up that much or none at all.

three: may be they need to tight their belt, like all rest of us.

10/13/2008 10:15 AM

**Office of Commission Clerk Official Filing**

I hope you look in to this and stop it.

donald wilbur

**Ruth Nettles**

---

**From:** Kerry Chaplinsky [kerry\_chplinsky@yahoo.com]

**Sent:** Friday, October 10, 2008 9:52 PM

**To:** Consumer Contact

**Subject:** RE: reference Docket No. 080317, Petition for rate increase by Tampa Electric Company

**RE: reference Docket No. 080317, Petition for rate increase by Tampa Electric Company**

Dear Sirs,

Please be aware that I am very much in complete opposition to any rate increase passed on to consumers, *especially at this time!* It is an obscene gesture on your part to people like myself who are working very hard just to make ends meet. It must and will stop or it will ruin the individual families and our entire local area, state and nation if it is going to go on. I will contact my local, state and federal representatives and voice my *extreme* disapproval on this issue.

*K. Chaplinsky*



**Ruth Nettles**

---

**From:** Delight Colby [delight62colby@yahoo.com]

**Sent:** Friday, October 10, 2008 10:06 PM

**To:** Consumer Contact

**Subject:** utilities

On SS, just making ends meet. How can one afford any more hikes??

Any help/breaks for older seniors?

**Ruth Nettles**

---

**From:** Delight Colby [delight62colby@yahoo.com]  
**Sent:** Friday, October 10, 2008 10:12 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317

**Docket No. 080317, Petition for rate increase by Tampa Electric Company**

**Us older folks cannot afford a rate increase. Social Security does not give enough of a increase the first of each year to pay for hikes in rate increases by Tampa Electric Co. Medicare goes up on us, so we don't get any additional monies.**

**HELP US OLDER SENIORS!!!! Make companies pay more, not us poor folks.....**

**Ruth Nettles**

---

**From:** Marcie [catehokte1@yahoo.com]  
**Sent:** Saturday, October 11, 2008 12:34 AM  
**To:** Consumer Contact  
**Subject:** Docket # 080317

To whom it may concern,

I am writing to oppose the rise in cost from TECO. We pay enough already. I live in a well insulated house with a double roof and my electric bill comes close to \$500 a month during the summer as it is. Without using any heat in the winter it is at least \$250.00 a month. This is ridiculous now as it is. None of us who are struggling to keep our homes and eat at the same time, need a rate increase. The fuel prices are effecting us in the gas tank as well. If TECO raises monthly costs, we will be paying twice just for fuel, not to mention the higher prices on groceries and daily neccessities. We are a one income family with physical handicaps to deal with . This is too much. TECO needs to invest in clean renewable energy with their profits, such as wind or solar power. Florida certainly has enough of both. The dirty coal powered plants need to go. It is time for change and reasonable prices for us middle and low income folks.

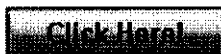
Sincerely,

Marcia Lane

Mulberry, Fla.33860

---

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## Ruth Nettles

---

**From:** Vernita Ellick [vellick47@hotmail.com]  
**Sent:** Friday, October 10, 2008 11:32 PM  
**To:** Consumer Contact  
**Subject:** Docket # 080317

This is a petition against the rate increase by Tampa Electric CO. I am a retiree and times are hard enough as it is with reduction in pay as well as an increase in bills and gas. Adding an increase from TECO just adds fuel to the fire. I am unable to attend the meeting on October 21st so I am officially voicing my concern now.

---

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**Ruth Nettles**

---

**From:** Sandra [sandras77@yahoo.com]  
**Sent:** Saturday, October 11, 2008 6:47 AM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

**Let your voice be heard!** Testify at a public hearing near you. If you are unable to attend the public hearing, you may submit your comments directly to the Public Service Commission by mail, email or via the PSC website.

**\*\*\*Please be sure to reference Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\***

**My Comments:**

**I live currently in a 55+ community of people on Social Security and Disability. A rate increase of this magnitude would hurt the elderly and disable. We all have a duty to speak out and stop this insane price increase.**

**Sandra**

**Ruth Nettles**

---

**From:** Psackevich@aol.com  
**Sent:** Saturday, October 11, 2008 7:46 AM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317

Please, please don't squeeze us anymore! Remember a good percentage of Floridians are on fixed income!  
Sincerely, Patty Sackevich Polk County

---

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**Ruth Nettles**

---

**From:** Lois Benway [loisbenway@yahoo.com]  
**Sent:** Saturday, October 11, 2008 8:03 AM  
**To:** Consumer Contact  
**Subject:** docket #080317 petition for rate increase by Tampa Electric Company

I am very much opposed to a rate increase by TECO as proposed by them. Unless they can prove they are losing millions of dollars, which I seriously doubt, there is no basis for an increase in today's economic climate. Also, I am on Social Security, and the piddling raises I get will not support an increase in my electric bill in the amount they are proposing for themselves.

Lois J. Benway  
141 Winter Ridge Drive  
Winter Haven, FL 33881

**Ruth Nettles**

---

**From:** Jimel Baz [jibaz921406@verizon.net]

**Sent:** Saturday, October 11, 2008 8:11 AM

**To:** Consumer Contact

**Subject:** higher rates

no



**Ruth Nettles**

---

**From:** Lucy [villafor2@aol.com]  
**Sent:** Saturday, October 11, 2008 9:01 AM  
**To:** Consumer Contact  
**Subject:** Power bills

Have we not suffered enough. As a Sr Citizen, I fear that I will be broke before I die. The prospect of death is bad enough but the thought that I will be broke is unbearable. Don't increase Power bills. My budget can't take it and I know there are many in the same boat.

What are you thinking ???

Lucy  
Tampa, Fl

---

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**Ruth Nettles**

---

**From:** MERYL GUZINSKY [maggi545@msn.com]  
**Sent:** Saturday, October 11, 2008 9:25 AM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company

To whom it may concern:

I am against the large rate increase requested by TECO. I understand they have not have a rate increase since the early 1990's, however, with the fuel charges we pay each month and with the decrease in the price of a barrel of oil, I feel this increase is totally unwarranted. This increase will only further burden those on fixed incomes and with the market's huge drop within the past few months it will only increase their burden and require more public assistance. By the way, even the middle class is feeling the monetary pinch of inflation in all directions.

Sincerely,  
Meryl Guzinsky  
Sun City Center, FL

---

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**Ruth Nettles**

---

**From:** Bugsy2541@aol.com  
**Sent:** Saturday, October 11, 2008 9:35 AM  
**To:** Consumer Contact  
**Subject:** no more increases

NO MORE INCREASES

---

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**Ruth Nettles**

---

**From:** Sandy Lachs [slachs@tampabay.rr.com]  
**Sent:** Saturday, October 11, 2008 9:57 AM  
**To:** Consumer Contact  
**Subject:** Increased rates Tampa Electric (TECO)

Many of us are senior citizens wondering if our retirement funds will be left after the economic debacle of late. To allow TECO a substantial increase in rates, adds insult to injury. It becomes a hardship for us to maintain our households and meet routine expenditures.

Please give this very serious consideration.

thank you!  
Sandra Lachs  
[slachs@tampabay.rr.com](mailto:slachs@tampabay.rr.com)

**Ruth Nettles**

---

**From:** Sam Stintsman [sstintsman@tampabay.rr.com]  
**Sent:** Saturday, October 11, 2008 10:04 AM  
**To:** Consumer Contact  
**Subject:** 080317

I am opposed to Tampa Electric's request for a rate increase. Case 080317 As a Senior on a fixed income and with these tough economic times that we are struggling through. This is an extra burden that we don't need. Sam Stintsman Winter Haven, FL

**Ruth Nettles**

---

**From:** Betty Boop [bbrisson@tampabay.rr.com]  
**Sent:** Saturday, October 11, 2008 10:59 AM  
**To:** Consumer Contact  
**Cc:** Betty Brisson  
**Subject:** Tampa Elec Hike

Dear Sir,  
I am writing to beg you please vote no! on Docket080317. Thank you .  
Betty Brisson bbrisson@tampabay.rr.com

**Ruth Nettles**

---

**From:** rodger lawson [rlawson7@tampabay.rr.com]

**Sent:** Saturday, October 11, 2008 11:06 AM

**To:** Consumer Contact

Ms. Ann Cole,

My wife and I teach here in FL, it is becoming more and more difficult to accept all of the rate increases...the decline in housing values, the higher insurance rates, property taxes that probably do not match the value of your house. Please tell TECO to tighten their budget, like everyone else is doing...This refers to Docket. 080317.

Thank You,  
Rodger and Bonnie Lawson

**Ruth Nettles**

---

**From:** waynan33762@aol.com  
**Sent:** Saturday, October 11, 2008 11:56 AM  
**To:** Consumer Contact  
**Subject:** increase!!

Be aware you will be on a fixed income one day! Our society is struggling BIG time, be fair and consider the little guy!!!

---

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**Ruth Nettles**

---

**From:** Jean Zeigler [jzeigler74@yahoo.com]  
**Sent:** Saturday, October 11, 2008 11:59 AM  
**To:** Consumer Contact  
**Subject:** ELEC

**I FEEL WE ARE BEING RAPED FROM OUR MONEY. I HAVE LIVED HERE TWENTY TWO YRS. AND  
CAN NOT SEE THAT MUCH IMPROVEMENT.**

**jean zeigler**

**Ruth Nettles**

---

**From:** remmy31@aol.com  
**Sent:** Saturday, October 11, 2008 12:54 PM  
**To:** Consumer Contact  
**Subject:** RATE INCREASEDOCKET 080317

NO INCREASE FOR TAMPA OR PROGRESS ENERGY. LET THEM DO WHAT WE HAVE TO DO. DIG DEEPER IN THEIR COMPANY POCKETS.

THE FURPHY FAMILY

---

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**Ruth Nettles**

---

**From:** Dianne [dianneh68@yahoo.com]  
**Sent:** Saturday, October 11, 2008 1:31 PM  
**To:** Consumer Contact  
**Subject:** Docket 080317

Ladies/Gentlemen: I strongly oppose any rate increase by Tampa Electric Company at this time or in the next few years. At a time when *EVERYONE* has been financially injured by a crisis not of their own making, when tens of thousands are in jeopardy of losing their houses, when every penny counts that we can keep, TECO has a lot of nerve asking for more money. I doubt they're scraping by like many of us are. I imagine they can "keep the lights on" and still make a decent profit at the current rates, and let that be enough.

If they think they need more money, **REDUCE MANAGEMENT SALARIES, PERKS, BONUSES, AND ALL OTHER COMPENSATION first.** Leave the good people of this area alone - stop poking us with the rate increase stick just because you can.

Dianne Raymond, 2221 Glen Mist Drive, Valrico

## Ruth Nettles

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**From:** EarlStDennis@aol.com  
**Sent:** Saturday, October 11, 2008 1:50 PM  
**To:** Consumer Contact  
**Subject:** Fwd: Do you want higher utility rates? If not, speak up!  
**Attachments:** Do you want higher utility rates? If not, speak up!

Tampa Electric Co.

We retired citizens of Florida can not stand any greater increase in electric or anyother utility based on our already limited income.

How do you expect us to maintain a reasonable ,not an elaborate, way of life that includes the necessities of life to cope with the intense heat of Florida,refrigeration of food stuffs,vital medical equipment & health alarm systems,etc,etc. that all require electricity at an increase rate when we already are at a strained point to try to keep up presently ?

It is not that we don't want to contribute our fair share but when you are trying to live on a limited income with no source of increased expectation insight ... how do you manage it !

Please consider denial of this rate increase seriously for the sake of retired people who have paid their share over the past decades to carry this country to the level,so far.

Thank you for your consideration No Rate Increase of Electricity !

Sincerely yours,

Earl St.Dennis  
2420 Kensington Greens Dr.  
Sun City Center,FL 33573

---

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**Ruth Nettles**

---

**From:** William Hallett [wildb912@yahoo.com]  
**Sent:** Saturday, October 11, 2008 2:22 PM  
**To:** Consumer Contact  
**Subject:** teco rate increase

We can't afford another increase in our electric bill.

Thanks

William Hallett

**Ruth Nettles**

---

**From:** floredding1@aol.com  
**Sent:** Saturday, October 11, 2008 2:31 PM  
**To:** Consumer Contact  
**Subject:** (no subject)

I'm a senior citizen and can't afford a higher rate! Please don't allow a rate increase in our rates!

Thank you, F. Reddington

---

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**Ruth Nettles**

---

**From:** Alan Buckner [alanwinner1@gmail.com]  
**Sent:** Saturday, October 11, 2008 2:42 PM  
**To:** Consumer Contact  
**Cc:** Alan Buckner  
**Subject:** Docket No.080317, Petition for rate increase by Tampa, Electric Co.

Dear M. Cole,

I'm writing to you with the hope that we can vote down the request submitted by the Electric Co., to allow an increase in our electric rates which are astronomical, & are already causing enough strain on us older residences living in the Fla. area, & surviving on our limited incomes.

The strain on us older residences, who don't have the ability to go back to work has become far too demanding, & should be scrutinized closely by State Legislature, & given careful consideration before being randomly approved by State regulatory authorities.

Thank You,

Alan C. Buckner,  
1400 Old Bartow Eagle Lake Rd., Apt. 2211,  
Bartow, Fl. 33830

**Ruth Nettles**

---

**From:** GENE WHITACRE [cwhit.2@verizon.net]

**Sent:** Saturday, October 11, 2008 3:29 PM

**To:** Consumer Contact

*Please help us to stop the rate increase for TECO we as older citizens can hardly keep up now and they want more. Yes, I know they have expences but come on, we don't get help when we need it. Stop this increase, please on Docket # 080317.*

*thank you,  
Connie Whitacre*



**Ruth Nettles**

---

**From:** anna spinella [amspinel@tampabay.rr.com]  
**Sent:** Saturday, October 11, 2008 3:58 PM  
**To:** Consumer Contact  
**Subject:** tampa electric rate incr req #080317

**Re: TECO req. for rate increase #080317**

please do not give TECO a rate increase again - their bills are too high now for many people, even if you are trying hard to conserve electricity - also the electricity frequently goes off from the pole on the street in front of the house and we have to wait for it to come back on and constantly re-set clocks, etc. this happens when there is no storm hapening.

thank you.

joseph j. spinella  
4714 euclid avenue  
tampa, fl 33629

## Ruth Nettles

---

**From:** Ellen Almond [angelic.angelicflowers@verizon.net]  
**Sent:** Saturday, October 11, 2008 4:15 PM  
**To:** Consumer Contact  
**Subject:** Tampa Electric Increase

My electric bill has already increased to an excess at my small business. it like paying a extra mortgage payment. How can we stay in business with any more increases? All of the business owners have to eat our increases with higher gas cost in our delivery and product. So they should have to do the same . Our country is suppose to be united not putting each other in more of a bind. As i have paid attention the cost of oa barrel of oil is going down. So why are the wanting a increase ? Our government offices are to help all of us not just large corporations. Please look at all of the impact this will make on every one of us bussiness and home owners. sincerely Ellen Almond

**Ruth Nettles**

---

**From:** Kimberly Breitenbach [kbreitenbach@myrapidsys.com]  
**Sent:** Saturday, October 11, 2008 5:36 PM  
**To:** Consumer Contact  
**Subject:** Please revoke Tampa Electric's approval for increase in rates...

**Dear Sir or Ma'am,**

**Tampa Electric will soon implement an approved 40% rate hike. The hike was approved when oil was selling at over \$100 per barrel.**

**Given current market conditions, including the current \$78 per barrel cost of oil, please rescind TECO's approval for the rate hike. As a consumer, I cannot afford to pay \$75.00 to \$100 per month more in electricity.**

**Again, please rescind TECO's rate hike and demand that they keep prices at their current rate – everybody is losing money in this market and since they have a monopoly, an increase during a time of lowering oil prices is an unfair windfall profit for TECO.**

**Thank you very much...**

**Kimberly A. Breitenbach**

Office of Commission Clerk Official Filing

Ruth Nettles

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From: Consumer Contact  
Sent: Saturday, October 11, 2008 5:35 PM  
To: Consumer Contact  
Subject: E-Form Improper Billing TRACKING NUMBER: 15558

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Roy Breitenbach  
Telephone: 8134479187  
Email: rbreitenbach@myrapidsys.com  
Address: 7408 Meadow Dr Tampa 33634

BUSINESS INFORMATION

Business Account Name: Roy Breitenbach  
Account Number: 02510426245  
Address: 7408 Meadow Dr Tampa Florida 33634

COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company  
Details:  
Please rescind Tampa Electric's 40% rate hike.

Tampa Electric will soon implement an approved 40% rate hike. The hike was approved when oil was selling at over \$100 per barrel.

Given current market conditions, including the current \$78 per barrel cost of oil, please rescind TECO's approval for the rate hike. As a consumer, I cannot afford to pay \$75.00 to \$100 per month more in electricity.

Again, please rescind TECO's rate hike and demand that they keep prices at their current rate ? everybody is losing money in this market and since they have a monopoly, an increase during a time of lowering oil prices is an unfair windfall profit for TECO.

**Ruth Nettles**

---

**From:** FHein8@aol.com  
**Sent:** Saturday, October 11, 2008 6:47 PM  
**To:** Consumer Contact  
**Subject:** Docket No 080317, Petition for rate increase

I think TECO should rethink its position on a rate increase at this time. Being as they already had an increase.

Frank J. Hein Jr.  
1001 Augusta Dr.  
Sun City Center, FL 33573

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## Ruth Nettles

---

**From:** Norm & Ellie Schoening [nschoen1@tampabay.rr.com]  
**Sent:** Saturday, October 11, 2008 6:44 PM  
**To:** Consumer Contact  
**Subject:** Reference Docket #080317

I am e-mailing you in answer to AARP response to your increase in electric bills - reference docket #080317.

We moved to Florida 18 years ago and our electric bill was never over \$100.00. The last one we just received was \$290 some dollars. We our a retired couple living on a fixed income and living off some stock we had invested over the years for retirement. Now with that almost gone and going faster every day, and paying more for food and of course gas, which we try to keep our travels down to a minimum. How are retired people suppose to make it today with these prices?

We moved to Flordia because it was cheaper living then New York state and now things here are getting as bad as other states and we can not afford to move again.

What are retired people on a fixed income to do, and who cannot afford any increases at this time.....  
or any time...

Norman and Eleanor Schoening  
Lakeland, Fl. 33810  
863-859-6972

**Ruth Nettles**

---

**From:** Nelis [nvisbeen@verizon.net]

**Sent:** Saturday, October 11, 2008 7:29 PM

**To:** Consumer Contact

**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.

**Docket No. 080317, Petition for rate increase by Tampa Electric Company.**

It becomes more and more difficult to make ends meet, especially in these times with financial troubled markets. It seems that everything keeps on going up and up but one thing that doesn't is people's income! It is time for the industries to understand that greed and excessive rates is not a way to do business. I am sure that the electric company (TECO) can understand this and another rate increase on top of one that just passed is therefore NOT justified. We all understand that the electric company has to pay more for fuel to produce electricity. Passing a part of this on to customers is one thing, but passing on an amount again (while the fuel is down in cost) is unreasonable and should not be allowed. Do we get a reduction if the fuel prices go down? Why doesn't Teco pay a part of the fuel to produce their product as the cost of doing business?

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** gothedistance [mbalish@yahoo.com]  
**Sent:** Sunday, October 12, 2008 9:41 AM  
**To:** Consumer Contact  
**Subject:** Please be sure to reference Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

Please veto any increases for TECO...it's hard enough to pay their bill now and they give no low income support.  
Please be sure to reference Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*1

Thank you,  
Michael Balish



**Ruth Nettles**

---

**From:** Barbara Tilley [campfirebabz@hotmail.com]  
**Sent:** Sunday, October 12, 2008 5:50 AM  
**To:** Consumer Contact  
**Subject:** Docket# 080317

To Whom It May Concern:

I respectfully ask that you consider not charging more for our power. People are struggling today with all the problems we face now.

We need you to listen to the people and try your best to be fair. If there must be an increase, make it minimal.

I beg you to hear our request. These are trying times for all.

God Bless, and thank you for listening. Barbara and Robert Tilley, 306 7th Ave SW, Largo FL 33770.

---

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**Ruth Nettles**

---

**From:** PKSimonConsult@aol.com  
**Sent:** Sunday, October 12, 2008 12:53 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317 - Petition for rate increase by Tampa Electric Company

**For the attention of: Ms. Ann Cole - Director Commission Clerk & Administrative Services.**

As a resident of Tampa, Florida, my wife & I consider it completely unreasonable to petition your Commission for a rate increase at this time of great economic & financial distress.

As a result of both the U.S. and global economies, there has been a substantial decrease in the market price of all commodities including crude oil & natural gas. TECO has already added "fuel charges" to each home owners bill, so it cannot be a question of defraying costs as a result of recent higher fuel prices; in the past four (4) months, there has been a 40% downward shift.

Like everyone else, TECO will have to learn to manage on lower margins just as every home owner is forced to make such adjustments to their daily life. In the view of my wife & I, we cannot afford a rate increase at this time.

Respectfully,

Mr. & Mrs. Peter Simon  
3007-A West Mason Street  
Tampa, FL 33629-8124

\*\*\*\*\*

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## Ruth Nettles

---

**From:** Joan Smith [jsmithfl@gmail.com]  
**Sent:** Sunday, October 12, 2008 1:29 PM  
**To:** Consumer Contact  
**Subject:** Rate Increase

I am appauled at TECO asking for a rate increase at the time our economy is in such a mess. Every middle and lower class family is hurting and just trying to make ends meet and you ask for us to pay more money. We need to have the electric compay wait for this increase as its all in timing. Maybe once the economy gets better we can afford this but not now. Please put off this rate increase request off for now as its just not the time for ordinary people to afford. Maybe the upper class people who make a lot of money can afford it but not the ones that income is way below 100,000.00 a year. Please reconsider. Thank you

**Ruth Nettles**

---

**From:** Cmvalrico@aol.com  
**Sent:** Sunday, October 12, 2008 1:43 PM  
**To:** Consumer Contact  
**Subject:** TECO:

Rate hike on Docket number: 080317. Please say NO this time as everyone in business and industry complies during hard times.

Thank you,

Clyde E Meyer Jr.

cmvalrico@aol.com

---

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**Ruth Nettles**

---

**From:** john bonner [jhnbonner1@yahoo.com]  
**Sent:** Sunday, October 12, 2008 2:09 PM  
**To:** Consumer Contact  
**Subject:** Rate Increases

I AM NOT FINANCIALLY ABLE TO HANDLE A RATE INCREASE FOR ELECTRICITY. I AM ONE OF THE MILLIONS SENIOR CITIZENS WHO LIVES ON A FIX INCOME, WHICH ISNT ENOUGH TO HANDLE THE CURRENT BILLS AT HAND. I SPEAK NOT ONLY FOR MYSELF, BUT FOR MANY OTHER SENIORS WHO RESIDES IN MY COMMUNITY. WE ARE HAVING A ROUGH TIME, AND TO HAVE ANY RATE INCREASES IN ANYTHING, WILL FURTHER HINDER AND PUT US UNDER. THANK YOU

## Ruth Nettles

---

**From:** Heather Ferris [sheatherbradley@hotmail.com]  
**Sent:** Sunday, October 12, 2008 4:24 PM  
**To:** Consumer Contact  
**Cc:** Hbra707322@msn.com  
**Subject:** DOCKET # 080317

I would like to express my real concern regarding TECO's request for a hike rate. I am a retired school board employee trying to live on a fixed income. I understand that TECO's costs have risen, but so have mine and I don't have the priveledge of requesting the Florida Retirement System to increase my retirement check. All my costs have rsien, fuel, medical insurance, medication, food have risen. I have no options to these rising costs. Please look CAREFULLY at their request and think of those of us who will pay the price.

Sincerely,

William A. Bradley  
Lutz, Florida

## Ruth Nettles

---

**From:** terrisaun@aol.com  
**Sent:** Sunday, October 12, 2008 4:02 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

I have read with great interest that there will be a petition for a rate increase from our only electric company..TECO. I have been a home owner in the Hillsborough County area since 1971. My home is not a large home, so my electric consumption is not tremendous. We are living on a fixed amount of income per month, and we have seen almost everything we touch increase per month. My income is not increasing at the rate everything is accelerating. Unfortunately with rate increases come sacrifices in our daily living. The simple things we looked forward to enjoy in our senior years have been cut drastically. We can no longer afford to run the a/c as we have in the past. Our central heat has been closing the vents and using an electric room heater.

Instead of a rate increase of \$25 per month.....please consider billing the electric hogs more than you would bill the savers. Give us a break. Maybe they don't care how much of an increase you impose on us, but we do. We cannot afford another increase on our monthly bills.

Thank you for your consideration.

Terri Saunders

---

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**Ruth Nettles**

---

**From:** leyda rentas [cucamia1@gmail.com]  
**Sent:** Sunday, October 12, 2008 5:33 PM  
**To:** Consumer Contact  
**Subject:** Rate Increase

Reference Docket No. 080317

Ms. Cole,

I would hope that in these hard times the Tampa Electric Company is not planning an increase.

Thank you  
Leyda S Rentas



**Ruth Nettles**

---

**From:** leyda rentas [cucamia1@gmail.com]  
**Sent:** Sunday, October 12, 2008 5:28 PM  
**To:** Consumer Contact  
**Subject:** Rate Increase

To whom it may concern:

I would hope that in these hard times that we are having, you do not plan to increase our rates again.

thank you  
Leyda S Rentas

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Consumer Contact  
**Sent:** Sunday, October 12, 2008 5:39 PM  
**To:** trngsvcs&admin@tecoenergy.com  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 15564

Copy of complaint sent to Tampa Electric Company

CUSTOMER INFORMATION

Name: Roy Russell  
Telephone: 863-853-5158  
Email:  
Address: 5005 foxwood Blvd Lakeland 33810

BUSINESS INFORMATION

Business Account Name: Roy Russell  
Account Number:  
Address: 5005 foxwood Blvd Lakeland Florida 33810

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company  
Details:

We agree with the petitioned the AARP has submitted to the public service commission for a no rate increase. Reference docket#080317

## Ruth Nettles

---

**From:** scorwin239@aol.com  
**Sent:** Sunday, October 12, 2008 6:37 PM  
**To:** Consumer Contact  
**Subject:** TECO Rate Increase

I am writing to protest any rate increase by Tampa Electric. This is getting outrageous. I reside in a community where there are many retired people who are on fixed incomes and are already conserving energy by not using their air conditioning, etc. My wife and I are also conserving, with all new electric bulbs and turning the air up. Recently all of the residents in our town home community each had to pay \$15,000. more to have new, better insulated roofing on our roofs. This has severely tapped our resources. My wife and I are also car pooling to Pasco County where we both work for the schools. By doing so, we are saving about \$280 a month. All of this money is going toward our bills which we owe because of increased costs of energy, medical costs, and food. We do not have any more money to pay for increasing electric rates.

TECO also claims to offer a cost efficient method of paying online. It is only another way for them to increase their cash flow because they charge their customers for this payment method, which should cost them less to administer since it requires no one to open envelopes and post the payments. This payment method should be free, or even offer discounts on our bills.

Along with this is the worst electric service in the state. When we lived in Orlando, Florida Power almost never had power outages. In Tampa, we have daily ones. This is poor service from a company that obviously thinks it can do what ever it wants because it's a monopoly. Take the overnight attack they waged on the Egypt Lake community with these ridiculously huge towers. Research clearly has supported the placement of all utilities underground in Florida...with the money they spend on these towers, they could go together with other utilities and go underground. This is a mismanaged company as far as I am concerned and their mismanagement should not be rewarded with rate increases.

They already charge an outrageous "fuel charge" which used to be a cost of doing business...now they pass it on to us.....we are being held hostage.

I implore you to please DO NOT allow them any increases; we middle Americans are quickly drowning in debt and cannot afford any more increases in electric bills.

Sincerely yours,

Scott A. Corwin

---

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## Ruth Nettles

---

**From:** scorwin239@aol.com  
**Sent:** Sunday, October 12, 2008 6:48 PM  
**To:** Consumer Contact  
**Subject:** Fwd: TECO Rate Increase

### reference Docket No. 080317, Petition for rate increase by Tampa Electric Company

I am writing to protest any rate increase by Tampa Electric. This is getting outrageous. I reside in a community where there are many retired people who are on fixed incomes and are already conserving energy by not using their air conditioning, etc. My wife and I are also conserving, with all new electric bulbs and turning the air up. Recently all of the residents in our town home community each had to pay \$15,000. more to have new, better insulated roofing on our roofs. This has severely tapped our resources. My wife and I are also car pooling to Pasco County where we both work for the schools. By doing so, we are saving about \$280 a month. All of this money is going toward our bills which we owe because of increased costs of energy, medical costs, and food. We do not have any more money to pay for increasing electric rates.

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Along with this is the worst electric service in the state. When we lived in Orlando, Florida Power almost never had power outages. In Tampa, we have daily ones. This is poor service from a company that obviously thinks it can do what ever it wants because it's a monopoly. Take the overnight attack they waged on the Egypt Lake community with these ridiculously huge towers. Research clearly has supported the placement of all utilities underground in Florida...with the money they spend on these towers, they could go together with other utilities and go underground. This is a mismanaged company as far as I am concerned and their mismanagement should not be rewarded with rate increases.

They already charge an outrageous "fuel charge" which used to be a cost of doing business...now they pass it on to us.....we are being held hostage.

I implore you to please DO NOT allow them any increases; we middle Americans are quickly drowning in debt and cannot afford any more increases in electric bills.

Sincerely yours,

Scott A. Corwin

-----Original Message-----

**From:** scorwin239@aol.com  
**To:** contact@psc.state.fl.us  
**Sent:** Sun, 12 Oct 2008 6:37 pm  
**Subject:** TECO Rate Increase

I am writing to protest any rate increase by Tampa Electric. This is getting outrageous. I reside in a community where  
10/13/2008

there are many retired people who are on fixed incomes and are already conserving energy by not using their air conditioning, etc. My wife and I are also conserving, with all new electric bulbs and turning the air up. Recently all of the residents in our town home community each had to pay \$15,000. more to have new, better insulated roofing on our roofs. This has severely tapped our resources. My wife and I are also car pooling to Pasco County where we both work for the schools. By doing so, we are saving about \$280 a month. All of this money is going toward our bills which we owe because of increased costs of energy, medical costs, and food. We do not have any more money to pay for increasing electric rates.

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Along with this is the worst electric service in the state. When we lived in Orlando, Florida Power almost never had power outages. In Tampa, we have daily ones. This is poor service from a company that obviously thinks it can do what ever it wants because it's a monopoly. Take the overnight attack they waged on the Egypt Lake community with these ridiculously huge towers. Research clearly has supported the placement of all utilities underground in Florida...with the money they spend on these towers, they could go together with other utilities and go underground. This is a mismanaged company as far as I am concerned and their mismanagement should not be rewarded with rate increases.

They already charge an outrageous "fuel charge" which used to be a cost of doing business...now they pass it on to us.....we are being held hostage.

I implore you to please DO NOT allow them any increases; we middle Americans are quickly drowning in debt and cannot afford any more increases in electric bills.

Sincerely yours,

Scott A. Corwin

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**Ruth Nettles**

---

**From:** Carol Jacobs [momof05\_45@msn.com]

**Sent:** Sunday, October 12, 2008 10:01 PM

**To:** Consumer Contact

To whom it may concern:

I feel that people are having enough loss in their life at this time, we do not need anything else added. I VOTE NO ON AN INCREASE OF THE ELECTRIC BILLS, OR ANY THING ELSE.

THANK YOU

**Ruth Nettles**

---

**From:** Sheila Hager [Shezlafn@tampabay.rr.com]  
**Sent:** Sunday, October 12, 2008 10:25 PM  
**To:** Consumer Contact  
**Subject:** Teco increase

Electricity got a 2% increase along with water, sewer and garbage. Now, when Americans are hurting at their worst, you want another one??????? We can't afford another increase, we can barely afford to eat and get to work. NO TO MORE INCREASES!!!!!!!!!!!!

Sheila Hager  
Winter Haven, FL

**Ruth Nettles**

---

**From:** FERESHTEH ANGELA [florida95us@yahoo.com]  
**Sent:** Sunday, October 12, 2008 11:54 PM  
**To:** Consumer Contact  
**Subject:** TECO Base Rate Increase Proposal

10-12-08

To whom it may concern,

I, ANDRE MARQUE, would like to submit this letter in regard to the recent Base Rate Increase Proposal made by Tampa Electric Company. I am a resident of Hillsborough county and an home owner at 4418 Hidden Shadow Dr., Tampa, Florida 33614. As we all know by now that every American is under some sort of financially stress and short comings due to the recent unprecedented economical crisis in the country. I have been unemployed for the last eleven months due to these unwanted crisis that has over shadowed everyone's life in America. Thus, we have been getting by, only by using the small amount of money that my wife and I have in our savings. It is absolutely unfair and unjust to see that an organization such as TECO have decided to increase their base rate regardless of the circumstances the entire nation is facing at this time of crisis. I honestly and truly reject this Rate Increase and do not approve our state or local Representatives to give the green light to pass this proposal in behalf of TECO. Please consider our situation kindly and help us through these stressful situations.

We thank you from the bottom of our heart for your prompt attention to this matter.

Respectfully,

Andre Marque & Angela Molavi

10/13/2008



**Ruth Nettles**

---

**From:** lap41@aol.com  
**Sent:** Saturday, October 11, 2008 11:15 AM  
**To:** Consumer Contact  
**Subject:** Meetings with utility for rate raises

I would love to attend but the cost of gasoline prevents it.

I am vehemently opposed to rate hikes for utilities. Perhaps utility companies need to reduce the salaries and bonuses of their executives and pursue reducing operating costs by use of smaller more efficient work forces. Small businesses must do this, and more, if they have any hope of staying alive. Why should large corporations; public, quasi-public and private, be exempt from working smarter within their walls to control costs. This without constantly going to residents to fund their excesses with yet another rate hike.

Lynda A. Parsons  
Apollo Beach, Florida

---

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**Ruth Nettles**

---

**From:** bharris395@aol.com  
**Sent:** Friday, October 10, 2008 7:30 PM  
**To:** Consumer Contact  
**Cc:** GREENSCAPESOLUTIONS@HOTMAIL.COM; NEETALUV@aol.com; FUNFORREBA@aol.com; DENISEINTAMPA@aol.com; randomtas@earthlink.net; WILLOWANDSAGE@HOTMAIL.COM; MYGREENERTHUMB@aol.com; NLUVSYL@aol.com; JIMMYSOUTH@VERIZON.NET; TWOMONKEYDOGS@aol.com; Impetuous6@aol.com; EDopkingqlf@aol.com; maetpa@verizon.net; VinceErb@wlgdirect.com; Danlutz@aol.com; CHERIEBAKER@MSN.COM; Mattfoster99@aol.com; efields@terraherm.com  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

**Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\***  
Please, tell them no. We pay too much as it is!

thank you,  
Bill Harris

 GOD BLESS & HAVE A GREAT DAY  
BILL HARRIS TREE SERVICE  
813-910-3330 OFFICE/FAX/ANSWER MACHINE  
813-789-4876 CELL NO MESSAGES ON CELL PLEASE

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October 11, 2008

Ms. Ann Cole Director Commission Clerk, and Administrative Services,  
Florida Public Services Commission:  
1430 S Humard Oak Blvd,  
Tallahassee, Fl. 32399-0850

Dear Ms. Cole:

Re: Docket No. 080317 TECO Petition for rate increase:

It is our hope that you will be able to intervene for the customers of Tampa Electric, and show them that at the present time, it is not in the best interest of their customers to raise rates in Jan. 2009.

With the state of the economy at this time, a raise will only cause more hardships for people on fixed incomes, and the jobless. With winter coming on, many people already have trouble each year, paying their heating bills with the rate now in effect.

As an AARP Member, 85 yrs. old, and unable to attend the meetings, we join with this group in this request, and ask that, your commission do all in its power to protect the customers of TECO.

Thanks you for your service and consideration.

Respectively,

Bernard N. Messer  
Rosa M, Messer -  
104 Windy Circle  
Brandon, Fl. 33511-7842

*Bernard N. Messer*  
*Rosa M. Messer*

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>05065-08</u>            |                                  |                                              |
| DISTRIBUTION: <u>ECR, GCL</u>           |                                  |                                              |

RECEIVED-FPSC  
08 OCT 13 AM 9:50  
COMMISSION  
CLERK

08 OCT 13 AM 9:29

08 OCT 13 AM 9:29

**Clara Leider**

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>05065-08</u>            |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**From:** kerry chaplinsky [kchaplin@tampabay.rr.com]  
**Sent:** Saturday, October 11, 2008 8:57 AM  
**To:** Records Clerk  
**Subject:** RE: reference Docket No. 080317, Petition for rate increase by Tampa Electric Company  
**Importance:** High

**RE: reference Docket No. 080317, Petition for rate increase by Tampa Electric Company**

Dear Sirs,

Please be aware that I am very much in complete opposition to any rate increase passed on to consumers, *especially at this time!* It is an obscene gesture to people like me who are working very hard just to make ends meet. It must and will stop or it will ruin the individual families and our entire local area, state and nation if it is going to go on. I will contact my local, state and federal representatives and voice my *extreme* disapproval on this issue.

*K. Chaplinsky*

10/13/2008

Ruth Nettles

080317

**From:** Ruth McHargue  
**Sent:** Friday, October 10, 2008 2:07 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: Teco Rate Increase.

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Attachments:** E-Form Other Complaint TRACKING NUMBER: 15519; FW: My contact; Docket No 080317; TECO rate hike; Comment on TECO rate increase; Docket No. 080317 (TECO rate Increase); Docket# 080317; teco rate hike; Docket No. 080317, Petition for rate increase by Tampa Electric Company.; About Tampa Electric's Rate Increases!; Teco Rate Increase; Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*; Do not give rate increase To TECO.; re: Ref. Docket #080317...TEC Rate Increase; TECO Rate Increase request; Tampa Electric Company; Docket No. 080317; No to the Teco Raise; Electric Rate Increase; Rate Increase; Re: Higher utility rates; Untitled; raising reates(TECO); Tampa Electric Company/Teco Rate Increase; Docket No 080317

Please add to docket file.

---

**From:** Angie Calhoun  
**Sent:** Friday, October 10, 2008 1:21 PM  
**To:** Ruth McHargue  
**Subject:** Teco Rate Increase.

10/10/2008

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Consumer Contact  
Sent: Wednesday, October 08, 2008 3:34 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 15519

Complaint filed with PSC

CUSTOMER INFORMATION

Name: tom dowling  
Telephone: 813-671-4865  
Email: tomdow1@msn.com  
Address: 7707 tangle brook blvd gibson ton 33534

BUSINESS INFORMATION

Business Account Name: tom dowling  
Account Number: 03760318451  
Address: 7707 tangle brook blvd gibson ton Florida 33534

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company  
Details:

The proposed rate increases are outrageous. We already have one, if not the, highest rates in the state.

No way can you approve these increases. People are out of work, some have received no salary increases in the past 2 years, and every day more are being laid off.

A more appropriate rate increase would be based on the CPI or COLA(3 - 4 percent).

If TECO cannot operate with these rates, then they need to sell the company to FPL.

Tom Dowling

Office of Commission Clerk Official Filing

Ruth Nettles

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From: Webmaster  
Sent: Thursday, October 09, 2008 1:46 PM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Thursday, October 09, 2008 12:54 PM  
To: Webmaster  
Cc: senrgatr@tampabay.rr.com  
Subject: My contact

Contact from a Web user

Contact Information:  
Name: Wallace Sterling  
Company:  
Primary Phone: 813-930-6107  
Secondary Phone:  
Email: senrgatr@tampabay.rr.com

Response requested? Yes  
CC Sent? Yes

Comments:

I strongly urge the Commission NOT to approve all of this large request from Tampa Electric (TECO). This company has consistently raised its fuel charges. Unfortunately, we have a monopoly here, unlike phone service.

They are already overcharging us.

I will not be able to attend the Tampa hearing.

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Carol Petito [carolp46674@earthlink.net]  
**Sent:** Friday, October 10, 2008 12:08 PM  
**To:** Consumer Contact  
**Subject:** Docket No 080317

Rates are out of hand now....Americans can't afford to eat and pay skyrocketting energy costs.... Maintain your busines as many other Americans you must cut down and live on a budget we can't ask for a pay raise from empoloyers every time you choose to increase your rates. This is unfair with the additonal cost of everything tighten your belts..... Consumers are sick of this!

Carol



10/10/2008 2:20 PM

Office of Commission Clerk Official Filing

**Ruth Nettles**

---

**From:** Florence Antoine [fantoine@yahoo.com]  
**Sent:** Friday, October 10, 2008 12:11 PM  
**To:** Consumer Contact  
**Subject:** TECO rate hike

I would like to support your efforts, but I do not feel comfortable testifying. What can I do?

**Ruth Nettles**

---

**From:** Tom Clark [tclark2@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 12:17 PM  
**To:** Consumer Contact  
**Subject:** Comment on TECO rate increase

Dear PSC,

Please ensure that you are keeping a close eye on the utility rate increases you approve and make sure that any increase is reasonable and cost prudent. TECO received a fuel rate increase this year which was passed on to consumers and is expected to seek another \$25 per month per customer for fuel increases effective January 1, 2009. If the base increase is to be approved then it must be proven cost prudent.

Regards,  
Thomas Clark, D.C.  
St. Petersburg, FL 33704

**Ruth Nettles**

---

**From:** Buddy [obaumbach@tampabay.rr.com]  
**Sent:** Friday, October 10, 2008 12:23 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317 (TECO rate Increase)

Ms. Cole,  
Please don't approve this rate increase request.  
Thank You,  
Oliver Baumbach

**Ruth Nettles**

---

**From:** michael j. dean [kklms@verizon.net]  
**Sent:** Friday, October 10, 2008 12:28 PM  
**To:** Consumer Contact  
**Subject:** Docket# 080317

Please don't let this happen!!!!!!!!!!

**Ruth Nettles**

---

**From:** jeannettes1234@aol.com  
**Sent:** Friday, October 10, 2008 12:28 PM  
**To:** Consumer Contact  
**Subject:** teco rate hike

While I understand the cost of doing business has gone up. Please consider all the folks we have in this state on fixed income. I would like them to consider 1/2 the proposed rate hike. Thanks

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**Ruth Nettles**

---

**From:** Castellon, Dina [dcastell@chuma1.cas.usf.edu]  
**Sent:** Friday, October 10, 2008 12:32 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.

Dear Members of the Public Service Commission:  
Please intervene in the Tampa Electric Company, we can't survive with the high cost of everything,  
I ask you to think about the consumers that are debating if we should eat or pay the bills.

***Dina M. Castellón***

2129 W. Minnehaha St  
Tampa, FL 33604

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** marvrle [marvrle@zoomnet.net]  
**Sent:** Friday, October 10, 2008 12:32 PM  
**To:** Consumer Contact  
**Subject:** About Tampa Electric's Rate Increases!

To Whom It May Concern,

I would like to voice my opinion to Tampa Electric's rate increases. It is highly inappropriate at this time. Fuel rates are falling and many other rates will be falling because of the economy mess that the American people are facing. Therefore, Tampa Electric should be getting some breaks in costs as well. It is just not a good time. It will continue to hurt many innocent people. We all must give up some things in order to survive this economic crisis and the utility giants must find ways to cut prices. I would suggest for a starter that meters just be read every two months with the alternate month being estimated. Florida's weather is so similar that this simple way could easily be implemented. That would save a bunch in employee/gas prices that go with reading the meters. There are many other ways that the cost could be reduced if one were to carefully look at the situation.

Please, reconsider.

Thank you for your time.

Marva Peck  
5414 Sharon Trail  
Lakeland, FL 33810  
863-853-3851

**Ruth Nettles**

---

**From:** Howard Spina [haspina@yahoo.com]  
**Sent:** Friday, October 10, 2008 12:33 PM  
**To:** Consumer Contact  
**Subject:** Teco Rate Increase

We are not supportive of a rate increase by TECO = **Docket No. 080317, Petition for rate increase by Tampa Electric Company. Fuel prices are dropping which will only place more money in TECO's pockets at the residents expense... Do NOT allow this to occur!**

**Mr. & Mrs. Howard Spins**  
**12333 Wycliff Place**  
**Tampa, FL 33626**



Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** leep11111@aol.com  
**Sent:** Friday, October 10, 2008 12:35 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317, Petition for rate increase by Tampa Electric Company.\*\*\*

As a single senior living on my own, Im barely making it now and with everything in the economy falling apart as it is now, please dont allow the increase. Six months or a year, maybe...let them take the needed money from their profits so they too will feel the pinch as we do.

Thanks.....Lee Pearson St Petersburg Florida 33703

10/10/2008 2:23 PM

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Artworx [artworx@whisperingtree.com]  
Sent: Friday, October 10, 2008 12:42 PM  
To: Consumer Contact  
Subject: Do not give rate increase To TECO.

I cannot afford to pay more. I cant afford groceries, gas. Tell there executive to just not get grossly overpaid salaries Debbie E Perry

**Ruth Nettles**

---

**From:** angel2310@verizon.net  
**Sent:** Friday, October 10, 2008 12:42 PM  
**To:** Consumer Contact  
**Subject:** re: Ref. Docket #080317...TEC Rate Increase

Dear Ms. Ann Cole, In reference to Docket #080317: Petition for Rate Increase by Tampa Electric Co., I AM DEFINITELY AGAINST IT!!! I live & work in the Tampa Bay area & have children & grandchildren living in Hillsborough County. PLEASE DO NOT PASS THIS RATE INCREASE BILL!!!! Thank you for your consideration to this matter. Pat Mesagno, Dunedin, Fl.

## Ruth Nettles

---

**From:** Jim Johnson [subsret33@yahoo.com]  
**Sent:** Friday, October 10, 2008 12:47 PM  
**To:** Consumer Contact  
**Subject:** TECO Rate Increase request

Those of us who are retired are on fixed incomes and struggling to survive already. In view of the current nationwide financial crises, it is unconscionable for the greedy utilities companies to raise their base rate and fuel surcharge rates at the same time. Electricity is an absolute necessity to all of us. The Tampa Tribune reports today that TECO is already raising their new service and re-connection fees. Their chief concern seems to be showing a profit for their stockholders. Why should they not suffer losses as all the rest of us are? Let us pray the PSC will reject the greedy proposals of Tampa Electric!

Mr. James F. Johnson  
5106 Twin Pine Drive  
Plant City, FL 33566  
Telephone: (813) 752-3237  
email: [subsret33@yahoo.com](mailto:subsret33@yahoo.com)

**Ruth Nettles**

---

**From:** R. Joel Schoenborn [jschoen2@verizon.net]  
**Sent:** Friday, October 10, 2008 12:52 PM  
**To:** Consumer Contact  
**Subject:** Tampa Electric Company

**Ms. Ann Cole**

**I will not be able to attend the hearings on Docket No. 080317, Petition for rate increase by Tampa Electric Company. However I am opposed to any rate increase. Thanks.**

**Alberta & Joel Schoenborn  
8307 Temple Terrace Hwy  
Tampa FL 33637**

10/10/2008

**Ruth Nettles**

---

**From:** Barry Lilien [barrynfla@yahoo.com]  
**Sent:** Friday, October 10, 2008 12:53 PM  
**To:** Consumer Contact  
**Subject:** Docket No. 080317

Dear Ms. Cole,

I strongly object to TECO's request for a rate increase based on fuel cost.

At the time they received their latest increase crude oil prices were up around \$140/barrel. The price has now dropped to under \$90/barrel. It seems to me that they should be DECREASING costs to consumers instead of asking for an increase.

As a recent retiree on a fixed income, this request is unconscionable to me as it should be to all consumers, retired or not.

A denial of TECO's request would be appropriate at this time.

Thank you for your consideration,

Barry Lilien  
4811 Ridge Point Drive  
Tampa, FL 33624

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Norma Goldberger [normagold@gmail.com]  
**Sent:** Friday, October 10, 2008 12:55 PM  
**To:** Consumer Contact  
**Subject:** No to the Teco Raise

Please don't permit Teco to raise our rates. We're retired snowbirds paying too high a mortgage on inflated property in Apollo Beach Fl as we watch our IRA and other savings disappear. The economy is really bad for us now and many of our neighbors are considering foreclosures on their property.

Thank you,  
Norma Goldberger  
232 Shell Falls Dr  
Apollo Beach FL 33572

**Ruth Nettles**

---

**From:** Gearhead4263b@aol.com  
**Sent:** Friday, October 10, 2008 12:58 PM  
**To:** Consumer Contact  
**Subject:** Electric Rate Increase

Docket NO. 080317, Petition For rate Increase By Tampa Electric. NO I have a hard time now

---

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**Ruth Nettles**

---

**From:** Paula Rodgers [per464@yahoo.com]  
**Sent:** Friday, October 10, 2008 1:02 PM  
**To:** Consumer Contact  
**Subject:** Rate Increase

How does TECO expect its consumers to pay yet another rate increase? have you looked at the economy? the workers laid off from their jobs, the high cost of living, the foreclosures? Now is not the time for higher rates!

AARP Member

*"Dreams pass into the reality of action. From the actions stems the dream again;  
and this interdependence produces the highest form of living."*

*Anais Nin*

## Ruth Nettles

---

**From:** Lindamaynot10@aol.com  
**Sent:** Friday, October 10, 2008 1:06 PM  
**To:** Consumer Contact  
**Subject:** Re: Higher utility rates

I definately do not want higher utility rates. So many people are already afraid of losing there homes, not buying things they need. I am disabled and can do nothing to increase my income even tho I go without things I should have. I only weight 90 lbs and should be taking Boost with extra calories, but I cannot afford to buy it. My health is so bad I am lucky if I can make it to the store. Even if I were still healthy, there are very few jobs left out there. However, I have been through hard times before and tho the economy where I lived was pretty poor in general, I would still find extra work even if it was doing odd jobs, cleaning for those who could still afford extras. There has always been a difference between the economic reality in this country, but now it is even greater. We do not need increases from anything more and the government should go back to regulating things like the price of fuels, the interest that can be charged by credit cards which is what I have to use to buy many necessities and it is becoming increasingly more difficult to pay.

This is in regard to reference number 080317.

PLEASE NO MORE INCREASES ON ANYTHING !!!!

from: Linda Prada  
Hillsborough County

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New **MapQuest Local** shows what's happening at your destination. Dining, Movies, Events, News & more. [Try it out!](#)

**Ruth Nettles**

---

**From:** Charles Sciascia [charlesscia@yahoo.com]

**Sent:** Friday, October 10, 2008 1:15 PM

**To:** Consumer Contact

I cant afford higher utility bills,don't approve rate hike !!!! With the oil prices coming down TECO would getting a double rate increase ,they should be Lowering the PRICES!!!! Sr. Citizen on a fixed income Thank You Charles W. Sciascia

**Ruth Nettles**

---

**From:** Julia Williams [julia1340@hotmail.com]

**Sent:** Friday, October 10, 2008 1:15 PM

**To:** Consumer Contact

**Subject:** raising reates(TECO)

Times are very hard and as a senior I am just getting by. It would be a great burden to increase our electric. We are pay more for gas, food, telephone etc. This increase should not be granted.

## Ruth Nettles

---

**From:** Rene Alfonso [raalfo@gmail.com]  
**Sent:** Friday, October 10, 2008 1:13 PM  
**To:** Consumer Contact  
**Subject:** Tampa Electric Company/Teco Rate Increase

As a fixed income retired couple we are against this rate increase request.

Thank You

The Retired Folks  
Rene & Cynthia Alfonso  
5325 Bayshore Blvd  
Tampa, Fl. 33611-4111  
Ph: 813.482.4289

**Ruth Nettles**

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**From:** Richard K Ogden [omni.marketingco@verizon.net]  
**Sent:** Friday, October 10, 2008 1:13 PM  
**To:** Consumer Contact  
**Subject:** Docket No 080317

Since I am unable to attend the Hillsborough hearing on Oct. 21, I wish to file my objection on the rate increase by TECO.

I feel that with the present status of our financial area, TECO should not be granted this increase.

They have received an increase in 2008, why should they have another.

Richard K Ogden  
omni.marketingco@verizon.net

**Ruth Nettles**

080317

**From:** Ruth McHargue  
**Sent:** Tuesday, September 30, 2008 2:39 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase Protest

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Attachments:** RE: My contact; E-Form Other Complaint TRACKING NUMBER: 15319; E-Form Other Complaint TRACKING NUMBER: 15323; RE: My contact

Please add to docket file

---

**From:** Angie Calhoun  
**Sent:** Tuesday, September 30, 2008 2:08 PM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase Protest

Office of Commission Clerk Official Filing

**Ruth Nettles**

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**From:** Webmaster  
**Sent:** Monday, September 22, 2008 8:00 AM  
**To:** Consumer Contact  
**Subject:** RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Saturday, September 20, 2008 6:22 PM  
To: Webmaster  
Cc: pretzell1010@aol.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: pat holbrook  
Company:  
Primary Phone: 813-935-3700  
Secondary Phone:  
Email: pretzell1010@aol.com

Response requested? Yes  
CC Sent? Yes

Comments:

Please! Help! I live on Social Security Diasability. I'm low income (LOW) I try to stay off the system (food stamps/ light/water/phone.(if im on the system the tax payers have to take care of this. this is wrong. I get maybe 10.00 raise on my check starting in Jan. How can we pay for all the raise hike in everything? I'm a good citizen and did not ask the 2 teen driver to harm me for life. It happened and I pay everyday for their mistake and I pay everyday with the rate increase in every direction. Please stop this abuse to the low income people. Thank you



Office of Commission Clerk Official Filing

Ruth Nettles

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From: Consumer Contact  
Sent: Friday, September 26, 2008 7:10 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 15319

Complaint filed with PSC

CUSTOMER INFORMATION

Name: William Page  
Telephone: 8136718161  
Email: whp22@hotmail.com  
Address: 9203 Sunnyoak Dr Riverview 33569

BUSINESS INFORMATION

Business Account Name: William Page  
Account Number:  
Address: 9203 Sunnyoak Dr Riverview Florida 33569

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

Re Tampa Electric's pending rate request. The bill I received this week included a summary of the proposed rates and stated that the typical residential customer bill would increase 7.5%. I don't know how they arrive at that, but it is at best, misleading. Their own numbers show that the increase will be significantly higher. The standard residential rate (RS) percentage increases for up to 1000 kwh are as follows: customer charge goes from \$8.50 to \$10.50, a 23.5% increase; energy charge from \$.05061/kwh to \$.06053/kwh, a 19.6% increase; fuel charge from \$.05241/kwh to \$.07472/kwh, a 42.5% increase. I applied these new rates to my own bill and found the overall increase to be about 27%. While there may be a reasonable case for some increase in the fuel charge, there is not reasonable case for the rest.

Office of Commission Clerk Official Filing

Ruth Nettles

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From: Consumer Contact  
Sent: Saturday, September 27, 2008 9:16 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 15323

Complaint filed with PSC

CUSTOMER INFORMATION

Name: james morse  
Telephone: 813 689-7270  
Email: bradmorse1948@msn.com  
Address: 10146 bryant road lithia 33547-2504

BUSINESS INFORMATION

Business Account Name: james morse  
Account Number: 1535 0298451  
Address: 10146 bryant road lithia Florida 33547-2504

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company  
Details:

i'm protesting the new 2009 rate increases by tampa electric. as it stands now we're barely getting by. what nerve they have charging the current \$8.50 charge for being their customer then to raise it to \$10.50. they will raise everything across the board besides that. if i understand they will charge to make repairs to their equipment and wires. you folks are supposed to protect us the public for these kinds of highway robbery. i suggest you start looking out for us not i favor of these big companys that have a monopoly giving us no choice. thank you James B. Morse

Office of Commission Clerk Official Filing

Ruth Nettles

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From: Webmaster  
Sent: Monday, September 29, 2008 8:01 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, September 26, 2008 7:07 PM  
To: Webmaster  
Cc: whp22@hotmail.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: William Page  
Company:  
Primary Phone:  
Secondary Phone:  
Email: whp22@hotmail.com

Response requested? No  
CC Sent? Yes

Comments:

Re Tampa Electric's pending rate request. The bill I received this week included a summary of the proposed rates and stated that the typical residential customer bill would increase 7.5%. I don't know how they arrive at that, but it is at best, misleading. Their own numbers show that the increase will be significantly higher. The standard residential rate (RS) percentage increases for up to 1000 kwh are as follows: customer charge goes from \$8.50 to \$10.50, a 23.5% increase; energy charge from \$.05061/kwh to \$.06053/kwh, a 19.6% increase; fuel charge from \$.05241/kwh to \$.07472/kwh, a 42.5% increase. I applied these new rates to my own bill and found the overall increase to be about 27%. While there may be a reasonable case for some increase in the fuel charge, there is not reasonable case for the rest.

Office of Commission Clerk Official Filing

Ruth Nettles

080317

From: Ruth McHargue  
Sent: Thursday, September 25, 2008 2:18 PM  
To: Ruth Nettles  
Subject: DOCKET CORRESPONDENCE

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

Please add to docket

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, September 19, 2008 6:50 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 15217

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Jean Cobb  
Telephone: 863-425-5453  
Email: jhcobb@netzero.com  
Address: 3783 Opal Drive Mulberry 33860-7531

BUSINESS INFORMATION

Business Account Name: Philip D. Cobb/Jean Cobb Account Number: 05300032804  
Address: 3783 Opal Drive Mulberry FL 33860

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

I don't know if this is the correct way to file a complaint about the proposed increase with Tampa Electric. My bill last month was \$151. I figured out the same kwh usage with the proposed increase. It was well over \$200 with the tax added on. I have no objection to the increase of the base amount going from \$8.50 to \$10.50, but the fuel usage has jumped way up. I would have no objection if it were a gradual increase over the course of 3 years, but that is a big jump all at once. Why can't TECO increase little by little as they have done in the past?

Docket 080317-EI

August 27, 2008

Neal E. Forsman, Regulatory Program Administrator  
Process Review Group - Bureau of Consumer Assistance  
Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

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SEP 09 2008

Florida Public Service Commission  
Division of SSC

SEP 05 2008

Florida Public Service Commission  
Division of RCA

RECEIVED-FPSC  
08 SEP 10 AM 11:53  
COMMISSION  
CLERK

Dear Mr. Forsman:

Thank you for your certified mail and regular mail 8 page letter and 12 attachments dated August 25 with regard to TECO's Account No: 0881-1042370 for Christie Fox and PSC Complaint No.: 783348E in which you say you understand my dilemma, that you have turned over some part of my correspondence and figures to your PSC Division of Economic Regulation for further review and handling.

My original comment to you was to halt increases at our utility companies (mine being TECO, and I forwarded examples of why their rates should NOT be increased, as per the instructions from radio station WFLA which reasoning I agreed with). I will be forwarding pages 5 and 6 of your letter to WFLA so they know where you stand, know how the rates are figured, know your rules and regs, know what you can and can't do.

In my own opinion the cost of electricity is born from the cost of coal, oil and gas which cost has been fluctuating and I'm hoping that with those fluctuations the cost of the kwh will go down when the cost of those items go down as well. Never put into your laws that you allow a certain increase. The amount of increase should be based on what rate of increase the Federal Government deems with regard to the SS benefit checks they issue.

For instance, for 2008 the Federal Government allowed me an increase of BENEFITS (not income) in the amount of \$21.56 per month, and my rent increased \$25 a month (water is included in the rent), and groceries, gas, utilities, Medicare monthly payments plus our base share per year of the cost to see a doctor is now \$135 a year (from \$95 I believe) if you see the doctor in that year, plus prescription costs, car maintenance increased, postage increased, ink and paper increased to write a letter, all increased. Now the government insists we buy some tv box, the cost of car tags has increased, and since many small businesses are going under they slap us with high costs whenever they can like the vet who took around \$800 from me who was not so straight, and the tooth whitener people who made 2 of my fillings fall out for which now I need two root

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05045-08                   |                                  |                                              |
| DISTRIBUTION: ECR, GCL                  |                                  |                                              |

canals with no doctors who will take care of the dental for under \$5,000. See, we are hit with bills we don't charge up and there are no attorneys who will back us in court so we have to do our own footwork. Something has to give somewhere. When we're charged what we don't owe, late fees slapped on or slapped on at outrageous amounts, credit cards (where we get our food) rates increase, we find ourselves living in a tent in Walmart's parking lot, or like some do here, sleeping behind peoples homes or living in our car, or in someone's tool barn. Now to prevent that we ask that you work toward keeping the rates of utilities "down". You can see by my electric usage (if you read it correctly) that each year my use has gone "down". The electric company doesn't like it when Mr. Gore convinces us to use less electric so they raise the rates. Be wary when they raise the rates.

I'm enclosing the copy you sent me of TECO's "fuzzy math" and an explanation as to how "accountants" would have prepared and determined the figures.

The first couple of letters I sent to your office were poo-pooed until I wrote you about TECO, then you followed up on a matter that had been solved by the BBB and caused a little havoc. I showed on statements where TECO's supervisor clearly had removed that \$21.01 charge from my statements, but "after" the PSC got involved (which I never asked you to write TECO) then TECO began billing me again for that \$21.01. I think it stinks when a company can remove a charge and then put it back on the bill a couple of months later. In addition, I see where TECO is now changing out the meters last and this coming Saturday to digital readers. Seems we have made TECO nervous.

At any rate, TECO had been contacted by the BBB in the past, and TECO and we "agree to disagree" so that charge they did that should not be on my account will stay on my account till I due or they go bankrupt, and I hope they either get better accountants and agreeable and nice employees or that they go bankrupt and go under so we can get some company in here who will respect their seniors and adults.

You mentioned about the "Share" program. I did mention that to TECO (but TECO's rep laughed at me on the phone), and I did write the "Share" program. So far I have not heard from Share. They could have easily sent me an application, but to date I have not received it. I've been disabled 8 years now and I'm 64. So clearly I fit into their Share program. With that in mind, what's TECO's problem now?

Cordially,  
Christie J. Fox  
17832-G Jamestown Way, Lutz, FL 33558-7702



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SEP 05 2008

SEP 09 2008

Florida Public Service Commission  
Division of RCA

Florida Public Service Commission  
Division of SSC

August 27, 2008

To: Public Service Commission

Re: TECO's Electric Consumption Summary for Christie Fox

TECO Account No: 0881-1042370

PSC Complaint No.: 783348E

Refer to page 1 attached

My father ran a city, he did accounting for a steel mill, my sister was a high school teacher who taught bookkeeping, and although my major is in Business Administration I've done small business consulting, budgeting and have put together business plans with figures which I learned how to do in college. With all that in mind I submit the following information:

The attached is a silly and hilarious explanation put out by TECO from a correspondence person in their employ who has just "basic" knowledge of accounting, if that, and TECO allows it to be published to pull wool over their unassuming customers. Their figure work is a laugh because unless they started their corporation in May of some year, there is absolutely no reason why data should be compiled beginning with a June, any June, and an attempt made to compare 12 months with 8 months. That's silly. TECO attempts to make their figures sound believable when they are not. Sure they can do all the averaging they want, theirs shows a total of 53 but my figuring by the year (January to December)) shows a total average of 39.6. In addition, their averaged figures show somewhat balanced months since they started with June. But if you start CORRECTLY with January of each year you will see that I have steadily decreased my electric usage, from 10.6 to 10.25, to 9.75 and now so far it's down to an average of 9, and may even be less by year's end. I've already told TECO to average this correctly (3 of their people have tried to average it incorrectly) but they refuse.

If you look at the figures I provided to you in my last letter you will see a HUGE jump for June (I hand wrote it at the bottom of the page). AND, TECO reps told me 2 or more times that JUNE usage JUMPS FOR EVERYONE, meaning TECO charges EVERYONE a higher rate for June because June in 2006 was supposed to be the highest usage, but statistics proved it wrong as it was July in 2006 that was the highest usage for electricity.

So I dislike very much trying to be tricked, by anyone, and I still stand by my comments to you. If you like being tricked that's fine, and if your rules don't allow you to be concerned about being tricked then that's fine. But again, "I" will not put up with being tricked.

Christie J. Fox

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SEP 05 2008

SEP 09 2008

Florida Public Service Commission  
Division of RCA

Florida Public Service Commission  
Division of SSC

Page 1

# Electric Consumption Comparison Summary

Christie Fox

TECO Account Number 0881 1042370

PSC Complaint Number 783348E

| 2004 - 2005 |                |           |                         |
|-------------|----------------|-----------|-------------------------|
| MONTH       | DAYS IN PERIOD | KWH USAGE | Average Daily KWH Usage |
| 06/11/04    | 31             | 431       | 14                      |
| 07/12/04    | 31             | 431       | 14                      |
| 08/10/04    | 29             | 350       | 12                      |
| 09/10/04    | 31             | 374       | 12                      |
| 10/08/04    | 28             | 345       | 12                      |
| 11/05/04    | 28             | 269       | 10                      |
| 12/08/04    | 33             | 228       | 7                       |
| 01/11/05    | 34             | 323       | 10                      |
| 02/09/05    | 29             | 252       | 9                       |
| 03/10/05    | 29             | 252       | 9                       |
| 04/11/05    | 32             | 303       | 9                       |
| 05/11/05    | 30             | 265       | 9                       |
| Totals      | 365            | 3,823     | 10                      |

| 2005 - 2006 |                |           |                         |
|-------------|----------------|-----------|-------------------------|
| MONTH       | DAYS IN PERIOD | KWH USAGE | Average Daily KWH Usage |
| 06/09/05    | 29             | 394       | 14                      |
| 07/13/05    | 34             | 469       | 14                      |
| 08/10/05    | 28             | 398       | 14                      |
| 09/12/05    | 33             | 466       | 14                      |
| 10/08/05    | 28             | 286       | 11                      |
| 11/07/05    | 30             | 236       | 8                       |
| 12/09/05    | 32             | 231       | 7                       |
| 01/10/06    | 32             | 334       | 10                      |
| 02/10/06    | 31             | 270       | 9                       |
| 03/10/06    | 28             | 273       | 10                      |
| 04/10/06    | 31             | 309       | 10                      |
| 05/10/06    | 30             | 312       | 10                      |
| Totals      | 364            | 3,976     | 11                      |

| 2006 - 2007 |                |           |                         |
|-------------|----------------|-----------|-------------------------|
| MONTH       | DAYS IN PERIOD | KWH USAGE | Average Daily KWH Usage |
| 06/13/06    | 30             | 312       | 10                      |
| 07/13/06    | 32             | 360       | 12                      |
| 08/11/06    | 29             | 362       | 12                      |
| 09/12/06    | 30             | 352       | 12                      |
| 10/11/06    | 31             | 373       | 12                      |
| 11/10/06    | 29             | 241       | 8                       |
| 12/12/06    | 31             | 256       | 8                       |
| 01/15/07    | 34             | 282       | 8                       |
| 02/13/07    | 29             | 245       | 8                       |
| 03/14/07    | 31             | 245       | 8                       |
| 04/13/07    | 30             | 251       | 8                       |
| 05/14/07    | 30             | 204       | 7                       |
| Totals      | 366            | 3,503     | 10                      |

## 2007 - 2008

| MONTH    | DAYS IN PERIOD | KWH USAGE | Average Daily KWH Usage |
|----------|----------------|-----------|-------------------------|
| 07/13/07 | 30             | 363       | 12                      |
| 08/13/07 | 29             | 338       | 12                      |
| 09/13/07 | 33             | 456       | 14                      |
| 10/12/07 | 28             | 312       | 11                      |
| 11/12/07 | 30             | 253       | 8                       |
| 12/12/07 | 32             | 219       | 7                       |
| 01/15/08 | 35             | 269       | 8                       |
| 02/13/08 | 25             | 157       | 6                       |
| 03/13/08 | 32             | 203       | 6                       |
| 04/14/08 | 31             | 228       | 7                       |
| 05/13/08 | 29             | 270       | 9                       |
| Totals   | 365            | 3,515     | 10                      |

## 2008

| MONTH    | DAYS IN PERIOD | KWH USAGE | Average Daily KWH Usage |
|----------|----------------|-----------|-------------------------|
| 06/13/08 | 32             | 405       | 13                      |
| 07/14/08 | 28             | 334       | 12                      |
| 08/12/08 | 31             | 337       | 11                      |
| Totals   | 91             | 1,076     | 12                      |

## Month of June Recap

| Time Period | DAYS IN PERIOD | KWH USAGE | Average Daily KWH Usage |
|-------------|----------------|-----------|-------------------------|
| Jun-04      | 31             | 431       | 14                      |
| Jun-05      | 29             | 394       | 14                      |
| Jun-06      | 30             | 312       | 10                      |
| Jun-07      | 31             | 447       | 14                      |
| Jun-08      | 32             | 405       | 13                      |
| Totals      | 153            | 1,989     | 13                      |

Prepared by Neal E. Foreman  
August 25, 2008

fuzzy math or  
fuzzy accounting  
practices here.

RECEIVED  
RECEIVED

SEP 09 2008

SEP 05 2008

Florida Public Service Commission  
Division of SSC

Florida Public Service Commission  
Division of RCA



August 27, 2008

Attn: Neal E. Forsman, Regulatory Program Administrator  
Process Review Group - Bureau of Consumer Assistance  
Public Service Commission

RE: TECO's Account No: 0881-1042370 for Christie Fox  
PSC Complaint No.: 783348E

I was just looking over the Account Billing Summary I think you said you prepared. My vision is such that I'm having a super difficult time reading the small printed items you've submitted to me.

I can see that if you were trying to prove a variance in the "O" column and I think you stated that there was only a one cent difference in variance with regard to "rounding of numbers". If this is what you said then your determinations are "fuzzy math". The total variance is 8 cents overcharge between June 13, 2006 and 8/12/2008 to me as a customer. Now that can build up if multiplied by many customers. Like 8 cents times 1,000 customers could mean TECO overcharged us and profited by \$80. It's a small amount, however could draw interest.

You can only figure the determination when the decimal figure is increased (the figure 6 and above 6), and you cannot determine anything from it if the figure is 5 or below 5. So when you went out of your way to figure a variance, your "variance" determination for a decreased decimal figure didn't matter, so therefore your subtracting your (.01) deducted from a .01 does not count when dealing with figures such as these. So the amount of overcharge to my account is .08 (not .01).

Christie J. Fox

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SEP 05 2008

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Florida Public Service Commission  
Division of RCA

SEP 09 2008

Florida Public Service Commission  
Division of SSC

SEP 05 2008

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Account Billing Summary  
Christie Fox  
TECO Account Number 0881 1042370  
PSC Inquiry Number 783348E

| A      | B                      | C                                       | D                      | E                     | F         | G                  | H                | I               | J                | K             | L            | M                                    | N                                    | O        | P         | Q           | R                                        | S                                        | T        | U                      |
|--------|------------------------|-----------------------------------------|------------------------|-----------------------|-----------|--------------------|------------------|-----------------|------------------|---------------|--------------|--------------------------------------|--------------------------------------|----------|-----------|-------------|------------------------------------------|------------------------------------------|----------|------------------------|
| Line # | Billing Statement Date | Transaction Comments                    | Previous Meter Reading | Current Meter Reading | kWh Usage | Energy Charge Rate | Fuel Charge Rate | Customer Charge | kWh Usage Charge | Energy Charge | Taxes & Fees | New Charges Spreadsheet Calculations | New Charges TECO's Billing Statement | Variance | Payment   | Adjustments | Account Balance Spreadsheet Calculations | Account Balance TECO's Billing Statement | Variance | Unpaid Balance Account |
| 1      | 6/13/2006              |                                         | 73225                  | 73537                 | 312       | \$0.04402          | \$0.05435        | \$8.50          | \$13.72780       | \$13.72780    | \$1.01       | \$18.95720                           | \$18.95720                           | \$1.01   |           |             | \$40.20                                  | \$40.21                                  | \$0.01   | \$0.00                 |
| 2      | 7/13/2006              |                                         | 73537                  | 73917                 | 380       | \$0.04402          | \$0.05435        | \$8.50          | \$16.72780       | \$16.72780    | \$1.18       | \$47.08060                           | \$47.08                              | (\$0.00) | (\$40.21) |             | \$47.08                                  | \$47.08                                  | \$0.00   | \$0.00                 |
| 3      | 8/11/2006              |                                         | 73917                  | 74279                 | 362       | \$0.04402          | \$0.05435        | \$8.50          | \$15.93824       | \$15.93824    | \$1.13       | \$48.23894                           | \$48.24                              | \$0.00   | (\$10.00) |             | \$38.24                                  | \$38.24                                  | \$0.00   | \$37.06                |
| 4      | 9/12/2006              |                                         | 74279                  | 74831                 | 552       | \$0.04402          | \$0.05435        | \$8.50          | \$19.13120       | \$19.13120    | \$1.11       |                                      |                                      |          |           |             | \$44.23                                  | \$44.23                                  | \$0.00   | \$0.00                 |
| 5      | 10/11/2006             |                                         | 74831                  | 75004                 | 173       | \$0.04402          | \$0.05435        | \$8.50          | \$16.41948       | \$16.41948    | \$1.18       | \$46.38201                           | \$46.38                              | (\$0.00) | (\$44.23) |             | \$46.38                                  | \$46.38                                  | (\$0.00) | \$0.00                 |
| 6      | 11/10/2006             |                                         | 75004                  | 75245                 | 241       | \$0.04402          | \$0.05435        | \$8.50          | \$13.09635       | \$13.09635    | \$0.83       |                                      |                                      |          |           |             | \$33.04                                  | \$33.04                                  | \$0.00   | \$0.00                 |
| 7      | 12/12/2006             |                                         | 75245                  | 75501                 | 256       | \$0.04402          | \$0.05435        | \$8.50          | \$11.28912       | \$11.28912    | \$0.86       | \$34.84272                           | \$34.84                              | (\$0.00) | (\$33.03) |             | \$34.84                                  | \$34.84                                  | \$0.00   | \$0.00                 |
| 8      | 1/18/2007              |                                         | 75501                  | 75783                 | 282       | \$0.04402          | \$0.05435        | \$8.50          | \$12.39672       | \$12.39672    | \$0.90       | \$38.89676                           | \$38.90                              | \$0.00   | (\$34.84) |             | \$38.90                                  | \$38.90                                  | \$0.00   | \$0.00                 |
| 9      | 2/13/2007              |                                         | 75783                  | 76028                 | 245       | \$0.04396          | \$0.05922        | \$8.50          | \$14.80890       | \$14.80890    | \$0.87       |                                      |                                      |          |           |             | \$34.86                                  | \$34.86                                  | \$0.00   | \$0.00                 |
| 10     | 3/14/2007              |                                         | 76028                  | 76273                 | 245       | \$0.04396          | \$0.05922        | \$8.50          | \$14.80890       | \$14.80890    | \$0.87       |                                      |                                      |          |           |             | \$34.86                                  | \$34.86                                  | \$0.00   | \$0.00                 |
| 11     | 4/13/2007              |                                         | 76273                  | 76524                 | 251       | \$0.04396          | \$0.05922        | \$8.50          | \$14.89422       | \$14.89422    | \$0.86       | \$38.87918                           | \$38.88                              | \$0.00   | (\$34.86) |             | \$38.88                                  | \$38.88                                  | \$0.00   | \$0.00                 |
| 12     | 5/14/2007              |                                         | 76524                  | 76728                 | 204       | \$0.04396          | \$0.05922        | \$8.50          | \$8.95784        | \$8.95784     | \$0.78       | \$20.20872                           | \$20.21                              | \$0.00   | (\$38.88) |             | \$20.21                                  | \$20.21                                  | \$0.00   | \$0.00                 |
| 14     | 7/13/2007              |                                         | 77175                  | 77538                 | 363       | \$0.04396          | \$0.05922        | \$8.50          | \$15.98748       | \$15.98748    | \$1.18       | \$47.13434                           | \$47.13                              | (\$0.00) | (\$20.21) |             | \$47.13                                  | \$47.13                                  | \$0.00   | \$0.00                 |
| 15     | 8/13/2007              |                                         | 77538                  | 77876                 | 338       | \$0.04396          | \$0.05922        | \$8.50          | \$20.01836       | \$20.01836    | \$1.11       |                                      |                                      |          |           |             | \$68.48                                  | \$68.48                                  | \$0.00   | \$21.02                |
| 16     | 9/13/2007              |                                         | 77876                  | 78332                 | 456       | \$0.04396          | \$0.05922        | \$8.50          | \$27.00432       | \$27.00432    | \$1.42       |                                      |                                      |          |           |             | \$77.88                                  | \$77.88                                  | \$0.00   | \$21.02                |
| 17     | 10/12/2007             |                                         | 78332                  | 78844                 | 512       | \$0.04396          | \$0.05922        | \$8.50          | \$13.71882       | \$13.71882    | \$1.04       |                                      |                                      |          |           |             | \$62.79                                  | \$62.79                                  | \$0.00   | \$21.02                |
| 18     | 11/12/2007             |                                         | 78844                  | 78997                 | 153       | \$0.04396          | \$0.05922        | \$8.50          | \$11.12186       | \$11.12186    | \$0.89       | \$36.49484                           | \$36.49                              | (\$0.00) | (\$62.79) |             | \$36.49                                  | \$36.49                                  | \$0.00   | \$21.02                |
| 19     | 12/12/2007             |                                         | 78997                  | 79118                 | 121       | \$0.04396          | \$0.05922        | \$8.50          | \$9.82724        | \$9.82724     | \$0.80       | \$31.89942                           | \$31.90                              | \$0.00   | (\$36.49) |             | \$31.90                                  | \$31.90                                  | \$0.00   | \$21.02                |
| 20     | 1/15/2008              |                                         | 79118                  | 79386                 | 268       | \$0.04396          | \$0.05922        | \$8.50          | \$13.81409       | \$13.81409    | \$0.93       | \$37.14228                           | \$37.14                              | (\$0.00) | (\$31.90) |             | \$37.14                                  | \$37.14                                  | \$0.00   | \$21.02                |
| 21     | 2/13/2008              |                                         | 79386                  | 79542                 | 156       | \$0.04396          | \$0.05922        | \$8.50          | \$7.94577        | \$7.94577     | \$0.63       | \$28.30414                           | \$28.30                              | (\$0.00) | (\$37.14) |             | \$28.30                                  | \$28.30                                  | \$0.00   | \$21.02                |
| 22     | 3/13/2008              |                                         | 79542                  | 79745                 | 203       | \$0.04396          | \$0.05922        | \$8.50          | \$10.27383       | \$10.27383    | \$0.75       | \$30.16309                           | \$30.16                              | (\$0.00) | (\$28.30) |             | \$30.16                                  | \$30.16                                  | \$0.00   | \$21.02                |
| 23     | 4/14/2008              | Late Payment Fee                        | 79745                  | 79973                 | 228       | \$0.04396          | \$0.05922        | \$8.50          | \$11.53908       | \$11.53908    | \$0.82       | \$32.90898                           | \$32.91                              | \$0.00   | \$0.00    | \$0.32      | \$32.91                                  | \$32.91                                  | \$0.00   | \$21.02                |
| 24     | 5/13/2008              | Final Bill Transferred from 88108317861 | 79973                  | 80243                 | 270       | \$0.04396          | \$0.05922        | \$8.50          | \$13.86470       | \$13.86470    | \$0.93       |                                      |                                      |          |           |             | \$32.81                                  | \$32.81                                  | \$0.00   | \$21.34                |
| 25     | 6/12/2008              | Credit Adjustment - Late Fee            | 80243                  | 80648                 | 405       | \$0.04396          | \$0.05922        | \$8.50          | \$20.49705       | \$20.49705    | \$1.29       |                                      |                                      |          |           |             | \$32.81                                  | \$32.81                                  | \$0.00   | \$21.02                |
| 26     | 7/14/2008              |                                         | 80648                  | 80982                 | 334       | \$0.04396          | \$0.05922        | \$8.50          | \$17.50494       | \$17.50494    | \$1.10       | \$44.00968                           | \$44.01                              | \$0.00   | (\$32.81) |             | \$44.01                                  | \$44.01                                  | \$0.00   | \$21.34                |
| 27     | 8/12/2008              |                                         | 80982                  | 81310                 | 327       | \$0.04396          | \$0.05922        | \$8.50          | \$17.06217       | \$17.06217    | \$1.11       |                                      |                                      |          |           |             | \$44.01                                  | \$44.01                                  | \$0.00   | \$21.34                |

Prepared by Neal E. Foreman  
8/25/2008

\$0.01

*you'll need to pull your original for this.*

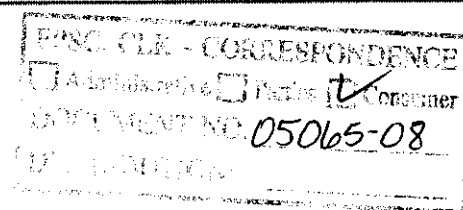
*8¢ overcharge this customer*

SEP 09 2008

RECEIVED

## Ruth Nettles

**From:** Ruth McHargue  
**Sent:** Tuesday, September 09, 2008 2:03 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: TECO Rate Increase  
**Attachments:** FW: My contact; RE: My contact; RE: My contact; Teco rate increase



Add to docket file 080317.

---

**From:** Angie Calhoun  
**Sent:** Tuesday, September 09, 2008 1:47 PM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

Office of Commission Clerk Official Filing

**Ruth Nettles**

---

**From:** Webmaster  
**Sent:** Wednesday, September 03, 2008 4:11 PM  
**To:** Consumer Contact  
**Subject:** RE: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Wednesday, September 03, 2008 3:58 PM  
**To:** Webmaster  
**Cc:** nacosta5@tampabay.rr.com  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Nancy Acosta  
**Company:**  
**Primary Phone:** 813-751-4442  
**Secondary Phone:**  
**Email:** nacosta5@tampabay.rr.com

**Response requested?** No  
**CC Sent?** Yes

**Comments:**

Please deny the TECO 22% rate increase. Between insurance and taxes and now utility increases, Florida is becoming too expensive to live.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Wednesday, September 03, 2008 9:43 AM  
To: Consumer Contact  
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Wednesday, September 03, 2008 9:35 AM  
To: Webmaster  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Linda Bolton  
Company:  
Primary Phone:  
Secondary Phone:  
Email: chris494u@yahoo.com

Response requested? No  
CC Sent? No

Comments:

The people of Florida are outraged about TECO wanting to increase our bills 22%. We dont get a 22% increase in our pay checks. the average wage increase is 2 to 3% a year. Most of the people in my neighborhood are seniors and have seen our fixed incomes reduced every year because of utilities, rents and food increasing more than our cost of living increases. We are all following Teco's request and hope that The Public Service Commission Will say NO to a 22% increase.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Thursday, September 04, 2008 8:09 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Wednesday, September 03, 2008 5:15 PM  
To: Webmaster  
Cc: yesterdaze@verizon.net  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Sherry King  
Company: Sherry's YesterDaze Vintage Clothing & Antiques Primary Phone: 813 231 2020  
Secondary Phone: 813 404 5800  
Email: yesterdaze@verizon.net

Response requested? Yes  
CC Sent? Yes

Comments:

Please deny Tampa Electric Company's (TECO) request for a rate increase!! With the economy so weak, we all already having trouble making ends meet, we cannot afford higher utility bills now!!

## Ruth Nettles

---

**From:** Talana Harris [jimtee2007@gmail.com]  
**Sent:** Thursday, September 04, 2008 3:20 PM  
**To:** Consumer Contact  
**Subject:** Teco rate increase

Dear PSC,

Please do not approve the 31% rate hike that TECO is requesting. I am a victim of layoff from one of the "big box" stores. I have cut back my use of electricity because i want to be able to pay my bill, otherwise it will effect my credit. I now have no phone, no cable and run my fan because I found out it only cost 1 cent an hour as apposed to 48 cent for the air conditioner.

Many Floridians have done the same so TECO and PROGRESS ENERGY should not be able to receive the enormous increase. Soon, many of the reasons of cost they have for the increase will come down. Will we get a refund for their surplus of monies?? NO.

Thank You,

T. Harris

080317

# THAN

(An Association of Tampa Neighborhoods)

September 4, 2008

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED

SEP 08 2008

Florida Public Service Commission  
Division of SSC

COMMISSION  
CLERK

08 SEP -9 PM 2:20

RECEIVED-FPSC

Re: TECO Energy, Inc. Rate Increase Request

Dear Commissioners,

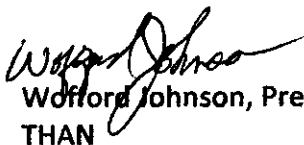
|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| CASE NO. 05065-08                       |                                  |                                              |
| FILED DATE: ECR, GBL                    |                                  |                                              |

On behalf of THAN's member neighborhood associations and their thousands of neighborhood residents and utility customers, we wish to formally oppose and reject the rate increase request by TECO Energy, Inc. awaiting your action.

To request a 30% increase during these challenging economic times, especially when many of our homeowners are seeing increases in all of their monthly household bills, is excessive and without merit. While we can appreciate the fact that since TECO Energy's last rate increase a number of costs have risen, including energy costs, however, Tampa Electric and People's Gas has also seen a steady gain of new customers to offset much of those costs. Additionally, we find their argument that this large increase is justified because they did not ask for one before, or back in February when energy costs were rising, hollow and largely self-serving. By their own admission they showed bad business judgment and now wish to recoup their losses all in one increase. Such irresponsible business decisions should not be rewarded in one large, burdensome increase on homeowners who are making responsible decisions in trying to balance their own household budgets.

Please weigh TECO Energy's rate increase very carefully and please be reminded there is a difference between a reasonable and unreasonable request: TECO Energy, Inc. has filed an unreasonable request and it should be denied.

Sincerely,



Wofford Johnson, President  
THAN

(An Association of Tampa Neighborhoods)  
4625 Longfellow Ave  
Tampa, FL 33629



Ellen Plendl

080317-21

From: Thourot, Sherri [Sherri.Thourot@vr.fldoe.org]  
Sent: Thursday, September 04, 2008 1:59 PM  
To: Governor Charlie Crist  
Subject: UTILITY RATES IN FLORIDA

Attachments: image001.jpg; image002.gif



image001.jpg (12 KB)



image002.gif (2 KB)

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>65065-08</u>            |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

RECEIVED-FOSC  
08 SEP -9 PM 1:53  
COMMISSION  
CLERK

Dear Governor Crist:

Something has got to be done about the Power Companies in Florida raising their rates so high. I am a registered voter and yes I am one of the many voters who gladly put you in office. I am also a State of Florida employee who is currently making about \$8,000-\$10,000 less than I would in the private sector (if I could even find something in the private sector). I have religiously held my position with the State of Florida Department of Education, Division of Vocational Rehabilitation in Tampa now for over 3 years for fear that nothing else would be available. Now even with 2 incomes, my husband and I as well as thousands of other people in the same financial situation will not be able to afford our power bills if companies such as Tampa Electric are allowed a price hike of 31%. We can barely pay the rent for our 2 bedroom apartment which is in quite an unstable state boasting code violations all over the property. We are desperately trying to get into a nicer area apartment, and don't live with many frills if any at all. How are we along with other Tampa and surrounding area clients going to be able to afford our electric bills? We have had to put off buying a house in Florida due to the extremely ridiculous property rates, taxes and insurance. We moved to Florida in 2002 from Houston, Texas. In Texas today, you can still afford property, a home and electricity. Why does it seem like Florida is trying to rid itself of middle income families and play host to the projects and the wealthy? My husband and I have a yearly income of approximately \$65,000.00 per year. We won't be able to afford to live on that much longer and hate the thought have having to leave a beautiful State such as Florida in order to seek jobs and affordable housing in another place. Remember something too, the more legal registered voting residents that leave this State the less there will be to vote you into office for another term. While we are still the majority leader, we middle income Republicans are becoming sparse, especially in Florida. With the already millions of "undocumented" workers flooding this Country and devouring our resources, there won't be any way for American Citizens to live here. We don't qualify for free medical care, we don't get paid in untraceable cash, we don't get free medical care and we don't get free education. I am truly frightened by the prospect of not having anything to retire on. I have a deferred comp. account through the State of Florida, but I can't afford to have as much taken out as I would like from my small paycheck to justify making a big difference for my future. I am 45 years old and only have so many years left to save for any kind of retirement much less a nice one. At just over \$21,000.00 per year and rising costs of gasoline and now utilities, I'm afraid that I'll be living in my car soon. I realize that Tampa and other cities have had a large influx of homeless and indigent individuals moving here. How and why they seem to find themselves coming to an area with a limited job market is beyond me, I do know that the illegal aliens and the homeless are not helping our City's financial situation.

I hope that this letter find its way to you and not to someone programmed to give automated "we're glad you contacted us" responses. This is a serious issue and something has to be done about it. People are beginning to stand up and fight back, but with out help from upper level government, there's not much we can do. This makes for a State full of people who don't think anyone cares. I hope that you do care and that you will find a solution to the ever growing problems that this State is facing.

Sincerely,

Sherri L. Thourot  
Secretary Specialist

Dept. of Education  
Division of Vocational Rehabilitation  
Tampa, Florida  
Sherri.Thourot@vr.fldoe.org

## Ellen Plendl

---

**From:** Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]  
**Sent:** Tuesday, September 09, 2008 9:05 AM  
**To:** Ellen Plendl  
**Subject:** Batch 1

**Attachments:** electric deposit demand; Progress Energy 30% increase; Increase of our electric bill; UTILITY RATES IN FLORIDA; Florida Power & Light



Untitled  
Attachment



Untitled  
Attachment



electric deposit  
demand



Progress  
Energy 30% increase



Increase of our  
electric bill



UTILITY RATES  
IN FLORIDA



Florida Power &  
Light

<<Untitled>>

<<Untitled>> <<electric deposit demand>> <<Progress Energy 30% increase>> <<Increase of our electric bill>> <<UTILITY RATES IN FLORIDA>> <<Florida Power & Light>>

Julie A. Jordan  
Citizens' Services  
Office of the Governor  
Tallahassee, Florida 32399  
(850) 922-0952  
Fax: (850) 487-0801

08031781

utilities

CAS - giles

RECEIVED-FPSC

08 SEP -9 PM 1:32

COMMISSION  
CLERK

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES

08 AUG 14 AM 11:05

Mary Hampton  
209 N. Pine Dr.  
Tampa, FL 33601

Office of Governor Charlie Christ  
The Capitol  
400 S. Monroe St. Tallahassee , FL 32399-0001  
Dear Governor Christ.

They are saying that our electric bills are going to go up to over \$150.00. I am a senior citizen, and there is no way on God's green Earth that I can afford that. Please, if there is anything you can do to stop this madness, please do.

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO 05065-08                    |                                  |                                              |
| DATE FORWARDED EUBIGCL                  |                                  |                                              |

RECEIVED

SEP 08 2008

Florida Public Service Commission  
Division of SSC



CHARLIE CRIST  
GOVERNOR

STATE OF FLORIDA  
**Office of the Governor**

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

[www.flgov.com](http://www.flgov.com)  
850-488-4441  
850-487-0801 fax

September 2, 2008

Ms. Mary Hampton  
209 North Pine Drive  
Tampa, Florida 33601

Dear Ms. Hampton:

Thank you for contacting me. I appreciate your concerns regarding TECO.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of my office. To assist you, I forwarded a copy of your letter to them for their review. If you have questions, please call 1-800-342-3552 or use the information below.

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at [www.flgov.com](http://www.flgov.com).

Sincerely,

Charlie Crist

CC/cas/jaj

cc/enc: ~~Florida Public Service Commission~~  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
(850) 413-6100

**RECEIVED**

SEP 08 2008

Florida Public Service Commission  
Division of SSC

## Office of Commission Clerk Official Filing

080317

Ruth Nettles

From: Ruth McHargue  
 Sent: Thursday, August 21, 2008 12:45 PM  
 To: Ruth Nettles  
 Cc: Kimberley Pena; Cheryl Bulecza-Banks  
 Subject: Docket correspondence

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

-----Original Message-----

From: Webmaster  
 Sent: Friday, August 15, 2008 4:47 PM  
 To: Consumer Contact  
 Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
 Sent: Friday, August 15, 2008 4:36 PM  
 To: Webmaster  
 Cc: sth@trenam.com  
 Subject: My contact

Contact from a Web user

## Contact Information:

Name: Sandy Hutton  
 Company:  
 Primary Phone: 813-282-1920  
 Secondary Phone: 813-202-7845  
 Email: sth@trenam.com

Response requested? Yes

CC Sent? Yes

## Comments:

I would like to find out how we go about protesting TECO's scheduled increase. Our rates are ridiculously high already. With everything else going up in this state, this will force more people into foreclosures, and just moving out of this state.

Ellen Plendl

080317-EL

**From:** Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]  
**Sent:** Wednesday, August 20, 2008 4:32 PM  
**To:** Kenny Suarez  
**Subject:** RE: Teco's Request for Increase

Dear Ms. Suarez:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding TECO.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
(850) 413-6100

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at [www.flgov.com](http://www.flgov.com).

Sincerely,

Julie A. Jordan  
Office of Citizen Services  
-----Original Message-----

**From:** Kenny Suarez [mailto:ksuarez2@tampabay.rr.com]  
**Sent:** Tuesday, August 12, 2008 6:13 PM  
**To:** Governor Charlie Crist  
**Subject:** Teco's Request for Increase

Governor Crist..... I'm sending this to you as a request to STOP TECO from increasing their rates. My question is why can't they cut back to save money as did the City of Tampa and many, many other businesses that are trying to keep up with rising costs for everything. So many average people have lost jobs and long time businesses are going out of business. Surely you have the final say in all this.

I realize that your head may be somewhere else, which isn't a bad place, but I hope that you can keep your feet on the ground, long enough to stop this increase..... the things that you do in office now, will surely impact any future votes you may hope to get..... my vote is beginning to waiver.

A frustrated resident of Tampa....

Christine Suarez  
ksuarez2@tampabay.rr.com

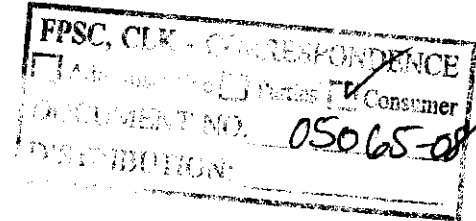
RECEIVED-FPSC  
08 SEP -5 AM 10:07  
COMMISSION  
CLERK

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION:                           |                                  |                                              |

Ellen Plendl

080317-81

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]  
Sent: Wednesday, August 20, 2008 4:27 PM  
To: jjpanthers@aol.com  
Subject: RE: Floridians Need Help



Dear Mr. Amburgey:

Thank you for contacting Governor Charlie Crist and sharing your concerns regarding State Farm Insurance Company's request for a property insurance rate increase and TECO. Governor Crist appreciates your concerns and asked that I respond on his behalf.

Housing is critical to Florida's economy and rising insurance premiums and property taxes burden Florida's homeowners. Governor Crist has worked with the Florida Legislature to provide broad, meaningful property insurance reform and more options for Florida's homeowners. These reforms are showing success with nearly 50 new companies licensed in Florida. During this time, no new rate increases were approved.

The property insurance market is dynamic and affordable property insurance is critical. Governor Crist is confident that Insurance Commissioner Kevin McCarty and his staff will conduct a thorough review of the State Farm rate filing to ensure Florida's policyholders are protected.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
(850) 413-6100

Thank you again for taking the time to contact the Governor and for sharing your input about this important issue. For information about the Governor's initiatives, please view his Web site at [www.flgov.com](http://www.flgov.com).

Sincerely,

Julie Jordan  
Executive Office of the Governor  
Office of Citizen Services  
-----Original Message-----

From: jjpanthers@aol.com [mailto:jjpanthers@aol.com]  
Sent: Tuesday, August 12, 2008 9:17 AM  
To: Governor Charlie Crist  
Subject: Floridians Need Help

RECEIVED-FPSC  
08 SEP -5 AM 10:07  
COMMISSION  
CLERK

Let me start by saying that I know that you have tried to do many things to help Floridians through these economically trying times, and I encourage you to keep trying. It saddens me that while people are losing their jobs and their homes, companies like TECO (Tampa Electric) and State Farm are trying to raise rates to squeeze money out of already strapped parents and the elderly. I suspect that State Farm is using the 41% hike request so that they can drop policies and thus continue to make more profit off of more desirable homes. They claim that they need to still pay for losses but we haven't had any major storms in quite awhile and isn't this why they buy re-insurance?? Please lead the Government to protecting us. I live in Clearwater and I have Citizens Ins. so TECO and State Farm does not directly effect me but there are 10's of thousands of people that they do effect. What does effect me is that they make this area less desirable to live in and that drops our property value. I had to reduce my home owner's insurance coverage to make it more affordable and took out a line of credit against the equity of my house to help make up for that reduction in case of a catastrophe. I was just informed by Wachovia that



due to my property value decreasing by almost \$30,000, they are suspending my line of credit. The line of credit was taken less then a year ago. Please encourage regulators and commissioners to take a stand against these companies that are hurting us. Thank you for your time.

Sincerely,

Tim Amburgey  
jjpanthers@aol.com

**Ruth Nettles**

080317

**From:** Ruth McHargue  
**Sent:** Wednesday, August 13, 2008 12:51 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena  
**Subject:** FW: TECO Rate Increase

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 0506508                    |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

**Attachments:** RE: My contact; E-Form Other Complaint TRACKING NUMBER: 14605; RE: My contact; RE: My contact; Comments on Electric & Insurance Rates

add to docket file

---

**From:** Angie Calhoun  
**Sent:** Wednesday, August 13, 2008 8:52 AM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

To CLK

Office of Commission Clerk Official Filing

**Ruth Nettles**

---

**From:** Webmaster  
**Sent:** Tuesday, August 12, 2008 7:46 AM  
**To:** Consumer Contact  
**Subject:** RE: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Tuesday, August 12, 2008 5:23 AM  
**To:** Webmaster  
**Cc:** timcameron@techie.com  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Tim Cameron  
**Company:**  
**Primary Phone:** 813-601-3758  
**Secondary Phone:**  
**Email:** timcameron@techie.com

**Response requested?** No  
**CC Sent?** Yes

Comments:

TECO RATE INCREASE REQUEST

Under the Florida Investor-Owned Electric Utilities Total Cost for 1,000 Kilowatt Hours - Residential Service per your website TECO Energy is well within the norms of per Kwh rates throughout Florida. Why are they asking for a 31% increase? Are they building nuclear plants or solar arrays to defer future energy costs? No. They are not planning for the future. They must invest in sustainable power. Fossil fuel prices will continue to rise and we will be stuck with the cost. Please do not encourage this company to do business as usual. Send them a message. Nuclear, tidal, wind, solar all low maintenance low fuel cost per MW alternatives.

By the way if you pass this massive increase I will be installing a off grid solar panel array and the state and local taxes I pay will go bye bye.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Consumer Contact  
Sent: Tuesday, August 12, 2008 9:09 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 14605

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Amal Forbes  
Telephone: 813-482-5345  
Email:  
Address: 10412 Canary Isle Dr Tampa 33647

BUSINESS INFORMATION

Business Account Name: Amal Forbes  
Account Number:  
Address: 10412 Canary Isle Dr Tampa Florida 33647

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company  
Details:

I am deeply upset and strongly disapprove of any attempts by Tampa Electric (TECO) in 2008-2009 to increase the amount charged for its customers present monthly electric bill.

I am on a fixed retirement income and too ill to get about to engage a new employer who will accommodate my ailment. I am not allowed disability pay and my wife is always working.

Sir/maam, why isn't TECO looking for innovative methods to decrease internal wasteful spending and streamline their fleets? Why isn't the Public Service Commission and/or Hillsborough County conducting or recommending an audit of this agency?

Now isn't the time for another rate increase by this company. The rate increase is too much of a burden for its citizens.

Please vote No!

Thank you.

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Tuesday, August 12, 2008 11:19 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Tuesday, August 12, 2008 11:04 AM  
To: Webmaster  
Cc: larrynheidi@verizon.net  
Subject: My contact

Contact from a Web user

Contact Information:  
Name: Larry Parmentier  
Company:  
Primary Phone:  
Secondary Phone:  
Email: larrynheidi@verizon.net

Response requested? Yes  
CC Sent? Yes

Comments:

I would like to express my concern about the latest news that TECO (Tampa Electric) is requesting a rate increase. The people of Florida cannot afford any more increases. Please consider the citizens before granting a 22% increase followed by a 7% increase as reported in the news. With the value of homes dropping, the cost of food, gas, homeowners insurance (State Farms request for 52% after getting 46% 2 years ago) and now possibly Electricity it won't be long before myself and those like me will need to move just to be able to afford to live minimally.

Office of Commission Clerk Official Filing

Ruth Nettles

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**From:** Webmaster  
**Sent:** Wednesday, August 13, 2008 7:41 AM  
**To:** Consumer Contact  
**Subject:** RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Tuesday, August 12, 2008 6:31 PM  
To: Webmaster  
Cc: ksuarez2@tampabay.rr.com  
Subject: My contact

Contact from a Web user

Contact Information:  
Name: Christine Suarez  
Company:  
Primary Phone: 813-842-0335  
Secondary Phone:  
Email: ksuarez2@tampabay.rr.com

Response requested? Yes  
CC Sent? Yes

Comments:

Not sure if this is where to make a comment about an upcoming issue, but I am very concerned about Teco considering a hike in their rates. As a consumer, this is unbelievable. I understand that they have to recoup the costs of fuel, but why continue to dump it on the consumers. We are strapped as is it. Why can't TECO be forced to "cut" some of their top heavy and excess employees. The City of Tampa did and they will benefit greatly. Why pass this on to us? Some of us are having a difficult time as is it with all the other things going up. Surely you all have a heart and are really concerned about the customers. So please, please, please... say NO!

## Ruth Nettles

---

**From:** Sandra Scanlan [sscanlan@tampabay.rr.com]  
**Sent:** Tuesday, August 12, 2008 5:24 PM  
**To:** Consumer Contact  
**Subject:** Comments on Electric & Insurance Rates

It is inconceivable that TECO can request a 30-46 increase in rates for electricity. If their company requires an increase of that magnitude, perhaps an audit of their overhead tactics could be audited by the GAO. There is something very wrong in the management of a company that requires a raise such as that.

Insofar as a 50% increase for State Farm. That also is a subjective amount for an increase. What happened to all of the monies collected over the years for individuals who had never had a claim.

Florida is deemed a recession state. Companies cannot recruit people to move into the state when they do need talent. I personally do not see any advantage in living in this state even though there is no income tax. In talking to friends and relatives in other states, their homeowner's taxes, insurance, and utilities are nowhere near what the citizens of this state are paying. We are being held hostage by these companies and it is your duty to protect your citizens.

Request you deny both companies' requests and bring in an outside audit to support your denial.

Sandra Scanlan  
821 Staffordshire Lane  
Sun City Center, FL 33573  
813-634-6504  
[sscanlan@tampabay.rr.com](mailto:sscanlan@tampabay.rr.com)

Office of Commission Clerk Official Filing

Ruth Nettles

080317

From: Ruth McHargue  
Sent: Tuesday, July 29, 2008 4:31 PM  
To: Ruth Nettles  
Cc: Kimberley Pena  
Subject: FW: My contact

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

Add to docket file

-----Original Message-----

From: Webmaster  
Sent: Monday, July 28, 2008 8:42 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, July 25, 2008 7:07 PM  
To: Webmaster  
Cc: Mofetee@verizon.net  
Subject: My contact

Contact from a Web user

Contact Information:  
Name: Raymond Greenlee  
Company: Teco  
Primary Phone: Mofetee@verizon.net  
Secondary Phone: 813 671 3406  
Email: Mofetee@verizon.net

Response requested? No  
CC Sent? Yes

Comments:

Please do not let Teco raise their rates. We have to contact you often because they over charge us. Also our power goes out for a second at a time about every day. This causes a hard hit spike on all our electronics. And they say this can not happen. Out and out lies. Were it not for you then we would be held hostage by Teco just like we all are for gas. You are our only hope for not being ripped off by them. Please, Please no rate increase. Thank you. Raymond and Tammy Greenlee.



**Ruth Nettles**

080317.

**From:** Ruth McHargue  
**Sent:** Friday, July 25, 2008 3:26 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Pete Lester  
**Subject:** FW: TECO Rate Increase  
**Attachments:** RE: My contact; FW: My contact

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>0506508</u>             |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

add to docket file

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**From:** Angie Calhoun  
**Sent:** Friday, July 25, 2008 2:09 PM  
**To:** Ruth McHargue  
**Subject:** TECO Rate Increase

7/25/2008 3:26 PM

Office of Commission Clerk Official Filing

Ruth Nettles

---

From: Webmaster  
Sent: Thursday, July 24, 2008 7:54 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Thursday, July 24, 2008 7:06 AM  
To: Webmaster  
Cc: kavalair@aol.com  
Subject: My contact

Contact from a Web user

Contact Information:  
Name: Marie Kavanaugh  
Company:  
Primary Phone: 813-523-9287  
Secondary Phone:  
Email: kavalair@aol.com

Response requested? Yes  
CC Sent? Yes

Comments:  
Good morning,

I'm not sure I'm contacting the correct agency, but here goes anyway.

It is my understanding that TECO is planning on asking for a rate hike. I feel it is very important that the committee look closely at the fines the Apollo Beach plant has paid to the EPA for exceeding the emissions requirements and not be factored in as justification for increasing the rates we pay. Those fines paid should be subtracted from the expenses they submit to the commission.

It is certainly not the fault of the consumer that the plant continues to prefer to pay fines for exceeding emissions they knowingly spew out into the air on a daily basis rather than correct the problem.

It is obvious to me that the EPA is simply not fining them enough if it is apparently cheaper for them to pay the fines than fix the problem.

The consumers should not have to pay increased rates because of their negligence. The company and the company alone should bear that cost.

Thanks for listening and please have mercy on the consumers. We are already hurting with increased energy costs, food cost increases, insurance rate hikes, a declining housing market and outrageous property taxes.

Thank you for listening.

Marie Kavanaugh  
6324 Balboa Lane  
Apollo Beach, FL

7/25/2008 3:26 PM

Office of Commission Clerk Official Filing

Ruth Nettles

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**From:** Webmaster  
**Sent:** Friday, July 25, 2008 1:55 PM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, July 25, 2008 1:50 PM  
To: Webmaster  
Cc: kr.smitty@gmail.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Kenneth Smith  
Company: N/A  
Primary Phone: 813-651-0307  
Secondary Phone:  
Email: kr.smitty@gmail.com

Response requested? Yes  
CC Sent? Yes

Comments:

Hello,

I recently read in the Tampa Tribune where TECO is going to ask for a increase in electric prices due to rising fuel costs. ENOUGH already! As a consumer I am tired of constantly being gouged by ever increasing prices because of rising fuel costs. As a consumer at the bottom of the food chain, I do not have a choice but to pay these outlandish prices at the pump. I do not have the choice to go to my employer and say I need more money to help stand off higher fuel prices. I think it is high time that companies such as TECO accept it the higher prices as I have to. It may cut into their bottom line, as it does mine. I am sure TECO is not going bankrupt because of it. Please say NO! to any further increases.

Thank you,

6/20/2008 2:19 PM

Office of Commission Clerk Official Filing

Ruth Nettles

080317

From: Ruth McHargue  
Sent: Friday, June 20, 2008 2:18 PM  
To: Ruth Nettles  
Cc: Kimberley Pena  
Subject: 080317

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

Please add to docket file

-----Original Message-----

From: Consumer Contact  
Sent: Friday, June 20, 2008 2:12 PM  
To: Ruth McHargue  
Subject: FW: My contact

To CLK for TECO Rate Case Docket.

-----Original Message-----

From: Webmaster  
Sent: Friday, June 20, 2008 1:28 PM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, June 20, 2008 1:33 PM  
To: Webmaster  
Cc: Topbart@aol.com  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Matthew Barta  
Company:  
Primary Phone: 813-681-4995  
Secondary Phone: 813-833-2702  
Email: Topbart@aol.com

Response requested? Yes  
CC Sent? Yes

Comments:

I note that a request from TECO has been submitted to the commission for a 10% rate increase. I hope that this request will NOT be granted. It is an outrage that corporations feel no pain while the public is severely affected by surging energy and inflation costs. TECO increased its dividend to shareholders a month ago. They should be required to be fiscally responsible, while the public suffers unprecedented foreclosures and bankruptcies. We have already seen significant increases in our TECO bills over the last couple of years. Please do not grant their request for a rate increase. To do so would be moral bankruptcy. If requests such as this are not granted, it will force TECO to properly apply economic pressure on their suppliers to reduce energy inflation, not simply pass on energy costs to those that can least afford them.

Sincerely,  
Matthew Barta

Ellen Plendl

080317

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]  
Sent: Thursday, June 19, 2008 9:31 AM  
To: SweetMischief13@aol.com  
Subject: RE: (no subject)

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

Dear Ms. Tidwell:

Thank you for contacting Governor Charlie Crist. Governor Crist appreciates your concerns regarding TECO and solar panels.

As you may know, the agency that regulates public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor. To assist you, I forwarded a copy of your correspondence to them for their review and response. If you have questions, please call 1-800-342-3552 or use the information below.

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
(850) 413-6100

You may wish to contact the Florida Department of Community Affairs, Low Home Income Energy Assistance Program for aid with your electric bill by using the following information:

Department of Community Affairs  
Division of Housing and Community Development  
Low-Income Home Energy Assistance Program  
2555 Shumard Oak Boulevard  
Tallahassee, Florida 32399-2100  
Telephone: (850) 488-7541  
E-Mail: floridalieheap@dca.state.fl.us

To assist you, I forwarded a copy of your letter to the Florida Department of Environmental Protection for their review regarding solar panels. If you want to contact that Department directly, please use the information provided below.

Florida Department of Environmental Protection  
3900 Commonwealth Boulevard  
Tallahassee, Florida 32399  
(850) 245-2118

Thank you again for contacting my office. For information about my initiatives and to subscribe to my weekly "Notes from the Capitol" newsletter, please visit my Web site at [www.flgov.com](http://www.flgov.com).

Sincerely,

Julie A. Jordan  
Office of Citizen Services  
-----Original Message-----

From: SweetMischief13@aol.com [mailto:SweetMischief13@aol.com]  
Sent: Monday, June 16, 2008 12:59 PM  
To: Governor Charlie Crist  
Subject: (no subject)

Hello Mr. Crist. I'm just one of the many little people here in the state of Florida....I don't matter and I'm sure my opinions and problems are just as small as myself.

I'm a mother of 3 children. My husband works very hard to support our family and yet we

still never seem to have enough. We are better off than most, which makes me wonder what kind of stress the less fortunate are under? My husband makes \$15 an hour, we own our vehicles and have a mortgage. Our mortgage payments went up dramatically in January 2008 as did our car insurance. Gas prices have now risen to almost \$4 a gallon and my husband is spending almost \$300 a month just to get to and from work. I just read online that TECO Electric is now raising costs and that our bill will go up. I do EVERYTHING I can to keep our electric bill as low as possible. As it is, I have not been able to buy groceries for our home in about 2 months. We're still doing "okay" but how are less fortunate families doing?

What can our government or state do to help families? Why can't solar panels be made more affordable or GIVEN to families with a certain amount of children, certain amount of bills and responsibilities? Solar panels would really help to keep cost of electric down. I don't understand why our COUNTRY as a whole does not help us. Our country can send millions of dollars to other countries to help them in times of need, but what about US? What about the AMERICANS of the USA? Why isn't recycling made mandatory to help with needless landfills and to help protect our ozone layer? There are so many things that can be done to help our country, our state. Why aren't these things being done?

Are there any Grants out there to help families that want to install solar panels? I'm VERY interested. I'm afraid that with the way things are going my family will soon be without a home due to foreclosure.

Thank you,  
Christina Tidwell  
SweetMischiefl3@aol.com

080317

June 13, 2008

RECEIVED-FPSC

08 JUN 17 PM 1:42

RECEIVED

JUN 16 2008

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Florida Public Service Commission  
Division of RCA

YOUR CONTACT FORM REJECTED MY EMAIL....I GUESS IT'S YOU  
WHO WANTS TO INCREASE TECO'S ELECTRIC RATES AND  
BYPASS US USERS....THAT'S NOT RIGHT PSC.



SO SAY NO TO THE INCREASE FOR TECO'S ELECTRIC RATES:  
(see my 4 pages)

Date: Fri, 13 Jun 2008 05:37:22 -0700 (PDT)

From: "CHRISTIE FOX" <christiefox@prodigy.net>

Subject: LEGISLATURE - INCREASING TAMPA ELECTRIC'S RATES - SAY  
NO

To: Charlie.Crist@MyFlorida.com, Jeff.Kottkamp@MyFlorida.com,  
ag.mccollum@myfloridalegal.com

It's come to my attention that Tampa Electric has not had an increase (or so they say) since 1992 on their electric rates for customers.

Last year and without cause TECO increased my June bill by \$20.01 and I've been fighting it ever since. Each person I talk with at TECO guarantees they will fix the problem on the billing, everyone "says" they have the authority to do that, but they never do. It was that I had a spike for the month of June 2007. In the 7 1/2 years I've had electric service at this same apartment, I've gone from using 14 kwh to 6 kwh and they don't like that so they want to increase our bills for no good reason.

Here's what I found from their arguments:

1. TECO supervisors told me that "EVERYONE's rate for June 2007 went up because June is normally the heaviest use month". That tells me that

|                                                                                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------|
| FPSC, CLK - CORRESPONDENCE                                                                                                       |
| <input type="checkbox"/> Administrative <input checked="" type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                                                                                                            |
| DISTRIBUTION: ECR, bcl                                                                                                           |

TECO "may" very well have raised everyone's rate or consumption for June just because statistically it's the heaviest use month. However in 2007 August was the heaviest use month statistically so I think TECO raised the rates for June in error.

## 2. Here's the doosey.....

Last month when a supervisor insisted she could correct the billing for June of 2007 and clear it off my bill because I still refuse to pay it.....first she said she had to average out the bill, but she was trying to average it (not from January to December = 12 months) but she was trying to average it for 13 months...but then not compare it to any other year...and that sounded strange to me....this was the second time TECO's agent tried to pull that on me. It's wrong.

That same supervisor told me that in doing the averaging and in figuring the billing they were taught in TECO training to ROUND UP. I asked her how they do that...she said they ROUND UP IF THE DECIMAL IS 6 OR MORE, BUT THEY ALSO ROUND UP IF THE DECIMAL IS 5 OR MORE. I knew that was a wrong thing to do because TECO could or would be making a mint off of us users if it were rounded up at 5, so I checked the internet about the rules for rounding up, and I was correct in that TECO is unassumingly (to us) OVERCHARGING US (and I don't know how long they have had this incorrect practice and unnoticeable to you). Here's the rules in math (from the net) with regard to rounding numbers:

-----  
The following rules dictate the manner in which numbers are to be rounded to the number of figures indicated. The first two rules are more-or-less the old ones. Rule three is the change in the old way.

When rounding, examine the figure following (i.e., to the right of) the figure that is to be last. This figure you are examining is the first figure to be dropped.

If it is less than 5, drop it and all the figures to the right of it.

If it is more than 5, increase by 1 the number to be rounded, that is, the preceeding figure.

If it is 5, round the number so that it will be even. Keep in mind that zero is considered to be even when rounding off.

<http://dbhs.wvusd.k12.ca.us/webdocs/SigFigs/Rounding.html>

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<http://math.about.com/od/worksheets/a/roundingws.htm>

<http://www.mathsisfun.com/rounding-numbers.html>

### How to Round Numbers

Decide which is the last digit to keep

Increase it by 1 if the next digit is 5 or more (this is called rounding up)

Leave it the same if the next digit is less than 5 (this is called rounding down)

### Rounding 5's

Why round fives up? The number 3.5 is exactly halfway between 3.0 and 4.0, so it makes just as much sense to round it down as it does to round it up.

Most of the time there is no harm in using the 'always round fives up' rule. This is the rule that the United States Internal Revenue Service advises you to use on your taxes, and who is going to argue with them?

**Sometimes, though, it can cause problems. Suppose you are adding a very large number of values that have all been rounded by this rule.**

**The sum that you get will be a little bit bigger than it ought to be. This can be a very serious problem in computer programs. When thousands or even millions of additions are being performed, the accumulated roundoff error can be quite large.**

One way of dealing with this problem is the even-odd rule. This rule says that:

If the five is the last significant digit and the round-off digit (the one to the left of the 5) is odd, round up.

If the five is the last significant digit and the round-off digit is even, don't round up.

Actually, you could reverse even and odd in this rule. All that matters is that about half the time you will be rounding up on a 5, and half the time down.

The reason it matters that the five is the last significant digit is because if there are any other non-zero digits past the five then you must round up, because the part that you are chopping off is more than 50% of the roundoff place-value. For example, suppose you want to round 3.351 to the nearest tenth. The decimal part represents the fraction 351/1000, which is 1/1000 closer to 400/1000 than it is to 300/1000. Therefore you would always round this up to 3.4.

<http://www.jamesbrennan.org/algebra/numbers/decimals1.htm>

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To round off a decimal:

Look at the digit to the right of the required decimal place.

If the digit is less than 5, round down by ignoring the trailing digits.

If the digit is 5 or more, round up by increasing the required decimal place by 1 and remove the trailing digits.

[http://www.mathsteacher.com.au/year7/ch06\\_decimals/14\\_round/off.htm](http://www.mathsteacher.com.au/year7/ch06_decimals/14_round/off.htm)  
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See what I mean? TECO has been cheating us, and their supervisors are willing to tell us how they are doing that to us. Because TECO has been cheating us (I don't know how long now) and now they want to cheat us more by the "global warming" thing wherein we are using less of their electricity so they want us to use more so they are asking for a raise...well I think it stinks and you should NOT allow TECO a rate increase of \$11 per account. We aren't using more, in fact we're using less, but they just want to be paid more. That's not fair. I don't see them doing solar and helping us to get less consumption for more electricity. All I see is that they want more money. That's not fair to us customers.

Thank you for listening.

cordially



Christie J. Fox  
17832-G Jamestown Way  
Lutz, FL 33558-7702  
813-264-7349

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Office of Commission Clerk Official Filing

Ruth Nettles

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From: Consumer Contact  
Sent: Monday, June 16, 2008 2:03 PM  
To: Ruth Nettles  
Cc: Kimberley Pena  
Subject: Docket 080317

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
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Add to docket file 080317  
-----Original Message-----

From: Webmaster  
Sent: Friday, June 13, 2008 4:02 PM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Friday, June 13, 2008 4:00 PM  
To: Webmaster  
Subject: My contact

Contact from a Web user

Contact Information:

Name:  
Company:  
Primary Phone:  
Secondary Phone:  
Email:

Response requested? No  
CC Sent? No

Comments:

Please reject the request by electric companies (TECO and others) to raise the rates. Ask them what happens if you don't approve, wait for few months to see if the worst really happens and if it does, ASK INSIDERS to see if TECO was doing stuff to cause a problem to justify rate hike. Please stand up for the citizens for once instead of the almost guaranteed approval of the utility companies requests that we have been used to. If anything, you should tell them that every time they approach you they also risk their rates being decreased not increased and see if they think twice about it. Thanks.

6/16/2008 8:18 AM

Office of Commission Clerk Official Filing

Ruth Nettles

080317

From: Webmaster  
Sent: Thursday, June 12, 2008 10:26 AM  
To: Consumer Contact  
Subject: FW: My contact

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. 05065-08                   |                                  |                                              |
| DISTRIBUTION: _____                     |                                  |                                              |

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Thursday, June 12, 2008 9:04 AM  
To: Webmaster  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Carol Shelley

Company:

Primary Phone:

Secondary Phone:

Email:

Response requested? No

CC Sent? No

Comments:

This would be a TERRIBLE time to raise energy rates. Food is an issue. We cannot afford to get enough to eat.

Office of Commission Clerk Official Filing

Ruth Nettles

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From: Ruth McHargue  
Sent: Wednesday, June 18, 2008 12:37 PM  
To: Ruth Nettles  
Cc: Kimberley Pena  
Subject: 080317

|                                         |                                  |                                              |
|-----------------------------------------|----------------------------------|----------------------------------------------|
| FPSC, CLK - CORRESPONDENCE              |                                  |                                              |
| <input type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input checked="" type="checkbox"/> Consumer |
| DOCUMENT NO. <u>05065-08</u>            |                                  |                                              |
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Add to docket file

-----Original Message-----

From: Consumer Contact  
Sent: Tuesday, June 17, 2008 10:20 AM  
To: Ruth McHargue  
Subject: FW: My contact

To CLK for docket 080317

-----Original Message-----

From: Webmaster  
Sent: Tuesday, June 17, 2008 7:48 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Tuesday, June 17, 2008 7:40 AM  
To: Webmaster  
Cc: Jan.Washington@TampaGov.net  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Jan Washington  
Company: City of Tampa  
Primary Phone: 813-274-8303  
Secondary Phone: 813-918-1812  
Email: Jan.Washington@TampaGov.net

Response requested? Yes

CC Sent? Yes

Comments:

Please confirm, the TECO Docket #080317-EI only is concerned with increasing rates for fuel - not streetlights. Are the tariff rates being modified?

6/13/2008 4:19 PM

Office of Commission Clerk Official Filing

Ruth Nettles

080317

From: Ruth Nettles  
Sent: Friday, June 13, 2008 4:19 PM  
To: Ruth McHargue  
Cc: Kimberley Pena  
Subject: RE: E-Form Other Complaint TRACKING NUMBER: 13750

**CONSUMER**

Yesterday we opened two dockets requesting rate increases:

Peoples Gas is Docket 080318 and TECO's Docket is 080317.

I will place this consumer correspondence in Docket 080317-EI.

-----Original Message-----

From: Ruth McHargue  
Sent: Friday, June 13, 2008 4:11 PM  
To: Ruth Nettles  
Cc: Kimberley Pena  
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 13750

Do you have a pending docket on this?

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Thursday, June 12, 2008 10:30 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 13750

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Paul Dahlke  
Telephone: 813-363-2206  
Email: crosspointepaul@tampabay.rr.com  
Address: 1015 Wildrose Dr Lutz 33549

BUSINESS INFORMATION

Business Account Name: Paul Dahlke  
Account Number:  
Address: 1015 Wildrose Dr Lutz Florida 33549

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company  
Details:

Just recently heard that TECO along with other electric sources for Florida have filed a report to have permission to increase the rate to the Florida people due to rising gas prices. I ask that you please consider that us Floridian people are taking every measure that we have to pull our sources together now to be able to afford food, gas, insurance, mortgage. We have canceled everything that has been a leisure to us like, tv, cable, dining out, movies, vacations all due to the rise in gas prices. I asked that you please consider to decline the electric companies request to increase our rates. Over the past 10 years Floridians have had increases effect there lives in areas like, garbage, phone service, water/sewer, Home Owners insurance, taxes. So I ask as you are a person just like us to vote against the increase to help save some money in our pockets. Thank you for taking the time to hear my complaint

DOCUMENT NUMBER-DATE

05065 JUN 13 8

FPSC-COMMISSION CLERK

