## Notice of Customer Meeting

## **PUBLIC SERVICE COMMISSION**

The Florida Public Service Commission announces a public meeting to which all persons are invited.

DATE AND TIME: Wednesday, July 30, 2008 at 5:00 P.M

PLACE: Sawgrass Bay Elementary School

4004 South U.S. Hwy 27 Clermont, Florida 34714

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket Number 070693-WS - Application for increase in water and wastewater rates in Lake County by Lake Utility Services, Inc. The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the utility provides, the proposed rate increase, and to ask questions or make comments on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission staff will have sign-up sheets, and customers will be called in the order that they sign up to speak.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this workshop/meeting is asked to advise the agency at least 48 hours before the workshop/meeting by contacting: Office of the Commission Clerk, 850-413-6770. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service, 1(800)955-8771 (TDD) or 1(800)955-8770 (Voice). For more information, you may contact: Office of the Commission Clerk, 850-413-6770.

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DOCUMENT NUMBER-DATE

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## **Hong Wang**

From:

Cloud, Liz [LCloud@dos.state.fl.us]

Sent:

Monday, June 30, 2008 3:33 PM

To:

Hong Wang

Subject: RE: FAW Notice To Be Published On 7/11/08

Your Welcome and everything looks fine.

Please take a few minutes to provide feedback on the quality of service you received from our staff. The Florida Department of State values your feedback as a customer. Kurt Browning, Florida's Secretary of State, is committed to continuously assessing and improving the level and quality of services provided to you. Simply click on the link to the "DOS Customer Satisfaction Survey." Thank you in advance for your participation. DOS **Customer Satisfaction Survey** 

From: Hong Wang [mailto:HWang@PSC.STATE.FL.US]

Sent: Monday, June 30, 2008 3:02 PM

To: Cloud, Liz

Cc: Ann Cole; Tiffany Williams; Theresa Walsh Subject: FAW Notice To Be Published On 7/11/08

Ms. Cloud,

Per our conversation, please find attached the FAW notice that needs to be published in the July 11, 2008, Florida Administrative Weekly. Please let me if you have any questions.

Thank you very much for your assistance in this matter.

Hong Wang Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Tel: 850-413-6762