

From: Ruth McHargue
Sent: Wednesday, July 15, 2009 2:05 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK Docket 080072

Please add to docket file.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06687.08		
DISTRIBUTION: _____		

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, July 15, 2009 1:38 PM
To: Ruth McHargue
Subject: To CLK Docket 080072

Please note I have enter this into CATS as info request with the appropriate docket # and close out code/company code. See 869991C. DH

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, July 14, 2009 5:07 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 20597

Complaint filed with PSC

CUSTOMER INFORMATION

Name: William Hausler
Telephone: 386 409 7419
Email: ryderbill4@cfl.rr.com
Address: 2609 Crestwood Av New Smyrna Bch 32168

BUSINESS INFORMATION

Business Account Name: William Hausler
Account Number:
Address: 2609 Crestwood Av New Smyrna Bch Florida 32168

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company
Details:

I and many others think that allowing FPU to raise its rates along with the monthly customer charge is hiway robbery. Especially in these times of recession with people out of work and businesses failing. I cant see how FPU can justify the increases and how you possibly could have allowed it. I am considering returning to all electric and dumping gas.



Mr. Barry Goodman
 5297 Princeton Way
 Boca Raton, FL 33496

WEST PALM BEACH

FL 334 4 1

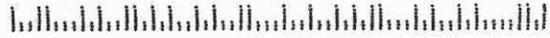
21 AUG 1988 PM



08 AUG 25

Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

323990850 0001



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EDWARD V. GRAYSON M.D., J.D.

RECEIVED-FPSC

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06687-08		
DISTRIBUTION: ECA, GCL		

08 AUG 22 AM 9:26

08 AUG 22 11:17:30
August 13, 2008

1685 Royal Palm Way
Boca Raton, FL 33432
(561) 394-6560

COMMISSION
CLERK

To: The Florida Public Service Commission
From: Edward V. Grayson
Re: Docket No. 080072-GU

I am writing this letter in strong opposition to Florida Public Utilities' request to stratify their rate schedule against those customers who are using gas for generators only at this time. I have spoken to Ms. Elizabeth Draper, a staff member, on this matter in the recent past.

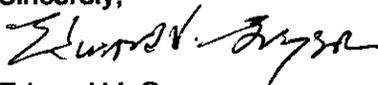
After leaving off the "comments letter" on the initial notice of the rate change to their customers, Florida Public Utilities (FPU) sent out the letter that arrived today, just one week before the hearing by third class mail. This raises a question of bad faith.

For the sake of brevity, I will enumerate my reasons for my opposition.

1. Whereas FPU requests the selective rate increase for generator users to recover the non-fuel energy cost, they fail to mention that there are those, such as myself, who paid \$500 solely to have a line run from the street to their homes. (I enclose a copy of a letter FPU sent me to document the fact that the installation charge was separate from any other service provided.) If FPU's rate increase is approved they would be double billing and recovering costs twice. I am told that FPU is unable to retrieve specific installation costs from their records. Again, the bad faith of "willful blindness" must be considered. I urge you to hire a third party to retrieve the data at FPU's expense.
2. It is unreasonably arbitrary to single out a particular use for rate increase. Where will it stop? What about those who use gas to heat their pools? Why wasn't a minimum usage requirement disclosed when FPU marketed their product to potential customers? They are clearly trying to change the rules after the game has begun.
3. To allow a monopoly utility to require a minimum use is a dangerous precedent because there is no potential end to where any sole energy provider can demand "recovery costs" as they ratchet up their need for funds. In fact, the allowance for cost recovery by Peoples Gas most likely precipitated FPU's request. Will FP&L, Florida Progress and TECO be next?
4. FPU's offer to withdraw service to those who do not accept the rate increase is disingenuous because there is no alternative natural gas provider. Natural gas availability induced many such as myself to invest in the cost of a generator as there is no other comparable source of energy in a post hurricane environment. Knowing this, their attitude only reinforces their monopoly position.
5. There are probably others such as myself who have an active contract for service that the rate increase would violate. (A copy of the contract is enclosed.)

FPU is a sole source provider of a critical form of energy who should not be allowed to "double recover", arbitrarily require minimum usage or abuse their position as a monopoly.

Sincerely,



Edward V. Grayson

~~Petition for approval of residential standby generator rate schedule for~~

Florida Public Utilities Company

DOCKET NO. 080072-GU

Name EDWARD V. GRAYSON

Address 1685 ROYAL PALM WAY

Boca Raton, FL 33432

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I strongly oppose any selective rate increase by FPU to their generator only customers

Edward V. Grayson

Please see enclosed letter and documentation

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

Docket No. 080072-GU



Propane
burns better
more expensive

Use
DAVIDA
838-1758
1759
(361)

Dear Resident:

Florida Public Utilities Company, Your local natural gas utility, will soon be installing facilities in your area. These facilities will provide low cost natural gas to your neighborhood. Natural gas lines are typically installed in utility easements or in right-of-ways. The new natural gas line will be installed in:

The Utility Easement On Your Property.

Please clear obstructions such as sheds, pens, etc. from The utility easement on your property and restrain your Pet(s) during construction.

The Right-Of-Way(s) adjacent to your property.

Please unlock your fence during construction.

Once the appropriate construction has been completed our natural gas clients will be contacted to arrange for final connection of our facilities to their natural gas appliances (ranges, water heaters, pool heaters, grills, clothes dryers, etc.) and a safety check of internal piping.

If you are a current customer, there may be a temporary interruption of your natural gas service. In the event your natural gas service is interrupted, we will make an appointment to gain access to your appliance(s). This is necessary to comply with Public Service Commission Regulations, which requires piping and appliances to be inspected for proper operations prior to restoring natural gas service.

I thank you for your cooperation and assistance so that more people may benefit from the low cost natural gas that we provide. If you have any questions concerning this construction project, please call Paula Seaton at 561-838-1833. For information on obtaining low cost natural gas service for your home or business please call 1-800-427-7712.

Sincerely,

Michael J. Nardi
Manager of I&M

Docket No. 080072-GU





Docket No. 080072-GU

November 29, 2005

Mr. Eduard Grayson
1685 Royal Palm Way
Boca Raton, FL 33432

Re: Natural Gas Service Line

Dear Mr. Grayson:

Per our conversation this morning is the information that you requested to initiate the installation of a natural gas service line on your property. Accompanying this note is a copy of the Extension of Facilities Agreement, which grants Florida Public Utilities permission to install a service line on your property. As agreed upon, you will remit to Florida Public Utilities a sum of \$500 to pay for construction of the service line. Please sign the agreement and remit the aforementioned amount to my attention. 

Secondly, the proposal dated May 16th outlining the scope of the work after the meter will be honored (\$1514). FPU will install approximately 20' of exterior fuel line from the location of the future meter to connect with the existing line coming from the propane tank. FPU will convert the grill, the Viking range, fireplace and pool heater from propane to natural gas.

If you have any questions, please contact me directly at (561)838-1794.

Sincerely,

Leb Stepherson
Marketing Manager

Docket No. 080072-GU

Docket No. 080072-GU



FLORIDA PUBLIC UTILITIES COMPANY
NATURAL GAS SERVICE AGREEMENT

This agreement, entered into this 14 day of December 2005, by and between Florida Public Utilities Company, a Florida Corporation, hereinafter referred to as the "Company", and EDUARD GRAYSON, hereinafter referred to as "Customer".

Customer agrees to buy gas from Company and Company agrees to sell gas to Customer at:

1685 ROYAL PALM WAY, BOCA RATON, FL, 33432
(Street) (City) (State) (Zip)

under Company's Rate Schedule No. G2531 and under the terms and conditions of this contract for the term of 4 year(s) after the commencement of service by Company to Customer and thereafter from year to year until written notice of cancellation shall be given by either party to the other at least 90 days prior to the annual renewal date. Service under this agreement shall commence on or about 01/01/06 or within 30 days of the date that Company has installed the necessary mains, meters, and other essential equipment to serve the Customer, whichever is later.

Customer and owner agree to permit the Company to install its facilities on the property and to provide Company with egress and ingress to install, maintain or remove its gas line and equipment and to periodically read its meter, and further agree that all facilities installed by the Company, up to and including the outlet of the gas meter, shall forever remain the property of the Company. Customer, if other than owner of property on which installation is to be made, shall provide Company with either written documentation of property owner's consent for the installation of a natural gas service on the property or have the property owner complete a Property Owner's Consent Form (FPUC Form No. POCF). Customer agrees to pay Company for all service rendered hereunder at the above designated rate as it is now or may subsequently be lawfully amended or superseded.

This agreement includes Company's Rules and Regulations except in such terms wherein a contrary intent is here expressed.

No agent or employee of Company has any power to amend or waive any of the provisions of this contract or to make any promise or representation contrary to, or inconsistent with, the provisions hereof. This instrument constitutes the entire contract between the parties.

Customer agrees to accept and be bound by all rules and regulations of Company in connection with the service hereby covered, which are now or may hereafter be filed with, issued and promulgated by the Florida Public Service Commission or other Governmental bodies having jurisdiction thereof.

Company and Customer do respectively assume full responsibility and liability for the maintenance and operation of the facilities owned or operated by each and each shall indemnify and save harmless the other from any and all loss or damage sustained, and from any and all liability including injury to persons and property incurred, arising from any act or accident in connection with the installation, presence, maintenance and operation of facilities operated by the indemnifying party unless the same shall be due to the sole negligence of the other party, its agents, employees, contractors, guests or invitees.

RESIDENTIAL CUSTOMERS ONLY - Excess Flow Valve (EFV) see CFL Title 49, Part 192.381:

The EFV is a safety device designed to shut-off the flow of gas in the event the flow of gas exceeds the design capacity which may occur when the line is accidentally ruptured. The installation cost of this device is \$ 75, if request is made prior to service line installation. Additional charges may be incurred for maintenance and/or replacement of the EFV or for EFV installation after the service line installation is complete. Company does not warrant the device other than the manufacturer warranty.

I hereby _____ installation of an Excess Flow Valve (EFV)

This agreement shall not be binding upon Company until approved and accepted on its behalf by one of its representatives in the space provided below, and thereafter shall bind and benefit the parties hereto, their successors and assigns.

All correspondence and notices required under this contract are to be addressed to Customer at:

1685 ROYAL PALM WAY, BOCA RATON, FL, 33432
(Street) (City) (State) (Zip)

and to the Company at: 401 South Dixie Hwy, West Palm Beach, FL 33401

APPROVED AND ACCEPTED BY:

By: JOSE DAVILA
Florida Public Utilities Agent's Signature

By: _____
Customer's Signature

Jose Davila Residential New Construction
Florida Public Utilities Agent's Name & Title

EDUARD GRAYSON
Customer Name (printed)

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue
Sent: Wednesday, August 20, 2008 4:33 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: Docket correspondence

Attachments: FAX.TIF

Add to docket file

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06687-08		
DISTRIBUTION:		

From: Consumer Contact
Sent: Wednesday, August 20, 2008 1:59 PM
To: Ruth McHargue
Subject: FPUC Gas Rate Increase

To CLK

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: 5616417868, 1 page(s)

You have received a new fax. This fax was received by NET SatisFAXtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 8/20/2008 1:22 PM
Number of Pages: 1
From (CSID): 5616417868
From (ANI):
Sent to DID:

Duration of Fax: 0:00:51
Transfer Speed: 9600

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (20 KB)

Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

Name THEODORE F. GERSON
Address 367 GLENBROOK DRIVE
ATLANTIS, FL. 33462

If you want to let the Public Service Commission know what your concerns are about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

WHEN I INSTALLED MY GAS FIRED GENERATOR,
I PAID FLORIDA PUBLIC UTILITIES COMPANY FOR
THE INSTALLATION OF A GAS MAIN FROM THE
STREET TO THE GAS METER.

I FEEL THAT THEIR INVESTMENT IN MY SERVICE
WAS THEREFORE PAID IN ADVANCE, AND ONLY THE
GAS CONSUMED SHOULD BE CHARGED THEREAFTER.

Theodore F. Gerson
THEODORE F. GERSON

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue
Sent: Wednesday, August 20, 2008 4:35 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: Docket correspondence

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06687.08		
DISTRIBUTION: _____		

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, August 20, 2008 3:00 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 14728

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Kenneth Lebersfeld
Telephone: 561-241-7017
Email: kenlight@msn.com
Address: 4441 Woodfield Blvd Boca Raton 33434

BUSINESS INFORMATION

Business Account Name: Kenneth Lebersfeld Account Number:
Address: 4441 Woodfield Blvd Boca Raton Florida 33434

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company

Details:

Docket #080072-GU

I received the notice about the drastic increase of rates (more than double) to generator customers. While I understand FPUC's reasons for asking for the increase, I think that current customers should be grandfathered in under the old rates. These customers made a financial decision and paid FPUC to install gas lines based on the existing rates. There have been no significant changes to the situation. FPUC knew the costs and calculated installation charges based on these factors. If the costs are too low now they have the ability to recalculate it properly with new customers. They should not have the right to try to recover costs retroactively from old customers. The option to discontinue service is not appropriate because customers have spent thousands of dollars on generator equipment and installation. It is improper to tell these customers to render this expense useless.

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 06687-08
DISTRIBUTION *ecr/bll*

Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

COMMISSION
CLERK

08 AUG 20 AM 8:58

RECEIVED-FPSC

Name R. Gentle

Address 617 Oklawaha Lane

Delray FL 33483

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Another example of corporate price gouging
akin to Exxon Mobile charging more ^{to fill}
up a Prius versus a Suburban.
I oppose this price increase
It is just a pretense to fatten the pockets
of the corporate executives.

QUEST PAPER SERVICE

FL 32399-0850

16 AUG 2008 4 PM



PS SC
32399-0850

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



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FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 06687-08
DISTRIBUTION: ECR, GCL

Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED-PPSC
08 AUG 20 AM 8:55
COMMISSION
CLERK

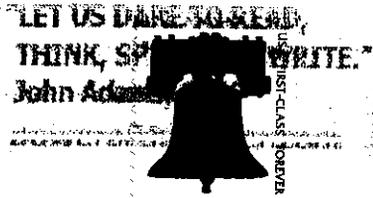
Name JAMES COLLIER
Address 1982 ST. RD. 44, #155
NEW SMYRNA BEACH, FL. 32168

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I paid full price^{*} for all cost associated with adding gas service and pay for my usage! Your new rate schedule is unjust and should not be approved or implemented!
J Collier
* > (\$500-)

DAYTONA BEACH
FL 321
16 AUG 2008 PM 1 L



James Collier
1982 St Rd 44 #155
New Smyrna Beach, FL 32168

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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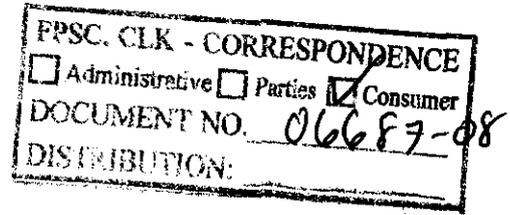
Fold Here

Office of Commission Clerk Official Filing

080072

Ruth Nettles

From: Ruth McHargue
Sent: Tuesday, August 19, 2008 9:59 AM
To: Ruth Nettles
Cc: Kimberley Pena
Subject: FW: Aqua Utilities Rate Increase Protest



FYI - The docket number is listed on the correspondence.

From: Ruth McHargue
Sent: Tuesday, August 19, 2008 9:57 AM
To: Cheryl Bulecza-Banks
Subject: RE: Aqua Utilities Rate Increase Protest

Thanks

From: Cheryl Bulecza-Banks
Sent: Tuesday, August 19, 2008 9:54 AM
To: Ruth McHargue
Subject: RE: Aqua Utilities Rate Increase Protest

Hey Ruth,

This is not an Aqua complaint. This has to do with Florida Public Utilities.

Cheryl

From: Ruth McHargue
Sent: Tuesday, August 19, 2008 9:48 AM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: Aqua Utilities Rate Increase Protest

Add to docket file

From: Consumer Contact
Sent: Tuesday, August 19, 2008 8:12 AM
To: Ruth McHargue
Subject: Aqua Utilities Rate Increase Protest

To CLK

From: NET Satisfaxtion
Sent: None
To: Consumer Contact
Subject: , 1 page(s)

You have received a new fax. This fax was received by NET Satisfaxtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 8/18/2008 10:15 PM
Number of Pages: 1

8/19/2008 10:04 AM

Office of Commission Clerk Official Filing

From (CSID):
From (ANI):
Sent to DID:

Duration of Fax: 0:00:57
Transfer Speed: 9600

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6

<< File: FAX.TIF >>

Office of Commission Clerk Official Filing

Ruth Nettles

080072

From: Ruth McHargue
Sent: Tuesday, August 19, 2008 9:48 AM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: Aqua Utilities Rate Increase Protest

Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		06687-08
DISTRIBUTION:		

Add to docket file

From: Consumer Contact
Sent: Tuesday, August 19, 2008 8:12 AM
To: Ruth McHargue
Subject: Aqua Utilities Rate Increase Protest

To CLK

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: , 1 page(s)

You have received a new fax. This fax was received by NET SatisFAXtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 8/18/2008 10:15 PM
 Number of Pages: 1
 From (CSID):
 From (ANI):
 Sent to DID:

 Duration of Fax: 0:00:57
 Transfer Speed: 9600

 Received Status: Success
 Number of Errors: 0
 Port Received On: RockForceOCTO+ Port 6



FAX.TIF (23 KB)

against!

Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

Name Gray Lee Marder
Address One Ocean Lane
Jupiter Beach, Fla 33460

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I do <u>not</u> want a rate increase.
The Fla Public Utilities gets gas monthly now for a hookup of natural gas that we never use except in emergencies.
They bill us monthly and are paid for emergency services. TO increase our costs in this terrible economy is wrong!
Emergency generators are just that for emergencies.
Please DO <u>Not</u> increase our rates!

Fold and tape -- see back for address

Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

Name Lee B. Gordon
Address 332 Eden Road
Palm Beach FL 33480

COMMISSION
CLERK

08 AUG 18 AM 9:48

RECEIVED-FPSC

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

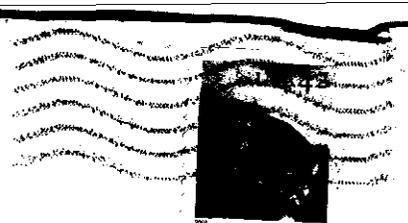
CONSUMER COMMENTS

I object to this petition. I should not be penalized because my house came with electric appliances. I do intend to switch over my water heater to gas once my heater goes bad (gas tankless water heater). In the meantime, however, I should not have to pay extra. When we suffered the hurricane a few years ago, my gas bill was approximately \$1300 for a few days of running my generator, so I feel I pay my fair share. Thank you —

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	06687-08	
DISTRIBUTION:	TCP, CLK	

WEST PALM BEACH FL 334

16 AUG 2005 PM 3:17



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850



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Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED-FPSC
08 AUG 18 AM 9:32
COMMISSION
CLERK

Name James E. Miller

Address 1311 N. Atlantic Ave

New Smyrna Beach FL 32169

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

FPL required that I pay for extending the gas line down the street and running the gas line on my property as a residential standby generator customer. A regular gas customer would not incur these costs. I paid over \$2700 to obtain natural gas.

My proposal is to have FPL refund the install costs if they want to double the fixed cost charge. They have no additional fixed costs for residential generator customers.

James E. Miller
8-15-2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06687-08		
DISTRIBUTION: <i>ELH, GLL</i>		

Fold and tape -- see back for address

Jim Miller
1311 N. Atlantic Ave
New Smyrna FL 32169

DAYTONA BEACH
FL 321
15 AUG 2008 PM 1 T

THINK, SPEAK, WRITE."
John Adams,
powerofth



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Tape

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Postage and Fees Guaranteed by the United States Postal Service. PSN 5000-000-0000

Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED-FPSC

08 AUG 18 AM 9:32

COMMISSION
CLERK
Address

Doris W. Little

1331 6th Street

West Palm Beach, Fl. 33401

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 06687-08

DISTRIBUTION: ECR, bel

If you want to let the Public Service Commission know what your concerns are about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

To Whom It May Concern:

I am Doris W. Little, a senior, living on a fixed income and own a generator and trying to enjoy the last years of my life which is very difficult at this time because of the Economy.

I don't feel that a change in rates should be made. The Economy is terrible!

Please think seriously about making changes that will make life more difficult for others who will have to make adjustments. Thank you,

Respectfully yours,
Doris W. Little

Doris W. Little
1331 6th Street
West Palm Beach, FL 33401

WEST PALM BEACH
FL 334 4 2
15 AUG 2008 PM



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



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Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED-FPSC
08 AUG 18 AM 9:30
COMMISSION
CLERK

Name LLOYD M. GRANT
Address 896 STIRLING DR
WINTER SPRINGS, FL 32708

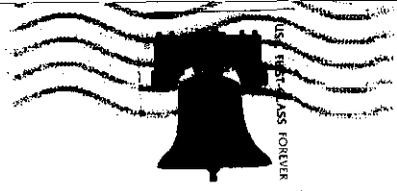
FPSC. CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>06687-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

THIS REPRESENTS CONSUMER COMMENTS
1. THIS REPRESENTS A 70% INCREASE OVER OUR CURRENT BILL.
2. WHEN I SIGNED UP FOR GAS, I PAID A \$700+ SET UP PREMIUM BECAUSE WE WOULD BE A GENERATOR ONLY CUSTOMER.
3. OUR CURRENT BILL HAS A MINIMUM OF CUBIC FT CHARGE
IN LIEU OF THE ABOVE, I FEEL THE RATE INCREASE IS <u>UNJUSTIFIED</u>
<u>Lloyd M. Grant</u>

MID FLORIDA FL 327

15 AUG 2008 PM 1 L



LLOYD M. GRANT

896 STIRLING DR

WINTER SPGS FL 32708

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



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Petition for approval of residential standby generator rate schedule

Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED-PPSC
08 AUG 18 AM 9:04
COMMISSION
CLERK

Name B VALKENBURG
Address 1119 3rd St
LAKE PARK FL 33403

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I AM 83 AND MY HUSBAND DIED 2 YRS AGO, SO SINCE I CANNOT HANDLE A PORTABLE GENERATOR I HAD TO USE WHAT MONEY I COULD - (LOST 1000 PER MONTH WHEN HE DIED) TO GET A BIG GENERATOR WHICH RUNS ONCE A WEEK BUT EVIDENTLY DOESN'T USE ENOUGH GAS TO SATISFY THE GAS COMPANY. I THINK THIS IS ANOTHER RIPOFF, LIKE THE ELECTRIC AND WATER USING ALL KINDS OF EXCUSES TO RAISE PRICES. I DON'T GET A RAISE FROM SSI ENOUGH TO COVER THESE ASKED FOR RAISES.

There should be some CONSIDERATION FOR THE ELDERLY OR WE WILL NOT BE ABLE TO SURVIVE ANY DISASTER. I CANNOT GO THRU ANOTHER HURRICAN LIKE THE 2 WE HAD WHEN THE ELECTRIC WAS OUT FOR A LONG ENOUGH TIME FOR US TO LOSE OUR FOOD + HAVE NO COOKING CAUSE I USE ELECTRIC. PLEASE CONSIDER SOME KIND OF BREAK FOR US ELDERLY.

Fold and tape -- see back for address

B Valkenburg

Petition for approval of residential standby generator rate schedule for

Florida Public Utilities Company

DOCKET NO. 080072-GU

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 06687-08
DISTRIBUTION: ECR, GCL

RECEIVED-PPSC
08 AUG 18 AM 9:03
COMMISSION
CLERK

Name PAUL KENNEDY
Address 465 NE 2ND ST
BOCA RATON, FL 33432

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I PAID \$1,000 TO HAVE YOU RUN THE LINE TO THE SIDE OF MY HOUSE. THE CHARGE WAS FAR IN EXCESS OF YOUR ACTUAL COST TO RUN THAT LINE. YOU KNEW IN ADVANCE THAT I WOULD BE ONLY USING THE LINE FOR GENERATED ONLY USE. IF YOU DID NOT WANT TO RUN THE LINE YOU SHOULD HAVE REJECTED MY REQUEST. I THINK I WILL REPLACE MY HOT WATER HEATER WHEN IT GOES BAD. WHEN I ORIGINALLY BUILT MY HOME 5 YEARS AGO I WAS TOLD THERE WAS NO GAS AVAILABLE OTHERWISE I WOULD HAVE INSTALLED ALL GAS APPLIANCES. I THINK THIS AMOUNTS TO BAIT AND SWITCH.

WEST PALM BEACH
FL 334 5 T
14 AUG 2008 PM



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850 0001



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FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 06687-08
DISTRIBUTION: ECR, GU

Petition for approval of residential standby generator rate schedule for

Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED- FPSC
08 AUG 18 AM 9:03
COMMISSION
CLERK

Name Gene Shurba

Address 240 N.W. 49th

13001 N.W. 17th, FL 33431

If you want to let the Public Service Commission know what your concerns are about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

You say you want to recover costs for generator use only. Then what is the bill I get every month for? What is locking in the bill that you "forgot"? You say to "mitigate" this situation you want a new rate class for "people who do not use gas on a regular basis". A not accurate reason like this that would justify such a rate. All snowbirds would then fall into the same class. Customers are ^{NOT} required to generate you a certain usage of gas each month. You are well aware of the use of these generators, you enticed customers to put them in, in the first place. Offering to disconnect service if we don't agree is nonsense, there is NO SUBSTITUTE it would render the generator useless!!

WEST PALM BEACH
FL 334 5 T
14 AUG 2008 PM



Mr. ~~James~~ Schulson
2408 NW 49th Ln.
Boca Raton, FL 33431

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850 0001



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Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

RECEIVED-FPSC
 08 AUG 18 AM 9:03
 COMMISSION
 CLERK

Name Robert E. LEVINSON
 Address 5262 BOCA MARINA CIR
BOCA RATON FL 33487

If you want to let the Public Service Commission know what your concerns are about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

DOCKET # 080072 GU

CONSUMER COMMENTS
1. Contract in SAs signed JAN 12 06 PAID 928 " AT SIGNING
2. Generator (ONLY contract)
3. STARTED Generator JUNE 12 07 They had my money all of that time.
4. I was told by [GARTH HADLEY] their was RESIDENTIAL MARKETING MAN THAT MY COST WAS Higher because I was only paying for oil gas for generator.
WHY DO THEY NOW NEED MORE MONEY SINCE I ONLY USE A SMALL AMOUNT OF GAS FOR WEEKLY TESTING OF Generator

ROBERT E. LEVINSON
5262 BOCA MARINA CIRCLE SOUTH
BOCA RATON, FL 33487

WEST PALM BEACH

FL 334 5 L

14 JUL 2002 PM



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



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Petition for approval of residential standby generator rate schedule for
Florida Public Utilities Company

DOCKET NO. 080072-GU

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06687-08		
DISTRIBUTION: ECR, GCU		

RECEIVED-FPSC

08 AUG 18 AM 8:31

COMMISSION
CLERK

Name JOSEPH E GODARD MD
4387 S SEA MIST DRIVE
Address NEW SMYRNA BEACH FL 32169-4180
TEL. (386) 426-6688

If you want to let the Public Service Commission know what your concerns are about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket. 8/15/2008

CONSUMER COMMENTS

I object to the validity of the stated purpose of recovering costs associated with providing service to generator-only customers. Last year, I paid \$3,446.03 to cover the costs for such a gas-hook-up (see attached e-mail). I hardly believe it's fair to now propose a new additional, monthly recurring charge for costs that I have already paid for! If this proposal is approved by the FPSC, I will plead my case to the newspapers.

Joseph E. Godard, MD

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-3801
011-714-000-23593801
011-904-211-1300
011-904-211-1300

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Subject: 4387 S. Sea Mist Dr., NSB
Date: Tue, 24 Jul 2007 17:29:11 -0400
From: "Reck Lynn" <lreck@fpuc.com>  Add to Address Book  Add Mobile Alert
To: jegodard@yahoo.com

Dr. Godard,

The cost to run the new gas service and set the meter for your generator is \$ 3,446.03. If this is agreeable with you, I've included the following documents for execution:

1. Facilities Improvement Agreement to cover your contribution of \$3,446.03
2. Natural Gas Service Agreement for your permission to bring the natural gas service onto your property.
3. New Account Info Sheet to establish your gas account.

Please sign and date the agreements and complete the info sheet and return to me. Before electing to accept or decline the EFV(Excess Flow Valve) on the Natural Gas Service Agreement, please call me so I can explain its usage. You may pay your contribution by check or credit card (Master Card or Visa).

Should you have any questions, please feel free to call. Thank you.

Lynn Reck CRC, CSP
 Residential Marketing Representative
 Florida Public Utilities
 Office 386-668-9522
 Cell 386-747-8698
 Fax 386-668-9685 or 386-668-2692

Attachments

Attachment scanning provided by:

Files:

- | | |
|---|---|
|  Facilities_Improvement_Agreement.doc (31k) [Preview] | Scan and Save to Computer |
|  Nat_Gas_Srvc_Agrmt.doc (30k) [Preview] | Scan and Save to Computer |
|  NEW_ACCT_INFO_SHEET.xls (31k) [Preview] | Scan and Save to Computer |

FLORIDA PUBLIC UTILITIES COMPANY
IMPROVEMENT OF EXISTING
FACILITIES AGREEMENT

This agreement, executed in duplicate as of the 25th day of JULY, 2007, by and between Florida Public Utilities Company, a Florida Corporation, hereinafter referred to as the "Utility", party of the First part, and **JOSEPH E. GODARD** hereinafter referred to as the "Consumer", party of the Second part witnesseth:

Whereas, the Consumer is desirous of securing an improvement of existing facilities of the Utility as hereinafter described; and whereas, the Utility is willing to make such an improvement;

Now, therefore, in consideration of the respective and mutual covenants and agreements contained herein and hereinafter set forth, the parties hereto agree with each other as follows:

1. The Utility will improve existing facilities as follows: From a point on the natural gas main, install the service line to **4387 S. SEA MIST DR., NEW SMYRNA BEACH, FL 32169.**

The Utility will commence the improvement of its existing facilities forthwith after the execution of this agreement and use its best efforts to complete the improvements of its facilities as soon as reasonably possible; provided, however that the parties expressly agree that the Utility shall not be liable or responsible for any delay caused by or resulting from shortages or unavailability of material or labor, or for any other hindrance or delay beyond the control of the Utility.

2. **To compensate the Utility for the cost and expense of the aforesaid improvement of its facilities, the Consumer simultaneously with the execution of this agreement has paid to the Utility the sum of \$3,446.03.** The receipt of which hereby is acknowledged by the Utility. The parties agree that said sum was paid by the Consumer to and received by the Utility without the right of any rebate, credit, reduction or adjustment in favor of either party.

3. The parties agree that the utility shall at all times have title to and keep ownership and control in and over the aforesaid improved facilities, including but not limited to all new materials and equipment installed therein; and the parties agree further that the Utility shall have the sole and exclusive right to use the improved facilities for the purpose of serving other customers of the utility.

4. After the improvement of the facilities described above, the Consumer agrees that subject to all applicable terms, provisions, rights, duties and penalties the Consumer will in the usual manner and at the usual times pay for the utilities and services delivered to the Consumer by means of the improved facilities in accordance with the Company's tariffs filed with and approved by the Florida Public Service Commission.

5. The parties agree that no representation, warranty, condition, or agreement of any kind or nature whatsoever shall be binding upon either of the parties hereto unless incorporated in this agreement; and the parties agree further that this agreement covers and includes the entire agreement between the parties. The parties agree that all covenants and agreements contained herein shall extend to, be obligatory upon and inure to the benefit of the parties hereto and their respective heirs, legal representatives, successors and assigns; provided, however, that the Consumer may not transfer or assign all or any part of this agreement or any right which he may obtain hereunder without first obtaining the written consent of the Utility.

In witness whereof, the parties hereto have executed this agreement as of the day and year hereinbefore first written.

"Utility"
Florida Public Utilities Company

By: _____
Lynn Reck

By: Joseph E. Godard
Joseph E. Godard



FLORIDA PUBLIC UTILITIES COMPANY
NATURAL GAS SERVICE AGREEMENT

THIS agreement entered into this 25TH day of JULY, 2007 between Florida Public Utilities Company, hereinafter called "Company" and JOSEPH E. GODARD hereinafter called "Customer".

Customer agrees to buy gas from Company and Company agrees to sell gas to Customer at: 4387 S. SEA MIST DR., NEW SMYRNA BEACH, FL 32169 under Company's Rate Schedule No. GRS31 and under the terms and conditions of this contract for the term of four year(s) after the commencement of service by Company to Customer and thereafter from year to year until written notice of cancellation shall be given by either party to the other at least 90 days prior to the annual renewal date. Service under this agreement shall commence on or about AUGUST 17, 2007 or within 60 days of the date that Company has installed the necessary mains, meters, and other essential equipment to serve the Customer, whichever is later.

Customer and owner agree to permit the Company to install its facilities on the property and to provide Company with egress and ingress to install, maintain or remove its gas line and equipment and to periodically read its meter; and further agree that all facilities installed by the Company, up to and including the outlet of the gas meter, shall forever remain the property of the Company. Customer, if other than owner of property on which installation is to be made, shall provide Company with either written documentation of property owner's consent for the installation of a natural gas service on the property or have the property owner complete a Property Owner's Consent Form (FPUC Form No. POCF). Customer agrees to pay Company for all service rendered hereunder at the above designated rate as it is now or may subsequently be lawfully amended or superseded.

This agreement includes Company's Rules and Regulations except in such terms wherein a contrary intent is here expressed.

No agent or employee of Company has any power to amend or waive any of the provisions of this contract or to make any promise or representation contrary to, or inconsistent with, the provisions hereof. This instrument constitutes the entire contract between the parties.

Customer agrees to accept and be bound by all rules and regulations of Company in connection with the service hereby covered, which are now or may hereafter be filed with, issued and promulgated by the Florida Public Service Commission or other Governmental bodies having jurisdiction thereof.

Company and Customer do respectively assume full responsibility and liability for the maintenance and operation of the facilities owned or operated by each and each shall indemnify and save harmless the other from any and all loss or damage sustained, and from any and all liability including injury to persons and property incurred, arising from any act or accident in connection with the installation, presence, maintenance and operation of facilities operated by the indemnifying party unless the same shall be due to the sole negligence of the other party, its agents, employees, contractors, guests or invitees.

RESIDENTIAL CUSTOMERS ONLY – Excess Flow Valve (EFV) see CFR, Title 49, Part: 192.381:

The EFV is a safety device designed to shut-off the flow of gas in the event the flow of gas exceeds the design capacity which may occur when the line is accidentally ruptured. The installation cost of this device is \$ 85.00, if request is made prior to service line installation. Additional charges may be incurred for maintenance and/or replacement of the EFV or for EFV installation after the service line installation is complete. Company does not warrant the device other than the manufacturer warranty.

_____ I hereby accept the installation of an EFV *J* hereby ~~decline~~ installation of an EFV

This agreement shall not be binding upon Company until approved and accepted on its behalf by one of its representatives in the space provided below, and thereafter shall bind and benefit the parties hereto, their successors and assigns.

All correspondence and notices required under this contract are to be addressed to Customer at: _____, and to Company at:

450 S. Hwy 17-92, Debary, Florida 32713.

 Joseph E. Godard
Joseph E. Godard

APPROVED AND ACCEPTED BY
FLORIDA PUBLIC UTILITIES COMPANY

by _____
Lynn Reck

FLORIDA PUBLIC UTILITIES COMPANY

NEW ACCOUNT INFORMATION SHEET

ACCOUNT #	_____		<div style="border: 1px dashed black; padding: 5px; width: 100px; height: 50px; margin: 0 auto;"> <p style="text-align: center; font-size: small;">Customer Initials</p> </div>
NAME	GODARD <small>LAST</small>	JOSEPH <small>FFR</small>	
D/B/A	_____		
SERVICE ADDRESS	4387 S. SEA MIST DR.		
CITY, STATE, ZIP	NSB	32169	Deposit \$100.00
MAILING ADDRESS	X	_____	Turn On \$42.00
CITY, STATE, ZIP	X	_____	Total \$142.00
PHONE #	X	386-426-6688	Trip Charge If Not Home: \$19.00 - scheduled day
E-MAIL ADDRESS		_____	Trip Charge If Not Home: \$24.00 - same day
DRIVER'S LICENSE #	X	_____	
SOCIAL SECURITY #	X	_____	
PASSWORD FOR ACCOUNT AUTHORIZED PERSON FOR ACCOUNT INFORMATION	_____		

PLEASE BE AWARE THAT WE OFFER ON-LINE BILL PAYMENT THROUGH CHECK FREE AT WWW.FPUC.COM.

	YES	NO
ARE YOU THE OWNER OF THE HOME / BUSINESS?	X	_____
ARE YOU INTERESTED IN BUDGET BILLING?	_____	_____
ARE YOU INTERESTED IN ELECTRONIC FUNDS TRANSFER?	_____	_____
ARE YOU INTERESTED IN FUEL LINE MAINTENANCE?	_____	_____
INSIDE FUEL LINE MAINTENANCE = \$3.50 / MONTH	_____	_____
OUTSIDE FUEL LINE MAINTENANCE = \$1.25 / MONTH	_____	_____
ARE YOU INTERESTED IN TANK MONITORING SYSTEM?	_____	_____
LEASED (FPU owned monitoring system) = See brochure	_____	N/A
PURCHASED (Customer owned monitoring system) = See brochure	_____	N/A
METER AND / OR TANK ACCESSIBILITY:		
DO YOU HAVE A DOG IN THE YARD? **	_____	_____
DO YOU HAVE A LOCKED GATE / FENCE? ** GATE CODE?	_____	_____

**IF SO, PLEASE CALL THE OFFICE THE LAST WEEK OF EACH MONTH FOR THE NEXT MONTH'S METER READING SCHEDULE.
WE WANT YOU TO HAVE AN ACCURATE STATEMENT

WHICH GAS APPLIANCES DO YOU HAVE IN YOUR HOME?

RANGE _____	DRYER _____	GRILL _____
WATER HEATER _____	FURNACE _____	FIRE PIT _____
GENERATOR <u> 1 </u>	GAS LOGS _____	SPA HEATER _____

NATURAL GAS: Monthly Customer Charge \$ 8.00
Meters are read monthly and the statement will be issued within a week. The statement will reflect the amount of gas registered on the meter including customer charge and taxes.

PROPANE GAS: Monthly Customer Charge \$ _____
METERED PROPANE ACCOUNTS: Monthly Customer Charge _____
Meters are read monthly and the statement will be issued within a week. The statement will reflect the amount of gas registered on the meter including customer charge and taxes.

BULK PROPANE ACCOUNTS: Semi-Annual Customer Charge \$ _____
You will be billed for the amount of gas in the tank at the time your account is turned on. A semi-annual customer charge (if applicable) including taxes will be billed to the account as stated above in addition to any deliveries that were made the preceding month.

MERCHANDISE AND SERVICE WORK:
Merchandise and service work is billed for your convenience on the same statement as your gas utility charges.

Customer Service Rep.

COMMENTS: _____
CEN-005

Ruth Nettles

080072

From: Ruth McHargue
Sent: Tuesday, July 29, 2008 4:30 PM
To: Ruth Nettles
Cc: Kimberley Pena; Pete Lester
Subject: FW: FPUC Rate Increase - Gas
Attachments: RE: My contact; RE: My contact

CONSUMER

Add to docket file

From: Angie Calhoun
Sent: Tuesday, July 29, 2008 10:00 AM
To: Ruth McHargue
Subject: FPUC Rate Increase - Gas

DOCUMENT NUMBER-DATE

06687 JUL 30 8

FPSC-COMMISSION CLERK

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Monday, July 28, 2008 8:43 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, July 27, 2008 11:03 AM
To: Webmaster
Cc: Felicefa@aol.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Felice Schonberg
Company:
Primary Phone: 561-965-9575
Secondary Phone: 561-602-6712
Email: Felicefa@aol.com

Response requested? Yes
CC Sent? Yes

Comments:

Docket #:080072-GU

I am very upset that there is a proposed increase of such a huge percentage for those of us using natural gas for only generators as needed. I am already spending about \$10 or more each month as "insurance" since I don't use the gas unless, God forbid, there is a storm and we need it. The proposal would double that and I think no one deserves 100% increase in this economy. God knows we are being faced with one increase after another and my husband and I are living on social security plus savings, which are not earning very much with the banks, as you well know. It isn't right to hit us from every single place available. It is horrible and we are very upset and angry that you would consider this invalid increase to the "normal" senior citizen in West Palm Beach. After all, this isn't Palm Beach and we are worried if and when our savings will even last at the rates that everyone keeps taking our security and peace of mind from us in our "retiring" years. Thank you for your consideration in this matter.
Sincerely, Felice Schonberg

DOCUMENT NUMBER-DATE
06687 JUL 30 8
FPSC-COMMISSION CLERK

Office of Commission Clerk Official Filing

Ruth Nettles

From: Webmaster
Sent: Monday, July 28, 2008 8:43 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Saturday, July 26, 2008 3:40 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name: stephen rothman
Company: n/a
Primary Phone: 561-585-1479
Secondary Phone: 561-306-7141
Email: steve_r@att.net

Response requested? Yes
CC Sent? No

Comments:

Regarding FPUC's request for rate change on generator customers. It seems the company wants it cake so it can eat it too. When I put in my generator three years ago, FPUC charged me \$800 for running the line from the alley to the generator - a distance of about 80 feet. The charge was because I had no other gas appliances, or pending appliances, for my home. I paid the fee and then had to shell out an additional \$450 to correct the damage done to my property in putting in the line. Since then, I have paid the monthly fee that runs between \$12 and \$14 and the gas usage charge when its brother, FPL cuts off the juice -- it happens about three times yearly for various periods. It just seems FPL can't get it right but that's another story.

Now FPUC wants to jump the monthly rate to \$18.75 with a charge of 48.34 cents for any gas used in excess of 22.17 therms. The monthly fee would be a better than 60 percent jump in the monthly fee if the \$12 charge proves to be the monthly average.

Indeed, I believe I have already enriched the coffers of FPUC by paying the \$800 fee required -- let alone the permitting fee requirements and going through a lengthy hassle with West Palm Beach, because it couldn't make up its mind on type of generator to be allowed and the type of installation to be required.

In light of these facts, I hope the FPSC will review the request carefully and not allow the utility to make more money off potential hurricane victims than should be allowed.