# `Holland+Knight

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COMMISSION

August 25, 2008

Holland & Knight LLP 315 South Calhoun Street, Suite 600 Tallahassee, FL 32301-1872 www.hklaw.com

Gigi Rollini 850 425 5627 Gigi.rollini@hklaw.com

# VIA HAND DELIVERY

Ms. Ann Cole, Director Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850

# Re: In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS

Dear Ms. Cole:

Enclosed for filing please find Aqua Utilities Florida, Inc.'s ("AUF") Late-Filed Composite Exhibit No. 13 from the Customer Service Hearing held on July 8, 2008 in Lakeland, Florida, which consists of the original Affidavits of Publication of Legal Notice in the *Highlands Today, DeSoto Sun,* and *News-Press* for the Customer Service Hearing in Sebring, Florida on July 7, 2008, and *The Ledger* and *The Zephyrhills News* for the Customer Service Hearing in Lakeland, Florida on July 8, 2008.

Please acknowledge receipt of these filings by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

HOLLAND & KNIGHT LLP

Sel ..

OCUMENT ALMBER-DATE

GR:kjg Encls. Ann Cole, Director August 25, 2008 Page 2

cc: Ralph Jaeger, Esq. Katherine Fleming, Esq. Caroline Klancke, Esq. Erik Sayler, Esq. Charles Beck, Esq. Cecilia Bradley, Esq. Kimberly A. Joyce, Esq.

# 5493388\_v2

# THE TAMPA TRIBUNE **Published Daily** Tampa, Hillsborough County, Florida

State of Florida County of Hillsborough} ss.

Before the undersigned authority personally appeared Jennifer J. Elghali who on oath says that she is the Supervisor in the Credit Department of The Tampa Tribune, a daily newspaper published at Tampa in Hillsborough County and Polk County Florida; that the attached copy of advertisement being a

Legal

In the matter of Was published in said newspaper in the issues of Notice of Commission **Highlands** Today 6/17/2008

Ad#2489071-01

Affiant further says that the said The Tampa Tribune is a newspaper published at Tampa in said Hillsborough County, Florida, and that the said newspaper has heretofore been continuously published in said Hillsborough County, Florida, each day and has been entered as second class mail matter at the post office in Tampa, in said Hillsborough County, Florida for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that she has neither paid nor promised any person, this advertisement for publication in the said newspaper.

Signature of Affiant

Sworn to and subscribed by me, this 3rd day of July A.D.: 2008

Personally Known x or Produced Identification \_\_\_\_\_

Type of Identification Produced

yada

Signature of Notary



80

DOCUMENT NUMBER-DAT

# **Olympic Torch's Arrival In Tibet Postponed**

# **Possible Protests Force Change**

BEUING — Organizes of the Olympic torch relay said Monday the flame's arrival in Tiber would be postponed, but declined to give an exact date for the torch's journey through the region, which has been shrouded in secrecy.

shrouded in secrecy. The torch was originally supposed to travel through Tibet on June 18 or 19 before heading to China's largely Muslim region of Xinjiang and Qinghai province. Instead, it will travel through Xinjiang this week and then head to Tibet, said Li Lizhi of the Beijing Olympic torch relay center of the organizing committee for the games. Li refused to give an exact date for the tor-ch's arrival in Tibet. It was not clear why the change was made,

It was not clear why the change was made, but the route through Tibet has been kept secret.

secret. Foreign journalists are still forbidden from entering Tibet, where a violent upris-ing in ethnic Tibetan areas throughout China in March led to a security clampdown in the updated of the security clampdown

in the region. The route has been criticized by Tiber activist groups who see it as an attempt by Beijing to symbolize its control over Tibet.

China says it has ruled Tibet for centuries although many Tibetans say their homeland was essentially independent for much or there times homeland

China says it has ruled Thet for centuries, although many Thetcans say their homeland was essentially independent for much of that time. The torch's stop in Thet — originally set for three days — was cut to one last month is on the stop of the stop of the stop is the torch is and the stop of the stop is the torch was also stopped for three days after the carthouske to mark an official mourning period. So far the torch has had a smooth relay in mainlend Chins, uninterrupted by the pro-tests over Thet and human rights that dogged parts of its international tour. Last month, Chinese mountaincers raised the Olympic torch at the summit of Mount bevrest, the world's highest peak, producing the triumphant inge that Chins has longed for in the run inge that Chins has longed for in the run inge that Chins has longed for in the run in the third is on a three-mound the world. Activists upset with Chinese government policies, especially pro-Their indpendence groups, used the trip around the world to stage protests to highlight their causes.



o by MARK PINSON Highi

Lake Placid's Sam Weber-Callahan steals second base during Sunday's Dixie AAA District 8 game against Okeechobee American at Max Long Complex.

# DIXIE

CONTINUED FROM PAGE IB

Pough to plate Peck for a 2-0 lead. Cook pliched the first two innings and the right-hander earned the win by limiting Avon Park to one hit. Sebring, which has scored 49 runs in four games, erupted in the bottom of the second inning. Nick Staffieri singled, stole second and scored on Jordan Austin's single to center field. field

field. Gerig Blackman reached on a fielder's choice and a walk to Jordan Acevedo loaded

Gerig Blackman reached on a fielder s choice and a walk to fordam Acevedo loaded the bases. Rowdy Sebring blooped an RBI single drwn the right field line and Cook followed with a two-run double. Matthew Portis came on in relief of Pough, but the Avon Park right-hander plunked three consecutive batters. Anthony Torres came on in relief and fason Cannon greeted him with a two-run double down the left-field line. Cannon stole third and scored on a wild plich to give Sebring a 13-o lead. "We started the tournament a little slow with the bast," said coach Cannon. "But we've gotten better with each game we've played. "We're taking good swings and being ag-

gressive at the plate and we need to keep doing that." Sebring tacked on four more runs in the third ioning capped by Cannady's RBI single for a 17-0 advantage.

tor a 17-0 advantage. Alex Gomez came on in relief for Sebring and gave up three runs, but retired the last Avon Park batter on a ground out for the win because of the 10-run mercy rule.

Now, only Okeechobee American stands in the way of a District 8 title. "We've clinched a trip to state, but we

"We've clinched a trip to state, but we want to go as district champions," said coach Cannon. "Even though we beat Okeechobee American once, we respect them and know we're going to have to come ready to play ball. "We have all our pitchers ready to go and we don't want to have to come back for a game on Tuesday night. "If we hit the ball, throw strikes and play defense, we should win."

Okeechobee American 11.

# Lake Placid O

Okeechobee American broke open a close game with a big third inning en route to an 11-0 win over Lake Placid on Sunday in a game shortened to four innings because of the i0-run mercy rule. The loss eliminated Lake Placid from the

double-elimination tournament, while Okeechobee American faced Sebring on Monday night.

a Practice a state of the second state of the illi Burna Mabir Di 111 ÌÌÌÌ ~ 85 ethanol 10 ....

Highlanda Today photo by Cr urtery p The Corvette No. 63 team of Jan Magnus the GTI class at the 24 Hours of Le Mans. sten, Johnny O'Cor nell and Ron Fellows finished second in

AUDI

CONTINUED FROM PAGE 15

Ultrich, Head of Audi Motorsport. "But we proved that we are a really strong team and have the technology. That's what we are here for." McKnish agreed. "This was probably one of the hardest races I've ever been involved in. The Peugeot guys put us under a lot of pres-sure. We put them under a lot of pressure. But finally we got it." Defending Series GT2 champions Mika Salo and Jamie Meio have had a disastrous start to their season in the American Le Mans Series, but came to Le Mans along with teammate Gianmarla Bruni dedicated to todeeming themselves and the Ris aguad.

pair of Corvette Racing Corvette C6.Rs from the American Le Mans Series. It was Brabham's second consecutive win at La Sarthe. The Corvette No. 63 team of Jan Magnussen, Johnny O'Connell - the Series GT1 championship leaders - and Ron Fellows finished second. Oliver Gavin, Olivier Beretta and Max Papis finished third in the No. 84 Corvette. "We have nothing to be ashamed of," said O'Connell. "Corvette Racing did a great job. Losing two years in a row but being on same lap is tough to take. We're going to come back and fight." "This was a lot harder than last year," said Brabham's teammate Turner. "Weather was such a factor throughout the night. It's always agreat battle with the Corvetes." in LMP2. Penske Racing driver Sascha Masassen, driving for Team Essex in a Porsche RS Spyder with teammates John Nielsen and Casper Elgaard, finished second in class.

Pursue and Sofyley with realization should be appreciated with the second to Capper Elgand, finished second to Capper Capper and Software and Software

# Tell us what you think. Send an email to sports@highlandstoday.com

#### Before the Florida Public Service Commission Notice of Commission Customer Service Hearings

080121-WS

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Paim Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida by Aqua Utilities Florida, Inc. (Utility)

unnes Honda, Inc. (Utility)
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above referenced docket to consider the Utility's application for an increase in water and watewater rates in
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Somer, Volisa and Washington counties, Florida. The purpose of the customer service hearings in to allow
customers the opportunity to comment on the Utility's proposed final rates or service. CUSTOMERS WHO WISH
DeFESSENT TSIMONY ARE URGED TO APPEAR PROVINTY LAT EACH SCHEDULED HEARING TIME BECAUSE THE
SERVICE HEARING MAY BE ADQUINED CARRY IF NO WITHESSES ARE PRESENT TO TESTIFY. The nearest customers
have been heard.

Date and Time

July 7, 2008 at 6:00 p m. Highlands County Administration Building Board Chambers (Room 8:104) 600 South Commerce Street Sebring, FL 33871

Sebring, FL 33871
PURPOSE AND PROCEDURE
At the hearing, customets will be given an opportunity to present testimony and other evidence concerning the
UIIITy proposed rates, custory of second and and and all issues in the case relating to the proposed changes
in rates and charges. AGAIN, CUSTOMERS WHIO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR
PROMPTLY AT GACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADICUMED EARLY
IF HO WITHESSEA REPRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion
of their testimony.

On May 22, 2008, the Utility filed its petition for a rate microase with the Commission. Currently, the Commission is residentian the application to determine if the minimum filing requirements have been mar. Thus an official date of filing has not been established. Once the official date of filing is established, an initial Customer Notice will be set pursuant to fue 25 22:0407. Roricla Administrature Code cultifing the Utility's request.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1800-842-952 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, phase contact the Flonda Public Service Commission using the Rorida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the DeSoto, Highlands, and Lee County Libraries as follows:

Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, Florida 34748 Business Hours: 8:00 a.m 5:00 p.m. Monday-Friday Phone: 352 435.4027	Highlands County Library 319 W. Center Avenue Sebring, Florida 33870 Phone: 863.402.6716
DeSolo County Library	Ft. Myers – Lee County Library
125 M. Hillsborough Ave.	2050 Central Avenue
Arcadia, FL: 34266	Fort Meyers, FL 33901

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be av after the Commission's service hearing to assist any customer with their concerns.

#### EMERGENCY CANCELLATION OF HEARINGS

EMERGENT CONCELLATION OF INCOMINGS If settlement of the case or a name distorm of other disaster requires cancellation(s) of the hearing(s). Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website http://www.psc.staff.lub/outder the Hot Topics link found on the home page. Cancellation(s) can also be confirmed by caking the Office of the General Coursel at 850-413-6199.

formance." Ferraris heid the top four positions and won for the first time at Le Mans since a 2003 GTS victory. In GTI David Brabham, who drives during the regular season for Patrón Highcroft Racing 8-Acura LMP2 team, guided his Aston Martin DBR9 along with teammates Darren Turner and Antonio Garcia to victory over a

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# Before the Florida Public Service Commission Notice of Commission Customer Service Hearings

# Docket No. 080121-WS

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Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida by Aqua Utilities Florida, Inc. (Utility)

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. The nearest customer service hearing to you will be conducted at the following times and places, and will continue until all witnesses have been heard:

Date and Time: Place: July 7, 2008 at 6:00 p.m. Highlands County Administration Building Board Chambers (Room B104) 600 South Commerce Street Sebring, FL 33871

PURPOSE AND PROCEDURE At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony. On May 22, 2008, the Utility filed its petition for a rate increase with the Commission. Currently, the Commission is reviewing the application to determine if the minimum filing requirements have been met. Thus an official date of filing has not been established. Once the official date of filing is established, an Initial Customer Notice will be sent pursuant to Rule 25-22.0407. Florida Administrative Code, outlining the Utility's request. Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD). Commission using the motion and minimum filing requirements are available for inspection during normal office hous at EPSC-COMMISSION CLERK DOCUMENT NUMBER-7694 AUG Aqua Utilities Florida, Inc. Highlands County Library 1100 Thomas Avenue 319 W. Center Avenue Leesburg, Florida 34748 Sebring, Florida 33870 Business Hours: 8:00 a.m. - 5:00 p.m. Monday-Friday Phone: 863.402.6716 Phone: 352.435.4027 **DeSoto County Library** Ft. Myers - Lee County Library 125 N. Hillsborough Ave. 2050 Central Avenue Arcadia, FL 34266 Fort Meyers, FL 33901 In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns. EMERGENCY CANCELLATION OF HEARINGS If settlement of the case or a named storm or other disaster requires cancellation(s) of the hearing(s), Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation(s) can also be confirmed by calling the Office of the General Counsel at 850-413-6199. JURISDICTION The Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any

other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120,

Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

June 17, 2008

**NEWS-PRESS** 

Published every morning – Daily and Sunday Fort Myers, Florida Affidavit of Publication

# STATE OF FLORIDA COUNTY OF LEE

Before the undersigned authority, personally appeared **Kathy Allebach** 

who on oath says that he/she is the Legal Assistant of the News-Press, a daily newspaper, published at Fort Myers, in Lee County, Florida; that the attached copy of advertisement, being a Display

# In the matter of

Notice of Commission Customer Service Hearings

In the court was published in said newspaper in the issues of

### June 17, 2008

Affiant further says that the said News-Press is a paper of general circulation daily in Lee, Charlotte, Collier, Glades and Hendry Counties and published at Fort Myers, in said Lee County, Florida and that said newspaper has heretofore been continuously published in said Lee County; Florida, each day, and has been entered as a second class mail matter at the post office in Fort Myers in said Lee County, Florida, for a period of one year next preceding the first publication of the attached copy of the advertisement; and affiant further says that he/she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

Sworn to and subscribed before me this

17th day of June 2008 by

### Kathy Allebach

personally known to me or who has produced

as identification, and who did or did not take an oath. Notary Public JANET E. COBB Print Name/ Commission DD 364583 Expires November 19, 2008 d Thru Troy Filin Insurance 800-385-701 My commission

DOCUMENT NUMBER-DATE 07694 AUG 25 g FPSC-COMMISSION CLERK

# BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS

#### Docket No.080121-WS

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marian, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Valusia and Washington counties, Florida by Aqua Utilities Florida, Inc. (Utility)

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Date and Time: Place:

July 7, 2008 at 6:00 p.m. Highlands County Administration Building Board Chambers (Room 8104) 600 South Commerce Street Sebring, FL 3387 1

#### PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to crossexamination at the conclusion of their testimony.

On May 22,2008, the Utility filed its petition for a rate increase with the Commission. Currently, the Commission is reviewing the application to determine if the minimum filing requirements have been met. Thus an official date of filing has not been established. Once the official date of filing is established, an Initial Customer Notice will be sent pursuant to Rule 25-22.0407, Florida Administrative Code, outlining the Utility's request.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the DeSoto, Highlands, and Lee County Libraries as follows:

Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, Florida 34748 Business Hours: 8:00 a.m5:00 p.m. Monday-Friday Phone: 352.435.4027	Highlands County Library 319 W. Center Avenue Sebring, Florida 33870 Phone: 863.402.6716
Defete Countraliteren	Et Muser Les County Library

DeSoto County Library 125 N. Hillsborough Ave. Arcadia, FL 34266 Ft. Myers – Lee County Library 2050 Central Avenue Fort Myers, FL 33901

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns.

### EMERGENCY CANCELLATION OF HEARINGS

If settlement of the case or a named storm or other disaster requires cancellation(s) of the hearing(s), Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation(s) can also be confirmed by colling the Office of the General Counsel at 850-413-6199.

#### JURISDICTION

The Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. Sections 367.081,367.0816,367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9,25-22,25-30, and 28-106, Florida Administrative Code.

# Affidavit for Proof of Publication THE ZEPHYRHILLS NEWS Published Weekly

Zephyrhills, Pasco County, Florida

STATE OF FLORIDA, COUNTY OF PASCO:

Before the undersigned authority personally appeared <u>Erica Simons</u> who on oath says he is Associate Editor/Staff Reporter of The Zephyrhills News, a newspaper published in Zephyrhills in Pasco County, Florida; that the attached copy of advertisement, being a <u>Notice of Commission</u> <u>Customer Service Hearing</u> in the matter of <u>Docket No.</u> <u>080121-WS</u> in the Court, was published in said newspaper in the issues of June 19, 2008

Affiant further says that said Zephyrhills News is a newspaper published at Zephyrhills, in said Pasco County, Florida, and that the said newspaper has heretofore been continuously published in said Pasco County, Florida, each week and has been entered as second class mail matter at the post office in Zephyrhills, in said Pasco County, Florida for a period of the attached copy of advertisement; and affiant further says that he has neither paid not promised any person, firm or corporation any discount, rebate commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

ica timono

Associate Editor/or Staff Reporter

Sworn to and subscribed before me This <u>19th</u> day of <u>June</u> 2008

Notary Public



(Seal)

My commission expires

# Before the Florida Public Service Commission Notice of Commission Customer Service Hearings

#### Docket No. 080121-WS

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Date and Time: July 8, 2008 at 10:00 a.m. Place: Lakeland City Hall City Commission Chambers (3rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801

#### PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

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Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the Pasco and Polk County Libraries as follows:

Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, Florida 34748 Business Hours: 8:00 a.m. - 5:00 p.m. Monday-Friday Phone: 352:435:4027

Pasco County Library Regency Park Branch 9701 Little Road New Port Richey, FL 34654 Phone: 727-861-3049 Polk County Library City Hall – 228 S. Massachusetts Avenue Lakeland, Florida 33801 Phone: 863.834.6000

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns.

#### **EMERGENCY CANCELLATION OF HEARINGS**

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JUN 242008

# **AFFIDAVIT OF PUBLICATION** THE LEDGER

Lakeland, Polk County, Florida

# Case No's:

# STATE OF FLORIDA) COUNTY OF POLK)

Before the undersigned authority personally appeared Paula Freeman, who on oath says that she is Inside Classified Sales Manager, a daily newspaper published at Lakeland in Polk County, Florida; that the attached copy of advertisement, being Α

Public Notice

#### In the matter of Commission Customer Service Hearings

concerning Docket NO. 080121-WS Aqua America

was published in said newspaper in the issues of \_\_\_\_\_\_6-17; 2008

Affiant further says that said The Ledger is a newspaper published at Lakeland, Is said Polk County, Florida, and that the said newspaper has heretofore been continuously published in said Polk County, Florida, daily, and has been entered as second class matter at the post office in Lakeland, in said Polk County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that he has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

signed AUth Lemm
Paula Freeman
Inside Classified Sale Manager
Who is personally known to me.
Summary and submitted before mothin $\sqrt{2}$ The
Sworn to and subscribed before me this
day of June A.D. 20
Tatricia an Kouse
Notary Public
(Seal)
PATRICIA ANN ROUSE MY COMMISSION # DD 330015 EXPIRES: October 17, 2008 Bedded Thu Mara Public Underwriaes

My Commission Expires.

## Before the Florida Public Service Commission Notice of Commission Customer Service Hearings

#### Docket No. 080121-WS

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties. Florida by Aqua Utilities Florida, Inc. (Utility)

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. The nearest customer service hearing to you will be conducted at the following times and places, and will continue until all witnesses have been heard:

July 8, 2008 at 10:00 a.m. Date and Time: Place: Lakeland City Hall

City Commission Chambers (3rd Floor) 228 S. Massachusetts Avenue Lakeland, FL 33801

#### PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

On May 22, 2008, the Utility filed its petition for a rate increase with the Commission. Currently, the Commission is reviewing the application to determine if the minimum filing requirements have been met. Thus an official date of filing has not been established. Once the official date of filing is established, an Initial Customer Notice will be sent pursuant to Rule 25-22,0407. Florida Administrative Code, outlining the Utility's request.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD),

Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the Polk County Library as follows:

Aqua Utilities Florida, Inc.	Polk County Library
1100 Thomas Avenue	City Hall – 228 S. M
Leesburg, Florida 34748	Lakeland, Florida 33
Business Hours: 8:00 a.m 5:00 p.m. Monday-Friday	Phone: 863.834.600
Phone: 352.435.4027	

d, Florida 33801 863.834.6000

- 228 S. Massachusetts Avenue

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns.

#### **EMERGENCY CANCELLATION OF HEARINGS**

If settlement of the case or a named storm or other disaster requires cancellation(s) of the hearing(s), Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation(s) can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

#### JURISDICTION

The Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

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Date and Time: Place:

July 7, 2008 at 6:00 p.m. Highlands County Administration Building Board Chambers (Room B104) 600 South Commerce Street Sebring, FL 33871

# PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

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Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the DeSoto, Highlands, and Lee County Libraries as follows:

Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, Florida 34748 Business Hours: 8:00am-5:00pm Monday-Friday Phone: 352.435.4027 Highlands County Library 319 W. Center Avenue Sebring, Florida 33870 Phone: 863.402.6716

Desoto County Library 125 N. Hillsborough Ave. Arcadia, FL 34266 Ft. Myers - Lee County Library 2050 Central Avenue Fort Myers, FL 33901 2008

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# PUBLISHER'S AFFIDAVIT OF PUBLICATION STATE OF FLORIDA

COUNTY OF DESOTO:

Before the undersigned authority personally appeared Miranda Fields, who on oath says that he is employee of the DeSoto Sun, a newspaper published at Charlotte Harbor in Charlotte County, Florida; that the attached copy of advertisement, being a legal notice, that was published in said newspaper in the issues of::

June 17, 2008

Affiant further says that the said newspaper is a newspaper published at Charlotte Harbor, in said Charlotte County, Florida, and that the said newspaper has heretofore been continuously published in said Charlotte County, Florida, Sarasota County, Florida and DeSoto County, Florida, each day and has been entered as periodicals matter at the post office in Punta Gorda, in said Charlotte County, Florida, for a period of 1 year next preceding the first publication of the attached copy of advertisement; and affiant further says that he or she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

(Signature of Affiant)

Sworn and subscribed before me this  $17^{\text{th}}$  of June, 2008

(Signature of Notary Public) Tami Jewell



DOCUMENT NUMBER-CATE 0 7 6 9 4 NUG 25 8 FPSC-COMMISSION CLERN