FIMC Hideaway Inc. PO Box 357246 Gainesville, FL 32635-7246



RECEIVED-FPSC

18 OCT -7 AM11:

October 1, 2008

Ms. Ann Cole, Director, Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No.080268-WS Joint application etc. Response to FPSC Letter dated September 9, 2008 from Patti Daniel, Numbered items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, and 11.

Dear Ms. Cole,

**Request for Additional Information** 

1. Transfer Date: June 16, 2007

2. Springside Operators: Water-Lonnie Parnell DEP license B4524 Wastewater-Randy Wilkerson DEP license C0012155 Both operators have operated since November 2006.

**3. Hideaway Operators**: Water- Lonnie Parnell DEP license B4524 Wastewater- Randy Wilkerson DEP license C0012155 Both operators have operated since November 2006.

**4.** Springside Wastewater Non-Compliance: All non-compliance issues were satisfied at meeting with DEP in Jacksonville Florida September 17, 2008

**5. Hideaway Wastewater Non-Compliance:** All non-compliance issues were satisfied at meeting with DEP in Jacksonville Florida September 17, 2008

6. Springside Potable Water Non-Compliance: Included are copies of letters sent to DEP Jacksonville Florida and also mailed to each household in Springside. Boil Water notices were hand delivered to each household. After satisfactory bacties where taken boil water notice was rescinded and hand delivered to each household.

DOCUMENT NUMBER-DATE 09452 OCT-78 FPSC-COMMISSION CLERK 7. Hideaway Potable Water Non-Compliance: Included are copies of letters sent to DEP Jacksonville Florida and also mailed to each household in Hideaway. Boil Water notices were hand delivered to each household. After satisfactory bacties where taken boil water notice was rescinded and hand delivered to each household. March 2008 non-compliance was corrected and the operator Lonnie Parnell has asked Joni Petry DEP Jacksonville for copies.

**8. Springside Sanitary Survey Deficiencies:** These deficiencies where satisfied per operator Lonnie Parnell and Joni Petry DEP Jacksonville has copies. Water tanks will be inspected and cleaned by Cadenhead Environmental Engineering Services Inc.

**9. Hideaway Sanitary Survey Deficiencies:** These deficiencies where satisfied per operator Lonnie Parnell and Joni Petry DEP Jacksonville has copies. Water tanks will be inspected and cleaned by Cadenhead Environmental Engineering Services Inc.

**10.** System Interconnection: The two systems have always been connected and have operated for years with no problem.

Hideaway Water ground storage tanks will be kept in service a new electronic valve has been installed to fill tanks.

The wells at Hideaway will be retired.

11. Shut off Valves: All shut off valves are in working condition.

Numbered items 12a to 12d, 13, 14 and 15 are answered on my behalf by Robert F. Dodrill **Regulated Plant Accounting**.

Thank you,

Woulde

Robert McBride FIMC Hideaway Inc.

FIMC Hideaway Inc. PO Box 357246 Gainesville, FL 32635-7246

October 1, 2008

Ms. Ann Cole, Director, Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No. 080268-WS

**Please note:** Because of all the deficiencies and non-compliances issues FIMC Hideaway has changed Water and Wastewater Operators.

Effective October 1, 2008 the new operator will be Rick Tisdale of **Two Fold Water** Engineering.

DEP license Water –C6937 Wastewater –C9774

Thank you,

Robert McBride FIMC Hideaway Inc.

#### Springside Public Water System

December 17, 2007

#### PRECAUTIONARY BOIL WATER NOTICE

TO: ALL SPRINGSIDE SUBDIVISION RESIDENTS

ON DECEMBER 17, 2007 THE SPRINGSIDE WATER SYSTEM EXPERIENCED A MAIN WATER LINE LEAK. AT 10:00 AM WORK WAS PERFORMED THAT REPAIRED THE LEAK.

THEREFORE, AS A PRECAUTION, UPON RETURN OF WATER SERVICE, WE ADVISE THAT ALL WATER USED FOR DRINKING OR COOKING BE BOILED. A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE BOTTLED WATER MAY BE USED.

THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK.

IF YOU HAVE ANY QUESTIONS YOU MAY CONTACT ROBERT MCBRIDE, OWNER AT 352-375-3935.

RÖBERT MCBRIDE OWNER

Lonnie Parnell-operation

#### SPRINGSIDE PUBLIC WATER SYSTEM

DECEMBER 20, 2007

#### **RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE**

TO: ALL SPRINGSIDE SUBDIVISION RESIDENTS

THE DECEMBER 29, 2007 "PRECAUTIONARY BOIL WATER NOTICE" IS HEREBY RESCINDED FOLLOWING THE SATISFACTORY COMPLETION OF THE BACTERIOLOGICAL TESTING SHOWING THAT THE WATER IS SAFE TO DRINK.

IF YOU HAVE ANY QUESTIONS YOU MAY CONTACT ROBERT MCBRIDE, OWNER AT 352-375-3935.

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ROBERT MCBRIDE

Lanie Parnell-operator

DRINKING WATER BACTERIOLOGICAL SAMPLE	COLLEC	TION	Γ						
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3 11211 NW 112 Terr 1210	410m	$\hat{\mathcal{V}}$	•46		· · · · · · · · ·	A	1	4	2635-3
4- 11480 NW 112 Terr 1219	732m	D	1.0			A			2635-4
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<sup>1</sup>DEP Sample Type Codes: D = Distribution (Routine Compliance); C = Repeat or Check; R = Raw; N = Entry to Distribution; P = Plant Tap; S = Special (clearance, etc.)

8/08 Date \_\_\_\_

1

R.M.

PRECAUTIONARY BOIL WATER NOTICE

reason FOR NOTICE - LOSS OF Pressure in DISTRIBUTION SYSTEM

AS A PRECAUTION WE ADVISE THAT ALL WATER USED FOR DRINKING OR COOKING BE BOILED. A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE BOTTLED WATER MAY BE USED.

THIS " PRECAUTIONARY BOIL WATER NOTICE " WILL REMAIN IN EFFECT UNTIL FURTHER NOTICE.

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ANY QUESTIONS CALL THE OWNER AT 352-375-3935

۰,

Date 7-11-08

RESCISSION OF PRECAUTION BOIL WATER NOTICE

TO CUSTOMERS OF HIDEAWAY WATER SYSTEM

PRECAUTIONARY BIOL WATER NOTICE IS HEREBY RESCINDED. SEVERAL BACTERIALOGICAL SAMPLES SHOW THE WATER IS SAFE TO DRINK.

ANY QUESTIONS CALL THE OWNER AT 352-375-3935

R.M.

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DRINKI	ING WATER BACTERIOLOGICAL SAMPLE AND LABORATORY REPORTING FORM										
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6	11250 NW 113 PL	739	D	0.9	7.2		A			1347-2	
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Page 1 of 1

DEP Sample Type Codes: D = Distribution (Routine Compliance); C = Repeat or Check; R = Raw; N = Entry to Distribution; P = Plant Tap; S = Special (clearance, etc.)

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Page 1 of 1

DEP Sample Type Codes: D = Distribution (Routine Compliance); C = Repeat or Check; R = Raw; N = Entry to Distribution; P = Plant Tap; S = Special (clearance, etc.)

# **PWS CERTIFICATION OF DELIVERY OF PUBLIC NOTICE**

INSTRUCTIONS: The supplier of water, within ten days of completion of each public notification requirement pursuant to Part IV of Chapter 62-560, Florida Administrative Code, shall submit to the appropriate Department of

Environmental Protection District Office or Approved County Health Department a completed DEP Form 62-555 Certification of Delivery of Public Notice, and include with the form a representative copy of each type of notice distributed, published, posted, and made available to the persons served by the system, and the media. All information provided on this form shall be typed or printed in ink.

**1. General Information** 

(PWS) Name: FIMC Hideaway Inc.-Springside MH S/D

PWS ID: <u>2381409</u>

<u>PWS Type: X Community Non-Transient Non-Community Transient Non-Community</u>

**PWS Owner: FIMC Hideaway Inc.** 

Contact Person: Robert McBride

Contact Persons Mailing Address: P.O. Box 357246

City: Gainesville State: Florida Zip Code: 32635

<u>Contact Person's Telephone Number: 352-375-3935</u> <u>Number: 352-373-8837</u> <u>Contact Person's Fax</u>

Contact Person's E-Mail Address: jandrmcbride@cox.net

#### 2. Certification

For Violation/Situation: Sulfate Levels

### Date of Occurrence: June 10,2008

Consultation Date:

Delivery Methods: Mail

Delivery Date/s: 1/30/08

I am duly authorized to sign this form on behalf of the public water system in Part 1 of this form. I certify that the information provided on this form is correct to the best of my knowledge and that public notice has been provided to consumers in accordance with the delivery, content, and format requirements and deadlines in Chapter 62-560, Florida Administrative Code.

Signature and Date 730 08 Robert McBride Printed or Typed Name

President

Title

### **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

#### FIMC Hideaway Has Levels of Sulfate Above Drinking Water Standard's

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We routinely monitor for Secondary Contaminants in our drinking water system. Testing results from samples taken February 12, 2008 show that our system exceeds the standard, or maximum contaminant level (MCL) for Sulfate. The standard for Sulfate is 250 milligrams per liter (mg/L) and the result was 970 mg/L.

#### What should I do?

Sulfate is a substance that occurs naturally in drinking water. The health effects associated with the ingestion of relatively high levels of sulfate in drinking water (i.e., ranging from loose stools to diarrhea) is acute and temporary, and is expected to last approximately two weeks. In addition, the health risk only applies to persons not already acclimated to high sulfate water: infants, travelers, and new residents. Also of particular concern are groups within the general population that may be at greater risk from the laxative effects of sulfate when they experience an abrupt change from drinking water with low sulfate concentrations to drinking water with high sulfate concentrations.

Any customers who are concerned about their exposure to Sulfate may choose alternative sources of water for ingestion.

#### What does this mean?

This is not an emergency. If it had been, you would have been notified immediately.

#### What happened? What was done?

Recent testing was over on SULFATE standards. FIMC is working with Florida Rural Water Association engineering department to resolve the problem.

For more information, please contact FIMC Hideaway Inc. at 352-375-3935

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by our water system: FIMC Hideaway Inc.

Potable Water System ID: 2380485

Date distributed: 6/31/08

## DRAFT

#### **IMPORTANT INFORMATION ABOUT YOUR WATER SERVICE**

Dear Hideaway and Springside Customers:

The Hideaway and Springside drinking water plants have been operating under a temporary inter-connect for some time to address power and maintenance issues at Hideaway. After consultation and review with engineers of the Florida Rural Water Association and the Florida Department of Environmental Protection, it has been determined that the inter-connection is desirable, and it is to become permanent on 10/03/08.

The inter-connection will bring about the following improvements and upgrades.

- It will include the abandonment of lower-quality water wells at Hideaway, providing a more consistent and possibly improved water quality for all.
- The combined system will allow for a more efficient operation and control of the water system.
- A flush point has already been installed on the system to discharge stagnant water and sediments from the distribution lines.
- The combined system population will trigger a requirement for the installation of a back-up generator to provide for water availability even when utility power is lost.

While these improvements will result in a more consistent water quality and a more reliable water supply, residents should not expect a reduction in the concentrations of sulfate and total dissolved solids (TDS). These are natural mineral components of ground water in the area which can cause taste and odor problems, but <u>do not pose a threat to health</u>. You are encouraged to contact the Levy County Health Department at (352) 486-5301, or your personal physician if you have any specific concerns. The types and costs of various control measures for sulfate and TDS are currently under review by water quality engineers, and we hope to have information on this matter for you in the near future.

Thank you for your patience and understanding during this transition period. Please feel free to direct any questions to our certified water operator Two-Fold Water Engineering at (352)332-9911, or our office at the below contact number.

DRAFT

FIMC Hideaway Inc. P.O. Box 357246 Gainesville, FL 32635 (352) 375-3935

### 2007 Annual Drinking Water Quality Report FIMC Hideaway

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is groundwater from one well drawing from the Floridan Aquifer. We treat our water using chlorination for disinfection.

In 2004 the Department of Environmental Protection performed a Source Water Assessment on our system. The assessment was conducted to provide information about any potential sources of contamination in the vicinity of our well. There are two potential source of contamination identified for this system with a low susceptibility level. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp or they can be obtained from the water utility.

• This report shows our water quality results and what they mean.

If you have any questions about this report or concerning your water utility, please contact Robert McBride at (352) 375-393

FIMC Hideaway routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2007. Data obtained before January 1, 2007, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs to not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) – one part by weight of analyte to 1 million parts by weight of the water sample.

Parts per billion (ppb) or Micrograms per liter  $(\mu g/l)$  – one part by weight of analyte to 1 billion parts by weight of the water sample.

*Picocurie per liter (pCi/L) - measure of the radioactivity in water.* 

# TEST RESULTS TABLE

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Results in the Level Detected	column for radio	ological conta	minants and i	inorganic conta	minants is t	he highes	t detected level at any sampling point
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contaminati
<b>Radiological Cont</b>	aminants						
Alpha emitters (pCi/L)	10/2003	N	13.7	N/A	0	15	Erosion of natural deposits
Radium 226 + 228 or combined radium (pCi/L)	10 & 12/2003	N	2.5	N/A	0	5	Erosion of natural deposits
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Inorganic Contam	inants						
Barium (ppm)	11/2006	N	0.0008	N/A	2	2	Discharge of drilling wastes; disch from metal refineries; crosion o natural deposits
Fluoride (ppm)	11/2006	N	0.124	N/A	4	4.0	Erosion of natural deposits; discha from fertilizer and aluminum facto Water additive which promotes stu teeth when at optimum levels betw 0.7 and 1.3 ppm
Nitrate (as Nitrogen) (ppm)	11/2007	N	0.44	N/A	10	10	Runoff from fertilizer use; leachi from septic tanks, sewage; erosion natural deposits
Nitrite (as Nitrogen) (ppm)	11/2007	N	0.01	N/A	1	1	Runoff from fertilizer use; leachi from septic tanks, sewage; erosion natural deposits
Sodium (ppm)	11/2006	N	22	N/A	N/A	160	Salt water intrusion, leaching from

# TTHMs and Stage 1 Disinfectant/Disinfection By-Product (D/DBP) Contaminants

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Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contaminatio
Chlorine (ppm)	1/2007-12/2007	N	0.56	0.4-0.75	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
TTHM [Total trihalomethanes] (ppb)	8/2007	N	40.1	N/A	NA	MCL = 80	By-product of drinking water disinfection
Haloacetic Acids (five) (HAA5) (ppb)	8/2007	N	6	N/A	NA	MCL = 60	By-product of drinking water disinfection

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination				
Lead and Copper (Tap Water)											
Lead (tap water) (ppb)	9/2005	N	15	1	0	15	Corrosion of household plumbing systems, crosi of natural deposits				
Copper (tap water) (ppm)	9/2005	N	0.036	0	1.3	1.3	Corrosion of household plumbing systems; erosi of natural deposits; leaching from wood preservatives				

2

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Highest Result	Range of Results	MCLG	MCL	Likely Source of Contaminatio				
Secondary Contaminants											
Manganese (ppm)	11/2006	Y	5.06	N/A	N/A	0.05	Natural occurrence from soi leaching				
Total Dissolved Solids (ppm)	11/2006	Y	1100	N/A	N/A	500**	Natural occurrence from soil leaching				
Sulfate (ppm)	11/2006	Y	587.33	N/A	N/A	250	Natural occurrence from soil leaching				

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- (E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all of our customers. These improvements are sometimes reflected as rate structure adjustments. Thank you for understanding.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

We at the FIMC Hideaway would like you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to insuring the quality of your water. If you have any questions or concerns about the information provided, please feel free to call any of the numbers listed.