BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Joint petition to initiate rulemaking to adopt new rule in Chapter 25-24, F.A.C., amend and repeal Rules in Chapter 25-4, F.A.C., and amend rules in Chapter 25-9, F.A.C., by Verizon Florida LLC, BellSouth Telecommunications, Inc. d/b/a AT&T Florida, Embarq Florida, Inc., Quincy Telephone Company d/b/a TDS Telecom, and Windstream Florida, Inc.

DOCKET NO. 080159-TP ORDER NO. PSC-08-0740-FOF-TP ISSUED: November 4, 2008

The following Commissioners participated in the disposition of this matter:

MATTHEW M. CARTER II, Chairman LISA POLAK EDGAR KATRINA J. McMURRIAN NANCY ARGENZIANO NATHAN A. SKOP

NOTICE OF ADOPTION OF RULES

BY THE COMMISSION:

NOTICE is hereby given that the Florida Public Service Commission, pursuant to Section 120.54, Florida Statutes, has adopted the amendments to Rules 25-4.003, 25-4.017, 25-4.0174, 25-4.0175, 25-4.0178, 25-4.040, 25-4.079, 25-4.215, and 25-14.001, and repeal Rule Nos. 25-4.006, 25-4.007, 25-4.021, 25-4.024, 25-4.039, 25-4.077, 25-4.116, Florida Administrative Code, relating to telecommunications regulation without changes.

Rule 25-14.001 was filed with the Department of State on October 30, 2008 and will be effective on November 19, 2008. Rules 25-4.003, 25-4.017, 25-4.0174, 25-4.0175, 25-4.0178, 25-4.040, 25-4.079, and 25-4.215 and repeal Rules 25-4.006, 25-4.007, 25-4.021, 25-4.024, 25-4.039, 25-4.077, 25-4.116 were filed with the Department of State on October 31, 2008 and will be effective November 20, 2008. A copy of the rules as filed with the Department is attached to this Notice.

This docket is closed upon issuance of this notice.

DOCUMENT NUMBER-DATE

10361 NOV-48

FPSC-COMMISSION CLERK

By ORDER of the Florida Public Service Commission this 4th day of November, 2008.

ANN COLE

Commission Clerk

(SEAL)

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25-4.003 Definitions.

For the purpose of Chapter 25-4, F.A.C., the definitions of the following terms apply:

- (1) "Access Line" or "Subscriber Line" or "Subscriber Loop". The circuit or channel between the demarcation point at the customer's premises and the serving end or class 5 central office.
- (2) "Average Busy Season-Busy Hour Traffic." The average traffic volume for the busy season busy hours.
- (3) "Billing Party." Any entity that bills an end user on its own behalf or on behalf of an originating party.
- (4) "Busy Hour." The continuous one-hour period of the day during which the greatest volume of traffic is handled in the office.
- (5) "Busy Season." The calendar month or period of the year (preferably 30 days but not to exceed 60 days) during which the greatest volume of traffic is handled in the office.
 - (6) "Call." An attempted telephone message.
- (7) "Central Office." A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.
 - (8) "Commission." The Florida Public Service Commission.
- (9) "Company," "Telecommunications Company," "Telephone Company," or "Utility."

 These terms may be used interchangeably herein and shall mean "telecommunications company" as defined in Section 364.02(14), F.S.
- (10) Competitive Local Exchange Telecommunications Company (CLEC)." Any company certificated by the commission to provide local exchange telecommunications services

in Florida on or after July 1, 1995.

- (11) "Completed call." A call which has been switched through an established path so that two-way conversation or data transmission is possible.
- (12) "Disconnect" or "Disconnection." The dissociation or release of a circuit. In the case of a billable call, the end of the billable time for the call whether intentionally terminated or terminated due to a service interruption.
- (13) "Drop or Service Wire." The connecting link that extends from the local distribution service terminal to the protector or telephone network interface device on the customer's premises.
- (14) "Exchange." The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.
- (15) "Exchange (Service) Area." The territory of a local exchange company (LEC) within which local telephone service is furnished at the exchange rates applicable within that area.
- (16) "Extended Area Service." A type of telephone service whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other exchanges or areas without toll charges, or complete calls to one or more other exchanges or areas without toll message charges.
- (17) "Foreign Exchange Service." A classification of LEC exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.
- (18) "Information Service." Telephone calls made to 900 or 976 type services, but does not include Internet services.

- (19) "Intercept Service." A service arrangement provided by the telecommunications company whereby calls placed to an unequipped non-working, disconnected, or discontinued telephone number are intercepted by operator, recorder, or audio response computer and the calling party informed that the called telephone number is not in service, has been disconnected, discontinued, or changed to another number, or that calls are received by another telephone. This service is also provided in certain central offices and switching centers to inform the calling party of conditions such as system blockages, inability of the system to complete a call as dialed, no such office code, and all circuits busy.
- (20) "Inter-office Call." A telephone call originating in one central office but terminating in another central office, both of which are in the same designated exchange area.
- (21) "Interstate Toll Message." Those toll messages that do not originate and terminate within the same state.
- (22) "Intertoll Trunk." A line or circuit between two toll offices, two end offices, or between an end office and toll office, over which toll calls are passed.
- (23) "Intra-office Call." A telephone call originating and terminating within the same central office.
- (24) Intrastate Interexchange Company (IXC)." Any entity that provides intrastate interexchange telecommunications services.
- (25) "Intrastate Toll Message." Those toll messages which originate and terminate within the same state.
- (26) "Invalid Number." A number comprised of an unassigned area code number or a non-working central office code (NXX).
 - (27) "Large LEC." A LEC certificated by the Commission prior to July 1, 1995, that had

in excess of 100,000 access lines in service on July 1, 1995.

- (28) "Local Access and Transport Area (LATA)" or "Market Area." A geographical area, which is loosely based on standard metropolitan statistical areas (SMSAs), within which a LEC may transport telecommunication signals.
- (29) "Local Exchange Telecommunications Company (LEC)." Any telecommunications company, certificated by the Commission prior to July 1, 1995, to provide local exchange telecommunications service.
- (30) "Local Provider (LP)." Any telecommunications company providing local telecommunications service, excluding pay telephone providers and call aggregators.
- (31) "Local Service Area" or "Local Calling Area." The area within which telephone service is furnished subscribers under a specific schedule of rates and without toll charges. A LEC's local service area may include one or more exchange areas or portions of exchange areas.
- (32) "Local Toll Provider (LTP)." Any entity providing intraLATA or intramarket area long distance telecommunications service.
- (33) "Main Station." The principal telephone associated with each service to which a telephone number is assigned and which is connected to the central office equipment by a circuit or channel.
 - (34) "Message." A completed telephone call.
- (35) "Mileage Charge." A tariff charge for circuits and channels connecting other services that are auxiliary to local exchange service such as off premises extensions, foreign exchange and foreign central office services, private line services, and tie lines.
- (36) New Construction." New construction is the installation of facilities to serve unserved areas; new construction is not the rearrangement or repair of defective facilities to serve

an existing area. Adding to or the rearrangement of existing facilities is not considered "new construction" unless an engineer work order is issued.

- (37) "Normal Working Days." The normal working days for installation and construction shall be all days except Saturdays, Sundays, and holidays. The normal working days for repair service shall be all days except Sundays and holidays. Holidays shall be the days which are observed by each individual telephone company.
- (38) "Optional Calling Plan." An optional service furnished under tariff provisions which recognizes the need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.
- (39) "Originating Party." Any person, firm, corporation, or other entity, including a telecommunications company or a billing clearinghouse, that provides any telecommunications service or information service to a customer or bills a customer through a billing party, except the term "originating party" does not include any entity specifically exempted from the definition of "telecommunications company" as provided in Section 364.02(14)(a) through (f), F.S.
- (40) "Out of Service." The inability, as reported by the customer, to complete either incoming or outgoing calls over the subscriber's line. "Out of Service" shall not include:
- (a) Service difficulties such as slow dial tone, circuits busy, or other network or switching capacity shortages;
 - (b) Interruptions caused by a negligent or willful act of the subscriber; and
- (c) Situations in which a company suspends or terminates service because of nonpayment of bills, unlawful or improper use of facilities or service, or any other reason set forth in approved tariffs or Commission rules.
 - (41) "Outside Plant." The telephone equipment and facilities installed on, along, or under

streets, alleys, highways, or on private rights-of-way between the central office and subscribers' locations or between central offices of the same or different exchanges.

- (42) "Pay Telephone Service Company." Any telecommunications company that provides pay telephone service as defined in Section 364.3375, F.S.
- (43) "PC-Freeze." (Preferred Carrier Freeze) A service offered that restricts the customer's carrier selection until further notice from the customer.
- (44) "Price regulated local exchange telecommunications company." Any local exchange telecommunications company certificated by the Commission prior to July 1, 1995 that has elected to become subject to price regulation pursuant to Section 364.051, F.S.
- (4<u>5</u>4) "Provider." Any entity providing telecommunication service, excluding pay telephone providers and call aggregators (i.e., local, local toll, and toll providers).
- (46) "Rate-of-return regulated local exchange telecommunications company." Any local exchange telecommunications company certificated by the Commission prior to July 1, 1995 that has not elected to become subject to price regulation pursuant to Section 364.051, F.S.
- (475) "Service Objective." A quality of service which is desirable to be achieved under normal conditions.
- (486) "Service Standard." A level of service that a telecommunications company, under normal conditions, is expected to meet in its certificated territory as representative of adequate services.
- (497) "Small LEC." A LEC certificated by the Commission prior to July 1, 1995, which had fewer than 100,000 access lines in service on July 1, 1995.
- (5048) "Station." A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending or receiving telephone messages.

- (5149) "Subscriber" or "Customer." These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telecommunications company.
 - (520) "Subscriber Line." or "Subscriber Loop." See "Access Line."
- (53+) "Switching Center." Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.
- (542) "Toll Connecting Trunk." A trunk that connects a local central office with its toll operating office.
- (5<u>5</u>3) "Toll Message." A completed telephone call between stations in different exchanges for which message toll charges are applicable.
- (564) "Toll Provider (TP)." Any entity providing interLATA long distance telecommunications service.
- (575) "Traffic Study." The process of recording usage measurements which can be translated into required quantities of equipment.
- (586) "Trouble Report." Any oral or written report from a subscriber or user of telephone service to the telephone company indicating improper function or defective conditions with respect to the operation of telephone facilities over which the telephone company has control.
- (5<u>9</u>7) "Trunk." A communication channel between central office units or entities, or private branch exchanges.
- (6058) "Valid Number." A number for a specific telephone terminal in an assigned area code and working central office which is equipped to ring and connect a calling party to such terminal number.

Specific Authority 350.127(2) FS.

Law Implemented 364.01, 364.02, 364.32, 364.335, 364.337, 364.3375, 364.3376, 364.602, 364.603, 364.604 FS.

History–Revised 12-1-68, Amended 3-31-76, Formerly 25-4.03, Amended 2-23-87, 3-4-92, 12-21-93, 3-10-96, 12-28-98, 7-5-00, 4-3-05, Repromulgated 5-8-05,______.

25-4.006 Issuance of Certificate in the Event of Failure to Furnish Adequate Service.

If a certificate holder fails or refuses to provide reasonably adequate service to any territory embraced within its certificate after notice and hearing and a reasonable opportunity to do so, the Commission may issue a certificate to any other person willing and able to provide reasonably adequate service to such territory.

Specific Authority 350.127(2) FS.

Law Implemented 364.01(4), 364.025, 364.335 FS.

History–Revised 12-1-68, Formerly 25-4.06, Repealed

25-4.007 Reference to Commission.

In the event of any question involving the interpretation of any of these rules and regulations, any party in interest may apply in writing to the Commission for interpretation.

Specific Authority 364.20 FS.

Law Implemented 364.28 FS.

History-New 12-1-68, Formerly 25-4.07, Repealed .

25-4.017 Uniform System of Accounts for Rate-of-Return Regulated Local Exchange Companies.

(1) Each rate-of-return regulated local exchange telecommunications company shall maintain its accounts and records in conformity with the Uniform System of Accounts for

Telecommunications Companies (USOA) as prescribed by the Federal Communications

Commission in Title 47, Code of Federal Regulations, Part 32 Class A, revised as of October 1,

2002, and as modified below. Inquiries relating to interpretation of the USOA shall be submitted in writing to the Commission's Division of Economic Regulation.

- (2) Each company shall establish separate depreciation reserve subaccounts for each corresponding subaccount established in the USOA or by rules of this Commission.
- (3) A telecommunications company may use a different account numbering system but shall use the same account descriptions as prescribed in the USOA or by this Commission. If a different account numbering system is used, a cross reference of the company's system to the Commission's numbering system shall be shown in the company's chart of accounts.
- (4) Each company shall file, within 60 days of a final order involving accounting matters, a description of all resultant entries and adjustments to the accounting records.

 Specific Authority 350.127(2) FS.

Law Implemented 350.115, 364.17 FS.

History–Revised 12-1-68, Amended 3-31-76, 8-21-79, 1-2-80, 12-13-82, 12-13-83, 9-30-85,

Formerly 25-4.17, Amended 11-30-86, 4-25-88, 2-10-92, 8-11-92, 3-10-96, 9-15-03.

25-4.0174 Uniform System and Classification of Accounts—Depreciation Accounts for Rate-of-Return Regulated Local Exchange Companies.

(1) Depreciation rates are to be designed in accordance with the Uniform System and Classification of Accounts (USOA) and this rule. The primary accounts listed below are identical to those prescribed in the USOA. New accounts and subaccounts, as listed below, are established under these accounts. They are intended to group together items which are relatively homogeneous in their expected life and salvage characteristics, and are for the purpose of

establishing uniformity among the companies in depreciation studies.

- (2) A company may further develop depreciation subaccounts within a listed account as appropriate for its plant. No company shall, however, establish a new subaccount that would represent less than ten percent of the original primary account.
- (3) Notwithstanding subsection (2), a new subaccount must be established for the introduction of a new technology, or for the treatment of an obsolescent component of a current viable technology.
- (4) Depreciation reserve, plant activity data, salvage cost, and costs of removal, respectively, shall be maintained for each depreciation category for which a depreciation rate is to be developed. This shall be done on the books of the company.
- (5) The following accounts and subaccounts, where applicable, shall be used in the design of depreciation rates.
 - (a) Support assets, Account 2110. The following accounts shall be used:
 - 1. Motor vehicles, Account 2112. The following subaccounts shall be used,
- a. Passenger cars and light trucks. This account shall include passenger cars and trucks of one ton in capacity or less.
- b. Heavy trucks and special purpose vehicles. This subaccount shall include trucks of greater than one ton capacity.
 - c. Tractors and trailers.
- 2. Garage work equipment, Account 2115. This account shall include tools and equipment used to maintain vehicles.
- 3. Other work equipment, Account 2116. This account shall include power operated equipment, general purpose tools, and other such work equipment items.

- 4. Buildings, Account 2121.
- 5. Furniture, Account 2122.
- 6. Office equipment, Account 2123. The following subaccounts shall be used:
- a. Office support equipment. This subaccount shall include office devices such as typewriters, cash registers, check writers, calculating, reproducing, addressing, billing, blueprinting, and other office machines.
- b. Company communications equipment. This subaccount shall include CPE and PBX equipment installed for official company use.
 - 7. General purpose computers, Account 2124.
 - (b) Central office switching, Account 2211. The following accounts shall be used:
- 1. Analog electronic switching, Account 2211. This account shall be established for analog switching equipment and peripheral gear. It shall include equipment serving analog switchers that is used solely for recording calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service. It shall not include switchboards, and integral equipment thereof, which perform an operator assistance function.
- 2. Digital electronic switching, Account 2212. This account includes investments in digital switches. This switching account shall include equipment serving digital electronic switchers that is used solely for the recording of calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service. It shall not include switchboards, and integral equipment thereof, which perform an operator assistance function. Major components such as hardware, processors, and cards that are expected to live substantially different from the remaining switch

investment should be considered as subcomponents in developing the rate for the account.

- 3. Electromechanical switching, Account 2215. This switching account includes investments in step-by-step or crossbar switchers. It does not include digital compatible equipment that is expected to live beyond the calculated life of electromechanical switching. Such investment shall be in a separate subaccount or included as a subcomponent used to develop the rate for the account or subaccount. This account also does not include switchboards which perform an operator assistance function and equipment which is an integral part thereof. It shall include, however, equipment serving electromechanical switchers that is used solely for the recording of calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service.
- (c) Operator systems, Account 2220. This account shall include such charges as directory assistance, call intercept, and other operator assisted call completion activities.
 - (d) Central office transmission, Account 2230. The following accounts shall be used:
 - 1. Radio systems, Account 2231.
- 2. Circuit equipment, Account 2232. This investment shall be subcategorized in accord with the planning of the company, to be separated between the following:
 - a. Analog;
 - b. Digital; and
 - c. That portion associated with optic technology.
- (e) Information organization or termination, Account 2310. The following accounts shall be used:
 - 1. Public telephone equipment. This account shall include coinless, coin-operated

(including public and semi-public), credit card, and pay telephones.

- 2. Other regulated station equipment. This account shall include private line equipment, telecommunication devices for the deaf, E-911 equipment, and network carrier equipment physically located on the customer's premises.
 - (f) Cable and wire facilities, Account 2410. The following accounts shall be used:
 - 1. Poles, Account 2411.
 - 2. Aerial cable, Account 2421. The following subaccounts shall be used:
- a. Metallic. This investment shall be further subcategorized in accord with company planning; and
 - b. Fiber.
 - 3. Underground cable, Account 2422. The following subaccounts shall be used:
- a. Metallic. This investment shall be further subcategorized in accord with company planning; and
 - b. Fiber.
 - 4. Buried cable, Account 2423. The following subaccounts shall be used:
- a. Metallic. This subaccount shall be further subcategorized in accord with company planning; and
 - b. Fiber.
 - 5. Submarine cable, Account 2424. The following subaccount shall be used:
- a. Metallic. This investment shall be further subcategorized in accord with company planning; and
 - b. Fiber.
 - 6. Intrabuilding network cable, Account 2426. The following subaccounts shall be used:

- a. Metallic. This investment shall be further subcategorized in accord with company planning; and
 - b. Fiber.
 - 7. Aerial wire, Account 2431.
 - 8. Conduit systems, Account 2441.
- (6) Depreciation rates used after July 1, 1996, shall be based on the account classifications in the USOA and this rule. In implementing these rates the following procedures shall be followed:
- (a) Reserve activity data, plant activity data, salvage costs, and costs of removal are to be recorded to the new accounts for activity subsequent to July 1, 1996.
- (b) The separation of investments and reserves under prior accounts into balances relating to new accounts and subaccounts under this rule may require estimation. Where vintaged distributions are maintained, separation into accounts and subaccounts may require synthesization.
- (c) If an existing account, in the opinion of the Commission, is essentially compatible with an account listed in this rule, that account shall be deemed to be in compliance with this rule.

Specific Authority 350.127(2) FS.

Law Implemented 350.115, 364.17 FS.

History-New 4-25-88, Amended 9-11-96, _____.

- 25-4.0175 Depreciation for Rate-of-Return Regulated Local Exchange Companies.
- (1) For the purposes of Part II, the following definitions shall apply to small local exchange companies remaining under rate of return regulation:

- (a) Category or Category of Depreciable Plant A grouping of plant for which a depreciation rate is prescribed. At a minimum it should include each plant account prescribed in Rule 25-4.017, F.A.C.
- (b) Average Service Life The period of time that the given type of equipment, on average, can be expected to prudently and economically serve the public.
- (c) Embedded Vintage A vintage of plant in service as of the date of study or implementation of proposed rates.
- (d) Mortality Data Historical data by study category showing plant balances, additions, adjustments and retirements, used in analyses for life indications or for calculations of realized life. Preferably, this is aged data in accord with the following:
- 1. The number of plant items or equivalent units (usually expressed in dollars) added each calendar year.
- 2. The number of plant items retired (usually expressed in dollars) each year and the distribution by years of placing of such retirements.
- 3. The net increase or decrease resulting from purchases, sales, or adjustments, and the distribution by years of placing of such amounts.
- 4. The number that remains in service (usually expressed in dollars) at the end of each year and the distribution by years of placing of such amounts.
- (e) Remaining Life Method The method of calculating a depreciation rate based on the unrecovered plant balance, less average future net salvage and the average remaining life. The formula for calculating a Remaining Life Rate (RLR) is:

		100% - Reserve % - Average Future Net Salvage %
RLR	æ	

Average Remaining Life in Years

- (f) Reserve Data Historical data by study category showing reserve balances, debits and credits such as booked depreciation expense, salvage and cost of removal, and adjustments to the reserve utilized in monitoring reserve activity and position.
- (g) Reserve Deficiency An inadequacy in the reserve of a category as evidenced by a comparison of that reserve indicated as necessary under current projections of life and salvage with that reserve historically accrued. The latter figure may be available from the company's records or may require retrospective calculation.
- (h) Reserve Surplus An excess in the reserve of a category as evidenced by a comparison of that reserve indicated as necessary under current projections of life and salvage with that reserve historically accrued. The latter figure may be available from the company's records or may require retrospective calculation.
- (i) Salvage Data Historical data by study category showing bookings of retirements, gross salvage and cost of removal used in analysis of trends in gross salvage and cost of removal, or for calculations of realized salvage.
- (j) Theoretical Reserve or Prospective Theoretical Reserve A calculated reserve based on components of the proposed rate, using the formula:

Theoretical Reserve = Book Investment - Future Accruals - Future Net Salvage

- (k) Vintage The year of placement of a group of plant items or investment under study.
- (l) Whole Life Method The method of calculating a depreciation rate based on the Whole Life (Average Service Life) and the Average Net Salvage. Both life and salvage components are the estimated or calculated composite of realized experience and expected activity. The formula is:

	100% - Average Net Salvage %
Whole Life Rate =	
	Average Service Life in Years

(2)(a) Ranges for basic life and salvage values, established by the Commission, may be used by small LECs regardless of the depreciation methodology utilized. The ranges for basic life and salvage values for small LECs are as follows:

Ranges of Basic Life and Salvage Values for Small Local Exchange Companies

AVERAGE SERVICE LIFENET SALVAGE

ACCOUNT		
GENERAL SUPPORT ASSETS	(Years)	(Percent)
Motor vehicle		
Passenger cars & light trucks	6-8	10-20
Heavy trucks & special purpose vehicles	8-11	5-10
Buildings	32-36	0-5
Other work equipment	7 yr. Amortization	
Furniture	10 yr. Amortization	
Office machines	7 yr. Amortization	
Office equipment (official use)	5 yr. Amortization	
Computer equipment	5 yr. Amortization	
CENTRAL OFFICE ASSETS		
Digital switching	13-16	0-5

Operator systems	8-10	0-5		
Radio	10-12	(5)-0		
Circuit				
Analog	8-10	(5)-0		
Digital	10-12	0-5		
Fiber electronics (optics)	8-10	0-5		
INFORMATION/ORIGINATION				
ASSETS				
Public telephone equipment	8-10	0-5		
Other	8-10	0-5		
CABLE/WIRE FACILITIES				
Poles	20-22	(60)-(40)		
Aerial cable				
Metallic	18-20	(30)-(20)		
Fiber	20-22	(30)-(20)		
Underground cable				
Metallic	19-21	(10)-(5)		
Fiber	20-22	(10)-(5)		
Buried cable				
Metallic	17-19	(5)-0		
Fiber	20-22	(5)-0		
Submarine cable				

Metallic	20-25	(5)-0
Fiber	20-22	(5)-0
Underground conduit	50-52	(5)-0

Aerial wire – Expense all future additions and amortize embedded portion over 3 years.

- (b) A company shall not petition the Commission to change any existing depreciation rate more than once a year.
- (c) A company may not reallocate accumulated depreciation reserves among any primary accounts and subaccounts without prior Commission approval.
- (3)(a) Each company shall maintain depreciation rates and accumulated depreciation reserves in accounts or subaccounts as prescribed by Rule 25-4.0174, F.A.C., and as set forth in paragraph (2)(a) of this rule. Companies may maintain further sub-categorization.
- (b) Upon establishing a new account or subaccount classification, each company shall request Commission approval of a depreciation rate for the new plant category.
- (c) A company's current average service life is that which has been approved by the Commission and in effect as of the effective date of this rule. To determine if a company's current average service life is within an established range, current average service lives not reflected as a whole number shall be rounded using traditional rounding methodology. (For example, 1.1-1.4 rounds to 1.0; 1.5-1.9 rounds to 2.0.)
- (4) If the company's proposed and current average service lives for a given account are within the ranges established in paragraph (2)(a), no additional support for those values shall be required. If the company's proposed and current net salvage values for a given account are within the ranges established in paragraph (2)(a), no additional support for those values shall be required. The company shall submit to the Office of Commission Clerk the original, five hard

copies, and a diskette of the information required by subsection (8) of this rule.

- (5) A company proposing basic life or salvage values outside of the ranges established in paragraph (2)(a) of this rule shall submit to the Office of Commission Clerk the original and five hard copies, and a diskette of the information required by subsection (10) of this rule.
- (6) After filing a petition for a change in depreciation rates, the company may reflect on its books and records the preliminary implementation of the proposed rates as of the proposed effective date. These rates are subject to Commission approval.
- (7) Any party protesting a Commission approved depreciation life or salvage value, shall carry the burden of proof in demonstrating that each protested value is unsupported by the operations and planning of each company.
 - (8) A depreciation filing shall include:
- (a) A comparison of current and proposed depreciation rates and components for each category of depreciable plant. Current rates shall be identified as to the effective date and proposed rates as to the proposed effective date.
- (b) A comparison of annual depreciation expense, as of the proposed effective date, resulting from current rates with the expense produced by the proposed rates for each category of depreciable plant. The plant balances may involve estimates. Submitted data including plant and reserve balances or company planning involving estimates shall be brought to the effective date of the proposed rates.
- (c) Each recovery and amortization schedule currently in effect should be included with any new filing showing total amount amortized, effective date, length of schedule, annual amount amortized, and reason for the schedule.
 - (d) A general narrative describing the service environment of the applicant company and

the factors, e.g., growth, technology, and physical conditions necessitating a revision in rates.

- (9) If a company's current average service life or salvage value for any given category of depreciable plant is not within the established range, the company must file the information in subsection (10) to justify its move into the range.
- (10) For each account that the company proposed life or salvage value is not within the established range, the depreciation filing shall include the information in subsection (8) as well as the following:
- (a) An explanation and justification for each study category of depreciable plant defining the specific factors that justify the life or salvage components and rates being proposed. Each explanation and justification shall include substantiating factors utilized by the company in the design of the depreciation rates for the specific category, e.g., company planning, growth, technology, physical conditions, and trends. The explanation and justification shall state any statistical or mathematical methods of analysis or calculation used in the design of the category rate.
- (b) The mortality and salvage data used by the company in the depreciation rate design must agree with activity booked by the utility. Unusual transactions not included in life or salvage studies, e.g., sales or extraordinary retirements must be specifically enumerated and explained.
- (c) The filing shall contain all calculations, analysis and numerical basic data used in the design of the depreciation rate for each category of depreciable plant. To the degree possible, data involving retirements should be aged.
- (11)(a) Companies shall provide calculations of depreciation rates using either the whole life method or the remaining life method. The use of one of these methods is required for all

depreciable categories.

- (b) Companies shall file an election to remain with the remaining life methodology or move to whole life methodology within 90 days of the effective date of this rule. Failure to file an election shall result in the company's use of remaining life methodology. Only one election regarding depreciation methodology will be permitted.
- (12) When a company elects whole life methodology, no recovery of reserve imbalances will be considered for depreciation purposes. This methodology is not reserve sensitive.
 - (13) When a company elects remaining life methodology, the following apply:
- (a) A company requiring the Commission staff's assistance in determining a remaining life based on its average service life selection, shall notify the Director of the Division of Economic Regulation, by letter, three months prior to the company's filing date.
- (b) The possibility of corrective reserve transfers shall be investigated by the Commission prior to changing depreciation rates.
- (c) It shall be a rebuttable presumption that in determining the average remaining life, the mortality curve shapes shall be those used by the Commission the last time it prescribed rates.
- (14)(a) A company proposing an effective date of the beginning of its fiscal year shall submit its petition for a change in depreciation rates no later than the mid-point of that fiscal year.
- (b) A company proposing an effective date coinciding with the expected date of additional revenues initiated through a rate case proceeding shall submit its petition for a change in depreciation rates no later than the filing date of its Minimum Filing Requirements.
- (15) Included as part of the annual report filed pursuant to Rule 25-4.135, F.A.C., each company shall provide Schedule B-3, Analysis of Plant In Service, and Schedule B-4, Analysis

of Accumulated Depreciation. Schedule B-3 shall include booked plant activity (plant balance at the beginning of the year, additions, adjustments, transfers, reclassifications, retirements, and plant balance at year end). Schedule B-4 shall include reserve activity (reserve balance at the beginning of the year, retirements, accruals, salvage, cost of removal, adjustments, transfers, reclassifications, and reserve balance at year end) for each category of investment for which a depreciation rate, amortization schedule, or capital recovery schedule has been approved.

- (16)(a) Prior to the date of retirement, the Commission may approve capital recovery schedules to correct calculated deficiencies where a utility demonstrates that replacement of an installation or group of installations is prudent, and the associated investment will not be recovered by the time of retirement through the existing depreciation rate.
- (b) The Commission may approve a special capital recovery schedule when an installation is designed for a specific purpose or for a limited duration.
- (c) Associated plant and reserve activity, balances, and the annual capital recovery schedule expense must be maintained as subsidiary records.

Specific Authority 350.127(2) FS.

Law Implemented 350.115, 364.03 FS.

History-New 9-8-81, Amended 4-28-83, 1-6-85, Formerly 25-4.175, Amended 4-27-88, 12-12-91, 9-11-96, ______.

- 25-4.0178 Retirement Units for Rate-of-Return Regulated Local Exchange Companies.
- (1) This rule is intended to establish uniform retirement units for telephone companies and does not relieve any company from maintaining its accounts and records in conformity with the Uniform System and Classification of Accounts (USOA) as prescribed by the Federal Communications Commission (FCC) in Title 47, Code of Federal Regulations, Part 32, as

adopted on December 2, 1986 and revised as of December 1, 1987, except to the extent that this rule requires different treatment as stated below.

- (2) For the purposes of this rule the following definitions apply:
- (a) "Book Cost" means the amount at which a retirement unit is included in a telephone plant account, including the costs of all labor and installation. This cost is to be determined from the company's records, but if it cannot be, it is to be estimated.
- (b) "Cost or in-plant cost" means original purchase price plus all labor and installation costs.
- (c) "Cost of Removal" means the cost of demolishing, dismantling, removing, tearing down or otherwise disposing of a retirement unit, including the cost of transportation and handling.
- (d) "Cradle-To-Grave Accounting" means an accounting method which treats a unit of plant as being in service from the time it is first purchased until it is finally junked or is otherwise finally disposed. Periods of in shop for refurbishing or in stock/inventory awaiting reinstallation are treated as being in service.
- (e) "Gross Salvage" means the amount received from selling or trading-in a retirement unit; or, if retained for reuse, the original, or estimated if not known, material cost of the unit.
- (f) "Item" means a single identifiable unit of plant. Where a dollar threshold is imposed, that threshold applies to the single item and not to the total of a group of such items purchased in one order.
- (g) "Minor Item" means any part or element of plant which is not designated as a retirement unit, but may be a component of or adjunct to a retirement unit.
 - (h) "Plant Retired" means a retirement unit not subject to cradle to grave accounting, or

an unreplaced minor item which has been removed, sold, abandoned, destroyed or otherwise removed from service.

- (i) "Retirement Unit" means an item of telephone plant designated as a retirement unit which when placed in service is to be capitalized if the cost of the unit meets the criteria in the "List of Retirement Units", and when removed from service, without a replacement or with a replacement that meets the criteria in the "List of Retirement Units", is to be credited to the plant account in which it is included and debited to the associated account reserve.
- (3) All depreciable plant is considered as consisting of retirement units or minor items of plant. Each company is to use this list of retirement units on a prospective basis. A company may add retirement units to this list. In the case of such addition, the company shall notify the Director of the Division of Economic Regulation within thirty days as to the nature and justification of the addition. However, the combination of any retirement units or the increase in size of any unit will not be permitted without Commission prior approval. Additions to or revisions to this list will be issued, when necessary, by this Commission.
 - (4) The addition and retirement of retirement units are to be accounted for as follows:
- (a) When a retirement unit other than one designated for Company Communications

 Equipment, Account 2132.2, or Public Telephone Equipment, Account 2351, is placed in service
 for the first time at a location, the cost of the unit, if it meets the criteria in the "Lists of

 Retirement Units", should be added to the appropriate plant account along with associated labor
 and installation costs.
- (b) When a retirement unit for Company Communications Equipment, Account 2123.2, or Public Telephone Equipment, Account 2351, is placed in service for the first time at a location, only the materials cost of the unit, if it meets the criteria in the "List of Retirement"

Units", shall be added to the appropriate plant account. Associated labor and minor materials costs of installing such equipment shall be charged to the appropriate expense account.

- (c) When a retirement unit is replaced, the cost of the replacement should be accounted for in the same manner as in subsection (a) if the cost meets the criteria set forth in the "List of Retirement Units" referred to in subsection (6). Otherwise, the charge should be made to the appropriate expense account.
- (d) When a retirement unit is retired, with a replacement that meets the criteria in the "List of Retirement Units" referred to in subsection (6), or is retired without replacement, the book cost of the retiring unit is to be credited to the plant account in which it is included and likewise debited to the associated account reserve. Any cost of removal and gross salvage associated with the retirement should be debited and credited, respectively, to the account reserve. Cost of the retiring unit, removal and gross salvage are to be recorded within one month of the retirement date. Such costs may be estimated with corrective adjustment entries made when the transactions are finalized.
- (5) The addition and retirement of minor items of depreciable property other than Company Communications Equipment, Account 2123.2, and Public Telephone Equipment Account 2351, are to be accounted for as follows:
- (a) When a minor item which did not previously exist as a part of a retirement unit at a given location is added, the cost is to be accounted for in the same manner as the addition of a retirement unit.
- (b) When a minor item is retired and not replaced, the book cost along with any associated cost of removal and gross salvage is to be accounted for in the same manner as the retirement of a retirement unit. If, however, the book cost of such a minor item has been

accounted for by its inclusion in the retirement unit of which it is a part, no separate credit to the property account or debit to the associated account reserve is to be made.

- (c) When a minor item is replaced independently of the retirement unit of which it is a part, the cost of replacement is to be charged to the appropriate maintenance account for that item. If, however, the replacement causes a substantial betterment, the primary aim of which is to make the property affected more useful, more efficient, of greater durability, or of greater capacity, the excess cost of the replacement over the estimated cost at current prices of the replacement without betterment should be charged to the appropriate plant account.
- (6) The Florida Public Service Commission document "List of Retirement Units (Telephone Utilities)" dated January 1, 1988, is hereby incorporated by reference. A copy of this document may be obtained from the Director, Division of Economic Regulation, Florida Public Service Commission.
- (7) The capitalization and expensing of depreciable plant for 1988 and subsequent years shall be governed by this rule.

Specific Authority 350.127(2) FS.

Law Implemented 350.115, 364.17 FS.

History-New 4-25-88, Amended ...

25-4.021 System Maps and Records.

Each telephone company shall maintain suitable maps and/or records to show the location and description of its toll and exchange plant facilities and the extent of area served by the company. Specific Authority 350.127(2), 364.17 FS.

Law Implemented 364.17, 364.183 FS.

History–Revised 12-1-68, Formerly 25-4.21, Repealed

25-4.024 Held Applications for Service.

- (1) Each local exchange telecommunications company shall accept and shall maintain a record of each application for access lines received during periods when a telecommunications company is unable to supply initial or additional telephone service to applicants within 30 days after the date applicant desires service. The telecommunications company shall keep a record, by exchanges, showing the name and address of each applicant for service, the date of application, date service desired, date service was promised, and the reason for the inability to provide the new service or additional access lines to the applicant.
- (2) Upon request, each company shall prepare and furnish to the Commission a report, by exchanges, of such held applications.

Specific Authority 350.127(2), 364.17 FS.

Law Implemented 364.025, 364.163, 364.17 FS.

History–Revised 12-1-68, Amended 3-31-76, Formerly 25-4.24, 3-10-96, Repealed _____. 25-4.039 Traffic.

- (1) Suitable practices shall be adopted by each telecommunications company concerning the operating methods to be employed by operators with the objective of providing efficient service to the customers.
- (2) Telephone operators and service observing personnel shall be instructed to comply with the provisions of applicable statutes in maintaining the secrecy of communications.

 Specific Authority 350.127(2) FS.

Law Implemented 364.01(4), 364.03 FS.

3-10-96, Repealed

History-Revised 12-1-68, Amended 3-31-76, Formerly 25-4.39, Amended

25-4.040 Telephone Directories; Directory Assistance.

- (1) Each local exchange telecommunications company shall normally publish updated telephone directories once every 12 months and shall publish updated directories at least once every 15 months. The directories shall normally alphabetically list the name, address, and telephone number of all subscribers located in the exchange(s) contained in the directory except the telephone numbers for public telephones or a name, address, number/address unlisted or unpublished at the subscriber's request. Also listed alphabetically shall be a listing designated "Poison Information Center" and the local telephone number, where the exchange served by the directory has local calling to a Poison Information Center. If no local telephone number exists, then the toll-free telephone number of a Poison Information Center shall be listed. A description of the local (toll free) calling scope shall be prominently displayed at the beginning of each alphabetical section in a directory. At no additional charge and upon the request of any residential subscriber, the exchange company shall list an additional first name or initial under the same address, telephone number and surname of the subscriber. The exchange company shall place the first names or initials in the order requested by the subscriber.
- (2) Each subscriber served by a directory shall be furnished one copy of that directory for each access line. Subject to availability, additional directories shall be provided by the local exchange telecommunications company, which may charge a reasonable fee therefor. Within 30 days after the effective date of this rule eEach exchange company shall file with the Commission a tariff setting forth the fee, if any, and the conditions under which it will apply. Copies of each directory shall be furnished to the Bureau of Service Quality. When expanded calling scopes are involved, as with Extended Area Service, each subscriber shall be provided with directory listings for all published telephone numbers within the local service area.

- (3)(a) The name of the local exchange telecommunications company, the individual exchanges included in the directory and the month/year of issuance shall appear on the front cover of each directory.
- (b) Beginning with directories issued on or after January 1, 1995, tThe following information shall be listed on the inside of the front cover of the directory:
- 1. "911" instructions for exchanges with "911" service. Such "911" instructions shall be at the top of the inside front cover and shall be outlined in order to be separate from other information on the inside front cover. "911" shall be the only listed emergency number; all other numbers on the inside front cover shall be listed as "nonemergency" or "other important numbers."
- 2. For exchanges where "911" emergency service is not provided, emergency calling instructions and numbers including those of the police, sheriff, fire departments and ambulance services used by local government in case of emergency. Such emergency calling instructions shall be listed at the top of the inside front cover and shall be outlined and separate from other information. All other numbers on the inside front cover shall be listed as "nonemergency" or "other important numbers."
 - 23. The information required by Section 395.1027, F.S.
- (c) The following notice shall be conspicuously listed on the inside front cover or first page of the directory:

FLORIDA PUBLIC SERVICE COMMISSION INQUIRIES CUSTOMERS OF UTILITIES

AND COMPANIES REGULATED BY THE COMMISSION WHO HAVE FIRST

CONTACTED SUCH A FIRM CONCERNING A PROBLEM, AND ARE NOT SATISFIED

BY THE CORRECTIVE ACTION TAKEN MAY CONTACT:

COMISION DE SERVICIO PÚBLICO DEL ESTADO DE LA FLORIDA: TODOS LOS CLIENTES DE UTILIDADES Y EMPRESAS REGULADAS EN LA FLORIDA QUE HAYAN INICIADO CONTACTO CON DICHA ENTIDAD Y NO ESTÉN SATISFECHOS CON LA RESOLUCIÓN DE SU QUEJA Y/O INVESTIGACIÓN PUEDEN DIRIGIRSE A:

THE FLORIDA PUBLIC SERVICE COMMISSION

Division of Regulatory Compliance and Consumer Assistance

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-8153

Phone Toll Free (TDD & Voice) 1 (800) 342-3552

Facsimile Toll Free 1 (800) 511-0809

Internet E-mail address for filing complaints:

CONTACT@PSC.STATE.FL.US

Internet Address for retrieving information:

http://www.psc.state.fl.us/

- (4) The following information shall appear in the front pages of the directory, preceding subscriber listings, along with an index where there are four or more pages of such information:
- (a) Directions for the use of local exchange and long distance telephone services and calls to repair and directory assistance services.
 - (b) Application and amount of directory assistance charges contained in company tariffs.
- (c) Application and amount of charges for line busy verification, emergency interrupt and maintenance/repair services.
- (d) The location of telephone company public business offices located in the area(s) contained in the directory.

- (e) Identification of customer payment locations and an explanation of discontinuance of service procedures for local service. <u>Identification of customer payment locations may be accomplished by listing a website and toll-free number.</u>
- (f) Policy on customer owned equipment and inside wiring shall include, but not be limited to the following information, separately stated:
 - 1. A layman's description of inside wiring.
 - 2. A layman's description of demarcation point.
- 3. A layman's description of the customer's responsibility for all wiring on the customer's side of the demarcation point.
 - 4. A generic description of the various types of vendors which sell repair equipment.
- 5. A generic list of the types of service vendors providing maintenance or repair of inside wire, or customer premises equipment.
- 6. Instructions on how to determine whether the customer or the telephone company is responsible for needed repairs.
 - 7. Instructions for determining when a phone jack is defective.
 - 8. Instructions for determining when a telephone is defective.
 - (g) Policy on the recording of telephone conversations.
- (h) Policy on harassing calls and sales solicitations generated by illegal automatic dialing equipment.
- (i) Policy on various violations of law arising from the illegal use of telephone equipment and service.
- (j) A conspicuous notice of the availability of the "No Sales Solicitation" list offered through the Florida Department of Agriculture and Consumer Services, Division of Consumer

Services, and the 800 number to contact for further information.

- (5) Directory assistance operators shall maintain records of all telephone numbers (except for non-published telephone numbers) in the area for which they have the responsibility of furnishing service. Directory assistance records must also contain listings for "Poison Information Center" and, the local telephone number, where the area served by the directory assistance operator has local calling to a Poison Information Center. If no local telephone number exists, then the toll-free telephone number of a Poison Information Center shall be listed. All new or changed listings shall be provided to directory assistance operators within 48 hours after connection of service, excluding Saturdays, Sundays and holidays.
- (6) In the event of an error in the listed number of any subscriber, each local exchange telecommunications company shall intercept all calls to the listed number for the period of time required to comply with Rule 25-4.074, F.A.C., provided the listed number is not in service. In the event of an error or omission in the name listing of a customer, the customer's correct name and telephone number shall be listed in the directory assistance and intercept records and the correct number furnished the calling party upon request or interception.
- (7) When a subscriber will establish a residence or business shortly after the close of subscriber listing records but preceding publication, the local exchange telecommunications company shall, upon request, establish and list service at the requested new address and immediately place the service on suspension. Service connection and other appropriate local service charges shall be due and payable, independent of whether service is later restored.
- (8) When scheduled additions or changes in plant, records or operations will require a large group of number changes, the earliest possible notice shall be given to affected customers, regardless of the time of the change relative to the directory issuance cycle.

(9) The local exchange telecommunications company shall not change a subscriber's telephone number without good cause and at least 30 days prior notice to the affected subscriber. Specific Authority 350.127(2) FS.

Law Implemented 364.01(4), 364.02(2), 364.025, 364.0251, 364.03, 364.385, 365.171, 395.1027 FS.

History- New 12-1-68, Amended 3-31-76, 1-4-78, 12-10-84, Formerly 25-4.40, Amended 11-28-89, 3-31-91, 2-11-92, 12-16-94.

25-4.077 Metering and Recording Equipment.

- (1) Where mechanical or electronic means are used for registering or recording information which will affect a subscriber's bill, such equipment shall be in good mechanical and electrical condition, shall be accurately read, and shall be inspected daily to insure that it is functioning properly. Where message rate service (MRS) or any type of optional calling that involves customer billing other than by a flatrate method is used, the metering or measuring device used to record call data shall be accurate 95 percent of the time.
- (2) Every telephone meter and recording device shall be tested prior to its installation, either by the manufacturer, the company, or an approved organization equipped for testing.
- (3) Metering and timing equipment shall be maintained so that the accuracy of company billing operations enjoys a high confidence level from their customers. After allowance for a one second variation, timing accuracy shall be not less than 97 percent.

Specific Authority 350.127(2) FS.

Law Implemented 364.01(4), 364.03, 364.051, 364.19.

History-New 12-1-68, Amended 3-31-76, Formerly 25-4.77, Amended 6-24-90, 3-10-96,

Repealed .

- 25-4.079 Hearing/Speech Impaired Persons.
- (1) The telephone directory published by each local exchange telephone company (LEC) shall:
- (a) List, with other emergency numbers at the beginning of the directory,

 Telecommunications Devices for the Deaf (TDD) numbers for emergency services, which shall
 be denoted by the universal symbol for the hearing/speech impaired, i.e., a picture of an ear with
 a slash across it;
- (b) List the company's business office TDD number, which shall also be denoted by said universal symbol, for communicating with hearing/speech impaired persons;
- (c) At the option of and without charge to TDD users, have a special notation by each TDD user's number indicating TDD or TDD plus voice capability;
- (d) At the option of and without charge to hearing/speech impaired customers, not list the number of any hearing/speech impaired customer who requests that it not be published.
- (2) Each LEC shall provide directory and operator assistance to TDD users. The numbers for these services shall be listed in the front of the directory and denoted by the universal symbol.
- (3) Each LEC shall compile informational literature about the services it makes available to hearing/speech impaired persons and shall maintain this literature for public inspection in the company's business office. Each company shall send this literature at no charge to anyone requesting it and shall include this literature or a summary of it, once a year, in the company's informational mailings.
- (4) Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all LECs.
- (5) Each LEC shall <u>inform persons inquiring about specialized customer premises</u> equipment for hearing/speech impaired persons of Florida Telecommunications Relay, Inc.,

which provides such equipment at no cost., pursuant to tariff, provide specialized customer premises equipment (CPE), for lease or sale, to hearing/speech impaired persons. This specialized CPE shall be priced to cover fully allocated costs without inclusion of a rate of return on investment component. Each LEC shall provide at least one type of each of the following categories of specialized CPE:

- (a) Audible ring signalers;
- (b) Visual ring signalors;
- (c) TDDs;
- (d) Volume control handsets.

Specific Authority 350.127(2) FS.

Law Implemented 364.01(4), 364.02, 364.025, 364.03, 364.04 FS.

History-New 4-5-88, Amended 6-3-90, 5-8-05,

25-4.116 Telephone Number Assignment Procedure.

Each company shall maintain written standard operating procedures for the assignment of telephone numbers. The standard operating procedure shall be applied in a non-discriminatory manner to requests for assignment of telephone numbers.

Specific Authority 350.127(2) FS.

Law Implemented 364.03, 364.14, 364.16, FS.

History–New 2-9-87, Repealed ...

25-4.215 Limited Scope Proceedings.

A <u>rate-of-return regulated</u> small local exchange company may seek to change its existing overall rate relationships without affecting its total revenues by filing a petition for a limited scope proceeding pursuant to Sections 364.05 and 364.058, F.S., and submitting Schedule E-2 (the

priceout schedule) in Form PSC/ECR 20-T (3/96), entitled "Minimum Filing Requirements," which is incorporated herein by reference in Rule 25-4.141, F.A.C., and may be obtained from the Commission's Division of Economic Regulation. The required MFR Schedule E-2 must show that the revenues generated under the proposed rate relationships shall not exceed the revenues generated under the small local exchange company's existing rate relationships, based on data for units and revenues for the last full calendar year available.

Specific Authority 350.127(2) FS.

Law Implemented 364.05, 364.052, 364.058 FS.

History–New 3-10-96, Amended ____.

25-14.001 In General.

The Commission is responsible for the setting of reasonable rates and charges of numerous utility companies. In determining reasonable charges to be paid by the customers of these companies, the Commission promulgates policy determinations affecting all companies subject to its jurisdiction. This chapter has been established to identify policy determinations affecting the rates, charges and tariffs of all companies subject to our rate-setting jurisdiction. Except as provided by Parts X through XIV, Chapter 25-24, F.A.C., The provisions of this chapter shall not apply to Interexchange Companies, Pay Telephone Service Companies, Shared Tenant Service Companies, Operator Service Provider Companies, of Alternative Access Vendor Service Providers, Competitive Local Exchange Companies or Price Regulated Local Exchange Companies.

Specific Authority 350.127(2), 366.05(1), 367.121 FS.

Law Implemented 364.03, 364.05, 364.337, 366.04, 366.041, 366.05, 367.121 FS.

History– New 7-25-73, Formerly 25-14.01, Amended 2-23-87, 1-8-95,