State of Florida



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Public Service Commission

08 NOV 17 CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION

-M-E-M-O-R-A-N-D-U-M-

DATE:

November 14, 2008

TO:

Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM:

Timothy J. Devlin, Director, Division of Economic Regulation

RE:

Docket No. 070626-EI, FPL Sunshine Energy Program (Program): Disposition of

monies collected after July 29, 2008.

Pursuant to Order No. PSC-08-0600-PAA-EI, issued September 16, 2008, in this docket, Florida Power & Light Company was ordered to escrow all voluntary contributions collected after July 29, 2008. FPL was also required to provide a report indicating the monthly and total amount of money subject to refund as of the preceding month and the status of the escrow account. On October 31, 2008, FPL provided staff its report.

Staff has reviewed FPL's process for handling monies collected after July 29, 2008 (date of the termination of the Program) from Program participants (see attachment). All monies collected after July 29, 2008 but billed before that date would be subject to the FPL/Green Mountain Energy contract. All monies billed and collected after July 29, 2008, should be refunded or credited to Program participants.

According to FPL, all credits due participants have been settled. As of November 12, 2008, the Commission has not received any complaints relating to the disposition of these credits. Therefore, staff believes that FPL's process for crediting or re-billing Program participants is reasonable and should be considered complete.

C: Katherine Fleming Rhonda Hicks

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

Sunshine Energy

PSC Questions
Re: Cash Collections Post
Termination

Customers Billed After July 29th

- Since billing for the Sunshine Energy charge could not immediately stop on July 29th, bills went out to 20,406 customers containing the Sunshine Energy charge from July 30th to August 14th.
- FPL had to cancel customer's bills and rebill customers without the Sunshine Energy charge. This is know as the Cancel/Replace process.
- The Cancel/Replace process is used to cancel previous billing(s) and replace with a new corrected bill. The "mass" Cancel/Replace allows us to Cancel/Replace a large number of accounts by programmatically using an account input file.
- A "mass" cancellation and rebilling took place on Aug 16th for all customer billed from July 30th to Aug 14th.
- The Cancel/Replace bill (which shows on the statement as "Corrected Bill") show the following detail:
 - The cancellation of the total amount of your electric bill for the month.
 - The corrected re-bill amount excluding the Sunshine Energy charge.
 - If the customer made a payment prior to the Cancel/Replace bill, the payment will be reflected in the Cancel/Replace Bill (or the "corrected bill").
- All payments or credits due to customers have been settled. No payments are currently pending.



Fiorida Power & Light Company PO Box 025576 Miami, FL 33102

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The amount enclosed includes the following donation: FPL Care To Share

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Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account number	of etal-amount you love an	THE YEAR STILLS (SECOND SERVICE)	
	\$433.86	Jul 31 2008	\$

Your electric statement

For: Jun 10 2008 to Jul 10 2008 (30 days)

Customer names

Service address: 2732 NE 35TH DR

Account numbers

Statement date: Next meter reading:

Jul 10 2008 Aug Q8 2008

	of your last bill 459.31	Payments (-) 459.31 CR	Additional activity (+ or -)	before new charges (=)	New charges (+)	\$433.86	Jul 31 2008
-	Amount		A whattat	Balance	Blassa	1081	The street states

Meter reading - Meter

Current reading		2951
Previous reading		- 9623
kWh used		3328
Energy usage	Last	This
	Year	Year
kWh this month	3519	3328
Service days	30	30
kWh per day	117	111

**The electric service amount includes the following charges:

\$5,34 Customer charge: Fuel: \$197.23

(First 1000 kWh at \$0.052270) (Over 1000 kWh at \$0 062270)

Non-fuel: \$161.61 (First 1000 kWh at \$0.041340) (Over 1000 kWh at \$0 051660)

Amount of your last bill 459 31 Payments received - Thank you 459.31 CR 80 00 Balance before new charges New charges (Rate: RS-1 RESIDENTIAL SERVICE)

364 18** Electric service amount Sunshine energy amount 975 370 Storm charge Gross receipts tax 9.68 Franchise charge 23.20 23.35 **Utility tax** Total new charges

Total amount you owe

\$433,86 \$433.86

- A late payment charge of 1.50% will apply if not paid by July 31, 2008, and your account may be subject to being billed an additional deposit



Florida Power & Light Company PO Box 025576 Miami, FL 33102 REPLACEMENT BILL*

Print date: Oct 30, 2008

Please have your account number ready when contacting FPL

Customer service:

(954) 797-5000

Outside Florida:

1-800-226-3545

Hearing/speech impaired: 711 (Relay Service)

To report power outages: 1-800-40UTAGE (468-8243)

Online at:

www.FPL.com



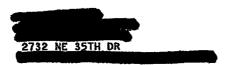
Fiorida Power & Light Company PO Box 025576 Miami, FL 33102

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Please request changes on the back Notes on the front will not be detected. The amount enclosed includes the following donation: **FPL Care To Share**

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Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account number	Established (FA)	NEW Charges over by the Announce decision
	\$11.66 CR	\$
		

Your electric statement

For: Jul 10 2008 to Aug 08 2008 (28 days)

Customer name

Service address: 2732 NE 35TH DR

Account numbé

Statement date: Next meter reading: Aug 25 2008 Sep 09 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)		News
442.07	442,07 CR	442.07 CR	442.07 CR	430.41	\$11.66 CR	

Meter reading - Meters	-

Current reading Previous reading	_	6132 2951
kWh used		3181
Energy usage		

Energy usage	Last	This
	Year	Year
kWh this month	3539	3181
Service days	29	29
kWh per day	122	110

**The electric service amount includes the following charges:

Customer charge:	\$5.34
Fuel:	\$213.34

(First 1000 kWh at \$0.000210) (Over 1000 kWh at \$0 070210)

Non-fuel: \$154.01 (First 1000 kWh at \$0.041340)

(Over 1000 kWh at \$0 051660)

	*CORR	ECTED BILL
Amount of your last bill		442 07
Payments received - Thank you		442.07 CR
Additional activity:		
Credit		442.07 CR
Balance before new charges		\$442.07CR
New charges (Rate: RS-1 RESIDENTIAL SE	RVICE)	
Electric service amount	372.69**	
Storm charge	3.53	
Gross receipts tax	9 65	
Franchise charge	23.11	
Utility tax	21.43	
Total new charges		\$430.41

Total amount you owe

\$11.66CR

Credit amount - DO NOT PAY

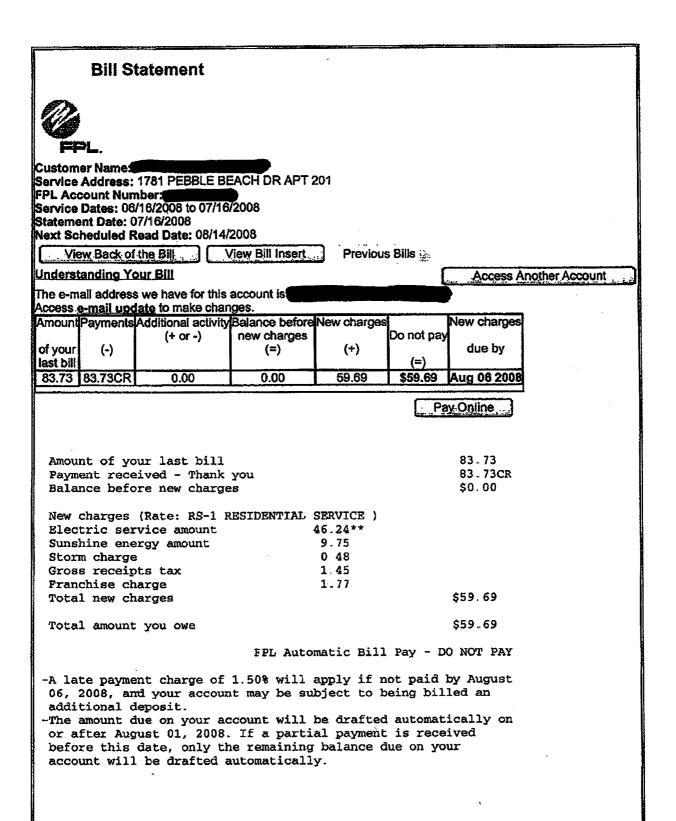
- As a result of the discontinuation of the Sunshine Energy program, your previous bill has been revised. This statement reflects the corrected billing amount excluding the Sunshine Energy program charge.



1-800-228-3545 Outside Florida: To report power outages: 1-800-4OUTAGE (468-8243)

Online at:

Hearing/speech Impaired: 711 (Relay Service) www.FPL.com



Bill Statement



Customer Name

Service Address: 1781 PEBBLE BEACH DR APT 201
FPL Account Number
Service Dates: 07/16/2008 to 08/14/2008

Statement Date: 08/25/2008

Next Scheduled Read Date: 09/15/2008

View Back of the Bill

View Bill Insert

Previous Bills 馨

Understanding Your Bill

Access Another Account

The e-mail address we have for this account is

Access e-mail update to make changes.

Amount	Payments	Additional activity (+ or -)	Balance before new charges		Do not pay	New charges
of your last bill		(")	(=)	(+)	(=)	due by
65.77	0.00	65.77CR	0.00	55.47	\$55.47	Sep 15 2008

Pay Online

CORRECTED BILL

65.77 Amount of your last bill

Additional activity:

65.77CR Credit \$0.00 Balance before new charges

New charges (Rate: RS-1 RESIDENTIAL SERVICE) Electric service amount 51.96** Storm charge 0.51 1.35 Gross receipts tax 1.65 Franchise charge

Total new charges \$55.47

\$55.47 Total amount you owe

FPL Automatic Bill Pay - DO NOT PAY

- -As a result of the discontinuation of the Sunshine Energy program, your previous bill has been revised. This statement reflects the corrected billing amount excluding the Sunshine Energy program charge.
- -A late payment charge of 1.50% will apply if not paid by September 15, 2008, and your account may be subject to being billed an additional deposit.
- -The amount due on your account will be drafted automatically on or after September 10, 2008. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

Customer Collections

Billed up to July 29th & Collected After July 29, 2008 All collections will be used for the purpose of fulfilling program and tariff obligations.

	Residential	Customer pmts*	Commercial	Customer pmts*
Cash Collections 7/30/2008	\$14,009.75	1,503	\$473.80	12
Cash Collections 8/1/2008 - 8/28/08	\$181,839.22	20,554	\$3,858.77	162
Cash Collections 8/29/2008 - 9/29/08	\$19,024.15	2,684	\$175.50	15
Total Cash Collections	\$214,873.12	24,741	\$ 4,508.07	189

A customer could make more than one payment during this time or one payment covering multiple months billed.

Notes:

- Commercial collections for the period 8/29/2008 to 9/29/2008 were updated from \$147.00.
- Average collection per customer does not equal \$9.75 due to partial payments.

^{*} Customer payments reflect number of payments received from customers during this time period.