PARTIES

Dorothy Menasco

From: Sent: To: Cc: Subject: Dorothy Menasco Friday, April 03, 2009 2:54 PM 'toast57@prodigy.net' Kathryn Cowdery; Charles Murphy; Kevin Bloom; Laura King; Ann Cole RE: FW: Docket mailing lists

Ms. Clark:

Thank you for your clarification. Per your request below, we will add you as an interested person for Docket 090084-TP.

I will also forward your e-mail to the staff assigned to this docket for further consideration. If they have any questions, they will contact you.

Dorothy Menasco Chief Deputy Commission Clerk Florida Public Service Commission Office of Commission Clerk 850-413-6770 http://www.psc.state.fl.us/

-----Original Message-----From: Bill Meyn and/or Mari Clark [mailto:toast57@prodigy.net] Sent: Friday, April 03, 2009 1:47 PM To: Dorothy Menasco Cc: Ann Cole Subject: Re: FW: Docket mailing lists

I figured out after I emailed that I was listing parts of a docket.

I figured out that I am not interested at the "Intervenor" level.

I want to be listed as an interested person for docket 90084-TP.

The reason for my interest is that ESBI has not yet handled my complaint thoroughly. A customer of theirs in Boca Raton has not produced anything to confirm that I knowingly ordered voicemail service. The first time I called the Boca Raton company they said that I ordered the service on 1/1/2009 at 9:15 in the morning. The fraudulent charges of \$14.95 having been showing up on my bill each of the past three months.

Mari Clark 1035 Mangrove Lane Alameda CA 94502

--- On Thu, 4/2/09, Dorothy Menasco <DMenasco@PSC.STATE.FL.US> wrote:

> From: Dorothy Menasco <DMenasco@PSC.STATE.FL.US>

> Subject: FW: Docket mailing lists

0000MENT NUMBER-DATE 02980 APR-38 FPSC-COMMISSION CLERM

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> To: toast57@prodigy.net
> Cc: "Ann Cole" <ACOLE@PSC.STATE.FL.US>
> Date: Thursday, April 2, 2009, 2:25 PM Ms. Clark:
>
> We are in receipt of your correspondence below. Please note that the
> three document numbers you specify below are all part of Docket No.
> 090084-TP. We need clarification on whether you are requesting to be
> added as an interested person to Docket 090084-TP, or whether you want
> to be able to see all filings in the docket.
>
> If you need more information on becoming an interested person to the
> docket, please see the following link on the
> Commission's website:
>
> http://www.floridapsc.com/consumers/participation.aspx
>
> If you are requesting to see all documents filed, but are not
> requesting to become an interested person, you may view all documents
> filed in Docket 090084 by going to this link on the Commission's
> website:
>
> http://www.psc.state.fl.us/dockets/cms/docketFilings2.aspx?docket=0900
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> If you have any questions, you may contact the Office of Commission
> Clerk at 850-413-6770.
>
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> Dorothy Menasco
> Chief Deputy Commission Clerk
> Florida Public Service Commission
> Office of Commission Clerk
> 850-413-6770
> http://www.psc.state.fl.us/
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>
> ----- Original Message-----
> From: Katie Ely
> Sent: Thursday, April 02, 2009 8:20 AM
> To: Dorothy Menasco
> Subject: FW: Docket mailing lists
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>
> ----- Original Message-----
> From: Bill Meyn and/or Mari Clark
> [mailto:toast57@prodigy.net]
> Sent: Wednesday, April 01, 2009 6:34 PM
> To: Records Clerk
> Subject: Docket mailing lists
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- > I am uncertain of the process, but I want to get on a mailing list so

> I can find out about every action on these dockets:

> 02823-09

> 02677-09

> 02533-09

> I have been having a terrible time with ESBI and a fly-by-night

> company in Boca Raton variously identified as KeySave, KeyClub.

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> Mari Clark

> 1035 Mangrove Ln

> Alameda CA 94502