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May 8, 2009 – VIA OVERNIGHT MAIL.

Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 080278-TL
Joint Petition for show cause proceedings against Verizon Florida LLC for
apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and
impose fines, by the Office of the Attorney General, Citizens of the State of
Florida, and AARP

Dear Ms. Cole:

Verizon Florida LLC ("Verizon") is submitting the following documents:

VZ 1245-VZ 1391 (POD 1); VZ 1392-VZ 1400 (POD 4); VZ 1423-VZ 1554 (PODs 5, 6);
VZ 1401-VZ 1422 (POD 7); VZ 970-VZ 1241 (POD 10); VZ 1242-VZ 1244 (POD 14).
These documents are being produced to the Office of Public Counsel in this case.

VZ 1555-VZ 1569 (POD 5); VZ 1570-VZ 1574 (POD 10). These documents are being
produced to Commission Staff in this case.

Verizon considers these documents to be proprietary and confidential business
information and requests that the documents be treated confidentially in their entirety
pursuant to Section 364.183(1), Florida Statutes, and Rule 25-22.006(5), Florida
Administrative Code. If there are any questions regarding this matter, please call me at
(678) 259-1449.

Sincerely,

Dulaney L. O'Roark III

This claim of confidentiality was filed by or on behalf of a
"telco" for Confidential DN 04512-09. The
document is in locked storage pending advise on handling.
To access the material, your name must be on the CASR.
If undocketed, your division director must provide written
permission before you can access it.

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Enclosures
cc: Parties of Record (via electronic mail)

DOCUMENT NUMBER-DATE

04516 MAY 11 8

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ANN COLE
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Public Service Commission

ACKNOWLEDGEMENT

DATE: May 11, 2009

TO: Dulaney L. O'roark III, Verizon Florida LLC

FROM: Ruth Nettles, Office of Commission Clerk

RE: Acknowledgement of Receipt of Confidential Filing

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket Number 080278 or, if filed in an undocketed matter, concerning PODs 1, 4, 5, 6, 7, 10, and 14 produced to OPC, and PODs, 5 and 10 produced to staff, and filed on behalf of Verizon. The document will be maintained in locked storage.

If you have any questions regarding this document, please contact Marguerite Lockard, Deputy Clerk, at (850) 413-6770.

DOCUMENT NUMBER - DATE
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