

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for submission of proposals for relay service, beginning in June 2005, for the hearing and speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991.

DOCKET NO. 040763-TP  
ORDER NO. PSC-09-0362-PAA-TP  
ISSUED: May 26, 2009

The following Commissioners participated in the disposition of this matter:

MATTHEW M. CARTER II, Chairman  
LISA POLAK EDGAR  
KATRINA J. McMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

NOTICE OF PROPOSED AGENCY ACTION  
ORDER APPROVING THE 2009-2010 PROPOSED BUDGET OF FLORIDA  
TELECOMMUNICATIONS RELAY, INC.

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

**I. Case Background**

The Florida Relay System (FRS) provides hearing impaired persons access to basic telecommunications services by using a specialized communications assistance operator (CA) that relays information between the hearing impaired person and the other party of the call. The primary function of the FRS is accomplished by the hearing impaired person using a Telecommunications Device for the Deaf (TDD) which has a keyboard and screen. The person using the TDD types a message to the CA who in turn voices the message to the other party. The reverse of this process completes messages to the hearing impaired person. This is how the term "relay" originated.

The Telecommunications Access System Act of 1991 (TASA) established a statewide telecommunications relay system and became effective May 24, 1991. It is authorized under Chapter 427, Florida Statutes. Section 427.701(1), Florida Statutes, provides that the Florida

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FPSC-COMMISSION CLERK

Public Service Commission (FPSC or Commission) shall establish, implement, promote, and oversee the administration of the statewide telecommunications access system to provide access to telecommunications relay services by persons who are hearing impaired or speech impaired, or others who communicate with them. Three million of the estimated 18.6 million persons living in Florida have been diagnosed as having a hearing impairment. This system provides telecommunications service for hearing impaired persons functionally equivalent to the service provided to hearing persons. TASA provides funding for the distribution of specialized telecommunications devices and provision of intrastate relay service through the imposition of a surcharge of up to \$0.25 per landline access line per month. Florida does not impose a TRS surcharge on VoIP or wireless provider lines as the federal TRS program does. By statute, it is only collected from landline access lines. Accounts with over 25 access lines are billed for only 25 lines.

Florida Telecommunications Relay, Inc. (FTRI), a non-profit corporation formed by the local exchange telephone companies (LEC), was named by the FPSC to serve as the TASA administrator. On July 1, 1991, the LECs began collecting an initial \$.05 per access line surcharge pursuant to Order No. 24581. Since that time, the surcharge has changed to reflect budgetary needs and is currently \$0.11.

Section 427.706, Florida Statutes, provides for up to 10 members on an advisory committee to assist us with the implementation of the Florida Relay System. Two members of the advisory committee have recently resigned and two replacements are being recommended. We are vested with jurisdiction over these matters pursuant to Chapter 427, Florida Statutes.

## **II. Analysis**

As shown in Table A, the trend for minutes of use for traditional TRS has been declining. Sprint Relay, Florida's current relay provider, projects that the traditional TRS minutes will continue to decline at a rate of approximately 2.3 percent per month in 2009-2010. Traditional relay users are transitioning to the more efficient technologies of IP Relay,<sup>1</sup> Video Relay Service<sup>2</sup> (VRS), CapTel captioning service, IP Captioned Telephone Service<sup>3</sup> (IP CTS), IP Speech to Speech service<sup>4</sup> (IP STS), and Blackberry or Palm wireless devices.

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<sup>1</sup> IP Relay allows people who have difficulty hearing or speaking to communicate through an Internet connection using a computer and the Internet, rather than a TTY and a telephone.

<sup>2</sup> Video Relay Service is a form of Telecommunications Relay Service that enables persons with hearing disabilities who use American Sign Language to communicate with voice telephone users through video equipment, rather than through typed text. Video equipment links the VRS user with a TRS operator so that the VRS user and the operator can see and communicate with each other in signed conversation. Because the conversation between the VRS user and the operator flows much more quickly than with a text-based TRS call, VRS has become a popular form of TRS.

<sup>3</sup> IP captioned telephone service allows the user to simultaneously listen to, and read the text of, what the other party in a telephone conversation has said, where the connection carrying the captions between the service and the user is via an IP addressed and routed link.

<sup>4</sup> Speech to Speech relay service utilizes a specially trained CA who understands the speech patterns of persons with speech disabilities and can repeat the words spoken by such an individual to the other party to the call. IP STS uses the Internet, rather than the public switched telephone network, to connect the consumer to the relay provider.

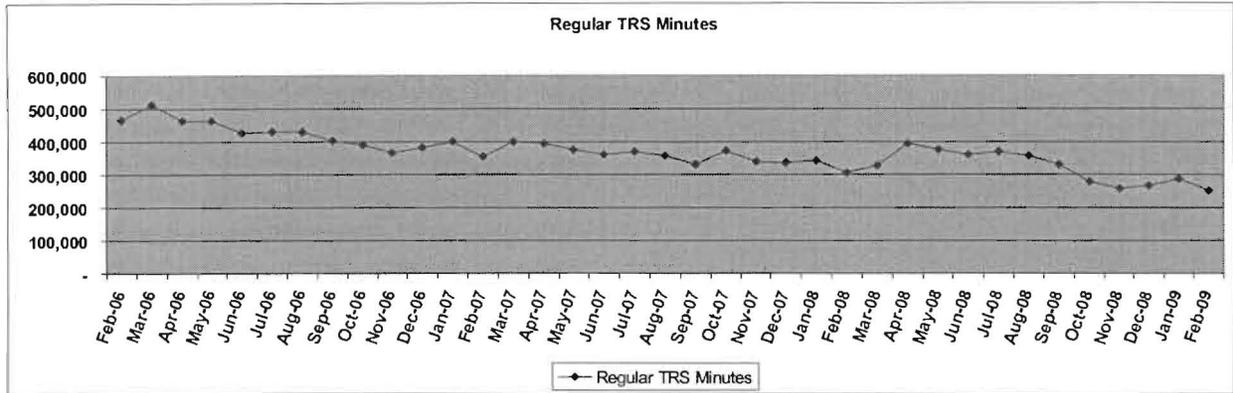


Table A – Florida Traditional TRS Minutes February 2006 – February 2009

VRS and IP Relay

The relay users who use IP Relay and VRS are presently having their relay minutes of use paid through the interstate TRS fund. However, the Federal Communications Commission (FCC) has stated that this arrangement is only temporary. The FCC believes Title IV of the Americans with Disabilities Act<sup>5</sup> and its legislative history make it clear that Congress intended that the states be responsible for the cost recovery for intrastate relay services provided under their jurisdiction.<sup>6</sup>

In November 2007, the FCC reiterated its goal of allocating VRS and IP Relay costs by intrastate and interstate to have states assume the cost of intrastate VRS and IP Relay. In order FCC 07-186,<sup>7</sup> the FCC stated that Section 225 of the Telecommunications Act provides that the costs caused by interstate TRS shall be recovered from all subscribers for every interstate service, and the costs caused by the provision of intrastate TRS shall be recovered from the intrastate jurisdiction. In footnote 15 of that Order, the FCC noted, “The issue of separation of costs relating to the provision of IP Relay and VRS is pending pursuant to the FNPRM in the 2004 TRS Report & Order.”

Instead of using a standard telephone to make the relay call, an IP STS user can use a personal computer or personal digital assistant (PDA) device and, with the installation of softphone application software, can make a voice call via the Internet to the relay provider. The call is initiated by the user clicking on an icon on his or her computer or PDA; the relay user is then connected to a CA over the Internet and tells the CA the number to be dialed; the CA then connects the IP STS user with the called party and relays the call between the two parties.

<sup>5</sup> Title IV of the Americans with Disabilities Act requires that interstate and intrastate telecommunications relay services are available, to the extent possible and in the most efficient manner, to hearing-impaired and speech-impaired individuals in the United States.

<sup>6</sup> Federal Communications Commission Report and Order, Order on Reconsideration, and Further Notice of Proposed Rule Making in CG Docket No. 03-123, released on June 30, 2004, FCC 04-137.

<sup>7</sup> In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123, FCC 07-186, Released November 19, 2007.

Historically, there was no means available to automatically determine the geographic location of IP Relay and VRS calls; therefore, there was no way to determine if a particular IP Relay or VRS call was interstate or intrastate. In a June 2008 order,<sup>8</sup> the FCC approved IP STS service allowing reimbursement from the federal TRS fund stating “We note that this is consistent with the present treatment of the other Internet-based forms of TRS – VRS, IP Relay, and IP CTS – and the fact that because one link of the call is made via the Internet it is generally not possible to determine if a particular call is interstate or intrastate.”

Also in June 2008, the FCC released an order<sup>9</sup> adopting a system for assigning users of IP Relay and VRS ten-digit telephone numbers linked to the North American Numbering Plan (NANP). The order requires that the telephone number assignments be “geographically appropriate NANP numbers.” The ten-digit numbering system for IP Relay and VRS had to be implemented no later than December 31, 2008. Instituting a ten-digit numbering system for IP Relay and VRS is the FCC’s initial step in determining whether those services are provided through interstate or intrastate routing. Since the beginning and ending points of calls will now be known, the cost burden of intrastate IP Relay and VRS calls could be assigned to the states. IP CTS and IP STS are new services which the FCC has not extended 10-digit numbering to as yet.

Presently the VRS compensation rate is \$6.74 per minute for the first 50,000 minutes per month, \$6.47 per minute for 50,001 minutes to 500,000 minutes per month, and \$6.27 per minute over 500,000 minutes per month. The National Exchange Carriers Association (NECA), which is the FCC national fund administrator for TRS, has maintained a file of IP Relay and VRS terminating minutes by state since July 2005. Using the latest six-month’s NECA data, Florida averaged 354,815 VRS terminating minutes per month. Using the last intrastate/interstate relay cost allocation used by the FCC for the two-line CapTel phone as an estimate, states would be responsible for 89% of the VRS costs or approximately \$24,631,796 per year for Florida. Both intrastate and interstate VRS costs are presently being paid from the federal TRS Fund.

The IP Relay compensation rate is currently \$1.29 per minute, compared to the traditional TRS compensation rate of \$0.75 per minute (\$0.80 per minute after June 1, 2009). Using the latest six-month’s NECA data, Florida averaged 218,661 IP Relay terminating minutes per month. Using the last FCC intrastate/interstate relay cost allocation as an estimate, states would be responsible for 89% of the IP Relay costs or approximately \$3,004,363 per year for Florida. Both intrastate and interstate IP Relay costs are also presently being paid from the federal TRS Fund.

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<sup>8</sup> In the Matter of Telecommunications Relay Services And Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; CG Docket No. 03-123; Speech-to-Speech and Internet Protocol (IP) Speech-to-Speech Telecommunications Relay Services; CG Docket No. 08-15; FCC 08-149, adopted June 11, 2008, released June 24, 2008.

<sup>9</sup> In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No.03-123, FCC 08-151, adopted June 11, 2008, Released June 24, 2008.

The FCC has not formally opined on the time frame when the IP Relay and VRS costs will shift to the states or what the intrastate/interstate cost allocation will be, but when it does happen, additional funding through statutory changes may have to be pursued because of the statutory cap of \$0.25 per access line for TRS in Florida. We estimate that the total monthly responsibility of intrastate IP Relay and VRS costs would be approximately \$2,303,013 per month or \$27,636,159 annually.

The \$27,636,159 additional IP Relay and VRS costs could increase the annual budget for Florida TRS to over \$39 million and likely exceed the current \$0.25 cap per access line allowed by statute. If this happens, a legislative change may be necessary to either increase the present TRS cap for local exchange company lines or have all carriers such as wireless and VoIP providers charge the surcharge as the federal TRS program does. Another alternative is to have the FCC fund the entire relay program. The timeline for a legislative change may impair the stability of the Florida TRS fund. To keep the Florida legislature advised as to the FCC proposal for states to absorb the costs of intrastate VRS and IP Relay costs, the last four Commission annual Relay Reports to the President of the Senate and the Speaker of the House of Representatives have included information and updates on the FCC proposal.

In order to minimize the impact of this change on the Florida TRS Fund, we took action in the 2006-2007 FTRI budget year by maintaining a \$0.15 per month TRS surcharge to create a reserve to handle the initial costs of the intrastate VRS and IP Relay cost burden.<sup>10</sup> It is estimated that this will provide a reserve in the Florida TRS fund of \$19,160,544 by the end of the current fiscal year in June 2009. Interest earned on this amount should increase the reserve amount enough to accommodate the initial intrastate VRS and IP Relay costs should the FCC make a decision in the next fiscal year.

#### CapTel Service

CapTel service, which is a telephone that provides captioning of the incoming call for a hearing impaired person, has had its minutes of use steadily increase over the past year. The average minutes per month for the latest six months increased by 8,676 minutes compared to the previous six month's average minutes. Sprint Relay projects that the CapTel minutes of use will increase 3.95 percent for the 2009-2010 fiscal year. The CapTel cost as approved in the current Sprint Relay contract is \$1.37 per minute (\$1.40 per minute after June 1, 2009). Table D shows the historical CapTel minutes of use from February 2006, through February 2009.

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<sup>10</sup> Docket No. 040763-TP, Order PSC-06-0469-PAA-TP, issued June 1, 2006. Effective July 1, 2007, the surcharge was lowered from \$0.15 to \$0.11 by Order PSC-07-0457-PAA-TP, issued May 29, 2007.

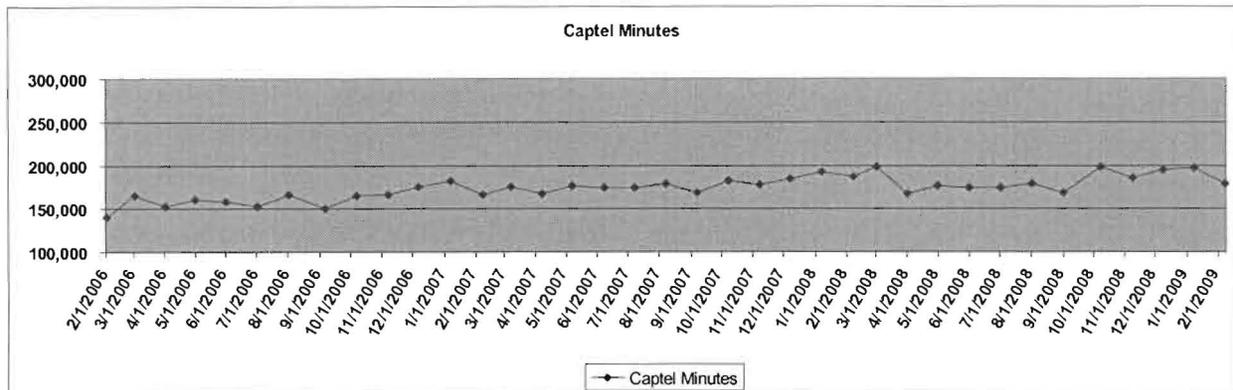


Table B – CapTel minutes of use February 2006 – February 2009

FTRI Budget

The FTRI 2009-2010 fiscal-year budget was reviewed and approved by the FTRI Board of Directors<sup>11</sup> on March 27, 2009, prior to the filing of its budget with the FPSC. The proposed budget includes a decrease in expenses of approximately \$1.3 million from the 2008-2009 budget year. The budget projects total revenues to be \$11,206,146 and total expenses to be \$11,496,251. FTRI believes that the TRS surcharge can remain at \$0.11 per access line for the 2009-2010 fiscal year. The revenue shortfall of \$290,105 would be covered through the surplus account.

Estimated minutes of use of traditional relay service for the 2009-2010 fiscal year shows a decrease of approximately 2.3 percent per month while the estimated minutes of use of CapTel captioning service show an increase of approximately 3.95 percent for the year. Netting the reduction in traditional TRS minutes with its per minute cost and the increase in CapTel minutes with its per minute cost provides an overall reduction in relay provider services of \$1,000,031 for the 2009-2010 budget year.

After analysis of the proposed budget, FTRI should have sufficient funds for its 2009-2010 fiscal-year budget and will have ample monies in the reserve account to address the initial cost of implementing VRS and IP Relay should that mandate occur. Therefore, the surcharge shall be maintained at \$0.11 per month to cover the FTRI 2009-2010 budget. A comparison of the FTRI 2008-2009 approved budget and the FTRI 2009-2010 proposed budget is shown below.

<sup>11</sup> Tom McCabe - President, Mike Griffis - Vice President, Cecil Bradley - Treasurer, Doc Horton - Legal Counsel, James Forstall - Executive Director, Stan Greer, Demetria Clark, Harvey Spears, James White.

	<u>FTRI Budget</u>	
	<u>Proposed</u> <u>2009-2010</u>	<u>Current</u> <u>2008-2009</u>
Operating Revenue:		
Surcharges	\$10,990,455	\$11,574,081
Interest Income	<u>215,691</u>	<u>653,587</u>
Total Operating Revenue	\$11,206,146	\$12,227,668
Operating Expenses:		
Relay Provider Services	\$ 5,520,973	\$ 6,521,004
Equipment and Repairs	2,581,422	2,630,306
Equipment Distribution And Training	1,131,588	1,289,299
Outreach	911,344	956,542
General & Administrative	<u>1,350,924</u>	<u>1,396,389</u>
Total Expenses	\$11,496,251	\$12,793,540
Deficit	(290,105)	
Projected Surplus at June 30, 2010	\$18,870,439	

Advisory Committee

Section 427.706, Florida Statutes, provides for up to 10 members on an advisory committee that assists the Commission with the implementation of the relay system. Section 427.706(1)(a), Florida Statutes, requires, to the extent practicable, two deaf persons recommended by the Florida Association of the Deaf be included as members of the advisory committee. Mr. Isaac Abenchan and Ms. Mary Moore have served in these positions, but have submitted their resignations to pursue other opportunities. As shown in Attachment B, the Florida Association of the Deaf has nominated Ms. Julia Michalka and Mr. Jonathan Ziev to serve on the advisory committee. Ms. Michalka is involved in many community organizations such as the "Train the Trainer" program and Volunteer Florida. Mr. Ziev is a deaf business owner who is on the board of several non-profit organizations and stays involved with telecommunication needs for the deaf. We find that Ms. Julia Michalka and Mr. Jonathan Ziev will be valuable additions to the advisory committee.

**III. Decision**

After review of FTRI's 2009-2010 fiscal year budget request, we find that the request is reasonable. We also find our actions to minimize the impact of funding the intrastate costs of VRS and IP Relay have provided sufficient reserve in the TRS Fund to allow for any necessary changes which may be needed to the TRS statute. The current TRS surcharge of \$0.11 meets FTRI's budget needs for the 2009-2010 fiscal year. Therefore, we find it appropriate to approve FTRI's proposed budget operating revenue of \$11,206,146, and proposed budget expenses of \$11,496,251 as outlined in Attachment A for the fiscal year 2009-2010, effective July 1, 2009.

We also find that the TRS surcharge shall be maintained at \$0.11 per month for the fiscal year 2009-2010, effective July 1, 2009. Incumbent local exchange companies, competitive local exchange companies, and shared tenant providers shall to continue to bill the \$0.11 surcharge for the fiscal year 2009-2010, effective July 1, 2009.

We find it appropriate to approve Ms. Julia Michalka and Mr. Jonathan Ziev as advisory committee members to replace Mr. Isaac Abenchan and Ms. Mary Moore effective immediately. This docket shall remain open for the duration of the contract period with Sprint as the relay provider. We shall continue to monitor relay and contract issues that arise during the contract term.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Florida Telecommunications Relay, Inc.'s proposed budget for fiscal year 2009-2010, effective July 1, 2009, be approved. It is further

ORDERED that the TRS surcharge remain \$0.11 per month for fiscal year 2009-2010, effective July 1, 2009. It is further

ORDERED that the incumbent local exchange companies, competitive local exchange companies, and shared tenant providers continue billing \$0.11 per month for the fiscal year 2009-2010, effective July 1, 2009. It is further

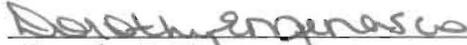
ORDERED that Ms. Julia Michalka and Mr. Jonathan Ziev be approved as Advisory Committee members to replace Mr. Issac Abenchan and Ms. Mary Moore effective immediately. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, Florida Administrative code, is received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. It is further

ORDERED that this docket shall remain open for the duration of the contract period.

By ORDER of the Florida Public Service Commission this 26th day of May, 2009.

ANN COLE  
Commission Clerk

By:   
Dorothy E. Mehasco  
Chief Deputy Commission Clerk

( S E A L )

TLT

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on June 16, 2009.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this/these docket(s) before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.



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March 27, 2009

Mr. Rick Moses, Chief of Quality Service  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0866

RE: **FTRI FY 2009 / 2010 Budget**

Dear Mr. Moses:

I am pleased to forward a copy of the FY 2009 / 2010 budget that was recently approved by the Florida Telecommunications Relay, Inc. (FTRI) Board of Directors. This budget was reviewed by our Budget Committee and the Board and was adopted by the Board on March 27, 2009.

The budget as approved by the Board projects total revenues at the current surcharge level of \$.11 to be \$11,206,146 and total expenses to be \$11,496,251. The difference will be transferred from the surplus account, which should be approximately \$19,160,544 at the end of the current fiscal year. Although a surcharge of \$.11 would produce a shortfall in meeting FTRI's operating expenses, we have not proposed to revise the surcharge because we believe there's sufficient funds in the surplus account to offset the difference.

As of February 2009, FTRI has over 413,000 individuals in the client database. It is evident that FTRI and its regional partners are reaching out to meet the telecommunications access needs of residents who are deaf, hard of hearing, deaf/blind, or speech impaired. Outreach continues to be a large part of our efforts and we are planning to increase these activities in order to continue to reach out to the estimated 3 million potential clients in Florida by creating awareness and telephone independence.

Should you have questions or desire additional information, please do not hesitate to email me at [jforstall@ftri.org](mailto:jforstall@ftri.org).

Sincerely,

A handwritten signature in black ink, appearing to read "James Forstall".

James Forstall  
Executive Director

Enclosure

cc: FTRI Board of Directors

Florida Telecommunications Relay, Inc.  
 Fiscal Year 2009-2010 Budget

	2008/2009 APPROVED BUDGET	2008/2009 ESTIMATED REV & EXPEND	2009-2010 PROPOSED BUDGET	VARIANCE 2008-2009 BDGT 2009-2010 BDGT
<b>OPERATING REVENUE</b>				
1 Surcharges	11,574,081	11,453,168	10,990,455	(583,626)
2 Interest Income	653,587	207,875	215,691	(437,896)
3 Service/Other	0	0	0	0
<b>TOTAL OPERATING REV</b>	<b>12,227,668</b>	<b>11,661,043</b>	<b>11,206,146</b>	<b>(1,021,522)</b>
<b>OTHER REVENUE/FUNDS</b>				
4 Surplus Account	17,258,366	19,160,544	20,068,401	2,810,035
<b>TOTAL REVENUE</b>	<b>29,486,034</b>	<b>30,821,587</b>	<b>31,274,547</b>	<b>1,788,513</b>
<b>OPERATING EXPENSES</b>				
<b>CATEGORY I - RELAY SERVICES</b>				
5 DPR Provider	6,521,004	5,845,626	5,520,973	(1,000,031)
<b>SUBTOTAL-CATEGORY I</b>	<b>6,521,004</b>	<b>5,845,626</b>	<b>5,520,973</b>	<b>(1,000,031)</b>
<b>CATEGORY II - EQUIPMENT &amp; REPAIRS</b>				
6 TDD Equipment	25,305	18,212	28,600	3,295
7 Large Print TDD's	2,520	2,520	2,520	0
8 VCO/HCO - TDD	22,320	6,475	16,650	(5,670)
9 VCO Telephone	25,093	12,974	14,514	(10,579)
10 Dual Sensory Equipment	0	0	87,000	87,000
11 CapTel Phone Equipment	107,190	107,190	206,712	99,522
12 VCP Hearing Impaired	2,102,969	1,456,059	1,928,192	(174,777)
13 VCP Speech Impaired	36,027	16,342	23,515	(12,512)
14 TeliTalk Speech Aid	54,000	36,000	54,000	0
15 Jupiter Speaker phone	14,490	9,940	11,928	(2,562)
16 In-Line Amplifier	3,305	2,880	3,520	215
17 ARS Signaling Equip	96,736	66,096	78,774	(17,962)
18 VRS Signaling Equip	60,223	44,520	53,382	(6,841)
19 Amplifying Accessories	0	0	0	0
20 Telecomm Equip Repair	80,128	80,128	72,115	(8,013)
<b>SUBTOTAL-CATEGORY II</b>	<b>2,630,306</b>	<b>1,859,336</b>	<b>2,581,422</b>	<b>(48,884)</b>
<b>CATEGORY III - EQUIPMENT DISTRIBUTION &amp; TRAINING</b>				
21 Freight-Telecomm Equip	38,711	32,306	39,088	377
22 Regional Distr Centers	1,240,588	933,524	1,082,500	(158,088)
23 Workshop Expense	10,000	7,500	10,000	0
24 Training Expense	0	0	0	0
<b>SUBTOTAL-CATEGORY III</b>	<b>1,289,299</b>	<b>973,330</b>	<b>1,131,588</b>	<b>(157,711)</b>

Florida Telecommunications Relay, Inc.  
Fiscal Year 2009-2010 Budget

	2008/2009 APPROVED BUDGET	2008/2009 ESTIMATED REV & EXPEND	2009-2010 PROPOSED BUDGET	VARIANCE 2008-2009 BDGT 2009-2010 BDGT
<b>CATEGORY IV - OUTREACH</b>				
25 Outreach Expense	956,542	935,516	911,344	(45,198)
SUBTOTAL-CATEGORY IV	956,542	935,516	911,344	(45,198)
<b>CATEGORY V - GENERAL &amp; ADMINISTRATIVE</b>				
26 Advertising	5,728	2,618	5,232	(496)
27 Accounting/Auditing	24,076	19,670	26,450	2,374
28 Legal	72,000	72,000	72,000	0
29 Computer Consultation	42,580	43,480	45,779	3,199
30 Bank Charges	2,089	1,146	2,407	318
31 Dues & Subscriptions	3,504	2,849	2,991	(513)
32 Office Furniture Purchase	3,700	3,230	2,121	(1,579)
33 Office Equipment Purchase	11,428	7,627	5,400	(6,028)
35 Office Equipment Lease	3,470	3,470	3,470	0
36 Insurance-Hlth/Life/Dsblty	217,148	248,990	304,345	87,197
37 Insurance-Other	4,722	4,995	4,657	(65)
38 Office Expense	23,623	18,153	15,629	(7,994)
39 Postage	19,816	17,132	17,989	(1,827)
40 Printing	5,248	3,574	4,200	(1,048)
41 Rent	93,698	91,859	96,578	2,880
42 Utilities	13,052	12,943	13,201	149
43 Retirement	69,061	54,349	63,250	(5,811)
44 Employee Compensation	590,269	496,859	540,600	(49,669)
45 Temporary Employment	53,956	19,373	20,480	(33,476)
46 Taxes - Payroll	45,156	38,010	41,356	(3,800)
47 Taxes - Unemplmt Comp	4,096	3,029	4,096	0
48 Taxes - Licenses	63	63	63	0
49 Telephone	32,168	21,264	20,107	(12,061)
50 Travel & Business	32,448	21,601	21,601	(10,847)
51 Equipment Maint.	3,835	2,292	2,396	(1,439)
52 Employee Training/Dev	14,660	13,272	11,132	(3,528)
53 Meeting Expense	4,795	3,085	3,394	(1,401)
54 Miscellaneous Expense	0	0	0	0
SUBTOTAL-CATEGORY V	1,396,389	1,226,933	1,350,924	(45,465)
TOTAL EXPENSES	12,793,540	10,840,741	11,496,251	(1,297,289)
REVENUE LESS EXPENSES	16,692,494	19,980,846	19,778,296	3,085,802



## Florida Association of the Deaf

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[www.fadcentral.org](http://www.fadcentral.org)

Andrew J. Lange  
President

Ryan Di Giovanni  
Vice President

Reinaldo J. Vega  
Secretary

Sheri L. Dunn  
Treasurer

October 1, 2008

**Rick Moses, Chief**  
Division of Competitive Markets & Enforcement  
(850) 413-6582 - Voice  
(850) 413-6583 - Fax  
[rmoses@psc.state.fl.us](mailto:rmoses@psc.state.fl.us)

**RE: TASA ADVISORY COMMITTEE**

Dear Mr. Moses:

This letter will serve as a notice to you that we are replacing Isaac Abenchan as member of the committee with Jon Ziev, and Mary Moore with Julia Michalka.

Jon's contact information is:

Jonathan Ziev  
17105 Cypresswood Way  
Clermont, FL 34714  
Fax: 321-282-0158  
Email: [USFJON@aol.com](mailto:USFJON@aol.com)

Additionally, Mary Moore has been appointed to the FCCDHH committee and we are delighted to see her serve in that capacity. Accordingly, she will be leaving the TASA committee and we would like to replace Mary with Julia Michalka.

Julia's contact information is:

Julia Michalka  
8901 N. Armenia Avenue  
Tampa, FL 33604  
VP: 866-321-2431  
Email: [Ladymichalka@hotmail.com](mailto:Ladymichalka@hotmail.com)

Please let me know if there is anything else we need to do to facilitate this change. Thank you very much.

Sincerely,

Andy Lange  
President  
Florida Association of the Deaf