

State of Florida



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-M-E-M-O-R-A-N-D-U-M-

DATE: June 18, 2009

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: Division of Regulatory Compliance (Peacock) *RP*
Office of the General Counsel (McKay) *AS 1:52m*

RE: Docket No. 090303-TP; Acknowledgment of name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, effective May 8, 2009.

UCN, Inc. has requested acknowledgment of a name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, effective May 8, 2009. This name has been filed with the Florida Department of State, Division of Corporations.

Since this name change does not involve a transfer of certificate, staff recommends that the name change be acknowledged for IXC Registration No. TJ644, and an administrative order be issued approving the name change for the CLEC Certificate No. 8549, and the docket closed.

As required in Section 2.07. C. 2.a., Administrative Procedures Manual, this is to inform you that staff concurs with the name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549.

- COM _____
- ECR _____
- GCL _____
- OPC _____
- RCP _____
- SSC _____
- SGA _____
- ADM _____
- CLK Donna

cc: UCN, Inc.

DOCUMENT NUMBER-DATE

05992 JUN 17 8

FPSC-COMMISSION CLERK

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No Filing History

Fictitious Name Detail

Fictitious Name

UCN

Filing Information

Document Number	G08354900016
Status	ACTIVE
Filed Date	12/19/2008
Expiration Date	12/31/2013
Current Owners	1
County	BROWARD
Total Pages	1
Events Filed	NONE
FEI/EIN Number	NONE

Mailing Address

7730 S. UNION PARK AVENUE
SUITE 500
MIDVALE, UT 84047

Owner Information

INCONTACT, INC.
7730 S. UNION PARK AVENUE, STE. 500
MIDVALE, UT 84047
FEI/EIN Number: 87-0528557
Document Number: F03000001164

Document Images

12/19/2008 -- REGISTRATION

Note: This is not official record. See documents if question or conflict.

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Detail by Entity Name

Foreign Profit Corporation

INCONTACT, INC.

Filing Information

Document Number	F03000001164
FEI/EIN Number	870528557
Date Filed	03/04/2003
State	DE
Status	ACTIVE
Last Event	NAME CHANGE AMENDMENT
Event Date Filed	12/19/2008
Event Effective Date	01/01/2009

Principal Address

7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Changed 12/06/2007

Mailing Address

7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Changed 12/06/2007

Registered Agent Name & Address

NRAI SERVICES, INC.
2731 EXECUTIVE PARK DRIVE
SUITE 4
WESTON FL 33331 US

Address Changed: 02/15/2005

Officer/Director Detail

Name & Address

Title DC

STERN, TED
7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Title PDCE

JARMAN, PAUL
7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Title CO

WELCH, SCOTT
7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Title V

CHILDS, KEVIN
7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Title CS

PARTRIDGE, KIMM
7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Title D

BARNETT, STEVE
7730 S. UNION PARK AVE, SUITE 500
MIDVALE UT 84047

Annual Reports

Report Year Filed Date

2007	03/27/2007
2008	02/25/2008
2009	03/05/2009

Document Images

- 03/05/2009 -- ANNUAL REPORT [View image in PDF format](#)
- 12/19/2008 -- Name Change [View image in PDF format](#)
- 02/25/2008 -- ANNUAL REPORT [View image in PDF format](#)
- 03/27/2007 -- ANNUAL REPORT [View image in PDF format](#)
- 02/03/2006 -- ANNUAL REPORT [View image in PDF format](#)
- 03/04/2005 -- ANNUAL REPORT [View image in PDF format](#)
- 09/30/2004 -- ANNUAL REPORT [View image in PDF format](#)
- 08/09/2004 -- Name Change [View image in PDF format](#)
- 04/16/2004 -- ANNUAL REPORT [View image in PDF format](#)
- 03/04/2003 -- Foreign Profit [View image in PDF format](#)

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Events

INCONTACT, INC.

Document Number F03000001164
Date Filed 03/04/2003
Effective Date None
Status Active

Event Type	Filed Date	Effective Date	Description
NAME CHANGE AMENDMENT	12/19/2008	01/01/2009	OLD NAME WAS : UCN, INC.
NAME CHANGE AMENDMENT	08/09/2004		OLD NAME WAS : BUYERS UNITED, INC.

Note: This is not official record. See documents if question or conflict.

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COMPANY IDENTIFICATION

Printed on 06/02/2009 at 08:38:31 by KFP

T 090287

Complete Name: UCN, Inc.

Mailing Name: UCN, Inc.

Company Code: TX819

FEID Number: 87-0528557

COMPANY INFORMATION

Address Line 1: 7730 S. Union Park Avenue, Suite 500

Address Line 2:

City: Midvale

State: UT

Zip Code: 84040-7557

Reg. Date: 01/20/2005

Inactive Date:

Transferred To:

Trans. From:

Certificate 1: 8549

Certificate 2:

Corporate Type: Corporation

Service 1: CLX - Competitive Local Exchange

Service 2:

Service 3:

Service 4:

Class (WAW):

Phone Count:

County 1:

County 2:

County 3:

County 4:

Bankruptcy: No

COMPANY IDENTIFICATION

Printed on 06/02/2009 at 08:39:52 by KFP

T 090287

Complete Name: UCN, Inc.

Mailing Name: UCN, Inc.

Company Code: TX819

FEID Number: 87-0528557

RAF ACCOUNT FOR THE PERIOD 01/01/2008 THROUGH 12/31/2008

Reg. Date: 01/20/2005 Inactive Date:
 Service: CLX - Competitive Local Exchange
 Received: Actual RAF Form
 Status: Satisfied
 Amended: No Extension: No
 Frozen: No Comments: No
 Payment Count: 1 Payment Made to Date
 Operating Rev: \$0.00 Interstate Rev: \$0.00
 RAF Rate: 0.0020 Net RAF Due: \$600.00

Assessment	Due	Paid	Owe
RAF	\$600.00	\$600.00	\$0.00
Penalty	\$0.00	\$0.00	\$0.00
Interest	\$0.00	\$0.00	\$0.00
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$600.00	\$600.00	\$0.00

Last modification was made on Friday, January 23, 2009 at 10:35 AM by Valorie Moore

COMPANY IDENTIFICATION

Printed on 06/02/2009 at 08:38:08 by KFP

T090287

Complete Name: UCN, Inc

Mailing Name: UCN, Inc.

Company Code: TJ644

FEID Number: 87-0528557

COMPANY INFORMATION

Address Line 1: 7730 S. Union Park Avenue, Suite 500

Address Line 2:

City: Midvale

State: UT

Zip Code: 84047-5572

Reg. Date: 12/04/2002

Inactive Date:

Transferred To:

Trans. From:

Certificate 1: N/A

Certificate 2:

Corporate Type: Corporation

Service 1: IXC - Registered Interexchange Services

Service 2:

Service 3:

Service 4:

Class (WAW):

Phone Count:

County 1:

County 2:

County 3:

County 4:

Bankruptcy: No

COMPANY IDENTIFICATION

Printed on 06/02/2009 at 08:40:36 by KFP

T090287

Complete Name: UCN, Inc

Mailing Name: UCN, Inc.

Company Code: TJ644

FEID Number: 87-0528557

RAF ACCOUNT FOR THE PERIOD 01/01/2008 THROUGH 12/31/2008

Reg. Date: 12/04/2002 Inactive Date:
 Service: IXC - Interexchange Telephone
 Received: Actual RAF Form
 Status: Satisfied
 Amended: No Extension: No
 Frozen: No Comments: No
 Payment Count: 1 Payment Made to Date
 Operating Rev: \$119,331.60 Interstate Rev: \$119,331.60
 RAF Rate: 0.0020 Net RAF Due: \$700.00

Assessment	Due	Paid	Owe
RAF	\$700.00	\$700.00	\$0.00
Penalty	\$0.00	\$0.00	\$0.00
Interest	\$0.00	\$0.00	\$0.00
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$700.00	\$700.00	\$0.00

Last modification was made on Friday, January 23, 2009 at 10:35 AM by Valorie Moore