

Ruth Nettles

000121A-TP

From: Raquel Tully
Sent: Monday, September 14, 2009 1:56 PM
To: Ruth Nettles
Subject: FW: FL Public Service Commission Tier II Payment
Attachments: FL Public Service Commission Tier II Report July 2009.xls

From: Johnson, Jerry E [mailto:jj1881@att.com]
Sent: Monday, September 14, 2009 1:52 PM
To: greg.follensbee@att.com; Jerry Hallenstein; Sirianni, Maryrose; David Rich; Raquel Tully; Lisa Harvey
Cc: Hawkins, Sheila; Drummond, MaryLee; Johnson, Jerry E; Garner, Treva H; Rainwater, Tommy; Pate, Ronald; Miller, Glen; DYSART, WILLIAM R (ATTOPS)
Subject: FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Docket Number 000121A-TP, a Tier II payment for July 2009 activity is not provided as a result of an adjustment for previous overpayments associated with the [OAAT] Ordering Average Answer Time metric. Attached is a spreadsheet of the adjusted remedy amounts by submetric. If you require any additional information, please advise.

Jerry E. Johnson

Area Mgr. - Regulatory Relations

AT&T Southeast Network Services

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Florida PSC Tier II Report
July 2009

Failure Year / Month	Submetric	RMDY_UNIT_AMT	Previous Month's Adjustments	Total Paid
200805	OAAT - Ordering Average Answer Time		\$ (19,170.00)	
200806	OAAT - Ordering Average Answer Time		\$ (17,010.00)	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$ 1,000.00		
200907	Service Order Accuracy -- UNE-P	\$ 60.00		
200907	Service Order Accuracy -- Resale	\$ 8,400.00		
200907	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL	\$ 805.00		
200907	Percent Missed Installation Appointments - UNE Loops - Design	\$ 766.00		
200907	Order Completion Interval - UNE xDSL - without conditioning	\$ 1,035.00		
200907	Order Completion Interval - UNE Loop Design	\$ 996.00		
200907	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$ 5,175.00		
	TOTAL	\$ 18,237.00	\$ (36,180.00)	\$ (17,943.00)