September 25, 2009

Director

COMMISSION

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Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

RE: Notice of Discontinuance of Pioneer Telecom, Inc. Long Distance

Dear Sirs,

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Enclosed please find Pioneer Telecom, Inc.'s Application for authority to discontinue all long distance telephone service, sent by courier to the Federal Communications Commission, on September 25, 2009.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington DC 20554 referencing the § 63.71 Application of Pioneer Telecom, Inc. Comments should include specific information about the impact of this proposed discontinuance including any inability to acquire reasonable substitute service.

Should you have any questions or require additional information, please contact me at (610) 706-0789 or by email at pioneertelecom@verizon.net.

Sincerely,

William Q. Voll

William A. Rock President Pioneer Telecom. Inc.

OCCUMENT NUMBER-DATE 9954 SEP 28 8 FPSC-COMMISSION CLERK



5940 Hamilton Boulevard Allentown, P A 18106-9648 Phone 800-555-0396 Fax 800-555-0395

September 25, 2009

Ms. Marlene H. Dortch, FCC Secretary 445 12th St. SW Washington, DC 20554

RE: Section 63.71 Application of Pioneer Telecom, Inc. to cease operations

Dear Ms. Dortch:

Enclosed, for filing, is the application of Pioneer Telecom Inc., for authority to discontinue the provision of long distance telephone service pursuant to Section 214(A) of the Communications Act, as amended, and Part 63.71 of the Code of Federal Regulations.

An original and five copies are enclosed in accordance with 47 C.F.R. 63.52(a). Per the Common Carrier Services Fee Filing Guide, no fee is associated with an application for discontinuance of services.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope provided.

Any questions you may have pertaining to this filing may be directed to me at 610-706-0789 or via email at <u>pioneertelecom@verizon.net</u>. Thank you for your assistance.

Very truly yours,

Willing a. Val

William A. Rock President Pioneer Telecom, Inc.

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FPSC-COMMISSION CLERK

## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C.

In the Matter of Section 63.71 Application of Pioneer Telecom, Inc. Inc. For Authority to Discontinue Provision of Long Distance Service

## **APPLICATION**

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Pioneer Telecom, Inc., pursuant to the procedures set forth in Section 63.71 of the Commission's Rules, 47 C.F.R. § 63.71, hereby respectfully submits this Application to discontinue the provision of long distance telephone service. At this time, it is no longer feasible for Pioneer Telecom to provide resold long distance service to its customer base of approximately 500 small businesses and residential customers. Pioneer Telecom is a non-dominant provider of long distance services.

The information required by Section 63.71cb) is set forth below. Pioneer Telecom, Inc. understands that its application will be automatically granted on the 31st date following the release date of the Public Notice of Pioneer Telecom's discontinuance application without further action from the Commission unless the Commission advises Pioneer Telecom, Inc. to the contrary.

I. Pursuant to Section 63.71 (b)(1) through (5) (47 C.F.R. § 63.71(b) (1) through (5, Pioneer Telecom Inc. submits the following information:

A. Name and address of carrier.

Pioneer Telecom, Inc. 5940 Hamilton Boulevard Allentown, PA 18106

B. Date of planned service discontinuance

The anticipated date for the discontinuance of Pioneer Telecom's service is October 31, 2009 or as soon thereafter as the necessary governmental approval can be obtained.

C. Points of geographic areas of service affected:

The proposed discontinuance will affect the provision of Pioneer Telecom long distance service in the states of California, Florida, Pennsylvania, New Jersey, New York, and Texas.

D. Brief description of the type of service affected

Pioneer Telecom currently provides long distance service including interstate and intrastate outbound, inbound (toll free) and calling card service.

E. Method of Notice to Customers

Each of Pioneer Telecom's customers will receive a telephone receive a notification letter, inserted in a Pioneer Telecom bill, mailed on September 25, 2009. A copy of the notice letter is attached. Parenthetically, we can also add that virtually all of our customers have also been contacted by telephone.

F. Non-dominance of the carrier with respect to the service being discontinued.

Pioneer Telecom, Inc. is a non-dominant carrier providing long distance telephone service.

G. Service

In accordance with Section 63.71(a) of the Commission's rules, Pioneer Telecom, Inc. has mailed a copy of this application to the Governors of the affected states, to all affected state public utility commissions and to the Special Assistant for Telecommunications for the Secretary of Defense.

H. Additional questions regarding this application may be addressed to:

William A. Rock President Pioneer Telecom, Inc. PH: (610) 706-0789 FAX: (610) 706-0823

II. Circumstances of Discontinuance

Pioneer Telecom has determined that it can no longer profitably serve its small customer base.

III. Conclusion

Pioneer Telecom, Inc. believes that the proposed discontinuance of service is reasonable and necessary. For the foregoing reasons, Pioneer Telecom, Inc. respectfully requests permission, pursuant to Section 214(a) of the Communications Act of 1934, as amended 47 U.S.C. § 214(a) and Section 63.71 of the Commission's Rules that the Commission approve its Section 63.71 application to discontinue the provision of long distance services.

Respectfully submitted,

William G. Ool

William A. Rock President Pioneer Telecom, Inc.

## IMPORTANT INFORMATION REGARDING YOUR PIONEER TELECOM SERVICE

Dear Pioneer Telecom Customer,

We're contacting you and other pioneer Telecom, Inc. customers to let you know that we are planning to discontinue providing long distance telephone service effective October 31, 2009. We have notified the affected state public service commissions of the discontinuance and have requested permission from the Federal Communications Commission (FCC) to discontinue our services. This was a difficult business decision to make and we apologize in advance for any inconvenience this may cause you.

Please make arrangements with another provider of long distance telephone services before October 31, 2009 in order to ensure your order is processed in time to avoid a service interruption. Customers who have not made arrangements for long distance service from other providers, by October 31, 2009, will not have access, through the lines you had assigned to Pioneer Telecom, for long distance service.

Please call us on 800-555-0396 if we may assist you in any way during this transition.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington DC 20554 referencing the § 63.71 Application of Pioneer Telecom, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you including any inability to acquire reasonable substitute service.

Sincerely,

William A. Rock President Pioneer Telecom, Inc.