

Marguerite McLean

000121A-TP

From: Woods, Vickie [vf1979@att.com]
Sent: Thursday, October 08, 2009 4:21 PM
To: Filings@psc.state.fl.us
Subject: 000121A-TP AT&T Florida's Letter to Ann Cole re: Administrative Updates to SQM/SEEM Plan
Importance: High
Attachments: Document.pdf

- A. Vickie Woods
Legal Secretary to E. Earl Edenfield, Jr., Tracy W. Hatch,
and Manuel A. Gurdian
BellSouth Telecommunications, Inc. d/b/a AT&T Florida
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- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.
on behalf of Tracy W. Hatch
- D. 4 pages total in PDF format (Letter and Certificate)
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Letter to Ann Cole re: Administrative Updates to SQM/SEEM Plan
to Reflect Recent OSS Changes
.pdf

<<Document.pdf>>

10/8/2009

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October 8, 2009

Ann Cole, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

**Re: Docket No. 000121A-TP – Administrative Updates to SQM/SEEM
Plan to Reflect Recent OSS Changes**

Dear Ms. Cole:

In July 2009 In July 2009, AT&T implemented certain system changes in the Southeast region. Specifically, AT&T introduced a new Extensible Markup Language (XML) Gateway machine-to-machine interface for electronic pre-ordering and ordering functions. Interested parties including competitive local exchange carriers (“CLECs”), have been advised of this change through standard CLEC communications, including monthly Change Control Process (“CCP”) meetings and the following Accessible Letters (“AL”): CLECSSES09-006 (dated January 9, 2009), CLECSSES09-009 (dated January 23, 2009), CLECSSES09-011 (dated February 6, 2009), CLECSSES09-002 (dated March 20, 2009) and CLECSSES09-041 (dated June 9, 2009).

In addition, AT&T previously reported that eRepair would be replacing ECTA which resulted in the footnote in the OSS Table 2 in Appendix C of the SQM Plan. That footnote is being stricken as AT&T abandoned the implementation of eRepair and is now in the process of implementing a 22-state Electronic Bonding Trouble Administration (EBTA) OSS to replace the functionality of ECTA. Interested parties and CLECs have been advised of this change by the following Accessible Letters: CLECSSES09-054 (dated August 27, 2009) and CLECALLS09-055 (dated August 28, 2009). The ALs are available for review at the following web site:

<https://clec.att.com/clec/acclatters/home.cfm?curMonth=yes>

Although these OSS changes do not substantively change the SQM/SEEM Plan, the SQM/SEEM Plan documentation must be updated to accurately reflect the addition of the XML Gateway interface. Accordingly, AT&T has made minor, administrative updates to the SQM/SEEM Plan documentation. For the Commission’s convenience, a redlined version of the pages of the SQM/SEEM Plan is available for review at the following website: <http://pmap.wholesale.att.com/content/documentation.aspx>

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It is important to note that from a performance measurement perspective, the addition of the XML Gateway interface will have **no impact** on the calculation of the OSS measures response times provided to CLECs via the SQM measure known as OSS-1 [ARI]: OSS Response Interval, and will continue to report the availability of access to the systems as part of the SQM measure known as OSS-2 [IA]: OSS Interface Availability. The method of calculation for the OSS-1 and OSS-2 metrics will not change and the results will continue to be reported on a monthly basis.

Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

 for
Tracy W. Hatch

Enclosures

cc: All parties of record
Jerry D. Hendrix
Gregory R. Follensbee
E. Earl Edenfield, Jr.

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail the 8th day of October, 2009 to the following:

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Tracy W. Hatch

(+) Signed Protective Agreement