090730

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTORDECE/VED-FPSC DIVISION OF ECONOMIC REGULATION TECE/VED-FPSC (850) 413-6900

09 DEC 16 PM 3: 31

COMMISSION CLERK

Hublic Service Commission

December 15, 2009

Martin Gould 3115 Harbor Drive St. Augustine, FL 32084 FPSC, CLK - CORRESPONDENCE Administrative_Parties Consumer DOCUMENT NO. 1157.09 DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

Dear Mr. Gould:

In an earlier letter, it was stated that the Commission was expected to consider staff's recommendation concerning the above-referenced docket at its December 15, 2009, Agenda Conference. However, this docket has been deferred until the January 26, 2009, Agenda Conference. A revised recommendation is due to be filed on January 13, 2009.

If you wish to attend the January 26, 2009 Agenda Conference, which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m., please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. Please contact Commission staff no later than the close of business on Friday, January 22, 2009, if you wish to participate. If you have any questions, please feel free to call me at (850) 413-6844.

Sincerely,

Dena

Jared Deason

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Deason, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

090230

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC BECYCELINY ED-FPSC (850) 413-6900

09 DEC 16 PM 3: 31

COMMISSION

CLERK

Public Service Commission

December 15, 2009

Mr. & Mrs. Andrew Webb 3410 Lands End Drive St. Augustine, FL 32084

FPSC, CLK - COI	RRESPONDENCE
Administrative	Partics X Consumer
DOCUMENT NO. DISTRIBUTION:	

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

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Sincerely,

Jared Deason

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Deason, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATIONE/VED FPSC (850) 413-6900 09 DEC 16 PM 3: 30 COMMISSION CLERK

Hublic Service Commission

December 15, 2009

Wilfred Coleman 3423 Lands End Drive St. Augustine, FL 32084

FPSC, CLK - COR	
AdministrativeI	Parties X Consumer
DOCUMENT NO.	
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Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

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> Sincerely, K)enn

Jared Deason

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Brown, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action / Equal Opportunity Employer

Commissioners: Matthew M. Carter II, Chairman Lisa Polak Edgar Nancy Argenziano Nathan A. Skop David E. Klement

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900



Hublic Serbice Commission

December 8, 2009

Wilfred Coleman 3423 Lands End Drive St. Augustine, FL 32084

FPSC, CLK - CORRESPONDENCE
- Parties IN Consumer
DOCUMENT NO. 11/52.09
DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

Dear Mr. Coleman:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 3, 2009. The Commission is expected to consider this Recommendation at its December 15, 2009, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

Marthe C. Brown

Martha Brown Senior Attorney

MB/jd

Enclosure

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Deason, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel Commissioners: Matthew M. Carter II, Chairman Lisa Polak Edgar Nancy Argenziano Nathan A. Skop David E. Klement

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900



Hublic Service Commission

December 8, 2009

Mr. & Mrs. Andrew Webb 3410 Lands End Drive St. Augustine, FL 32084

FPSC, CLK - CORRESPONDENCE
Administrative Purties D Consumer
DOCUMENT NO. 11152.09
DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

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Sincerely,

Marke C. Brun

Martha Brown Senior Attorney

MB/jd

Enclosure

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Deason, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

090230

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900



Hublic Service Commission

December 8, 2009

Martin Gould 3115 Harbor Drive St. Augustine, FL 32084

FPSC, CLK - CORRESPONDENCE	T- LONG
Administrative Parties X Consumer	NUMBER OF
DOCUMENT NO. 1152.09	
DISTRIBUTION:	

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

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Sincerely,

Maile C. Brown

Martha Brown Senior Attorney

MB/jd

Enclosure

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Deason, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action / Equal Opportunity Employer

Internet E-mail: contact@psc.state.fl.us

090230

Commissioners: Matthew M. Carter II, Chairman Lisa Polak Edgar Nancy Argenziano Nathan A. Skop David E. Klement

.

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

Hublic Service Commission

November 25, 2009

Martin Gould 3115 Harbor Drive St. Augustine, FL 32084

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 11155-09 DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

Dear Mr. Gould:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility (Camachee or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as dictated by Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.



Mr. Gould Page 3 November 25, 2009

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at jdeason@psc.state.fl.us.

Sincerely,

harw

Jared Deason Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel COMMISSIONERS: MATTHEW M. CARTER II. CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA





Hublic Service Commission

November 23, 2009

Wilfrid Coleman 3423 Lands End Drive St. Augustine, FL 32084

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 11152.09
DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

Dear Mr. Coleman:

This letter is in response to your letter dated November 13, 2009, in which you expressed your concerns about a rate increase petition filed by Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility (Camachee or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as dictated by Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Mr. Coleman Page 2 November 23, 2009

As stated in your letter, the specifications for your sprinkler system required a 2" meter and line to your residence. Staff notes that the larger meter size allows for greater capacity to your home in case of a future need, such as a fire. Staff will address this issue in its recommendation due to be filed on December 3, 2009, and subsequently voted on by the Commission, December 15, 2009, Agenda Conference.

In your letter, you stated that you object to the 9.67 percent overall rate of return and the return on equity of 11.30 percent. In order for water and wastewater utilities to maintain quality service and have access to capital markets to fund additional plant investment when needed, a reasonable range of returns on equity (ROE) must be allowed. The 9.67 percent rate of return was determined by using the most recent leverage formula established by the Commission. Section 367.081(4)(f), F.S., authorizes the Commission to establish a leverage formula to calculate a ROE for water and wastewater utilities. The most recent leverage formula was established by Order No. PSC-09-0430-PAA-WS, issued June 19, 2009. A copy of this order is included for your review.

We understand your concerns regarding the Utility's proposed increases and that during these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at jdeason@psc.state.fl.us.

Sincerely,

and

Jared Deason Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

Katie Ely

090230

From:	Katie Ely
Sent:	Wednesday, November 18, 2009 12:26 PM
То:	Ruth McHargue
Subject:	FW: FW: To CLK Docket 090230- Response requested
Attachments:	FAX.TIF

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090230

-----Original Message-----From: Ruth McHargue Sent: Wednesday, November 18, 2009 10:50:44 AM To: Katie Ely Subject: FW: To CLK Docket 090230- Response requested

Customer correspondence

FPSC, CLK - COR	
Administrative	
DOCUMENT NO.	(1152.09
DISTRIBUTION:	

-----Original Message-----From: Consumer Contact Sent: Tuesday, November 17, 2009 2:16:20 PM To: Ruth McHargue Subject: To CLK Docket 090230- Response requested

Copy on file, see 905012C. DH

-----Original Message----From: Fax Server [mailto:FaxAdmins@psc.state.fl.us] Sent: Monday, November 16, 2009 4:52 PM To: Consumer Contact Subject: 9048245069, FAX 2 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 11/16/2009 4:50:32 PM Number of Pages: 2 From (CSID): 9048245069 From (ANI): Sent to DID: 8504136362

Duration of Fax: 0:01:28 Transfer Speed: 14400 Received Status: Success Number of Errors: 0 Port Received On: IPF_PORT_0012

Application for a staff-assisted rate case by Camachee Cove Yacht Harbor Utility

DOCKET NO. 090230- WU

Name MARTIN F. COULD Address 3/15 Harbon Dhurg ST-Abgustini-FL 32004

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax-to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CON	SUMER COMMENTS
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	Fold and tape see back for address

9040245869 PAGE 02 TH 904004 5069 architecture 150: 989 829-0262 urben plenning Interior dealon ARCHITECT **MARTIN FREDERICK GOULD** (FF.- 50 CHARLOTTE STREET November 1 2009 RE-3115 Havior Drive St-Augustine FL 32084 ST. AUGUSTINE, FL 32064 OFFICE OF COMMISSION CLERK FLORIDA PUBLIC SERVICE COMMISSION 2540 SHUMARD DAK BLVD. TALLAHASSEE, FL 32399-0850 FAX: 1-800-511-0809 Ref: DOCKET NO. 090230-WU CANACHEE COVE YACHT HARBOR Gentlemen: After receiving the notice of the Customor meeting with the Florida Public Service Commission (PSC), Oct. 21,'09, and attending the meeting, I come away with a number of questions regarding the re-vamped utility's new water ratesi 1.) Reference the schedule of the Monthly Water Bates and Meter Size $5/8 \times 3/4^{*}$; the preliminary recommended monthly rate for 3000 gallons is \$13.60, then at the bottom of the page, it states the typical $5/8 \times 3/4^{*}$ meter bill comparison shows the rate is \$35.73. Which is what? Two miles away in the City of St. Augustine, I have 3 properties and the monthly water rate there for 3,000 gallons is \$15.54. \$15.79. On the second page of the Report, it states the average monthly water bill will be \$60.11. At the meeting, I mentioned the disparity between the stated figures, and one of the PSC staff members said something was all wrong -- and I agree. What are the actual rate figures and why don't they make some and be competitive with the City of St. Augusting? Lighthout During the During the Competitive figures and why don't they make some actually a well work of the DSC staff members with the City of St. Augusting? Lighthout During the Competitive with the City of St. Augusting? Lighthout During the Competitive with the City of St. Augusting? Lighthout During the Competitive with the City of St. Augusting? Lighthout During and Lighthout During the Competitive with the Competitive with the City of St. Augusting? Lighthout During and Lighthout During and Lighthout During the Dore and Lighthout During the Competitive with the City of St. Augusting? City and the Competitive with the City of St. Augusting? Lighthout During the Competitive with the City of St. Augusting? Lighthout During the Competitive with the City of St. Augusting? City of During the Competitive with the City of St. Augusting? City of During the Competitive with the City of St. Augusting? City of During the Competitive with the City of St. Augusting and the Competitive of the Complete the Complete the Competitive of the Complete the Competition During and the City of During the Competition System for commercial property owned by Chamaches Cove Staft Harbor. This is a completed system and needs for the review - with fairness to the context of the Council Appreciate a reply to by comments. Augusting and the City of During and Council Appreciate a reply to by comments. Jul

2 - PSC SPECIAL REPORT

11/16/2009 17:54

CAMACHEE COVE YACHT HARBOR UTILITY

Using staff's proposed rates, how 5 much would the average monthly water bill be for a residential cus tomer?

Using staff's proposal, the average monthly er bill for a residential customer would bel\$60.11.

What if I can't make the custome meeting or prefer not to speak? Are there other ways to comment on the issue?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing. Correspondence will be placed in the docket file. Written comments should be malled to:

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails

Fax number: 1-800-511-0809 Internet e-mail address contact@psc.state.fl.us

Please be sure to include the docket number, 090230-WU.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Camachee's quality of service and other matters. If you have questions, call the

Florida Public Service Commission's Division of Service, Salety & Consumer sistance at 1-800-342-3552

Who can answer technical or legal **Questions?**

For technical questions, contact:

Jared Deasor (850) 413-6844

Bart Fletcher (850) 413-7017

Patti Daniel (850) 413-6808

Sonica Bruce (850) 413-6994

For legal questions, contact:

Martha Brown (850) 413-6187

Where on the Internet can I obtain 8 more detailed information? Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on Dockets and Filings/Dockets and then type in the docket number, 090230.

When will the PSC make a decision? The PSC staff is scheduled to file a recommendation with the Commission on December 3, 2009. The Commissioners are expected to vote on this matter at the December 15, 2009 Agenda Conference.

09.0Z3D

D9 NOV 16 PH 3: 10 D9 NOV 16 PH 3: 10 COMMINISSION

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

Hublic Service Commission

November 16, 2009

FPSC, CLK - CORRESPONDENCE Administrative Parties X Consumer DOCUMENT NO. (1152.09

Eli Suben 3404 Lands End Drive St. Augustine, FL 32084

DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

Dear Mr. Suben:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility (Camachee or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Eli Suben Page 2 November 16, 2009

In your letter, you stated that a 9.67 percent return on investment appears unfair and inequitable to the customers of this Utility. In order for water and wastewater utilities to maintain quality service and have access to capital markets to fund additional plant investment when needed, a reasonable range of returns on equity (ROE) must be allowed. The 9.67 percent return on investment was determined by using the most recent leverage formula established by the Commission. Section 367.081(4)(f), F.S., authorizes the Commission to establish a leverage formula to calculate a reasonable range of returns on equity (ROE) for water and wastewater utilities. The most recent leverage formula was established by Order No. PSC-09-0430-PAA-WS, issued June 19, 2009. A copy of this order is included for your review.

In your letter, you state that at the customer meeting, Commission staff could not provide you answers regarding the development of rates. You can contact Sonica Bruce at 413-6994 and she will be able to address your questions.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at <u>ideason@psc.state.fl.us.</u>

Sincerely,

and

Jared Deason Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Bruce) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel

690730

RECEIVED-FPSC

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

Huhlic Serbice Commission

November 13, 2009

Mr. & Mrs. Andrew Webb 3410 Lands End Drive St. Augustine, FL 32084

FPSC, CLK - CORRESPONDENCE Administrative Parties K Consumer DOCUMENT NO. 1152.09 DISTRIBUTION:

Re: Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility - Docket No. 090230 -WU

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Mr. & Mrs. Andrew Webb Page 2 November 13, 2009

In your letter, you stated that a 9.67 percent return on investment appears unfair and inequitable to the customers of this Utility. In order for water and wastewater utilities to maintain quality service and have access to capital markets to fund additional plant investment when needed, a reasonable range of returns on equity (ROE) must be allowed. The 9.67 percent return on investment was determined by using the most recent leverage formula established by the Commission. Section 367.081(4)(f), F.S., authorizes the Commission to establish a leverage formula to calculate a ROE for water and wastewater utilities. The most recent leverage formula was established by Order No. PSC-09-0430-PAA-WS, issued June 19, 2009. A copy of this order is included for your review.

Staff is aware that certain single family customers have a 2" meter because of a sprinkler system in their home. The larger meter size allows for greater capacity to that customer in case of a future need; such as a fire. Staff will address this issue in its recommendation due to be filed on December 3, 2009, and subsequently voted on by the Commission December 15, 2009, Agenda Conference.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at <u>ideason@psc.state.fl.us.</u>

Sincerely,

Sover K) com

Jared Deason Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher) Office of Commission Clerk (Docket No. 090230 -WU) Office of Public Counsel



•,

DISTRIBUTION CENTER 09 NOV 16 PM 7: Walfrid W. Coleman

St. Augustine, FL 32084

Phone: 904/823-0964 bcoleman@colemanmarine.org

November 13, 2009

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket No. 090230-WU Camachee Cove Yacht Harbor Utility 3423 Lands End Drive

Dear Commission Members:

In 2000 we completed construction of a 3800 square foot three story, single family residence.

Because it was three stories, St. Johns County required that the structure be sprinklered with an approved sprinkler system. The specifications for this system required that we install a 2" meter and line to the structure. The system has been in place since 2000, and thankfully has never been needed.

Our average monthly water consumption over these past nine years has been approximately 4000 gallons per month.

On the basis that it is highly discriminatory to penalize this property with an extraordinarily high base facility charge due to a requirement imposed by St. Johns County, we are requesting an exception to the standard that requires this base facility charge.

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. (11 52-89
DISTRIBUTION:

The 2" meter base facility charge contemplates eight 5/3" x 3/8" residential users. As the PSC supports that charge for one single family residence, this action represents a total disregard for the use principal in establishing the rate structure.

The PSC cited instances where a 2" meter supplies more than eight residential users as justification to have the rate be uniform regardless of the number of users. This further demonstrates the discriminatory nature of the rate structure as it disregards those with less than eight users, having them subsidize those with more than eight users. The solution is to charge based on the number of users, period.

As it stands, the proposed water rates for our property would be in excess of a 450% increase over current costs. While we acknowledge that the current rates are inadequate, the proposed rates are well beyond what could be considered an adequate rate.

As a reasonable solution, we would support an exception that would allow the current 2" meter to stay in place to maintain the fire safety issue established by the county, and establish the base facility charge using the $\frac{3}{4}$ " meter rate, a rate that is much more in line with the single family use represented by this property.

In addition, we would also like to register our objection to the overall return rate of 9.67% and return on equity of 11.30%. As most of our residents are retirees living on fixed incomes, and with the best local bank's 6 month C.D. rate of $1 \frac{1}{2} \%$, the rate of returns is totally out of line with a realistic return rate for any average business enterprise.

We have included a stamped return envelope and are requesting confirmation that this letter has been filed in the Commission office and that it has been distributed directly to each Commissioner.

Thank you for your consideration of these issues, and we look forward to your various responses.

Sincerely,

Wilfrid W. Coleman President, Lands End Owners' Association

cc: Eli Subin Wes Scovanner

090230-WU

Katie Ely

From:Katie ElySent:Thursday, November 05, 2009 1:57 PMTo:Ruth McHargueSubject:FW: FW: To CLK Docket 090230



Attachments: FAX.TIF

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090230

-----Original Message-----From: Ruth McHargue Sent: Thursday, November 05, 2009 12:53:59 PM To: Katie Ely Subject: FW: To CLK Docket 090230

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Wednesday, November 04, 2009 11:05:09 AM To: Ruth McHargue Subject: To CLK Docket 090230

Copy on file, see 901831C. DH

-----Original Message-----From: Fax Server [mailto:FaxAdmins@psc.state.fl.us] Sent: Tuesday, November 03, 2009 11:14 AM To: Consumer Contact Subject: 19048244661, FAX 2 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 11/3/2009 11:13:20 AM Number of Pages: 2 From (CSID): 19048244661 From (ANI): Sent to DID: 8504136362

Duration of Fax: 0:00:46 Transfer Speed: 14400

Received Status: Success

11/5/2009

OCCUMENT NUMBER-DATE

11152 NOV-58

FPSC-COMMISSION CLERK

Number of Errors: 0 Port Received On: IPF_PORT_0012

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140 North One Drive Suite "A" St. Augustine, Florida 32095 Voice: 904-824-5665 Ext. 14 Fax: 904-824-4661

FAX TRANSMISSION COVER SHEET

Date: November 3, 2009

To: Docket No. 090230-WU

Company: Florida Public Service Commission

Fax: 800-511-0809

Subject: Staff Assisted Rate Case

Sender: Gretchen Webb

YOU SHOULD RECEIVE 2 PAGE (S), INCLUDING THIS COVER SHEET. IF YOU DO NOT RECEIVE ALL THE PAGES, PLEASE CALL (904) 824-5665 Ext. 11

Camachee Cove Yacht Harbor / Docket No. 090230-WU

Mr. & Mrs. Andrew Webb 3410 Lands End Drive St. Augustine FL 32084

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee FL 32399-0850

Ref: Docket No. 090230-WU, Camachee Cove Yacht Harbor Utility

Dear Sir:

We write to comment on the proposed Rate Increase.

We are residents of Camachee Cove, customers of the Utility. The Staff Recommended Rates for our monthly water bill will mean a substantial increase over the existing rates, and our monthly bill will more than double. In reviewing the Staff Report and the notes from the meeting October 21 2009, we see that the Staff Recommendation is for a 9.67% return on investment for the Utility.

In today's environment, a 9.67% return on investment appears unfair and inequitable to the customers of this utility. In addition, the Base Facility Charge by Meter Size reflects large increases to all residences, especially those with sprinkler systems requiring 2" Meters. These residences have installed sprinkler systems as required for three-story homes. Their bills will increase substantially even though they may use fewer gallons than other residences. As a neighbor and citizen, we feel this is unfairly requiring them to shoulder the costs in a disproportionate way.

We respectfully request the Commission consider a reduced rate schedule for the residential customers of this Utility, and a reduced Base Facility Charge by Meter Size for the residences with 2" Meters for sprinkler systems.

Sincerely,

Andress Webb

Gretchen Webb