

Diamond Williams

PSSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties
DOCUMENT NO. 11451-09	
DISTRIBUTION:	


From: Dorothy Menasco
Sent: Tuesday, April 27, 2010 1:34 PM
To: Diamond Williams
Cc: Ann Cole; Curt Mouring
Subject: FW: Re: Ni Florida, LLC. - Docket No. 090182-SU, E-Form Other Complaint TRACKING NUMBER 24386
Attachments: 02053-10.pdf

Diamond,

Please place the following response in consumer correspondence (DN 11451-09) for Docket 090182-SU.

*Dorothy Menasco
 Chief Deputy Commission Clerk
 Florida Public Service Commission
 Office of Commission Clerk
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

 Please consider the environment before printing this e-mail

From: Curt Mouring
Sent: Tuesday, April 27, 2010 12:59 PM
To: 'bgmg@excite.com'
Cc: Andrew Maurey; Bart Fletcher; Tonya Linn
Subject: Re: Ni Florida, LLC. - Docket No. 090182-SU, E-Form Other Complaint TRACKING NUMBER 24386

Dear Mr. Griffith:

This e-mail is in response to your e-mail dated April 23, 2010, in which you expressed your concerns about a rate increase approved by the Commission for Ni Florida, LLC (Ni Florida or Utility). We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship.

The basis for the Commission's decision to grant this increase is memorialized in Order No. PSC-10-0168-PAA-SU, which is attached to this e-mail. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review. I hope the above information has been helpful.

Sincerely,

4/27/2010

Curt Mouring

Florida Public Service Commission

Regulatory Analyst

Phone: (850)413-6427

Fax: (850)413-6428

cmouring@psc.state.fl.us

Diamond Williams

09 0182-SU

From: Diamond Williams
Sent: Monday, April 26, 2010 9:19 AM
To: Ruth McHargue
Cc: Ann Cole; Dorothy Menasco
Subject: FW: Protest to Ni Florida Rate Increase, Docket 090182
Attachments: E-Form Other Complaint TRACKING NUMBER: 24386

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 11451-09		
DISTRIBUTION:		

Thank you for this information. This attachment has been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 090182-SU.

Thank you,

Diamond Williams
 Staff Assistant
 Office of Commission Clerk
 Florida Public Service Commission
 Email: diwillia@psc.state.fl.us
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ruth McHargue
Sent: Friday, April 23, 2010 4:26 PM
To: Diamond Williams
Cc: Ann Cole; Dorothy Menasco
Subject: FW: Protest to Ni Florida Rate Increase, Docket 090182

Customer correspondence

From: Angie Calhoun
Sent: Friday, April 23, 2010 3:16 PM
To: Ruth McHargue
Subject: Protest to Ni Florida Rate Increase, Docket 090182

4/26/2010

Diamond Williams

From: Consumer Contact
Sent: Friday, April 23, 2010 11:07 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 24386

Complaint filed with PSC

Select County: PASCO
CUSTOMER INFORMATION

Name: William Griffith
Telephone: 727 863 4043
Email: bgmg@excite.com
Address: 13733 Lavender ave Hudson Fl. 34667

BUSINESS INFORMATION

Business Account Name: William Griffith
Account Number: 001661
Address: 13733 Lavender ave Hudson Florida Fl. 34667

COMPLAINT INFORMATION

Complaint: Other Complaint against Ni Florida, LLC

Details:

Would like to know How you could give a 19% increase in rates when the federal government said the cost of living did NOT go up this last year? Was kick backs involved? If you think i'm upset you would be correct!

Matilda Sanders

PSC-10-0168 - PAA - SU

090182-SU

From: Shalonda Hopkins
Sent: Monday, March 22, 2010 3:39 PM
To: CLK - Orders / Notices
Cc: Anna Williams
Subject: Order / Notice Submitted

27

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <i>11451-09</i>		
DISTRIBUTION: _____		

Date and Time: 3/22/2010 3:37:00 PM
Docket Number: 090182-SU
Filename / Path: 090182.PAA ord.arw.doc

attach's online

NOTICE OF PROPOSED AGENCY ACTION
ORDER APPROVING INCREASE IN RATES AND CHARGES AND
ORDER REQUIRING REFUND

Shalonda Hopkins
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
Tel: (850) 413-6630

*faxed 2
mailed 0
emailed 2*

*MCP
Co. CLK - Pasco - 2*

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090182**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Mike Wells, Pasco County Property Appraiser		pamikewells@pascogov.com	Yes
Ni Florida, LLC	SU915	ewallace@niamerica.com	No

Commission Clerk

From: Commission Clerk
Sent: Tuesday, March 23, 2010 1:52 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 246835)
Attachments: 02053-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

090182-SU

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED-FPSC
10 JAN -7 PM 2:14
COMMISSION
CLERK

Public Service Commission

January 6, 2010

FPSC, CLK - CORRESPONDENCE
Administrative Parties / Consumers
DOCUMENT NO. 11451-09
DISTRIBUTION: _____

Barry and Paula Robinson
14713 Waterway Drive
Hudson, FL 34667

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Mr. and Mrs. Robinson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Ni Florida, LLC (Ni Florida or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

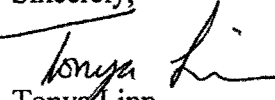
With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

Mr. and Mrs. Robinson
Page 2
January 6, 2010

In your letter, you expressed concern regarding the approved interim rate increase. Ni Florida filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or email me at tlinn@psc.state.fl.us.

Sincerely,

Tonya Linn
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Mouring)
Office of General Counsel (Williams, Brubaker)
Office of Commission Clerk (Docket No. 090182-SU)
Office of Public Counsel

Katie Ely

090182

From: Katie Ely
Sent: Tuesday, December 29, 2009 2:34 PM
To: Ruth McHargue
Subject: FW: FW: To CLk Docket 090182
Attachments: FAX.TIF

Thank you for this information. This attachment has been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 090182

-----Original Message-----

From: Ruth McHargue
Sent: Tuesday, December 29, 2009 1:46:22 PM
To: Katie Ely
Subject: FW: To CLk Docket 090182

Customer correspondence

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~X~~ Consumer
DOCUMENT NO. 11451.09
DISTRIBUTION: _____

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, December 29, 2009 1:12:28 PM
To: Ruth McHargue
Subject: To CLk Docket 090182

Copy on file, see 913817C. DH

-----Original Message-----

From: Fax Server [<mailto:FaxAdmins@psc.state.fl.us>]
Sent: Saturday, December 26, 2009 3:54 PM
To: Consumer Contact
Subject: 7278199522 , FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 12/26/2009 3:53:08 PM
Number of Pages: 1
From (CSID): 7278199522
From (ANI):
Sent to DID: 8504136362

Duration of Fax: 0:00:43
Transfer Speed: 9600

12/29/2009

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

Application for an increase in wastewater rates by

Ni Florida, LLC

DOCKET NO. 090182-SU

Name Barry & Paula Robinson
 Address 14713 Waterway Drive
Hudson, FL 34667

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
We are vehemently opposed to Ni Florida, LLC application for an increase in wastewater rates for the following reasons:
1. Rates are already higher than most.
2. Ni Florida, LLC is owned by share holders and should finance their own investments.
3. We are vehemently opposed to paying for their investment while they only reap the profits (ie) we invest and accept the ups and downs.
4. Too much of the money is going out of state.
5. We cannot afford it in these hard times with the economy being what it is.
6. Also, with all due respect, judging by the already approved interim rate increase (absurd), it appears that the commission has already sided with Ni Florida, LLC. This is beginning to look perhaps like the Progress Energy deals. It seems like it's time to put the Democrats back in control. We strongly urge you to vote NO to any increase at this time.

Fold and tape -- see back for address

090182

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

December 18, 2009

RECEIVED-FPSC
09 DEC 17 PM 3:34
COMMISSION
CLERK

Brenda Dyer
Driftwood Isle MHP
800 71st Avenue N, No. 12
St. Petersburg, FL 33702

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 11451.09
DISTRIBUTION: _____

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Ms. Dyer:

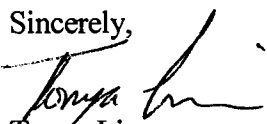
Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Ni Florida, LLC (Ni Florida or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Ms. Dyer
Page 2
December 18, 2009

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or email me at tlinn@psc.state.fl.us.

Sincerely,

Tonya Linn
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Mouring)
Office of General Counsel (Williams, Brubaker)
Office of Commission Clerk (Docket No. 090182-SU)
Office of Public Counsel

090182

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED - FPSC

09 DEC 16 PM 3:31

COMMISSION
CLERK

Public Service Commission

December 18, 2009

Sue Wieman
Hudson Square Center, Inc.
6137 State Road 54
New Port Richey, FL 34653

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~Consumer~~
DOCUMENT NO. 11451.09
DISTRIBUTION: _____

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Ms. Wieman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Ni Florida, LLC (Ni Florida or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

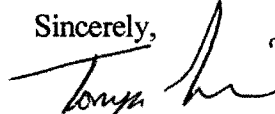
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Ms. Wieman
Page 2
December 18, 2009

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or email me at tlinn@psc.state.fl.us.

Sincerely,



Tonya Linn
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Mouring)
Office of General Counsel (Williams, Brubaker)
Office of Commission Clerk (Docket No. 090182-SU)
Office of Public Counsel

090182

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900
RECEIVED-FPSC
09 DEC 16 PM 3:31

COMMISSION
CLERK

Public Service Commission

December 18, 2009

Brian and Teresa Downing
13735 San Juan Ave
Hudson, FL 34667-1570

FPSC, CLK - CORRESPONDENCE
Administrative Parties X Consumer
DOCUMENT NO. 11451.09
DISTRIBUTION: _____

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Mr. and Mrs. Downing:

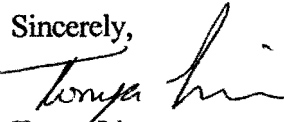
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Mr. Downing
Page 2
December 18, 2009

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Sincerely,

Tonya Linn
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Mouring)
Office of General Counsel (Williams, Brubaker)
Office of Commission Clerk (Docket No. 090182-SU)
Office of Public Counsel



PASCO COUNTY, FLORIDA

"Bringing Opportunities Home"

37918 Meridian Avenue, Dade City, Florida 33525
(352) 521-4111 – FAX (352) 521-4105

7530 Little Road – New Port Richey, Florida 34654
(727) 847-8100 – FAX (727) 847-8969

Pat Muliere, Ed.D.
Chairman
Michael Cox, CFP®
Vice-Chairman
Ted Schrader
Ann Hildebrand
Jack Mariano

FPSC, CLK - CORRESPONDENCE
Administrative Parties/Consumer
DOCUMENT NO. 11451.09
DISTRIBUTION: _____

December 9, 2009

Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket 090182 - Application for increase in wastewater rates in Pasco
County by Ni Florida, LLC

Dear Director:

This letter is to express Pasco County's concern regarding the proposed increase in wastewater service rates charged to residents of Pasco County. Ni Florida is seeking a 24.70% rate increase and to date has received and interim 23.46% increase in wastewater rates subject to refund if the final rates are not approved. This is a \$345,103 revenue increase per year. There current base rate is \$6.17 per customer and they are asking for an increase to \$7.65, an increase of \$1.48 per customer. This also provides \$4,440 per month and \$53,280.00 per year.

The County charges Ni Florida \$ 4.50 per thousand for wastewater treatment and disposal, as it does not have its own treatment plant. This leaves \$ 3.15 to cover wastewater collection. This percentage of costs seems high when most of the cost recovery of a wastewater utility operation is typically in the treatment and disposal. This company is asking for an increase in operation & maintenance costs of \$34,294.00 per year for a total of \$1,336,398. Also, the company has spent significant dollars in infiltration and inflow repair but it does not appear that this work has resulted in corresponding decreases in the amount of flow to the county.

We are concerned that costly redundancies may be present because corporate officers are located in another state and the day-to-day operations are subcontracted to Ken's Bush Hogging, Inc. This arrangement may be creating inefficiencies that unnecessarily increase the costs of the service. We also question whether the operational services

and capital improvements have been competitively bid. In today's business climate, substantial savings can be achieved through competitive pricing.

Pasco County has in the past investigated the purchase this wastewater utility system. Ni America ultimately purchased it from Hudson Utilities. Pasco County just recently requested that the Florida Governmental Utility Authority investigate the purchase of the system. Public ownership would result in significant cost savings for the customers.

On behalf of Ni Florida's Pasco County customers, we ask that the Public Service Commission carefully scrutinize the application for a rate increase. The requested increase is excessive.

Thank you for your consideration of our comments.

Respectfully submitted,



Jack Mariano
District 5
JM:JR:ls

cc: Pasco County Legislative Delegation
John J. Gallagher, County Administrator
Bruce E. Kennedy, P.E., Assistant County Administrator, Utilities Services
J.R. Kelly, Florida Office of Public Counsel

090182
12-09-09

To Whom It may Concern:

I would like to express my opinion over the pending increase of my "Wastewater Rates." I find it unnecessary for them to be raised at this time.

At this time, I am putting in a

NO VOTE.

Sincerely,

Brian + Teresa Downing
Brian Downing

Docket #: 090182-SU

Any questions in regards to this letter, feel free to contact me at the following:
727-375-1267

13735 San Juan Ave.
Hudson, FL 34667-1570

RESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 11451.09		
DISTRIBUTION: _____		

RECEIVED-FPSC

09 DEC 11 AM 9:51

COMMISSION
CLERK

090182

6 December, 2009

RECEIVED-FPSC

09 DEC 10 AM 9:34

COMMISSION
CLERK

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket No. 090182-SU

Dear Commission Clerk:

I am a small business owner in Hudson, Florida who owns a small mobile home park.

I write to protest any increase in rates for Ni Florida, LLC. With our strained economy, I am losing money at this business even though I am trying to provide a safe, clean, inexpensive home for my tenants. If you approve Ni's request, I will have to pass that increase to my tenants who are barely able to pay now.

Ni Florida, LLC is a Texas corporation who has made a fortune and you need not support them so the CEOs and management staff can live in luxury while the rest of us scrape crumbs off the floor.

Please do not approve this rate increase.

Sincerely,



Brenda Dyer
Driftwood Isle MHP
800 71st Avenue N, No. 12
St. Petersburg, FL 33702
727-389-8008

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 11451.09
DISTRIBUTION:

09 DEC 10 PM 8:52
DISTRIBUTION CENTER

090182

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

December 9, 2009

RECEIVED-PPSC
09 DEC -9 PM 3:29
COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 11451.09		
DISTRIBUTION: _____		

Jerry L. Nations
13033 S.E. 158th Lane
Weirsdale, FL 32195

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Mr. Nations:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Ni Florida, LLC (Ni Florida or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.


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Jerry L. Nations
Page 2
December 9, 2009

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6427 or e-mail me at cmouring@psc.state.fl.us

Sincerely,



Curt Mouring
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Linn, Rieger)
Office of the General Counsel (Brubaker, Williams)
Office of Commission Clerk (Docket No. 090182-SU)
Office of Public Counsel

090182

Hudson Square Center, Inc.

6137 State Road 54
New Port Richey, FL 34653

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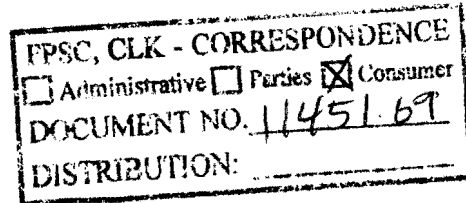
DEC -4 PM 7:23

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December 2, 2009

Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850





090182

JERRY L. NATIONS
13033 S.E. 158th Lane • Weirsdale, Florida 32195
Phone & Fax (352) 821-2949

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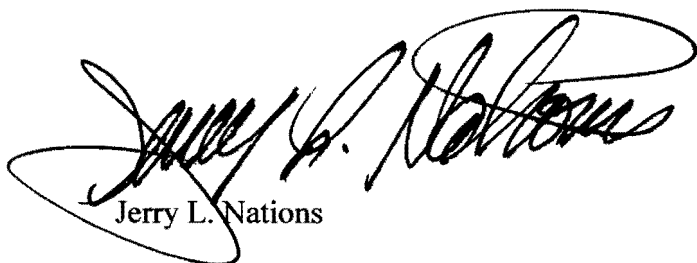
Re: Docket No. 090182-SU

Gentlemen,

The upgrade in fees requested by Ni-Florida, LLC (the Utility) should be turned down, in my view. They have not upgraded their service to any great extent, and where they have, it is simply a cost of doing business. Their claim of a 'shortfall' should be thoroughly investigated. It is true that figures do not lie; however, in some cases, there are a lot of liars doing the figuring.

They recently acquired this company, why would they buy a company that was losing money?

Thank you for your efforts.


Jerry L. Nations

JERRY L. NATIONS
13033 S.E. 158th Lane • Weirsdale, Florida 32195
**WEEKEND: CURLEW LN
HUDSON, FL 34667**

090182

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 24, 2009

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Daniel De Poalo
6517 Harbor Drive
Hudson, FL 34667-1321

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Mr. De Poalo:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Ni Florida, LLC (Ni Florida or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

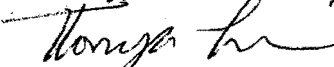
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

In your letter, you expressed concern regarding salaries of Ni Florida's executive salaries. As mentioned above, Commission staff reviews the financial information provided by the Utility. As part of this review, all utility salaries will be evaluated. Any salaries that the Commission deems to be unreasonable will be disallowed.

Mr. De Poalo
Page 2
November 24, 2009

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or email me at tlinn@psc.state.fl.us.

Sincerely,



Tonya Linn
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Mouring)
Office of General Counsel (Williams, Brubaker)
Office of Commission Clerk (Docket No. 090182-SU)
Office of Public Counsel

090182

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
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(850) 413-6900

Public Service Commission

November 23, 2009

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Charles Strigl, Jr.
14124 Kulig Ct.
Hudson, FL 34667

Re: Ni Florida, LLC - Docket No. 090182-SU

Dear Mr. Strigl:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Ni Florida, LLC (Ni Florida or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.


With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Charles Strigl, Jr.
Page 2
November 23, 2009

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6427 or e-mail me at cmouring@psc.state.fl.us

Sincerely,



Curt Mouring
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Linn, Rieger)
Office of the General Counsel (Brubaker, Williams)
Office of Commission Clerk (Docket No. 080249-WS)
Office of Public Counsel

090182

11-18-09

OFFICE OF COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD,

WILLAGASSEE, FL. 32399-0850
RE. DOCKET NO. 090182-SU.

I AM WRITING TO PROTEST
-V: FLORIDA REQUEST FOR A RAISE
WHICH I FEEL IS WAY OUT OF
LINE CONSIDERING THE POOR
ECONOMY. 20 TO 25 PERCENT

THIS RAISE WOULD CAUSE A
SEVERE HARDSHIP ON US AS WELL
AS MANY OF OUR NEIGHBORS.

SINCERELY

CHARLES STRIGL JR.

14124 Kulig Ct.

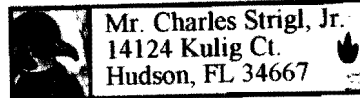
Hudson, FL 34667

Charles Strigl Jr.

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 Administrative Parties Consumer
DOCUMENT NO. 11451-D9
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OFFICE OF COMMISSION CLERK



SIR:

CONSUMER

RE: ~~DOCKET~~ # 090182-SU & TAZER

REQUEST FOR A RATE INCREASE PLEASE ASK FOR AN ACCOUNTING OF ALL EXECUTIVES SALARY.

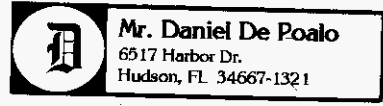
IF THEY ARE OPERATING IN THE "RED" PERHAPS THEY ARE BEING OVERPAID FOR THEIR SERVICES.

LETS START BY CUTTING OVERHEAD RATHER THAN JUST GRANTING "INCREASES" FOR PROFITABILITY PURPOSES.

THANK YOU

Daniel De Poalo

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MISCELLANEOUS SERVICE CHARGES

The Utility is requesting the following changes to its miscellaneous service charges:

Type of Charge	Present Charge		Requested Charge	
	During Business Hours	After Business Hours	During Business Hours	After Business Hours
Initial Connection	\$15.00	\$15.00	\$27.00	\$40.00
Normal Reconnection	\$15.00	\$15.00	\$27.00	\$40.00
Violation Reconnection	Actual Cost	Actual Cost	Actual Cost	Actual Cost
Premises Visit	\$10.00	\$10.00	\$18.00	\$27.00

Written comments regarding the Utility's service or the requested final rate increases may be sent to the Commission at the following address:

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

All comments should refer to Docket No. 090182-SU, which is the docket number that has been assigned to this case. Complaints regarding service may be made to the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 1-800-342-3552.

If you have any questions, please call the Utility's office at 877-233-0101.

Ni Florida LLC