COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP DAVID E. KLEMENT

STATE OF FLORIDA

TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

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Hublic Service Commission

November 30, 2009

Ms. Christi McCormick Keen Sales, Rentals and Utilities, Inc 685 Dyson Road Haines City, FL 33844

Re: Docket No. 090244-WU - Staff Assisted Rate Case for Keen Sales, Rentals and Utilities, Inc. in Polk County

Dear Ms. McCormick:

On October 6, 2009, the Commission voted on staff's recommendation dated September 24, 2009. A Proposed Agency Action (PAA) Order No. PSC-09-0716-PAA-WU was issued on October 28, 2009. The 21-day protest period expired on November 18, 2009. There was no protest filed. The rates and charges approved by this Commission have become final. The Utility must submit revised tariff pages for staff's approval before the Utility can implement new rates.

Enclosed are examples of revised tariffs for this Utility. Although staff has prepared revised tariffs for this Utility, it is the Utility's responsibility to make sure all tariffs submitted to the Commission are complete and accurate. A copy of the customer notice informing the Utility's customers of the Commission's approved increase must also be submitted for staff's review and approval. Once approved, the notice must be mailed to the Utility's customer prior to the Utility charging the new rates. Further, the Utility may not charge the new rates prior to the stamped effective date shown on the tariff sheets. Staff has included an example of a Commission approved customer notice.

Please mail the revised tariff pages and a copy of the proposed customer notice to:

Shannon Hudson Division of Economic Regulation Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 DOCUMENT NUMBER-DATE

Ms. McCormick Page 2 November 30, 2009

Enclosed is a copy of accumulated plant, depreciation, CIAC and amortization of CIAC schedule reflecting year end balances at December 31, 2008. The Commission approved these balances for rate setting purposes in this case. Please reconcile your books with the Commission-approved accumulated balances shown on the enclosed schedule.

If you have any questions, please contact me at (850) 413-7021.

Sincerely, Studson shanni

Shannon J. Hudson Regulatory Analyst IV

SH/ Enclosures (3)

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher) Office of General Counsel (Klancke) Division of Regulatory Compliance (Deamer) Office of Commission Clerk (090072-WU)