

100085-WU

36606 Menominee Lane  
Eustis, FL 32736  
June 29, 2010

RECEIVED - PSC  
10 JUL -1 AM 9:00

Director, Div. of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

01800-10

DISTRIBUTION CENTER  
10 JUN 31 AM 7:26

RE Application for Original Certificate

Dear Sir/Madam:

In reply to the Legal Notice given on June 18, 2010 concerning the Black Bear Water Company to provide service to said residences in Lake County.

I have no objection to the Home Owners Assn. of Black Bear Reserve running the water company, but I do object to the owners not having all information available to the residences concerning the spending of the funds of the homeowners. Also, I would like to have people being paid to do the running of the company certified technicians with notification to all residences.

There is a mortgage on this water company and we need to know how much it is and why it got to be this amount is writing. It needs to be paid, so there are no penalties accruing.

The people running said water company have not provided proper pressure for several months causing the yards of our community to be in poor condition.

Also, I do not think it is in the good interest of the homeowners to have the same people running the water company and the master HOA.

I don't understand why we can not have a proper turnover (as adults) with the developer without having to spend our money for attorneys.

I am a homeowner in good standing with all HOA dues and water bills paid even when I did not have proper irrigation. I have lived here for 5 years.

Sincerely,

  
Anna May Sorenson

cc: Black Bear Water Company, Inc.

Jessamine  
36606 Kennerick Dr.  
Crest 32936

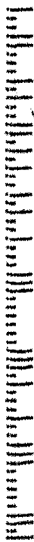
MID FLORIDA PDC  
FL 327 3 T  
29 JUN 2010 PM



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Tallahassee, FL 32399-0852  
32399+7013



Dorothy Menasco

100085

**From:** Dorothy Menasco  
**Sent:** Friday, April 02, 2010 1:24 PM  
**To:** 'bjenn djenn@earthlink.net'  
**Cc:** Diamond Williams; Patti Daniel  
**Subject:** FW: Docket 100085-WU Black Bear Reserve Water Company Response to Letter Received  
**Attachments:** Docket100085Response2Ltr.pdf

**FPSC, CLK - CORRESPONDENCE**  
 \_\_\_Administrative\_\_\_ Parties  Consumer  
**DOCUMENT NO.** 01800-10  
**DISTRIBUTION:** \_\_\_\_\_

Mr. and Ms. Jennings,

This document will be placed in correspondence without further action.

The Commission accepts documents for filing by electronic transmission ("electronic filing" or "e-filing") provided the following requirements are met. Documents that fail to meet these requirements will not be accepted for electronic filing.

#### Manner of Electronic Transmission

- Filings submitted by electronic transmission must be attached to an e-mail sent to **filings@psc.state.fl.us**. Documents sent to any other Commission e-mail address will not be considered filed.
- Documents shall be signed by typing "s/" followed by the signatory:

s/ First M. Last

A link to the Commission's electronic filing requirements is being included for your convenience.

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted to the appropriate e-mail address in order to be considered an official filing.

Please call our office if you have any questions regarding the filing process.

*Dorothy Menasco*  
*Chief Deputy Commission Clerk*  
*Florida Public Service Commission*  
*Office of Commission Clerk*  
*850-413-6770*

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**From:** BarDavJennng [mailto:bjenn djenn@earthlink.net]  
**Sent:** Friday, April 02, 2010 12:36 PM  
**To:** Records Clerk  
**Subject:** Docket 100085-WU Black Bear Reserve Water Company Response to Letter Received

Attached is our response acknowledging receipt of a letter and enclosed documents from Mr. Wayne Smith of Black Bear Reserve Water Company.

Sincerely,

Barbara and David Jennings

4/2/2010

Date: April 2, 2010

To: Patti Daniel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

From: Barbara and David Jennings  
P.O. Box 1503  
Mount Dora, FL 32756

Re: Docket 100085-WU, Receipt of letter from Black Bear Reserve Water Company

I wanted to let you know that Mr. Smith from Black Bear Reserve Water Company did send me a letter per your request. Please also note that the excessive amount due on our March 2010 water bill was adjusted to the normal monthly amount due for both potable and irrigation water. And, as we stated in our previous letter, we have set our irrigation payment aside in a safe place to be held there until an agreement is reached by both parties currently billing for irrigation services, as to who has the legal right to do so.

The documents included with Mr. Smith's/Black Bear Reserve Water Company's letter, seem to support our understanding as to who currently has the legal right to bill and service the irrigation water provided to Black Bear Reserve Water Company's customers. The Agreement for Operation of Reuse Water System document seems to clearly define, for us, the owner of that right which will be documented in the remainder of this letter. And, our suggestion would be that all fees billed and collected for Irrigation services currently provided to the Customers of the Black Bear Reserve Water Company be held in an escrow account until the two billing and servicing entities can come to a legally recognized agreement as to who truly has ownership of the irrigation billing and services functionality. These same documents have been sent to and received by the PSC and are entered under this Docket's Document Filings Index # 02287-10 dated 3/30/2010.

Mr. Smith, representing the Black Bear Reserve Water Company, enclosed copies of the following documents with the letter –

- Agreement for Operation of Water Plant

To quote from page 1 - "This Agreement for Operation of Water Plant (the "Agreement") is made effective as of this 2 day of February, 2004, by and between BLACK BEAR RESERVE WATER COMPANY, INC., a Florida corporation, whose address is 500 Wekiva SPRING Rd., Suite 500, Longwood, FL 32779, and CHALCOPYRITE INVESTMENTS, INC., a Florida corporation, whose address is Post Office Box 526, Sorrento, Florida 32776"

**Note:** In the above quote the month name is not easily deciphered but seems to look like the month name of February.

Under definitions from page 1:

- ""Operator" shall mean and refer to CHALCOPYRITE INVESTMENTS, INC., a Florida Corporation"
- ""Owner" shall mean and refer to BLACK BEAR RESERVE WATER COMPANY, INC., a Florida Corporation."
- ""Project" shall mean and refer to the full operation and provision of Potable water services for the benefit of the Property described hereafter and all improvements located thereon now or hereafter."

**Note:** The definition of Project given above clearly states that it is for **Potable** water.

- Agreement for Operation of Reuse Water System

To quote from page 1 – "This agreement for Operation of Reuse Water System the ("Agreement") is made effective as of this 20<sup>th</sup> day of September, 2004, by and between BLACK BEAR RESERVE WATER COMPANY, INC., a Florida Corporation, whose address is 500 Wekiva Springs Rd., Suite 500, Longwood, FL 32779, BLACK BEAR RESERVE HOME OWNER ASSOCIATION MAJOR STOCK HOLDER OF BLACK BEAR RESERVE WATER COMPANY and RAPID RETRIEVAL, INC., a Florida Corporation, whose address is Post Office Box 520. Sorrento, Florida 32776."

Under definitions from page 1:

- ""Owner/Operator" shall be Rapid Retrieval, a Florida Corporation G.P. Upson Downs Limited Partnership"
- ""Project" shall mean and refer to the full operation and provision of reuse water services for the benefit of the Property described hereafter and all improvements located thereon now or hereafter."

- Capacity Development Financial and Managerial Operational Plan

This document was received by DEP, July 29, 2003. The title on the spreadsheet page for the planned Operating Budget is "Black Bear Water Co./PWIS ID 3354938/2004 to 2008 Operating Budget".

Note: This plan is for **BLACK BEAR WATER CO.**

- Black Bear Reserve Water Company, Inc. Policies and Procedures Handbook

#### **ABOUT THE AGREEMENT FOR OPERATION OF REUSE WATER SYSTEM document:**

The two agreement documents were new to us. We appreciate these document copies and have gone over them thoroughly. After having done such, we are a bit confused as to Black Bear Reserve Water Company's belief that they have the authority to bill for irrigation services. To quote from "The Agreement for Operation of Reuse Water System":

From page 3, Delivery of Reuse Water Service section:

- "Owner/Operator shall provide all such reuse water services, and operate the System and Project, in accordance with all requirements of St. John's River Water Management District and all other applicable authorities."

From page 3, Rates and Collections section:

- "Owner/Operator or designee shall perform all meter readings, billings, bill collections and customer service functions required or appropriate for full and continuous operation of the Project in a timely manner."

From page 4, Project Revenues section:

- "As compensation for its services hereunder. Owner/Operator will forfeit all revenues to BBRWCO to be collected by BBRWCO, including but not limited to meters, meter connections and service connection fees for Reuse Water until such time as the system is completed and not relying on any of BBRWCO's infrastructure, i.e. ground water from water plant. After the completion of Reuse System all revenues shall be that of the owner/operators or designee."

**NOTE:** The Reuse System was completed and has been in use since the summer of 2008.

**NOTE:** The word **UNTIL** is used midway through the above statement and the last sentence of the above statement reads: **AFTER THE COMPLETION OF REUSE SYSTEM ALL REVENUES SHALL BE THAT OF THE OWNER/OPERATORS OR DESIGNEE.**

From Mr. Smith's letter, "Water Company had a management agreement (attached) with Chalcopyrite that was cancelled in January 2010".

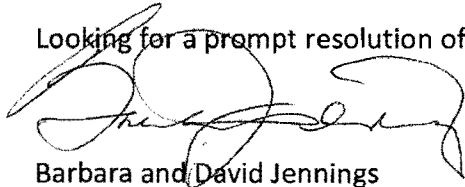
From the Agreement for Operation of Reuse Water System document:

- "This agreement for Operation of Reuse Water System the ("Agreement") is made effective as of this 20<sup>th</sup> day of September, 2004, by and between BLACK BEAR RESERVE WATER COMPANY, INC., a Florida corporation, whose address is 500 Wekiva Springs Rd., Suite 500, Longwood, FL 32779, BLACK BEAR RESERVE HOME OWNER ASSOCIATION MAJOR STOCK HOLDER OF BLACK BEAR RESERVE WATER COMPANY and RAPID RETRIEVAL, INC., a Florida Corporation, whose address is Post Office Box 520, Sorrento, Florida 32776."

**Chalcopyrite was not mentioned as party to this agreement**, at least not in the agreement Mr. Smith has provided to us.

Yes, the "Policies and Procedures Handbook" does state that "The reclaimed system is only operated by contract with Black Bear Reserve Water Company, Inc.". But, as I interpret the contract, it was for the Reuse system Owner/Operator to provide irrigation services to their customers. My guess would be that the Owner/Operator has now selected Chalcopyrite as his/her designee to perform services formally provided by Black Bear Reserve Water Company.

Looking for a prompt resolution of the irrigation services issues,



Barbara and David Jennings

**Diamond Williams**

**From:** Dorothy Menasco  
**Sent:** Thursday, March 18, 2010 10:32 AM  
**To:** Diamond Williams; Cathi Lindsley  
**Subject:** FW: Docket 100085 - additional documents re: Black Bear Reserve Water Company - additional concerns and info  
**Attachments:** ResponseLtr2accountStmntFromBBRWC.pdf; LtrFromBBRWCaboutWho2Pay&FutureMtg.pdf; Ltr2BBRWCirrigationPymt2BePutInEscrow.pdf

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 01800-10		
DISTRIBUTION: _____		

Ms. Jennings:

This e-mail and attachments will be placed in *Docket Correspondence - Consumers and their Representatives*, for Docket No. 100085-WU (DN 01800-10).

*Dorothy Menasco*  
 Chief Deputy Commission Clerk  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770

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**From:** BDJenn [mailto:bjenn@eluwak.com]  
**Sent:** Thursday, March 18, 2010 9:53 AM  
**To:** Records Clerk  
**Subject:** Docket 100085 - additional documents re: Black Bear Reserve Water Company - additional concerns and info

The following document copies are attached:

**Attachment 1:**

- Copy of our letter to Black Bear Reserve Water Company in response to the Account Summary page we received from them earlier this week. This summary page is their explanation of our recent billing amount due of \$266.85. Our normal monthly bill is only \$98.30.
- Copy of our scheduling of our account in response to the summary mentioned above

**Attachment 2:**

- Copy of letter received from Black Bear Reserve Water Company this week. It was included with the Account Summary referred to above. We are particularly concerned about two statements made in this letter, quote:  
 "After this reading the current Board of Directors will have a meeting of the members of Black Bear Reserve Home Owners, Association, Inc. to discuss current and future rates for both potable and irrigation. At this time a discuss of financial and budgets will be held."

"Financial Statements are available at the Water Company office. These statements are only available to member of Black Bear Reserve Homeowners Association, Inc."

Black Bear Reserve Water Company customers who live in the Clar-Mart Subdivision are not considered members of the Black Bear Reserve Homeowners Association, Inc. They are not invited or allowed to



attend Black Bear Reserve Homeowners Association, Inc. meetings. We know from experience, as the Black Bear Reserve Homeowners Association, Inc. board members called the Lake County Police to come and escort us from the location of a Black Bear Reserve Homeowners Association, Inc. meeting being held earlier this month. We are under the impression that all Black Bear Reserve Water Company customers are eligible to attend such a meeting and have access to Financial Statements, Inc.

Attachment 3:

- Copy of our letter to Black Bear Reserve Water Company and to Chalcopyrite Investments, Inc. regarding our irrigation payment. The letter states that starting with the irrigation water payment due 3/25/2010 we will be putting the amount due into "escrow" until it is determined which of those business entities is entitled to the irrigation water payment(S). As explained in the letter, we are being double billed for irrigation water. And, both business entities; Black Bear Reserve Water Company and Chalcopyrite Investments, Inc. state on their bill that "any past due amount not received within 3 days of the due date will result in an interruption of service....". With two different bills for the same service, paying one bill will always leave a "past due" amount on the other bill.

Barbara Jennings

File Copy 3/17/10

Date: March 17, 2010

To: Black Bear Reserve Water Company, Inc.  
P.O. Box 440  
Eustis, FL 32727-0400

From: David and Barbara Jennings  
P.O. Box 1503  
Mount Dora, FL 32756

Subject: Response to Billing and Payment review dated 3/11/2010

We have reviewed the Black Bear Reserve Water Company Billing statement for our water company account sent out on 3/11/2010. Please see the attached worksheet on which we document all bills received, payments made, and credits/adjustments applied. Our balance due differs greatly from yours. We show a balance due of \$98.30 which represents the amount due from the billing statement dated 3/3/2010 and due 3/25/2010.

Please note the following regarding the billing statement sent:

- INV #73 was never received by us, your statement shows it as having the same due date as INV #106 – I doubt you can bill us twice for one billing period
- While our receipt for our 1/25/2010 shows our payment for potable water (\$28.05) and that we will be making payment at Donnelly street for irrigation water, it appears that credit for the irrigation water payment (\$70.25) was not entered into your system

When your Billing statement Balance Due of \$266.85 is adjusted by the two oversights listed above, the actual Balance Due is \$98.30 ( $\$266.85 - \$98.30 = \$168.55 - \$70.25 = \$98.30$ ). Please refer to attached document copies to verify statements made in this letter.

We feel certain that these were clerical/unintentional oversights which will quickly be resolved now that they have been brought to your attention.

Sincerely,

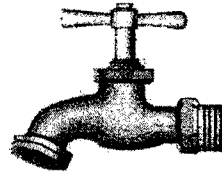
David and Barbara Jennings  
Clar-Mart Phase II, Lot 49

Enclosures: account billing and payment schedule worksheet showing actual balance due  
Copy of Billing Invoice #106  
Copy of Receipt for payment on Billing Invoice #106  
Copy of Receipt from Chalcopyrite for irrigation water payment (billing inv due date 1/25/2010)



Black Bear Reserve Water Company Billing and Payment Reconciliation Worksheet for Jan., Feb., and Mar. 2010 for David  
and Barbara Jennings Acct # CM 049

<u>Date</u>	<u>Transaction</u>	<u>Amount</u>			<u>BBRWC Balance</u>			<u>Should Be Balance</u>		
		<u>Home</u>	<u>Reuse</u>	<u>Total</u>	<u>Home</u>	<u>Reuse</u>	<u>Total</u>	<u>Home</u>	<u>Reuse</u>	<u>Total</u>
12/31/2009	Balance forward	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
1/13/2010	INV #73. Due 01/25/2010. (INV 73 was never received and appears to be a duplicate of INV # 106.)	\$28.05	\$70.25	\$98.30	\$28.05	\$70.25	\$98.30	\$0.00	\$0.00	\$0.00
1/14/2010	INV #106. Due 01/25/2010.	\$28.05	\$70.25	\$98.30	\$56.10	\$140.50	\$196.60	\$28.05	\$70.25	\$98.30
1/25/2010	Payment - Inv #106 (\$28.05 paid 1/25/2010 to BBRWC. \$70.25 paid to Chalcopyrite and credit given by BBRWC. See attached.)	-\$28.05	\$0.00	-\$28.05	\$28.05	\$0.00	\$168.55	\$0.00	\$0.00*	\$0.00
2/9/2010	INV #510. Due 2/25/2010	\$28.05	\$70.25	\$98.30	\$56.10	\$210.75	\$266.85	\$28.05	\$70.25	\$98.30
2/23/2010	Payment - Inv #510	-\$28.05	\$0.00	\$70.25	\$28.05	\$210.75	\$238.80	\$0.00	\$70.25	\$70.25
2/26/2010	Credit memo for payment to Chalcopyrite re: Inv #510	\$0.00	-\$70.25	\$0.00	\$28.25	\$140.50	\$168.55	\$0.00	-\$70.25	\$0.00
3/3/2010	INV # SDI-117. Due 3/25/2010.	\$28.05	\$70.25	\$98.30	\$28.05	\$70.25	\$266.85	\$28.05	\$70.25	\$98.30



## **Black Bear Reserve Water Company, Inc.**

PO Box 440, Eustis, FL 32727

Phone 352-483-9522

Please note the attached is not another bill, it is a statement of your account balance. Since the 3<sup>rd</sup> billing was sent out for the period of 02/01/2010 thru 03/01/2010, it was the first billing using the EZ Reader software and interface with QuickBooks so it is important that you review the balance and call with any discrepancies before the next billing goes out. Please have documentation regarding any billings in question, as you know no records were turned over by the developers after they were removed for the Board of Directors.

Meter readings were taken on March 3<sup>rd</sup>, with the next reading planned for March 30<sup>th</sup>. After this reading the current Board of Directors will have a meeting of the members of Back Bear Reserve Home Owners, Association, Inc. to discuss current and future rates for both potable and irrigation. At this time a discuss of financial and budgets will be held.

Financial statement are available at the Water Company office. These statements are only available to member of Black Bear Reserve Homeowners Association, Inc.

As you are aware Chalcopyrite Investments, Inc. may continue to bill for Irrigation. The status is as follows:

1. The AGREEMENT FOR OPERATION OF WATER PLANT between Chalcopyrite Investments, Inc. and Back Bear Reserve Water Company Inc. dated January 2, 2004 was terminated effective January 4, 2010 by Larsen & Associates, Inc., attorneys for the water company. Chalcopyrite was an Independent Contractor hired by Back Bear Reserve Water Company to operate the water plant. Billings were done by Black Bear Reserve Water Company and not Chalcopyrite. Clayton & McCulloh, current attorneys for the water company, have sent correspondence to Chalcopyrite requesting support for their right to bill for irrigation.
2. Per the Policies and Procedures Handbook given to water company customers at commencement of service on page 2 section 1.4 Irrigation, "The reclaimed system is only operated by contract with Black Bear Reserve Water Company." Non payment of irrigation bills to Black Bear Reserve Water Company, Inc. will result in disconnect if these bills are not paid.

We appreciate your patience and cooperation with this transition.

Sincerely,

The Board of Directors of Black Bear Reserve Water Company, Inc.  
352-483-9522

File Copy 3/17/10

Date: March 17, 2010

To: Black Bear Reserve Water Company, Inc.  
P.O. Box 440  
Eustis, FL 32727-0400

Chalcopyrite Investments, Inc.  
2110 N. Donnelly St. Suite 108  
Mount Dora, FL 32757

From: David and Barbara Jennings  
P.O. Box 1503  
Mount Dora, FL 32756

Subject: Payment of billing for Irrigation Water

Once again, we have received bills from two different business entities for irrigation water; one from Black Bear Reserve Water Company and one from Chalcopyrite. Both billing statements indicate that "Any past due amount not received within 3 days of due date will result in interruption of service without further notice". It is now impossible for us to keep from having an interruption in service. So starting this month, with the March 2010 billing invoice due 3/25/2010, we will no longer make a payment for irrigation water to either business entity as each entity, Black Bear Reserve Water Company and Chalcopyrite has invoiced us and is expecting their invoice to be paid. What we will be doing is taking the payment due and putting it aside, in escrow, until determination is made as to which business entity is legally entitled to the payments. When that determination is made, all unpaid monthly irrigation fees set aside in escrow will be paid to that affirmed legal business entity, no additional charges are to be included or paid.

We look forward to a quick resolution to this situation,



David and Barbara Jennings  
Clar-Mart Subdivision Phase II, Lot 49

Info copy provided:  
Mr. Martin Friedman, Rose, Sundstrom & Bentley, LLP  
Clayton & McCulloh, Attorneys at Law  
Docket number 100085-WU, Florida Public Service Commission

Dorothy Menasco

100085-WU

**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Monday, March 15, 2010 2:03 PM  
**To:** 'bjenndjenn@eluwak.com'  
**Subject:** FW: Docket 100085-WU Black Bear Water Company billing issue  
**Attachments:** Ltr2PSCre266.85WaterBillAndThreats2InterruptSvc.docx

**CONSUMER**

Ms. Jennings:

Thank you for contacting the Florida Public Service Commission. Your email and attachment will be placed in *Docket Correspondence - Consumers and their representatives* for Docket 100085-WU.

Please call our office if you have any questions.

*Dorothy Menasco  
 Chief Deputy Commission Clerk  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770*

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**From:** BDJenn [mailto:bjenndjenn@eluwak.com]  
**Sent:** Monday, March 15, 2010 12:12 PM  
**To:** Records Clerk  
**Subject:** Docket 100085-WU Black Bear Water Company billing issue

Please see attached document for explanation of issue regarding Black Bear Reserve Water Company double billing. Copies of bills and receipts will follow in separate e-mail(s)

Thanks,

Barbara Jennings

DOCUMENT NUMBER-DATE  
 01800 MAR 15 2010  
 FPSC-COMMISSION CLERK

Date: March 15, 2010

To: Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

From: David and Barbara Jennings  
P.O. Box 1503  
Mount Dora, FL 32756

Subject: Docket 100085, Application for certificate to operate water utility in Lake County by Black Bear Reserve Water Company, Inc.

For the third month in a row, we have been double billed for irrigation water, receiving one bill from the original management of the Black Bear Reserve Water Company now billing under the name Chalcopyrite Investments, Inc.(Chalcopyrite) and one bill from Black Bear Reserve Water Company(Water Company) now managed the Black Bear Reserve Homeowners Association (BBRHOAWC).

The double billing problem has existed since the Black Bear Reserve HOA took over operation of the Black Bear Reserve Water Company on the premise that the HOA owns the Water Company. And, in their opinion, owning the water company means they control all aspects of the business operation of the Water Company to include billing. We do not know if this is correct as recorded documents, the Consumptive Use Permit(CUP permit) from St. Johns River Water Management District(SJRWMD) and the Deed for Tract E where the pump is located seem to indicate that the BBRHOAWC may not have the right to bill for irrigation water/services. As we are being billed by both business entities – Chalcopyrite and BBRHOAWC it is evident that each believes that only they have the right to bill the Water Company customers for irrigation water. Chalcopyrite is not billing for the potable water. Potable water fees are being billed only by the BBRHOAWC business entity.

For the first time, each water bill received this month contains statements that state that if the bill is not paid within 3 days after the payment due date, service interruption will occur without further notice.

SO WHAT ARE WE TO DO – who are we to pay? There is no way to escape a service interruption.



Who has the right to bill for irrigation water has yet to be determined? As of this moment, the CUP permit from SJRWMD belongs to Rapid Retrieval. BBRHOAWC, when managed by the Developer had a contract with Rapid Retrieval to provide irrigation water for the Water Company customers. When BBRHOAWC management group took over the Water Company, they fired Chalcopyrite and canceled all contracts – meaning they may, at this time, have no legal right to bill for the water. It is even possible that the Water Company does not own the irrigation meters located on each homeowners lot as well as the irrigation distribution system. It is truly a legal quagmire – and has put the Water Company customers in a state of confusion. As can be expected, both Chalcopyrite and BBRHOAWC feel that they have a right to the irrigation water and to bill for it. I believe that BBRHOAWC believes that the water is theirs, that they own it which gives them right to bill for it. The water being used is from an onsite Lake/Retention Pond, it is surface water. I have checked with SJRWMD and been told that the surface water belongs to the People of the State of Florida. The land underneath the surface water is deeded to the Lakes of Black Bear Reserve HOA – not the BBRHOAWC and not the Black Bear Reserve HOA.

While I know the legal question as to who owns the right to provide and charge for the irrigation water does not come under your responsibilities, I am hoping a way to alleviate this situation for the Water Company customers does. The Water Company Customers have done nothing wrong. We are trying to pay our monthly water bills – as best we can. But now that both BBRHOAWC and Chalcopyrite are threatening to interrupt our water service we can only lose. What can be done? As the Black Bear Reserve Water Company is applying for a certificate to operate, can the Public Service Commission temporarily take over the collection of the monthly usage fees (put them into escrow) until the two parties can come to some agreement as to the rights to bill or until the Court has determined the party having the right to bill.

Attached are copies of the bills we received for this month as well as those for Jan. and Feb. of this year. We are also enclosing a copy of this month's statement sent to our son Scott. Scott has split his Water Company bill payments between the BBRHOAWC and Chalcopyrite, as have we. Both of us have paid the fee for potable water to the BBRHOAWC and the irrigation fee to Chalcopyrite. Though we both have paid all potable and irrigation fees for Jan. and Feb., you will notice :

- that the balance due on our bill from BBRHOAWC is \$266.85 while that received by Scott from BBRHOAWC is \$98.30
- that our bill has two elongated boxes in the center of the bill explaining the result of not paying the bill by 3 days past the due date along with the costs to have service turned back on – Scott's bill from BBRHOAWC does not contain this information. Our bill and Scott's bill from Chalcopyrite are identical, and in the same format as their Jan. and Feb. bills
- that the layout and content of our BBRHOAWC billing for this month is different than Scott's
- that there is no explanation for our Balance Due of \$266.85.

- about our BBRHOAWC bill "Balance Due" amount -- if you subtract the current months charges as shown on our bill ( $\$70.25 + \$28.05 = \$98.30$ ) from  $\$266.85$  you get an excess, unexplained charge of  $\$168.55$ . While we have not been told what this charge represents it is equal to the sum of  $\$70.25 + \$28.05 + \$70.25$ . This is equal to two months irrigation water fees and one month's potable water fee. And, BBRHOAWC has been paid the potable water fee each month, all potable water fees billed have been fully paid, in person, in cash and I have receipts to prove this. Again, all irrigation water fees billed by Chalcopyrite have been paid in full. It appears that BBRHOAWC is trying to charge me again for a paid potable water fee and all of their billed and unpaid irrigation water fees, even though they have given us credit for paying Chalcopyrite the irrigation water fees.

Copies of our billing and payment documents will to verify the above statements are being sent in a separate e-mail.

Our bill is not the only one like this. We are aware of at least 3 of our Clar-Mart neighbors that have had the same thing happen to them.

My original thought was that special bills were created and sent out to all Water Company customers who were paying Chalcopyrite's irrigation bill, but my son Scott's bill seems to disprove that theory.

We do not know what is going on, but are very upset at the thought of losing our potable and irrigation water service three days after the 3/25/2010 due date of the bill. We are not as concerned about Chalcopyrite interrupting our water service as we are BBRHOAWC doing so. Last month(February) we were told by Mr. Wayne Smith the current HOA appointed President of the Water Company Board of Directors that they will turn off our irrigation water and pull the box if we pay the Chalcopyrite bill and not theirs for irrigation water next month. At this time, our plan is to pay neither irrigation bill as we could lose service no matter which bill is paid. We plan to send both BBRHOAWC and Chalcopyrite a registered letter stating that we will put our monthly irrigation charge in 'escrow' until it is legally decided who has the right to collect the payment. Once that has been determined, all billed monthly irrigation water fees will be paid in full.

We appreciate your immediate attention to this matter. It appears that in about **18 days (March 28<sup>th</sup>)**, we may be without water – no matter what we do!!!

Please let us know if you have questions or need additional information.

Thank you,

Barbara Jennings  
Clar-Mart Phase II, Lot 49  
Black Bear Reserve Water Company customer since Jan. 2006

Dorothy Menasco

100085

**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Monday, March 15, 2010 2:04 PM  
**To:** 'bjenndjenn@earthlink.net'  
**Subject:** FW: Docket 100085-WU Black Bear Reserve Water Company issue additional documentation  
**Attachments:** March 2010 Water Co Bills and Pymts.pdf; Feb 2010 Water Co Bills and Pymts.pdf

Ms. Jennings:

Thank you for contacting the Florida Public Service Commission. Your email and attachment will be placed in *Docket Correspondence - Consumers and their representatives* for Docket 100085-WU.

Please call our office if you have any questions.

*Dorothy Menasco  
 Chief Deputy Commission Clerk  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770*

---

**From:** BarDavJenng [mailto:bjenndjenn@earthlink.net]  
**Sent:** Monday, March 15, 2010 12:26 PM  
**To:** Records Clerk  
**Subject:** Docket 100085-WU Black Bear Reserve Water Company issue additional documentation

Please see attached files for copies of bills received in Feb., and March of this year (2010). Copies of bills and receipts for Jan. will be sent in another e-mail

Re: March

The first file attached is for the month of March and contains:

Copy of our bill (David Jennings) received from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of our son Scott's bill received from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of our bill received from Chalcopyrite, the former operator of the Black Bear Reserve Water Company

Re: Feb

The second file attached is for the month of February and contains:

Copy of our bill received from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of our receipt for payment of the potable water fee. Receipt is from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of our receipt for credit for payment made to Chalcopyrite for irrigation water. Receipt/credit is from Black Bear Reserve Water Company currently operated by Black Bear Reserve HOA

Copy of bill received and payment receipt from Chalcopyrite for irrigation water

Issues with the billings and payments made are discussed in a prior e-mail. Please let me know if you have not received it.

Also please let me know if you have any questions or need additional explanations or information.

Thanks,

Barbara Jennings

3/15/2010

**Black Bear Reserve Water Co., Inc.**

**Invoice**

P.O. Box 440  
Eustis, FL 32727-0400

Date                      Number  
3/3/2010                      SDI-117

Phone #                      352-483-9522

Account #
CM 049

**Bill To:**  
David Jennings  
PO Box 1503  
Mount Dora, FL 32756

**Service Address:**  
36611 Clara St.  
Eustis, FL 32736

Service period 02/01/2010 to 03/01/2010

Date Due

Due 03/25/2010

Amount

Home available irrigation [Prev=150036, Read=150036, Used=0] on 3/3/2010  
4:11:00 PM  
Home available potable [Prev=12652, Read=12893, Used=241] on 3/3/2010  
4:11:00 PM

70.25

70.25

28.05

28.05

**Current Month**

**\$98.30**

**Customer Total Balance**

**\$266.85**

Please forward payment of any past due amount immediately to avoid service interruption. If your service is interrupted due to non-payment a \$80.00 reconnect fee, \$150.00 if after regular business hours, must be included with the past due amount to resume service.

Any returned checks will result in a \$35.00 service charge. All further payments will be required to be made by cash or money order. Any past due amount not received within 3 days of due date will result in interruption of service without further notice. To reconnect service call 352-483-9522 and leave a message. Messages will be checked twice daily. Weekends, Holidays, or after 5pm will be checked daily.

Please return bottom portion with your payment

Account #
CM 049

Remit payment to:

**Black Bear Reserve Water Company**  
**P.O. Box 440**  
**Eustis, FL 32727-0400**

David Jennings  
PO Box 1503  
Mount Dora, FL 32756

**Balance Due**

**\$266.85**

Check # \_\_\_\_\_

# Invoice

## Black Bear Reserve Water Co., Inc.

P.O. Box 440  
Eustis, FL 32727-0400  
Phone # 352-483-9522

Date 3/8/2010 Invoice # SDI-487

Account #
LBB 054

**Bill To**

**Scott & Rita Jennings**  
36524 Danbury Ct.  
Eustis, FL 32736

Date Due Due 03/25/2010

Quantity	Description		Amount
	Home available irrigation [Prev=119084, Read=119541, Used=457] on 3/8/2010 2:21:00 PM	70.25	70.25
	Home available potable [Prev=11986, Read=11986, Used=0] on 3/3/2010 4:09:00 PM Service from 02/01/2010 to 03/01/2010	28.05	28.05
<b>Total</b>			<b>\$98.30</b>

Please return bottom portion with your payment

Account #
LBB 054

Scott & Rita Jennings  
36524 Danbury Ct.  
Eustis, FL 32736

Remit payment to:

**Black Bear Reserve Water Company**  
P.O. Box 440  
Eustis, FL 32727-0400

**Balance Due \$98.30**

Check # \_\_\_\_\_

# CHALCOPYRITE INVESTMENTS, INC.

2110 N DONNELLY ST - SUITE 108  
MT DORA FL 32757  
Phone: 352 508-4404 Fax: 352 508-4355

Billing Date:	03/01/10	0223661102	Lot# G49
Serv From:	02/01/10	DAVID JENNINGS	
Serv To:	03/01/10	36611 CLARA ST	
Date Due:	03/25/10	EUSTIS, FL 32736	
Curr Reading:	129130	Past Due Amount:	.00
Prev Reading:	127430		
Usage:	1700		
Curr Reclaim:	1500360	Home Avail. Fee:	.00
Prev Reclaim:	1500360	Home Usage Excess:	.00
Usage Reclaim:	0	ReUse Avail. Fee:	70.25
		ReUse Usage Excess:	.00
		Total Due:	70.25

Your new billing does not cancel any Final Notice already processed. Please forward payment of any past due amount immediately to avoid service interruption. If your service is interrupted due to non-payment a \$80.00 reconnect fee, \$150.00 if after regular business hours, must be included with the past due amount to resume service.

Please make all checks payable to: CHALCOPYRITE INVESTMENTS, INC. Be sure to sign your check and note your account number on the check. Any returned check will result in a \$35.00 service charge. All further payments will be required to be made by cash or money order. **Any past due amount not recieved within 3 days of due date will result in interruption of service without further notice.** To reconnect service call 352.508.4404 and leave a message. Messages will be checked twice daily. Weekends, Holidays, or after 5pm will be checked daily.

Keep this portion for your records

Return this portion with your payment

Account No: 0223661102 Lot# G49 Service From: 02/01/10 To: 03/01/10

DAVID JENNINGS  
PO BOX 1503  
MT. DORA FL 32756

Total Due: \$ 70.25  
Check # \_\_\_\_\_  
Amount Enclosed \_\_\_\_\_

*Original*

# Invoice

## Black Bear Reserve Water Co., Inc.

P.O. Box 440  
Eustis, FL 32727-0400

Phone # 352-483-9522

Date 2/9/2010 Invoice # 510

Account #
CM 049

**Bill To**

**David Jennings  
PO Box 1503  
Mount Dora, FL 32756**

Date Due Due 02/28/2010

Quantity	Description		Amount
	Service from 01/01/2010 to 02/01/2010	0.00	0.00
	Home Availability Fee	28.05	28.05
	Irrigation Availability Fee	70.25	70.25

Potable Meter # 4799235

Current Reading 12652  
Prev. Reading 0

Reclaim Meter # 4801278

Current Reading 150036  
Prev. Reading 0

**Total \$98.30**

Please return bottom portion with your payment

Account #
CM 049

Remit payment to:

**Black Bear Reserve Water Company  
P.O. Box 440  
Eustis, FL 32727-0400**

David Jennings  
PO Box 1503  
Mount Dora, FL 32756

**Balance Due \$98.30**

Check # \_\_\_\_\_

# Invoice

## Black Bear Reserve Water Co., Inc.

P.O. Box 440  
Eustis, FL 32727-0400  
Phone # 352-483-9522

Date 2/9/2010  
Invoice # 510

Account #
CM 049

*Pd. \$28.05 Cash  
2-23  
RRT*

Bill To  
David Jennings  
PO Box 1503  
Mount Dora, FL 32756

Date Due Due 02/28/2010

Quantity	Description		Amount
	Service from 01/01/2010 to 02/01/2010	0.00	0.00
	Home Availability Fee	28.05	28.05
	Irrigation Availability Fee	70.25	70.25

**Total \$98.30**

Please return bottom portion with your payment

Account #
CM 049

Remit payment to:

**Black Bear Reserve Water Company  
P.O. Box 440  
Eustis, FL 32727-0400**

David Jennings  
PO Box 1503  
Mount Dora, FL 32756

**Balance Due \$70.25**

Check # \_\_\_\_\_



Black Bear Reserve Water Company

P.O. Box 440  
Eustis, FL 32727-0400

# Credit Memo

Date	Credit No.
2/26/2010	872

Customer
David Jennings PO Box 1503 Mount Dora, FL 32756

P.O. No.	Project

Description	Qty	Rate	Amount
Credit for Irrigation paid to Developer		70.25	-70.25

<b>Total</b>	\$-70.25
<b>Invoices</b>	\$0.00
<b>Balance Credit</b>	\$-70.25

# CHALCOPYRITE INVESTMENTS, INC.

2110 N DONNELLY ST - SUITE 108  
 MT DORA FL 32757  
 Phone: 352 508-4404 Fax: 352 508-4355

Billing Date:	02/01/10	0223661102	Lot# G49
Serv From:	01/01/10	DAVID JENNINGS	
Serv To:	02/01/10	36611 CLARA ST	
Date Due:	02/25/10	EUSTIS, FL 32736	
Curr Reading:	127430	Past Due Amount:	.00
Prev Reading:	124230		
Usage:	3200		
Curr Reclaim:	1500360	Home Avail. Fee:	.00
Prev Reclaim:	1495700	Home Usage Excess:	.00
Usage Reclaim:	4660	ReUse Avail. Fee:	70.25
		ReUse Usage Excess:	.00
		Total Due:	70.25

Your new billing does not cancel any Final Notice already processed. Please forward payment of any past due amount immediately to avoid service interruption. If your service is interrupted due to non-payment a \$80.00 reconnect fee, \$150.00 if after regular business hours, must be included with the past due amount to resume service.

Please make all checks payable to: CHALCOPYRITE INVESTMENTS, INC. Be sure to sign your check and note your account number on the check. Any returned check will result in a \$35.00 service charge. All further payments will be required to be made by cash or money order. **Any past due amount not recieved within 3 days of due date will result in interruption of service without further notice.** To reconnect service call 352.508.4404 and leave a message. Messages will be checked twice daily. Weekends, Holidays, or after 5pm will be checked daily

Keep this portion for your records

RECEIPT

DATE	2/26/10	No.	189201
FROM	Jennings/ G49		70.25
			DOLLARS
<input type="checkbox"/> FOR RENT	Water Pmt.		
<input type="checkbox"/> FOR			
ACCT	70.25	<input type="checkbox"/> CASH	FROM 1/1/10 TO 2/1/10
		<input type="checkbox"/> MONEY ORDER	
		<input type="checkbox"/> CHECK	
DUE		<input type="checkbox"/> CREDIT CARD	
		BY	Tanya

**Dorothy Menasco**

---

**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Monday, March 15, 2010 2:16 PM  
**To:** 'bjenndjenn@eluwak.com'  
**Subject:** FW: Docket 100085-WU - Re - Black Bear Reserve Water Company - Copies of Jan. 2010 documents and receipts  
**Attachments:** Jan 2010 Water Co Bills and Pymts.pdf

Ms. Jennings:

Thank you for contacting the Florida Public Service Commission. Your email and attachment will be placed in *Docket Correspondence - Consumers and their representatives* for Docket 100085-WU.

Please call our office if you have any questions.

*Dorothy Menasco  
Chief Deputy Commission Clerk  
Florida Public Service Commission  
Office of Commission Clerk  
850-413-6770*

---

**From:** BDJenn [mailto:bjenndjenn@eluwak.com]  
**Sent:** Monday, March 15, 2010 12:36 PM  
**To:** Records Clerk  
**Subject:** Docket 100085-WU - Re - Black Bear Reserve Water Company - Copies of Jan. 2010 documents and receipts

Please see attached files for copies of bills received in Jan. of this year (2010)

Attached is a:

Copy of our bill (David Jennings) received from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of letter received with bill from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of receipt for payment of potable water from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA.

Copy of bill from Black Bear Reserve Water Company being operated? By developer who managed water company prior to the HOA

Copy of bill from Chalcopyrite for irrigation water and receipt of payment for this bill.

Issues with the billings and payments made are discussed in a prior e-mail. Please let me know if you have not received it.

Also please let me know if you have any questions or need additional explanations or information.

Thanks,

Barbara Jennings

3/15/2010



**Black Bear Reserve Water Co., Inc.**

P.O. Box 440  
Eustis, FL 32727-0400

# Invoice

Date                      Invoice #  
1/14/2010                      106

**Bill To**

**David Jennings  
PO Box 1503  
Mount Dora, FL 32756**

Account #      CM 049                                      Terms                      1/28/2010

Quantity	Description	Rate	Amount
	Home Availability	28.05	28.05
	Reuse Availability	70.25	70.25

**Total                      \$98.30**

-----  
Please return bottom portion with your payment

Remit payment to:

Account #      CM 049

David Jennings  
PO Box 1503  
Mount Dora, FL 32756



**Black Bear Reserve Water Company  
P.O. Box 440  
Eustis, FL 32727-0400**

**Balance Due                      \$98.30**

Check # \_\_\_\_\_

Phone #
352-483-9522

**Black Bear Water Reserve Co., Inc.**

**P.O. Box 440**

Eustis, FL 32727-0440

Telephone: 352-482-9522

Fax: 352-482-9523

Customers of Black Bear Water Reserve Co., Inc.

Effective December 8, 2009 the Black Bear Reserve HOA took over control of the water company. Now that the HOA controls the water company, the board wants to assure all customers that our goal is to continue providing a safe affordable supply of water.

At this time, no rate schedule changes will take place. For a period of time, while we are generating operating revenues. Our billings will be based upon allocation instead of consumption. Therefore your billing will be at the base rate of \$98.30 for both potable and irrigation water combined.

The enclosed bill is for December 1st thru December 31st. At this point the developer has not turned over records or meter reading equipment necessitating this base rate bill. We realize some residences only should be billed potable as they have irrigation wells. While we are building our data base it is critical we receive your assistance on the following; please attach a copy of your last billing from the November period. This will allow us to obtain meter numbers assigned to your lot and ensure accuracy of future billing.

This corporate change does not eliminate existing, past due balances nor the responsibility of the homeowners to remit by the due date on your bill. The same corrective measures currently in place will remain until future notification. Published irrigation water restrictions imposed by St Johns Water Management District remain in place.

Thanks in advance for your patience and cooperation in helping us create an accurate data base.



**Black Bear Reserve Water Co., Inc.**

P.O. Box 440  
Eustis, FL 32727-0400

**Invoice**

Date: 1/24/2010  
Invoice #: 108

**Bill To**

David Jennings  
PO Box 1503  
Mount Dora, FL 32756

Account # CM 049

Terms 1/25/2010

Quantity

Description

Rate

Amount

Home Availability - pd 1-25-10 RRT with cash  
Reuse Availability - owner will be making  
payment at Donnelly street. RRT  
1-25-10

25.00

25.00

25.00

25.00

**Total**

**50.00**

Please return bottom portion with your payment

Payment Information

Account # CM 049

David Jennings  
PO Box 1503  
Mount Dora, FL 32756



**Black Bear Reserve Water Company**  
P.O. Box 440  
Eustis, FL 32727-0400

**Balance Due**

**50.00**

Check # \_\_\_\_\_

Phone #
352-483-9522

# BLACK BEAR RESERVE WATER COMPANY

2110 N DONNELLY ST - SUITE 108  
MT DORA FL 32757  
Phone: 352 508-4404 Fax: 352 508-4355

Billing Date:	01/01/10	0223661102	Lot# G49
Serv From:	12/01/09	DAVID JENNINGS	
Serv To:	01/01/10	36611 CLARA ST	
Date Due:	01/25/10	EUSTIS, FL 32736	
Curr Reading:	124230	Past Due Amount:	.00
Prev Reading:	122270		
Usage:	1960		
Curr Reclaim:	1495700	Home Avail. Fee:	28.05
Prev Reclaim:	1474380	Home Usage Excess:	.00
Usage Reclaim:	21320	ReUse Avail. Fee:	.00
		ReUse Usage Excess:	.00
		Total Due:	28.05

Your new billing does not cancel any Final Notice already processed. Please forward payment of any past due amount immediately to avoid service interruption. If your service is interrupted due to non-payment a \$80.00 reconnect fee, \$150.00 if after regular business hours, must be included with the past due amount to resume service.

Please make all checks payable to: BLACK BEAR RESERVE WATER COMPANY. Be sure to sign your check and note your account number on the check. Any returned check will result in a \$35.00 service charge. All further payments will be required to be made by cash or money order. **Any past due amount not recieved within 3 days of due date will result in interruption of service without further notice.** To reconnect service call 352.508.4404 and leave a message. Messages will be checked twice daily. Weekends, Holidays, or after 5pm will be checked daily

Keep this portion for your records

Return this portion with your payment

Account No: 0223661102 Lot# G49 Service From: 12/01/09 To: 01/01/10

DAVID JENNINGS  
PO BOX 1503  
MT. DORA FL 32756

Total Due: \$ 28.05  
Check # \_\_\_\_\_  
Amount Enclosed \_\_\_\_\_

# CHALCOPYRITE INVESTMENTS, INC.

**2110 N DONNELLY ST - SUITE 108**  
**MT DORA FL 32757**  
**Phone: 352 508-4404 Fax: 352 508-4355**

Billing Date:	01/01/10	0223661102	Lot# G49
Serv From:	12/01/09	DAVID JENNINGS	
Serv To:	01/01/10	36611 CLARA ST	
Date Due:	01/25/10	EUSTIS, FL 32736	
Curr Reading:	124230	Past Due Amount:	.00
Prev Reading:	122270		
Usage:	1960		
Curr Reclaim:	1495700	Home Avail. Fee:	.00
Prev Reclaim:	1474380	Home Usage Excess:	.00
Usage Reclaim:	21320	ReUse Avail. Fee:	70.25
		ReUse Usage Excess:	.00
		Total Due:	70.25

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Keep this portion for your records

RECEIPT	DATE <u>1/25/10</u> No. <u>190613</u>							
	FROM <u>Jennings / G49</u> <span style="float: right; border: 1px solid black; padding: 2px;">\$70.25</span>							
	DOLLARS							
	FOR RENT <input type="checkbox"/> FOR <u>Water Pmt.</u>							
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">ACCT.</td> <td style="padding: 2px;">70 25</td> <td rowspan="3" style="padding: 2px; vertical-align: middle;"> <input checked="" type="radio"/> CASH  <input type="radio"/> MONEY ORDER  <input type="radio"/> CHECK  <input type="radio"/> CREDIT CARD                 </td> </tr> <tr> <td style="padding: 2px;">PAID</td> <td style="padding: 2px;">70 25</td> </tr> <tr> <td style="padding: 2px;">DUE</td> <td style="padding: 2px;">①</td> </tr> </table>	ACCT.	70 25	<input checked="" type="radio"/> CASH <input type="radio"/> MONEY ORDER <input type="radio"/> CHECK <input type="radio"/> CREDIT CARD	PAID	70 25	DUE	①	FROM <u>12/1/09</u> TO <u>1/1/10</u> BY <u>Tanya</u>
ACCT.	70 25	<input checked="" type="radio"/> CASH <input type="radio"/> MONEY ORDER <input type="radio"/> CHECK <input type="radio"/> CREDIT CARD						
PAID	70 25							
DUE	①							



**Dorothy Menasco**

---

**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Monday, March 15, 2010 2:23 PM  
**To:** 'bjenn djenn@eluwak.com'  
**Subject:** FW: Docket 100085-WU Re: Black Bear Reserve Water Company Documents  
**Attachments:** March 2010 Water Co Bills and Pymts.pdf; Feb 2010 Water Co Bills and Pymts.pdf

Ms. Jennings:

Thank you for contacting the Florida Public Service Commission. As a follow-up, yes your email below was received earlier at 12:27 p.m. and will be placed in *Docket Correspondence - Consumers and their representatives* for Docket 100085-WU. Since this is a duplicate of same, we will not place the attachments to this email in correspondence.

Please call our office if you have any questions.

*Dorothy Menasco  
 Chief Deputy Commission Clerk  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770*

---

**From:** BDJenn [mailto:bjenn djenn@eluwak.com]  
**Sent:** Monday, March 15, 2010 12:39 PM  
**To:** Records Clerk  
**Subject:** Docket 100085-WU Re: Black Bear Reserve Water Company Documents

Just in case you did not receive my first attempt at sending you this info , here it is again.  
 Please see attached files for copies of bills received in Feb., and March of this year (2010). Copies of bills and receipts for Jan. will be sent in another e-mail

Re: March

The first file attached is for the month of March and contains:

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Copy of our son Scott's bill received from Black Bear Reserve Water Company currently being operated by Black Bear Reserve HOA

Copy of our bill received from Chalcopyrite, the former operator of the Black Bear Reserve Water Company

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The second file attached is for the month of February and contains:

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Copy of our receipt for credit for payment made to Chalcopyrite for irrigation water. Receipt/credit is from Black Bear Reserve Water Company currently operated by Black Bear Reserve HOA

Copy of bill received and payment receipt from Chalcopyrite for irrigation water

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3/15/2010

Also please let me know if you have any questions or need additional explanations or information.

Thanks,

Barbara Jennings