

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

080121-WS

DATE: March 24, 2010
TO: Rhonda L. Hicks, Chief of Consumer Assistance, Division of Service, Safety & Consumer Assistance
FROM: Ralph R. Jaeger, Senior Attorney, Office of the General Counsel
RE: Letters regarding 10 complaints from Customers of the South Seas Wastewater System of Aqua Utilities Florida, Inc.

The attached letters and complaints were forwarded to Mr. Bruce May, the utility's attorney. It is my understanding that these 10 complaints have now been recorded in CATS.

RRJ

Attachments

cc: Division of Economic Regulation (Willis, Bulecza-Banks, Fletcher, Daniel, Stallcup)
(w/o attachments)
Office of Commission Clerk (w/o attachments)

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