VOTE SHEET

April 6, 2010

Docket No. 090552-TL – Petition for modification of Service Guarantee Program by Embarq Florida, Inc. d/b/a Centurylink.

<u>Issue 1:</u> Should the Commission approve Embarq Florida, Inc. d/b/a CenturyLink's request to modify its existing Service Guarantee Program, pursuant to the changes to the service quality rules necessitated by Chapter 2009-226, Laws of Florida?

Recommendation: Yes, the Commission should approve Embarq Florida, Inc. d/b/a CenturyLink's request to modify its existing Service Guarantee Program, pursuant to the changes to the service quality rules necessitated by Chapter 2009-226, Laws of Florida.

APPROVED

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

MAJORITY	DISSENTING
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<u>REMARKS/DISSENTING COMMENTS:</u> Chairman Argenziano participated in the conference by telephone. She will sign the vote sheet upon her return to the office.

DOCUMENT NUMBER-DATE

02539 APR-79

PSC/CLK033-C (Rev 03/07)

FPSC-COMMISSION CLERK

Vote Sheet April 6, 2010

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Issue 2: Should this docket be closed?

Recommendation: If no person whose substantial interests are affected by the proposed agency action files a protest within 21 days of the issuance of the order, this docket should be closed upon the issuance of a consummating order.

APPROVED