

2010 Competitive Local Exchange Carrier (CLEC) Questionnaire
(Due by April 15, 2010)¹

Legal Company Name: tw telecom of florida l.p.

D/B/A:

FPSC Company Code (e.g., TX000): TA 013

Contact name & title: Carolyn Ridley; Vice President of Regulatory Affairs – Southeast Region

Telephone number: 615-376-6404

E-mail address: Carolyn.Ridley@twtelecom.com

Stock Symbol (if company is publicly traded): TWTC

Services Provided in Florida

- 1. Do you provide local telephone service in Florida? Please check yes or no.
2. Please complete the data tables. Please indicate which column on Table 1 commingled loops are included.
3. How is your local service provisioned? Please mark the appropriate response(s).
4. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- Resold lines from ILEC
Wholesale platform (formerly known as UNE-P)
X UNEs (other than wholesale platform) from ILEC
X Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
X Completely self-provisioned
X Other (please describe) Purchase special access from the ILEC

- X Private line/special access
X VoIP
X Wholesale transport
X Interexchange service
Cellular/wireless service
X Wholesale loops
Fiber or copper based video service
Cable television
Satellite television
X Broadband Internet access

¹The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

COM
APA
ECR
GCL
RAD
SSC
ADM
OPC
CLK

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

Company offers ONLY prepaid local telephone service in Florida
 Company offers prepaid AND non-prepaid local telephone service in Florida
 Company does NOT offer prepaid local telephone service in Florida

Bundled Services

6. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

Residential
 Business
 Not applicable

VoIP

7. Indicate below whether you are providing VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

Not providing VoIP service to end users
 Providing VoIP services to business end users
 Providing VoIP services to residential end users
 Offering VoIP services, but have no customers in Florida

8. If you are offering VoIP service in Florida, please check all that apply:

Peer-to-Peer only (no interconnection with PSTN)
 Use of public Internet
 Use of private IP network

Broadband

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

Yes
 No

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

NA

11. How many residential broadband subscribers do you have in Florida?

0

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). NA

13. What are the typical downstream and upstream speeds for your most subscribed to broadband service? NA

14. What is the monthly price for your most subscribed to residential broadband service? NA

Fiber Deployment

15. Did you deploy fiber to homes or businesses in Florida between January 1, 2008 and December 31, 2009?

Yes
 No

16. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

Residential Subscribers
 Business Subscribers
 Total

17. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

Residential Subscribers
 Business Subscribers
 Total

Miscellaneous

18. In calendar year 2009, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

- \$0
- \$1 - \$249,999
- \$250,000 - \$999,999
- \$1,000,000 - \$9,999,999
- \$10,000,000 or more

19. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

- Yes
- No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2009**. See Attachment B.

Comments

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome. tw telecom has no comment at this time.

December 31, 2009

Exchange	End User No. of Lines	Carrier No. of Lines
APOPKA		
BARTOW		
BOCA RATON		
BOYNTONBCH		
BRADENTON		
BROOKSVL		
CLEARWATER		
COCOA		
COCOABEACH		
CORAL SPG		
DAYTONABCH		
DEBARY		
DEERFLDBCH		
DELAND		
DELRAY BCH		
EAU GALLIE		
FTLAUDERDL		
HAINESCITY		
HOLLYWOOD		
HUDSON		
JACKSOLBCH		
JACKSONVL		
KISSIMMEE		
LAKELAND		
MELBOURNE		
MIAMI		
MIDDLEBURG		
MULBERRY		
NORTH DADE		
NORTH PORT		
NWPTRICHEY		
OCALA		
ORANGECITY		
ORANGEPARK		
ORLANDO		
OVIEDO		
PALMETTO		
PERRINE		
PLANT CITY		
PNTVDRABCH		
POLK CITY		
POMPANOBCH		
SANFORD		
SARASOTA		
ST CLOUD		
ST JOHNS		
STPETERSBG		
TAMPA		
TARPON SPG		
TITUSVILLE		
VENICE		
WINTER HVN		
WINTERGRDN		
WINTERPARK		
WKISSIMMEE		
WPALMBEACH		
ZEPHYRHILS		
Grand Total		

Form 477 Submission for FRN: 14942668, Company: tw telecom holdings inc., State: FL, Operations: Non-ILEC, Data as of Dec 31, 2009

All filers must complete Items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2009
1. FRN	14942668
2. Company	tw telecom holdings inc.
3. Type of Operations	<input type="radio"/> ILEC <input checked="" type="radio"/> Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	tw telecom inc.
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	Doug Forster
7. Contact person telephone number and email address	Phone. 407-740-8575
	Email. dforster@tminc.com
8. Status of submission	Original - Submitted
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	<input type="radio"/> No <input checked="" type="radio"/> Yes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	Rochelle D. Jones
11. Certifying official telephone number and email address	Phone. 212-364-7319
	Email. rochelle.jones@twtelecom.com

Part I.A: Broadband - Other Wireline

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and send information to the Internet at information transfer rates exceeding 200 kbps in both directions. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

Notes specific to Other Wireline: This category includes all copper wire-based technologies other than DSL. Ethernet over copper and T-1 are examples.

(1)	(2)	(3)	(4)	(5)
Total connections to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	Percentage of (1) that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions. (Enter 0 if the true value is 0 percent.)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in **EACH** data cell below must equal the sum of Other Wireline connections reported in Part VI by Census Tract, for that information transfer rate category, and the sum of **ALL** data cells below must equal the total connections reported in (1).

Information transfer rate to and from the end user (8 categories):

(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Part I.A: Broadband - Optical Carrier (fiber to the end user)

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and/or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

(1)	(2)	(3)	(4)	(5)
Total connections to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	Percentage of (1) that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users. (Enter 0 if the true value is 0 percent.)	Percentage of (1) that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions. (Enter 0 if the true value is 0 percent.)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in **EACH** data cell below must equal the sum of Optical Carrier (fiber to the end user) connections reported in

Part VI by Census Tract, for that download/upload combination, and the sum of **ALL** data cells below must equal the total connections reported in (1).

Download information transfer rate to the end user (8 categories):

	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
Upload information transfer rate from the end user (9 categories):								
Greater than 200 kbps and less than 768 kbps								
Greater than or equal to 768 kbps and less than 1.5 mbps								
Greater than or equal to 1.5 mbps and less than 3 mbps								
Greater than or equal to 3 mbps and less than 6 mbps								
Greater than or equal to 6 mbps and less than 10 mbps								
Greater than or equal to 10 mbps and less than 25 mbps								
Greater than or equal to 25 mbps and less than 100 mbps								
Greater than or equal to 100 mbps								











Part II.A: Local Exchange Telephone Service

	(1)	(2)	(3)	(4)
Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers				
Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access				
Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.)				
Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents.)				

(a) **Total number.** See instructions on what to include.

(b) **Percentage** of (a) that

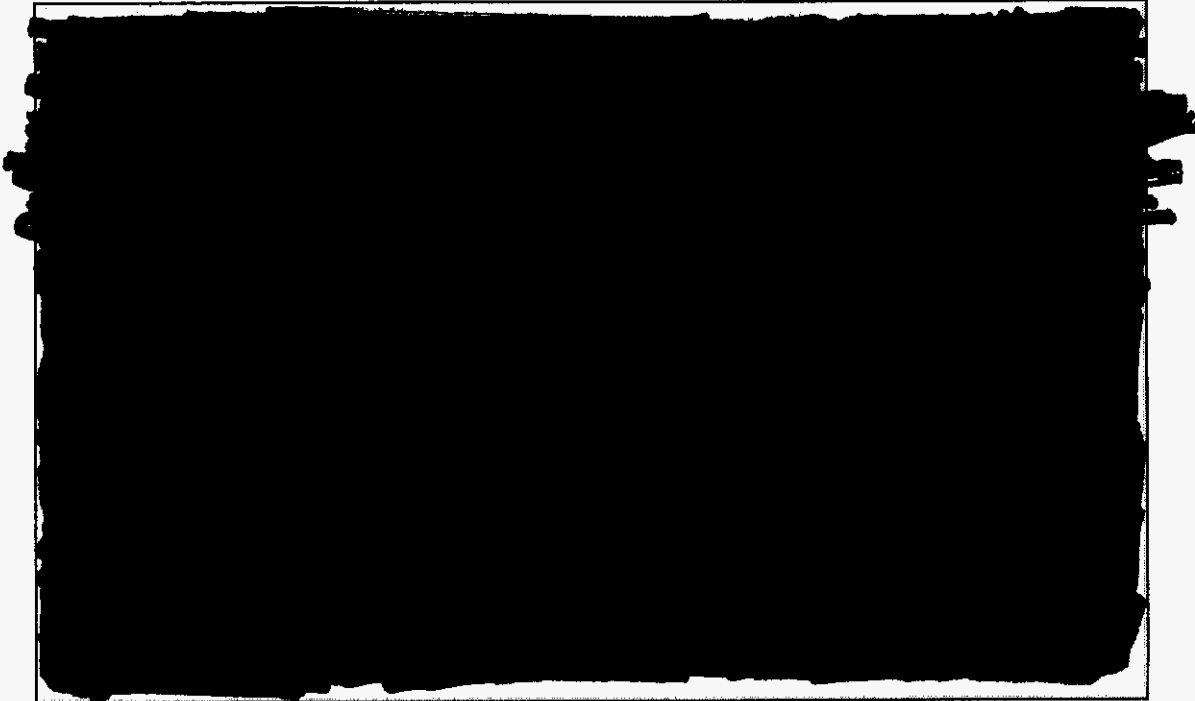
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- are residential lines 
- (c) **Percentage** of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier 
- (d) **Percentage** of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier 
- (e) **Percentage** of (a) provided over your own (including affiliates) local loop facilities or the equivalent 
- (f) **Percentage** of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line 
- (g) **Percentage** of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below) 
- (h) **Percentage** of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access 
- (i) **Percentage** of (a) provided over optical fiber at the end user premises 
- (j) **Percentage** of (a) provided over coaxial cable at the end user premises 
- (k) **Percentage** of (a) provided over fixed wireless at the end user premises 

Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:



Errors / Warnings

No Errors or Warnings found.