

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 3, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Catherine S. Beard, Regulatory Analyst II, Division of Regulatory Analysis *CSB HK*
RE: 090245-TP – Document to be Included in the Docket file

Please file the attached document in the docket file for Docket No. 090245-TP. This document includes an email from Advocates for Universal Access, regarding Virgin Mobile's eligible telecommunications carrier certification. If you have any questions, please let me know.

DOCUMENT NUMBER-DATE
03621 MAY-3 0
FPSC-COMMISSION CLERK

Bob Casey

From: Chuck Elton [chuck.elton@dixieemergency.com]
Sent: Monday, May 03, 2010 9:14 AM
To: Bob Casey
Subject: FW: URGENT PSC ALERT for all 9-1-1 County Coordinators

From: sheila@advocatesua.com [mailto:sheila@advocatesua.com]
Sent: Friday, April 30, 2010 10:34 AM
To: sheila@advocatesua.com
Subject: URGENT PSC ALERT for all 9-1-1 County Coordinators

URGENT ALERT

To All Florida 9-1-1 County Coordinators:

The Florida Public Service Commission (PSC) may approve Virgin Mobile to provide Lifeline Services in Florida WITHOUT your PSAP certification, approval or drive testing! **The hearing is scheduled for this Tuesday, May 4th.**

I'm writing to you from Advocates for Universal Access. We are a wireless industry watchdog organization with particular concerns in the areas of emergency access and consumer pricing. We have been watching different wireless resellers entering the Lifeline market (these are federally funded programs providing discount or free phone service for low-income families). Every other pre-paid wireless company has been required to get PSAP approval, and Virgin Mobile should, too. This case at the Florida PSC got our attention and we wanted the 9-1-1 community in Florida to be aware of it.

The PSC is trying to take away your ability to oversee this local public safety function without your comments or input. And, the PSC could do this despite a Federal Communications Commission (FCC) order requiring Virgin Mobile to obtain PSAP Certifications.

Tell the PSC that YOU oversee this vital public safety function, and not THEM. Tell the PSC to reconsider this issue because Virgin Mobile should obtain PSAP Certifications for Lifeline.

Call the Florida PSC and tell them: Virgin Mobile is not a facilities-based carrier. When a Virgin Mobile customer calls 9-1-1, the call displays on the network it is riding on – usually Sprint. Reference case number 090245-TP. Contact PSC Executive Director Timothy J.Devlin at (850) 413-6068 or comment online at www.floridaPSC.com and click "Contact Us" to fill out a comment form.

5/3/2010

You must act quickly, because a hearing is scheduled on this matter May 4th, 2010.

Thank you,

Sheila Stichel

Advocates for Universal Access

AUA: Everyone deserves an emergency phone and a plan they understand.

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5/3/2010