

Dorothy Menasco

From: Trina Collins [TCollins@RSBAttorneys.com]
Sent: Monday, May 03, 2010 3:44 PM
To: Filings@psc.state.fl.us
Cc: smlubertozzi@uiwater.com; keweeks@uiwater.com; pcflynn@uiwater.com; jdwilliams@uiwater.com; frankdenjup@att.net; dswain@milianswain.com; Bart Fletcher; Rick Wright; kyoung@psc.state.fl.us.; Reilly.steve@leg.state.fl.us; Martin Friedman; Christian W. Marcelli; Trina Collins
Subject: Filing in Docket No. 090462-WS; Utilities, Inc. of Florida's Application for an Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas and Seminole County, Florida
Importance: High
Attachments: PSC Clerk 012 (NOF AOM combined Initial Cust Notice and Notice of Interim Rate Increase).ltr.pdf

- a. Martin S. Friedman, Esq.
 Christian W. Marcelli, Esq.
 Rose, Sundstrom & Bentley, LLP
 Sanlando Center
 2180 W. State Road 434, Suite 2118
 Longwood, FL 32779
 Phone: (407) 830-6331
 Fax: (407) 830-8522
 Email: cmarcelli@rsbattorneys.com
- b. Docket No. 090462-WS; Application of Utilities, Inc. of Florida for an Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas and Seminole County, Florida - Filing Utilities, Inc. of Florida's Notice of Filing of the Affidavit of Mailing and the Affidavit of Mailing evidencing that the attached combined Initial Customer Notice and Notice of Interim Rate Increase has been mailed to the Utility's customers.
- c. Utilities, Inc. of Florida
- d. 16 Pages.
- e. Letter to Commission Clerk - 1 page; Notice of Filing - 1 page; Affidavit of Mailing - 1 page; Initial Customer Notice and Notice of Interim Rate Increase - 13 pages.

5/3/2010

DOCUMENT NUMBER-DATE

03661 MAY-3 2010

FPSC-COMMISSION CLERK

LAW OFFICES
ROSE, SUNDBSTROM & BENTLEY, LLP

www.rsbatorneys.com

FREDERICK L. ASCHAUER, JR.
CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
F. MARSHALL DETERDING
MARTIN S. FRIEDMAN, P.A.
JOHN J. FUMERO, P.A.
BRIDGET M. GRIMSLEY
JOHN R. JENKINS, P.A.
KYLE L. KEMPER

Please Respond to the Longwood Office

May 3, 2010

E-FILING

CHRISTIAN W. MARCELLI
STEVEN T. MINDLIN, P.A.
THOMAS R. MULLIN
CHASITY H. O'STEEN
WILLIAM E. SUNDBSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON

ROBERT M.C. ROSE, (1924-2006)

Ann Cole, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

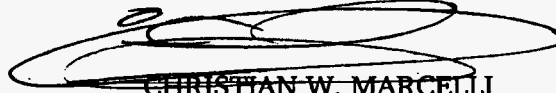
RE: Docket No. 090462-WS; Utilities, Inc. of Florida's Application for an Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas and Seminole County, Florida
Our File No.: 30057.179

Dear Ms. Cole:

Enclosed for filing in the above-referenced docket is a Notice of Filing of the Affidavit of Mailing and the Affidavit of Mailing evidencing that the combined Initial Customer Notice and Notice of Interim Rate Increase has been sent to the customers of Utilities, Inc. of Florida.

Should you or Staff have any questions regarding this filing, please do not hesitate to give me a call.

Very truly yours,


CHRISTIAN W. MARCELLI
For the Firm

CWM/tlc
Enclosures

cc: Steven M. Lubertozi, Executive Director of Reg. Acct and Affairs (w/encs.) (via e-mail)
Ms. Kirsten E. Weeks (w/enclosures) (via e-mail)
Patrick C. Flynn, Regional Director (w/enclosures) (via e-mail)
John Williams, Director of Governmental Affairs (w/enclosures) (via e-mail)
Mr. Frank Seidman (w/enclosures) (via e-mail)
Ms. Deborah Swain (w/enclosures) (via e-mail)
Mr. Bart Fletcher, Division of Economic Regulation (w/enclosures) (via e-mail)
Mr. Richard Wright, Division of Economic Regulation (w/enclosures) (via e-mail)
Keino Young, Esq., Office of General Counsel (w/enclosures) (via e-mail)
Stephen C. Reilly, Associate Public Counsel (w/enclosures) (via e-mail)

DOCUMENT NUMBER DATE

03661 MAY -3 09

FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application of
UTILITIES, INC. OF FLORIDA
for an increase in water and wastewater
rates in Marion, Orange, Pasco, Pinellas,
and Seminole Counties, Florida

DOCKET NO. 090462-WS

NOTICE OF FILING

Applicant, UTILITIES, INC. OF FLORIDA, by and through its undersigned counsel, hereby gives notice of filing in the above-referenced docket, the Affidavit of Mailing evidencing that the combined Initial Customer Notice and Notice of Interim Rate Increase, has been mailed to the customers of Utilities, Inc. of Florida.

Respectfully submitted this 3rd day of
May, 2010, by:

ROSE, SUNDSTROM & BENTLEY, LLP
Sanlando Center
2180 W. State Road 434, Suite 2118
Longwood, Florida 32779
Telephone: (407) 830-6331
Facsimile: (407) 830-6331



MARTIN S. FRIEDMAN
CHRISTIAN W. MARCELLI
For the Firm

DOCUMENT NUMBER-DATE

03661 MAY-3 09

FPSC-COMMISSION CLERK


AFFIDAVIT OF MAILING

STATE OF ILLINOIS

COUNTY OF COOK


Before me, the undersigned authority, authorized to administer oaths and take acknowledgments, personally appeared John Hoy who, after being duly sworn on oath, did depose on oath and say that he is the Chief Operating Officer of Utilities, Inc., the sole shareholder of Utilities, Inc. of Florida, and that on April 30, 2010, he did send by regular U.S. Mail, a copy of the combined Initial Customer Notice & Notice of Interim Rate Increase, attached hereto, to all customers of the utility.

FURTHER AFFIANT SAYETH NAUGHT.



Print Name: John Hoy
Print Title: Chief Operating Officer

Sworn to and subscribed before me this 30th day of April, 2010, by John Hoy, who is personally known to me.



Print Name: Erin Povich
NOTARY PUBLIC
My Commission Expires: April 30, 2011



BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE
AND
NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF
UTILITIES, INC. OF FLORIDA
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 090462-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN MARION,
ORANGE, PASCO, PINELLAS AND SEMINOLE COUNTIES, FLORIDA
BY UTILITIES, INC. OF FLORIDA

DATED: April 30, 2010

BACKGROUND

On February 01, 2010, the Utility filed an application with the Florida Public Service Commission ("Commission") for increased water and wastewater rates, fees and charges for its customers in Marion, Orange, Pasco, Pinellas and Seminole Counties, Florida. The application was assigned Docket No. 090462-WS and March 05, 2010, was established as the official date of filing.

The Utility is requesting a rate increase because the existing rates do not provide sufficient revenues to cover the required expenses of operations on a going-forward basis and a fair return on the Utility's investment in used and useful property for the public use. The rate of return on equity requested in this proceeding is 11.17%. The overall return requested (the weighted cost of debt and equity) is 7.40%. According to the Utility's books, Utilities, Inc. of Florida states that its current overall rate of return without a rate increase is 1.44%. The Company's last rate proceeding and review of rate base was in Docket No. 060253-WS, utilizing a test year ending December 31, 2005, which culminated in Order No. PSC-07-0505-PAA-WS, issued June 13, 2007.

The Utility has incurred substantial additional operating costs and capital investment. Copies of the MFRs, the Rate Case Synopsis, and the Utility's application will be available for inspection at the following locations:

Marion County

Freedom Public Library
5870 S.W. 95th Street
Ocala, FL 34476

Hours:

Tuesday & Thursday 10:00 a.m. to 8:00 p.m.
Monday, Wednesday, Friday & Saturday,
10:00 a.m. to 6:00 p.m.

Orange County

Orange County Public Library
101 E. Central Boulevard
Orlando, FL 32810

Hours:

Monday - Thursday 9:00 a.m. to 9:00 p.m.
Friday & Saturday, 9:00 a.m. to 6:00 p.m.
Sunday, 1:00 p.m. to 6:00 p.m.

Pasco County

Regency Park Branch Library
9701 Little Road
New Port Richey, FL 34654

Hours:

Monday & Tuesday Noon to 9:00 p.m.
Wednesday & Thursday,
10:00 a.m. to 6:00 p.m.
Friday & Saturday, 10:00 a.m. to 5:00 p.m.

Pinellas County

St. Petersburg Public Library, South Branch
2300 Roy Hanna Drive South
St. Petersburg, Florida 33712.

Hours:

Monday, Wednesday, Friday and Saturday
9:00 a.m. to 6:00 p.m.
Tuesday and Thursday
9:00 a.m. to 9:00 p.m.
Sunday (Closed)

Seminole County

Utilities, Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Office Hours:

Monday through Friday
8:00 a.m. to 4:30 p.m.

**NOTICE OF INTERIM RATE INCREASE AND
CURRENT AND PROPOSED RATES AND CHARGES**

On April 20, 2010, the Florida Public Service Commission approved interim water and wastewater rates for Utilities, Inc. of Florida. The interim rates will be effective May 5, 2010. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will include interest based upon Commission determined factors.

The current rates, the Utility's requested interim rates, the Utility's requested final rates and the Commission approved interim rates are set forth below. The final rates are subject to change based on information gathered at the customer meeting, further Staff review, and the final decision by the Commissioners.

WATER SERVICE - MARION COUNTY

<u>Residential, General Service and Multi-Family</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$3.73	\$4.03	\$4.22	\$3.84
1"	\$9.32	\$10.07	\$10.55	\$9.60
1 1/2"	\$18.63	\$20.13	\$21.10	\$19.20
2"	\$29.81	\$32.31	\$33.75	\$30.72
3"	\$59.62	\$64.43	\$67.51	\$61.44
4"	\$93.16	\$100.67	\$105.48	\$96.00
6"	\$186.32	\$201.34	\$210.97	\$192.00
Consumption Charge (per 1,000 gallons)	\$2.24	\$2.42	\$2.53	\$2.31

WASTEWATER SERVICE - MARION COUNTY

<u>Residential</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
All meter sizes	\$19.73	\$27.52	\$28.03	\$26.41
Consumption Charge (per 1,000 gallons) (Maximum 10,000 gallons)	\$2.10	\$2.94	\$2.99	\$2.81

WASTEWATER SERVICE - MARION COUNTY (continued)

<u>General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$19.73	\$27.52	\$28.03	\$ 26.41
1"	\$49.33	\$68.82	\$70.09	\$ 66.03
1 1/2"	\$98.65	\$137.62	\$140.16	\$ 132.04
2"	\$157.85	\$220.23	\$224.28	\$ 211.27
3"	\$315.69	\$440.43	\$448.54	\$ 422.53
4"	\$493.27	\$688.18	\$700.86	\$ 660.21
6"	\$986.54	\$1,376.35	\$1,401.72	\$1,320.42
Consumption Charge (per 1,000 gallons)	\$2.51	\$3.50	\$3.57	\$ 3.36

WATER SERVICE - ORANGE COUNTY

<u>Residential and General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$6.45	\$8.21	\$8.82	\$7.68
1"	\$16.13	\$20.53	\$22.07	\$19.20
1 1/2"	\$32.27	\$41.08	\$44.16	\$38.41
2"	\$51.63	\$65.72	\$70.64	\$61.45

WATER SERVICE - ORANGE COUNTY (continued)

<u>Residential and General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
3"	\$103.26	\$131.43	\$141.27	\$122.90
4"	\$161.34	\$205.36	\$220.74	\$192.02
6"	\$322.68	\$410.71	\$441.48	\$384.04
Consumption Charge (per 1,000 gallons)				
<u>Residential</u>				
0-8 kgal	\$2.66	\$3.39	\$3.64	\$3.17
8-16 kgal	\$3.33	\$4.23	\$4.55	\$3.96
Over 16 kgal	\$4.00	\$5.09	\$5.47	\$4.76
<u>General Service</u>	\$2.85	\$3.63	\$3.90	\$3.39

WATER SERVICE - PASCO COUNTY

<u>Residential and General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$9.57	\$15.25	\$16.34	\$14.27
3/4"	\$14.35	\$22.87	\$24.49	\$21.39
1"	\$23.92	\$38.14	\$40.85	\$35.66

WATER SERVICE - PASCO COUNTY (continued)

<u>Residential and General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
1 1/2"	\$47.85	\$76.27	\$81.69	\$ 71.33
2"	\$76.55	\$122.02	\$130.70	\$114.12
3"	\$153.11	\$244.05	\$261.40	\$228.26
4"	\$239.23	\$381.32	\$408.44	\$356.64
6"	\$478.46	\$762.65	\$816.90	\$713.29
Consumption Charge (per 1,000 gallons)	\$3.11	\$4.95	\$5.30	\$ 4.64

WASTEWATER SERVICE - PASCO COUNTY

<u>Residential All areas except Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
All meter sizes	\$11.27	\$18.54	\$19.11	\$17.78
Consumption Charge (per 1,000 gallons) (Maximum 6,000 gallons)	\$9.57	\$15.75	\$16.23	\$15.10

WASTEWATER SERVICE - PASCO COUNTY (continued)

<u>Residential</u> Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities	<u>Rates as of 12/31/08</u>	<u>Utility's requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u> <u>Meter Size</u>				
All meter sizes	\$8.67	\$14.28	\$14.71	\$13.68
Consumption Charge (per 1,000 gallons) (Maximum 6,000 gallons)	\$6.83	\$11.23	\$11.57	\$10.77
Flat Rate (Unmetered)	\$25.07	\$41.26	\$42.52	\$39.55
<u>General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u> <u>Meter Size</u>				
5/8" x 3/4"	\$11.38	\$18.72	\$19.30	\$17.95
3/4"	\$17.06	\$28.08	\$28.94	\$26.91
1"	\$28.44	\$46.80	\$48.23	\$44.87
1 1/2"	\$56.88	\$93.62	\$96.48	\$89.73
2"	\$91.01	\$149.80	\$154.37	\$143.57
3"	\$182.02	\$299.60	\$308.74	\$287.15
4"	\$284.40	\$468.32	\$482.40	\$448.66
6"	\$568.80	\$936.25	\$964.80	\$897.32
Consumption Charge (per 1,000 gallons)	\$11.49	\$18.90	\$19.48	\$18.13

WASTEWATER SERVICE - PASCO COUNTY (continued)

<u>Multi-Residential</u> Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Flat Rate</u>				
5/8"	\$20.95	\$34.49	\$35.54	\$33.05
1"	\$21.68	\$35.68	\$36.77	\$34.20

WATER SERVICE - PINELLAS COUNTY

<u>Residential, General Service and Multi-Family</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$6.41	\$9.43	\$9.91	\$8.68
1"	\$16.02	\$23.57	\$24.79	\$21.70
1 1/2"	\$32.04	\$47.15	\$49.59	\$43.39
2"	\$51.27	\$75.45	\$79.35	\$69.44
3"	\$102.54	\$150.89	\$158.69	\$138.87
4"	\$160.21	\$235.75	\$247.93	\$216.98
6"	\$320.42	\$471.51	\$495.88	\$433.95
Consumption Charge (per 1,000 gallons)	\$3.62	\$5.32	\$5.59	\$4.90

WATER SERVICE - SEMINOLE COUNTY

<u>Residential and General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u> <u>Meter Size</u>				
5/8" x 3/4"	\$5.87	\$8.11	\$9.28	\$7.56
1"	\$14.67	\$20.29	\$23.21	\$18.89
1 1/2"	\$29.34	\$40.58	\$46.43	\$37.79
2"	\$46.94	\$64.92	\$74.29	\$60.46
3"	\$93.88	\$129.85	\$148.58	\$120.91
4"	\$146.69	\$202.90	\$232.17	\$188.93
6"	\$293.38	\$405.79	\$464.35	\$377.86
<u>Consumption Charges</u> <u>(per 1,000 gallons)</u>				
<u>Residential</u>				
0-8 kgal	\$2.15	\$2.97	\$3.40	\$2.77
8-16 kgal	\$3.77	\$5.21	\$5.96	\$4.86
Over 16 kgal	\$4.84	\$6.68	\$7.65	\$6.23
<u>General Service</u>	\$2.61	\$3.61	\$4.13	\$3.36

WASTEWATER SERVICE - SEMINOLE COUNTY

<u>Residential</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
All meter sizes	\$10.51	\$13.13	\$15.15	\$12.05
Consumption Charge (per 1,000 gallons) (Maximum 10,000 gallons)	\$5.86	\$7.32	\$8.45	\$6.72
Residential Flat Rate (Unmetered)	\$35.60	\$44.46	\$51.34	\$40.80
<u>General Service</u>	<u>Rates as of 12/31/08</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$10.51	\$13.13	\$15.15	\$ 12.05
1"	\$26.27	\$32.80	\$37.87	\$ 30.11
1 1/2"	\$52.53	\$65.59	\$75.74	\$ 60.20
2"	\$84.25	\$105.20	\$121.48	\$ 96.56
3"	\$168.09	\$209.88	\$242.36	\$ 192.65
4"	\$262.64	\$327.95	\$378.69	\$ 301.01
6"	\$525.28	\$655.91	\$757.39	\$ 602.02
Consumption Charge (per 1,000 gallons)	\$7.03	\$8.78	\$10.13	\$ 8.06

SERVICE AVAILABILITY CHARGES

The Utility is not requesting any changes to its service availability charges. Even though not requested to do so, the Commission may review and adjust service availability charges.

MISCELLANEOUS SERVICE CHARGES

The Utility is requesting the following changes to its miscellaneous service charges.

Water (All Counties)

<u>Type of Charge</u>	<u>Present Charge</u>		<u>Requested Charge</u>	
	<u>During Business Hours</u>	<u>After Business Hours</u>	<u>During Business Hours</u>	<u>After Business Hours</u>
Initial Connection	\$15.00	\$22.50	\$21.00	\$42.00
Normal Reconnection	\$15.00	\$22.50	\$21.00	\$42.00
Violation Reconnection	Actual Cost	Actual Cost	Actual Cost	Actual Cost
Premises Visit (in lieu of disconnection)	\$10.00	\$15.00	N/A	N/A
Premises Visit	N/A	N/A	\$21.00	\$42.00

Wastewater (All Counties)

<u>Type of Charge</u>	<u>Present Charge</u>		<u>Requested Charge</u>	
	<u>During Business Hours</u>	<u>After Business Hours</u>	<u>During Business Hours</u>	<u>After Business Hours</u>
Initial Connection	\$15.00	\$22.50	\$21.00	\$42.00
Normal Reconnection	\$15.00	\$22.50	\$21.00	\$42.00
Violation Reconnection	\$15.00	\$22.50	\$21.00	\$42.00
Premises Visit (in lieu of disconnection)	\$10.00	\$15.00	N/A	N/A
Premises Visit	N/A	N/A	\$21.00	\$42.00

NON SUFFICIENT FUNDS ("NSF") CHARGES

The Utility is seeking authorization to collect NSF Check charges pursuant to Section 68.065 and Section 832.08(5), Florida Statutes when a customer pays by check and that check is dishonored by the customer's banking institution. The Utility will charge the amount set by Section 68.065 and Section 832.08(5), Florida Statutes, as may be amended. As currently set forth in Section 832.08(5), the following fees may be assessed:

- \$25, if the face value does not exceed \$50,
- \$30, if the face value exceeds \$50 but does not exceed \$300,
- \$40, if the face value exceeds \$300, or
- Five percent (5%) of the face amount of the check, whichever is greater."

RATE CASE SCHEDULE

In addition to the customer meeting notice described above, other important dates in the rate application are as follows:

<u>Schedule Item</u>	<u>Due Dates</u>
Agenda Conference on Interim Rates	April 20, 2010
Order on Interim Rates	May 10, 2010
Customer Meetings	
Orange/Seminole Counties	May 25, 2010
Pasco/Pinellas Counties	May 26, 2010
Marion County	June 9, 2010
Staff's Proposed Agency Action ("PAA") Recommendation	July 22, 2010
Agenda Conference on PAA Rates	August 3, 2010

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to Commission Staff may do so at the meetings, either orally or in writing. Other written comments regarding the Utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Florida Public Service Commission
Director, Division of Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

A courtesy copy of written comments and complaints may be mailed to the following:

Christian Marcelli, Esquire
Rose, Sundstrom & Bentley, LLP
2180 W. State Road 434, Suite 2118
Longwood, Florida 32779

All correspondence should refer to "Docket No. 090462-WS, Utilities, Inc. of Florida". Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809, or the Commission's website available at <http://floridapsc.com/consumers/complaint/index.cfm>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Regulatory and Consumer Assistance at the following toll-free number 1-800-342-3552.

This notice was prepared by the Utility and approved by Commission Staff for distribution by the Utility to its customers.

If you have any questions, please call the Utility's office at (800) 272-1919.

Utilities, Inc. of Florida