## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of

Section 63.71 Application of

WebEx Communications, Inc.

For Authority to Discontinue the Provision of Service

File No.

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**SECTION 63.71 APPLICATION** 

WebEx Communications, Inc. ("WebEx") through its undersigned counsel and pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, hereby submits this application to discontinue the provision of WebEx's Audio Conferencing service. As required by Section 63.71(a) and (b) of the Commission's rules, WebEx provides the following information:

The anticipated date for the proposed discontinuance of service is no sooner than August

#### 1. Name and address of carrier

WebEx Communications, Inc. 3979 Freedom Circle Santa Clara, CA 95054

## 2. Date of planned service discontinuance

**COM** \_\_\_\_\_17, 2010, or as soon thereafter as any necessary regulatory approvals can be obtained. APA ECR \_ 3. Points of geographic areas of service affected GCL WebEx proposes to discontinue Audio Conferencing service in all U.S. states and the RAD \_ SSC District of Columbia. ADM OPC

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#### 4. Brief description of the type of service affected

WebEx Audio Conferencing is an audio bridging service that allows users to conduct traditional conference calls with as many as 500 participants.

#### 5. Brief description of the dates and methods of notice to all affected customers

WebEx provided written notice to all affected customers no later than June 14, 2010. A copy of the customer notice is attached as Exhibit A.

# 6. Whether the carrier is considered dominant or non-dominant with respect to the service to be discontinued

WebEx is considered non-dominant with respect to the service to be discontinued.

#### 7. Other information

WebEx's discontinuance of Audio Conferencing service will not adversely affect the public convenience and necessity, and the public will not be harmed by WebEx's discontinuance of Audio Conferencing service. Customers have been given notice that affords them an ample opportunity to acquire reasonable substitute service which is readily available from other providers.

Pursuant to Section 63.71 of the Commission's rules, WebEx is submitting a copy of this application via U.S. Mail to the public utility commissions and to the governors of all U.S. states and the District of Columbia, and to the Special Assistant for Telecommunications for the Secretary of Defense, concurrent with the filing of this application.

#### **CONCLUSION**

WebEx respectfully requests that the Commission approve this Section 63.71 application to discontinue the provision of Audio Conferencing service.

Respectfully submitted,

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Counsel for WebEx Communications, Inc.

June 14, 2010

# **EXHIBIT A**

#### Dear [CUSTOMER CONTACT FIRST NAME] [CUSTOMER CONTACT LAST NAME],

Cisco WebEx is sending this message to key contacts at [CUSTOMER WEBEX WEBSITE] regarding important changes and enhancements to your WebEx Services.

This is an important notice about the discontinuance of your WebEx Audio Conferencing service. As you know, until now, WebEx Communications, Inc. has provided you with audio conferencing service. However, as we have previously notified you, as of August 17, 2010, WebEx intends to discontinue WebEx Audio Conferencing service in all U.S. states and the District of Columbia. PLEASE NOTE THAT WEBEX IS ONLY DISCONTINUING ITS AUDIO ONLY CONFERENCING SERVICE; WEBEX IS NOT DISCONTINUING ITS INTEGRATED AUDIO AND WEB CONFERENCING COLLABORATION SERVICE.

The Federal Communications Commission\* ("FCC") will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Sec. 63.71 Application of WebEx Communications, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We regret any inconvenience this may cause, and hope that you will continue to take advantage of other WebEx services in the future.

Sincerely,

WebEx Communications, Inc. 3979 Freedom Circle Santa Clara, CA 95054

#### \* Note:

The Federal Communications Commission (FCC) is an independent United States government agency. The FCC was established by the Communications Act of 1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.