

Marguerite McLean

000121A-TP

From: Martha Johnson [marthaj@fcta.com]
Sent: Tuesday, July 20, 2010 4:44 PM
To: Filings@psc.state.fl.us
Cc: David Konuch; Adam Teitzman; Carolyn Ridley; gene.watkins@cbeyond.net; D. Anthony Mastando; de.oroark@one.verizon.com; Douglas Nelson; gdiamond@covad.com; Jerry Hallenstein; Katherine Mudge; Beth Keating; Lisa Harvey; matt.feil@akerman.com; Robert Culpepper; Susan Berlin; Tracy Hatch; Vicki Kaufman; Greg Follensbee; maryrose.sirianni@att.com; Pauline Evans
Subject: Docket No. 000121A - FCTA's Proposed Metric
Attachments: 000121a - FCTA's Proposed Metric.pdf

Attached is an electronic filing for the docket referenced below. If you have any questions, please contact David Konuch at the number below. Thank you.

A. The person responsible for this electronic filing is:

David A. Konuch
Senior Counsel, Regulatory Law and Technology
Florida Cable Telecommunications Association
246 E. 6th Avenue
Tallahassee, FL 32303
850-681-1990
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B. The docket title is: **In Re: Docket No. 000121 - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T FLORIDA TRACK)**

C. This document is filed on behalf of the Florida Cable Telecommunications Association, Inc.

D. This document has a total of 2 pages.

E. Description of document: FCTA's Proposed Metric.

Thank you,

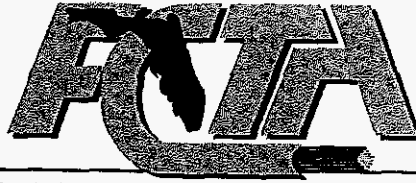
Martha Johnson
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DOCUMENT NUMBER-DATE

05948 JUL 20 2010

FPSC-COMMISSION CLERK

7/20/2010



Florida Cable Telecommunications Association

Steve Wilkerson, President

VIA ELECTRONIC AND FIRST CLASS MAIL

July 20, 2010

Lisa Harvey, Assistant Director
Jerry Hallenstein, Government Analyst II
Pauline Evans, Counsel
Florida Public Service Commission
2450 Shumard Oak Blvd
Tallahassee, FL 32399-0850

RE: Docket No. 000121A-TP

Dear Ms. Harvey, Mr. Hallenstein, and Ms. Evans,

Pursuant to Staff's instructions in yesterday's meeting with the parties to this docket, enclosed please find FCTA's proposed metric concerning number portability to be filed in this docket.

Thanks very much.

Sincerely,

David A. Konuch
Senior Counsel for Regulatory Law & Technology

Enclosure

DOCUMENT NUMBER - DATE

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P-13E [ILPP]: Incomplete LNP Provisioning Process

Definition

Measure the effectiveness end to end LNP provisioning process for all LNP order types that require a 10 digit trigger.

Exclusions

- Service Orders cancelled by CLEC

Business Rules

Capture the number of LNP flow through orders eligible for application of the 10 digit trigger by AT&T, but that don't receive the 10 digit trigger due to provisioning system process errors.

Calculation

LNP Disconnect Performance = $(A / B) \times 100$; $(C / D) \times 100$; $(E / F) \times 100$

- A = Number of LNP flow through orders eligible for application of the 10 digit trigger, but don't have the trigger applied.
- B = Total number of LNP flow through orders eligible for application of the 10 digit trigger during report period.
- C = Number of LNP service order completion notices (SOC) not issued due to an incomplete LNP disconnect process.
- D = Total number of LNP service orders that required a service order completion notices (SOC) sent during the report period.
- E = Number of billing completion notices (BCN) not sent as a result of an incomplete LNP disconnect process.
- F = Total number of Billing Completion Notices (BCN) associated with LNP flow through orders sent during report period.

Report Structure

- CLEC Specific
- CLEC Aggregate
- Geographic Scope
- State

SQM Disaggregation – Analog/Benchmark

SQM Level of Disaggregation

SQM Analog/Benchmark

- LNP – Application of the 10 digit trigger99.99% by 11:59 PM the day prior to the port
- SOC issuance against all LNP flow through orders99.99% within 4 hours of port complete.
- BCN issuance associated with an LNP flow through order requiring an SOC 99.99% within 4 hours of SOC issuance.

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