# BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

### UNDOCKETED

#### IN RE: LIFELINE SERVICE

#### **REVISED** NOTICE OF LIFELINE WORKING GROUP MEETING

# TO ALL INTERESTED PERSONS

#### ISSUED: August 3, 2010

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission staff will conduct a meeting of a Lifeline Working Group as required by Senate Bill (SB) 814. The purpose of this meeting will be to discuss how an eligible subscriber's personal identifying information should be shared, the obligations of each party with respect to the use of that information, and the procedures to be implemented to increase enrollment and verify eligibility in these programs. In accordance with SB 814, the Lifeline Working Group shall consist of the Commission, the Department of Children and Families, the Office of Public Counsel, and each eligible telecommunications carrier offering Lifeline and Link-Up services in Florida.

The attached Notice of the Lifeline Working Group Meeting appeared in the July 30, 2010 edition of the Florida Administrative Weekly (Attachment A). A Lifeline Working Group will be held at the following time and place:

Florida Public Service Commission 9:30 a.m. - Wednesday, August 18, 2010 Betty Easley Conference Center Room 140, 4075 Esplanade Way Tallahassee, Florida 32399-0850

Those persons not able to attend the meeting should dial the following number promptly at 9:30 a.m., to participate by phone: 1-888-808-6959 Code: 4136261.

Questions which will be discussed at the meeting are attached to this Notice (Attachment B). One or more Commissioners may be in attendance and participate at the Meeting.

COCUMENT NUMBER DATE C 6327 AUG -3 2 FPSC-COMMENTATION OF FR.

# VISUAL AIDS

Workshop participants who plan to use visual aids during the course of their presentation, such as PowerPoint, must provide an electronic copy and 21 hard copies of the presentation, at least three days prior to the workshop, to Robert Casey, who may be contacted at (850) 413-6974 or bcasey@psc.state.fl.us.

## **JURISDICTION**

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter and Chapters 25-22 and 28-106, Florida Administrative Code.

# EMERGENCY CANCELLATION OF WORKSHOP

If a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely notice. Notice of cancellation will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

By DIRECTION of the Florida Public Service Commission this 3rd day of August, 2010.

ANN COLE, Commission Clerk Office of Commission Clerk

(SEAL)

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#### Notice of Lifeline Working Group Meeting

#### PUBLIC SERVICE COMMISSION

#### Lifeline Service

PURPOSE: Senate Bill 814 requires the establishment of a Lifeline Working Group to discuss how an eligible subscriber's personal identifying information should be shared, the obligations of each party with respect to the use of that information, and the procedures to be implemented to increase enrollment and verify eligibility in these programs. In accordance with SB 814, the Lifeline Working Group shall consist of the Commission, the Department of Children and Families, the Office of Public Counsel, and each eligible telecommunications carrier offering Lifeline and Link-Up services in Florida. Undocketed.

Members of the Lifeline Working Group are asked to come to the meeting prepared to answer the following questions:

1) How should an eligible subscriber's personal identifying information be shared?

2) Should an eligible subscriber's personal identifying information be used by an ETC for marketing purposes?

3) What should be the obligations of each party with respect to the use of an eligible subscriber's personal identifying information?

4) What procedures should be implemented to increase enrollment and verify eligibility in these programs?

DATE AND TIME: Wednesday, August 18, 2010, 9:30 a.m. to 12:00 p.m.

**PLACE:** Room 140, Easley Building (Internal Affairs room), Tallahassee, FL 32399-0850. One or more Commissioners may attend and participate in the meeting.

A copy of the agenda may be obtained by contacting:: Robert Casey, Division of Regulatory Analysis (850) 413-6974.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this workshop/meeting is asked to advise the agency at least 48 hours before the workshop/meeting by contacting: Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6770. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service, 1(800)955-8771 (TDD) or 1(800)955-8770 (Voice).

Any person requiring some accommodation at this workshop because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TTY). If a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

THE PERSON TO BE CONTACTED REGARDING THIS MEETING IS: Robert Casey, Division of Regulatory Analysis 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6974.

# **QUESTIONS**

Members of the Lifeline Working Group are asked to come to the meeting prepared to answer the following questions:

- 1. How should an eligible subscriber's personal identifying information be shared?
- 2. Should an eligible subscriber's personal identifying information be used by an ETC for marketing purposes?
- 3. What should be the obligations of each party with respect to the use of an eligible subscriber's personal identifying information?
- 4. What procedures should be implemented to increase enrollment and verify eligibility in these programs?