October 12th, 2010

100396-WS 1000T 14 AM 8: 10

RECEIVED HAS

CLERK

Anne Cole Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Heather Hills Estates Utilities LLC

Dear Mrs. Cole.

Attached please find adjustments that we made to the proposed cost justification rate schedule.

The reason we need after hours charges, is the frequency of calls from customers is increasing, and therefore, we need charges to cover the cost of time spent during after hours.

Thank you,

Heather Hills Estates Utilities LLC

This stephens

Rick & Chris Stephens

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Present

Proposed

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Type of Charge	Bus.Hrs	After Hrs.	Bus. Hrs	After Hrs.
Initial Connection Fee	\$10.00	N/A	\$24.90	\$39.60
Normal Reconnection Fee	\$10.00	N/A	\$24.90	\$39.60
Violation Reconnection Fee	\$15.00	N/A	\$30.30	\$42.00
Premises Visit Fee	\$5.00	N/A	\$20.10	\$27.00

Cost Justification

During Business Hours	Cost	After Hours	Cost
Initial Connection Normal Reconnection		Initial Connection Normal Reconnection	
Fees		Fees	
Labor (\$27hr.x .7 hrs)	\$18.90	Labor (\$42 hr X .8hrs)	\$33.60
Transportation	\$6.00	Transportation	\$6.00
Total	\$24.90	Total	\$39.60
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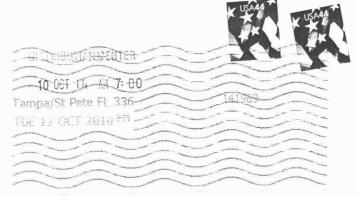
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During Business Hours	Cost	After Hours	Cost
Premises Visit Fee (\$27.00Hr x .3)	\$8.10	Labor (\$42hr x .5hrs)	\$21.00
Transportation	\$6.00	Transportation	\$6.00
TOTAL	\$14.10		\$27.00

Cost		After Hours	Cost
\$13.50		Labor (\$42/Hr x .6 Hrs)	\$25.20
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\$6.00		Transportation	\$6.00
\$10.80		Additional administrative time	\$10.80
		\$27/hr x .4hrs	
\$30.30			\$42.00
		\$6.00 \$10.80	\$13.50 \$6.00 Transportation \$10.80 Additional administrative time \$27/hr x .4hrs

Heather Hills Estates 4925 3rd Street West Bradenton, Florida 34207



Anne Cole
Office of commission Clerk
Florida Public Service Commission
2540 Shumord Oak Boulevard
Tallahassee, Florida 32399-0850

Attention: Sonica Bruce