October 14, 2010

WonderLink Communications LLC 1285 Cypress Trace Dr. Melbourne, FL 32940

Florida Public Service Commission Department of Regulatory Analysis 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

RE: WonderLink Communications LLC Application for Authority to Provide Competitive Local Exchange Telecommunications Company Service within the State of Florida

To Whom It May Concern:

WonderLink Communications LLC respectfully requests the Commission's attention in the matter  $\delta f^{i}$  granting authority as a Competitive Local Exchange Carrier in the state of Florida.

WonderLink Communications LLC is a Florida Limited Liability Corporation, and the company intends to act as a reseller of telecommunications service in the state of Florida.

Herein is included the following documentation as part of the application for CLEC Authority:

- Florida Public Service Commission Application for CLEC Authority
- Exhibit A: Statement of Managerial Capability, including resumes
- Exhibit B: Statement of Technical Capability
- Exhibit C: Three Years of Projected Financial Statements
- Exhibit D: Copy of LLC Certificate of Status

WonderLink Communications LLC is a start-up company, and the company does not have audited financial statements. Three years worth of projected financial statements have been included as part of the application in a separate, sealed envelope, and the company claims confidentiality with regards to these financials.

Finally, WonderLink Communications LLC would appreciate an early January 2011 effective date.

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Andrew J. Duncan ECR **Managing Member** GCL WonderLink Communications LLC RAD CLAIM OF CONFIDENTIALITY NOTICE OF INTENT SSC REQUEST FOR CONFIDENTIALITY ADM FILED BY OPC FOR DN OSS 56 - 10 OPC WHICH IS IN LOCKED STORAGE. YOU MUST BE HORIZED TO VIEW THIS DN. - CLK

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# FLORIDA PUBLIC SERVICE COMMISSION

# **DIVISION OF REGULATORY ANALYSIS**

# APPLICATION FORM for AUTHORITY TO PROVIDE COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS COMPANY SERVICE WITHIN THE STATE OF FLORIDA

# Instructions

- A. This form is used as an application for an original certificate and for approval of sale, assignment or transfer of an existing certificate. In the case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Page 8).
- B. Print or type all responses to each item requested in the application. If an item is not applicable, please explain.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. Once completed, submit the original and one copy of this form along with a nonrefundable application fee of **\$400.00** to:

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

- E. A filing fee of **\$400.00** is required for the sale, assignment or transfer of an existing certificate to another company (Chapter 25-24.815, F.A.C.).
- F. If you have questions about completing the form, contact:

Florida Public Service Commission Division of Regulatory Analysis 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6600

FORM PSC/RAD 8 (5/08) Commission Rule Nos. 25-24.810, and 25-24.815 Note: To complete this interactive form Required by using your computer, use the tab key to navigate between data entry fields.

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1. This is an application for (check one):

Original certificate (new company).

Approval of transfer of existing certificate: <u>Example</u>, a non-certificated company purchases an existing company and desires to retain the original certificate of authority rather that apply for a new certificate.

Approval of assignment of existing Certificate: <u>Example</u>, a certificated company purchases an existing company and desires to retain the existing certificate of authority and tariff.

- 2. Name of company: WonderLink Communications, LLC
- 3. Name under which applicant will do business (fictitious name, etc.):

WonderLink Communications, LLC

4. Official mailing address:

Street/Post Office Box: 1285 Cypress Trace Dr. City: Melbourne State: FL Zip: 32940

5. Florida address:

Street/Post Office Box: 1285 Cypress Trace Dr. City: Melbourne State: FL Zip: 32940

6. Structure of organization:



Individual Foreign Corporation General Partnership Other, LLC Corporation Foreign Partnership Limited Partnership

FORM PSC/RAD 8 (5/08) Commission Rule Nos. 25-24.810, and 25-24.815

# 7. If individual, provide:

Name:
Title:
Street/Post Office Box:
City:
State:
Zip:
Telephone No.:
Fax No.:
E-Mail Address:
Website Address:

- 8. <u>If incorporated in Florida</u>, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is:
- 9. <u>If foreign corporation</u>, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is:
- **10.** <u>If using fictitious name (d/b/a)</u>, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida. The Florida Secretary of State fictitious name registration number is:
- **11.** <u>If a limited liability partnership</u>, please proof of registration to operate in Florida. The Florida Secretary of State registration number is: L10000104051
- 12. <u>If a partnership</u>, provide name, title and address of all partners and a copy of the partnership agreement.

Name:
Title:
Street/Post Office Box
City:
State:
Zip:
Telephone No.:
Fax No.:
E-Mail Address:
Website Address:

**13.** <u>If a foreign limited partnership,</u> provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable. The Florida registration number is:

FORM PSC/RAD 8 (5/08) Commission Rule Nos. 25-24.810, and 25-24.815 Note: To complete this interactive form Required by using your computer, use the tab key to navigate between data entry fields.

# 14. Provide F.E.I. Number(if applicable): 27-3629740

- 15. Who will serve as liaison to the Commission in regard to the following?
  - (a) The application:

Name: Andrew J Duncan Title: Managing Member Street name & number: 1285 Cypress Trace Dr Post office box: City: Melbourne State: FL Zip: 32940 Telephone No.: 850-450-2614 Fax No.: 651-691-5870 E-Mail Address: gowonderlink@gmail.com Website Address:

(b) Official point of contact for the ongoing operations of the company:

Name: Andrew J Duncan Title: Managing Member Street name & number: 1285 Cypress Trace Dr Post office box: City: Melbourne State: FL Zip: 32940 Telephone No.: 850-450-2614 Fax No.: 651-691-5870 E-Mail Address: gowonderlink@gmail.com Website Address:

(c) Complaints/Inquiries from customers:

Name: Andrew J Duncan Title: Managing Member Street/Post Office Box: 1285 Cypress Trace Dr. City: Melbourne State: FL Zip: 32940 Telephone No.: 850-450-2614 Fax No.: 651-691-5870 E-Mail Address: gowonderlink@gmail.com Website Address:

FORM PSC/RAD 8 (5/08) Commission Rule Nos. 25-24.810, and 25-24.815 Note: To complete this interactive form Required by using your computer, use the tab key to navigate between data entry fields. **16.** List the states in which the applicant:

(a) has operated as a Competitive Local Exchange Telecommunications Company.

none

(b) has applications pending to be certificated as a Competitive Local Exchange Telecommunications Company.

none

(c) is certificated to operate as a Competitive Local Exchange Telecommunications Company.

none

(d) has been denied authority to operate as a Competitive Local Exchange Telecommunications Company and the circumstances involved.

# none

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

none

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

none

**17.** Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent (and not had his or her competency restored), or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, provide explanation.

none

(b) granted or denied a competitive local exchange certificate in the State of Florida (this includes active and canceled competitive local exchange certificates). If yes, provide explanation and list the certificate holder and certificate number.

none

(c) an officer, director, partner or stockholder in any other Florida certificated or registered telephone company. If yes, give name of company and relationship. If no longer associated with company, <u>give reason why not.</u>

none

**18.** Submit the following:

(a) <u>Managerial capability</u>: resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

(b) <u>Technical capability:</u> resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

(c) <u>Financial Capability</u>: applicant's audited financial statements for the most recent three (3) years. If the applicant does not have audited financial statements, it shall so be stated. Unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

- 1. the balance sheet,
- 2. income statement, and
- 3. statement of retained earnings.

**Note:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

# THIS PAGE MUST BE COMPLETED AND SIGNED

**REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee. Regardless of the gross operating revenue of a company, a minimum annual assessment fee, as defined by the Commission, is required.

**RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's rules and orders relating to the provisioning of competitive local exchange telecommunications company (CLEC) service in Florida.

**APPLICANT ACKNOWLEDGEMENT:** By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide competitive local exchange telecommunications company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

Company Owner or Officer

Print Name: Andrew J Duncan Title: Managing Member Telephone No.: 850-450-2614 E-Mail Address: gowonderlink@gmail.com

Signature

Date:\_

FORM PSC/RAD 8 (5/08) Commission Rule Nos. 25-24.810, and 25-24.815 Note: To complete this interactive form Required by using your computer, use the tab key to navigate between data entry fields.

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## Exhibit A

# Statement of Managerial Capability

Please see the following pages for resume of Managing Member. WonderLink Communications, LLC also intends to utilize telecom consultants for additional managerial assistance.

# Exhibit A

# ANDREW J. DUNCAN

# WORK EXPERIENCE

- <u>Production Coordinator</u>, Generations Church of Granbury: oversaw the development, production & administration of music for weekly services; developed all media, technology, marketing materials for church activities; facilitated musical training & personal development of individual team members; music leader during bi-weekly services. (2008 2010)
- <u>Youth Development Coordinator</u>, Generations Church of Granbury: coordinated the production of special events, including fundraisers & multi-generational art exhibitions; weekly counseling sessions for troubled teens & their families; coordinated the development of volunteer workers & ministry staff; managed ministry budget, marketing, & media for all youth-related activities. (2004 2010)
- <u>Religious Studies Teacher</u>, Cornerstone Academy: taught religious studies classes for Junior & Senior High School students. (2007 - 2008)
- <u>Call Center Supervisor and Trainer</u>, Teen Mania Global Expeditions: managed a team of sales & customer service representatives; oversaw application processing; trained call teams on Oracle, AppAdmin, and customer service; monitored quality assurance & statistics for call teams. (2002 2004)
- <u>Call Center Representative</u>, Teen Mania Extreme Summer Camps: responsible for outbound sales, customer service, application processing, and data entry. (2000-2001)

# LEADERSHIP AND SERVICE

- <u>Member of Board of Directors</u>, Brazos Pregnancy Clinic: oversaw operations & accountability, fundraising, annual budget, & organizational development for local crisis pregnancy clinic. (2006 2010)
- <u>Project Director & Team Leader</u>, Teen Mania Global Expeditions: led international development projects, responsibilities included public speaking/teaching, leadership development, counseling, daily logistical operations, budgeting & finances. (2004 - 2008)
- <u>Team Development Director</u>, East Texas Adventure Challenge: managed the logistical operations for 40+ facilitators & 6,000 participants, legal documentation for participants, & maintenance on all equipment. (2001 2002)
- <u>Program Speaker</u>, Community Abstinence Program: facilitated educational seminars for 7-12 grade students in local public & private schools. (2009 2010)
- <u>Core Advisor</u>, Teen Mania Honor Academy: served as a mentor, accountability partner, & directional leader for young men attending a year-long internship. (2001 2002)

# SKILLS AND EXPERTISE

- Oracle and AppAdmin
- Public Speaking

Graphic Design
Microsoft Office

- Customer Service
- Leadership Development
- Data Entry

- Data Research/Systems Analysis
- Sound Systems Technology
- Stage Design

# **EDUCATION AND TRAINING**

- Associates Degree, Brevard Community College, Expected May 2011
- Honor Academy, Teen Mania Ministries, August 2002
- High School Diploma, Granbury High School, May 2000
- Non-Violent Crisis Intervention Certification through the Institute of Child Development at Texas Christian University, 2009
- Fred Pryor Seminars Career Track: "Dealing With Difficult People," 2007
- Fred Pryor Seminars Career Track: "Event Planning," 2009

### Exhibit B

# Statement of Technical Capability

WonderLink Communcations LLC will act as a reseller of telecommunications service, and the underlying carrier will provide the technical capability necessary for effective operations.

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# Exhibi+ D **Certificate of Status**

I certify from the records of this office that WONDERLINK COMMUNICATIONS, LLC, is a limited liability company organized under the laws of the State of Florida, filed electronically on October 05, 2010.

The document number of this company is L10000104051.

I further certify that said company has paid all fees due this office through December 31, 2010, and its status is active.

I further certify that this is an electronically transmitted certificate authorized by section 15.16, Florida Statutes, and authenticated by the code noted below.

Authentication Code: 101005142746-500186316015#1

Given under my hand and the Great Seal of the State of Florida at Tallahassee, the Capital, this the Fifth day of October, 2010



and K. Robert Secretary of State State of Florida



Hublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

Andrew J. Duncan WonderLink Communications LLC 1285 Cypress Trace Dr. Melbourne FL 32940

Re: Acknowledgement of Confidential Filing in Docket No. 100427-TX

This will acknowledge receipt by the Florida Public Service Commission, Office of Commission Clerk, of a CONFIDENTIAL DOCUMENT filed on October 25, 2010, in the above-referenced docket.

Document Number 08856-10, has been assigned to this filing, which will be maintained in locked storage.

If you have any questions regarding this document, please contact Kim Peña, Records Management Assistant, at (850) 413-6393.