

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

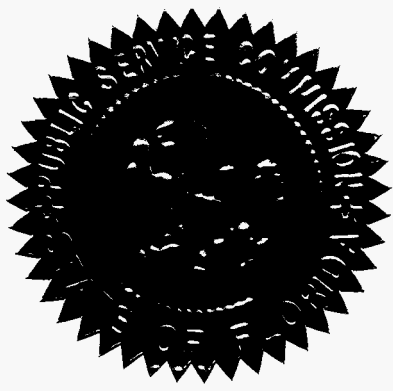
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In the Matter of:

DOCKET NO. 100004-GU

NATURAL GAS CONSERVATION
COST RECOVERY.

_____ /



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PROCEEDINGS: HEARING

COMMISSIONERS
PARTICIPATING: CHAIRMAN ART GRAHAM
COMMISSIONER LISA POLAK EDGAR
COMMISSIONER NATHAN A. SKOP
COMMISSIONER RONALD A. BRISÉ

DATE: Monday, November 1, 2010

TIME: Commenced at 9:30 a.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: JANE FAUROT, RPR
Official FPSC Reporter
(850) 413-6732

DOCUMENT NUMBER DATE
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4 32301, appearing on behalf of Florida City Gas Company,
5 Florida Division of Chesapeake Utilities Corporation, and
6 Florida Public Utilities Company and Florida Public
7 Utilities Company, Indiantown Division.

8 NORMAN H. HORTON, JR., ESQUIRE, Messer Law Firm,
9 Post Office Box 15579, Tallahassee, Florida 32317,
10 appearing on behalf of Sebring Gas Systems, Inc.

11 KATHERINE FLEMING, ESQUIRE, FPSC General
12 Counsel's Office, 2540 Shumard Oak Boulevard, Tallahassee,
13 Florida 32399-0850, appearing on behalf of the Florida
14 Public Service Commission Staff.

15 MARY ANNE HELTON, Deputy General Counsel,
16 Florida Public Service Commission, 2540 Shumard Oak
17 Boulevard, Tallahassee, Florida 32399-0850, Advisor
18 to the Florida Public Service Commission.

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I N D E X

WITNESSES

NAME:	PAGE NO.
THOMAS A. GEOFFROY Prefiled Testimony Inserted	7
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MARC L. SCHNEIDERMAN Prefiled Testimony Inserted	22
JASON VAN HOFFMAN Prefiled Testimony Inserted	24
MELISSA M. POWERS Prefiled Testimony Inserted	27
KANDI M. FLOYD Prefiled Testimony Inserted	30
DEBBIE STITT Prefiled Testimony Inserted	37
JERRY H. MELENDY, JR. Prefiled Testimony Inserted	41

EXHIBITS

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NUMBER:		ID.	ADMTD.
1-14	(Descriptions contained in Comprehensive Exhibit List.)	14	14

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P R O C E E D I N G S

CHAIRMAN GRAHAM: We will opened Docket 100004.

Staff, do we have any preliminary matters on this docket?

MS. FLEMING: Yes, Chairman. We would note again for this record that St. Joe Natural Gas Company and Peoples Gas System have been excused from the hearing. There are proposed stipulations on all issues; all witnesses have been excused; and the parties do not intend to make opening statements.

CHAIRMAN GRAHAM: How about any prefiled testimony?

MS. FLEMING: Yes, Commissioner. We will ask that the prefiled testimony of the witnesses listed on Page 4 of the Prehearing Order be moved into the record as though read.

CHAIRMAN GRAHAM: So moved.

MS. FLEMING: And at this time staff would also ask that the exhibits contained on the Comprehensive Exhibit List, Exhibits 1 through 14, be marked and moved into the record.

CHAIRMAN GRAHAM: We are moving Exhibits 1 through 14. So moved.

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(Exhibit Numbers 1 through 14 marked for
identification and admitted into the record.)

1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2 In Re: Conservation Cost Recovery Clause

3 DIRECT TESTIMONY OF THOMAS A. GEOFFROY

4 On Behalf of5 Chesapeake Utilities Corporation

6 DOCKET NO. 100004-GU

7 Q. Please state your name, business address, by whom you are employed, and in
8 what capacity.

9 A. My name is Thomas A. Geoffroy. My business address is 1015 Sixth Street,
10 N.W. Winter Haven, Florida 33881. I am employed by Chesapeake Utilities
11 Corporation ("Chesapeake") as the Vice President of the Florida Division of
12 Chesapeake Utilities Corporation.

13 Q. Are you familiar with the energy conservation programs of Chesapeake and
14 the revenues and costs that are associated with these programs?

15 A. Yes.

16 Q. What is the purpose of your testimony in this docket?

17 A. The purpose of my testimony is to present data and summaries concerning the
18 planned and actual accomplishments of Chesapeake's energy conservation
19 programs during the period January 2009 through December 2009. Data
20 related to calculation of the true-up for this period is also included.

21 Q. Have you prepared summaries of Chesapeake's conservation programs and
22 the costs associated with them?

1 A. Yes. Summaries of the seven programs in connection with which Chesapeake
2 incurred recoverable costs during the period January 2009 through December
3 2009 are contained in Schedule CT-6 of Exhibit TG-1. Included are our
4 Residential New Construction Program, Residential Appliance Replacement
5 Program, Residential Propane Distribution Program, Residential Appliance
6 Retention Program, Natural Gas Space Conditioning for Residential Homes
7 Program, Gas Space Conditioning Program, and the Conservation Education
8 Program.

9 Q. Have you prepared schedules which show the expenditures associated with
10 Chesapeake's energy conservation programs for the periods you have
11 mentioned?

12 A. Yes. Schedule CT-2 page 1, Exhibit TG-1 shows actual expenses for the
13 period, and also shows a comparison of the actual program costs and true-up
14 with the estimated costs and true-up submitted at the November 2009 hearing
15 in this docket.

16 Q. What was the total cost incurred by Chesapeake in connection with the seven
17 programs during the twelve months ending December 2009?

18 A. As shown in Exhibit TG-1, Schedule CT-2, page 2, total program costs were
19 \$710,850. This total is \$28,296 more than our projection of the program costs
20 for the twelve month period.

21 Q. Have you prepared, for the twelve month period involved, a schedule which
22 shows the variance of actual from projected costs by categories of expenses?

23 A. Yes. Schedule CT-2, page 3, of Exhibit TG-1 shows these variances.

1 Q. What is Chesapeake's adjusted net true-up for the twelve months ended
2 December 2009?

3 A. As shown on Schedule CT-2, page 1, of Exhibit TG-1, we originally estimated
4 an over-recovery, including interest, of \$673,449. This projected true-up
5 amount was based on conservation revenues of \$1,352,945 for the period
6 January 2009 through December 2009. However, the approved energy
7 conservation rates for transportation services during this period actually
8 yielded conservation revenues of \$1,339,343, or \$13,602 under the projection.
9 Expenses for the period were \$28,296 more than projected. The total
10 difference, including interest of \$134, is \$42,302.

11 Q. Is the adjusted net true-up of \$42,302 an over-recovery or an under-recovery?

12 A. An under-recovery, as shown on Schedule CT-1 of Exhibit TG-1.

13 Q. Does this conclude your testimony?

14 A. Yes, it does.

1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2 In Re: Natural Gas Conservation Cost Recovery

3 DIRECT TESTIMONY OF THOMAS A. GEOFFROY

4 On behalf of5 The Florida Division of Chesapeake Utilities Corporation6 DOCKET NO. 100004-GU

7 Q. Please state your name, occupation, and business address.

8 A. My name is Thomas A. Geoffroy. I am the Vice President of the Florida Division of
9 Chesapeake Utilities Corporation. My business address is 1015 6th Street, N.W., Winter
10 Haven, Florida 33881.

11 Q. Describe briefly your educational background and relevant professional background.

12 A. I have a Bachelor's of Science degree in Accounting from the University of Florida. I have
13 been employed in the natural gas industry in Florida for over twenty-five years, in various
14 accounting and management roles. I was first employed by the Florida Division of Chesapeake
15 Utilities Corporation in November 1996 as the Florida Regional Manager.16 Q. Are you familiar with the energy conservation programs of the Company and costs which have
17 been, and are projected to be, incurred in their implementation?

18 A. Yes.

19 Q. What is the purpose of your testimony in this docket?

20 A. To describe generally the expenditures made and projected to be made in implementing,
21 promoting, and operating the Company's energy conservation programs. This will include
22 recoverable costs incurred in January through July 2010 and projections of program costs to be
23 incurred from August through December 2010. It will also include projected conservation costs
24 for the period January through December 2011, with a calculation of the Energy Conservation
25 Cost Recovery Adjustment and Energy Conservation Cost Recovery Adjustment

1 (Experimental) factors to be applied to the customers' bills during the collection period of
2 January 1, 2011 through December 31, 2011.

3 Q. Have you prepared summaries of the Company's conservation programs and the costs
4 associated with these programs?

5 A. Yes. Summaries of the seven programs are contained in Schedule C-4 of Exhibit TG-2.
6 Included are the Residential New Construction Program, the Residential Appliance
7 Replacement Program, the Residential Propane Distribution Program, the Residential Appliance
8 Retention Program, the Natural Gas Space Conditioning for Residential Homes Program, the
9 Gas Space Conditioning Program, and the Conservation Education Program.

10 Q. Have you prepared schedules that show the expenditures associated with the Company's energy
11 conservation programs for the periods you have mentioned?

12 A. Yes, Schedule C-3, Exhibit TG-2 shows actual expenses for the months January through July
13 2010. Projections for August through December 2010 are also shown on Schedule C-3.
14 Projected expenses for the January through December 2011 period are shown on Schedule C-2
15 of Exhibit TG-2.

16 Q. Have you prepared schedules that show revenues for the period January through December
17 2010?

18 A. Yes. Schedule C-3 (Page 4 of 5) shows actual revenues for the months January through July
19 2010. Projections for August through December 2010 are also shown on Schedule C-3 (Page 4
20 of 5).

21 Q. Have you prepared a schedule that shows the calculation of the Company's proposed Energy
22 Conservation Cost Recovery Adjustment factors to be applied during billing periods from
23 January 1, 2011 through December 31, 2011?

24 A. Yes. Schedule C-1 of Exhibit TG-2 shows these calculations. Net program cost estimates for
25 the period January 1, 2011 through December 31, 2011 are used. The estimated true-up amount

1 from Schedule C-3 (Page 4 of 5, Line 12) of Exhibit TG-2, being an over-recovery, was added
2 to the total of the projected costs for the twelve-month period. The total amount was then
3 divided among the Company's rate classes, excluding customers who are on market-based rates,
4 based on total projected contribution. The results were then divided by the projected gas
5 throughput for each rate class for the twelve-month period ending December 31, 2011. The
6 resulting Energy Conservation Cost Recovery Adjustment factors are shown on Schedule C-1
7 (page 1 of 2) of Exhibit TG-2.

8 Q. Have you prepared a schedule that shows the calculation of the Company's proposed Energy
9 Conservation Cost Recovery Adjustment (Experimental) factors for certain rate classes on an
10 experimental basis to be applied during billing periods from January 1, 2011 through December
11 31, 2011?

12 A. Yes, experimental per bill rates were approved for rate classes FTS-A, FTS-B, FTS-1, FTS-2,
13 FTS-2.1, FTS-3 and FTS-3.1. A similar calculation as the per therm rate described above was
14 made; however, the projected number of bills for each rate class for the twelve-month period
15 ending December 31, 2010 was utilized. The resulting Energy Conservation Cost Recovery
16 Adjustment (Experimental) factors are shown on Schedule C-1 (page 2 of 2) of Exhibit TG-2.

17 Q. Does this conclude your testimony?

18 A. Yes, it does.

1 **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2 **DIRECT TESTIMONY**

3 **OF THOMAS A. GEOFFROY**

4 **ON BEHALF OF FLORIDA PUBLIC UTILITIES COMPANY –**

5 **INDIANTOWN DIVISION**

6 **DOCKET NO. 100004-GU**

7 **September 2010**

8

9 **Q. PLEASE STATE YOUR NAME, OCCUPATION AND BUSINESS ADDRESS.**

10 **A.** My name is Thomas A. Geoffroy. I am the Vice President – Regulatory Affairs
11 and Business Planning for Florida Public Utilities Company – Indiantown
12 Division. My business address is 401 South Dixie Highway, West Palm Beach,
13 Florida 33402.

14 **Q. DESCRIBE BRIEFLY YOUR EDUCATIONAL BACKGROUND AND**
15 **RELEVANT PROFESSIONAL BACKGROUND.**

16 **A.** I have a Bachelor's of Science degree in Accounting from the University of
17 Florida. I have been employed in the natural gas industry in Florida for over
18 twenty-five years, in various accounting and management roles.

19 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

20 **A.** My testimony will present actual and projected expenditures and revenues
21 related to promoting and administering the Company's energy conservation

1 programs in 2010 and 2011. I will provide the adjusted net true-up amount
2 associated with program administration for the January through December 2009
3 period. Actual program costs are provided for the period January 1, 2010
4 through July 2010. My testimony projects the costs the Company expects to
5 incur from August 1, 2010 through December 31, 2010. I will also indicate the
6 total costs the Company seeks to recover through its conservation factors
7 during the period January 1, 2011 through December 31, 2011. Finally, I will
8 also propose the energy conservation cost recovery factors which, when
9 applied to consumer bills during the period January 1, 2011 through December
10 31, 2011, will permit recovery of the Company's total conservation costs.

11 **Q. HAVE YOU PREPARED A SUMMARY OF THE COMPANY'S**
12 **CONSERVATION PROGRAMS AND THE COSTS ASSOCIATED WITH**
13 **THESE PROGRAMS?**

14 A. Yes. Summaries of the Company's four approved programs are included in
15 Schedule C-5 of Exhibit TAG-1. Included are the Residential New Construction
16 Program, the Residential Appliance Replacement Program, the Residential
17 Appliance Retention Program and the Conservation Education Program.

18 **Q. HAVE YOU PREPARED SCHEDULES THAT INCLUDE THE COMPANY'S**
19 **CONSERVATION PROGRAM EXPENDITURES FOR THE CURRENT (2010)**
20 **AND PROJECTED (2011) PERIODS?**

21 A. Yes. Schedule C-3, Exhibit TAG-1 provides actual conservation expenses for
22 the January 2010 through July 2010 period and projected expenses for the
23 August 2010 through December 2010 period. Projected expenses for the

1 January 2011 through December 2011 period are included in Schedule C-2,
2 Exhibit TAG-1.

3 **Q. HAVE YOU PREPARED A SCHEDULE THAT INCLUDES THE COMPANY'S**
4 **CONSERVATION RELATED REVENUES FOR 2010?**

5 A. Yes. Schedule C-3 (page 4 of 5), Exhibit TAG-1, provides actual conservation
6 revenue for the January 2010 through July 2010 period, and projected
7 conservation revenues for the August 2010 through December 2010 period.

8 **Q. WHAT IS THE COMPANY'S ESTIMATED TRUE-UP FOR THE PERIOD**
9 **JANUARY 1, 2010 THROUGH DECEMBER 31, 2010?**

10 A. The Company is over-recovered by \$10,169, as calculated on Schedule C-3,
11 Page 4, line 13, Exhibit TAG-1. The Company's calculation accounts for the
12 final audited true-up for the year January 1, 2009 through December 31, 2009,
13 which was an over-recovery of \$20,049, including interest.

14 **Q. WHAT IS THE TOTAL CONSERVATION COST THAT THE COMPANY**
15 **SEEKS TO RECOVER DURING THE PERIOD JANUARY 1, 2011 THROUGH**
16 **DECEMBER 31, 2011?**

17 A. As indicated on Schedule C-1, Exhibit TAG-1, the Company seeks to recover
18 \$6,631 in net conservation costs during the referenced period. This amount
19 represents the projected costs of \$16,800 to be incurred during 2011, plus the
20 estimated over-recovered true-up of \$10,169 for calendar year 2010.

21 **Q. WHAT ARE THE COMPANY'S PROPOSED ENERGY CONSERVATION**
22 **COST RECOVERY FACTORS FOR EACH RATE CLASS FOR THE**
23 **JANUARY 2011 THROUGH DECEMBER 2011 PERIOD?**

1 A. Schedule C-1, Exhibit TAG-1, provides the calculation of the Company's
2 proposed ECCR factors for 2011.

3 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

4 A. Yes.

1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2 DIRECT TESTIMONY OF CAROLYN BERMUDEZ

3 ON BEHALF OF

4 FLORIDA CITY GAS

5 DOCKET NO. 100004-GU

6 April 28, 2010

7
8 **Q. Please state your name, business address, by whom you are**
9 **employed, and in what capacity.**

10
11 A. My name is Carolyn Bermudez and my business address is 933 East 25th
12 Street, Hialeah, Florida 33013-3498. I am employed by Florida City Gas as
13 Director, Strategic Business & Financial Planning.

14
15 **Q. Are you familiar with the energy conservation programs of Florida**
16 **City Gas?**

17
18 A. Yes, I am.

19
20 **Q. Are you familiar with the costs that have been incurred and that are**
21 **projected to be incurred by Florida City Gas in implementing its**
22 **energy conservation programs?**

23
24 A. Yes, I am.

25

1 **Q. What is the purpose of your testimony in this docket?**

2 A. To submit the recoverable costs incurred during the period ending
3 December 31, 2009, and to identify the final true-up amount related to that
4 period.

5

6 **Q. Has Florida City Gas prepared schedules which show the**
7 **expenditures associated with its energy conservation programs for**
8 **the period you have mentioned?**

9

10 A. Yes. I have prepared and filed together with this testimony Exhibit CB-1
11 consisting of Schedules CT-1, CT-2 and CT-3.

12

13 **Q. What amount did Florida City Gas spend on conservation programs**
14 **during this period?**

15

16 A. \$2,254,121.

17

18 **Q. What is the final true-up amount associated with the period**
19 **ending December 31, 2009?**

20

21 A. An under-recovery of \$116,747.

22

23 **Q. Does this conclude your testimony?**

24

25 A. Yes, it does.

1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2 DIRECT TESTIMONY OF CAROLYN BERMUDEZ

3 ON BEHALF OF

4 FLORIDA CITY GAS

5 DOCKET NO. 100004-GU

6 September 10, 2011

7

8 **Q. Please state your name, business address, by whom you are employed, and in what**
9 **capacity.**

10

11 A. My name is Carolyn Bermudez and my business address is 933 East 25th Street, Hialeah,
12 Florida 33013-3498. I am employed by Florida City Gas as Director, Strategic Business &
13 Financial Planning.

14

15 **Q. Are you familiar with the energy conservation programs of Florida City Gas?**

16

17 A. Yes, I am.

18

19 **Q. Are you familiar with the costs that have been incurred and are projected to be**
20 **incurred by Florida City Gas in implementing its energy conservation programs?**

21

22 A. Yes, I am.

23

24

25

1 **Q. What is the purpose of your testimony in this docket?**

2

3 A. To submit the conservation cost recovery true-up for the final true-up period January 1,
4 2009 through December 31, 2009, and for the actual and estimated period of January 1,
5 2010, through December 31, 2010. I will also present the total level of costs Florida City
6 Gas seeks to recover through its conservation factors during the period January 1, 2011
7 through December 31, 2011, as well as the conservation factors which, when applied to
8 our customer's bills during the period January 1, 2011 through December 31, 2011, will
9 permit recovery of total ECCR costs.

10

11 **Q. What is the Company's estimated true-up for the period January 1, 2010 through**
12 **December 31, 2010?**

13

14 A. An under-recovery of \$945,263. This amount is calculated on page 4 of Schedule C-3 and
15 takes into account the final true-up for the year ended December 31, 2009, which was an
16 under-recovery of \$166,044, including interest.

17

18 **Q. What is the total cost Florida City Gas seeks to recover during the period January 1,**
19 **2011 through December 31, 2011?**

20

21 A. \$4,347,811. This represents the projected costs of \$3,402,548 to be incurred during 2011,
22 plus the estimated true-up of \$ 945,263 for calendar year 2010.

23

24

25

1 **Q. What conservation factors does Florida City Gas need to permit recovery of these**
2 **costs?**

3

4	A.	GS-1, GS-100, GS-220 (Sales & Transportation)	\$0.10753
5		GS-600 (Sales & Transportation)	\$0.06078
6		GS-1200 (Sales & Transportation)	\$0.03858
7		GS-6k (Sales & Transportation)	\$0.03214
8		GS-25000 (Sales & Transportation)	\$0.03196
9		GS-60000 (Sales & Transportation)	\$0.03167
10		Gas Lights	\$0.06191
11		GS-120000 (Sales & Transportation)	\$0.02238
12		GS-250000 (Sales & Transportation)	\$0.02105

13

14 **Q. Has Florida City Gas prepared schedules to support its requested Conservation**
15 **Cost Recovery Factor?**

16

17 A. Yes. I have prepared and filed together with this testimony Schedules C-1 through C-3 as
18 prescribed by Commission Staff.

19

20 **Q. Does this conclude your testimony?**

21

22 A. Yes, it does.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 100004-GU
DETERMINATION OF CONSERVATION COSTS RECOVERY FACTOR

Direct Testimony of
MARC L.
SCHNEIDERMANN

On Behalf of
FLORIDA PUBLIC UTILITIES COMPANY

- 1 Q. Please state your name and business address.
- 2 A. Marc L. Schneidermann: my business address is 401 S. Dixie
3 Highway, West Palm Beach, Florida 33401.
- 4 Q. By whom are you employed and in what capacity?
- 5 A. I am employed by Florida Public Utilities Company as Director of
6 Corporate Services.
- 7 Q. What is the purpose of your testimony at this time?
- 8 A. To advise the Commission of the actual over/under recovery of the
9 Conservation costs for the period January 1, 2009 through
10 December 31, 2009 as compared to the amount previously reported
11 for that period which was based on seven months actual and five
12 months estimated data.
- 13 Q. Please state the actual amount of over/under recovery of
14 Conservation Program costs for the gas divisions of Florida
15 Public Utilities Company for January 1, 2009 through December 31,
16 2009.

1 A. The Company over-recovered \$448,334 during that period. This
2 amount is substantiated on Schedule CT-3, page 2 of 3,
3 Calculation of True-up and Interest Provision.

4 Q. How does this amount compare with the estimated true-up amount
5 which was allowed by the Commission?

6 A. We had estimated that we would over-recover \$463,735 as of
7 December 31, 2009.

8 Q. Have you prepared any exhibits at this time?

9 A. We have prepared and pre-filled Schedules CT-1, CT-2, CT-3, CT-4,
10 CT-5 and CT-6 (Composite Exhibit MLS-1).

11 Q. Does this conclude your testimony?

12 A. Yes.

1 True-up amount for the Consolidated Natural Gas
2 Division is an over-recovery of \$391,543.

3 Q. What are the resulting net total projected
4 conservation costs to be recovered during this
5 projection period?

6 A. The total costs to be recovered are \$2,260,215.

7 Q. What is the Conservation Adjustment Factor necessary
8 to recover these projected net total costs?

9 A. The Conservation Adjustment Factors per therm for
10 the Consolidated Natural Gas Division are:

11	Residential	\$.05742
12	General Service and	
13	GS Transportation	\$.04234
14	Large Volume Service and	
15	LV Transportation <50,000	\$.03800
16	Large Volume Transportation	
17	Service >50,000	\$.03800

18 Q. Are there any exhibits that you wish to sponsor in
19 this proceeding?

20 A. Yes. I wish to sponsor as Exhibits Schedules C1,
21 C-2, C-3, and C-5 (Composite Prehearing
22 Identification Number JVH-1), which have been filed
23 with this testimony.

1 Q. Does this conclude your testimony?

2 A. Yes.

1 **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2 **DIRECT TESTIMONY**

3 **OF MELISSA M. POWERS**

4 **ON BEHALF OF INDIANTOWN GAS COMPANY, INC**

5 **DOCKET NO. 100004-GU**

6 **May 2010**

7
8 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

9 A. My name is Melissa M. Powers. My business address is Indiantown Gas
10 Company, Inc., P.O. Box 8, Indiantown, FL 34956.

11 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

12 A. I am the Chief Financial Officer of Indiantown Gas Company (IGC or the
13 Company).

14 **Q. WHAT ARE YOUR CURRENT DUTIES AS THE COMPANY'S CFO?**

15 A. I oversee all of the Company's accounting, customer billing and regulatory
16 reporting functions. I am also responsible for administering the Company's
17 energy conservation programs. In that capacity, I am familiar with each program
18 and the costs and revenues associated with their administration.

19 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

20 A. My testimony presents data and summaries that describe the planned and
21 actual activities and expenses for the Company's energy conservation

1 programs incurred during the period January 2009 through December 2009.
2 My testimony also presents the final conservation true-up amount for the above
3 referenced period.

4 **Q. HAVE YOU PREPARED A SUMMARY OF THE COMPANY'S**
5 **CONSERVATION PROGRAMS AND THE COSTS ASSOCIATED WITH**
6 **THESE PROGRAMS?**

7 A. Yes. Summaries of IGC's four approved programs for which costs were
8 incurred during the period January 2009 through December 2009 are included
9 in Schedule CT-6 of Exhibit ____ (MMP-1). Included are the Residential New
10 Construction Program, the Residential Appliance Replacement Program, the
11 Residential Appliance Retention Program, and the Conservation Education
12 Program.

13 **Q. HAVE YOU PREPARED SCHEDULES THAT SHOW THE EXPENDITURES**
14 **ASSOCIATED WITH THE COMPANY'S ENERGY CONSERVATION**
15 **PROGRAMS FOR THE APPLICABLE PERIOD?**

16 A. Yes. Exhibit ____ (MMP-1) includes schedules CT-1, CT-2 and CT-3, which
17 detail the Company's actual conservation-related expenditures for the period,
18 along with a comparison of actual program costs and true-up to projected
19 program costs and true-up for the period.

20 **Q. WHAT WAS THE TOTAL COST INCURRED BY THE COMPANY TO**
21 **ADMINISTER ITS FOUR ENERGY CONSERVATION PROGRAMS FOR THE**
22 **TEWLVE MONTH PERIOD ENDING DECEMBER 2009?**

1 A. As indicated on Schedule CT-2, page 2, of Exhibit ____ (MMP-1), the
2 Company's total 2009 program costs were \$21,682.

3 **Q. HAVE YOU PREPARED A SCHEDULE THAT SHOWS THE VARIANCE OF**
4 **ACTUAL FROM PROJECTED COSTS BY CATEGORIES OF EXPENSES?**

5 A. Yes. Schedule CT-2, page 3, of Exhibit ____ (MMP-1), displays these
6 variances.

7 **Q. WHAT IS THE COMPANY'S FINAL TRUE-UP FOR THE TWELVE MONTHS**
8 **ENDING DECEMBER 2009?**

9 A. The final true-up amount as shown on Schedule CT-1 of Exhibit ____ (MMP-1),
10 is an over-recovery of \$27,707.

11 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

12 A. Yes.

1 **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2 **PREPARED DIRECT TESTIMONY**

3 **OF**

4 **KANDI M. FLOYD**

5
6 **Q.** Please state your name, business address, by whom you
7 are employed, and in what capacity?

8
9 **A.** My name is Kandi M. Floyd. My business address is
10 Peoples Gas System, 702 North Franklin Street, P.O. Box
11 2562, Tampa, Florida 33601-2562. I am employed by
12 Peoples Gas System ("Peoples" or the "Company") and am
13 the Manager of State Regulatory.

14
15 **Q.** Please describe your educational and employment
16 background.

17
18 **A.** I have a Bachelor of Arts Degree in Business
19 Administration from Saint Leo University. From 1995 to
20 1997, I was employed in a series of positions within the
21 regulatory affairs department of Tampa Electric Company.
22 In 1998, I joined Peoples Gas System as a Regulatory
23 Coordinator in the Regulatory and Gas Supply Department.
24 In 2001, I became the Energy Conservation / Regulatory
25 Administrator and in 2003 became the Manager of State

1 Regulatory for Peoples Gas System. In this role, I am
2 responsible for managing the Energy Conservation Cost
3 Recovery ("ECCR") Clause and the Purchase Gas Adjustment
4 as well as various other regulatory activities for
5 Peoples.

6
7 **Q.** What is the purpose of your testimony in this docket?

8
9 **A.** My testimony addresses Peoples' conservation programs,
10 the expenses that Peoples has incurred, the revenues
11 recovered by Peoples through the ECCR clause from
12 January 2010 through August 2010, and the costs that
13 Peoples seeks to recover through the ECCR clause in
14 2011.

15
16 First, my testimony describes generally the actual and
17 projected expenditures made for the purpose of
18 implementing, promoting and operating Peoples' energy
19 conservation programs for the current period. This
20 information includes the adjusted net true-up amounts
21 associated with those programs for the period January
22 2009 through December 2009. Next, my testimony
23 addresses the actual costs incurred from January 2010
24 through August 2010, and revised projections of program
25 costs that Peoples expects to incur from September 2010

1 through December 2010. In addition, my testimony
2 presents projected conservation program costs for the
3 period January 2011 through December 2011.

4
5 Finally, my testimony presents the calculation of the
6 conservation cost recovery adjustment factors to be
7 applied to customers' bills during the period beginning
8 with the first billing cycle for January 2011 and
9 continuing through the last billing cycle for December
10 2011.

11
12 **Q.** Has Peoples made any revisions to its current Energy
13 Conservation Programs?

14
15 **A.** Associated Gas Distributors of Florida ("AGDF") filed
16 with the Commission on April 16, 2010, its request for
17 approval to modify certain of the current approved
18 energy conservation programs of its member companies.
19 AGDF is a trade association that represents several
20 investor-owned natural gas utilities which are subject
21 to the Commission's jurisdiction. As a member company
22 of AGDF and without requesting exemption, Peoples'
23 energy conservation programs were subject to the
24 modifications requested in the filing. AGDF's petition
25 in Docket No. 100186-EG sought approval from the

1 Commission to modify the allowances payable in the New
2 Construction Program, Appliance Retention Program and
3 Appliance Replacement Program.
4

5 On September 2, 2010, the Commission issued Order No.
6 PSC-10-0551-PAA-EG approving the energy conservation
7 program modifications. Peoples' 2011 projection filing
8 is based on the allowance amounts that were approved in
9 that Order.
10

11 **Q.** Are you sponsoring any exhibits with your testimony?
12

13 **A.** Yes. I am sponsoring two exhibits produced under my
14 direction and supervision. Exhibit ____ (KMF-1) contains
15 the conservation cost recovery true-up data for the
16 period January 2009 through December 2009, and Exhibit
17 ____ (KMF-2) contains the conservation cost recovery
18 true-up data for the period January 2010 through August
19 2010 as well as re-projected expenses for the period
20 September 2010 through December 2010. Exhibit ____ (KMF-
21 2) consists of Schedules C-1 through C-5, which contain
22 information related to the calculation of the ECCR
23 factors to be applied to customers' bills during the
24 period January 2011 through December 2011.
25

1 **Q.** Have you prepared schedules showing the expenditures
2 associated with Peoples' energy conservation programs
3 for the period January 2009 through December 2009?
4

5 **A.** Yes. Actual expenses for the period January 2009
6 through December 2009 are shown on Schedule CT-2, page
7 2, of Exhibit ____ (KMF-1). Schedule CT-2, page 1
8 presents a comparison of the actual program costs and
9 true-up amount to the projected costs and true-up amount
10 for the same period.
11

12 **Q.** What are the Company's true-up amounts for the period
13 January 2009 through December 2009?
14

15 **A.** As shown on Schedule CT-1 of Exhibit ____ (KMF-1), the
16 end-of-period net true-up for the period is an over-
17 recovery of \$851,408 including both principal and
18 interest. The projected true-up for the period, as
19 approved by Commission Order No. PSC-09-0733-FOF-GU, was
20 an over-recovery of \$1,222,880 (including interest).
21 Subtracting the projected true-up over-recovery from the
22 actual over-recovery yields the adjusted net true-up of
23 \$371,472 under-recovery (including interest).
24

25 **Q.** Have you prepared summaries of the Company's

1 conservation programs and the projected costs associated
2 with these programs?

3

4 **A.** Yes. Summaries of the Company's programs are presented
5 in Schedule C-5 of Exhibit ____ (KMF-2).

6

7 **Q.** Have you prepared schedules required for the calculation
8 of Peoples' proposed conservation adjustment factors to
9 be applied during the billing periods from January 2011
10 through and including December 2011?

11

12 **A.** Yes. Schedule C-3 of Exhibit ____ (KMF-2) shows actual
13 expenses for the period January 2010 through August 2010
14 and projected expenses for the period September 2010
15 through December 2010.

16

17 Projected expenses for the January 2011 through December
18 2011 period are shown on Schedule C-2 of Exhibit
19 ____ (KMF-2). The total annual cost projected represents
20 a continuation of Peoples' active expansion of the
21 availability of natural gas throughout Florida.
22 Schedule C-1 shows the calculation of the conservation
23 adjustment factors to be applied to all customers of the
24 Company who are subject to the factors. The estimated
25 true-up amount from Schedule C-3 (Page 4) of

1 Exhibit____(KMF-2), an over-recovery, was subtracted
2 from the total of the projected costs for the January
3 2011 through December 2011 period. The resulting total
4 of \$7,288,913 is the expense to be recovered during
5 calendar year 2011. This total expense was then
6 allocated to the Company's affected rate classes
7 pursuant to the methodology previously approved by the
8 Commission, divided by the expected consumption of each
9 rate class, and then adjusted for the regulatory
10 assessment fee.

11
12 Schedule C-1 of Exhibit ____ (KMF-2) shows the resulting
13 estimated ECCR revenues and adjustment factors by rate
14 class for the period January 2011 through December 2011.
15

16 **Q.** Does this conclude your prefiled direct testimony?
17

18 **A.** Yes, it does.
19
20
21
22
23
24
25

1. BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2. In Re: Conservation Cost
Recovery ClauseDocket No. 100004-GU
Filing Date: April 30, 2010

3. _____/

4.

5. DIRECT TESTIMONY OF DEBBIE STITT ON
BEHALF OF ST. JOE NATURAL GAS COMPANY, INC.

6. _____

7. Q. Please state your name, business address, by whom you are
8. employed and in what capacity.9. A. Debbie Stitt, 301 Long Avenue, Port St. Joe, Florida 32456
10. St. Joe Natural Gas Company in the capacity of Energy
11. Conservation Analyst.

12. Q. What is the purpose of your testimony?

13. A. My purpose is to submit the expenses and revenues
14. associated with the Company's conservation programs
15. during the twelve month period ending December 31, 2009
16. and to identify the final true-up amount related to that
17. period.18. Q. Have you prepared any exhibits in conjunction with your
19. testimony?20. A. Yes, I have prepared and filed together with this testi-
21. mony this 30th day of April, 2010 Schedules CT-1 through
22. CT-5 prescribed by the Commission Staff which have
23. collectively been entitled "Adjusted Net True-up for
24. twelve months ending December 31, 2009" for identi-
25. fication

1. Q. What amount did St. Joe Natural Gas spend on conser-
2. vation programs during the period?
3. A. \$137,675.00
4. Q. What is the final true-up amount associated with this
5. twelve month period ending December 31, 2009?
6. A. The final true-up amount for December 31, 2009 is
7. an under-recovery of \$40,318.00.
8. Q. Does this conclude your testimony?
9. A. Yes
- 10.
- 11.
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- 25.

1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2 In Re: Conservation Cost)
3 Recovery Clause)
4 _____)

Docket No.100004-GU
Submitted for Filing
September 9, 2010

5 DIRECT TESTIMONY OF DEBBIE STITT ON BEHALF OF
6 ST. JOE NATURAL GAS COMPANY, INC.

7 Q. Please state your name, business address, by whom you
8 are employed and in what capacity.

9 A. Debbie Stitt, 301 Long Avenue, Port St. Joe, Florida
10 32456, St Joe Natural Gas Company in the capacity of
11 Energy Conservation Analyst.

12 Q. What is the purpose of your testimony?

13 A. My purpose is to submit the known and projected expenses and
14 revenues associated with SJNG's conservation programs incurred
15 in January thru August 2010 and projection costs to be incurred
16 from September 2010 through December 2010. It will also include
17 projected conservation costs for the period January 1, 2011
18 through December 31, 2011 with a calculation of the conservation
19 adjustment factors to be applied to the customers' bills during
20 the January 1, 2011 through December 31, 2011 period.

21 Q. Have you prepared any exhibits in conjunction with your testimony?

22 A. Yes, I have prepared and filed to the Commission the 9th day of
23 September 2010 Schedule C-1 prescribed by the Commission Staff
24 which has collectively been titled Energy Conservation Adjustment
25 Summary of Cost Recovery Clause Calculation for months January

1 1, 2011 through December 31, 2011 for identification.

2 Q. Is the Company proposing to revise the applicability of its tariff
3 Energy Conservation Cost Recovery Adjustment Factors based on the
4 Company's recent rate proceeding?

5 A. Yes. Commission Order No. PSC-08-0436-PAA-GU, issued July 8, 2008,
6 approved a restructuring of the Company's rate classifications.
7 Historically, the Company's tariff applied factors to residential,
8 commercial and large commercial customer classes. The Company's
9 new tariff includes the following sales service rate schedules:
10 RS-1, RS-2, RS-3, GS-1, GS-2, GS-3, GS-4, GS-5 and the following
11 transportation service rate schedules: FTS-1, FTS-2, FTS-3, FTS-4,
12 and FTS-5. In this proceeding, the Company has proposed energy
13 conservation factors for 2011 applicable to each respective class
14 in its recently approved tariff. The schedules filed will display
15 therms and conservation revenues only for those classes with
16 existing customers.

17 Q. What Conservation Adjustment Factor does St. Joe Natural Gas
18 seek approval through its petition for the twelve month period
19 ending December 31, 2011?

20 A. \$.32519 per therm for RS-1, \$.20316 per therm for RS-2, and
21 \$.15080 per therm for RS-3, \$0.13359 per therm for GS-1, \$0.06978
22 per therm for GS-2, and \$0.03189 per therm for GS-4/FTS-4

23 Q. Does this conclude your testimony?

24 A. Yes.

25

1 **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2 **DIRECT TESTIMONY**

3 **OF JERRY H. MELENDY**

4 **ON BEHALF OF SEBRING GAS SYSTEM, INC**

5 **DOCKET NO. 100004-GU**

6 **May 2010**

7

8 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

9 A. My name is Jerry H. Melendy. My business address is Sebring Gas System,
10 Inc., P.O. Box 8, US Highway 27 South, Sebring, FL 33870.

11 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

12 A. I am Vice President of Sebring Gas System, Inc. (the "Company").

13 **Q. ARE YOU FAMILIAR WITH THE COMPANY'S CURRENT ENERGY**
14 **CONSERVATION PROGRAMS?**

15 A. Yes.

16 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

17 A. My testimony present data and summaries that describe the planned and
18 actual activities and expenses for the Company's energy conservation
19 programs incurred during the period January 2009 through December 2009. I
20 will also identify the final conservation true-up amount for the above-
21 referenced period.

1 Q. HAVE YOU PREPARED A SUMMARY OF THE COMPANY'S
2 CONSERVATION PROGRAMS AND THE COSTS ASSOCIATED WITH
3 THESE PROGRAMS?

4 A. Yes. Summaries of the Company's four approved programs for which cost
5 were incurred during the period January 2009 through December 2009 are
6 included in Schedule CT-6 of Exhibit JHM-1. Included are the Residential
7 New Construction Program, the Residential Appliance Replacement
8 Program, the Residential Appliance Retention Program and the Conservation
9 Education Program.

10 Q. HAVE YOU PREPARED SCHEDULES WHICH SHOW THE
11 EXPENDITURES ASSOCIATED WITH THE COMPANY'S ENERGY
12 CONSERVATION PROGRAMS FOR THE APPLICABLE PERIOD?

13 A. Yes. Exhibit JHM-1 includes schedules CT-1, CT-2 and CT-3 detail the
14 Company's actual conservation related expenditures for the period, along
15 with a comparison of the actual program costs and true-up to the projected
16 costs and true-up for the period.

17 Q. WHAT WAS THE TOTAL COST INCURRED BY THE COMPANY TO
18 ADMINISTER ITS FOUR CONSERVATION PROGRAMS FOR THE
19 TEWLVE MONTH PERIOD ENDING DECEMBER 2009?

20 A. As indicated on Schedule CT-2, page 2, of Exhibit JHM-1, the Company's
21 total 2009 program costs were \$11,926.

1 Q. HAVE YOU PREPARED A SCHEDULE WHICH SHOWS THE VARIANCE
2 OF ACTUAL FROM PROJECTED COSTS BY CATEGORIES OF
3 EXPENSES?

4 A. Yes. Schedule CT-2, page 3, of Exhibit JHM-1, displays these variances.

5 Q. WHAT IS THE COMPANY'S FINAL TRUE-UP FOR THE TWELVE
6 MONTHS ENDING DECEMBER 2009?

7 A. The final true-up amount as shown on Schedule CT-1, of Exhibit JHM-1, is
8 an over-recovery of \$10,658.

9 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

10 A. Yes.

1 **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2 **In Re: Energy Conservation Cost Recovery Factors**

3 **Direct Testimony of Jerry H. Melendy, Jr.**

4 **On Behalf of**

5 **Sebring Gas System, Inc.**

6 **Docket No.100004-GU**

7 **September 17, 2010**

8

9 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

10 A. My name is Jerry H. Melendy, Jr. My business address is Sebring
11 Gas System, Inc., US Highway 27 South, Sebring, FL 33870.

12 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

13 A. I am Vice President of Sebring Gas Company, Inc. (the "Company").

14 **Q. ARE YOU FAMILIAR WITH THE COMPANY'S APPROVED**
15 **ENERGY CONSERVATION PROGRAMS AND THE REVENUES**
16 **AND COSTS THAT ARE ASSOCIATED WITH THESE**
17 **PROGRAMS?**

18 A. Yes.

19 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**
20 **DOCKET?**

21 A. My testimony will present actual and projected expenditures and
22 revenues related to promoting and administering the Company's
23 energy conservation programs in 2010 and 2011. I will provide the

1 adjusted net true-up amount associated with program administration
2 for the January 2009 through December 2009 period. Actual program
3 costs are provided for the period January 1, 2010 through July 2010,
4 as well as the costs the Company expects to incur from September 1,
5 2010 through December 31, 2010. I will also indicate the total costs
6 the Company seeks to recover through its conservation factors during
7 the period January 1, 2011 through December 31, 2011. Finally, I will
8 also propose the energy conservation cost recovery factors which,
9 when applied to consumer bills during the period January 1, 2011
10 through December 31, 2011, will permit recovery of the Company's
11 total conservation costs.

12 **Q. HAVE YOU PREPARED A SUMMARY OF THE COMPANY'S**
13 **CONSERVATION PROGRAMS AND THE COSTS ASSOCIATED**
14 **WITH THESE PROGRAMS?**

15 A. Yes. Summaries of the Company's four approved programs are
16 included in Schedule C-5 of Exhibit JHM-1. Included are the
17 Residential New Construction Program, the Residential Appliance
18 Replacement Program, the Residential Appliance Retention Program
19 and the Conservation Education Program.

20 **Q. HAVE YOU PREPARED SCHEDULES THAT INCLUDE THE**
21 **COMPANY'S CONSERVATION PROGRAM EXPENDITURES FOR**
22 **THE CURRENT (2009) AND PROJECTED (2010) PERIODS?**

1 A. Yes. Schedule C-3, Exhibit JHM-1 provides actual conservation
2 expenses for the January 2010 through July 2010 period and
3 projected expenses for the August 2010 through December 2010
4 period. Projected expenses for the January 2011 through December
5 2011 period are included in Schedule C-2, Exhibit JHM-1.

6 **Q. HAVE YOU PREPARED A SCHEDULE THAT INCLUDES THE**
7 **COMPANY'S CONSERVATION RELATED REVENUES FOR 2010?**

8 A. Yes. Schedule C-3 (page 4 of 5), Exhibit JHM-1, provides actual
9 conservation revenue for the January 2010 through July 2010 period,
10 and projected conservation revenues for the August 2010 through
11 December 2010 period.

12 **Q. WHAT IS THE COMPANY'S ESTIMATED TRUE-UP FOR THE**
13 **PERIOD JANUARY 1, 2010 THROUGH DECEMBER 31, 2010?**

14 A. The Company is over-recovered by \$11,034, as calculated on
15 Schedule C-3, Page 4, line 11, Exhibit JHM-1. The Company's
16 calculation accounts for the final audited true-up for the year January
17 1, 2009 through December 31, 2009, which was an over-recovery of
18 \$24,038, including interest.

19 **Q. WHAT IS THE TOTAL COST THE COMPANY SEEKS TO**
20 **RECOVER DURING THE PERIOD JANUARY 1, 2011 THROUGH**
21 **DECEMBER 31, 2011?**

22 A. As indicated on Schedule C-1, Exhibit JHM-1, the Company seeks to
23 recover \$42,516 during the referenced period. This amount represents

1 the projected costs of \$53,550 to be incurred during 2011, plus the
2 estimated true-up of \$11,034 for calendar year 2010.

3 **Q. WHAT ARE THE COMPANY'S PROPOSED ENERGY**
4 **CONSERVATION COST RECOVERY FACTORS FOR EACH RATE**
5 **CLASS FOR THE JANUARY 2011 THROUGH DECEMBER 2011**
6 **PERIOD?**

7 A. Schedule C-1, Exhibit JHM-1, provides the calculation of the
8 Company's proposed ECCR factors for 2011.

9 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

10 A. Yes.

1 **MS. FLEMING:** Mr. Chairman, since the
2 parties are proposing stipulations on all issues,
3 staff recommends that the Commission could make a
4 bench decision on this docket, as well.

5 **CHAIRMAN GRAHAM:** Once again, I look back
6 to the board. Are we about fine with the bench
7 decision on this one?

8 Commissioner Skop.

9 **COMMISSIONER SKOP:** Thank you. I move to
10 approve the stipulations for the 04 docket.

11 **CHAIRMAN GRAHAM:** Staff, what are the
12 stipulations?

13 **MS. FLEMING:** The stipulations are
14 contained on Pages 6 to 8 of the prehearing order,
15 Issues 1 through 4.

16 **CHAIRMAN GRAHAM:** It has been moved. Do I
17 got a second?

18 **COMMISSIONER BRISÉ:** Second.

19 **CHAIRMAN GRAHAM:** It has been moved and
20 seconded to approve the stipulations. Any further
21 questions or discussion?

22 Seeing none, all in favor say aye.

23 (Vote taken.)

24 **CHAIRMAN GRAHAM:** Those opposed?

25 By your action you have approved the

1 stipulations as read.

2 Okay. Staff, anything else on this
3 docket?

4 **MS. FLEMING:** Since there was a bench
5 decision in this docket, post-hearing filings are
6 not necessary, and the final order will be issued by
7 December 1st.

8 **CHAIRMAN GRAHAM:** December 1st. Anything
9 else to come before us on this docket?

10 Seeing none, we will adjourn Docket
11 100004. Boy, I hope they all work like this.

12 * * * * *

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STATE OF FLORIDA)

: CERTIFICATE OF REPORTER

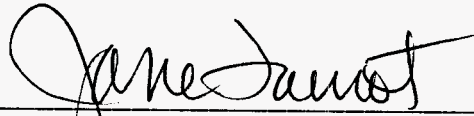
COUNTY OF LEON)

I, JANE FAUROT, RPR, Chief, Hearing Reporter Services Section, FPSC Division of Commission Clerk, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.

IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision; and that this transcript constitutes a true transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 4th day of November, 2010.



JANE FAUROT, RPR
Official FPSC Hearings Reporter
(850) 413-6732